

CHAPTER 3

Installing the Smart+Connected PS on JBoss and Postgres

This chapter describes how to install and deploy the Cisco Smart+Connected Personalized Spaces (Smart+Connected PS) application by using the PostgreSQL database and JBoss application server.

- [Prerequisites, page 3-63](#)
- [Installing on a Colocated or Non-Cluster Server Setup, page 3-64](#)
- [Installing on a Cluster Server Setup, page 3-92](#)

The Smart+Connected PS installation can be initiated only after the Cisco Service Platform Delivery (SDP) is set up and the database scripts for the SDP have been executed.

Prerequisites

- [Gathering Required Information, page 3-63](#)
- [Verifying Network Configurations, page 3-64](#)

Gathering Required Information

You need to provide the following information during installation:

- Database Details:
 - Database server IP address.
 - Database name.
 - Port number on which PostgreSQL is to run. The default port number is 5432.
 - Database schema username.
 - Database schema password.
 - SSH credentials.
- Application Server Details:
 - Location of the `<JBOSS_INSTALL_LOCATION>` directory if the JBoss server has been pre-installed. The `<JBOSS_INSTALL_LOCATION>` directory is the complete path where the jboss files are available. Ensure that the `$JBOSS_HOME` environment variable is set to the `<JBOSS_INSTALL_LOCATION>` directory.

Send documentation comments to scc-docfeedback@cisco.com

- Location of the `<JDK_INSTALL_LOCATION>` directory if the JDK has been pre-installed. The `<JDK_INSTALL_LOCATION>` directory is the complete path where you have installed JDK. Ensure that the `$JAVA_HOME` environment variable is set to the `<JDK_INSTALL_LOCATION>` directory and the `PATH` environment variable includes the `$JAVA_HOME/bin` directory.
- SSH credentials.

Verifying Network Configurations

Verify the following network configurations:

- All machines in the setup are in the same network domain.
- All machines are in the same LAN.
- All machines are configured to be on the same locale.
- System time is synchronized on all machines by using the Network Time Protocol (NTP).
- All dependent components for the Smart+Connected PS application must be accessible over the network.

Installing on a Colocated or Non-Cluster Server Setup

To install the Smart+Connected PS application on a colocated or non-cluster server setup, perform the following steps:

1. [Installing the Application, page 3-65](#)
2. [Configuring Audio Notification to the Cisco IP Phone, page 3-65](#)
3. [Configuring the Database, page 3-65](#)
4. [Creating JBoss Profile, page 3-69](#)
5. [Setting Up Port, page 3-71](#)
6. [Setting Up Security Configuration, page 3-72](#)
7. [Setting Up Java Messaging Service \(JMS\), page 3-73](#)
8. [Setting Up Library, page 3-77](#)
9. [Setting Up the BIRT Engine, page 3-78](#)
10. [Configuring Logging, page 3-78](#)
11. [Configuring the Properties Files, page 3-80](#)
12. [Setting Up Run Parameters, page 3-82](#)
13. [Setting Up the Push-to-Phone Feature, page 3-83](#)
14. [Configuring the Secured URL, page 3-84](#)
15. [Configuring Installer for the Mobile Devices, page 3-85](#)
16. [Setting Up Apache Jackrabbit, page 3-89](#)
17. [Importing SSL Certificates, page 3-90](#)
18. [Starting the JBoss Server, page 3-91](#)
19. [Accessing the Application and Verifying the Installation, page 3-91](#)

Send documentation comments to scc-docfeedback@cisco.com

Installing the Application

For information on how to install the Smart+Connected PS application, see the “[Installing the Application](#)” section on page 2-13.

Configuring Audio Notification to the Cisco IP Phone

For information on how to configure audio notification to the Cisco IP phone, see the “[Configuring Audio Notification to the Cisco IP Phone](#)” section on page 2-15.

Configuring the Database

- [Requirements, page 3-65](#)
- [About Database Scripts, page 3-65](#)
- [Executing Database Scripts, page 3-68](#)

Requirements

You must configure a database for the Smart+Connected PS environment. To configure the Smart+Connected PS database, verify the following requirements:

- Ensure that the PostgreSQL is installed on your database server, and is ready for use.
This document does not include information on how to set up the PostgreSQL database. For more information, see the PostgreSQL documentation.
- Ensure that you have provided the ‘ALL’ privilege to the PostgreSQL database.
- Ensure that the following SDP database SQL scripts are already executed:
 - setup-sdp-base.sql
 - setup-sdp-types.sql

For more information on how to execute the SDP database SQL scripts, see the “[Executing Database Scripts](#)” section on page 3-68.

About Database Scripts

A few database scripts are created after you install the Smart+Connected PS application. These database scripts are used to create the tables or objects that are necessary for the successful operation of the Smart+Connected PS application. Before you execute the database scripts, ensure that you are connected to the database schema on which the database scripts are to be executed.

- [SDP Database Scripts, page 3-66](#)
- [PS Application Database Scripts, page 3-66](#)

Send documentation comments to scc-docfeedback@cisco.com

SDP Database Scripts

The SDP database scripts are available at the following directory on the server where you have installed the SDP application:

`<SDP_INSTALL_DIRECTORY>/sdp/`

Table 3-1 SDP Database Script - Details

Script	Description
<code>clean-sdp-objects.sql</code>	Cleans all SDP-related objects from the user schema if an instance of SDP was running earlier. Executing this script is not necessary if you are installing the SDP for the first time.
<code>setup-sdp-base.sql</code>	<ul style="list-style-type: none"> • Creates the tables, constraints, sequences, and indexes. • Loads only the basic data that is required to bootstrap the application. • Enables the local database authentication. • Creates a user with the default username/password as superadmin/superadmin. • Adds the locations that are defined in the seed data. • Grants access rights to the locations to SuperAdmin (super administrator).
<code>setup-sdp-types.sql</code>	Loads the device types and device properties data.

PS Application Database Scripts

The Smart+Connected PS database scripts are available at the following directory in the system where you have installed the application:

`<PS_INSTALL_DIRECTORY>/scps/scripts/postgres`

These scripts create the appropriate Smart+Connected PS database objects in the database.

Table 3-2 Smart+Connected PS Database Script - Details

Script	Description
<code>clean-pvo-objects.sql</code>	Cleans all the Smart+Connected PS-related objects from the user schema. Executing this script is not necessary if you are installing the application for the first time.

Send documentation comments to scc-docfeedback@cisco.com

Table 3-2 Smart+Connected PS Database Script - Details

Script	Description
setup-pvo-base.sql	<ul style="list-style-type: none">• Creates the tables, constraints, sequences, and indexes.• Loads the basic data that is required to bootstrap the application.
insert-seed-data.sql	Inserts the required seed data in the tables. This is available in the <PS_INSTALL_DIRECTORY>/scps/scripts/postgres/commonscript directory.

Send documentation comments to scc-docfeedback@cisco.com

Executing Database Scripts

To execute the SDP and Smart+Connected PS database scripts, perform the following steps:

-
- Step 1** Copy the SDP and Smart+Connected PS database scripts:
- a. From the `<SDP_INSTALL_DIRECTORY>/sdp/scripts/` directory on the server where you have installed the SDP application, copy the 'postgres' directory to a location `<PATH_OF_SDPDBSCRIPTS>` in the database server.
 - b. From the `<PS_INSTALL_DIRECTORY>/scps/scripts/` directory on the server where you have installed the Smart+Connected PS application, copy the 'postgres' directory to a location `<PATH_OF_PSDBSCRIPTS>` in the database server.
- Step 2** Open the PG SQL Shell.
- Step 3** Enter the IP address of the database server, database name, port number (if you have changed it), schema username, and schema password.
- Step 4** For the SDP database scripts, do the following:
- a. To set the script path, enter the following command:


```
\cd <PATH_OF_SDPDBSCRIPTS>/postgres
```

Where, `<PATH_OF_SDPDBSCRIPTS>` is the location where you had copied the SDP scripts directory.
 - b. To run the scripts, enter the following commands in order:


```
\i setup-sdp-base.sql
\i setup-sdp-types.sql
```

The SDP application-related tables and basic data are created.



Note When you run the database scripts, a log file is automatically generated and saved in the `<PATH_OF_SDPDBSCRIPTS>` directory. You must check this log file to ensure that there are no errors logged. If the log file displays errors, these errors must be corrected before you proceed with the installation.

- Step 5** For the Smart+Connected PS database scripts, do the following:
- a. To set the common script path, enter the following command:


```
\cd<PATH_OF_PSDBSCRIPTS>/postgres/commonscript
```

Where, `<PATH_OF_PSDBSCRIPTS>` is the location where you had copied the Smart+Connected PS scripts directory.
 - b. To run the database common script, enter the following command:


```
\i insert-seed-data.sql
```
 - c. To set the PS script path, enter the following command:


```
\cd <PATH_OF_PSDBSCRIPTS>/postgres
```

Where, `<PATH_OF_PSDBSCRIPTS>` is the location where you had copied the Smart+Connected PS scripts directory.
 - d. To run the database scripts, enter the following command:


```
\i insert-seed-data.sql
```

The Smart+Connected PS application-related tables and basic data are created.

Send documentation comments to scc-docfeedback@cisco.com

**Note**

When you run the database scripts, a log file is automatically generated and saved in the `<PATH_OF_PSDBSCRIPTS>` directory. You must check this log file to ensure that there are no errors logged. If the log file displays errors, these errors must be corrected before you proceed with the installation.

Creating JBoss Profile

After configuring the database, you need to create a profile in the JBoss server for running the Smart+Connected PS application.

To create a profile in the JBoss server, perform the following steps:

Step 1 Download `jboss-6.0.0.Final.zip`.

JBoss is open source, and you can download it from the Internet. For example:

<http://sourceforge.net/projects/jboss/files/JBoss/JBoss-6.0.0.Final/jboss-as-distribution-6.0.0.Final.zip/download>

Step 2 Create a directory named 'jboss', and unzip the `jboss-6.0.0.Final.zip` file into that directory.

Step 3 Set the `$JBOSS_HOME` and `$JAVA_HOME` environment variables by entering the following commands:

```
$ export JAVA_HOME=<JDK_INSTALL_LOCATION>
$ export JBOSS_HOME=<JBOSS_INSTALL_LOCATION>
```

Where, `<JBOSS_INSTALL_LOCATION>` is the complete path where the unzipped `jboss-6.0.0` files are available and `<JDK_INSTALL_LOCATION>` is the complete path where you have installed `jdk1.6.0_24`.

**Note**

You can also add the preceding commands to the user's profile script so that the `$JBOSS_HOME` and `$JAVA_HOME` environment variables are automatically set up during login.

Step 4 Navigate to the server directory in `$JBOSS_HOME` by entering the following command:

```
cd $JBOSS_HOME/server
```

Step 5 Copy the 'default' directory with the name 'scps' by entering the following command:

```
cp -R default scps
```

The 'scps' directory is created under the `$JBOSS_HOME/server` directory. The 'scps' directory is used as the Smart+Connected PS application profile.

Step 6 Copy the `ipsapp.war` file, which is available in `<PS_INSTALL_DIRECTORY>/scps/bin/war`, to the `$JBOSS_HOME/server/scps/deploy` directory by entering the following command:

```
cp <PS_INSTALL_DIRECTORY>/scps/bin/war/ipsapp.war $JBOSS_HOME/server/scps/deploy
```

Send documentation comments to scc-docfeedback@cisco.com

Step 7 Create a datasource file so that the Smart+Connected PS application communicates with the database machine:

a. Create the postgres-ds.xml file under the 'scps/deploy' directory with the following code:

```
<?xml version="1.0" encoding="UTF-8"?>
<datasources>
<local-tx-datasource>
<jndi-name>jdbc/scc</jndi-name>
<connection-url>jdbc:postgresql://IPaddress:5432/schemaName</connection-url>
<driver-class>org.postgresql.Driver</driver-class>
<user-name>DBusername</user-name>
<password>DBpassword</password>
<min-pool-size>10</min-pool-size>
<max-pool-size>50</max-pool-size>
</local-tx-datasource>
</datasources>
```

b. Replace the following text with their actual values in the code that you had added in [Step 7 a.](#):

- 'IPaddress' with the database server IP address or DNS hostname
- 'schemaName' with the database name
- '5432' with the database port number if changed during the PostgreSQL installation
- 'DBusername' with the database schema username
- 'DBpassword' with the database schema password

c. Save the file.

d. Provide the executable permissions to the newly created postgres-ds.xml file by entering the following command:

```
chmod 755 postgres-ds.xml
```

Step 8 Add an entry for scanning deployers:

a. Navigate to the `$JBOSS_HOME/server/scps/deployers` directory, and open the `scanning-deployers-jboss-beans.xml` file.

b. Search for the following text:

```
<install method="addIgnored">
  <parameter>java.lang.LinkageError</parameter>
</install>
```

c. Add the following code after the searched text:

```
<install method="addIgnored">
  <parameter>java.lang.reflect.MalformedParameterizedTypeException</parameter>
</install>
```

d. Save the file.

Step 9 Update the run.conf file to increase the memory:

a. Open the run.conf file available in `$JBOSS_HOME/bin` and search for the following text:

```
JAVA_OPTS=" -Xms128m -Xmx512m -XX:MaxPermSize=256m -Dorg.jboss.resolver.warning=true
-Dsun.rmi.dgc.client.gcInterval=3600000 -Dsun.rmi.dgc.server.gcInterval=3600000"
```

Replace with the following text:

```
JAVA_OPTS=" -Xms256m -Xmx1024m -XX:MaxPermSize=512m -Dorg.jboss.resolver.warning=true
-Dsun.rmi.dgc.client.gcInterval=3600000 -Dsun.rmi.dgc.server.gcInterval=3600000"
```

Send documentation comments to scc-docfeedback@cisco.com

- b. Save the file.
-

Setting Up Port

You need to set up a port for the Smart+Connected PS application by changing the following default port values:

- JBoss web HTTP connector socket value. By default, the 'HttpConnector' value is 8080.
- Listening socket for the naming service. By default, the 'Port' value is 1099.



Note

While changing the default port values, ensure that you do not change any other port number apart from the 'HttpConnector' and 'Port' values for the property name 'bindingName'.

To set up a port for the Smart+Connected PS application, perform the following steps:

- Step 1** Open the following file:
`$JBOSS_HOME/server/scps/conf/bindingservice.beans/META-INF/bindings-jboss-beans.xml`
- Step 2** Search for the port number 8080 that has the 'bindingName' value as 'HttpConnector' and replace with a port number that is not in use, for example 7001.

After changing the value, the text is displayed as follows:

```
<bean class="org.jboss.services.binding.ServiceBindingMetadata">
  <property name="serviceName">jboss:service=WebServer</property>
  <property name="bindingName">HttpConnector</property>
  <property name="port">7001</property>
  <property name="description">JBoss Web HTTP connector socket; also drives the values
for the HTTPS and AJP sockets</property>
</bean>
```

- Step 3** Search for the port number 1099 that has the 'bindingName' value as 'Port' and replace with a port number 11099.

After changing the value, the text is displayed as follows:

```
<bean class="org.jboss.services.binding.ServiceBindingMetadata">
  <property name="serviceName">jboss:service=Naming</property>
  <property name="bindingName">Port</property>
  <property name="port">11099</property>
  <property name="description">The listening socket for the Naming service</property>
</bean>
```

- Step 4** Save the file.
 - Step 5** Repeat [Step 1](#) through [Step 4](#) in the bindings-jboss-beans.xml file for the SDP profile.
-

Send documentation comments to scc-docfeedback@cisco.com

Setting Up Security Configuration

You need to set up security configuration in the Smart+Connected PS application for the following:

- Disabling the JMS message security, its value is set to 'true' by default.
- Authenticating LDAP users of the Smart+Connected PS application.

To set up security configuration, perform the following steps:

Step 1 To disable the JMS message security:

- In the `$JBOSS_HOME/server/scps/deploy/hornetq/hornetq-configuration.xml` file, add the tag `<security-enabled>>false</security-enabled>` after the `</security-settings>` end tag.
- Save the file.

The JMS message security is now set to false.

Step 2 To enable the LDAP authentication for application users:

- In the `$JBOSS_HOME/server/scps/conf/login-config.xml` file, search for the following text:

```
<application-policy name="JBossWS">
  <authentication>
    <login-module code="org.jboss.security.auth.spi.UsersRolesLoginModule"
      flag="required">
      <module-option
name="usersProperties">props/jbossws-users.properties</module-option>
      <module-option
name="rolesProperties">props/jbossws-roles.properties</module-option>
      <module-option name="unauthenticatedIdentity">anonymous</module-option>
    </login-module>
  </authentication>
</application-policy>
```

- Add the following code after the preceding text:

```
<application-policy name="SDP">
<authentication>
  <login-module code="com.cisco.sdp.core.security.authn.module.ProxyLoginModule"
    flag="sufficient">
    <module-option
name="loginModuleClass">com.cisco.sdp.core.security.authn.module.SDPDataSourceLoginMod
ule</module-option>
    <module-option name="jndiName">java:jdbc/scc</module-option>
    <module-option name="debug">>true</module-option>
  </login-module>
  <login-module code="com.cisco.sdp.core.security.authn.module.ProxyLoginModule"
    flag="sufficient">
    <module-option
name="loginModuleClass">com.cisco.sdp.core.security.authn.module.ldap.SDPLdapLoginModu
le</module-option>
    <module-option name="jndiName">java:jdbc/scc</module-option>
    <module-option
name="initialContextFactory">com.sun.jndi.ldap.LdapCtxFactory</module-option>
    <module-option
name="connectionURL">ldap://ldap.example.com:389</module-option>
    <module-option
name="connectionUsername">uid=name1,ou=people,ou=com</module-option>
    <module-option name="connectionPassword">password123</module-option>
    <module-option name="authentication">simple</module-option>
    <module-option
name="userBase">ou=active,ou=employees,ou=people,o=example.com</module-option>
    <module-option name="userSearchMatching">uid={0}</module-option>
```

Send documentation comments to scc-docfeedback@cisco.com

```

        <module-option name="userSearchSubtree">true</module-option>
        <module-option name="debug">true</module-option>
    </login-module>
</authentication>
</application-policy>

```

- c. Replace the following LDAP server and LDAP user details with their actual values in the code that you added in [Step 2 b.](#):
- connectionURL
 - connectionUsername
 - connectionPassword
 - authentication
 - userBase
 - userSearchMatching
 - userSearchSubtree



Note If LDAP does not require authentication or uses anonymous bind, the connectionUsername and connectionPassword values can be left blank.

- d. Save the file.
The LDAP configuration is complete.
-

Setting Up Java Messaging Service (JMS)

- [Creating a Connection Factory, page 3-73](#)
- [Creating an Event Topic, page 3-75](#)
- [Configuring an Event Topic, page 3-76](#)
- [Creating a Queue, page 3-77](#)

Creating a Connection Factory

You need to create a connection factory in the SDP and Smart+Connected PS application.

- [Creating a Connection Factory in the SDP, page 3-73](#)
- [Creating a Connection Factory in the Smart+Connected PS, page 3-75](#)

Creating a Connection Factory in the SDP

You need to create a connection factory in the SDP for the Smart+Connected PS application to work properly.

To create a connection factory in the SDP, perform the following steps:

-
- Step 1** Navigate to the `$JBOSS_HOME/server/<SDP_PROFILE_DIR>/deploy/hornetq` directory, and open the `hornetq-jms.xml` file.

Send documentation comments to scc-docfeedback@cisco.com

Where, `<SDP_PROFILE_DIR>` is the SDP JBoss profile directory.

Step 2 In the `hornetq-jms.xml` file, search for the following text:

```
<connection-factory name="NettyConnectionFactory">
  <connectors>
    <connector-ref connector-name="netty" />
  </connectors>
  <entries>
    <entry name="/ConnectionFactory" />
    <entry name="/XAConnectionFactory" />
  </entries>
</connection-factory>
```

Step 3 Replace `'/ConnectionFactory'` with `'/SDPXConnectionFactory'` as follows:

```
<entries>
  <entry name="/SDPXConnectionFactory" />
  <entry name="/XAConnectionFactory" />
</entries>
```

Step 4 In the `hornetq-jms.xml` file, search for the following text:

```
<connection-factory name="InVMConnectionFactory">
  <connectors>
    <connector-ref connector-name="in-vm" />
  </connectors>
  <entries>
    <entry name="/ConnectionFactory" />
    <entry name="/XAConnectionFactory" />
  </entries>
</connection-factory>
```

Step 5 Replace `'/ConnectionFactory'` with `'/SDPXConnectionFactory'` as follows:

```
<entries>
  <entry name="/SDPXConnectionFactory" />
  <entry name="/XAConnectionFactory" />
</entries>
```

Step 6 Save the file.

The connection factory is created in the SDP.

Send documentation comments to scc-docfeedback@cisco.com

Creating a Connection Factory in the Smart+Connected PS

To create a connection factory in the Smart+Connected PS, perform the following steps:

Step 1 Navigate to the `$JBOSS_HOME/server/scps/deploy/hornetq` directory, and open the `hornetq-jms.xml` file.

Step 2 In the `hornetq-jms.xml` file, search for the following text:

```
<connection-factory name="NettyConnectionFactory">
  <connectors>
    <connector-ref connector-name="netty" />
  </connectors>
  <entries>
    <entry name="/ConnectionFactory" />
    <entry name="/XAConnectionFactory" />
  </entries>
</connection-factory>
```

Step 3 Replace `'/ConnectionFactory'` with `'/jms/ipsConnectionFactory'` as follows:

```
<entries>
  <entry name="/jms/ipsConnectionFactory" />
  <entry name="/XAConnectionFactory" />
</entries>
```

Step 4 In the `hornetq-jms.xml` file, search for the following text:

```
<connection-factory name="InVMConnectionFactory">
  <connectors>
    <connector-ref connector-name="in-vm" />
  </connectors>
  <entries>
    <entry name="java:/ConnectionFactory" />
    <entry name="java:/XAConnectionFactory" />
  </entries>
</connection-factory>
```

Step 5 Replace `'/ConnectionFactory'` with `'/jms/ipsConnectionFactory'` as follows:

```
<entries>
  <entry name="java:/jms/ipsConnectionFactory" />
  <entry name="java:/XAConnectionFactory" />
</entries>
```

Step 6 Save the file.

The connection factory for the Smart+Connected PS is created.

Creating an Event Topic

You need to create an event topic in the SDP server.

To create an event topic, perform the following steps in the SDP server:

Step 1 Navigate to the `$JBOSS_HOME/server/<SDP_PROFILE_DIR>/deploy/hornetq` directory, and open the `hornetq-jms.xml` file.

Where, `<SDP_PROFILE_DIR>` is the SDP JBoss profile directory.

Send documentation comments to scc-docfeedback@cisco.com

Step 2 In the hornetq-jms.xml file, search for the following text:

```
<queue name="ExpiryQueue">
  <entry name="/queue/ExpiryQueue"/>
</queue>
```

Step 3 At the end of the preceding text, add an entry for “/jms/sdp.event.Topic” as follows:

```
<topic name="sdp.event.Topic">
<entry name="/jms/sdp.event.Topic"/>
</topic>
```

Step 4 Save the file.

An event topic is created in the SDP server.

Configuring an Event Topic

After creating an event topic in the SDP, perform the following steps to configure events in the SDP server:

Step 1 In a file browser, navigate to the `$JBOSS_HOME/server/<SDP_PROFILE_DIR>/deploy/hornetq` directory, and open the `hornetq-configuration.xml` file.

Where, `<SDP_PROFILE_DIR>` is the SDP JBoss profile directory.

Step 2 In the `hornetq-configuration.xml` file, add the following to disable the JMS message security:

```
<security-enabled>>false</security-enabled>
```



Note The value of the JMS message security is set to ‘true’ by default.

Step 3 Navigate to `$JBOSS_HOME/bin`, and open the `run.sh` file for the SDP profile.

Step 4 In the `run.sh` file, search for the following text:

```
JAVA_OPTS=" ${JAVA_OPTS:--Dprogram.name=$PROGNAME}
-DANTLR_USE_DIRECT_CLASS_LOADING=true -Dshared.dir=$JBOSS_HOME/shared
-Dcom.sun.xml.bind.v2.bytecode.ClassTailor.noOptimize=true
-Dsdp.af.cache.root=$JBOSS_HOME/server/default/tmp"
```

Step 5 Add the following command line to the text that you have searched for:

```
"-Dsdp.event.config.mode=global"
```

After adding the command line, the text is displayed as follows:

```
JAVA_OPTS=" ${JAVA_OPTS:--Dprogram.name=$PROGNAME}
-DANTLR_USE_DIRECT_CLASS_LOADING=true -Dsdp.event.config.mode=global
-Dshared.dir=$JBOSS_HOME/shared
-Dcom.sun.xml.bind.v2.bytecode.ClassTailor.noOptimize=true
-Dsdp.af.cache.root=$JBOSS_HOME/server/default/tmp"
```

Step 6 Save the file.

Send documentation comments to scc-docfeedback@cisco.com

Creating a Queue

You need to create a queue in the Smart+Connected PS application server.

To create a queue, perform the following steps in the Smart+Connected PS application server:

Step 1 Navigate to the `$JBOSS_HOME/server/scps/deploy/hornetq` directory, and open the `hornetq-jms.xml` file.

Step 2 In the `hornetq-jms.xml` file, search for the following text:

```
<queue name="ExpiryQueue">
  <entry name="/queue/ExpiryQueue"/>
</queue>
```

Step 3 After the preceding text, add an entry for “/jms/ipsQueue” as follows:

```
<queue name="ipsQueue">
  <entry name="/jms/ipsQueue"/>
</queue>
```

Step 4 Save the file.

A queue for the Smart+Connected PS application is created.

Setting Up Library

To set up the library, perform the following steps in the Smart+Connected PS application server:

Step 1 Copy the following jar files to the `$JBOSS_HOME/server/scps/lib` directory:

- `postgresql-9.0-801.jdbc4.jar`—It is open source, and you can download it from the Internet. For example:
<http://jdbc.postgresql.org/download/postgresql-9.0-801.jdbc4.jar>
- `sdp-authmodules.jar`—Available at the `<SDP_INSTALL_DIRECTORY>/sdp/bin/jars` location on the server where the SDP has been installed.

Step 2 Navigate to the `$JBOSS_HOME/server/scps/lib` directory, and provide the required permissions to the saved files (`postgresql-9.0-801.jdbc4.jar` and `sdp-authmodules.jar`) by entering the following command:

```
chmod 755 *
```

Send documentation comments to scc-docfeedback@cisco.com

Setting Up the BIRT Engine

The Smart+Connected PS application uses the BIRT runtime reporting engine to generate reports and charts. Therefore, you must set up the BIRT engine after installing the Smart+Connected PS application. The BIRT runtime reporting engine is automatically installed while installing the Smart+Connected PS application.

To set up the BIRT engine, perform the following steps:

-
- Step 1** From the `<PS_INSTALL_DIRECTORY>/scps/resources/` directory, copy the BIRT runtime directory 'birt-runtime-2_5_2' to a home directory or any other location.



Note If you copy the directory to a location other than the home directory, you must update the path in the BirtConfig.properties file available in the ipsapp.war file.

- Step 2** In a file browser, navigate to the directory containing the `$JBOSS_HOME/server/scps/deploy/ipsapp.war` file, and double-click this file to open the Archive Manager screen.

- Step 3** Navigate to `/WEB-INF/classes`.

- Step 4** Select 'BirtConfig.properties' and click **Extract**.

You can extract it to a suitable location, such as Desktop.

- Step 5** Update the BirtConfig.properties file:

- a. Open the BirtConfig.properties file from the extracted location, in the edit mode, and update the directory path as follows:

```
EngineHome=/<path where the BIRT runtime directory is copied>/birt-runtime-2_5_2/birt-runtime-2_5_2/ReportEngine
```

- b. Save and close the file.

- Step 6** Navigate to the directory containing the `$JBOSS_HOME/server/scps/deploy/ipsapp.war` file, and double-click this file to open the Archive Manager screen.

- Step 7** Navigate to `/WEB-INF/classes` and Click **Add**. Browse and select the updated 'BirtConfig.properties' file, and click **OK**.

This replaces the updated file in the ipsapp.war file. Verify that the date and time for the 'BirtConfig.properties' file is updated to the current date and time.

Configuring Logging

To configure logging in the JBoss server, perform the following steps:

-
- Step 1** Create the 'SCPS_Log' directory in the `<PS_INSTALL_DIRECTORY>`, and provide the read and write permissions to the users who run the JBoss profile for the Smart+Connected PS application.

- Step 2** Navigate to the `$JBOSS_HOME/server/scps/deploy/` directory, and open the 'jboss-logging.xml' file in a text editor.

- Step 3** Below the existing 'periodic-rotating-file-handler' tag, add the following text:

```
<periodic-rotating-file-handler
```

Send documentation comments to scc-docfeedback@cisco.com

```

        file-name="<PS_INSTALL_DIRECTORY>/SCPS_Log/PS_Server.log"
        name="SDPFILEHANDLER"
        autoflush="true"
        append="true"
        suffix=".yyyy-MM-dd">
    <error-manager>
        <only-once/>
    </error-manager>
    <formatter>
        <pattern-formatter pattern="%d %-5p [%c] (%t) %s%E%n"/>
    </formatter>
</periodic-rotating-file-handler>

```

For example:

```

<periodic-rotating-file-handler
    file-name="/home/scc-qa/scps/SCPS_Log/PS_Server.log"
    name="SDPFILEHANDLER"
    autoflush="true"
    append="true"
    suffix=".yyyy-MM-dd">
    <error-manager>
        <only-once/>
    </error-manager>
    <formatter>
        <pattern-formatter pattern="%d %-5p [%c] (%t) %s%E%n"/>
    </formatter>
</periodic-rotating-file-handler>

```

The logs are created after the application is up and running at the location that you had specified in the 'file-name' attribute.

Step 4 Search for the following text:

```

<root-logger>
    <!-- Set the root logger priority via a system property, with a default value. -->
    <level name="{jboss.server.log.threshold:INFO}"/>
    <handlers>
        <handler-ref name="CONSOLE"/>
        <handler-ref name="FILE"/>
    </handlers>
</root-logger>

```

Replace the text as follows:

```

<root-logger>
    <!-- Set the root logger priority via a system property, with a default value. -->
    <level name="{jboss.server.log.threshold:INFO}"/>
    <handlers>
        <handler-ref name="CONSOLE"/>
        <handler-ref name="FILE"/>
        <handler-ref name="SDPFILEHANDLER"/>
    </handlers>
</root-logger>

```

Step 5 Save the 'jboss-logging.xml' file.

Logging is configured for the Smart+Connected PS application.

Send documentation comments to scc-docfeedback@cisco.com

Configuring the Properties Files

- [About the Properties Files, page 3-80](#)
- [Updating the Properties Files, page 3-81](#)

About the Properties Files

- [About the LDAP Properties File, page 3-80](#)
- [About the JMS Properties File, page 3-80](#)
- [About the Reservation Properties File, page 3-81](#)
- [About the Notificationservice Properties File, page 3-81](#)

About the LDAP Properties File

For information on the LDAP properties file, see [“About the LDAP Properties File” section on page 3-80](#).

About the JMS Properties File

[Table 3-3](#) displays the predefined properties, description, and sample values for each of the properties in the `pvoJms.properties` file. This file is available at: `<PS_INSTALL_DIRECTORY>/scps/resources`. These values must be applied in this properties file.

Table 3-3 JMS Properties

Property Name	Description	Sample Value
<code>ips.jms.jndi</code>	Identifies the JNDI name for the ips queue.	<code>jms/ipsQueue¹</code>
<code>ips.jms.connectionfactory</code>	Identifies the Connection factory for the ips queue.	<code>jms/ipsConnectionFactory¹</code>
<code>ips.jms.initialContext</code>	Identifies the Smart+Connected PS initial context url. 11099 is the listening socket port that is defined as value for the listening socket port for the Naming service (which you had set up in Step 3 of the “Setting Up Port” section on page 3-71).	<code>jnp://localhost:11099</code>
URL	Identifies the SDP topic URL. 11099 is the listening socket port that is defined as value for SDP listening socket port for the Naming service (which you had set up in Step 5 of the “Setting Up Port” section on page 3-71).	<code>jnp://<SDP_IPADDRESS>:11099</code> For example, <code>jnp://10.10.10.10:11099</code>
<code>username</code>	Identifies the SDP domain username.	<code>admin</code>
<code>password</code>	Identifies the SDP domain password.	<code>admin</code>

[Send documentation comments to scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)

Table 3-3 JMS Properties (continued)

Property Name	Description	Sample Value
providerurl	Identifies the Smart+Connected PS Queue URL. 11199 is the listening socket port that is defined by adding the listening socket port for the Naming service value (which you had set up in Step 3 of the “ Setting Up Port ” section on page 3-71) and the “ports-01” offset value in the bindings-jboss-beans.xml file (which is 100 by default).	jnp://localhost:11199
provideruserName	Identifies the Smart+Connected PS domain admin username.	admin
providerpassword	Identifies the Smart+Connected PS domain admin password.	admin

1. This property value should not be changed.

About the Reservation Properties File

For information on the reservation properties file, see “[About the Reservation Properties File](#)” section on page 2-30.

About the Notificationservice Properties File

For information on the notification service properties file, see “[About the Notificationservice Properties File](#)” section on page 2-32.

Updating the Properties Files

- [Preparing the Properties File](#), page 3-81
- [Setting Up Reservation and Notification Properties](#), page 3-82

Preparing the Properties File

To prepare the LDAP.properties and pvoJms.properties files for the Smart+Connected PS, perform the following steps:

-
- Step 1** Navigate to the `<PS_INSTALL_DIRECTORY>/scps/resources` directory, and open the LDAP.properties and pvoJms.properties files in a text editor.
 - Step 2** Edit the LDAP.properties file to provide the values for each of the property names as listed in [Table 2-3](#).
 - Step 3** Edit the pvoJms.properties file to provide the values for each of the property names as listed in [Table 2-4](#).
 - Step 4** Make a note of the location where you save the LDAP.properties and pvoJms.properties files. This location is used for setting up run parameters for the JBoss start-up configuration.
-

Send documentation comments to scc-docfeedback@cisco.com

Setting Up Reservation and Notification Properties

To update the reservation and notification properties files, perform the following steps:

-
- Step 1** In a file browser, navigate to the directory containing the `$JBOSS_HOME/server/scps/deploy/ipsapp.war` file, and double-click this file to open the Archive Manager screen.
- Step 2** Navigate to `/WEB-INF/classes`, select the following files, and extract content of the files to a suitable location, such as Desktop:
- `Reservation.properties`
 - `notificationsservice.properties`
- Step 3** Update the `Reservation.properties` file:
- a. Open the `Reservation.properties` file, which is available at the specified location, in the edit mode and update the property values as described in [Table 2-5](#).
 - b. Save and close the file.
- Step 4** Update the `notificationsservice.properties` file:
- a. Open the `notificationsservice.properties` file, which is available at the specified location, in the edit mode and update the property values as described in [Table 2-6](#).
 - b. Save and close the file.
- Step 5** Navigate to the directory containing the `$JBOSS_HOME/server/scps/deploy/ipsapp.war` file, and double-click this file to open the Archive Manager screen.
- Step 6** Navigate to `/WEB-INF/classes`, and click **Add**.
- Step 7** Browse and select the following updated files, and click **OK**:
- `Reservation.properties`
 - `notificationsservice.properties`

The updated file is replaced in the `ipsapp.war` file. Verify that the date and time of the `Reservation.properties` and the `notificationsservice.properties` files are updated to the current date and time.

Setting Up Run Parameters

To set up run parameters, perform the following steps:

-
- Step 1** Navigate to `$JBOSS_HOME/bin`, copy the `'run.sh'` file, and create a file with the name `'run_scps.sh'`.
- Step 2** To allow JMS to work in the Smart+Connected PS application through the SDP, set the `'sdp.event.config.mode'` property in the `'run_scps.sh'` file of the Smart+Connected PS profile:
- a. In the `run_scps.sh` file, search for the following text:


```
# Setup JBoss specific properties
JAVA_OPTS=" ${JAVA_OPTS:+$JAVA_OPTS -Dprogram.name=$PROGNAME} "
JAVA_OPTS=" ${JAVA_OPTS:--Dprogram.name=$PROGNAME} "
```
 - b. Add the following text:

Send documentation comments to scc-docfeedback@cisco.com

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global -DUseSunHttpHandler=true"
```

Step 3 Configure the LDAP properties:

- a. In the `run_scps.sh` file, search for the following text:

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global -DUseSunHttpHandler=true"
```

- b. Add the following text at the end of the searched text before the (""):

```
-Dcom.cisco.sdp.ldap.configfilepath=<path to LDAP.properties file>/LDAP.properties
-Dpvo_ldap_props=/u01/scps/config/LDAP.properties
```

For example:

```
-Dcom.cisco.sdp.ldap.configfilepath=/u01/scps/config/LDAP.properties
-Dpvo_ldap_props=/u01/scps/config/LDAP.properties"
```

- c. After adding the command line, the text is displayed as follows:

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global -DUseSunHttpHandler=true
-Dcom.cisco.sdp.ldap.configfilepath=/u01/scps/config/LDAP.properties
-Dpvo_ldap_props=/u01/scps/config/LDAP.properties"
```

Step 4 Configure the application properties:

- a. In the `run_scps.sh` file, search for the following text:

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global -DUseSunHttpHandler=true"
```

- b. Add the following text at the end of the line before the (""):

```
-Dpvo_jms_props=<path to pvoJms.properties>/pvoJms.properties
```

For example:

```
-Dpvo_jms_props=/u01/scps/config/pvoJms.properties
```

- c. After adding the command line, the text is displayed as follows:

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global -DUseSunHttpHandler=true
-Dcom.cisco.sdp.ldap.configfilepath=/u01/scps/config/LDAP.properties
-Dpvo_jms_props=/u01/scps/config/pvoJms.properties"
```

Step 5 Save and close the `run_scps.sh` file.

Setting Up the Push-to-Phone Feature

To configure the Push-to-Phone feature on the JBoss server for the Smart+Connected PS application, perform the following steps:

- Step 1** From the file browser, navigate to `$JBOSS_HOME/bin` directory, and open the `run_scps.sh` file.

- Step 2** In the `run_scps.sh` file, search for the following text:

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global"
```

Send documentation comments to scc-docfeedback@cisco.com

Step 3 Add the following text at the end of the line before the ("):

```
-Djboss.net.proxyAuthenticatorClassName=java.net.Authenticator
-DUseSunHttpHandler=true
```

After adding the command line, the text is displayed as follows:

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global
-Dcom.cisco.sdp.ldap.configfilepath=/u01/scps/config/LDAP.properties
-Dpvo_jms_props=/u01/scps/config/pvoJms.properties
-Djboss.net.proxyAuthenticatorClassName=java.net.Authenticator
-DUseSunHttpHandler=true"
```

Step 4 Save the file.

Configuring the Secured URL

To launch the Smart+Connected PS application in a secured environment, you need to configure the secured URL.

To configure the secured URL, perform the following steps:

Step 1 Create a simple SSL certificate keystore:

- a. Open a terminal and navigate to the `$JBOSS_HOME/server/scps/conf` directory.
- b. Remove the existing `server.keystore` file.
- c. Navigate to the `$JAVA_HOME/bin` directory, and enter the following command to create a certificate and a storefile with the name 'server.keystore':

```
./keytool -genkey -alias <keystore alias> -keyalg RSA -keystore
$JBOSS_HOME/server/scps/conf/server.keystore -validity <number of days>
```

For example:

```
./keytool -genkey -alias jbosshttps -keyalg RSA -keystore
$JBOSS_HOME/server/scps/conf/server.keystore -validity 3650
```

You are prompted to specify the following required details:

- Enter keystore password—Specify a password for keystore. For example, password1. You also need to use the same keystore password when prompted.
- Re-enter new password—Specify the new password again.
- What is your first and last name?—Specify the host name of the machine.
- What is the name of your organizational unit?—Specify your organizational unit.
- What is the name of your organization?—Specify your organization name.
- What is the name of your City or Locality?—Specify the name of your city.
- What is the name of your State or Province?—Specify the name of your state or province.
- What is the two-letter country code for this unit?—Specify the first two letters of your country.
- Is CN=<name>, OU=<organizational unit>, O=<organization>, L=<city>, ST=<state>, C=<country> correct?—Verify the specified values, enter 'Yes' if the values are correct, and press **Enter**.

Send documentation comments to scc-docfeedback@cisco.com

The certificate with a validity of *<number of days>* days is generated. You are prompted for the key password of the *<alias name>*.

- d. Press **Enter**.

The certificate is retained in the `server.keystore` file.

Step 2 Configuring the JBoss server to create an SSL connector:

- a. Open a terminal and navigate to the `$JBOSS_HOME/server/scps/deploy/jbossweb.sar` directory.
- b. Open the `server.xml` file in an edit mode, and uncomment the following text:

```
<Connector protocol="HTTP/1.1" SSLEnabled="true"
    port="{jboss.web.https.port}" address="{jboss.bind.address}"
    scheme="https" secure="true" clientAuth="false"
    keystoreFile="{jboss.server.home.dir}/conf/chap8.keystore"
    keystorePass="rmi+ssl" sslProtocol = "TLS" />
```

- c. In the above text, replace the following:
 - `{jboss.web.https.port}` with the unique port number that will be used as the SSL port (for example, 9001)
 - `{jboss.server.home.dir}` with `$JBOSS_HOME/server/scps/conf/server.keystore`
 - `rmi+ssl` with the keystore password (for example, `password1`)

Configuring Installer for the Mobile Devices

The Smart+Connected PS installation package comprises the following files in the `MobileApps` directory:

- For the Android phones—`SCPS_Mobile.apk`
- For the iPhones—`SCPSMobileIOSNew.ipa` and `SCPSMobileIOSNew.plist`

These files are required for configuring installer for the mobile devices.

- [Configuring Installer for the Android Phones, page 3-85](#)
- [Configuring Installer for the iPhones, page 3-87](#)

Configuring Installer for the Android Phones

To configure installer for the Android phones, perform the following steps:

Step 1 Extract the `Messages.properties` file:

- a. Copy the `SCPS_Mobile.apk` file from the `MobileApps` directory to a local directory.
- b. Double-click the copied `SCPS_Mobile.apk` file and open the Archive Manager screen.
- c. Navigate to `/assets/www/resources`, select the `Messages.properties` file, and click **Extract**.
You can extract it to a suitable location, such as Desktop.

Step 2 Update the `Messages.properties` file:

- a. Open the `Messages.properties` file from the extracted location in an edit mode and update the following values:

Send documentation comments to scc-docfeedback@cisco.com

- secureServerURL = https://<host>:<SSL port>

Where, 'host' is the IP address or the DNS hostname of the host on which the JBoss application server is set up and 'SSL port' is the value that appears in the output after starting the JBoss server. The 'SSL port' value is obtained by adding the `jboss.web.https.port` value (which you had set up in the [“Configuring the Secured URL”](#) section on page 2-36) and the “ports-01” offset value in the `bindings-jboss-beans.xml` file (which is 100 by default).



Note If you have not configured the secured URL, you must provide the 'serverURL' value in the 'secureServerURL' field so that the application can be accessed in a non-secured environment.

- serverURL = http://<host>:<port>

Where, 'host' is the IP address or the DNS hostname of the host on which the JBoss application server is set up and 'port' is the value that appears in the output after starting the JBoss server. The 'port' value is obtained by adding the `HttpConnector port` value (which you had set up in [“Setting Up Port”](#) section on page 3-97) and the “ports-01” offset value in the `bindings-jboss-beans.xml` file (which is 100 by default).

- b. Save and close the file.

Step 3 Replace the `Messages.properties` file in the `SCPS_Mobile.apk` file:

- a. Double-click the `SCPS_Mobile.apk` file from the extracted location and open the Archive Manager screen.
- b. Navigate to `/assets/www/resources`, and click **Add**.
- c. Browse and select the updated `Messages.properties` file, and click **OK**.
- d. Close the Archive Manager screen of the `SCPS_Mobile.apk` file.

Step 4 Navigate to the `$JAVA_HOME/bin` directory, and enter the following command to generate a key for signing the `SCPS_Mobile.apk` file:

```
./keytool -genkey -v -keystore my-release-key.keystore -alias <alias name> -keyalg RSA
-keysize 2048 -validity <number of days>
```

For example:

```
./keytool -genkey -v -keystore my-release-key.keystore -alias scps -keyalg RSA -keysize
2048 -validity 10000
```

You are prompted to specify the following required details:

- Enter keystore password—Specify a password for keystore. You also need to use the same keystore password for the signing the `SCPS_Mobile.apk` file.
- Re-enter new password—Specify the new password again.
- What is your first and last name?—Specify the host name of the machine.
- What is the name of your organizational unit?—Specify your organizational unit.
- What is the name of your organization?—Specify your organization name.
- What is the name of your City or Locality?—Specify the name of your city.
- What is the name of your State or Province?—Specify the name of your state or province.
- What is the two-letter country code for this unit?—Specify the first two letters of your country.

Send documentation comments to scc-docfeedback@cisco.com

- Is CN=<name>, OU=<organizational unit>, O=<organization>, L=<city>, ST=<state>, C=<country> correct?—Verify the specified values, enter ‘Yes’ if the values are correct, and press **Enter**.

The RSA key and self-signed certificate with a validity of <number of days> days is generated. You are prompted for the key password of the <alias name>. Press **Enter**.

Automatically, the keystore password is retained for the <alias name> key password.

Step 5 Enter the following command to sign the SCPS_Mobile.apk file:

```
./jarsigner -verbose -sigalg MD5withRSA -digestalg SHA1 -keystore
my-release-key.keystore <location of SCPS_Mobile.apk>/SCPS_Mobile.apk <alias name>
```

For example:

```
./jarsigner -verbose -sigalg MD5withRSA -digestalg SHA1 -keystore my-release-key.keystore
/home/u01/Desktop/SCPS_Mobile.apk SCPS
```

You are prompted for the keystore password. Enter the keystore password, and press **Enter**.

The SCPS_Mobile.apk file is successfully signed.

Step 6 Replace the SCPS_Mobile.apk file in the ipsapp.war file:

- a. Double-click the ipsapp.war file from the `$JBOSS_HOME/server/scps/deploy/ipsapp.war` directory, and open the Archive Manager screen.
- b. Navigate to `/mobile_download`, and click **Add**.
- c. Browse and select the signed SCPS_Mobile.apk file, and click **OK**.
- d. Close the Archive Manager screen of the ipsapp.war file.

Configuring Installer for the iPhones

While configuring installer for the iPhones, you need to sign the SCPSMobileIOSNew.ipa file using the MAC machine. Therefore, the provisioning profile must be available in your MAC machine.

To configure installer for the iPhones, perform the following steps:

Step 1 Extract the download.properties file:

- a. In a file browser, navigate to the directory containing the `$JBOSS_HOME/server/scps/deploy/ipsapp.war` file and double-click this file to open the Archive Manager screen.
- b. Navigate to `/mobile_download`, select the download.properties file, and click **Extract**.
You can extract it to a suitable location, such as Desktop.

Step 2 Update the download.properties file:

- a. In a terminal, navigate to the directory where the download.properties file is available.
- b. Open the download.properties file in an edit mode, and update the following line:
`ios_url=http://<host>:<port>/ipsapp/mobile_download/SCPSMobileIOSNew.plist`

Send documentation comments to scc-docfeedback@cisco.com

Where, 'host' is the IP address or DNS hostname of the host on which the JBoss application server has been set up and 'port' is the value that appears in the output after starting the JBoss server. The 'port' value is obtained by adding the HttpConnector port value (which you had set up in [“Setting Up Port” section on page 3-71](#)) and the “ports-01” offset value in the bindings-jboss-beans.xml file (which is 100 by default).

- c. Save and close the file.

Step 3 Copy the SCPSMobileIOSNew.ipa and SCPSMobileIOSNew.plist files from the MobileApps directory to your MAC machine.

Step 4 In the MAC machine, update the SCPSMobileIOSNew.plist file:

- a. In a terminal, navigate to the directory where the SCPSMobileIOSNew.plist file is available.
- b. Open the SCPSMobileIOSNew.plist file in an edit mode, and update the following string:

```
<string>http://<host>:<port>/ipsapp/mobile_download/SCPSMobileIOSNew.ipa</string>
```

Where, 'host' is the IP address or DNS hostname of the host on which the JBoss application server has been set up and 'port' is the value that appears in the output after starting the JBoss server. The 'port' value is obtained by adding the HttpConnector port value (which you had set up in [“Setting Up Port” section on page 3-97](#)) and the “ports-01” offset value in the bindings-jboss-beans.xml file (which is 100 by default).

- c. Save and close the file.

Step 5 In the MAC machine, sign the SCPSMobileIOSNew.ipa file:

- a. In a terminal, navigate to the directory where the SCPSMobileIOSNew.ipa file is available.
- b. Unzip the SCPSMobileIOSNew.ipa file by entering the following command:

```
unzip SCPSMobileIOSNew.ipa
```

- c. Remove the existing signature by entering the following command:

```
rm -rf Payload/SCPSMobileIOSNew.app/_CodeSignature
```

- d. Open the Messages.properties file in an edit mode using the following command:

```
vi Payload/SCPSMobileIOSNew.app/www/resources/Messages.properties
```

- e. Update the following values:

- secureServerURL = https://<host>:<SSL port>

Where, 'host' is the IP address or DNS hostname of the host on which the JBoss application server has been set up and 'SSL port' is the value that appears in the output after starting the JBoss server. The 'SSL port' value is obtained by adding the jboss.web.https.port value (which you had set up in the [“Configuring the Secured URL” section on page 3-84](#)) and the “ports-01” offset value in the bindings-jboss-beans.xml file (which is 100 by default).



Note If you have not configured the secured URL, you must provide the 'serverURL' value in the 'secureServerURL' field so that the application can be accessed in a non-secured environment.

- serverURL = http://<host>:<port>

Send documentation comments to scc-docfeedback@cisco.com

Where, 'host' is the IP address or DNS hostname of the host on which the JBoss application server has been set up and 'port' is the value that appears in the output after starting the JBoss server. The 'port' value is obtained by adding the HttpConnector port value (which you had set up in "Setting Up Port" section on page 3-71) and the "ports-01" offset value in the bindings-jboss-beans.xml file (which is 100 by default).

- f. Save and close the file.
- g. Copy the available provisioning profile (.mobileprovision file) to Payload/SCPSMobileIOSNew.app/ directory and name it as 'embedded.mobileprovision'.
- h. Enter the following command:

```
/usr/bin/codesign -f -s "iPhone Distribution: <distribution name>" --resource-rules
"Payload/SCPSMobileIOSNew.app/ResourceRules.plist" "Payload/SCPSMobileIOSNew.app"
```

Where <distribution name> is the distribution license name.

- i. Zip the SCPSMobileIOSNew.ipa file by entering the following command:

```
zip -r SCPSMobileIOSNew.ipa Payload
```

- Step 6** Copy the updated SCPSMobileIOSNew.ipa and SCPSMobileIOSNew.plist files from the MAC machine to the machine where the Smart+Connected PS application is installed.
- Step 7** Replace the download.properties, SCPSMobileIOSNew.ipa, and SCPSMobileIOSNew.plist files in the ipsapp.war file:
 - a. Double-click the ipsapp.war file from the `$JBOSS_HOME/server/scps/deploy` directory, and open the Archive Manager screen.
 - b. Navigate to `/mobile_download`, and click **Add**.
 - c. Browse and select the updated download.properties, signed SCPSMobileIOSNew.ipa, and SCPSMobileIOSNew.plist files, and click **OK**.
 - d. Close the Archive Manager screen of the ipsapp.war file.

Setting Up Apache Jackrabbit

The Apache Jackrabbit server is an open source content repository for the Java platform, and the Smart+Connected PS application uses the Apache Jackrabbit to store content.

To set up Jackrabbit, perform the following steps:

- Step 1** Copy the jackrabbit.war file that is available in `<PS_INSTALL_DIRECTORY>/scps/bin/war` to `$JBOSS_HOME/server/scps/deploy` directory by entering the following command:


```
cp <PS_INSTALL_DIRECTORY>/scps/bin/war/jackrabbit.war $JBOSS_HOME/server/scps/deploy
```
- Step 2** Navigate to the directory containing the `$JBOSS_HOME/server/scps/deploy/jackrabbit.war` file, and double-click this file to open the Archive Manager screen.
- Step 3** Navigate to `/WEB-INF/lib`, select the `jcr-2.0.jar` file, and extract content of the file to the following location:


```
$JBOSS_HOME/common/lib
```
- Step 4** Start the JBoss server.

Send documentation comments to scc-docfeedback@cisco.com

For more information on how to start the JBoss server, see the “Starting the JBoss Server” section on page 3-91.

Ensure that the JBoss server is now up and running.

Step 5 In a Web browser, enter the URL <http://host:port/jackrabbit>.

Where, ‘host’ is the IP address or DNS hostname of the host on which the JBoss application server has been set up and ‘port’ is the Jboss binding server port that you had configured in the “Setting Up Port” section on page 3-71.

The Content Repository Setup page appears.

Step 6 Click **Create Content Repository**.

The `$JBOSS_HOME/bin/jackrabbit` directory repository structure is created.

Importing SSL Certificates

You must import SSL certificate for the Cisco Unified Communications Manager (CUCM). You may require to import SSL certificate for the Cisco Digital Media Player (DMP) and Light Weight Directory Access Protocol (LDAP).

Before you begin importing SSL certificates, ensure that you obtain the certificates from CUCM, DMP, and LDAP, and store the certificates in a directory on the application server.

To import SSL certificates, perform the following steps:

Step 1 Using a terminal session, navigate to the `$JAVA_HOME/bin` directory, where the `$JAVA_HOME` environment variable is set to the `<JDK_INSTALL_LOCATION>` directory.

Step 2 Enter the following command:

```
./keytool -import -alias <Alias Name> -file <certificate file name with complete path>
-keystore $JAVA_HOME/jre/lib/security/cacerts -storepass changeit
```

Where, `<certificate file name with complete path>` is the certificate file name with a complete directory path where you store your certificates. The `<Alias Name>` is the unique alias name provided to the certificate.

For example:

```
./keytool -import -alias CM -file /home/scc-qa/CM115.cer -keystore
/home/scc-qa/Desktop/jdk1.6.0_24/jre/lib/security/cacerts -storepass changeit
```



Note If you have installed JDK using an RPM bundle, then you need the SUDO access to add the certificate to the keystore.

A message prompts you to trust this certificate.

Step 3 Choose **Yes**, and press **Enter**.

The certificates are imported.

Step 4 In the `$JBOSS_HOME/bin/run_scps.sh` file, append the `JAVA_OPTS` line just before (`"`) with the following line:

```
-Djavax.net.ssl.trustStore=$JAVA_HOME/jre/lib/security/cacerts
-Djavax.net.ssl.trustStorePassword=changeit
```

Send documentation comments to scc-docfeedback@cisco.com

After adding the command line, the text is displayed as follows:

```
JAVA_OPTS="$JAVA_OPTS -DANTLR_USE_DIRECT_CLASS_LOADING=true
-Dsdp.event.config.mode=global
-Dcom.cisco.sdp.ldap.configfilepath=/u01/scps/config/LDAP.properties
-Dpvo_jms_props=/u01/scps/config/pvoJms.properties
-Djboss.net.proxyAuthenticatorClassName=java.net.Authenticator
-DUseSunHttpHandler=true
-Djavax.net.ssl.trustStore=/usr/java/default/jre/lib/security/cacerts
-Djavax.net.ssl.trustStorePassword=changeit"
```

Step 5 Save the run_scps.sh file.

Starting the JBoss Server

To start the JBoss application server for the Smart+Connected PS application, perform the following steps:

Step 1 Ensure that:

- SDP is up and running without any binding offset value.
- The `$JAVA_HOME` environment variable is set to the location in which JDK is installed.
- The `$JBOSS_HOME` environment variable is set to the complete path where the unzipped jboss-6.0.0 files are available.

Step 2 Using a terminal, navigate to the `$JBOSS_HOME/bin` directory, and run the following command:

```
./run_scps.sh -c scps -Djboss.service.binding.set=ports-01 -b 0.0.0.0
```

The JBoss application server starts. After the server initialization is complete, an output similar to the following is listed:

```
2012-11-20 11:41:31,360 INFO [org.apache.coyote.http11.Http11Protocol] (Thread-2)
Starting Coyote HTTP/1.1 on http-0.0.0.0-7101
```

The port value that appears in the output is the value obtained by adding the `HttpConnector` port value (which you had set up in “[Setting Up Port](#)” section on page 3-71) and the “ports-01” offset value in the `bindings-jboss-beans.xml` file (which is 100 by default).

Accessing the Application and Verifying the Installation

- [Smart+Connected PS Web Application](#), page 3-91

Smart+Connected PS Web Application

To access the Smart+Connected PS application and to verify the installation, perform the following steps:

Step 1 In the Address field of a Web browser, type one of the following application server URLs, and press **Enter**:

Send documentation comments to scc-docfeedback@cisco.com

- <http://<host>:<port>/ipsapp>—To access the application in a non-secured environment.
Where, ‘host’ is the IP address or DNS hostname of the host on which the JBoss application server has been set up and ‘port’ is the value that appears in the output after starting the JBoss server. The ‘port’ value is obtained by adding the HttpConnector port value (which you had set up in “[Setting Up Port](#)” section on page 3-71) and the “ports-01” offset value in the bindings-jboss-beans.xml file (which is 100 by default).
- <https://<host>:<SSL port>/ipsapp>—To access the application in a secured environment.
Where, ‘host’ is the IP address or DNS hostname of the host on which the JBoss application server has been set up and ‘SSL port’ is the value that appears in the output after starting the JBoss server. The ‘SSL port’ value is obtained by adding the jboss.web.https.port value (which you had set up in the “[Configuring the Secured URL](#)” section on page 3-84) and the “ports-01” offset value in the bindings-jboss-beans.xml file (which is 100 by default).

The Smart+Connected PS login page appears.

Step 2 Enter the username and password for the Smart+Connected PS application, and click **Login**.

Your default login credentials are:

- Username—superadmin
- Password—superadmin

You can change your password by logging in to the SDP application. You can also create additional users by using the SDP application. For more information on how to assign roles and permissions to users in the SDP application, see the *Cisco Service Delivery Platform Administrator Guide*.

For more information on how to use the Smart+Connected PS features, see the *Cisco Smart+Connected Personalized Spaces User Guide*.

Smart+Connected PS Mobile Application

For information on how to access the Smart+Connected PS mobile application and verify the installation, see the [Smart+Connected PS Mobile Application, page 2-44](#).

Installing on a Cluster Server Setup

To install the Smart+Connected PS application on a cluster server setup, perform the following steps:

1. [Installing the Application, page 3-95](#)
2. [Configuring Audio Notification to the Cisco IP Phone, page 3-95](#)
3. [Configuring the Database, page 3-95](#)
4. [Configuring the JBoss Profile, page 3-96](#)
5. [Setting Up Port, page 3-97](#)
6. [Setting Up Security Configuration, page 3-97](#)
7. [Setting Up Java Messaging Service \(JMS\), page 3-98](#)
8. [Setting Up Library, page 3-98](#)
9. [Setting Up the BIRT Engine, page 3-98](#)
10. [Configuring Logging, page 3-98](#)

Send documentation comments to scc-docfeedback@cisco.com

11. [Configuring the Cluster Server Setup, page 3-98](#)
12. [Configuring the Properties Files, page 3-102](#)
13. [Setting Up Run Parameters, page 3-102](#)
14. [Setting Up the Push-to-Phone Feature, page 3-102](#)
15. [Configuring Installer for the Mobile Devices, page 3-102](#)
16. [Setting Up Apache Jackrabbit, page 3-106](#)
17. [Configuring the Jackrabbit Repository, page 3-107](#)
18. [Importing SSL Certificates, page 3-109](#)
19. [Starting the Cluster and Proxy, page 3-109](#)
20. [Accessing the Application and Verifying the Installation, page 3-110](#)

Send documentation comments to scc-docfeedback@cisco.com

About Clustering

A JBoss server cluster consists of multiple JBoss server instances running simultaneously and working together to provide increased scalability, reliability, and high availability. A cluster appears to clients to be a single JBoss server instance. The server instances that constitute a cluster can run on the same machine or are usually located on different machines. You can increase a cluster's capacity by adding additional server instances to the cluster on an existing machine or on different machines. Each server instance in a cluster must run on the same JBoss version.

An example of clustered deployment in a distributed environment is as follows:

- The database is non-clustered.
- The application servers are clustered.
- Two virtual machines host the application servers. The application is deployed on these two virtual machines, Node 1 and Node 2.
- One virtual machine hosts the proxy server. This proxy server acts as a software load balancer.

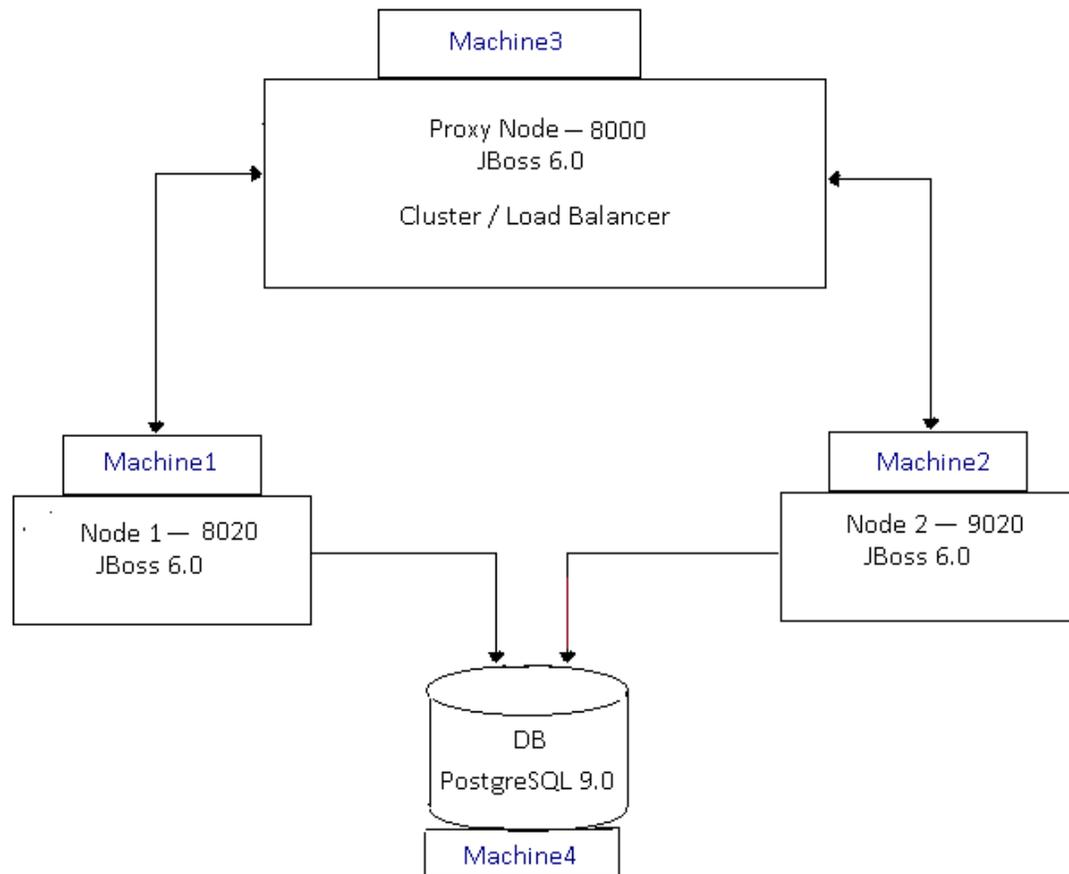
You can modify this setup based on your requirement (number of servers, port numbers, and so on).

The requirements for the clustered deployment in this example, includes the following:

- Machine 1: JBoss Server Node 1 (JBoss 6.0)
- Machine 2: JBoss Server Node 2 (JBoss 6.0)
- Machine 3: Proxy Node (JBoss 6.0)
- Machine 4: Database Server (PostgreSQL 9.0)

Send documentation comments to scc-docfeedback@cisco.com

Figure 3-1 Example of a Clustering Setup



Installing the Application

You need to install the Smart+Connected PS application on the Node 1 and Node 2 servers.

For information on how to install the Smart+Connected PS application, see the [“Installing the Application”](#) section on page 2-13.

Configuring Audio Notification to the Cisco IP Phone

You need to configure audio notification to the Cisco IP phone on the Node 1 and Node 2 servers.

For information on how to configure audio notification to the Cisco IP phone, see the [“Configuring Audio Notification to the Cisco IP Phone”](#) section on page 2-15.

Configuring the Database

For information on how to configure the database, see the [“Configuring the Database”](#) section on page 3-65.

Send documentation comments to scc-docfeedback@cisco.com

Configuring the JBoss Profile

You need to configure the JBoss profile on the Node 1 and Node 2 servers for a cluster deployment. To configure the JBoss profile, perform the following steps on both the Node 1 and Node 2 servers:

Step 1 Download the jboss-6.0.0.Final.zip file.

JBoss is open source, and you can download it from the Internet. For example:

<http://sourceforge.net/projects/jboss/files/JBoss/JBoss-6.0.0.Final/jboss-as-distribution-6.0.0.Final.zip/download>

Step 2 Create a directory named 'jboss', and unzip the jboss-6.0.0.Final.zip file into it.

Step 3 Set the `$JBOSS_HOME` and `$JAVA_HOME` environment variables by entering the following commands:

```
$ export JAVA_HOME=<JDK_INSTALL_LOCATION>
$ export JBOSS_HOME=<JBOSS_INSTALL_LOCATION>
```

Where, `<JBOSS_INSTALL_LOCATION>` is the complete path where the unzipped jboss-6.0.0 files are available and `<JDK_INSTALL_LOCATION>` is the complete path where you have installed jdk1.6.0_24.



Note You can also add the preceding commands to the user's profile script so that the `$JBOSS_HOME` and `$JAVA_HOME` environment variables are automatically set up during login.

Step 4 Navigate to the server directory in `$JBOSS_HOME` by entering the following command:

```
cd $JBOSS_HOME/server
```

Step 5 Copy the 'all' directory with the name 'scps' by entering the following command:

```
cp -R all scps
```

The 'scps' directory is created under the `$JBOSS_HOME/server` directory. The 'scps' directory is used as the Smart+Connected PS application profile.

Step 6 Copy the ipsapp.war file, available in `<PS_INSTALL_DIRECTORY>/scps/bin/war`, to the `$JBOSS_HOME/server/scps/deploy` directory by entering the following command:

```
cp <PS_INSTALL_DIRECTORY>/scps/bin/war/ipsapp.war $JBOSS_HOME/server/scps/deploy
```

Step 7 Create a datasource file so that the Smart+Connected PS application communicates with the database machine:

a. Create the postgres-ds.xml file under the 'scps/deploy' directory with the following code:

```
<?xml version="1.0" encoding="UTF-8"?>
<datasources>
<local-tx-datasource>
<jndi-name>jdbc/scc</jndi-name>
<connection-url>jdbc:postgresql://IPaddress:5432/schemaName</connection-url>
<driver-class>org.postgresql.Driver</driver-class>
<user-name>DBusername</user-name>
<password>DBpassword</password>
<min-pool-size>10</min-pool-size>
<max-pool-size>50</max-pool-size>
</local-tx-datasource>
</datasources>
```

b. Replace the following text with their actual values in the code that you had added in [Step 7 a.](#):

- 'IPaddress' with the database server IP address or DNS hostname

Send documentation comments to scc-docfeedback@cisco.com

- ‘schemaName’ with the database name
 - ‘5432’ with the database port number, if changed during the PostgreSQL installation
 - ‘DBusername’ with the database schema username
 - ‘DBpassword’ with the database schema password
- c. Save the file.
 - d. Provide the executable permissions to the newly created postgres-ds.xml file by entering the following command:


```
chmod 755 postgres-ds.xml
```

Step 8 Add an entry for scanning deployers:

- a. Navigate to the `$JBOSS_HOME/server/scps/deployers` directory, and open the scanning-deployers-jboss-beans.xml file.
- b. Search for the following text:

```
<install method="addIgnored">
  <parameter>java.lang.LinkageError</parameter>
</install>
```

- c. Add the following code after the searched text.

```
<install method="addIgnored">
  <parameter>java.lang.reflect.MalformedParameterizedTypeException</parameter>
</install>
```

- d. Save the file.

Step 9 Update the run.conf file to increase the memory:

- a. Open the run.conf file available in `$JBOSS_HOME/bin` and search for the following text:

```
JAVA_OPTS="-Xms128m -Xmx512m -XX:MaxPermSize=256m -Dorg.jboss.resolver.warning=true
-Dsun.rmi.dgc.client.gcInterval=3600000 -Dsun.rmi.dgc.server.gcInterval=3600000"
```

Replace with the following text:

```
JAVA_OPTS="-Xms256m -Xmx1024m -XX:MaxPermSize=512m -Dorg.jboss.resolver.warning=true
-Dsun.rmi.dgc.client.gcInterval=3600000 -Dsun.rmi.dgc.server.gcInterval=3600000"
```

- b. Save the file.

Setting Up Port

You need to set up a port for the Smart+Connected PS application by changing the default port values on the Node 1 and Node 2 servers.

For more information on how to set up the port, see the [“Setting Up Port” section on page 3-71](#).

Setting Up Security Configuration

You need to set up security configuration on the Node 1 and Node 2 servers for the following:

- Disabling the JMS message security, its value is set to ‘true’ by default.
- Authenticating LDAP users of the Smart+Connected PS application.

Send documentation comments to scc-docfeedback@cisco.com

For more information on how to set up security configuration on the Node 1 and Node 2 servers, see the “Setting Up Security Configuration” section on page 3-72.

Setting Up Java Messaging Service (JMS)

For more information on how to set up JMS on the Node 1 and Node 2 servers, see the “Setting Up Java Messaging Service (JMS)” section on page 3-73.

Setting Up Library

To set up the library, perform the following steps in the Smart+Connected PS application server on the Node 1 and Node 2 servers:

-
- Step 1** Copy the following jar files to the `$JBOSS_HOME/server/scps/lib` directory:
- `postgresql-9.0-801.jdbc4.jar`—It is open source, and you can be download it from the Internet. For example:
<http://jdbc.postgresql.org/download/postgresql-9.0-801.jdbc4.jar>
 - `sdp-authmodules.jar`—Available in the `<SDP_INSTALL_DIRECTORY>/sdp/bin/jars` location on the server where the SDP has been installed.
- Step 2** Navigate to the `$JBOSS_HOME/server/scps/lib` directory, and provide the required permissions to the saved files (`postgresql-9.0-801.jdbc4.jar` and `sdp-authmodules.jar`) by entering the following command:
- ```
chmod 755 *
```

## **Setting Up the BIRT Engine**

The Smart+Connected PS application uses the BIRT runtime reporting engine to generate reports and charts. Therefore, you must set up the BIRT engine after installing the Smart+Connected PS installation. The BIRT runtime reporting engine is automatically installed while installing the Smart+Connected PS.

For more information on how to set up the BIRT engine on the Node 1 and Node 2 servers, see the “Setting Up the BIRT Engine” section on page 3-78.

## **Configuring Logging**

For more information on how to configure logging on the Node 1 and Node 2 servers, see the “Configuring Logging” section on page 3-78.

## **Configuring the Cluster Server Setup**

- [Installing mod\\_cluster on the Proxy Node, page 3-99](#)
- [Configuring Cluster on Nodes, page 3-101](#)

***Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)***

## Installing mod\_cluster on the Proxy Node

The mod\_cluster is an httpd-based load balancer that uses a communication channel for forwarding requests from httpd to a set of application server nodes. The application server nodes use this connection to transmit the server-side load balance factors and events back to httpd using a set of HTTP methods.

To install mod\_cluster on the proxy node, perform the following steps:

- 
- Step 1** Create a directory in your local system where you want to install the mod\_cluster binary bundle.
- Step 2** Download the Linux 64-bit mod\_cluster 1.1.0 bundle.
- The mod\_cluster is open source, and you can download it from the Internet. For example:

[http://www.jboss.org/mod\\_cluster/downloads.html](http://www.jboss.org/mod_cluster/downloads.html)

- Step 3** Save and untar the mod\_cluster binary bundle in the directory that you had created in [Step 1](#).
- The directory where you have extracted the mod\_cluster bundle is referred as `<MOD_CLUSTER_HOME>`.
- Step 4** Navigate to the `<MOD_CLUSTER_HOME>/opt/jboss/httpd/sbin` directory and run the “installhome.sh” file.
- The httpd now runs on port “8000”.
- Step 5** To allow the cluster nodes in the network to communicate with the proxy, perform the following:

- a. Navigate to the following location:

```
<MOD_CLUSTER_HOME>/opt/jboss/httpd/httpd/conf/
```

- b. Open the httpd.conf file and search for the following text:

```
<Directory />
 Order deny,allow
 Deny from all
</Directory>
```

- c. Replace the default values in the searched text as follows:

```
<Directory />
 Order deny,allow
 Allow from all
</Directory>
```

- d. Save the file.




---

**Note** By default, mod\_cluster communicates only with the server instances that run on localhost. [Step 5](#) should be performed to allow mod\_cluster to communicate with the proxy.

---

- Step 6** To modify the directory access for Manager Module, perform the following:

- a. Navigate to the following location:

```
<MOD_CLUSTER_HOME>/opt/jboss/httpd/httpd/conf/
```

- b. Open the httpd.conf file and search for the following text:

```
<IfModule manager_module>
 Listen 127.0.0.1:6666
 ManagerBalancerName mycluster
 <VirtualHost 127.0.0.1:6666>
 <Directory />
```

**Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)**

```

 Order deny,allow
 Allow from all
 </Directory>

 KeepAliveTimeout 300
 MaxKeepAliveRequests 0
 #ServerAdvertise on http://@IP@:6666
 AdvertiseFrequency 5
 #AdvertiseSecurityKey secret
 #AdvertiseGroup @ADVIP@:23364

 <Location /mod_cluster_manager>
 SetHandler mod_cluster-manager
 Order deny,allow
 Deny from all
 Allow from 127.0.0
 </Location>

</VirtualHost>
</IfModule>

```

- c. Replace the directory access of the Manager Module in the <Location /mod\_cluster\_manager> element as follows:

```

<Location /mod_cluster_manager>
SetHandler mod_cluster-manager
 Order deny,allow
 Allow from all
</Location>

```

After replacing, the text is displayed as follows:

```

<IfModule manager_module>
 Listen 127.0.0.1:6666
 ManagerBalancerName mycluster
<VirtualHost 127.0.0.1:6666>
<Directory />
 Order deny,allow
 Allow from all
</Directory>

 KeepAliveTimeout 300
 MaxKeepAliveRequests 0
 #ServerAdvertise on http://@IP@:6666
 AdvertiseFrequency 5
 #AdvertiseSecurityKey secret
 #AdvertiseGroup @ADVIP@:23364

 <Location /mod_cluster_manager>
 SetHandler mod_cluster-manager
 Order deny,allow
 Allow from all
 </Location>

</VirtualHost>
</IfModule>

```

- d. Save and close the file.

***Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)***

## Configuring Cluster on Nodes

To configure cluster on nodes, perform the following steps on the Node 1 and Node 2 servers:

### Step 1 Update the server.xml file:

- a. Navigate to the `$JBOSS_HOME/server/scps/deploy/jbossweb.sar` directory, and open the `server.xml` file.

- b. In the `server.xml` file, search for the following text:

```
<Engine name="jboss.web" defaultHost="localhost">
```

- c. Add `jvmRoute` to the Engine "jboss.web". For example:

- For Node 1:

```
<Engine name="jboss.web" defaultHost="localhost" jvmRoute="node1">
```

- For Node 2:

```
<Engine name="jboss.web" defaultHost="localhost" jvmRoute="node2">
```

- d. In the `server.xml` file, uncomment the following valve, which is commented by default:

```
<Valve className="org.jboss.web.tomcat.service.sso.ClusteredSingleSignOn" />
```



**Note** The valve is uncommented to enable single sign on across web applications deployed on all the hosts in a cluster.

- e. In the `server.xml` file, set the HTTP port, for example, 8020 for Node 1 and 9020 for Node 2:

1. Search for the following text:

```
<!-- A HTTP/1.1 Connector on port 8080 -->
<Connector protocol="HTTP/1.1" port="${jboss.web.http.port}"
address="${jboss.bind.address}"
redirectPort="${jboss.web.https.port}" />
```

2. Replace the `port="${jboss.web.http.port}"` with `port="8020"` for Node 1 and `port="9020"` for Node 2.

- f. Save the `server.xml` file.

### Step 2 Add the proxy hostname and port in the proxyList:

- a. In a file browser, navigate to the `$JBOSS_HOME/server/scps/deploy/mod_cluster.sar/META-INF` directory.

- b. Open the `mod_cluster-jboss-beans.xml` file and search for the following text:

```
<property name="proxyList">
```

- c. Add proxies in the `proxyList` property as follows:

```
<property name="proxyList">${jboss.mod_cluster.proxyList:address:port}</property>
```



**Note** In the `proxyList` property format, the "address:port" refers to the host IP address and port where the proxy is running. The port number is 8000 that you had configured in [Step 4](#) in the "Installing mod\_cluster on the Proxy Node" section on page 3-99.

***Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)***

- d. Save the mod\_cluster-jboss-beans.xml file.
- 

## Configuring the Properties Files

You need to configure the LDAP.properties, pvoJms.properties, Reservation.properties, and notification.service.properties files on the Node 1 and Node 2 servers.

For information on how to configure the properties files, see the [“Configuring the Properties Files” section on page 3-80](#).

## Setting Up Run Parameters

For information on how to set up run parameters on the Node 1 and Node 2 servers, see the [“Setting Up Run Parameters” section on page 3-82](#).

## Setting Up the Push-to-Phone Feature

For information on how to set up the push-to-phone feature on the Node 1 and Node 2 servers, see the [“Setting Up the Push-to-Phone Feature” section on page 3-83](#).

## Configuring Installer for the Mobile Devices

The Smart+Connected PS installation package comprises the following files in the MobileApps directory:

- For the Android phones—SCPS\_Mobile.apk
- For the iPhones—SCPSMobileIOSNew.ipa and SCPSMobileIOSNew.plist

These files are required for configuring installer for the mobile devices.

- [Configuring Installer for the Android Phones, page 3-102](#)
- [Configuring Installer for the iPhones, page 3-104](#)

## Configuring Installer for the Android Phones

To configure installer for the Android phones, perform the following steps on the Node 1 and Node 2 servers:

- 
- Step 1** Extract the Messages.properties file:
- a. Copy the SCPS\_Mobile.apk file from the MobileApps directory to a local directory.
  - b. Double-click the copied SCPS\_Mobile.apk file and open the Archive Manager screen.
  - c. Navigate to /assets/www/resources, select the Messages.properties file, and click **Extract**.  
You can extract it to a suitable location, such as Desktop.

## Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)

**Step 2** Update the Messages.properties file:

- a. Open the Messages.properties file from the extracted location in an edit mode and update the following values:
  - secureServerURL =http://<host>:<port>  
Where, ‘address’ is the host IP address of the proxy server and ‘port’ is the proxy server port (default 8000) that you had configured in [Step 4](#) in the “Installing mod\_cluster on the Proxy Node” section on page 3-99.
  - serverURL = http://<host>:<port>  
Where, ‘address’ is the host IP address of the proxy server and ‘port’ is the proxy server port (default 8000) that you had configured in [Step 4](#) in the “Installing mod\_cluster on the Proxy Node” section on page 3-99.




---

**Note** The secureServerURL and serverURL values are same.

---

- b. Save and close the file.

**Step 3** Replace the Messages.properties file in the SCPS\_Mobile.apk file:

- a. Double-click the SCPS\_Mobile.apk file from the extracted location and open the Archive Manager screen.
- b. Navigate to /assets/www/resources, and click **Add**.
- c. Browse and select the updated Messages.properties file, and click **OK**.
- d. Close the Archive Manager screen of the SCPS\_Mobile.apk file.

**Step 4** Navigate to the \$JAVA\_HOME/bin directory, and enter the following command to generate a key for signing the SCPS\_Mobile.apk file:

```
./keytool -genkey -v -keystore my-release-key.keystore -alias <alias name> -keyalg RSA -keysize 2048 -validity <number of days>
```

For example:

```
./keytool -genkey -v -keystore my-release-key.keystore -alias scps -keyalg RSA -keysize 2048 -validity 10000
```

You are prompted to specify the following required details:

- Enter keystore password—Specify a password for keystore. You also need to use the same keystore password for the signing the SCPS\_Mobile.apk file.
- Re-enter new password—Specify the new password again.
- What is your first and last name?—Specify the host name of the machine.
- What is the name of your organizational unit?—Specify your organizational unit.
- What is the name of your organization?—Specify your organization name.
- What is the name of your City or Locality?—Specify the name of your city.
- What is the name of your State or Province?—Specify the name of your state or province.
- What is the two-letter country code for this unit?—Specify the first two letters of your country.
- Is CN=<name>, OU=<organizational unit>, O=<organization>, L=<city>, ST=<state>, C=<country> correct?—Verify the specified values, enter ‘Yes’ if the values are correct, and press **Enter**.

## Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)

The RSA key and self-signed certificate with a validity of *<number of days>* days is generated. You are prompted for the key password of the *<alias name>*. Press **Enter**.

Automatically, the keystore password is retained for the *<alias name>* key password.

**Step 5** Enter the following command to sign the SCPS\_Mobile.apk file:

```
./jarsigner -verbose -sigalg MD5withRSA -digestalg SHA1 -keystore
my-release-key.keystore <location of SCPS_Mobile.apk>/SCPS_Mobile.apk <alias name>
```

For example:

```
./jarsigner -verbose -sigalg MD5withRSA -digestalg SHA1 -keystore my-release-key.keystore
/home/u01/Desktop/SCPS_Mobile.apk SCPS
```

You are prompted for the keystore password. Enter the keystore password, and press **Enter**.

The SCPS\_Mobile.apk file is successfully signed.

**Step 6** Replace the SCPS\_Mobile.apk file in the ipsapp.war file:

- a. Double-click the ipsapp.war file from the *\$JBOSS\_HOME/server/scps/deploy/ipsapp.war* directory, and open the Archive Manager screen.
- b. Navigate to /mobile\_download, and click **Add**.
- c. Browse and select the signed SCPS\_Mobile.apk file, and click **OK**.
- d. Close the Archive Manager screen of the ipsapp.war file.

## Configuring Installer for the iPhones

While configuring installer for the iPhones, you need to sign the SCPSMobileIOSNew.ipa file using the MAC machine. Therefore, the provisioning profile must be available in your MAC machine.

To configure installer for the iPhones, perform the following steps on the Node 1 and Node 2 servers:

**Step 1** Extract the download.properties file:

- a. In a file browser, navigate to the directory containing the *\$JBOSS\_HOME/server/scps/deploy/ipsapp.war* file and double-click this file to open the Archive Manager screen.
- b. Navigate to /mobile\_download, select the download.properties file, and click **Extract**.  
You can extract it to a suitable location, such as Desktop.

**Step 2** Update the download.properties file:

- a. In a terminal, navigate to the directory where the download.properties file is available.
- b. Open the download.properties file in an edit mode, and update the following line:

```
ios_url=http://<host>:<port>/ipsapp/mobile_download/SCPSMobileIOSNew.plist
```

Where, 'address' is the host IP address of the proxy server and 'port' is the proxy server port (default 8000) that you had configured in [Step 4](#) in the "Installing mod\_cluster on the Proxy Node" section on [page 3-99](#).

- c. Save and close the file.

**Step 3** Copy the SCPSMobileIOSNew.ipa and SCPSMobileIOSNew.plist files from the MobileApps directory to your MAC machine.

## Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)

**Step 4** In the MAC machine, update the SCPSMobileIOSNew.plist file:

- a. In a terminal, navigate to the directory where the SCPSMobileIOSNew.plist file is available.
- b. Open the SCPSMobileIOSNew.plist file in an edit mode, and update the following string:

```
<string>http://<host>:<port>/ipsapp/mobile_download/SCPSMobileIOSNew.ipa</string>
```

Where, 'address' is the host IP address of the proxy server and 'port' is the proxy server port (default 8000) that you had configured in [Step 4](#) in the "Installing mod\_cluster on the Proxy Node" section on [page 3-99](#).

- c. Save and close the file.

**Step 5** In the MAC machine, sign the SCPSMobileIOSNew.ipa file:

- a. In a terminal, navigate to the directory where the SCPSMobileIOSNew.ipa file is available.
- b. Unzip the SCPSMobileIOSNew.ipa file by entering the following command:

```
unzip SCPSMobileIOSNew.ipa
```

- c. Remove the existing signature by entering the following command:

```
rm -rf Payload/SCPSMobileIOSNew.app/_CodeSignature
```

- d. Open the Messages.properties file in an edit mode using the following command:

```
vi Payload/SCPSMobileIOSNew.app/www/resources/Messages.properties
```

- e. Update the following values:

- secureServerURL = http://<host>:<port>

Where, 'address' is the host IP address of the proxy server and 'port' is the proxy server port (default 8000) that you had configured in [Step 4](#) in the "Installing mod\_cluster on the Proxy Node" section on [page 3-99](#).

- serverURL = http://<host>:<port>

Where, 'address' is the host IP address of the proxy server and 'port' is the proxy server port (default 8000) that you had configured in [Step 4](#) in the "Installing mod\_cluster on the Proxy Node" section on [page 3-99](#).




---

**Note** The secureServerURL and serverURL values are same.

---

- f. Save and close the file.
- g. Copy the available provisioning profile (.mobileprovision file) to Payload/SCPSMobileIOSNew.app/ directory and name it as 'embedded.mobileprovision'.
- h. Enter the following command:

```
/usr/bin/codesign -f -s "iPhone Distribution: <distribution name>" --resource-rules "Payload/SCPSMobileIOSNew.app/ResourceRules.plist" "Payload/SCPSMobileIOSNew.app"
```

Where <distribution name> is the distribution license name.

- i. Zip the SCPSMobileIOSNew.ipa file by entering the following command:

```
zip -r SCPSMobileIOSNew.ipa Payload
```

## Send documentation comments to [scd-docfeedback@cisco.com](mailto:scd-docfeedback@cisco.com)

- Step 6** Copy the updated SCPSMobileIOSNew.ipa and SCPSMobileIOSNew.plist files from the MAC machine to the machine where the Smart+Connected PS application is installed.
- Step 7** Replace the download.properties, SCPSMobileIOSNew.ipa, and SCPSMobileIOSNew.plist files in the ipsapp.war file:
- a. Double-click the ipsapp.war file from the `$JBOSS_HOME/server/scps/deploy` directory, and open the Archive Manager screen.
  - b. Navigate to `/mobile_download`, and click **Add**.
  - c. Browse and select the updated download.properties, signed SCPSMobileIOSNew.ipa, and SCPSMobileIOSNew.plist files, and click **OK**.
  - d. Close the Archive Manager screen of the ipsapp.war file.
- 

## Setting Up Apache Jackrabbit

The Apache Jackrabbit server is an open source content repository for the Java platform, and the Smart+Connected PS application uses the Apache Jackrabbit to store content.

To set up Jackrabbit, perform the following steps:

- Step 1** Copy the jackrabbit.war file that is available in `<PS_INSTALL_DIRECTORY>/scps/bin/war` to the `$JBOSS_HOME/server/scps/deploy` directory by entering the following command:
- ```
cp <PS_INSTALL_DIRECTORY>/scps/bin/war/jackrabbit.war $JBOSS_HOME/server/all/deploy
```
- Step 2** In a file browser, navigate to the directory containing the `$JBOSS_HOME/server/scps/deploy/jackrabbit.war` file, and double-click this file to open the Archive Manager screen.
- Step 3** Navigate to `/WEB-INF/lib`, select the `jcr-2.0.jar` file, and extract content of the file to the following location:
- ```
$JBOSS_HOME/common/lib
```
- Step 4** Start the proxy on the proxy node and JBoss on the Node 1 server.
- For more information on how to start the proxy and JBoss server, see the [“Starting the Cluster and Proxy” section on page 3-109](#).
- The proxy is up and running on the proxy node, and the JBoss is up and running on the Node 1 server.
- Step 5** In a Web browser, enter the URL `http://address:port/jackrabbit`.
- Where, ‘address’ is the IP address of the proxy server and ‘port’ is the proxy server port that you had configured in [Step 4](#) in the [“Installing mod\\_cluster on the Proxy Node” section on page 3-99](#).
- The Content Repository Setup page appears.
- Step 6** Click **Create Content Repository**.
- The `$JBOSS_HOME/bin/jackrabbit` directory repository structure is created.
- Step 7** Stop the proxy on the proxy node and JBoss on the Node 1 server.
- Step 8** Repeat [Step 1](#) through [Step 7](#) on the Node 2 server.
-

[Send documentation comments to scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)

## Configuring the Jackrabbit Repository

You need to configure the Jackrabbit repository by providing the DB host IP address, DB port number (default 5432), DB schema name, PS schema username, and PS schema password.

To configure the Jackrabbit repository for clustering, perform the following steps on the Node 1 and Node 2 servers:

**Step 1** Navigate to the `$JBOSS_HOME/bin/jackrabbit` directory, and open the `repository.xml` file.

**Step 2** Search for the below text:

```
<FileSystem class="org.apache.jackrabbit.core.fs.local.LocalFileSystem">
<param name="path" value="{rep.home}/repository"/>
</FileSystem>
```

Replace with:

```
<FileSystem class="org.apache.jackrabbit.core.fs.db.DbFileSystem">
 <param name="driver" value="org.postgresql.Driver"/>
 <param name="url" value="jdbc:postgresql://<db host IP address>:<db port
number>/<db schemaName>"/>
 <param name="schema" value="postgresql"/>
 <param name="user" value="<schema username>"/>
 <param name="password" value="<schema password>"/>
 <param name="schemaObjectPrefix" value="F_1_"/>
</FileSystem>
```

**Step 3** Search for the below text:

```
<DataStore class="org.apache.jackrabbit.core.data.FileDataStore"/>
```

Replace with:

```
<DataStore class="org.apache.jackrabbit.core.data.db.DbDataStore">
<param name="url" value="jdbc:postgresql://<db host IP address>:<db port number>/<db
schemaName>"/>
<param name="user" value="<schema username>"/>
<param name="password" value="<schema password>"/>
<param name="databaseType" value="postgresql"/>
<param name="driver" value="org.postgresql.Driver"/>
<param name="minRecordLength" value="1024"/>
<param name="copyWhenReading" value="true"/>
<param name="tablePrefix" value=""/>
<param name="schemaObjectPrefix" value="D_1_"/>
<param name="schemaCheckEnabled" value="true"/>
</DataStore>
```

**Step 4** Search for the below text:

```
<PersistenceManager
class="org.apache.jackrabbit.core.persistence.pool.DerbyPersistenceManager">
<param name="url" value="jdbc:derby:{wsp.home}/db;create=true"/>
<param name="schemaObjectPrefix" value="{wsp.name}_"/>
</PersistenceManager>
```

Replace with:

```
<PersistenceManager
class="org.apache.jackrabbit.core.persistence.pool.PostgreSQLPersistenceManager">
<param name="url" value="jdbc:postgresql://<db host IP address>:<db port number>/<db
schemaName>"/>
<param name="schema" value="postgresql"/>
```

**Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)**

```
<param name="user" value="<schema username>" />
<param name="password" value="<schema password>" />
<param name="schemaObjectPrefix" value="W_1_" />
</PersistenceManager>
```

**Step 5** Search for the below text:

```
<PersistenceManager
class="org.apache.jackrabbit.core.persistence.pool.DerbyPersistenceManager">
<param name="url" value="jdbc:derby:${rep.home}/version/db;create=true" />
<param name="schemaObjectPrefix" value="version_" />
</PersistenceManager>
```

Replace with:

```
<PersistenceManager
class="org.apache.jackrabbit.core.persistence.pool.PostgreSQLPersistenceManager">
 <param name="url" value="jdbc:postgresql://<db host IP address>:<db port
number>/<db schemaName>" />
 <param name="schema" value="postgresql" />
 <param name="user" value="<schema username>" />
 <param name="password" value="<schema password>" />
 <param name="schemaObjectPrefix" value="V_1_" />
</PersistenceManager>
```

**Step 6** Add the following text at the end of the preceding text:

```
<Cluster id="node1" syncDelay="1000">
 <Journal class="org.apache.jackrabbit.core.journal.DatabaseJournal">
 <param name="driver" value="org.postgresql.Driver" />
 <param name="url" value="jdbc:postgresql://<db host IP address>:<db port
number>/<db schemaName>" />
 <param name="schema" value="postgresql" />
 <param name="user" value="<schema username>" />
 <param name="password" value="<schema password>3" />
 <param name="schemaObjectPrefix" value="C_1_" />
 </Journal>
</Cluster>
```




---

**Note** Change the cluster ID accordingly for each node. For example, “node1” for the Node 1 server, “node2” for the Node 2 server, so on.

---

**Step 7** In the preceding steps, replace the following strings with their actual values:

- *<db host IP address>*—Database server IP address
- *<db port number>*—Database port number
- *<db schemaName>*—Schema name of the database
- *<schema username>*—Database username
- *<schema password>*—Database user password

**Step 8** Navigate to the *\$JBOSS\_HOME/bin/jackrabbit/workspaces/* directory, and delete the available default and security directories.

**Step 9** Start the proxy on the proxy node and JBoss on the Node 1 and Node 2 servers, and verify that 13 new tables and two new sequences have been created in the database.

These tables and sequences have names starting with *c\_1\_*, *d\_1\_*, *f\_1\_*, *v\_1\_*, *w\_1\_*, and so on.

---

***Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)***

## Importing SSL Certificates

You must import SSL certificate for the Cisco Unified Communications Manager (CUCM). You may require to import SSL certificate for the Cisco Digital Media Player (DMP) and Light Weight Directory Access Protocol (LDAP).

For information on how to import SSL certificates on the Node 1 and Node 2 servers, see the “[Importing SSL Certificates](#)” section on page 3-90.

## Starting the Cluster and Proxy

To start the cluster and proxy, perform the following steps:

**Step 1** Start the cluster by performing the following steps on the Node 1 and Node 2 servers:

- a. Ensure that:
  - SDP is up and running without any binding offset value.
  - The `$JAVA_HOME` environment variable is set to the location in which JDK is installed.
  - The `$JBOSS_HOME` environment variable is set to the complete path where the unzipped jboss-6.0.0 files are available.
- b. Using a terminal session, navigate to the `$JBOSS_HOME/bin` directory.
- c. Enter the following command to start each node in the cluster:
 

```
./run_scps.sh -c scps -Djboss.service.binding.set=ports-01 -b <SERVER_IP_ADDRESS> -g sdpPartition -Djboss.messaging.ServerPeerID=1
```

Where, `<SERVER_IP_ADDRESS>` is the IP address of the node.

The following options are used to start each node in a cluster:

- `-c`—Refers to start from “scps” configuration.
- `-b`—Refers to the address used to bind the sockets to the default host namely, the localhost.
- `-g`—Refers to the clusters’ partition name. The default name for a JBoss AS cluster is “DefaultPartition”.
- `jboss.service.binding.set`—Refers to setting another JBoss instance for the Smart+Connected PS application. The `ports-01` bindings are obtained by taking the base bindings and by adding 100 to each port value.
- `jboss.messaging.ServerPeerID`—Refers to the JBoss Messaging Clustering (JBM). In JBM, each node in a cluster has a unique integer ID called the “ServerPeerID”. The “ServerPeerID” should remain the same even if the server is restarted many a times.

**Step 2** Start the proxy by performing the following steps on the proxy node:

- a. Using a terminal session, navigate to the following location:
 

```
<MOD_CLUSTER_HOME>/opt/jboss/httpd/sbin
```
- b. Enter the following command to start the proxy:
 

```
./apachectl start
```
- c. Click **Enter**.

The application can be accessed using the proxy that runs on port “8000” by default.

## Send documentation comments to [scc-docfeedback@cisco.com](mailto:scc-docfeedback@cisco.com)

- Step 3** (Optional) If you want to stop the proxy, perform the following steps on the proxy node:
- a. Using a terminal session, navigate to the following location:  
`<MOD_CLUSTER_HOME>/opt/jboss/httpd/sbin`
  - b. Enter the following command to stop the proxy:  
`./apachectl stop`
  - c. Click **Enter**.
- 

## Accessing the Application and Verifying the Installation

- [Smart+Connected PS Web Application](#), page 3-110
- [Smart+Connected PS Mobile Application](#), page 3-110

### Smart+Connected PS Web Application

To access the Smart+Connected PS application in a cluster environment and to verify the installation, perform the following steps:

- Step 1** In the Address field of a Web browser, type the application server URL, `http://<address:port>/ipsapp`, and then press **Enter**.

Where, ‘address’ is the host IP address of the proxy server and ‘port’ is the proxy server port (default 8000) that you had configured in [Step 4](#) in the “[Installing mod\\_cluster on the Proxy Node](#)” section on [page 3-99](#).

The Smart+Connected PS login page appears.

- Step 2** Enter the username and password for the Smart+Connected PS application, and click **Login**.

Your default login credentials are:

- Username—superadmin
- Password—superadmin

You can change your password by logging in to the SDP application. You can also create additional users by using the SDP application. For more information on how to assign roles and permissions to users in the SDP application, see the *Cisco Service Delivery Platform Administrator Guide*.

For more information on how to use the Smart+Connected PS features, see the *Cisco Smart+Connected Personalized Spaces User Guide*.

---

### Smart+Connected PS Mobile Application

For information on how to access the Smart+Connected PS mobile application and verify the installation, see the “[Smart+Connected PS Mobile Application](#)” section on [page 2-44](#).