



Release Notes for the Cisco Smart+Connected Personalized Spaces, Software Release 2.0

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Introduction

The Smart+Connected PS application enables you to plan utilization of resources at your workspace by maximizing office usage and minimizing energy consumption. You can search for and book available workspaces and set your preferences for the light settings, blinds, air conditioning, and so on.

The Smart+Connected PS application is a holistic solution with an end-to-end integration for simple, flexible, and dynamic workspaces. It combines the following technologies to achieve a personalized user experience:

- Cisco Unified Communications Manager (CUCM)—For Cisco IP Phone interface integration with the Smart+Connected PS.
- Building Automation—For workspace services, such as light setting controls, blinds, and air conditioners.
- Digital Signage—To display personalized content, such as images and messages at your workspace.



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The Smart+Connected PS solution offers the following features:

- **Workspace Search**—Allows an end-user to search for an available workspace.
- **Workspace Booking with Preference Setting**—Allows an end-user to book a workspace for either themselves or for another user and preset preferences such as light setting control, blinds, dimmer, air conditioning, and digital signages.
- **Checking in and out**—Allows an end-user to check-in to the booked workspace at the scheduled time using either the web portal or a Cisco IP Phone available at the workspace. After using the workspace, the end-user is checked out of the workspace.
- **Smart+Connected PS Mobile Application**—Allows to access the Smart+Connected PS application on your mobile devices, such as Android and iPhones. The Smart+Connected PS Mobile Application offers features, such as viewing your upcoming meeting and workspace reservation details, checking in and out of a reserved workspace using the QR codes, ad-hoc checking in from the list of available workspaces, searching for people, and so on.

System Requirements

Before installing the application, ensure that your system meets the necessary requirements.

Table 1-1 System Requirements

Software/Hardware	Supported Requirements
Operating System	Red Hat Linux (RHEL) 6.3 (64-bit)
Hardware	Minimum requirements are:
Note:	<ul style="list-style-type: none"> • Hard Disk Space—200 GB • RAM—Minimum configuration of 4 GB or above • Processor <ul style="list-style-type: none"> – 2 vCPU dual core for Virtual Machine (VM) – Intel x86/I386 Architecture for physical machines – Certified on Cisco UCS B-Series and C-Series with Intel CPUs.
<ul style="list-style-type: none"> • This requirement is for one VM (for example, colocated) or one physical machine. • For a non-cluster setup, you need two VMs, with the listed minimum specifications. In this case, one VM is for the application server, while the second one is for the database. • For a cluster setup, the hardware requirements are based on the deployment scenario and the user requirements. 	

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Table 1-1 System Requirements (continued)

Software/Hardware	Supported Requirements
Database	<ul style="list-style-type: none"> • Oracle Enterprise Edition 11g R2 (11.2.0.2) with character set configured to UTF8 For more information on how to install the Oracle database, see the Oracle documentation. • PostgreSQL 9.0 with character set configured to UTF8 For more information on how to install the PostgreSQL database, see the PostgreSQL documentation.
Application Server	<ul style="list-style-type: none"> • WebLogic Server 11g – 10.3.5 • JBoss 6.0
Java Development Kit (JDK)	JDK version 1.6.0_24
Cisco Service Delivery Platform (SDP)	SDP Version 2.0.2.0
Directory Services	<ul style="list-style-type: none"> • Active Directory <ul style="list-style-type: none"> – Windows 2008 Version 6.0 – Windows 2003 Version 5.2 R2 • OpenLDAP - 2.3.43.12
Cisco Digital Media Player (DMP)	DMP 4400: <ul style="list-style-type: none"> • Firmware 5.1 • Firmware 5.2.3 • Firmware 5.3.5
Cisco Interactive Experience Client (IEC)	IEP-4632-HW-K9: <ul style="list-style-type: none"> • Firmware 4.155.393
Cisco IP Phone	<ul style="list-style-type: none"> • Touchscreen: 7975 and 9971 • Non-Touchscreen: 7962 and 9951
Cisco Unified Communications Manager (CUCM)	<ul style="list-style-type: none"> • Cisco Call Manager Version 8.x • Cisco Call Manager Version 9.x
Exchange Server	<ul style="list-style-type: none"> • Microsoft Exchange Server 2007 SP3 • Microsoft Exchange Server 2010 SP1, SP2
Browser	<ul style="list-style-type: none"> • Mozilla Firefox Versions 6.0, 14.0, and 15.0 • Microsoft Internet Explorer Versions 8.0 and 9.0 • Google Chrome Version 23.0
Digital Signage	Resolutions: <ul style="list-style-type: none"> • 1920 x 1080 • 1366 x 768
Mediation Gateway	Tridium with Obix Versions 3.5.34 and 3.7.x

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Table 1-1 System Requirements (continued)

Software/Hardware	Supported Requirements
Remedy	BMC Remedy Version 7.5
Mobile Operating System	<ul style="list-style-type: none"> • iOS Version 6.x • Android <ul style="list-style-type: none"> – Gingerbread 2.3.x – Ice Cream Sandwich 4.0.x – Jelly Bean 4.1.x

New Features

You can now access the Smart+Connected PS Mobile Application on your mobile devices, such as Android and iPhones. The Smart+Connected PS Mobile Application offers the following features:

- Viewing your upcoming meeting and workspace reservation details.
- Checking in and out of a reserved workspace.
- Ad-hoc checking in from the list of available workspaces.
- Checking in and out using the QR code scanning feature.
- Marking workspaces and people within an enterprise as favorites.
- Setting your preferences for a building and floor.
- Searching for people in an enterprise.
- Calling contacts or sending e-mails to them.
- Importing contacts from the LDAP directory.

The Smart+Connected PS application provides additional support for the following:

- Red Hat Linux (RHEL) 6.3 (64-bit)
- Cisco Interactive Experience Client (IEC)—IEP-4632-HW-K9:
 - Firmware 4.155.393
- WebLogic Server 11g – 10.3.5
- Mobile Operating System:
 - iOS Version 6.x
 - Android—Gingerbread 2.3.x, Ice Cream Sandwich 4.0.x, Jelly Bean 4.1.x

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Open Caveats

Table 2 **Open Caveats**

Caveat ID Number	Description
CSCuc98206	The IP phone displays XML parse errors after the booking ends.
CSCuc48285	When trying to add an image in the digital signage, it gets added even if users cancel the task of adding image.
CSCuc81783	Login to the server throws an HTTP error when the Primary Server goes down in a cluster environment.
CSCua70620	Uploading a file fails in the Preference module for a slide-show in digital signage for the browser versions Internet Explorer 8 and 9.
CSCuc88097	After the check-in time starts for a reservation and you try to edit the start time, the start time value is advanced further.
CSCuc85286	The push-to-phone feature is not working for the JBoss environment.
CSCuc64750	No validation is handled in the Select a Space tab when a session expires.
CSCuc63190	When the configuration setting for advance booking is set to one, users cannot avail the current day's booking.
CSCuc73714	The Report generation module supports the date format as MM/DD/YYYY. All other date formats are not supported.
CSCuc92678	During a repeat booking, the system does not change the nearest available spaces when a start and end time is changed for a reservation.
CSCua84537	On the digital signage, in a cluster mode environment, the image is not displayed if the active server goes down. You must select the layout and activate it again.
CSCua98988	If the nearest available spaces are more than ten, the list displays only ten such spaces in the right side of the frame.
CSCub04449	Although the Cisco IP Phone displays the STOP icon, this feature is not supported. You can only open or close blinds using the Cisco IP Phone.
CSCub07731	When a proxy booking is done for a user who does not have location permissions, then the user is not allowed to check in to the workspace. While editing this type of a booking, an error is displayed. You must do proxy bookings for the users based on the permissions to a location.
DE794	When the other layout is displayed, the RSS feeder overlaps in the content display after you save the content display.
DE853	In the mobile devices, the Preference page does not refresh if the preferences are changed but not saved.
DE804	Unable to filter the Search IEC location when a you select the Digital Signage Service as the search criteria.
DE859	In the mobile devices, while shifting the location from one checked-in location to the other using the adhoc check-in feature, the confirmation message does not disable the movement across tabs.

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Table 2 **Open Caveats (continued)**

Caveat ID Number	Description
DE681	In the mobile devices, the vertical scroll-bar appears in the header and footer of the Workspace and All pages.
DE661	In the iPhone devices, the Login page displays some blank space.

Related Documentation

- *Cisco Smart+Connected Personalized Spaces Installation Guide*
- *Cisco Smart+Connected Personalized Spaces Administrator Guide*
- *Cisco Smart+Connected Personalized Spaces User Guide*
- *Cisco Smart+Connected Personalized Spaces Mobile Application User Guide*
- *Cisco Service Delivery Platform Administrator Guide*

This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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