CHAPTER 1

Introduction

This chapter describes the features of the Cisco Smart+Connected Spaces (Smart+Connected Spaces) solution that you can access using signage, kiosks, and kiosk web portal.

About Smart+Connected Spaces

The Smart+Connected Spaces is a solution that leverages the Service Delivery Platform (SDP). It provides features for conference/TP room booking and check-in by using kiosks, and web portal. The signage-based solutions that Cisco Smart+Connected Spaces provides have features for enhanced organizational communication using signage and Cisco IP phones.

You can view and/or book available conference/TelePresence (TP) rooms and workspaces using kiosks and checkin using the kiosks. Kiosks are large touch screen panels that are mounted in elevator lobbies and placed in other common spaces. The Smart+Connected Spaces web portal has features and functionality similar to the kiosks.

As an end-user, you can easily access news and other general information such as emergency notifications, tips on better resource management, energy savings, and environment-friendly corporate practices via signage.

The Smart+Connected Spaces solution allows you to access the following solutions/features:

- Using Signage
  - Cisco Smart+Connected Emergency Notifications™ (Smart+Connected EN)—Displays the notifications and exit routes on the digital signage in times of an emergency and sends audio and visual notifications on the Cisco IP phones during a crisis.
  - Cisco Smart+Connected Information Signage™ (Smart+Connected IS)—Displays the general information and news on the digital signage.
  - Cisco Smart+Connected Green Advisor™ (Smart+Connected GA)—Displays energy consumption data, energy saving tips, and green information.
- Using Kiosks
  - Book conference rooms and TP rooms.
  - Check into any available workspace.
  - View the overall conference/TP room and workspace availability on all floors of all of the buildings in the organization and book/check into any of these spaces.
  - View the neighborhoods/zones on a floor.

- – Access the floor plans for any building in the enterprise to view the locations and availability of the conference room/TP rooms and workspaces.

- – Search for the available conference rooms and TP rooms based on your requirements such as the features available, seating capacity, location, and time and book them.

- – Search for the people within the enterprise.

Note You can also perform all these tasks by using the web portal.

- • Using Kiosk Web Portal (In addition to the above mentioned features that you can access using kiosks)

  - – Locate the workspace you have checked into.

  - – View the building, floor, and name of the workspace you have checked into.

  - – Choose not to display your current check in location.

Note This option is available only if it is configured by the administrator.

  - – Check out from the workspace that you have occupied.

  - – Login and logout of the kiosk web portal.