



Troubleshooting AsyncOS API

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API Logs

Enable and subscribe to the API logs using **System Administration > Log Subscriptions**. For instructions, see the AsyncOS 11.8 for Cisco Web Security Appliances or Online Help.

The following are some of the events that are logged in the API logs:

- API has started or stopped
- Connection to the API failed or closed (after providing response)
- Authentication succeeded or failed
- Request contains errors
- Error while communicating network configuration changes with AsyncOS API

Alerts

Ensure that the appliance is configured to send you alerts related to AsyncOS API. You will receive alerts when:

Alert Description	Type	Severity
API has restarted due to an error	System	Warning

