



Troubleshooting AsyncOS API

This chapter contains the following sections:

- [API Logs, on page 1](#)
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API Logs

Enable and subscribe to the API logs using **System Administration > Log Subscriptions**. For instructions, see the [User Guide for Cisco Secure Web Appliance](#).

Some of the events logged in the API logs are as follows:

- API has started or stopped
- Connection to the API failed or closed (after providing response)
- Authentication succeeded or failed
- Request contains errors
- Error while communicating network configuration changes with AsyncOS API

Alerts

Ensure that the appliance is configured to send you alerts related to AsyncOS API. You will receive alerts when:

Alert Description	Type	Severity
API has restarted due to an error	System	Warning

