

# Secure Workload On-Premises Cluster to SaaS Migration

This chapter focuses on Secure Workload on-premises cluster migration to Secure Workload SaaS deployment. In this scenario, each on-premises cluster tenant is migrated to a dedicated tenant on the SaaS. If the on-premises appliance has multiple tenants, migrate each tenant to a corresponding dedicated tenant on the SaaS so that each migrated new SaaS tenant is therefore accessible using a unique URL.

This chapter contains the following sections:

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# Overview of Data Migration from On-Premises Cluster to SaaS Deployment

When migrating data from an on-premises cluster to a SaaS deployment in Secure Workload, use APIs to automate the migration process; however, you will require manual configurations for certificates and keys for Orchestrators, Connectors, Virtual Appliances and User Accounts. While migrating user accounts, users must reset their passwords on the new Cisco Secure Workload instance.



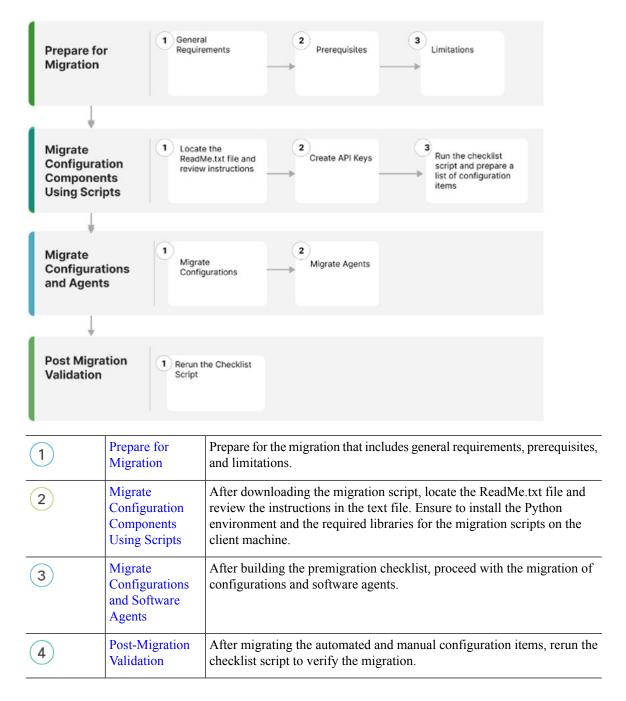
Note

Configuration data, flow data, audit logs, conversations, and ADM history are not a part of this migration.

# **End-to-End Migration Workflow**

To ensure a smooth migration, follow the following end-to-end workflow that outlines the necessary steps for migrating data and configurations from an on-premise appliance to a SaaS deployment. It is important to complete each step sequentially to maximize the migration activity.

Figure 1: Prepare for Migration



## Assumptions

This document assumes familiarity with the Cisco Secure Workload solution and provides other assumptions that are related to the migration process. These assumptions include:

- If there is an on-premises cluster, which is involved in the migration process, then it either has a single tenant or each tenant on the on-premises cluster is migrated to a dedicated SaaS tenant separately.
- Appropriate licenses are available on the destination tenant, and Admin access is available for the SaaS migration.
- No configuration changes on the on-premises cluster environment during the migration period.
- Frozen configuration changes on the on-premises cluster environment for the time period of migration...
- On-premises appliances and services are working as expected and are healthy.
- Ensure that there are no critical or warning level alerts from the on-premises appliances.
- As of release 3.8 the following features are deprecated:
  - Hardware sensors and universal agents.
  - Data Platform Tetration Lookout Apps (Organize > Look Out)
  - Dashboard Flows (Investigate > Traffic Dashboard).
  - Performance Dashboard (Investigate > Performance Dashboard).
  - Neighborhood App (Investigate > Neighborhood).
  - Policy chord view within Workspace.

# **Prepare for Migration**

## **General Requirements**

• The on-premises cluster and software agents must be on 3.8 version or later. If the on-premises appliance is running older versions, we recommend upgrading the cluster and software agent to 3.8 version before proceeding with the migration.

For information on how to upgrade, see Cisco Secure Workload Upgrade Guide.

- Create a list of external systems that communicate with Secure Workload platform APIs. When the migration is complete, make sure you create the appropriate Secure Workload API credentials on the new SaaS tenant and update the external systems with the new keys.
- Expect temporary agent enforcement interruptions during the migration, therefore, plan a maintenance window accordingly.

## **Prerequisites**

 When you create the SaaS tenant, either manually or through automated APIs, transition local users from an on-premises environment to a SaaS tenant

There are two types of external authentication:

- Lightweight Directory Access Protocol (LDAP): To migrate unsupported local users in the SaaS environment, you must first migrate users to an Identity Provider (IdP). For migrating the users to an IdP, submit a request in the SaaS platform for manual migration of users and the roles.
- Single Sign-On(SSO): For SSO migration, use **Federation** with the customer IdP. This type of external authentication involves establishing a trust relationship between the SaaS platform and the IdP. Raise a request in the SaaS platform for manual migration of users and the roles.
- Change the URL to access the Secure Workload tenant.
- Review the CMDB entries and Retention aspects (On-premises versus SaaS).

For more information, see Cisco Secure Workload as a Service for details on data retention and deletion.

- When migrating from on-premises to SaaS, the Secure Workload UI options under the Platform > Troubleshoot sections on the On-premise appliance are not available; also, external infrastructure monitoring is not required in a SaaS deployment.
  - HTTP Outbound/Proxy configuration is not required in a SaaS deployment.
  - Usage Analytics option is not available in a SaaS deployment.
- Ensure that your enterprise outbound firewall rules allow outbound access to the Secure Workload SaaS destination. The SaaS welcome email has a detailed list of IPs that must be in the allowed list.
- Ensure you document the verification outputs while you are performing the migration workflow.
- Review the release notes for detailed information on the new features. As of release 3.8, the following features are deprecated:
  - · Hardware sensors and universal agents
  - Data Platform–Tetration Lookout Apps (Organize > Look Out)
  - Dashboard–Flows (Investigate > Traffic Dashboard Out)
  - Performance Dashboard (Investigate > Performance Dashboard)
  - Neighborhood App (Investigate > Neighborhood)
  - · Policy chord view within workspaces

## Limitations

- The following data items are not migrated:
  - Historical flow data
  - Change logs
  - API Keys (recreate and add to the external systems)

- Within a Workspace, the following data items are not migrated:
  - · Activity logs and policy version history
  - · ADM conversations and historical ADM results and revision history
  - Only the latest version of the policy is migrated. After the migration is complete, reenable the policy analysis.
- The following data items are not available or supported on a SaaS deployment:
  - · Agent Remote VRF configuration and Interface configuration intents
  - · Login Page Message and SSL certificate options
  - STIX-TAXII
  - Federation
- During migration, the following are either not available or not required in a SaaS deployment:
  - Nonavailability of the GUI options Platform > Troubleshoot on the on-premises appliance
  - · Nonavailability of the Usage Analytics option
  - · Avoid any external infrastructure monitoring.
  - · Avoid any HTTP outbound or proxy configurations.

# **Migrate Configuration Components Using Scripts**

- **Step 1** After downloading the migration script, locate the ReadMe.txt file and review the instructions to ensure that you create the Python environment and install the required libraries for the migration scripts on the client machine.
  - **Note** Open a TAC case and request access to on-premises to SaaS migration scripts. The actual command usages and output varies in this document; see the README document with the specifics provided at the time of migration.
- **Step 2** Log in to Secure Workload tenants as a **Site Admin** on both the source and destination cluster tenants.
- **Step 3** On the Secure Workload UI, choose the human icon > API Keys.
- Step 4 To create API keys, choose Create API Key and check at least one API capability from the following list:

## Figure 2: API Key Capabilities

Creat	е АРІ Кеу
Descri	ption
Des	cription (optional)
sw	sensor management: API to configure and monitor status of SW sensors
Ag	ent Installer: API to download software packages, install, upgrade and monitor Tetration agents / virtual appliances
🗌 Flo	w, workload and inventory APIs: API related to workloads, flows and inventory items in Tetration cluster
Use	ers, roles and scope management: API for root scope owners to read/add/modify/remove users, roles and scopes
Use	er data upload: API for root scope owners to upload annotations for inventory items or upload good/bad file hashes
Ap	olications and policy management: API to manage applications and enforce policies
Ext	ernal system integration: API to allow integration with external systems
Tet	ration appliance management: API to manage Tetration appliance
Tet	ration appliance monitoring: API to monitor Tetration appliance settings and configurations (read-only)
At leas	st one capability must be selected.

- **Step 5** Download the API key file and save it in the same location as the migration scripts.
- **Step 6** Run the checklist script on the on-premises tenant to prepare a list of configuration items for migration. Ensure that you record the output from the checklist script.
- **Step 7** Rerun the checklist script against the new SaaS tenant at various stages of migration to ensure proper migration of all the configuration items.

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## Figure 3: Checklist Script Output

**Note** Use the migration scripts to automate some of the configuration items while some may not be automated. The last set of configuration items require manual migration because of lack of API support at this point.

The following table shows the complete list of configuration items for migration:

Table 1: Configuration Components for Migration

Configuration Component	Migration Method
Manual Labels	Automated
Scopes	Automated
Inventory Filters	Automated
Agent Profiles	Automated
Agent Intents	Automated
Workspaces	Automated
Workspace Policies (latest version)	Automated
Workspace Clusters	Automated
Roles	Automated
Users	Automated
Exclusion Filters-Default & Workspace	Automated
External Orchestrators	Automated (Credentials are required)
Client Server Config (Server Ports)	Automated
Forensics - Profiles and Intents	Automated
Policy Templates (custom templates)	Manual (API available, not automated yet)
Collection Rules	Automated
Default ADM configuration	Automated
Alert config/Publishers	Automated
Secure Connector	Manual (APIs not available)
Virtual Appliances (Ingest or edge)	Manual (APIs not available)
Connectors	Manual (API available, not automated yet)
Data tap configuration	Manual (APIs not available)

Note

If you are using **External Orchestrators** and **Connectors**, keep the credentials handy before proceeding to the next phase of migration.

# Migrate Configurations and Software Agents

As a first step to migrating the configurations and agents, prepare a premigration checklist. After the premigration checklist is ready, start migrating the configurations and the agents. While migrating some configurations in parallel that are without dependencies, we recommend scheduling a maintenance window for disruptive actions such as agent migration, moving, installing, or uninstalling and enforcement cutover activities.

Customer Experience (CX) engineers and partners prepare a plan, detailing the entire migration process considering your environment and specific requirements.

## **Migrate Configurations**

## Before you begin

To proceed with migration, we recommend that you redeploy the Virtual Appliances (Injest and Edge) and Secure Connectors if they are already in use.

For more information, see Virtual Appliances for Connectors in the Secure Workload User Guide.

If you can access the External orchestrators or Connectors only from an on-premises cluster and the migration is to a SaaS tenant, we recommend you deploy a Secure Connector on the on-premises appliance for the connectivity between SaaS and on-premise infrastructure.

For more information, see Secure Connectors in the Secure Workload User Guide.

**Step 1** Run the migration script to migrate the configuration:

### Figure 4: Label Migration

SERESSERE Create CHDB (Labels) ##888####8

file\_path = '{}-cmdb.csv'.format(src\_vrf\_id)
rc\_src.download(file\_path, '/assets/cmdb/download/%s' % src\_root\_scope\_name)
reg payload = [tetpyclient.MultiPartOption[key='X-Tetration-Oper', vale'add'

req\_payload = [tetpyclient.MultiPartOption(key='X-Tetration-Oper', val='add')]
rc\_dst.upload(file\_path, '/assets/cmdb/upload/%s' % dst\_root\_scope\_name, req\_payload)

print ("uploaded cmdb files to Tenant {}".format(dst\_vrf\_id))
uploaded cmdb files to Tenant 700243

### Figure 5: Scope Tree Migration

(ceeng) EDWINGON-M-P4XU:Mi	gration Sc	ripts edwingon\$ python tetration_secure_workload_migration.py -d
2022-09-01 17:09:38,757 [	INFO]:	Source Cluster: esx-3009 - Root Scope: Tango - VFR ID: 676771 - Root Scope ID: 61040e0049764f388699436c
2022-09-01 17:09:38,757 [	INF01:	Destination Cluster: ceeng3 - Root Scope: CEENG3 - VFR ID: 700243 - Root Scope ID: 6003700349704f685903df98
2022-09-01 17:09:38,759 [	DEBUG1:	Initialized RestClient for Source Cluster - https://esx-3009.tetrationanalytics.com
2022-09-01 17:09:38,760 [	DEBUG1:	Initialized RestClient for Destination Cluster - https://ceeng3.tetrationpreview.com
2022-09-01 17:09:38,760 [	INF01:	RestClient objects initialized.
2022-09-01 17:09:38,771 [	DEBUG1:	Starting new HTTPS connection (1): esx-SBBP.tetrationanalytics.com:443
2022-09-01 17:09:39,225 [	DEBUG1:	https://ess-3989.tetrationanalytics.com:443 "CET /openapi/v1/assets/cmdb/download/Tango HTTP/1.1" 200 None
2022-09-01 17:09:39,393 [	DEBUG]:	Starting new HTTPS connection (1): ceeng3.tetrationpreview.com:443
2022-09-01 17:09:40,245 [	DEBUG]:	https://ceeng3.tetrationpreview.com:443 *POST /openapi/v1/#ssets/cmdb/upload/CEENG3 HTTP/1.1* 200 17
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2022-09-01 17:09:41,569 [	DEBUG]:	https://ceeng3.tetrationpreview.com:443 *POST /openapi/v1/app_scopes HTTP/1.1* 200 None
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## Note

Any queries for filters, scopes, and intents that are based on labels from Orchestrators and Connectors, or Agents are migrated to the new SaaS tenant, but the status might display 'unknown annotations'. After you complete the migration of the agents, Connectors and Orchestrators to the new SaaS tenent, the warning no longer displays on the GUI.

Figure 6: Unknown Annotations

CEENG3 CiscoInternal	Query * Organization = SecureBusinessGroup * orchestrator_system/orch_type = f5	or * orchestrator_system/orch_type = aws	er .	
All Inventory (248)	Uncategorized Inventory (189)	This is an unknown annotation and will not match any of the latest inventory.	Child Scopes	Usages
Enter attributes				

Note

• The migration script disables the enforcement for workspaces in the SaaS tenant, therefore, you must manually reenable the enforcement after completing the agent migration.

**Step 2** Run the summary script option to compare each automated configuration item against the output recorded during premigration. For discrepancies on any specific items, identify the configuration item by running a comparison of on-premises tenant configuration versus the SaaS tenant configuration.

**Note** Work with TAC and SRE teams for further investigation on the migration failures.

**Step 3** You cannot automate the migration of **Connectors** using the shared automation scripts, however APIs are available for automated migration. Recreate the API keys, secrets, or credentials for the **Connectors** and add them to the new configuration on the destination SaaS tenant. For more information, see Secure Connectors in the Secure Workload User *Guide*.

## **Migrate Software Agents**

## Before you begin

Ensure that the on-premises cluster and the Software agents are on the same version-Secure Workload 3.8.x.x.

Before you begin the migration process, prepare a list of functional tests for the required applications. Run the tests and make sure you are receiving expected outcomes and are recording them.

- **Step 1** Disable the enforcement for the chosen set of agents for migration. Depending on the migration plan, choose either a single or a phased approach for migrating all the agents.
- Step 2 From the navigation pane, choose Manage > Agents and select the Agent Rehoming option to add the agent rehoming configurations.

Scope Activation Key: From the navigation pane, choose Menu > Workloads > Agents > Installer Tab > Agent Image Installer.

**Destination Sensor CA Cert**: From the navigation pane, choose **Menu** > **Platform** > **Cluster Configuration** on destination cluster.

**Destination Sensor VIP**: From the navigation pane, choose **Menu** > **Platform** > **Cluster Configuration** on destination cluster.

**Note** For the SaaS deployment, use the sensor VIP-"wss<cluster\_name>.tetrationcloud.com" and the "cluster\_name" from the agent installer script name. The filename for the installer script follows the format-tetration\_installer\_<tenant\_name>\_<agent\_type>\_<os>\_<cluster\_name>.

#### Figure 7: Agent Rehoming

Agent Rehoming	
Inabling this configuration will allow not new appliance entirely. First, enable this about the new destination for the agent agent list page and select the "rehome"	s feature by providing information ts. Next, select the agents on the
Destination Scope Activation Key 🜒	
Enter an activation key (required)	
Destinution Sensor VIP	
Enter a sensor vip irequired)	
ITTPS praw 0	
Enter a https: proxy (optional)	
Destinution Sensor CA Cert	
Enter a valid CA Certificate (	(required)

- **Step 3** For rehoming the agents, choose all or only the required set of agents for migration and click **Re-home Agents**.
- Step 4 Verify that each of the agents registers correctly under the Manage > Agents > Agent list on the Secure Workload UI.

**Note** The agents take a few hours to display their status as active.

- **Step 5** After you migrate the agents, enable enforcement on the relevant workspaces.
- **Step 6** Ensure that you provision the policies on the workspace. From the navigation pane, choose **Defend** > **Enforcement** status on the Secure Workload UI, and verify the following:
  - Concrete Policies in Sync status displays Yes and is in Green.
  - Concrete Policies in Sync status displays No and is in Red.

From the navigation pane, choose **Workload profile** for the given workload and look for errors in the **Download** logs > Initiate log collection.

**Note** Make sure you complete all the required checks before proceeding for the verification check.

# **Post-Migration Validation**

After migrating the automated and manual configurations, rerun the checklist script and make sure that the configuration items (including the number of agents) on the SaaS tenant matches with the items on the on-premises tenant.

## Figure 8: Post-Migration Validation

(ceeng) EDWINGON-M-P 2022-10-05 10:32:54, 2022-10-05 10:32:54, 2022-10-05 10:32:54, 2022-10-05 10:32:54, 2022-10-05 10:32:54, Name	985 [ INFO]: Destinat: 986 [ INFO]: RestClies	luster: esx-3009 - Roo	t Scope: Tango - VI Root Scope: CEENG -	R ID: 676771 VFR ID: 676	checkdst i - Root Scope ID: 61040e 1772 - Root Scope ID: 633		
Filters	186						
Users	51						
Scopes	32 12						
Applications Application Template							
Roles	10						
Server Ports							
Agents							
Orchestrators							
Secure Connector	False						
Default Exclusion Fi							
Application Name	Application ID	Absolute Policies	Default Policies	Catch-All	Enforcement Enabled	Conversations	Exclusion Filters
CentOS	633da38e755f822cd6cf4b34		18	DENY	False	1	
Shared Services	633da38e497d4f3482884957			DENY	False		•
EG-OpenAPI-v5	633da38d497d4f3402004939			DENY	False		•
EQ-OpenAPI	633da38c497d4f340200491b		12	DENY	False		
Internal	633d#38b497d4f1802004c3e	2. <b>.</b>			False		•
	633da38b497d4f1802004c25		2	DENY	False	1	•
	633da38a755f822cd9cf49be		3	DENY	False		
	633da389755f822cd6cf49fc		172	DENY	False	1	
OS 4.9 Nodes	633da388755f822cd9cf48be 633da387755f822cd6cf494f		146	DENY	False False		
OS 4.7 Nodes	633da386755f822cd6cf487a		101	DENY	False		
EG	633da385755f822cd6cf485c			DENY	False		
2022-10-05 10:33:05,		tion info stored on fi					
2022-10-05 10:33:05.			and the second se				
The second second second							