

What's New

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Check for Pending Invitations and Matched Domains

Starting on April 28, 2022, a new page is shown to new users during their first sign-on process. The new page shows:

- if you've been invited to join an existing organization activated in SecureX, so you may click to join
- if there are any existing organizations that match your email domain which are already activated in SecureX, so you may request to join
- a section to create a new organization that doesn't already exist in SecureX

Simplified Sign-On

Starting on November 24, 2021, the sign-on process has been simplified to improve the user experience.

Once you enter your email address or username, the sign-on system automatically detects and routes you to the appropriate IdP, where you can directly sign-on with your account:

- third-party IdP (including Cisco.com)
- · SecureX Sign-On
- Cisco Customer Identity (CCI)
- Cisco Security Accounts (CSA)

If what you provided cannot be found, you are offered other login options, such as Secure Malware Analytics and Microsoft.

Update Cisco Security Accounts to SecureX Sign-On

Starting in August 2021, all users with a Cisco Security Accounts (CSA) account must be updated to use a SecureX sign-on account instead. This affects all users that sign in with CSA to access Cisco Security products such as:

- Cisco Secure Endpoint (formerly Advanced Malware Protection for Endpoints)
- Global Threat Alerts (formerly Cognitive Intelligence and Cognitive Threat Analytics)
- Orbital
- SecureX

CSA will be retired, so going forward, you'll use SecureX sign-on to access SecureX and other Cisco Security products. For instructions on how you'll need to update your account, see how to update Cisco Security Accounts to SecureX sign-on.