Upgrade Threat Defense

Upgrade Threat Defense

Use this procedure to upgrade threat defense. As you proceed, the system displays basic information about your selected devices, as well as the current upgrade-related status. This includes any reasons why you cannot upgrade. If a device does not "pass" a stage, it does not appear in the next stage.

If you navigate away from the upgrade wizard, your progress is preserved and other users cannot start a new upgrade workflow for any devices you have already selected. (Exception: if you are logged in with a CAC, your progress is cleared 24 hours after you log out.) To return to your workflow, choose **Devices** > **Device Upgrade**.

Upgrade does not start until you complete the upgrade wizard and click **Start Upgrade**. All steps up to that point can be performed outside of a maintenance window, including checking readiness, copying upgrade packages, and choosing upgrade options.

⚠️

Caution   Do not deploy configuration changes during upgrade. Even if the system appears inactive, do not manually reboot or shut down. In most cases, do not restart an upgrade in progress. You could place the system in an unusable state and require a reimage. Devices may reboot multiple times during the upgrade. This is expected behavior. If you encounter issues with the upgrade, including a failed upgrade or unresponsive appliance, see Unresponsive and Failed Threat Defense Upgrades.

Before you begin

Make sure you are ready to upgrade:

- Determine if you can run the target version: Compatibility

- Plan the upgrade path: Upgrade Path

- Review upgrade guidelines: Upgrade Guidelines

- Check infrastructure and network: Network and Infrastructure Checks

• Check configurations, tasks, and overall deployment health: Configuration and Deployment Checks

• Perform backups: Backups

• Upgrade chassis, if required: Upgrade Firepower 4100/9300 Chassis

Procedure

Step 1   On the management center, choose **System** (✿) > **Product Upgrades**.

The Product Upgrades page provides an upgrade-centered overview of your deployment—how many devices you have, when they were last upgraded, whether there is an upgrade in progress, and so on. The system lists upgrades that apply to you, with suggested releases specially marked (requires internet access on the management center).

Step 2   Get upgrade packages onto the management center, or put them on an internal server.

To download upgrade packages from the internet, click **Download** next to the package or version you want. For other options, see Managing Upgrade Packages with the Management Center.

Step 3   Launch the upgrade wizard.

Click **Upgrade** next to the target version. If you are given a drop-down menu, choose **Threat Defense**.

The threat defense upgrade wizard appears. It has two panes: Device Selection on the left, and Device Details on the right. Click a device link in the Device Selection pane (such as '4 devices') to show the Device Details for those devices. Your target version is pre-selected in the **Upgrade to** menu. The system determines which devices can be upgraded to that version and displays them in the Device Details pane.

Step 4   Select devices to upgrade.

In the Device Details pane, select the devices you want to upgrade and click **Add to Selection**.

You can use the device links on the Device Selection pane to toggle the Device Details pane between selected devices, remaining upgrade candidates, ineligible devices (with reasons why), devices that need the upgrade package, and so on. You can add and remove devices from your selection, or click **Reset** to clear your device selection and start over. Note that you do not have to remove ineligible devices; they are automatically excluded from upgrade. You must upgrade the members of device clusters and high availability pairs together.

Tip
After you select devices, you can use unattended mode to automatically prepare for and begin the upgrade. After the upgrade completes, pick up with the verification and post-upgrade tasks. For more information, see Upgrade Threat Defense in Unattended Mode, on page 4.

Step 5   Copy upgrade packages.

Click **Copy Upgrade Package** and wait for the transfer to complete. For more information, see Copying Upgrade Packages to Devices.

Step 6   Click **Next** to check upgrade readiness.

Compatibility and other quick prechecks are automatic. Other checks take more time. To begin these, click **Run Readiness Check**. We also recommend revisiting the configuration and deployment health checks you performed earlier: Configuration and Deployment Checks.

Do not deploy changes to, manually reboot, or shut down a device while running readiness checks. Although you can skip checks by disabling the **Require passing compatibility and readiness checks** option, we recommend against it. Passing all checks greatly reduces the chance of upgrade failure. If the checks expose issues that you cannot resolve, do not begin the upgrade.

Step 7 Click **Next** to choose upgrade options.

These options allow you to revert from both successful and unsuccessful upgrades, to generate troubleshooting files, and to upgrade Snort. For information on why you might disable these options, see Threat Defense Upgrade Options, on page 4.

Step 8 Click **Start Upgrade** and confirm your choice.

Devices operate in maintenance mode while they upgrade. For information on traffic handling during the upgrade, see Traffic Flow and Inspection.

Step 9 Monitor the upgrade.

The wizard shows your overall upgrade progress. For more upgrade monitoring options, including special considerations for monitoring high availability upgrades, see Monitor Device Upgrades, on page 5.

Step 10 Verify success.

After the upgrade completes, verify success on **Devices** > **Device Management**.

Step 11 (Optional) In high availability or clustered deployments, examine device roles.

The upgrade process switches device roles so that it is always upgrading a standby unit or data node. It does not return devices to the roles they had before upgrade. If you have preferred roles for specific devices, make those changes now.

Step 12 Update intrusion rules and the vulnerability database.

Although the upgrade often updates these components, there could be newer ones available. If the Cisco Support & Download site has a newer version, install it. Note that when you update intrusion rules, you do not need to automatically reapply policies. You will do that later.

Step 13 Complete any required post-upgrade configuration changes.

Step 14 Redeploy configurations to the devices you just upgraded.

Snort typically restarts during the first deployment after upgrade. Restarting the Snort process briefly interrupts traffic flow and inspection on all devices, including those configured for high availability or clustering. For more information, see Traffic Flow and Inspection when Deploying Configurations.

Before you deploy, you may want to review the changes made by the upgrade (as well as any changes you have made since upgrade). Choose **Deploy** > **Advanced Deploy**, select the devices you just upgraded, and click **Pending Changes Reports**. After the reports finish generating, you can download them from the Tasks tab on the Message Center.

What to do next

- (Optional) Clear the wizard by clicking **Finish**. Until you do this, the page continues to display details about the upgrade you just performed. After you clear the wizard, use the Upgrade tab on the Device Management page to see last-upgrade information.

- Back up again: Backups

Upgrade Threat Defense in Unattended Mode

The threat defense upgrade wizard has an optional *unattended mode*. Select the target version and the devices you want to upgrade, choose upgrade options, and step away. You can even log out or close the browser. The system automatically copies upgrade packages to devices, checks readiness, and begins the upgrade. After the upgrade completes, pick up with the verification and post-upgrade tasks.

Table 1: Upgrade Threat Defense in Unattended Mode

To...	Do This
Start an unattended upgrade.	In the threat defense upgrade wizard, select the target version and the devices you want to upgrade. Choose **Unattended Mode** > **Start**, choose upgrade options, and click **Start** again. For options, see Threat Defense Upgrade Options, on page 4.
Pause an unattended upgrade during copy and checks phases.	In the threat defense upgrade wizard, choose **Unattended Mode** > **Stop**. You can pause and restart unattended mode during the copy and checks phases. However, pausing unattended mode does *not* stop tasks in progress. Copies and checks that have started will run to completion. Note that you must pause unattended mode to perform any manual upgrade actions. Once the actual device upgrade begins, you cannot cancel it by stopping unattended mode. Instead, use the Upgrade Status pop-up, accessible from the Upgrade tab on the Device Management page.
Monitor an unattended upgrade during copy and checks phases.	In the threat defense upgrade wizard, choose **Unattended Mode** > **View Status**. Once the actual device upgrade begins, see Monitor Device Upgrades, on page 5

Threat Defense Upgrade Options

By default, these options are all enabled.

Table 2: Threat Defense Upgrade Options

Option	When to Disable	Details
Compatibility and Readiness Checks Require passing compatibility and readiness checks.	At the direction of Cisco TAC.	If you disable this option, you can begin the upgrade without passing compatibility and readiness checks. However, we recommend against it. Passing all checks greatly reduces the chance of upgrade failure. If the checks expose issues that you cannot resolve, do not begin the upgrade.
Upgrade Failure Automatically cancel on upgrade failure and roll back to the previous version.	To force manual (instead of automatic) cancel and retry of failed upgrades.	With this option enabled, the device automatically returns to its pre-upgrade state upon upgrade failure. In a high availability or clustered deployment, auto-cancel applies to each device individually. That is, if the upgrade fails on one device, only that device is reverted. Not supported for patches or hotfixes.

Option	When to Disable	Details
Troubleshooting Generate troubleshooting files before upgrade begins.	To save time and disk space.	With upgrades to Version 7.3+, you can skip the automatic pre-upgrade generating of troubleshooting files. To manually generate troubleshooting files for a threat defense device, choose **System** (⚙) > **Health** > **Monitor**, click the device in the left panel, then **View System & Troubleshoot Details**, then **Generate Troubleshooting Files**.
Enable Revert Enable revert after successful upgrade.	To save time and disk space.	With upgrades to 7.1+, you have 30 days to revert most threat defense upgrades. Reverting returns the software to its state just before the last upgrade, also called a *snapshot*. If you revert an upgrade after installing a patch, you revert the patch as well as the upgrade. Not supported for container instances, patches, or hotfixes.
Upgrade Snort Convert eligible devices from Snort 2 to Snort 3.	To prevent Snort 3 upgrades.	With upgrades to Version 7.2–7.6, eligible devices will upgrade from Snort 2 to Snort 3 when you deploy configurations. With upgrades to Version 7.3+, you cannot disable this option. Although you can switch individual devices back, Snort 2 is deprecated in Version 7.7 and will prevent threat defense upgrade. For devices that are ineligible because they use custom intrusion or network analysis policies, manually upgrade to Snort 3. For migration assistance, see the Cisco Secure Firewall Management Center Snort 3 Configuration Guide for your version.

Monitor Device Upgrades

⚠️

Caution   Do not deploy configuration changes during upgrade. Even if the system appears inactive, do not manually reboot or shut down. In most cases, do not restart an upgrade in progress. You could place the system in an unusable state and require a reimage. Devices may reboot multiple times during the upgrade. This is expected behavior. If you encounter issues with the upgrade, including a failed upgrade or unresponsive appliance, see Unresponsive and Failed Threat Defense Upgrades.

Monitoring threat defense and chassis upgrades

To monitor threat defense and chassis upgrades, you can use:

- The **Upgrade Status** screen of the upgrade wizard (**Devices** > **Threat Defense Upgrade/Chassis Upgrade**), if you have not cleared your workflow or started a new one. For detailed status, click **Detailed Status** next to the device you want to see.

- The **Upgrade** tab on the Device Management page (**Devices** > **Device Management**). For detailed status, click **View Details** next to the device you want to see.

- The **Upgrades** tab in the Message Center.

High availability states during threat defense upgrade

For threat defense high availability pairs, the standby upgrades first. The devices switch roles, then the new standby upgrades. During upgrade, the system can report inconsistent states:

- The Message Center and the upgrade wizard associate the units with their states *when you clicked* **Start Upgrade**. That is, they report upgrading the "standby" and then the "active," even though failover occurs and you are only ever upgrading the standby.

- The Device Management page always shows the correct current states of the units, which can be different from the original states displayed by the Message Center or the wizard.

High availability upgrade success

For threat defense high availability pairs, the Message Center reports upgrade success for each unit in separate tasks.

☞

Important   Regardless of what the Message Center says, do not redeploy configurations to the high availability pair until both devices have finished upgrading.

Upgrade Older ASA FirePOWER and NGIPSv Devices

Use this procedure to upgrade older ASA FirePOWER or NGIPSv devices, last supported in Version 7.0.

Device upgrade does not start until you click **Install**. All steps up to that point can be performed outside of a maintenance window, including downloading upgrade packages, copying them to devices, and running readiness checks. For information on traffic handling during the upgrade and the first post-upgrade deploy, see the release notes for your target version: Cisco Secure Firewall Threat Defense Release Notes.

⚠

Caution   Do not make or deploy configuration changes during uninstall. Even if the system appears inactive, do not manually reboot, shut down, or restart an uninstall in progress. You could place the system in an unusable state and require a reimage. If you encounter issues with the uninstall, including a failed uninstall or unresponsive appliance, contact Cisco TAC.

Before you begin

Make sure you are ready to upgrade. Note that this guide does not contain detailed checklists, planning information, or ASA upgrade instructions for these devices. For those, see the Cisco Firepower Management Center Upgrade Guide, Version 6.0–7.0.

🔍

Tip We recommend you copy (*push*) upgrade packages to managed devices before you upgrade. In earlier versions, you used **System** (⚙) > **Updates** to copy upgrade packages to ASA FirePOWER and NGIPSv. However, that page is deprecated in Version 7.2.6+. As a workaround, schedule a task to copy patches and maintenance releases to these older devices (you cannot schedule major-release pushes). If the package is not on the device when the upgrade begins, the system copies it for you at that time.

Procedure

Step 1   On the management center, choose **System** (⚙) > **Product Upgrades**.

Step 2   Get the device upgrade packages onto the management center.

The Product Upgrades page lists all upgrade packages that apply to your current deployment, with suggested releases specially marked. In most cases, you can just click **Download** next to the upgrade package or version you want.

For more information, see Managing Upgrade Packages with the Management Center and Troubleshooting Upgrade Packages.

Step 3   Click **Upgrade** next to the target version and select the type of device you want to upgrade: **ASA FirePOWER** or **NGIPSv**.

The Classic device upgrade page appears.

Step 4   Select the devices you want to upgrade.

We recommended upgrading no more than five devices at a time. You cannot stop the upgrade until all selected devices complete the process. If there is an issue with any one device upgrade, all devices must finish upgrading before you can resolve the issue.

Step 5   Click **Install**, then confirm that you want to upgrade and reboot the devices.

You can monitor upgrade progress in the Message Center.

Step 6   Verify success.

After the upgrade completes, choose **Devices** > **Device Management** and confirm that the devices you upgraded have the correct software version.

Step 7   Update intrusion rules and the vulnerability database.

Although the upgrade often updates these components, there could be newer ones available. If the Cisco Support & Download site has a newer version, install it. Note that when you update intrusion rules, you do not need to automatically reapply policies. You will do that later.

Step 8   Complete any required post-upgrade configuration changes.

Step 9   Redeploy configurations to the devices you just upgraded.