

# **Encrypted Visibility Engine**

Encrypted Visibility Engine (EVE) is used to identify client applications and processes utilizing TLS encryption. It enables visibility and allows administrators to take actions and enforce policy within their environments. The EVE technology can also be used to identify and stop malware.

- Overview of Encrypted Visibility Engine, on page 1
- How EVE Works, on page 2
- Indications of Compromise Events, on page 3
- QUIC Fingerprinting in EVE, on page 3
- Configure EVE, on page 4
- Configure EVE Exception Rules, on page 6
- Event Enrichment, on page 9

# **Overview of Encrypted Visibility Engine**

The encrypted visibility engine (EVE) is used to provide more visibility into the encrypted sessions without the need to decrypt them. These insights into encrypted sessions are obtained by Cisco's open-source library that is packaged in Cisco's vulnerability database (VDB). The library fingerprints and analyzes incoming encrypted sessions and matches it against a set of known fingerprints. This database of known fingerprints is also available in the Cisco VDB.



Note

The encrypted visibility engine feature is supported only on Firewall Management Center-managed devices running Snort 3. This feature is not supported on Snort 2 devices and Firewall Device Manager-managed devices.

Some of the important features of EVE are the following:

- You can take access control policy actions on the traffic using information derived from EVE.
- The VDB included in Cisco Secure Firewall has the ability to assign applications to some processes detected by EVE with a high confidence value. Alternatively, you can create custom application detectors to:
  - Map EVE-detected processes to new user-defined applications.
  - Override the built-in value of process confidence that is used to assign applications to EVE-detected processes.

See the Configuring Custom Application Detectors and Specifying EVE Process Assignments sections in the Application Detection chapter of the Cisco Secure Firewall Management Center Device Configuration Guide.

- EVE can detect the operating system type and version of the client that created a Client Hello packet in the encrypted traffic.
- EVE supports fingerprinting and analysis of Quick UDP Internet Connections (QUIC) traffic too. The server name from the Client Hello packet is displayed in the URL field of the **Connection Events** page.



#### **Attention**

To use EVE on Firewall Management Center, you must have a valid IPS license on your device. In the absence of a IPS license, the policy displays a warning and deployment is not allowed.



#### Note

- EVE can detect the operating system type and version of SSL sessions. Normal usage of the operating system, such as running applications and package management software, can trigger OS detection. To view client OS detection, in addition to enabling the EVE toggle button, you must enable **Hosts** under **Policies** > **Network Discovery**. To view a list of possible operating systems on the host IP address, click **Events & Logs** > **Hosts** > **Network Map**, and then choose the required host.
- After enabling EVE for your access control policy, ensure that you have turned on logging for the access
  control rules within that policy to display the expected results on the EVE dashboard whenever any
  specific rule conditions are met. For more information on how to turn on logging, see Create and Edit
  Access Control Rules.
- GRE encapsulation for Mercury detection is supported from Secure Firewall version 10.0.0.

### **Related Links**

Configure EVE, on page 4

Configure EVE Exception Rules, on page 6

# **How EVE Works**

The Encrypted Visibility Engine (EVE) inspects the Client Hello portion of the TLS handshake to identify client processes. The Client Hello is the initial data packet that is sent to the server. This gives a good indication of the client process on the host. This fingerprint, combined with other data such as destination IP address, provides the basis for EVE's application identification. By identifying specific application fingerprints in the TLS session establishment, the system can identify the client process and take appropriate action (allow/block).

EVE can identify over 5,000 client processes. The system maps a number of these processes to client applications for use as criteria in access control rules. This gives the system the ability to identify and control these applications without enabling TLS decryption. By using fingerprints of known malicious processes, EVE technology can also be used to identify and block encrypted malicious traffic without outbound decryption.

Through machine learning (ML) technology, Cisco processes over one billion TLS fingerprints and over 10000 malware samples daily to create and update EVE fingerprints. These updates are then delivered to customers using Cisco Vulnerability Database (VDB) package.

If a fingerprint is not available in EVE's fingerprint database, it identifies the client application and estimates the threat score of the first flow using the destination details, such as IP address, port, and server name. At this point, the status of the fingerprints is randomized and the status can be viewed in the connection-based debugging messages or log messages. For subsequent flows with the same fingerprint, EVE skips reanalysis and marks the fingerprint status as unlabeled.

# **Indications of Compromise Events**

The host's Indications of Compromise (IoC) events for encrypted visibility engine detection allows you to check connection events with a very high malware confidence level, as reported by EVE. IoC events are triggered for encrypted sessions generated from a host using a malicious client. You can view information, such as IP address, MAC address, and OS information of the malicious host, and the timestamp of the suspicious activity.

A session with Encrypted Visibility Threat Confidence score 'Very High' as seen in connection events genreates an IoC event. You must enable **Hosts** from **Policies** > + **Show more** > **Advanced** > **Network Discovery**. In the Firewall Management Center, you can view the IoC event existence from:

- Events & Logs > + Show more > Hosts > Indications of Compromise, and then Analysis > Indications of Compromise.
- Events & Logs > Hosts > Network Map > Choose the host that must be checked.

You can view the process information of the session that generated the IoC on the **Connection Events** page. Click **Events & Logs** > + **Show more** > **Connection** > **Events** to access the **Connection Events** page. Note that you must manually select the Encrypted Visibility fields and IoC field from the **Table View of Connection Events** tab.

The **Security-Related Connection Events** page displays connections that are blocked by EVE, as well as malicious connections with medium, high, and very high threat confidence levels. Click **Events & Logs** > + **Show more** > **Connection** > **Security-Related Events** to access the **Security-Related Connection Events** page.

# QUIC Fingerprinting in EVE

Snort can identify client applications in Quick UDP Internet Connections (QUIC sessions) based on EVE. QUIC fingerprinting can:

- Detect applications over QUIC without enabling decryption.
- Identify malware without enabling decryption.
- Detect service applications. You can assign access control rules based on the service detected over the QUIC protocol.

# **Configure EVE**

### **Procedure**

- **Step 1** Choose **Policies** > **Security policies** > **Access Control**.
- **Step 2** Click **Edit** ( ) next to the access control policy you want to edit.
- **Step 3** Choose **Encrypted Visibility Engine** from the **More** drop-down arrow at the end of the packet flow line.
- Step 4 On the Encrypted Visibility Engine page, enable the Encrypted Visibility Engine (EVE) toggle button.
- **Step 5** Choose the **Monitor** mode or the **Protect** mode.
  - Choose the Monitor mode to detect client applications and monitor encrypted traffic.
  - Choose the **Protect** mode to monitor and block encrypted traffic based on the threat confidence level of the client processes. You can use this mode to monitor and block malicious connections at two threat confidence levels:
    - **High**: Use this level to block connections with threat confidence levels ranging from High to Very High.
    - **Very High**: Use this level to block connections with threat confidence levels that are categorized as Very High.
- **Step 6** Click **Save** and then deploy the access control policy.

#### Note

To manage exceptions, see Configure EVE Exception Rules, on page 6.

### What to do next

Deploy configuration changes.

# **View Encrypted Visibility Engine Events**

After enabling the **Encrypted Visibility Engine** and deploying your access control policy, you can start sending live traffic through your system. You can view the logged connection events in the **Unified Events** page.

Perform this procedure to access the connection events in the Firewall Management Center.

### **Procedure**

Step 1 Click Events & Logs > Analysis > Unified Events.

You can also view the connection events in the **Connection Events** page. Click **Events & Logs** > + **Show more** > **Connection** > **Events** to access the **Connection Events** page.

Additionally, you can use the **Security-Related Connection Events** page (**Analysis** > **Connections Header** > **Security-Related Events**) to view the connections that are blocked by Encrypted Visibility Engine, as well as malicious connections with medium, high, and very high threat confidence levels.

The Encrypted Visibility Engine can identify the client process that initiated a connection and the operating system in the client, and indicate if the process contains malware or not.

- **Step 2** In the **Unified Events** page, explicitly enable these columns that are added for the Encrypted Visibility Engine:
  - EVE Process Name
  - EVE Process Confidence Score
  - EVE Threat Confidence
  - EVE Threat Confidence Score
  - Detection Type

For information about these fields, see Connection and Security-Related Connection Event Fields in the Cisco Secure Firewall Management Center Administration Guide.

#### Note

On the **Connection Events** page, if processes are assigned applications, the **Detection Type** column displays **Encrypted Visibility Engine**, indicating that the client application was identified by the Encrypted Visibility Engine. Without application assignments to process names, the **Detection Type** column displays **AppID**, indicating that the engine that identified the client application was AppID.

## **View EVE Dashboard**

You can view the EVE analysis information in the following dashboards:

## Before you begin

- In an access control policy, the **Encrypted Visibility Engine (EVE)** must be enabled.
- To view the **Connections with Detected Process Names** and **Malicious Processes** widgets, the devices must be running Firewall Threat Defense Version 7.7 or later.
- To view Malicious Process Responder IPs, Malicious Process Contacted Domains, and Blocked Connections data, the device must be running Firewall Threat Defense Version 10.0 or later.

#### **Procedure**

- Step 1 Go to Insights & Reports > Dashboard.
- Step 2 In the Summary Dashboard window, click the Encrypted Visibility Engine tab.
- **Step 3** You can view the following dashboards:

- **Discovered Processes**—Displays top client processes used in your network and the connection count. You can click the process name in the table to see the filtered view of the **Connection Events** page, which is filtered by the process name.
- Threat Confidence—Displays connections by the confidence levels. You can click the Threat confidence level in the table to see the filtered view of the Connection Events page, which is filtered by the confidence level.
- Connections with Detected Process Names—Displays total count of connections in which EVE identified the client processes.
- Malicious Processes—Displays count of malicious client processes identified by EVE with high and very high threat confidence levels.
- Malicious Process Responder IPs—Displays the top destination IP addresses identified by EVE as
  malicious, categorized with high or very high threat confidence levels. Click on any responder IP address
  in the widget to navigate to the Connection Events page, which is filtered by the selected responder IP
  address.
- Malicious Process Contacted Domains—Displays the count of top domain names identified by EVE as malicious, categorized with high or very high threat confidence levels. Click on any domain name in the widget to navigate to the Connection Events page, which is filtered by the selected domain name.
- **Blocked Connections**—Displays the count of connections blocked by EVE.

#### Note

- If the Management Center is on Secure Firewall version 10.0.0 and there are no devices running version 10.0.0, data in the **Malicious Process Responder IPs**, **Malicious Process Contacted Domains**, and **Blocked Connections** widgets will not be populated.
- If the Management Center is on Secure Firewall version 10.0.0 and there is only one device running
  version 10.0.0, data in the Malicious Process Responder IPs, Malicious Process Contacted Domains,
  and Blocked Connections widgets will be populated from that one device only. The other widgets will
  show data from devices that are running on older versions.

# **Configure EVE Exception Rules**

You can create an encrypted visibility engine (EVE) exception rule to ensure the continuity of trusted connections and services by bypassing the EVE's block action. You can add attributes such as process names, source and destination IP addresses/ FQDNs, and destination dynamic objects to the exception rule. For example, you may want to bypass EVE's block verdict for trusted networks. All the connections in the bypassed networks are exempted from EVE's block verdict based on the threat confidence level.

### **Procedure**

- **Step 1** Choose **Policies** > **Security policies** > **Access Control**.
- **Step 2** Click **Edit** (*O*) next to the access control policy you want to edit.

- **Step 3** Choose **Encrypted Visibility Engine** from the **More** drop-down arrow at the end of the packet flow line.
- Step 4 On the Encrypted Visibility Engine page, enable the Encrypted Visibility Engine (EVE) toggle button.
- Step 5 Choose the **Protect** mode to monitor and block encrypted traffic based on the threat confidence level of the client processes. You can use this mode to monitor and block malicious connections at two threat confidence levels:
  - **High**: Use this level to block connections with threat confidence levels ranging from High to Very High.
  - **Very High**: Use this level to block connections with threat confidence levels that are categorized as Very High.
- **Step 6** Click **Manage exceptions** to view and add exception rules.
- Step 7 On the Encrypted Visibility Engine (EVE) Exception List window, click +Add Exception Rules and add the required attributes.

#### Note

EVE exception rules can be configured only in the global domain. In the child domain, you can only view EVE exception rule details. You cannot add, edit, or delete EVE exception rules in the child domain.

a) Under the **Process Name** tab, enter an EVE-identified process name, and click +**Add** on the right side of the window.

You can add multiple process names to the same exception rule. EVE exception list based on process names works only with EVE-identified process names, which are case- and space-sensitive.

- b) Under the **Network Objects** tab, perform one of the following:
  - Choose one or more network objects from the Available Networks list and add the same to the Selected Source Network or Selected Destination Network list.
  - Under **Selected Source Network** or **Selected Destination Network**, manually enter the IP address, and click the **Add** (+) icon to add it to the list of selected networks.
  - To create a new network object, click +Create Network Object.
  - **1.** Enter a **Name** and an optional **Description**.
  - 2. Choose the required network type Host, Range, Network, or FQDN. Enter the relevant IP address if you choose Host, Range, or Network. If you choose FQDN, enter the fully Qualified Domain Name(FQDN) and choose the required option from the Lookup drop-down list.
  - 3. If you want to allow configuration overrides, check the Allow overrides checkbox.
  - 4. Click Add.
- c) Under the **Dynamic Attributes** tab, choose the required dynamic attributes from the **Available Dynamic Attributes** list and use the > button to add it to the **Selected Destination Dynamic Attributes** list.

For more information about creating dynamic objects or working with dynamic objects, see the *Create Dynamic Objects for the First Time* or *Work With Dynamic Objects* sections in Secure Firewall Management Center Device Configuration Guide.

- d) To create a new dynamic attribute, click +Create Dynamic Attribute.
  - 1. Enter a Name and an optional Description.

- 2. Click Add. You can configure this object using Cisco Secure Dynamic Attribute Connector (CSDAC) or Management Center APIs.
- e) (Optional) In the **Comment** field available on all the tabs, you can enter a reason for adding the required network objects and dynamic attributes to the EVE exception rule.
- **Step 8** Click **Save** and then deploy the access control policy.



Note

When a connection matches an exception rule, it bypasses the EVE's block verdict. You can view EVE's action in the **Connection Events** or **Unified Events** page. The **Reason** column header displays **EVE Exempted** for identification of such EVE-bypassed traffic.

## **Add Exception Rule from Unified Events**

Use the **Unified Events** page to add exception rules for connections that are blocked by EVE. The Firewall Management Center adds an exception rule to the **Encrypted Visibility Engine (EVE) exception list** object. Note that the exception rules added to this list are applicable for all the access control policies that have EVE enabled.

## Before you begin

Exception list is supported only from threat defense Version 7.6.0 or later.

### **Procedure**

- Step 1 Click Events & Logs > Analysis > Unified Events.
- Step 2 In the Reason column with Encrypted Visibility Block as the reason, click the Ellipsis (1) icon inside the cell.
- Step 3 Choose Add EVE Exception Rule from the drop-down list.

#### Note

EVE exception rules can be configured only in the global domain. In the child domain, you can only view EVE exception rule details. You cannot add, edit, or delete EVE exception rules in the child domain.

**Step 4** In the **Encrypted Visibility Engine** window that is displayed, the rule is automatically added to the bottom of the exception list. You can review and make changes to the added rule before saving and deploying the configuration.

# **Upgrade EVE Exception Rules**

On Secure Firewall version 7.7 and earlier, EVE exception rules are configured for each policy separately. From Secure Firewall version 10.0.0, the EVE exception list is part of the global domain. As a result, the EVE

exception rules are configured in the global domain and applied to all the policies on which EVE is enabled to block traffic.

When you are upgrading the Management Center from version 7.7 to 10.0.0, all the EVE exception rules from the leaf domains that contain leaf domain network objects are identified and stored. After the upgrade is complete:

- All EVE exception rules from global domain policies, as well as rules from leaf domain policies that
  reference global domain objects or inline IP addresses, are consolidated into a single global EVE exception
  list. As a result, some policies may now include EVE exception rules that were not present before the
  upgrade.
- All policies that contain EVE exception rules are marked as out-of-date.

If the exception rules from leaf domains contain leaf domain network or dynamic objects, these rules are removed during the upgrade process. The upgrade script log file has a log of all the merged and deleted exception rules, along with the corresponding access control policy and domain from which each rule originated. The log file is located at

/var/log/sf/Cisco\_Secure\_FW\_Mgmt\_Center\_Upgrade10.0.0/800\_post/1114\_eve\_rules.pl.log.

When you deploy the configuration for the first time after the upgrade, a warning message on the Management Center lists all the deleted EVE exception rules. The warning message also states that there could be possible traffic impact if the rules are not reconfigured in the global EVE exception list. Note that the warning message appears only when you deploy the configuration for the first time after the upgrade is complete.

For Secure Firewall devices running version 7.7 and earlier that are mapped to Management Center running version 10.0.0, only **Very High** threat confidence connection events are sent to the **Security-Related Connection Events** table. For Secure Firewall devices running version 10.0.0, EVE **Blocked** and **Medium**+

EVE threat confidence connection events are sent to the **Security-Related Connection Events** table.

### **Change Management Support during EVE Upgrade**

When you upgrade the Management Center to version 10.0.0, all active change management tickets that contain access control policies on which EVE is enabled will have their EVE exception rules automatically merged with the global EVE exception list.

The merging of EVE exception rules with the global EVE exception list occurs regardless of the ticket's approval state. This ensures that no exception rules are lost during the upgrade.

#### **EVE Ticket Preview Generation Behavior**

If a change management ticket contains a policy that is locked and it contains only EVE-related modifications, such as EVE settings or exception rules, the EVE ticket preview will not be automatically regenerated after the upgrade. If the ticket contains other policy modifications in addition to EVE-related modifications, the EVE ticket preview will be generated normally.

## **Event Enrichment**

Context enrichment for MITRE ATT&CK occurs from the Talos taxonomy and the encrypted visibility engine (EVE). Both Talos and EVE enrichments are communicated using the Talos taxonomy. EVE enrichment works when EVE is enabled. For more information about enabling EVE, see Configure EVE, on page 4.

On the **Connection Events** page, you can view the following column headers that are added as part of enriched eventing content. You must explicitly enable these columns.

- MITRE ATT&CK
- Other Enrichment

For information about these fields, see *Connection and Security-Related Connection Event Fields* in Cisco Secure Firewall Management Center Administration Guide.