Installation, Maintenance, and Upgrade

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Install, Remove, and Replace the Network Module

You can remove and replace the network module (NM-2) in the Secure Firewall 3100. Hot-swapping of identical modules is supported, but if you replace a network module with another type, you must reboot the system so that the new network module is recognized.

See the configuration guide for your operating system for the procedure for managing network modules.

Caution You can install all supported network modules in all Secure Firewall 3100 models, but the 40-Gb network module (FPR-X-NM-4X40G) and the 1/10/25-Gb network module (FPR-X-NM-8X25G) are only recognized when installed in the 3130 and 3140. The software does not support these network modules for the 3105, 3110, and 3120.

This procedure describes how to install a network module into an empty slot that has never contained a network module, and how to remove an installed network module and replace it with another network module.

Safety Warnings

Take note of the following warning:

Warning **Statement 1073**—No User-Serviceable Parts

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

Procedure

Step 1 To install a network module for the first time into an empty slot, do the following:

a) Power down the chassis by moving the power switch to the OFF position.

See Rear Panel for more information about the power switch. See the configuration guide for your operating system for the procedure for installing a network module for the first time into an empty slot.

b) Follow Steps 4 through 7 to install the new network module.

c) Power on the chassis by moving the power switch to the ON position.

Step 2 To remove and replace an existing network module, do the following:

a) Save your configuration.

b) To replace an existing network module with the same model network module, disable the network slot. See the configuration guide for your operating system for the procedure to replace an existing network module with the same model.

c) To replace an existing network module with a different model network module, power down the chassis by moving the power switch to the OFF position. See the configuration guide for your operating system for the procedure to replace an existing network module with a new model.

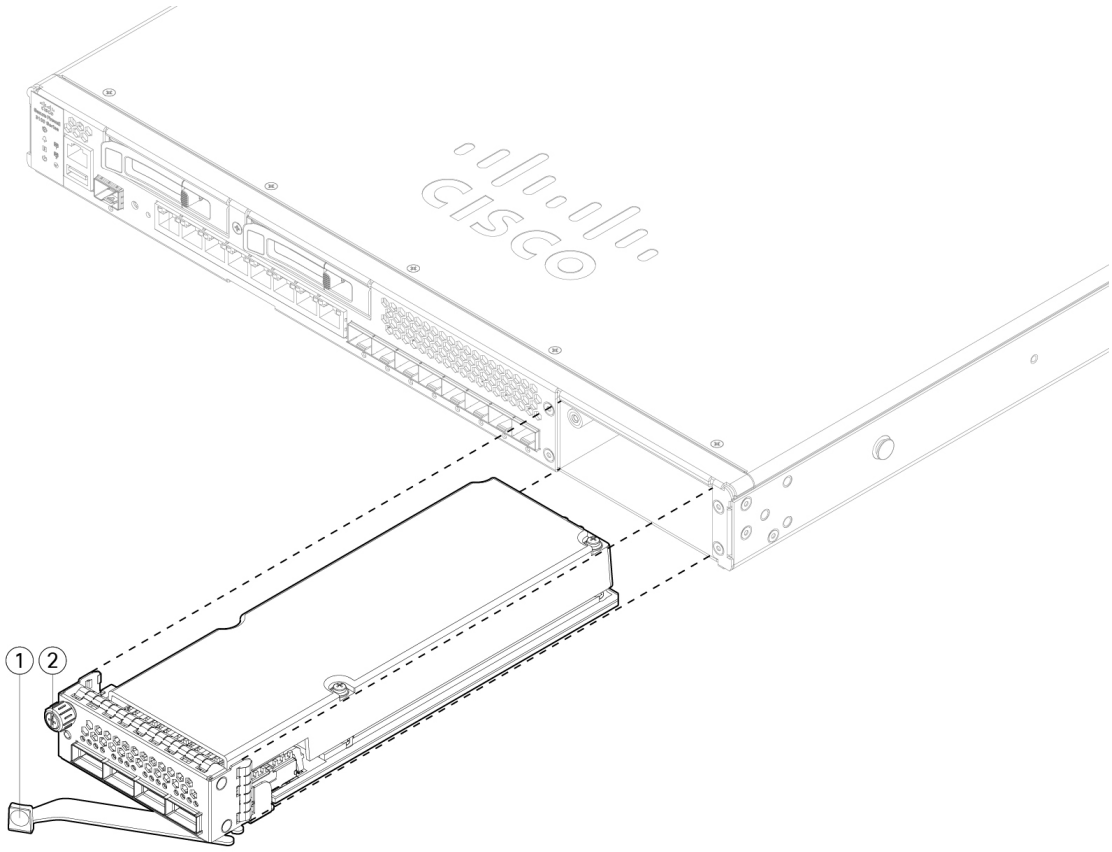
See Rear Panel for more information about the power switch.

d) Continue with Step 3.

Step 3 To remove a network module, loosen the captive screw on the upper left side of the network module, press the handle ejector, and pull out the handle. This mechanically ejects the network module from the slot.

Caution
The captive screw is not attached to the handle. Be sure the captive screw is completely loosened before pulling the ejector handle out. Otherwise you could damage the ejector handle as the captive screw and handle fight each other.

Figure 1: Remove the Network Module



1	Ejector handle	**2**	Captive screw

If the slot is to remain empty, install a blank faceplate to ensure proper airflow and to keep dust out of the chassis; otherwise, install another network module.

Step 4 To replace a network module, hold the network module in front of the network module slot on the right of the chassis, press the ejector handle, and pull out the handle.

Step 5 Slide the network module into the slot, push it firmly into place, and close the handle on the front of the network module.

Step 6 Tighten the captive screw on the upper left side of the network module.

Step 7 Power on the chassis so that the new network module is recognized.

Remove and Replace the SSD

The chassis supports two NVMe SSDs. The first SSD slot (SSD-1) is for storage. The second slot (SSD-2) is for the optional SW RAID1 support only. See SSDs for more information.

Caution Hot swapping for the RAID configuration is not supported. You can hot-swap SSD-1 if there are two SSDs installed. To hot-swap SSD-2, you must remove it from the RAID configuration using the **raid remove-secure local-disk 1|2** command. See Hot Swap an SSD on the Secure Firewall 3100/4200 for the procedures for safely removing an SSD.

Safety Warnings

Take note of the following warning:

Warning **Statement 1073—**No User-Serviceable Parts

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

Procedure

Step 1 Save your configuration.

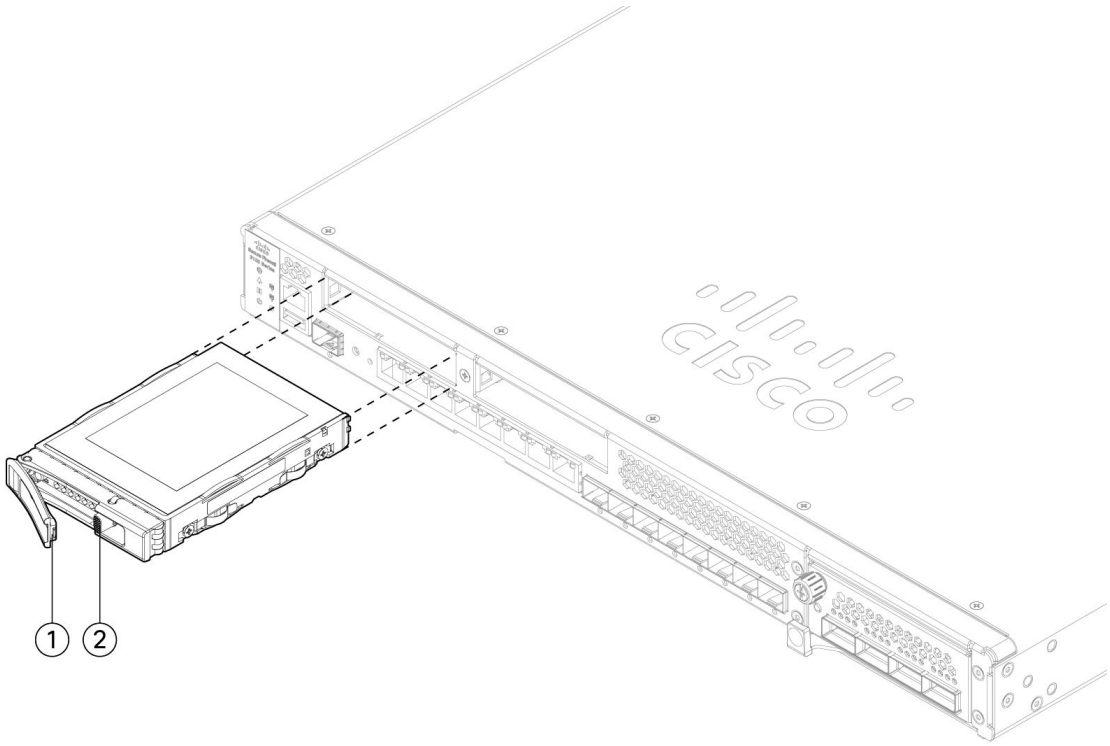
Step 2 If you are removing SSD-1 and there is only one SSD installed in the chassis, power down the chassis by moving the power switch to the OFF position. See Rear Panel for more information on the power switch.

You can only remove the SSD in slot 1 if there are two SSDs installed. If you have only one SSD, you cannot remove it while the chassis is powered on

Step 3 To remove the SSD in slot 1, face the front of the chassis, and pinch the release tab on the front of the SSD. This causes the ejector handle to spring open.

Step 4 Grasp the ejector handle to gently pull the SSD out of the chassis.

Figure 2: Remove the SSD



1	Ejector handle		SSD release tab

Step 5 To replace the SSD in slot 1, make sure the power switch is still in the OFF position (if you are replacing SSD-1), and then hold the SSD with the ejector handle extended in front of slot 1, push it in gently until it is seated, and close the ejector handle.

Step 6 You can install the RAID1 SSD in slot 2. Make sure the power switch is still in the OFF position, and then remove the blank faceplate in slot 2 by loosening the handle on the faceplate.

Step 7 Hold the RAID1 SSD with the ejector handle extended in front of slot 2, push it in gently until it is seated, and close the ejector handle.

Caution
Do not switch the two SSDs. The RAID1 SSD *must* be installed in slot 2.

Step 8 Check the SSD LED to make sure the SSD is operative. See Front Panel LEDs for a description of the SSD LEDs.

Step 9 Add SSD-2 to the RAID configuration using the **raid add local-disk 1|2** command.

Remove and Replace the Dual Fan Module

You can remove and replace the dual fan modules while the chassis is running. There are two dual fan modules in the rear of the chassis. The air flow moves from front to back (I/O side to non-I/0 side).

Caution Removing both dual fan modules exposes the chassis to no airflow. The chassis operates for 30 seconds after either one or both modules are removed. All modules must be reinserted within 30 seconds to avoid overheating the chassis. If you wait longer than 30 seconds, the chassis may power off automatically to prevent damage to components. The chassis does not power up and boot properly if the dual fan modules are missing.

Safety Warnings

Take note of the following warnings:

Warning **Statement 1073—**No User-Serviceable Parts

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

Warning **Statement 1093—**Avoid Sharp Edges

Risk of personal injury. Avoid sharp edges when installing or removing replaceable units.

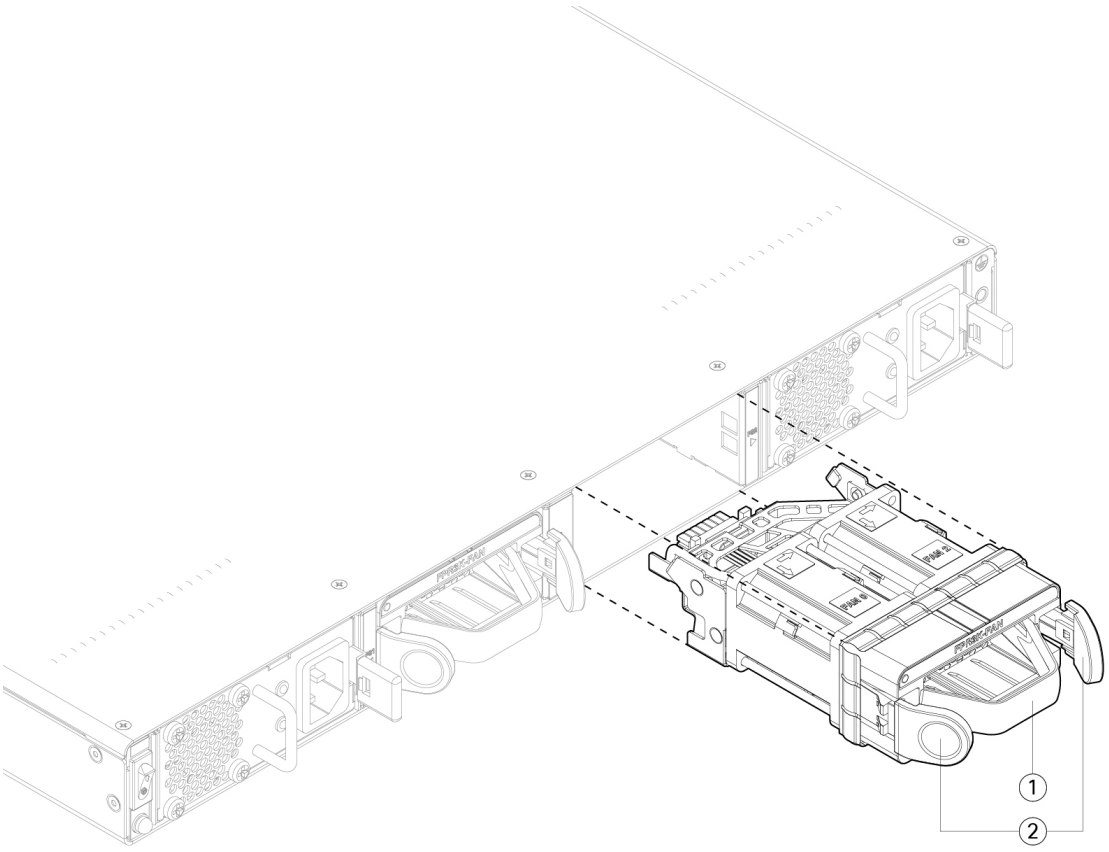
Procedure

Step 1 Have the dual fan module ready for immediate insertion and near the chassis so that you can reinstall it within 30 seconds.

Step 2 To remove a fan module, face the rear of the chassis, and press the squeeze tabs on the sides of the fan module to loosen it from the chassis.

Step 3 Grasp the handle and pull the fan module out of the chassis.

Figure 3: Remove the Dual Fan Module



1	Handle		Squeeze tabs

Step 4 To replace a fan module, hold the fan module in front of the fan slot.

Step 5 Press the squeeze tabs on the sides of the fan module and push the it into the chassis.

Step 6 Grasp the handle and push until the fan module is properly seated.
If the system is powered on, listen for the fans. You should immediately hear the fans operating. If you do not hear the fans, make sure the fan module is inserted completely into the chassis and the faceplate is flush with the outside surface of the chassis.

Step 7 Verify that the fan is operational by checking the fan module LED. See Front Panel LEDs for a description of the fan LEDs.

Remove and Replace the Power Supply Module

Power supply modules are hot-swappable. You can remove and replace power supply modules while the system is running.

Safety Warnings

Take note of the following warnings:

Warning **Statement 1003—**DC Power Disconnection

To reduce risk of electric shock or personal injury, disconnect DC power before removing or replacing components or performing upgrades.

Warning **Statement 1015**—Battery Handling

To reduce risk of fire, explosion or leakage of flammable liquid or gas:

- Replace the battery only with the same or equivalent type recommended by the manufacturer.
- Do not dismantle, crush, puncture, use sharp tool to remove, short external contacts, or dispose of in fire.
- Do not use if battery is warped or swollen.
- Do not store or use battery in a temperature > 60° C.
- Do not store or use battery in low air pressure environment < 69.7 kPa.

Warning **Statement 1022—**Disconnect Device

To reduce the risk of electric shock and fire, a readily accessible disconnect device must be incorporated in the fixed wiring.

Warning **Statement 1046—**Installing or Replacing the Unit

To reduce risk of electric shock, when installing or replacing the unit, the ground connection must always be made first and disconnected last.

If your unit has modules, secure them with the provided screws.

Warning **Statement 1073—**No User-Serviceable Parts

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

Procedure

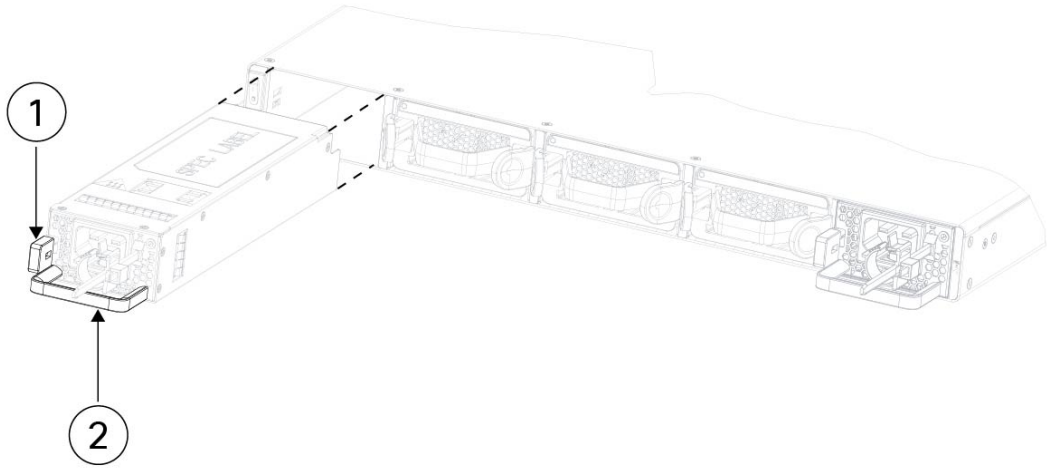
Step 1 Unplug the power supply cable before removing the power supply module. You cannot disengage the power supply module release tab without first removing the cable.

Step 2 To remove a power supply module, face the back of the chassis and grasp the handle.

Step 3 Press the release tab toward the left to disengage the power supply. The release tab is found on the right side of the power supply.

Step 4 Place your other hand under the power supply module to support it while you slide it out of the chassis.

Figure 4: Remove the Power Supply Module



1	Release tab		Handle

If the slot is to remain empty, install a blank faceplate to ensure proper airflow and to keep dust out of the chassis; otherwise, install another power supply module.

Step 5 To replace a power supply module, hold the power supply module with both hands and slide it into the power supply module bay.

Step 6 Push in the power supply module gently until you hear the release tab engage and the power supply is seated.

Step 7 Plug in the power supply cable.

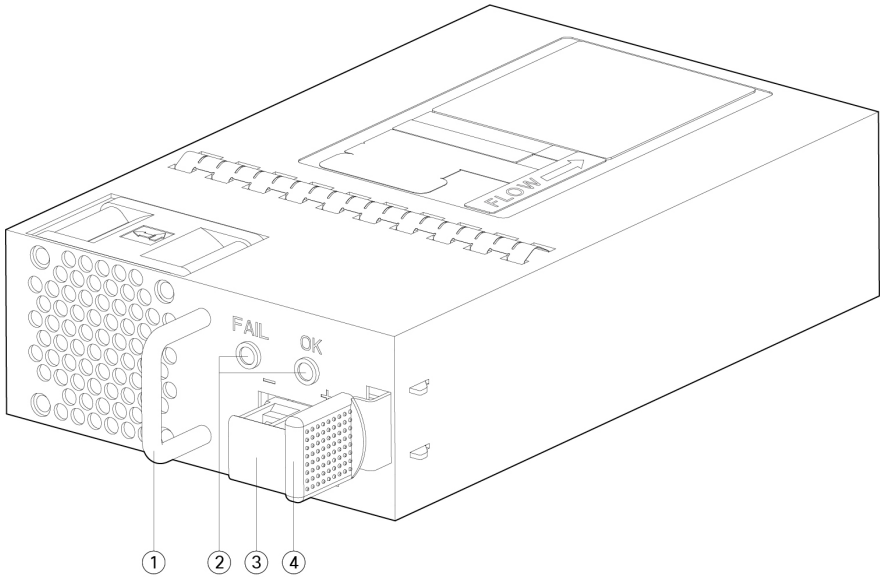
Step 8 Check the LED on the power supply to make sure the power supply is operative. See Power Supply Modules for a description of the LEDs.

Connect the DC Power Supply Module

The input connector and plug must be UL recognized under UL 486 for field wiring. The connection polarity is from left to right: negative (–), positive (+), and ground.

Use the handle on the power supply installation and removal. You must support the module with one hand because of its length.

Figure 5: DC Power Supply Module



1	Handle	**2**	FAIL and OK LEDs
3	DC power connector	**4**	Ejector latch

Safety Warnings

Take note of the following warning:

Warning **Statement 1073—**No User-Serviceable Parts

There are no serviceable parts inside. To avoid risk of electric shock, do not open.

Before you begin

- The color coding of the DC input power supply leads depends on the color coding of the DC power source at your site. Make sure that the lead color coding you choose for the DC input power supply matches the lead color coding used at the DC power source and verify that the power source is connected to the negative (–) terminal and to the positive (+) terminal on the power supply.
- Make sure that the chassis ground is connected on the chassis before you begin installing the DC power supply. See Ground the Chassis for the procedure.

Procedure

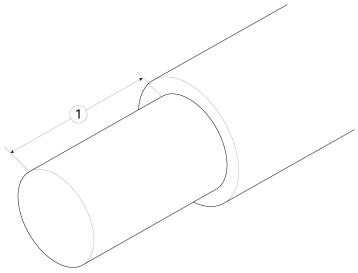
Step 1 Verify that the power is off to the DC circuit on the power supply module that you are installing.

Step 2 While supporting the power supply module with one hand, insert the power supply module into the power supply bay and gently push it in. See the illustration above for the location of the handle.

Step 3 Use a wire-stripping tool to strip each of the two wires coming from the DC input power source. Strip the wires to approximately 0.39 inch (10 mm) + 0.02 inch (0.5 mm). We recommend you use 14 AWG insulated wire.

Note
Do not strip more than the recommended length of wire because doing so could leave the wire exposed from the terminal block.

Figure 6: Stripped DC Input Source Wire



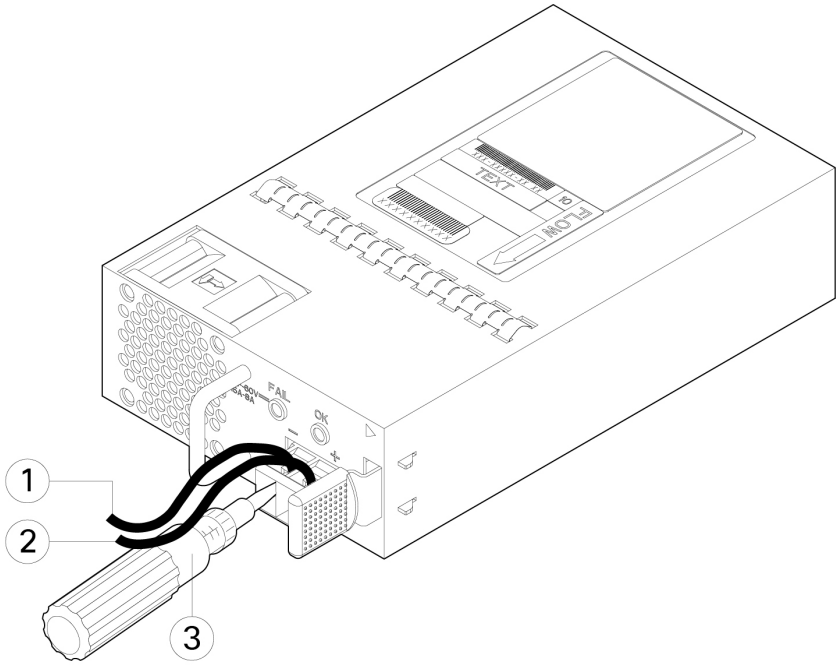
1	Strip the wires to approximately 0.39 inch (10 mm) + 0.02 inch (0.5 mm)		—

Step 4 Insert the exposed wire into the terminal block. Ensure that you cannot see any wire lead outside the plastic cover. Only wires with insulation should extend from the terminal block.

Step 5 Use a screwdriver to tighten the terminal block captive screws.

Caution
Do not over torque the terminal block captive screws. Make sure that the connection is snug, but the wire is not crushed. Verify by tugging lightly on each wire to make sure that they do not move.

Figure 7: Tighten the Terminal Block Captive Screws



1	Negative (-) lead wire	**2**	Positive (+) lead wire
3	Screwdriver		—

Step 6 Repeat these steps for the remaining DC input power source wire as applicable.

Step 7 Use a tie wrap so secure the wires to the rack, so that the wires are not pulled from the terminal block.

Step 8 Set the DC disconnect switch in the circuit to ON. In a system with multiple power supplies, connect each power supply to a separate DC power source. In the event of a power source failure, if the second source is still available, it can maintain system operation.

Step 9 Verify power supply operation by checking the power supply LED on the front of the chassis. See Front Panel LEDs for the LED values.

Secure the Power Cord on the Power Supply Module

To secure the power supply module against accidental removal and thus prevent disrupting system performance, use the tie wrap and clamp provided in the accessories kit that ships with your Secure Firewall 3100 series.

Safety Warnings

Take note of the following warning:

Warning **Statement 1073—**No User-Serviceable Parts

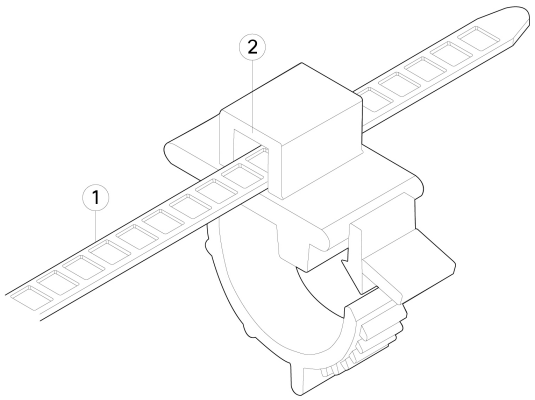
There are no serviceable parts inside. To avoid risk of electric shock, do not open.

Procedure

Step 1 Attach the clamp to the tie wrap by holding the clamp with the loop side on the bottom and sliding the tie wrap through the box-shaped channel above the clamp (see the following figure).

One side of the tie wrap has evenly spaced ridges and the other is smooth. Be sure the ridged side is face up and that you slide it through the open side of the channel. You hear a click as the tie slides through—it moves in one direction only. To remove the tie wrap from the clamp, push the lever on the closed side of the box-shaped channel and slide out the tie wrap.

Figure 8: Tie Wrap Through the Box Channel of the Clamp



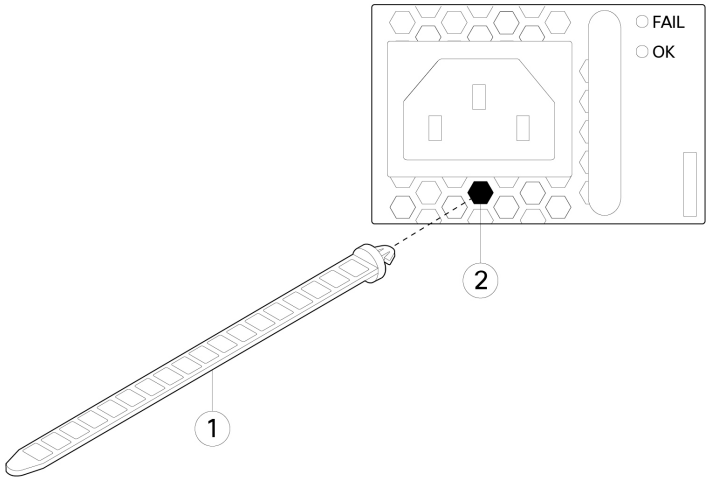
1	Tie wrap	**2**	Box channel

Step 2 Attach the clamp to the power supply module:

a) Locate the hexagonal ventilation hole on the power supply module at the center of the plug just below the power connector body (see the following figures).
b) Plug the snapping portion of the tie wrap into the hexagonal hole.
c) With the clamp side facing up, push the tie wrap in until it is fully engaged.

Caution
Make sure you have the correct location because you cannot remove the tie wrap from the power supply module once you have installed it without damaging the tie wrap.

Figure 9: Connect the Tie Wrap

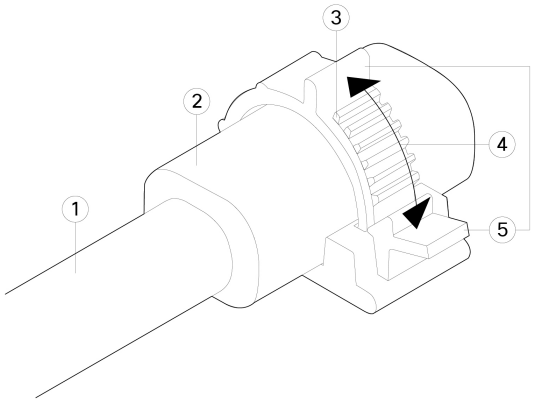


1	Tie wrap	**2**	Hexagonal hole

Step 3 Secure the clamp:

a) Plug in the power cord into the power supply module and wrap the clamp around the over mold portion of the power cord.
b) Squeeze the clamp ends together so that the annular teeth engage with the mate on the clamp.
c) Make sure the clamp fits snugly into the over mold.
d) Adjust the clamp position on the tie wrap so that the clamp is tight against the front of the over mold and the power cord cannot be removed by lightly pulling on it.

Figure 10: Clamp on Over Mold of Power Cord



1	Power cord	**2**	Power cord over mold Clamp release tab

3	Tie clamp annular teeth	**4**	Direction to squeeze the clamp ties
5	Clamp release tabs		—

Step 4 If you need to remove the power cord, push the release tab on the clamp to force the annular clamp teeth to disengage and the clamp opens up. You can then remove the clamp from the power cord.

Install the FIPS Opacity Shield

Caution This procedure should be performed only by the Crypto Officer (CO).

Note Because the FIPS opacity shield covers the serial number on the chassis, the CO should copy the serial number and store it in a secure place. The serial number is needed when you call Cisco TAC.

You need the following to install the FIPS opacity shield:

- #1 Phillips screwdriver
- The following items from the FIPS opacity shield kit (FPR3K-FIPS-KIT):
  - One FIPS opacity shield
  - Six 8-32 x 0.375-inch Phillips screws used to attach the FIPS opacity shield to the cable management brackets
  - Nine Tamper Evidence Labels (TELs)

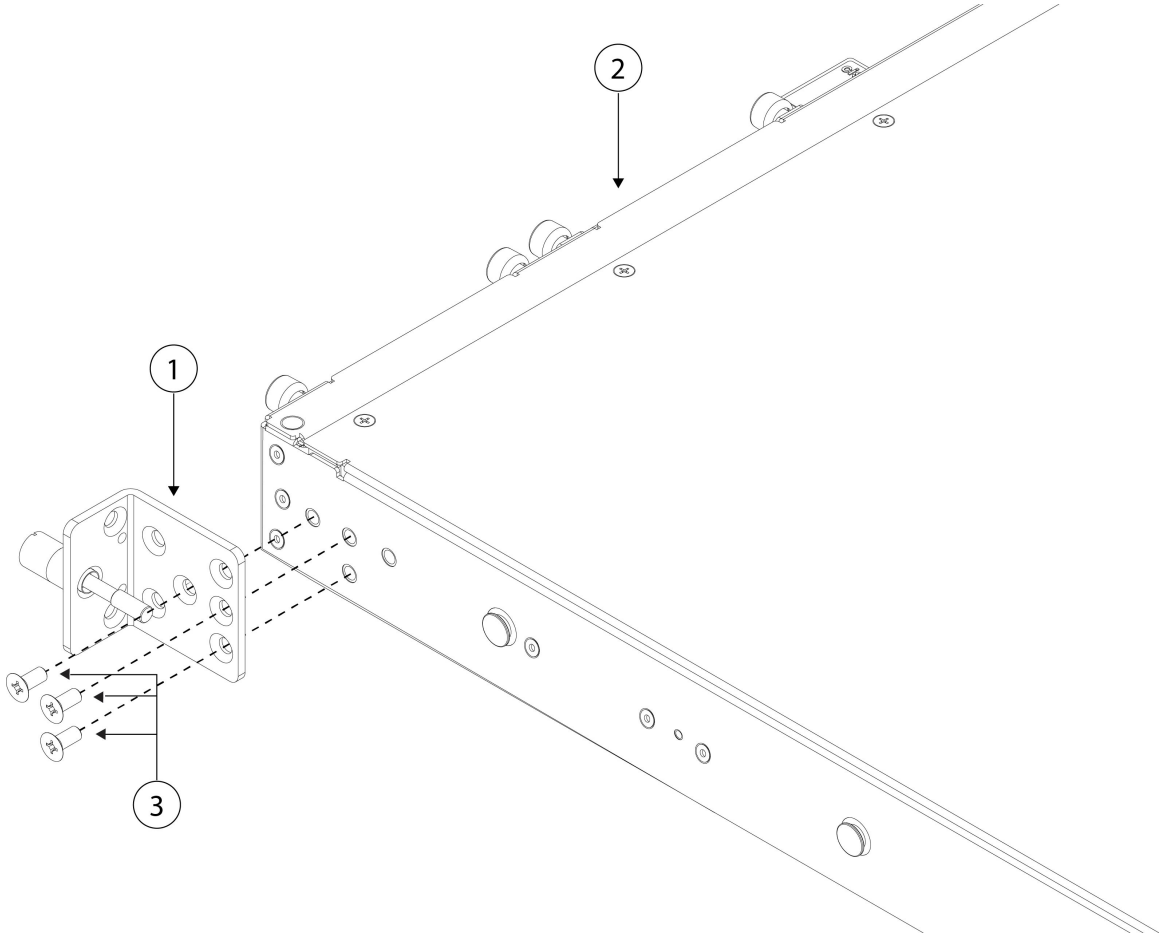
Note The TELs are made of a special thin gauge vinyl with self-adhesive backing. Once the CO attaches them on the chassis, any attempt to open the chassis damages the TELs or the chassis cover. Because the TELs have nonrepeated serial numbers, the CO can inspect them for damage and compare them against the applied serial numbers to verify whether the chassis has been tampered with. TELs with curled corners, rips, and slices indicate tampering. The word “FIPS” or “OPEN” may appear if the label has been peeled back. Cisco recommends that you inspect the TELs for tampering every 30 days.

Procedure

Step 1 Copy the serial number and store it in a secure place. To find the serial number, see Serial Number and Digital Documentation Portal QR Code.

Step 2 Attach the slide-rail locking brackets to each side of the chassis using the six 8-32 x 0.302-inch Phillips screws (three per side). See the figure below showing the front panel right side of the chassis.

Figure 11: Attach the Slide-Rail Locking Brackets to the Side of the Chassis



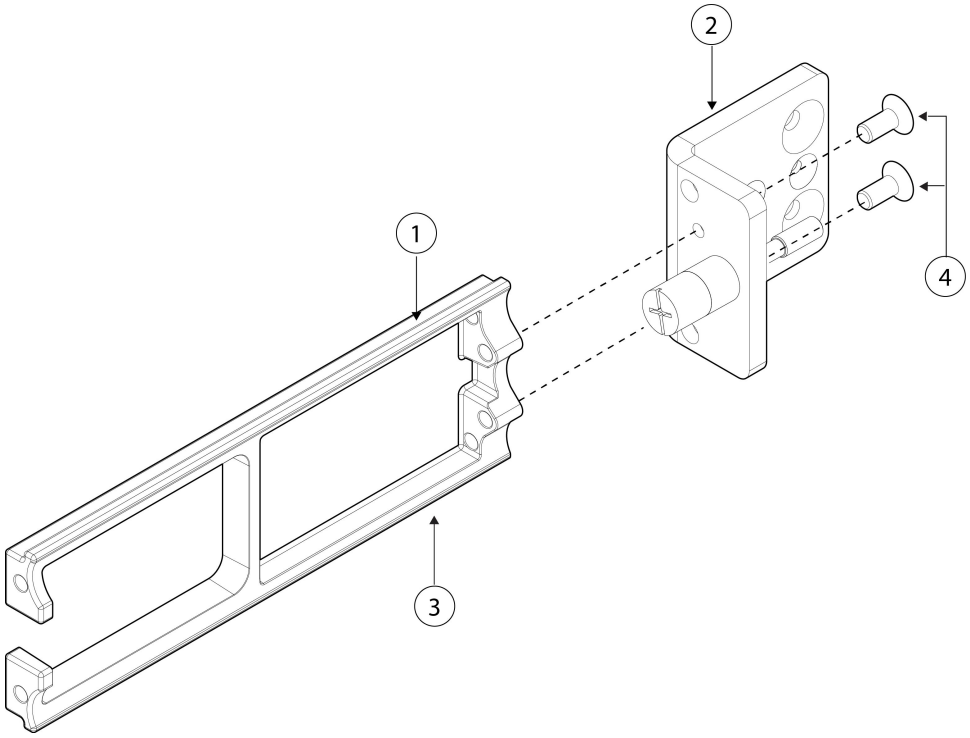
1	Slide-rail locking bracket	**2**	Chassis front panel
3	8-32 x 0.302-inch Phillips screws (three per side)		—

Step 3 Attach the cable management bracket to the slide-rail locking bracket:

a) Install the cable management screws into the slide-rail locking bracket. See the figure below which shows a right-side orientation on the front panel of the chassis.

Caution
Make sure the lower step of the cable management bracket is on the inside in your installation. This allows you to slide the FIPS opacity shield into place more easily.

Figure 12: Install the Cable Management Brackets into the Slide-Rail Locking Brackets



1	Step grrove on the cable management bracket	**2**	Rack-mount bracket
3	Cable management bracket	**4**	8-32 x 0.375-inch Phillips screws (two per bracket)

b) Install two 8-32 x 0.375 inch Phillips screws through the inside of the slide-rail locking bracket to secure the cable management bracket to slide-rail locking bracket.

Step 4 Connect the cables to the ports. Make sure the cables have enough slack to route them through the cable mounting brackets.

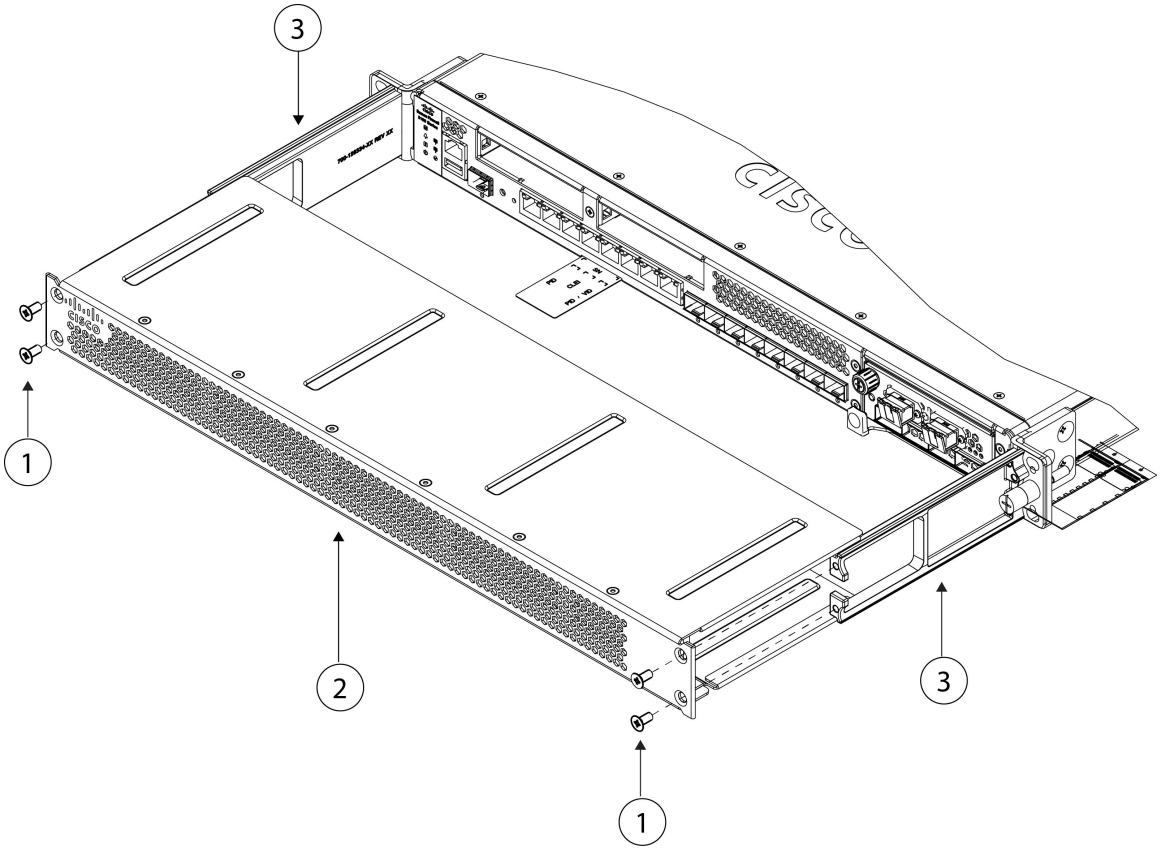
Note
If you are installing the FIPS opacity shield after the initial product installation, the cables are connected. If the attached cables do not have enough slack to route them through the cable mounting brackets, you will have to turn the power off on the appliance, remove the cables, route the cables through the cable mounting brackets, reattach the cables, and continue with Step 5 below.

Note
When you toggle the power switch from ON to OFF, it takes several seconds for the system to power down. Do not remove the power cable until the power LED is off. After removing power from the chassis either by moving the power switch to OFF or unplugging the power cord, wait at least 10 seconds before turning power back ON.

Step 5 Route the cables through the openings in the cable management brackets (see figure below).

Step 6 Slide the FIPS opacity shield toward the cable management brackets and attach it to the cable management brackets using the four 8-32 x 0.375 inch Phillips screws provided in the FIPS opacity shield kit.

Figure 13: Route the Cables and Attach the FIPS Opacity Shield to the Cable Management Brackets



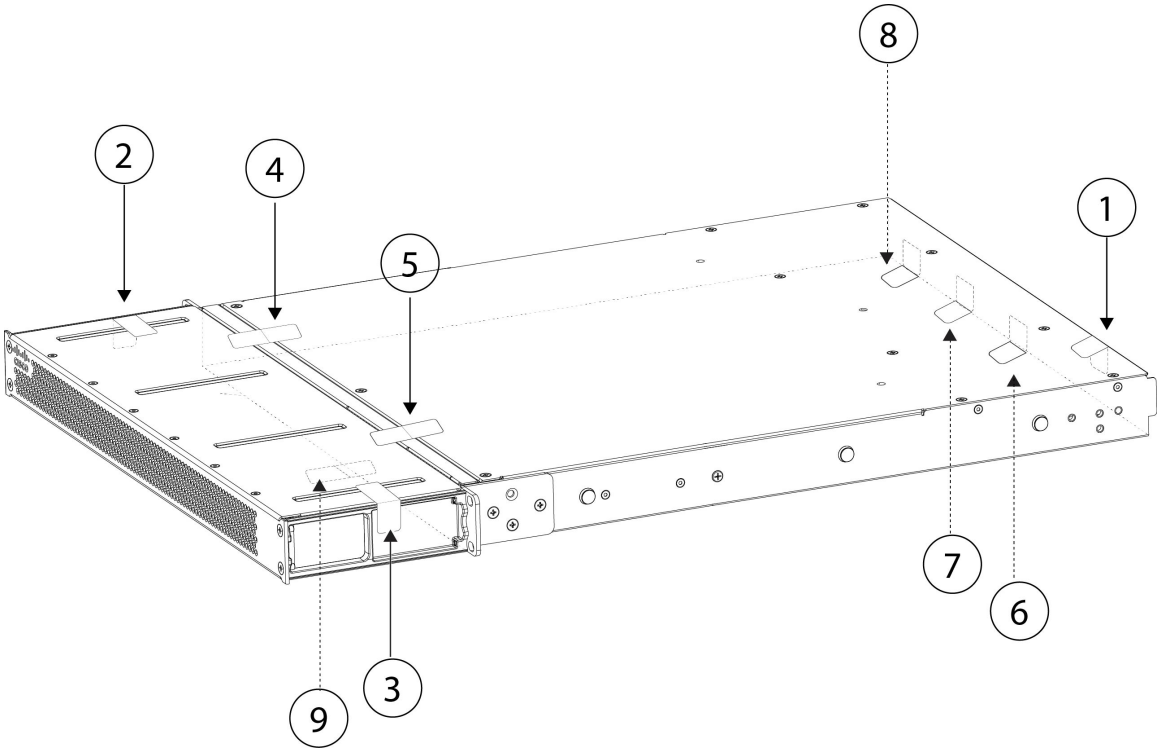
1	8-32 x 0.375 inch-Phillips screws (two per side)	**2**	FIPS opacity shield
3	Cable management brackets to route the cables through		—

Step 7 Before you attach the TELs, clean the chassis of any grease, dirt, or oil with alcohol-based cleaning pads.

Step 8 Attach the nine TELs. See the figure below for the correct placement. Allow the TELs to cure for a minimum of 12 hours.

Caution
Any deviation in the placement of the TELs means the chassis is not in FIPS mode.

Figure 14: TELs Placement on the Chassis



1	TEL 1 is on the rear and top of the chassis	**2**	TEL 2 on the front and top of chassis
3	TEL 3 on the front on the right side and top of chassis	**4**	TEL 4 is on the top across the FIPS opacity shield and the chassis (on the left of the chassis)
5	TEL 5 is on the top across the FIPS opacity shield and the chassis (on the right of the chassis)	**6**	TEL 6 is on the bottom of the chassis towards the left side of the chassis
7	TEL 7 on the bottom of the chassis in the middle of the chassis	**8**	TEL 8 on the bottom of the chassis towards the right side of the chassis
9	TEL 9 is on the top of the FIPS opacity shield (on the right of the chassis)		—

Step 9 Attach the power cable to the chassis and connect it to an electrical outlet.

Step 10 Press the power switch on the rear panel.

Step 11 Check the power LED on the front panel. See Front Panel LEDs for a description of the power LED. Solid green indicates that the chassis is powered on.

Step 12 Place the chassis in FIPS mode.

See the following procedures for how to place the chassis in FIPS mode:

- ASA in Platform Mode
- ASA in Appliance mode

- FTD managed by FMC

What to do next

See the Cisco Secure Firewall 3100 Getting Started Guide for your operating system for further configuration information.