Threat Defense Deployment with a Remote Management Center

Is This Chapter for You?

To see all available applications and managers, see Which Application and Manager is Right for You?. This chapter applies to the threat defense with the management center.

This chapter explains how to manage the threat defense with a management center located at a central headquarters. For local deployment, where the management center resides on your local management network, see Threat Defense Deployment with the Management Center.

About the Firewall

The hardware can run either threat defense software or ASA software. Switching between threat defense and ASA requires you to reimage the device. You should also reimage if you need a different software version than is currently installed. See Cisco Secure Firewall ASA and Secure Firewall Threat Defense Reimage Guide.

The firewall runs an underlying operating system called the Secure Firewall eXtensible Operating System (FXOS). The firewall does not support the FXOS Secure Firewall chassis manager; only a limited CLI is supported for troubleshooting purposes. See the Cisco FXOS Troubleshooting Guide for the Firepower 1000/2100 and Secure Firewall 3100/4200 with Firepower Threat Defense for more information.

Privacy Collection Statement—The firewall does not require or actively collect personally identifiable information. However, you can use personally identifiable information in the configuration, for example for usernames. In this case, an administrator might be able to see this information when working with the configuration or when using SNMP.

How Remote Management Works

To allow the management center to manage the threat defense over the internet, you use the outside interface for management center manager access instead of the Management interface. Because most remote branch

offices only have a single internet connection, outside management center access makes centralized management possible.

> **Note** The management connection is a secure, TLS-1.3-encrypted communication channel between itself and the device. You do not need to run this traffic over an additional encrypted tunnel such as Site-to-Site VPN for security purposes. If the VPN goes down, for example, you will lose your management connection, so we recommend a simple management path.

- An administrator at the central headquarters pre-configures the threat defense at the CLI, and then sends the threat defense to the remote branch office.

- The branch office administrator cables and powers on the threat defense.

- The central administrator finishes registering the threat defense using the management center.

Threat Defense Manager Access Interface

This guide covers outside interface access, because it is the most likely scenario for remote branch offices. Although manager access occurs on the outside interface, the dedicated Management interface is still relevant. The Management interface is a special interface configured separately from the threat defense data interfaces, and it has its own network settings.

- The Management interface network settings are still used even though you are enabling manager access on a data interface.

- All management traffic continues to be sourced from or destined to the Management interface.

- When you enable manager access on a data interface, the threat defense forwards incoming management traffic over the backplane to the Management interface.

- For outgoing management traffic, the Management interface forwards the traffic over the backplane to the data interface.

Manager Access Requirements

Manager access from a data interface has the following limitations:

- You can only enable manager access on a physical, data interface. You cannot use a subinterface or EtherChannel. You can also use the management center to enable manager access on a single secondary interface for redundancy.

- This interface cannot be management-only.

- Routed firewall mode only, using a routed interface.

- PPPoE is not supported. If your ISP requires PPPoE, you will have to put a router with PPPoE support between the threat defense and the WAN modem.

- The interface must be in the global VRF only.

- SSH is not enabled by default for data interfaces, so you will have to enable SSH later using the management center. Because the Management interface gateway will be changed to be the data interfaces, you also cannot SSH to the Management interface from a remote network unless you add a static route for the Management interface using the **configure network static-routes** command.

- You cannot use separate management and event-only interfaces.

- Clustering is not supported. You must use the Management interface in this case.

High Availability Requirements

When using a data interface with device high availability, see the following requirements.

- Use the same data interface on both devices for manager access.

- Redundant manager access data interface is not supported.

- You cannot use DHCP; only a static IP address is supported. Features that rely on DHCP cannot be used, including DDNS and low-touch provisioning.

- Have different static IP addresses in the same subnet.

- Use either IPv4 or IPv6; you cannot set both.

- Use the same manager configuration (**configure manager add** command) to ensure that the connectivity is the same.

- You cannot use the data interface as the failover or state link.

Remote Branch Network

The following figure shows a typical network deployment for the firewall where:

- The management center is at central headquarters.

- The threat defense uses the outside interface for manager access.

- Either the threat defense or management center needs a public IP address or hostname to allow to allow the inbound management connection; you need to know this IP address for initial setup. You can also optionally configure Dynamic DNS (DDNS) for the outside interface to accommodate changing DHCP IP assignments.
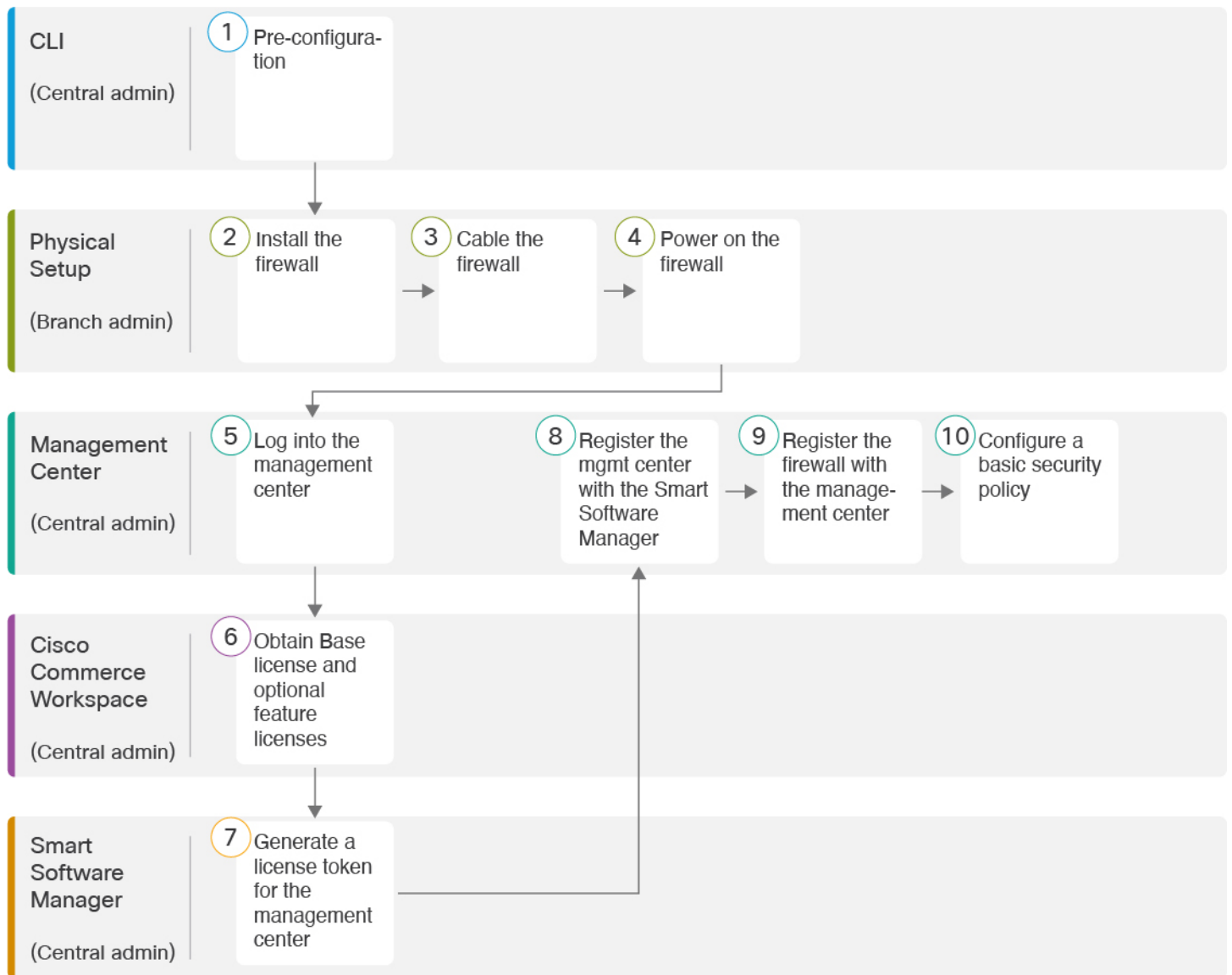
Figure 1:
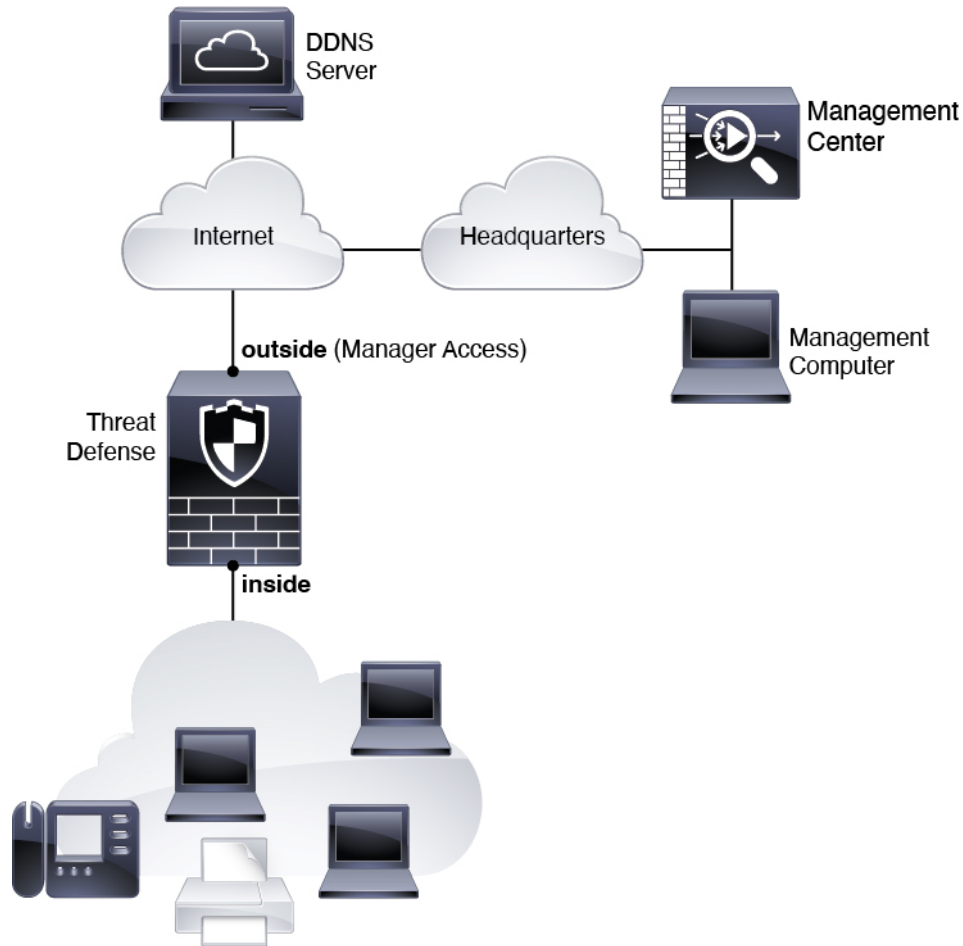
Before You Start

Deploy and perform initial configuration of the management center. See the getting started guide for your model.

End-to-End Tasks

See the following tasks to deploy the threat defense with the management center.

Figure 2: End-to-End Tasks

	CLI (Central admin)	• (Optional) Check the Software and Install a New Version, on page 6 • Pre-Configuration Using the CLI, on page 8.
2	Physical Setup (Branch admin)	Install the firewall. See the hardware installation guide.
3	Physical Setup (Branch admin)	Cable the Firewall, on page 13.
4	Physical Setup (Branch admin)	Power on the Firewall, on page 14

5	Management Center (Central admin)	Log Into the Management Center.
6	Cisco Commerce Workspace (Central admin)	Buy a Base license and optional feature licenses (Obtain Licenses for the Management Center, on page 15).
7	Smart Software Manager (Central admin)	Generate a license token for the management center (Obtain Licenses for the Management Center, on page 15).
8	Management Center (Central admin)	Register the management center with the Smart Licensing server (Obtain Licenses for the Management Center, on page 15).
9	Management Center (Central admin)	Add a Device to the Management Center, on page 17.
10	Management Center (Central admin)	Configure a Basic Security Policy, on page 20.

Central Administrator Pre-Configuration

You might need to manually pre-configure the threat defense before you send it to the branch office.

(Optional) Check the Software and Install a New Version

To check the software version and, if necessary, install a different version, perform these steps. We recommend that you install your target version before you configure the firewall. Alternatively, you can perform an upgrade after you are up and running, but upgrading, which preserves your configuration, may take longer than using this procedure.

What Version Should I Run?

Cisco recommends running a Gold Star release indicated by a gold star next to the release number on the software download page. You can also refer to the release strategy described in https://www.cisco.com/c/en/us/products/collateral/security/firewalls/bulletin-c25-743178.html; for example, this bulletin describes short-term release numbering (with the latest features), long-term release numbering (maintenance releases and patches for a longer period of time), or extra long-term release numbering (maintenance releases and patches for the longest period of time, for government certification).

Procedure

Step 1 Connect to the console port. See Access the Threat Defense and FXOS CLI, on page 33 for more information.

Log in with the **admin** user and the default password, **Admin123**.

You connect to the FXOS CLI. The first time you log in, you are prompted to change the password. This password is also used for the threat defense login for SSH.

Note If the password was already changed, and you do not know it, you must perform a factory reset to reset the password to the default. See the FXOS troubleshooting guide for the factory reset procedure.

Example:

```
firepower login: admin
Password: Admin123
Successful login attempts for user 'admin' : 1

[...]

Hello admin. You must change your password.
Enter new password: ********
Confirm new password: ********
Your password was updated successfully.

[...]

firepower#
```

Step 2 At the FXOS CLI, show the running version.

scope ssa

show app-instance

Example:

```
Firepower# scope ssa
Firepower /ssa # show app-instance

Application Name    Slot ID   Admin State    Operational State    Running Version Startup
 Version Cluster Oper State
------------------- ---------- -------------- -------------------- ---------------
--------------- ------------------
ftd              1         Enabled        Online               7.4.0.65        7.4.0.65
       Not Applicable
```

Step 3 If you want to install a new version, perform these steps.

a) If you need to set a static IP address for the Management interface, see Pre-Configuration Using the CLI, on page 8. By default, the Management interface uses DHCP.

You will need to download the new image from a server accessible from the Management interface.

b) Perform the reimage procedure in the FXOS troubleshooting guide.

After the firewall reboots, you connect to the FXOS CLI again.

c) At the FXOS CLI, you are prompted to set the admin password again.

For low-touch provisioning, when you onboard the device, for the **Password Reset** area, be sure to choose **No...** because you already set the password.

d) Shut down the device. See Power Off the Firewall at the CLI, on page 41.

Pre-Configuration Using the CLI

Connect to the threat defense CLI to perform initial setup.

Before you begin

You will need to know the management center IP address or hostname before you set up the threat defense.

Procedure

Step 1 Power on the firewall.

Note The first time you boot up the threat defense, initialization can take approximately 15 to 30 minutes.

Step 2 Connect to the threat defense CLI on the console port.

The console port connects to the FXOS CLI.

Step 3 Log in with the username **admin** and the password **Admin123**.

The first time you log in to the FXOS, you are prompted to change the password. This password is also used for the threat defense login for SSH.

Note If the password was already changed, and you do not know it, then you must reimage the device to reset the password to the default. See the FXOS troubleshooting guide for the reimage procedure.

Example:

```
firepower login: admin
Password: Admin123
Successful login attempts for user 'admin' : 1

[...]

Hello admin. You must change your password.
Enter new password: ********
Confirm new password: ********
Your password was updated successfully.

[...]

firepower#
```

Step 4 Connect to the threat defense CLI.

connect ftd

Example:

```
firepower# connect ftd
>
```

Step 5 The first time you log in to the threat defense, you are prompted to accept the End User License Agreement (EULA) and, if using an SSH connection, to change the admin password. You are then presented with the CLI setup script for the Management interface settings.

The Management interface settings are used even though you are enabling manager access on a data interface.

Note You cannot repeat the CLI setup wizard unless you clear the configuration; for example, by reimaging. However, all of these settings can be changed later at the CLI using **configure network** commands. See Cisco Secure Firewall Threat Defense Command Reference.

Defaults or previously entered values appear in brackets. To accept previously entered values, press **Enter**.

See the following guidelines:

- **Do you want to configure IPv4?** and/or **Do you want to configure IPv6?**—Enter **y** for at least one of these types of addresses. Although you do not plan to use the Management interface, you must set an IP address, for example, a private address.

- **Configure IPv4 via DHCP or manually?** and/or **Configure IPv6 via DHCP, router, or manually?**—Choose **manual**. You cannot configure a data interface for management if the management interface is set to DHCP, because the default route, which must be **data-interfaces** (see the next bullet), might be overwritten with one received from the DHCP server.

- **Enter the IPv4 default gateway for the management interface** and/or **Enter the IPv6 gateway for the management interface**—Set the gateway to be **data-interfaces**. This setting forwards management traffic over the backplane so it can be routed through the manager access data interface.

- **Configure firewall mode?**—Enter **routed**. Outside manager access is only supported in routed firewall mode.

Example:

```
You must accept the EULA to continue.
Press <ENTER> to display the EULA:
End User License Agreement
[...]

Please enter 'YES' or press <ENTER> to AGREE to the EULA:

System initialization in progress.  Please stand by.
You must configure the network to continue.
Configure at least one of IPv4 or IPv6 unless managing via data interfaces.
Do you want to configure IPv4? (y/n) [y]:
Do you want to configure IPv6? (y/n) [y]: n
Configure IPv4 via DHCP or manually? (dhcp/manual) [manual]:
Enter an IPv4 address for the management interface [192.168.45.61]: 10.89.5.17
Enter an IPv4 netmask for the management interface [255.255.255.0]: 255.255.255.192
Enter the IPv4 default gateway for the management interface [data-interfaces]:
Enter a fully qualified hostname for this system [firepower]: 1010-3
Enter a comma-separated list of DNS servers or 'none'
[208.67.222.222,208.67.220.220,2620:119:35::35]:
Enter a comma-separated list of search domains or 'none' []: cisco.com
If your networking information has changed, you will need to reconnect.
Disabling IPv6 configuration: management0
Setting DNS servers: 208.67.222.222,208.67.220.220,2620:119:35::35
Setting DNS domains:cisco.com
Setting hostname as 1010-3
Setting static IPv4: 10.89.5.17 netmask: 255.255.255.192 gateway: data on management0
Updating routing tables, please wait...
All configurations applied to the system. Took 3 Seconds.
```

```
Saving a copy of running network configuration to local disk.
For HTTP Proxy configuration, run 'configure network http-proxy'


DHCP server is already disabled
DHCP Server Disabled
Configure firewall mode? (routed/transparent) [routed]:
Configuring firewall mode ...


Device is in OffBox mode - disabling/removing port 443 from iptables.
Update policy deployment information
    - add device configuration
    - add network discovery
    - add system policy

You can register the sensor to a Firepower Management Center and use the
Firepower Management Center to manage it. Note that registering the sensor
to a Firepower Management Center disables on-sensor Firepower Services
management capabilities.

When registering the sensor to a Firepower Management Center, a unique
alphanumeric registration key is always required.  In most cases, to register
a sensor to a Firepower Management Center, you must provide the hostname or
the IP address along with the registration key.
'configure manager add [hostname | ip address ] [registration key ]'

However, if the sensor and the Firepower Management Center are separated by a
NAT device, you must enter a unique NAT ID, along with the unique registration
key.
'configure manager add DONTRESOLVE [registration key ] [ NAT ID ]'

Later, using the web interface on the Firepower Management Center, you must
use the same registration key and, if necessary, the same NAT ID when you add
this sensor to the Firepower Management Center.
>
```

Step 6   Configure the outside interface for manager access.

configure network management-data-interface

You are then prompted to configure basic network settings for the outside interface. See the following details for using this command:

- The Management interface cannot use DHCP if you want to use a data interface for management. If you did not set the IP address manually during initial setup, you can set it beforehand using the **configure network** {**ipv4** | **ipv6**} **manual** command. If you did not already set the Management interface gateway to **data-interfaces**, this command will set it now.

- When you add the threat defense to the management center, the management center discovers and maintains the interface configuration, including the following settings: interface name and IP address, static route to the gateway, DNS servers, and DDNS server. For more information about the DNS server configuration, see below. In the management center, you can later make changes to the manager access interface configuration, but make sure you don't make changes that can prevent the threat defense or the management center from re-establishing the management connection. If the management connection is disrupted, the threat defense includes the **configure policy rollback** command to restore the previous deployment.

- If you configure a DDNS server update URL, the threat defense automatically adds certificates for all of the major CAs from the Cisco Trusted Root CA bundle so that the threat defense can validate the

DDNS server certificate for the HTTPS connection. The threat defense supports any DDNS server that uses the DynDNS Remote API specification (https://help.dyn.com/remote-access-api/).

- This command sets the *data* interface DNS server. The Management DNS server that you set with the setup script (or using the **configure network dns servers** command) is used for management traffic. The data DNS server is used for DDNS (if configured) or for security policies applied to this interface.

  On the management center, the data interface DNS servers are configured in the Platform Settings policy that you assign to this threat defense. When you add the threat defense to the management center, the local setting is maintained, and the DNS servers are *not* added to a Platform Settings policy. However, if you later assign a Platform Settings policy to the threat defense that includes a DNS configuration, then that configuration will overwrite the local setting. We suggest that you actively configure the DNS Platform Settings to match this setting to bring the management center and the threat defense into sync.

  Also, local DNS servers are only retained by the management center if the DNS servers were discovered at initial registration. For example, if you registered the device using the Management interface, but then later configure a data interface using the **configure network management-data-interface** command, then you must manually configure all of these settings in the management center, including the DNS servers, to match the threat defense configuration.

- You can change the management interface after you register the threat defense to the management center, to either the Management interface or another data interface.

- The FQDN that you set in the setup wizard will be used for this interface.

- You can clear the entire device configuration as part of the command; you might use this option in a recovery scenario, but we do not suggest you use it for initial setup or normal operation.

- To disable data managemement, enter the **configure network management-data-interface disable** command.

Example:

```
> configure network management-data-interface
Data interface to use for management: ethernet1/1
Specify a name for the interface [outside]:
IP address (manual / dhcp) [dhcp]:
DDNS server update URL [none]:
https://deanwinchester:pa$$w0rd17@domains.example.com/nic/update?hostname=<h>&myip=<a>
Do you wish to clear all the device configuration before applying ? (y/n) [n]:

Configuration done with option to allow manager access from any network, if you wish to
change the manager access network
use the 'client' option in the command 'configure network management-data-interface'.

Setting IPv4 network configuration.
Network settings changed.

>
```

Example:

```
> configure network management-data-interface
Data interface to use for management: ethernet1/1
Specify a name for the interface [outside]: internet
IP address (manual / dhcp) [dhcp]: manual
IPv4/IPv6 address: 10.10.6.7
Netmask/IPv6 Prefix: 255.255.255.0
Default Gateway: 10.10.6.1
```

```
Comma-separated list of DNS servers [none]: 208.67.222.222,208.67.220.220
DDNS server update URL [none]:
Do you wish to clear all the device configuration before applying ? (y/n) [n]:

Configuration done with option to allow manager access from any network, if you wish to
change the manager access network
use the 'client' option in the command 'configure network management-data-interface'.

Setting IPv4 network configuration.
Network settings changed.

>
```

Step 7   (Optional) Limit data interface access to the management center on a specific network.

configure network management-data-interface client *ip_address netmask*

By default, all networks are allowed.

Step 8   Identify the management center that will manage this threat defense.

configure manager add {*hostname* | *IPv4_address* | *IPv6_address* | **DONTRESOLVE**} *reg_key* [*nat_id*]

- {*hostname* | *IPv4_address* | *IPv6_address* | **DONTRESOLVE**}—Specifies either the FQDN or IP address of the management center. If the management center is not directly addressable, use **DONTRESOLVE**. At least one of the devices, either the management center or the threat defense, must have a reachable IP address to establish the two-way, SSL-encrypted communication channel between the two devices. If you specify **DONTRESOLVE** in this command, then the threat defense must have a reachable IP address or hostname.

- *reg_key*—Specifies a one-time registration key of your choice that you will also specify on the management center when you register the threat defense. The registration key must not exceed 37 characters. Valid characters include alphanumerical characters (A–Z, a–z, 0–9) and the hyphen (-).

- *nat_id*—Specifies a unique, one-time string of your choice that you will also specify on the management center. When you use a data interface for management, then you must specify the NAT ID on *both* the threat defense and the management center for registration. The NAT ID must not exceed 37 characters. Valid characters include alphanumerical characters (A–Z, a–z, 0–9) and the hyphen (-). This ID cannot be used for any other devices registering to the management center.

Example:

```
> configure manager add fmc-1.example.com regk3y78 natid56
Manager successfully configured.
```

Step 9   Shut down the threat defense so you can send the device to the remote branch office.

It's important that you shut down your system properly. Simply unplugging the power or pressing the power switch can cause serious file system damage. Remember that there are many processes running in the background all the time, and unplugging or shutting off the power does not allow the graceful shutdown of your system.

a) Enter the **shutdown** command.
b) Observe the Power LED and Status LED to verify that the chassis is powered off (appear unlit).
c) After the chassis has successfully powered off, you can then unplug the power to physically remove power from the chassis if necessary.

Branch Office Installation

After you receive the threat defense from central headquarters, you only need to cable and power on the firewall so that it has internet access from the outside interface. The central administrator can then complete the configuration.

Cable the Firewall

The management center and your management computer reside at a remote headquarters and can reach the threat defense over the internet. To cable the Secure Firewall 4200, see the following steps.

Figure 3: Cabling a Remote Management Deployment
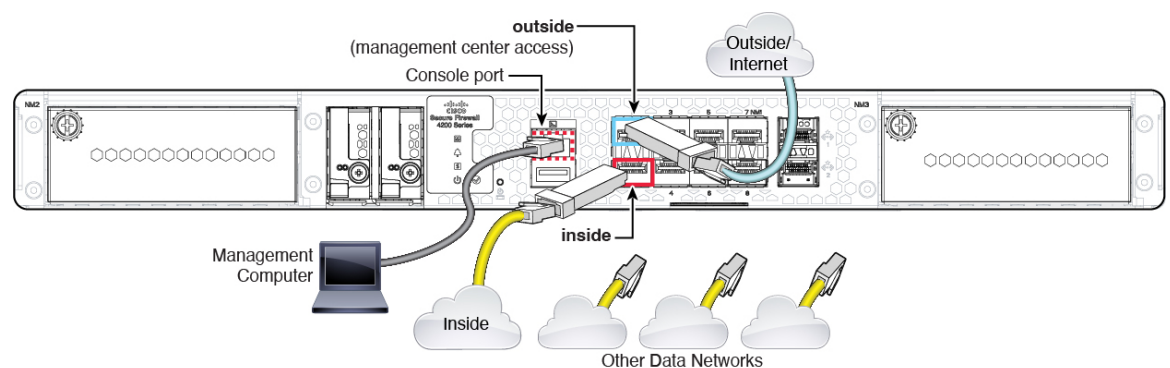
Before you begin

- Install SFPs into the data interface ports—The built-in ports are 1/10/25-Gb SFP ports that require SFP modules.

- (Optional) Obtain a console cable—The firewall does not ship with a console cable by default, so you will need to buy a third-party USB-to-RJ-45 serial cable, for example.

Procedure

Step 1   Install the chassis. See the hardware installation guide.

Step 2   Connect the outside interface (for example, Ethernet 1/1) to your outside router.

Step 3   Connect the inside interface (for example, Ethernet 1/2) to your inside switch or router.

Step 4   Connect other networks to the remaining interfaces.

Step 5   (Optional) Connect the management computer to the console port.

At the branch office, the console connection is not required for everyday use; however, it may be required for troubleshooting purposes.

Power on the Firewall

System power is controlled by a rocker power switch located on the rear of the firewall. The power switch is implemented as a soft notification switch that supports graceful shutdown of the system to reduce the risk of system software and data corruption.

> **Note** The first time you boot up the threat defense, initialization can take approximately 15 to 30 minutes.

Before you begin

It's important that you provide reliable power for your firewall (for example, using an uninterruptable power supply (UPS)). Loss of power without first shutting down can cause serious file system damage. There are many processes running in the background all the time, and losing power does not allow the graceful shutdown of your system.

Procedure

Step 1 Attach the power cord to the firewall, and connect it to an electrical outlet.

Step 2 Turn the power on using the standard rocker-type power on/off switch located on the rear of the chassis, adjacent to the power cord.

Step 3 Check the Power LED on the back of the firewall; if it is solid green, the firewall is powered on.

Figure 4: System and Power LEDs
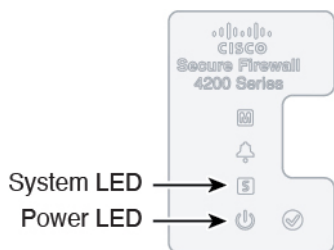
Step 4 Check the System LED on the back of the firewall; after it is solid green, the system has passed power-on diagnostics.

> **Note** When the switch is toggled from ON to OFF, it may take several seconds for the system to eventually power off. During this time, the Power LED on the front of the chassis blinks green. Do not remove the power until the Power LED is completely off.

Central Administrator Post-Configuration

After the remote branch administrator cables the threat defense so it has internet access from the outside interface, you can register the threat defense to the management center and complete configuration of the device.

Log Into the Management Center

Use the management center to configure and monitor the threat defense.

Before you begin

For information on supported browsers, refer to the release notes for the version you are using (see https://www.cisco.com/go/firepower-notes).

Procedure

Step 1 Using a supported browser, enter the following URL.

https://_fmc_ip_address_

Step 2 Enter your username and password.

Step 3 Click **Log In**.

Obtain Licenses for the Management Center

All licenses are supplied to the threat defense by the management center. You can optionally purchase the following feature licenses:

- **Essentials**—(Required) Essentials license.

- **IPS**—Security Intelligence and Next-Generation IPS

- **Malware Defense**—Malware defense

- **URL**—URL Filtering

- **Cisco Secure Client**—Secure Client Advantage, Secure Client Premier, or Secure Client VPN Only

- **Carrier**—Diameter, GTP/GPRS, M3UA, SCTP

For a more detailed overview on Cisco Licensing, go to cisco.com/go/licensingguide

Before you begin

- Have a master account on the Smart Software Manager.

  If you do not yet have an account, click the link to set up a new account. The Smart Software Manager lets you create a master account for your organization.

- Your Smart Software Licensing account must qualify for the Strong Encryption (3DES/AES) license to use some features (enabled using the export-compliance flag).

Procedure

Step 1 Make sure your Smart Licensing account contains the available licenses you need.

When you bought your device from Cisco or a reseller, your licenses should have been linked to your Smart Software License account. However, if you need to add licenses yourself, use the **Find Products and Solutions** search field on the Cisco Commerce Workspace. Search for the following license PIDs:

Figure 5: License Search

Find Products and Solutions
L-FPR2K-ASASC-10=
Search by Product Family | Search for Solutions
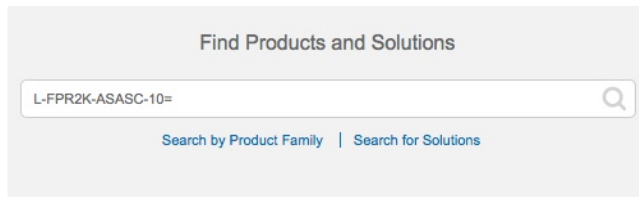
Note   If a PID is not found, you can add the PID manually to your order.

- Essentials license:
    - L-FPR4215-BSE=
    - L-FPR4225-BSE=
    - L-FPR4245-BSE=

- IPS, Malware Defense, and URL license combination:
    - L-FPR4215T-TMC=
    - L-FPR4225T-TMC=
    - L-FPR4245T-TMC=

    When you add one of the above PIDs to your order, you can then choose a term-based subscription corresponding with one of the following PIDs:
    - L-FPR4215T-TMC-1Y
    - L-FPR4215T-TMC-3Y
    - L-FPR4215T-TMC-5Y
    - L-FPR4225T-TMC-1Y
    - L-FPR4225T-TMC-3Y
    - L-FPR4225T-TMC-5Y
    - L-FPR4245T-TMC-1Y
    - L-FPR4245T-TMC-3Y
    - L-FPR4245T-TMC-5Y

- Carrier license:
    - L-FPR4200-FTD-CAR=

- Cisco Secure Client—See the Cisco Secure Client Ordering Guide.

Step 2   If you have not already done so, register the management center with the Smart Software Manager.

Registering requires you to generate a registration token in the Smart Software Manager. See the management center configuration guide for detailed instructions. For Low-Touch Provisioning, you must enable **Cloud Assistance for Low-Touch Provisioning** either when you register with the Smart Software Manager, or after you register. See the **System** > **Licenses** > **Smart Licenses** page.

Add a Device to the Management Center

Register the threat defense to the management center.

Before you begin

- Gather the following information that you set in the threat defense initial configuration:
    - The threat defense management IP address or hostname, and NAT ID
    - The management center registration key

Procedure

Step 1   In the management center, choose **Devices** > **Device Management**.

Step 2   From the **Add** drop-down list, choose **Add Device**.

The **Registration Key** method is selected by default.

Figure 6: Add Device Using a Registration Key

Set the following parameters:

- **Host**—Enter the IP address or hostname of the threat defense you want to add. You can leave this field blank if you specified both the management center IP address and a NAT ID in the threat defense initial configuration.

Note In an HA environment, when both the management centers are behind a NAT, you can register the threat defense without a host IP or name in the primary management center. However, for registering the threat defense in a secondary management center, you must provide the IP address or hostname for the threat defense.

- **Display Name**—Enter the name for the threat defense as you want it to display in the management center.

- **Registration Key**—Enter the same registration key that you specified in the threat defense initial configuration.

- **Domain**—Assign the device to a leaf domain if you have a multidomain environment.

- **Group**—Assign it to a device group if you are using groups.

- **Access Control Policy**—Choose an initial policy. Unless you already have a customized policy you know you need to use, choose **Create new policy**, and choose **Block all traffic**. You can change this later to allow traffic; see Allow Traffic from Inside to Outside.

Figure 7: New Policy

- **Smart Licensing**—Assign the Smart Licenses you need for the features you want to deploy. **Note:** You can apply the Secure Client remote access VPN license after you add the device, from the **System** > **Licenses** > **Smart Licenses** page.

- **Unique NAT ID**—Specify the NAT ID that you specified in the threat defense initial configuration.

- **Transfer Packets**—Allow the device to transfer packets to the management center. When events like IPS or Snort are triggered with this option enabled, the device sends event metadata information and packet data to the management center for inspection. If you disable it, only event information will be sent to the management center, but packet data is not sent.

Step 3 Click **Register**, and confirm a successful registration.

If the registration succeeds, the device is added to the list. If it fails, you will see an error message. If the threat defense fails to register, check the following items:

- Ping—Access the threat defense CLI, and ping the management center IP address using the following command:

  ping system *ip_address*

  If the ping is not successful, check your network settings using the **show network** command. If you need to change the threat defense Management IP address, use the **configure network management-data-interface** command.

- Registration key, NAT ID, and management center IP address—Make sure you are using the same registration key, and if used, NAT ID, on both devices. You can set the registration key and NAT ID on the threat defense using the **configure manager add** command.

For more troubleshooting information, see https://cisco.com/go/fmc-reg-error.

Configure a Basic Security Policy

This section describes how to configure a basic security policy with the following settings:

- Inside and outside interfaces—Assign a static IP address to the inside interface. You configured basic settings for the outside interface as part of the manager access setup, but you still need to assign it to a security zone.

- DHCP server—Use a DHCP server on the inside interface for clients.

- NAT—Use interface PAT on the outside interface.

- Access control—Allow traffic from inside to outside.

- SSH—Enable SSH on the manager access interface.

Configure Interfaces

Enable the threat defense interfaces, assign them to security zones, and set the IP addresses. Also configure breakout interfaces. Typically, you must configure at least a minimum of two interfaces to have a system that passes meaningful traffic. Normally, you would have an outside interface that faces the upstream router or internet, and one or more inside interfaces for your organization's networks. Some of these interfaces might be "demilitarized zones" (DMZs), where you place publically-accessible assets such as your web server.

A typical edge-routing situation is to obtain the outside interface address through DHCP from your ISP, while you define static addresses on the inside interfaces.

The following example configures a routed mode inside interface with a static address and a routed mode outside interface using DHCP.

Procedure

Step 1 Choose **Devices** > **Device Management**, and click the **Edit** ( ) for the firewall.

Step 2   Click **Interfaces**.

Figure 8: Interfaces

Interface	Logical Name	Type	Security Zones	MAC Address (Active/Standby)	IP Address	Path Monitoring	Virtual Router	
● Management0/0	management	Physical				Disabled	Global	🔍 ⇌
GigabitEthernet0/0		Physical				Disabled		✏
GigabitEthernet0/1		Physical				Disabled		✏
GigabitEthernet0/2		Physical				Disabled		✏
GigabitEthernet0/3		Physical				Disabled		✏
GigabitEthernet0/4		Physical				Disabled		✏
GigabitEthernet0/5		Physical				Disabled		✏
GigabitEthernet0/6		Physical				Disabled		✏
GigabitEthernet0/7		Physical				Disabled		✏

Device   Routing   Interfaces   Inline Sets   DHCP   VTEP

Search by name   Sync Device   Add Interfaces ▼

Step 3   To create 4 x 10-Gb breakout interfaces from a 40-Gb interface (available on some models), click the breakout icon for the interface.

            If you already used the 40-Gb interface in your configuration, you will have to remove the configuration before you can proceed with the breakout.

Step 4   Click **Edit** (✏) for the interface that you want to use for *inside*.

            The **General** tab appears.

Figure 9: General Tab

Edit Physical Interface

| General | IPv4 | IPv6 | Path Monitoring | H |

Name:

inside

☑ Enabled

☐ Management Only

Description:

Mode:

None ▼

Security Zone:

inside_zone ▼

Interface ID:

GigabitEthernet0/1

MTU:

1500

(64 - 9000)

Priority:

0   *(0 - 65535)*

Propagate Security Group Tag: ☐

NVE Only:

☐

a) Enter a **Name** up to 48 characters in length.

For example, name the interface **inside**.

b) Check the **Enabled** check box.

c) Leave the **Mode** set to **None**.

d) From the **Security Zone** drop-down list, choose an existing inside security zone or add a new one by clicking **New**.

For example, add a zone called **inside_zone**. Each interface must be assigned to a security zone and/or interface group. An interface can belong to only one security zone, but can also belong to multiple interface groups. You apply your security policy based on zones or groups. For example, you can assign the inside interface to the inside zone; and the outside interface to the outside zone. Then you can configure your access control policy to enable traffic to go from inside to outside, but not from outside to inside. Most policies only support security zones; you can use zones or interface groups in NAT policies, prefilter policies, and QoS policies.

e) Click the **IPv4** and/or **IPv6** tab.

• **IPv4**—Choose **Use Static IP** from the drop-down list, and enter an IP address and subnet mask in slash notation.

For example, enter **192.168.1.1/24**

Figure 10: IPv4 Tab

Edit Physical Interface

| General | IPv4 | IPv6 | Path Monitoring |

IP Type:

Use Static IP ▼

IP Address:

192.168.1.1/24

eg. 192.0.2.1/255.255.255.128 or 192.0.2.1/25

- **IPv6**—Check the **Autoconfiguration** check box for stateless autoconfiguration.

Figure 11: IPv6 Tab

Edit Physical Interface

| General | IPv4 | IPv6 | Path Monitoring | Hardware Configu |

| Basic | Address | Prefixes | Settings | DHCP |

Enable IPV6: ☐

Enforce EUI 64: ☐

Link-Local address:

Autoconfiguration: ☑

Obtain Default Route: ☐

    f)   Click **OK**.

Step 5   Click the **Edit** (✎) for the interface that you want to use for *outside*.

The **General** tab appears.

Figure 12: General Tab

You already pre-configured this interface for manager access, so the interface will already be named, enabled, and addressed. You should not alter any of these basic settings because doing so will disrupt the management center management connection. You must still configure the Security Zone on this screen for through traffic policies.

a) From the **Security Zone** drop-down list, choose an existing outside security zone or add a new one by clicking **New**.

For example, add a zone called **outside_zone**.

b) Click **OK**.

Step 6 Click **Save**.

Configure the DHCP Server

Enable the DHCP server if you want clients to use DHCP to obtain IP addresses from the threat defense.

Procedure

Step 1   Choose **Devices** > **Device Management**, and click the **Edit** (✏) for the device.

Step 2   Choose **DHCP** > **DHCP Server**.

Figure 13: DHCP Server

Step 3   On the **Server** page, click **Add**, and configure the following options:

Figure 14: Add Server

- **Interface**—Choose the interface from the drop-down list.

- **Address Pool**—Set the range of IP addresses from lowest to highest that are used by the DHCP server. The range of IP addresses must be on the same subnet as the selected interface and cannot include the IP address of the interface itself.

- **Enable DHCP Server**—Enable the DHCP server on the selected interface.

Step 4   Click **OK**.

Step 5   Click **Save**.

Configure NAT

Configure NAT

A typical NAT rule converts internal addresses to a port on the outside interface IP address. This type of NAT rule is called *interface Port Address Translation (PAT)*.
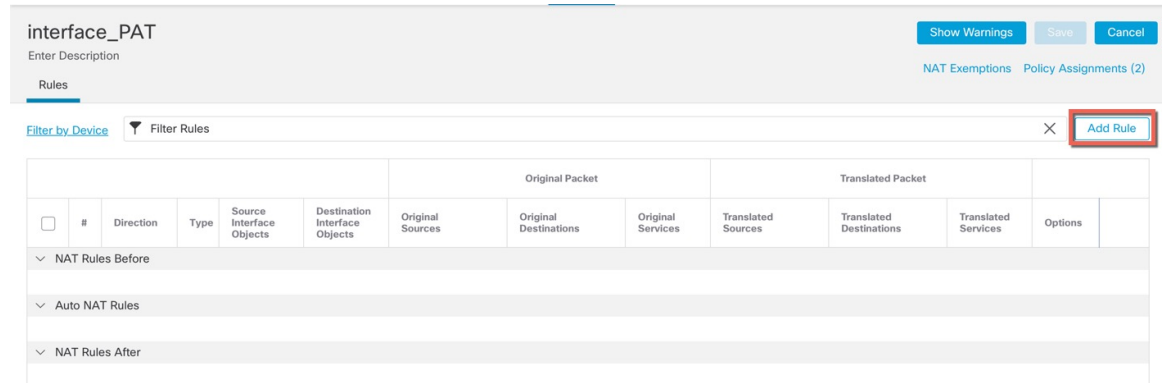
Procedure

Step 1   Choose **Devices** > **NAT**, and click **New Policy** > **Threat Defense NAT**.

Step 2   Name the policy, select the device(s) that you want to use the policy, and click **Save**.

Figure 15: New Policy

The policy is added the management center. You still have to add rules to the policy.
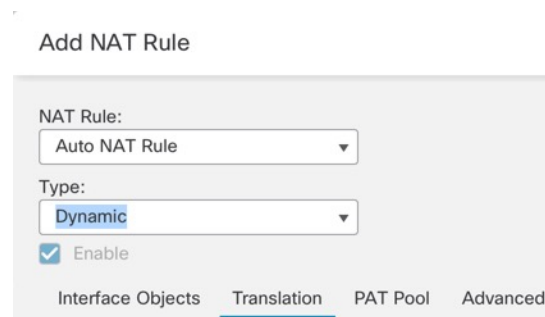
Figure 16: NAT Policy

Step 3   Click **Add Rule**.

The **Add NAT Rule** dialog box appears.

Step 4   Configure the basic rule options:

Figure 17: Basic Rule Options

• **NAT Rule**—Choose **Auto NAT Rule**.

• **Type**—Choose **Dynamic**.

Step 5   On the **Interface Objects** page, add the outside zone from the **Available Interface Objects** area to the **Destination Interface Objects** area.

Figure 18: Interface Objects

Step 6   On the **Translation** page, configure the following options:

Figure 19: Translation

- **Original Source**—Click **Add** ($+$) to add a network object for all IPv4 traffic (**0.0.0.0/0**).

Figure 20: New Network Object

> **Note**   You cannot use the system-defined **any-ipv4** object, because Auto NAT rules add NAT as part of the object definition, and you cannot edit system-defined objects.

· **Translated Source**—Choose **Destination Interface IP**.

Step 7   Click **Save** to add the rule.

The rule is saved to the **Rules** table.

Step 8   Click **Save** on the **NAT** page to save your changes.

Allow Traffic from Inside to Outside

If you created a basic **Block all traffic** access control policy when you registered the threat defense, then you need to add rules to the policy to allow traffic through the device. The following procedure adds a rule to allow traffic from the inside zone to the outside zone. If you have other zones, be sure to add rules allowing traffic to the appropriate networks.

Procedure

Step 1   Choose **Policy** > **Access Policy** > **Access Policy**, and click the **Edit** (✏) for the access control policy assigned to the threat defense.

Step 2   Click **Add Rule**, and set the following parameters:

Figure 21: Add Rule

- **Name**—Name this rule, for example, **inside-to-outside**.

- **Selected Sources**—Select the inside zone from **Zones**, and click **Add Source Zone**.

- **Selected Destinations and Applications**—Select the outside zone from **Zones**, and click **Add Destination Zone**.

Leave the other settings as is.

Step 3   Click **Apply**.

The rule is added to the **Rules** table.

Step 4   Click **Save**.

Configure SSH on the Manager Access Data Interface

If you enabled management center access on a data interface, such as outside, you should enable SSH on that interface using this procedure. This section describes how to enable SSH connections to one or more *data* interfaces on the threat defense.

Note   SSH is enabled by default on the Management interface; however, this screen does not affect Management SSH access.

The Management interface is separate from the other interfaces on the device. It is used to set up and register the device to the management center. SSH for data interfaces shares the internal and external user list with SSH for the Management interface. Other settings are configured separately: for data interfaces, enable SSH and access lists using this screen; SSH traffic for data interfaces uses the regular routing configuration, and not any static routes configured at setup or at the CLI.

For the Management interface, to configure an SSH access list, see the **configure ssh-access-list** command in the Cisco Secure Firewall Threat Defense Command Reference. To configure a static route, see the **configure network static-routes** command. By default, you configure the default route through the Management interface at initial setup.

To use SSH, you do not also need an access rule allowing the host IP address. You only need to configure SSH access according to this section.

You can SSH only to a reachable interface ; if your SSH host is located on the outside interface, you can only initiate a management connection directly to the outside interface.

SSH supports the following ciphers and key exchange:

- Encryption—aes128-cbc, aes192-cbc, aes256-cbc, aes128-ctr, aes192-ctr, aes256-ctr

- Integrity—hmac-sha2-256

- Key exchange—dh-group14-sha256

✎

Note   After you make three consecutive failed attempts to log into the CLI using SSH, the device terminates the SSH connection.

Threat Defense Feature History

- 7.4—Loopback interface support for SSH.

Before you begin

- You can configure SSH internal users at the CLI using the **configure user add** command. By default, there is an **admin** user for which you configured the password during initial setup. You can also configure external users on LDAP or RADIUS by configuring **External Authentication** in platform settings.

- You need network objects that define the hosts or networks you will allow to make SSH connections to the device. You can add objects as part of the procedure, but if you want to use object groups to identify a group of IP addresses, ensure that the groups needed in the rules already exist. Select **Objects** > **Object Management** to configure objects.

✎

Note   You cannot use the system-provided **any** network object. Instead, use **any-ipv4** or **any-ipv6**.

Procedure

Step 1   Choose **Devices** > **Platform Settings** and create or edit the threat defense policy.

Step 2   Select **SSH Access**.

Step 3   Identify the interfaces and IP addresses that allow SSH connections.

Use this table to limit which interfaces will accept SSH connections, and the IP addresses of the clients who are allowed to make those connections. You can use network addresses rather than individual IP addresses.

a) Click **Add** to add a new rule, or click **Edit** to edit an existing rule.

b) Configure the rule properties:

- **IP Address**—The network object or group that identifies the hosts or networks you are allowing to make SSH connections. Choose an object from the drop-down menu, or click + to add a new network object.

- **Available Zones/Interfaces**—Add the zones that contain the interfaces to which you will allow SSH connections. For interfaces not in a zone, you can type the interface name into the field below the

Selected Zones/Interfaces list and click **Add**. You can also add loopback interfaces. These rules will be applied to a device only if the device includes the selected interfaces or zones.

    c) Click **OK**.

Step 4   Click **Save**.

You can now go to **Deploy** > **Deployment** and deploy the policy to assigned devices. The changes are not active until you deploy them.

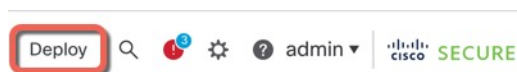# Deploy the Configuration

Deploy the configuration changes to the threat defense; none of your changes are active on the device until you deploy them.

Procedure

Step 1   Click **Deploy** in the upper right.

Figure 22: Deploy

Step 2   Either click **Deploy All** to deploy to all devices or click **Advanced Deploy** to deploy to selected devices.
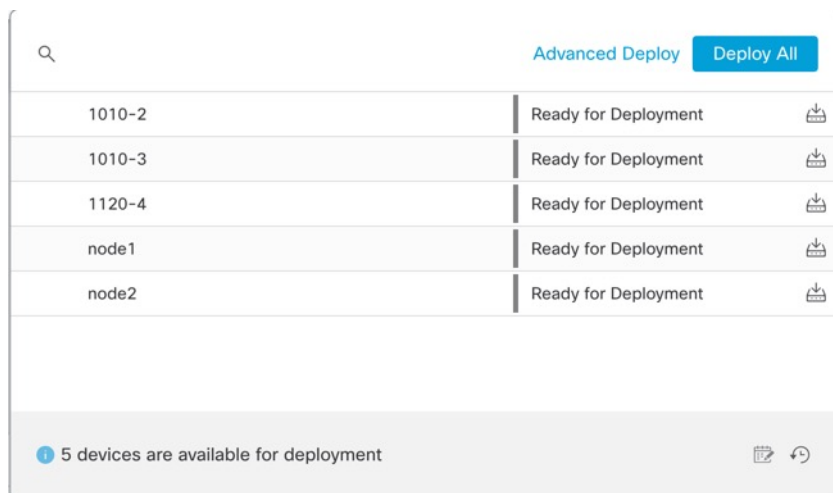
Figure 23: Deploy All

Figure 24: Advanced Deploy

Step 3 Ensure that the deployment succeeds. Click the icon to the right of the **Deploy** button in the menu bar to see status for deployments.

Figure 25: Deployment Status

Access the Threat Defense and FXOS CLI

Use the command-line interface (CLI) to set up the system and do basic system troubleshooting. You cannot configure policies through a CLI session. You can access the CLI by connecting to the console port.

You can also access the FXOS CLI for troubleshooting purposes.

Note You can alternatively SSH to the Management interface of the threat defense device. Unlike a console session, the SSH session defaults to the threat defense CLI, from which you can connect to the FXOS CLI using the **connect fxos** command. You can later connect to the address on a data interface if you open the interface for SSH connections. SSH access to data interfaces is disabled by default. This procedure describes console port access, which defaults to the FXOS CLI.

Procedure

Step 1 To log into the CLI, connect your management computer to the console port. The Secure Firewall 4200 does not ship with a console cable by default, so you will need to buy a third-party USB-to-RJ-45 serial cable, for

example. Be sure to install any necessary USB serial drivers for your operating system. The console port defaults to the FXOS CLI. Use the following serial settings:

- 9600 baud

- 8 data bits

- No parity

- 1 stop bit

You connect to the FXOS CLI. Log in to the CLI using the **admin** username and the password you set at initial setup (the default is **Admin123**).

Example:

```
firepower login: admin
Password:
Last login: Thu May 16 14:01:03 UTC 2019 on ttyS0
Successful login attempts for user 'admin' : 1

firepower#
```

Step 2 Access the threat defense CLI.

connect ftd

Example:

```
firepower# connect ftd
>
```

After logging in, for information on the commands available in the CLI, enter **help** or **?**. For usage information, see Cisco Secure Firewall Threat Defense Command Reference.

Step 3 To exit the threat defense CLI, enter the **exit** or **logout** command.

This command returns you to the FXOS CLI prompt. For information on the commands available in the FXOS CLI, enter **?**.

Example:

```
> exit
firepower#
```

Troubleshoot Management Connectivity on a Data Interface

When you use a data interface for manager access instead of using the dedicated Management interface, you must be careful about changing the interface and network settings for the threat defense in the management center so you do not disrupt the connection. If you change the management interface type after you add the threat defense to the management center (from data to Management, or from Management to data), if the interfaces and network settings are not configured correctly, you can lose management connectivity.

This topic helps you troubleshoot the loss of management connectivity.

View management connection status

In the management center, check the management connection status on the **Devices** > **Device Management** > **Device** > **Management** > **Manager Access - Configuration Details** > **Connection Status** page.

At the threat defense CLI, enter the **sftunnel-status-brief** command to view the management connection status. You can also use **sftunnel-status** to view more complete information.

See the following sample output for a connection that is down; there is no peer channel "connected to" information, nor heartbeat information shown:

```
> sftunnel-status-brief
PEER:10.10.17.202
Registration: Completed.
Connection to peer '10.10.17.202' Attempted at Mon Jun 15 09:21:57 2020 UTC
Last disconnect time : Mon Jun 15 09:19:09 2020 UTC
Last disconnect reason : Both control and event channel connections with peer went down
```

See the following sample output for a connection that is up, with peer channel and heartbeat information shown:

```
> sftunnel-status-brief
PEER:10.10.17.202
Peer channel Channel-A is valid type (CONTROL), using 'eth0', connected to '10.10.17.202'
 via '10.10.17.222'
Peer channel Channel-B is valid type (EVENT), using 'eth0', connected to '10.10.17.202'
 via '10.10.17.222'
Registration: Completed.
IPv4 Connection to peer '10.10.17.202' Start Time: Wed Jun 10 14:27:12 2020 UTC
Heartbeat Send Time: Mon Jun 15 09:02:08 2020 UTC
Heartbeat Received Time: Mon Jun 15 09:02:16 2020 UTC
```

View the threat defense network information

At the threat defense CLI, view the Management and manager access data interface network settings:

show network

```
> show network
===============[ System Information ]===============
Hostname                  : 5516X-4
DNS Servers               : 208.67.220.220,208.67.222.222
Management port           : 8305
IPv4 Default route
  Gateway                 : data-interfaces
IPv6 Default route
  Gateway                 : data-interfaces

=====================[ br1 ]=======================
State                     : Enabled
Link                      : Up
Channels                  : Management & Events
Mode                      : Non-Autonegotiation
MDI/MDIX                  : Auto/MDIX
MTU                       : 1500
MAC Address               : 28:6F:7F:D3:CB:8D
```

```
--------------------[ IPv4 ]--------------------
Configuration           : Manual
Address                 : 10.99.10.4
Netmask                 : 255.255.255.0
Gateway                 : 10.99.10.1
--------------------[ IPv6 ]--------------------
Configuration           : Disabled

===============[ Proxy Information ]================
State                   : Disabled
Authentication          : Disabled

======[ System Information - Data Interfaces ]======
DNS Servers             :
Interfaces              : GigabitEthernet1/1

===============[ GigabitEthernet1/1 ]===============
State                   : Enabled
Link                    : Up
Name                    : outside
MTU                     : 1500
MAC Address             : 28:6F:7F:D3:CB:8F
--------------------[ IPv4 ]--------------------
Configuration           : Manual
Address                 : 10.89.5.29
Netmask                 : 255.255.255.192
Gateway                 : 10.89.5.1
--------------------[ IPv6 ]--------------------
Configuration           : Disabled
```

Check that the threat defense registered with the management center

At the threat defense CLI, check that the management center registration was completed. Note that this command will not show the *current* status of the management connection.

show managers

```
> show managers
Type                    : Manager
Host                    : 10.10.1.4
Display name            : 10.10.1.4
Identifier              : f7ffad78-bf16-11ec-a737-baa2f76ef602
Registration            : Completed
Management type         : Configuration
```

Ping the management center

At the threat defense CLI, use the following command to ping the management center from the data interfaces:

ping *fmc_ip*

At the threat defense CLI, use the following command to ping the management center from the Management interface, which should route over the backplane to the data interfaces:

ping system *fmc_ip*

Capture packets on the threat defense internal interface

At the threat defense CLI, capture packets on the internal backplane interface (nlp_int_tap) to see if management packets are being sent:

capture *name* **interface nlp_int_tap trace detail match ip any any**

show capture*name* **trace detail**

Check the internal interface status, statistics, and packet count

At the threat defense CLI, see information about the internal backplane interface, nlp_int_tap:

show interface detail

```
> show interface detail
[...]
Interface Internal-Data0/1 "nlp_int_tap", is up, line protocol is up
  Hardware is en_vtun rev00, BW Unknown Speed-Capability, DLY 1000 usec
 (Full-duplex), (1000 Mbps)
 Input flow control is unsupported, output flow control is unsupported
 MAC address 0000.0100.0001, MTU 1500
 IP address 169.254.1.1, subnet mask 255.255.255.248
 37 packets input, 2822 bytes, 0 no buffer
 Received 0 broadcasts, 0 runts, 0 giants
 0 input errors, 0 CRC, 0 frame, 0 overrun, 0 ignored, 0 abort
 0 pause input, 0 resume input
 0 L2 decode drops
 5 packets output, 370 bytes, 0 underruns
 0 pause output, 0 resume output
 0 output errors, 0 collisions, 0 interface resets
 0 late collisions, 0 deferred
 0 input reset drops, 0 output reset drops
 input queue (blocks free curr/low): hardware (0/0)
 output queue (blocks free curr/low): hardware (0/0)
  Traffic Statistics for "nlp_int_tap":
 37 packets input, 2304 bytes
 5 packets output, 300 bytes
 37 packets dropped
      1 minute input rate 0 pkts/sec,  0 bytes/sec
      1 minute output rate 0 pkts/sec,  0 bytes/sec
      1 minute drop rate, 0 pkts/sec
      5 minute input rate 0 pkts/sec,  0 bytes/sec
      5 minute output rate 0 pkts/sec,  0 bytes/sec
      5 minute drop rate, 0 pkts/sec
  Control Point Interface States:
 Interface number is 14
 Interface config status is active
 Interface state is active
```

Check routing and NAT

At the threat defense CLI, check that the default route (S*) was added and that internal NAT rules exist for the Management interface (nlp_int_tap).

show route

```
> show route

Codes: L - local, C - connected, S - static, R - RIP, M - mobile, B - BGP
       D - EIGRP, EX - EIGRP external, O - OSPF, IA - OSPF inter area
       N1 - OSPF NSSA external type 1, N2 - OSPF NSSA external type 2
       E1 - OSPF external type 1, E2 - OSPF external type 2, V - VPN
       i - IS-IS, su - IS-IS summary, L1 - IS-IS level-1, L2 - IS-IS level-2
       ia - IS-IS inter area, * - candidate default, U - per-user static route
       o - ODR, P - periodic downloaded static route, + - replicated route
       SI - Static InterVRF
```

```
Gateway of last resort is 10.89.5.1 to network 0.0.0.0

S*      0.0.0.0 0.0.0.0 [1/0] via 10.89.5.1, outside
C       10.89.5.0 255.255.255.192 is directly connected, outside
L       10.89.5.29 255.255.255.255 is directly connected, outside

>
```

show nat

```
> show nat

Auto NAT Policies (Section 2)
1 (nlp_int_tap) to (outside) source static nlp_server_0_sftunnel_intf3 interface  service
 tcp 8305 8305
    translate_hits = 0, untranslate_hits = 6
2 (nlp_int_tap) to (outside) source static nlp_server_0_ssh_intf3 interface   service
tcp ssh ssh
    translate_hits = 0, untranslate_hits = 73
3 (nlp_int_tap) to (outside) source static nlp_server_0_sftunnel_ipv6_intf3 interface
ipv6  service tcp 8305 8305
    translate_hits = 0, untranslate_hits = 0
4 (nlp_int_tap) to (outside) source dynamic nlp_client_0_intf3 interface
    translate_hits = 174, untranslate_hits = 0
5 (nlp_int_tap) to (outside) source dynamic nlp_client_0_ipv6_intf3 interface ipv6
    translate_hits = 0, untranslate_hits = 0
>
```

Check other settings

See the following commands to check that all other settings are present. You can also see many of these commands on the management center's **Devices** > **Device Management** > **Device** > **Management** > **Manager Access - Configuration Details** > **CLI Output** page.

show running-config sftunnel

```
> show running-config sftunnel
sftunnel interface outside
sftunnel port 8305
```

show running-config ip-client

```
> show running-config ip-client
ip-client outside
```

show conn address *fmc_ip*

```
> show conn address 10.89.5.35
5 in use, 16 most used
Inspect Snort:
        preserve-connection: 0 enabled, 0 in effect, 0 most enabled, 0 most in effect

TCP nlp_int_tap  10.89.5.29(169.254.1.2):51231 outside  10.89.5.35:8305, idle 0:00:04,
 bytes 86684, flags UxIO
TCP nlp_int_tap  10.89.5.29(169.254.1.2):8305 outside  10.89.5.35:52019, idle 0:00:02,
 bytes 1630834, flags UIO
>
```

Check for a successful DDNS update

At the threat defense CLI, check for a successful DDNS update:

debug ddns

```
> debug ddns
DDNS update request = /v3/update?hostname=domain.example.org&myip=209.165.200.225
Successfully updated the DDNS sever with current IP addresses
DDNS: Another update completed, outstanding = 0
DDNS: IDB SB total = 0
```

If the update failed, use the **debug http** and **debug ssl** commands. For certificate validation failures, check that the root certificates are installed on the device:

show crypto ca certificates *trustpoint_name*

To check the DDNS operation:

show ddns update interface *fmc_access_ifc_name*

```
> show ddns update interface outside

Dynamic DNS Update on outside:
    Update Method Name Update Destination
    RBD_DDNS not available

Last Update attempted on 04:11:58.083 UTC Thu Jun 11 2020
Status : Success
FQDN : domain.example.org
IP addresses : 209.165.200.225
```

Check management center log files

See https://cisco.com/go/fmc-reg-error.

Roll Back the Configuration if the Management Center Loses Connectivity

If you use a data interface on the threat defense for manager access, and you deploy a configuration change from the management center that affects the network connectivity, you can roll back the configuration on the threat defense to the last-deployed configuration so you can restore management connectivity. You can then adjust the configuration settings in management center so that the network connectivity is maintained, and re-deploy. You can use the rollback feature even if you do not lose connectivity; it is not limited to this troubleshooting situation.

See the following guidelines:

- Only the previous deployment is available locally on the threat defense; you cannot roll back to any earlier deployments.

- Rollback is supported for high availability but not supported for clustering deployments.

- The rollback only affects configurations that you can set in the management center. For example, the rollback does not affect any local configuration related to the dedicated Management interface, which you can only configure at the threat defense CLI. Note that if you changed data interface settings after the last management center deployment using the **configure network management-data-interface**

command, and then you use the rollback command, those settings will not be preserved; they will roll back to the last-deployed management center settings.

• UCAPL/CC mode cannot be rolled back.

• Out-of-band SCEP certificate data that was updated during the previous deployment cannot be rolled back.

• During the rollback, connections will drop because the current configuration will be cleared.

Procedure

Step 1 At the threat defense CLI, roll back to the previous configuration.

configure policy rollback

After the rollback, the threat defense notifies the management center that the rollback was completed successfully. In the management center, the deployment screen will show a banner stating that the configuration was rolled back.

Note If the rollback failed and the management center management is restored, refer to https://www.cisco.com/c/en/us/support/docs/security/firepower-ngfw-virtual/215258-troubleshooting-firepower-threat-defense.html for common deployment problems. In some cases, the rollback can fail after the management center management access is restored; in this case, you can resolve the management center configuration issues, and redeploy from the management center.

Example:

For the threat defense that uses a data interface for manager access:

```
> configure policy rollback

The last deployment to this FTD was on June 1, 2020 and its status was Successful.
Do you want to continue [Y/N]?

Y

Rolling back complete configuration on the FTD. This will take time.
....................
Policy rollback was successful on the FTD.
Configuration has been reverted back to transaction id:
Following is the rollback summary:
...................
....................
>
```

Step 2 Check that the management connection was reestablished.

In management center, check the management connection status on the **Devices** > **Device Management** > **Device** > **Management** > **Manager Access - Configuration Details** > **Connection Status** page.

At the threat defense CLI, enter the **sftunnel-status-brief** command to view the management connection status.

If it takes more than 10 minutes to reestablish the connection, you should troubleshoot the connection. See .

Power Off the Firewall

It's important that you shut down your system properly. Simply unplugging the power or pressing the power switch can cause serious file system damage. Remember that there are many processes running in the background all the time, and unplugging or shutting off the power does not allow the graceful shutdown of your firewall system.

You can power off the device using the management center device management page, or you can use the FXOS CLI.

Power Off the Firewall Using the Management Center

It's important that you shut down your system properly. Simply unplugging the power or pressing the power switch can cause serious file system damage. Remember that there are many processes running in the background all the time, and unplugging or shutting off the power does not allow the graceful shutdown of your firewall.

You can shut down your system properly using the management center.

Procedure

Step 1 Choose **Devices** > **Device Management**.

Step 2 Next to the device that you want to restart, click **Edit** (✏️).

Step 3 Click the **Device** tab.

Step 4 Click **Shut Down Device** (⊗) in the **System** section.

Step 5 When prompted, confirm that you want to shut down the device.

Step 6 If you have a console connection to the firewall, monitor the system prompts as the firewall shuts down. You will see the following prompt:

```
System is stopped.
It is safe to power off now.

Do you want to reboot instead? [y/N]
```

If you do not have a console connection, wait approximately 3 minutes to ensure the system has shut down.

Step 7 You can now turn off the power switch and unplug the power to physically remove power from the chassis if necessary.

Power Off the Firewall at the CLI

You can use the FXOS CLI to safely shut down the system and power off the device. You access the CLI by connecting to the console port; see .

Procedure

Step 1 In the FXOS CLI, connect to local-mgmt:

firepower # **connect local-mgmt**

Step 2 Issue the **shutdown** command:

firepower(local-mgmt) # **shutdown**

Example:

```
firepower(local-mgmt)# shutdown
This command will shutdown the system.  Continue?
Please enter 'YES' or 'NO': yes
INIT: Stopping Cisco Threat Defense......ok
```

Step 3 Monitor the system prompts as the firewall shuts down. You will see the following prompt:

```
System is stopped.
It is safe to power off now.
Do you want to reboot instead? [y/N]
```

Step 4 You can now turn off the power switch and unplug the power to physically remove power from the chassis if necessary.

What's Next?

To continue configuring your threat defense, see the documents available for your software version at Navigating the Cisco Firepower Documentation.

For information related to using the management center, see the Firepower Management Center Configuration Guide.