



# Threat Defense Deployment with CDO

## Is This Chapter for You?

To see all available applications and managers, see [Which Application and Manager is Right for You?](#). This chapter applies to the threat defense using Cisco Defense Orchestrator (CDO)'s cloud-delivered Firewall Management Center.

## About the Firewall

The hardware can run either threat defense software or ASA software. Switching between threat defense and ASA requires you to reimage the device. You should also reimage if you need a different software version than is currently installed. See [Cisco Secure Firewall ASA and Secure Firewall Threat Defense Reimage Guide](#).

The firewall runs an underlying operating system called the Secure Firewall eXtensible Operating System (FXOS). The firewall does not support the FXOS Secure Firewall chassis manager; only a limited CLI is supported for troubleshooting purposes. See the [Cisco FXOS Troubleshooting Guide for the Firepower 1000/2100 and Secure Firewall 3100/4200 with Firepower Threat Defense](#) for more information.

**Privacy Collection Statement**—The firewall does not require or actively collect personally identifiable information. However, you can use personally identifiable information in the configuration, for example for usernames. In this case, an administrator might be able to see this information when working with the configuration or when using SNMP.

- [About Threat Defense Management by CDO, on page 1](#)
- [End-to-End Tasks, on page 3](#)
- [Central Administrator Pre-Configuration, on page 4](#)
- [Deploy the Firewall With the Onboarding Wizard, on page 11](#)
- [Configure a Basic Security Policy, on page 20](#)
- [Troubleshooting and Maintenance, on page 33](#)
- [What's Next, on page 41](#)

## About Threat Defense Management by CDO

### About the Cloud-delivered Firewall Management Center

The cloud-delivered Firewall Management Center offers many of the same functions as an on-premises management center and has the same look and feel. When you use CDO as the primary manager, you can use

an on-prem management center for analytics only. The on-prem management center does not support policy configuration or upgrading.

You can onboard a device using the onboarding wizard and CLI registration.

### Threat Defense Manager Access Interface

This guide covers outside interface access, because it is the most likely scenario for remote branch offices. Although manager access occurs on the outside interface, the dedicated Management interface is still relevant. The Management interface is a special interface configured separately from the threat defense data interfaces, and it has its own network settings.

- The Management interface network settings are still used even though you are enabling manager access on a data interface.
- All management traffic continues to be sourced from or destined to the Management interface.
- When you enable manager access on a data interface, the threat defense forwards incoming management traffic over the backplane to the Management interface.
- For outgoing management traffic, the Management interface forwards the traffic over the backplane to the data interface.

### Manager Access Requirements

Manager access from a data interface has the following limitations:

- You can only enable manager access on a physical, data interface. You cannot use a subinterface or EtherChannel. You can also use the management center to enable manager access on a single secondary interface for redundancy.
- This interface cannot be management-only.
- Routed firewall mode only, using a routed interface.
- PPPoE is not supported. If your ISP requires PPPoE, you will have to put a router with PPPoE support between the threat defense and the WAN modem.
- The interface must be in the global VRF only.
- SSH is not enabled by default for data interfaces, so you will have to enable SSH later using the management center. Because the Management interface gateway will be changed to be the data interfaces, you also cannot SSH to the Management interface from a remote network unless you add a static route for the Management interface using the **configure network static-routes** command.
- You cannot use separate management and event-only interfaces.
- Clustering is not supported. You must use the Management interface in this case.

### High Availability Requirements

When using a data interface with device high availability, see the following requirements.

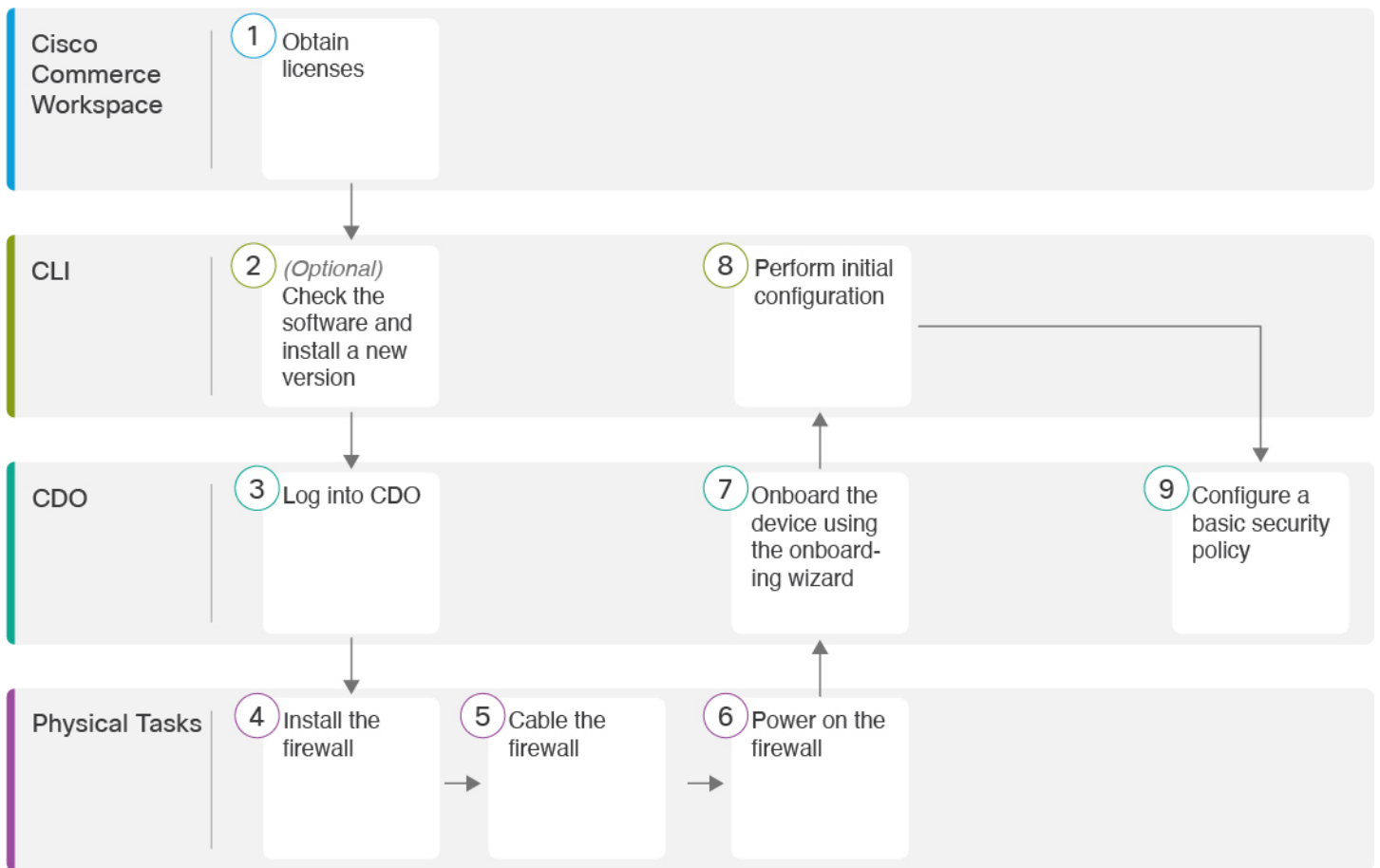
- Use the same data interface on both devices for manager access.
- Redundant manager access data interface is not supported.
- You cannot use DHCP; only a static IP address is supported. Features that rely on DHCP cannot be used, including DDNS and low-touch provisioning.

- Have different static IP addresses in the same subnet.
- Use either IPv4 or IPv6; you cannot set both.
- Use the same manager configuration (**configure manager add** command) to ensure that the connectivity is the same.
- You cannot use the data interface as the failover or state link.

## End-to-End Tasks

See the following tasks to onboard the threat defense to CDO using the onboarding wizard.

Figure 1: End-to-End Tasks



1	Cisco Commerce Workspace	<a href="#">Obtain Licenses, on page 4.</a>
2	CLI	<a href="#">(Optional) Check the Software and Install a New Version, on page 6.</a>

3	CDO	<a href="#">Log Into CDO, on page 7.</a>
4	Physical Tasks	Install the firewall. See the <a href="#">hardware installation guide</a> .
5	Physical Tasks	<a href="#">Cable the Firewall, on page 11.</a>
6	Physical Tasks	<a href="#">Power on the Firewall, on page 12.</a>
7	CDO	<a href="#">Onboard a Device with the Onboarding Wizard, on page 13.</a>
8	CLI	<a href="#">Perform Initial Configuration Using the CLI, on page 15.</a>
9	CDO	<a href="#">Configure a Basic Security Policy, on page 20.</a>

## Central Administrator Pre-Configuration

This section describes how to obtain feature licenses for your firewall; how to install a new software version before you deploy; and how to log into CDO.

### Obtain Licenses

All licenses are supplied to the threat defense by CDO. You can optionally purchase the following feature licenses:

- **Essentials**—(Required) Essentials license.
- **IPS**—Security Intelligence and Next-Generation IPS
- **Malware Defense**—Malware defense
- **URL**—URL Filtering
- **Cisco Secure Client**—Secure Client Advantage, Secure Client Premier, or Secure Client VPN Only
- **Carrier**—Diameter, GTP/GPRS, M3UA, SCTP

For a more detailed overview on Cisco Licensing, go to [cisco.com/go/licensingguide](https://cisco.com/go/licensingguide)

#### Before you begin

- Have a master account on the [Smart Software Manager](#).

If you do not yet have an account, click the link to [set up a new account](#). The Smart Software Manager lets you create a master account for your organization.

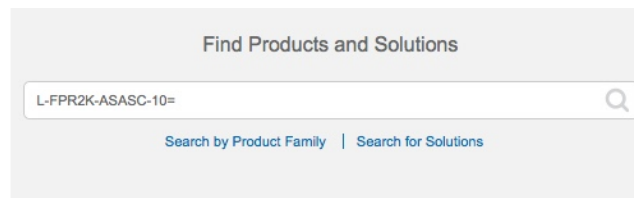
- Your Smart Software Licensing account must qualify for the Strong Encryption (3DES/AES) license to use some features (enabled using the export-compliance flag).

## Procedure

**Step 1** Make sure your Smart Licensing account contains the available licenses you need.

When you bought your device from Cisco or a reseller, your licenses should have been linked to your Smart Software License account. However, if you need to add licenses yourself, use the **Find Products and Solutions** search field on the [Cisco Commerce Workspace](#). Search for the following license PIDs:

**Figure 2: License Search**



**Note** If a PID is not found, you can add the PID manually to your order.

- Essentials license:
  - L-FPR4215-BSE=
  - L-FPR4225-BSE=
  - L-FPR4245-BSE=
- IPS, Malware Defense, and URL license combination:
  - L-FPR4215T-TMC=
  - L-FPR4225T-TMC=
  - L-FPR4245T-TMC=

When you add one of the above PIDs to your order, you can then choose a term-based subscription corresponding with one of the following PIDs:

- L-FPR4215T-TMC-1Y
- L-FPR4215T-TMC-3Y
- L-FPR4215T-TMC-5Y
- L-FPR4225T-TMC-1Y
- L-FPR4225T-TMC-3Y
- L-FPR4225T-TMC-5Y
- L-FPR4245T-TMC-1Y
- L-FPR4245T-TMC-3Y

- L-FPR4245T-TMC-5Y
- Carrier license:
  - L-FPR4200-FTD-CAR=
- Cisco Secure Client—See the [Cisco Secure Client Ordering Guide](#).

**Step 2** If you have not already done so, register CDO with the Smart Software Manager.

Registering requires you to generate a registration token in the Smart Software Manager. See the CDO documentation for detailed instructions.

## (Optional) Check the Software and Install a New Version

To check the software version and, if necessary, install a different version, perform these steps. We recommend that you install your target version before you configure the firewall. Alternatively, you can perform an upgrade after you are up and running, but upgrading, which preserves your configuration, may take longer than using this procedure.

### What Version Should I Run?

Cisco recommends running a Gold Star release indicated by a gold star next to the release number on the software download page. You can also refer to the release strategy described in <https://www.cisco.com/c/en/us/products/collateral/security/firewalls/bulletin-c25-743178.html>; for example, this bulletin describes short-term release numbering (with the latest features), long-term release numbering (maintenance releases and patches for a longer period of time), or extra long-term release numbering (maintenance releases and patches for the longest period of time, for government certification).

### Procedure

**Step 1** Power on the firewall and connect to the console port. See [Power on the Firewall, on page 12](#) and [Access the Threat Defense and FXOS CLI, on page 33](#) for more information.

Log in with the **admin** user and the default password, **Admin123**.

You connect to the FXOS CLI. The first time you log in, you are prompted to change the password. This password is also used for the threat defense login for SSH.

**Note** If the password was already changed, and you do not know it, you must perform a factory reset to reset the password to the default. See the [FXOS troubleshooting guide](#) for the [factory reset procedure](#).

### Example:

```
firepower login: admin
Password: Admin123
Successful login attempts for user 'admin' : 1

[...]

Hello admin. You must change your password.
```

```

Enter new password: *****
Confirm new password: *****
Your password was updated successfully.

[...]

firepower#

```

**Step 2** At the FXOS CLI, show the running version.

```

scope ssa
show app-instance

```

**Example:**

```

Firepower# scope ssa
Firepower /ssa # show app-instance

```

Application Name	Slot ID	Admin State	Operational State	Running Version	Startup Version
ftd	1	Enabled	Online	7.4.0.65	7.4.0.65
	Not Applicable				

**Step 3** If you want to install a new version, perform these steps.

- a) If you need to set a static IP address for the Management interface, see [Perform Initial Configuration Using the CLI, on page 15](#). By default, the Management interface uses DHCP.  
You will need to download the new image from a server accessible from the Management interface.
- b) Perform the [reimage procedure](#) in the [FXOS troubleshooting guide](#).  
After the firewall reboots, you connect to the FXOS CLI again.

## Log Into CDO

CDO uses Cisco Secure Sign-On as its identity provider and Duo Security for multi-factor authentication (MFA). CDO requires MFA which provides an added layer of security in protecting your user identity. Two-factor authentication, a type of MFA, requires two components, or factors, to ensure the identity of the user logging into CDO.

The first factor is a username and password, and the second is a one-time password (OTP), which is generated on demand from Duo Security.

After you establish your Cisco Secure Sign-On credentials, you can log into CDO from your Cisco Secure Sign-On dashboard. From the Cisco Secure Sign-On dashboard, you can also log into any other supported Cisco products.

- If you have a Cisco Secure Sign-On account, skip ahead to [Log Into CDO with Cisco Secure Sign-On, on page 10](#).
- If you don't have a Cisco Secure Sign-On account, continue to [Create a New Cisco Secure Sign-On Account, on page 8](#).

## Create a New Cisco Secure Sign-On Account

The initial sign-on workflow is a four-step process. You need to complete all four steps.

### Before you begin

- **Install DUO Security**—We recommend that you install the Duo Security app on a mobile phone. Review [Duo Guide to Two Factor Authentication: Enrollment Guide](#) if you have questions about installing Duo.
- **Time Synchronization**—You are going to use your mobile device to generate a one-time password. It is important that your device clock is synchronized with real time as the OTP is time-based. Make sure your device clock is set to the correct time.
- Use a current version of Firefox or Chrome.

### Procedure

#### Step 1 Sign Up for a New Cisco Secure Sign-On Account.

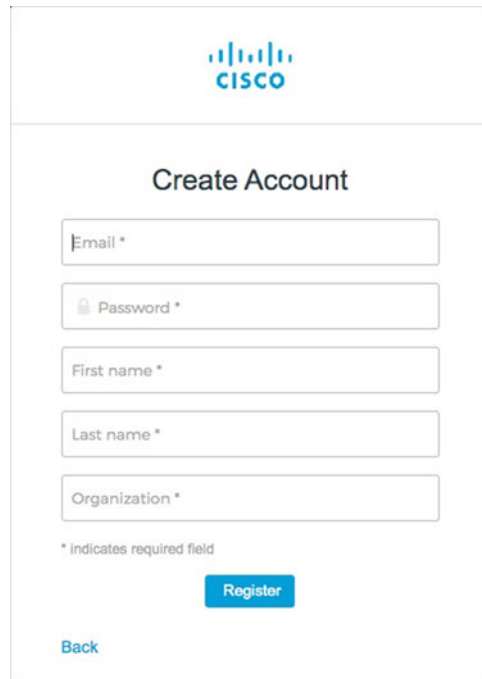
- Browse to <https://sign-on.security.cisco.com>.
- At the bottom of the Sign In screen, click **Sign up**.

*Figure 3: Cisco SSO Sign Up*

- Fill in the fields of the **Create Account** dialog and click **Register**.



Figure 4: Create Account



The screenshot shows the Cisco 'Create Account' form. At the top is the Cisco logo. Below it, the title 'Create Account' is centered. The form contains five input fields: 'Email \*', 'Password \*', 'First name \*', 'Last name \*', and 'Organization \*'. Each field has a small icon to its left (a key for password, a person for first/last name, and a building for organization). Below the fields is a note: '\* Indicates required field'. At the bottom of the form is a blue 'Register' button and a blue 'Back' link.

**Tip** Enter the email address that you plan to use to log in to CDO and add an Organization name to represent your company.

- d) After you click **Register**, Cisco sends you a verification email to the address you registered with. Open the email and click **Activate Account**.

**Step 2 Set up Multi-factor Authentication Using Duo.**

- a) In the **Set up multi-factor authentication** screen, click **Configure**.  
b) Click **Start setup** and follow the prompts to choose a device and verify the pairing of that device with your account.

For more information, see [Duo Guide to Two Factor Authentication: Enrollment Guide](#). If you already have the Duo app on your device, you'll receive an activation code for this account. Duo supports multiple accounts on one device.

- c) At the end of the wizard click **Continue to Login**.  
d) Log in to Cisco Secure Sign-On with the two-factor authentication.

**Step 3 (Optional) Setup Google Authenticator as a an additional authenticator.**

- a) Choose the mobile device you are pairing with Google Authenticator and click **Next**.  
b) Follow the prompts in the setup wizard to setup Google Authenticator.

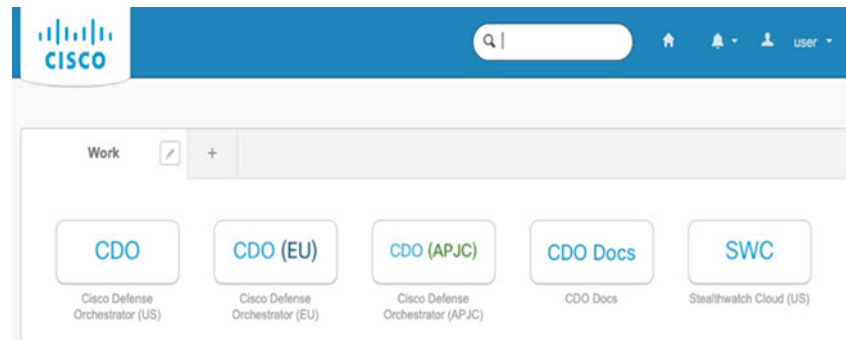
**Step 4 Configure Account Recovery Options for your Cisco Secure Sign-On Account.**

- a) Choose a "forgot password" question and answer.  
b) Choose a recovery phone number for resetting your account using SMS.  
c) Choose a security image.  
d) Click **Create My Account**.

You now see the Cisco Security Sign-On dashboard with the CDO app tiles. You may also see other app tiles.

**Tip** You can drag the tiles around on the dashboard to order them as you like, create tabs to group tiles, and rename tabs.

**Figure 5: Cisco SSO Dashboard**



## Log Into CDO with Cisco Secure Sign-On

Log into CDO to onboard and manage your device.

### Before you begin

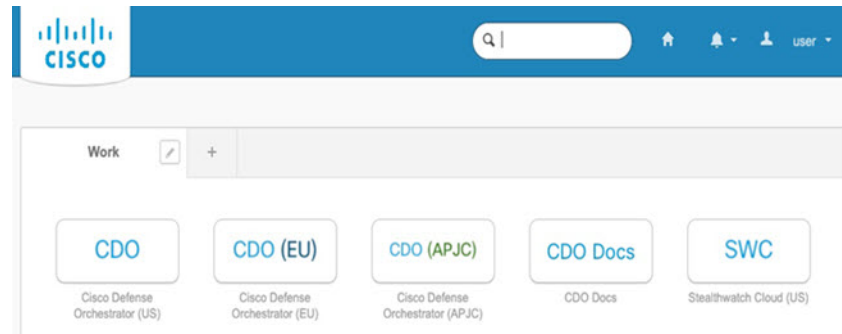
Cisco Defense Orchestrator (CDO) uses Cisco Secure Sign-On as its identity provider and Duo Security for multi-factor authentication (MFA).

- To log into CDO, you must first create your account in Cisco Secure Sign-On and configure MFA using Duo; see [Create a New Cisco Secure Sign-On Account, on page 8](#).
- Use a current version of Firefox or Chrome.

### Procedure

- Step 1** In a web browser, navigate to <https://sign-on.security.cisco.com/>.
- Step 2** Enter your **Username** and **Password**.
- Step 3** Click **Log in**.
- Step 4** Receive another authentication factor using Duo Security, and confirm your login. The system confirms your login and displays the Cisco Secure Sign-On dashboard.
- Step 5** Click the appropriate CDO tile on the Cisco Secure Sign-on dashboard. The **CDO** tile directs you to <https://defenseorchestrator.com>, the **CDO (EU)** tile directs you to <https://defenseorchestrator.eu>, and the **CDO (APJC)** tile directs you to <https://www.apj.cdo.cisco.com>.

Figure 6: Cisco SSO Dashboard



- Step 6** Click the authenticator logo to choose **Duo Security** or **Google Authenticator**, if you have set up both authenticators.
- If you already have a user record on an existing tenant, you are logged into that tenant.
  - If you already have a user record on several tenants, you will be able to choose which CDO tenant to connect to.
  - If you do not already have a user record on an existing tenant, you will be able to learn more about CDO or request a trial account.

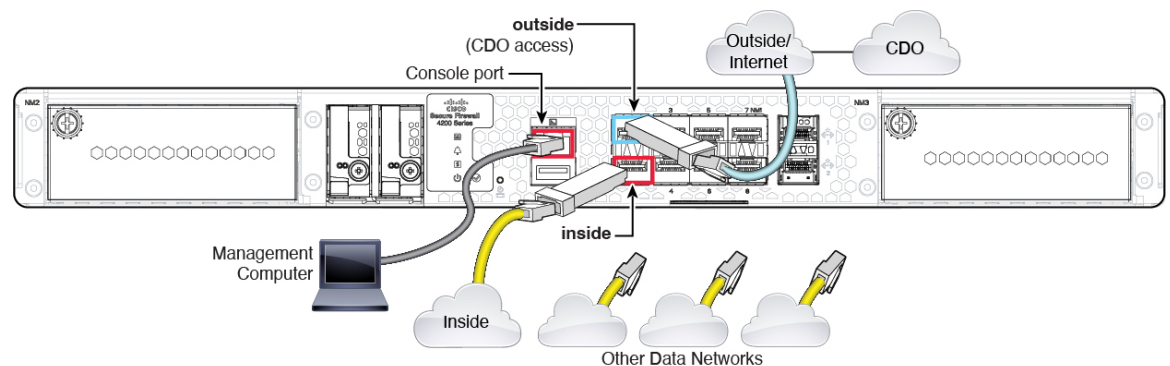
## Deploy the Firewall With the Onboarding Wizard

This section describes how to configure the firewall for onboarding using the CDO onboarding wizard.

### Cable the Firewall

This topic describes how to connect the Secure Firewall 4200 to your network so that it can be managed by CDO.

Figure 7: Cabling the Secure Firewall 4200



**Before you begin**

- Install SFPs into the data interface ports—The built-in ports are 1/10/25-Gb SFP ports that require SFP modules.
- Obtain a console cable—The firewall does not ship with a console cable by default, so you will need to buy a third-party USB-to-RJ-45 serial cable, for example.

**Procedure**

- 
- Step 1** Install the chassis. See the [hardware installation guide](#).
  - Step 2** Connect the outside interface (for example, Ethernet 1/1) to your outside router.
  - Step 3** Connect the inside interface (for example, Ethernet 1/2) to your inside switch or router.
  - Step 4** Connect other networks to the remaining interfaces.
  - Step 5** Connect the management computer to the console port.

You need to perform initial setup using the CLI. The console port may also be required for troubleshooting purposes.

---

## Power on the Firewall

System power is controlled by a rocker power switch located on the rear of the firewall. The power switch is implemented as a soft notification switch that supports graceful shutdown of the system to reduce the risk of system software and data corruption.




---

**Note** The first time you boot up the threat defense, initialization can take approximately 15 to 30 minutes.

---

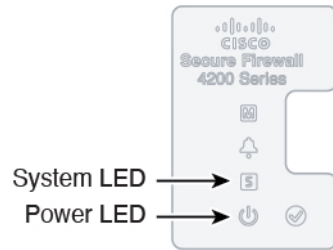
**Before you begin**

It's important that you provide reliable power for your firewall (for example, using an uninterruptible power supply (UPS)). Loss of power without first shutting down can cause serious file system damage. There are many processes running in the background all the time, and losing power does not allow the graceful shutdown of your system.

**Procedure**

- 
- Step 1** Attach the power cord to the firewall, and connect it to an electrical outlet.
  - Step 2** Turn the power on using the standard rocker-type power on/off switch located on the rear of the chassis, adjacent to the power cord.
  - Step 3** Check the Power LED on the back of the firewall; if it is solid green, the firewall is powered on.

Figure 8: System and Power LEDs



- Step 4** Check the System LED on the back of the firewall; after it is solid green, the system has passed power-on diagnostics.

**Note** When the switch is toggled from ON to OFF, it may take several seconds for the system to eventually power off. During this time, the Power LED on the front of the chassis blinks green. Do not remove the power until the Power LED is completely off.

## Onboard a Device with the Onboarding Wizard

Onboard the threat defense using CDO's onboarding wizard using a CLI registration key.

### Procedure


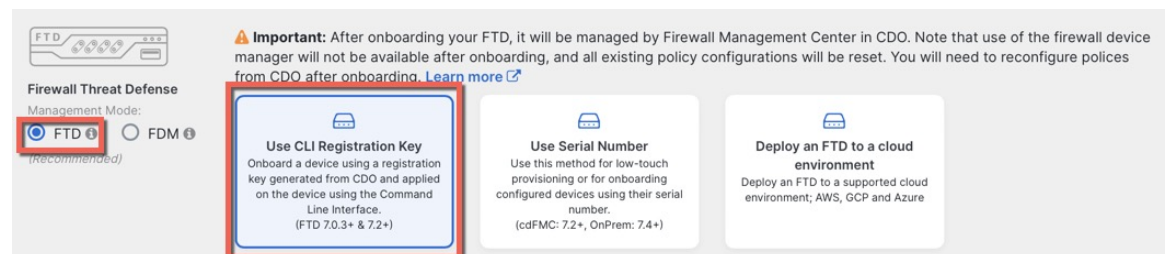
- Step 1** In the CDO navigation pane, click **Inventory**, then click the blue plus button (  ) to **Onboard** a device.
- Step 2** Select the **FTD** tile.
- Step 3** Under **Management Mode**, be sure **FTD** is selected.
- At any point after selecting **FTD** as the management mode, you can click **Manage Smart License** to enroll in or modify the existing smart licenses available for your device. See [Obtain Licenses, on page 4](#) to see which licenses are available.
- Step 4** Select **Use CLI Registration Key** as the onboarding method.

Figure 9: Use CLI Registration Key



- Step 5** Enter the **Device Name** and click **Next**.

Figure 10: Device Name

**Step 6**

For the **Policy Assignment**, use the drop-down menu to choose an access control policy for the device. If you have no policies configured, choose the **Default Access Control Policy**.

Figure 11: Access Control Policy

**Step 7**

For the **Subscription License**, click the **Physical FTD Device** radio button, and then check each of the feature licenses you want to enable. Click **Next**.

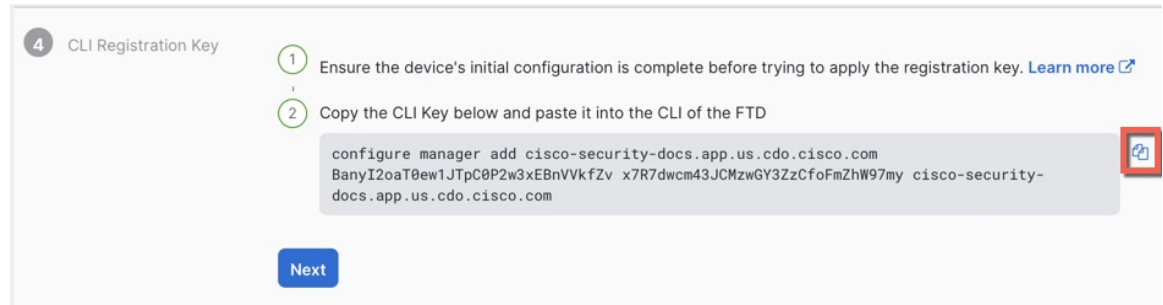
Figure 12: Subscription License

License Type	Includes
<input checked="" type="checkbox"/> Essentials	Base Firewall Capabilities
<input checked="" type="checkbox"/> Carrier (7.3+ FTDs only)	GTP/GPRS, Diameter, SCTP, M3UA
<input checked="" type="checkbox"/> IPS	Intrusion Policy
<input checked="" type="checkbox"/> Malware Defense	File Policy
<input checked="" type="checkbox"/> URL	URL Reputation
<input checked="" type="checkbox"/> RA VPN <span>Premier ▾</span>	RA VPN

**Step 8**

For the **CLI Registration Key**, CDO generates a command with the registration key and other parameters. You must copy this command and use it in the initial configuration of the threat defense.

Figure 13: CLI Registration Key



**configure manager add** *cdo\_hostname registration\_key nat\_id display\_name*

Copy this command at the threat defense CLI after you complete the startup script. See [Perform Initial Configuration Using the CLI, on page 15](#).

#### Example:

Sample command for CLI setup:

```
configure manager add account1.app.us.cdo.cisco.com KPOOP0rgWzaHrnj1V5ha2q5Rf8pKFX9E
Lzm1HOynhVUWhXYWz2swmkj2ZWsN3Lb account1.app.us.cdo.cisco.com
```

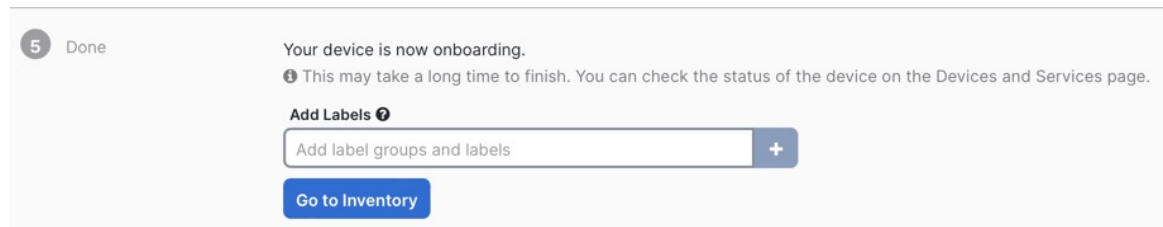
#### Step 9

Click **Next** in the onboarding wizard to start registering the device.

#### Step 10

(Optional) Add labels to your device to help sort and filter the **Inventory** page. Enter a label and select the blue plus button (+). Labels are applied to the device after it's onboarded to CDO.

Figure 14: Done



#### What to do next

From the **Inventory** page, select the device you just onboarded and select any of the option listed under the **Management** pane located to the right.

## Perform Initial Configuration Using the CLI

Connect to the threat defense CLI to perform initial setup.

## Procedure

---

**Step 1** Connect to the threat defense CLI on the console port.

The console port connects to the FXOS CLI.

**Step 2** Log in with the username **admin** and the password **Admin123**.

The first time you log in to FXOS, you are prompted to change the password. This password is also used for the threat defense login for SSH.

**Note** If the password was already changed, and you do not know it, then you must reimage the device to reset the password to the default. See the [FXOS troubleshooting guide](#) for the [reimage procedure](#).

### Example:

```
firepower login: admin
Password: Admin123
Successful login attempts for user 'admin' : 1

[...]

Hello admin. You must change your password.
Enter new password: *****
Confirm new password: *****
Your password was updated successfully.

[...]

firepower#
```

**Step 3** Connect to the threat defense CLI.

**connect ftd**

### Example:

```
firepower# connect ftd
>
```

**Step 4** The first time you log in to the threat defense, you are prompted to accept the End User License Agreement (EULA). You are then presented with the CLI setup script for the Management interface settings.

The Management interface settings are used even though you are enabling manager access on a data interface.

**Note** You cannot repeat the CLI setup wizard unless you clear the configuration; for example, by reimaging. However, all of these settings can be changed later at the CLI using **configure network** commands. See [Cisco Secure Firewall Threat Defense Command Reference](#).

Defaults or previously entered values appear in brackets. To accept previously entered values, press **Enter**.

See the following guidelines:

- **Do you want to configure IPv4?** and/or **Do you want to configure IPv6?**—Enter **y** for at least one of these types of addresses. Although you do not plan to use the Management interface, you must set an IP address, for example, a private address.



- **Configure IPv4 via DHCP or manually?** and/or **Configure IPv6 via DHCP, router, or manually?**—Choose **manual**. You cannot configure a data interface for management if the management interface is set to DHCP, because the default route, which must be **data-interfaces** (see the next bullet), might be overwritten with one received from the DHCP server.
- **Enter the IPv4 default gateway for the management interface** and/or **Enter the IPv6 gateway for the management interface**—Set the gateway to be **data-interfaces**. This setting forwards management traffic over the backplane so it can be routed through the manager access data interface.
- **Configure firewall mode?**—Enter **routed**. Outside manager access is only supported in routed firewall mode.

### Example:

```

You must accept the EULA to continue.
Press <ENTER> to display the EULA:
End User License Agreement
[...]

System initialization in progress. Please stand by.
You must configure the network to continue.
Configure at least one of IPv4 or IPv6 unless managing via data interfaces.
Do you want to configure IPv4? (y/n) [y]:
Do you want to configure IPv6? (y/n) [y]: n
Configure IPv4 via DHCP or manually? (dhcp/manual) [manual]:
Enter an IPv4 address for the management interface [192.168.45.61]: 10.89.5.17
Enter an IPv4 netmask for the management interface [255.255.255.0]: 255.255.255.192
Enter the IPv4 default gateway for the management interface [data-interfaces]:
Enter a fully qualified hostname for this system [firepower]: 1010-3
Enter a comma-separated list of DNS servers or 'none'
[208.67.222.222,208.67.220.220,2620:119:35::35]:
Enter a comma-separated list of search domains or 'none' []: cisco.com
If your networking information has changed, you will need to reconnect.
Disabling IPv6 configuration: management0
Setting DNS servers: 208.67.222.222,208.67.220.220,2620:119:35::35
Setting DNS domains:cisco.com
Setting hostname as 1010-3
Setting static IPv4: 10.89.5.17 netmask: 255.255.255.192 gateway: data on management0
Updating routing tables, please wait...
All configurations applied to the system. Took 3 Seconds.
Saving a copy of running network configuration to local disk.
For HTTP Proxy configuration, run 'configure network http-proxy'

DHCP server is already disabled
DHCP Server Disabled
Configure firewall mode? (routed/transparent) [routed]:
Configuring firewall mode ...

Device is in OffBox mode - disabling/removing port 443 from iptables.
Update policy deployment information
- add device configuration
- add network discovery
- add system policy

You can register the sensor to a Firepower Management Center and use the
Firepower Management Center to manage it. Note that registering the sensor
to a Firepower Management Center disables on-sensor Firepower Services
management capabilities.

```

When registering the sensor to a Firepower Management Center, a unique alphanumeric registration key is always required. In most cases, to register a sensor to a Firepower Management Center, you must provide the hostname or the IP address along with the registration key.

```
'configure manager add [hostname | ip address ] [registration key ]'
```

However, if the sensor and the Firepower Management Center are separated by a NAT device, you must enter a unique NAT ID, along with the unique registration key.

```
'configure manager add DONTRESOLVE [registration key ] [ NAT ID ]'
```

Later, using the web interface on the Firepower Management Center, you must use the same registration key and, if necessary, the same NAT ID when you add this sensor to the Firepower Management Center.

```
>
```

**Step 5** Configure the outside interface for manager access.

#### **configure network management-data-interface**

You are then prompted to configure basic network settings for the outside interface. See the following details for using this command:

- The Management interface cannot use DHCP if you want to use a data interface for management. If you did not set the IP address manually during initial setup, you can set it now using the **configure network {ipv4 | ipv6} manual** command. If you did not already set the Management interface gateway to **data-interfaces**, this command will set it now.
- When you add the threat defense to CDO, CDO discovers and maintains the interface configuration, including the following settings: interface name and IP address, static route to the gateway, DNS servers, and DDNS server. For more information about the DNS server configuration, see below. In CDO, you can later make changes to the manager access interface configuration, but make sure you don't make changes that can prevent the threat defense or CDO from re-establishing the management connection. If the management connection is disrupted, the threat defense includes the **configure policy rollback** command to restore the previous deployment.
- If you configure a DDNS server update URL, the threat defense automatically adds certificates for all of the major CAs from the Cisco Trusted Root CA bundle so that the threat defense can validate the DDNS server certificate for the HTTPS connection. The threat defense supports any DDNS server that uses the DynDNS Remote API specification (<https://help.dyn.com/remote-access-api/>).
- This command sets the *data* interface DNS server. The Management DNS server that you set with the setup script (or using the **configure network dns servers** command) is used for management traffic. The data DNS server is used for DDNS (if configured) or for security policies applied to this interface.

On CDO, the data interface DNS servers are configured in the Platform Settings policy that you assign to this threat defense. When you add the threat defense to CDO, the local setting is maintained, and the DNS servers are *not* added to a Platform Settings policy. However, if you later assign a Platform Settings policy to the threat defense that includes a DNS configuration, then that configuration will overwrite the local setting. We suggest that you actively configure the DNS Platform Settings to match this setting to bring CDO and the threat defense into sync.

Also, local DNS servers are only retained by CDO if the DNS servers were discovered at initial registration. For example, if you registered the device using the Management interface, but then later configure a data interface using the **configure network management-data-interface** command, then you must manually configure all of these settings in CDO, including the DNS servers, to match the threat defense configuration.

- You can change the management interface after you register the threat defense to CDO, to either the Management interface or another data interface.
- The FQDN that you set in the setup wizard will be used for this interface.
- You can clear the entire device configuration as part of the command; you might use this option in a recovery scenario, but we do not suggest you use it for initial setup or normal operation.
- To disable data management, enter the **configure network management-data-interface disable** command.

**Example:**

```
> configure network management-data-interface
Data interface to use for management: ethernet1/1
Specify a name for the interface [outside]:
IP address (manual / dhcp) [dhcp]:
DNS server update URL [none]:
https://deanwinchester:pa$$w0rd17@domains.example.com/nic/update?hostname=<h>&myip=<a>
Do you wish to clear all the device configuration before applying ? (y/n) [n]:

Configuration done with option to allow manager access from any network, if you wish to
change the manager access network
use the 'client' option in the command 'configure network management-data-interface'.

Setting IPv4 network configuration.
Network settings changed.

>
```

**Example:**

```
> configure network management-data-interface
Data interface to use for management: ethernet1/1
Specify a name for the interface [outside]: internet
IP address (manual / dhcp) [dhcp]: manual
IPv4/IPv6 address: 10.10.6.7
Netmask/IPv6 Prefix: 255.255.255.0
Default Gateway: 10.10.6.1
Comma-separated list of DNS servers [none]: 208.67.222.222,208.67.220.220
DDNS server update URL [none]:
Do you wish to clear all the device configuration before applying ? (y/n) [n]:

Configuration done with option to allow manager access from any network, if you wish to
change the manager access network
use the 'client' option in the command 'configure network management-data-interface'.

Setting IPv4 network configuration.
Network settings changed.

>
```

- Step 6** Identify the CDO that will manage this threat defense using the **configure manager add** command that CDO generated. See [Onboard a Device with the Onboarding Wizard, on page 13](#) to generate the command.

**Example:**

```
> configure manager add account1.app.us.cdo.cisco.com KPOOP0rgWzaHrnj1V5ha2q5Rf8pKFX9E
Lzm1HOynhVUWhXYWz2swmkj2ZWsn3Lb account1.app.us.cdo.cisco.com
```

Manager successfully configured.

---

## Configure a Basic Security Policy

This section describes how to configure a basic security policy with the following settings:

- Inside and outside interfaces—Assign a static IP address to the inside interface. You configured basic settings for the outside interface as part of the manager access setup, but you still need to assign it to a security zone.
- DHCP server—Use a DHCP server on the inside interface for clients.
- NAT—Use interface PAT on the outside interface.
- Access control—Allow traffic from inside to outside.
- SSH—Enable SSH on the manager access interface.

## Configure Interfaces

Enable the threat defense interfaces, assign them to security zones, and set the IP addresses. Also configure breakout interfaces. Typically, you must configure at least a minimum of two interfaces to have a system that passes meaningful traffic. Normally, you would have an outside interface that faces the upstream router or internet, and one or more inside interfaces for your organization's networks. Some of these interfaces might be "demilitarized zones" (DMZs), where you place publically-accessible assets such as your web server.

A typical edge-routing situation is to obtain the outside interface address through DHCP from your ISP, while you define static addresses on the inside interfaces.

The following example configures a routed mode inside interface with a static address and a routed mode outside interface using DHCP.

### Procedure

---

- Step 1** Choose **Devices > Device Management**, and click the **Edit** (✎) for the firewall.
- Step 2** Click **Interfaces**.

Figure 15: Interfaces

Interface	Logical Name	Type	Security Zones	MAC Address (Active/Standby)	IP Address	Path Monitoring	Virtual Router	
Management0/0	management	Physical				Disabled	Global	🔍 ↶
GigabitEthernet0/0		Physical				Disabled		✎
GigabitEthernet0/1		Physical				Disabled		✎
GigabitEthernet0/2		Physical				Disabled		✎
GigabitEthernet0/3		Physical				Disabled		✎
GigabitEthernet0/4		Physical				Disabled		✎
GigabitEthernet0/5		Physical				Disabled		✎
GigabitEthernet0/6		Physical				Disabled		✎
GigabitEthernet0/7		Physical				Disabled		✎

**Step 3** To create 4 x 10-Gb breakout interfaces from a 40-Gb interface (available on some models), click the breakout icon for the interface.

If you already used the 40-Gb interface in your configuration, you will have to remove the configuration before you can proceed with the breakout.

**Step 4** Click **Edit** (✎) for the interface that you want to use for *inside*.

The **General** tab appears.

Figure 16: General Tab

Edit Physical Interface

General IPv4 IPv6 Path Monitoring

Name:

Enabled  
 Management Only

Description:

Mode:

Security Zone:

Interface ID:

MTU:  
  
(64 - 9000)

Priority:  
 (0 - 65535)

Propagate Security Group Tag:

NVE Only:

- Enter a **Name** up to 48 characters in length.  
For example, name the interface **inside**.
- Check the **Enabled** check box.
- Leave the **Mode** set to **None**.
- From the **Security Zone** drop-down list, choose an existing inside security zone or add a new one by clicking **New**.

For example, add a zone called **inside\_zone**. Each interface must be assigned to a security zone and/or interface group. An interface can belong to only one security zone, but can also belong to multiple interface groups. You apply your security policy based on zones or groups. For example, you can assign the inside interface to the inside zone; and the outside interface to the outside zone. Then you can configure your access control policy to enable traffic to go from inside to outside, but not from outside to inside. Most policies only support security zones; you can use zones or interface groups in NAT policies, prefilter policies, and QoS policies.

- Click the **IPv4** and/or **IPv6** tab.
  - IPv4**—Choose **Use Static IP** from the drop-down list, and enter an IP address and subnet mask in slash notation.  
For example, enter **192.168.1.1/24**

Figure 17: IPv4 Tab

The screenshot shows the 'Edit Physical Interface' window with the 'IPv4' tab selected. The 'IP Type' dropdown is set to 'Use Static IP'. The 'IP Address' field contains '192.168.1.1/24'. Below the field, a small text note reads 'eg. 192.0.2.1/255.255.255.128 or 192.0.2.1/25'.

- **IPv6**—Check the **Autoconfiguration** check box for stateless autoconfiguration.

Figure 18: IPv6 Tab

The screenshot shows the 'Edit Physical Interface' window with the 'IPv6' tab selected. The 'Basic' sub-tab is active. The 'Enable IPv6' checkbox is unchecked. The 'Enforce EUI 64' checkbox is unchecked. The 'Link-Local address' field is empty. The 'Autoconfiguration' checkbox is checked. The 'Obtain Default Route' checkbox is unchecked.

f) Click **OK**.

- Step 5** Click the **Edit** (✎) for the interface that you want to use for *outside*. The **General** tab appears.

Figure 19: General Tab

Edit Physical Interface

General IPv4 IPv6 Path Monitoring Hardware

Name:

Enabled  
 Management Only

Description:

Mode:

Security Zone:

Interface ID:  
GigabitEthernet0/0

MTU:  
  
(64 - 9000)

Priority:  
 (0 - 65535)

Propagate Security Group Tag:

NVE Only:

You already pre-configured this interface for manager access, so the interface will already be named, enabled, and addressed. You should not alter any of these basic settings because doing so will disrupt the management center management connection. You must still configure the Security Zone on this screen for through traffic policies.

- From the **Security Zone** drop-down list, choose an existing outside security zone or add a new one by clicking **New**.

For example, add a zone called **outside\_zone**.

- Click **OK**.

**Step 6** Click **Save**.

## Configure the DHCP Server

Enable the DHCP server if you want clients to use DHCP to obtain IP addresses from the threat defense.



## Procedure

**Step 1** Choose **Devices > Device Management**, and click the **Edit** (✎) for the device.

**Step 2** Choose **DHCP > DHCP Server**.

**Figure 20: DHCP Server**

The screenshot shows the DHCP Server configuration page. The left sidebar contains a menu with 'DHCP Server' selected. The main area has tabs for 'Device', 'Routing', 'Interfaces', 'Inline Sets', 'DHCP', and 'VTEP'. The 'DHCP' tab is active, showing configuration fields for Ping Timeout (50), Lease Length (3600), and an unchecked 'Auto-Configuration' checkbox. Below these are fields for 'Interface', 'Domain Name', 'Primary DNS Server', 'Secondary DNS Server', 'Primary WINS Server', and 'Secondary WINS Server'. At the bottom, there are tabs for 'Server' and 'Advanced'. A red box highlights the '+ Add' button in the bottom right corner of the configuration area.

**Step 3** On the **Server** page, click **Add**, and configure the following options:

**Figure 21: Add Server**

The screenshot shows the 'Add Server' dialog box. It has a title bar with a question mark icon. The main area contains the following fields: 'Interface\*' with a dropdown menu showing 'inside'; 'Address Pool\*' with a text input field containing '10.9.7.9-10.9.7.25' and a range '(2.2.2.10-2.2.2.20)' below it; and a checked checkbox for 'Enable DHCP Server'. At the bottom, there are 'Cancel' and 'OK' buttons.

- **Interface**—Choose the interface from the drop-down list.
- **Address Pool**—Set the range of IP addresses from lowest to highest that are used by the DHCP server. The range of IP addresses must be on the same subnet as the selected interface and cannot include the IP address of the interface itself.
- **Enable DHCP Server**—Enable the DHCP server on the selected interface.

**Step 4** Click **OK**.

**Step 5** Click **Save**.

## Configure NAT

A typical NAT rule converts internal addresses to a port on the outside interface IP address. This type of NAT rule is called *interface Port Address Translation (PAT)*.

### Procedure

**Step 1** Choose **Devices > NAT**, and click **New Policy > Threat Defense NAT**.

**Step 2** Name the policy, select the device(s) that you want to use the policy, and click **Save**.

**Figure 22: New Policy**

The policy is added the management center. You still have to add rules to the policy.

Figure 23: NAT Policy

interface\_PAT

Enter Description

Rules

Show Warnings Save Cancel

NAT Exemptions Policy Assignments (2)

Filter by Device Filter Rules X Add Rule

	#	Direction	Type	Source Interface Objects	Destination Interface Objects	Original Packet			Translated Packet			Options
						Original Sources	Original Destinations	Original Services	Translated Sources	Translated Destinations	Translated Services	
NAT Rules Before												
Auto NAT Rules												
NAT Rules After												

**Step 3** Click **Add Rule**.

The **Add NAT Rule** dialog box appears.

**Step 4** Configure the basic rule options:

Figure 24: Basic Rule Options

Add NAT Rule

NAT Rule:  
Auto NAT Rule

Type:  
Dynamic

Enable

Interface Objects Translation PAT Pool Advanced

- **NAT Rule**—Choose **Auto NAT Rule**.
- **Type**—Choose **Dynamic**.

**Step 5** On the **Interface Objects** page, add the outside zone from the **Available Interface Objects** area to the **Destination Interface Objects** area.

Figure 25: Interface Objects

**Add NAT Rule**

NAT Rule: Auto NAT Rule

Type: Dynamic

Enable

Interface Objects   Translation   PAT Pool   Advanced

Available Interface Objects

- inside\_zone
- 1 outside\_zone** **2 Add to Destination**
- wfxAutomationZone

Source Interface Objects (0)

Destination Interface Objects (1)

- 3 outside\_zone**

**Step 6** On the **Translation** page, configure the following options:

Figure 26: Translation

**Add NAT Rule**

NAT Rule: Auto NAT Rule

Type: Dynamic

Enable

Interface Objects   **Translation**   PAT Pool   Advanced

Original Packet

Original Source:\* all-ipv4 +

Original Port: TCP

Translated Packet

Translated Source: Destination Interface IP

**1** The values selected for Destination Interface Objects in 'Interface Objects' tab will be used

Translated Port:

- **Original Source**—Click **Add (+)** to add a network object for all IPv4 traffic (0.0.0.0/0).

Figure 27: New Network Object

New Network Object

Name  
all-ipv4

Description

Network  
 Host    Range    Network    FQDN

0.0.0.0/0

Allow Overrides

Cancel Save

**Note** You cannot use the system-defined **any-ipv4** object, because Auto NAT rules add NAT as part of the object definition, and you cannot edit system-defined objects.

- **Translated Source**—Choose **Destination Interface IP**.

**Step 7** Click **Save** to add the rule.

The rule is saved to the **Rules** table.

**Step 8** Click **Save** on the **NAT** page to save your changes.

## Allow Traffic from Inside to Outside

If you created a basic **Block all traffic** access control policy when you registered the threat defense, then you need to add rules to the policy to allow traffic through the device. The following procedure adds a rule to allow traffic from the inside zone to the outside zone. If you have other zones, be sure to add rules allowing traffic to the appropriate networks.

### Procedure

**Step 1** Choose **Policy > Access Policy > Access Policy**, and click the **Edit** (✎) for the access control policy assigned to the threat defense.

**Step 2** Click **Add Rule**, and set the following parameters:

Figure 28: Add Rule

The screenshot shows the 'Create Rule' configuration page. At the top, the rule name is 'inside-to-outside', the action is 'Allow', logging is 'OFF', and the rule is 'Enabled'. Below this, the 'Insert' dropdown is set to 'into Mandatory'. The 'Intrusion Policy' is 'None', and the 'File Policy' is 'None'. The main configuration area is divided into two panes: 'Selected Sources' and 'Selected Destinations and Applications'. The 'Selected Sources' pane shows 'ZONE' with 1 object, 'inside\_zone'. The 'Selected Destinations and Applications' pane shows 'ZONE' with 1 object, 'outside\_zone'. A search bar for 'Security Zone Objects' is visible on the left, showing 'inside\_zone', 'outside\_zone', and 'wfxAutomationZone'.

- **Name**—Name this rule, for example, **inside-to-outside**.
- **Selected Sources**—Select the inside zone from **Zones**, and click **Add Source Zone**.
- **Selected Destinations and Applications**—Select the outside zone from **Zones**, and click **Add Destination Zone**.

Leave the other settings as is.

**Step 3** Click **Apply**.

The rule is added to the **Rules** table.

**Step 4** Click **Save**.

## Configure SSH on the Manager Access Data Interface

If you enabled management center access on a data interface, such as outside, you should enable SSH on that interface using this procedure. This section describes how to enable SSH connections to one or more *data* interfaces on the threat defense.



**Note** SSH is enabled by default on the Management interface; however, this screen does not affect Management SSH access.

The Management interface is separate from the other interfaces on the device. It is used to set up and register the device to the management center. SSH for data interfaces shares the internal and external user list with SSH for the Management interface. Other settings are configured separately: for data interfaces, enable SSH and access lists using this screen; SSH traffic for data interfaces uses the regular routing configuration, and not any static routes configured at setup or at the CLI.

For the Management interface, to configure an SSH access list, see the **configure ssh-access-list** command in the [Cisco Secure Firewall Threat Defense Command Reference](#). To configure a static route, see the **configure network static-routes** command. By default, you configure the default route through the Management interface at initial setup.

To use SSH, you do not also need an access rule allowing the host IP address. You only need to configure SSH access according to this section.

You can SSH only to a reachable interface; if your SSH host is located on the outside interface, you can only initiate a management connection directly to the outside interface.

SSH supports the following ciphers and key exchange:

- Encryption—aes128-cbc, aes192-cbc, aes256-cbc, aes128-ctr, aes192-ctr, aes256-ctr
- Integrity—hmac-sha2-256
- Key exchange—dh-group14-sha256




---

**Note** After you make three consecutive failed attempts to log into the CLI using SSH, the device terminates the SSH connection.

---

### Threat Defense Feature History

- 7.4—Loopback interface support for SSH.

### Before you begin

- You can configure SSH internal users at the CLI using the **configure user add** command. By default, there is an **admin** user for which you configured the password during initial setup. You can also configure external users on LDAP or RADIUS by configuring **External Authentication** in platform settings.
- You need network objects that define the hosts or networks you will allow to make SSH connections to the device. You can add objects as part of the procedure, but if you want to use object groups to identify a group of IP addresses, ensure that the groups needed in the rules already exist. Select **Objects > Object Management** to configure objects.




---

**Note** You cannot use the system-provided **any** network object. Instead, use **any-ipv4** or **any-ipv6**.

---

### Procedure

- 
- Step 1** Choose **Devices > Platform Settings** and create or edit the threat defense policy.
- Step 2** Select **SSH Access**.
- Step 3** Identify the interfaces and IP addresses that allow SSH connections.

Use this table to limit which interfaces will accept SSH connections, and the IP addresses of the clients who are allowed to make those connections. You can use network addresses rather than individual IP addresses.

- Click **Add** to add a new rule, or click **Edit** to edit an existing rule.
- Configure the rule properties:
  - **IP Address**—The network object or group that identifies the hosts or networks you are allowing to make SSH connections. Choose an object from the drop-down menu, or click + to add a new network object.
  - **Available Zones/Interfaces**—Add the zones that contain the interfaces to which you will allow SSH connections. For interfaces not in a zone, you can type the interface name into the field below the

**Selected Zones/Interfaces** list and click **Add**. You can also add loopback interfaces. These rules will be applied to a device only if the device includes the selected interfaces or zones.

c) Click **OK**.

**Step 4** Click **Save**.

You can now go to **Deploy > Deployment** and deploy the policy to assigned devices. The changes are not active until you deploy them.

## Deploy the Configuration

Deploy the configuration changes to the threat defense; none of your changes are active on the device until you deploy them.

### Procedure

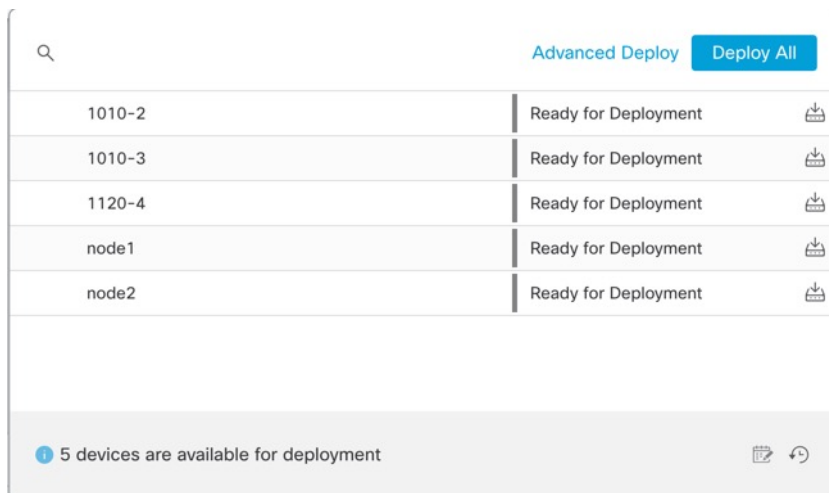
**Step 1** Click **Deploy** in the upper right.

*Figure 29: Deploy*



**Step 2** Either click **Deploy All** to deploy to all devices or click **Advanced Deploy** to deploy to selected devices.

*Figure 30: Deploy All*





**Figure 31: Advanced Deploy**

Device	Modified by	Inspect Interruption	Type	Group	Last Deploy Time	Preview	Status
<input checked="" type="checkbox"/> node1	System		FTD		May 23, 2022 6:49 PM		Ready for Deployment
<input type="checkbox"/> 1010-2	admin, System		FTD		May 23, 2022 7:09 PM		Ready for Deployment
<input type="checkbox"/> node2	System		FTD		May 23, 2022 6:49 PM		Ready for Deployment
<input type="checkbox"/> 1010-3	System		FTD		May 23, 2022 6:49 PM		Ready for Deployment
<input type="checkbox"/> 1120-4	System		FTD		May 23, 2022 6:49 PM		Ready for Deployment

**Step 3** Ensure that the deployment succeeds. Click the icon to the right of the **Deploy** button in the menu bar to see status for deployments.

**Figure 32: Deployment Status**

Deployment	Status	Time
1010-2	Deployment to device successful.	2m 13s
1010-3	Deployment to device successful.	2m 4s
1120-4	Deployment to device successful.	1m 45s
node1	Deployment to device successful.	1m 46s
node2	Deployment to device successful.	1m 45s

## Troubleshooting and Maintenance

### Access the Threat Defense and FXOS CLI

Use the command-line interface (CLI) to set up the system and do basic system troubleshooting. You cannot configure policies through a CLI session. You can access the CLI by connecting to the console port.

You can also access the FXOS CLI for troubleshooting purposes.



**Note** You can alternatively SSH to the Management interface of the threat defense device. Unlike a console session, the SSH session defaults to the threat defense CLI, from which you can connect to the FXOS CLI using the **connect fxos** command. You can later connect to the address on a data interface if you open the interface for SSH connections. SSH access to data interfaces is disabled by default. This procedure describes console port access, which defaults to the FXOS CLI.

## Procedure

---

**Step 1** To log into the CLI, connect your management computer to the console port. The Secure Firewall 4200 does not ship with a console cable by default, so you will need to buy a third-party USB-to-RJ-45 serial cable, for example. Be sure to install any necessary USB serial drivers for your operating system. The console port defaults to the FXOS CLI. Use the following serial settings:

- 9600 baud
- 8 data bits
- No parity
- 1 stop bit

You connect to the FXOS CLI. Log in to the CLI using the **admin** username and the password you set at initial setup (the default is **Admin123**).

### Example:

```
firepower login: admin
Password:
Last login: Thu May 16 14:01:03 UTC 2019 on ttyS0
Successful login attempts for user 'admin' : 1

firepower#
```

**Step 2** Access the threat defense CLI.

### connect ftd

### Example:

```
firepower# connect ftd
>
```

After logging in, for information on the commands available in the CLI, enter **help** or **?**. For usage information, see [Cisco Secure Firewall Threat Defense Command Reference](#).

**Step 3** To exit the threat defense CLI, enter the **exit** or **logout** command.

This command returns you to the FXOS CLI prompt. For information on the commands available in the FXOS CLI, enter **?**.

### Example:

```
> exit
firepower#
```

---

## Troubleshoot Management Connectivity on a Data Interface

When you use a data interface for manager access instead of using the dedicated Management interface, you must be careful about changing the interface and network settings for the threat defense in CDO so you do not disrupt the connection. If you change the management interface type after you add the threat defense to CDO (from data to Management, or from Management to data), if the interfaces and network settings are not configured correctly, you can lose management connectivity.

This topic helps you troubleshoot the loss of management connectivity.

### View management connection status

In CDO, check the management connection status on the **Devices > Device Management > Device > Management > Manager Access - Configuration Details > Connection Status** page.

At the threat defense CLI, enter the **sftunnel-status-brief** command to view the management connection status. You can also use **sftunnel-status** to view more complete information.

See the following sample output for a connection that is down; there is no peer channel "connected to" information, nor heartbeat information shown:

```
> sftunnel-status-brief
PEER:10.10.17.202
Registration: Completed.
Connection to peer '10.10.17.202' Attempted at Mon Jun 15 09:21:57 2020 UTC
Last disconnect time : Mon Jun 15 09:19:09 2020 UTC
Last disconnect reason : Both control and event channel connections with peer went down
```

See the following sample output for a connection that is up, with peer channel and heartbeat information shown:

```
> sftunnel-status-brief
PEER:10.10.17.202
Peer channel Channel-A is valid type (CONTROL), using 'eth0', connected to '10.10.17.202'
via '10.10.17.222'
Peer channel Channel-B is valid type (EVENT), using 'eth0', connected to '10.10.17.202'
via '10.10.17.222'
Registration: Completed.
IPv4 Connection to peer '10.10.17.202' Start Time: Wed Jun 10 14:27:12 2020 UTC
Heartbeat Send Time: Mon Jun 15 09:02:08 2020 UTC
Heartbeat Received Time: Mon Jun 15 09:02:16 2020 UTC
```

### View the threat defense network information

At the threat defense CLI, view the Management and manager access data interface network settings:

#### show network

```
> show network
===== [ System Information ] =====
Hostname           : ftd-1
DNS Servers        : 208.67.220.220,208.67.222.222
Management port    : 8305
IPv4 Default route
  Gateway           : data-interfaces
IPv6 Default route
  Gateway           : data-interfaces
```

```

===== [ management0 ] =====
State           : Enabled
Link            : Up
Channels        : Management & Events
Mode            : Non-Autonegotiation
MDI/MDIX        : Auto/MDIX
MTU             : 1500
MAC Address     : 28:6F:7F:D3:CB:8D
----- [ IPv4 ] -----
Configuration   : Manual
Address         : 10.99.10.4
Netmask         : 255.255.255.0
Gateway        : 10.99.10.1
----- [ IPv6 ] -----
Configuration   : Disabled

===== [ Proxy Information ] =====
State           : Disabled
Authentication  : Disabled

===== [ System Information - Data Interfaces ] =====
DNS Servers     :
Interfaces      : Ethernet1/1

===== [ Ethernet1/1 ] =====
State           : Enabled
Link            : Up
Name            : outside
MTU             : 1500
MAC Address     : 28:6F:7F:D3:CB:8F
----- [ IPv4 ] -----
Configuration   : Manual
Address         : 10.89.5.29
Netmask         : 255.255.255.192
Gateway        : 10.89.5.1
----- [ IPv6 ] -----
Configuration   : Disabled

```

### Check that the threat defense registered with CDO

At the threat defense CLI, check that CDO registration was completed. Note that this command will not show the *current* status of the management connection.

#### show managers

```

> show managers
Type           : Manager
Host           : account1.app.us.cdo.cisco.com
Display name   : account1.app.us.cdo.cisco.com
Identifier     : f7ffad78-bf16-11ec-a737-baa2f76ef602
Registration   : Completed
Management type : Configuration

```

### Ping CDO

At the threat defense CLI, use the following command to ping CDO from the data interfaces:

#### ping cdo\_hostname

At the threat defense CLI, use the following command to ping CDO from the Management interface, which should route over the backplane to the data interfaces:

```
ping system cdo_hostname
```

### Capture packets on the threat defense internal interface

At the threat defense CLI, capture packets on the internal backplane interface (nlp\_int\_tap) to see if management packets are being sent:

```
capture name interface nlp_int_tap trace detail match ip any any
```

```
show capture name trace detail
```

### Check the internal interface status, statistics, and packet count

At the threat defense CLI, see information about the internal backplane interface, nlp\_int\_tap:

```
show interace detail
```

```
> show interface detail
[...]
Interface Internal-Data0/1 "nlp_int_tap", is up, line protocol is up
  Hardware is en_vtun rev00, BW Unknown Speed-Capability, DLY 1000 usec
  (Full-duplex), (1000 Mbps)
  Input flow control is unsupported, output flow control is unsupported
  MAC address 0000.0100.0001, MTU 1500
  IP address 169.254.1.1, subnet mask 255.255.255.248
  37 packets input, 2822 bytes, 0 no buffer
  Received 0 broadcasts, 0 runts, 0 giants
  0 input errors, 0 CRC, 0 frame, 0 overrun, 0 ignored, 0 abort
  0 pause input, 0 resume input
  0 L2 decode drops
  5 packets output, 370 bytes, 0 underruns
  0 pause output, 0 resume output
  0 output errors, 0 collisions, 0 interface resets
  0 late collisions, 0 deferred
  0 input reset drops, 0 output reset drops
  input queue (blocks free curr/low): hardware (0/0)
  output queue (blocks free curr/low): hardware (0/0)
  Traffic Statistics for "nlp_int_tap":
  37 packets input, 2304 bytes
  5 packets output, 300 bytes
  37 packets dropped
    1 minute input rate 0 pkts/sec,  0 bytes/sec
    1 minute output rate 0 pkts/sec,  0 bytes/sec
    1 minute drop rate, 0 pkts/sec
    5 minute input rate 0 pkts/sec,  0 bytes/sec
    5 minute output rate 0 pkts/sec,  0 bytes/sec
    5 minute drop rate, 0 pkts/sec
  Control Point Interface States:
  Interface number is 14
  Interface config status is active
  Interface state is active
```

### Check routing and NAT

At the threat defense CLI, check that the default route (S\*) was added and that internal NAT rules exist for the Management interface (nlp\_int\_tap).

```
show route
```

```
> show route

Codes: L - local, C - connected, S - static, R - RIP, M - mobile, B - BGP
       D - EIGRP, EX - EIGRP external, O - OSPF, IA - OSPF inter area
```

```

N1 - OSPF NSSA external type 1, N2 - OSPF NSSA external type 2
E1 - OSPF external type 1, E2 - OSPF external type 2, V - VPN
i - IS-IS, su - IS-IS summary, L1 - IS-IS level-1, L2 - IS-IS level-2
ia - IS-IS inter area, * - candidate default, U - per-user static route
o - ODR, P - periodic downloaded static route, + - replicated route
SI - Static InterVRF
Gateway of last resort is 10.89.5.1 to network 0.0.0.0

S*      0.0.0.0 0.0.0.0 [1/0] via 10.89.5.1, outside
C      10.89.5.0 255.255.255.192 is directly connected, outside
L      10.89.5.29 255.255.255.255 is directly connected, outside

>

```

### show nat

```

> show nat

Auto NAT Policies (Section 2)
1 (nlp_int_tap) to (outside) source static nlp_server_0_sftunnel_intf3 interface service
  tcp 8305 8305
  translate_hits = 0, untranslate_hits = 6
2 (nlp_int_tap) to (outside) source static nlp_server_0_ssh_intf3 interface service
  tcp ssh ssh
  translate_hits = 0, untranslate_hits = 73
3 (nlp_int_tap) to (outside) source static nlp_server_0_sftunnel_ipv6_intf3 interface
  ipv6 service tcp 8305 8305
  translate_hits = 0, untranslate_hits = 0
4 (nlp_int_tap) to (outside) source dynamic nlp_client_0_intf3 interface
  translate_hits = 174, untranslate_hits = 0
5 (nlp_int_tap) to (outside) source dynamic nlp_client_0_ipv6_intf3 interface ipv6
  translate_hits = 0, untranslate_hits = 0

>

```

### Check other settings

See the following commands to check that all other settings are present. You can also see many of these commands on CDO's **Devices > Device Management > Device > Management > Manager Access - Configuration Details > CLI Output** page.

#### show running-config sftunnel

```

> show running-config sftunnel
sftunnel interface outside
sftunnel port 8305

```

#### show running-config ip-client

```

> show running-config ip-client
ip-client outside

```

#### show conn address fmc\_ip

```

> show conn address 10.89.5.35
5 in use, 16 most used
Inspect Snort:
  preserve-connection: 0 enabled, 0 in effect, 0 most enabled, 0 most in effect

TCP nlp_int_tap 10.89.5.29(169.254.1.2):51231 outside 10.89.5.35:8305, idle 0:00:04,
bytes 86684, flags UxIO

```

```
TCP nlp_int_tap 10.89.5.29(169.254.1.2):8305 outside 10.89.5.35:52019, idle 0:00:02,
bytes 1630834, flags UIO
>
```

### Check for a successful DDNS update

At the threat defense CLI, check for a successful DDNS update:

#### debug ddns

```
> debug ddns
DDNS update request = /v3/update?hostname=domain.example.org&myip=209.165.200.225
Successfully updated the DDNS sever with current IP addresses
DDNS: Another update completed, outstanding = 0
DDNS: IDB SB total = 0
```

If the update failed, use the **debug http** and **debug ssl** commands. For certificate validation failures, check that the root certificates are installed on the device:

#### show crypto ca certificates trustpoint\_name

To check the DDNS operation:

#### show ddns update interface fmc\_access\_ifc\_name

```
> show ddns update interface outside

Dynamic DNS Update on outside:
  Update Method Name Update Destination
  RBD_DDNS not available

Last Update attempted on 04:11:58.083 UTC Thu Jun 11 2020
Status : Success
FQDN : domain.example.org
IP addresses : 209.165.200.225
```

### Check CDO log files

See <https://cisco.com/go/fmc-reg-error>.

## Roll Back the Configuration if CDO Loses Connectivity

If you use a data interface on the threat defense for manager access, and you deploy a configuration change from CDO that affects the network connectivity, you can roll back the configuration on the threat defense to the last-deployed configuration so you can restore management connectivity. You can then adjust the configuration settings in CDO so that the network connectivity is maintained, and re-deploy. You can use the rollback feature even if you do not lose connectivity; it is not limited to this troubleshooting situation.

See the following guidelines:

- Only the previous deployment is available locally on the threat defense; you cannot roll back to any earlier deployments.
- The rollback only affects configurations that you can set in CDO. For example, the rollback does not affect any local configuration related to the dedicated Management interface, which you can only configure at the threat defense CLI. Note that if you changed data interface settings after the last CDO deployment using the **configure network management-data-interface** command, and then you use the rollback command, those settings will not be preserved; they will roll back to the last-deployed CDO settings.

- Out-of-band SCEP certificate data that was updated during the previous deployment cannot be rolled back.
- During the rollback, connections will drop because the current configuration will be cleared.

## Procedure

---

**Step 1** At the threat defense CLI, roll back to the previous configuration.

### configure policy rollback

After the rollback, the threat defense notifies CDO that the rollback was completed successfully. In CDO, the deployment screen will show a banner stating that the configuration was rolled back.

**Note** If the rollback failed and CDO management is restored, refer to <https://www.cisco.com/c/en/us/support/docs/security/firepower-ngfw-virtual/215258-troubleshooting-firepower-threat-defense.html> for common deployment problems. In some cases, the rollback can fail after CDO management access is restored; in this case, you can resolve the CDO configuration issues, and redeploy from CDO.

### Example:

For the threat defense that uses a data interface for manager access:

```
> configure policy rollback
```

```
The last deployment to this FTD was on June 1, 2022 and its status was Successful.
Do you want to continue [Y/N]?
```

```
Y
```

```
Rolling back complete configuration on the FTD. This will take time.
```

```
.....
```

```
Policy rollback was successful on the FTD.
```

```
Configuration has been reverted back to transaction id:
```

```
Following is the rollback summary:
```

```
.....
```

```
.....
```

```
>
```

**Step 2** Check that the management connection was reestablished.

In CDO, check the management connection status on the **Devices > Device Management > Device > Management > Manager Access - Configuration Details > Connection Status** page.

At the threat defense CLI, enter the **sftunnel-status-brief** command to view the management connection status.

If it takes more than 10 minutes to reestablish the connection, you should troubleshoot the connection. See [Troubleshoot Management Connectivity on a Data Interface, on page 35](#).

---



## Power Off the Firewall Using CDO

It's important that you shut down your system properly. Simply unplugging the power or pressing the power switch can cause serious file system damage. Remember that there are many processes running in the background all the time, and unplugging or shutting off the power does not allow the graceful shutdown of your firewall.

You can shut down your system properly using the management center.

### Procedure

---

- Step 1** Choose **Devices > Device Management**.
- Step 2** Next to the device that you want to restart, click **Edit** (✎).
- Step 3** Click the **Device** tab.
- Step 4** Click **Shut Down Device** (⊗) in the **System** section.
- Step 5** When prompted, confirm that you want to shut down the device.
- Step 6** If you have a console connection to the firewall, monitor the system prompts as the firewall shuts down. You will see the following prompt:

```
System is stopped.  
It is safe to power off now.
```

```
Do you want to reboot instead? [y/N]
```

If you do not have a console connection, wait approximately 3 minutes to ensure the system has shut down.

- Step 7** You can now turn off the power switch and unplug the power to physically remove power from the chassis if necessary.
- 

## What's Next

To continue configuring your threat defense using CDO, see the [Cisco Defense Orchestrator](#) home page.

