Resolved and Known Issues

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Finding Information about Known and Resolved Issues

Note There are no known issues or resolved issues for Cisco Security Analytics and Logging (On Premises) v.3.3.0.

Use the Cisco Bug Search Tool to find the most current information about known and resolved defects.

Before you begin

Register for a Cisco account if you do not have one. Go to https://identity.cisco.com/ui/tenants/global/v1.0/enrollment-ui.

Step 1 Go to https://tools.cisco.com/bugsearch/

Step 2 Log in with your Cisco account credentials.

Step 3 Click **Select from List** > **Security** > **Network Visibility and Segmentation** > **Cisco Security Analytics and Logging**, and click OK.

Step 4 In Releases field, enter the version of the release, for example, 3.3.

Step 5 Depending on your requirements, do one of the following:

   a. To view the list of resolved issues, select **Fixed in these Releases** from the Show Bugs drop down.

   b. To view the list of known issues, select **Affecting these Releases** from the Show Bugs drop down and select **Open** from the Status drop down.

If you have questions or problems, click the **Help** or **Feedback** links at the top right side of the tool. There is also an interactive tour; to view it, click the link in the orange bar above the search fields.

Contacting Support

If you need technical support, please do one of the following:

- Contact your local Cisco Partner

- Contact Cisco Support

    - To open a case by web: http://www.cisco.com/c/en/us/support/index.html

    - To open a case by email: tac@cisco.com

    - For phone support: 1-800-553-2447 (U.S.)

    - For worldwide support numbers: https://www.cisco.com/en/US/partner/support/tsd_cisco_worldwide_contacts.html