



# Release Notes for Cisco Video Surveillance High Definition IP Cameras, Release 2.7.2

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**April 5, 2016**

These release notes provide important information for the Cisco Video Surveillance High Definition IP camera, Release 2.7.2, which applies to the following Cisco IP camera models:

- 3000 Series IP Cameras
  - CIVS-IPC-3050
  - CIVS-IPC-3421V
  - CIVS-IPC-3520
  - CIVS-IPC-3530
  - CIVS-IPC-3535
- 6000 Series IP Cameras
  - CIVS-IPC-6000P
  - CIVS-IPC-6020
  - CIVS-IPC-6030
  - CIVS-IPC-6050
  - CIVS-IPC-6400
  - CIVS-IPC-6400E
  - CIVS-IPC-6500PD
- 7000 Series IP Camera
  - CIVS-IPC-7030
  - CIVS-IPC-7030E
  - CIVS-IPC-7070
  - CIVS-IPC-7530PD
- PTZ IP Cameras
  - CIVS-IPC-2830



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- CIVS-IPC-2835
- CIVS-IPC-6930

For information about firmware compatibility and Cisco VSM releases that new cameras require, see the current Cisco VSM Release Notes at the following URL:

[http://www.cisco.com/en/US/products/ps10818/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/ps10818/prod_release_notes_list.html)

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## What's New

Release 2.7.2 fixes bug number CSCux10783.

## Installing ActiveX Client

The following sections provide information about installing the ActiveX client:

- [Minimum Installation Requirements, page 2](#)
- [Installation Procedure, page 2](#)

## Minimum Installation Requirements

- Windows 7 with Standard User Rights
- DirectX End-User Runtime (DirectX 9.0 or higher)
  - DirectX 11 installed with Windows 7
- .Net Framework 2.0 SP 1 or higher
  - Installed with Windows 7 by default
- Computer Display drivers installed properly
- Support for the 32-bit version of Internet Explorer 9, 10, and 11

## Installation Procedure

If you go to the View Video window or the Local Storage window in the IP camera web-based interface and ActiveX is not installed, the window indicates that ActiveX is required provides instructions that explain how to download and install ActiveX.

To download and install ActiveX, follow these steps:

#### Procedure

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- Step 1** From the window IP camera web-based interface that instructs you to install the Cisco Camera UI Control, click **Install** in the yellow banner.
- Step 2** If a Security Warning dialog box appears, click **Install**.
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## Bugs

The following sections provide information about bugs in this IP camera release:

- [Using the Bug Search Tool, page 3](#)
- [Known Bugs, page 4](#)
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## Using the Bug Search Tool

You can use the Bug Search Tool to find information about bugs for this release, including a description of the problems and available workarounds. The Bug Search Tool lists both open and resolved bugs.



#### Note

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Bug Search Tool is the successor to the Bug Toolkit.

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To use the Bug Search Tool, follow these steps:

#### Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the Search For field, then press **Enter**.
- Step 4** To look for information if you do not know the bug ID number, enter keywords which search for text matches in the following sections of a bug:
- headline/title
  - release note
  - product
  - known affected releases/ known fixed releases
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For more information about the Bug Search Tool, click Help on the main Bug Search Tool page:

<https://tools.cisco.com/bugsearch/>

## Known Bugs

Table 1 describes the known bugs in this release.

**Table 1** *Bugs Open in this Release*

Identifier	Description
CSCub85297	Video distortion may occur when viewing multiple cameras on the same PC
CSCue99434	MJPEG configuration change may take up to 5 minutes before streaming starts
CSCum43626	Camera fails to install license for camera application
CSCut10929	Cannot use apps if log in via IPv6 address with Mozilla or Chrome browser
CSCuv10473	Cannot configure .255 network addresses

## Resolved Bugs

Table 2 describes the resolved bugs in this release.

**Table 2** *Bugs Resolved in this Release*

Identifier	Description
CSCux10783	3xxx/6xxx/6930—audio packet drops and pops in audio

## Related Documentation

For additional information about the Cisco Video Surveillance IP camera, see the *Installation Guide* and *Configuration Guide* for your IP camera. The documentation is available at this URL:

[www.cisco.com/go/ipcamera](http://www.cisco.com/go/ipcamera)

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as an RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

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