



Cisco Video Surveillance PTZ IP Camera Configuration Guide

Release 1.2.2

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Preface

Overview

This document, *Cisco Video Surveillance PTZ IP Camera Configuration Guide*, provides information about configuring and deploying the following Cisco Video Surveillance IP PTZ cameras:

- Cisco Video Surveillance SD Outdoor 2830 IP PTZ Camera, NTSC
- Cisco Video Surveillance SD Outdoor 2835 IP PTZ Camera, PAL
- Cisco Video Surveillance HD Outdoor 6930 IP PTZ Camera

Organization

This manual is organized as follows:

Chapter 1, “Overview”	Provides information about the IP camera features, instructions for accessing the user interface, and information about the user interface.
Chapter 2, “Initial Setup of the PTZ IP Camera”	Provides information and instructions about performing the initial setup of the IP Camera
Chapter 3, “Live Video Viewing”	Provides information and instructions about viewing live video.
Chapter 4, “Feature Setup”	Provides information and instructions for configuring IP camera features, such as streaming, camera capabilities, video overlay, I/O ports, and events.
Chapter 5, “Network Setup”	Provides information and instructions for configuring network setting, such as IP addressing, time, discovery, IP filtering, and Quality of Service (QoS).
Chapter 6, “Administration”	Provides information and instructions for performing administrative tasks, such as IP camera initialization, user management, maintenance, firmware upgrade, device processes management, and password complexity.
Chapter 7, “Log Configuration”	Provides information and instructions for configuring and viewing logs.

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information about obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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Overview

This chapter provides information about the Cisco Video Surveillance PTZ IP camera features, instructions for accessing the user interface, and information about the user interface. It includes the following topics:

- [PTZ IP Camera Features, page 1-1](#)
- [Accessing the PTZ IP Camera, page 1-3](#)
- [Understanding the PTZ IP Camera User Interface, page 1-4](#)

PTZ IP Camera Features

The Cisco Video Surveillance PTZ IP cameras are primarily used for monitoring wide open outdoor areas such as building entrances, airports, highways, and parking lots.

The dome cover protects the camera body against rain and dust. The wide temperature range allows the camera to operate under extreme weather conditions.

The following PTZ IP cameras are available:

- Cisco Video Surveillance SD Outdoor 2830 PTZ IP Camera, NTSC
- Cisco Video Surveillance SD Outdoor 2835 PTZ IP Camera, PAL
- Cisco Video Surveillance HD Outdoor 6930 PTZ IP Camera

The Cisco Video Surveillance PTZ IP cameras offer a feature-rich digital camera solution for a video surveillance system.

The 2830 and 2835 standard-definition (SD) cameras feature:

- NTSC and PAL models
- D1, 4CIF, and CIF resolution at 30 frames per second (fps)
- 12 x optical zoom
- 360 continuous rotation
- Support for PoE+ and High PoE
- Local storage
- IP66 rating

The 6930 high-definition (HD) camera features:

- Full HD resolution (1920 x 1080) at 30 fps

- 20 x optical zoom
- 360 continuous rotation
- Support for PoE+ and High PoE
- Local storage
- IP66 rating

In addition, the PTZ IP cameras provide networking and security capabilities, including multicast support, hardware-based Advanced Encryption Standard (AES), and hardware-based Data Encryption Standard/Triple Data Encryption Standard (DES/3DES) encryption. The cameras can be powered through an external power supply or by integrated Power over Ethernet (PoE).

The PTZ cameras include the following key features:

- **H.264 and MJPEG compression**—The PTZ IP camera can generate H.264 and MJPEG streams simultaneously.
- **Progressive scan video**—The PTZ IP camera captures each frame at its entire resolution using progressive scan rather than interlaced video capture, which captures each field of video.
- **Analog video output**—The PTZ IP camera supports analog video for all resolutions with 15 fps or lower with no secondary stream.
- **Medianet**—The PTZ IP camera supports the Auto Smartports feature of the Media Services Interface (MSI). MSI enables a camera to participate as an endpoint in the Cisco medianet architecture when connected to a medianet enabled switch.
- **Day/night switch support**—An IR-cut filter provides increased sensitivity in low-light conditions.
- **Multi-protocol support**—These protocols are supported: DHCP, FTP, HTTP, HTTPS, NTP, RTP, RTSP, SMTP, SNMP v2 and v3, SSL/TLS, and TCP/IP.
- **Web-based management**—You perform ongoing administration and management of the PTZ IP camera through web-based configuration menus.
- **Pan, tilt, and zoom**—You can remotely set the camera to monitor a certain area by using the pan, tilt, and zoom controls.
- **Motion detection**—The PTZ IP camera can detect motion in user-designated fields of view by analyzing changes in pixels and generate an alert if motion is detected.
- **Flexible scheduling**—You can configure the PTZ IP camera to respond to events that occur within a designated schedule.
- **Syslog support**—The PTZ IP camera can send log data to a Syslog server.
- **IP address filter**—You can designate IP addresses that can access the PTZ IP camera and IP addresses that cannot access the PTZ IP camera.
- **User-definable HTTP/ HTTPS port number**—You can define the port that is used to connect to the camera through the Internet.
- **DHCP support**—The PTZ IP camera can automatically obtain its IP addresses in a network in which DHCP is enabled.
- **Network Time Protocol (NTP) support**—The PTZ IP camera can calibrate its internal clock with a local or Internet time server.
- **Support for C and CS mount lenses**—The PTZ IP camera supports a variety of C and CS mount lenses.

- **Power options**—The PTZ IP camera can be powered with 24 volts AC, which is provided through an optional external power adapter, or through PoE (802.3af), which is provided through a supported switch.
- **Camera access control**—You can control access to PTZ IP camera configuration windows and live video by configuring various user types and log in credentials.

Accessing the PTZ IP Camera

After you perform the initial configuration as described in the [Chapter 2, “Initial Setup of the PTZ IP Camera,”](#) follow the steps in this section each time that you want to access the PTZ IP camera windows to make configuration settings, view live video, or perform other activities.

You access these windows by connecting to the PTZ IP camera from any PC that is on the same network as the PTZ IP camera and that meets these requirements:

- Operating system—Microsoft Windows 7 (32-bit or 64-bit)
- Browser—Internet Explorer 8.0 (32-bit only)

You need this information to access the PTZ IP camera windows:

- IP address of the PTZ IP camera. By default, the PTZ IP camera attempts to obtain an IP address from a DHCP server in your network. If the PTZ IP camera cannot obtain an IP address through DHCP within 90 seconds of powering up or resetting, it uses the default IP address of 192.168.0.100.
- Port number, if other than the default value. Default port numbers for the PTZ IP camera are 443 for HTTPS and 80 for HTTP. The PTZ IP camera administrator can configure an HTTPS port and an HTTP port as described in the [“Initialization Window”](#) section on page 6-1.
- Your user name and password for the PTZ IP camera. The PTZ IP camera administrator configures user names and passwords as described in the [“User Window”](#) section on page 6-3.

To access the PTZ IP camera windows, perform the following these steps.

Before you Begin

The Microsoft .NET Framework version 2.0 or later must be installed on the PC that you use to connect to the PTZ IP camera. You can download the .NET Framework from the Microsoft website.

Procedure

Step 1 Start Internet Explorer and enter the following in the address field:

protocol://ip_address:port_number

where:

- *protocol* is **HTTPS** for a secure connection or **HTTP** for a non-secure connection. You can use HTTP only if you configure the camera to accept non-secure HTTP connections as described in [Chapter 2, “Initial Setup of the PTZ IP Camera.”](#)
- *ip_address* is the IP address of the PTZ IP camera. The default IP address is 192.168.0.100.
- *port_number* is the port number that is used for HTTPS or HTTP connections to the PTZ IP camera. You do not need to enter a port number if you are connecting through the default HTTPS port 443 or the default HTTP port 80.

For example,

- Enter the following for a secure connection if the IP address is 192.168.0.100 and the HTTPS port number is 443:

https://192.168.0.100

- Enter the following for a secure connection if the IP address is 203.70.212.52 and the HTTPS port number is 1024:

https://203.70.212.52:1024

- Enter the following for a non-secure connection if the IP address is 203.70.212.52 and the HTTP port number is 80:

http://203.70.212.52

- Enter the following for a non-secure connection if the IP address is 203.70.212.52 and the HTTP port number is 1024:

http://203.70.212.52:1024

Step 2 Enter your PTZ IP camera user name and password in the Username and Password fields, then click **Login**.

To log in as the PTZ IP camera administrator, enter the user name **admin** (which is case sensitive) and the password that is configured for the administrator. To log in as a user, enter the user name and password that are configured for the user.

The Home window for the PTZ IP camera appears.

Understanding the PTZ IP Camera User Interface

After you log in to the PTZ IP camera, you can access the PTZ IP camera windows and perform a variety of administrative and user procedures.

The links and activities that you can see and access in the PTZ IP camera windows depend on your PTZ IP camera privilege level. Privilege levels are configured as described in the [“User Window” section on page 6-3](#) and include the following:

- Administrator—Can access all PTZ IP camera windows, features, and functions.
- Viewer—Can access the Camera Video & Control window with limited controls, and can access the **Refresh**, **Logout**, **About**, and **Help** links from that window.

PTZ IP Camera Window Links

The PTZ IP camera user interface includes links that you use to access various windows and perform other tasks. [Table 1-1](#) describes each link and lists the PTZ IP camera privilege level that you must have to access the link.

Table 1-1 Links in the PTZ IP Camera Windows

Link	Description	Privilege Level
Refresh	Updates the information in the window that is currently displayed.	Administrator User
Home	Displays the System Information window. For more information, see Table 1-2 .	Administrator
View Video	Displays the Camera Video & Control window. You may be prompted to install ActiveX controls when trying to access this window for the first time. ActiveX controls are required to view video from the PTZ IP camera. Follow the on-screen prompts to install ActiveX controls.	Administrator User
Setup	Displays the Setup window and provides access to the configuration menus for the PTZ IP camera.	Administrator
Logout	Logs you out from the PTZ IP camera.	Administrator User
About	Displays a pop-up window with model, version, and copyright information for the PTZ IP camera.	Administrator User
Help	Displays reference information for the window that is currently displayed.	Administrator User

PTZ IP Camera Windows

The PTZ IP camera user interface includes these main windows:

- System Information window—Accessed by clicking the Home link. Displays the information that is described in [Table 1-2](#).
- Camera Video & Control window—Accessed by clicking the View Video link. Displays live video from the camera and lets you control a variety of camera and display functions. For detailed information, see [Chapter 3, “Live Video Viewing.”](#)
- Setup window—Accessed by clicking the Setup link. Provides access to the PTZ IP camera configuration windows. For detailed information, see the following chapters:
 - [Chapter 4, “Feature Setup.”](#)
 - [Chapter 5, “Network Setup.”](#)
 - [Chapter 6, “Administration.”](#)
 - [Chapter 7, “Log Configuration.”](#)

Table 1-2 Home Window Information

Field	Description
General Information	
ID	Identifier of the PTZ IP camera. To configure the ID, see the “Basic Window” section on page 5-1.

Table 1-2 Home Window Information (continued)

Field	Description
Name	Name of the PTZ IP camera. To configure the name, see the “Basic Window” section on page 5-1.
Current Time	Current date and time of the PTZ IP camera. To set the date and time, see the “Time Window” section on page 5-4.
S/N	Serial number of the PTZ IP camera.
Firmware	Version of the firmware that is installed on the PTZ IP camera.
Part Number	Cisco manufacturing part number of the PTZ IP camera.
Top Assembly Revision	Cisco assembly revision number.
Network Status	
MAC Address	MAC address of the PTZ IP camera.
Configuration Type	Method by which the PTZ IP camera obtains its IP address. To configure this method, see the “IP Addressing Window” section on page 5-3.
LAN IP	IP address of the LAN to which the PTZ IP camera is connected. To configure this IP address, see the “IP Addressing Window” section on page 5-3.
Subnet Mask	Subnet mask of the LAN to which the PTZ IP camera is connected. To configure the subnet mask, see the “IP Addressing Window” section on page 5-3.
Gateway Address	IP address of the gateway through which the PTZ IP camera is connected. To configure this IP address, see the “IP Addressing Window” section on page 5-3.
Primary DNS	IP address of the primary DNS server, if configured for the PTZ IP camera. To configure a primary DNS server, see the “IP Addressing Window” section on page 5-3.
Secondary DNS	IP address of the secondary DNS server, if configured for the PTZ IP camera. To configure a secondary DNS server, see the “IP Addressing Window” section on page 5-3.
IO Port Status	
Input Port	Current state of the input port(s) on the PTZ IP camera. To configure an input port, see the “IO Ports Window” section on page 4-11.
Output Port	Current state of the output port(s) on the PTZ IP camera. To configure an output port, see the “IO Ports Window” section on page 4-11.
Stream 1 and Stream 2	
User	PTZ IP camera user name of each user who is accessing the primary video stream (Stream 1) or the secondary video stream (Stream 2) through a client PC or a third-party device. By default, users appear in order of start time. To display users in ascending order of any information in any corresponding column, click the column heading. Click a column heading again to reverse the display order.
IP Address	IP address of the client device.
Start Time	Time and date that the client accessed the video stream for this session.

Table 1-2 Home Window Information (continued)

Field	Description
Elapsed Time	Length of time that the client has been accessing the video stream.
Codec	Video codec (H.264 or MJPEG) being used for the stream.



CHAPTER 2

Initial Setup of the PTZ IP Camera

After you install the PTZ IP camera, or after you perform a factory reset procedure, you must access the PTZ IP camera and make initial configuration settings. These settings include administrator and root passwords, and whether the PTZ IP camera can be accessed through an HTTP connection in addition to the default HTTPS (HTTP secure) connection.

To make these configuration settings, you connect to the PTZ IP camera from any PC that is on the same network as the PTZ IP camera. The PC must meet these requirements:

- Operating system—Microsoft Windows 7 Enterprise (32-bit or 64-bit)
- Browser—Internet Explorer 8.0 (32-bit only)

In addition, you must know the IP address and default login credentials of the PTZ IP camera. By default, when the PTZ IP camera powers on, it attempts to obtain an IP address from a DHCP server in your network. If the camera cannot obtain an IP address through DHCP within 90 seconds, it uses a default IP address of 192.168.0.100. The default login credentials (Username/Password) are admin/admin.

To connect to the IP camera for the first time and make initial configuration settings, perform the following steps. You can change these configuration settings in the future as described in [Network Setup, page 5-1](#).

Before you Begin

The Microsoft .NET Framework version 2.0 or later must be installed on the PC that you use to connect to the PTZ IP camera. You can download the .NET Framework from the Microsoft website.

Procedure

- Step 1** Start Internet Explorer, enter **HTTPS://ip_address** in the address field, and press **Enter**.
Replace *ip_address* with the IP address that the PTZ IP camera obtained through DHCP or, if the camera was unable to obtain this IP address, enter **192.168.0.100**.
The Login window appears.
- Step 2** Enter the default login credentials:
Username: **admin**
Password: **admin**
The Initialization window appears.

Step 3 In the Password and Confirm Password fields of the admin row, enter a password for the PTZ IP camera administrator.

You must enter the same password in both fields. The password is case sensitive and must contain at least eight characters, which can be letters, numbers, and special characters, but no spaces. Special characters are: ! " # \$ % & ' () * + , - . : ; < = > ? @ [\] ^ _ ` { | } ~.

Step 4 In the Password and Confirm Password fields of the Root row, enter a password that is used when accessing the PTZ IP camera through a Secure Shell (SSH) connection.

You must enter the same password in both fields. The password is case sensitive and must contain at least eight characters, which can be letters, numbers, and special characters, but no spaces. Special characters are: ! " # \$ % & ' () * + , - . : ; < = > ? @ [\] ^ _ ` { | } ~.

You use the root password if you need to troubleshoot the PTZ IP camera through an SSH connection with the assistance of the Cisco Technical Assistance Center.

Step 5 In the Access Protocols area, check the **Enable HTTP** check box if you want to allow both HTTP and HTTPS connections to the PTZ IP camera.

By default, only the Enable HTTPS check box is checked, which allows only HTTPS (secure) connections to the PTZ IP camera.

Step 6 Click **Apply**.

The PTZ IP camera reboots and the Login window appears.

Step 7 After the PTZ IP camera reboots, start Internet Explorer and, in the Address field, enter the following:

protocol://ip_address

where:

- *protocol* is **HTTPS** or **HTTP**. (You can use HTTP only if you enabled it in [Step 5](#).)
- *ip_address* is the IP address that you used in [Step 1](#).

Step 8 If you are prompted to install ActiveX controls, which are required to view video from the PTZ IP camera, follow the on-screen prompts to do so.

The Home window appears.



CHAPTER 3

Live Video Viewing

After you install and set up the Cisco Video Surveillance PTZ IP Camera, you can connect to the PTZ IP camera through Internet Explorer and access the Camera Video & Control window to view live video from the PTZ IP camera.

The Camera Video & Control window also provides for controlling the video display, configuring preset positions, and controlling certain PTZ IP camera functions. Available controls depend on the privilege level of the user.



To view live video, log in to the PTZ IP camera and click **View Video** in the PTZ IP camera Main window menu bar. The Camera Video & Control window appears. This window displays live video from the camera and lets you control a variety of camera and display functions.

The controls that you see in the Camera Video & Control window depend on your PTZ IP camera privilege level and the configuration settings for the PTZ IP camera. Users with the Administrator privilege can access all controls. Users with the Viewer privilege do not have access to the following controls:

- Video image controls
- Motion detection controls

[Table 3-1](#) describes the controls in the main Camera Video & Control window.

Table 3-1 *Camera Video & Control Window Controls*

Control	Description
Video controls	
Video Codec drop-down list 	Choose the codec for video transmission (H.264 or MJPEG). You can choose H.264 only if the primary video stream (channel 1) is enabled. You can choose MJPEG only if the secondary video stream (channel 2) is enabled. For information about enabling and disabling video streams, see the “Streaming Window” section on page 4-1 .

Table 3-1 Camera Video & Control Window Controls (continued)

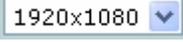
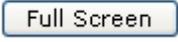
Control	Description
Video Resolution drop-down list 	<p>Choose the resolution for video transmission. The resolutions in this drop-down list depend on the video standard that you selected.</p> <p>The 2830 and 2835 cameras support D1 resolution. The 6930 camera supports HD resolution (1920 x 1080).</p> <p>You cannot configure a secondary stream if you configure this resolution for 1920 x 1080.</p> <p>Note You can also change the resolution for video transmission by changing the value in the Video Resolution Type field, as described in the “Streaming Window” section on page 4-1.</p>
Image tools	
Hotspot zoom button 	<p>Click this latch button to enable the digital zoom feature, which provides five-step digital zooming in for the normal (not full screen) video display. Click this button again to disable the digital zoom feature.</p> <p>To perform a digital zoom, engage the Hotspot zoom button and click the video display. The first five clicks zoom the display. The sixth click returns to unzoomed display.</p>
Hotspot pan+tilt button 	<p>This button is disabled.</p>
Save snapshot button 	<p>Captures and saves a the current video image as a .gif file or a .jpg file in the location of your choice and with the file name of your choice.</p> <p>When you click this button, the Snapshot window appears. Click Save and follow the on-screen prompts to save the image with the name and in the location that you want.</p>
Flip button 	<p>Rotates the video image by 180 degrees.</p>
Mirror button 	<p>Reverses the video image.</p>
Restore button 	<p>Displays the default video image, which is not rotated and not reversed.</p>
Full Screen button 	<p>Displays the video image in full screen mode.</p> <p>To return to normal display mode, click the full screen image.</p>

Table 3-1 Camera Video & Control Window Controls (continued)

Control	Description
Audio Control	
	<p>Displays the controls for audio when you enable audio. Controls are greyed out when audio is disabled. To enable audio:</p> <ul style="list-style-type: none"> Click on the Setup link and select Streaming. From the Audio section of the Streaming page, check the Enable Audio box. Click Save. <p>Use these controls to enable or disable the speaker and microphone. Use the sliders to adjust the volume.</p>

The following settings are accessible from the main Camera Video & Control window:

- [Camera Settings, page 3-3](#)
- [Motion Detection Settings, page 3-7](#)
- [Pan/Tilt/Zoom Settings, page 3-8](#)
- [Privacy Zone, page 3-10](#)

Camera Settings

The controls in [Table 3-2](#) appear when you click the Up Arrow next to Camera Settings under the video image.

Table 3-2 Camera Settings

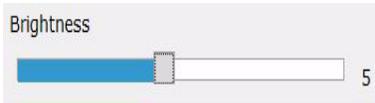
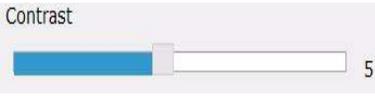
Control	Description
Picture Adjustments	
<p>Brightness slider</p> 	<p>To control the brightness of the video image, drag the slider. Values are 1 through 10. A higher value increases the brightness and a lower value decreases the brightness. For example, if the PTZ IP camera is facing a bright light and the video appears too dark, you can increase the brightness.</p> <p>The default value is 5.</p>
<p>Contrast slider</p> 	<p>To control contrast of the video image, drag the slider. Values are 1 through 10. A higher value increases the contrast and a lower value decreases the contrast.</p> <p>The default value is 5.</p>

Table 3-2 Camera Settings (continued)

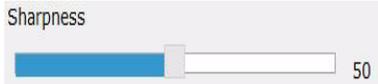
Control	Description
<p>Sharpness slider</p>  <p>The image shows a slider control labeled 'Sharpness'. The slider has a blue bar on the left and a white bar on the right. A vertical line indicates the current value, which is 50.</p>	<p>To control the sharpness of the video from the PTZ IP camera, drag the slider. Values are 1 through 100. A higher value increases the sharpness and a lower value decreases the sharpness.</p> <p>The default value is 50.</p>
<p>Saturation slider</p>  <p>The image shows a slider control labeled 'Saturation'. The slider has a blue bar on the left and a white bar on the right. A vertical line indicates the current value, which is 50.</p>	<p>To control the saturation of the video from the PTZ IP camera, drag the slider to select a value from 1 through 100. A higher value increases the saturation and a lower value decreases the saturation.</p> <p>High saturation provides a vivid, intense color for a video image. With less saturation, the video image appears more muted and gray.</p> <p>The default value is 50.</p> <p>Note This control is not supported on the 2830 and 2835 PTZ PTZ IP cameras.</p>
Restore button	Resets white balance, brightness, contrast, sharpness, saturation, and hue to their default values.
White Balance Mode	<p>Options are</p> <ul style="list-style-type: none"> • Auto (default)—White balance is automatically set by the camera and is suitable for most conditions. • Indoor—This white balance mode is specifically for indoors. You can capture images with natural white balance. • Outdoor—This white balance mode is specifically for outdoors. You can capture images with natural white balance in the morning and evening. • One Push WB—This option is a fixed white balance mode. You can automatically readjust as required, assuming that a white object, in suitable lighting conditions and occupying more than half of the image area, is seen by the camera. • Manual—With this option you can set the white balance by setting red gain (RGain) and blue gain (BGain) manually. • Sodium Lamp—This option is a fixed white balance mode specifically for sodium vapor lamps. • ATW—The camera automatically adjusts the white balance in response to varying light conditions.

Table 3-2 Camera Settings (continued)

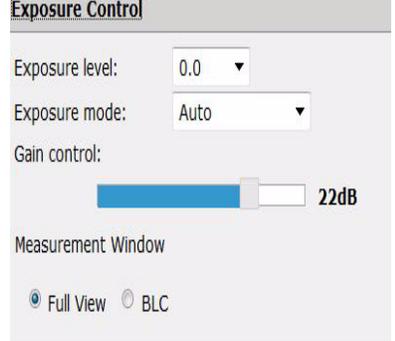
Control	Description
Exposure Control	
Note Click on the Exposure Control heading to access the controls.	
	
Exposure level	<p>Choose this option if you want to increase or decrease the exposure level.</p> <p>For example, if you want to add light to properly expose the image, set the value to +2. If you want to underexpose the scene, set value to -2.</p> <p>Range is -2.0 through +2.0. Default is 0.</p>
Exposure mode	<p>Options are</p> <ul style="list-style-type: none"> • Auto (default)—Automatically sets the Exposure time. You can manually set the Gain control. • Shutter Priority—Allows you to manually set the Exposure time and Gain control. Choose longer exposures to create an impression of motion. Choose shorter exposures to ensure that the motion is effectively frozen in the resulting image. • Iris Priority—Allows you to manually set the Gain control and Iris adjustment to control the distance between the nearest and farthest objects in a scene that appear acceptably sharp in an image. • Manual—Allows you to manually set the Exposure time, Gain control, and Iris adjustment. Selecting this option sets the Switch Mode to Day on the Camera page.
Gain control slider	<p>Set the gain control.</p> <p>Range is 6dB through 28dB.</p> <p>Default is 22dB.</p> <p>Note Changing gain control affects the Day to Night Threshold on the Camera page.</p>

Table 3-2 Camera Settings (continued)

Control	Description
Measurement Window	Options are <ul style="list-style-type: none"> • Full View—Exposure is calculated based on full view. • Back light compensation (BLC)—This option adds a weighted region in the middle of the image view to give necessary exposure compensation. The option is only available when the Exposure mode is set to Auto.
Advanced Settings	
Note Click on the Advanced Settings title to access the control.	
Enable WDR	For extremely light and dark areas, enable the wide dynamic range (WDR) feature to ensure you can clearly view the objects in the scene. Options are <ul style="list-style-type: none"> • Off (default) • Auto • Manual

Motion Detection Settings

The controls in [Table 3-3](#) appear when you click the Up Arrow in the **Motion Detection** area under the video image. These controls are available only when viewing the primary (H.264) stream.



Note

When you use PTZ on the camera, motion detection is disabled for 20 seconds.

Table 3-3 Motion Detection Settings

Control	Description
Enable Motion Detection check box	<p>Enables the motion detection feature and displays a grid over the video image.</p> <p>When motion detection is enabled, the PTZ IP camera monitors activity in regions of the video that you specify. If activity at a defined level occurs in any of these areas, the PTZ IP camera generates an alert and takes the actions that are configured as described in the “Event Notification Window” section on page 4-12.</p> <p>After motion detection has been enabled, you create specific regions that the PTZ IP camera monitors for activity. To create a motion detection region, right-click on the video image, choose Draw Region, and then click and drag across the motion detection grid to draw a green square or rectangle comprised of one or more grid squares. Up to eight of the following regions can be drawn:</p> <ul style="list-style-type: none"> • Motion inclusion regions—Designate areas to examine for motion. You can draw up to four motion inclusion regions. • Motion Exclusion Regions—Designate areas to ignore for motion. You can draw up to four motion exclusion regions. <p>For each region listed under the Region Properties area, you can configure the following properties:</p> <ul style="list-style-type: none"> • IsActive—Specifies whether the region is active (enabled) or not active (disabled). Choose true to enable a region; choose False to disable a region. • Location—Specifies the grid coordinate (X, Y) for the upper left corner of the region. • Name—You can enter a name of up to 12 characters for a region. • Region Type—Specifies whether the region is an inclusion or an exclusion region. Choose Inclusion to have the region examine for motion; choose Exclusion to have the region ignore motion. • Sensitivity—Designates the relative amount of activity that the PTZ IP camera must detect in the area before it generates an alert. A lower value means that more, or faster, activity is required to trigger an alert. A higher value means that less, or slower, activity is required. The default value is 80. • Threshold—Designates the percentage of pixels that the PTZ IP camera must identify as changed in the area before it generates an alert. The camera detects pixel changes at the defined sensitivity level. The default threshold value is 10. <p>To reset the sensitivity and threshold to their default values of 80 and 10 respectively, right-click on the region, and choose Restore Values.</p> <p>To remove a region, right-click it, and choose Delete Region.</p>

Pan/Tilt/Zoom Settings

The controls in [Table 3-4](#) appear when you click the Up Arrow in the **Pan/Tilt/Zoom** area at the bottom of the video image.

Table 3-4 Pan/Tilt/Zoom Settings

Control	Description
Pan Tilt Zoom	
	<p>Check the Enable Pan and Tilt box to enable the pan and tilt controls on the left and the zoom controls.</p> <p>Use the arrow buttons to manually position the camera to the desired area.</p> <p>Use the home button to return the camera to the original position.</p>
Zoom	<p>To control the field of view zoom factor, left click on the minus magnifier to zoom out (wide). Left click on the plus magnifier to zoom in (telephoto).</p> <p>Depress the left mouse button to continuously zoom in or out.</p> <p>Note To use these controls, you must enable Pan and Tilt.</p>
Enable Digital Zoom	Check this box to enable digital zoom.
Enable Auto Focus	Check this box to automatically focus the PTZ IP camera for the selected zoom.
Focus	<p>To manually control the field of view focus, use the left arrow to focus on close objects. Use the right arrow to focus on far objects.</p> <p>Note To use the Focus controls, ensure that the Enable Auto Focus option is not checked.</p>

Table 3-4 Pan/Tilt/Zoom Settings (continued)

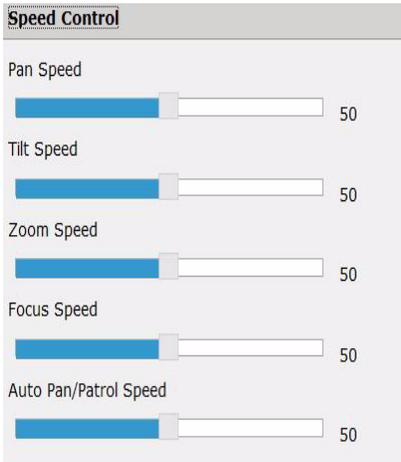
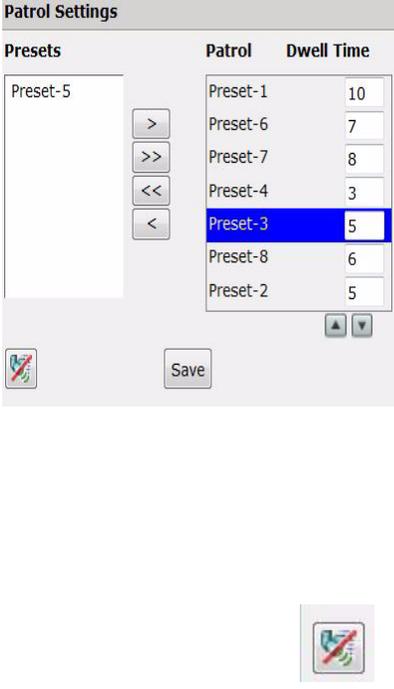
Control	Description
Preset & Home Position	
Note Click on the title to access these controls.	
	<p>You can configure a maximum of eight preset positions.</p> <p>To add a preset position</p> <ul style="list-style-type: none"> Click on the plus button. Enter a unique name for this preset position. The name can contain from 1 to 64 characters, which can be letters, numbers, and special characters, but no spaces. Special characters are: ! % () , - = @ _ ~ Click the Save button. <p>If you already configured the maximum amount of preset positions, an error message displays.</p> <p>To delete a preset position, use the trash button.</p> <p>Note You cannot delete a preset position that is part of a patrol list. Go to Patrol Settings to remove a preset position from the patrol list.</p> <p>To set one of the preset positions as the home position, click the Set Current Home Position button.</p> <p>To restore the default home position, click the Restore default Home Position button.</p>
Speed Control	
	<p>Pan Speed—Use the slider to set the rate at which the camera pans to the desired location. Values are 1 through 100. Default is 50.</p> <p>Tilt Speed—Use the slider to set the rate at which the camera tilts. Values are 1 through 100. Default is 50.</p> <p>Zoom Speed—Use the slider to set the rate at which the camera zooms. Values are 1 through 100. Default is 50.</p> <p>Focus Speed—Use the slider to set the rate at which the camera focuses on a desired location. Values are 1 through 100. Default is 50.</p> <p>Auto Pan/Patrol Speed—Use the slider to set the rate at which the camera automatically pans and patrols based on the patrol list. Values are 1 through 100. Default is 50.</p>

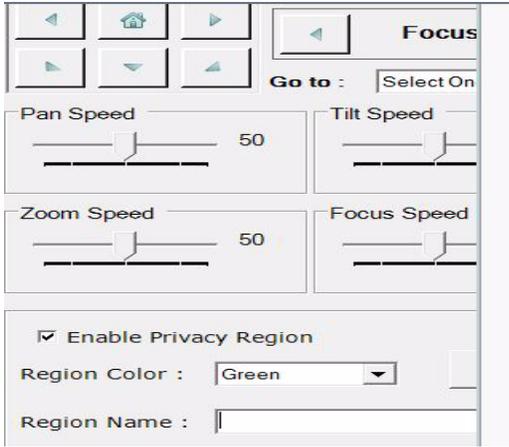
Table 3-4 Pan/Tilt/Zoom Settings (continued)

Control	Description
<p>Patrol Settings</p> 	<p>Use this screen to manage the patrol areas and times for each preset position.</p> <p>After adding the preset positions, select the preset position in the Presets list. Use the right arrow button to add one preset (>) to the patrol list. To add all of the preset positions, use the Shift key to highlight all of the positions. Click the double right arrow button (>>). These presets are now added to the Patrol list.</p> <p>Set the time that the Preset position patrols the area before moving to the next position by adding the time in the Dwell Time box next to each preset.</p> <p>Dwell Time is the time (in seconds) that the camera spends in a specific preset area.</p> <p>To set the priority of each preset, highlight the preset. Use the up and down arrows under the Patrol and Dwell Time window to set the priority of each preset.</p> <p>Click the Save button to save the patrol settings. An informational message appears indicating that the patrol settings are successfully stored on the camera.</p> <p>Use the Auto Patrol button to start patrolling the first preset area in the patrol list followed by the second, and so forth. Click the button to stop patrolling.</p>

Privacy Zone

The controls in [Table 3-5](#) appear when you click the Up Arrow in the **Privacy Zone** area at the bottom of the video image.

Table 3-5 Privacy Zone Controls

Control	Description
	<p>Use the Privacy Zone section to mask particular regions that should not be visible in video streaming. Privacy Zone is drawn on the center of the image. In the Privacy Zone section, use the pan, tilt, zoom, and focus controls to place targeted object or view inside the green box in center. The green box can be resized to increase height and width.</p> <p>Once the target object is inside the green box, enter the name in the Region Name edit box and click the Add button to draw the mask on video.</p> <p>To change mask color, click the Region Color drop down box and select mask color. Click the Save button to apply new mask color to video.</p> <p>To remove a privacy region, select desired region from the Privacy Mask drop down list. The camera automatically goes to the position of the selected mask. Click the Delete button to delete the mask. The message, "Privacy Zone setting successfully stored on the camera" is displayed when region is deleted.</p> <p>To focus on a particular Privacy Zone, select the region name from Privacy Mask drop down list. The camera automatically pans and tilts to the masked region.</p>



Feature Setup

The Feature Setup windows allow you to configure a variety of PTZ IP camera features and functions. The following sections describe the Feature Setup windows in detail:

- [Streaming Window, page 4-1](#)
- [Camera Window, page 4-8](#)
- [Video Overlay Window, page 4-10](#)
- [IO Ports Window, page 4-11](#)
- [Event Notification Window, page 4-12](#)

Streaming Window

The Streaming window provides options for configuring video streams from the PTZ IP camera. You can configure settings for the primary and an optional secondary video stream.

Configuring a secondary stream is useful for providing a video stream that is at a lower resolution than the primary stream to third-party devices or software.

The primary stream supports H.264 for video. The secondary stream supports MJPEG for video.

When configuring video streams, be aware of the following guidelines:

- You cannot configure a secondary stream (channel 2) if you configure the resolution of the primary stream to 2560 x 1920, or 1920 x 1080 @ 20 FPS or higher.
- You cannot configure the resolution for the primary stream to 2560 x 1920, or 1920 x 1080 @ 20 FPS or higher if a secondary stream is enabled.
- The resolution of the primary stream must be higher than the resolution of the secondary stream.
- You cannot configure a maximum frame rate of 30 for the primary stream if the secondary stream is enabled.
- Multiple secondary frame rates are supported. [Table 4-3](#) shows the frame rate combinations of primary and secondary streams with a 4:3 aspect ratio for the 2830 camera. [Table 4-4](#) shows the frame rate combinations of primary and secondary streams with a 4:3 aspect ratio for the 2835 camera. [Table 4-3](#) shows the frame rate combinations of primary and secondary streams with a 16:9 aspect ratio for the 6930 camera. [Table 4-4](#) shows the frame rate combinations of primary and secondary streams with a 4:3 aspect ratio for the 6930 camera.

If a secondary frame rate that is not shown in this table is selected in Cisco Video Surveillance Manager, the PTZ IP camera uses the closest available frame rate.

Table 4-1 Cisco Video Surveillance 2830 Camera Video Stream Support for 4:3 Aspect Ratio

Primary (H.264)	FPS	Max. Bit Rate	Secondary (H.264 or MJPEG)	FPS	Max. Bit Rate
720 x 480	20, 25, 30	4M	720 x 480	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	704 x 480	10, 15	2M
				1, 3, 5, 6, 8	1M
			352 x 240	10, 15	1M
				1, 3, 5, 6, 8	768K
704 x 480	20, 25, 30	4M	704 x 480	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	352 x 240	10, 15	1M
				1, 3, 5, 6, 8	768K
352 x 240	20, 25, 30	2M	352 x 240	10, 15	1M
	10, 15	1M		1, 3, 5, 6, 8	768K
	1, 3, 5, 6, 8	768K			

Table 4-2 Cisco Video Surveillance 2835 Camera Video Stream Support for 4:3 Aspect Ratio

Primary (H.264)	FPS	Max. Bit Rate	Secondary (H.264 or MJPEG)	FPS	Max. Bit Rate
720 x 576	20, 25	4M	720 x 576	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	704 x 576	10, 15	2M
				1, 3, 5, 6, 8	1M
			352 x 288	10, 15	1M
				1, 3, 5, 6, 8	768K
704 x 576	20, 25	4M	704 x 576	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	352 x 288	10, 15	1M
				1, 3, 5, 6, 8	768K
352 x 288	20, 25	2M	352 x 288	10, 15	1M
	10, 15	1M		1, 3, 5, 6, 8	768K
	1, 3, 5, 6, 8	768K			

Table 4-3 Cisco Video Surveillance 6930 Camera Video Stream Support for 16:9 Aspect Ratio

Primary (H.264)	FPS	Max. Bit Rate	Secondary (H.264 or MJPEG)	FPS	Max. Bit Rate
1920 x 1080	20, 25, 30	15M	-		
	15	15M	1024 x 576	10, 15	4M
	6, 8, 10	10M		1, 3, 5, 6, 8	2M
			960 x 544	10, 15	4M
				1, 3, 5, 6, 8	2M
			768 x 432	10, 15	2M
				1, 3, 5, 6, 8	1M
			704 x 400	10, 15	2M
				1, 3, 5, 6, 8	1M
			640 x 368	10, 15	2M
			1, 3, 5, 6, 8	1M	
1280 x 720	20, 25, 30	10M	1024 x 576	10, 15	4M
	10, 15	6M		1, 3, 5, 6, 8	2M
	1, 3, 5, 6, 8	4M	960 x 544	10, 15	4M
				1, 3, 5, 6, 8	2M
			768 x 432	10, 15	2M
				1, 3, 5, 6, 8	1M
			704 x 400	10, 15	2M
				1, 3, 5, 6, 8	1M
			640x368	10, 15	2M
				1, 3, 5, 6, 8	1M
1024 x 576	20, 25, 30	6M	1024 x 576	10, 15	4M
	10, 15	4M		1, 3, 5, 6, 8	2M
	1, 3, 5, 6, 8	2M	960 x 544	10, 15	4M
				1, 3, 5, 6, 8	2M
			768 x 432	10, 15	2M
				1, 3, 5, 6, 8	1M
			704 x 400	10, 15	2M
				1, 3, 5, 6, 8	1M
			640 x 368	10, 15	2M
				1, 3, 5, 6, 8	1M
960 x 544	20, 25, 30	6M	960 x 544	10, 15	4M
	10, 15	4M		1, 3, 5, 6, 8	2M
	1, 3, 5, 6, 8	2M	768 x 432	10, 15	2M

Table 4-3 Cisco Video Surveillance 6930 Camera Video Stream Support for 16:9 Aspect Ratio (continued)

Primary (H.264)	FPS	Max. Bit Rate	Secondary (H.264 or MJPEG)	FPS	Max. Bit Rate
				1, 3, 5, 6, 8	1M
			704 x 400	10, 15	2M
				1, 3, 5, 6, 8	1M
			640 x 368	10, 15	2M
				1, 3, 5, 6, 8	1M
768 x 432	20, 25, 30	4M	768 x 432	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	704 x 400	10, 15	2M
				1, 3, 5, 6, 8	1M
			640 x 368	10, 15	2M
				1, 3, 5, 6, 8	1M
704 x 400	20, 25, 30	4M	704 x 400	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	640 x 368	10, 15	2M
				1, 3, 5, 6, 8	1M
640 x 368	20, 25, 30	4M	640 x 368	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M			

Table 4-4 Cisco Video Surveillance 6930 Camera Video Stream Support for 4:3 Aspect Ratio

Primary (H.264)	FPS	Max. Bit Rate	Secondary (H.264 or MJPEG)	FPS	Max. Bit Rate
1280 x 960	20, 25, 30	10M	720 x 480	10, 15	2M
	10, 15	6M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	4M	704 x 480	10, 15	2M
				1, 3, 5, 6, 8	1M
			352 x 240	10, 15	1M
				1, 3, 5, 6, 8	768K
			720 x 576	10, 15	2M
				1, 3, 5, 6, 8	1M
			704 x 576	10, 15	2M
				1, 3, 5, 6, 8	1M
			352 x 288	10, 15	1M
				1, 3, 5, 6, 8	768K
720 x 576	20, 25, 30	4M	720 x 576	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	704 x 576	10, 15	2M
				1, 3, 5, 6, 8	1M
			352 x 288	10, 15	1M
				1, 3, 5, 6, 8	768K
704 x 576	20, 25, 30	4M	704 x 576	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	352 x 288	10, 15	1M
				1, 3, 5, 6, 8	768K
720 x 480	20, 25, 30	4M	720 x 480	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	704 x 480	10, 15	2M
				1, 3, 5, 6, 8	1M
			352 x 240	10, 15	1M
				1, 3, 5, 6, 8	768K
704 x 480	20, 25, 30	4M	704 x 480	10, 15	2M
	10, 15	2M		1, 3, 5, 6, 8	1M
	1, 3, 5, 6, 8	1M	352 x 240	10, 15	1M
				1, 3, 5, 6, 8	768K
352 x 240	20, 25, 30	2M	352 x 240	10, 15	1M
	10, 15	1M		1, 3, 5, 6, 8	768K

Table 4-4 Cisco Video Surveillance 6930 Camera Video Stream Support for 4:3 Aspect Ratio (continued)

Primary (H.264)	FPS	Max. Bit Rate	Secondary (H.264 or MJPEG)	FPS	Max. Bit Rate
	1, 3, 5, 6, 8	768K			
352 x 288	20, 25, 30	2M	352 x 288	10, 15	1M
	10, 15	1M		1, 3, 5, 6, 8	768K
	1, 3, 5, 6, 8	768K			

To display the Streaming window, perform the following steps:

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Feature Setup** to expand the menu.
- Step 3** From the Feature Setup menu, click **Streaming**.

The Streaming window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 4-5](#) describes the options in the Streaming window.

Table 4-5 Streaming Window Options

Option	Description
Current Stream Area	
Stream	Choose the video stream (Stream 1 or Stream 2) to which the configuration settings in the Streaming window apply. Stream 1 is the primary stream, and Stream 2 is the secondary stream.
Enable Stream	Check this box to cause the PTZ IP camera to send video data on the selected stream. Note Stream 2 can be enabled only if Stream 1 is set to a video resolution lower than 1920 x 1080.
Streaming Area	
Note Each video stream uses its own set of streaming options. The settings shown in the Streaming Area apply to the currently selected stream only.	
Enable SRTP	Check this box to enable Secure Real-time Transport Protocol (SRTP), which provides encryption for the video stream from the PTZ IP camera.

Table 4-5 Streaming Window Options (continued)

Option	Description
RTSP Port	<p>Transmission Control Protocol (TCP) port on which the PTZ IP camera receives Real-Time Streaming Protocol (RTSP) commands. You must configure this port if you want to allow third-party devices or software to access video streams from the PTZ IP camera.</p> <p>RTSP is a standard for connecting a client to control streaming data over the web.</p> <p>Valid values are 554 and 1024 through 65535. The default port is 554.</p>
Video Source Port	<p>Universal Datagram Protocol (UDP) port on which the PTZ IP camera transmits Video Real-Time Transport Protocol (RTP) data.</p> <p>Valid values are even numbers 1024 through 65534. The default port is 1024.</p>
Audio Source Port	<p>UDP port on which the PTZ IP camera transmits audio RTP data</p> <p>Valid values are even numbers 1024 through 65534. The default value is 1026.</p>
Max RTP Packet Size (bytes)	<p>Maximum number of bytes per data packets that are sent in each RTP request.</p> <p>Configure a lower number if you are streaming video to a cell phone that requires smaller data packets.</p> <p>Valid values are 400 through 1400. The default value is 1400.</p>
Enable Multicast	<p>Check this box to send video data as a multicast stream.</p> <p>When multicast is enabled, the PTZ IP camera sends video to the multicast addresses that you designate. Multicast enables several devices to receive the video signal from the PTZ IP camera simultaneously.</p>
Multicast Address	Enter the multicast IP address on which the PTZ IP camera sends a multicast video stream.
Multicast Video Port	<p>Enter the port on which the PTZ IP camera sends a multicast video stream.</p> <p>Valid values are even numbers 1024 through 65532.</p>
Multicast Audio Port	<p>Enter the port on which the PTZ IP camera sends a multicast audio stream.</p> <p>Valid values are even numbers 1024 through 65532.</p>
Time to Live (hops)	<p>Enter the number of hops, which specifies the number of network devices that a video stream can pass before arriving at its destination or being dropped.</p> <p>Valid values are 1 through 255.</p>
Video Area	
Note	Each video stream uses its own set of video options. The settings shown in the Video Area apply to the currently selected stream only.
Video Codec	<i>Display only:</i> Shows the codec for video transmission: H.264 for the primary stream and MJPEG for the secondary stream.

Table 4-5 Streaming Window Options (continued)

Option	Description
Video Resolution	<p>Choose the resolution for video transmission. The resolutions in this drop-down list depend on the video standard that you selected.</p> <p>You can also change the resolution for video transmission by using the Video Resolution drop-down list in the Camera Video & Control window, as described in Table 3-1.</p>
Maximum Frame Rate	Choose the maximum frame rate of the video stream.
Video Quality Control	<p>Choose an option for the video quality of the video stream from the PTZ IP camera:</p> <ul style="list-style-type: none"> • Constant Bit Rate—Available for the primary stream only. Specifies that the video stream is output at or close to the constant bit rate that you choose. The default value is 4 Mbps. A higher bit rate provides better video quality but consumes more bandwidth. • Fixed Quality—Specifies that video is output at a fixed quality, which ranges from Very High to Low. The bit rate may vary to maintain this quality. The default fixed quality is Normal. A higher fixed quality provides better video quality but consumes more bandwidth. <p>You can use these options to help manage bandwidth use in your network. For example, if the PTZ IP camera is focused on an area with little movement, such as an emergency exit, you can configure it with a low fixed quality.</p>
Audio Area	
Enable Audio	Check this check box if you want to enable audio.
Audio Codec	<p>Options are</p> <ul style="list-style-type: none"> • G.711 u-Law • G.711 A-Law
Audio Sampling Rate	<i>Display only.</i> Displays the sampling rate for audio from the PTZ IP camera.
Audio Resolution	<i>Display only.</i> Displays the resolution for audio from the PTZ IP camera.

Camera Window

The Camera window provides options for making certain video adjustments, controlling exposure, and configuring the operation of the PTZ IP camera day and night filters.

The PTZ IP camera day and night filters allow the PTZ IP camera to optimize its video image for various lighting conditions. When the PTZ IP camera uses its day filter, it is operating in *day mode*. In this mode, the camera displays video images in color. When the PTZ IP camera uses its night filter, it is in *night mode*. In this mode, the camera displays video images in black and white.

To display the Streaming window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.

Step 2 Click **Feature Setup** to expand the menu.

Step 3 From the Feature Setup menu, click **Camera**.

The Camera window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 4-6](#) describes the options in the Camera window.

Table 4-6 Camera Window Options

Option	Description
Microphone Area	
Microphone Type	External is the only option. Audio is captured by an optional external microphone, available from third-parties.
Day Night Filter Area	
Switch Mode	<p>Choose the day or night mode for the PTZ IP camera:</p> <ul style="list-style-type: none"> • Day—PTZ IP camera always remains in day mode. • Night—PTZ IP camera always remains in night mode. • Auto—PTZ IP camera automatically switches between day and night modes based on the lighting condition threshold that you specify. • Night External—PTZ IP camera switches to night mode based on an external input port. It switches to day mode when the external input port is not in the triggered status. Output port is optional and can be used to trigger devices connected externally. For more information about input and output ports, see the “IO Ports Window” section on page 4-11. • Night Schedule—PTZ IP camera switches to and from night mode based on the Start and End times. <ul style="list-style-type: none"> – Start Time—Enter the time, in 24 hour format, when camera enters night mode. – End Time—Enter the time, in 24 hour format, when camera exists night mode. <p>Note If you configure a Night Schedule, make sure that the time on the PTZ IP camera is set correctly.</p>
Day to Night Threshold	<p>If the Switch Mode option is set to Auto, choose the value that specifies the relative light threshold at which the PTZ IP camera switches from day to night mode. A lower value designates that the PTZ IP camera switches from day to night mode in brighter conditions. A higher value designates that the PTZ IP camera switches modes in darker conditions.</p> <p>The default value is 10.</p>

Video Overlay Window

The Video Overlay window provides options for configuring overlay information that appears on the video image in the Camera Video & Control window.

To display the Video Overlay window, perform the following steps:

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Feature Setup** to expand the menu.
- Step 3** From the Feature Setup menu, click **Video Overlay**.

The Video Overlay window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 4-7](#) describes the options in the Video Overlay window.

Table 4-7 Video Overlay Window Options

Option	Description
Text Overlay Area	
Enable date/time display	Check this box to display the time from the internal clock of the PTZ IP camera as an overlay on the video image from the PTZ IP camera.
Date/Time alignment in Overlay	Choose whether the date/time is to be aligned to the Left , Center , or Right . This option is displayed when you check the Enable date/time display.
Enable text display	Check this box to display the text that you enter in the Display Text field as an overlay on the video image from the PTZ IP camera. This option can be useful for identifying this PTZ IP camera in an installation with several PTZ IP cameras.
Text Alignment in Overlay	Choose whether the text overlay is to be aligned to the Left , Center , or Right . This option is displayed when you check the Enable text display box.
Text Format	Specifies the text format to use for the text overlay. English (ASCII) is the only available text format. This option is displayed when you check the Enable text display box.
Display Text	If you check the Enable text display box, the text that you enter in this field appears as an overlay on the video image from the PTZ IP camera. The text can contain up to 26 characters, which can include letters, numbers, spaces, and these characters: ! \$ % () + , - . / : = @ ^ _ ` { } ~
Overlay Placement	Choose whether the text overlay is to appear at the Top of Image or Bottom of Image . This option is displayed when you check the Enable text display box.

IO Ports Window

The IO Ports window allows you to configure various options for the input and output ports on the PTZ IP camera. A state change of an input port triggers a camera to take a configured action. An output port sends signals that can control external devices, such as alarms or door switches.

The PTZ IP camera can trigger an action only when input that is received on an input port comes from a contact that is in a normally closed condition. The camera triggers the action when the contact changes to an open condition.

To display the IO Ports window, perform the following steps:

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Feature Setup** to expand the menu.
- Step 3** From the Feature Setup menu, click **IO Ports**.

The IO Ports window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 4-8](#) describes the options in the IO Ports window.

Table 4-8 IO Ports Window Options

Option	Description
Input Ports Area	
Port #	<i>Display only.</i> Indicates the input port numbers available on the PTZ IP camera.
Current State	<i>Display only.</i> Indicates the current state (High or Low) of the corresponding port.
Event Trigger	Choose the state (Rising or Falling) that triggers designated camera actions. When an input port changes to the configured state, the camera determines that an event has occurred and takes the actions that you have configured.
Output Ports	
Port #	<i>Display only.</i> Indicates the output port numbers available on the PTZ IP camera.
Current State	<i>Display only.</i> Indicates the current state (High or Low) of the corresponding port.
Default State	Choose the state (High or Low) that the corresponding port is set to when the PTZ IP camera powers on or resets. The port changes to this state when you click the Save button. The default setting is High.
Event Action	<i>Display only.</i> Indicates the current state (High or Low) to which the output port changes when an event occurs.

Table 4-8 IO Ports Window Options (continued)

Option	Description
Automatic Reset	Check this check box if you want the corresponding output port to go back to its default state after an event occurs.
Duration	If you checked the Automatic Reset check box, enter the amount of time, in milliseconds, that elapses before the port goes back to its default state after an event changes it from the default state.

Event Notification Window

The Event Notification window provides options for how the PTZ IP camera handles events. An event is any of the following:

- A change of state from low to high or from high to low on an input port of the PTZ IP camera. For related information about input ports, see the [“IO Ports Window” section on page 4-11](#).
- Motion that the PTZ IP camera detects. For related information about motion detection, see the [“Motion Detection Settings” rows in Table 3-1](#).
- Loss of video signal.

When an event occurs, it triggers the PTZ IP camera to take certain configured actions:

- HTTP notification—PTZ IP camera sends notification to a remote system via HTTP. This information includes the following:
 - Device ID—ID of the PTZ IP camera
 - Device name—Name of the PTZ IP camera
 - IP address—IP address of the PTZ IP camera
 - MAC address—MAC address of the PTZ IP camera
 - Channel ID—Channel identification number (1 for primary stream or 2 for secondary stream)
 - Channel name—Name that is configured for the channel
 - Date and time—Date and time that the event occurred
 - Active post Count—Sequence number of the notification for this event
 - Event type—Type of event
 - Event state—Indicates whether the event is active or inactive at the time that the event was detected for this notification
 - Event description—Description of the event
 - Input port ID—If the event was triggered by an input port state change, port ID of the port
 - Region index—If the event was triggered by motion detection, identification number of the region in which the PTZ IP camera detected motion
 - Sensitivity level—If the event was triggered by motion detection, sensitivity that is configured for the region in which motion was detected
 - Detection threshold—If the event was triggered by motion detection, threshold that is configured for the region in which motion was detected
- Output port state change—Changes the state of an PTZ IP camera output port from low to high or from high to low.

- **Syslog server message**—Sends a notification message to the designated Syslog server.

The Event Notification window also allows you to designate schedules. If an event takes place within a designated schedule, the PTZ IP camera takes the actions that you configure.

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Feature Setup** to expand the menu.
- Step 3** From the Feature Setup menu, click **Event**.

The Event Notification window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 4-9](#) describes the options in the Event Notification window.

Table 4-9 *Event Notification Window Options*

Option	Description
Event Triggering Area	
Triggered By	<p>Check the desired boxes to designate the events that trigger actions:</p> <p>Input port-number—Event is triggered when an input port on the PTZ IP camera changes state from high to low.</p> <p>Motion Detection—Event is triggered when the camera detects motion, if motion detection is configured as described in the “Motion Detection Settings” rows in Table 3-1.</p> <p>Video Loss—Event is triggered if the PTZ IP camera loses input to its codec sensor module.</p>
Actions	<p>Check the desired boxes to designate the actions that the PTZ IP camera takes when the corresponding trigger occurs.</p> <ul style="list-style-type: none"> • Email—Sends information about the event in an e-mail message to the designated recipient. You design the recipient and configure more e-mail options in other fields in this window. • Output 1—Changes the state of the output 1 port on the PTZ IP camera as defined in the IO Ports Window. • Output 2—Changes the state of the output 2 port on the PTZ IP camera as defined in the IO Ports Window. • Syslog—Sends information about the event to a designated Syslog server. • HTTP—Sends information about the event as an HTTP stream to a remote system. • FTP—Uploads a snapshot or video clip of the event to an FTP server.
Interval	From the drop-down list, choose the time interval (in minutes) to wait after an event occurs before detecting the next event.

Table 4-9 Event Notification Window Options (continued)

Option	Description
Event Scheduling Area	
Scheduling Grid	<p>Designate the times at which an event causes the PTZ IP camera to take the designed actions. If an event occurs during a time that is not designated, the PTZ IP camera does not take any action.</p> <p>Each cell in this grid represents one hour on the corresponding day, starting at 12:00 a.m. (0:00). To designate times, click the desired cells. Selected cells appear shaded.</p> <p>To select all times, click the Set All button.</p> <p>To deselect all times, click the Clear All button.</p> <p>To change the scheduling settings to the last saved configuration, click Undo All.</p>
Set All button	Selects all cells in the scheduling grid. All times are selected, and the entire grid is shaded.
Clear All button	Deselects all cells in the scheduling grid. No times are selected.
Undo All button	Deselects cells in the scheduling grid that you selected since last saving Event Notification window settings.
HTTP Notification Area	
High Availability	Check the box to enable the Secondary HTTP server.
Primary HTTP Server	Identify the primary server to which HTTP messages are sent by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
URL Base	<p>Enter a string to be used as the prefix in the HTTP URL. The HTTP URL is sent in this format:</p> <p><code>http://<IP address>/<URL Base>?<system-provided-name-value-pairs></code></p> <p>where:</p> <ul style="list-style-type: none"> • <i>IP address</i> is the IP address of the destination server. • <i>URL Base</i> is the string that you enter. • <i>system-provided-name-value-pairs</i> is information about the event.
Port Number	Enter the port number that receives messages on the primary server to which HTTP messages are sent.
User Name	If authentication is required on the primary server to which HTTP messages are sent, enter the user name.
Password	If authentication is required on the primary server to which HTTP messages are sent, enter the password.
HTTP Authentication	If authentication is required on the primary server to which HTTP messages are sent, choose the authentication method from the drop-down list.

Table 4-9 Event Notification Window Options (continued)

Option	Description
Secondary HTTP Server	When you check the High Availability check box, the secondary HTTP server is enabled. Identify an optional secondary server to which HTTP messages are sent by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
URL Base	Enter a string to be used as the prefix in the HTTP URL for the secondary server. The HTTP URL is sent in this format: <code>http://<IP address>/<URL Base>?<system-provided-name-value-pairs></code> where: <ul style="list-style-type: none"> • <i>IP address</i> is the IP address of the destination server. • <i>URL Base</i> is the string that you enter. • <i>system-provided-name-value-pairs</i> is information about the event.
Port Number	Enter the port number that receives messages on the secondary server to which HTTP messages are sent.
User Name	If authentication is required on the secondary server to which HTTP messages are sent, enter the user name.
Password	If authentication is required on the secondary server to which HTTP messages are sent, enter the password.
HTTP Authentication	If authentication is required on the secondary server to which HTTP messages are sent, choose the authentication method from the drop-down list.
Email Notification Area	
Primary SMTP Server	Identify the primary SMTP server that is used for sending e-mail by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
Primary SMTP Port	Enter the port number for the primary SMTP server. The default SMTP port number is 25.
POP Server	Identify the primary POP server that is used for sending e-mail by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field. This field is dimmed if you do not choose Requires POP Before SMTP in the Authentication field that follows.
Authentication	If the primary SMTP server requires authentication to send e-mail, choose the appropriate authentication type from the drop-down list. The authentication type typically is the same as that for the POP3 server that you use to receive e-mail.
Account Name	If the primary SMTP server requires authentication, enter the account name for the server.
Password	If the primary SMTP server requires authentication, enter the account password for the server.

Table 4-9 Event Notification Window Options (continued)

Option	Description
Secondary SMTP Server	Identify an optional secondary SMTP server that is used for sending e-mail by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
Secondary SMTP Port	Enter the port number for the secondary SMTP server. The default SMTP port number is 25.
POP Server	Identify an optional secondary POP server that is used for sending e-mail by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field. This field is dimmed if you do not choose Requires POP Before SMTP in the Authentication field that follows.
Authentication	If the secondary SMTP server requires authentication to send e-mail, choose the appropriate authentication type from the drop-down list. The authentication type typically is the same as that for the POP3 server that you use to receive e-mail.
Account Name	If the secondary SMTP server requires authentication, enter the account name for the server.
Password	If the secondary SMTP server requires authentication, enter the account password for the server.
Send To	Enter an e-mail address to which an e-mail message is sent when an event occurs.
Show From Address As	Enter the e-mail address to be shown in the From field for the e-mail message that is sent when an event occurs.
Subject	Enter the text to be shown in the Subject field for the e-mail messages that the PTZ IP camera sends when events occur. The subject can contain up to 118 characters, including spaces.
Attach Video Streaming URL Address	Check this box to include the URL from which the recipient can access the live video stream from the camera on which the event was detected in the e-mail message body.
Attach Snapshot	Check this box to include a still picture from the beginning of the event with the e-mail message. This snapshot is stored on the PTZ IP camera until the message is sent. This functionality is available only when the secondary video stream is enabled.
Attach Video Clip	Check this box and enter the following values to include a video clip of the event with the e-mail message: <ul style="list-style-type: none"> • Pre-Capture Length—Enter the amount of video (in seconds) before the event to include in the video clip. • Post-Capture Length—Enter the amount of video (in seconds) after the event to include in the video clip. This video clip is stored on the PTZ IP camera until the message is sent.
FTP Notification Area	

Table 4-9 *Event Notification Window Options (continued)*

Option	Description
Primary FTP Server	Identify the primary FTP server to which snapshots or video clips are uploaded by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
Primary FTP Port	Enter the port number that receives messages on the primary FTP server. The default FTP port number is 21.
User Name	Enter the primary FTP server login user name.
Password	Enter the primary FTP server login password.
Enable Passive Mode	Check this box to enable the passive mode communication of the primary FTP server.
Secondary FTP Server	Identify an optional secondary FTP server to which snapshots or video clips are uploaded by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
Secondary FTP Port	Enter the port number that receives messages on the secondary FTP server. The default FTP port number is 21.
User Name	Enter the secondary FTP server login user name.
Password	Enter the secondary FTP server login password.
Enable Passive Mode	Check this box to enable the passive mode feature of the secondary FTP server.
Upload Snapshot	Check this box to upload a snapshot of the activity that triggered the event. This functionality is available only when the secondary video stream is enabled.
Upload Video Clip	Check this box and enter the following values to upload a video clip of the activity that triggered the event: <ul style="list-style-type: none"> • Pre-Capture Length—Enter the amount of video (in seconds) before the event to include in the video clip. The default pre-capture length is 0 seconds (no pre-capture video). • Post-Capture Length—Enter the amount of video (in seconds) after the event to include in the video clip. The default post-capture length is 5 seconds.



Network Setup

The Network Setup windows allow you to configure various network-related settings for the PTZ IP camera.

The following sections describe the Network Setup windows in detail:

- [Basic Window, page 5-1](#)
- [IP Addressing Window, page 5-3](#)
- [Time Window, page 5-4](#)
- [Discovery Window, page 5-6](#)
- [IP Filter Window, page 5-7](#)
- [QoS Window, page 5-7](#)

Basic Window

The Basic window provides options for identifying the PTZ IP camera and controlling basic operations. To display the Basic window, perform the following steps:

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Network Setup** to expand the menu.
- Step 3** From the Network Setup menu, click **Basic**.

The Basic window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 5-1](#) describes the options in the Basic window.

Table 5-1 Basic Window Options

Option	Description
Basic Settings Area	
ID	<p>Enter a unique identification, which is used to identify the PTZ IP camera to various external applications.</p> <p>The ID can contain up to 64 numbers.</p>
Name	<p>Enter a name for the PTZ IP camera. This name appears in the PTZ IP camera log file for information that is associated with this PTZ IP camera.</p> <p>The name can contain up to 64 characters, which can include letters, numbers, spaces, and these characters: ! \$ % () + , - . / = @ ^ _ ` { } ~. We recommend that you give each PTZ IP camera a unique name so that you can easily identify it.</p>
Description	<p>Enter a description of the PTZ IP camera. For example, enter the PTZ IP camera location, such as “North Entrance Camera 1.”</p> <p>The description can contain up to 128 characters, which can include letters, numbers, spaces, and these characters: ! \$ % () + , - . / = @ ^ _ ` { } ~</p>
Location	<p>Enter the physical location of the PTZ IP camera, such as “North Entrance.”</p> <p>The location can contain up to 64 characters, which can include letters, numbers, spaces, and these characters: ! \$ % () + , - . / = @ ^ _ ` { } ~</p>
Contact	<p>Enter system contact information for someone such as the system administrator. For example, enter the e-mail address of the system administrator.</p> <p>The contact can contain up to 64 characters, which can include letters, numbers, spaces, and these characters: ! \$ % () + , - . / = @ ^ _ ` { } ~</p>
Basic Operation Area	
Enable LED	<p>Check this box if you want the Power LED on the back of the PTZ IP camera to light.</p> <p>If you do not check this box, this LED does not light.</p>
Disable Session ID	<p>The following camera API mechanisms are available:</p> <ul style="list-style-type: none"> • SessionID—Tracks each client session. Session IDs are required by Cisco Video Surveillance Media Server (VSMS). • Basic Authentication—Requires a user ID and password to be passed with every API command. <p>SessionID is enabled by default. To disable SessionID, and enable Basic authentication, check this option.</p>

IP Addressing Window

The IP Addressing window provides options for configuring the IP address of the PTZ IP camera.

To display the IP Addressing window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Network Setup** to expand the menu.
- Step 3** From the Network Setup menu, click **IP Addressing**.

The IP Addressing window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 5-2](#) describes the options in the IP Addressing window.

Table 5-2 IP Addressing Window Options

Option	Description
IP Addressing Area	
IP Version	Choose the IP version from the pull-down list. Currently, only IPv4 is supported.
Configuration Type	Choose the method by which the PTZ IP camera obtains its IP address: <ul style="list-style-type: none"> • Dynamic—If your network includes a DHCP server for dynamic allocation of IP addresses, choose this option if you want DHCP to assign an IP address and subnet mask to the PTZ IP camera. Depending on your router, the default gateway, primary DNS server, and secondary DNS server may also be assigned. The DHCP server must be configured to allocate static IP addresses based on MAC addresses so that the PTZ IP camera always receives the same address. • Static—Choose this option if you want to manually enter an IP address, subnet mask, default gateway, and DNS server IP addresses for the camera.
IP Address	If you configured the PTZ IP camera for a static IP address, enter that IP address.
Subnet Mask	If you configured the PTZ IP camera for a static IP address, enter the subnet mask for the PTZ IP camera. Use the same value that is configured for the PCs on your network.
Gateway Address	If you configured the PTZ IP camera for a static IP address, enter the gateway for the PTZ IP camera. Use the same value that is configured for the PCs on your network.

Table 5-2 IP Addressing Window Options (continued)

Option	Description
Primary DNS	<p><i>Optional.</i> Enter the IP address of the primary DNS server that is used in your network. Use the same value that is used for the PCs on your LAN. Typically, your ISP provides this address.</p> <p>This address is required if you use a host name instead of an IP address in any configuration field in the PTZ IP camera configuration windows.</p>
Secondary DNS	<p><i>Optional.</i> Enter the IP address of a secondary (backup) DNS server to use if the primary DNS server is unavailable.</p> <p>This address is required if you have a secondary DNS server, and you use a host name instead of an IP address in any configuration field in the PTZ IP camera configuration windows.</p>

Time Window

The Time window provides options for setting and maintaining the time of the PTZ IP camera.

To display the Time window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
 - Step 2** Click **Network Setup** to expand the menu.
 - Step 3** From the Network Setup menu, click **Time**.

The Time window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 5-3](#) describes the options in the Time window.

Table 5-3 Time Window Options

Option	Description
Set Time Mode Area	
Manually Configure Time	Choose this option if you want to set the time for the PTZ IP camera manually.
Use NTP Server to Update Time	<p>Choose this option if you want the PTZ IP camera to obtain its time from a network time protocol (NTP) server.</p> <p>If you check this box, the camera contacts the designated NTP server every 64 seconds and synchronizes its internal clock with the time of that server.</p>

Table 5-3 Time Window Options (continued)

Option	Description
Local Time Area	
Note These options do not apply if you choose the Use NTP Server to Update Time option.	
Set Local Date	Enter a date for the PTZ IP camera. The camera is updated with this date when you click the Save button.
Set Local Time	Enter a time for the PTZ IP camera. The camera is updated with this time when you click the Save button.
Clone PC Time button	Click this button to update the PTZ IP camera date and time with the date and time of the PC that you are using.
Time Zone and Daylight Saving Area	
Time Zone	Choose the time zone in which the PTZ IP camera is located. The time that appears when you view video from this PTZ IP camera reflects this time zone.
Adjust for Daylight Saving Time	Check this box if you want the time of the PTZ IP camera to adjust automatically for daylight saving time.
Edit Default Daylight Saving Configuration for Time Zone	Check this box if you want the daylight saving time adjustment of the PTZ IP camera to be different than the default adjustment for the selected time zone.
Time Offset (minutes)	If you choose to overwrite the default time zone configuration, enter the number of minutes that the time of the camera adjusts when daylight saving time starts. The camera automatically adjusts its time back by this number of minutes when daylight saving time ends.
Start Date Start Time	If you choose to overwrite the default time zone configuration, enter the day and time (in 24 hour format) that daylight saving time begins. At this day and time, the time of the PTZ IP camera adjusts by the value in the Time Offset field.
End Date End Time	If you choose to overwrite the default time zone configuration, enter the day and time (in 24 hour format) that daylight saving time ends. At this day and time, the time of the PTZ IP camera adjusts to the non-daylight saving time.
NTP Server Settings Area	
Note These options do not apply if you choose the Manually Configure Time option.	
Primary NTP Server	If you configured the PTZ IP camera to obtain its time from an NTP server, identify the primary NTP server by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
Primary NTP Server Port	If you configured the PTZ IP camera to obtain its time from an NTP server, enter the primary NTP server port number. Valid values are 123 and 1024 through 65535. The default port is 123.
Secondary NTP Server	If you configured the PTZ IP camera to obtain its time from an NTP server, identify the secondary NTP server by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.

Table 5-3 Time Window Options (continued)

Option	Description
Secondary NTP Server Port	If you configured the PTZ IP camera to obtain its time from an NTP server, enter the optional secondary NTP server port number. Valid values are 123 and 1024 through 65535. The default port is 123.

Discovery Window

The Discovery window provides options for configuring the PTZ IP camera to work with Cisco Discovery Protocol or Bonjour. These applications facilitate monitoring and management of your network.

To display the Discovery window, perform the following steps:

Procedure

Step 1 From the PTZ IP camera user interface, click the **Setup** link.

Step 2 Click **Network Setup** to expand the menu.

Step 3 From the Network Setup menu, click **Discovery**.

The Discovery window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 5-4](#) describes the options in the Discovery window.

Table 5-4 Discovery Window Options

Option	Description
Cisco Discovery Protocol (CDP) Area	
CDP is Enabled	Check this box if CDP is enabled in your network and you want the PTZ IP camera to broadcast CDP discovery messages.
Show Neighbors button	Displays a new window with information about CDP-enabled device neighbors in your network.
Bonjour Area	
Enable Bonjour	Check this box if Bonjour is enabled in your network and you want the PTZ IP camera to broadcast Bonjour discovery messages.
Cisco Video Surveillance Media Server (VSMS) Area	
Enable Preferred Media Server List	Check this box if you want the camera to send discovery messages to the media server list.
Media Server IP Address	Enter the IP addresses of the media servers. A maximum of four media servers can be used to autodiscover your camera. List the servers in order of usage preference. When VSMS 1 does not respond to the camera's discovery request, the camera sends a registration request to VSMS 2 and continues down the list until the camera is registered.

IP Filter Window

The IP Filter window provides options for controlling access to the PTZ IP camera by designating up to 10 IP addresses or address ranges that are allowed or denied access to the PTZ IP camera.

To display the IP Filter window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Network Setup** to expand the menu.
- Step 3** From the Network Setup menu, click **IP Filtering**.

The IP Filter window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 5-5](#) describes the options in the IP Filter window.

Table 5-5 IP Filter Window Options

Option	Description
IP Filter Area	
Enable IP Filtering	Check this box to cause the PTZ IP camera to allow or deny access to IP addresses as configured in the IP Filtering window.
Filter Entries Area	
#	<i>Display only.</i> Filter number.
Action	Choose an action for the corresponding IP address or address range: <ul style="list-style-type: none"> Deny—IP address or address range cannot access the PTZ IP camera. Allow—IP address or address range can access the PTZ IP camera.
IP Address/Bit Mask	Enter the IP address and bit mask to which the corresponding action applies. Make these entries in Classless Inter-Domain Routing (CIDR) notation. CIDR is defined in RFC 4632.

QoS Window

The QoS window provides options for configuring quality of service (QoS) settings for video streams.

To display the QoS window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Network Setup** to expand the menu.
- Step 3** From the Network Setup menu, click **QoS**.

The QoS window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

Table 5-6 describes the options in the QoS window.

Table 5-6 QoS Window Options

Option	Description
Class of Service (CoS) Area	
Enable CoS for Video Streaming	Check this box to enable CoS control for video streams. If you enable this option, the PTZ IP camera specifies a VLAN tag that appends to an Ethernet MAC frame for video streaming data.
Video Priority	Specify the CoS priority value for steaming video data. Values are 0 (lowest priority) through 7 (highest priority).
Video VLAN ID	Enter the ID of the video VLAN to which CoS packets are directed. Values are 1 through 4095.
Enable CoS for Audio Streaming	Check this box to enable CoS control for audio streams.
Audio Priority	Specify the CoS priority value for steaming audio data. Values are 0 (lowest priority) through 7 (highest priority).
Audio VLAN ID	Enter the ID of the audio VLAN to which CoS packets are directed. Values are 1 through 4095.
Differentiated Services (DiffServ) Area	
Enable DiffServ for Video Streaming	Check this box to enable Differentiated Services (DiffServ) for video streams. If you enable this option, the PTZ IP camera specifies the DSCP priority value that appends to an IP header for video streaming packets.
Video DSCP Priority Value	Specify the DSCP priority value for steaming video data. Values are 0 (lowest priority) through 63 (highest priority).
Enable DiffServ for Audio Streaming	Check this box to enable DiffServ for audio streams.
Audio DSCP Priority Value	Specify the DSCP priority value for steaming audio data. Values are 0 (lowest priority) through 63 (highest priority).



Administration

The Administrator windows allow you to perform several general administrative operations, including enabling HTTP and HTTPS access to the PTZ IP camera, configuring users, resetting or rebooting the PTZ IP camera, and updating firmware.

The following sections describe the Administration windows in detail:

- [Initialization Window, page 6-1](#)
- [User Window, page 6-3](#)
- [Maintenance Window, page 6-4](#)
- [Firmware Window, page 6-6](#)
- [Device Processes Window, page 6-7](#)
- [Password Complexity Window, page 6-8](#)

Initialization Window

The Initialization window provides options for configuring passwords for the PTZ IP camera default administrator accounts, and for configuring which protocols can be used to access the PTZ IP camera.

The PTZ IP camera always has an HTTP/HTTPS administrator who can access the PTZ IP camera through an HTTP or HTTPS connection. The name of this administrator is **admin**. The password is configurable.

If you want to access the PTZ IP camera through Secure Shell (SSH), you must configure a password for an SSH administrator. The name of this administrator is **root**. The password is configurable.

To display the Initialization window, perform the following steps:

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Administration** to expand the menu.
- Step 3** From the Administration menu, click **Initialization**.

The Initialization window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

Table 6-1 describes the options in the Initialization window.

Table 6-1 Initialization Window Options

Option	Description
Administrator Accounts Area	
Protocol	<i>Display only.</i> Indicates the protocol that the corresponding administrator can use to access the PTZ IP camera: HTTP/HTTPS or SSH.
User Name	<i>Display only.</i> Indicates the default user name for the corresponding administrator: admin or root
Password	Enter a password for the corresponding administrator. The password is case sensitive and must contain from 8 to 32 characters, which can be letters, numbers, and special characters, but no spaces. Special characters are: ! \$ () - . @ ^ _ ` { } ~
Confirm password	Re-enter the password for the corresponding administrator.
Access Protocols Area	
Enable HTTP	Check this box if you want to allow HTTP connections to the PTZ IP camera.
HTTP Port	Enter the HTTP port that is used to access the PTZ IP camera. Valid port numbers are 80 and 1024 through 32767. The default port is 80. If you configure the HTTP port to a value other than 80, you must specify the port number in the URL for the PTZ IP camera when you access it through an HTTP connection. For example, if the IP address of the PTZ IP camera is 192.168.1.100 and the HTTP port is 1024, enter this URL for the PTZ IP camera: http://192.168.1.100:1024
Enable HTTPS	Check this box if you want to allow HTTPS connections to the PTZ IP camera.
HTTPS Port	Enter the HTTPS port that is used to access the PTZ IP camera. Valid port numbers are 443 and 1024 through 65535. The default port is 443. If you configure the HTTPS port to a value other than 443, you must specify the port number in the URL for the PTZ IP camera when you access it through an HTTPS connection. For example, if the IP address of the PTZ IP camera is 192.168.1.100 and the HTTPS port is 1024, enter this URL for the PTZ IP camera: https://192.168.1.100:1024
Enable SSH	Check this box if you want to allow access to the camera through an SSH connection.
SSH Port	Enter the SSH port that is used to access the PTZ IP camera. Valid port numbers are 22 and 1024 through 65535. The default port is 22.

User Window

The User window allows you to configure the following types of PTZ IP camera users:

- Administrator—Can access all PTZ IP camera windows, features, and functions.
- Viewer—Can access only the Camera Video & Control window and all features in that window except:
 - Video image controls
 - Set Current Preset as Home Position button
 - Restore default Home Position button
 - Add Preset Position button
 - Deleted Selected Preset button
 - Pan, tilt, zoom controls
 - Motion detection controls

At least one user with Administrator privileges is configured. The user name of this user is “admin.” You can configure up to four additional users and assign privilege levels to each one.

When you configure users, follow these guidelines:

- After you enter a name, password, and privilege level for a user, click **Add** next to the user information to save your changes.
- To change the password for an existing user, click **Change** next to the user name.
- To remove a user, click **Delete** next to the user. If you delete a user who is logged into the PTZ IP camera, the user remains logged in and can continue access the PTZ IP camera.
- To change the name of a user, you must delete the user then create a new user.

To display the User window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
 - Step 2** Click **Administration** to expand the menu.
 - Step 3** From the Administration menu, click **Users**.

The User window appears.

[Table 6-2](#) describes the options in the User window.

Table 6-2 User Window Options

Option	Description
User List Area	
User Name	Enter a unique name for the user. The user name is case sensitive and can include up to 64 letters, numbers, and special characters, but no spaces. Special characters are: ! % () + , - = @ _ ~ There is always one user named admin (all lower case), which cannot be deleted.
Password	Enter a password for the user. The password is case sensitive and must contain from 8 to 32 characters, which can be letters, numbers, and special characters, but no spaces. Special characters are: ! \$ () - . @ ^ _ ` { } ~
Confirm Password	Re-enter the password for the user.
Privilege Level	Select the desired privilege level for the user: <ul style="list-style-type: none"> • Administrator—Can access all PTZ IP camera windows, features, and functions. • Viewer—Can access the Camera Video & Control window with limited controls, and can access the Refresh, Logout, About, and Help links from that window.
Change button	Click this button to change the password of the corresponding user.
Add button	Click this button to add the corresponding user. That user can then log in to the PTZ IP camera.
Delete button	Click this button to remove the corresponding user. This user can no longer log in to the PTZ IP camera.

Maintenance Window

The Maintenance window provides options for setting or restarting the PTZ IP camera, saving configuration information from the PTZ IP camera, and uploading the configuration information to the PTZ IP camera.

Saving and uploading configuration is useful for these activities:

- Configuring multiple PTZ IP cameras—If your network includes several PTZ IP cameras that should have similar configurations, you can configure one PTZ IP camera, save that configuration, and upload it to other PTZ IP cameras. Then, instead of manually configuring all options on each PTZ IP camera, you manually configure only the options that are unique, such as the IP address, if not obtained from DHCP.
- Backing up configuration—If you save the configuration from the PTZ IP camera, you can upload it to the PTZ IP camera to restore the configuration if it is lost. You can also upload it to a replacement PTZ IP camera.

To display the Maintenance window, perform the following steps:

Procedure

Step 1 From the PTZ IP camera user interface, click the **Setup** link.

Step 2 Click **Administration** to expand the menu.

Step 3 From the Administration menu, click **Maintenance**.

The Maintenance window appears.

[Table 6-3](#) describes the options in the Maintenance window.

Table 6-3 Maintenance Window Options

Option	Description
Factory Default Area	
Restore button	<p>Click the Restore button to reset all PTZ IP camera settings to their factory default values.</p> <p>To confirm the restore procedure, click OK in the confirmation pop-up window. Otherwise, click Cancel.</p> <p>This action has the same effect as pressing and holding the Reset button on the PTZ IP camera for at least 15 seconds. After you perform this procedure, follow the steps in Chapter 2, “Initial Setup of the PTZ IP Camera.”</p>
Reset button	<p>Click the Reset button to reset all PTZ IP camera settings except the static IP address, gateway IP address, and log in credentials (user name and password) to their factory default values.</p> <p>To confirm the reset procedure, click OK in the confirmation pop-up window. Otherwise, click Cancel.</p>
Reboot Area	
Reboot button	<p>Click the Reboot button to reboot the software on the PTZ IP camera.</p> <p>To confirm the reboot procedure, click OK in the confirmation pop-up window. Otherwise, click Cancel.</p> <p>This action has the same effect as pressing and immediately releasing the Reset button on the PTZ IP camera, or powering the PTZ IP camera down and then powering it up.</p>
Device Configuration Area	
Export Configuration from Camera	<p>Click the Export button to save the current PTZ IP camera configuration information to a binary file.</p> <p>When you click this button, the File Download window appears. Use this window to save the configuration file.</p> <p>You can then load this configuration information to any same-model PTZ IP camera in the network. This feature is useful for creating a backup of this configuration and for configuring other PTZ IP cameras based on this configuration.</p>

Table 6-3 Maintenance Window Options (continued)

Option	Description
Import Configuration to Camera	<p>Click Browse to find the path and folder where a configuration file is stored. After you enter this information, click Import to load the configuration file to the PTZ IP camera.</p> <p>After you upload a configuration file to the PTZ IP camera, the PTZ IP camera restarts automatically.</p> <p>If you upload configuration from another PTZ IP camera that is active in your network, make sure to configure this PTZ IP camera with a name, description, and unique IP address (if not obtained through DHCP). To change these options, see the “Basic Window” section on page 5-1 and the “IP Addressing Window” section on page 5-3.</p> <p>A configuration file that you upload includes the passwords that are configured for the administrator and for users. If you change any passwords after saving the configuration file, be aware that uploading the file overwrites the new passwords with the saved ones.</p>
Camera Logs Area	
Export Logs from Camera	<p>Click the Export button to extract the logs from the camera into a file.</p> <p>When you click this button, the File Download window appears. Use this window to save the log file. Download time varies depending on the size of the logs.</p>

Firmware Window

The Firmware window allows you to view information about the firmware that is installed on the PTZ IP camera and upgrade the firmware.

Before you upgrade firmware, download the firmware file to a PC that is accessible on your network, and unzip the file if it is zipped. To download firmware, go to this web page:

http://www.cisco.com/en/US/products/ps6918/Products_Sub_Category_Home.html

After you upgrade firmware, the PTZ IP camera restarts automatically and retains all configuration information.

To display the Firmware window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
 - Step 2** Click **Administration** to expand the menu.
 - Step 3** From the Administration menu, click **Firmware**.

The Firmware window appears.

[Table 6-4](#) describes the options in the Firmware window.

Table 6-4 Firmware Window Options

Option	Description
Device Information Area	
IP Address	<i>Display only.</i> IP address of the PTZ IP camera.
MAC Address	<i>Display only.</i> MAC address of the PTZ IP camera.
Device Name	<i>Display only.</i> ID of the PTZ IP camera, as configured in the Basic window. For more information, see the “ Basic Window ” section on page 5-1.
Firmware Maintenance Area	
Firmware Version	Version of the firmware that is installed on the PTZ IP camera.
Firmware Released Date	Release date of the current firmware.
Details button	Click this button to display a pop-up window with additional information about the firmware on the PTZ IP camera.
Firmware Upgrade	To upgrade the firmware on the PTZ IP camera, begin by entering the path and folder where new firmware file for the PTZ IP camera is stored. The upgrade file may be stored on another PC. You can click Browse to find this location.
Upgrade button	After entering the path and folder for the firmware file, click this button to load the firmware upgrade on the PTZ IP camera. Do not power down the PTZ IP camera during the upgrade procedure.

Device Processes Window

The Device Processes window displays the processes that occupy TCP or UDP ports, and lets you stop any of these processes.



Note

To stop any process, click the **Delete** button that appears to the right of the process in the window.

Take care when stopping processes because some processes are required for the camera to operate properly. Processes that you stop in this window can restart the next time that you log in to the PTZ IP camera. If you delete a required process and the camera stops functioning, exit your web browser and then log back in to the PTZ IP camera to restart the process. If the process does not restart, power the PTZ IP camera off and then back on.

To display the Device Processes window, perform the following steps:

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Administration** to expand the menu.
- Step 3** From the Administration menu, click **Device Processes**.
The Device Processes window appears.

Table 6-5 describes the options in the Device Processes window. All options are for display only.

Table 6-5 Device Processes Window Options

Option	Description
Protocol	Port (tcp or udp) that the process occupies.
Local Address	IP address of the device to which the process is listening.
Foreign Address	IP address and port number of the client device that is connected for the process.
State	State of the process.
Program Name	Name of the process.

Password Complexity Window

PTZ IP camera administrator and user passwords must always meet the requirements that are described in the “[User Window](#)” section on page 6-3. The Password Complexity window provides options for configuring additional requirements for the PTZ IP camera passwords.

To display the Password Complexity window, perform the following steps:

Procedure

- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
- Step 2** Click **Administration** to expand the menu.
- Step 3** From the Administration menu, click **Password Complexity**.

The Password Complexity window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

Table 6-6 describes the options in the Password Complexity window.

Table 6-6 Password Complexity Window Options

Option	Description
Password must contain at least three of the following: lower case letters, upper case letters, digits, and special characters	Password must contain characters from at least three of these categories: <ul style="list-style-type: none"> • Lower case letters (a through z) • Upper case letters (A through Z) • Digits (0 through 9) • Special characters: ! " # \$ % & ' () * + , - . : ; < = > ? @ [\] ^ _ ` { } ~

Table 6-6 Password Complexity Window Options (continued)

Option	Description
Password cannot include any character that occurs three or more times consecutively	Administrator password cannot include any character that occurs three or more times in a row.
Password cannot be a repeat or reverse of the user name	Password cannot be the same as the user name either forward or reversed.



Log Configuration

The Log windows allow you to set up and view the PTZ IP camera log file, which captures information about the PTZ IP camera and its activities.

The PTZ IP camera stores the log file in its internal SDRAM. If the SDRAM becomes full, the PTZ IP camera begins to overwrite existing information. To avoid losing log information, you can configure the PTZ IP camera to send log information to a Syslog server.



Caution

Because the logs are stored in the internal camera SDRAM, all existing logs in the camera are lost after a camera reboot, power-up, or power-down.

The following sections describe the Log windows in detail:

- [Log Setup Window, page 7-1](#)
- [Local Log Window, page 7-4](#)

Log Setup Window

The Log Setup window provides options for configuring the log file and an optional Syslog server on which to store log files.

To display the Log Setup window, perform the following steps:

Procedure

-
- Step 1** From the PTZ IP camera user interface, click the **Setup** link.
 - Step 2** Click **Log** to expand the menu.
 - Step 3** From the Log menu, click **Setup**.

The Log Setup window appears. If you change any options in this window, you must click the **Save** button to save the changes. If you do not click this button, changes are not retained when you exit the window. The **Save** button appears at the bottom of the window. You may need to scroll down to it.

[Table 7-1](#) describes the options in the Log Setup window.

Table 7-1 Log Setup Window Options

Option	Description
Local Log Settings Area	
Minimum Log Severity	<p>Choose the minimum severity of messages that appear in the log file. The system logs all messages of this severity and higher. Message severities, from highest to lowest, are:</p> <ul style="list-style-type: none"> • Emergency—The system is unusable. • Alert—A situation occurred that requires immediate action. • Critical—A situation occurred that requires action soon. • Error—An error occurred, but it does not necessarily affect the ability of the system to function. • Warning—A undesirable condition occurred. • Notice—Notification about a system condition that is not necessarily an error condition is displayed. • Informational—Information about a system activity is displayed. • Debug—Information about a system activity with detailed technical information is displayed. Messages of every other severity are included. <p>The default severity is Informational.</p>
Maximum Log Entries	<p>Maximum number of entries that the log file maintains. When the log file reaches this limit, it begins overwriting entries, starting with the oldest one.</p> <p>The default value is 100.</p>
Syslog Settings Area	
Enable Syslog	<p>Check this box to send the log information to a designated Syslog server. The selected information also is maintained on the PTZ IP camera until it is overwritten.</p> <p>This option is useful for consolidating logs in deployments with several PTZ IP cameras and for retaining logs.</p>
Primary Syslog Server	<p>Identify the primary Syslog server by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.</p>
Primary Syslog Server Port	<p>Enter the primary Syslog server port number that receives the logs.</p> <p>Valid values are 514 and 1024 through 65535. The default Syslog port is 514.</p>
Facility	<p>Enter the system facility that receives logs on the Syslog server.</p>

Table 7-1 Log Setup Window Options (continued)

Option	Description
Minimum Log Severity	<p>Choose the minimum severity of messages that are sent to the Syslog server. The system sends all messages of this severity and higher. Message severities, from highest to lowest, are:</p> <ul style="list-style-type: none"> • Emergency—The system is unusable. • Alert—A situation occurred that requires immediate action. • Critical—A situation occurred that requires action soon. • Error—An error occurred, but it does not necessarily affect the ability of the system to function. • Warning—A undesirable condition occurred. • Notice—Notification about a system condition that is not an error condition is displayed. • Informational—Information about a system activity is displayed. • Debug—Information about a system activity with detailed technical information is displayed. Messages of every other severity are included. <p>The default severity is Informational.</p>
Secondary Syslog Server	Identify an optional secondary Syslog server by choosing IP Address or Hostname from the drop-down list and entering the IP address or host name in the corresponding field.
Secondary Syslog Server Port	Enter the port number that receives the logs on the secondary Syslog server. Valid values are 514 and 1024 through 65535. The default Syslog port is 514.
Facility	Enter the system facility that receives logs on the Syslog server.
Minimum Log Severity	<p>Choose the minimum severity of messages that are sent to the secondary Syslog server. The system sends all messages of this severity and higher. Message severities, from highest to lowest, are:</p> <ul style="list-style-type: none"> • Emergency—The system is unusable. • Alert—A situation occurred that requires immediate action. • Critical—A situation occurred that requires action soon. • Error—An error occurred, but it does not necessarily affect the ability of the system to function. • Warning—An undesirable condition occurred. • Notice—Notification about a system condition that is not an error condition is displayed. • Informational—Information about a system activity is displayed. • Debug—Information about a system activity with detailed technical information is displayed. Messages of every other severity are included.

Local Log Window

The Local Log window allows you to view the log file that is stored on the PTZ IP camera.

To display the Local Log window, perform the following steps:

Procedure

Step 1 From the PTZ IP camera user interface, click the **Setup** link.

Step 2 Click **Log** to expand the menu.

Step 3 From the Log menu, click **Local Log**.

The Local Log window appears.

[Table 7-2](#) describes the options in the Local Log window.

Table 7-2 Local Log Window Options

Option	Description
Log List Area	
Rows per page	Choose the number of log entry rows to display per page. Click the Go button to the right of this option to update the display.
Filter	Choose the type of log messages to include in the display. To include messages of every severity, choose All .
Since	Choose the time period for which you want to view log messages.
Go button	Update the log display based on the values in the Filter and Since fields.
Severity	An icon in this column indicates the severity of the corresponding log message: <ul style="list-style-type: none">  —Emergency message  —Alert message  —Critical message  —Error message  —Warning message  —Notice message  —Informational message  —Debug message To display log messages in order of severity with the least severity first, click the Severity column heading. Click the heading again to reverse the display order.
Date/Time	Date and time that the logged activity occurred. By default, log messages appear in the order that the activity occurred with the oldest message first. To reverse this display order, click the Date/Time column heading.

Table 7-2 Local Log Window Options (continued)

Option	Description
Description	Message that describes the logged activity. For detailed information about log messages, see Table 7-3 on page 7-5 .
Page controls	<p>Allow you to move through the log file entries:</p> <p>Page field—Enter a page number and press Enter.</p> <p> —Go to first page.</p> <p> —Go to previous page.</p> <p> —Go to next page.</p> <p> —Go to last page.</p>

[Table 7-3](#) describes the messages that can appear in the PTZ IP camera log file. Each message includes the date and time that it was logged. In this table:

- Messages appear in alphabetical order.
- Angle brackets (<>) indicate items that are replaced by appropriate information when the message appears. *Italic text* describes these items.
- Severity indicates the severity of the message:
 - 0—Emergency (The system is unusable.)
 - 1—Alert (A situation occurred that requires immediate action.)
 - 2—Critical (A situation occurred that requires action soon.)
 - 3—Error (An error occurred, but it does not necessarily affect the ability of the system to function.)
 - 4—Warning (An undesirable condition occurred.)
 - 5—Notice (Notification about a system condition that is not an error condition is displayed.)
 - 6—Informational (Information about a system activity is displayed.)
 - 7—Debug (Information about a system activity with detailed technical information is displayed.)

Table 7-3 Log Messages

Message Name	Description that Appears in Log File	Explanation	Severity
AUTHENTICATION_FAILED	Access authentication to <web server, streaming server, or SSH server> by user <user> <IP address or hostname> failed.	An attempt to log in or authenticate to the PTZ IP camera failed.	3
AUTHENTICATION_FAILED	Access authentication to <server type> server <server IP address or hostname> failed.	The PTZ IP camera was unable to access an SNTP, Syslog, DNS, SMTP, HTTP, or 802.1x server.	4
AUTHORIZATION_FAILED	Unauthorized address <IP address or hostname> attempted to access camera.	An attempt was made to access the PTZ IP camera by using invalid user credentials from an IP address that has been configured for no access.	3

Table 7-3 Log Messages (continued)

Message Name	Description that Appears in Log File	Explanation	Severity
CODEC_LOST	Connection to Codec/Sensor module was lost. Internal module is either down or not responding.	The PTZ IP camera codec/sensor module is not responding.	4
CONFIG_SAVE_FAILED	Saving configuration to user <user> <IP address or hostname> failed.	A user attempt to save the PTZ IP camera configuration failed.	3
CONFIG_SAVED	Configuration saved by user <user> <IP address or hostname>.	The PTZ IP camera configuration was saved by a user.	5
CONFIG_UPLOAD_FAILED	Uploading configuration failed from user <user> <IP address or hostname>.	A user attempt to import the PTZ IP camera configuration failed.	3
CONFIG_UPLOADED	Configuration uploaded from user <user> <IP address or hostname>.	The PTZ IP camera configuration was imported by a user.	5
DEFAULTS_FAILED	Restoring factory defaults failed for user <user> <IP address or hostname>.	An attempt to reset the PTZ IP camera to its factory default configuration failed.	3
DEFAULTS_RESTORED	Factory defaults restored successfully by user <user> <IP address or hostname>.	The PTZ IP camera was reset to its factory default configuration.	5
DEVICE_REBOOT_AUTO	Device rebooted.	The PTZ IP camera rebooted automatically.	5
DEVICE_REBOOT_MANUAL	Device was rebooted manually by user <user> <IP address or hostname>.	The PTZ IP camera was rebooted by a user.	5
DHCP_LEASE	DHCP lease renewal was successful.	The PTZ IP camera renewed its DHCP lease.	6
DSP_ENCODING_HALTED	The Codec/Sensor module's DSP encoding was halted. Either the analog image signal from the sensor has been lost, or an internal encoding error has occurred.	The DSP of the PTZ IP camera codec/sensor module DSP stopped encoding. The analog image signal from the sensor may be lost, or an internal encoding error may have occurred.	2
EMAIL_TRIGGERED	Event triggered: email sent to <e-mail address>.	An event occurred and e-mail notification of the event was sent.	5
ETH_BER	Bit Error Rate (BER) exceeded specified threshold of <threshold>.	The BER exceeded the specified threshold.	4
ETH_SIGNAL_DEGRADE	Ethernet signal degrading.	The PTZ IP camera detected a degrading Ethernet signal.	4
FRAMES_DROPPED	Output frame rate does not match the camera's configured frame rate.	The PTZ IP camera is sending video at a frame rate that does not match the configured frame rate.	3
FW_UPGRADE_FAILED	Upgrading firmware failed from user <user> <IP address or hostname>.	An attempt to upgrade the PTZ IP camera firmware failed.	0
FW_UPGRADED	Firmware upgraded successfully from user <user> <IP address or hostname>.	The PTZ IP camera firmware was updated.	5

Table 7-3 Log Messages (continued)

Message Name	Description that Appears in Log File	Explanation	Severity
HTTP_TRIGGERED	Event triggered: notification sent to HTTP server <IP address or hostname>.	An event occurred and HTTP notification of the event was sent.	5
INPUT_ONE_CHANGED	Input port one changed to <high/low>.	Input port 1 on the PTZ IP camera changed state.	5
INPUT_ONE_RESET	Input port one reset to <high/low>.	Input port 1 on the PTZ IP camera reset to its default state.	5
INPUT_TWO_CHANGED	Input port two changed to <high/low>.	Input port 2 on the PTZ IP camera changed state.	5
INPUT_TWO_RESET	Input port two reset to <high/low>.	Input port 2 on the PTZ IP camera reset to its default state.	5
IP_CONFLICT	IP Address conflict for <IP address>.	PTZ IP camera experienced an IP address conflict.	4
IR_FILTER_DAY_AUTO	IR filter changed to day automatically.	The PTZ IP camera enabled its day filter automatically.	6
IR_FILTER_DAY_MANUAL	IR filter manually changed to day by user <user> <IP address or hostname>.	The PTZ IP camera day filter was enabled by a user.	6
IR_FILTER_NIGHT_AUTO	IR filter changed to night automatically.	The PTZ IP camera enabled its night filter automatically.	6
IR_FILTER_NIGHT_MANUAL	IR filter changed to night by user <user> <IP address or hostname>.	The PTZ IP camera night filter was enabled by a user.	6
LOG_IN	User <user> <IP address or hostname> logged in to <web server or SSH server>.	A user logged in to the PTZ IP camera.	5
LOG_OUT	User <user> <IP address or hostname> logged out of <web server or SSH server>.	A user logged out of the PTZ IP camera.	5
MOTION_DETECTED	Motion detected in region <region index>.	The PTZ IP camera detected motion in its video field.	5
MOTION_STOPPED	Motion in region <region index> stopped.	The PTZ IP camera stopped detecting motion in its video field.	5
OUTPUT_ONE_RESET	Output port one reset to <high/low>.	Output port 1 on the PTZ IP camera reset to its default state.	5
OUTPUT_ONE_TRIGGERED	Output port one triggered to <high/low>.	Output port 1 on the PTZ IP camera changed state.	5
OUTPUT_TWO_RESET	Output port two reset to <high/low>.	Output port 2 on the PTZ IP camera reset to its default state.	5
OUTPUT_TWO_TRIGGERED	Output port two triggered to <high/low>.	Output port 2 on the PTZ IP camera changed state.	5
POWER_SUPPLY_FAILURE	AC power supply failure.	The AC power for the PTZ IP camera failed.	2

Table 7-3 Log Messages (continued)

Message Name	Description that Appears in Log File	Explanation	Severity
SERVER_CONTACTED	Communication established with <server type> server <server or IP address>.	The PTZ IP camera established communication with an SNTP, DHCP, Syslog, DNS, SMTP, HTTP, or 802.1x server.	6
SERVER_LOST	Communication lost with <server type> server <server or IP address>.	The PTZ IP camera lost communication with an SNTP, DHCP, Syslog, DNS, SMTP, HTTP, or 802.1x server.	4
SERVER_UNREACHABLE	Failed to contact <server type> server <server or IP address>.	The PTZ IP camera was unable to contact an SNTP, DHCP, Syslog, DNS, SMTP, HTTP, or 802.1x server or a gateway.	4
START_STREAM	Channel <channel ID> started streaming to user <user> <IP address or hostname>.	The PTZ IP camera began streaming video to a user device.	6
STOP_STREAM	Channel <channel ID> stopped streaming to user <user> <IP address or hostname>.	The PTZ IP camera stopped streaming video to a user device.	6
TEMP_THRESHOLD_T1	Current temperature, <temperature>, <exceeds/is below> <high temperature/low temperature> threshold.	The internal temperature of the PTZ IP camera is lower than 59°F (15°C) or higher than 149°F (65°C).	2
TEMP_THRESHOLD_T2	Current temperature, <temperature>, <exceeds/is below> <high temperature/low temperature> threshold.	The internal temperature of the PTZ IP camera is lower than 32°F (0°C) or higher than 176°F (80°C).	4
TEMP_THRESHOLD_T3	Current temperature, <temperature>, <exceeds/is below> <high temperature/low temperature> threshold.	The internal temperature of the PTZ IP camera is lower than 5°F (-15°C) or higher than 194°F (90°C).	5
TIME_DST_SWITCH	Time switched to Daylight Savings time with an offset of <offset> minutes.	The PTZ IP camera internal clock switched to daylight saving time.	6
TIME_REG_SWITCH	Time switched from Daylight Savings time with an offset of <offset> minutes.	The PTZ IP camera internal clock switched to standard time.	6
UNEXPECTED_EXCEPTION	Unexpected exception occurred. Could not <read/write> <to/from> repository by user <user> <IP address or hostname>.	PTZ IP camera could not read or write information to its internal repository.	2



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