Camera Installation

This chapter provides information and instructions for installing the Cisco Video Surveillance 3620 and 6620 IP Camera, and includes the following topics:

- Installation Guidelines, page 2-1
- Warnings Before Installation, page 2-1
- IP Camera Installation, page 2-4

Installation Guidelines

This section describes how to install the IP camera. Before installing, review these guidelines:

- The IP camera requires a network cable and a connection to a standard 10/100BaseT router or switch. To power the IP camera with Power over Ethernet (PoE), a switch must be 802.3af compliant.
- If you are using the IP camera on a network connection that does not provide PoE, you must use a Cisco 12 VDC power adapter (Cisco part number CIVS-PWRPAC-12V) or a third-party 24 VAC power adapter.
- If you are using an external speaker, microphone, input device, or output device, you must configure additional settings after installing and performing the initial set up of the IP camera before the external device can fully operate. For detailed information about these settings, see the Cisco Video Surveillance 6000 Series IP Camera Configuration Guide.
- If you do not connect an external device (speaker, microphone, input, or output) when you perform the following installation procedure, you can install any of these devices later.

Warnings Before Installation

- **Power off the IP camera if smoke or unusual odors are detected.**
- **Keep the IP camera away from water. If the IP Camera becomes wet, power off immediately.**
- Contact your Cisco representative if these situations occur.
- Contact your Cisco representative if this situation occurs.
• Do not place the IP camera near sources of heat, including televisions or ovens.

• See the data sheet for operating temperature.

• Keep the IP camera away from direct sunlight.

• Do not place the IP camera in high humidity environments.

• Do not place the IP camera on unsteady surfaces.

• Do not touch the IP camera during a lightning storm.
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Warnings Before Installation

- Do not disassemble the IP camera.

![Warning icon]

- Do not drop the IP camera.

![Warning icon]

- Do not put sharp or tiny objects into the IP camera.

![Warning icon]

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**Warning**

Installation of the equipment must comply with local and national electrical codes. Statement 1074

**Warning**

The power supply must be placed indoors. Statement 331

**Note**

If you use the IP camera outdoors, place the camera and the power supply in a suitable NEMA enclosure.

**Warning**

This product must be connected to a power-over-ethernet (PoE) IEEE 802.3af compliant power source or an IEC60950 compliant limited power source. Statement 353

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**Caution**

Inline power circuits provide current through the communication cable. Use the Cisco provided cable or a minimum 24AWG communication cable.

**Note**

The power adapter that you use with the IP camera must provide power that is within +/-10% of the required power.

**Note**

The equipment is to be connected to a Listed class 2, limited power source.
IP Camera Installation

Install the 3620 and 6620 IP camera using one of the following procedures:

- Mounting the IP Camera Directly to a Surface, page 2-4
- Mounting the IP Camera Flush with a Surface, page 2-7
- Mounting the IP camera with a Vandal Resistant Enclosure, page 2-10

Before You Begin

Before you install the IP camera, obtain the additional components that are required for your installation type, as described in Table 2-1. These components are available from Cisco or from your Cisco representative.

<table>
<thead>
<tr>
<th>Component</th>
<th>Cisco Part Number</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Surface mount dome cover</td>
<td>CIVS-6KA-INSURF-C/S</td>
<td>Mounting the IP camera directly to a surface</td>
</tr>
<tr>
<td>Camera housing</td>
<td>CIVS-6KA-FLSHMNT</td>
<td>Mounting the IP camera flush with a surface</td>
</tr>
<tr>
<td>Flush mount dome cover</td>
<td>CIVS-6KA-FLSHD-C/S</td>
<td>Mounting the IP camera flush with a surface</td>
</tr>
<tr>
<td>Ceiling tile mounting bracket</td>
<td>CIVS-6KA-CTMFLSH</td>
<td>Mounting the IP camera with a vandal resistant enclosure</td>
</tr>
<tr>
<td>Conduit base</td>
<td>CIVS-KA-VRCNDBS</td>
<td>Mounting the IP camera with a vandal resistant enclosure</td>
</tr>
<tr>
<td>Vandal resistant dome cover</td>
<td>CIVS-6KA-VRD-C/S</td>
<td>Mounting the IP camera with a vandal resistant enclosure</td>
</tr>
</tbody>
</table>

Mounting the IP Camera Directly to a Surface

To directly mount the 3620 and 6620 IP camera to a surface, follow these steps:

Procedure

**Step 1**  Attach the included installation template and alignment sticker to the ceiling or wall.

**Step 2**  Using the circle marks on the sticker, drill two pilot holes symmetrically on each side into the ceiling or wall, then put the provided wall plugs into the holes.

Use a hammer to drive the wall plugs into the holes, if needed.
Step 3 Secure the IP camera to the ceiling or wall with the included M4 x 32 screws.

Step 4 Connect an STP (shielded twisted pair) Category 5 or higher network cable to the LAN port on the back of the camera. Connect the other end of the network cable to a 10/100/BaseT router or switch. If your network provides PoE, the IP camera powers on.

Step 5 (Optional) Connect the following cables to the GPIO terminal block:
- External power cable if Power over Ethernet (PoE) is not available.
- I/O cables for external input or output devices, such as sensors or alarms.
For information about the GPIO terminal block, see Figure 1-2 on page 1-3.

Step 6 (Optional) Use a mini cable with BNC connector to temporarily attach an NTSC or PAL compliant analog video display device to the analog video out port on the IP camera.

Note The mini cable with BNC adapter is included in the audio/video cables accessory kit, which you can purchase from Cisco (Cisco part number CIVS-AVCABLE).

Analog video is enabled by default to allow you to adjust the camera field of view during installation. However, it is not supported as a normal camera feed and is automatically disabled when any of the following camera settings are made:
- The primary video stream frame rate must be set higher than 15 fps.
- The secondary video stream must be enabled.

Note We recommend that you disable analog video after installation. To disable analog video, see Cisco Video Surveillance 6000 Series IP Camera Configuration Guide.

Step 7 Remove the black cover.

Step 8 While viewing video from the IP camera, take these actions to adjust the 3-axis field of view:
- a. Grip the two tilt adjustment screws and pan the IP camera left or right.
- b. Loosen the two thumb screws, tilt the IP camera, then tighten the thumb screws.
c. Rotate the IP camera to adjust the image horizontal orientation.

Step 9  Install the black cover.

Step 10  (Optional) Use the Focus, Tele, and Wide buttons on the IP camera to adjust the video image as desired (see Figure 1-1 on page 1-2).

Step 11  Attach the surface mount dome cover to the IP camera base by aligning it with the mounting holes. The surface mount dome cover is available separately. See Table 2-1 on page 2-4.

Step 12  Use a screwdriver to tighten the four dome cover screws to secure the dome cover to the IP camera. Make sure all parts of the IP camera are securely installed.

What to do next

Complete the following procedures:

- After you install the IP camera, follow the instructions in the “Performing the Initial Setup of the IP Camera” section on page 3-1 to access the IP camera through your network.
After completing the initial setup, use the IP camera user interface to adjust the focal length and zoom factor. For more information, see the “Adjusting the IP Camera Focus and Zoom” section on page 4-3.

**Mounting the IP Camera Flush with a Surface**

To mount the 3620 and 6620 IP camera flush with a surface, follow these steps:

**Procedure**

**Step 1** Secure the IP camera inside the camera housing using the two included screws included with the camera housing. The camera housing is available separately. See Table 2-1 on page 2-4.

**Step 2** Remove the ceiling tile from the location at which you want to mount the IP dome and cut a 7-3/4 inch (19.68 cm) diameter hole in the center of the tile.

**Step 3** Place the camera housing through the hole that you cut in the ceiling tile.

**Step 4** (Optional) Place the ceiling tile mounting bracket over the part of the IP camera that protrudes through the ceiling tile.

**Step 5** Place a ceiling tile mount over the camera housing. Orient the ceiling tile mount so that it is flush with the back surface of the ceiling tile.

**Step 6** Use a Phillips-head screwdriver to turn the anchor screws clockwise and spin the anchor clips outward into the locking position and to secure the anchor clips.
The anchor clips twist over the ceiling tile. Turn the anchor clip screws until the camera housing is snug against the ceiling tile. Do not over tighten the screws.

### Step 7
Connect a shielded twisted pair (STP) Category 5 or higher network cable to the LAN port on the back of the camera through the cutout in the camera housing. Connect the other end of the network cable to a 10/100/BaseT router or switch.

If your network provides PoE, the IP camera powers on.

### Step 8
(Optional) Connect the following cables to the GPIO terminal block on the IP camera through the cutout in the camera housing:
- External power cable to the GPIO terminal block if PoE is not available.
- (Optional) I/O cables for external input or output devices, such as sensors or alarms, to the GPIO terminal block

For information about the GPIO terminal block, see Figure 1-2 on page 1-3.

### Step 9
Replace the ceiling tile with the camera installed.

### Step 10
(Optional) Use a mini cable with BNC connector to temporarily attach an NTSC or PAL compliant analog video display device to the analog video output port on the IP camera.

You may need to temporarily remove and adjacent ceiling tile to access the analog video output port.

**Note**
The mini cable with BNC adapter is included in the audio/video cables accessory kit, which you can purchase from Cisco (Cisco part number CIVS-AVCABLE).

Analog video is enabled by default to allow you to adjust the camera field of view during installation. However, it is not supported as a normal camera feed and is automatically disabled when any of the following camera settings are made:
- The primary video stream frame rate must be set higher than 15 fps.
- The secondary video stream must is enabled.

**Note**
We recommend that you disable analog video after installation. To disable analog video, see Cisco Video Surveillance 6000 Series IP Camera Configuration Guide.

### Step 11
Remove the black cover.
**Step 12** While viewing video from the IP camera, take these actions to adjust the 3-axis field of view:

a. Grip the two tilt adjustment screws and pan the IP camera left or right.

b. Loosen the two thumb screws, tilt the IP camera, then tighten the thumb screws.

c. Rotate the IP camera to adjust the image horizontal orientation.

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**Step 13** Install the black cover. Make sure to adjust it inside the dome and trim ring assembly so that it does not block the lens from capturing video.

**Step 14** (Optional) Use the Focus, Tele, and Wide buttons on the IP camera to adjust the video image as desired (see Figure 1-1 on page 1-2).

**Step 15** Attach the flush mount dome cover and the security strap from the dome cover to the camera housing using the included screw.

The flush mount dome cover is available separately. See Table 2-1 on page 2-4.
Step 16  Attach the dome and trim ring assembly by positioning its pegs in the slots of the camera housing and twisting clockwise.

What to do next

Complete the following procedures:

- After you install the IP camera, follow the instructions in the “Performing the Initial Setup of the IP Camera” section on page 3-1 to access the IP camera through your network.
- After completing the initial setup, use the IP camera user interface to adjust the focal length and zoom factor. For more information, see the “Adjusting the IP Camera Focus and Zoom” section on page 4-3.

Mounting the IP camera with a Vandal Resistant Enclosure

To mount the 3620 and 6620 IP camera using a vandal resistant (VR) enclosure, follow these steps:

Procedure

Step 1  Attach the included alignment sticker to the ceiling or wall.

Step 2  Using the circle marks on the sticker, drill two pilot holes symmetrically on each side into the ceiling or wall, then put the provided wall plugs into the holes.

Use a hammer to drive the anchors into the holes, if needed.

Step 3  Take either of these actions:

- To feed cables through a ceiling or wall, cut out a section of the ceiling or wall that corresponds to the triangular cutout on the alignment sticker.
• To feed cables through the side of the conduit base, use a screwdriver to remove the cutout on the side of the conduit base.

**Step 4**  
Secure the conduit base to the ceiling or wall with screws that are included with the conduit base. The conduit base is available separately. See Table 2-1 on page 2-4.
**Step 5**  Secure the IP camera to the conduit base with screws that are included with the conduit base.

**Step 6**  Feed a shielded twisted pair (STP) Category 5 or higher network cable through the conduit base and connect to the LAN port on the back of the camera. Connect the other end of the network cable to a 10/100/BaseT router or switch. If your network provides PoE, the IP camera powers on.

**Step 7**  (Optional) Feed the following cables through the conduit base and connect to the GPIO terminal block on the IP camera:
- External power cable to the GPIO terminal block if PoE is not available.
- (Optional) I/O cables for external input or output devices, such as sensors or alarms, to the GPIO terminal block

For information about the GPIO terminal block, see Figure 1-2 on page 1-3.

**Step 8**  (Optional) Use a mini cable with BNC connector to temporarily attach an NTSC or PAL compliant analog video display device to the analog video output port on the IP camera.

**Note**  The mini cable with BNC adapter is included in the audio/video cables accessory kit, which you can purchase from Cisco (Cisco part number CIVS-AVCABLE).

Analog video is enabled by default to allow you to adjust the camera field of view during installation. However, it is not supported as a normal camera feed and is automatically disabled when any of the following camera settings are made:
- The primary video stream frame rate must be set higher than 15 fps.
- The secondary video stream must be enabled.
We recommend that you disable analog video after installation. To disable analog video, see *Cisco Video Surveillance 6000 Series IP Camera Configuration Guide*.

**Step 9**  
Remove the black cover.

**Step 10**  
While viewing video from the IP camera, take these actions to adjust the 3-axis field of view:

- **a.** Grip the two tilt adjustment screws and pan the IP camera left or right.
- **b.** Loosen the two thumb screws, tilt the IP camera, then tighten the thumb screws.
- **c.** Rotate the IP camera to adjust the image horizontal orientation.

**Step 11**  
Install the black cover. Make sure to adjust the it so that it does not block the lens from capturing video.

**Step 12**  
(Optional) Use the Focus, Tele, and Wide buttons on the IP camera to adjust the video image as desired (see Figure 1-1 on page 1-2).

**Step 13**  
Attach the vandal resistant dome cover to the conduit base by aligning it with the mounting holes.  
The vandal resistant dome cover is available separately. See Table 2-1 on page 2-4.
Step 14  Use the wrench that is included with the vandal resistant dome cover to tighten the four vandal resistant dome cover screws to secure the dome cover to the camera. Make sure all parts of the camera are securely installed.

What to do next

Complete the following procedures:

- After you install the IP camera, follow the instructions in the “Performing the Initial Setup of the IP Camera” section on page 3-1 to access the IP camera through your network.
- After completing the initial setup, use the IP camera user interface to adjust the focal length and zoom factor. For more information, see the “Adjusting the IP Camera Focus and Zoom” section on page 4-3.