Overview

The Cisco video surveillance encoders, models CIVS-SENC-4P and CIVS-SENC-8P, convert analog video into high quality digital video, and set a new standard in encoder security. The CIVS-SENC-4P and CIVS-SENC-8P models contain the following key features:

- Allow 4-CH or 8-CH high resolution video capture with a high frame rate.
- Use the H.264 compression format, resulting in greatly reduced video file sizes, and conserving valuable bandwidth and storage space.
- The 4 port model, CIVS-SENC-4P, supports simultaneous dual streams, while the 8 port model, CIVS-SENC-8P, supports single stream to be transmitted in H.264, MPEG-4, and MJPEG formats. The video stream can also be individually configured with frame rates, resolution, and image quality to meet different platforms or bandwidth constraints.
- Use motion detection.
- Upgrade the security level of the associated IP surveillance system with the HTTPS network security protocol.
- Compatible with Cisco Video Surveillance Manager Version 6.3.2 and later software, providing scalability and easy-to-use operation.
- Designed as a rack mount solution for easy installation. (Needs optional accessory kit.)

These features make the CIVS-SENC-4P and CIVS-SENC-8P models easy to install and integrate with an existing analog camera. As a highly innovative video encoder series, the CIVS-SENC-4P and CIVS-SENC-8P models allow you to easily upgrade to a full-featured, high-end, IP surveillance solution.

Read Before Use

It is important to verify that all contents received are complete according to the package contents list (see the “Package Contents” section on page 1-2). Take note of the warnings in the Quick Start Guide before installing the encoder; then carefully read and follow the instructions in the Network Deployment section of this guide (see the “Network Deployment” section on page 1-8) to avoid damage during installation.

The encoder is a network device, and it is designed for various applications, including video sharing, general security/surveillance, and so on. The Configuration chapter (see the “Configuration” section on page 5-1) suggests ways to make best use of the encoder, and to ensure proper operation.
Package Contents

The Cisco video surveillance encoder package includes these items:

- CIVS-SENC-4P (4 channel) or CIVS-SENC-8P (8 channel) encoder (qty. 1)
- Power adapter (qty. 1)
- General I/O terminal blocks for CIVS-SENC-4P (10 pins x 3 pieces) or CIVS-SENC-8P (16 pins x 3 pieces) (qty. 3)
- Warranty card (qty. 1)

Physical Description

CIVS-SENC-4P Front and Back View

Figure 1-1 shows the front view of the CIVS-SENC-4P encoder. The top row is comprised of four video input slots, and the bottom row is comprised of four audio input slots.

Figure 1-1  CIVS-SENC-4P Front View

1  BNC video inputs (qty. 4)
2  RCA audio inputs (qty. 4)

Figure 1-2 shows the back view of the CIVS-SENC-4P encoder.
Figure 1-2  CIVS-SENC-4P Back View

1 Ethernet 10/100/1000 RJ45 port
2 In encoders that support USB, press this button before removing the USB device.
3 Status LEDs. For more information, see the “Status LED” section on page 1-7.
4 USB port. While the USB port is on the device, it is not currently supported by Cisco.
5 General I/O terminal block. For more information, see the “General I/O Terminal Block” section on page 1-5.
6 SD/SDHC card slot. While the SD/SDHC slot is on the device, it is not currently supported by Cisco.
7 In encoders that support SD/SDHC, press this button before removing the SD/SDHC device.
8 Reset button (recessed). For more information, see the “Hardware Reset” section on page 1-8.
9 Power input

Note
Where enabled, the USB port is for maintenance purposes only.

CIVS-SENC-8P Front and Back View

Figure 1-3 shows the front view of the CIVS-SENC-8P encoder. The top row is comprised of eight video input slots, and the bottom row is comprised of eight audio input slots.
Figure 1-3  CIVS-SENC-8P Front View

1  BNC video inputs (qty. 8)
2  RCA audio inputs (qty. 8)

Figure 1-4 shows the back view of the CIVS-SENC-8P encoder.

Figure 1-4  CIVS-SENC-8P Back View

1  Ethernet 10/100/1000 RJ45 port
2  In encoders that support USB, press this button before removing the USB device.
6  SD/SDHC card slot. While the SD/SDHC slot is on the device, it is not currently supported by Cisco.
7  In encoders that support SD/SDHC, press this button before removing the SD/SDHC device.
Status LEDs. For more information, see the “Status LED” section on page 1-7.

USB port. While the USB port is on the device, it is not currently supported by Cisco.

General I/O terminal block. For more information, see “General I/O Terminal Block” section on page 1-5.

Reset button (recessed). For more information, see “Hardware Reset” section on page 1-8.

Power input

General I/O Terminal Block

This encoder provides a general I/O terminal block which is used to connect external input/output devices. For information about the pin definitions, see the “Pin Definitions of the General I/O Terminal Blocks” section on page 1-5.

Pin Definitions of the General I/O Terminal Blocks

Figure 1-5 shows the pin locations on the back panel of the CIVS-SENC-4P encoder, and Table 1-1 provides definitions for each of the pins.

Table 1-1  CIVS-SENC-4P Pin Definitions

<table>
<thead>
<tr>
<th>GND</th>
<th>N/A</th>
<th>CH 4 GND</th>
<th>CH 4 DI</th>
<th>CH 3 GND</th>
<th>CH 3 DI</th>
<th>CH 2 GND</th>
<th>CH 2 DI</th>
<th>CH 1 GND</th>
<th>CH 1 DI</th>
</tr>
</thead>
<tbody>
<tr>
<td>GND</td>
<td>N/A</td>
<td>CH 4 GND</td>
<td>CH 4 DO</td>
<td>CH 3 GND</td>
<td>CH 3 DO</td>
<td>CH 2 GND</td>
<td>CH 2 DO</td>
<td>CH 1 GND</td>
<td>CH 1 DO</td>
</tr>
<tr>
<td>CH 4 Audio out</td>
<td>CH 3 Audio out</td>
<td>CH 2 Audio out</td>
<td>CH 1 Audio out</td>
<td>RS 485-</td>
<td>RS 485+</td>
<td>24V AC</td>
<td>24V AC</td>
<td>GND</td>
<td>DC 12V</td>
</tr>
</tbody>
</table>
Figure 1-6 shows the pin locations on the back panel of the CIVS-SENC-8P encoder, and Table 1-2 provides definitions for each of the pins.

![CIVS-SENC-8P Pin Locations](image)

**Table 1-2 CIVS-SENC-8P Pin Definitions**

<table>
<thead>
<tr>
<th>CH 8</th>
<th>CH 8</th>
<th>CH 7</th>
<th>CH 6</th>
<th>CH 6</th>
<th>CH 5</th>
<th>CH 5</th>
<th>CH 4</th>
<th>CH 3</th>
<th>CH 3</th>
<th>CH 2</th>
<th>CH 2</th>
<th>CH 1</th>
<th>CH 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>GND</td>
<td>DI</td>
<td>GND</td>
<td>DI</td>
<td>GND</td>
<td>DI</td>
<td>GND</td>
<td>DI</td>
<td>GND</td>
<td>DI</td>
<td>GND</td>
<td>DI</td>
<td>GND</td>
<td>DI</td>
</tr>
<tr>
<td>CH 8</td>
<td>CH 8</td>
<td>CH 7</td>
<td>CH 6</td>
<td>CH 6</td>
<td>CH 5</td>
<td>CH 5</td>
<td>CH 4</td>
<td>CH 3</td>
<td>CH 3</td>
<td>CH 2</td>
<td>CH 2</td>
<td>CH 1</td>
<td>CH 1</td>
</tr>
<tr>
<td>GND</td>
<td>DO</td>
<td>GND</td>
<td>DO</td>
<td>GND</td>
<td>DO</td>
<td>GND</td>
<td>DO</td>
<td>GND</td>
<td>DO</td>
<td>GND</td>
<td>DO</td>
<td>GND</td>
<td>DO</td>
</tr>
<tr>
<td>CH 8</td>
<td>CH 8</td>
<td>CH 7</td>
<td>CH 6</td>
<td>CH 6</td>
<td>CH 5</td>
<td>CH 5</td>
<td>CH 4</td>
<td>CH 3</td>
<td>CH 3</td>
<td>CH 2</td>
<td>CH 2</td>
<td>CH 1</td>
<td>CH 1</td>
</tr>
<tr>
<td>GND</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
<td>Audio out</td>
</tr>
<tr>
<td>GND</td>
<td>DC</td>
<td>12V</td>
<td>2A</td>
<td>24V</td>
<td>AC</td>
<td>24V</td>
<td>AC</td>
<td>12V</td>
<td>DC</td>
<td>12V</td>
<td>2A</td>
<td>24V</td>
<td>AC</td>
</tr>
</tbody>
</table>

**DI/DO Diagram**

Figure 1-7 shows the connections necessary to set up the encoder with various external devices.

![DI/DO Connections](image)
The following guidelines should be observed:

- External alarms or other devices that connect to the digital outputs require an external power supply, for example, DC power from a power adapter.
- 12V Ground should connect to the encoder ground terminal block. For detailed pin definitions, see the “Pin Definitions of the General I/O Terminal Blocks” section on page 1-5.
- It is recommended that you keep the current running through each of the DO lines under 1A.

### Status LED

The LED indicates the status of the encoder. Table 1-3 describes the different status levels of the Yellow (SD), Green (Network), and Red (Power) LEDs.

#### Table 1-3  LED Status Indicators

<table>
<thead>
<tr>
<th>LED Name</th>
<th>LED Status</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>SD</td>
<td>Steady yellow</td>
<td>SD card is present and functioning normally</td>
</tr>
<tr>
<td></td>
<td>Blinking yellow</td>
<td>SD card is present yet problems occurred with data access</td>
</tr>
<tr>
<td></td>
<td>Yellow LED off</td>
<td>No SD card in the slot</td>
</tr>
<tr>
<td>Network</td>
<td>Blinking green every 1 sec.</td>
<td>Network activity (heartbeat)</td>
</tr>
<tr>
<td></td>
<td>Green LED off</td>
<td>Network failed</td>
</tr>
<tr>
<td>Power</td>
<td>Steady red</td>
<td>Power on and during system boot</td>
</tr>
<tr>
<td></td>
<td>Red LED off</td>
<td>Power off</td>
</tr>
</tbody>
</table>

Table 1-4 describes LED blinking states.

#### Table 1-4  Blinking LED Status Indicators

<table>
<thead>
<tr>
<th>LED Status</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blinking green every 2 sec.</td>
<td>Audio mute (heartbeat)</td>
</tr>
<tr>
<td>Blinking red every 0.15 sec. and blinking green every 1 sec.</td>
<td>Upgrading firmware</td>
</tr>
<tr>
<td>Blinking red every 0.15 sec. and blinking green every 0.15 sec.</td>
<td>Restoring default</td>
</tr>
</tbody>
</table>
Hardware Reset

See Figure 1-2 (CIVS-SENC-4P) or Figure 1-4 (CIVS-SENC-8P) for the location of the hardware reset button on your encoder. The reset button is used to reset the system or to restore the factory default settings. Sometimes, if your encoder is experiencing a problem, resetting the system can return the encoder to normal operation. If, after performing a reset, the problem remains, restore the factory settings and install the system again.

Use one of the following methods to reset or restore the settings:

- Reset—Press and release the recessed reset button using a straightened paper clip. Wait for the encoder to reboot.
- Restore—Press and hold the reset button down until the status LED blinks rapidly. It takes about 30 seconds. Note that all settings are restored to factory default. When the system has been restored successfully, the status LED blinks green and red during normal operation.

Network Deployment

Setting up the Encoder on the Network

To connect the encoder to the camera and the network, follow these steps:

Procedure

<table>
<thead>
<tr>
<th>Step 1</th>
<th>Connect the video out slot on the camera to a BNC video input slot on the encoder. See Figure 1-8.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 2</td>
<td>Connect the line-out audio source on the camera to an RCA audio input slot on the encoder.</td>
</tr>
</tbody>
</table>

*Figure 1-8 Video and Audio Connections*

<table>
<thead>
<tr>
<th>Step 3</th>
<th>Connect the encoder to a switch using an Ethernet cable. See Figure 1-9.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 4</td>
<td>Connect the encoder to a power outlet using the power cable.</td>
</tr>
<tr>
<td>Step 5</td>
<td>If you have external devices, such as sensors or alarms, connect them to the general I/O terminal block. For detailed pin definitions, see the “Pin Definitions of the General I/O Terminal Blocks” section on page 1-5.</td>
</tr>
</tbody>
</table>
You can set up the encoder on the network in any of the following ways:

- Set up the encoder behind a router. For more information, see the “Setting up the Encoder Behind a Router” section on page 1-9.
- Use a static IP address. For more information, see the “Setting up the Encoder Using a Static IP Address” section on page 1-10.
- Use PPPoE. For more information, see the “Ready to Use” section on page 1-11.

### Setting up the Encoder Behind a Router

To set up the encoder behind a router, perform the following procedure:

#### Before you begin

- Make sure you have a router.
- Find out the public IP address of your router provided by your ISP (Internet Service Provider).

#### Procedure

**Step 1** Connect your encoder behind a router. For information on how to obtain your IP address, see the “Accessing the Encoder” section on page 2-1.

**Step 2** In this case, if the Local Area Network (LAN) IP address of your encoder is 192.168.0.3, forward the following ports for the encoder on the router:

- HTTP port
- RTSP port
- RTP port for audio
- RTCP port for audio
Enabling Authentication

Cisco recommends that you use the following procedure to enable authentication on the encoder via its Web-based user interface.

**Procedure**

**Step 1** On the home window of the encoder user interface, choose **Configuration > Security**.
For more information about accessing the encoder user interface, see the “Accessing the Encoder” section on page 2-1.

**Step 2** Set a root password and then confirm it.

**Note** These encoders allow up to 20 user accounts plus the root account. The default passwords are blank for both users and the root. For user names and all passwords, the minimum length is one character and the maximum length allowed is 64 characters. The root, user names, and their passwords can include the following characters: a-z, A-Z, 0-9, !, $, %, -, . , ^, _, ~, @

**Step 3** In the Manage Privilege area, ensure that the Allow Anonymous Viewing checkbox is unchecked.

**Step 4** Click **Save**.

**Step 5** Click **HTTPS** in the left-hand pane, ensure that the Enable HTTPS secure connection checkbox is unchecked, and click **Save**.
HTTPS is not supported by VSM.

**Step 6** Click **Network** in the left-hand pane and do the following:

- In the HTTP area, choose **Basic** on the Authentication drop-down menu, and ensure that the HTTP port is 80.
- In the RTSP Streaming area, choose **Basic** on the Authentication drop-down menu. The digest mode is not supported.
- Click **Save**.

Setting up the Encoder Using a Static IP Address

Choose this connection type if you are required to use a static IP address for the encoder. For more information, see the “LAN Settings” section on page 5-9.
The credentials you set up here should also be used when the encoder is added in Video Surveillance Manager Server (VSMS) and Video Surveillance Operations Manager (VSOM).

**Ready to Use**

When you have completed setup, you are ready to access the encoder. For more information, see the “Accessing the Encoder” section on page 2-1.