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Identity and access configuration for Cisco ISE instances on OCI

Password recovery and reset on OCI

Use these tasks to reset your Cisco ISE virtual machine password. Select the tasks you need and follow the steps.

Reset Cisco ISE GUI password through serial console

Follow these steps to reset the Cisco ISE GUI password through the OCI serial console.

Step 1 Log in to OCI and choose **Compute > Instances**.

Step 2 From the instance list, select the instance for which you need to change the password.

Step 3 Choose **Resources > Console connection**.

Step 4 Click **Launch Cloud Shell connection**.

A new screen displays the Oracle Cloud Shell. If the screen is black, press **Enter** to view the login prompt.

Step 5 Log in to the serial console.

To log in to the serial console, you must use the original password that was set at the installation of the instance. OCI masks this password value. If you do not remember this password, refer to the Password Recovery section.

Step 6 Use the **application reset-passwd ise iseadmin** command to configure a new Cisco ISE GUI password for the iseadmin account.

Create a new public key pair in OCI

This task helps you add additional key pairs to a repository. The new public key does not replace the key pair you created during Cisco ISE instance configuration.

Step 1 Create a new public key in OCI. Refer to Creating a Key Pair.

Step 2 Log in to the OCI serial console.

Step 3 Create a new repository to save the public key. Refer to Creating a Repository.

If you already have a repository accessible through the CLI, skip this step.

Step 4 Import the new public key using this command:

crypto key import <public key filename> repository <repository name>

When the import is complete, you can log in to Cisco ISE by using SSH and the new public key.

Password recovery

There is no mechanism for password recovery for Cisco ISE on OCI. You may need to create new Cisco ISE instances and perform backup and restore of configuration data.

If you edit the OCI stack variables, the Cisco ISE instance is removed and a new instance is created. The system does not retain any settings or configurations.