

### **Preface**

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# **Audience**

This troubleshooting guide is designed for users who are responsible for troubleshooting issues that arise in the Cisco Firepower eXtensible Operating System.

# **Organization**

This reference guide is organized into the following parts and chapters:

- Cisco Firepower eXtensible Operating System Faults
  - Chapter 1, "Introduction to Cisco Firepower eXtensible Operating System Faults"
  - Chapter 2, "FXOS Faults"
  - Chapter 3, "FSM Faults"
  - Chapter 4, "Troubleshooting Transient Faults"
- Cisco Firepower eXtensible Operating System SEL Messages
  - Chapter 5, "Introduction to System Event Log Messages"
  - Chapter 6, "Baseboard Management Controller Messages"

## **Related Documentation**

A roadmap that lists all documentation for the Cisco Firepower eXtensible Operating System is available at the following URL:

http://www.cisco.com/go/firepower9300-docs

#### Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.
- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.
- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

#### Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.