



Image Management

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About Image Management

The Firepower 4100/9300 chassis uses two basic types of images:



Note All images are digitally signed and validated through Secure Boot. Do not modify the image in any way or you will receive a validation error.

- **Platform Bundle**—The platform bundle is a collection of multiple independent images that operate on the Supervisor and security module/engine. The platform bundle is a FXOS software package.
- **Application**—Application images are the software images you want to deploy on the security module/engine of the Firepower 4100/9300 chassis. Application images are delivered as Cisco Secure Package files (CSP) and are stored on the supervisor until deployed to a security module/engine as part of logical device creation or in preparation for later logical device creation. You can have multiple different versions of the same application image type stored on the Supervisor.



Note If you are upgrading both the Platform Bundle image and one or more Application images, you must upgrade the Platform Bundle first.



Note If you are installing an ASA application in the device, you can delete the images of the existing application FTD and vice versa. When you try to delete all the FTD images, at least one image deletion will be denied with an error message `Invalid operation as no default FTD/ASA APP will be left. Please select a new default FTD app.` In order to delete all the FTD images, you must leave the default image alone and delete the rest of the images and then finally delete the default image.

Downloading Images from Cisco.com

Download FXOS and application images from Cisco.com so you can upload them to the chassis.

Before you begin

You must have a Cisco.com account.

Procedure

-
- Step 1** Using a web browser, navigate to <http://www.cisco.com/go/firepower9300-software> or <http://www.cisco.com/go/firepower4100-software>.
The software download page for the Firepower 4100/9300 chassis is opened in the browser.
 - Step 2** Find and then download the appropriate software image to your local computer.
-

Downloading a FXOS Software Image to the Firepower 4100/9300 chassis

You can use FTP, HTTP/HTTPS, SCP, SFTP, or TFTP to copy the FXOS software image to the Firepower 4100/9300 chassis.

Before you begin

Collect the following information that you will need to import a configuration file:

- IP address and authentication credentials for the server from which you are copying the image
- Fully qualified name of the FXOS image file



Note Starting with FXOS 2.8.1 the HTTP/HTTPS are supported for firmware and application image downloads.

Procedure

- Step 1** Enter firmware mode:
Firepower-chassis # **scope firmware**
- Step 2** Download the FXOS software image:
Firepower-chassis /firmware # **download image** *URL*
Specify the URL for the file being imported using one of the following syntax:
- **ftp**://username@hostname / path / image_name
 - **http**://username@hostname / path / image_name
 - **https**://username@hostname / path / image_name
 - **scp**://username@hostname / path / image_name
 - **sftp**://username@hostname / path / image_name
 - **tftp**://hostname : port-num / path / image_name
 - **usbA**://hostname : port-num / path / image_name
- Step 3** To monitor the download process:
Firepower-chassis /firmware # **show package** *image_name* **detail**
-

Example

The following example copies an image using the SCP protocol:

```
Firepower-chassis # scope firmware
Firepower-chassis /firmware # download image
scp://user@192.168.1.1/images/fxos-k9.1.1.1.119.SPA
Firepower-chassis /firmware # show package fxos-k9.1.1.1.119.SPA detail
Download task:
  File Name: fxos-k9.1.1.1.119.SPA
  Protocol: scp
  Server: 192.168.1.1
  Userid:
  Path:
  Downloaded Image Size (KB): 5120
  State: Downloading
  Current Task: downloading image fxos-k9.1.1.1.119.SPA from
192.168.1.1 (FSM-STAGE:sam:dme:FirmwareDownloaderDownload:Local)
```

The following example copies an image using the HTTP/HTTPS protocol:

```
Firepower-chassis # scope firmware
Firepower-chassis /firmware # download image
https://user@192.168.1.1/images/fxos-k9.1.1.1.119.SPA
Firepower-chassis /firmware # show download task

Download task:
```

```

File Name      Protocol  Server  Port  Userid State
-----
fxos-k9.1.1.1.119.SPA
    Https 192.168.1.1 0    Downloaded
fxos-k9.1.1.1.119.SPA
    Http  sjc-ssp-artifac      0    Downloaded
-----

Firepower-chassis /firmware # show package fxos-k9.1.1.1.119.SPA detail
Download task:
  File Name: fxos-k9.1.1.1.119.SPA
  Protocol: https
  Server: 192.168.1.1
  Userid:
  Path:
  Downloaded Image Size (KB): 5120
  State: Downloading
  Current Task: downloading image fxos-k9.1.1.1.119.SPA from
  192.168.1.1 (FSM-STAGE:sam:dme:FirmwareDownloaderDownload:Local)

```

Verifying the Integrity of an Image

The integrity of the image is automatically verified when a new image is added to the Firepower 4100/9300 chassis. If needed, you can use the following procedure to manually verify the integrity of an image.

Procedure

-
- Step 1** Connect to the FXOS CLI (see [Accessing the FXOS CLI](#)).
 - Step 2** Enter firmware mode:
Firepower-chassis# **scope firmware**
 - Step 3** List images:
Firepower-chassis /firmware # **show package**
 - Step 4** Verify the image:
Firepower-chassis /firmware # **verify platform-pack version *version_number***
version_number is the version number of the FXOS platform bundle you are verifying--for example, 1.1(2.51).
 - Step 5** The system will warn you that verification could take several minutes.
Enter **yes** to confirm that you want to proceed with verification.
 - Step 6** To check the status of the image verification:
Firepower-chassis /firmware # **show validate-task**
-

Upgrading the FXOS Platform Bundle

Before you begin

Download the platform bundle software image from Cisco.com (see [Downloading Images from Cisco.com, on page 2](#)) and then download that image to the Firepower 4100/9300 chassis (see [Downloading a Logical Device Software Image to the Firepower 4100/9300 chassis, on page 6](#)).



Note The upgrade process typically takes between 20 and 30 minutes.

If you are upgrading a Firepower 9300 or 4100 Series security appliance that is running a standalone logical device or if you are upgrading a Firepower 9300 security appliance that is running an intra-chassis cluster, traffic will not traverse through the device while it is upgrading.

If you are upgrading Firepower 9300 or 4100 Series security appliance that is part of an inter-chassis cluster, traffic will not traverse through the device being upgraded while it is upgrading. However, the other devices in the cluster will continue to pass traffic.

Procedure

-
- Step 1** Connect to the FXOS CLI (see [Accessing the FXOS CLI](#)).
- Step 2** Enter firmware mode:
Firepower-chassis# **scope firmware**
- Step 3** Enter auto-install mode:
Firepower-chassis /firmware # **scope auto-install**
- Step 4** Install the FXOS platform bundle:
Firepower-chassis /firmware/auto-install # **install platform platform-vers** *version_number*
version_number is the version number of the FXOS platform bundle you are installing--for example, 1.1(2.51).
- Step 5** The system will first verify the software package that you want to install. It will inform you of any incompatibility between currently installed applications and the specified FXOS platform software package. It will also warn you that any existing sessions will be terminated and that the system will need to be rebooted as part of the upgrade.
Enter **yes** to confirm that you want to proceed with verification.
- Step 6** Enter **yes** to confirm that you want to proceed with installation, or enter **no** to cancel the installation.
The FXOS unpacks the bundle and upgrades/reloads the components.
- Step 7** To monitor the upgrade process:
a) Enter **scope firmware**.
b) Enter **scope auto-install**.

- c) Enter **show fsm status expand**.

Downloading a Logical Device Software Image to the Firepower 4100/9300 chassis

You can use FTP, HTTP/HTTPS, SCP, SFTP, or TFTP to copy the logical device software image to the Firepower 4100/9300 chassis.

Before you begin

Collect the following information that you will need to import a configuration file:

- IP address and authentication credentials for the server from which you are copying the image
- Fully qualified name of the software image file



Note FXOS 2.8.1 and later versions support HTTP/HTTPS protocols for firmware and application image downloads.

Procedure

- Step 1** Enter Security Services mode:
Firepower-chassis # **scope ssa**
- Step 2** Enter Application Software mode:
Firepower-chassis /ssa # **scope app-software**
- Step 3** Download the logical device software image:
Firepower-chassis /ssa/app-software # **download image URL**
Specify the URL for the file being imported using one of the following syntax:
 - **ftp://username@hostname/path**
 - **http://username@hostname/path**
 - **https://username@hostname/path**
 - **scp://username@hostname/path**
 - **sftp://username@hostname/path**
 - **tftp://hostname:port-num/path**
- Step 4** To monitor the download process:
Firepower-chassis /ssa/app-software # **show download-task**

Step 5 To view the downloaded applications:

```
Firepower-chassis /ssa/app-software # up
```

```
Firepower-chassis /ssa # show app
```

Step 6 To view details for a specific application:

```
Firepower-chassis /ssa # scope app application_type image_version
```

```
Firepower-chassis /ssa/app # show expand
```

Example

The following example copies an image using the SCP protocol:

```
Firepower-chassis # scope ssa
Firepower-chassis /ssa # scope app-software
Firepower-chassis /ssa/app-software # download image
scp://user@192.168.1.1/images/cisco-asa.9.4.1.65.csp
Firepower-chassis /ssa/app-software # show download-task
```

Downloads for Application Software:

File Name	Protocol	Server	Userid	State
cisco-asa.9.4.1.65.csp	Scp	192.168.1.1	user	Downloaded

```
Firepower-chassis /ssa/app-software # up
```

```
Firepower-chassis /ssa # show app
```

Application:

Name	Version	Description	Author	Deploy Type	CSP Type	Is Default App
asa	9.4.1.41	N/A		Native	Application	No
asa	9.4.1.65	N/A		Native	Application	Yes

```
Firepower-chassis /ssa # scope app asa 9.4.1.65
```

```
Firepower-chassis /ssa/app # show expand
```

Application:

```
Name: asa
Version: 9.4.1.65
Description: N/A
Author:
Deploy Type: Native
CSP Type: Application
Is Default App: Yes
```

App Attribute Key for the Application:

App Attribute Key	Description
cluster-role	This is the role of the blade in the cluster
mgmt-ip	This is the IP for the management interface
mgmt-url	This is the management URL for this application

Net Mgmt Bootstrap Key for the Application:

Bootstrap Key	Key Data	Type	Is the Key Secret	Description
PASSWORD	String	Yes		The admin user password.

```

Port Requirement for the Application:
  Port Type: Data
  Max Ports: 120
  Min Ports: 1

  Port Type: Mgmt
  Max Ports: 1
  Min Ports: 1

  Mgmt Port Sub Type for the Application:
  Management Sub Type
  -----
  Default

  Port Type: Cluster
  Max Ports: 1
  Min Ports: 0
Firepower-chassis /ssa/app #

```

Updating the Image Version for a Logical Device

Use this procedure to upgrade the ASA application image to a new version, or set the FTD application image to a new startup version that will be used in a disaster recovery scenario.

When you change the startup version on a FTD logical device using Firepower Chassis Manager or the FXOS CLI, the application does not immediately upgrade to the new version. The logical device startup version is the version that FTD reinstalls to in a disaster recovery scenario. After initial creation of a FTD logical device, you do not upgrade the FTD logical device using Firepower Chassis Manager or the FXOS CLI. To upgrade a FTD logical device, you must use FMC. See the System Release Notes for more information: <http://www.cisco.com/c/en/us/support/security/defense-center/products-release-notes-list.html>.

Also, note that any updates to the FTD logical device will not be reflected on the **Logical Devices > Edit and System > Updates** pages in Firepower Chassis Manager. On these pages, the version shown indicates the software version (CSP image) that was used to create the FTD logical device.



Note When you set the startup version for FTD, startup version of the application gets updated. Hence, you must manually reinstall the application or reinitialize the blade to apply the selected version. This procedure is not the equivalent of upgrading or downgrading the FTD software, rather a complete reinstallation (reimage). Therefore, the application gets deleted and the existing configuration gets lost.

When you change the startup version on an ASA logical device, the ASA upgrades to that version and all configuration is restored. Use the following workflows to change the ASA startup version, depending on your configuration:



Note When you set the startup version for ASA, the application gets automatically restarted. This procedure is the equivalent of upgrading or downgrading the ASA software (existing configuration gets preserved).

ASA High Availability -

1. Change the logical device image version(s) on the standby unit.
2. Make the standby unit active.
3. Change the application version(s) on the other unit.

ASA Inter-Chassis Cluster -

1. Change the startup version on the data unit.
2. Make the data unit the control unit.
3. Change the startup version on the original control unit (now data).

Before you begin

Download the application image you want to use for the logical device from Cisco.com (see [Downloading Images from Cisco.com, on page 2](#)) and then download that image to the Firepower 4100/9300 chassis (see [Downloading a Logical Device Software Image to the Firepower 4100/9300 chassis, on page 6](#)).

If you are upgrading both the Platform Bundle image and one or more Application images, you must upgrade the Platform Bundle first.

Procedure

Step 1 Enter Security Services mode:

```
Firepower-chassis # scope ssa
```

Step 2 Set the scope to the security module you are updating:

```
Firepower-chassis /ssa # scope slot slot_number
```

Step 3 Set the scope to the application you are updating:

```
Firepower-chassis /ssa/slot # scope app-instance app_template
```

Step 4 Set the Startup version:

```
Firepower-chassis /ssa/slot/app-instance # set startup-version version_number
```

If you are setting the application startup version on a FTD logical device, the following warning message appears:

```
13254: Warning: FXOS upgrades are not supported for FTD. The specified version will be used only if FTD needs to be reinstalled.
```

Example:

```
firepower /ssa/slot/app-instance # set startup-version 6.2.2.81
13254: Warning: FXOS upgrades are not supported for ftd. The specified version will be used only if ftd needs to be reinstalled.
```

Step 5 Commit the configuration:

```
commit-buffer
```

Commits the transaction to the system configuration. The application image is updated and the application restarts.

Example

The following example updates the software image for an ASA running on security module 1. Notice that you can use the **show** command to view the update status.

```
Firepower-chassis# scope ssa
Firepower-chassis /ssa # scope slot 1
Firepower-chassis /ssa/slot # scope app-instance asa
Firepower-chassis /ssa/slot/app-instance # set startup-version 9.4.1.65
Firepower-chassis /ssa/slot/app-instance* # show configuration pending
  enter app-instance asa
+   set startup-version 9.4.1.65
  exit
Firepower-chassis /ssa/slot/app-instance* # commit-buffer
Firepower-chassis /ssa/slot/app-instance # show

Application Instance:
  Application Name Admin State Operational State Running Version Startup Version
  -----
  asa              Enabled    Updating           9.4.1.41      9.4.1.65
Firepower-chassis /ssa/slot/app-instance #
Firepower-chassis /ssa/slot/app-instance # show

Application Instance:
  Application Name Admin State Operational State Running Version Startup Version
  -----
  asa              Enabled    Online             9.4.1.65      9.4.1.65
Firepower-chassis /ssa/slot/app-instance #
```

Firmware Upgrade

For information about upgrading the firmware on your Firepower 4100/9300 chassis, see the [Cisco Firepower 4100/9300 FXOS Firmware Upgrade Guide](#).

Manually Downgrading to Version 2.0.1 or Lower

Follow these CLI steps to manually downgrade the CIMC image on a security module.



Note This procedure is used specifically to downgrade to version 2.0.1 or lower, from version 2.1.1 or higher.

Before you begin

Ensure the application image you want to downgrade to has been downloaded to the Firepower 4100/9300 chassis (see [Downloading Images from Cisco.com, on page 2](#) and [Downloading a Logical Device Software Image to the Firepower 4100/9300 chassis, on page 6](#)).

Procedure

Step 1 Disable image version comparison before downgrading the CIMC image.

Follow the steps in this example to clear the default platform image version:

Example:

```
firepower# scope org
firepower /org # scope fw-platform-pack default
firepower /org/fw-platform-pack # set platform-bundle-version ""
Warning: Set platform version to empty will result software/firmware incompatibility issue.
firepower /org/fw-platform-pack* # commit-buffer
firepower /org/fw-platform-pack #
```

Step 2 Downgrade the module image.

Follow the steps in this example to change the CIMC image:

Example:

```
firepower# scope server 1/1
firepower /chassis/server # scope cimc
firepower /chassis/server/cimc # update firmware <version_num>
firepower /chassis/server/cimc* # activate firmware <version_num>
firepower /chassis/server/cimc* # commit-buffer
firepower /chassis/server/cimc #
```

Repeat this step as necessary to update other modules.

Step 3 Install the new firmware bundle.

Follow the steps in this example to install the downgrade image:

Example:

```
firepower# scope firmware
firepower /firmware # scope auto-install
firepower /firmware/auto-install # install platform platform-vers <version_num>
The currently installed FXOS platform software package is <version_num>
```

WARNING: If you proceed with the upgrade, the system will reboot.

This operation upgrades firmware and software on Security Platform Components
Here is the checklist of things that are recommended before starting Auto-Install

- (1) Review current critical/major faults
- (2) Initiate a configuration backup

Do you want to proceed? (yes/no):

What to do next

You can use the **show fsm status expand** command in `firmware/auto-install` mode to monitor the installation process.