User Identity Sources

The following topics describe Firepower System user identity sources, which are sources for user awareness. These users can be controlled with identity and access control policies:

• About User Identity Sources, on page 1
• The User Agent Identity Source, on page 3
• The ISE/ISE-PIC Identity Source, on page 5
• The Terminal Services (TS) Agent Identity Source, on page 11
• The Captive Portal Identity Source, on page 12
• The Remote Access VPN Identity Source, on page 23
• The Traffic-Based Detection Identity Source, on page 27

About User Identity Sources

The following table provides a brief overview of the user identity sources supported by the Firepower System. Each identity source provides a store of users for user awareness. These users can then be controlled with identity and access control policies.

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<thead>
<tr>
<th>User Identity Source</th>
<th>Policy</th>
<th>Server Requirements</th>
<th>Type</th>
<th>Authentication Type</th>
<th>User Awareness?</th>
<th>User Control?</th>
<th>For more information, see...</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Agent Identity</td>
<td>Identity</td>
<td>Microsoft Active Directory</td>
<td>Authoritative logins</td>
<td>Passive</td>
<td>Yes</td>
<td>Yes</td>
<td>The User Agent Identity Source, on page 3</td>
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<tr>
<td>ISE/ISE-PIC Identity</td>
<td>Identity</td>
<td>Microsoft Active Directory</td>
<td>Authoritative logins</td>
<td>Passive</td>
<td>Yes</td>
<td>Yes</td>
<td>The ISE/ISE-PIC Identity Source, on page 5</td>
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<tr>
<td>User Identity Source</td>
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<tr>
<td>TS Agent</td>
<td>Identity</td>
<td>Microsoft Windows Terminal Server</td>
<td>Authoritative logins</td>
<td>Passive</td>
<td>Yes</td>
<td>Yes</td>
<td>The Terminal Services (TS) Agent Identity Source, on page 11</td>
</tr>
<tr>
<td>Captive portal</td>
<td>Identity</td>
<td>Microsoft Active Directory</td>
<td>Authoritative logins</td>
<td>Active</td>
<td>Yes</td>
<td>Yes</td>
<td>The Captive Portal Identity Source, on page 12</td>
</tr>
<tr>
<td>Remote Access VPN</td>
<td>Identity</td>
<td>OpenLDAP or Microsoft Active Directory</td>
<td>Authoritative logins</td>
<td>Active</td>
<td>Yes</td>
<td>Yes</td>
<td>The Remote Access VPN Identity Source, on page 23</td>
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<tr>
<td></td>
<td>Identity</td>
<td>RADIUS</td>
<td>Authoritative logins</td>
<td>Active</td>
<td>Yes</td>
<td>No</td>
<td>n/a</td>
</tr>
<tr>
<td>Traffic-based detection</td>
<td>Network discovery</td>
<td>n/a</td>
<td>Non-authoritative logins</td>
<td>n/a</td>
<td>Yes</td>
<td>No</td>
<td>The Traffic-Based Detection Identity Source, on page 27</td>
</tr>
</tbody>
</table>

Consider the following when selecting identity sources to deploy:

- You must use traffic-based detection for non-LDAP user logins. For example, if you are using only User Agents to detect user activity, restricting non-LDAP logins has no effect.

- You must use traffic-based detection or captive portal to record failed login or authentication activity. A failed login or authentication attempt does not add a new user to the list of users in the database.

- The captive portal identity source requires a managed device with a routed interface. You cannot use an inline (also referred to as tap mode) interface with captive portal.

Data from those identity sources is stored in the Firepower Management Center's users database and the user activity database. You can configure Firepower Management Center-server user downloads to automatically and regularly download new user data to your databases.

After you configure identity rules using the desired identity source, you must associate each rule with an access control policy and deploy the policy to managed devices for the policy to have any effect. For more information about access control policies and deployment, see User, Realm, and ISE Attribute Conditions (User Control).

For general information about user identity in the Firepower System, see About User Identity.
The User Agent Identity Source

The User Agent is a passive authentication method; it is an authoritative identity source, meaning user information is supplied by a trusted Active Directory server. When integrated with the Firepower System, the user agent monitors users when they log in and out of hosts with Active Directory credentials. The data gained from the User Agent can be used for user awareness and user control.

The user agent associates each user with an IP address, which allows access control rules with user conditions to trigger. You can use one user agent to monitor user activity on up to five Active Directory servers and send encrypted data to up to five Firepower Management Centers.

The User Agent does not report failed login attempts.

User Agent Guidelines

The User Agent requires a multi-step configuration that includes the following:

• At least one computer with the user agent installed.
• Connections between a Firepower Management Center and the computers or Active Directory servers with the user agent installed.
• An identity realm configured in each Firepower Management Center that receives user data from a user agent.

For detailed information about the multi-step User Agent configuration and a complete discussion of the server requirements, see the Firepower User Agent Configuration Guide.

Note

Make sure the time on your computer or Active Directory server is synchronized with the time on the Firepower Management Center. If the appliances are not synchronized, the system might perform user timeouts at unexpected intervals.

The Firepower Management Center connection not only allows you to retrieve metadata for the users whose logins and logoffs were detected by User Agents, but also is used to specify the users and groups you want to use in access control rules. If the user agent is configured to exclude specific user names, login data for those user names are not reported to the Firepower Management Center. User agent data is stored in the user database and user activity database on the Firepower Management Center.

Note

User Agents cannot transmit Active Directory user names ending with the $ character to the Firepower Management Center. You must remove the final $ character if you want to monitor these users.

If multiple users are logged into a host using remote sessions, the agent might not detect logins from that host properly. For information about how to prevent this, see the Firepower User Agent Configuration Guide.
Configure the User Agent for User Control

<table>
<thead>
<tr>
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<td>Admin</td>
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</table>

For more information about the User Agent, see The User Agent Identity Source, on page 3.

Before you begin

- Configure and enable an Active Directory realm for your User Agent connection as described in Create a Realm.

Procedure

1. Log in to the Firepower Management Center.
2. Click System > Integration.
3. Click the Identity Sources tab.
4. Click User Agent for the Service Type to enable the User Agent connection.
   - To disable the connection, click None.
5. Click New Agent to add a new agent.
6. Enter the Hostname or Address of the computer where you plan to install the agent. You must use an IPv4 address; you cannot configure the Firepower Management Center to connect to a User Agent using an IPv6 address.
7. Click Add.
8. To delete a connection, click the delete icon ( ) and confirm that you want to delete it.

What to do next

- Continue User Agent setup as described in the Firepower User Agent Configuration Guide.
- Configure an identity rule as described in Create an Identity Rule.
- Associate the identity policy with an access control policy as discussed in Associating Other Policies with Access Control.
- Deploy your identity and access control policies to managed devices as discussed in Deploy Configuration Changes.

Related Topics

- Troubleshoot the User Agent Identity Source, on page 5
- Getting Started with Access Control Policies
Troubleshoot the User Agent Identity Source

If you experience issues with the User Agent connection, see the **Firepower User Agent Configuration Guide**.

For related troubleshooting information in this guide, see **Troubleshoot Realms and User Downloads** and **Troubleshoot User Control**.

If you experience issues with user data reported by the User Agent, note:

- After the system detects activity from a User Agent user whose data is not yet in the database, the system retrieves information about them from the server. That user's activity is not handled by rules, and is not displayed in the web interface until the system successfully retrieves information about them in a user download.

- If you have Firepower Management Center high availability configured and the primary fails, all logins reported by a User Agent cannot be identified during failover downtime, even if the users were previously seen and downloaded to the Firepower Management Center. The unidentified users are logged as Unknown users on the Firepower Management Center. After the downtime, the Unknown users are re identified and processed according to the rules in your identity policy.

- If the User Agent monitors the same users as the TS Agent, the system prioritizes the TS Agent data. If the TS Agent and the User Agent report identical activity from the same IP address, only the TS Agent data is logged.

- Active FTP sessions are displayed as the **Unknown** user in events. This is normal because, in active FTP, the server (not the client) initiates the connection and the FTP server should not have an associated user name. For more information about active FTP, see RFC 959.

The ISE/ISE-PIC Identity Source

You can integrate your Cisco Identity Services Engine (ISE) or ISE Passive Identity Connector (ISE-PIC) deployment with the Firepower System to use ISE/ISE-PIC for passive authentication.

ISE/ISE-PIC is an authoritative identity source, and provides user awareness data for users who authenticate using Active Directory (AD), LDAP, RADIUS, or RSA. Additionally, you can perform user control on Active Directory users. ISE/ISE-PIC does not report failed login attempts or the activity of ISE Guest Services users.

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**Note**

The Firepower System does not support 802.1x machine authentication alongside Active Directory authentication because the system does not associate machine authentication with users. If you use 802.1x active logins, configure ISE to report only 802.1x active logins (both machine and user). That way, a machine login is reported only once to the system.

For more information on Cisco ISE/ISE-PIC, see the **Cisco Identity Services Engine Administrator Guide** and the **Identity Services Engine Passive Identity Connector (ISE-PIC) Installation and Administrator Guide**.

**ISE/ISE-PIC Guidelines and Limitations**

Use the guidelines discussed in this section when configuring ISE/ISE-PIC with the Firepower System.
ISE/ISE-PIC Version and Configuration Compatibility

Your ISE/ISE-PIC version and configuration affects its integration and interaction with Firepower, as follows:

- Synchronize the time on the ISE/ISE-PIC server and the Firepower Management Center. Otherwise, the system might perform user timeouts at unexpected intervals.
- To implement user control using ISE or ISE-PIC data, configure and enable a realm for the ISE server assuming the pxGrid persona as described in Create a Realm.
- Each Firepower Management Center host name that connects to an ISE server must be unique; otherwise, the connection to one of the Firepower Management Centers will be dropped.
- Version 2.0 (patch 4) and later of ISE includes support for IPv6-enabled endpoints.
- If ISE Endpoint Protection Service (EPS) is enabled and configured in your ISE deployment, you can use your ISE connection to run ISE EPS remediations on the source or destination host involved in a correlation policy violation.
- If you configured your ISE deployment to update a user's SGT after the user's EPSStatus changes, your ISE EPS remediations also update the SGT on the Firepower Management Center.
- ISE-PIC does not provide ISE attribute data or support ISE EPS remediations.

For the specific versions of ISE/ISE-PIC that are compatible with this version of the system, see the Cisco Firepower Compatibility Guide.

Approve clients in ISE

Before a connection between the ISE server and the Firepower Management Center succeeds, you must manually approve the clients in ISE. (Typically, there are two clients: one for the connection test and another for ISE agent.)

You can also enable Automatically approve new accounts in ISE as discussed in the chapter on Managing users and external identity sources in the Cisco Identity Services Engine Administrator Guide.

Security Group Tags (SGT)

A Security Group Tag (SGT) specifies the privileges of a traffic source within a trusted network. Cisco ISE and Cisco TrustSec use a feature called Security Group Access (SGA) to apply SGT attributes to packets as they enter the network. These SGTs correspond to a user's assigned security group within ISE or TrustSec. If you configure ISE as an identity source, the Firepower System can use these SGTs to filter traffic.

To implement user control using only the ISE SGT attribute tag, you do not need to configure a realm for the ISE server. ISE SGT attribute conditions can be configured in policies with or without an associated identity policy. For more information, see Configuring ISE Attribute Conditions.

Note

In some rules, custom SGT conditions can match traffic tagged with SGT attributes that were not assigned by ISE. This is not considered user control, and works only if you are not using ISE/ISE-PIC as an identity source; see Custom SGT Conditions.
ISE and High Availability

When the primary Firepower Management Center fails, the following occur:

- Until the standby is promoted to primary, the user database on the secondary Firepower Management Center is read-only.
  
  Users added to the repository (for example, Active Directory) are not downloaded to the Firepower Management Center and those users are identified as Unknown.
  
  New SGTs are not used.

- After the standby is promoted to primary, all operations return to normal; that is, users are downloaded, new SGTs are used, and users are identified if possible.

When the ISE primary server fails, you must manually promote the secondary to primary; there is no automatic failover.

Endpoint Location (or Location IP)

An Endpoint Location attribute is the IP address of the network device that used ISE to authenticate the user, as identified by ISE.

You must configure and deploy an identity policy to control traffic based on Endpoint Location (Location IP).

ISE Attributes

Configuring an ISE connection populates the Firepower Management Center database with ISE attribute data. You can use the following ISE attributes for user awareness and user control. This is not supported with ISE-PIC.

Endpoint Profile (or Device Type)

An Endpoint Profile attribute is the user's endpoint device type, as identified by ISE.

You must configure and deploy an identity policy to control traffic based on Endpoint Profile (Device Type).

Configure ISE/ISE-PIC for User Control

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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Admin</td>
</tr>
</tbody>
</table>

Before you begin

- Configure and enable a realm for the ISE server, assuming the pxGrid persona, as discussed in Create a Realm.

- Configure a connection to ISE or ISE-PIC. For more information, see The ISE/ISE-PIC Identity Source, on page 5 and ISE/ISE-PIC Configuration Fields, on page 8.

- To use an encrypted connection to authenticate the Firepower Management Center with the ISE/ISE-PIC server, either create a certificate or have your certificate data and key available on the machine from which you're accessing the Firepower Management Center.
## Procedure

**Step 1**  
Log in to the Firepower Management Center.

**Step 2**  
Click **System > Integration**.

**Step 3**  
Click the **Identity Sources** tab.

**Step 4**  
Click **Identity Services Engine** for the **Service Type** to enable the ISE connection.  
**Note** To disable the connection, click **None**.

**Step 5**  
Enter a **Primary Host Name/IP Address** and, optionally, a **Secondary Host Name/IP Address**.

**Step 6**  
Click the appropriate certificate authorities from the **pxGrid Server CA** and **MNT Server CA** lists, and the appropriate certificate from the **FMC Server Certificate** list. You can also click the add icon (†) to add a certificate.  
**Note** The **FMC Server Certificate** must include the **clientAuth** extended key usage value, or it must not include any extended key usage values.

**Step 7**  
(Optional.) Enter an **ISE Network Filter** using CIDR block notation.

**Step 8**  
To test the connection, click **Test**.  
If the test fails, click **Additional Logs** for more information about the connection failure.

## What to do next

- Specify users to control and other options using an identity policy as described in [Create an Identity Policy](#).

- Associate the identity rule with an access control policy, which filters and optionally inspects traffic, as discussed in [Associating Other Policies with Access Control](#).

- Deploy your identity and access control policies to managed devices as discussed in [Deploy Configuration Changes](#).

- Monitor user activity as discussed in [Using Workflows](#).

## Related Topics

- [Troubleshoot the Captive Portal Identity Source](#), on page 23
- [Trusted Certificate Authority Objects](#)
- [Internal Certificate Objects](#)

## ISE/ISE-PIC Configuration Fields

The following fields are used to configure a connection to ISE/ISE-PIC.

### Primary and Secondary Host Name/IP Address

The hostname or IP address for the primary and, optionally, the secondary pxGrid ISE servers.

The ports used by the host names you specify must be reachable by both ISE and the Firepower Management Center.
pxGrid Server CA
The certificate authority for the pxGrid framework. If your deployment includes a primary and a secondary pxGrid node, the certificates for both nodes must be signed by the same certificate authority.

MNT Server CA
The certificate authority for the ISE certificate when performing bulk downloads. If your deployment includes a primary and a secondary MNT node, the certificates for both nodes must be signed by the same certificate authority.

FMC Server Certificate
The certificate and key that the Firepower Management Center must provide to ISE/ISE-PIC to connect to ISE/ISE-PIC or to perform bulk downloads.

Note
The FMC Server Certificate must include the clientAuth extended key usage value, or it must not include any extended key usage values.

ISE Network Filter
An optional filter you can set to restrict the data that ISE reports to the Firepower Management Center. If you provide a network filter, ISE reports data from the networks within that filter. You can specify a filter in the following ways:

- Leave the field blank to specify any.
- Enter a single IPv4 address block using CIDR notation.
- Enter a list of IPv4 address blocks using CIDR notation, separated by commas.

Note
This version of the Firepower System does not support filtering using IPv6 addresses, regardless of your ISE version.

Related Topics
- Trusted Certificate Authority Objects
- Internal Certificate Objects

Troubleshoot the ISE/ISE-PIC Identity Source
For other related troubleshooting information, see Troubleshoot Realms and User Downloads and Troubleshoot User Control.

If you experience issues with the ISE or ISE-PIC connection, check the following:

- The pxGrid Identity Mapping feature in ISE must be enabled before you can successfully integrate ISE with the Firepower System.
- When the primary server fails, you must manually promote the secondary to primary; there is no automatic failover.
Before a connection between the ISE server and the Firepower Management Center succeeds, you must manually approve the clients in ISE. (Typically, there are two clients: one for the connection test and another for ISE agent.) You can also enable **Automatically approve new accounts** in ISE as discussed in the chapter on Managing users and external identity sources in the *Cisco Identity Services Engine Administrator Guide*.

- The **FMC Server Certificate** must include the **clientAuth** extended key usage value, or it must not include any extended key usage values.
- The time on your ISE server must be synchronized with the time on the Firepower Management Center. If the appliances are not synchronized, the system may perform user timeouts at unexpected intervals.
- If your deployment includes a primary and a secondary pxGrid node,
  - The certificates for both nodes must be signed by the same certificate authority.
  - The ports used by the host name must be reachable by both the ISE server and by the Firepower Management Center.
- If your deployment includes a primary and a secondary MNT node, the certificates for both nodes must be signed by the same certificate authority.

If you experience issues with user data reported by ISE or ISE-PIC, note the following:

- After the system detects activity from an ISE user whose data is not yet in the database, the system retrieves information about them from the server. Activity seen by the ISE user is not handled by access control rules, and is not displayed in the web interface until the system successfully retrieves information about them in a user download.
- You cannot perform user control on ISE users who were authenticated by an LDAP, RADIUS, or RSA domain controller.
- The Firepower Management Center does not receive user data for ISE Guest Services users.
- If ISE monitors the same users as TS Agent, the Firepower Management Center prioritizes the TS Agent data. If the TS Agent and ISE report identical activity from the same IP address, only the TS Agent data is logged to the Firepower Management Center.
- Your ISE version and configuration impact how you can use ISE in the Firepower System. For more information, see *The ISE/ISE-PIC Identity Source*, on page 5.
- If you have Firepower Management Center high availability configured and the primary fails, see the section on ISE and High Availability in *ISE/ISE-PIC Guidelines and Limitations*, on page 5.
- ISE-PIC does not provide ISE attribute data.
- ISE-PIC cannot perform ISE EPS remediations.
- Active FTP sessions are displayed as the **Unknown** user in events. This is normal because, in active FTP, the server (not the client) initiates the connection and the FTP server should not have an associated user name. For more information about active FTP, see *RFC 959*.

If you experience issues with supported functionality, see *The ISE/ISE-PIC Identity Source*, on page 5 for more information about version compatibility.
The Terminal Services (TS) Agent Identity Source

The TS Agent is a passive authentication method and one of the authoritative identity sources supported by the Firepower System. A Windows Terminal Server performs the authentication, and the TS Agent reports it to a standalone or high availability Firepower Management Center.

When installed on Windows Terminal Servers, the TS Agent assigns a unique port range to individual users as they log in or log out of a monitored network. The Firepower Management Center uses the unique port to identify individual users in the Firepower System. You can use one TS Agent to monitor user activity on one Windows Terminal Server and send encrypted data to a Firepower Management Center.

The TS Agent does not report failed login attempts. The data gained from the TS Agent can be used for user awareness and user control.

TS Agent Guidelines

The TS Agent requires a multi-step configuration, and includes the following:

1. A Windows Terminal Server with the TS Agent installed and configured.
2. One or more identity realms targeting the users your server is monitoring.

You install the TS Agent on a Microsoft Windows Terminal Server. For detailed information about the multi-step TS Agent installation and configuration and a complete discussion of the server and Firepower System requirements, see the Cisco Terminal Services (TS) Agent Guide.

TS Agent data is visible in the Users, User Activity, and Connection Event tables and can be used for user awareness and user control.

Note

If the TS Agent monitors the same users as another passive authentication identity source (the User Agent or ISE/ISE-PIC), the Firepower Management Center prioritizes the TS Agent data. If the TS Agent and another passive identity source report activity by the same IP address, only the TS Agent data is logged to the Firepower Management Center.

Configure the TS Agent for User Control

To use the TS Agent as an identity source for user awareness and user control, install and configure the TS Agent software as discussed in the Cisco Terminal Services (TS) Agent Guide.

What to do next:

- Specify users to control and other options using an identity policy as described in Create an Identity Policy.
- Associate the identity rule with an access control policy, which filters and optionally inspects traffic, as discussed in Associating Other Policies with Access Control.
- Deploy your identity and access control policies to managed devices as discussed in Deploy Configuration Changes.
- Monitor user activity as discussed in Using Workflows.
Troubleshoot the TS Agent Identity Source

For other related troubleshooting information, see Troubleshoot Realms and User Downloads and Troubleshoot User Control.

If you experience issues with the TS Agent-Firepower System integration, check the following:

- You must synchronize the time on your TS Agent server with the time on the Firepower Management Center.
- If the TS Agent monitors the same users as another passive authentication identity source (the User Agent or ISE), the Firepower Management Center prioritizes the TS Agent data. If the TS Agent and a passive identity source report activity by the same IP address, only the TS Agent data is logged to the Firepower Management Center.
- Active FTP sessions are displayed as the **Unknown** user in events. This is normal because, in active FTP, the server (not the client) initiates the connection and the FTP server should not have an associated user name. For more information about active FTP, see RFC 959.

For complete troubleshooting information, see the *Cisco Terminal Services (TS) Agent Configuration Guide*.

The Captive Portal Identity Source

Captive portal is one of the authoritative identity sources supported by the Firepower System. It is an active authentication method where users authenticate onto the network using a managed device.

You typically use captive portal to require authentication to access the internet or to access restricted internal resources; you can optionally configure guest access to resources. After the system authenticates captive portal users, it handles their user traffic according to access control rules. Captive portal performs authentication on HTTP and HTTPS traffic only.

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**Note**

HTTPS traffic must be decrypted before captive portal can perform authentication.

Captive portal also records failed authentication attempts. A failed attempt does not add a new user to the list of users in the database. The user activity type for failed authentication activity reported by captive portal is **Failed Auth User**.

The authentication data gained from captive portal can be used for user awareness and user control.

**Related Topics**

- How to Configure the Captive Portal for User Control, on page 14

Captive Portal Guidelines and Limitations

When you configure and deploy captive portal in an identity policy, users from specified realms authenticate through the following device to access your network:

- Virtual routers on 7000 and 8000 Series devices
- ASA FirePOWER devices in routed mode running Version 9.5(2) or later
• Firepower Threat Defense devices in routed mode

**Note**

When a remote access VPN user has already actively authenticated through a managed device acting as a secure gateway, captive portal active authentication will not occur, even if configured in an identity policy.

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**Routed Interface Required**

Captive portal active authentication can be performed only by a device with a routed interface configured. If you are configuring the rule for captive portal and your captive portal device contains inline and routed interfaces, you must configure an interface condition to target only the routed interfaces on the device.

If the identity policy referenced by your access control policy contains one or more captive portal identity rules and you deploy the policy on a Firepower Management Center that manages:

• One or more devices with routed interfaces configured, the policy deployment succeeds and the routed interfaces perform active authentication.

The system does not validate the type of interface in ASA with FirePOWER devices. If you apply a captive portal policy to an inline (tap mode) interface on an ASA with FirePOWER device, the policy deployment succeeds but users in traffic matching those rules are identified as Unknown.

• One or more NGIPSv devices, the policy deployment fails.

---

**Captive Portal and Policies**

You configure captive portal in your identity policy and invoke active authentication in your identity rules. Identity policies are associated with access control policies.

You configure some captive portal identity policy settings on the access control policy's **Active Authentication** tab page and configure the rest in an identity rule associated with the access control policy.

**Caution**

Adding the first or removing the last active authentication rule when SSL decryption is disabled (that is, when the access control policy does not include an SSL policy) restarts the Snort process when you deploy configuration changes, temporarily interrupting traffic inspection. Whether traffic drops during this interruption or passes without further inspection depends on how the target device handles traffic. See [Snort® Restart Traffic Behavior](#) for more information.

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**Captive Portal Requirements and Limitations**

Note the following requirements and limitations:

• The system supports up to 20 captive portal logins per second.

• There is a maximum five minute limit between failed login attempts for a failed login attempt to be counted toward the count of maximum login attempts. The five minute limit is not configurable. (Maximum login attempts are displayed in connection events: **Analysis > Connections > Events**.)

If more than five minutes elapse between failed logins, the user will continue to be redirected to captive portal for authentication, will not be designated a failed login user or a guest user, and will not be reported to the Firepower Management Center.
• The only way to be sure a user logs out is to close and reopen the browser. Unless that happens, in some cases, the user can log out of captive portal and be able to access the network without authenticating again using the same browser.

• If a realm is created for a parent domain and the managed device detects a login to a child of that parent domain, the user's subsequent logout is not detected by the managed device.

• To use an ASA FirePOWER device (in routed mode and running ASA version 9.5(2) or later) for captive portal, use the captive-portal ASA CLI command to enable captive portal for active authentication and define the port as described in the ASA Firewall Configuration Guide (Version 9.5(2) or later):

• You must allow traffic destined for the IP address and port of the device you plan to use for captive portal.

• To perform captive portal active authentication on HTTPS traffic, you must use an SSL policy to decrypt the traffic from the users you want to authenticate. You cannot decrypt the traffic in the connection between a captive portal user's web browser and the captive portal daemon on the managed device; this connection is used to authenticate the captive portal user.

• To limit the amount of non-HTTP or HTTPS traffic that is allowed through the managed device, you should enter typical HTTP and HTTPS ports in the identity policy's Ports tab page.

The managed device changes a previously unseen user from Pending to Unknown when it determines that the incoming request does not use the HTTP or HTTPS protocol. As soon as the managed device changes a user from Pending to another state, access control, Quality of Service, and SSL policies can be applied to that traffic. If your other policies don't permit non-HTTP or HTTPS traffic, configuring ports on the captive portal identity policy can prevent undesired traffic from being allowed through the managed device.

How to Configure the Captive Portal for User Control

<table>
<thead>
<tr>
<th>Smart License</th>
<th>Classic License</th>
<th>Supported Devices</th>
<th>Supported Domains</th>
<th>Access</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any</td>
<td>Control</td>
<td>Any, except NGIPSv</td>
<td>Any</td>
<td>Administrator/Access Admin/Network Admin</td>
</tr>
</tbody>
</table>

High-level overview of how to control user activity with captive portal:

**Before you begin**

To use the captive portal for active authentication, you must set up an access control policy, an identity policy, an SSL policy, and associate the identity and SSL policies with the access control policy. Finally, you must deploy the policies to managed devices. This topic provides a high-level summary of those tasks.

An example of the entire procedure begins in Configure the Captive Portal Part 1: Create an Identity Policy, on page 16.

Perform the following tasks first:

• Confirm that your Firepower Management Center manages one or more devices with a routed interface configured.
In particular, if your Firepower Management Center manages ASA with FirePOWER devices, see Captive Portal Guidelines and Limitations, on page 12.

- To use encrypted authentication with the captive portal, either create a PKI object or have your certificate data and key available on the machine from which you're accessing the Firepower Management Center. To create a PKI object, see PKI Objects.

**Procedure**

**Step 1** Create and enable a realm as discussed in the following topics:
- Create a Realm
- Configure a Realm Directory
- Download Users and Groups

**Step 2** Create an active authentication identity policy for captive portal.
The identity policy enables selected users in your realm access resources after authenticating with the captive portal.

For more information, see Configure the Captive Portal Part 1: Create an Identity Policy, on page 16.

**Step 3** Configure an access control rule for the captive portal that allows traffic on the captive portal port (by default, TCP 885).
You can choose any available TCP port for the captive portal to use. Whatever your choice, you must create a rule that allows traffic on that port.

For more information, see Configure the Captive Portal Part 2: Create a TCP Port Access Control Rule, on page 17.

**Step 4** Add another access control rule to allow users in the selected realms to access resources using the captive portal.
This enables users to authenticate with captive portal. For more information, see Configure the Captive Portal Part 3: Create a User Access Control Rule, on page 18.

**Step 5** Configure an SSL decrypt - resign policy for the Unknown user so captive portal users can access web pages using the HTTPS protocol.
The captive portal can authenticate users only if the HTTPS traffic is decrypted before the traffic is sent to the captive portal. Captive portal is seen by the system as the Unknown user.

For more information, see Configure Captive Portal Part 4: Create an SSL Decrypt-Resign Policy, on page 19.

**Step 6** Associate the identity and SSL policies with the access control policy from step 2.
This final step enables the system to authenticate users with the captive portal.

For more information, see Configure Captive Portal Part 5: Associate Identity and SSL Policies with the Access Control Policy, on page 20.

**What to do next**

See Configure the Captive Portal Part 1: Create an Identity Policy, on page 16.
Configure the Captive Portal Part 1: Create an Identity Policy

Before you begin

This five-part procedure shows how to set up the captive portal using the default TCP port 885 and using a Firepower Management Center server certificate for both the captive portal and for SSL decryption. Each part of this example explains one task required to enable the captive portal to perform active authentication.

If you follow all the steps in this procedure, you can configure captive portal to work for users in your domains. You can optionally perform additional tasks, which are discussed in each part of the procedure.

For an overview of the entire procedure, see How to Configure the Captive Portal for User Control, on page 14.

Procedure

Step 1 Log in to the Firepower Management Center if you have not already done so.
Step 2 Click Policies > Access Control > Identity and create or edit an identity policy.
Step 3 (Optional.) Click Add Category to add a category for the captive portal identity rules and enter a Name for the category.
Step 4 Click the Active Authentication tab.
Step 5 Choose the appropriate Server Certificate from the list or click the add icon (+) to add a certificate.

Note Captive portal does not support the use of Digital Signature Algorithm (DSA) or Elliptic Curve Digital Signature Algorithm (ECDSA) certificates.

Step 6 Enter 885 in the Port field and specify the Maximum login attempts.
Step 7 (Optional.) Choose an Active Authentication Response Page as described in Captive Portal Fields, on page 21.
The following figure shows an example.

![Captive portal](image)

**Step 8** Click **Save**.

**Step 9** Click the **Rules** tab.

**Step 10** Click **Add Rule** to add a new captive portal identity policy rule, or click the edit icon (✏️) to edit an existing rule.

**Step 11** Enter a **Name** for the rule.

**Step 12** From the **Action** list, choose **Active Authentication**.

The system can enforce captive portal active authentication on HTTP and HTTPS traffic only. If an identity rule **Action** is **Active Authentication** (you are using captive portal) or if you are using passive authentication and you check the option on the **Realms & Settings** tab page to **Use active authentication if passive or VPN identity cannot be established**, use TCP ports constraints only.

**Step 13** Click the **Realm & Settings** tab.

**Step 14** From the **Realms** list, choose a realm to use for user authentication.

**Step 15** (Optional.) Check **Identify as Guest if authentication cannot identify user**. For more information, see **Captive Portal Fields**, on page 21.

**Step 16** Choose an **Authentication Protocol** from the list.

**Step 17** (Optional.) To exempt specific application traffic from captive portal, see **Exclude Applications from Captive Portal**, on page 22.

**Step 18** Add conditions to the rule (port, network, and so on) as discussed in **Rule Condition Types**.

**Step 19** Click **Add**.

**Step 20** At the top of the page, click **Save**.

---

**What to do next**

Continue with **Configure the Captive Portal Part 2: Create a TCP Port Access Control Rule**, on page 17.

**Configure the Captive Portal Part 2: Create a TCP Port Access Control Rule**

This part of the procedure shows how to create an access control rule that allows the captive portal to communicate with clients using TCP port 885, which is the captive portal’s default port. You can choose
another port if you wish, but the port must match the one you chose in Configure the Captive Portal Part 1: Create an Identity Policy, on page 16.

**Before you begin**

For an overview of the entire captive portal configuration, see How to Configure the Captive Portal for User Control, on page 14.

**Procedure**

**Step 1** In the access control policy editor, click **Add Rule**.

**Step 2** Enter a **Name** for the rule.

**Step 3** Choose **Allow** from the **Action** list.

**Step 4** Click the **Ports** tab.

**Step 5** From the **Protocol** list under the **Selected Destination Ports** field, choose **TCP**.

**Step 6** In the **Port** field, enter **885**.

**Step 7** Click **Add** next to the **Port** field.

The following figure shows an example.

![Add Rule](image)

**Step 8** Click **Add** at the bottom of the page.

**What to do next**

Continue with Configure the Captive Portal Part 3: Create a User Access Control Rule, on page 18.

**Configure the Captive Portal Part 3: Create a User Access Control Rule**

This part of the procedure discusses how to add an access control rule that enables users in a realm to authenticate using captive portal.

**Before you begin**

For an overview of the entire captive portal configuration, see How to Configure the Captive Portal for User Control, on page 14.
## Configure Captive Portal Part 4: Create an SSL Decrypt-Resign Policy

This part of the procedure discusses how to create an SSL access policy to decrypt and resign traffic before the traffic reaches the captive portal. The captive portal can authenticate traffic only after it has been decrypted.

### Before you begin
For an overview of the entire captive portal configuration, see How to Configure the Captive Portal for User Control, on page 14.

### Procedure

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1</td>
<td>If you haven't done so already, create a certificate object to decrypt SSL traffic as discussed in PKI Objects.</td>
</tr>
<tr>
<td>Step 2</td>
<td>Click Policies &gt; Access Control &gt; SSL.</td>
</tr>
<tr>
<td>Step 3</td>
<td>Click New Policy.</td>
</tr>
<tr>
<td>Step 4</td>
<td>Enter a Name and choose a Default Action for the policy. Default actions are discussed in SSL Policy Default Actions.</td>
</tr>
<tr>
<td>Step 5</td>
<td>Click Save.</td>
</tr>
<tr>
<td>Step 6</td>
<td>Click Add Rule.</td>
</tr>
<tr>
<td>Step 7</td>
<td>Enter a Name for the rule.</td>
</tr>
<tr>
<td>Step 8</td>
<td>From the Action list, choose Decrypt - Resign.</td>
</tr>
<tr>
<td>Step 9</td>
<td>From the with list, choose your PKI object.</td>
</tr>
</tbody>
</table>
Step 10  Click the Users tab.
Step 11  Above the Available Realms list, click (refresh).
Step 12  In the Available Realms list, click Special Identities.
Step 13  In the Available Users list, click Unknown.
Step 14  Click Add to Rule.
The following figure shows an example.

Step 15  (Optional.) Set other options as discussed in TLS/SSL Rule Conditions.
Step 16  Click Add.
Step 17  At the top of the page, click Save.

What to do next
Continue with Configure Captive Portal Part 5: Associate Identity and SSL Policies with the Access Control Policy, on page 20.

Configure Captive Portal Part 5: Associate Identity and SSL Policies with the Access Control Policy
This part of the procedure discusses how to associate the identity policy and SSL Decrypt - Resign rule with the access control policy you created earlier. After this, users can authenticate using the captive portal.

Before you begin
For an overview of the entire captive portal configuration, see How to Configure the Captive Portal for User Control, on page 14.

Procedure

Step 1  Click Policies > Access Control > Access Control and edit the access control policy you created as discussed in Configure the Captive Portal Part 2: Create a TCP Port Access Control Rule, on page 17. If a view icon ( ) appears instead, the configuration belongs to an ancestor domain, or you do not have permission to modify the configuration.
Step 2  Either create a new access control policy or edit an existing policy.
Step 3  At the top of the page, click the link next to Identity Policy.
Step 4  From the list, choose the name of your identity policy and, at the top of the page, click Save.
Step 5  Repeat the preceding steps to associate your captive portal SSL policy with the access control policy.

Step 6  If you haven't done so already, target the policy at managed devices as discussed in Setting Target Devices for an Access Control Policy.

What to do next

• Deploy your identity and access control policies to managed devices as discussed in Deploy Configuration Changes.

• Monitor user activity as discussed in Using Workflows.

Captive Portal Fields

Use the following fields to configure captive portal on the Active Authentication tab of your identity policy. See also Identity Rule Fields.

Server Certificate

The server certificate presented by the captive portal daemon.

Note

Captive portal does not support the use of Digital Signature Algorithm (DSA) or Elliptic Curve Digital Signature Algorithm (ECDSA) certificates.

Port

The port number to use for the captive portal connection. If you plan to use an ASA FirePOWER device for captive portal, the port number in this field must match the port number you configured on the ASA FirePOWER device using the captive-portal CLI command.

Maximum login attempts

The maximum allowed number of failed login attempts before the system denies a user's login request.

Active Authentication Response Page

The system-provided HTTP response page includes Username and Password fields, as well as a Login as guest button to allow users to access the network as guests. To display a single login method, configure a custom HTTP response page.

Choose the following options:

• To use a generic response, click System-provided. You can click the view icon (🪝) to view the HTML code for this page.

• To create a custom response, click Custom. A window with system-provided code is displayed that you can replace or modify. When you are done, save your changes. You can edit a custom page by clicking the edit icon (✍).

Related Topics

Internal Certificate Objects
Exclude Applications from Captive Portal

You can select applications (identified by their HTTP User-Agent strings) and exempt them from captive portal active authentication. This allows traffic from the selected applications to pass through the identity policy without authenticating.

**Procedure**

**Step 1** On the *Realm & Settings* tab of the identity rule editor page, use Cisco-provided filters in the *Application Filters* list to narrow the list of applications you want to add to the filter.

- Click the arrow next to each filter type to expand and collapse the list.
- Right-click a filter type and click *Check All* or *Uncheck All*. Note that the list indicates how many filters you have selected of each type.
- To narrow the filters that appear, type a search string in the *Search by name* field; this is especially useful for categories and tags. To clear the search, click the clear icon (×).
- To refresh the filters list and clear any selected filters, click the reload icon (↻).
- To clear all filters and search fields, click *Clear All Filters*.

**Note** The list displays 100 applications at a time.

**Step 2** Choose the applications that you want to add to the filter from the *Available Applications* list:

- To narrow the individual applications that appear, enter a search string in the *Search by name* field. To clear the search, click the clear icon (×).
- Use the paging icons at the bottom of the list to browse the list of individual available applications.
- To refresh the applications list and clear any selected applications, click the reload icon (↻).

**Step 3** Add the selected applications to exclude from external authentication. You can click and drag, or you can click *Add to Rule*. The result is the combination of the application filters you selected.

**What to do next**

- Continue configuring the identity rule as described in *Create an Identity Rule*.
Troubleshoot the Captive Portal Identity Source

For other related troubleshooting information, see Troubleshoot Realms and User Downloads and Troubleshoot User Control.

If you experience issues with captive portal, check the following:

- The time on your captive portal server must be synchronized with the time on the Firepower Management Center.

- If you have DNS resolution configured and you create an identity rule to perform Kerberos (or HTTP Negotiate, if you want Kerberos as an option) captive portal, you must configure your DNS server to resolve the fully qualified domain name (FQDN) of the captive portal device. The FQDN must match the hostname you provided when configuring DNS.

  For ASA with FirePOWER Services and Firepower Threat Defense devices, the FQDN must resolve to the IP address of the routed interface used for captive portal.

- If you select Kerberos (or HTTP Negotiate, if you want Kerberos as an option) as the Authentication Type in an identity rule, the Realm you select must be configured with an AD Join Username and AD Join Password in order to perform Kerberos captive portal active authentication.

- If you select HTTP Basic as the Authentication Type in an identity rule, users on your network may not notice their sessions time out. Most web browsers cache the credentials from HTTP Basic logins and use the credentials to seamlessly begin a new session after an old session times out.

- If the connection between your Firepower Management Center and a managed device fails, no captive portal logins reported by the device can be identified during the downtime, unless the users were previously seen and downloaded to the Firepower Management Center. The unidentified users are logged as Unknown users on the Firepower Management Center. After the downtime, the Unknown users are reidentified and processed according to the rules in your identity policy.

- If the device you want to use for captive portal contains both inline and routed interfaces, you must configure a zone condition in your captive portal identity rules to target only the routed interfaces on the captive portal device.

- The system does not validate the type of interface in ASA with FirePOWER devices. If you apply a captive portal policy to an inline (tap mode) interface on an ASA with FirePOWER device, the policy deployment succeeds but users in traffic matching those rules are identified as Unknown.

- The only way to be sure a user logs out is to close and reopen the browser. Unless that happens, in some cases, the user can log out of captive portal and be able to access the network without authenticating again using the same browser.

- Active FTP sessions are displayed as the Unknown user in events. This is normal because, in active FTP, the server (not the client) initiates the connection and the FTP server should not have an associated user name. For more information about active FTP, see RFC 959.

The Remote Access VPN Identity Source

Firepower Threat Defense provides secure gateway capabilities that support remote access SSL and IPsec-IKEv2 VPNs. The full tunnel client, AnyConnect Secure Mobility Client, provides secure SSL and IPsec-IKEv2 connections to the security gateway for remote users. AnyConnect is the only client supported on endpoint devices for remote VPN connectivity to Firepower Threat Defense devices.
When you set up a secure VPN gateway as discussed in Create a New Remote Access VPN Policy, you can set up an identity policy for those users and associate the identity policy with an access control policy, provided your users are in an Active Directory repository.

The login information provided by a remote user is validated by an LDAP or AD realm or a RADIUS server group. These entities are integrated with the Firepower Threat Defense secure gateway.

If users authenticate with RA VPN using Active Directory as the authentication source, users must log in using their username; the format domain\username or username@domain fails. (Active Directory refers to this username as the logon name or sometimes as sAMAccountName.) For more information, see User Naming Attributes on MSDN.

If you use RADIUS to authenticate, users can log in with any of the preceding formats.

Once authenticated via a VPN connection, the remote user takes on a VPN Identity. This VPN Identity is used by identity policies on the Firepower Threat Defense secure gateway to recognize and filter network traffic belonging to that remote user.

Identity policies are associated with access control policies, which determine who has access to network resources. It is in this way that the remote user blocked or allowed to access your network resources.

**Related Topics**
- VPN Overview for Firepower Threat Defense
- Firepower Threat Defense Remote Access VPN Overview
- VPN Basics
- Remote Access VPN Features
- Guidelines and Limitations for Remote Access VPNs
- Create a New Remote Access VPN Policy

## Configure RA VPN for User Control

<table>
<thead>
<tr>
<th>Smart License</th>
<th>Classic License</th>
<th>Supported Devices</th>
<th>Supported Domains</th>
<th>Access</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any</td>
<td>Any</td>
<td>Any</td>
<td>Global only</td>
<td>Admin/Access Admin/Network Admin</td>
</tr>
</tbody>
</table>

**Before you begin**

- Create a realm as discussed in Create a Realm.
- To use authentication, authorization, and auditing (AAA), set up a RADIUS server group as discussed in RADIUS Server Groups.

**Procedure**

**Step 1** Log in to the Firepower Management Center.

**Step 2** Click Devices > VPN > Remote Access.
Step 3  See Create a New Remote Access VPN Policy.

What to do next

- Specify users to control and other options using an identity policy as described in Create an Identity Policy.

- Associate the identity rule with an access control policy, which filters and optionally inspects traffic, as discussed in Associating Other Policies with Access Control.

- Deploy your identity and access control policies to managed devices as discussed in Deploy Configuration Changes.

- Monitor VPN user traffic as discussed in VPN Session and User Information.

Configuring RADIUS Dynamic Authorization

<table>
<thead>
<tr>
<th>Smart License</th>
<th>Classic License</th>
<th>Supported Devices</th>
<th>Supported Domains</th>
<th>Access</th>
</tr>
</thead>
<tbody>
<tr>
<td>One of these AnyConnect licenses associated with your Smart License account with Export-Controlled Features enabled:</td>
<td>N/A</td>
<td>FTD</td>
<td>Any</td>
<td>Admin</td>
</tr>
<tr>
<td>• AnyConnect VPN Only</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• AnyConnect Plus</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• AnyConnect Apex</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Before you begin:

- Only one interface can be configured in the security zone or interface group if it is referred in a RADIUS Server.

- A dynamic authorization enabled RADIUS server requires Firepower Threat Defense 6.3 or later for the dynamic authorization to work.

- Interface selection in RADIUS server is not supported on Firepower Threat Defense 6.2.3 or earlier versions. The interface option will be ignored during deployment.
### Table 1: Procedure

<table>
<thead>
<tr>
<th>Step</th>
<th>Do This</th>
<th>More Info</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Log on to your Firepower Management Center web interface.</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Configure a RADIUS server object with dynamic authorization.</td>
<td>RADIUS Server Group Options</td>
</tr>
</tbody>
</table>
| 3    | Configure a route to ISE server through an interface enabled for change of authorization (CoA) to establish connectivity from Firepower Threat Defense to RADIUS server through routing or a specific interface. | RADIUS Server Group Options  
Configure ISE/ISE-PIC for User Control, on page 7 |
| 4    | Configure a remote access VPN policy and select the RADIUS server group object that you have created with dynamic authorization. | Create a New Remote Access VPN Policy |
| 5    | Configure the DNS server details and domain-lookup interfaces using the Platform Settings. | Configure DNS |
| 6    | Configure a split-tunnel in group policy to allow DNS traffic through Remote Access VPN tunnel if the DNS server is reachable through VNP network. | Configure Group Policy Objects |
| 7    | Deploy the configuration changes. | Deploy Configuration Changes |

### Troubleshoot the Remote Access VPN Identity Source

- For other related troubleshooting information, see Troubleshoot Realms and User Downloads, Troubleshoot User Control, and VPN Troubleshooting for Firepower Threat Defense.

- If you experience issues with Remote Access VPN, check the connection between your Firepower Management Center and a managed device. If the connection fails, all Remote Access VPN logins reported by the device cannot be identified during the downtime, unless the users were previously seen and downloaded to the Firepower Management Center.

The unidentified users are logged as Unknown users on the Firepower Management Center. After the downtime, the Unknown users are re identified and processed according to the rules in your identity policy.

- Active FTP sessions are displayed as the Unknown user in events. This is normal because, in active FTP, the server (not the client) initiates the connection and the FTP server should not have an associated user name. For more information about active FTP, see RFC 959.
The Traffic-Based Detection Identity Source

Traffic-based detection is the only non-authoritative identity source supported by the Firepower System. When configured, managed devices detect LDAP, AIM, POP3, IMAP, Oracle, SIP (VoIP), FTP, HTTP, MDNS, and SMTP logins on the networks you specify. The data gained from traffic-based detection can be used only for user awareness. Unlike authoritative identity sources, you configure traffic-based detection in your network discovery policy as described in Configuring Traffic-Based User Detection.

Note the following limitations:

• Traffic-based detection interprets only Kerberos logins for LDAP connections as LDAP authentications. Managed devices cannot detect encrypted LDAP authentications using protocols such as SSL or TLS.

• Traffic-based detection detects AIM logins using the OSCAR protocol only. They cannot detect AIM logins using TOC2.

• Traffic-based detection cannot restrict SMTP logging. This is because users are not added to the database based on SMTP logins; although the system detects SMTP logins, the logins are not recorded unless there is already a user with a matching email address in the database.

Traffic-based detection also records failed login attempts. A failed login attempt does not add a new user to the list of users in the database. The user activity type for detected failed login activity detected by traffic-based detection is Failed User Login.

Note

The system cannot distinguish between failed and successful HTTP logins. To see HTTP user information, you must enable Capture Failed Login Attempts in the traffic-based detection configuration.

Caution

Enabling or disabling non-authoritative, traffic-based user detection over the HTTP, FTP, or MDNS protocols, using the network discovery policy restarts the Snort process when you deploy configuration changes, temporarily interrupting traffic inspection. Whether traffic drops during this interruption or passes without further inspection depends on how the target device handles traffic. See Snort® Restart Traffic Behavior for more information.

Traffic-Based Detection Data

When a device detects a login using traffic-based detection, it sends the following information to the Firepower Management Center to be logged as user activity:

• the user name identified in the login

• the time of the login

• the IP address involved in the login, which can be the IP address of the user’s host (for LDAP, POP3, IMAP, and AIM logins), the server (for HTTP, MDNS, FTP, SMTP and Oracle logins), or the session originator (for SIP logins)

• the user’s email address (for POP3, IMAP, and SMTP logins)

• the name of the device that detected the login
If the user was previously detected, the Firepower Management Center updates that user’s login history. Note that the Firepower Management Center can use the email addresses in POP3 and IMAP logins to correlate with LDAP users. This means that, for example, if the Firepower Management Center detects a new IMAP login, and the email address in the IMAP login matches that for an existing LDAP user, the IMAP login does not create a new user; rather, it updates the LDAP user’s history.

If the user was previously undetected, the Firepower Management Center adds the user to the users database. Unique AIM, SIP, and Oracle logins always create new user records, because there is no data in those login events that the Firepower Management Center can correlate with other login types.

The Firepower Management Center does not log user activity or user identities in the following cases:

• if you configured the network discovery policy to ignore that login type
• if a managed device detects an SMTP login, but the users database does not contain a previously detected LDAP, POP3, or IMAP user with a matching email address

The user data is added to the users table.

Traffic-Based Detection Strategies

You can restrict the protocols where user activity is discovered to reduce the total number of detected users so you can focus on users likely to provide the most complete user information. Limiting protocol detection helps minimize user name clutter and preserve storage space on your Firepower Management Center.

Consider the following when selecting traffic-based detection protocols:

• Obtaining user names through protocols such as AIM, POP3, and IMAP may introduce user names not relevant to your organization due to network access from contractors, visitors, and other guests.
• AIM, Oracle, and SIP logins may create extraneous user records. This occurs because these login types are not associated with any of the user metadata that the system obtains from an LDAP server, nor are they associated with any of the information contained in the other types of login that your managed devices detect. Therefore, the Firepower Management Center cannot correlate these users with other types of users.

Related Topics

Configuring Traffic-Based User Detection