



Offline licensing

This section describes how to:

- get a license in an offline environment.
- update a license registration in case the Center has run out of tokens.
- return to evaluation mode.
- [Get a license in an offline environment, on page 1](#)
- [Update license registration, on page 12](#)
- [Return to evaluation mode, on page 19](#)

Get a license in an offline environment

This section describes how to get a license in an offline environment.

You will:

1. Set Cisco Cyber Vision Center license (ESSENTIAL or ADVANTAGE).
2. [Perform pre-registration checks.](#)
3. [Register the Center.](#)
4. [Reserve a license.](#)
5. [Authorize the license.](#)

Set Cisco Cyber Vision Center license

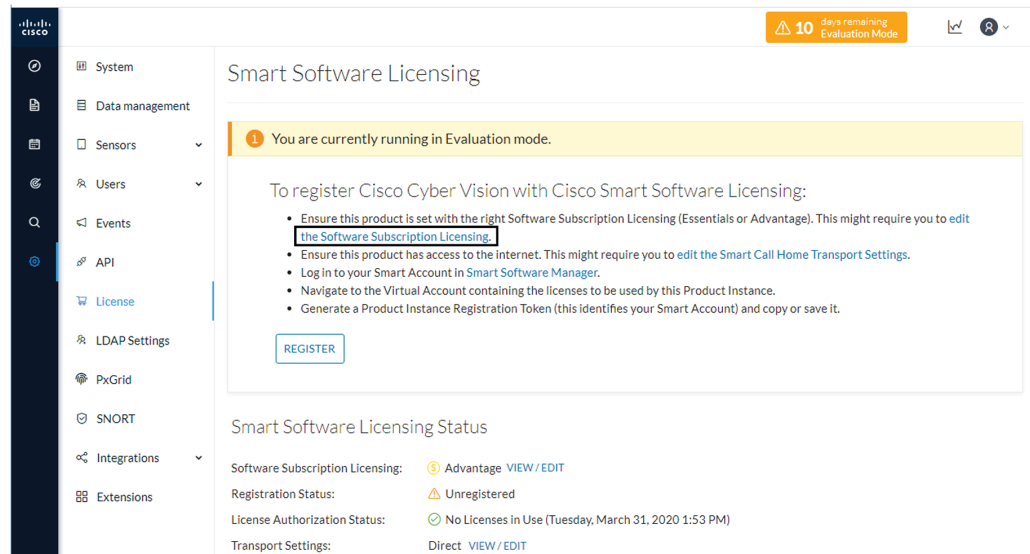
Before starting with license registration, make sure that the license type set is relevant to the Center usage. You can choose between ESSENTIAL and ADVANTAGE. Note that changing this setting can cause additional costs.

To set the Cisco Cyber Vision Center's license:

Procedure

Step 1 Navigate to System Administration > License.

Step 2 Click "edit the Software Subscription Licensing".



Smart Software Licensing

You are currently running in Evaluation mode.

To register Cisco Cyber Vision with Cisco Smart Software Licensing:

- Ensure this product is set with the right Software Subscription Licensing (Essentials or Advantage). This might require you to [edit the Software Subscription Licensing](#).
- Ensure this product has access to the Internet. This might require you to edit the Smart Call Home Transport Settings.
- Log in to your Smart Account in Smart Software Manager.
- Navigate to the Virtual Account containing the licenses to be used by this Product Instance.
- Generate a Product Instance Registration Token (this identifies your Smart Account) and copy or save it.

REGISTER

Smart Software Licensing Status

Software Subscription Licensing: Advantage [VIEW / EDIT](#)

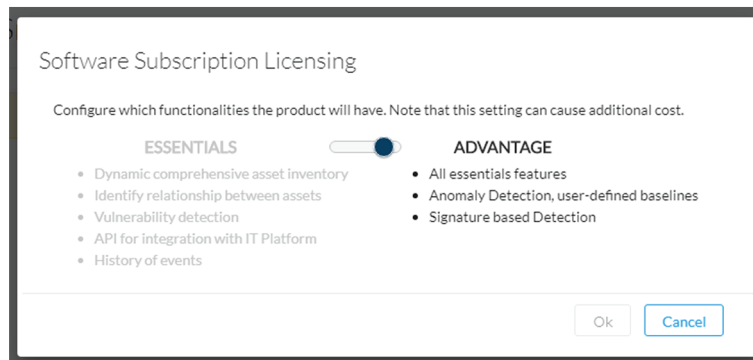
Registration Status: Unregistered

License Authorization Status: No Licenses in Use (Tuesday, March 31, 2020 1:53 PM)

Transport Settings: Direct [VIEW / EDIT](#)

Step 3 Toggle the button to select the license type (ESSENTIAL or ADVANTAGE).

Note By default, the license type is set to ADVANTAGE.



Software Subscription Licensing

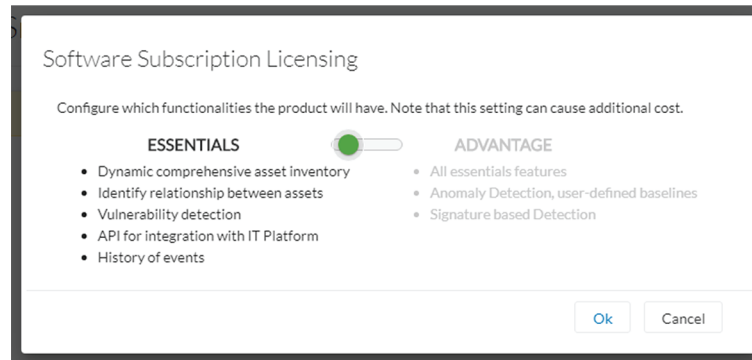
Configure which functionalities the product will have. Note that this setting can cause additional cost.

ESSENTIALS ADVANTAGE

- Dynamic comprehensive asset inventory
- Identify relationship between assets
- Vulnerability detection
- API for integration with IT Platform
- History of events

- All essentials features
- Anomaly Detection, user-defined baselines
- Signature based Detection

Ok Cancel

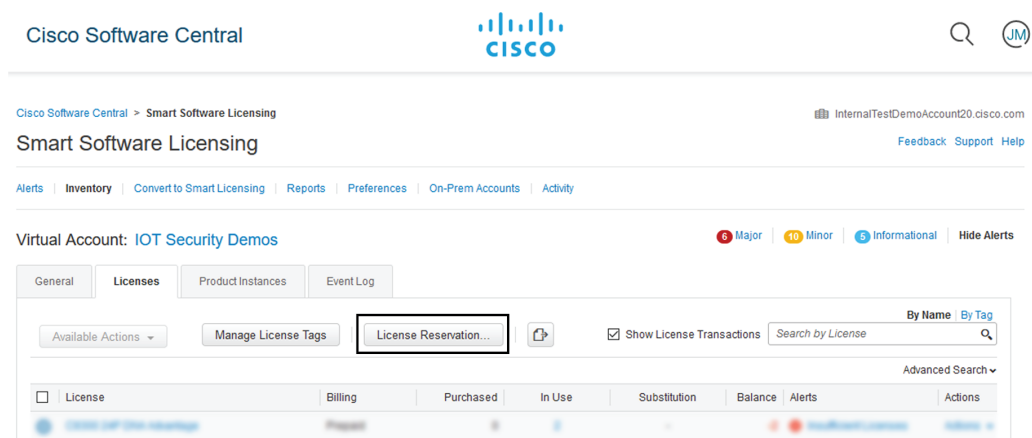


Perform pre-registration checks

Procedure

Step 1 Check the License Reservation:

The License Reservation feature is required to perform an offline licensing registration. Before proceeding with the following steps, check from the License menu in CSSM or CSSM On-Prem that the License reservation button is enabled. If it's not the case, open a case in cisco.com and provide a business justification.



Step 2 Check the number of tokens available:

A token equals a component in Cisco Cyber Vision. Before starting, take a moment to consider the number of tokens available in CSSM or CSSM On-Prem. This information will be useful in a later procedure to assign a number of token to the Center instance.

Example:

Herebelow, 14343/59000 tokens are in use. 44657 tokens are still available.

Cisco Software Central

Smart Software Licensing

Virtual Account: IOT Security Demos

6 Major 10 Minor 5 Informational Hide Alerts

General Licenses Product Instances Event Log

Available Actions Manage License Tags License Reservation... Show License Transactions Search by License

| License | Billing | Purchased | In Use | Substitution | Balance | Alerts | Actions |
|---------------------------------|---------|-----------|--------------------------|--------------|---------|--------|---------|
| Cisco IOT Data Advantage | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco IOT Network Advantage | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco IOT Network Essentials | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco IOT Network Pro Advantage | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco Cyber Vision Advantage | Prepaid | 59000 | 14343 (9843 Reserved) | - | + 44657 | 0 | Actions |
| Cisco Cyber Vision Essentials | Prepaid | 0 | 0 | - | - | 1 | Actions |

Register the Center

This section describes how to register a Center for an offline reservation in Cisco Cyber Vision. During this procedure, you will generate a Reservation Request code which will later be used in CSSM or CSSM On-Prem.

Procedure

Step 1 In Cisco Cyber Vision, click the button Register.

i You are currently running in Evaluation mode.

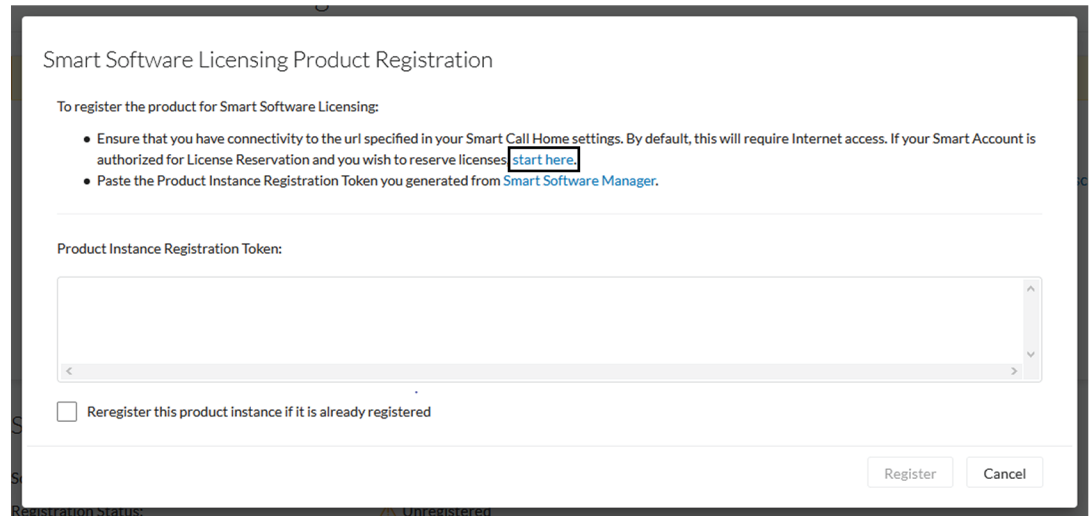
To register Cisco Cyber Vision with Cisco Smart Software Licensing:

- Ensure this product is set with the right Software Subscription Licensing (Essentials or Advantage). This might require you to [edit the Software Subscription Licensing](#).
- Ensure this product has access to the internet. This might require you to [edit the Smart Call Home Transport Settings](#).
- Log in to your Smart Account in [Smart Software Manager](#).
- Navigate to the Virtual Account containing the licenses to be used by this Product Instance.
- Generate a Product Instance Registration Token (this identifies your Smart Account) and copy or save it.

REGISTER

The Smart Software Licensing Product Registration window opens.

Step 2 Click the "Start here" link.



Smart Software Licensing Product Registration

To register the product for Smart Software Licensing:

- Ensure that you have connectivity to the url specified in your Smart Call Home settings. By default, this will require Internet access. If your Smart Account is authorized for License Reservation and you wish to reserve licenses [start here](#).
- Paste the Product Instance Registration Token you generated from Smart Software Manager.

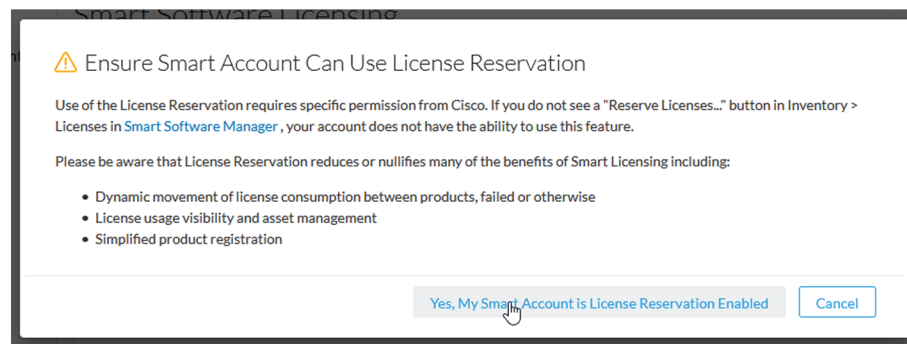
Product Instance Registration Token:

Reregister this product instance if it is already registered

Register Cancel

Registration Status: Unregistered

Step 3 If your Smart Account is authorized to generate tokens (i.e. the License Reservation button is active in CSSM or CSSM On-Prem), click Yes.



Smart Software Licensing

⚠ Ensure Smart Account Can Use License Reservation

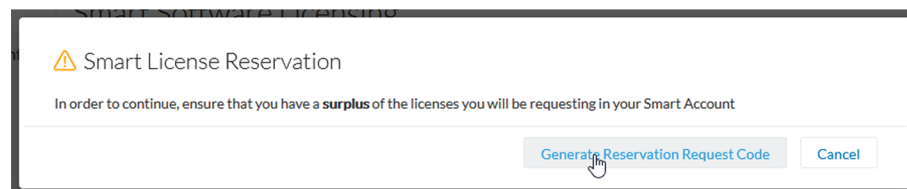
Use of the License Reservation requires specific permission from Cisco. If you do not see a "Reserve Licenses..." button in Inventory > Licenses in Smart Software Manager, your account does not have the ability to use this feature.

Please be aware that License Reservation reduces or nullifies many of the benefits of Smart Licensing including:

- Dynamic movement of license consumption between products, failed or otherwise
- License usage visibility and asset management
- Simplified product registration

Yes, My Smart Account is License Reservation Enabled Cancel

Step 4 Click Generate Reservation Request code.



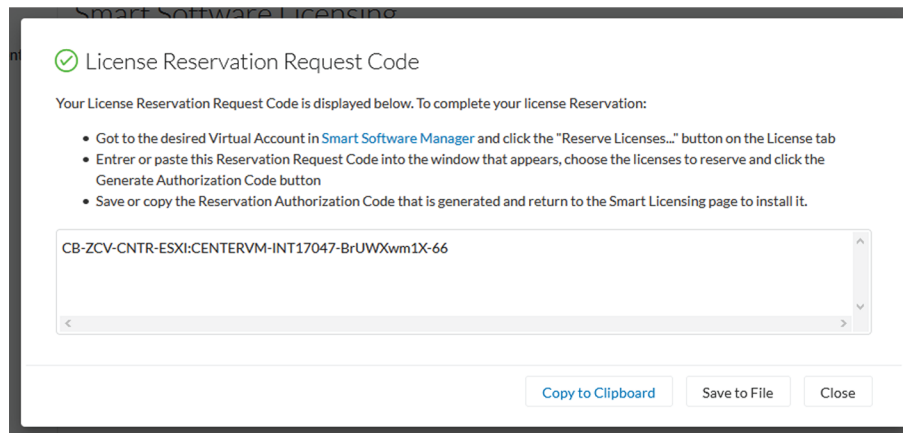
Smart Software Licensing

⚠ Smart License Reservation

In order to continue, ensure that you have a **surplus** of the licenses you will be requesting in your Smart Account

Generate Reservation Request Code Cancel

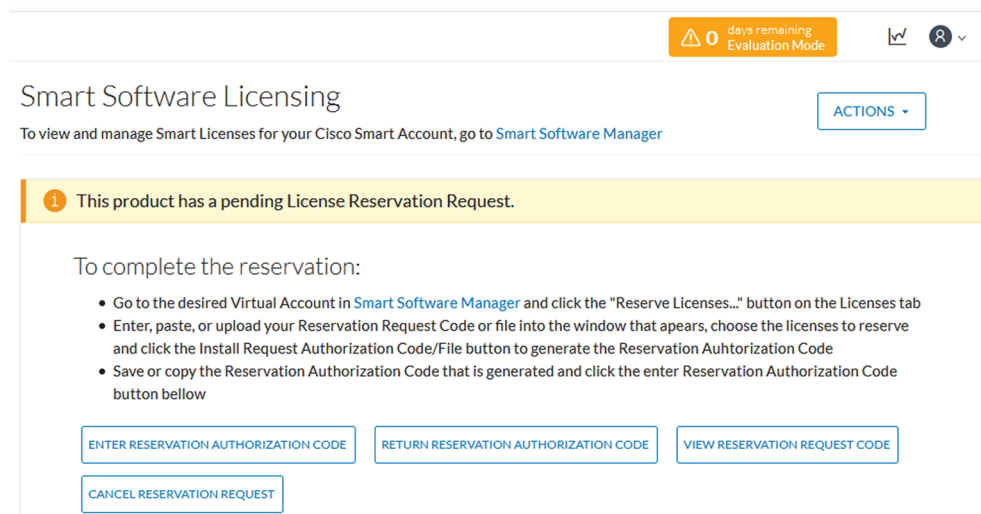
Your Reservation Request code is shown.



Step 5 Copy it and save it somewhere or click Save to file.

Step 6 Close the window.

The Cisco Cyber Vision License Reservation Request is in pending status and several new buttons are displayed that will allow you to perform the actions described in the following sections.



These buttons will allow you to perform the following actions:

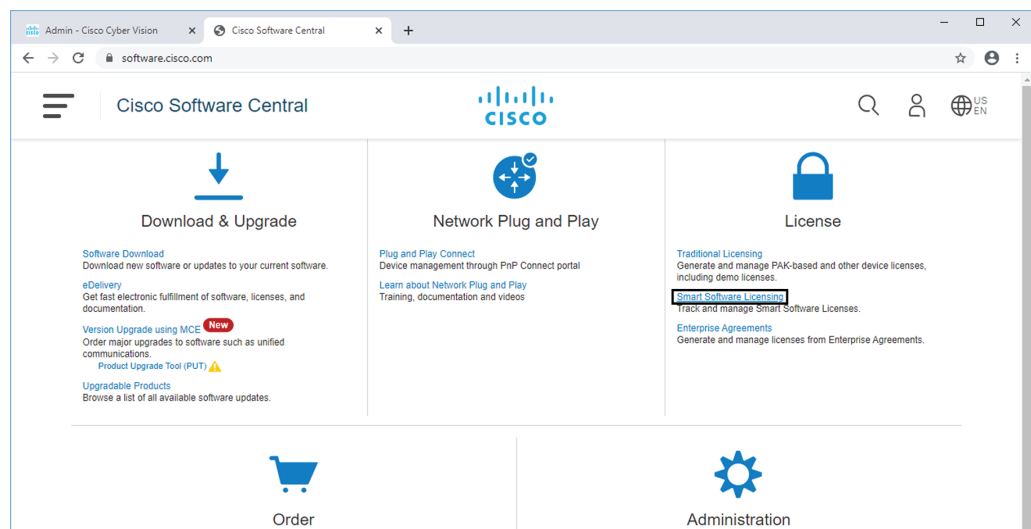
- Enter reservation authorization code: Finalize the reservation request with a code provided in the Smart Accounting software.
- Return reservation authorized code: Deregister a Center and restore tokens to the licensing balance.
- View reservation request code: View the request code in case you didn't copy/save it.
- Cancel reservation request: Cancel the license request.

Reserve a license

This section describes how to reserve a license in CSSM or CSSM On-Prem. To do so, you will use the Reservation Request code generated in Cisco Cyber Vision in order to reserve a license and assign it a number of tokens. As a result, you will get an authorization code to be entered in Cisco Cyber Vision in the following procedure.

Procedure

- Step 1** Access and log in to CSSM or CSSM On-Prem.
- Step 2** Under License, click Smart Software Licensing.



- Step 3** Click Inventory > Licenses.
- Step 4** Click the License Reservation button.

Cisco Software Central

InternalTestIDemoAccount20.cisco.com

Smart Software Licensing

Alerts | Inventory | Convert to Smart Licensing | Reports | Preferences | On-Prem Accounts | Activity

Virtual Account: IOT Security Demos

6 Major | 10 Minor | 5 Informational | Hide Alerts

General | Licenses | Product Instances | Event Log

Available Actions | Manage License Tags | License Reservation... | Show License Transactions | Search by License

| License | Billing | Purchased | In Use | Substitution | Balance | Alerts | Actions |
|-------------------------------|---------|-----------|--------------------------|--------------|---------|--------|---------|
| Cisco IOT Data Advantage | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco IOT Network Advantage | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco IOT Network Essentials | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco IOT Network Pro | Prepaid | 0 | 0 | - | - | 1 | Actions |
| Cisco Cyber Vision Advantage | Prepaid | 59000 | 14343 (9843 Reserved) | - | + 44657 | 0 | Actions |
| Cisco Cyber Vision Essentials | Prepaid | 0 | 0 | - | - | 0 | Actions |

The Smart License Reservation wizard opens.

Smart License Reservation

STEP 1 Enter Request Code | STEP 2 Select Licenses | STEP 3 Review and confirm | STEP 4 Authorization Code

You can reserve licenses for product instances that cannot connect to the Internet for security reasons. You will begin by generating a Reservation Request Code from the product instance. To learn how to generate this code, see the configuration guide for the product being licensed.

Once you have generated the code:

- 1) Enter the Reservation Request Code below
- 2) Select the licenses to be reserved
- 3) Generate a Reservation Authorization Code
- 4) Enter the Reservation Authorization Code on the product instance to activate the features

Reservation Request Code:

CB-ZCV-CNTR-ESXI-CENTERVM-INT17047-BRUWxwm1X-68

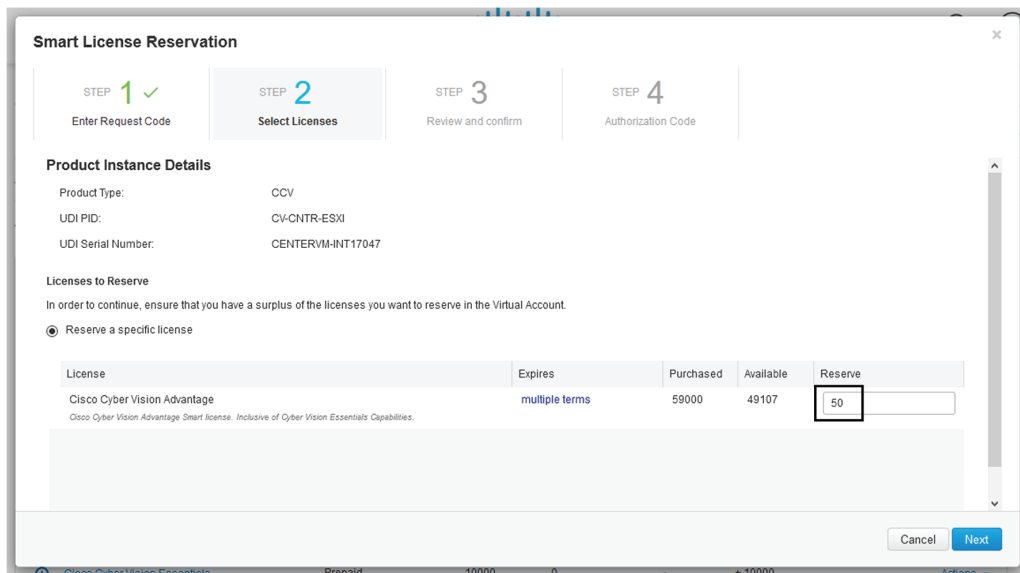
Browse Upload

To learn how to enter this code, see the configuration guide for the product being licensed.

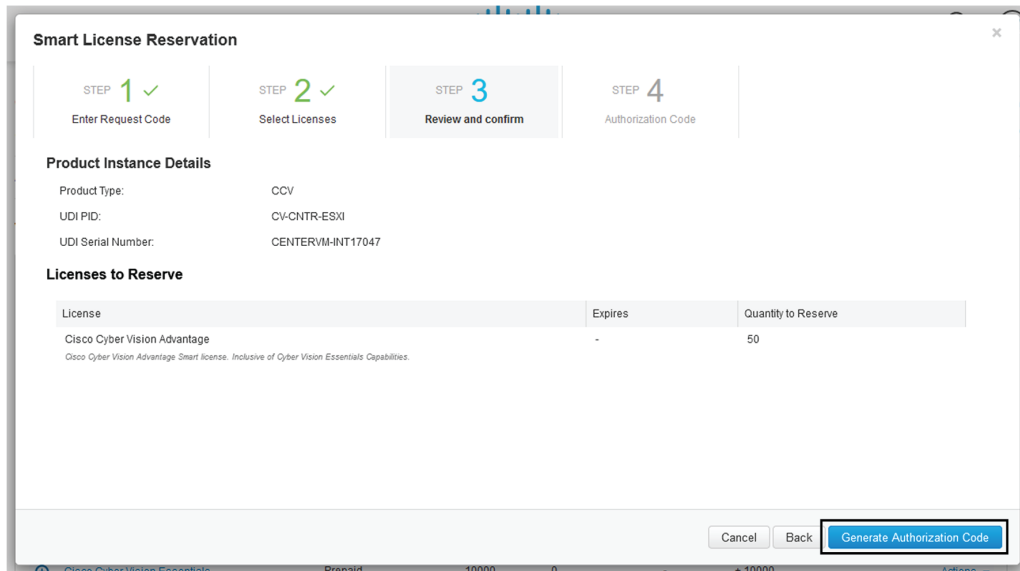
Cancel Next

Step 5 Paste or upload the Request Code previously retrieved from Cisco Cyber Vision and click Next.

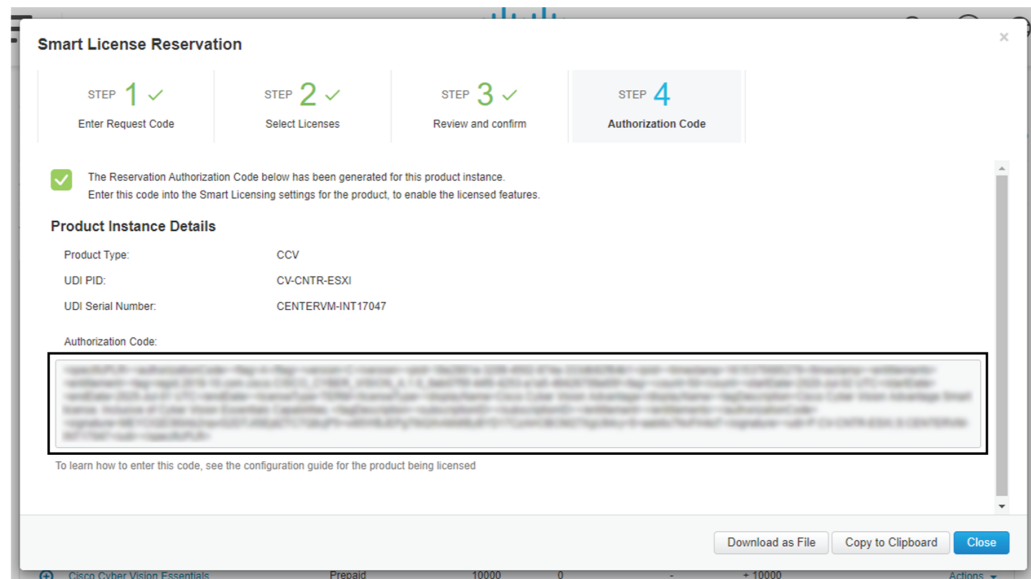
Step 6 Reserve the number of tokens (i.e. components) for the Center instance and click Next.



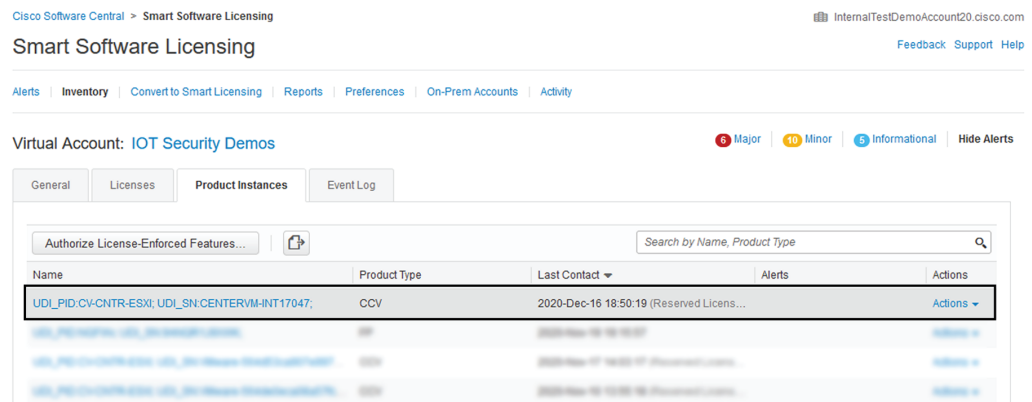
Step 7 Review and confirm the reservation by clicking Generate Authorization Code.



Step 8 Get your authorization code.
The authorization code should be copied to clipboard or save into a file.



In Inventory > Product Instances, you should see the instance you just created.



Authorize the license

This section describes how to enter the authorization code retrieved from CSSM or CSSM On-Prem in Cisco Cyber Vision. At the end of this procedure the installation of the license will be complete.

To authorize the license:

Procedure

Step 1 In Cisco Cyber Vision, click the button Enter Reservation Authorized Code.

The screenshot shows the Smart Software Licensing dashboard. At the top right, there is a notification: "0 days remaining Evaluation Mode". The main heading is "Smart Software Licensing" with a sub-heading "To view and manage Smart Licenses for your Cisco Smart Account, go to Smart Software Manager". A yellow banner indicates: "This product has a pending License Reservation Request." Below this, instructions are provided: "To complete the reservation:" followed by a list of steps:

- Go to the desired Virtual Account in Smart Software Manager and click the "Reserve Licenses..." button on the Licenses tab
- Enter, paste, or upload your Reservation Request Code or file into the window that appears, choose the licenses to reserve and click the Install Request Authorization Code/File button to generate the Reservation Authorization Code
- Save or copy the Reservation Authorization Code that is generated and click the enter Reservation Authorization Code button below

 Four buttons are visible: "ENTER RESERVATION AUTHORIZATION CODE" (highlighted with a red box), "RETURN RESERVATION AUTHORIZATION CODE", "VIEW RESERVATION REQUEST CODE", and "CANCEL RESERVATION REQUEST". Below the instructions, the "Smart Software Licensing Status" section shows:



- Software Subscription Licensing: Advantage VIEW / EDIT
- Registration Status: License Reservation Pending
- License Authorization Status: No Licenses in Use (Wednesday, December 16, 2020 11:43 AM)

The Enter Reservation Authorized Code window opens.

- Step 2** Paste the code or upload the file previously retrieved in CSSM or CSSM On-Prem.
- Step 3** Click Install Authorization Code/File.

The screenshot shows a dialog box titled "Enter Reservation Authorization Code". The text inside reads: "To complete the reservation, enter or upload a file containing your Reservation Authorization Code below." Below this is a text area labeled "Reservation Authorization Code:" containing a long, multi-line alphanumeric string. A "Browse" button is located below the text area. At the bottom of the dialog, there are two buttons: "Install Authorization Code/File" (highlighted with a red box) and "Cancel".

The Cisco Cyber Vision registration status switches to registered and the license authorization status to authorized.

Smart Software Licensing

To view and manage Smart Licenses for your Cisco Smart Account, go to [Smart Software Manager](#)

ACTIONS ▾

Smart Software Licensing Status

Software Subscription Licensing: Ⓢ Advantage

Registration Status: ✔ Registered - License Reservation (Thursday, December 17, 2020 3:27 PM)

License Authorization Status: ✔ Authorized - Reserved (Thursday, December 17, 2020 3:27 PM)

Smart License Usage

UPDATE RESERVATION

RETURN RESERVED LICENSES

| License (Version) | Description | In | | |
|------------------------------|--|----------|-----|--|
| | | Reserved | Use | Status |
| Cisco Cyber Vision Advantage | Cisco Cyber Vision Advantage Smart license. Inclusive of Cyber Vision Essentials Capabilities. | 50 | 31 | ✔ Authorized |

The installation of the license is complete and you can continue using Cisco Cyber Vision.

Update license registration

Cisco Cyber Vision Smart Licensing includes a limited number of tokens which are distributed among the different product instances of your industrial platform. A token being the equivalent of a component in Cisco Cyber Vision, it can happen that one of your product instance run out of available tokens. In this case, the message "out of compliance" appears in Cisco Cyber Vision. To fix this, you need to update the license reservation by extending the number of tokens in CSSM or CSSM On-Prem.

Update the license reservation in CSSM or CSSM On-Prem

Procedure

- Step 1** In CSSM or CSSM On-Prem, navigate to Inventory > Product Instances.
- Step 2** Click on your product instance name.

Cisco Software Central > Smart Software Licensing InternalTestDemoAccount20.cisco.com

Smart Software Licensing Feedback Support Help

Alerts | Inventory | Convert to Smart Licensing | Reports | Preferences | On-Prem Accounts | Activity

Virtual Account: IOT Security Demos Major Minor Informational Hide Alerts

General Licenses Product Instances Event Log

Authorize License-Enforced Features... Search by Device or by Product Type

| Name | Product Type | Last Contact | Alerts | Actions |
|---|--------------|--|--------|---------|
| ... | ... | 2021-Mar-10 11:28:05 | | Actions |
| ... | ... | 2021-Mar-10 11:28:05 | | Actions |
| ... | ... | 2021-Mar-10 11:28:05 | | Actions |
| ... | ... | 2021-Mar-10 11:28:05 (Reserved Licenses) | | Actions |
| ... | ... | 2021-Mar-10 11:28:05 (Reserved Licenses) | | Actions |
| UDI_PID:CV-CNTR-ESXI; UDI_SN:CENTERM-INT17047 | CCV | 2021-Mar-10 11:28:05 (Reserved Licenses) | | Actions |
| ... | ... | 2021-Mar-10 11:28:05 (Reserved Licenses) | | Actions |

The product instance details window pops up.

Step 3 Click the update reservation link.

UDI_PID:CV-CNTR-ESXI; UDI_SN:CENTERM-INT17047;

Overview Event Log

Description
Cisco Cyber Vision

General

Name: UDI_PID:CV-CNTR-ESXI; UDI_SN:CENTERM-INT17047;
 Product: Cisco Cyber Vision
 Host Identifier: -
 MAC Address: -
 PID: CV-CNTR-ESXI
 Serial Number: CENTERM-INT17047
 UUID: -
 Virtual Account: IOT Security Demos
 Registration Date: 2021-Mar-10 11:28:05
 Last Contact: 2021-Mar-10 11:28:05 (Reserved Licenses) - [Download Reservation Authorization Code](#)

License Usage

These licenses are reserved on this product instance [Update reservation](#)

| License | Billing | Expires | Required |
|------------------------------|---------|-------------|----------|
| Cisco Cyber Vision Advantage | Prepaid | 2025-Jul-01 | 50 |

Showing all 1 Rows

Actions

The Update License Reservation window pops up.

Step 4 Select "Reserve a specific license".

Step 5 Extend the number of tokens (i.e. components) to reserve for the Center instance and click Next.

Update License Reservation

STEP 1 Select Licenses | STEP 2 Review and confirm | STEP 3 Authorization Code

Product Instance Details

Product Type: CCV
 UDI PID: CV-CNTR-ESXI
 UDI Serial Number: CENTERVM-INT17047

Licenses to Reserve

In order to continue, ensure that you have a surplus of the licenses you want to reserve in the Virtual Account.

Reserve a specific license

| License | Expires | Purchased | Available | Reserve |
|---|----------------|-----------|-----------|---------|
| Cisco Cyber Vision Advantage <small>Cisco Cyber Vision Advantage Smart license. Inclusive of Cyber Vision Essentials Capabilities.</small> | multiple terms | 59000 | 49157 | 100 |

Cancel Next

Step 6 Click the Generate Authorization Code button.

Update License Reservation

STEP 1 ✓ Select Licenses | STEP 2 Review and confirm | STEP 3 Authorization Code

Product Instance Details

Product Type: CCV
 UDI PID: CV-CNTR-ESXI
 UDI Serial Number: CENTERVM-INT17047

Licenses to Reserve

| License | Expires | Quantity to Reserve |
|---|---------|---------------------|
| Cisco Cyber Vision Advantage <small>Cisco Cyber Vision Advantage Smart license. Inclusive of Cyber Vision Essentials Capabilities.</small> | - | 100 |

Cancel Back Generate Authorization Code

Step 7 Get your authorization code.

The authorization code should be copied to clipboard or save into a file.

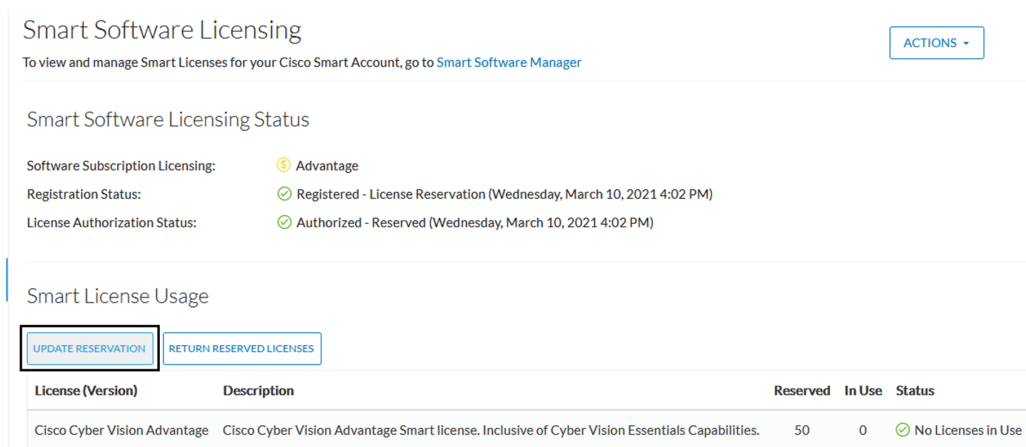
Do NOT close this window as this will be needed later to enter the Confirmation Code.



Authorize the license reservation update in Cisco Cyber Vision

Procedure

Step 1 In Cisco Cyber Vision, navigate to Admin > License, and click the Update Reservation button.



The Enter Reservation Authorized Code window opens.

Step 2 Paste the code or upload the file previously retrieved in CSSM or CSSM On-Prem.

Step 3 Click Install Authorization Code/File.

Confirm the license reservation update

Enter Confirmation Code

To complete the pending License Reservation, enter the Reservation Confirmation Code that was generated by the Product Instance after the Reservation Authorization Code was installed.

Reservation Confirmation Code:

0c93466d

Browse Upload

Cancel OK

Step 4 In Cisco Cyber Vision click the button Code Has Been Entered.

Smart License Usage

You have updated the license reservation for this product instance.

This process requires entering a confirmation code into [Smart Software Manager](#). The license usage will not be updated in Smart Software Manager until you do this.

[Code Has Been Entered](#) [View Confirmation Code](#)

[UPDATE RESERVATION](#) [RETURN RESERVED LICENSES](#)

| License (Version) | Description | Reserved | In Use | Status |
|------------------------------|--|----------|--------|----------------------|
| Cisco Cyber Vision Advantage | Cisco Cyber Vision Advantage Smart license. Inclusive of Cyber Vision Essentials Capabilities. | 100 | 0 | ✔ No Licenses In Use |

The license tokens have been successfully updated and you can continue using Cisco Cyber Vision.

Smart Software Licensing [ACTIONS](#)

To view and manage Smart Licenses for your Cisco Smart Account, go to [Smart Software Manager](#)

Smart Software Licensing Status

Software Subscription Licensing: 📄 Advantage

Registration Status: ✔ Registered - License Reservation (Wednesday, March 10, 2021 5:44 PM)

License Authorization Status: ✔ Authorized - Reserved (Wednesday, March 10, 2021 5:44 PM)

Smart License Usage

[UPDATE RESERVATION](#) [RETURN RESERVED LICENSES](#)

| License (Version) | Description | Reserved | In Use | Status |
|------------------------------|--|----------|--------|----------------------|
| Cisco Cyber Vision Advantage | Cisco Cyber Vision Advantage Smart license. Inclusive of Cyber Vision Essentials Capabilities. | 100 | 0 | ✔ No Licenses In Use |

Return to evaluation mode

This section describes how to return to evaluation mode. To do so, you need first to deregister the Center from the offline reservation in Cisco Cyber Vision and then, to restore tokens in CSSM or CSSM On-Prem.

To deregister the Center:

Deregister the Center

Procedure

Step 1 In Cisco Cyber Vision, click the button Return Reserved Licenses.

Smart Software Licensing

To view and manage Smart Licenses for your Cisco Smart Account, go to [Smart Software Manager](#)

Smart Software Licensing Status

Software Subscription Licensing: \$ Advantage

Registration Status: ✔ Registered - License Reservation (Thursday, December 17, 2020 3:27 PM)

License Authorization Status: ✔ Authorized - Reserved (Thursday, December 17, 2020 3:27 PM)

Smart License Usage

[UPDATE RESERVATION](#) [RETURN RESERVED LICENSES](#)

| License (Version) | Description | Reserved | In Use | Status |
|------------------------------|--|----------|--------|---|
| Cisco Cyber Vision Advantage | Cisco Cyber Vision Advantage Smart license. Inclusive of Cyber Vision Essentials Capabilities. | 50 | 31 | ✔ Authorized |

The Confirm Return Licenses window opens.

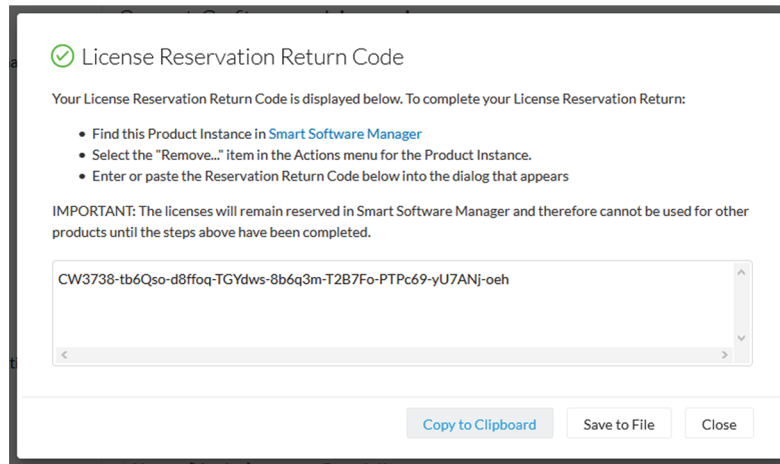
Step 2 Confirm the deregistration clicking the button Generate Reservation Return Code.

⚠ Confirm Return Licenses

If you continue, a License Reservation Return code will be generated and this product will be deregistered and will go back into Evaluation Mode. The Return code must be entered into [Smart Software Manager](#) in order to release the licenses to be used by other product instances.

[Generate Reservation Return Code](#) [Cancel](#)

The Reservation Return Code is displayed.



- Step 3** As you will need this code later in the procedure, copy it somewhere or click Save to file. Cisco Cyber Vision switches to Evaluation mode.

⊗ The license is Expired
📊
👤

Smart Software Licensing

i You are currently running in Evaluation mode.

To register Cisco Cyber Vision with Cisco Smart Software Licensing:

- Ensure this product is set with the right Software Subscription Licensing (Essentials or Advantage). This might require you to [edit the Software Subscription Licensing](#).
- Ensure this product has access to the internet. This might require you to [edit the Smart Call Home Transport Settings](#).
- Log in to your Smart Account in [Smart Software Manager](#).
- Navigate to the Virtual Account containing the licenses to be used by this Product Instance.
- Generate a Product Instance Registration Token (this identifies your Smart Account) and copy or save it.

REGISTER

Smart Software Licensing Status

| | |
|----------------------------------|---|
| Software Subscription Licensing: | 💰 Advantage VIEW / EDIT |
| Registration Status: | ⚠️ Unregistered (Thursday, December 17, 2020 3:27 PM) |
| License Authorization Status: | ⚠️ |
| Transport Settings: | Direct VIEW / EDIT |

However, since tokens are still in use in the Cisco Smart Accounting balance, you must proceed with the following steps to restore tokens.

Restore tokens in CSSM or CSSM On-Prem

Procedure

- Step 1** In Cisco Software Central, navigate to Inventory > Product Instances.
- Step 2** Search for your Center instance in the list and click Actions > Remove.

The screenshot shows the Cisco Software Central interface for Smart Software Licensing. The 'Product Instances' tab is active, displaying a table of instances. The instance with the name 'UDI_PID:CV-CNTR-ESXI; UDI_SN:CENTERVM-INT17047;' is highlighted, and its 'Actions' menu is open, showing the 'Remove' option.

| Name | Product Type | Last Contact | Alerts | Actions |
|---|--------------|--|--------|---------|
| center | CCV | 2020-Dec-17 13:24:39 | | Actions |
| center | CCV | 2020-Dec-17 13:22:21 | | Actions |
| center | CCV | 2020-Dec-17 13:22:05 | | Actions |
| center | CCV | 2020-Dec-17 13:20:25 | | Actions |
| center | CCV | 2020-Dec-17 13:17:35 | | Actions |
| UDI_PID:CV-CNTR-ESXI; UDI_SN:CENTERVM-INT17047; | CCV | 2020-Dec-16 18:50:19 (Reserved Licens... | | Actions |
| center | CCV | 2020-Dec-15 06:59:53 | | Actions |
| center | CCV | 2020-Dec-11 20:22:04 | | Actions |
| center | CCV | 2020-Dec-11 17:04:55 | | Actions |
| center | CCV | 2020-Dec-11 16:58:24 | | Actions |

The Remove Product Instance pop up opens with the Reservation Return Code.

- Step 3** Paste the Reservation Return Code previously retrieved and click Remove Product Instance.

The 'Remove Product Instance' dialog box is shown. It contains the following text:

To remove a Product Instance that has reserved licenses and make those licenses once again available to other Product Instances, enter in the Reservation Return Code generated by the Product Instance. If you cannot generate a Reservation Return Code, contact [Cisco Support](#)

Reservation Return Code: CW3738-tb6Qso-d8ffoq-TGYdws-8b6q3m-T2B7Fo-PTPc69-yU7ANj-oeH

Buttons: Remove Product Instance, Cancel

The Center instance is no longer in the list and tokens are restored.

