



Managing domains

You can [Claim and verify a domain](#) for your enterprise in Security Cloud Control. This is a prerequisite to [integrating an identity provider](#) with Security Cloud Sign On. It's also required to enable enterprise administrators to reset users' passwords or MFA settings in the claimed domain.

- [Claim and verify a domain, on page 1](#)

Claim and verify a domain

- The DNS record you create can be deleted once Security Cloud Control has verified the domain.
- You can currently verify a single domain with Security Cloud Control. If you need to verify multiple domains, please open a case with [Cisco Technical Assistance Center](#) (TAC).

Before you begin

To complete this task, you will need to be able to create a DNS record on the registrar service for your domain.

The **Domains** tab lists domains that you've [Claim and verify a domain](#) or are in the process of verifying. If you haven't claimed a domain, an + **Add Domain** button is shown instead.

Step 1 Select the **Domains** tab.

Step 2 Click + **Add domain**.

Step 3 In the **Add New Domain** screen, enter the domain name you want to claim and click **Next**.

The Verification page shows the **Record name** and **Value** of a TXT record you need to create on your domain registrar.

The screenshot shows a 'Verification' step in a 'Add New Domain' process. On the left, a sidebar indicates the current step is '2 Verification', with 'Domain' as a previous step. The main area is titled 'Verification' and contains the following fields and instructions:

- Instruction: Upload the TXT record to the domain's DNS server. Then click **Verify**.
- Record name: (with a copy icon)
- Type:
- Value: (with a copy icon)
- Buttons: 'Cancel', 'Back', and 'Verify'.

Step 4 In a new browser tab, sign in to your domain name registrar service.

Step 5 Create a new TXT record with the specified **Record name** and **Value** provided by Security Cloud Control.

Step 6 Save your changes and allow time for the DNS record to propagate.

Step 7 Return to the **Add New Domain** and click **Verify**.

A message indicates if the verification was unsuccessful. If the verification was unsuccessful try the following

- Wait a while longer for the DNS record to propagate.
- Verify that the type, name and value of the DNS record you created on your domain registrar matches the values generated by Security Cloud Control.

What to do next

Once you've verified your email domain, you can do the following:

- [Integrate your identity provider](#) with Security Cloud Sign On
- [Reset passwords and MFA settings](#) for users in the claimed domain.