



## Connecting your Smart Account

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Security Provisioning and Administration offers an option to connect smart accounts which enables platform-level services that are normally derived from your Cloud SaaS subscriptions.

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### Smart accounts licensing

You can link smart accounts to your enterprise within Security Provisioning and Administration. Linking your smart account is based on the smart security license within the account, with an expiration date that is furthest in the future. For example, under Smart Account A, if the following are the end dates of the smart licenses, Smart License 3 is used to maintain a connection with Security Provisioning and Administration and also maintain the validity of the smart account.

- Smart License 1: End Date 2025-01-01
- Smart License 2: End Date 2025-12-01
- Smart License 3: End Date 2026-01-01

If there are no active Software-as-a-Service (SaaS) licenses, and a smart account with a smart license is linked to the enterprise then platform services are enabled.

If all the underlying licenses of the linked smart account licensing become inactive, with no other SaaS product or smart account associations, Security Provisioning and Administration deactivates the enabled services until a valid license is applied.

You must be an administrator of the smart account to link it to the enterprise. Also, the smart account must have at least one active security product license before you link to the enterprise.

**Note**

- If an active smart account expires, the smart account status is set to Expired.
- The link to a smart account is maintained as long as you have an active and applicable smart license within the account. This link is broken if you remove the smart account or if the smart account doesn't have any active smart license.
- If a smart license that is associated with the linked smart account expires or is removed, the system searches for an active smart license to maintain the link to the smart account.

## Link a smart account

You can link active smart accounts to your enterprise. Before linking the smart account, the system scans for relevant security licenses in the smart account and uses the one with the latest future expiration date to validate the account's active licensed status. If the smart account is found active, it is added to the enterprise.

**Before you begin**

- You can link a smart account to your enterprise if the following conditions are met.
  - You must have administrator privileges for the smart account.
  - The smart account must contain at least one active security product license.

**Procedure**

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- Step 1** In the Security Provisioning and Administration navigation menu, click **Product Subscriptions > Smart Accounts Licensing**.
- Step 2** In the **Smart Account Licensing** pane, click **Link Smart Accounts Licensing**.
- a) For first access, you are prompted to log in to your Cisco Customer Identity (CCI) account.  
You are allowed to proceed to the next step after successful authentication through CCI.
- b) On subsequent access, you will not be prompted to login if your CCI tokens are still valid.  
CCI tokens expire anytime in the period of 4–12 hours.  
To login as a different user, wait for the CCI token to expire.
- Step 3** In the **Link Smart Accounts Licensing** slide-in pane, select one or multiple accounts from the **Smart accounts** list to add to your enterprise.
- a) Alternatively, you can check the **Select all** check box to add all the accounts.
- a) Click **Add**.
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Selected accounts are added and are listed on the **Smart Accounts Licensing** page. The smart accounts are displayed with their status, expiration date, and last synced date. The status of the smart licenses is updated once every 24 hours.

## Remove a smart account

You can unlink or remove smart account licensing from your enterprise. When you remove a smart account, all smart account licenses are removed.

**Note**

If you remove the only remaining active smart account and there are no other SaaS trials or subscriptions that are associated with the enterprise, the enterprise moves into an Unlicensed state. This can impact the underlying platform services for your enterprise.

### Procedure

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- Step 1** In the Security Provisioning and Administration navigation menu, click **Product Subscriptions > Smart Accounts Licensing**.
  - Step 2** In the **Smart Account Licensing** pane, click the delete icon that is next to the smart account that you want to remove.
  - Step 3** Click **Delete** in the **Remove Smart Account** dialog box.
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The smart account is removed from your enterprise.

