



## Release Notes for Cisco IOS XRv 9000 Router, IOS XR Release 6.3.2

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# Release Notes for Cisco IOS XRv 9000 Router, IOS XR Release 6.3.2



Note

This software release has reached end-of-life status. For more information, see the End-of-Life and End-of-Sale Notices.



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Cisco IOS XR Release 6.3.2 contains all features released in Cisco IOS XR Release 6.3.1. Release 6.3.1 is a limited availability (LA) release. For more information on IOS XR Release 6.3.1 features, see Release Notes for Cisco IOS XRv 9000 Router, IOS XR Release 6.3.1

Cisco IOS XRv 9000 Router is a cloud-based router that is deployed on a virtual machine (VM) instance on x86 server hardware running 64 bit IOS XR software. Cisco IOS XRv 9000 Router provides traditional Provider Edge (PE) services in a virtualized form factor, as well as virtual Route Reflector (vRR) capabilities.

## Cisco IOS XRv 9000 Router Overview

The Cisco IOS XRv 9000 Router is based on Cisco IOS XR software, so it inherits and shares the wide breadth of routing functionality available on other IOS XR platforms. The IOS XR features available on the Cisco IOS XRv 9000 Router are discussed in *Supported Cisco IOS XR Technologies* section.

When the Cisco IOS XRv 9000 Router virtual IOS XR software is deployed as a VM, the Cisco IOS XR software functions just as if it were deployed on a traditional Cisco IOS XR hardware platform. The Cisco IOS XRv 9000 Router combines Route Processor, Line Card, and virtualized forwarding capabilities into a single, centralized forwarding instance. The Cisco IOS XRv 9000 Router has a fully featured, high speed virtual x86 data plane.

Cisco IOS XRv 9000 Router supports the same look and feel as Cisco ASR 9000 Series Aggregation Services Routers and North-bound APIs. Cisco IOS XRv 9000 Router does not support hardware specific configurations. The configuration commands for control plane and data plane features follow the same syntax as the Cisco ASR 9000 Series Aggregation Services Routers. See Cisco ASR 9000 Series Aggregation Services Routers command references for more information on configuration commands.

## **Cisco IOS XRv 9000 Router Licensing Model**

The Cisco IOS XRv 9000 Router supports activation using Cisco Smart Licensing. By default the Cisco IOS XRv 9000 Router (without license) is rate limited to 200 Kbps.

For more information on licensing model supported on Cisco IOS XRv 9000 Router, see the *Cisco IOS XRv 9000 Router Smart Licensing* chapter in the Cisco IOS XRv 9000 Router Installation and Configuration Guide.

See Cisco Smart Software Licensing Overview for more information on Cisco Smart Licensing.

# **License Ordering Information**

The Cisco IOS XRv 9000 Router offers a flexible licensing scheme, with multiple tiers to choose from, such as Scale, and Throughput. This table lists details of Cisco IOS XRv 9000 Router's pool of software licenses or entitlements, arranged according to licensing PIDs.



Note

The XRv9000 router only consumes and reports VPE licenses. VRR licenses are not consumed or reported.

#### Table 1: Cisco IOS XRv 9000 Router Licensing PIDs

PIDs	Description	
R-IOSXRV-SUBSCRIP	Bundle PID for IOS XRV SBP	
R-VROUTER-SUB	Subscription license for Cisco IOS XRv 9000 Software	
R-IOSXRV-SUB-IMG	ATO for XRv SUB	
R-XRV9000-600	Subscription license for Cisco IOS XRV 9000 software, Non VRF profile	
R-XRV9000-600-VG	Subscription license for Cisco IOS XRV 9000 software, VRR profile	
R-XRV9000-600-RR	Subscription for 1G throughput license for IP MPLS base package	
R-XRV9000-600-RRVG	Cisco IOS XRV 9000 software, Non VRR profile (with VGA support)	
S-XRV-SUB-RR-1M	Subscription license for virtual Route Reflector (vRR) functionality with 1 million routes	
S-XRV-SUB-RTU	IOS XRv 9000 license for one virtual router instantiation	
S-XRV-SUB-RR-4M	Subscription license for virtual Route Reflector (vRR) scale upgrade from 4 million routes	
S-XRV-SUB-RR-10M	Subscription license for virtual Route Reflector (vRR) scale upgrade from 4 to 10 million routes	

PIDs	Description
S-XRV-SUB-RR-20M	Subscription license for virtual Route Reflector (vRR) scale upgrade from 10 to 20 million routes
S-XRV-SUB-XTC	Billing PID for SBP XRV9K -SR-PCE (XTC) RTU
S-XRV-B-SUB-1G	IOS XRv 9000 1G throughput license for IP MPLS base package
S-XRV-P-SUB-1G	IOS XRv 9000 1G throughput license for IP MPLS premium package
S-XRV-L3-B-SUB-1G	IOS XRv 9000 1G throughput license for IP MPLS L3VPN base package
S-XRV-L3-P-SUB-1G	IOS XRv 9000 1G throughput license for IP MPLS L3VPN premium package
S-XRV-L2-B-SUB-1G	Billing PID for subscribtion XRV9K - L2 Base 1G
S-XRV-L2-P-SUB-1G	Billing PID for subscribtion XRV9K - L2 Premium 1G
S-XRV-LI-SUB-RTU	IOS XRv 9000 Advance software license for Lawful Intercept
S-XRV-HQOS-SUB-1G	IOS XRv 9000 1G Advance software license for HQoS
S-XR-BNG-PRO	Billing PID for subscription XRv9K - BNG PRO
S-XR-BNG-8K	Billing PID for subscription XRv9K - BNG 8000 session
S-XR-BNG-ADV-8K	Billing PID for subscription XRv9K - BNG ADV 8000 session
S-XR-SESSION-8K	Billing PID for subscription XRv9K - BNG 8000 session
S-XR-BNG-256K	Billing PID for subscription XRV9K -BNG 256K session
S-XR-BNG-ADV-256K	Billing PID for subscription XRV9K -BNG ADV 256K session
S-XR-BNG-512K	Billing PID for subscription XRV9K -BNG 512K session
S-XR-BNG-ADV-512K	Billing PID for subscription XRV9K -BNG ADV 512K session
S-XR-BNG-1M	Billing PID for subscription XRV9K -BNG 1M session
S-XR-BNG-ADV-1M	Billing PID for subscription XRV9K - BNG ADV 1M session
SVS-XRV-SUPT-BA	XRV Support - Basic

#### Table 2: Cisco IOS XRv 9000 Router UCS M5 Based vRR Appliance PIDS

License PID	Description
R-XRV9000-66-RR	Cisco IOS XRV 9000 software, VRR profile
S-XRV-ROUTE-T4	Preloaded Software Image: IOS XRv 9000 vRR scale upgrade license from 20M up to 70M

License PID	Description
	IOS XRv 9000 M5 Appliance with preloaded IOS XR functionality with 20 million route scale

# **Supported MIBs**

The following MIBs are supported in this release:

- ENTITY-MIB
- ENTITY-STATE-MIB
- CISCO-ENTITY-ASSET-MIB
- BGP4-MIB
- CISCO-AAA-SERVER-MIB
- CISCO-ACL-MIB
- CISCO-BGP4-MIB
- CISCO-BULK-FILE-MIB
- CISCO-CDP-MIB
- CISCO-CLASS-BASED-QOS-MIB
- CISCO-CONFIG-COPY-MIB
- CISCO-CONFIG-MAN-MIB
- CISCO-CONTEXT-MAPPING-MIB
- CISCO-FTP-CLIENT-MIB
- CISCO-IF-EXTENSION-MIB
- CISCO-PING-MIB
- CISCO-PROCESS-MIB
- CISCO-SYSLOG-MIB
- CISCO-SYSTEM-MIB
- CISCO-TCP-MIB
- CISCO-VLAN-IFTABLE-RELATIONSHIP-MIB
- ETHERLIKE-MIB
- EVENT-MIB
- EXPRESSION-MIB
- IETF-TCP-MIB

- IETF-UDP-MIB
- IF-MIB
- IP-FORWARD-MIB
- IP-MIB
- IPV6-MIB
- IPV6-FORWARD-MIB
- ISIS-MIB
- MPLS-L3VPN-STD-MIB
- MPLS-LDP-GENERIC-STD-MIB
- MPLS-LDP-STD-MIB
- MPLS-LSR-STD-MI
- NOTIFICATION-LOG-MIB
- OSPF-MIB
- OSPF-TRAP-MIB
- OSPFV3-MIB
- RFC1213-MIB
- RFC2011-MIB
- RFC2465-MIB
- SNMP-COMMUNITY-MIB
- SNMP-FRAMEWORK-MIB
- SNMP-NOTIFICATION-MIB
- SNMP-TARGET-MIB
- SNMP-USB-MIB
- SNMPv2-MIB
- SNMP-VACM-MIB
- TCP-MIB
- UDP-MIB
- CISCO-IETF-BFD-MIB
- CISCO-IP-TAP-MIB
- CISCO-TAP2-MIB
- RADIUS-ACC-CLIENT-MIB
- RADIUS-AUTH-CLIENT-MIB

## Software Features Introduced in Cisco IOS XR Software Release 6.3.2

There are no new software features released in this release.

## **Behavior Change Introduced in Cisco IOS XR Release 6.3.2**

From this release onwards **address-family** is a mandatory keyword for the **show tech-support multicast** command. The command syntax is:

show tech multicast address-family <ipv4/ipv6>.

For more information, refer the *show tech-support multicast* command in the *Tech-Support Commands* chapter of the *Advance System Command Reference for Cisco ASR 9000 Series Routers*.

## **System Requirements**

#### **Hypervisors**

A hypervisor enables multiple operating systems to share a single hardware host machine. While each operating system appears to have the dedicated use of the host's processor, memory, and other resources; the hypervisor controls and allocates only needed resources to each operating system and ensures that the operating systems (VMs) do not disrupt each other.

Installation of the Cisco IOS XRv 9000 Router is supported on selected Type 1 (native, bare metal) hypervisors. Installation is not supported on Type 2 (hosted) hypervisors, such as VMware Fusion, VMware Player, or Virtual Box. The following table lists release specific supported hypervisor versions.

Table 3: Support Matrix for Hypervisor Versions

Cisco IOS XR Version	VMWare ESXi	Kernel Based Virtual Machine (KVM)
Release 6.3.2	version 6.5, 6.7 and later	Linux KVM based on
		• Red Hat Enterprise Linux 7, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6, 7.7, and 8.0
		• Ubuntu 14.04.03 LTS
		• Ubuntu 16.04 LTS
		• CentOS 7, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6, and 7.7
		• Openstack 10

#### **Virtual Machines**

Cisco IOS XRv 9000 Router virtual machines must meet the following requirements:

Table 4: VM Requirement for VMware Environment

5.5, 6.7 and later  with a minimum of 2 cores  For production environment minimum of 4 cores is recommended.  inimum, 19GB recommended for 10G interfaces  inimum for vPE and vRR image variants  T3 for traffic interfaces only
For production environment minimum of 4 cores is recommended.  Inimum, 19GB recommended for 10G interfaces  Inimum for vPE and vRR image variants
inimum, 19GB recommended for 10G interfaces inimum for vPE and vRR image variants
nimum for vPE and vRR image variants
T3 for traffic interfaces only
T3 for traffic interfaces only
13 for truffle interfaces only
through:
l i350 Quad Port 1Gb Adapter
Dual Port 10 GbE Ethernet X520 Server Adapter
l 4 port 10GE Fortville
PCI passthrough only. SRIOV is not support.
• Intel Forville has a lower forwarding capability (for high throughput applications in vPE profiles) when compared with Intel 82599 10GE Controller.
CS Virtual Interface Card (VIC) 1225
If you are configuring LLDP on Cisco IOS XRv 9000, then you must first disable LLDP in the Cisco UCS VIC 1225 via Cisco Integrated Management Controller (CIMC).
n of 4 NICs where:
r management
e reserved
r traffic
m of 11 NICs where:
r management
e reserved
r traffic

Parameters	Supported	
Default video, SCSI controller set	Required	
	SCSI controller not required for IDE disk.	
Virtual CD/DVD drive installed	Virtual CD/DVD is required when installing the Cisco IOS XRv 9000 Router on the VM using ISO template.	
IDE hard disk	Single IDE hard disk	
	<b>Note</b> Multiple hard disk drives on a VM are not supported.	



Note

The maximum traffic performance with pass-through NIC interfaces in ESXi is lower than the performance that can be achieved in KVM environments. This is because it is not possible to configure 1G huge-pages in the ESXi hypervisor (as of VMware ESXi 6.0).

#### Table 5: VM Requirement for KVM Environment

Parameters	Supported
KVM versions	• Linux KVM based on Red Hat Enterprise Linux 7, 7.1, 7.2, 7.3 and 7.4
	• Ubuntu 14.04.03 LTS Server 64 Bits
	• Ubuntu 16.04 LTS
	Openstack Release 5 (Icehouse), Openstack Juno/Icehouse (RHEL 7), Kilo (RHEL 7.1), Liberty (RHEL 7.2), Openstack 10 (Newton)
	• CentOS 7, 7.1, 7.2, 7.3, 7.4
Virtual CPU cores	1 socket with minimum of 2 cores.
Virtual Machine memory size	12GB Minimum, 19GB recommended for 10G interfaces
Virtual Machine hard disk size	45GB minimum.
Virtual Interfaces	E1000, VirtIO and
	VMXNET3 for traffic interfaces only

Parameters	Supported	
Physical NICs	For pass-through:	
	• Intel i350 Quad Port 1Gb Adapter	
	Intel Dual Port 10 GbE Ethernet X520 Server Adapter	
	• Intel 4 port 10GE Fortville	
	Note PCI passthrough only. SRIOV is not support.	
	Note  • Intel Forville has a lower forwarding capability (for high throughput applications in vPE profiles) when compared with Intel 82599 10GE Controller.	
	Cisco UCS Virtual Interface Card (VIC) 1225	
	Note If you are configuring LLDP on Cisco IOS XRv 9000, then you must first disable LLDP in the Cisco UCS VIC 1225 via Cisco Integrated Management Controller (CIMC).	
Number of interfaces	Minimum of 4 NICs where:	
	• 1 is for management	
	• 2 are reserved	
	• 1 is for traffic	
	Maximum of 11 NICs where:	
	• 1 is for management	
	• 2 are reserved	
	• 8 is for traffic	
Virtual CD/DVD drive installed	Virtual CD/DVD drive is required for ISO installation	



Note

In the Cisco IOS XRv 9000 Router, some CPU cores are dedicated to the control plane while others are dedicated to the data plane. Each data plane's core runs a single thread that performs packet forwarding. To achieve maximum performance, these threads constantly look for data packets to process. As a result, the OS records that these cores run at 100% utilization. This is expected behavior and not an indication that packet forwarding has reached its threshold limit.

#### **10G Optic Support**

Product	Product Code	Supplier Part Number	
Cisco 10GBASE SFP+, Short Range	Cisco SFP-10G-SR	Cisco SFP-10G-SR	
		Note This optic is recommended for the better performance and interoperability with IOS XRv 9000.	
Cisco 10GBASE SFP+, Long Range	Cisco SFP-10G-LR	Cisco SFP-10G-LR	
		Note This optic is recommended for the better performance and interoperability with IOS XRv 9000.	
Intel Ethernet SFP SR Optics	E10GSFPSR	FTLX8571D3BCVIT1 or	
Dual Rate 10GBASE-SR/1000BASE-SX		AFBR-709DMZ-IN2	

#### Server

The server must support:

- Intel Westmere or later CPU versions with clock frequency of 2.0GHz for instances with Gigabit or paravirtualized interfaces
- Intel Ivy Bridge or later CPU versions for instances with 10Gb or higher interfaces
- Intel CPU must support the **sse4\_2** capability flag. This can be checked in KVM by looking for the **sse4\_2** flag in the flags section of /proc/cpuinfo. For example:

```
cat /proc/cpuinfo | grep sse4_2 flags : fpu vme de pse tsc msr pae mce cx8 apic sep mtrr pge mca cmov pat pse36 clflush mmx fxsr sse sse2 ss syscall nx pdpe1gb rdtscp lm constant_tsc arch_perfmon nopl xtopology tsc_reliable nonstop_tsc aperfmperf pni pclmulqdq vmx ssse3 fma cx16 pcid sse4_1 sse4_2 x2apic movbe popcnt aes xsave avx f16c rdrand hypervisor lahf_lm ida arat epb pln pts dtherm tpr_shadow vnmi ept vpid fsgsbase smep
```



Note

To use passthrough interfaces in KVM, you must set the option **intel\_iommu=on** command in the grub configuration.

## **Supported Cisco IOS XR Technologies**

Cisco IOS XRv 9000 Router supports selected Cisco IOS XR technologies.

This table lists the major Cisco IOS XR technologies Cisco IOS XRv 9000 supports. Not all features in a given technology may be supported. To verify support for specific features, use Cisco Feature Navigator.

Table 6: Cisco IOS XR Technologies Supported on the Cisco IOS XRv 9000 Router

Feature	See the Following Documentation	Introduced in Release
• 6PE, 6VPE	<ul> <li>Cisco ASR 9000 Series Aggregation Services Router MPLS Layer 3 VPN Configuration Guide</li> <li>Cisco ASR 9000 Series Aggregation Services Router VPN and Ethernet Services Command Reference</li> </ul>	Release 5.4.0
Application Hosting	Cisco IOS XR Application Hosting Configuration Guide	Release 6.1.2
BFD over Logical Bundle	Routing Configuration Guide for Cisco ASR 9000 Series Routers     Routing Command Reference for Cisco ASR 9000 Series Routers	Release 6.1.2
Bi-directional Policing and Marking	<ul> <li>Cisco ASR 9000 Series Aggregation Services Router Modular Quality of Service Configuration Guide</li> <li>Cisco ASR 9000 Series Aggregation Services Router Modular Quality of Service Command Reference</li> </ul>	Release 5.4.0
Bi-directional Forwarding Detection	Cisco ASR 9000 Series Aggregation Services Router Routing Configuration Guide     Cisco ASR 9000 Series Aggregation Services Router Routing Command Reference	Release 5.4.0
BGP Persistence	Cisco ASR 9000 Series Aggregation Services Router Routing Configuration Guide     Cisco ASR 9000 Series Aggregation Services Router Routing Command Reference	Release 6.2.1
BGP Optimal Route Reflector	Cisco IOS XRv 9000 Router Installation and Configuration Guide	Release 6.0.1
Broadband Network Gateway (BNG)     IPoE	Broadband Network Gateway Configuration Guide for Cisco ASR 9000 Series Routers     IPoE Commands	Release 6.3.1
Customize Installation using Golden ISO	Customize Installation using Golden ISO	Release 7.3.1
Cisco IOS XRv 9000 Router Deployment on AWS	Cisco IOS XRv 9000 Router Installation and Configuration Guide	Release 6.3.1

Feature	See the Following Documentation	Introduced in Release
Create User Profiles and Assign Privileges	System Setup and Software Installation Guide for Cisco ASR 9000 Series Routers	Release 7.1.1
• Early Fast Discard	• Early Fast discard	Release 5.4.0
Generic Routing Encapsulation (GRE) over IPv4	MPLS Layer 3 VPN Configuration Guide for Cisco ASR 9000 Series Routers     Generic Routing Encapsulation Commands	Release 6.3.1
• HSRP • VRRP	<ul> <li>IP Addresses and Services Configuration Guide for Cisco ASR 9000 Series Routers</li> <li>Cisco ASR 9000 Series Aggregation Services Router IP Addresses and Services Command Reference</li> </ul>	Release 6.2.1
Hierarchical Policers (including conform aware)	<ul> <li>Cisco ASR 9000 Series Aggregation Services Router Modular Quality of Service Configuration Guide</li> <li>Cisco ASR 9000 Series Aggregation Services Router Modular Quality of Service Command Reference</li> </ul>	Release 6.0.1
<ul><li> IPv4 Routing</li><li> IPv6 Routing</li><li> OSPF</li><li> ISIS</li></ul>	Cisco ASR 9000 Series Aggregation Services Router Routing Configuration Guide     Cisco ASR 9000 Series Aggregation Services Router Routing Command Reference	Release 5.4.0
• IPSLA • Platform Automated Monitoring	Implementing IP Service Level Agreements     Cisco ASR 9000 Series Aggregation Services     Router System Monitoring Command Reference	Release 6.0.0
• IPv4 and IPv6 ACL	Cisco ASR 9000 Series Aggregation Services     Router IP Addresses and Services Configuration     Guide     Access List Commands	Release 5.4.0
• IPv4 L3VPN • 6PE, 6VPE	<ul> <li>Cisco ASR 9000 Series Aggregation Services Router MPLS Layer 3 VPN Configuration Guide</li> <li>Cisco ASR 9000 Series Aggregation Services Router VPN and Ethernet Services Command Reference</li> </ul>	Release 5.4.0

eature	See the Following Documentation	Introduced in Release
Link Aggregation Group (LAG)	Cisco ASR 9000 Series Aggregation Services Router Interface and Hardware Component Configuration Guide	Release 6.1.2
• Lawful Intercept	Implementing Lawful Intercept	Release 5.4.0
	Cisco ASR 9000 Series Aggregation Services Router System Security Command Reference	
• LDP	Cisco ASR 9000 Series Aggregation Services Router MPLS Configuration Guide	Release 5.4.0
	Cisco ASR 9000 Series Aggregation Services Router MPLS Command Reference	
• LPTS	Cisco ASR 9000 Series Aggregation Services Router IP Addresses and Services Configuration Guide	Release 5.4.0
	• LPTS Commands	
• MPLS	Cisco ASR 9000 Series Aggregation Services Router MPLS Configuration Guide	Release 5.4.0
	Cisco ASR 9000 Series Aggregation Services Router MPLS Command Reference	
• MP-BGP, EBGP PE-CE	Cisco ASR 9000 Series Aggregation Services Router Routing Configuration Guide	Release 5.4.0
	Cisco ASR 9000 Series Aggregation Services Router Routing Command Reference	
Network Service Header (NSH)	Implementing NSH Based Service Chaining	Release 6.1.2
	Cisco ASR 9000 Series Aggregation Services Router IP Addresses and Services Command Reference	
Netconf Yang support	System Management Configuration Guide for Cisco ASR 9000 Series Routers	Release 5.4.0
	Network Time Protocol (NTP) Commands	
NSH Proxy Mode	Cisco IOS XRv 9000 Router Specific Features	Release 6.2.1

Feature	See the Following Documentation	Introduced in Release
• RT Constriant	<ul> <li>Cisco ASR 9000 Series Aggregation Services Router Routing Configuration Guide</li> <li>Cisco ASR 9000 Series Aggregation Services Router Routing Command Reference</li> </ul>	Release 6.2.1
Smart Licensing	Cisco ASR 9000 Series Aggregation Services Router System Management Configuration Guid     Cisco ASR 9000 Series Aggregation Services Router System Management Command Reference	Release 5.4.0
• SNMP support	Cisco ASR 9000 Series Aggregation Services Router System Management Configuration Guide     Cisco ASR 9000 Series Aggregation Services Router System Management Command Reference	Release 5.4.0
• Strict Unicast IPv4 and IPv6 Reverse Path Forwarding (uRPF)	<ul> <li>Cisco ASR 9000 Series Aggregation Services Router IP Addresses and Services Configuration Guide</li> <li>IP Addresses and Services Command Reference for Cisco ASR 9000 Series Routers</li> </ul>	Release 5.4.0
• Telemetry	Telemetry Configuration Guide for Cisco ASR 9000 Series Routers	Release 6.0.0
The Two-Way Active Measurement Protocol (TWAMP)	System Monitoring Configuration Guide for Cisco ASR 9000 Series Routers     Cisco ASR 9000 Series Aggregation Services Router System Monitoring Command Reference	Release 6.0.1
Virtualised Local Mobility Anchor (vLMA)	<ul> <li>Configuring Proxy Mobile IPv6 Local Mobility Anchor</li> <li>Proxy Mobile IPv6 Local Mobility Anchor Commands</li> </ul>	Release 6.3.1
• VRF Support on Docker and LXC Containers	Cisco IOS XR Application Hosting Configuration Guide	Release 6.3.1

# **Caveats**

Caveats describe unexpected behavior in Cisco IOS XR Software release.

## **Cisco IOS XR Caveats**

There are no caveats specific to Cisco IOS XR Software Release.

Bug ID	Headline	
CSCvh18580	Convergence delay of upto 15sec with main/sub interface shutdown	
CSCvh69102	FRR shutdown notification not processed on sub-interface	

# **Upgrading Cisco IOS XR Software**

### **Related Documentation**

The most current Cisco IOS XRv 9000 Router software documentation is located at this URL:

http://www.cisco.com/c/en/us/support/routers/ios-xrv-9000-router/tsd-products-support-series-home.html

The document containing Cisco IOS XR System Error Messages (SEM) is located at this URL:

https://www.cisco.com/c/en/us/td/docs/ios\_xr\_sw/error/message/ios-xr-sem-guide.html

#### **Production Software Maintenance Updates (SMUs)**

A production SMU is a SMU that is formally requested, developed, tested, and released. Production SMUs are intended for use in a live network environment and are formally supported by the Cisco TAC and the relevant development teams. Software bugs identified through software recommendations or Bug Search Tools are not a basis for production SMU requests.

For information on production SMU types, refer the Production SMU Types section of the IOS XR Software Maintenance Updates (SMUs) guide.

## **Communications, Services, and Additional Information**

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- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

#### Cisco Bug Search Tool

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

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