

### **Install the software**

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### **Install a software**

Installing software on the router involves installing a consolidated package (bootable image). This consists of a bundle of subpackages (modular software units), with each subpackage controlling a different set of functions.

These are the two main methods to install the software:

- Manage and Configure a device to run using a consolidated package, on page 5—This method allows for individual upgrade of subpackages and generally has reduced boot times compared to the method below. Use this method if you want to individually upgrade a module's software.
- Manage and Configure a device to run using individual packages, on page 39—This a simple method that is similar to a typical Cisco router image installation and management that is supported across Cisco routers.

It is better to upgrade software in a planned period of maintenance when an interruption in service is acceptable. The router needs to be rebooted for a software upgrade to take effect.

# **ROMMON** images

A ROMMON image is a software package used by ROM Monitor (ROMMON) software on a router. The software package is separate from the consolidated package normally used to boot the router. For more information on ROMMON, see Hardware Installation Guide for the Cisco 8300 Series Secure Routers.

An independent ROMMON image (software package) may occasionally be released and the router can be upgraded with the new ROMMON software. For detailed instructions, see the documentation that accompanies the ROMMON image.



Note

A new version of the ROMMON image is not necessarily released at the same time as a consolidated package for a router.

# **Provisioning files**

This section provides background information about the files and processes used in Manage and Configure a device to run using individual packages, on page 39.

The consolidated package on a device consists of a collection of subpackages and a provisioning file titled packages.conf. To run the software, the usual method used is to boot the consolidated package, which is copied into memory, expanded, mounted, and run within memory. The provisioning file's name can be renamed but subpackage file's names cannot be renamed. The provisioning file and subpackage files must be kept in the same directory. The provisioning file does not work properly if any individual subpackage file is contained within a different directory.



Note

An exception to this is that if a new or upgraded module firmware package is subsequently installed, it need not be in the same directory as the provisioning file.

Configuring a device to boot, using the provisioning file packages.conf, is beneficial because no changes have to be made to the boot statement after the Cisco IOS XE software is upgraded.

## File systems

The table provides a list of file systems that can be seen on the Cisco 8300 Series Secure Routers.

#### Table 1: Device file systems

File System	Description	
bootflash:	Boot flash memory file system.	
flash:	Alias to the boot flash memory file system above.	

File System	Description
harddisk:	Hard disk file system (NVME-M2-600G or USB-M2-16G or USB-M2-32G with the CLI command harddisk).
cns:	Cisco Networking Services file directory.
nvram:	Device NVRAM. You can copy the startup configuration to NVRAM or from NVRAM.
obfl:	File system for Onboard Failure Logging (OBFL) files.
system:	System memory file system, which includes the running configuration.
tar:	Archive file system.
tmpsys:	Temporary system files file system.
USB Type C	The Universal Serial Bus (USB) flash drive file systems.
	<b>Note</b> The USB flash drive file system is visible only if a USB drive is installed in usb0: or usb1: ports.

Use the ? help option, or use the **copy** command in command reference guides, if you find a file system that is not listed in the table above.

# **Autogenerated file directories and files**

This section discusses the autogenerated files and directories that can be created, and how the files in these directories can be managed.

Table 2: Autogenerated files

File or Directory	Description	
crashinfo files	Crashinfo files may appear in the bootflash: file system.	
	These files provide descriptive information of a crash and may be useful for tuning or troubleshooting purposes. However, the files are not part of device operations, and can be erased without impacting the functioning of the device.	
core directory	The storage area for .core files.	
	If this directory is erased, it will automatically regenerate itself at bootup. The .core files in this directory can be erased without impacting any device functionality, but the directory itself should not be erased.	
lost+found directory	This directory is created on bootup if a system check is performed. Its appearance is completely normal and does not indicate any issues with the device.	

File or Directory	Description	
tracelogs directory	The storage area for trace files.	
	Trace files are useful for troubleshooting. If the Cisco IOS process fails, for instance, users or troubleshooting personnel can access trace files using diagnostic mode to gather information related to the Cisco IOS failure.	
	Trace files, however, are not a part of device operations, and can be erased without impacting the device's performance.	

### Important notes about autogenerated directories

Important information about autogenerated directories include:

• Autogenerated files on the bootflash: directory should not be deleted, renamed, moved, or altered in any way unless directed by Cisco customer support.



Note

Altering autogenerating files on the bootflash: may have unpredictable consequences for system performance.

• Crashinfo, core, and trace files can be deleted.

# Flash storage

Subpackages are installed to local media storage, such as flash. For flash storage, use the **dir bootflash:** command to list the file names.



Note

Flash storage is required for successful operation of a device.

# Configure the configuration register for autoboot

The configuration register can be used to change behavior. This includes controlling how the device boots. Set the configuration register to 0x0 to boot into ROM, by using one of the following commands:

- In Cisco IOS configuration mode, use the **config-reg** 0x0 command.
- From the ROMMON prompt, use the **confreg** 0x0 command.

For more information about the configuration register, see Use of the Configuration Register on All Cisco Routers.



Note

Setting the configuration register to 0x2102 will set the device to autoboot the Cisco IOS XE software.



Note

The console baud rate is set to 9600 after changing the **confreg** to 0x2102 or 0x0. If you cannot establish a console session after setting **confreg**, or garbage output appears, change the setting on your terminal emulation software to 9600.

# How to install and upgrade the software

To install or upgrade the software, use one of thse methods to use the software from a consolidated package or an individual package. Also see the Install a software section.

- Manage and Configure a device to run using a consolidated package, on page 5
- Manage and Configure a device to run using individual packages, on page 39

### Manage and Configure a device to run using a consolidated package



Note

2.1

-rw-

Do not use these procedures if you also need to install any optional subpackages or plan to upgrade individual subpackages. See Manage and Configure a device to run using individual packages, on page 39.

- Manage and configure a consolidated package using copy and boot Commands, on page 5
- Configure a device to boot the consolidated package via TFTP using the boot command: Example, on page 11

### Manage and configure a consolidated package using copy and boot Commands

To upgrade a consolidated package, copy the consolidated package to the **bootflash:** directory on the router using the **copy** command. After making this copy of the consolidated package, configure the router to boot using the consolidated package file.

The example shows the consolidated package file being copied to the **bootflash:** file system via TFTP. The config register is then set to boot using **boot system** commands, and the **boot system** commands instruct the router to boot using the consolidated package stored in the **bootflash:** file system. The new configuration is then saved using the **copy running-config startup-config** command, and the system is then reloaded to complete the process.

#### Router# dir bootflash: Directory of bootflash:/ Jun 5 2025 09:50:37 +00:00 iox\_alt\_hdd.dsk -rw-784897 drwx 3358720 Jun 5 2025 09:23:28 +00:00 tracelogs 392449 May 21 2025 09:22:30 +00:00 .rollback timer 11 422 May 21 2025 09:12:33 +00:00 .iox dir list -rw-915713 4096 May 21 2025 09:12:13 +00:00 drwx SHARED-IOX

30 May 21 2025 09:12:12 +00:00 throughput monitor params

```
15
       -rw-
                     143041 May 21 2025 09:12:04 +00:00 memleak.tcl
1046531 drwx
                       73728 May 21 2025 09:12:00 +00:00 license evlog
1046529 drwx
                        4096 May 21 2025 09:11:53 +00:00 .prst sync
12
                     261921 May 21 2025 09:11:47 +00:00 mode event log
       -rwx
59
                       7762 May 21 2025 09:09:09 +00:00 packages.conf
       -rw-
                       7762 May 21 2025 09:04:42 +00:00
       -rw-
c8kg2be-universalk9.17.15.03a.SPA.conf
1047801 -rw-
                  59995452 May 21 2025 09:04:39 +00:00 c8kg2be-rpboot.17.15.03a.SPA.pkg
                        4096 May 21 2025 09:04:38 +00:00 .images
1046537 drwx
130817 drwx
                       4096 May 21 2025 09:01:56 +00:00 sysboot
47
                       9391 May 21 2025 08:59:39 +00:00
       -rw-
c8kg2be-universalk9.BLD_V1715_THROTTLE_LATEST_20250310_183113.SSA.conf
1047773 -rw-
                    59995512 May 21 2025 08:59:38 +00:00
c8kg2be-rpboot.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
785553 drwx
                       4096 May 21 2025 06:27:34 +00:00 memaudit log
                        4096 May 19 2025 03:58:14 +00:00 core
13
46
       -rw-
                 1003589796 May 14 2025 11:21:03 +00:00
c8kg2be-universalk9.BLD_V1718_THROTTLE_LATEST_20250423_010128.SSA.bin
                        396 May 14 2025 05:39:34 +00:00 ct persistent.txt
                       7711 May 6 2025 08:36:06 +00:00
       -rw-
c8kg2be-universalk9.17.15.03.SPA.conf
1047740 -rw-
                   59987868 May 6 2025 08:36:03 +00:00 c8kg2be-rpboot.17.15.03.SPA.pkg
       -rw-
                  953199576 May 6 2025 07:02:50 +00:00
c8kg2be-universalk9.17.15.03.SPA.bin
                      16464 May 6 2025 05:38:49 +00:00 dizeng-crestone-confg
43
       -rw-
                  957518956 May 5 2025 12:04:02 +00:00
39
       -rw-
c8kg2be-universalk9_npe.17.15.03a.SPA.bin
                  953231736 May 4 2025 08:39:53 +00:00
     -rw-
c8kg2be-universalk9.17.15.03a.SPA.bin
1047812 -rw- 891244544 May 2 2025 19:08:25 +00:00
c8kg2be-mono-universalk9.17.15.03a.SPA.pkg
1047807 -rw- 5677056 May 2 2025 19:07:15 +00:00
c8kg2be-firmware_nim_xdsl.17.15.03a.SPA.pkg
1047809 -rw-
                   13889536 May 2 2025 19:07:15 +00:00
c8kg2be-firmware_sm_1t3e3.17.15.03a.SPA.pkg
1047808 -rw- 10444800 May 2 2025 19:07:15 +00:00
c8kg2be-firmware prince.17.15.03a.SPA.pkg
1047810 -rw-
                14671872 May 2 2025 19:07:15 +00:00
c8kg2be-firmware sm async.17.15.03a.SPA.pkg
                   11956224 May 2 2025 19:07:14 +00:00
1047804 -rw-
c8kg2be-firmware_ngwic_t1e1.17.15.03a.SPA.pkg
1047806 -rw-
                   11804672 May 2 2025 19:07:14 +00:00
c8kg2be-firmware_nim_shdsl.17.15.03a.SPA.pkg
1047805 -rw-
                    13254656 May 2 2025 19:07:14 +00:00
c8kg2be-firmware nim async.17.15.03a.SPA.pkg
                      204800 May 2 2025 19:07:14 +00:00
1047811 -rw-
c8kg2be-firmware_sm_nim_adpt.17.15.03a.SPA.pkg
      -rw-
                  953227220 Apr 22 2025 12:40:25 +00:00
c8kg2be-universalk9.BLD_V1715_3_THROTTLE_LATEST_20250421_200058.SSA.bin
                    5813308 Apr 22 2025 12:03:54 +00:00
SDK112312-Prod-SoC2-v17.15.3 1r-cp.pkg
                     763701 Apr 17 2025 08:58:31 +00:00 wilson-running-cfg.txt
      -rw-
```

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8630272 Apr 11 2025 11:28:20 +00:00
c8kg2be-hw-programmables.C0x25033132 W0x25033132.pkg
14 -rw- 56012800 Apr 3 2025 08:56:15 +00:00
secapp-utd.17.15.03.1.0.8 SV3.1.81.0 XE17.15.aarch64.tar
     -rw- 1002810808 Apr 1 2025 07:21:54 +00:00
c8kg2be-universalk9.BLD POLARIS DEV LATEST 20250325 181737.SSA.bin
1047751 -rw- 891219968 Mar 26 2025 06:51:11 +00:00
c8kg2be-mono-universalk9.17.15.03.SPA.pkg
1047747 -rw- 10444800 Mar 26 2025 06:50:09 +00:00
c8kg2be-firmware_prince.17.15.03.SPA.pkg
1047745 -rw- 11804672 Mar 26 2025 06:50:09 +00:00
c8kg2be-firmware nim shdsl.17.15.03.SPA.pkg
1047750 -rw- 204800 Mar 26 2025 06:50:09 +00:00
c8kg2be-firmware_sm_nim_adpt.17.15.03.SPA.pkg
1047744 -rw-
                 13254656 Mar 26 2025 06:50:09 +00:00
c8kg2be-firmware_nim_async.17.15.03.SPA.pkg
1047743 -rw-
                   11956224 Mar 26 2025 06:50:09 +00:00
c8kg2be-firmware_ngwic_t1e1.17.15.03.SPA.pkg
1047748 -rw- 13889536 Mar 26 2025 06:50:09 +00:00
c8kg2be-firmware_sm_1t3e3.17.15.03.SPA.pkg
1047746 -rw-
                5677056 Mar 26 2025 06:50:09 +00:00
c8kg2be-firmware_nim_xdsl.17.15.03.SPA.pkg
1047749 -rw-
                14671872 Mar 26 2025 06:50:08 +00:00
c8kg2be-firmware sm async.17.15.03.SPA.pkg
                  2510307 Mar 19 2025 07:08:14 +00:00 redirect.out
                 953199060 Mar 12 2025 07:00:51 +00:00
       -rw-
c8kg2be-universalk9.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.bin
1047784 -rw-
                  891203584 Mar 10 2025 20:59:47 +00:00
c8kg2be-mono-universalk9.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
1047781 -rw-
                    13889536 Mar 10 2025 20:58:37 +00:00
c8kg2be-firmware sm 1t3e3.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
1047779 -rw-
                     5677056 Mar 10 2025 20:58:37 +00:00
c8kg2be-firmware nim xdsl.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
                    10444800 Mar 10 2025 20:58:37 +00:00
c8kg2be-firmware prince.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
1047782 -rw-
                   14671872 Mar 10 2025 20:58:36 +00:00
c8kg2be-firmware sm async.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
1047778 -rw-
                    11804672 Mar 10 2025 20:58:36 +00:00
c8kg2be-firmware nim shdsl.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
1047776 -rw-
                   11956224 Mar 10 2025 20:58:36 +00:00
1047783 -rw-
                     204800 Mar 10 2025 20:58:36 +00:00
c8kg2be-firmware_sm_nim_adpt.BLD_V1715_THROTTLE_LATEST_20250310_183113.SSA.pkg
1047777 -rw-
                   13254656 Mar 10 2025 20:58:36 +00:00
c8kg2be-firmware nim async.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg
62
       -rw-
                   5823548 Feb 25 2025 12:53:04 +00:00 C8000-NG-S2-17-15-1 17r.pkg
1046534 drwx
                       4096 Feb 3 2025 10:28:42 +00:00 pnp-tech
392450 drwx
                       4096 Jan 28 2025 07:20:24 +00:00 .dbpersist
                    261214 Jan 28 2025 07:16:04 +00:00 ajay backup.cfg
71
       -rw-
                   5821500 Jan 24 2025 02:54:43 +00:00
70
```

```
SDK112312-Prod-SoC2-v17.15.1 14r-cp.pkg
                    9754990 Jan 20 2025 05:17:19 +00:00 show-tech1717
                     846347 Jan 20 2025 05:16:14 +00:00
69
       -rw-
CRFT Admintech C8375EG2 2025-01-20 05-16-14.tar.gz
                       6928 Jan 13 2025 07:39:59 +00:00 ciscortr.cfg
65
       -rw-
                       6928 Jan 13 2025 07:39:04 +00:00 C8375-E-G2.cfg
                     301992 Jan 9 2025 09:08:37 +00:00 dual-public-ip.cfg
64
       -rw-
       -rw- 1015740420 Jan 8 2025 07:33:57 +00:00
c8kg2be-universalk9.BLD_POLARIS_DEV_LATEST 20250106 030447.SSA.bin
       -rw-
                    4653056 Dec 25 2024 03:50:16 +00:00
c8k30be-hw-programmables.C0x2408272B.pkg
                   969660392 Dec 11 2024 05:40:52 +00:00
c8k30be-universalk9.BLD POLARIS DEV LATEST 20241209 180254 V17 17 0 27.SSA.bin
       -rw-
                   958470964 Dec 5 2024 05:25:07 +00:00
mira_rom_17.15_1.8r.s2.RelDebug.bin
       -rw-
                     301239 Nov 22 2024 11:01:52 +00:00 rc 22 11 24
                 952760408 Nov 21 2024 03:53:44 +00:00
49
       -rw-
c8k30be-universalk9.17.15.02.SPA.bin
                    5733436 Nov 6 2024 06:19:35 +00:00
       -rw-
SDK112312-Prod-SoC2-v17.15.1_7d_RSA4K.pkg
                        9044 Oct 30 2024 09:26:50 +00:00 cessna-snake.cfg
34
                   39490752 Oct 23 2024 20:15:10 +00:00 mirabile diag.14er.v0.1.6.0826
       -rwx
33
                    14934016 Oct 23 2024 14:42:04 +00:00 mirabile diag.zb.v1.0.0 qr3
       -rw-
36
       drwx
                       4096 Oct 19 2024 11:42:32 +00:00 .geo
                   56002560 Oct 10 2024 06:32:32 +00:00
secapp-utd.BLD POLARIS DEV LATEST 20241007 181057.1.15.2 SV3.1.81.0 XEmain.aarch64.tar
                     56309176 Aug 13 2024 09:04:49 +00:00
c8k30be-rpboot.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
20
       drwx
                        4096 Aug 13 2024 09:01:06 +00:00 guest-share
785011 drwx
                        4096 Aug 13 2024 09:01:04 +00:00 pnp-info
915715 drwx
                       4096 Aug 13 2024 09:01:04 +00:00 onep
915714 drwx
                        4096 Aug 13 2024 09:00:58 +00:00 virtual-instance
19
                       1939 Aug 13 2024 09:00:57 +00:00 trustidrootx3 ca 062035.ca
       -rw-
18
                       1826 Aug 13 2024 09:00:57 +00:00 trustidrootx3 ca 092025.ca
       -rw-
                   885977088 Jul 13 2024 06:13:59 +00:00
1046550 -rw-
c8k30be-mono-universalk9.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
1046548 -rw-
                    14675968 Jul 13 2024 06:12:52 +00:00
c8k30be-firmware sm async.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
1046544 -rw-
                    11804672 Jul 13 2024 06:12:52 +00:00
c8k30be-firmware nim shdsl.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
1046547 -rw-
                    13889536 Jul 13 2024 06:12:52 +00:00
c8k30be-firmware sm 1t3e3.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
```

```
1046549 -rw-
                      204800 Jul 13 2024 06:12:52 +00:00
c8k30be-firmware sm nim adpt.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
                     5677056 Jul 13 2024 06:12:52 +00:00
1046545 -rw-
c8k30be-firmware nim xdsl.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
1046543 -rw-
                    13258752 Jul 13 2024 06:12:52 +00:00
c8k30be-firmware nim async.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
1046542 -rw-
                    11956224 Jul 13 2024 06:12:52 +00:00
c8k30be-firmware ngwic t1e1.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
                   10444800 Jul 13 2024 06:12:52 +00:00
c8k30be-firmware prince.BLD POLARIS DEV LATEST 20240713 033504 V17 16 0 22.SSA.pkg
                    5788732 Feb 29 2024 18:42:07 +00:00
SDK112312-Prod-SoC2-v17.15.1 13d-cp.pkg
786101 -rw-
                   67728148 Feb 27 2024 17:30:28 +00:00
c8kg2be-rpboot.2024-12-12 16.42 sukhoo.SSA.pkg
             5784636 Feb 27 2024 17:30:19 +00:00
31
      -rw-
SDK112312-Prod-SoC2-v17.15.1 13r-cp.pkg
                 899686400 Feb 27 2024 17:28:58 +00:00
786100 -rw-
c8kg2be-mono-universalk9.2024-12-12 16.42 sukhoo.SSA.pkg
786095 -rw- 10444800 Feb 27 2024 17:28:57 +00:00
c8kg2be-firmware_prince.2024-12-12_16.42_sukhoo.SSA.pkg
786096 -rw-
                53248 Feb 27 2024 17:28:57 +00:00
c8kg2be-firmware pse si3470a.2024-12-12 16.42 sukhoo.SSA.pkg
                    13889536 Feb 27 2024 17:28:57 +00:00
786097 -rw-
c8kg2be-firmware_sm_1t3e3.2024-12-12_16.42_sukhoo.SSA.pkg
786099 -rw-
                     204800 Feb 27 2024 17:28:57 +00:00
c8kg2be-firmware_sm_nim_adpt.2024-12-12_16.42_sukhoo.SSA.pkg
                14675968 Feb 27 2024 17:28:57 +00:00
786098 -rw-
c8kg2be-firmware sm async.2024-12-12 16.42 sukhoo.SSA.pkg
786091 -rw- 11956224 Feb 27 2024 17:28:57 +00:00
c8kg2be-firmware ngwic t1e1.2024-12-12 16.42 sukhoo.SSA.pkg
786093 -rw-
                  11804672 Feb 27 2024 17:28:57 +00:00
c8kg2be-firmware_nim_shdsl.2024-12-12_16.42_sukhoo.SSA.pkg
786094 -rw-
                    5677056 Feb 27 2024 17:28:57 +00:00
c8kg2be-firmware nim xdsl.2024-12-12 16.42 sukhoo.SSA.pkg
786092 -rw-
                13258752 Feb 27 2024 17:28:57 +00:00
c8kg2be-firmware nim async.2024-12-12 16.42 sukhoo.SSA.pkg
                       9840 Feb 27 2024 17:28:56 +00:00 prev_packages.conf
       -rw-
40
       -rw-
                     301569 Feb 27 2024 17:28:49 +00:00 original-xe-config
       -rw-
                     301569 Feb 27 2024 17:28:31 +00:00 241213.cfg
523273 drwx
                       4096 Feb 27 2024 17:28:03 +00:00 dbgd
                        107 Feb 27 2024 17:27:55 +00:00 pki certificates
58
       -rw-
                        147 Feb 27 2024 17:27:20 +00:00 utm pf filtered luids.json
       -rw-
523266 drwx
                       4096 Feb 27 2024 17:26:56 +00:00 vmanage-admin
                       4096 Feb 27 2024 17:26:55 +00:00 admin tech
523265 drwx
130830 drwx
                       4096 Feb 27 2024 17:26:55 +00:00 .sdwaninternal
130831 drwx
                       4096 Feb 27 2024 17:26:48 +00:00 sdwan
30
                       4096 Feb 27 2024 17:26:04 +00:00 lost+found
       drwx
```

```
20237881344 bytes total
(1147678720 bytes free)
Router# copy tftp: bootflash:Address or name of remote host []? 203.0.113.2
Source filename []? /auto/tftp-ngio/test/c8kg2be-universalk9.17.15.03prd1.SPA.bin
Destination filename [c8kg2be-universalk9.17.15.03prd1.SPA.bin]?
Accessing tftp://203.0.113.2//auto/tftp-ngio/test/c8kg2be-universalk9.17.15.03prd1.SPA.bin...
%Error opening
tftp://203.0.113.2//auto/tftp-ngio/test/c8kg2be-universalk9.17.15.03prd1.SPA.bin (Timed
out)
C8300-Router#
C8300-Router#copy tftp bootflash
Address or name of remote host [203.0.113.2]? 203.0.113.2
Source filename [/auto/tftp-ngio/test/c8kg2be-universalk9.17.15.03prd1.SPA.bin]?
Destination filename [c8kg2be-universalk9.17.15.03prd1.SPA.bin]?
Accessing tftp://203.0.113.2//auto/tftp-ngio/test/c8kg2be-universalk9.17.15.03prd1.SPA.bin...
Loading /auto/tftp-ngio/test/c8kg2be-universalk9.17.15.03prd1.SPA.bin from 203.0.113.2 (via
GigabitEthernet0/0/0):
1111111
[OK - 696368193 bytes]
696368193 bytes copied in 478.600 secs (1455011 bytes/sec)
Router# dir bootflash:
Directory of bootflash:/
              4096 Jul 8 2020 11:38:27 -07:00 tracelogs
106497 drwx
    -rw-
           696368193
                  Jul 8 2020 11:34:28 -07:00
c8kg2be-universalk9.17.15.03prd1.SPA.bin
458753 drwx
              4096 Jun 24 2020 17:25:47 -07:00 sysboot
7693897728 bytes total (5950341120 bytes free)
Router# configure terminal
Enter configuration commands, one per line. End with CNTL/Z.
Router(config) # boot system flash bootflash:c8kg2be-universalk9.17.15.03prd1.SPA.bin
Router(config) # config-reg 0x2102
Router(config) # exit
Router# show run | include boot
boot-start-marker
boot system flash bootflash:c8kg2be-universalk9.17.15.03prd1.SPA.bin
boot-end-marker
diagnostic bootup level minimal
Router# copy run start
Destination filename [startup-config]?
Building configuration...
[OK]
Router# reload
```

# Configure a device to boot the consolidated package via TFTP using the boot command: Example

```
Router#configure t
Enter configuration commands, one per line. End with CNTL/Z.
Router(config) #boot system tftp://10.124.19.169/c8kg2be-universalk9.17.15.03a.SPA.bin
Router(config) #end
Router#wr
Building configuration...
[OK]
Router#show bootvar
BOOT variable = tftp://10.124.19.169/c8kq2be-universalk9.17.15.03a.SPA.bin,12;
CONFIG FILE variable does not exist
BOOTLDR variable does not exist
Configuration register is 0x2102
Standby not ready to show bootvar
{\tt Router} \\ \# \textbf{reload}
Proceed with reload? [confirm]
System integrity status: 0x32042000
Rom image verified correctly
System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8375-E-G2 platform with 33554432 Kbytes of main memory
. . . . . . . .
h/w (environment):
interface : eth0
       : 48:74:10:4A:EF:1F
n/w (environment):
ip : 192.168.22.10
mask
       : 255.255.255.0
gateway : 192.168.22.1
interface : eth0 (Ethernet)
status : connected
       : 48:74:10:4A:EF:1F
n/w (ip v4):
      : 192.168.22.10
ip
        : 255.255.255.0
mask
route(s) : 0.0.0.0 -> 192.168.22.0/255.255.255.0
        : 192.168.22.1 -> 0.0.0.0/0.0.0.0
tftp v4:
server
        : 10.124.19.169
        : c8kg2be-universalk9.17.15.03a.SPA.bin
blocksize : 1460
```

Performing Signature Verification of OS image... Image validated

Jun 6 06:52:50.787: %SYS-4-ROUTER\_RUNNING\_BUNDLE\_BOOT\_MODE: R0/0: Warning: Booting with bundle mode will be deprecated in the near future. Migration to install mode is required. Jun 6 06:53:13.468: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode

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Jun 6 06:53:16.982: %FLASH\_CHECK-3-DISK\_QUOTA: R0/0: flash\_check: bootflash quota exceeded
[free space is 166800 kB] - [recommended free space is 5929066 kB] - Please clean up files
on bootflash.
cisco C8375-E-G2 (1RU) processor with 11906881K/6147K bytes of memory.

Processor board ID FD02833M01A
Router operating mode: Autonomous
1 Virtual Ethernet interface
12 2.5 Gigabit Ethernet interfaces
2 Ten Gigabit Ethernet interfaces
32768K bytes of non-volatile configuration memory.

33554432K bytes of physical memory. 20257791K bytes of flash memory at bootflash:.

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WARNING: Command has been added to the configuration using a type 0 password. However, recommended to migrate to strong type-6 encryption  ${}^{\circ}$ 

WARNING: \*\* NOTICE \*\* The H.323 protocol is no longer supported from IOS-XE release 17.6.1. Please consider using SIP for multimedia applications.

Press RETURN to get started!

# Install the software using install commands

From Cisco IOS XE 17.15.3a, Cisco 8300 Series Secure Routers are shipped in install mode by default. Users can boot the platform, and upgrade to Cisco IOS XE software versions using a set of **install** commands.

### **Restrictions**

- ISSU is not covered in this feature.
- Install mode requires a reboot of the system.

### Information about installing the software using install commands

From Cisco IOS XE 17.15.3a release, for routers shipped in install mode, a set of **install** commands can be used for starting, upgrading and downgrading of platforms in install mode. This update is applicable to the Cisco 8300 Series Secure Routers.

The table describes the differences between Bundle mode and Install mode:

Table 3: Bundle mode vs Install mode

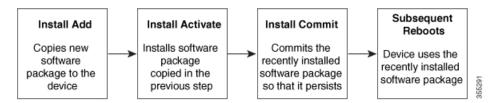
Bundle Mode	Install Mode
This mode provides a consolidated boot process, using local (hard disk, flash) or remote (TFTP) .bin image.	This mode uses the local (bootflash) packages.conf file for the boot process.
Note Bundle boot from USB and TFTP Boot is not supported.	
This mode uses a single .bin file.	.bin file is replaced with expanded .pkg files in this mode.
CLI:	CLI:
#boot system file <filename></filename>	#install add file bootflash: [activate commit]
To upgrade in this mode, point the boot system to the new image.	To upgrade in this mode, use the <b>install</b> commands.
Image Auto-Upgrade: When a new Field-Replaceable Unit (FRU) is inserted in a modular chassis, manual intervention is required to get the new FRU running with the same version as the active FRUs.	Image Auto-Upgrade: When a new FRU is inserted in a modular chassis, the joining FRU is auto-upgraded to the image version in sync with the active FRUs.
Rollback: Rollback to the previous image with multiple Software Maintenance Updates (SMUs) may require multiple reloads.	Rollback: Enables rollback to an earlier version of Cisco IOS XE software, including multiple patches in single reload.

### **Install mode process flow**

The install mode process flow comprises three commands to perform installation and upgrade of software on platforms—install add, install activate, and install commit.

The flow chart explains the install process with **install** commands:

#### Process with Install Commit



The **install add** command copies the software package from a local or remote location to the platform. The location can be FTP, HTTPs, or TFTP. The command extracts individual components of the .package file into subpackages and packages.conf files. It also validates the file to ensure that the image file is specific to the platform on which it is being installed.

The **install activate** command performs the required validations and provisions the packages previously added using the **install add** command. It also triggers a system reload.

The **install commit** command confirms the packages previously activated using the **install activate** command, and makes the updates persistent over reloads.



Note

Installing an update replaces any previously installed software image. At any time, only one image can be installed in a device.

A list install commands available:

Table 4: List of install commands

Command	Syntax	Purpose
install add	install add file location:filename.bin	Copies the contents of the image, package, and SMUs to the software repository. File location may be local or remote. This command does the following:
		<ul> <li>Validates the file-checksum, platform compatibility checks, and so on.</li> </ul>
		Extracts individual components of the package into subpackages and packages.conf
		Copies the image into the local inventory and makes it available for the next steps.

Command	Syntax	Purpose
install activate	install activate	Activates the package added using the install add command.  • Use the show install summary command to see which image is inactive. This image will get activated.  • System reloads on executing this command. Confirm if you want to proceed with the activation. Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
(install activate) auto abort-timer	install activate auto-abort timer <30-1200>	The auto-abort timer starts automatically, with a default value of 120 minutes. If the install commit command is not executed within the time provided, the activation process is terminated, and the system returns to the last-committed state.  • You can change the time value
		while executing the install activate command.  • The install commit command stops the timer, and continues the installation process.
		The install activate     auto-abort timer stop     command stops the timer     without committing the     package.
		<ul> <li>Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.</li> <li>This command is valid only in the three-step install variant.</li> </ul>

Command	Syntax	Purpose
install commit	install commit	Commits the package activated using the <b>install activate</b> command, and makes it persistent over reloads.
		Use the show install summary command to see which image is uncommitted. This image will get committed.
install abort	install abort	Terminates the installation and returns the system to the last-committed state.
		This command is applicable only when the package is in activated status (uncommitted state).
		If you have already committed the image using the <b>install commit</b> command, use the <b>install rollback to</b> command to return to the preferred version.
install remove	<pre>install remove {file <filename>   inactive}</filename></pre>	Deletes inactive packages from the platform repository. Use this command to free up space.
		<ul> <li>file: Removes specified files.</li> <li>inactive: Removes all the inactive files.</li> </ul>

Command	Syntax	Purpose
install rollback to	install rollback to {base   label   committed   id}	Rolls back the software set to a saved installation point or to the last-committed installation point. The following are the characteristics of this command:
		Requires reload.
		• Is applicable only when the package is in committed state.
		Use this command with the <b>prompt-level none</b> keyword to automatically ignore any confirmation prompts.
		Note If you are performing install rollback to a previous image, the previous image must be installed in install mode. Only SMU rollback is possible in bundle mode.
install deactivate	install deactivate file <filename></filename>	Removes a package from the platform repository. This command is supported only for SMUs.
		Use this command with the <b>prompt-level none</b> keyword to automatically ignore any confirmation prompts.

The following show commands are also available:

### Table 5: List of show Commands

Command	Syntax	Purpose
show install log	show install log	Provides the history and details of all install operations that have been performed since the platform was booted.
show install package	show install package <filename></filename>	Provides details about the .pkg/.bin file that is specified.

Command	Syntax	Purpose
show install summary	show install summary	Provides an overview of the image versions and their corresponding install states for all the FRUs.
		The table that is displayed will state for which FRUs this information is applicable.
		• If all the FRUs are in sync in terms of the images present and their state, only one table is displayed.
		• If, however, there is a difference in the image or state information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install active	show install active	Provides information about the active packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install inactive	show install inactive	Provides information about the inactive packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install committed	show install committed	Provides information about the committed packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.

Command	Syntax	Purpose
show install uncommitted	show install uncommitted	Provides information about uncommitted packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install rollback	show install rollback {point-id   label}	Displays the package associated with a saved installation point.
show version	show version [rp-slot] [installed [user-interface]   provisioned   running]	Displays information about the current package, along with hardware and platform information.

### Boot the platform in install mode

You can install, activate, and commit a software package using a single command (one-step install) or multiple separate commands (three-step install).

If the platform is working in bundle mode, the one-step install procedure must be used to initially convert the platform from bundle mode to install mode. Subsequent installs and upgrades on the platform can be done with either one-step or three-step variants.

### One-step installation or converting from bundle mode to install mode



Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
- The configuration save prompt will appear if an unsaved configuration is detected.
- The reload prompt will appear after the second step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.
- If the prompt-level is set to None, and there is an unsaved configuration, the install fails. You must save the configuration before reissuing the command.

Use the one-step install procedure described below to convert a platform running in bundle boot mode to install mode. After the command is executed, the platform reboots in install boot mode.

Later, the one-step install procedure can also be used to upgrade the platform.

This procedure uses the **install add file activate commit** command in privileged EXEC mode to install a software package, and to upgrade the platform to a new version.

#### **Procedure**

### Step 1 enable

#### Example:

Device>enable

Enables privileged EXEC mode. Enter your password, if prompted.

### Step 2 install add file location: filename [activate commit]

#### Example:

Device#install add file bootflash:c8kg2be-universalk9.17.15.03prd1.SPA.bin activate commit

Copies the software install package from a local or remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform and extracts the individual components of the .package file into subpackages and packages.conf files. It also performs a validation and compatibility check for the platform and image versions, activates the package, and commits the package to make it persistent across reloads.

The platform reloads after this command is run.

### Step 3 exit

### Example:

Device#exit

Exits privileged EXEC mode and returns to user EXEC mode.

### **Three-step installation**



Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
- The configuration save prompt will appear if an unsaved configuration is detected.
- The reload prompt will appear after the install activate step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.

The three-step installation procedure can be used only after the platform is in install mode. This option provides more flexibility and control to the customer during installation.

This procedure uses individual **install add**, **install activate**, and **install commit** commands for installing a software package, and to upgrade the platform to a new version.

### **Procedure**

### Step 1 enable

#### Example:

Device>enable

Enables privileged EXEC mode. Enter your password, if prompted.

### **Step 2** install add file location: filename

#### Example:

Device#install add file bootflash:c8kg2be-universalk9.17.15.03prd1.SPA.bin

Copies the software install package from a remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform, and extracts the individual components of the .package file into subpackages and packages.conf files.

### Step 3 show install summary

### Example:

Device#show install summary

(Optional) Provides an overview of the image versions and their corresponding install state for all the FRUs.

### **Step 4** install activate [auto-abort-timer < time>]

### **Example:**

Device# install activate auto-abort-timer 120

Activates the previously added package and reloads the platform.

- When doing a full software install, do not provide a package filename.
- In the three-step variant, **auto-abort-timer** starts automatically with the **install activate** command; the default for the timer is 120 minutes. If the **install commit** command is not run before the timer expires, the install process is automatically terminated. The platform reloads and boots up with the last committed version.

### Step 5 install abort

### Example:

Device#install abort

(Optional) Terminates the software install activation and returns the platform to the last committed version.

• Use this command only when the image is in activated state, and not when the image is in committed state.

#### Step 6 install commit

#### Example:

Device#install commit

Commits the new package installation and makes the changes persistent over reloads.

### Step 7 install rollback to committed

#### Example:

Device#install rollback to committed

(Optional) Rolls back the platform to the last committed state.

### **Step 8** install remove {file filesystem: filename | inactive}

### Example:

Device#install remove inactive

(Optional) Deletes software installation files.

- file: Deletes a specific file
- inactive: Deletes all the unused and inactive installation files.

### **Step 9** show install summary

### **Example:**

Device#show install summary

(Optional) Displays information about the current state of the system. The output of this command varies according to the **install** commands run prior to this command.

### Step 10 exit

### Example:

Device#exit

Exits privileged EXEC mode and returns to user EXEC mode.

### **Upgrade** in install mode

Use either the one-step installation or the three-step installation to upgrade the platform in install mode.

### Downgrade in install mode

Use the **install rollback** command to downgrade the platform to a previous version by pointing it to the appropriate image, provided the image you are downgrading to was installed in install mode.

The **install rollback** command reloads the platform and boots it with the previous image.



Note

The **install rollback** command succeeds only if you have not removed the previous file using the **install remove inactive** command.

Alternatively, you can downgrade by installing the older image using the **install** commands.

### **Terminate a software installation**

You can terminate the activation of a software package in the following ways:

• When the platform reloads after activating a new image, the auto-abort-timer is triggered (in the three-step install variant). If the timer expires before issuing the **install commit** command, the installation process is terminated, and the platform reloads and boots with the last committed version of the software image.

Alternatively, use the **install auto-abort-timer stop** command to stop this timer, without using the **install commit** command. The new image remains uncommitted in this process.

• Using the **install abort** command returns the platform to the version that was running before installing the new software. Use this command before issuing the **install commit** command.

### Configuration examples for installing the software using install commands

This is an example of the one-step installation or converting from bundle mode to install mode:

```
Router# install add file bootflash:c8kg2be-universalk9.17.15.03.SPA.bin activate commit
May 6 08:35:19.308: %INSTALL-5-INSTALL START INFO: R0/0: install_mgr: Started install
add activate commit bootflash:c8kg2be-universalk9.17.15.03.SPA.bininstall add activate commit:
START Tue May 06 08:35:19 UTC 2025
install add: START Tue May 06 08:35:19 UTC 2025
install add: Adding IMG
--- Starting initial file syncing ---
Copying bootflash:c8kg2be-universalk9.17.15.03.SPA.bin from R0 to R0
Info: Finished copying to the selected
Finished initial file syncing
--- Starting Add ---
Performing Add on all members
Checking status of Add on [R0]
Add: Passed on [R0]
Image added. Version: 17.15.03.0.5635
Finished Add
install activate: START Tue May 06 08:36:08 UTC 2025
install activate: Activating IMG
Following packages shall be activated:
/bootflash/c8kg2be-rpboot.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware nim xdsl.17.15.03.SPA.pkg
/bootflash/c8kg2be-mono-universalk9.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware sm 1t3e3.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware sm async.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware_ngwic_t1e1.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware_nim_async.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware sm nim adpt.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware nim shdsl.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware_prince.17.15.03.SPA.pkg
This operation may require a reload of the system. Do you want to proceed? [y/n]
May 6 08:36:08.538: %INSTALL-5-INSTALL START INFO: R0/0: install mgr: Started install
activate NONEy
--- Starting Activate ---
Performing Activate on all members
[1] Activate package(s) on R0
May 6 08:37:37.284: %INSTALL-5-INSTALL AUTO ABORT TIMER PROGRESS: R0/0: rollback timer:
Install auto abort timer will expire in 7200 seconds [1] Finished Activate on RO
Checking status of Activate on [R0]
Activate: Passed on [R0]
Finished Activate
--- Starting Commit ---
Performing Commit on all members
[1] Commit package(s) on R0
[1] Finished Commit on R0
Checking status of Commit on [R0]
Commit: Passed on [R0]
```

```
Finished Commit operation
SUCCESS: install_add_activate_commit Tue May 06 08:37:59 UTC 2025
Router#
May 6 08:37:59.818: %INSTALL-5-INSTALL_COMPLETED_INFO: R0/0: install_mgr: Completed install
add activate commitMay 6 0
System integrity status: 0x32042000
Rom image verified correctly
System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8375-E-G2 platform with 33554432 Kbytes of main memory
boot: reading file c8kg2be-universalk9.17.15.03.SPA.bin
Performing Signature Verification of OS image...
Image validated
May 6 08:40:59.347: %SYS-4-ROUTER RUNNING BUNDLE BOOT MODE: R0/0: Warning: Booting with
bundle mode will be deprecated in the near future. Migration to install mode is required.
May 6 08:41:21.936: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode
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May 6 08:41:25.397: %FLASH\_CHECK-3-DISK\_QUOTA: R0/0: flash\_check: bootflash quota exceeded [free space is 3172248 kB] - [recommended free space is 5929066 kB] - Please clean up files on bootflash.

cisco C8375-E-G2 (1RU) processor with 11906887K/6147K bytes of memory.

Processor board ID FD02833M01A

Router operating mode: Autonomous

1 Virtual Ethernet interface

12 2.5 Gigabit Ethernet interfaces

2 Ten Gigabit Ethernet interfaces

32768K bytes of non-volatile configuration memory.

33554432K bytes of physical memory.

20257791K bytes of flash memory at bootflash:.

Warning: When Cisco determines that a fault or defect can be traced to the use of third-party transceivers installed by a customer or reseller, then, at Cisco's discretion, Cisco may withhold support under warranty or a Cisco support program. In the course of providing support for a Cisco networking product Cisco may require that the end user install Cisco transceivers if Cisco determines that removing third-party parts will assist Cisco in diagnosing the cause of a support issue.

WARNING: Command has been added to the configuration using a type 0 password. However, recommended to migrate to strong type-6 encryption  $^{\circ}$ 

WARNING: \*\* NOTICE \*\* The H.323 protocol is no longer supported from IOS-XE release 17.6.1. Please consider using SIP for multimedia applications.

Press RETURN to get started!

```
ESG-PM-ACL: [subsys-init] Init ESG-ACL subsystem starting
*May 6 08:41:27.684: ESG-PM-ACL:[subsys-init] Init ESG-ACL platform API reg
*May 6 08:41:27.684: ESG-PM-ACL:[subsys-init] Init ESG-ACL subsystem ended
*May 6 08:41:27.684: NGIOLite module C-NIM-8M success read extended attr from conf file
*May 6 08:41:29.186: %TLSCLIENT-5-TLSCLIENT IOS: TLS Client is IOS based
*May 6 08:41:29.203: %SPANTREE-5-EXTENDED SYSID: Extended SysId enabled for type vlan
*May 6 08:41:29.252: %CRYPTO ENGINE-5-CSDL COMPLIANCE ENFORCED: Cisco PSB security compliance
is being enforced
*May 6 08:41:29.267: %CUBE-3-LICENSING: SIP trunking (CUBE) licensing is now based on
dynamic sessions counting, static license capacity configuration through 'mode border-element
license capacity' would be ignored.
*May 6 08:41:29.268: %SIP-5-LICENSING: CUBE license reporting period has been set to the
minimum value of 8 hours.
*May 6 08:41:29.286: %VOICE HA-7-STATUS: CUBE HA-supported platform detected.
*May 6 08:41:30.029: %CRYPTO SL TP LEVELS-6-PLATFORM BASED LIC: Platform Based License
Support, throughput is un-throttled
*May 6 08:41:30.061: %LINK-3-UPDOWN: Interface EOBC0, changed state to up
*May 6 08:41:30.069: %LINK-3-UPDOWN: Interface Lsmpi0, changed state to up
*May 6 08:41:30.069: %LINEPROTO-5-UPDOWN: Line protocol on Interface LI-Null0, changed
state to up
*May 6 08:41:30.069: %LINEPROTO-5-UPDOWN: Line protocol on Interface VoIP-Null0, changed
state to up
*May 6 08:41:30.069: %LINK-3-UPDOWN: Interface LIINO, changed state to up
*May 6 08:41:30.070: %LINK-3-UPDOWN: Interface GigabitEthernet0, changed state to down
     6 08:41:30.071: %IOSXE_RP_ALARM-6-INFO: ASSERT CRITICAL GigabitEthernet0 Physical
Port Link Down
*May 6 08:41:30.243: %PNP-6-PNP DISCOVERY STARTED: PnP Discovery started
*May 6 08:40:41.171: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: MPCCE: Failed to read
idprom cookie; error code: 100
*May 6 08:40:41.184: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: Error logging in to
tam device, rc=0x64-TAM LIB ERR MANDATORY BUS ENCRYPT ENABLED
*May 6 08:40:41.184: %TOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: Error initializing
tam device. PCR8 will not be extended.
*May 6 08:40:46.480: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: MPCCE: Failed to read
idprom cookie; error code: 100
*May 6 08:40:46.493: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: Error logging in to
tam device, rc=0x64-TAM_LIB_ERR_MANDATORY_BUS_ENCRYPT_ENABLED
*May 6 08:40:46.493: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: Error initializing
tam device. PCR8 will not be extended.
*May 6 08:40:59.263: %SERVICES-2-NORESOLVE ACTIVE: CO/0: cmcc: Error resolving active FRU:
BINOS FRU RP
*May 6 08:40:59.346: %SYS-4-ROUTER RUNNING BUNDLE BOOT MODE: R0/0: Warning: Booting with
bundle mode will be deprecated in the near future. Migration to install mode is required.
*May 6 08:41:21.935: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode
*May 6 08:41:25.396: %FLASH_CHECK-3-DISK_QUOTA: R0/0: flash_check: bootflash quota exceeded
 [free space is 3172248 kB] - [recommended free space is 5929066 kB] - Please clean up files
 on bootflash.
*May 6 08:41:25.952: %CMRP PFU-6-PEM INSERTED: R0/0: cmand: Power Supply in slot 0 not
operational.
*May 6 08:41:26.077: %CMRP PFU-6-FANASSY INSERTED: R0/0: cmand: Fan Assembly is inserted.
*May 6 08:41:30.313: %SYS-5-CONFIG P: Configured programmatically by process MGMT VRF
Process from console as vty0
*May 6 08:41:30.519: %IOSXE MGMTVRF-6-CREATE SUCCESS INFO: Management vrf Mgmt-intf created
with ID 1, ipv4 table-id 0x1, ipv6 table-id 0x1E000001
*May 6 08:41:30.519: %SYS-5-CONFIG P: Configured programmatically by process MGMT VRF
Process from console as vty0
*May 6 08:41:30.688: %IOSXE RP ALARM-2-PEM: ASSERT CRITICAL Power Supply Module 0 Power
Supply Failure
*May 6 08:41:30.688: %IOSXE RP ALARM-6-INFO: ASSERT CRITICAL POE Module 0 Power Supply
Failure
```

```
*May 6 08:41:30.714: %ONEP BASE-6-SS ENABLED: ONEP: Service set Base was enabled by Default
*May 6 08:41:31.046: %LINEPROTO-5-UPDOWN: Line protocol on Interface Vlan1, changed state
to down
*May 6 08:41:31.058: %LINEPROTO-5-UPDOWN: Line protocol on Interface EOBCO, changed state
to up
*May 6 08:41:31.066: %LINEPROTO-5-UPDOWN: Line protocol on Interface Lsmpi0, changed state
 to up
*May 6 08:41:31.066: %LINEPROTO-5-UPDOWN: Line protocol on Interface LIINO, changed state
to up
*May 6 08:41:31.066: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0,
changed state to down
*May 6 08:41:31.262: %SMART LIC-6-USAGE NO ACK: A Usage report acknowledgement has not
been received in the last 0 days.
*May 6 08:41:31.263: %SIP-5-LICENSING: smart license report is not acknowledged.
*May 6 08:41:31.773: %SYS-7-NVRAM INIT WAIT TIME: Waited 0 seconds for NVRAM to be available
*May 6 08:41:31.944: %SYS-6-PRIVCFG DECRYPT SUCCESS: Successfully apply the private config
file
*May 6 08:41:32.030: %PKI-6-TRUSTPOINT CREATE: Trustpoint: TP-self-signed-2220840378 created
succesfully
*May 6 08:41:32.031: %PKI-6-TRUSTPOINT CREATE: Trustpoint: SLA-TrustPoint created successfully
*May 6 08:41:32.034: %PKI-3-KEY CMP MISMATCH: Key in the certificate and stored key does
not match for Trustpoint-TP-self-signed-2220840378.
*May 6 08:41:32.041: %AAA-6-USERNAME CONFIGURATION: user with username: admin configured
*May 6 08:41:32.041: %AAAA-4-CLI DEPRECATED: WARNING: Command has been added to the
configuration using a type 0 password. However, recommended to migrate to strong type-6
encryption
*May 6 08:41:32.041: %AAA-6-USER PRIVILEGE UPDATE: username: admin privilege updated with
priv-15
*May 6 08:41:32.259: %SYS-5-CONFIG I: Configured from memory by console
*May 6 08:41:32.268: %IOSXE OIR-6-REMSPA: SPA removed from subslot 0/0, interfaces disabled
*May 6 08:41:32.268: %IOSXE OIR-6-REMSPA: SPA removed from subslot 0/1, interfaces disabled
*May 6 08:41:32.275: %SPA OIR-6-OFFLINECARD: SPA (4M-2xSFP+) offline in subslot 0/0
*May 6 08:41:32.278: %SPA OIR-6-OFFLINECARD: SPA (C-NIM-8M) offline in subslot 0/1
     6 08:41:32.306: %IOSXE RP ALARM-2-ESP: ASSERT CRITICAL module R0 No Working ESP
*May 6 08:41:32.309: %IOSXE OIR-6-INSCARD: Card (fp) inserted in slot F0
*May 6 08:41:32.309: %IOSXE OIR-6-INSCARD: Card (cc) inserted in slot 0
*May 6 08:41:32.309: %IOSXE OIR-6-INSCARD: Card (cc) inserted in slot 1
*May 6 08:41:32.325: %CRYPTO-5-SELF TEST START: Crypto algorithms release (Rel5a), Entropy
release (3.4.1)
      begin Crypto Module self-tests
*May 6 08:41:32.329: %CRYPTO-5-SELF TEST END: Crypto Algorithm self-test completed
successfully
      All tests passed.
*May 6 08:41:32.712: %UICFGEXP-6-SERVER NOTIFIED START: R0/0: psd: Server iox has been
notified to start
*May 6 08:41:33.077: %SYS-5-RESTART: System restarted --
Cisco IOS Software [IOSXE], c8kg2be Software (ARMV8EL LINUX IOSD-UNIVERSALK9-M), Version
17.15.3, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2025 by Cisco Systems, Inc.
Compiled Tue 25-Mar-25 23:37 by mcpre
*May 6 08:41:33.084: %SNMP-5-COLDSTART: SNMP agent on host Router is undergoing a cold
start
*May 6 08:41:33.084: %SYS-5-CONFIG I: Configured from console by console
*May 6 08:41:33.759: %IOSXE OIR-6-ONLINECARD: Card (fp) online in slot F0
     6 08:41:34.091: %SYS-6-BOOTTIME: Time taken to reboot after reload = 215 seconds
*May 6 08:41:35.051: %LINEPROTO-5-UPDOWN: Line protocol on Interface VirtualPortGroup0,
changed state to up
*May 6 08:41:35.063: %LINEPROTO-5-UPDOWN: Line protocol on Interface VirtualPortGroup1,
changed state to up
*May 6 08:41:35.063: %LINEPROTO-5-UPDOWN: Line protocol on Interface VirtualPortGroup10,
changed state to up
*May 6 08:41:38.437: %PNP-6-PNP BEST UDI UPDATE: Best UDI
[PID:C8375-E-G2, VID:V01, SN:FD02833M01A] identified via (entity-mibs)
```

```
*May 6 08:41:38.437: %PNP-6-PNP CDP UPDATE: Device UDI
[PID:C8375-E-G2,VID:V01,SN:FD02833M01A] identified for CDP
*May 6 08:41:38.437: %PNP-6-PNP DISCOVERY STOPPED: PnP Discovery stopped (Startup Config
Present)
*May 6 08:41:39.699: %LINK-3-UPDOWN: Interface GigabitEthernet0, changed state to up
*May 6 08:41:40.707: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0,
changed state to up
*May 6 08:41:42.333: %SYS-5-CONFIG P: Configured programmatically by process EPM CREATE
DEFAULT CWA URL ACL from console as console
*May 6 08:41:46.197: %IOSXE OIR-6-ONLINECARD: Card (cc) online in slot 0
*May 6 08:41:46.230: %IOSXE_OIR-6-INSSPA: SPA inserted in subslot 0/0
*May
     6 08:41:46.587: %IOSXE OIR-6-ONLINECARD: Card (cc) online in slot 1
*May 6 08:41:47.126: %CRYPTO-6-ISAKMP ON OFF: ISAKMP is OFF
*May 6 08:41:47.126: %CRYPTO-6-GDOI ON OFF: GDOI is OFF
*May 6 08:41:48.779: %IOSXE OIR-6-INSSPA: SPA inserted in subslot 0/1
*May 6 08:41:49.452: %CRYPTO-6-ISAKMP ON OFF: ISAKMP is OFF
*May 6 08:41:49.452: %CRYPTO-6-GDOI ON OFF: GDOI is OFF
*May 6 08:41:49.571: %PKI-6-TRUSTPOINT CREATE: Trustpoint: CISCO IDEVID SUDI created
succesfully
*May 6 08:41:49.573: %CRYPTO ENGINE-5-KEY ADDITION: A key named CISCO IDEVID SUDI has been
 generated or imported by pki-sudi
*May 6 08:41:49.609: %PKI-6-TRUSTPOINT CREATE: Trustpoint: CISCO IDEVID SUDIO created
succesfully
*May 6 08:41:49.610: %PKI-2-NON AUTHORITATIVE CLOCK: PKI functions can not be initialized
until an authoritative time source, like NTP, can be obtained.
*May 6 08:41:53.146: %IOX-3-PD PARTITION CREATE: RO/0: run ioxn caf: IOX may take upto 3
mins to be ready. Wait for iox to be ready before installing the apps
*May 6 08:41:53.429: %IOX-3-PD PARTITION CREATE: RO/0: run ioxn caf: Successfully allocated
 4.0G in flash for hosting ApplicationsNGIOLite module C-NIM-8M success read extended attr
 from conf file
*May 6 08:42:15.679: %SPA OIR-6-ONLINECARD: SPA (C-NIM-8M) online in subslot 0/1
*May 6 08:42:16.292: %ENVIRONMENTAL-6-NOTICE: V: PEM Out, Location: P0, State: Minor Low,
Reading: 0 mV
*May 6 08:42:20.701: %ONEP BASE-3-AUTHEN ERR: [Element]: Authentication/authorization
failed. Application (utd snort-utd): Username (*INVALID*)
*May 6 08:42:22.179: %TRANSCEIVER-6-INSERTED: CO/O: iomd: transceiver module inserted in
Te0/0/4
*May 6 08:42:22.255: %TRANSCEIVER-6-INSERTED: C0/0: iomd: transceiver module inserted in
Te0/0/5
*May 6 08:42:22.643: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/1/6, changed state to
*May 6 08:42:23.345: %SPA OIR-6-ONLINECARD: SPA (4M-2xSFP+) online in subslot 0/0
*May 6 08:42:23.644: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/1/6,
 changed state to up
*May 6 08:42:28.999: %LINK-3-UPDOWN: Interface TenGigabitEthernet0/0/4, changed state to
นาต
*May 6 08:42:29.011: %LINK-3-UPDOWN: Interface TenGigabitEthernet0/0/5, changed state to
uρ
*May 6 08:42:29.975: %LINK-3-UPDOWN: Interface TwoGiqabitEthernet0/0/0, changed state to
up
*May 6 08:42:30.004: %LINEPROTO-5-UPDOWN: Line protocol on Interface TenGigabitEthernet0/0/4,
changed state to up
*May 6 08:42:30.010: %LINEPROTO-5-UPDOWN: Line protocol on Interface TenGigabitEthernet0/0/5,
changed state to up
*May 6 08:42:29.901: %IM-6-IOX INST INFO: R0/0: ioxman: IOX SERVICE guestshell LOG:
Guestshell is up at 04/06/2025 08:42:29
*May 6 08:42:30.974: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/0/1, changed state to
*May 6 08:42:30.976: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/0/0,
changed state to up
*May 6 08:42:31.975: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/0/1,
changed state to up
*May 6 08:42:31.983: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/0/3, changed state to
```

```
up
*May 6 08:42:32.644: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/1/7, changed state to
*May 6 08:42:32.366: %CMRP-5-CHASSIS MONITOR BOOT TIME PRINT: R0/0: cmand: Card F0 took
59 secs to boot
*May 6 08:42:32.367: %CMRP-5-CHASSIS MONITOR BOOT TIME PRINT: R0/0: cmand: Card 0 took 54
 secs to boot
*May 6 08:42:32.367: %CMRP-5-CHASSIS MONITOR BOOT TIME PRINT: R0/0: cmand: Card 1 took 54
secs to boot
*May 6 08:42:32.984: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/0/3,
changed state to up
*May 6 08:42:33.642: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/1/7,
changed state to up
*May 6 08:42:34.003: ALL modules are online!
*May 6 08:42:34.765: %IM-6-IOX ENABLEMENT: R0/0: ioxman: IOX is ready.
*May 6 08:42:34.766: %IM-6-START MSG: R0/0: ioxman: app-hosting: Start succeeded: utd is
started Current is in RUNNING
May 6 08:42:36.712: %PKI-6-AUTHORITATIVE CLOCK: The system clock has been set.
May 6 08:42:38.080: %SMART_LIC-6-REPORTING_REQUIRED: A Usage report acknowledgement will
be required in 0 days.
May 6 08:42:38.081: ALL modules are online!
May 6 08:42:41.695: %SMART LIC-6-REPORTING REQUIRED: A Usage report acknowledgement will
be required in 0 days.
Router>
May 6 08:42:51.407: %ONEP BASE-6-CONNECT: [Element]: ONEP session Application:utd snort
Host:utd ID:3545 User: has connected.
```

### This is an example of the three-step installation:

```
Router#install add file bootflash:c8kg2be-universalk9.17.15.03a.SPA.bin
install add: START Wed May 21 09:03:39 UTC 2025
install add: Adding IMG
% UTD: Received appnav notification from LXC for
                                                  (src 192.0.2.5, dst 192.0.2.6)
% UTD successfully registered with Appnav (src 192.0.2.5, dst 192.0.2.6)
% UTD redirect interface set to VirtualPortGroup1 internally
--- Starting initial file syncing ---
Copying bootflash:c8kg2be-universalk9.17.15.03a.SPA.bin from R0 to R0
Info: Finished copying to the selected
Finished initial file syncing
--- Starting Add ---
Performing Add on all members
Checking status of Add on [R0]
Add: Passed on [R0]
Image added. Version: 17.15.03a.0.176
Finished Add
SUCCESS: install add /bootflash/c8kg2be-universalk9.17.15.03a.SPA.bin Wed May 21 09:04:43
Router#show install log
[0|install op boot]: START Wed May 21 09:02:03 Universal 2025
[0|install_op_boot(INFO, )]: Mount IMG INI state base image
[0|install op boot]: END SUCCESS Wed May 21 09:02:03 Universal 2025
[0|install op boot(INFO, )]: cleanup trap remote invocation 0 operation install op boot
[remote|COMP CHECK]: START Wed May 21 09:04:42 UTC 2025
[remote|COMP CHECK]: END FAILED exit(1) Wed May 21 09:04:43 UTC 2025
Router#
Router#install activate
```

```
install activate: START Wed May 21 09:07:21 UTC 2025
install activate: Activating IMG
Following packages shall be activated:
/bootflash/c8kg2be-rpboot.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware_sm_nim_adpt.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware_nim_async.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware sm async.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware prince.17.15.03a.SPA.pkg
/bootflash/c8kg2be-mono-universalk9.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware_nim_shdsl.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware_ngwic_t1e1.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware sm 1t3e3.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware nim xdsl.17.15.03a.SPA.pkg
This operation may require a reload of the system. Do you want to proceed? [y/n]y
--- Starting Activate ---
Performing Activate on all members
 [1] Activate package(s) on R0
 [1] Finished Activate on R0
Checking status of Activate on [R0]
Activate: Passed on [R0]
Finished Activate
SUCCESS: install activate Wed May 21 09:09:31 UTC 2025
Router#May 21 09:
System integrity status: 0x32042000
Rom image verified correctly
System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8375-E-G2 platform with 33554432 Kbytes of main memory
boot: reading file packages.conf
Performing Signature Verification of OS image...
Image validated
May 21 09:11:47.581: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode
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          Cisco Systems, Inc.
```

170 West Tasman Drive

San Jose, California 95134-1706

Cisco IOS Software [IOSXE], c8kg2be Software (ARMV8EL\_LINUX\_IOSD-UNIVERSALK9-M), Version 17.15.3a, RELEASE SOFTWARE (fc4)
Technical Support: http://www.cisco.com/techsupport
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May 21 09:11:51.161: %FLASH\_CHECK-3-DISK\_QUOTA: R0/0: flash\_check: bootflash quota exceeded [free space is 1111072 kB] - [recommended free space is 5929066 kB] - Please clean up files on bootflash.

cisco C8375-E-G2 (1RU) processor with 11906881K/6147K bytes of memory. Processor board ID FD02833M01A Router operating mode: Autonomous

1 Virtual Ethernet interface 12 2.5 Gigabit Ethernet interfaces 2 Ten Gigabit Ethernet interfaces 32768K bytes of non-volatile configuration memory. 33554432K bytes of physical memory.

20257791K bytes of flash memory at bootflash:.

Warning: When Cisco determines that a fault or defect can be traced to the use of third-party transceivers installed by a customer or reseller, then, at Cisco's discretion, Cisco may withhold support under warranty or a Cisco support program. In the course of providing support for a Cisco networking product Cisco may require that the end user install Cisco transceivers if Cisco determines that removing third-party parts will assist Cisco in diagnosing the cause of a support issue.

The process for the command is not responding or is otherwise unavailable

WARNING: Command has been added to the configuration using a type 0 password. However, recommended to migrate to strong type-6 encryption  ${\sf var}$ 

WARNING: \*\* NOTICE \*\* The H.323 protocol is no longer supported from IOS-XE release 17.6.1.

```
Please consider using SIP for multimedia applications.
Press RETURN to get started!
% UTD: Received appnav notification from LXC for
                                              (src 192.0.2.5, dst 192.0.2.6)
% UTD successfully registered with Appnav (src 192.0.2.5, dst 192.0.2.6)
% UTD redirect interface set to VirtualPortGroup1 internally
Router>
Router>en
Router#
Router#install commit
install commit: START Wed May 21 09:22:28 UTC 2025
--- Starting Commit ---
Performing Commit on all members
 [1] Commit packages(s) on R0
 [1] Finished Commit packages(s) on R0
Checking status of Commit on [R0]
Commit: Passed on [R0]
Finished Commit operation
SUCCESS: install commit Wed May 21 09:22:31 UTC 2025
These are sample outputs for show commands:
show install log
Device# show install log
[0|install op boot]: START Thu Oct 28 22:09:29 Universal 2021
[0|install op boot(INFO, )]: Mount IMG INI state base image
[0|install_op_boot]: END SUCCESS Thu Oct 28 22:09:30 Universal 2021
show install summary
Device# show install summary
[ R0 ] Installed Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
C - Activated & Committed, D - Deactivated & Uncommitted
Type St Filename/Version
______
TMG
    С
        17.15.03a.0.176
Auto abort timer: inactive
______
show install package filesystem: filename
Device# show install package bootflash:c8kg2be-universalk9.17.15.03a.SPA.bin
```

Package: c8kg2be-universalk9.17.15.03a.SPA.bin

```
Size: 953231736
 Timestamp:
Canonical path: /bootflash/c8kg2be-universalk9.17.15.03a.SPA.bin
  Raw disk-file SHA1sum:
   d358592ccd2dd626889ef091401d06fae5458ff1
Header size:
                1084 bytes
Package type:
                30000
Package flags: 0
Header version: 3
Internal package information:
 Name: rp super
 BuildTime: 2025-05-02 11.57
 ReleaseDate: 2025-05-02 16.50
 BootArchitecture: arm64
 RouteProcessor: mirabile
  Platform: C8KG2BE
 User: mcpre
 PackageName: universalk9
 Build: 17.15.03a
 CardTypes:
Package is bootable from media and tftp.
Package contents:
Package: c8kg2be-firmware prince.17.15.03a.SPA.pkg
  Size: 10444800
 Timestamp:
  Raw disk-file SHA1sum:
   fa82bed30d349686d1d9700892076a3d66375698
                  4096 bytes
  Header size:
  Package type:
                  40000
  Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware prince
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware_prince
   Build: 17.15.03a
   CardTypes:
  Package is not bootable.
Package: c8kg2be-mono-universalk9.17.15.03a.SPA.pkg
  Size: 891244544
 Timestamp:
 Raw disk-file SHA1sum:
   af7ba58491731d788d9f4528d74b5bfef9dfc7f2
  Header size:
                 4096 bytes
  Package type:
                 30000
  Package flags: 0
 Header version: 3
  Internal package information:
   Name: mono
   BuildTime: 2025-05-02 11.57
```

```
ReleaseDate: 2025-05-02 16.50
   BootArchitecture: arm64
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: mono-universalk9
   Build: 17.15.03a
   CardTypes:
  Package is bootable from media and tftp.
 Package contents:
Package: c8kg2be-firmware nim xdsl.17.15.03a.SPA.pkg
 Size: 5677056
 Timestamp:
 Raw disk-file SHA1sum:
   4af7a8764651253c73c7fadebeba6f3a8f0a133d
 Header size: 4096 bytes
                  40000
 Package type:
 Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware nim xdsl
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware nim xdsl
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-firmware sm 1t3e3.17.15.03a.SPA.pkg
 Size: 13889536
 Timestamp:
 Raw disk-file SHA1sum:
   526aa41ccd8398e7691d316ca24289801e0417a8
  Header size:
                  4096 bytes
 Package type:
                  40000
  Package flags:
 Header version: 3
  Internal package information:
   Name: firmware_sm_1t3e3
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware sm 1t3e3
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-firmware_sm_async.17.15.03a.SPA.pkg
  Size: 14671872
 Timestamp:
```

```
Raw disk-file SHA1sum:
   7c7f4c06da5b3b0e1db879e074998130db22298f
 Header size:
                4096 bytes
 Package type:
                 40000
 Package flags: 0
 Header version: 3
 Internal package information:
   Name: firmware sm async
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware sm async
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-firmware nim async.17.15.03a.SPA.pkg
 Size: 13254656
 Timestamp:
 Raw disk-file SHA1sum:
   27132c3a41c79991d1f71488ad325ad05cc7b0bb
 Header size: 4096 bytes
  Package type:
                  40000
  Package flags: 0
 Header version: 3
 Internal package information:
   Name: firmware_nim_async
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware nim async
   Build: 17.15.03a
   CardTypes:
  Package is not bootable.
Package: c8kg2be-firmware nim shdsl.17.15.03a.SPA.pkg
 Size: 11804672
 Timestamp:
 Raw disk-file SHA1sum:
   51da21dffb39d2ef6b266b7ffab083b3fb339651
  Header size:
                  4096 bytes
 Package type:
                  40000
 Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware nim shdsl
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware nim shdsl
```

```
Build: 17.15.03a
   CardTypes:
  Package is not bootable.
Package: c8kg2be-firmware ngwic t1e1.17.15.03a.SPA.pkg
  Size: 11956224
 Timestamp:
 Raw disk-file SHA1sum:
   19376efa2ed616672c0d488b628a768e262bd8e6
                  4096 bytes
  Header size:
                  40000
  Package type:
  Package flags:
                 0
 Header version: 3
  Internal package information:
   Name: firmware ngwic t1e1
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware ngwic t1e1
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-firmware_sm_nim_adpt.17.15.03a.SPA.pkg
 Size: 204800
 Timestamp:
 Raw disk-file SHA1sum:
   b3a7ddd80df900d6217bb8db36ff8bdbc6241fa3
 Header size:
                 4096 bytes
 Package type:
                 40000
  Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware_sm_nim_adpt
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware sm nim adpt
   Build: 17.15.03a
   CardTypes:
  Package is not bootable.
```

#### show install active

```
Device# show install active
[R0] Active Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
C - Activated & Committed, D - Deactivated & Uncommitted

Type St Filename/Version

IMG C 17.15.03a.0.158
```

```
Auto abort timer: inactive
```

#### show install inactive

```
Device# show install inactive

[ R0 ] Inactive Package(s) Information:

State (St): I - Inactive, U - Activated & Uncommitted,

C - Activated & Committed, D - Deactivated & Uncommitted

Type St Filename/Version

No Inactive Packages
```

#### show install committed

```
Device# show install committed
[R0] Committed Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
C - Activated & Committed, D - Deactivated & Uncommitted

Type St Filename/Version

IMG C 17.15.03a.0.158

Auto abort timer: inactive
```

#### show install uncommitted

## **Troubleshoot software installation using install commands**

**Problem** Troubleshooting the software installation

**Solution** Use these show commands to view installation summary, logs, and software versions.

- show install summary
- · show install log
- show version
- · show version running

**Problem** Other installation issues

**Solution** Use these commands to resolve installation issue:

- dir <install directory>
- more location:packages.conf
- **show tech-support install**: this command automatically runs the **show** commands that display information specific to installation.
- request platform software trace archive target bootflash < location>: this command archives all the trace logs relevant to all the processes running on the system since the last reload, and saves this information in the specified location.

# Manage and Configure a device to run using individual packages

To choose between running individual packages or a consolidated package, see Overview section.

These topics are included in this section:

- Installing subpackages from a consolidated package, on page 39
- Installing a firmware subpackage, on page 50
- Installing subpackages from a consolidated package on a flash drive, on page 49

## Installing subpackages from a consolidated package

Perform this procedure to obtain the consolidated package from a TFTP server.

Another variation of this procedure obtains the consolidated package from a USB flash drive. This is described in Installing Subpackages from a Consolidated Package on a Flash Drive.

#### Before you begin

Copy the consolidated package to the TFTP server.

#### **Procedure**

#### Step 1 show version

#### **Example:**

Router# show version

Shows the version of software running on the router. This can later be compared with the version of software to be installed.

#### Step 2 dir bootflash:

#### Example:

Router# dir bootflash:

Displays the previous version of software and that a package is present.

#### Step 3 show platform

#### **Example:**

Router# show platform Chassis type:: C8375-E-G2

Displays the inventory.

#### Step 4 mkdir bootflash: URL-to-directory-name

#### Example:

Router# mkdir bootflash:mydir

Creates a directory to save the expanded software image.

You can use the same name as the image to name the directory.

#### Step 5 request platform software package expand file URL-to-consolidated-package to URL-to-directory-name

#### **Example:**

```
Router# request platform software package expand file c8kg2be-universalk9.17.15.03prd1.SPA.bin to bootflash:mydir
```

Expands the software image from the TFTP server (*URL-to-consolidated-package*) into the directory used to save the image (*URL-to-directory-name*), which was created in Step 4.

#### Step 6 reload

#### **Example:**

```
Router# reload rommon >
```

Enables ROMMON mode, which allows the software in the consolidated file to be activated.

#### Step 7 boot URL-to-directory-name/packages.conf

#### **Example:**

```
rommon 1 > boot bootflash:mydir/packages.conf
```

Boots the consolidated package, by specifying the path and name of the provisioning file: packages.conf.

#### Step 8 show version installed

#### Example:

```
Router# show version installed Package: Provisioning File, version: n/a, status: active
```

Displays the version of the newly installed software.

#### **Examples**

The initial part of the example shows the consolidated package, c8kg2be-universalk9.17.15.03.SPA.bin , being copied to the TFTP server. This is a prerequisite step. The remaining part of the example shows the consolidated file, packages.conf, being booted.

```
Router# copy tftp:c8kg2be-universalk9.17.15.03.SPA.bin bootflash: address or name of remote host []? 203.0.113.6
```

Destination filename [c8kg2be-universalk9.17.15.03.SPA.bin] Accessing tftp://10.124.19.169/c8kg2be-universalk9.17.15.03a.SPA.bin... Loading

#### Router# show version

Cisco IOS XE Software, Version BLD\_V1718\_THROTTLE\_LATEST\_20250513\_033132\_V17\_18\_0\_38 Cisco IOS Software [IOSXE], c8kg2be Software (ARMV8EL\_LINUX\_IOSD-UNIVERSALK9-M), Experimental Version 17.18.20250513:042531

[BLD\_V1718\_THROTTLE\_LATEST\_20250513\_033132:/nobackup/mcpre/s2c-build-ws 101] Copyright (c) 1986-2025 by Cisco Systems, Inc. Compiled Mon 12-May-25 21:26 by mcpre

Cisco IOS-XE software, Copyright (c) 2005-2025 by cisco Systems, Inc. All rights reserved. Certain components of Cisco IOS-XE software are licensed under the GNU General Public License ("GPL") Version 2.0. The software code licensed under GPL Version 2.0 is free software that comes with ABSOLUTELY NO WARRANTY. You can redistribute and/or modify such GPL code under the terms of GPL Version 2.0. For more details, see the documentation or "License Notice" file accompanying the IOS-XE software, or the applicable URL provided on the flyer accompanying the IOS-XE software.

ROM: v17.15(1.19d).s2.cp.RSA2K
Crestone-1 uptime is 4 minutes
Uptime for this control processor is 5 minutes
System returned to ROM by Reload Command
System image file is "bootflash:c8kg2be-universalk9.17.18.01.0.700\_V17\_18\_0\_38.SSA.bin"
Last reload reason: Reload Command

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: http://www.cisco.com/wwl/export/crypto/tool/stqrg.html

If you require further assistance please contact us by sending email to export@cisco.com.

Technology Package License Information:

Technology Type Technology-package Technology-package
Current Next Reboot

Smart License Subscription advantage advantage

The current crypto throughput level is 10000 kbps (Aggregate)

Smart Licensing Status: Smart Licensing Using Policy

cisco C8375-E-G2 (1RU) processor with 3703488 K/6147 K bytes of memory. Processor board ID FD02721M02R Router operating mode: Autonomous

```
1 Virtual Ethernet interface
4 Gigabit Ethernet interfaces
4 2.5 Gigabit Ethernet interfaces
8 Ten Gigabit Ethernet interfaces
32768K bytes of non-volatile configuration memory.
8388608K bytes of physical memory.
20257791K bytes of flash memory at bootflash:.
```

Configuration register is 0x3922

#### Router# dir bootflash: Directory of bootflash:/ 0 May 25 2025 18:20:03 +00:00 iox alt hdd.dsk -rw-784897 drwx 3358720 May 25 2025 18:10:38 +00:00 tracelogs 392449 drwx 4096 May 21 2025 09:22:30 +00:00 .rollback timer 422 May 21 2025 09:12:33 +00:00 .iox dir list 11 -rw-915713 drwx 4096 May 21 2025 09:12:13 +00:00 SHARED-IOX 2.1 -rw-30 May 21 2025 09:12:12 +00:00 throughput monitor params 15 143041 May 21 2025 09:12:04 +00:00 memleak.tcl -rw-1046531 drwx 73728 May 21 2025 09:12:00 +00:00 license evloq 1046529 drwx 4096 May 21 2025 09:11:53 +00:00 .prst sync 12 261921 May 21 2025 09:11:47 +00:00 mode event log -rwx 59 7762 May 21 2025 09:09:09 +00:00 packages.conf -rw-7762 May 21 2025 09:04:42 +00:00 -rwc8kg2be-universalk9.17.15.03a.SPA.conf 1047801 -rw-59995452 May 21 2025 09:04:39 +00:00 c8kg2be-rpboot.17.15.03a.SPA.pkg 1046537 drwx 4096 May 21 2025 09:04:38 +00:00 .images 130817 drwx 4096 May 21 2025 09:01:56 +00:00 sysboot 9391 May 21 2025 08:59:39 +00:00 c8kg2be-universalk9.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.conf 1047773 -rw-59995512 May 21 2025 08:59:38 +00:00 c8kq2be-rpboot.BLD V1715 THROTTLE LATEST 20250310 183113.SSA.pkg 4096 May 21 2025 06:27:34 +00:00 memaudit log 785553 drwx 13 4096 May 19 2025 03:58:14 +00:00 core drwx 1003589796 May 14 2025 11:21:03 +00:00 c8kg2be-universalk9.BLD V1718 THROTTLE LATEST 20250423 010128.SSA.bin 396 May 14 2025 05:39:34 +00:00 ct persistent.txt 45 -rw-7711 May 6 2025 08:36:06 +00:00 -rwc8kg2be-universalk9.17.15.03.SPA.conf 59987868 May 6 2025 08:36:03 +00:00 c8kg2be-rpboot.17.15.03.SPA.pkg

953199576 May 6 2025 07:02:50 +00:00

-rw-

c8kg2be-universalk9.17.15.03.SPA.bin

Router# show platformChassis type: C8375-E-G2

Slot	Type	State	Insert time (ago)
1/1	C8375-E-G2 4M-2xSFP+ C-NIM-4X C-SM-NIM-ADPT C-NIM-WAN-2X C-NIM-WAN-4S C8375-E-G2 C8375-E-G2 PWR-CC1-400WAC Unknown C8300-FAN-1R	ok ok ok ok ok ok ok ok ok, active ok, active ok empty ok	00:05:25 00:04:20 00:04:20 00:04:24 00:04:10 00:04:09 00:05:25 00:05:25 00:04:42 never 00:04:41
Slot	CPLD Version	Firmware Version	
0 1 R0 F0	2408272B 2408272B 2408272B 2408272B 2408272B	v17.15(1.19d).s2.cp.RSA2K v17.15(1.19d).s2.cp.RSA2K v17.15(1.19d).s2.cp.RSA2K v17.15(1.19d).s2.cp.RSA2K v17.15(1.19d).s2.cp.RSA2K	

```
Router# mkdir bootflash:c8kg2be-universalk9.17.15.03.dir1
```

Create directory filename [c8kg2be-universalk9.17.15.03.dir1]?

Created dir bootflash:/c8kg2be-universalk9.17.15.03.dir1

Router# request platform software package expand file

bootflash:c8kg2be-universalk9.17.15.03.SPA.bin

#### to c8kg2be-universalk9.17.15.03.dir1

Verifying parameters

Validating package type

Copying package files

SUCCESS: Finished expanding all-in-one software package.

#### Router# reload

Proceed with reload? [confirm]

\*Jul 13 19:39:06.354: %SYS-5-RELOAD: Reload requested by console.Reload Reason: Reload Command.

#### rommon 1 > boot bootflash:c8kg2be-universalk9.17.15.03.dir1/packages.conf

```
File size is 0x00002836
```

Located c8kg2be-universalk9.17.15.03.dir1/packages.conf Image size 10294 inode num 324484, bks cnt 3 blk size 8\*512

#

File is comprised of 1 fragments (33%)

is valid shalhash: SHA-1 hash:

calculated 62f6235a:fc98eb3a:85ce183e:834f1cb3:8a1f71d1

expected 62f6235a:fc98eb3a:85ce183e:834f1cb3:8a1f71d1

File size is 0x04b3dc00

Located

c8kg2be-universalk9.17.15.03.dir1/c8kg2be-rpboot.BLD\_V1715\_THROTTLE\_LATEST\_20250310\_183113.SSA.pkg Image size 78896128 inode num 324491, bks cnt 19262 blk size 8\*512

. . . . .

Router# show version installedPackage: Provisioning File, version: n/a, status: active

```
Role: provisioning file
  File: bootflash:sysboot/packages.conf, on: RPO
  Built: n/a, by: n/a
  File SHA1 checksum: 13ee655632f92cd539d7df87a3e2a0a063262948
Package: mono-universalk9, version: 17.15.03, status: active
  Role: rp base
 File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: rpboot, version: 17.15.03, status: active
  Role: rp boot
  File: bootflash:sysboot/c8kg2be-rpboot.17.15.03.SPA.pkg, on: RPO
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: n/a
Package: firmware ngwic tle1, version: 17.15.03, status: active
 Role: firmware ngwic t1e1
  File: bootflash:sysboot/c8kg2be-firmware ngwic t1e1.17.15.03.SPA.pkg, on: RPO/0
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 5d6f62fee606718d1d0fd21ae58172ebe612862c
Package: firmware nim async, version: 17.15.03, status: active
 Role: firmware nim async
  File: bootflash:sysboot/c8kg2be-firmware nim async.17.15.03.SPA.pkg, on: RPO/0
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 2e4fdb72b80e6b6899c6b7d534b1fd5694935810
Package: firmware_nim_shdsl, version: 17.15.03, status: active
 Role: firmware nim shdsl
  File: bootflash:sysboot/c8kg2be-firmware nim shdsl.17.15.03.SPA.pkg, on: RPO/0
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: f828bfa1261d76d3f21ff7d111fe26a3eb945433
Package: firmware nim xdsl, version: 17.15.03, status: active
  Role: firmware nim xdsl
  File: bootflash:sysboot/c8kg2be-firmware nim xdsl.17.15.03.SPA.pkg, on: RPO/0
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 41feadbead77fa101ca313348c71e594b54ff1a8
Package: firmware prince, version: 17.15.03, status: active
 Role: firmware prince
  File: bootflash:sysboot/c8kg2be-firmware prince.17.15.03.SPA.pkg, on: RPO/0
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 9a95bbd18f7a9034050cae14106cac63e2ec4fc6
Package: firmware sm 1t3e3, version: 17.15.03, status: active
 Role: firmware_sm_1t3e3
  File: bootflash:sysboot/c8kg2be-firmware sm 1t3e3.17.15.03.SPA.pkg, on: RPO/0
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: cb2d7a6f125023324f62c4ea65927305c0598332
Package: firmware sm async, version: 17.15.03, status: active
 Role: firmware sm async
  File: bootflash:sysboot/c8kg2be-firmware sm async.17.15.03.SPA.pkg, on: RPO/0
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 26f7a208998aaf2fdfd505e4c507be9a724560bb
Package: firmware sm nim adpt, version: 17.15.03, status: active
 Role: firmware_sm_nim_adpt
  File: bootflash:sysboot/c8kg2be-firmware sm nim adpt.17.15.03.SPA.pkg, on: RPO/0
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 3027103a036655ea42ae1428e6b854069483d692
```

```
Package: mono-universalk9, version: 17.15.03, status: active
  Role: rp daemons
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/0
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: active
 Role: rp iosd
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/0
  Built: 2025-03-25_23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: active
  Role: rp security
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/0
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: active
 Role: rp webui
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/0
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: firmware ngwic tle1, version: 17.15.03, status: n/a
 Role: firmware ngwic t1e1
  File: bootflash:sysboot/c8kg2be-firmware_ngwic_t1e1.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 5d6f62fee606718d1d0fd21ae58172ebe612862c
Package: firmware nim async, version: 17.15.03, status: n/a
  Role: firmware nim async
  File: bootflash:sysboot/c8kg2be-firmware nim async.17.15.03.SPA.pkg, on: RPO/1
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 2e4fdb72b80e6b6899c6b7d534b1fd5694935810
Package: firmware nim shdsl, version: 17.15.03, status: n/a
 Role: firmware nim shdsl
  File: bootflash:sysboot/c8kg2be-firmware nim shdsl.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: f828bfa1261d76d3f21ff7d111fe26a3eb945433
Package: firmware nim xdsl, version: 17.15.03, status: n/a
  Role: firmware nim xdsl
  File: bootflash:sysboot/c8kg2be-firmware nim xdsl.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 41feadbead77fa101ca313348c71e594b54ff1a8
Package: firmware_prince, version: 17.15.03, status: n/a
  Role: firmware prince
  File: bootflash:sysboot/c8kg2be-firmware prince.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 9a95bbd18f7a9034050cae14106cac63e2ec4fc6
Package: firmware sm 1t3e3, version: 17.15.03, status: n/a
  Role: firmware sm 1t3e3
  File: bootflash:sysboot/c8kg2be-firmware_sm_1t3e3.17.15.03.SPA.pkg, on: RPO/1
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: cb2d7a6f125023324f62c4ea65927305c0598332
Package: firmware sm async, version: 17.15.03, status: n/a
  Role: firmware sm async
  File: bootflash:sysboot/c8kg2be-firmware sm async.17.15.03.SPA.pkg, on: RPO/1
```

```
Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 26f7a208998aaf2fdfd505e4c507be9a724560bb
Package: firmware sm nim adpt, version: 17.15.03, status: n/a
  Role: firmware sm nim adpt
  File: bootflash:sysboot/c8kg2be-firmware sm nim adpt.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 3027103a036655ea42ae1428e6b854069483d692
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp daemons
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp iosd
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp security
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp webui
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RPO/1
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp base
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: rpboot, version: 17.15.03, status: n/a
 Role: rp_boot
  File: bootflash:sysboot/c8kg2be-rpboot.17.15.03.SPA.pkg, on: RP1
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: n/a
Package: firmware ngwic t1e1, version: 17.15.03, status: n/a
  Role: firmware ngwic t1e1
  File: bootflash:sysboot/c8kg2be-firmware ngwic t1e1.17.15.03.SPA.pkg, on: RP1/0
  Built: 2025-03-25_23.43, by: mcpre
  File SHA1 checksum: 5d6f62fee606718d1d0fd21ae58172ebe612862c
Package: firmware nim async, version: 17.15.03, status: n/a
  Role: firmware nim async
  File: bootflash:sysboot/c8kg2be-firmware nim async.17.15.03.SPA.pkg, on: RP1/0
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 2e4fdb72b80e6b6899c6b7d534b1fd5694935810
Package: firmware nim shdsl, version: 17.15.03, status: n/a
  Role: firmware nim shdsl
  File: bootflash:sysboot/c8kg2be-firmware nim shdsl.17.15.03.SPA.pkg, on: RP1/0
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: f828bfa1261d76d3f21ff7d111fe26a3eb945433
Package: firmware nim xdsl, version: 17.15.03, status: n/a
```

```
Role: firmware nim xdsl
  File: bootflash:sysboot/c8kg2be-firmware nim xdsl.17.15.03.SPA.pkg, on: RP1/0
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 41feadbead77fa101ca313348c71e594b54ff1a8
Package: firmware_prince, version: 17.15.03, status: n/a
  Role: firmware prince
  File: bootflash:sysboot/c8kg2be-firmware prince.17.15.03.SPA.pkg, on: RP1/0
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 9a95bbd18f7a9034050cae14106cac63e2ec4fc6
Package: firmware sm 1t3e3, version: 17.15.03, status: n/a
  Role: firmware sm 1t3e3
  File: bootflash:sysboot/c8kg2be-firmware sm 1t3e3.17.15.03.SPA.pkg, on: RP1/0
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: cb2d7a6f125023324f62c4ea65927305c0598332
Package: firmware sm async, version: 17.15.03, status: n/a
 Role: firmware_sm_async
  File: bootflash:sysboot/c8kq2be-firmware sm async.17.15.03.SPA.pkq, on: RP1/0
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 26f7a208998aaf2fdfd505e4c507be9a724560bb
Package: firmware sm nim adpt, version: 17.15.03, status: n/a
  Role: firmware sm nim adpt
  File: bootflash:sysboot/c8kg2be-firmware sm nim adpt.17.15.03.SPA.pkg, on: RP1/0
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 3027103a036655ea42ae1428e6b854069483d692
Package: mono-universalk9, version: 17.15.03, status: n/a
 Role: rp daemons
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1/0
  Built: 2025-03-25_23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp iosd
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1/0
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp_security
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1/0
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
 Role: rp webui
  File: bootflash:sysboot/c8kq2be-mono-universalk9.17.15.03.SPA.pkq, on: RP1/0
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: firmware ngwic tle1, version: 17.15.03, status: n/a
  Role: firmware ngwic_t1e1
  File: bootflash:sysboot/c8kg2be-firmware ngwic t1e1.17.15.03.SPA.pkg, on: RP1/1
 Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 5d6f62fee606718d1d0fd21ae58172ebe612862c
Package: firmware nim async, version: 17.15.03, status: n/a
 Role: firmware_nim_async
  File: bootflash:sysboot/c8kg2be-firmware nim async.17.15.03.SPA.pkg, on: RP1/1
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 2e4fdb72b80e6b6899c6b7d534b1fd5694935810
```

```
Package: firmware nim shdsl, version: 17.15.03, status: n/a
  Role: firmware nim shdsl
  File: bootflash:sysboot/c8kg2be-firmware nim shdsl.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: f828bfa1261d76d3f21ff7d111fe26a3eb945433
Package: firmware nim xdsl, version: 17.15.03, status: n/a
  Role: firmware nim xdsl
  File: bootflash:sysboot/c8kg2be-firmware nim xdsl.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25_23.43, by: mcpre
  File SHA1 checksum: 41feadbead77fa101ca313348c71e594b54ff1a8
Package: firmware prince, version: 17.15.03, status: n/a
  Role: firmware prince
  File: bootflash:sysboot/c8kg2be-firmware prince.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: 9a95bbd18f7a9034050cae14106cac63e2ec4fc6
Package: firmware sm 1t3e3, version: 17.15.03, status: n/a
  Role: firmware sm 1t3e3
  File: bootflash:sysboot/c8kg2be-firmware_sm_1t3e3.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: cb2d7a6f125023324f62c4ea65927305c0598332
Package: firmware sm async, version: 17.15.03, status: n/a
  Role: firmware sm async
  File: bootflash:sysboot/c8kg2be-firmware_sm_async.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25_23.43, by: mcpre
  File SHA1 checksum: 26f7a208998aaf2fdfd505e4c507be9a724560bb
Package: firmware sm nim adpt, version: 17.15.03, status: n/a
  Role: firmware_sm_nim_adpt
  File: bootflash:sysboot/c8kg2be-firmware sm nim adpt.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25 23.43, by: mcpre
 File SHA1 checksum: 3027103a036655ea42ae1428e6b854069483d692
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp daemons
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25_23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp iosd
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp security
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: n/a
  Role: rp webui
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: RP1/1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: active
  Role: fp
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: ESPO
```

```
Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: fp, version: unknown, status: n/a
 Role: fp
  File: unknown, on: ESP1
  Built: unknown, by: unknown
  File SHA1 checksum: unknown
Package: mono-universalk9, version: 17.15.03, status: active
  Role: cc spa
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: SIPO
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: active
  Role: cc
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: SIPO/0
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: mono-universalk9, version: 17.15.03, status: active
  Role: cc
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: SIPO/1
 Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
Package: cc, version: unknown, status: n/a
  Role: cc
  File: unknown, on: SIP0/2
 Built: unknown, by: unknown
 File SHA1 checksum: unknown
Package: cc, version: unknown, status: n/a
  Role: cc
 File: unknown, on: SIP0/3
 Built: unknown, by: unknown
 File SHA1 checksum: unknown
Package: cc, version: unknown, status: n/a
 Role: cc
  File: unknown, on: SIP0/4
 Built: unknown, by: unknown
 File SHA1 checksum: unknown
Package: cc, version: unknown, status: n/a
 Role: cc
  File: unknown, on: SIP0/5
 Built: unknown, by: unknown
  File SHA1 checksum: unknown
Package: mono-universalk9, version: 17.15.03, status: active
  Role: cc spa
  File: bootflash:sysboot/c8kg2be-mono-universalk9.17.15.03.SPA.pkg, on: SIP1
  Built: 2025-03-25 23.43, by: mcpre
  File SHA1 checksum: d03cbeaae0843eeb59138276c67627521e9ffaec
```

## Installing subpackages from a consolidated package on a flash drive

The steps for installing subpackages from a consolidated package on a USB flash drive are similar to those described in Installing Subpackages from a Consolidated Pacakage section .

#### **Procedure**

Step 1	show version		
Step 2	dir usbn:		
Step 3	show platform		
Step 4	mkdir bootflash:URL-to-directory-name		
Step 5	request platform software package expand fileusbn: package-name to URL-to-directory-name		
Step 6	reload		
Step 7	boot URL-to-directory-name/packages.conf		
Step 8	show version installed		

## Installing a firmware subpackage

#### Before you begin

Obtain a consolidated package that contains your required firmware package and expand the package. (See Manage and Configure a device to run using individual packages, on page 39.) Make a note of the location and name of the firmware package and use this information in the steps below for *URL-to-package-name*.

You can install a firmware subpackage if the device has been configured using, for example, Manage and Configure a device to run using individual packages, on page 39.

Firmware subpackages are not released individually. You can select a firmware package from within a consolidated package after expanding the consolidated package. The firmware package can then be installed as shown in the procedure below.



Note

Read the Release Notes document pertaining to the consolidated package to verify that the firmware within the consolidated package is compatible with the version of Cisco IOS XE software that is currently installed on a device.

#### **Procedure**

#### Step 1 show version

#### Example:

```
Router# show version
Cisco IOS Software, IOS-XE Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Experimental Version
15.3(20120627:221639) [build_151722 111]
Copyright (c) 1986-2012 by Cisco Systems, Inc.
Compiled Thu 28-Jun-12 15:17 by mcpre
```

•

Shows the version of software running on the device. This can later be compared with the version of software to be installed.

### Step 2 dir bootflash:

#### Example:

Router# dir bootflash:

Displays the previous version of software and that a package is present.

### Step 3 show platform

#### Example:

```
Router# show platform
Chassis type: C8375-E-G2
```

Checks the inventory.

Also see the example in Installing Subpackages from a Consolidated Package section.

### Step 4 mkdir bootflash: URL-to-directory-name

#### Example:

```
Router# mkdir bootflash:mydir
```

Creates a directory to save the expanded software image.

You can use the same name as the image to name the directory.

## Step 5 request platform software package expand file URL-to-consolidated-package to URL-to-directory-name

#### Example:

```
Router# request platform software package expand file bootflash:c8kg2be-universalk9.17.15.03.SPA.bin:mydir
```

Expands the software image from the TFTP server (*URL-to-consolidated-package*) into the directory used to save the image (*URL-to-directory-name*), which was created in the Step 4.

#### Step 6 reload

#### Example:

```
Router# reload
rommon >
```

Enables ROMMON mode, which allows the software in the consolidated file to be activated.

#### **Step 7 boot** *URL-to-directory-name* /**packages.conf**

#### **Example:**

```
rommon 1 > boot bootflash:mydir/packages.conf
```

Boots the consolidated package by specifying the path and name of the provisioning file: packages.conf.

#### Step 8 show version installed

#### **Example:**

```
Router# show version installed
Package: Provisioning File, version: n/a, status: active
```

Displays the version of the newly installed software.

#### **Examples**

The initial part of the following example shows the consolidated package, c8kg2be-universalk9.17.15.03.SPA.bin, being copied to the TFTP server. This is a prerequisite step. The remaining part of the example shows the consolidated file, packages.conf, being booted.

```
Router#request platform software package expand file
bootflash:c8kg2be-universalk9.17.15.03.SPA.bin to bootflash:c8kg2be
Verifying parameters
Expanding superpackage bootflash:c8kg2be-universalk9.17.15.03.SPA.bin
Validating package type
Copying package files
SUCCESS: Finished expanding all-in-one software package.
Router#configure terminal
Enter configuration commands, one per line. End with {\tt CNTL/Z.}
Router(config) #do dir bootflash:c8kg2be
Directory of bootflash:/c8kg2be/
       -rw-
                        7711
                              Jun 6 2025 07:39:20 +00:00 packages.conf
                  59987868 Jun 6 2025 07:39:20 +00:00 c8kg2be-rpboot.17.15.03.SPA.pkg
82
       -rw-
       -rw- 891219968 Jun 6 2025 07:38:50 +00:00
81
c8kg2be-mono-universalk9.17.15.03.SPA.pkg
                     204800 Jun 6 2025 07:38:33 +00:00
       -rw-
c8kg2be-firmware sm nim adpt.17.15.03.SPA.pkg
                   14671872 Jun 6 2025 07:38:33 +00:00
c8kg2be-firmware_sm_async.17.15.03.SPA.pkg
                   10444800 Jun 6 2025 07:38:32 +00:00
       -rw-
c8kg2be-firmware prince.17.15.03.SPA.pkg
                11804672 Jun 6 2025 07:38:32 +00:00
73 -rw-
c8kg2be-firmware_nim_shdsl.17.15.03.SPA.pkg
                13254656 Jun 6 2025 07:38:32 +00:00
c8kg2be-firmware nim async.17.15.03.SPA.pkg
     -rw- 11956224 Jun 6 2025 07:38:32 +00:00
c8kg2be-firmware ngwic t1e1.17.15.03.SPA.pkg
   -rw- 13889536 Jun 6 2025 07:38:32 +00:00
c8kg2be-firmware sm 1t3e3.17.15.03.SPA.pkg
                    5677056 Jun 6 2025 07:38:32 +00:00
   -rw-
c8kg2be-firmware nim xdsl.17.15.03.SPA.pkg
20237881344 bytes total (0 bytes free)
Router(config) #boot system bootflash:c8kg2be/packages.conf
Router (config) #end
Router#wr
Building configuration...
{\tt Router} \\ \# \textbf{reload}
Proceed with reload? [confirm]
Jun 6 07:44:50.27
System integrity status: 0x32042000
Rom image verified correctly
System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.
Current image running: Boot ROMO
```

Performing Signature Verification of OS image... Image validated

Jun 6 07:46:41.428: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode

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Technical Support: http://www.cisco.com/techsupport
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Compiled Tue 25-Mar-25 23:37 by mcpre

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```
Jun 6 07:46:45.004: %FLASH CHECK-3-DISK QUOTA: R0/0: flash check: bootflash quota exceeded
[free space is 115824 kB] - [recommended free space is 5929066 kB] - Please clean up files
on bootflash.
cisco C8375-E-G2 (1RU) processor with 11906887K/6147K bytes of memory.
Processor board ID FD02833M01A
Router operating mode: Autonomous
1 Virtual Ethernet interface
12 2.5 Gigabit Ethernet interfaces
2 Ten Gigabit Ethernet interfaces
32768K bytes of non-volatile configuration memory.
33554432K bytes of physical memory.
20257791K bytes of flash memory at bootflash:.
Warning: When Cisco determines that a fault or defect can be traced to
the use of third-party transceivers installed by a customer or reseller,
then, at Cisco's discretion, Cisco may withhold support under warranty or
a Cisco support program. In the course of providing support for a Cisco
networking product Cisco may require that the end user install Cisco
transceivers if Cisco determines that removing third-party parts will
assist Cisco in diagnosing the cause of a support issue.
No processes could be found for the command
WARNING: Command has been added to the configuration using a type 0 password. However,
recommended to migrate to strong type-6 encryption
WARNING: ** NOTICE ** The H.323 protocol is no longer supported from IOS-XE release 17.6.1.
Please consider using SIP for multimedia applications.
```

Press RETURN to get started!

## Configuring No Service Password-Recovery

The Cisco IOS password recovery procedure allows you to to gain access, using the console, to the ROMMON mode by using the Break key during system startup and reload. When the device software is loaded from ROMMON mode, the configuration is updated with the new password. The password recovery procedure makes anyone with console access have the ability to access the device and its network.

The No Service Password-Recovery feature is designed to prevent the service password-recovery procedure from being used to gain access to the device and network.

#### Configuration registers and system boot configuration

The lowest four bits of the configuration register (bits 3, 2, 1, and 0) form the boot field. The boot field determines if the device boots manually from ROM or automatically from flash or the network. For example, when the configuration register boot field value is set to any value from 0x2 to 0xF, the device uses the register boot field value to form a default boot filename for autobooting from a network server.

Bit 8, when set to 1, ignores the startup configuration. Bit 6, when set to 1, enables break key detection. You must set the configuration register to autoboot to enable this feature. Any other configuration register setting will prevent the feature from being enabled.



Note

By default, the no confirm prompt and messages are not displayed after reloads.

## **How to enable No Service Password-Recovery**

You can enable the No Service Password-Recovery in the following two ways:

- Using the no service password-recovery command. This option allows password recovery once it is enabled.
- Using the no service password-recovery strict command. This option does not allow for device recovery
  once it is enabled.



Note

As a precaution, a valid Cisco IOS image should reside in the bootflash: before this feature is enabled.

If you plan to enter the no service password-recovery command, Cisco recommends that you save a copy of the system configuration file in a location away from the device.

Befor you beging, ensure that this feature is disabled before making any change to the device regardless of the significance of the change—such as a configuration, module, software version, or ROMMON version change.

The configuration register boot bit must be enabled to load the startup configuration by setting bit-8 to 0, to ignore the break key in Cisco IOS XE by setting bit-6 to 0, and to auto boot a Cisco IOS XE image by setting the lowest four bits 3-0, to any value from 0x2 to 0xF. Changes to the configuration register are not saved after the No Service Password-Recovery feature is enabled.



Note

If Bit-8 is set to 1, the startup configuration is ignored. If Bit-6 is set to 1, break key detection is enabled in Cisco IOS XE. If both Bit-6 and Bit-8 are set to 0, the No Service Password-Recovery feature is enabled.

This example shows how to enable the No Service Password-Recovery feature:

```
Router> enable
Router# show version
Router# configure terminal
Router(config)# config-register 0x2012
Router(config)# no service password-recovery
Router(config)# exit
```

#### Recovering a Device with the No Service Password-Recovery Feature Enabled

To recover a device after the no service password-recovery feature is enabled using the **no service password-recovery** command, look out for the following message that appears during the boot: "PASSWORD RECOVERY FUNCTIONALITY IS DISABLED." As soon as ".. " appears, press the Break key. You are then prompted to confirm the Break key action:

• If you confirm the action, the startup configuration is erased and the device boots with the factory default configuration with the No Service Password-Recovery enabled.

• If you do not confirm the Break key action, the device boots normally with the No Service Password-Recovery feature enabled.



Note

You cannot recover a device if the No Service Password-Recovery feature was enabled using the **no service password-recovery strict** command.

This example shows a Break key action being entered during boot up, followed by confirmation of the break key action. The startup configuration is erased and the device then boots with the factory default configuration with the No Service Password-Recovery feature enabled.

```
Initializing Hardware ...
Checking for PCIe device presence...done
System integrity status: 0x610
Rom image verified correctly
System Bootstrap, Version 17.3(1r), RELEASE SOFTWARE
Copyright (c) 1994-2020 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8375-E-G2 platform with 33554432 Kbytes of main memory
PASSWORD RECOVERY FUNCTIONALITY IS DISABLED
telnet> send brk
PASSWORD RECOVERY IS DISABLED.
Do you want to reset the router to the factory default
configuration and proceed [y/n] ? y
Router clearing configuration. Please wait for ROMMON prompt...
File size is 0x17938a80
Located c8kg2be-universalk9.BLD V1718 THROTTLE LATEST 20250423 010128.SSA.bin
```

This example shows a Break key action being entered during boot up, followed by the non-confirmation of the break key action. The device then boots normally with the No Service Password-Recovery feature enabled.

```
Checking for PCIe device presence...done
System integrity status: 0x610
Rom image verified correctly

System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.

Current image running: Boot ROMO
```

#### **Configuration Examples for No Service Password-Recovery**

The following example shows how to obtain the configuration register setting (which is set to autoboot), disable password recovery capability, and then verify that the configuration persists through a system reload:

```
Router>en
Router#show version
Cisco IOS XE Software, Version 17.15.03
Cisco IOS Software [IOSXE], c8kg2be Software (ARMV8EL_LINUX_IOSD-UNIVERSALK9-M), Version
17.15.3, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2025 by Cisco Systems, Inc.
Compiled Tue 25-Mar-25 23:37 by xxxx
Router(config) #no service password-recovery
WARNING:
Executing this command will disable the password recovery mechanism.
Do not execute this command without another plan for
password recovery.
Are you sure you want to continue? [yes]: yes
Router(config) #end
Router#wr
Building configuration...
[OK]
Router#reload
Proceed with reload? [confirm]
System integrity status: 0x32042000
Rom image verified correctly
System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.
```

```
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8375-E-G2 platform with 33554432 Kbytes of main memory
PASSWORD RECOVERY FUNCTIONALITY IS DISABLED
telnet> send brk
PASSWORD RECOVERY IS DISABLED.
Do you want to reset the router to the factory default
configuration and proceed y/n [n]: n
Router continuing with existing configuration...
boot: reading file packages.conf
Performing Signature Verification of OS image...
Image validated
Jun 9 05:40:13.287: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode
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          Cisco Systems, Inc.
          170 West Tasman Drive
          San Jose, California 95134-1706
Cisco IOS Software [IOSXE], c8kg2be Software (ARMV8EL LINUX IOSD-UNIVERSALK9-M), Version
17.15.3, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
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```
Jun 9 05:40:16.793: %FLASH CHECK-3-DISK QUOTA: R0/0: flash check: bootflash quota exceeded
 [free space is 115484 kB] - [recommended free space is 5929066 kB] - Please clean up files
on bootflash.
cisco C8375-E-G2 (1RU) processor with 11906887K/6147K bytes of memory.
Processor board ID FD02833M01A
Router operating mode: Autonomous
1 Virtual Ethernet interface
12 2.5 Gigabit Ethernet interfaces
2 Ten Gigabit Ethernet interfaces
32768K bytes of non-volatile configuration memory.
33554432K bytes of physical memory.
20257791K bytes of flash memory at bootflash:.
Warning: When Cisco determines that a fault or defect can be traced to
the use of third-party transceivers installed by a customer or reseller,
then, at Cisco's discretion, Cisco may withhold support under warranty or
a Cisco support program. In the course of providing support for a Cisco
networking product Cisco may require that the end user install Cisco
```

WARNING: Command has been added to the configuration using a type 0 password. However, recommended to migrate to strong type-6 encryption

transceivers if Cisco determines that removing third-party parts will

assist Cisco in diagnosing the cause of a support issue.

No processes could be found for the command

WARNING: \*\* NOTICE \*\* The H.323 protocol is no longer supported from IOS-XE release 17.6.1. Please consider using SIP for multimedia applications.

Press RETURN to get started!

The following example shows how to disable password recovery capability using the no service password-recovery strict command:

```
Router# configure terminal

Router(config)# no service password-recovery strict

WARNING:
Executing this command will disable the password recovery mechanism.

Do not execute this command without another plan for password recovery.

Are you sure you want to continue? [yes]: yes
Router(config)#end
Router#wr
Building configuration...

[OK]
...
```

How to enable No Service Password-Recovery