

# Perform System Upgrade and Install Feature Packages

On Cisco NCS 6008 routers, system upgrade and package installation processes are executed using **install** commands. The processes involve adding and activating the iso images (*.iso*), feature packages (*.pkg*), and software maintenance upgrade files (*.smu*) on the router. These files are accessed from a network server and then activated on the router. If the installed package or SMU causes any issue on the router, it can be uninstalled.

The topics covered in this chapter are:

- Upgrading the OS and Features, on page 1
- Upgrading Features, on page 2
- Workflow for Install Process, on page 3
- Installing Packages using ISSU, on page 18

# **Upgrading the OS and Features**

You can upgrade the version of Cisco IOS XR on a router, from the XR VM. However, during system upgrade, the version of IOS XR that runs on both the XR VM and the System Admin VM is upgraded.

System upgrade is done by installing a base package known as the Cisco IOS XR unicast routing core bundle, which is essentially a tar file made up of a core .iso file and multiple .rpm files. The file name for this bundle is ncs6k-iosxr-r622.tar which consists of *ncs6k-mini-x.iso* and multiple .rpm files, one of which could be ncs6k-mpls-1.0.2.0-r622.x86\_64.rpm. You can install this bundle on the XR VM by using **install** commands.

For more information about the install process, see Workflow for Install Process, on page 3.

#### **Upgrading Features**

Upgrading features is the process of deploying new features and software patches on the router. Feature upgrade is done by installing package files, termed simply, packages. Software patch installation is done by installing Software Maintenance Upgrade (SMU) files.

Installing a package on the router installs specific features that are part of that package. Cisco IOS XR software is divided into various software packages; this enables you to select the features to run on your router. Each package contains components that perform a specific set of router functions, such as routing, security, and so on. Standard XR VM packages are:

ncs6k-mcast.pkg

- ncs6k-mpls.pkg
- ncs6k-mgbl.pkg
- ncs6k-k9sec.pkg
- ncs6k-doc.pkg
- ncs6k-li.pkg

Package and SMU installation is performed using install commands.

For more information about the install process, see Workflow for Install Process, on page 3.



**Caution** Do not perform any install operations when the router is reloading.

Do not reload the router during an upgrade operation.

There are separate packages and SMUs for the XR VM and the System Admin VM. They can be identified by their filenames. The XR VM package has *ncs6k* as part of its filename, whereas the System Admin VM package has *ncs6k-sysadmin* as part of its filename. The XR VM packages or SMUs are activated from the XR VM, whereas the System Admin VM packages or SMUs are activated from the System Admin VM.

**Note** Check the type of SMU before installing it in CTC.

#### **Related Topics**

Install Prepared Packages, on page 14 install prepare

# **Upgrading Features**

Upgrading features is the process of deploying new features and software patches on the router. Feature upgrade is done by installing package files, termed simply, packages. Software patch installation is done by installing Software Maintenance Upgrade (SMU) files.

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- ncs6k-mcast.pkg
- ncs6k-mpls.pkg
- ncs6k-mgbl.pkg
- ncs6k-k9sec.pkg
- ncs6k-doc.pkg
- ncs6k-li.pkg

Package and SMU installation is performed using install commands.

For more information about the install process, see Workflow for Install Process, on page 3.

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Note

Check the type of SMU before installing it in CTC.

# Workflow for Install Process

The workflow for installation and uninstallation processes is depicted in this flowchart.

For installing a package, see Install Packages, on page 3. For uninstalling a package, see Uninstall Packages, on page 9.

# **Install Packages**

Complete this task to upgrade the system or install a patch. The system upgrade is done using an ISO image file, while the patch installation is done using packages and SMUs. This task is also used to install *.tar* files. The *.tar* file contains multiple packages and SMUs that are merged into a single file. A single *.tar* file can contain up to 64 individual files.



Note

Depending on whether you are installing a System Admin package or a XR package, execute the **install** commands in the System Admin EXEC mode or XR EXEC mode respectively. All **install** commands are applicable in both these modes.

The workflow for installing a package is shown in this flowchart.

# SUMMARY STEPS

- **1.** Execute one of these:
  - install add source <tftp transfer protocol>/package path/ filename1 filename2 ...
  - install add source <ftp or sftp transfer protocol>//user@server:/package\_path/ filename1 filename2 ...
- 2. show install request
- **3**. show install repository
- 4. show install inactive
- **5.** Execute one of these:
  - install activate package\_name
  - install activate id operation\_id
- 6. install commit

7. show install active

# **DETAILED STEPS**

**Step 1** Execute one of these:

- install add source <tftp transfer protocol>/package path/ filename1 filename2...
- install add source < ftp or sftp transfer protocol>//user@server:/package path/ filename1 filename2 ...

### Example:

RP/0/RP0/CPU0:router#install add source /harddisk:/ ncs6k-mcast.pkg ncs6k-mpls.pkg

#### or

RP/0/RP0/CPU0:router#install add source sftp://root@8.33.5.15:/auto/ncs/package/ ncs6k-mcast.pkg ncs6k-mpls.pkg

#### or

RP/0/RP0/CPU0:router#install add source tftp://223.255.254.254/auto/ncs/package/ncs6k-pkg.tar

The software files are unpacked from the package and added to the software repository. This operation might take time depending on the size of the files being added. The operation is performed in asynchronous mode. The **install add** command runs in the background, and the EXEC prompt is returned as soon as possible.

You can use ftp, tftp, or sftp protocols to transfer files from the network server to the router. ftp and sftp protocols are supported from Release 5.0.1. In case of ftp and sftp protocols, you need to enter password within 60 seconds to continue with the **install add** operation. Otherwise, the operation is aborted. To use ftp and sftp protocols on the XR VM, it is mandatory that the *ncs6k-k9sec* package has been installed on the router.

**Note** The repositories for the XR VM and the System Admin VM are different. The system automatically adds a routing package to the XR VM repository and a system administration package to the System Admin VM repository.

# **Step 2** show install request

#### Example:

RP/0/RP0/CPU0:router#show install request

(Optional) Displays the operation ID of the add operation and its status. The percentage of installation in progress is displayed. The operation ID can be later used to execute the **activate** command.

Install operation 8 is still in progress

For system administration packages, the remaining steps must be performed from the System Admin EXEC mode. Use the **admin** command to enter the System Admin EXEC mode.

#### **Step 3** show install repository

#### Example:

RP/0/RP0/CPU0:router#show install repository

Displays packages that are added to the repository. Packages are displayed only after the install add operation is complete.

3 package(s) in XR repository:

```
ncs6k-mini-x-<release-version>
ncs6k-mcast-<release-version>
ncs6k-mpls-<release-version>
```

# **Step 4** show install inactive

# Example:

From the XR VM:

RP/0/RP0/CPU0:router#sh install inactive

```
5 inactive package(s) found:
    ncs6k-mcast-<release-version>
    ncs6k-mpls-<release-version>
    ncs6k-mini-x-<release-version>
    ncs6k-xr-<release-version>
    ncs6k-mgbl-<release-version>
```

#### From the SystemAdmin VM:

```
sysadmin-vm:0_RP0#sh install inactive
Node 0/RP0 [RP]
```

```
Inactive Packages:
    ncs6k-mini-x-<release-version>
    ncs6k-sysadmin-<release-version>
Node 1/RP0 [RP]
Inactive Packages:
    ncs6k-mini-x-<release-version>
    ncs6k-sysadmin-<release-version>
```

Displays inactive packages that are present in the repository. Only inactive packages can be activated.

```
Two inactive package(s) found:
    ncs6k-mcast-<release-version>
    ncs6k-mpls-<release-version>
```

# **Step 5** Execute one of these:

• install activate package name

• install activate id operation id

#### Example:

```
RP/0/RP0/CPU0:router#install activate ncs6k-mcast-<release-version> ncs6k-mpls-<release-version>
```

#### or

RP/0/RP0/CPU0:router#install activate id 8

The package configurations are made active on the router. As a result, new features and software fixes take effect. This operation is performed in asynchronous mode. The **install activate** command runs in the background, and the EXEC prompt is returned as soon as possible.

If you use the operation ID, all packages that were added in the specified operation are activated together. For example, if 5 packages are added in operation 8, by executing **install activate id 8**, all 5 packages are activated together. You do not have to activate the packages individually.

Activation of some SMUs require a manual reloading of the router. When such SMUs are activated, a warning message is displayed to perform reload. The components of the SMU get activated only after the reload is complete. Perform router reload immediately after executing the **install activate** command. If the SMU has dependency on both XR VM

and System Admin VM, perform the reload after activating the SMU in both VMs so that they take effect simultaneously. To reload the router, use the **hw-module location all reload** command from the System Admin EXEC mode.

#### **Step 6** install commit

#### Example:

RP/0/RP0/CPU0:router#install commit

Commits the newly active software.

# **Step 7** show install active

#### Example:

RP/0/RP0/CPU0:router#show install active

#### Displays packages that are active.

```
Node 0/RP0/CPU0 [RP]
   Boot Partition: xr_lv0
   Active Packages: 3
       ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
       ncs6k-mcast-<release-version>
       ncs6k-mpls-<release-version>
Node 0/RP1/CPU0 [RP]
   Boot Partition: xr_lv0
   Active Packages: 3
       ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
       ncs6k-mcast-<release-version>
       ncs6k-mpls-<release-version>
Node 0/3/CPU0 [LC]
   Boot Partition: xr lv0
   Active Packages: 3
       ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
        ncs6k-mcast-<release-version>
       ncs6k-mpls-<release-version>
```

From the result, verify that the same image and package versions are active on all RPs and LCs.

Related Commands	Purpose
show install log	Displays the log information for the install process; this can be used for troubleshooting in case of install failure.
show install package	Displays the details of the packages that have been added to the repository. Use this command to identify individual components of a package.
install prepare	Makes pre-activation checks on an inactive package, to prepare it for activation.
show install prepare	Displays the list of package that have been prepared and are ready for activation.

# **Installing Packages: Related Commands**

# What to do next

- After performing a system upgrade, upgrade FPD by using the **upgrade hw-module location all fpd all** command from the System Admin EXEC mode. The progress of FPD upgrade process can be monitored using the **show hw-module fpd** command in the System Admin EXEC mode. Reload the router after the FPD upgrade is completed.
- Verify the installation using the install verify packages command.
- Uninstall the packages or SMUs if their installation causes any issues on the router. See Uninstall Packages, on page 9.



**Note** ISO images cannot be uninstalled. However, you can perform a system downgrade by installing an older ISO version.

# Named SDR XR Upgrade

Perform sequentially XR VM upgrade or downgrade for named SDRs. Each of these SDRs shall be upgraded or downgraded to run different versions of the software, based on the XR image.

# **SUMMARY STEPS**

- **1.** Execute one of these:
  - install add source <tftp transfer protocol>/package path/ filename1 filename2 ...
  - install add source <harddisk:/>package path/ filename1 filename2 ...
  - install add source < ftp or sftp transfer protocol>//user@server:/package\_path/ filename1 filename2
- 2. show install repository
- 3. install extract mini\_package
- 4. show install repository
- 5. install prepare <*xr* package> package1 package2 ...
- 6. install activate
- 7. install commit

# **DETAILED STEPS**

**Step 1** Execute one of these:

- install add source <tftp transfer protocol>/package\_path/ filename1 filename2 ...
- install add source <harddisk:/>package\_path/ filename1 filename2 ...
- install add source <ftp or sftp transfer protocol>//user@server:/package\_path/ filename1 filename2 ...

# Example:

The software files are unpacked from the package and added to the software repository. This operation might take time depending on the size of the files being added. The operation is performed in asynchronous mode. The **install add** command runs in the background, and the XR EXEC mode is returned as soon as possible.

#### **Step 2** show install repository

#### Example:

RP/0/RP0/CPU0:router#show install repository

Displays packages that are added to the repository. Packages are displayed only after the **install add source** operation is complete.

# 19 package(s) in XR repository:

ncs6k-xr- <release-version></release-version>
ncs6k-mpls- <release-version></release-version>
ncs6k-mcast- <release-version></release-version>
ncs6k-doc- <release-version></release-version>
ncs6k-k9sec- <release-version></release-version>
ncs6k-mini-x- <release-version></release-version>
ncs6k-k9sec- <release-version></release-version>
ncs6k-xr- <release-version></release-version>
ncs6k-doc- <release-version></release-version>
ncs6k-mgbl- <release-version></release-version>
ncs6k-mpls- <release-version></release-version>
ncs6k-doc- <release-version></release-version>
ncs6k-mgbl- <release-version></release-version>
ncs6k-mcast- <release-version></release-version>
ncs6k-k9sec- <release-version></release-version>
ncs6k-mgbl- <release-version></release-version>
ncs6k-mpls- <release-version></release-version>
ncs6k-mcast- <release-version></release-version>
ncs6k-mini-x- <release-version></release-version>

# **Step 3** install extract *mini\_package*

## **Example:**

RP/0/RP0/CPU0:router#install extract ncs6k-mini-x-<release-version>

Extracts the ISO image from ncs6k-mini-x and places it in repository. Running the command from XR VM extracts only the ISO file for XR.

# **Step 4** show install repository

To get the XR package that is extracted in the previous step.

#### Example:

RP/0/RP0/CPU0:router#show install repository

Displays XR packages that are added to the repository. Packages are displayed only after the **install extract** of the mini package is complete.

**Step 5** install prepare <*xr* package> package1 package2 ...

#### Example:

```
RP/0/RP0/CPU0:router#install prepare ncs6k-xr-<release-version> ncs6k-mcast-<release-version>
ncs6k-mpls-<release-version> ncs6k-mgbl-<release-version> ncs6k-doc-<release-version>
ncs6k-k9sec-<release-version>
```

Prepares the installable files before activation. During the prepare phase, pre-activation checks are made and the components of the installable files are loaded on to the router setup.

```
Dec 05 16:42:38 Install operation 17 started by root:
  install prepare pkg ncs6k-xr-<release-version> ncs6k-mcast-<release-version>
ncs6k-mpls-<release-version> ncs6k-mgbl-<release-version> ncs6k-doc-<release-version>
ncs6k-k9sec-<release-version>
Dec 05 16:42:38 Package list:
Dec 05 16:42:38 ncs6k-xr-<release-version>
Dec 05 16:42:38
                ncs6k-mcast-<release-version>
Dec 05 16:42:38 ncs6k-mpls-<release-version>
                ncs6k-mgbl-<release-version>
Dec 05 16:42:38
Dec 05 16:42:38
                  ncs6k-doc-<release-version>
Dec 05 16:42:38
                  ncs6k-k9sec-<release-version>
Dec 05 16:42:39 Install operation will continue in the background
RP/0/RP0/CPU0:router#Dec 05 16:44:42 Install operation 17 finished successfully
```

#### **Step 6** install activate

#### Example:

RP/0/RP0/CPU0:router#install activate

All the packages that have been prepared are activated together to make the package configurations active on the router.

Activation of the SMUs requires reboot of the SDR and a warning message is displayed to perform reboot. The components of the SMU get activated only after the reboot is complete. Perform reboot immediately after the execution of the **install activate** command is completed.

```
Dec 05 16:47:35 Install operation 18 started by root:
    install activate
This install operation will reboot the sdr, continue?
    [yes/no]:[yes] yes
Dec 05 16:47:38 Install operation will continue in the background
RP/0/RP0/CPU0:router#Dec 05 16:47:51 Install operation 18 finished successfully
```

# Step 7 install commit

#### Example:

RP/0/RP0/CPU0:router#install commit

Commits the newly activated software.

**Note** If you want to do the system upgrade of more than one SDR, the **install commit** command has to be executed on the first upgraded SDR before trying to upgrade the remaining SDRs.

# **Uninstall Packages**

Complete this task to uninstall a package. All router functionalities that are part of the uninstalled package are deactivated. Packages that are added in the XR VM cannot be uninstalled from the System Admin VM, and vice versa.

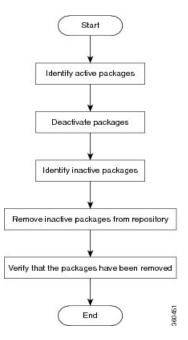


Note

Installed ISO images cannot be uninstalled. Also, kernel SMUs that install third party SMU on host, XR VM and System Admin VM, cannot be uninstalled. However, subsequent installation of ISO image or kernel SMU overwrites the existing installation.

The workflow for uninstalling a package is shown in this flowchart.

Figure 1: Uninstalling Packages Workflow



This task uninstalls XR VM packages. If you need to uninstall System Admin packages, run the same commands from the System Admin EXEC mode.

# **SUMMARY STEPS**

- 1. show install active
- **2.** Execute one of these:
  - install deactivate package name
  - install deactivate id operation\_id
- **3**. show install inactive
- 4. install remove package name
- 5. show install repository

# **DETAILED STEPS**

**Step 1** show install active

#### Example:

RP/0/RP0/CPU0:router#show install active

Displays active packages. Only active packages can be deactivated.

```
ncs6k-mpls-<release-version>
```

```
Node 0/RP1/CPU0 [RP]
Boot Partition: xr_lv0
Active Packages: 3
    ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
    ncs6k-mcast-<release-version>
    ncs6k-mpls-<release-version>
Node 0/3/CPU0 [LC]
Boot Partition: xr_lv0
Active Packages: 3
    ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
    ncs6k-mcast-<release-version>
    ncs6k-mcast-<release-version>
```

#### **Step 2** Execute one of these:

• install deactivate package name

• install deactivate id operation id

#### Example:

```
RP/0/RP0/CPU0:router#install deactivate ncs6k-mcast-<release-version> ncs6k-mpls-<release-version>
```

or

```
RP/0/RP0/CPU0:router#install deactivate id 8
```

All features and software patches associated with the package are deactivated. You can specify multiple package names and deactivate them simultaneously.

If you use the operation ID, all packages that were added in the specified operation are deactivated together. You do not have to deactivate the packages individually.

# **Step 3** show install inactive

# **Example:**

RP/0/RP0/CPU0:router#show install inactive

The deactivated packages are now listed as inactive packages. Only inactive packages can be removed from the repository.

```
Two inactive package(s) found:
    ncs6k-mcast-<release-version>
    ncs6k-mpls-<release-version>
```

## **Step 4** install remove package name

#### Example:

RP/0/RP0/CPU0:router#install remove ncs6k-mcast-<release-version> ncs6k-mpls-<release-version>

The inactive packages are removed from the repository.

Use the **install remove** command with the **id** *operation-id* keyword and argument to remove all packages that were added for the specified operation ID.

#### **Step 5** show install repository

#### Example:

RP/0/RP0/CPU0:router#show install repository

Displays packages available in the repository. The package that are removed are no longer displayed in the result.

```
1 package(s) in XR repository:
    ncs6k-mini-x-<release-version>
```

# What to do next

Install required packages. See Install Packages, on page 3

# **Orchestrated Calvados Upgrade (OCU)**

# **SUMMARY STEPS**

- 1. install add source/harddisk ncs6k-mini-x.iso-<release-version>.DT IMAGE
- 2. show install repository
- **3.** install extract *mini* package
- 4. show install repository all
- 5. install prepare issuncs6k-sysadmin-<release-version>host-<release-version>
- 6. install activate issu
- 7. install commit

# **DETAILED STEPS**

**Step 1** install add source/harddisk ncs6k-mini-x.iso-<release-version>.DT IMAGE

#### Example:

RP/0/RP0/CPU0:router## install add source /harddisk: ncs6k-mini-x.iso-<release-version>.DT IMAGE

The software files are unpacked from the package and added to the software repository. This operation might take time depending on the size of the files being added. The operation is performed in asynchronous mode. The **install add** command runs in the background.

```
Tue Apr 19 18:25:37.570 UTC
result Tue Apr 19 18:25:38 2016 Install operation 4 (install add) started by user 'root' will continue
asynchronously.
sysadmin-vm:0_RPO# show install log 4
Tue Apr 19 18:27:51.667 UTC
log 4
Apr 19 18:25:37 Admin install operation 4 started by user 'root'
Apr 19 18:25:37 install add source /harddisk: ncs6k-mini-x.iso-<release-version>.DT IMAGE
```

### **Step 2** show install repository

#### Example:

RP/0/RP0/CPU0:router#show install repository

Verifies that the host ISO and sysadmin ISO files are properly added to repository.

Tue Apr 19 18:28:17.270 UTC Admin repository

ncs6k-mini-x-<release-version>
ncs6k-mini-x-<release-version>
ncs6k-sysadmin-<release-version>

```
XR repository
------
ncs6k-mini-x-<release-version>
ncs6k-mini-x-<release-version>
```

# Host repository

host-<release-version>
host-<release-version>

### **Step 3** install extract *mini* package

#### Example:

RP/0/RP0/CPU0:router#install extract ncs6k-mini-x-<release-version>

#### Running the command from System Admin VM extracts the host and ISO file for System Admin installation.

```
Tue Apr 19 18:28:34.155 UTC
result Tue Apr 19 18:28:35 2016 Install operation 5 (install extract) started by user 'root' will
continue asynchronously.
sysadmin-vm:0 RPO# Tue Apr 19 18:30:13 2016 Install operation 5 completed successfully.
```

# **Step 4** show install repository all

### **Example:**

RP/0/RP0/CPU0:router#show install repository all

Verifies that the host ISO and sysadmin ISO files are properly added to repository.

XR repository ----ncs6k-mini-x-<release-version>

```
ncs6k-mini-x-<release-version>
ncs6k-xr-<release-version>
```

Host repository host-<release-version> host-<release-version>

#### **Step 5** install prepare issuncs6k-sysadmin-<release-version>host-<release-version>

#### Example:

RP/0/RP0/CPU0:router# install prepare issu ncs6k-sysadmin-<release-version> host-<release-version>

Prepares the installable files before activation. During the prepare phase, pre-activation checks are made and the components of the installable files are loaded on to the router setup.

Tue Apr 19 18:30:55.754 UTC result Tue Apr 19 18:30:59 2016 Install operation 6 (install prepare issu) started by user 'root' will continue asynchronously. sysadmin-vm:0 RPO# Tue Apr 19 18:33:03 2016 Install operation 6 completed successfully.

#### Step 6 install activate issu

#### Example:

RP/0/RP0/CPU0:router#install activate issu

#### Activates the upgrade to new version.

Tue Apr 19 18:33:14.470 UTC This install operation will result in admin VMs reload Do you want to proceed [yes/no]: yes Proceeding with operation result Tue Apr 19 18:33:17 2016 Install operation 6 (install activate issu) started by user 'root' will continue asynchronously. sysadmin-vm:0\_RPO# Tue Apr 19 18:33:17 2016 Calvados ISSU phase one Initiated sysadmin-vm:0 RP0# Tue Apr 19 18:33:22 2016 Install operation 7 (install activate issu) started by user 'root' will continue asynchronously. sysadmin-vm:0 RPO# Tue Apr 19 18:34:46 2016 Install sub operation 7 completed successfully. sysadmin-vm:0 RP0# Tue Apr 19 18:34:46 2016 Admin VM of nodes 0/RP1,0/1,0/6,0/0 will now reload as part of the issu operation Tue Apr 19 18:36:33 2016 Install sub operation 7 (install activate issu) started by user 'root' will continue asynchronously. sysadmin-vm:0 RPO# sysadmin-vm:0 RPO# sysadmin-vm:0 RP0# Tue Apr 19 18:37:55 2016 Install operation 7 completed successfully. sysadmin-vm:0 RP0# Tue Apr 19 18:37:55 2016 Admin VM of node 0/RP0 will now reload as part of the issu operation

#### Step 7 install commit

#### Example:

RP/0/RP0/CPU0:router#install commit

Commits the newly activated software.

**Note** After Orchestrated Calvados Upgrade (OCU), wait for few minutes to run the **admin** command.

# **Install Prepared Packages**

A system upgrade or feature upgrade is performed by activating the ISO image file, packages, and SMUs. It is possible to prepare these installable files before activation. During the prepare phase, pre-activation checks are made and the components of the installable files are loaded on to the router setup. The prepare process runs in the background and the router is fully usable during this time. When the prepare phase is over, all the prepared files can be activated instantaneously. The advantages of preparing before activation are:

- If the installable file is corrupted, the prepare process fails. This provides an early warning of the problem. If the corrupted file was activated directly, it might cause router malfunction.
- Directly activating an ISO image for system upgrade takes considerable time during which the router is not usable. However, if the image is prepared before activation, not only does the prepare process run asynchronously, but when the prepared image is subsequently activated, the activation process too takes very less time. As a result, the router downtime is considerably reduced.

Complete this task to upgrade the system and install packages by making use of the prepare operation.



Note

Depending on whether you are installing a System Admin package or a XR package, execute the **install** commands in the System Admin EXEC mode or XR EXEC mode respectively. All **install** commands are applicable in both these modes.

#### Before you begin

- Configure and connect to the XR VM management port. The installable file is accessed through the management port. For details about configuring the XR VM management port, see Configure the XR VM Management Port.
- Copy the package to be installed wither on the router's hard disk or on a network server to which the router has access.

# **SUMMARY STEPS**

- 1. Add the required ISO image and packages to the repository.
- 2. show install repository
- **3.** Execute one of these:
  - install prepare package\_name
  - install prepare id operation\_id
- 4. show install prepare
- 5. install activate
- 6. show install active

# **DETAILED STEPS**

Step 1Add the required ISO image and packages to the repository.For details, see Install Packages, on page 3.

**Step 2** show install repository

#### Example:

RP/0/RP0/CPU0:router#show install repository

Perform this step to verify that the required installable files are available in the repository. Packages are displayed only after the "install add" operation is complete.

3 package(s) in XR repository: ncs6k-mini-x-<release-version> ncs6k-mpls-<release-version>
ncs6k-mcast-<release-version>

#### **Step 3** Execute one of these:

- install prepare package name
- install prepare id operation id

#### Example:

```
RP/0/RP0/CPU0:router#install prepare ncs6k-mini-x-<release-version> ncs6k-mcast-<release-version>
ncs6k-mpls-<release-version>
```

or

```
RP/0/RP0/CPU0:router#install prepare id 8
```

The prepare process takes place. This operation is performed in asynchronous mode. The **install prepare** command runs in the background, and the EXEC prompt is returned as soon as possible.

If you use the operation ID, all packages that were added in the specified operation are prepared together. For example, if 5 packages are added in operation 8, by executing **install prepare id 8**, all 5 packages are prepared together. You do not have to prepare the packages individually.

#### **Step 4** show install prepare

#### Example:

RP/0/RP0/CPU0:router#show install prepare

#### Displays packages that are prepared.

```
RP/0/RP0/CPU0:router#show install prepare
Thu Nov 21 11:48:33.669 UTC
Prepared Boot Image: ncs6k-mini-x-<release-version>
Prepared Boot Partition: /dev/panini_vol_grp/xr_lv6
Restart Type: Reboot
Prepared Packages:
ncs6k-mini-x-<release-version>
ncs6k-mpls-<release-version>
ncs6k-mcast-<release-version>
```

Use the "install activate" command to activate the prepared packages. Use the "install prepare clean" command to undo the install prepare operation.

From the result, verify that all the required packages have been prepared.

# **Step 5** install activate

#### Example:

RP/0/RP0/CPU0:router#install activate

All the packages that have been prepared are activated together to make the package configurations active on the router.

**Note** You should not specify any package name or operation ID in the CLI.

Activation of some SMUs require manual reload of the router. When such SMUs are activated, a warning message is displayed to perform reload. The components of the SMU get activated only after the reload is complete. Perform router reload immediately after the execution of the **install activate** command is completed.

#### **Step 6** show install active

#### Example:

RP/0/RP0/CPU0:router#show install active

#### Displays packages that are active.

```
Node 0/RP0/CPU0 [RP]
   Boot Partition: xr lv0
   Active Packages: 3
       ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
        ncs6k-mcast-<release-version>
       ncs6k-mpls-<release-version>
Node 0/RP1/CPU0 [RP]
   Boot Partition: xr lv0
   Active Packages: 3
       ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
       ncs6k-mcast-<release-version>
       ncs6k-mpls-<release-version>
Node 0/3/CPU0 [LC]
   Boot Partition: xr lv0
   Active Packages: 3
        ncs6k-mini-x-<release-version> version=<release-version> [Boot image]
        ncs6k-mcast-<release-version>
       ncs6k-mpls-<release-version>
```

From the result, verify that on all RPs and LCs, the same image and package versions are active.

Related Commands	Purpose
show install log	Displays the log information for the install process; this can be used for troubleshooting in case of install failure.
show install package	Displays the details of the packages that have been added to the repository. Use this command to identify individual components of a package.
install prepare clean	Clears the prepare operation and removes all the packages from the prepared state.

#### **Installing Packages: Related Commands**

#### What to do next

- After performing a system upgrade, upgrade FPD by using the **upgrade hw-module location all fpd all** command from the System Admin EXEC mode. The progress of FPD upgrade process can be monitored using the **show hw-module fpd** command in the System Admin EXEC mode. Reload the router after the FPD upgrade is completed.
- Verify the installation using the install verify packages command.
- Uninstall the packages or SMUs if their installation causes any issues on the router. See Uninstall Packages, on page 9.



Note

ISO images cannot be uninstalled. However, you can perform a system downgrade by installing an older ISO version. **Related Topics** 

Upgrading the OS and Features, on page 1 install prepare

# **Installing Packages using ISSU**

In-Service Software Upgrade (ISSU) provides the ability to upgrade the router software with no outage on the control plane and forwarding plane. ISSU is a user-initiated and user-controlled process that uses Cisco nonstop forwarding (NSF) and non-stop routing (NSR). ISSU supports upgrading an image from a lower to a higher version and downgrading an image from a higher version to a lower version. ISSU supports zero packet loss (ZPL) and zero topology loss (ZTL).



Note

If you are performing an IOS XR image upgrade using ISSU, ensure that node reset is disabled on all the line cards. To disable node reset, use the **hw-module reset auto disable** location **node-id** command in the System Admin mode. After completing the IOS XR image upgrade, reenable node reset using **no hw-module** reset auto disable location **node-id** command in the System Admin mode.

The upgrade or downgrade using ISSU installation involves:

- Prepare phase: The installable files are pre-checked and loaded on the router before activation.
- Activate phase: The new image (V2) is downloaded to all nodes in the router replacing the old image (V1). This phase can be run step-by-step phases like *Load*, *Run* and *Cleanup* or by using a one-shot *Activate* phase.



**Note** The *Prepare* phase is optional and can be skipped because the *Load* phase prepares the package if *Prepare* phase was not performed before the *Load* phase.

• Commit phase: The ISSU installation is complete with V2 on all nodes.

ISSU supports installing the System Admin and XR VM using ISSU individually. The System Admin and XR VM can also be upgraded sequentially using System ISSU in a single process. The upgrade sequence is System Admin ISSU followed by XR ISSU. The downgrade sequence is XR ISSU followed by System Admin ISSU. Committing the upgrade from XR commits the System Admin and XR software. But committing from System Admin commits only the System Admin software.

System Admin ISSU:

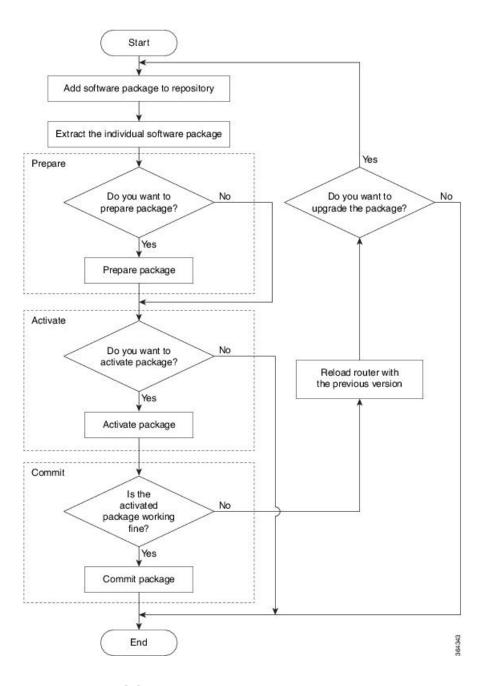
- · Packages can be System Admin SMUs, Host SMUs, System Admin ISO and Host ISU
- There is no ISSU SMU for System Admin
- All route processors (RP) must have redundancy
- Upgrade and downgrade are supported
- · There is no individual activate load or activate run phases
- Preparing the installable files before activation is optional

- Aborting the process is not supported after the activation starts. Reload the system to restore the old version
- When the image is used to upgrade, the System Admin ISO must be passed along with the host ISO
- Commit command will freeze the new version (V2)
- · Host SMUs cannot be deactivated. System Admin SMUs can be deactivated through ISSU

# XR ISSU:

- Packages can be SMUs and SMU with ISO.
- If the image is used, the image must be compatible with the current active image.
- All route processors (RP) must have redundancy.
- Upgrade and downgrade are supported.
- Supports step-by-step or one-shot ISSU.
- Aborting the process is not supported after the activation starts. Reload the system to restore the old version.

The workflow for installing a package using ISSU is shown in this flowchart.



# **Install Packages using ISSU**

Complete this task to upgrade the system or install a patch. The system upgrade is done using an ISO image file, while the patch installation is done using packages and SMUs. Depending on whether you are installing a System Admin package or a XR package, execute these commands in the System Admin EXEC mode or XR EXEC mode respectively.



Note

When an upgrade of RSP1 and line cards is performed together using Admin ISSU, all the VMs on those nodes continue to be monitored by the VM manager on RSP0. Hence, RSP1 is always reloaded at the same time as the line cards. Also, as NCS 6000 series does not have active and standby VM pairs; active processes are distributed evenly amongst all VMs.

#### Before you begin

Copy the package to be installed either on the router's hard disk or on a network server to which the router has access.

Dual route processor (RP) system with standby in "is ready" state.

**Step 1** install add package name

#### Example:

For XR VM,

RP/0/RP0/CPU0:router#install add ncs6k-x-<release-version>

Downloads software package from the location specified by the user to the software repository on route processor (RP) or shelf controller (SC) nodes. The package can be an ISO or a SMU.

# **Step 2** install extract package\_name

# **Example:**

For XR VM,

RP/0/RP0/CPU0:router#install extract ncs6k-x-<release-version>

For System Admin VM,

sysadmin-vm:0 RP0#install extract ncs6k-x-<release-version>

Extracts the ISO image from ncs6k-x.iso and places it in repository. Running the command from XR VM extracts only the ISO file for XR, and running the command from System Admin VM extracts the host and ISO file for System Admin installation. Upgrading the system using ISSU involves upgrading both the System Admin VM and XR VM.

# **Step 3** show install repository all

Verifies that the V2 host ISO and V2 sysadmin ISO for System Admin ISSU, and V2 XR ISO for XR ISSU are properly added to repository.

**Step 4** (Optional) install prepare issu V2sysadmin\_package\_name.iso v2Host\_package\_Name.iso<V2 SMU's optional>

# Example:

For XR VM,

RP/0/RP0/CPU0:router#install prepare issu ncs6k-xr-<release-version>

For System Admin VM,

sysadmin-vm:0 RP0#install prepare issu ncs6k-sysadmin-<release-version> host-<release-version>

Prepares the installable files before activation. During the prepare phase, pre-activation checks are made and the components of the installable files are loaded on to the router setup.

**Step 5** Skip to step 6 if you want to install XR ISSU using step-by-step phases. To activate ISSU installation in XR VM and System Admin VM using a single phase, use **install activate issu** command.

### **Example:**

For XR VM,

RP/0/RP0/CPU0:router#install activate issu ncs6k-xr-<release-version>

For System Admin VM,

sysadmin-vm:0 RPO#install activate issu ncs6k-xr-<release-version>

Activates the upgrade to new V2 version. If the *Prepare* phase mentioned in step 4 is not performed, the package is implicitly prepared during the *Activate* phase.

**Step 6** To activate the XR ISSU in phases, complete these steps:

#### a) install activate issu load

#### Example:

RP/0/RP0/CPU0:router#install activate issu load ncs6k-xr-<release-version>

Downloads the new image (V2) to all nodes in the router. The new image is checked for compatibility to ensure that the router can be upgraded. At the start of the *Load* phase, the router configuration mode is locked, and you cannot perform any configuration on the router until ISSU completes the phase. At the end of this stage, all standby nodes run V2 and all active nodes (including all line cards) still run the original software images (V1).

An abort of the upgrade process during the *Load* phase, either manually or due to failures, results in a hitless rollback and each standby or upgraded node is reloaded with V1. The *Load* phase is completed once all standby nodes are successfully loaded with the new image.

### b) install activate issu run

#### Example:

RP/0/RP0/CPU0:router#install activate issu run

Starts version switch from V1 to V2. All the packages that have been prepared are activated to make the package configurations active on the router.

An abort of the upgrade process during the *Run* phase results in a router reload with the original software image.

#### c) install activate issu cleanup

# Example:

RP/0/RP0/CPU0:router#install activate issu cleanup

Initiates shutdown of VMs with previous versions after running the activation. The *Cleanup* phase concludes the ISSU process and the new software runs on all nodes in the system.

# Step 7 install commit

Commits the newly active software.

**Note** Committing from XR will commit System Admin and XR software. Whereas, committing from System Admin will only commit the System Admin software.

Related Commands	Purpose
show install log	Displays the log information for the install process; this can be used for troubleshooting in case of install failure.
install activate issu abort	Initiates ISSU abort in XR VM. ISSU aborts if the command is run before ISSU <i>Run</i> phase starts. All the changes due to the install activity are reset
install prepare clean	Clears the prepared image.
show install active	Verifies that the versions have changed after installation.

# What to do next

- Verify the installation using the **show issu summary** command.
- Uninstall the packages or SMUs if their installation causes any issues on the router.



**Note** ISO images cannot be uninstalled. However, you can perform a system downgrade by installing an older ISO version.

Perform System Upgrade and Install Feature Packages