# Configuring and Monitoring Alarm

This chapter describes monitoring alarms, alarms filtering support and configuring external alarms for fan tray alarm port.

This chapter includes the following sections:

## Monitoring Alarms

Once hardware is installed and operational, use alarms to monitor hardware status on a daily basis.

The routers are designed to send alarm notifications when problems are detected. Network administrators do not need to use show commands to poll devices on a routine basis and can monitor the network remotely. However, network administrators can perform onsite monitoring if they so choose.

Use **snmp-server enable traps alarms <severity>** command to enable the entity related Traps.

The default severity level is informational, which shows all alarms. Severity levels are defined as the following:

- 1—Critical. The condition affects service.
- 2—Major. Immediate action is needed.
- 3—Minor. Minor warning conditions.
- 4—Informational. No action is required. This is the default.

The entity notifications **ceAlarmAsserted** and **ceAlarmCleared** are used to report the condition for e.g. when a physical entity asserted or cleared an alarm.

**Note** Effective from Cisco IOS XE Everest 16.6.1, on RSP3 module, alarm notification is enabled on 900 watts DC power supply. There are 2 input feeds for 900 watts DC power supply, if one of the input voltage is lesser than the operating voltage, critical alarm is generated for that particular feed and clears (stops) once the voltage is restored but the power supply state remains in OK state as the other power supply is operationally up.

## Restriction

External Alarms are *not* supported.

# Network Administrator Checks Console or Syslog for Alarm Messages

The network administrator can monitor alarm messages by reviewing alarm messages sent to the system console or to a syslog.

## Enabling the Logging Alarm Command

The logging alarm command must be enabled for the system to send alarm messages to a logging device, such as the console or a syslog. This command is not enabled by default.

You can specify the severity level of alarm to log. All alarms at and above the specified threshold generate alarm messages. For example, the following command sends only critical alarm messages to logging devices:

```
Router(config)# logging alarm critical
```

If alarm severity is not specified, alarm messages for all severity levels are sent to logging devices.

## Examples of Alarm Messages

The following alarm messages are examples of alarm messages that are sent to the console when a SPA is removed without first doing a graceful deactivation of the SPA. The alarm is cleared when the SPA is re-inserted.

SPA REMOVED

*May 18 14:50:48.540: %TRANSCEIVER-6-REMOVED: SIP0: iomd: Transceiver module removed from TenGigabitEthernet0/0/1

*May 18 14:50:49.471: %IOSXE_OIR-6-REMSPA: SPA removed from subslot 0/0, interfaces disabled

*May 18 14:50:49.490: %SPA_OIR-6-OFFLINECARD: SPA (A900-IMA2Z) offline in subslot 0/0

SPA RE-INSERTED

*May 18 14:52:11.803: %IOSXE_OIR-6-INSSPA: SPA inserted in subslot 0/0

*May 18 14:52:52.807: %SPA_OIR-6-ONLINECARD: SPA (A900-IMA2Z) online in subslot 0/0

*May 18 14:52:53.543: %TRANSCEIVER-6-INSERTED: SIP0: iomd: transceiver module inserted in TenGigabitEthernet0/0/0

*May 18 14:52:53.551: %TRANSCEIVER-6-INSERTED: SIP0: iomd: transceiver module inserted in TenGigabitEthernet0/0/1

*May 18 14:52:54.780: %LINK-3-UPDOWN: Interface TenGigabitEthernet0/0/0, changed state to down

*May 18 14:52:54.799: %LINK-3-UPDOWN: Interface TenGigabitEthernet0/0/1, changed state to down

*May 18 14:53:06.578: %LINEPROTO-5-UPDOWN: Line protocol on Interface TenGigabitEthernet0/0/1, changed state to up

*May 18 14:53:08.482: %LINK-3-UPDOWN: Interface TenGigabitEthernet0/0/1, changed state to up

## Alarms for Routers

To view the alarms on router, use the show facility-alarm status command. The example shows a critical alarm for Power supply along with the description:

SPA Removed

```
Router# show facility-alarm status
System Totals  Critical: 22  Major: 0  Minor: 0
Source                  Time              Severity      Description [Index]
------                  ------            --------      -------------------
subslot 0/0             May 18 2016 14:50:49   CRITICAL      Active Card Removed OIR
Alarm [0]
GigabitEthernet0/1/0    May 11 2016 18:53:36   CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/1    May 11 2016 18:53:36   CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/2    May 11 2016 18:53:36   CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/5    May 11 2016 18:53:36   CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/6    May 11 2016 18:53:36   CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/7    May 11 2016 18:53:36   CRITICAL      Physical Port Link Down [1]
xcvr container 0/2/0    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/2/2    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
GigabitEthernet0/2/3    May 11 2016 18:54:25   CRITICAL      Physical Port Link Down [1]
xcvr container 0/2/4    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/2/5    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
GigabitEthernet0/2/6    May 11 2016 18:54:25   CRITICAL      Physical Port Link Down [1]
SONET 0/3/0             May 11 2016 18:54:25   INFO          Physical Port Administrative
 State Down [36]
xcvr container 0/3/1    May 11 2016 18:53:44   INFO          Transceiver Missing [0]
xcvr container 0/3/2    May 11 2016 18:53:44   INFO          Transceiver Missing [0]
xcvr container 0/3/3    May 11 2016 18:53:44   INFO          Transceiver Missing [0]
xcvr container 0/4/0    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/1    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/2    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
GigabitEthernet0/4/3    May 11 2016 18:54:25   CRITICAL      Physical Port Link Down [1]
xcvr container 0/4/4    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/5    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/6    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/7    May 11 2016 18:54:25   CRITICAL      Transceiver Missing - Link
 Down [1]
TenGigabitEthernet0/4/8  May 11 2016 18:54:25   CRITICAL      Physical Port Link Down
[35]
```

SPA Re-Inserted

```
Router#show facility-alarm status
System Totals  Critical: 3  Major: 0  Minor: 0

Source                  Time              Severity      Description [Index]
------                  ------            --------      -------------------
GigabitEthernet0/0/0    Mar 29 2018 00:24:22   CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/0/3    Mar 29 2018 00:24:40   CRITICAL      Physical Port Link Down [1]
xcvr container 0/0/4    Mar 29 2018 00:24:20   CRITICAL      Transceiver Missing - Link
 Down [1]
```

To view critical alarms specifically, use the show facility-alarm status critical command:

```
Router# show facility-alarm status critical
System Totals  Critical: 22  Major: 0  Minor: 0
Source                  Time              Severity      Description [Index]
------                  ------            --------      -------------------
```

```
TenGigabitEthernet0/0/0    May 18 2016 14:53:02    CRITICAL      Physical Port Link Down
[35]
GigabitEthernet0/1/0       May 11 2016 18:53:36    CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/1       May 11 2016 18:53:36    CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/2       May 11 2016 18:53:36    CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/5       May 11 2016 18:53:36    CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/6       May 11 2016 18:53:36    CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/1/7       May 11 2016 18:53:36    CRITICAL      Physical Port Link Down [1]
xcvr container 0/2/0       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/2/2       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
GigabitEthernet0/2/3       May 11 2016 18:54:25    CRITICAL      Physical Port Link Down [1]
xcvr container 0/2/4       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/2/5       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
GigabitEthernet0/2/6       May 11 2016 18:54:25    CRITICAL      Physical Port Link Down [1]
xcvr container 0/4/0       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/1       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/2       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
GigabitEthernet0/4/3       May 11 2016 18:54:25    CRITICAL      Physical Port Link Down [1]
xcvr container 0/4/4       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/5       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/6       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
xcvr container 0/4/7       May 11 2016 18:54:25    CRITICAL      Transceiver Missing - Link
 Down [1]
TenGigabitEthernet0/4/8    May 11 2016 18:54:25    CRITICAL      Physical Port Link Down
[35]
```

To view the operational state of the major hardware components on the router, use the show platform diag command. This example shows the Power supply P0 has failed:

```
Chassis type: N520-X-4G4Z-A

Slot: 0, N520-X-4G4Z-A
  Running state                : ok
  Internal state               : online
  Internal operational state   : ok
  Physical insert detect time  : 00:00:56 (12:37:07 ago)
  Software declared up time    : 00:01:54 (12:36:09 ago)
  CPLD version                 : 00030016
  Firmware version             : 0.14(20180301:104121) [ncs520-dev 20572+]

Sub-slot: 0/0, 4xGE-4x10GE-FIXED
  Operational status           : ok
  Internal state               : inserted
  Physical insert detect time  : 00:03:39 (12:34:24 ago)
  Logical insert detect time   : 00:03:39 (12:34:24 ago)

Slot: R0, N520-X-4G4Z-A
  Running state                : ok, active
  Internal state               : online
  Internal operational state   : ok
  Physical insert detect time  : 00:00:56 (12:37:07 ago)
  Software declared up time    : 00:00:56 (12:37:07 ago)
  CPLD version                 : 00030016
  Firmware version             : 0.14(20180301:104121) [ncs520-dev 20572+]
```

```
Slot: F0,
  Running state            : ok, active
  Internal state           : online
  Internal operational state  : ok
  Physical insert detect time : 00:00:56 (12:37:07 ago)
  Software declared up time   : 00:01:48 (12:36:15 ago)
  Hardware ready signal time  : 00:00:00 (never ago)
  Packet ready signal time    : 00:01:38 (12:36:25 ago)
  CPLD version             : 00030016
  Firmware version         : 0.14(20180301:104121) [ncs520-dev 20572+]

Slot: P0, NCS520-PSU0
  State                    : ok
  Physical insert detect time : 00:00:00 (never ago)

Slot: P1, NA
  State                    : ok
  Physical insert detect time : 00:00:00 (never ago)

Slot: P2, NCS520-FAN
  State                    : ok
  Physical insert detect time : 00:00:00 (never ago)
```

## Reviewing and Analyzing Alarm Messages

To facilitate the review of alarm messages, you can write scripts to analyze alarm messages sent to the console or syslog. Scripts can provide reports on events such as alarms, security alerts, and interface status.

Syslog messages can also be accessed through Simple Network Management Protocol (SNMP) using the history table defined in the CISCO-SYSLOG-MIB.

# Alarm Filtering Support

The Alarm Filtering Support in the Cisco Entity Alarm MIB feature implements the alarm filter profile capability defined in CISCO-ENTITY-ALARM-MIB. Also implemented are configuration commands to control the severity of syslog messages and SNMP notifications triggered by the alarms.

# Information About Alarm Filtering Support

## Overview of Alarm Filtering Support

To configure alarm filtering in the Cisco Entity Alarm MIB, you should understand the following concepts:

### CISCO-ENTITY-ALARM-MIB

The CISCO-ENTITY-ALARM-MIB provides a management client with the capability to monitor alarms generated by physical entities in a network that are identified in the entPhysicalTable of the Entity-MIB (RFC 2737). Examples of these physical entities are chassis, fans, modules, ports, slots, and power supplies. The management client interfaces with an SNMP agent to request access to objects defined in the CISCO-ENTITY-ALARM-MIB.

## ceAlarmGroup

The ceAlarmGroup is a group in the CISCO-ENTITY-ALARM-MIB that defines objects that provide current statuses of alarms and the capability to instruct an agent to stop (cut off) signaling for any or all external audible alarms.

Following are the objects in ceAlarmGroup:

- ceAlarmCriticalCount
- ceAlarmMajorCount
- ceAlarmMinorCount
- ceAlarmCutoff
- ceAlarmFilterProfile
- ceAlarmSeverity
- ceAlarmList

## ceAlarmFilterProfileTable

The ceAlarmFilterProfileTable filters alarms according to configured alarm lists. The filtered alarms are then sent out as SNMP notifications or syslog messages, based on the alarm list enabled for each alarm type. This table is defined in the CISCO-ENTITY-ALARM-MIB and implemented in the group ceAlarmGroup.

## ceAlarmFilterProfile

An alarm filter profile controls the alarm types that an agent monitors and signals for a corresponding physical entity. The ceAlarmFilterProfile object holds an integer value that uniquely identifies an alarm filter profile associated with a corresponding physical entity. When the value is zero, the agent monitors and signals all alarms associated with the corresponding physical entity.

## ceAlarmHistTable:

This table contains the history of ceAlarmAsserted and ceAlarmCleared traps generated by the agent.

Each entry to the table will have physical index from entPhsicalTable and the severity of the alarm.

The ceAlarmAsserted and ceAlarmCleared trap varbinds are mostly from this table and the description from ceAlarmDescrTable.

## ceAlarmDescrTable:

This table contains a description for each alarm type defined by each vendor type employed by the system.

This table has the list of possible severity levels and the description for the physical entity, Object "ceAlarmDescrSeverity" indicates the severity of an alarm (1 to 4 as above).

## ceAlarmTable:

This table specifies alarm control and status information related to each physical entity contained by the system, including the alarms currently being asserted by each physical entity capable of generating alarms.

# Prerequisites for Alarm Filtering Support

- SNMP is configured on your routing devices.
- Familiarity with the ENTITY-MIB and the CISCO-ENTITY-ALARM-MIB.

## Restrictions for Alarm Filtering Support

- The CISCO-ENTITY-ALARM-MIB supports reporting of alarms for physical entities only, including chassis, slots, modules, ports, power supplies, and fans. In order to monitor alarms generated by a physical entity,it must be represented by a row in the entPhysicalTable .

# How to Configure Alarm Filtering for Syslog Messages and SNMP Notifications

## Configuring Alarm Filtering for Syslog Messages

This task describes how to configure the alarm severity threshold for generating syslog messages. When you use this command, the alarm severity threshold is included in the running configuration and automatically applied when the configuration is reloaded.

```
enable
configure terminal
logging alarm 2
show facility-alarm status
```

## Configuring Alarm Filtering for SNMP Notifications

This task describes how to configure the alarm severity threshold for generating SNMP notifications. When you use this command, the alarm severity threshold is included in the running configuration and automatically applied when the configuration is reloaded.

```
enable
configure terminal
snmp-server enable traps alarms 2
show facility-alarm status
```

# Configuration Examples for Alarm Filtering Support

## Configuring Alarm Filtering for Syslog Messages: Example

The following example shows how to configure an alarm filter for syslog messages:

```
Router# enable
Router# configure terminal
Enter configuration commands, one per line. End with CNTL/Z.
Router(config)# logging alarm 2
Router(config)# exit


Router#show facility-alarm status
System Totals  Critical: 3  Major: 0  Minor: 0

Source                 Time                   Severity      Description [Index]
------                 ------                 --------      -------------------
GigabitEthernet0/0/0   Mar 29 2018 00:24:22   CRITICAL      Physical Port Link Down [1]
GigabitEthernet0/0/3   Mar 29 2018 00:24:40   CRITICAL      Physical Port Link Down [1]
xcvr container 0/0/4   Mar 29 2018 00:24:20   CRITICAL      Transceiver Missing - Link
 Down [1]


Router# show logging
```

```
*Jun  8 07:00:35.038: %IOSXE_RP_ALARM-2-PEM: CLEAR MAJOR Fan Tray/Ext. ALARM: Fan Tray/Fan
 8 Failure
*Jun  8 07:00:35.038: %IOSXE_PEM-6-FANOK: The fan in slot P2/8 is functioning properly
Router# show facility-alarm status
System Totals  Critical: 2  Major: 0  Minor: 0
Source                 Time             Severity      Description [Index]
------                 ------           --------      -------------------
Power Supply Bay 0     Jun 07 2016 13:36:49   CRITICAL     Power Supply/FAN Module
Missing [0]
xcvr container 0/5/0   Jun 07 2016 13:37:43   CRITICAL     Transceiver Missing - Link
 Down [1]
xcvr container 0/5/1   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/2   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/3   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/4   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/5   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/6   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/7   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
Router# show facility-alarm status
System Totals  Critical: 2  Major: 1  Minor: 0
Source                 Time             Severity      Description [Index]
------                 ------           --------      -------------------
Power Supply Bay 0     Jun 07 2016 13:36:49   CRITICAL     Power Supply/FAN Module
Missing [0]
Fan Tray/Ext. ALARM:   Jun 08 2016 07:09:29   MAJOR        Fan Tray/Fan 11 Failure
[18]
xcvr container 0/5/0   Jun 07 2016 13:37:43   CRITICAL     Transceiver Missing - Link
 Down [1]
xcvr container 0/5/1   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/2   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/3   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/4   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/5   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/6   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
xcvr container 0/5/7   Jun 07 2016 13:37:43   INFO         Transceiver Missing [0]
Router# show logging
*Jun  8 07:00:35.038: %IOSXE_RP_ALARM-2-PEM: CLEAR MAJOR Fan Tray/Ext. ALARM: Fan Tray/Fan
 8 Failure
*Jun  8 07:00:35.038: %IOSXE_PEM-6-FANOK: The fan in slot P2/8 is functioning properly
*Jun  8 07:07:59.391: %IOSXE_RP_ALARM-2-PEM: ASSERT MAJOR Fan Tray/Ext. ALARM: Fan Tray/Fan
 11 Failure
*Jun  8 07:07:59.393: %IOSXE_PEM-3-FANFAIL: The fan in slot P2/11 is encountering a failure
 condition
*Jun  8 07:08:17.405: %IOSXE_RP_ALARM-2-PEM: CLEAR MAJOR Fan Tray/Ext. ALARM: Fan Tray/Fan
 11 Failure
*Jun  8 07:08:17.405: %IOSXE_PEM-6-FANOK: The fan in slot P2/11 is functioning properly
*Jun  8 07:09:29.449: %IOSXE_RP_ALARM-2-PEM: ASSERT MAJOR Fan Tray/Ext. ALARM: Fan Tray/Fan
 11 Failure
*Jun  8 07:09:29.449: %IOSXE_PEM-3-FANFAIL: The fan in slot P2/11 is encountering a failure
 condition
```

## Configuring Alarm Filtering for SNMP Notifications: Example

The following example shows how to configure an alarm filter for SNMP notifications:

```
Router# enable
Router# configure terminal
Enter configuration commands, one per line. End with CNTL/Z.
 Router(config)# snmp-server enable traps alarms 2
Router(config)#
Router(config)# exit
```

```
Router#show facility-alarm status
System Totals  Critical: 3  Major: 0  Minor: 0

Source                   Time                   Severity     Description [Index]
------                   ------                 --------     ------------------
GigabitEthernet0/0/0     Mar 29 2018 00:24:22   CRITICAL     Physical Port Link Down [1]
GigabitEthernet0/0/3     Mar 29 2018 00:24:40   CRITICAL     Physical Port Link Down [1]
xcvr container 0/0/4     Mar 29 2018 00:24:20   CRITICAL      Transceiver Missing - Link
 Down [1]
```