

# SIP ALG Resilience to DoS Attacks

The SIP ALG Resilience to DoS Attacks feature provides protection against Session Initiation Protocol (SIP) application layer gateway (ALG) denial of service (DoS) attacks. This feature supports a configurable lock limit, a dynamic blacklist, and configurable timers to prevent DoS attacks.

This module explains the feature and how to configure DoS prevention for the SIP application layer gateway (ALG). Network Address Translation and zone-based policy firewalls support this feature.

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# Information About SIP ALG Resilience to DoS Attacks

# **SIP ALG Resilience to DoS Attacks Overview**

The SIP ALG Resilience to DoS Attacks feature provides protection against denial of service (DoS) attacks to the Session Initiation Protocol (SIP) application layer gateway (ALG). This feature supports a configurable lock limit, a dynamic blacklist, and configurable timers to prevent DoS attacks. This feature is supported by Network Address Translation (NAT) and zone-based policy firewalls.

SIP is an application-level signaling protocol for setting up, modifying, and terminating real-time sessions between participants over an IP data network. These sessions could include Internet telephone calls, multimedia distribution, and multimedia conferences. SIP DoS attacks are a major threat to networks.

The following are types of SIP DoS attacks:

- SIP register flooding: A registration flood occurs when many VoIP devices try to simultaneously register to a network. If the volume of registration messages exceeds the device capability, some messages are lost. These devices then attempt to register again, adding more congestion. Because of the network congestion, users may be unable to access the network for some time.
- SIP INVITE flooding: An INVITE flood occurs when many INVITE messages are sent to servers that cannot support all these messages. If the attack rate is very high, the memory of the server is exhausted.
- SIP broken authentication and session attack: This attack occurs when an attacker presumes the identity of a valid user, using digest authentication. When the authentication server tries to verify the identity of the attacker, the verification is ignored and the attacker starts a new request with another session identity. These attacks consume the memory of the server.

# **SIP ALG Dynamic Blacklist**

One of the common methods of denial of service (DoS) attacks involves saturating the target network with external communication requests making the network unable to respond to legitimate traffic. To solve this issue, the SIP ALG Resilience to DoS Attacks feature uses configurable blocked lists. A blocked list is a list of entities that are denied a particular privilege, service, or access. Dynamic blacklists are disabled by default. When requests to a destination address exceed a predefined trigger criteria in the configured blocked list, the Session Initiation Protocol (SIP) application layer gateway (ALG) will drop these packets.

The following abnormal SIP session patterns are monitored by dynamic blocked lists:

- In the configured period of time if a source sends multiple requests to a destination and receives non-2xx (as per RFC 3261, any response with a status code between 200 and 299 is a "2xx response") final responses from the destination.
- In the configured period of time if a source sends multiple requests to a destination and does not receive any response from the destination.

# SIP ALG Lock Limit

Both Network Address Translation (NAT) and the firewall use the Session Initiation Protocol (SIP) application layer gateway (ALG) to parse SIP messages and create sessions through tokens. To maintain session states, the SIP ALG uses a per call data structure and Layer 7 data to store call-related information that is allocated when a session is initiated and freed when a session is released. If the SIP ALG does not receive a message that indicates that the call has ended, network resources are held for the call.

Because Layer 7 data is shared between threads, a lock is required to access the data. During denial of service (DoS) and distributed DoS attacks, many threads wait to get the same lock, resulting in heavy CPU usage, which makes the system unstable. To prevent the system from becoming unstable, a limit is added to restrict the number of threads that can wait for a lock. SIP sessions are established by request/response mode. When there are too many concurrent SIP messages for one SIP call, packets that exceed the lock limit are dropped.

# **SIP ALG Timers**

To exhaust resources on Session Initiation Protocol (SIP) servers, some denial of service (DoS) attacks do not indicate the end of SIP calls. To prevent these types of DoS attacks, a protection timer is added.

The SIP ALG Resilience to DoS Attacks feature uses the following timers:

- Call-duration timer that controls the maximum length of an answered SIP call.
- Call-proceeding timer that controls the maximum length of an unanswered SIP call.

When the configured maximum time is reached, the SIP application layer gateway (ALG) releases resources for this call, and future messages related to this call may not be properly parsed by the SIP ALG.

# **How to Configure SIP ALG Resilience to DoS Attacks**

# **Configuring SIP ALG Resilience to DoS Attacks**

You can configure the prevention of denial of service (DoS) parameters for the Session Initiation Protocol (SIP) application layer gateway (ALG) that is used by Network Address Translation (NAT) and the zone-based policy firewall.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. alg sip processor session max-backlog concurrent-processor-usage
- 4. alg sip processor global max-backlog concurrent-processor-usage
- 5. alg sip blacklist trigger-period trigger-period trigger-size minimum-events destination ip-address
- **6.** alg sip blacklist trigger-period trigger-period trigger-size minimum-events block-time block-time [destination ip-address]
- 7. alg sip timer call-proceeding-timeout time
- 8. alg sip timer max-call-duration seconds
- 9. end

#### **DETAILED STEPS**

|        | Command or Action  | Purpose  |
|--------|--|--|
| Step 1 | enable   | Enables privileged EXEC mode.  |
|        | Example:   | • Enter your password if prompted.   |
|        | Device> enable   |  |
| Step 2 | configure terminal   | Enters global configuration mode.  |
|        | Example:   |  |
|        | Device# configure terminal                                       |  |
| Step 3 | alg sip processor session max-backlog concurrent-processor-usage | Sets a per session limit for the number of backlog messages waiting for shared resources.      |
|        | Example:   |  |
|        | Device(config)# alg sip processor session max-backlog 5          |  |
| Step 4 | alg sip processor global max-backlog concurrent-processor-usage  | Sets the maximum number of backlog messages waiting for shared resources for all SIP sessions. |
|        | Example:   |  |
|        | Device(config)# alg sip processor global max-backlog 5           |  |

| Command or Action  | Purpose   |  |
|--|---|--|
| alg sip blacklist trigger-period trigger-period trigger-size minimum-events destination ip-address                         | Configures dynamic SIP ALG blacklist criteria for the specified destination IP address.   |  |
| Example:   |   |  |
| Device(config)# alg sip blacklist trigger-period 90 trigger-size 30 destination 10.1.1.1                                   |   |  |
| alg sip blacklist trigger-period trigger-period trigger-size minimum-events block-time block-time [destination ip-address] | Configures the time period, in seconds, when packets from a source are blocked if the configured limit is exceeded.   |  |
| Example:   |   |  |
| Device(config)# alg sip blacklist trigger-period 90 trigger-size 30 block-time 30  |   |  |
| alg sip timer call-proceeding-timeout time   | Sets the maximum time interval, in seconds, to end SIP  |  |
| Example:   | calls that do not receive a response.   |  |
| Device(config)# alg sip timer call-proceeding-timeout 35   |   |  |
| alg sip timer max-call-duration seconds  | Sets the maximum call duration, in seconds, for a successful  |  |
| Example:   | SIP call.   |  |
| Device(config) # alg sip timer max-call-duration 90  |   |  |
| end  | Exits global configuration mode and returns to privileged EXEC mode.  |  |
| Example:   |   |  |
| Device(config)# end  |   |  |
|  | alg sip blacklist trigger-period trigger-period trigger-size minimum-events destination ip-address  Example:  Device(config) # alg sip blacklist trigger-period 90 trigger-size 30 destination 10.1.1.1  alg sip blacklist trigger-period trigger-period trigger-size minimum-events block-time block-time [destination ip-address]  Example:  Device(config) # alg sip blacklist trigger-period 90 trigger-size 30 block-time 30  alg sip timer call-proceeding-timeout time  Example:  Device(config) # alg sip timer call-proceeding-timeout 35  alg sip timer max-call-duration seconds  Example:  Device(config) # alg sip timer max-call-duration 90  end  Example: |  |

# **Verifying SIP ALG Resilience to DoS Attacks**

Use the following commands to troubleshoot the feature.

## **SUMMARY STEPS**

- 1. enable
- 2. show alg sip
- 3. show platform hardware qfp {active | standby} feature alg statistics sip
- 4. show platform hardware qfp {active | standby} feature alg statistics sip dbl
- 5. show platform hardware qfp {active | standby} feature alg statistics sip dblcfg
- 6. show platform hardware qfp {active | standby} feature alg statistics sip processor
- 7. show platform hardware qfp {active | standby} feature alg statistics sip timer
- 8. debug alg {all | info | trace | warn}

## **DETAILED STEPS**

## Step 1 enable

## **Example:**

Device> enable

Enables privileged EXEC mode.

• Enter your password if prompted.

## Step 2 show alg sip

Displays all Session Initiation Protocol (SIP) application layer gateway (ALG) information.

#### **Example:**

```
Device# show alg sip
```

```
sip timer configuration
                          Seconds
  Type
  max-call-duration
                          380
  call-proceeding-timeout 620
sip processor configuration
  Type
              Backlog number
  session
                14
  global
                189
sip blacklist configuration
  dst-addr trig-period(ms)
                                   trig-size
                                                block-time(sec)
  10.0.0.0
                                      30
                                                 2000
                    60
  10.1.1.1
                     20
                                       30
                                                      30
  192.0.2.115
                     1000
                                       5
                                                      30
  198.51.100.34
                     20
```

# Step 3 show platform hardware qfp {active | standby} feature alg statistics sip

Displays SIP ALG-specific statistics information in the Cisco Quantum Flow Processor (QFP).

### **Example:**

Device# show platform hardware qfp active feature alg statistics sip

| Events               |     |                       |      |
|----------------------|-----|-----------------------|------|
| • • •                |     |                       |      |
| Cr dbl entry:        | 10  | Del dbl entry:        | 10   |
| Cr dbl cfg entry:    | 8   | Del dbl cfg entry:    | 4    |
| start dbl trig tmr:  | 10  | restart dbl trig tmr: | 1014 |
| stop dbl trig tmr:   | 10  | dbl trig timeout:     | 1014 |
| start dbl blk tmr:   | 0   | restart dbl blk tmr:  | 0    |
| stop dbl blk tmr:    | 0   | dbl blk tmr timeout:  | 0    |
| start dbl idle tmr:  | 10  | restart dbl idle tmr: | 361  |
| stop dbl idle tmr:   | 1   | dbl idle tmr timeout: | 9    |
| DoS Errors           |     |                       |      |
| Dbl Retmem Failed:   | 0   | Dbl Malloc Failed:    | 0    |
| DblCfg Retm Failed:  | 0   | DblCfg Malloc Failed: | 0    |
| Session wlock ovflw: | 0   | Global wlock ovflw:   | 0    |
| Blacklisted:         | 561 |                       |      |

# Step 4 show platform hardware qfp {active | standby} feature alg statistics sip dbl

Displays brief information about all SIP blocked list data.

### **Example:**

Device# show platform hardware qfp active feature alg statistics sip dbl

SIP dbl pool used chunk entries number: 1

# Step 5 show platform hardware qfp {active | standby} feature alg statistics sip dblcfg

Displays all SIP blocked list settings.

#### Example:

Device# show platform hardware qfp active feature alg statistics sip dblcfg

SIP dbl cfg pool used chunk entries number: 4 dst\_addr trig\_period(ms) trig\_size block time(sec) 1000 10.1.1.1 30 30 10.74.5.30 5 3.0 60 192.0.2.2 30 2000 198.51.100.115 20 30 388

## Step 6 show platform hardware qfp {active | standby} feature alg statistics sip processor

Displays SIP processor settings.

#### Example:

Device# show platform hardware qfp active feature alg statistics sip processor

Session: 14 Global: 189
Current global wlock count: 0

## Step 7 show platform hardware qfp {active | standby} feature alg statistics sip timer

Displays SIP timer settings.

### Example:

Device# show platform hardware qfp active feature alg statistics sip timer

call-proceeding: 620 call-duration: 380

# $\textbf{Step 8} \qquad \quad \textbf{debug alg } \{\textbf{all} \mid \textbf{info} \mid \textbf{trace} \mid \textbf{warn} \}$

### **Example:**

Device# debug alg warn

Enables the logging of ALG warning messages.

# **Configuration Examples for SIP ALG Resilience to DoS Attacks**

# **Example: Configuring SIP ALG Resilience to DoS Attacks**

```
Device configure terminal

Device (config) # alg sip processor session max-backlog 5

Device (config) # alg sip processor global max-backlog 5

Device (config) # alg sip blacklist trigger-period 90 trigger-size 30 destination 10.1.1.1

Device (config) # alg sip blacklist trigger-period 90 trigger-size 30 block-time 30

Device (config) # alg sip timer call-proceeding-timeout 35

Device (config) # alg sip timer max-call-duration 90

Device (config) # end
```

# **Additional References for SIP ALG Resilience to DoS Attacks**

#### **Related Documents**

| Related Topic      | Document Title  |
|--------------------|---|
| Cisco IOS commands | Cisco IOS Master Command List, All Releases               |
| Firewall commands  | Cisco IOS Security Command Reference: Commands     A to C |
|                    | Cisco IOS Security Command Reference: Commands     D to L |
|                    | Cisco IOS Security Command Reference: Commands<br>M to R  |
|                    | Cisco IOS Security Command Reference: Commands<br>S to Z  |
| NAT commands       | IP Addressing Services Command References                 |

# Standards and RFCs

| Standard/RFC | Title   |
|--------------|---|
| RFC 4028     | Session Timers in the Session Initiation Protocol (SIP) |

#### **MIBs**

| MB | MIBs Link   |
|----|---|
|    | To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: |
|    | http://www.cisco.com/go/mibs  |

# **Technical Assistance**

| Description   | Link                         |
|---|------------------------------|
| The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.   | http://www.cisco.com/support |
| To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds. |                              |
| Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.  |                              |