

Broadband High Availability In-Service Software Upgrade

The Broadband High Availability (HA) In-Service Software Upgrade (ISSU) feature ensures continuous operations of broadband access protocols during software upgrades, downgrades, and service enhancements.

- Prerequisites for Broadband High Availability In-Service Software Upgrade, on page 1
- Restrictions for Broadband High Availability In-Service Software Upgrade, on page 1
- Information About Broadband High Availability In-Service Software Upgrade, on page 2
- How to Configure Broadband High Availability In-Service Software Upgrade, on page 4
- Configuration Examples for Broadband High Availability In-Service Software Upgrade, on page 10
- Additional References, on page 15
- Feature Information for Broadband High Availability In-Service Software Upgrade, on page 16

Prerequisites for Broadband High Availability In-Service Software Upgrade

The ISSU and nonstop forwarding (NSF) features must be enabled. For more information about In-Service Software Upgrade, see the "Performing an In Service Software Upgrade" module. For more information about NSF, see the "Configuring Nonstop Forwarding" module.

Restrictions for Broadband High Availability In-Service Software Upgrade

- You can perform an ISSU across a major Cisco IOS XE release.
- You can perform an ISSU from a Cisco IOS XE release that supports ISSU capability.

Information About Broadband High Availability In-Service Software Upgrade

Feature Design of Broadband High Availability In-Service Software Upgrade

Prior to the implementation of the Broadband High Availability In-Service Software Upgrade feature, software upgrades typically required planned outages that took the router or network out of service. The Broadband High Availability In-Service Software Upgrade feature enables the service provider to maximize network availability and eliminate planned outages by allowing the Cisco IOS XE release to be upgraded without taking the router or network out of service. ISSU is a procedure, based on Cisco high availability (HA) architecture, whereby the Cisco IOS XE infrastructure accomplishes an upgrade while packet forwarding continues and broadband sessions are maintained. Cisco HA architecture is based on redundant Route Processors and the NSF and SSO features, such that ports stay active and calls do not drop, eliminating network disruption during upgrades.

The ISSU feature allows deployment of new features, hardware, services, and maintenance fixes in a procedure that is seamless to end users. A critical component of ISSU and Cisco HA technology is the cluster control manager (CCM) that manages session recreation and synchronization on the standby processor. The Broadband High Availability In-Service Software Upgrade feature allows the configuration of subscriber redundancy policies that tune the synchronization process. For more information see the Configuring Subscriber Redundancy Policy for Broadband High Availability In-Service Software Upgrade, on page 4.

The Broadband High Availability In-Service Software Upgrade feature handles upgrades and downgrades, and supports the following:

- Upgrades from one software feature release to another, as long as both versions support the ISSU feature, for example, from Cisco IOS XE Release 2.2 to Cisco IOS XE Release 2.3.
- Upgrades from one software maintenance release to another, for example from Cisco IOS XE Release 2.2.1 to Cisco IOS XE Release 2.2.2.

The Broadband High Availability In-Service Software Upgrade feature works with other Cisco IOS XE HA features, NSF and SSO, to maintain broadband sessions.

Performing an ISSU

For detailed information about HA and about performing an ISSU, see the following chapters in the Cisco ASR 1000 Series Aggregation Services Routers Software Configuration Guide :

- "High Availability Overview"
- "Cisco IOS XE Software Package Compatibility for ISSU"
- "In Service Software Upgrade (ISSU)"

Supported Broadband Aggregation Protocols

The Broadband High Availability In-Service Software Upgrade feature supports the following broadband aggregation protocols described in the following sections:

ISSU PPPoA

The Broadband High Availability In-Service Software Upgrade feature delivers ISSU capability for PPP over ATM (PPPoA) sessions during supported software upgrades, downgrades, and enhancements.

ISSU L2TP

The L2TP HA Session SSO/ISSU on a LAC/LNS feature provides a generic SSO/ISSU mechanism for Layer 2 Tunneling Protocol (L2TP) on a Layer 2 Access Concentrator (LAC) and a Layer 2 Network Server (LNS). This feature preserves all fully established PPP and L2TP sessions during an SSO switchover or an ISSU upgrade or downgrade.

ISSU PPPoE

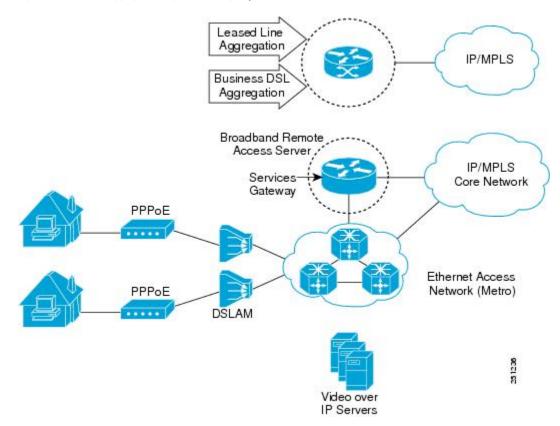
The Broadband High Availability In-Service Software Upgrade feature delivers ISSU capability for PPP over Ethernet (PPPoE) subscriber access sessions, including PPPoE, PPPoE over VLAN, and PPPoE over QinQ sessions, during supported software upgrades, downgrades, and enhancements.

ISSU RA-MLPS VPN

The Broadband High Availability In-Service Software Upgrade feature delivers ISSU capability for PPPoA and PPPoE (PPPoX) sessions terminated into remote access (RA)-Multiprotocol Label Switching (MPLS) VPN or PPPoX into MPLS VPN during supported software upgrades, downgrades, and enhancements.

The figure below shows a typical broadband aggregation HA deployment with ISSU functionality.

Figure 1: Broadband Aggregation High Availability Deployment



Benefits of Broadband High Availability In-Service Software Upgrade

- Eliminates network downtime for Cisco IOS XE software upgrades.
- Eliminates resource scheduling challenges associated with planned outages and late night maintenance windows.
- Accelerates deployment of new services and applications and allows faster implementation of new features, hardware, and fixes.
- Reduces operating costs due to outages while delivering higher service levels.
- · Provides additional options for adjusting maintenance windows.
- Minimizes the impact of upgrades to service and allows for faster upgrades, resulting in higher availability.

How to Configure Broadband High Availability In-Service Software Upgrade

Configuring Subscriber Redundancy Policy for Broadband High Availability In-Service Software Upgrade

The Broadband High Availability In-Service Software Upgrade feature is enabled by default. This task configures subscriber redundancy policy for HA ISSU capability, allowing you to manage synchronization between HA active and standby processors.

SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. subscriber redundancy {bulk limit{cpu percentage delay delay-time [allow value] | time seconds | delay delay-time | dynamic limit cpu percentage delay delay-time [allow value] | rate sessions time}
- 4. exit

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	

	Command or Action	Purpose
Step 3	subscriber redundancy {bulk limit {cpu percentage delay delay-time [allow value] time seconds delay delay-time dynamic limit cpu percentage delay delay-time [allow value] rate sessions time}	
	Example:	
	Router(config)# subscriber redundancy bulk limit cpu 75 delay 20 allow 30	
Step 4	exit	Exits global configuration mode.
	Example:	
	Router(config)# exit	

Verifying and Troubleshooting Subscriber Redundancy Policy for Broadband HA ISSU

To verify the subscriber redundancy policy configuration, use the **show running-config** command. Sample output is available in the Configuration Examples for Broadband High Availability In-Service Software Upgrade, on page 10.

- Step 1, Step 2 and Step 3 are useful for troubleshooting the CCM synchronization component.
- Step 4, Step 5 and Step 6 are useful for reviewing PPPoX session statistics.
- Step 7 and Step 8 are useful for verifying the failure of any L2TP tunnels or VPDN groups.
- Step 9 and Step 10 are typically used by Cisco engineers for internal debugging purposes.

SUMMARY STEPS

- 1. show ccm clients
- 2. show ccm sessions
- 3. show ccm queues
- 4. show ppp subscriber statistics
- 5. show pppatm statistics
- **6**. show pppoe statistics
- 7. show vpdn redundancy
- 8. show vpdn history failure
- **9**. debug pppatm redundancy
- **10**. debug pppoe redundancy

DETAILED STEPS

Step 1 show ccm clients

This command displays information about the CCM, the HA component that manages the capability to synchronize session launch on the standby processor of a redundant processor HA system. Use the **show ccm clients** command to display information about CCM clients.

Example:

Router# show ccm clients		
CCM bundles sent since peer up:		
	Sent	Queued for flow control
Sync Session	0	0
Update Session	0	0
Active Bulk Sync End	1	0
Session Down	0	0
ISSU client msgs	350	0
Dynamic Session Sync	0	0
Unknown msgs	0	0
Client events sent since peer up:		
PPP	0	
PPPoE	0	
VPDN FSP	0	
AAA	0	
PPP SIP	0	
LTERM	0	
AC	0	
L2TP CC	0	
SSS FM	0	
IP SIP	0	
IP IF	0	
COA	0	
Auto Svc	0	
VPDN LNS	0	

Step 2 show ccm sessions

This command displays information about sessions managed by CCM.

Example:

Router# show ccm sessions

Global CCM state: Global ISSU state:		CCM HA Activ Compatible, Current	Clients Ca	-
Number of sessions in	state Down:	0	0	0
Number of sessions in	state Not Ready:	0	0	0
Number of sessions in	state Ready:	0	0	0
Number of sessions in	state Dyn Sync:	0	0	0
Timeout: Timer Type	Delay Remaining	Starts	CPU Limit	CPU Last
Rate	00:00:01 -	0	-	-
Dynamic CPU	00:00:10 -	0	90	0
Bulk CPU Lim	00:00:10 -	0	90	0
Bulk Time Li	00:00:01 -	0	-	-
RF Notif Ext	00:00:01 -	8	-	-

Step 3 show ccm queues

Use the **show ccm queues** command to display queue statistics for CCM sessions on active and standby processors. This command is primarily used only by Cisco engineers for internal debugging of CCM processes.

Example:

		size		kicks	st	carts	false	suspends	ticks(ms)
	CCM	0	8	82		83	1	0	20
Εv	vent Names								
			Events	Queued		kQueued	-		max/evt
1	3 Sync Ses		0		0	0	0	0	0
2	3 Sync Clie	ent	0		0	0	0	0	0
3	3 Update	_	0		0	0	0	0	0
4	3 Session 1		0		0	0	0	0	0
5	3 Bulk Syn	-	1		0	1	0	0	0
6	3 Bulk Syn		2		0	2	0	0	0
7	3 Bulk Syn		1		0	1	0	0	0
8	3 Rcv Bulk		0		0	0	0	0	0
9	3 Dynamic	-	0		0	0	0	0	0
10 11	3 Going Ac		0		0	0	0	0	0
12	3 Going Sta	-	1		0	1	0	0	0
13	3 Standby 1 3 Standby 0		0		0	0	0	0	0
15	3 CP Messa		205		0	8	0	141	1000
16	3 Recr Ses	-	205		0	0	0	0	0001
17	3 Recr Upda		0		0	0	0	0	0
18	3 Recr Ses		0		0	0	0	0	0
19	3 ISSU Ses		1		0	1	0	0	0
20	3 ISSU Pee:		0		0	0	0	0	0
21	3 Free Ses		0		0	0	0	0	0
22	3 Sync Dyn		0		0	Ő	0	0	0
23	3 Recr Dyn		0		0	0	0	0	0
24	3 Session 1		0		0	0	0	0	0
25	3 Pending 1	_	0		0	0	0	0	0
FSM	4 Event Name:		Events						
0	Invalid		0						
1	All Read	y	0						
2	Required	Not Re	0						
3	Update		0						
4	Down		0						
5	Error		0						
6	Ready		0						
7	Not Synca	able	0						
8	Recreate	Down	0						

Router# **show ccm queues** 11 Event Queues

Step 4 show ppp subscriber statistics

This command is useful for displaying events and statistics for PPP subscribers. Use the **show ppp subscriber statistics** command to display a cumulative count of PPP subscriber events and statistics, and to display an incremental count since the **clear ppp subscriber statistics** command was last issued.

Example:

Router# show ppp subscriber	statistics	
PPP Subscriber Events	TOTAL	SINCE CLEARED
Encap	5	5
DeEncap	0	0
CstateUp	7	7
CstateDown	4	4
FastStart	0	0
LocalTerm	7	7
LocalTermVP	0	0
MoreKeys	7	7
Forwarding	0	0
Forwarded	0	0
SSSDisc	0	0

SSMDisc	0	0
PPPDisc	0	0
PPPBindResp	7	7
PPPReneg	3	3
RestartTimeout	5	5
PPP Subscriber Statistics	TOTAL	SINCE CLEARED
IDB CSTATE UP	4	4
IDB CSTATE DOWN	8	8
APS UP	0	0
APS UP IGNORE	0	0
APS DOWN	0	0
READY FOR SYNC	8	8

Step 5 show pppatm statistics

This command is useful for obtaining statistics for PPPoA sessions. Use the **show pppatm statistics** command to display a total count of PPPoA events since the **clear pppatm statistics** command was last issued.

Example:

```
Router# show pppatm statistics
4000 : Context Allocated events
3999 : SSS Request events
7998 : SSS Msg events
3999 : PPP Msg events
3998 : Up Pending events
3998 : Up Dequeued events
3998 : Processing Up events
3999 : Vaccess Up events
3999 : AAA unique id allocated events
3999 : No AAA method list set events
3999 : AAA gets nas port details events
3999 : AAA gets retrived attrs events
68202 : AAA gets dynamic attrs events
3999 : Access IE allocated events
```

Step 6 show pppoe statistics

This command is useful for obtaining statistics and events for PPPoE sessions. Use the **show pppoe statistics** command to display a cumulative count of PPPoE events and statistics, and to display an incremental count since the last time the **clear pppoe statistics** command was issued.

Example:

Router# show pppoe statistics					
PPP Subscriber Events	TOTAL	SINCE CLEARED			
Encap	5	5			
DeEncap	2	2			
CstateUp	0	0			
CstateDown	0	0			
FastStart	0	0			
LocalTerm	0	0			
LocalTermVP	0	0			
MoreKeys	0	0			
Forwarding	0	0			
Forwarded	0	0			
SSSDisc	0	0			
SSMDisc	0	0			
PPPDisc	0	0			
PPPBindResp	0	0			
PPPReneg	0	0			
RestartTimeout	2	2			
PPP Subscriber Statistics	TOTAL	SINCE CLEARED			

PPPOEEventsTOTALSINCE CLEAREDINVALID00PRE-SERVICEFOUND0PRE-SERVICE NONE00SSS CONNECT LOCAL00SSS FORWARDING00SSS FORWARDED00SSS DISCONNECT00SSS DISCONNECT ACK00CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDED00PPP FORWARDED00PPP PORWARDED00SSM UPDATED00SSM PROVISIONECT00SSM ACCT STATS UPDATED00SSM DISCONNECT00PPPOE StatisticsTOTALSINCE CLEARED	IDB CSTATE UP IDB CSTATE DOWN APS UP APS UP IGNORE APS DOWN READY FOR SYNC ASR1006-1#sh pppoe statistics ASR1006-1#sh pppoe statistics Output modifiers <cr> ASR1006-1#sh pppoe statistics</cr>		0 0 0 0 0
INVALID 0 0 PRE-SERVICE FOUND 0 0 PRE-SERVICE NONE 0 0 SSS CONNECT LOCAL 0 0 SSS FORWARDING 0 0 SSS FORWARDED 0 0 SSS FORWARDED 0 0 SSS MORE KEYS 0 0 SSS DISCONNECT 0 0 SSS DISCONNECT ACK 0 0 CONFIG UPDATE 0 0 STATIC BIND RESPONSE 0 0 PPP FORWARDED 0 0 PPP FORWARDED 0 0 PPP PORVISIONECT 0 0 SSM PROVISIONED 0 0 SSM DISCONNECT 0 0 SSS Regenest 0 0 SSS Request 0 0	PPPoE Events	TOTAL	SINCE CLEARED
PRE-SERVICE NONE00SSS CONNECT LOCAL00SSS FORWARDING00SSS FORWARDED00SSS MORE KEYS00SSS DISCONNECT00SSS DISCONNECT ACK00CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDED00PPP FORWARDED00PPP FORWARDED00SSM PROVISIONECT00SSM PROVISIONED00SSM ACCT STATS UPDATED00SSM DISCONNECT00PPP6E StatisticsTOTALSINCE CLEARED		0	0
SSS CONNECT LOCAL0SSS FORWARDING0SSS FORWARDED0SSS FORWARDED0SSS MORE KEYS0O0SSS DISCONNECT0O0SSS DISCONNECT ACK0CONFIG UPDATE0O0STATIC BIND RESPONSE0O0PPP FORWARDING0O0PPP FORWARDED0O0PPP RENEGOTIATION0O0SSM PROVISIONED0O0SSM ACCT STATS UPDATED0O0PPPOE StatisticsTOTALSSS Request0O0SSS Response Stale0O0PPPOE Handles Allocated0O0PPOE Handles Freed0O0Static Bind Request0O0	PRE-SERVICE FOUND	0	0
SSS FORWARDING00SSS FORWARDED00SSS MORE KEYS00SSS DISCONNECT00SSS DISCONNECT ACK00CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM DISCONNECT00000SSM ACCT STATS UPDATED00000PPPOE StatisticsTOTALSINCE CLEARED	PRE-SERVICE NONE	0	0
SSS FORWARDED00SSS MORE KEYS00SSS DISCONNECT00SSS DISCONNECT ACK00CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM UPDATED00SSM ACCT STATS UPDATED00PPPOE StatisticsTOTALSINCE CLEARED	SSS CONNECT LOCAL	0	0
SSS MORE KEYS00SSS DISCONNECT00SSS DISCONNECT ACK00CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM UPDATED00SSM DISCONNECT00O00SSM ACCT STATS UPDATED00PPOE StatisticsTOTALSINCE CLEARED	SSS FORWARDING	0	0
SSS DISCONNECT00SSS DISCONNECT ACK00CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM ACCT STATS UPDATED00PPPOE StatisticsTOTALSINCE CLEARED	SSS FORWARDED	0	0
SSS DISCONNECT ACK00CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM ACCT STATS UPDATED00SSM DISCONNECT00PPPE EstatisticsTOTALSINCE CLEAREDSSS Request00SSS Response Stale00SSS Disconnect00PPPOE Handles Allocated00PPPOE Handles Freed00Static Bind Request00	SSS MORE KEYS	0	0
CONFIG UPDATE00STATIC BIND RESPONSE00PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM UPDATED00SSM DISCONNECT00PPOE StatisticsTOTALSINCE CLEARED		0	0
STATIC BIND RESPONSE00PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM ACCT STATS UPDATED00SSM DISCONNECT00PPPOE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Response Stale00SSS Disconnect00PPPOE Handles Allocated00PPPOE Handles Freed00Static Bind Request00		0	0
PPP FORWARDING00PPP FORWARDED00PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM ACCT STATS UPDATED00SSM DISCONNECT00000PPPOE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Response Stale00SSS Disconnect00PPPOE Handles Allocated00PPPOE Handles Freed00Static Bind Request00	CONFIG UPDATE	0	0
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PPP DISCONNECT00PPP RENEGOTIATION00SSM PROVISIONED00SSM UPDATED00SSM ACCT STATS UPDATED00SSM DISCONNECT00PPPOE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Disconnect00PPPOE Handles Allocated00PPPOE Handles Freed00Static Bind Request00	PPP FORWARDING	0	0
PPP RENEGOTIATION00SSM PROVISIONED00SSM UPDATED00SSM ACCT STATS UPDATED00SSM DISCONNECT00PPPOE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Disconnect00PPPOE Handles Allocated00PPPOE Handles Freed00Dynamic Bind Request00Static Bind Request00	PPP FORWARDED	0	0
SSM PROVISIONED00SSM UPDATED00SSM ACCT STATS UPDATED00SSM DISCONNECT00000PPPoE StatisticsTOTALSINCE CLEARED		0	0
SSM UPDATED00SSM ACCT STATS UPDATED00SSM DISCONNECT00PPPoE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Response Stale00SSS Disconnect00PPPoE Handles Allocated00PPPoE Handles Freed00Dynamic Bind Request00Static Bind Request00	PPP RENEGOTIATION	0	0
SSM ACCT STATS UPDATED00SSM DISCONNECT00PPPOE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Disconnect00PPPOE Handles Allocated00PPPOE Handles Freed00Dynamic Bind Request00Static Bind Request00	SSM PROVISIONED	0	0
SSM DISCONNECT00PPPOE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Disconnect00PPPOE Handles Allocated00PPPOE Handles Freed00Dynamic Bind Request00Static Bind Request00	SSM UPDATED	0	0
00PPPoE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Disconnect00PPPoE Handles Allocated00PPPoE Handles Freed00Dynamic Bind Request00Static Bind Request00	SSM ACCT STATS UPDATED	0	0
PPPoE StatisticsTOTALSINCE CLEAREDSSS Request00SSS Response Stale00SSS Disconnect00PPPoE Handles Allocated00PPPoE Handles Freed00Dynamic Bind Request00Static Bind Request00	SSM DISCONNECT	0	0
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SSS Response Stale00SSS Disconnect00PPPoE Handles Allocated00PPPoE Handles Freed00Dynamic Bind Request00Static Bind Request00		TOTAL	SINCE CLEARED
SSS Disconnect00PPPoE Handles Allocated00PPPoE Handles Freed00Dynamic Bind Request00Static Bind Request00	SSS Request	0	0
SSS Disconnect00PPPoE Handles Allocated00PPPoE Handles Freed00Dynamic Bind Request00Static Bind Request00	SSS Response Stale	0	0
PPPoE Handles Freed00Dynamic Bind Request00Static Bind Request00	SSS Disconnect	0	0
Dynamic Bind Request00Static Bind Request00	PPPoE Handles Allocated	0	0
Static Bind Request 0 0	PPPoE Handles Freed	0	0
	Dynamic Bind Request	0	0
SSM Async Stats Request 0 0	Static Bind Request	0	0
	SSM Async Stats Request	0	0

Step 7 show vpdn redundancy

Use this command to verify the failure of any L2TP tunnels.

Example:

Router# show vpdn redundancy

```
L2TP HA support: Silent Failover

L2TP HA Status:

Checkpoint Messaging on: TRUE

Standby RP is up: TRUE

Recv'd Message Count: 0

L2TP Tunnels: 0/0/00 (total/HA-enabled/HA-est/resync)

L2TP Sessions: 0/0/0 (total/HA-enabled/HA-est)

L2TP Resynced Tunnels: 0/0 (success/fail)
```

Step 8 show vpdn history failure

Use this command to verify the failure of any VPDN groups.

Example:

Router# show vpdn history failure

% VPDN user failure table is empty

Step 9 debug pppatm redundancy

Use the **debug pppatm redundancy** command to display CCM events and messages for PPPoA sessions on HA systems. This command is generally used only by Cisco engineers for internal debugging of CCM processes.

Example:

```
Router# debug pppatm redundancy
*Dec 3 02:58:40.784: PPPATM HA: [14000001]: Received the first SHDB
*Dec 3 02:58:40.784: PPPATM HA: [14000001]: Base hwidb not created > yet, queuing SHDB *Dec 3
02:58:40.784: PPPATM HA: [14000001]:
Requesting base vaccess creation
```

Step 10 debug pppoe redundancy

Use the **debug pppoe redundancy** command to display CCM events and messages for PPPoE sessions on HA systems. This command is generally used only by Cisco engineers for internal debugging of CCM processes.

Example:

Router# debug pppoe redundancy

```
Nov 22 17:21:11.327: PPPoE HA[0xBE000008] 9: Session ready to sync data
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = PADR, length = 58
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = SESSION ID, length = 2
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = SEGMENT HDL, length = 4
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = PHY SWIDB DESC, length = 20
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = VACCESS DESC, length = 28
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = PADR, length = 4
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = PADR, length = 28
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = PADR, length = 58
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = SESSION ID, length = 2
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPoE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 2
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
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Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE00008] 9: code = SESSION ID, length = 4
Nov 22 17:21:11.351: PPPOE HA[0xBE000008] 9: code = NIT S
```

Configuration Examples for Broadband High Availability In-Service Software Upgrade

Example Subscriber Redundancy Policy for Broadband High Availability In-Service Software Upgrade

The following example shows how to configure the Broadband High Availability In-Service Software Upgrade feature:

enable configure terminal subscriber redundancy bulk limit cpu 75 delay 20 allow 30 end

The following is a sample configuration of PPPoX terminated into an RA-MPLS network with SSO. Commands that appear in the configuration task tables for this feature but that do not appear in the running configuration output are configured for their default settings.

```
hostname Router
1
boot-start-marker
boot system bootflash:packages.conf !
enable password cisco
aaa new-model
1
1
aaa authentication ppp default local
1
1
1
aaa session-id common
ppp hold-queue 80000
ip subnet-zero
no ip gratuitous-arps
no ip domain lookup
ip vrf vrf1
 rd 1:1
 route-target export 1:1
 route-target import 1:1
no ip dhcp use vrf connected
!
T.
1
1
no subscriber policy recording rules
```

The following lines show subscriber redundancy policy configuration:

```
subscriber redundancy dynamic limit cpu 90 delay 10
subscriber redundancy bulk limit cpu 90 delay 10
subscriber redundancy rate 4000 1
subscriber redundancy delay 10
no mpls traffic-eng
mpls ldp graceful-restart
mpls ldp router-id Loopback100
no virtual-template snmp
no issu config-sync policy bulk prc
no issu config-sync policy bulk bem
1
redundancy mode sso
username cisco password 0 cisco
buffers small permanent 15000
buffers middle permanent 12000
buffers large permanent 1000
bba-group pppoe grp1
 virtual-template 1
Т
bba-group pppoe grp2
```

```
virtual-template 2
T.
bba-group pppoe grp3
 virtual-template 3
T.
bba-group pppoe grp4
 virtual-template 4
1
bba-group pppoe grp5
 virtual-template 5
T.
bba-group pppoe grp7
 virtual-template 7
bba-group pppoe grp8
virtual-template 8
!
bba-group pppoe grp6
 virtual-template 6
T.
1
interface Loopback0
 ip vrf forwarding vrf1
 ip address 172.16.1.1 255.255.255.255
I.
interface Loopback100
 ip address 172.31.0.1 255.255.255.255
interface FastEthernet0/0/0
 ip address 192.168.2.26 255.255.255.0
 speed 100
 full-duplex
interface GigabitEthernet1/0/0
no ip address
load-interval 30
1
interface GigabitEthernet1/0/0.1
encapsulation dot1Q 2
pppoe enable group grp1
interface GigabitEthernet1/0/0.2
encapsulation dot1Q 2
pppoe enable group grp2
interface GigabitEthernet1/0/1
no ip address
interface GigabitEthernet1/0/1.1
encapsulation dot1Q 2
pppoe enable group grp3
interface GigabitEthernet1/0/1.2
encapsulation dot1Q 2
pppoe enable group grp4
interface GigabitEthernet1/0/2
no ip address
interface GigabitEthernet1/0/2.1
```

```
encapsulation dot1Q 2
pppoe enable group grp5
1
1
interface GigabitEthernet1/0/2.2
encapsulation dot1Q 2
pppoe enable group grp6
1
interface GigabitEthernet1/0/3
no ip address
1
interface GigabitEthernet1/0/3.1
encapsulation dot1Q 2
pppoe enable group grp7
1
!
interface GigabitEthernet1/0/3.2
encapsulation dot1Q 2
pppoe enable group grp8
1
interface GigabitEthernet7/0/3
no ip address
interface GigabitEthernet8/0/0
 mac-address 0011.0022.0033
  ip vrf forwarding vrf1
  ip address 10.1.1.2 255.255.255.0
  negotiation auto
I
interface GigabitEthernet8/1/0
 ip address 10.1.1.1 255.255.255.0
 negotiation auto
 mpls ip
1
interface Virtual-Template1
 ip vrf forwarding vrf1
  ip unnumbered Loopback0
  no logging event link-status
  peer default ip address pool pool1
 no snmp trap link-status
  keepalive 30
 ppp authentication pap
interface Virtual-Template2
 ip vrf forwarding vrf1
  ip unnumbered Loopback0
  no logging event link-status
  peer default ip address pool pool2
  no snmp trap link-status
  keepalive 30
 ppp authentication pap
T.
interface Virtual-Template3
  ip vrf forwarding vrf1
  ip unnumbered Loopback0
 no logging event link-status
  peer default ip address pool pool3
  no snmp trap link-status
  keepalive 30
 ppp authentication pap
T
interface Virtual-Template4
  ip vrf forwarding vrf1
```

```
ip unnumbered Loopback0
  no logging event link-status
  peer default ip address pool pool4
  no snmp trap link-status
  keepalive 30
 ppp authentication pap
interface Virtual-Template5
 ip vrf forwarding vrf1
 ip unnumbered Loopback0
 no logging event link-status
  peer default ip address pool pool5
 no snmp trap link-status
  keepalive 30
 ppp authentication pap
L
interface Virtual-Template6
  ip vrf forwarding vrf1
  ip unnumbered Loopback0
 no logging event link-status
 peer default ip address pool pool6
  no snmp trap link-status
  keepalive 30
 ppp authentication pap
ī
interface Virtual-Template7
 ip vrf forwarding vrf1
  ip unnumbered Loopback0
  no logging event link-status
  peer default ip address pool pool7
  no snmp trap link-status
  keepalive 30
 ppp authentication pap
interface Virtual-Template8
 ip vrf forwarding vrf1
  ip unnumbered Loopback0
 no logging event link-status
  peer default ip address pool pool8
  no snmp trap link-status
  keepalive 30
  ppp authentication pap
ļ
router ospf 1
  log-adjacency-changes
 nsf
 network 10.1.1.0 0.0.0.255 area 0
 network 10.0.0.0 0.0.0.255 area 0
router bgp 1
 no synchronization
  bgp log-neighbor-changes
  bgp graceful-restart restart-time 120
  bgp graceful-restart stalepath-time 360
  bgp graceful-restart
  neighbor 10.0.0.3 remote-as 1
  neighbor 10.0.0.3 update-source Loopback100
  no auto-summary
  1
  address-family vpnv4
  neighbor 10.0.0.3 activate
  neighbor 10.0.0.3 send-community extended
  exit-address-family
```

!

```
address-family ipv4 vrf vrf1
  redistribute connected
  redistribute static
  no auto-summary
  no synchronization
  exit-address-family
1
ip local pool pool2 10.1.1.1 10.1.16.160
ip local pool pool3 10.1.1.1 10.1.16.160
ip local pool pool4 10.1.1.1 10.1.16.160
ip local pool pool5 10.1.1.1 10.1.16.160
ip local pool pool6 10.1.1.1 10.1.16.160
ip local pool pool7 10.1.1.1 10.1.16.160
ip local pool pool8 10.1.1.1 10.1.16.160
ip classless !
1
no ip http server
1
1
arp 10.1.1.1 0020.0001.0001 ARPA
arp vrf vrf1 10.1.1.1 0020.0001.0001 ARPA !
!
1
line con 0
line aux 0
line vty 0 4
 password cisco
!
exception crashinfo file bootflash:crash.log !
end
```

Additional References

Related Documents

Related Topic Document Title		
Cisco IOS Broadband commands	Cisco IOS Broadband Access Aggregation and DSL Command Reference	
High Availability	Series Aggregation Services Routers Software Configuration Guide	
Performing an ISSU		
Broadband SSO	Broadband High Availability Stateful Switchover	
Stateful switchover	Stateful Switchover	
Cisco nonstop forwarding	Cisco Nonstop Forwarding	
Layer 2 Tunnel Protocol	Layer 2 Tunnel Protocol Technology Brief	

Related Topic	Document Title
Additional information about commands used in this document	• Cisco IOS Broadband Access Aggregation and DSL Command Reference

Standards

Standard	Title]
No new or modified standards are supported by this feature, and support for existing RFCs has not		1
been modified by this feature.		

MIBs

МІВ	MIBs Link
11 5	To locate and download MIBs for selected platforms, Cisco IOS software releases, and feature sets, use Cisco MIB Locator found at the following URL:
	http://www.cisco.com/go/mibs

RFCs

RFC	Title]
No new or modified RFCs are supported by this feature, and support for existing RFCs has not been modified by this feature.		

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	

Feature Information for Broadband High Availability In-Service Software Upgrade

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
ISSU-PPPoA Cisco IOS XE Release 3.3S		This feature was introduced on Cisco ASR 1000 Series Routers.
	This feature uses the ISSU support for PPPoA to ensure continuous operations of broadband access protocols during software upgrades.	
	The following commands were introduced or modified:	
	debug pppatm redundancy , debug pppoe redundancy, show pppoe redundancy, show pppatm redundancy, show pppatm statistics, subscriber redundancy	
ISSUPPPoE Cisco IOS XE Release 2.1 Cisco IOS XE Release 2.5	This feature was introduced on Cisco ASR 1000 Series Routers.	
	This feature uses the ISSUPPPoE support to ensure continuous operations of broadband access protocols during software upgrades, downgrades, and service enhancements.	
		The following commands were introduced or modified: clear ppp subscriber statistics , clear pppoe statistics , debug pppoe redundancy , show ccm clients , show ccm sessions , show ppp subscriber statistics , show pppoe statistic , subscriber redundancy

Table 1: Feature Information for Cisco IOS Broadband High Availability In-Service Software Upgrade