Cisco Connected Grid 2G/3G/4G Multimode LTE GRWIC Installation and Configuration Guide

First Published: November, 2011
OL-25668-01

This document provides an overview of hardware and configuration information for Cisco Connected Grid 2G/3G/4G Multimode LTE (Long-Term Evolution) GRWIC, a single-wide grid router WAN interface card supported on Cisco 2010 Connected Grid Router (CGR).

This document covers the following topics:
- Feature History, page 1
- Hardware Overview, page 3
- Installing the SIM Card, page 10
- Installing and Removing the Module, page 12
- Regulatory and Compliance Information, page 15
- Software Overview, page 15
- Configuring the Module, page 17
- Configuration Examples, page 27
- Troubleshooting and Diagnostics, page 31
- Additional References, page 39
- Tell Us What You Think, page 40

Feature History

Cisco Feature Navigator provides information about platform support, software image support, including software image and their supported software release, feature set, or platform.

You can access Cisco Feature Navigator, by going to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.
Table 1 lists the release history for this feature.

Table 1 lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Table 1  Feature Information for 4G GRWIC

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Releases</th>
<th>Feature Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multimode Long Term Evolution (LTE) Support for CGR</td>
<td>15.2(2)T</td>
<td>4G GRWIC supports 4G-LTE cellular and 3G cellular networks. 4G-LTE mobile specification provides multi-megabit bandwidth, more efficient use of the radio network, latency reduction, and improved mobility. This feature was introduced for the Cisco 2010 Connected Grid Router.</td>
</tr>
</tbody>
</table>

Features

The 4G GRWIC offers the following key features:

- Supports the Cisco 2010 Connected Grid Router
- Primary cellular WAN connection for critical data applications in support of the Cisco 2010 Connected Grid Router
- WAN connectivity as a backup datalink for critical data applications
- Sierra Wireless MC7750, MC7700, or MC7710 modems

The 4G GRWIC supports the following:

- IPv4 bearer
- MIPv4, NEMOv4
- IPv4 subnet behind LTE UE interface
- Enhanced High Rate Packet Data (eHRPD) for seamless handoff between LTE and 3G services
- Remote access to Qualcomm Diagnostic Monitor (DM) port
- OTA-DM including wireless configuration FOTA
- RFC 3025—Mobile IP vendor/organization on specific extension
- Single UICC (USIM)
Hardware Overview

The 4G GRWIC is a cellular modem interface card for the Cisco 2010 Connected Grid Router that provides a primary wireless WAN data link interface over a cellular network. It is a High-Speed Packet Access (HSPA) multiband, multiservice, single-wide GRWIC allowing transmission and distribution communication between utilities and substations through 4G technologies. The module is backward-compatible with previous generation technologies and frequency bands.

This section cover the following topics:

- RF Specifications, page 4
- Multimode Modem, page 4
- Environmental Specifications, page 5
- Memory Specifications, page 6
- Kit Contents, page 7
- Ports and LEDs, page 7
- Supported Cisco Antennas and Cables by Case, page 9

For instruction on how to install a single-wide interface card in Cisco access routers, see Connecting Cisco Grid Router WAN Interface Cards:


The module is compatible with the following frequency bands:

- 3G/LTE Technology CDMA version (US primary):
  - Dual-Band (800/1900MHz)
  - 3G(1xRTT/1xEVDO)
- 3G/LTE Technology GSM version (Worldwide)—North American Multi-Band:
  - 850/900/1800/1900 GPRS/EDGE/HSPA+
  - 850/1900 HSDPA/UMTS
**RF Specifications**

The following are additional 4G specifications of the card:
- 4G/LTE Technology CDMA, 700 MHz (US primary)
- 3G, 1xRTT/1xEVDO, dual-band 800/1900 MHz

**Multimode Modem**

The 4G GRWIC comes with a Sierra Wireless multi-mode modem that provides the RF interface for the modem. The modem complies with PCI Express Mini Card Electromechanical Specification, revision 1.2. The hardware includes the following:
- Multiple LED indicates modem status, service, and signal strength
- A single Subscriber Identity Module (SIM)

The modem supports one of the following standards:
- **3G Evolution-Data Optimized (EVDO or DOrA) Mode**—EVDO is a 3G telecommunications standard for the wireless transmission of data through radio signals, typically for broadband Internet access. EVDO uses multiplexing techniques including code division multiple access (CDMA) as well as time division multiple access (TDMA) to maximize both individual users' throughput and the overall system throughput.

  *Note*  
  Code Division Multiple Access (CDMA) is a method of dividing a radio spectrum to be shared by multiple users through the assignment of unique codes. CDMA implements spread spectrum transmission.

  *Note*  
  Time Division Multiplex Access (TDMA) is a type of multiplexing where two or more channels of information are transmitted over the same link by allocating a different time interval ("slot" or "slice") for the transmission of each channel; that is, the channels take turns to use the link. Some kind of periodic synchronizing signal or distinguishing identifier usually is required so that the receiver can tell which channel is which.

- **4G-LTE**—Designated as a fourth-generation (4G) mobile specification, LTE is designed to provide multi-megabit bandwidth, more efficient use of the radio network, latency reduction, and improved mobility. This combination aims to enhance the subscriber’s interaction with the network and further drive the demand for mobile multimedia services.

Sierra Wireless AirPrime MC7700, MC7750, and MC7710 modules each deliver up to 100 Mbps download speeds and 50 Mbps upload speeds (within 20 MHz bandwidth), integrated GPS capabilities, and support for both Linux and Windows.
Environmental Specifications

Table 2 lists the environmental specifics of the 4G GRWIC.

<table>
<thead>
<tr>
<th>Environmental—Operational</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature—long term</td>
<td>-13 to 140 degrees F (-25 to 60 degrees C)</td>
</tr>
<tr>
<td>Altitude</td>
<td>Up to 1500 meters</td>
</tr>
<tr>
<td>Humidity</td>
<td>RH95% non condensed</td>
</tr>
<tr>
<td>Vibration</td>
<td>1.0 g from 1.0 to 150 Hz</td>
</tr>
<tr>
<td>Shock</td>
<td>30 G half sine 6 ms and 11 ms</td>
</tr>
<tr>
<td>Seismic</td>
<td>GR63-Core, Zone 4</td>
</tr>
</tbody>
</table>

Power Specifications

4G GRWIC draws +10.8V, +5V and +3.3V from the host platform. The +10.8 V is used exclusively for the modem +3.3 V power requirement. The +3.3V is for the board I/O. The power sourcing of +10.8 V rail (5000 mW) from the host precludes the need for any onboard modem power storage. The +5 V from the host is used to create a +3.3 V I/O voltage for the CPU, FPGA, FLASH, analog Muxes and LEDs, as well as the +1.0 V CPU Core voltage.

Note

Subscriber-Identity-Module (SIM) power is provided directly by the modem.

Table 3 and Table 4 list the power specification of the 4G GRWIC.

Table 3 Voltage and Current Power Specifications

<table>
<thead>
<tr>
<th>Voltage (V)</th>
<th>Peak Current (mA)</th>
<th>Maximum Current (mA)</th>
<th>Typical Current (mA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>+5V</td>
<td>500 (*1)</td>
<td>(*1)</td>
<td>(*1)</td>
</tr>
<tr>
<td>Modem +3.3V</td>
<td>3000</td>
<td>1100</td>
<td>800</td>
</tr>
<tr>
<td>+ 3.3 V</td>
<td>208</td>
<td>189</td>
<td>73</td>
</tr>
<tr>
<td>+ 3.0 V</td>
<td>66</td>
<td>60</td>
<td>40</td>
</tr>
<tr>
<td>+ 2.5 V</td>
<td>84</td>
<td>76</td>
<td>71</td>
</tr>
<tr>
<td>+ 1.8 V</td>
<td>1091</td>
<td>992</td>
<td>392</td>
</tr>
<tr>
<td>+ 1.2 V</td>
<td>757</td>
<td>688</td>
<td>352</td>
</tr>
<tr>
<td>+ 1.1 V</td>
<td>2244</td>
<td>2040</td>
<td>810</td>
</tr>
</tbody>
</table>
Memory Specifications

Table 5 lists the memory specifications of the 4G GRWIC.

<table>
<thead>
<tr>
<th>Memory Type</th>
<th>Minimum</th>
<th>Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPI FLASH for GRWIC</td>
<td>512KB</td>
<td>NA (512KB is sufficient for the design of the Uboot)</td>
</tr>
<tr>
<td>DDR2 SDRAM for GRWIC</td>
<td>1Gb (128 Mbytes)</td>
<td>NA (1GB is sufficient for the Linux SDK design and modem firmware upgrade)</td>
</tr>
</tbody>
</table>
Kit Contents

Cisco Connected Grid 2G/3G/4G Multimode LTE GRWIC is a customer-replaceable unit and can be ordered by referencing the following information.

Table 6 describes the Cisco 4G WWAN GRWIC product SKUs.

Table 6  Cisco 4G GRWIC by Mode, Operating Region, and Frequencies

<table>
<thead>
<tr>
<th>Cisco 4G GRWIC</th>
<th>Modem</th>
<th>Standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>GRWIC-4G-LTE-V</td>
<td>MC7750</td>
<td>3GPP2: CDMAOne, 1xRTT, EVDO Rev0, EVDO RevA, LTE</td>
</tr>
<tr>
<td>GRWIC-4G-LTE-A</td>
<td>MC7700</td>
<td>GPRS, EDGE, W-CDMA, HSDPA, HSUPA, HSPA+, LTE</td>
</tr>
<tr>
<td>GRWIC-4G-LTE-G</td>
<td>MC7710</td>
<td>GPRS, EDGE, W-CDMA, HSDPA, HSUPA, HSPA+, LTE</td>
</tr>
</tbody>
</table>

Ports and LEDs

Figure 2 shows the GRWIC-4G-LTE front panel.

Figure 2  Front Panel of the Cisco GRWIC-4G-LTE

<table>
<thead>
<tr>
<th></th>
<th>Mounting Screws</th>
<th>Antenna Connectors—M1/DIV, M0/MAIN</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td>Antenna Connectors—M1/DIV, M0/MAIN</td>
</tr>
<tr>
<td>3</td>
<td>LED—GPS</td>
<td>LED—LTE</td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>LED—EVDO</td>
<td>LED—RSSI</td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>LED—WWAN</td>
<td>RSVD Port</td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Antenna Connector—GPS</td>
<td></td>
</tr>
</tbody>
</table>
Table 7 lists the ports and the LED indicators and describes their behavior. The LEDs provide a visual indication of the available services.

### Table 7  Cisco 4G GRWIC by Mode, Operating Region, and Frequencies

<table>
<thead>
<tr>
<th>Port or LED</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RSVD</td>
<td>The RSVD (Reserved) port. Used as a diagnostic port not required for normal activation or operation. This port supports modem debug or provisioning. See Modem Troubleshooting, page 35.</td>
</tr>
</tbody>
</table>
| Antenna Connectors | • M1/DIV—Diversity antenna connector.  
• M0/MAIN—Main antenna connector.  
• GPS—GPS antenna connector.  
For details, see Supported Cisco Antennas and Cables by Case, page 9. |
| WWAN        | Indicates the GRWIC modem status.  
• Off—Indicates the modem is in reset mode. *Wait for the process to complete.*  
• Solid green—Indicates the modem is receiving power and is associated and authenticated, but not receiving or transmitting data.  
• Fast green blinking—Indicates the activity is proportional to the transmitted and received data rate.  
• Slow green blinking—Indicates the modem is receiving power, is not associated or authenticated, and is searching for service. Check the antenna, cable, SIM cards, or the user account with your service provider.  
For information on modem settings, see Modem Settings, page 36. |
| RSSI        | Indicates the level of signal strength received by the GRWIC software.  
• Off—Indicates the RSSI (Received Signal Strength Indication) is < -99 dBm. *Check the transmit channel, it is too weak.*  
• Solid green—Indicates high RSSI (> -69 dBm).  
• Medium green blinking—Indicates medium level RSSI (< -89 dBm to < -69 dBm).  
• Slow green blinking—Indicates low level RSSI (< -99 dBm to < -89 dBm).  
• Solid amber—Indicates no service is detected. *Relocate the equipment.* |
| EVDO        | Indicates whether HSDPA (High-Speed Downlink Packet Access) or EVDO (Evolution, Data Only) is in service.  
• Off—Indicates neither HSDPA or EVDO services are in use.  
• Solid green—Indicates HSDPA is in service.  
• Blinking green—Indicates EVDO is in service. |
| LTE         | Indicates whether LTE (Long-Term Evolution) is in service. |
| GPS         | Indicates whether GPS (Global Positioning System) is in service.  
• Off—Indicates GPS is not active or not detected.  
• Solid green—GPS is active. |
**Supported Cisco Antennas and Cables by Case**

Table 8 lists the Cisco antennas that are supported for use on the 4G GRWIC.


### Table 8  4G GRWIC Supported Antennas

<table>
<thead>
<tr>
<th>Case and Description</th>
<th>Indoor Cable</th>
<th>Lightning Arrestor</th>
<th>Outdoor Cable</th>
<th>Antenna</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conduit to antenna</td>
<td>RA-TNC(m) to N(m), LMR-400-FR, 20’, quantity 2</td>
<td>None</td>
<td>Single cable passes through conduit from inside to outside building.</td>
<td>4G omnidirectional stick, standard performance, N(f), quantity 2</td>
</tr>
<tr>
<td></td>
<td>• CAB-L400-20-TNC-N</td>
<td></td>
<td></td>
<td>• ANT-4G-OMNI-OUT-N</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4G flat-panel antenna, N(f), quantity 1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• ANT-4G-PNL-OUT-N</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4G flat-panel antenna, N(f), quantity 1</td>
</tr>
<tr>
<td>Conduit to Antenna</td>
<td>RA-TNC(m) to N(m), LMR-400-FR, 50’, quantity 2</td>
<td>None</td>
<td>Single cable passes through conduit from inside to outside building.</td>
<td>4G omnidirectional stick, standard performance, N(f), quantity 2</td>
</tr>
<tr>
<td></td>
<td>• CAB-L400-50-TNC-N</td>
<td></td>
<td></td>
<td>• ANT-4G-OMNI-OUT-N</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4G flat-panel antenna, N(f), quantity 1</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• ANT-4G-PNL-OUT-N</td>
</tr>
<tr>
<td>Indoor swivel-mount dipole with 15' extension cable</td>
<td>Single-port antenna stand with 15’ cable included, TNC(m) to TNC(m), quantity 2</td>
<td>None</td>
<td>None</td>
<td>4G indoor swivel-mount dipole, 0 dBi</td>
</tr>
<tr>
<td></td>
<td>• CAB-L195-15-TNC</td>
<td></td>
<td></td>
<td>• ANT-4G-DP-IN-TNC</td>
</tr>
</tbody>
</table>
Installing the SIM Card

The SIM card socket is located on the bottom side of the GRWIC as shown in Figure 3.

![Figure 3 Location of the SIM Socket](image)

Preventing Electrostatic Discharge Damage

Electrostatic Discharge (ESD) damage can occur when electronic cards or components are handled improperly, and can result in complete or intermittent failures.

To prevent ESD damage, follow these guidelines:

- Always use an ESD wrist or ankle strap and ensure that it makes good skin contact.
- Connect the equipment end of the strap to an unfinished chassis surface.
- Place a removed compact SIM card on an antistatic surface or in a static shielding bag. If the card will be returned to the factory, immediately place it in a static shielding bag.
- Avoid contact between the card and clothing. The wrist strap protects the card from ESD voltages on the body only; ESD voltages on clothing can still cause damage.
- Do not remove the wrist strap until the installation is complete.

**Warning**

Only trained and qualified personnel should install, replace, or service this equipment. Statement 1030

**Caution**

For safety, periodically check the resistance value of the antistatic strap. The measurement should be between 1 and 10 megohms (Mohms).
DETAIL STEPS

To install the SIM card:

**Step 1**  
Unlock the SIM socket cover, by sliding the cover towards the front of the module and in the direction of the unlock arrow.

**Step 2**  
Open the cover and slide the SIM card into the slot in the cover.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SIM card</td>
</tr>
<tr>
<td>2</td>
<td>Card slot</td>
</tr>
<tr>
<td>3</td>
<td>Metal contacts</td>
</tr>
<tr>
<td>4</td>
<td>Key</td>
</tr>
</tbody>
</table>
Step 3  To close, gently push down on the socket cover. The SIM card will come in contact with the metal contacts in the socket.

Step 4  Slide the cover away from the faceplate in the direction of the lock arrows to lock the cover.

Installing and Removing the Module

Note  Some 4G GRWICs are installed into the host router at the factory.

Before You Begin Installation

Before installing the module, verify that the following guidelines have been met:

- Clearance to the I/O-side view is such that the LEDs can be easily read.
- Cabling is away from sources of electrical noise, such as radios, power lines, and fluorescent lighting fixtures. Make sure that the cabling is away from other devices that might damage the cables.
- Airflow around the switch module and through the vents is unrestricted.
• Temperature around the unit does not exceed 140°F (60°C). If the switch module is installed in a closed or multirack assembly, the temperature around it might be higher than normal room temperature.
• Relative humidity around the switch module does not exceed 95 percent (noncondensing).
• Altitude at the installation site is not higher than 10,000 feet.
• For 10/100 and 10/100/1000 fixed ports, cable lengths from the switch module to connected devices are not longer than 328 feet (100 meters).

**Installation Warning Statements**

This section includes the basic installation warning statements. Translations of these warning statements appear in the *Regulatory Compliance and Safety Information for Cisco Connected Grid Router 1000 Series Routers* documents.

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**Warning**

This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security.

Statement 1017

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**Warning**

Only trained and qualified personnel should be allowed to install, replace, or service this equipment.

Statement 1030

---

**Warning**

To prevent the system from overheating, do not operate it in an area that exceeds the maximum recommended ambient temperature of: 140°F (60°C)

Statement 1047

---

**Warning**

This equipment is supplied as “open type” equipment. It must be mounted within an enclosure that is suitably designed for those specific environmental conditions that will be present and appropriately designed to prevent personal injury resulting from accessibility to live parts. The interior of the enclosure must be accessible only by the use of a tool.

The enclosure must meet IP 54 or NEMA type 4 minimum enclosure rating standards.

Statement 1063

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**Warning**

This equipment is intended to be grounded to comply with emission and immunity requirements. Ensure that the switch functional ground lug is connected to earth ground during normal use.

Statement 1064

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**Warning**

To prevent airflow restriction, allow clearance around the ventilation openings to be at least: 1.75 in. (4.4 cm)

Statement 1076
Installing the Module

To install the module into an available slot in the router:

⚠️ Caution
The module can NOT be hot swapped—to install the module, you must first power down the module.

**Step 1**
Before you install (or remove) the Cisco Connected Grid 3G module from the host CGR 1240 router, you must power down the router as described in the *Hardware Installation Guide* of your router.

**Step 2**
Insert the module into the slot.

**Step 3**
Using a screwdriver, secure the two captive screws into place. Tighten to 5 to 8 pound-force inches (lbf-in.).

Removing the Module

To remove the module from the router:

⚠️ Caution
The module can NOT be hot swapped—to install the module, you must first power down the module.

**Step 1**
Using a screwdriver, loosen the two captive screws on the Cisco Connected Grid 3G module.

**Step 2**
Gently pull the module out of the slot.

Installing the Antenna Cable

The swivel dipole antenna requires two LMR-400-DB TNC(m) to N(m) coaxial cables to connect to the female TNC connectors on the faceplate of the 4G GRWIC.

To install the cables, you will need a pair of needle-nose pliers.
Step 1 Carefully position the male end of the cable connector over the female connector on the faceplate of the module so it aligns properly, i.e. directly on top of and in line with the female connector.

Step 2 Hand tighten the connectors. It is important to begin tightening the connector by hand to properly align the connectors.

Note Do not use a screwdriver on the body of the TNC connector, the screw head that is visible is not intended to be removed.

Step 3 Use a pair of needle-nose pliers to tighten the connectors until they are nearly fully secured. Before the connectors are fully tightened, position the coaxial cables in their final desired positions, then proceed to fully tighten the connectors.

Step 4 Tie-wrap the cables onto the cabinet and route toward the cable-entry point.

Note Be sure to adhere to the required bend radius of the cable.

Regulatory and Compliance Information

For regulatory compliance and safety information for the module, refer to the Connected Grid Router 2000 Series Regulatory Compliance and Safety Information document.


Software Overview


Overview of 4G-LTE Networks

4G-LTE mobile specification provides multi-megabit bandwidth, more efficient use of the radio network, latency reduction, and improved mobility. LTE solutions target new cellular networks. These networks are designed to support up to 300 Mbps peak rates in the downlink and up to 75 Mbps peak rates in the uplink. The throughput of these networks is higher than the existing 3G networks. Figure 4 shows a 4G-LTE packet core network and the network elements it contains.
### 4G-LTE Packet Core Network Architecture

#### Legend

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gateways</td>
</tr>
<tr>
<td>RNC</td>
</tr>
<tr>
<td>BTS</td>
</tr>
<tr>
<td>BSC</td>
</tr>
<tr>
<td>SGSN</td>
</tr>
</tbody>
</table>
Configuring the Module

This section covers the following topics:

- Prerequisites, page 17
- Configuration Restrictions, page 17
- Data Account Provisioning, page 17
- Verifying Signal Strength and Service Availability, page 18
- Data Call Setup, page 19

Prerequisites

To configure the 4G GRWIC, you must meet the following requirements:

- Have 4G-LTE network coverage where your router will be physically located. For a complete list of supported carriers, see the product data sheet.
- Subscribe to a service plan with a wireless service provider and obtain a SIM card.
- Install the SIM card before configuring the 4G-LTE Wireless WAN GRWIC. For instructions on how to install the SIM card, see Installing the SIM Card, page 10.

Configuration Restrictions

Be aware of the following restrictions that exist with a cellular network:

- Currently, cellular networks support only outgoing calls.
- Throughput—due to the shared nature of wireless communications, the experienced throughput varies depending on the number of active users or congestion in a given network.
- Cellular networks have higher latency compared to wired networks. Latency rates depend on the technology and carrier. Latency may be higher because of network congestion.
- Any restrictions that are a part of the terms of service from your carrier.

Data Account Provisioning

Note

For 4G-LTE GRWCs, the numbering for Slot 0, wic 0 and port 0 is 0/0/0 for all commands.

Note

To provision your modem, you must have an active wireless account with a service provider and a SIM card installed.

To provision your data account, see the following topics:

- Verifying Signal Strength and Service Availability, page 18
- Configuring a Modem Data Profile, page 18
Verifying Signal Strength and Service Availability

To verify the signal strength and service availability on your modem, use the following commands in privileged EXEC mode.

- `show cellular slot/wic/port network`
- `show cellular slot/wic/port radio`
- `show cellular slot/wic/port profile`
- `show cellular slot/wic/port security`
- `show cellular slot/wic/port all`

### Detailed Steps

<table>
<thead>
<tr>
<th>Step</th>
<th>Command</th>
<th>Purpose</th>
</tr>
</thead>
</table>
| Step 1 | `show cellular slot/wic/port network` | Displays information about the carrier network, cell site, and available service.  
**Example:**  
`router# show cellular 0/0/0 network` |
| Step 2 | `show cellular slot/wic/port radio` | Shows the radio signal strength.  
**Note** The RSSI should be better than -90 dBm for steady and reliable connection.  
**Example:**  
`router# show cellular 0/0/0 radio` |
| Step 3 | `show cellular slot/wic/port profile` | Shows information about the modem data profiles created.  
**Example:**  
`router# show cellular 0/0/0 profile` |
| Step 4 | `show cellular slot/wic/port security` | Shows the security information for the modem, such as SIM and modem lock status.  
**Example:**  
`router# show cellular 0/0/0 security` |
| Step 5 | `show cellular slot/wic/port all` | Shows consolidated information about the modem, profiles created, radio signal strength, network security, and so on.  
**Example:**  
`router# show cellular 0/0/0 all` |

Configuring a Modem Data Profile

To configure or create a new modem data profile, issue the command, `cellular slot/wic/port lte profile create profile-number apn authentication username password ipv4` in privileged EXEC mode.  
Table 9 describes the command parameters.

**Example:**  
`router# cellular 0/0/0 profile create 2 apn.com chap username1 password1 ipv4`
Data Call Setup

A data call is a call setup through a signaling protocol (for example, ISDN D Channel signaling) on the Public Switching Telephony Network (PSTN) to a Network Access Server (NAS) to transfer data, either as a byte stream (for example, terminal emulation) or in a packet format (for example, PPP packets) from a data terminal (such as a PC) to a data network (such as the Internet).

To verify data call setup, see, Verifying Data Call Setup, page 32.

To set up a data call, use the following topics:

- Configuring the Cellular Interface, page 19
- Configuring DDR (Dial-on Demand Routing), page 21
- Configuring DDR Backup, page 23

Figure 5 shows a typical data call setup.

**Table 9 Modem Data Profile Parameters**

<table>
<thead>
<tr>
<th>Environmental—Operational</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>profile-number</td>
<td>Number for the profile you are creating. You can create up to 16 profiles.</td>
</tr>
<tr>
<td>apn</td>
<td>The Access Point Name provided by your service provider.</td>
</tr>
<tr>
<td>authentication</td>
<td>The type of authentication. For example, CHAP, PAP.</td>
</tr>
<tr>
<td>username</td>
<td>The username provided by your service provider.</td>
</tr>
<tr>
<td>password</td>
<td>The password provided by your service provider.</td>
</tr>
</tbody>
</table>

Configuring the Cellular Interface

To configure the cellular interface, enter the following commands starting in EXEC mode.

- `configure terminal`
- `interface cellular slot/wic/port`
Configuring the Module

- encapsulation slip
- async mode interactive
- ip address negotiated OR ip address ip-address mask

DETAILED STEPS

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong> configure terminal</td>
<td>Enters global configuration mode.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router# configure terminal</td>
<td></td>
</tr>
<tr>
<td><strong>Step 2</strong> interface cellular</td>
<td>Specifies the cellular interface.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router(config)# interface cellular</td>
<td></td>
</tr>
<tr>
<td>slot/wic/port</td>
<td></td>
</tr>
<tr>
<td><strong>Step 3</strong> encapsulation slip</td>
<td>Specifies Serial Line Internet Protocol (SLIP) encapsulation for an interface configured for dedicated asynchronous mode or dial-on-demand routing (DDR). This is the default for asynchronous interfaces.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router(config-if)# encapsulation</td>
<td></td>
</tr>
<tr>
<td>slip</td>
<td></td>
</tr>
<tr>
<td><strong>Step 4</strong> async mode interactive</td>
<td>Returns a line that has been placed into dedicated asynchronous network mode to interactive mode, thereby enabling the SLIP and PPP commands in privileged EXEC mode.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router(config-if)# async mode</td>
<td></td>
</tr>
<tr>
<td>interactive</td>
<td></td>
</tr>
<tr>
<td><strong>Step 5</strong> ip address negotiated</td>
<td>Specifies that the IP address for a particular interface is dynamically obtained.</td>
</tr>
<tr>
<td>OR</td>
<td></td>
</tr>
<tr>
<td>ip address ip-address mask</td>
<td></td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router(config-if)# ip address</td>
<td></td>
</tr>
<tr>
<td>negotiated</td>
<td></td>
</tr>
<tr>
<td>OR</td>
<td></td>
</tr>
<tr>
<td>router(config-if)# ip address</td>
<td></td>
</tr>
<tr>
<td>10.4.0.254</td>
<td></td>
</tr>
<tr>
<td>255.255.0.0</td>
<td></td>
</tr>
</tbody>
</table>

**Note**

When a static IP address is required for the cellular interface, the address may be configured as **ip address negotiated**. The network ensures that the correct static IP address is allocated to the device. If a tunnel interface is configured with **ip unnumbered cellular 0/0/0**, it is necessary to configure the actual static IP address under the cellular interface, in place of **ip address negotiated**. For a sample cellular interface configuration, see the “Basic Cellular Interface Configuration” section on page 27.
Configuring DDR (Dial-on Demand Routing)

This section contains the commands to configure Dial-On-Demand Routing (DDR) for the cellular interface:

- `configure terminal`
- `interface cellular slot/wic/port`
- `dialer in-band`
- `dialer idle-timeout seconds`
- `dialer string string`
- `dialer-group group-number`
- `exit`
- `dialer-list dialer-group protocol protocol-name {permit | deny | list access-list-number | access-group}`
- `access-list access-list-number permit ip-source-address`
- `line slot/wic/port`
- `script dialer regular-expression`
- `exit`
- `chat-script script-name "" "AT!CALLprofile-number#"" TIMEOUT timeout-value "OK"
- `interface cellular slot/wic/port`
- `dialer string string`

**Note**
Chat scripts are strings of text used to send commands for modem dialing, logging in to remote systems, and initializing asynchronous devices connected to an asynchronous line. On a router, chat scripts can be configured only on the auxiliary port.

### DETAILED STEPS

<table>
<thead>
<tr>
<th>Command</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong></td>
<td></td>
</tr>
<tr>
<td><code>configure terminal</code></td>
<td>Enters global configuration mode from the terminal.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td><code>router# configure terminal</code></td>
<td></td>
</tr>
<tr>
<td><strong>Step 2</strong></td>
<td></td>
</tr>
<tr>
<td><code>interface cellular slot/wic/port</code></td>
<td>Specifies the cellular interface.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td><code>router(config)# interface cellular 0/0/0</code></td>
<td></td>
</tr>
<tr>
<td><strong>Step 3</strong></td>
<td></td>
</tr>
<tr>
<td><code>dialer in-band</code></td>
<td>Enables DDR and configures the specified serial interface to use in-band dialing.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td><code>router(config-if)# dialer in-band</code></td>
<td></td>
</tr>
</tbody>
</table>
### Configuring the Module

<table>
<thead>
<tr>
<th>Step</th>
<th>Command</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td><code>dialer idle-timeout seconds</code></td>
<td>Specifies the duration of idle time, in seconds, after which a line is disconnected.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config-if)# dialer idle-timeout 30</code></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td><code>dialer string string</code></td>
<td>Specifies the number or string to dial. Use the name of the chat script here.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config-if)# dialer string lte</code></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td><code>dialer-group number</code></td>
<td>Specifies the number of the dialer access group to which the specific interface belongs.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config-if)# dialer-group 1</code></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td><code>exit</code></td>
<td>Enters the global configuration mode.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config-if)# exit</code></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>`dialer-list dialer-group protocol protocol-name { permit</td>
<td>deny</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config)# dialer-list 1 protocol ip list 1</code></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td><code>access-list access-list-number permit ip-source-address</code></td>
<td>Defines traffic of interest.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config)# access-list 1 permit any</code></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td><code>line slot/wic/port</code></td>
<td>Specifies the line configuration mode.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config)# line 0/0/0</code></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td><code>script dialer regular-expression</code></td>
<td>Specifies a default modem chat script.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config-line)# script dialer lte</code></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td><code>exit</code></td>
<td>Exits line configuration mode.</td>
</tr>
<tr>
<td></td>
<td>Example: <code>router(config-line)# exit</code></td>
<td></td>
</tr>
</tbody>
</table>
Configuring the Module

Configuring DDR Backup

To monitor the primary connection and initiate the backup connection when needed, the router can use one of the following methods:

- **Backup Interface**—The backup interface stays in standby mode and is brought up when the primary interface line protocol is detected as down.
- **Dialer Watch**—Dialer watch is a backup feature that integrates dial backup with routing capabilities.
- **Floating Static Route**—The route through the backup interface is not in the routing table until the primary interface goes down because it has a greater administrative distance than that of the primary connection route.

**Configuring Interfaces to Use a Backup Interface**

You cannot configure a backup interface for the cellular interface and any other asynchronous serial interface.

To configure one or more interfaces to use a backup interface, use the following commands, beginning in global configuration mode.

**SUMMARY STEPS**

1.   **interface** type number
2.   **backup interface cellular** number
3.   **backup delay** enable-delay-period disable-delay-period

---

<table>
<thead>
<tr>
<th>Command</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 13 chat-script script-name &quot;&quot; &quot;AT!CALLprofile-number#&quot; TIMEOUT timeout-value &quot;OK&quot;</td>
<td>Defines the ATDT commands when the dialer is initiated.</td>
</tr>
<tr>
<td>Example: router(config)# chat-script lte&quot;&quot; &quot;AT!CALL2#&quot; TIMEOUT 60 &quot;OK&quot;</td>
<td></td>
</tr>
<tr>
<td>Step 14 interface cellular slot/wic/port</td>
<td>Specifies the cellular interface.</td>
</tr>
<tr>
<td>Example: router(config)# interface cellular 0/0/0</td>
<td></td>
</tr>
<tr>
<td>Step 15 dialer string string</td>
<td></td>
</tr>
<tr>
<td>Example: router(config-if)# dialer string lte</td>
<td></td>
</tr>
</tbody>
</table>
Configuring the Module

DETAILED STEPS

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong></td>
<td></td>
</tr>
<tr>
<td>interface type number</td>
<td>Specifies the interface to be backed up and begins interface configuration mode.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router(config)# interface atm 0/0/0</td>
<td></td>
</tr>
<tr>
<td><strong>Step 2</strong></td>
<td></td>
</tr>
<tr>
<td>backup interface cellular number</td>
<td>Specifies the cellular interface as backup.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router(config-if)# backup interface cellular 0/0/0</td>
<td></td>
</tr>
<tr>
<td><strong>Step 3</strong></td>
<td></td>
</tr>
<tr>
<td>backup delay enable-delay-period disable-delay-period</td>
<td>Specifies delay between the physical interface going down and the backup interface being enabled, and between the physical interface coming back up and the backup being disabled.</td>
</tr>
<tr>
<td><strong>Example:</strong></td>
<td></td>
</tr>
<tr>
<td>router(config-if)# backup delay 0 10</td>
<td></td>
</tr>
</tbody>
</table>

Configuring DDR Backup Using Dialer Watch

To initiate dialer watch, you must configure the interface to perform DDR and backup. Use traditional DDR configuration commands, such as dialer maps, for DDR capabilities. To enable dialer watch on the backup interface and create a dialer list, use the following commands in interface configuration mode.

SUMMARY STEPS

1. configure terminal
2. interface type number
3. dialer watch group group-number
4. exit
5. dialer watch-list group-number ip ip-address address-mask
6. dialer-list dialer-group protocol protocol-name { permit | deny | list access-list-number | access-group }
7. ip access-list access-list-number permit ip-source-address
8. interface cellular slot/wic/port
9. dialer string string
### DETAILED STEPS

<table>
<thead>
<tr>
<th>Step 1</th>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>configure terminal</td>
<td>Enters global configuration mode from the terminal.</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>router# configure terminal</td>
<td></td>
</tr>
<tr>
<td>Step 2</td>
<td>interface type number</td>
<td>Specifies the interface.</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>router(config)# interface</td>
<td></td>
</tr>
<tr>
<td></td>
<td>cellular 0/0/0</td>
<td></td>
</tr>
<tr>
<td>Step 3</td>
<td>dialer watch-group group-number</td>
<td>Enables dialer watch on the backup interface.</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>router(config-if)# dialer</td>
<td></td>
</tr>
<tr>
<td></td>
<td>watch-group 2</td>
<td></td>
</tr>
<tr>
<td>Step 4</td>
<td>exit</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>router(config-if)# exit</td>
<td></td>
</tr>
<tr>
<td>Step 5</td>
<td>dialer watch-list group-number ip ip-address address-mask</td>
<td>Defines a list of all IP addresses to be watched.</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>router(config)# dialer</td>
<td></td>
</tr>
<tr>
<td></td>
<td>watch-list 2 ip 10.4.0.254</td>
<td></td>
</tr>
<tr>
<td></td>
<td>255.255.0.0</td>
<td></td>
</tr>
<tr>
<td>Step 6</td>
<td>dialer-list dialer-group protocol protocol-name {permit</td>
<td>deny</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>router(config)# dialer</td>
<td></td>
</tr>
<tr>
<td></td>
<td>list 2 protocol ip permit</td>
<td></td>
</tr>
<tr>
<td>Step 7</td>
<td>ip access-list access list number permit ip source address</td>
<td>Defines traffic of interest.</td>
</tr>
<tr>
<td></td>
<td>Example:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>router(config)# access</td>
<td></td>
</tr>
<tr>
<td></td>
<td>list 2 permit 10.4.0.0</td>
<td></td>
</tr>
</tbody>
</table>

**Note** Do not use the `access list permit all` command to avoid sending traffic to the IP network. This may result in call termination.
### Configuring the Module

#### Configuring DDR Backup Using Floating Static Route

To configure a floating static default route on the secondary interface beginning in the global configuration mode, perform the following tasks.

**Note**

Make sure you have `ip classless` enabled on your router.

**SUMMARY STEPS**

1. configure terminal
2. `ip route network-number network-mask {ip-address | interface} [administrative distance] [name name]`

**DETAILED STEPS**

<table>
<thead>
<tr>
<th>Command or Action</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step 1</strong> configure terminal</td>
<td>Enters global configuration mode from the terminal.</td>
</tr>
<tr>
<td>Example: <code>Router# configure terminal</code></td>
<td></td>
</tr>
<tr>
<td><strong>Step 2</strong> `ip route network-number network-mask {ip-address</td>
<td>interface} [administrative distance] [name name]`</td>
</tr>
<tr>
<td>Example: <code>Router(config)# ip route 209.165.200.225 255.255.255.224 Dialer 2 253 name name1</code></td>
<td><strong>Note</strong> A higher administrative distance should be configured for the route through the backup interface, so that it is used only when the primary interface is down.</td>
</tr>
</tbody>
</table>
Configuration Examples

This section provides the following configuration examples:

- Basic Cellular Interface Configuration, page 27
- Tunnel over Cellular Interface Configuration, page 27
- 4G-LTE Wireless Modem as Backup with NAT and IPSec, page 28

Basic Cellular Interface Configuration

The following example shows how to configure the cellular interface to be used as a primary and is configured as the default route:

```
router# show running-configuration
chat-script lte " " "AT!CALL1" TIMEOUT 20 "OK"

interface Cellular0/0/0
ip address negotiated
encapsulation slip
load-interval 30
dialer in-band
dialer idle-timeout 0
dialer string lte
dialer-group 1
no peer default ip address
async mode interactive
routing dynamic

ip route 172.22.1.10 255.255.255.255 Cellular0/0/0
dialer-list 1 protocol ip permit

line 0/0/0
script dialer lte
modem InOut
no exec
transport input all
transport output all
```

Tunnel over Cellular Interface Configuration

The following example shows how to configure the static IP address when a tunnel interface is configured with `ip address unnumbered cellular interface`:

```
interface Tunnel2
ip unnumbered Cellular0/3/0
tunnel source Cellular0/3/0
tunnel destination 128.107.x.y

interface Cellular0/3/0
ip address negotiated
ip virtual-reassembly
encapsulation slip
no ip mroute-cache
dialer in-band
dialer idle-timeout 0
```
Configuration Examples

```
dialer string dial<carrier>
dialer-group 1
async mode interactive

! traffic of interest through the tunnel/cellular interface
ip route 10.10.0.0 255.255.0.0 Tunnel2
```

4G-LTE Wireless Modem as Backup with NAT and IPSec

The following example shows how to configure the 4G-LTE wireless modem on the router as backup with NAT and IPSec:

```
Note

The receive and transmit speeds cannot be configured. The actual throughput depends on the cellular network service.

ip dhcp excluded-address 10.4.0.254
!
ip dhcp pool gsmpool
    network 10.4.0.0 255.255.0.0
    dns-server 209.165.201.1 203.0.113.0
    default-router 10.4.0.254
!
!
chat-script lte ** "AT!CALL1" TIMEOUT 20 "OK"

crypto isakmp policy 1
    encr 3des
    authentication pre-share

crypto isakmp key address 192.0.2.0
!
!
crypto ipsec transform-set ah-sha-hmac esp-3des
!
crypto map gsml 10 ipsec-isakmp
    set peer 192.0.2.0
    set transform-set
    match address 103
!
!
interface ATM0/0/0
    no ip address
    ip virtual-reassembly
    load-interval 30
    no atm ilmi-keepalive
    dsl operating-mode auto
!
interface ATM0/0/0.1 point-to-point
    backup interface Cellular0/3/0
    ip nat outside
    ip virtual-reassembly
    no snmp trap link-status
    pvc 0/35
    pppoe-client dial-pool-number 2
!
!
interface Cellular0/3/0
    ip address negotiated
    ip nat outside
```
Configuration Examples

ip virtual-reassembly
encapsulation slip
no ip mroute-cache
dialer in-band
dialer idle-timeout 0
dialer string
dialer-group 1
async mode interactive
crypto map gsm1
!

interface Vlan104
description used as default gateway address for DHCP clients
ip address 10.4.0.254 255.255.0.0
ip nat inside
ip virtual-reassembly
!

interface Dialer2
ip address negotiated
ip mtu 1492
ip nat outside
ip virtual-reassembly
encapsulation ppp
load-interval 30
dialer pool 2
dialer-group 2
ppp authentication chap callin
ppp chap hostname cisco@dsl.com
ppp chap password 0 cisco
ppp ipcp dns request
crypto map gsm1
!
ip local policy route-map track-primary-if
ip route 209.165.200.225 255.255.255.224 Dialer2 track 234
ip route 209.165.200.225 255.255.255.224 Cellular0/3/0 254
!
!
ip nat inside source route-map nat2cell interface Cellular0/3/0 overload
ip nat inside source route-map nat2dsl interface Dialer2 overload
!
ip sla 1
  icmp-echo 209.131.36.158 source-interface Dialer2
timeout 1000
frequency 2
ip sla schedule 1 life forever start-time now
access-list 1 permit any
access-list 2 permit 10.4.0.0 0.0.255.255
access-list 3 permit any
access-list 101 permit ip 10.4.0.0 0.0.255.255 any
access-list 102 permit icmp any host 209.131.36.158
access-list 103 permit ip host 198.51.100 209.165.200.224 0.0.255.255
access-list 103 permit ip host 203.0.113.254 209.165.200.124 0.0.255.255
dialer-list 1 protocol ip list 1
dialer-list 2 protocol ip permit
!
route-map track-primary-if permit 10
  match ip address 102
  set interface Dialer2
!
route-map nat2dsl permit 10
  match ip address 101
  match interface Dialer2
SNMP MIBs

The following MIBs are supported on the Cisco Connected Grid 2G/3G/4G Multimode LTE GRWIC:

- IF-MIB
- CISCO-ENTITY-VENDORTYPE-OID-MIB
- CISCO-WAN-3G-MIB

You can download the MIBs from the Cisco MIB Locator at http://www.cisco.com/go/mibs.

This section provides a brief description of SNMP MIBs and contains the following topics:

- SNMP Requirements, page 30
- SNMP MIB Overview, page 30
- MIB Links, page 31

SNMP Requirements

The following are SNMP-related requirements for the 4G GRWIC:

- If your router runs the SNMP agent, you must configure appropriate access control (e.g. SNMP-server community) using the Cisco IOS CLI for the NMS (Network Management System) and agent to work properly.
- Cisco strongly recommends that you configure SNMP V3 with authentication/privacy when implementing SNMP SET operation.

SNMP MIB Overview

Simple Management Network Protocol (SNMP) development and its use is centered around the Management Information Base (MIB). An SNMP MIB is an abstract database, a conceptual specification for information that a management application may read and modify in a certain form. This does not imply that the information is kept in the managed system in that same form. The SNMP agent translates between the internal data structures and formats of the managed system and the external data structures and formats defined for the MIB.

The SNMP MIB is a tree structure with conceptual tables. (Cisco 4G MIB is discussed in detail in the next section.) Relative to this tree structure, the term MIB is used in two senses. In one sense, it is actually a MIB branch, usually containing information for a single aspect of technology, such as a transmission medium or a routing protocol. A MIB used in this sense is more accurately called a MIB
module, and is usually defined in a single document. In the other sense, a MIB is a collection of such branches. Such a collection might comprise, for example, all the MIB modules implemented by a given agent, or the entire collection of MIB modules defined for SNMP.

A MIB is a tree where the leaves are individual items of data called objects. An object may be, for example, a counter or a protocol status. MIB objects are also sometimes called variables.

MIBs can be classified into three categories:

- **IF MIBs**—Describes interface statistics
- **Cisco-Entity-Vendortype-OID-MIB**—ENTITY-MIBs are used to provide general hardware type for both the HWIC and the modem. CISCO-ENTITY-VENDORTYPE-OID-MIB assigns OIDs for Cisco components (including the HWICs & the modems). The OIDs are then used as the values of entPhysicalVendorType in the ENTITY-MIB.
- **3G/Wireless MIBs**—Cellular or wireless-specific MIBs

## MIB Links

To locate and download the following MIBs for selected platforms, Cisco software releases, and feature sets, search the MIB name in Cisco MIB Locator found at: [http://www.cisco.com/go/mibs](http://www.cisco.com/go/mibs)

- IF-MIB
- CISCO-ENTITY-VENDORTYPE-OID-MIB
- CISCO-WAN-3G-MIB

## Troubleshooting and Diagnostics

This section provides the necessary background information and resources available for troubleshooting the Cisco Cisco Connected Grid 2G/3G/4G Multimode LTE GRWIC.

For LED descriptions, see *Ports and LEDs, page 7*.

- Verifying Data Call Setup, page 32
- Checking Signal Strength, page 32
- Verifying Service Availability, page 32
- Successful Call Setup, page 34
- Modem Troubleshooting, page 35
- Modem Settings, page 36
- Retrieving the Electronic Serial Number (ESN), page 38
- Converting Hexadecimal ESN to Decimal Notation, page 38
Verifying Data Call Setup

To verify the data call setup, follow these steps:

**Step 1** After you create a modem data profile `cellular profile create` command and configuring DDR on the cellular interface, send a ping from the router to a host across the wireless network.

**Step 2** If the ping fails, debug the failure by using the following `debug` and `show` commands:

- `debug chat`
- `debug dialer`
- `debug ppp negotiation`
- `show cellular all`
- `show interface cellular`
- `show running-config`
- `show ip route`

**Step 3** Save the output from these commands and contact your system administrator.

Checking Signal Strength

If the Received Signal Strength Indication (RSSI) level is very low (for example, if it is less than -110 dBm) follow these steps:

**Step 1** Check the antenna connection. Make sure the TNC connector is correctly threaded and tightened.

**Step 2** If you are using a remote antenna, move the antenna cradle and check if the RSSI has improved.

**Step 3** Contact your wireless service provider to verify that there is service availability in your area.

Verifying Service Availability

The following is sample `show cellular all` command output for a scenario where the antenna is disconnected and a modem data profile has not been created. The errors in this case have been indicated with the symbols “<--”:

```
router# show cellular 0/0/0 all
Load for five secs: 0%/0%; one minute: 0%; five minutes: 1%
Time source is hardware calendar, 19:40:43.239 UTC Wed Nov 8 2006

Hardware Information
====================
Modem Firmware Version = H1_0_0_7MCAP G:/WS/
Modem Firmware built = 10/26/06
Hardware Version = 1.0
International Mobile Subscriber Identity (IMSI) = <specific sim number>
International Mobile Equipment Identity (IMEI) = <specific modem number>
Factory Serial Number (FSN) = X2819460388100D
Modem Status = Online
```

---

Troubleshooting and Diagnostics

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router# show cellular 0/0/0 all
Load for five secs: 0%/0%; one minute: 0%; five minutes: 1%
Time source is hardware calendar, 19:40:43.239 UTC Wed Nov 8 2006

Hardware Information
====================
Modem Firmware Version = H1_0_0_7MCAP G:/WS/
Modem Firmware built = 10/26/06
Hardware Version = 1.0
International Mobile Subscriber Identity (IMSI) = <specific sim number>
International Mobile Equipment Identity (IMEI) = <specific modem number>
Factory Serial Number (FSN) = X2819460388100D
Modem Status = Online
```
Current Modem Temperature = 38 deg C, State = Normal

Profile Information
====================
* - Default profile <-- No profile here.

Data Connection Information
============================
Profile 1, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 2, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 3, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 4, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 5, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 6, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 7, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 8, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 9, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 10, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 11, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 12, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 13, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 14, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 15, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state
Profile 16, Packet Session Status = INACTIVE
   Inactivity Reason = Normal inactivate state

Network Information
====================
Current Service Status = No service, Service Error = None <-- No service means there is no connection to the network.
Current Service = Combined
Packet Service = None
Packet Session Status = Inactive
Current Roaming Status = Home
Network Selection Mode = Automatic
Country = USA, Network = Cinglr
Mobile Country Code (MCC) = 310
Mobile Network Code (MNC) = 380
Location Area Code (LAC) = 6042
Routing Area Code (RAC) = 255
Cell ID = 0
Primary Scrambling Code = 0
PLMN Selection = Automatic

Radio Information
=================
Current Band = None, Channel Number = 0
Current RSSI = -110 dBm <-- Either no antenna is present, non-functional, or out of network.

Modem Security Information
==========================
Card Holder Verification (CHV1) = Disabled
SIM Status = OK
SIM User Operation Required = None
Number of Retries remaining = 3

Successful Call Setup

The following sample output was taken when a call was set up using a chat script. It shows a received IP address from the network. Call setup is successful, and data path is open.

depmod
depchat
deppp negotiation
deppp event
deppp error

router#  
Nov 8 20:04:42.295: CHAT0/3/0: Attempting async line dialer script
Nov 8 20:04:42.295: CHAT0/3/0: Dialing using Modem script: <carrier> & System script: none
Nov 8 20:04:42.299: CHAT0/3/0: process started
Nov 8 20:04:42.299: CHAT0/3/0: Asserting DTR
Nov 8 20:04:42.299: CHAT0/3/0: Chat script <carrier> started <--- chat script invoked
Nov 8 20:04:42.299: CHAT0/3/0: Sending string: atdt*98*1#
Nov 8 20:04:42.299: CHAT0/3/0: Expecting string: CONNECT
Nov 8 20:04:42.343: CHAT0/3/0: Completed match for expect: CONNECT
Nov 8 20:04:42.343: CHAT0/3/0: Chat script <carrier> finished, status = Success <--- successful communication with modem
Nov 8 20:04:42.395: TTY0/3/0: no timer type 1 to destroy
Nov 8 20:04:42.395: TTY0/3/0: no timer type 0 to destroy
Nov 8 20:04:42.395: TTY0/3/0: no timer type 2 to destroy
Nov 8 20:04:44.395: %LINK-3-UPDOWN: Interface Cellular0/3/0, changed state to up
Nov 8 20:04:44.395: Ce0/3/0 LCP: O CONFREQ [Closed] id 75 len 16
Nov 8 20:04:44.395: Ce0/3/0 LCP: I CONFACK [ACKrcvd] id 75 len 16
Nov 8 20:04:44.395: Ce0/3/0 LCP: O CONFREQ [Closed] id 83 len 21
Nov 8 20:04:44.395: Ce0/3/0 LCP: I CONFACK [ACKrcvd] id 83 len 8
Nov 8 20:04:44.395: Ce0/3/0 LCP: O CONFREQ [Closed] id 84 len 21
Nov 8 20:04:44.395: Ce0/3/0 LCP: I CONFACK [ACKrcvd] id 84 len 8
Modem Troubleshooting

The RSVD port on the faceplate of the 4G GRWIC provides access to the debug port on the modem. Use an industry-standard diagnostic tool like Qualcomm QXDM to perform remote radio-level diagnostics and traffic monitoring on the modem.

Use the following test command to turn diagnostics on:

```
router# test cell-hwic slot/port/wic dm-port on
```
Troubleshooting and Diagnostics

Note
To enable test commands, you must enter the service internal command in the global configuration mode.

Modem Settings

For HWIC-3G deployments in North America and for carriers operating in the 850MHz and 1900 MHz bands, you can prevent long network attach times by making the following changes to the modem settings.

The output of show cellular x/x/x all command shows the following:

- No network attach
- RSSI value is -110 dB
- Band selection is set to AUTO

For information on troubleshooting the modem, see Modem Troubleshooting, page 35.

Changing Modem Settings

To change the modem settings to force the modem to scan NA (North American) bands only, follow these steps:

Step 1 Change the PRL region to ‘2’ (the default is 1). To do this, follow the procedure in “Changing the PRL Region on the Modem” section.

Step 2 Set the band to WCDMA/NA using the following Cisco IOS command:

```
router# cellular 0/0/0 band wcdma--na
```

Prerequisites

Before you change the PRL (Preferred Roaming List) region, you must ensure that:

- The interface is in a shutdown mode before the chat-script is executed.
- Interface is un-shut for normal operation after the chat-script is executed.
- You must run the chat-script only once.

Changing the PRL Region on the Modem

To change the PRL region on the modem, follow these steps:

Step 1 Go to the configuration mode of the router and configure the PRL change chat-script. The following is an example using “prl” as the name of the chat script and “02” specifying the PRL region:

```
router# configure terminal
Router(config)# chat-script prl "" "AT" TIMEOUT 5 "OK" AT!ENTERCND="A710" TIMEOUT 5 "OK" AT!CUSTOM="PRLREGION",02 TIMEOUT 5 "OK" "AT!RESET"
```
Troubleshooting and Diagnostics

Step 2  Shut down the cellular interface by entering the `shut` command in the configuration mode:

In the following example, 0/0/0 is a sample interface number. Replace it with the correct interface number based on the slot in which the 3G HWIC is plugged in.

```
Router(config)# interface cellular 0/0/0
Router(config-if)# shut
```

Step 3  Exit the configuration mode.

```
Router(config-if)# exit
```

Step 4  To execute the chat-script, enter the `start-chat prl` command. In the following example, “prl” is the name of the chat script and 0/0/0 is the corresponding slot/port number that the cellular HWIC is plugged into.

```
Router# start-chat prl 0/0/0
```

Enabling "debug chat" and monitoring the console logs will indicate whether the chat-script executed successfully. For example,

```
Router# configure terminal
Router(config)# logging enable
Router(config)# exit
Router# debug chat
```

Step 5  Un-shut the cellular interface once the chat-script is over by entering the `no shut` command in the configuration mode:

```
Router# configure terminal
Router(config)# interface cellular 0/0/0
Router(config-if)# no shutdown
```

Below is a sample output after the debugs are enabled for a successful PRL change after invoking the chat-script:

```
Router# start-chat prl 0/3/0
Router#
*May 8 11:01:04.598: CHAT0/3/0: Matched chat script prl to string prl
*May 8 11:01:04.598: CHAT0/3/0: Asserting DTR
*May 8 11:01:04.598: CHAT0/3/0: Chat script prl started
*May 8 11:01:04.598: CHAT0/3/0: Sending string: at
*May 8 11:01:04.600: CHAT0/3/0: Expecting string: OK
*May 8 11:01:04.638: CHAT0/3/0: Completed match for expect: OK
*May 8 11:01:04.638: CHAT0/3/0: Sending string: AT!ENTERCND="A710"
*May 8 11:01:04.650: CHAT0/3/0: Expecting string: OK
*May 8 11:01:04.682: CHAT0/3/0: Completed match for expect: OK
*May 8 11:01:04.682: CHAT0/3/0: Sending string: AT!CUSTOM="PRLREGION",02
*May 8 11:01:04.682: CHAT0/3/0: Expecting string: OK
*May 8 11:01:04.690: CHAT0/3/0: Completed match for expect: OK
*May 8 11:01:04.690: CHAT0/3/0: Sending string: AT!RESET
*May 8 11:01:04.690: CHAT0/3/0: Expecting string: OK
*May 8 11:01:04.690: CHAT0/3/0: Completed match for expect: OK
*May 8 11:01:05.374: %CELLWAN-2-MODEM_DOWN: Cellular0/3/0 modem is DOWN
```

Enter configuration commands, one per line. End with CNTL/Z.

```
Router(config)#interface cellular 0/0/0
```
Retrieving the Electronic Serial Number (ESN)

If your network provider requests the 11-digit decimal equivalent of your ESN, you must retrieve your ESN, the convert it to decimal notation. See also, Converting Hexadecimal ESN to Decimal Notation, page 38.

The ESN number is located directly on the modem label in hexadecimal notation. It can also be retrieved using the Cisco IOS CLI using the `show cellular all` command.

The sample output below shows the ESN number:

```
Profile Information
====================
Electronic Serial Number (ESN) = 0x603C9854
```

Converting Hexadecimal ESN to Decimal Notation

If your network provider requests the 11-digit decimal equivalent of your ESN, you must retrieve your ESN, the convert it to decimal notation. See also, Retrieving the Electronic Serial Number (ESN), page 38.

To convert the ESN number from hexadecimal notation to decimal notation, follow this procedure:

**Step 1**
Start with the 8-digit HEX ESN # obtained from the label or using CLI, for example 0x603C9854. This number consists of two parts:
- 0x60—Serial number
- 3C9854—Manufacturer’s code

**Step 2**
Convert manufacturer’s code to decimal as shown:
Hexadecimal 0x60 equals decimal 96.
If the decimal value is two digits only, prepend it with a zero to expand it to three digits.
Manufacturer’s code is thus 096.

**Step 3**
Convert the serial number to decimal, as shown in the example below:
Hexadecimal 0x3C9854 equals decimal 3971156.
If decimal value is less than 8 digits, add enough zeros to make it into an 8 digit number.
Serial number is thus 03971156.
Step 4
To obtain complete 11-digit decimal ESN notation, combine manufacturer code and serial number:
Manufacturer code: 096
Serial #: 03971156
Decimal ESN: 09603971156

Additional References
This section provides a brief description of SNMP MIBs and contains the following topics:
• Related Documents, page 39
• RFCs, page 40
• Technical Assistance, page 40

Related Documents
Consult the following resources for related information about the 4G GRWIC or for technical assistance.

Hardware Overview and Installation
• For Cisco Connected Grid Modules datasheets and other literature, see:

Supported Cisco Antennas and Accessories
• Connected Grid Modules, Antennas, and Accessories Hardware Documentation Roadmap
  www.cisco.com/go/cg-modules
• Cisco 4G/3G Omnidirectional Dipole Antenna (4G-LTE-ANTM-D)
• Cisco 3G Omnidirectional Outdoor Antenna (3G-ANTM-OUT-OM)
• Cisco Multiband Omnidirectional Panel-Mount Antenna (3G-ANTM-OUT-LP)

Cisco IOS commands
• Cisco IOS Master Commands List, All Releases
• Configuring Cisco EHWIC-3G-EDVO-x
• **Configuring 3G Wireless WAN on Modular and Fixed ISRs (HWIC-3G-CDMA, HWIC-3G-CDMA-x, and PCEX-3G-CDMA-x)**


**Regulatory, Compliance, and Safety Information**

• Cisco Network Modules and Interface Cards Regulatory Compliance and Safety Information


**RFCs**

The following RFC is supported by Cisco Connected Grid 2G/3G/4G Multimode LTE GRWIC:

<table>
<thead>
<tr>
<th>RFC</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFC 3025</td>
<td>Mobile IP Vendor/Organization-Specific Extensions</td>
</tr>
</tbody>
</table>

**Technical Assistance**

The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.


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