



Managing Devices

This section describes how to manage devices in IoT FND, and includes the following topics:

- [Overview](#), on page 2
- [Guided Tours](#), on page 5
- [Enabling Google Snap to Roads](#), on page 6
- [Setting Preferences for the User Interface](#), on page 6
- [Managing Routers](#), on page 8
- [Managing Endpoints](#), on page 14
- [Managing Out-of-Service Devices](#), on page 18
- [Managing Itron Bridge Meters](#), on page 28
- [Managing Landis+Gyr Devices in IoT FND](#), on page 31
- [LDevID: Auto-Renewal of Certs and Saving Configuration](#), on page 32
- [Support Expired SUDI Certificate](#), on page 35
- [Configuring Enrollment over Secure Transport](#), on page 37
- [Configuring FND Registration Authority \(RA\)](#), on page 38
- [Managing the Cisco Industrial Compute IC3000 Gateway](#), on page 43
- [Managing the Cisco Wireless Gateway for LoRaWAN](#), on page 46
- [Managing Cisco IR510 WPAN Gateways](#), on page 49
- [Wi-SUN 1.0 Support](#), on page 56
- [Managing Head-End Routers](#), on page 58
- [Managing External Modules](#), on page 58
- [Managing Servers](#), on page 61
- [Common Device Operations](#), on page 61
- [Configuring Rules](#), on page 84
- [Configuring Devices](#), on page 88
- [Synchronizing Endpoint Membership](#), on page 99
- [Editing the ROUTER Configuration Template](#), on page 100
- [Configuration Details for WPAN Devices](#), on page 103
- [Support of Dual WPAN for IR8100](#), on page 108
- [Editing the ENDPOINT Configuration Template](#), on page 122
- [Pushing Configurations to Routers](#), on page 124
- [Pushing Configurations to Endpoints](#), on page 126
- [Certificate Re-Enrollment for ITRON30 and IR500](#), on page 127
- [New Events for IR500](#), on page 130

- [Audit Trail for Re-enrollment for Gateway-IR500 Endpoints, on page 131](#)
- [Monitoring a Guest OS, on page 131](#)
- [Application Management Support in IoT FND, on page 133](#)
- [Managing Files, on page 140](#)
- [Hardware Security Module, on page 146](#)
- [Demo and Bandwidth Operation Modes, on page 149](#)
- [Bandwidth Optimization Mode Configuration, on page 151](#)
- [Device Properties, on page 153](#)

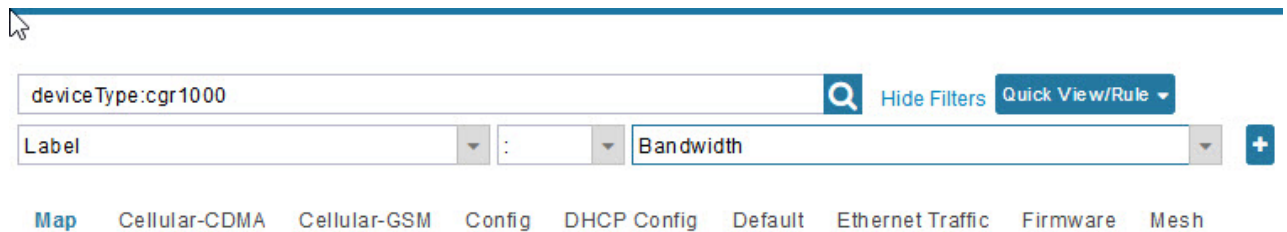
Overview

Use the following IoT FND pages to monitor, add and remove devices, and perform other device management tasks that do not include device configuration.

Select **DEVICES** > **FIELD DEVICES**.

In the Browse Devices panel of the Devices menu options as shown below, search for Field Devices such as Routers (CGR1000, C800, IR800, SBR (C5921), IR1100 Pluggable and Expansion Modules (IR-1100-SP), Endpoints (meters and IR500 gateways), and IoT Gateways (such as the LoRaWAN gateway and IC3000).

Note In some textual displays of the IoT FND, routers may display as “FAR” rather than the router model (cgr1000, etc).



Note You can view PID and descriptive properties for the IR1100 pluggable and expansion modules in the IoT FND UI at the Cellular Link Settings page; however, you must refer to the NB API for properties and metrics for the pluggable and expansion interfaces, specifically the `getMetricHistory ()` and `getDeviceDetails ()`.

Pluggable Module Info

PID P-LTEA-LA

Details :

| Name | Description | PID | SN |
|------------------------|------------------------|--------|-----------------|
| Modem on Cellular0/1/0 | Sierra Wireless EM7430 | EM7430 | 355813070197162 |

Expansion Module Info

PID IRM-1100-SPMI

Details :

| Name | Description | PID | SN |
|-----------------------------------|------------------------|------------------|-----------------|
| Expansion module 2 - mSATA Module | Snowfinch mSATA Module | IR1100-SSD-100G | FOC2330032N |
| subslot 0/0 transceiver 5 | 100BASE FX-GE | GLC-FE-100FX-RGD | FNS232904HG |
| module subslot 0/3 | P-LTE-GB Module | P-LTE-GB | FOC23100UG2 |
| Modem on Cellular0/3/0 | Sierra Wireless WP7607 | WP7607 | 351732090142640 |

Cellular Link Settings

| | Modem1 | Modem2 |
|--------------------------------|----------------------|----------------------|
| Network Type | LTE | LTE |
| Network Name | IND airtel | IND airtel |
| IMSI | 404450985151422 | 404450985143858 |
| Roaming Status | Home | Home |
| Serial Number | LR827779180210 | VN834472230810 |
| Firmware Version | SWI9X30C_02.24.05.06 | SWI9X07Y_02.13.02.00 |
| Connection Type | LTE | LTE |
| Cellular Modem Active | true | true |
| Cellular Module Temperature | 43.0 Celsius | 39.0 Celsius |
| System Identification Number | unknown | unknown |
| Network Identification Number | unknown | unknown |
| Mobile Directory Number | unknown | unknown |
| Serving Cell Tower Longitude | unknown | unknown |
| Serving Cell Tower Latitude | unknown | unknown |
| Preferred Roaming List Version | unknown | unknown |

- To work with Head-End Routers (ASR1000, ISR3900, ISR4000, C8000) use the **DEVICES > Head-End Routers** page.

- To work with IoT FND NMS and database servers, use the **DEVICES > Servers** page.
- To view assets associated with the Cisco Wireless Gateway for LoRaWAN (IXM-LPWA-900), use the **DEVICES > Assets** page.

Note Refer to the [Managing Firmware Upgrades](#) chapter for more information on firmware updates for Routers and Gateways.

Guided Tours



Note The Guided Tour feature must be enabled by the first-time FND root user that logs into the FND system before you can use the feature.

Step 1 At first login, as a root user, click Dashboard. A No Devices or Dashlets panel appears, which displays the following options: ADD LICENSE, ADD DEVICES, ADD DASHLET and GUIDED TOUR.

Step 2 Click GUIDED TOUR.

Note You may need to add a license or create a dummy device to enable the Guided Tour.

Step 3 At the root user menu (upper-right corner) that appears, select Guided Tour. This opens a Guided Tour Settings window that lists all available Guided Tours:

- Add Devices
- Device Configuration
- Device Configuration Group Management
- Tunnel Group Management
- Tunnel Provisioning
- Provisioning Settings
- Firmware Update
- Zero Touch Provisioning Setup Guided Tour

Step 4 After you select one of the Guided Tours, you will be redirected to the Sign In pane. That configuration page and windows appear to step you through the configuration steps and let you Add or Update Values as necessary.

Note When you select the Zero Touch Provisioning option list in step 3 above, a Zero Touch Provisioning setup guided tour window appears that lists all the prerequisites for the device on-boarding: (Provisioning Settings, Group Management, Manage Configuration: Bootstrap Template, Tunnel Provisioning, Device Configuration, Add Devices).

Enabling Google Snap to Roads

When navigating with GPS, sometimes the trace or coordinates do not always match up to the road or path traveled by a vehicle.

When you enable the Snap to Roads feature in IoT FND, it eliminates the wrong latitude and longitude coordinates collected along a route and replaces it with a set of corresponding data with points that snap to the most likely roads and similar road names that the vehicle has traveled along.

The Google Snap to Roads feature is a premium service, and to work with the feature you must enable the Google Map API Key within IoT FND user interface.

Setting Preferences for the User Interface

You can define the preference settings to customize the user interface. The Preferences option is located in the right upper-top corner of the UI.

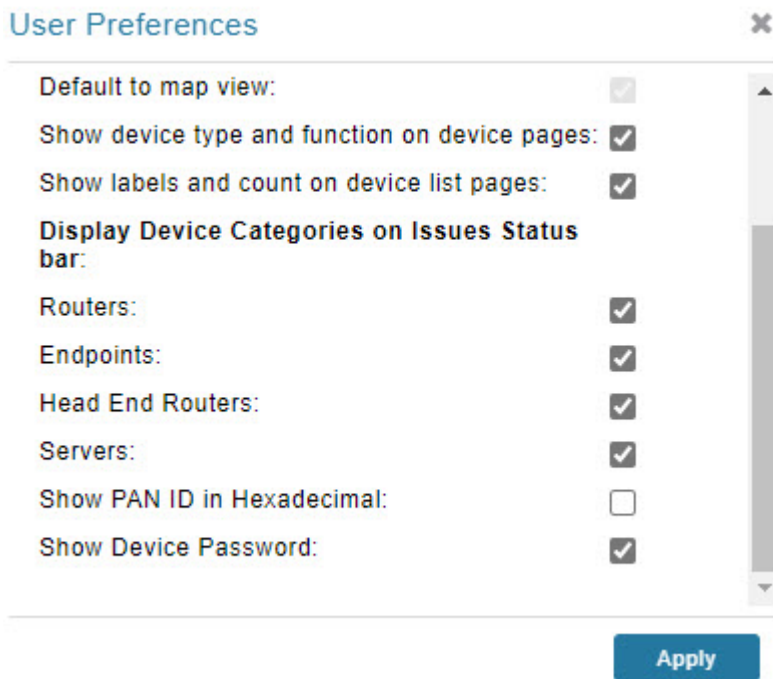


Table 1: User Preference Settings

| Options | Description |
|---------------------------|---|
| Show chart on events page | Displays the device events in chart for the current day. To view the chart, go to the OPERATIONS > Events page. |

| Options | Description |
|--|---|
| Show summary counts on events/issues page | <p>Displays the summary of the device events and issues, based on the severity level, in the left pane.</p> <p>To view events, go to OPERATIONS > Events page.</p> <p>To view issues, go to OPERATIONS > Issues page.</p> |
| Enable map | Displays the Map tab in the DEVICES > Field Devices and the OPERATIONS > Issues pages. |
| Default to map view | <p>Sets the Map tab as the default view in the DEVICES > Field Devices and the OPERATIONS > Issues pages.</p> <p>Note To use this option, you must check the Enable Map check box.</p> |
| Show device type and function on device pages | Displays the device types in the left pane and device function tabs in the right pane of the Device Listing page. |
| Show labels and counts on device list pages | Displays the device status and count for each device type in the left pane of the Device Listing page. |
| Display Device Categories on Issues Status bar | <p>The Issues Status bar located in the right-lower end of the user interface displays the device issues for all the device categories. However, you have the option to select the device category as per the requirement.</p> <ul style="list-style-type: none"> • Routers • Endpoints • Head End Routers • Servers |
| Show Device Password | <p>The Show Device Password option is available only for the root users and the user with permission "Manage Device Credentials". For other users, this option is not available.</p> <p>By default, this option is not selected. Check the Show Device Password check box and click Apply to view the device credentials under Config Properties tab in the Device Details page.</p> |
| Show PAN ID in hexadecimal | Displays the PAN ID in hexadecimal in the Device Listing page. |

Managing Routers

You manage routers on the Field Devices page (**DEVICES > Field Devices**). Initially, the page displays devices in the Default view.

Working with Router Views

The router or routers you select determine which tabs display.



Note Listed below are all the possible tabs. You can select to view the Map option from the List view.

Each of the tab views above displays different sets of device properties. For example, the Default view displays basic device properties, and the Cellular-GSM view displays device properties particular to the cellular network.

For information on how to customize router views, see [Customizing Device Views, on page 62](#).

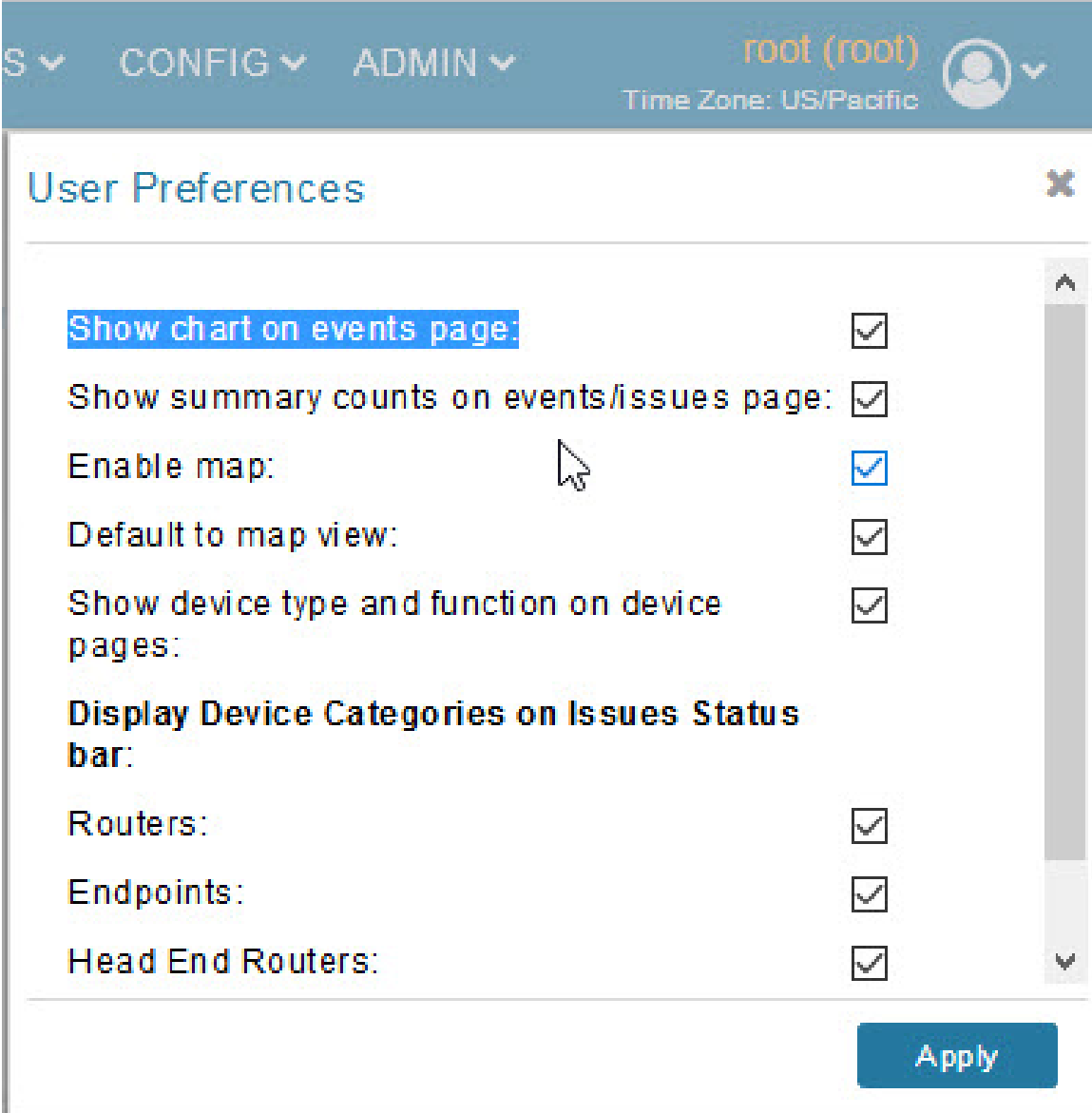
For information about the device properties that display in each view, see [Device Properties, on page 153](#).

For information about common actions performed in these views (for example, adding labels and changing device properties), see [Common Device Operations, on page 61](#).

Viewing Routers in Map View

At the top, upper-right-hand corner of the screen, select root or user name, and click Preferences option. To view the routers in Map view, select the **Enable map** checkbox.

Figure 1: Setting User Preferences for User Interface Display



The screenshot shows the 'User Preferences' dialog box in a network management system. The top navigation bar includes 'S', 'CONFIG', and 'ADMIN' menus, and the user 'root (root)' with a profile icon and 'Time Zone: US/Pacific'. The dialog title is 'User Preferences' with a close button (X). The settings are as follows:

| Setting | Checked |
|--|-------------------------------------|
| Show chart on events page: | <input checked="" type="checkbox"/> |
| Show summary counts on events/issues page: | <input checked="" type="checkbox"/> |
| Enable map: | <input checked="" type="checkbox"/> |
| Default to map view: | <input checked="" type="checkbox"/> |
| Show device type and function on device pages: | <input checked="" type="checkbox"/> |
| Display Device Categories on Issues Status bar: | |
| Routers: | <input checked="" type="checkbox"/> |
| Endpoints: | <input checked="" type="checkbox"/> |
| Head End Routers: | <input checked="" type="checkbox"/> |

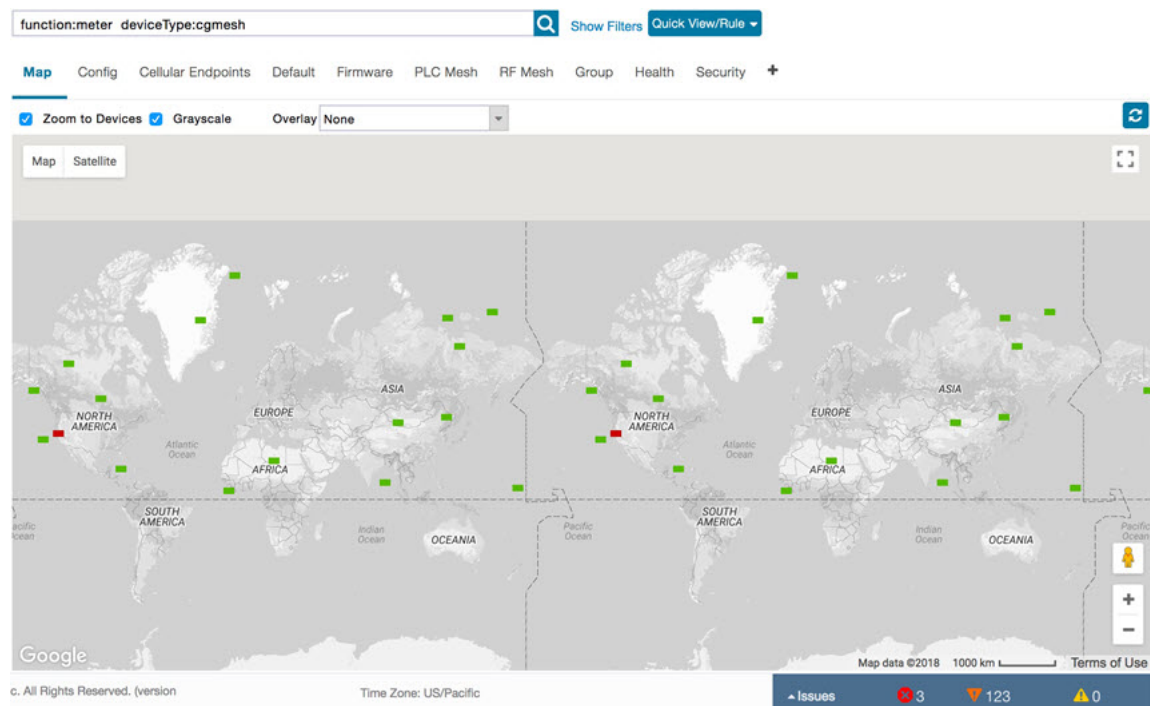
An 'Apply' button is located at the bottom right of the dialog.



Note The additional options (not seen in the [Figure 1: Setting User Preferences for User Interface Display, on page 9](#)) are found as selectable options on the User Preferences page (Servers, Show PAN ID in Hexadecimal).

To view the routers in the Map view, navigate to DEVICES > FIELD DEVICES, choose the router and click Map.

Figure 2: Map View



Note You can view any RPL tree by clicking the device in Map view, and closing the information pop-up window.

The RPL tree connection displays data traffic flow as blue or orange lines, as follows:

- Orange lines indicate that the link is an uplink: data traffic flows in the up direction on the map.
- Blue lines indicate that the link is a downlink: data traffic flows in the down direction on the map.

Refreshing the Router Mesh Key

If you suspect unauthorized access attempts to a router, refresh its mesh key.



Note Refreshing the router mesh key can result in mesh endpoints being unable to communicate with the router for a period of time until the mesh endpoints reregister with the router, which happens automatically.

To refresh the router mesh key, select a router or group of routers in the Browse Devices pane, and then in Default view:

Step 1 Check the check boxes of the routers to refresh.

Step 2 Choose **More > Actions > Refresh Router Mesh Key** from the drop-down menu.

Step 3 Click **Yes** to continue.

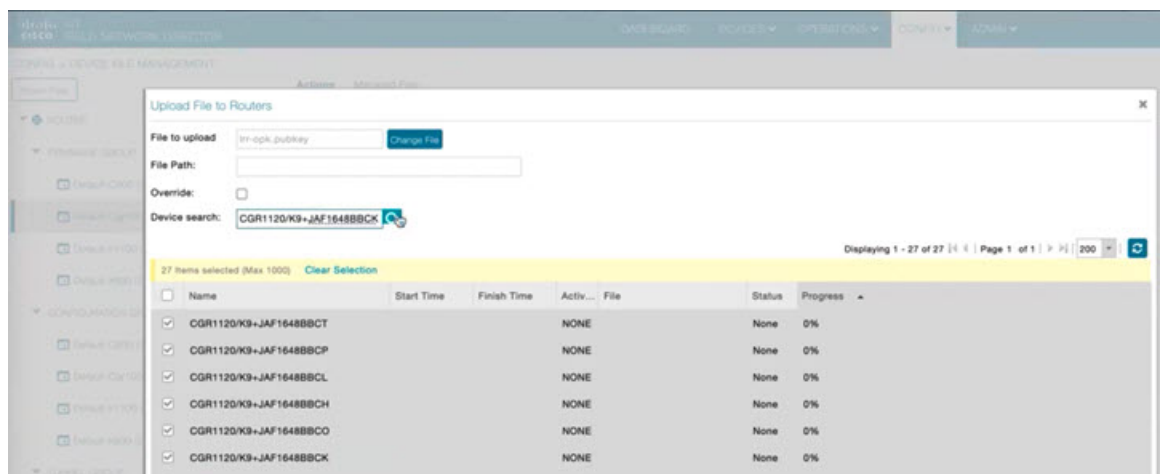
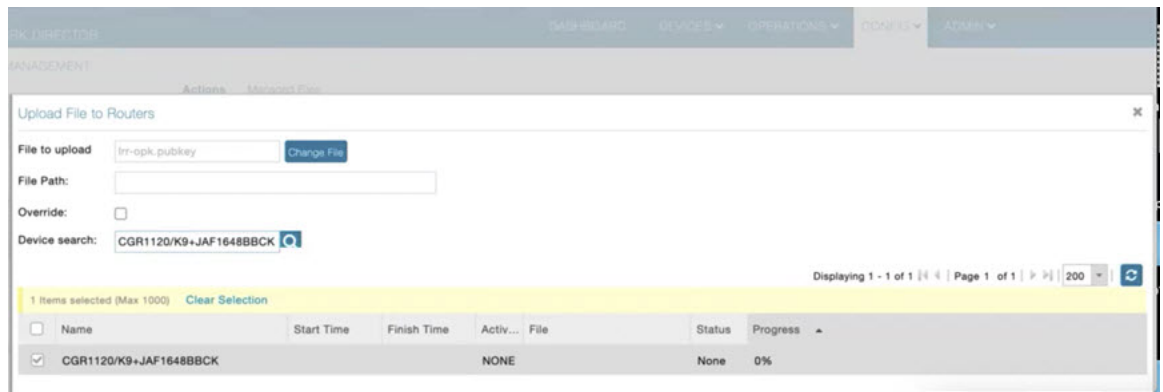
Device File Management for Routers

When you want to upload router device files to be managed by IoT FND, go to **CONFIG > DEVICE FILE MANAGEMENT** within the application. At that page, select **Actions > Upload** to get to the Upload File to Routers page. This page provides you the ability to:

- Search for a router device file by its name such as CGR1120/K9+JAF1648BBCK to upload.
- Search by an abbreviated Device file string such as CGR120/K9+JAF or BBCK to display a range of routers available to upload.

The number of router files available to upload (based on your search criteria) displays and all listed routers are selected (checked boxes) by default. You can define the number of routers that display, by using the drop-down menu on that page. Options are 10 (default), 50, 100 and 200. You can remove the check mark next to any router, that you do not want to upload.

After you have finalized the list to upload, click **Upload**.



Managing Embedded Access Points on Cisco C800 and Cisco IR829 ISRs

IoT Field Network Director allows you to manage the following embedded access point (AP) attributes on C800 (IR819) and IR829 ISRs. The embedded Access Points on the C800 and IR829 routers are identified as AP800 in the FND user interface.



Note IoT Field Network Director can only manage APs when operating in Autonomous mode.

You can perform and manage the following aspects for AP800s in FND:

- Discovery
- AP configuration
- Periodic inventory collection
- Firmware update of APs when operating in Autonomous Mode
- Event Management over SNMP



Note Not all C800 Series and IR800 routers have embedded APs. A C800 ISR features matrix is [here](#). The IR829 ISR features matrix is [here](#).

Setting AP800 Firmware Upgrade Support During Zero Touch Deployment (ZTD)

You must define a specific firmware image to use during ZTD.

You can only define a unified image (k9w8 - factory shipped) for update via ZTD

Defining the Unified Mode Option



Note Setting the AP to the unified mode, requires that the following configuration be pushed by IoT FND to the router (IR800), from the router config template, after that management of the AP is done from the [Cisco Wireless LAN Controller \(WLC\)](#) and not from IoT FND:

Step 1 At the **CONFIG > DEVICE CONFIGURATION** page, select Default-ir800 from the Groups panel and select the Edit AP Configuration Template tab.

Step 2 To perform an Unified Upgrade, enter the following configuration in the Edit AP Configuration Template window (right-pane):

```
ip dhcp pool embedded-ap-pool
network <router_ip> 255.255.255.0
dns-server <dns_ip>
default-router <router_ip>
option 43 hex f104.0a0a.0a0f (single WLC IP address(10.10.10.15)
in hex
format)
ip address <router_ip> 255.255.255.0
!
service-module wlan-ap 0 bootimage unified
```

Step 3 Click the Disk icon at the bottom of the panel to save the configuration.

Step 4 At the Router Device Details page, when you select the Embedded AP tab, the pane displays “Unified access points are not managed.” because they are being managed by the Cisco Wireless LAN Controller and not IoT FND.

Using Router Filters

To refine the list of displayed routers, use the built-in router filters under ROUTERS in the Browse Devices pane or saved custom searches in the Quick View pane (right pane). For example, to display all operational routers, click the **Up** group under ROUTERS in the Browse Devices pane. Click a filter to insert the corresponding search string in the Search Devices field. For example, clicking the **Up** group under ROUTERS inserts the search string **status:up** in the Search Devices field.

Displaying Router Configuration Groups

At the **DEVICES > Field Devices** page, use the Browse Devices pane to display routers that belong to one of the groups (such as CGR1000) listed under ROUTER.

Displaying Router Firmware Groups

Step 1 At the **CONFIG > Firmware Update** page, select the Groups tab (left pane) and then choose one of the ROUTER Groups (such as Default-c800, Default-cgr1000, Default-esr5900, Default-ir1100, Default-ir800 or Default-sbr).

The screenshot shows the 'FIRMWARE UPDATE' page for the 'default-cgr1000' group. The left sidebar lists various router groups, with 'Default-Cgr1000 (2)' selected. The main area displays the 'Selected Firmware Image' as 'cgr1000-universalk9-bundle_fix.SSA (IOS-CGR)' and the 'Current Status' as 'Finished'. Below this, a table lists the devices:

| Status | Name | IP Address | Firmware Version | Activity | Update Progress | Last Firmware Status Heard |
|--------------------------|--|------------|------------------|----------|-----------------|----------------------------|
| <input type="checkbox"/> | <input checked="" type="checkbox"/> CGR1240/K9+FTX2518D00L | 1.1.1.42 | 15.9(3)M4 | ERROR | 100% | 2021-11-10 05:37:21 |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> CGR1240/K9+FTX2518D00L | 1.1.1.88 | 15.9(3)M4 | ERROR | 100% | 2021-11-10 05:37:21 |

Step 2 The firmware image available for the router displays under the Name field in the right-pane. In the case of the Default-ir800, it includes both the IR809 and IR829, so there are two different firmware images listed.

Displaying Router Tunnel Groups

Use the Browse Devices pane to display the router devices that belong to one of the groups listed under ROUTER TUNNEL

The screenshot shows the 'Tunnel' group selected in the 'Browse Devices' pane. The search filter is 'deviceType:ir800'. The table below lists the devices:

| Name | Status | Last Heard | Tunnel Source Interface 1 | OSPF Area 1 | OSPFv3 Area 1 | IPsec Tunnel Dest Addr 1 | GRE Tunnel Dest Addr 1 | Tunnel Source Interface 2 |
|------------------------------|-------------------------------------|--------------|---------------------------|-------------|---------------|--------------------------|------------------------|---------------------------|
| IR809G-LTE-NA-K9+JMX2033X003 | <input checked="" type="checkbox"/> | 1 minute ago | GigabitEther... | | | 2.2.56.190 | | |
| IR809G-LTE-V2-K9+FCW2105001Q | <input checked="" type="checkbox"/> | 1 minute ago | GigabitEther... | | | 2.2.56.190 | | |

Managing Endpoints

To manage endpoints, view the **DEVICES > Field Devices** page. By default, the page displays the endpoints in List view.

Viewing Endpoints in Default View

When you open the **DEVICES > Field Devices** page in Default view, IoT FND lists All FAN Devices such as Routers, Endpoints (meters, gateways), and IoT Gateway and their basic device properties.

When you select an ENDPOINT device or group in the Browse Devices pane, IoT FND provides tabs to display additional endpoint property views:



Note Listed below are all the possible tabs (left to right as they appear on the screen).

Each one of these views displays a different set of device properties.

For information on how to customize endpoint views, see [Customizing Device Views, on page 62](#).

For information about the device properties displayed in each view, see [Device Properties, on page 153](#).

For information about the common actions in these views (for example, adding labels and changing device properties) that also apply to other devices, see [Common Device Operations, on page 61](#).

Viewing Mesh Endpoints in Map View

To view mesh endpoints in Map view:

Step 1 Select Enable map in *<user>>* **Preferences**.

Step 2 Click the **Map** tab.

Blocking Mesh Devices to Prevent Unauthorized Access

If you suspect unauthorized access attempts to a mesh device (mesh endpoint, IR500), you can block it from accessing IoT FND.



Caution If you block a mesh endpoint, you cannot unblock it using IoT FND. To re-register the mesh endpoints with IoT FND, you must escalate and get your mesh endpoints administrator involved.

To block a mesh endpoint device, in Default view (**DEVICES > Field Devices > ENDPOINTS**).

Step 1 Check the check boxes of the mesh devices to refresh.

Step 2 Choose **More Actions > Block Mesh Device** from the drop-down menu.

Note If your mesh endpoints are running Cisco Resilient Mesh Release 6.1 software or greater, FND will automatically invoke the Blacklist for endpoints (cg-mesh, IR509, IR510, IR529, IR530) that you suspect are not valid endpoints with the WPAN. You do not need to select **More Actions > Block Mesh Device**. Additionally, the mesh endpoint will show a 'blocked' status.

Step 3 Click **Yes** in the Confirm dialog box.

Step 4 Delete the mesh endpoint from the NPS server to prevent the device from rejoining the mesh network.

Displaying Mesh Endpoint Configuration Groups

You can view available defined configuration groups for mesh endpoints at the **CONFIG > Device Configuration** page.

Displaying Mesh Endpoint Firmware Groups

You can use the Browse Devices pane to display the mesh endpoint devices that belong to one of the groups listed under ENDPOINTS.

Troubleshooting On-Demand Statistics for Endpoints

You can generate any of the following predefined system reports within IoT FND to help troubleshoot issues with an endpoint such as GATEWAY-IR500, EXTENDER-IR500, METER-CGMESH, or any third-party METERS. A **Troubleshoot** page is displayed for each supported endpoint.

| Report | Description |
|--------------|---|
| All TLVs | Generates a report from the list of available TLV identifiers in the device. |
| Connectivity | Generates a device connectivity report with the following parameters: <ul style="list-style-type: none"> • WPAN Status • PPP Link Stats • Neighbor 802.15.4g |
| General | Generates a report with the following general parameters associated to the device: <ul style="list-style-type: none"> • TLV Index • Device ID • Current Time • Uptime • IEEE 802.1x Status • IEEE 802.1x Settings • Firmware Image Information |

| Report | Description |
|---------------------|---|
| Registration | Generates a report with the following registration parameters: <ul style="list-style-type: none"> • Network Management System Redirect Request • Report Subscribe • Connected Grid Management System Settings • Connected Grid Management System Status • Connected Grid Management System Notification • Connected Grid Management System Stats • Signature Certificate • Signature Settings |
| Routing | Generates a report with the following routing parameters: <ul style="list-style-type: none"> • IP Address • RPL Settings • IEEE 802.11i Status • DHCPv6 Client Status • IEEE 802.15.4 Beacon Stats • Stored Information • Fast Synchronization Status • RPL Stats |

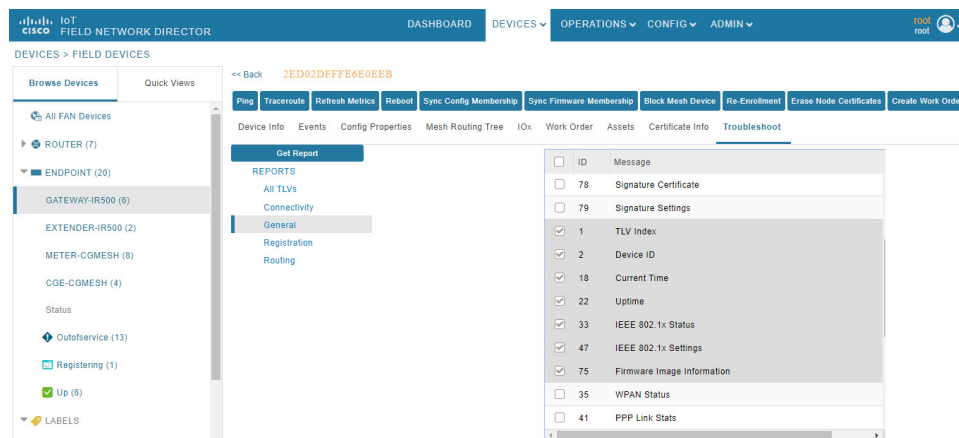
To generate a troubleshooting report for endpoints:

1. Choose **DEVICES > Field Devices > Browse Devices tab > ENDPOINT** .
2. Click the device on the right pane to view the device information.
3. On the Device Info page, click the **Troubleshoot** tab.
4. Under the **Get Report** section of the **Troubleshoot** page, select the report type. The troubleshooting report types available are All TLVs, Connectivity, General, Register, and Routing.



Note Based on the report type selected, the check boxes are auto-selected on the Troubleshoot page; indicating that the report displayed is only for the selected parameters.

5. Click **Get Report**. A report appears on the **Report Output** page.



- Click the **Report** icon to export the report in CSV format. The following figure displays a troubleshooting report generated for General report type.

Report Output

| Report Name | Started At | Device | Status | Result |
|-------------|------------------|-----------------------------------|------------------------|---|
| General | 2021-09-21 04:36 | 2031:abcd:0:0:49cc:fe60:d3d9:1afa | Completed successfully | Finished retrieving metrics from device |

Report

| TLV Name | Instance Name | Attribute Name | Description | Value |
|----------|---------------|----------------|---|---|
| TlvIndex | Instance 0 | tlvidList | The list of available tlv identifiers in the device | 76: 77: 78: 79: 1: 91: 2: 6: 7: 8: 10: 11: 12: 13: 16: 17: 18: 301: 19: 20: 21: 22: 302: 303: 304: 305: 306: 307: 314: 313: 25: 28: 29: 30: 31: 32: 35: 36: 33: 34: 39: 37: 38: 40: 23: 24: 41: 42: 43: 44: 45: 46: 47: 48: 50: 52: 315: 163: 63: 55: 56: 57: 58: 61: 62: 63: 65: 67: 68: 69: 70: 71: 72: 73: 74: 75: 180: 80: 81: 84: 86: 88: 92: 93: 96: 97: 107: 108: 110: 111: 112: 120: 121: 122: 124: 125: 131: 128: 129: 115: 116: 117: 148: 149: 151: 155: |

Table 2: Feature History

| Feature Name | Release Information | Description |
|--|---------------------|--|
| Troubleshooting On-Demand Statistics for Endpoints | IoT FND 4.8 | You can generate predefined system reports within IoT FND to help troubleshoot issues with endpoints such as GATEWAY-IR500, EXTENDER-IR500, METER-CGMESH, or any third-party METERS. A Troubleshoot page is displayed for each supported endpoint. |

Managing Out-of-Service Devices

The Out-of-Service (OOS) device state marks the end of life of a device in Cisco IoT FND. The end of life of a device is a result of meter or module change, withdrawal from services, or deletion of device from router,

endpoint, or gateway. The OOS state is applicable for devices in routers, endpoints, and gateways managed by IoT FND. The OOS devices have the characteristics of both Managed and Unmanaged device status. The OOS devices do not consume license; however, the devices need license to exist in FND. The OOS state is applicable only for the classic license in FND and not for the smart license.



Note If there is no license available for the same device type, then the OOS devices move to Unmanaged state based on priority while adding new devices.

Table 3: Feature History

| Feature Name | Release Information | Description |
|-----------------------------------|---------------------|--|
| Out-of-Service (OOS) device state | IoT FND 4.8 | The OOS device state marks the end of life of a device in Cisco IoT FND. The end of life of a device is a result of meter or module change, withdrawal from services, or deletion of device from router, endpoint, or gateway. |

Managing OOS Devices Using CSV — IoT FND UI

This section explains how you can add, update, or delete OOS devices using a CSV file and the subsequent impact on the license count during the process.



Note The devices should have "outofservice" status in the CSV file to perform any action such as add, update, or delete in IoT FND.

Adding OOS Devices Using CSV — IoT FND UI

Using the CSV file, we can add OOS devices into IoT FND. The OOS devices do not consume license, however, the license should be available for them to exist in FND.



Note If the license is unavailable, then the OOS devices move to **Unmanaged** status.

To add OOS devices:

- Step 1** Choose **DEVICES > Field Devices > Browse Devices** .
- Step 2** Click **Add Devices** button on the right pane to add devices of router, endpoint, or gateway.
- Step 3** Click Browse to locate the csv file that has the OOS devices.
- Step 4** Click **Open**.
- Step 5** Click **Add**.

Step 6 Click **Close** when done.

The screenshot shows the Cisco IoT Field Network Director (FND) interface. The top navigation bar includes 'DASHBOARD', 'DEVICES', 'OPERATIONS', 'CONFIG', and 'ADMIN'. The main content area is titled 'DEVICES > FIELD DEVICES'. On the left, a sidebar shows a tree view of devices: 'All FAN Devices' (expanded) includes 'ROUTER (2)' (CGR1000 (2), Status Up (2)), 'ENDPOINT (7)' (GATEWAY-IR500 (5), EXTENDER-IR500 (2), Status Up (5)), and 'Out Of Service (1)'. The main pane shows a search filter 'deviceCategory:endpoint status:outofservice' and a table of devices. The table has columns: Name, Status, Function, Last Heard, Meter ID, PHY Type, Mesh Protocol, PANID, Hops, and Mesh Parents. One device is listed: Name '2ED02DFFF6E0EF1', Status 'Out of Service', Function 'GATEWAY', Last Heard '20 days ago', PHY Type 'RF', Mesh Protocol 'WI-SUN 1.0', PANID '13', Hops '129'.

Updating Device Status Using CSV — IoT FND UI

You can update any device state to OOS state using the **Change Device Properties** option. This action frees up the license count for adding new devices.



Note You cannot move Unmanaged devices to OOS state.

To update OOS devices:

- Step 1** Choose **DEVICES > Field Devices > Browse Devices** .
- Step 2** On the right pane, choose **Bulk Operation > Change Device Properties**.
- Step 3** Click **Browse** to locate the CSV file.
- Step 4** Click **Open**.
- Step 5** Click **Change** to change the existing device status to Out of Service status.
- Step 6** Click **Close** when done.

Deleting OOS Devices Using CSV — IoT FND UI

Deleting OOS devices does not change the license count.

To delete OOS devices:

- Step 1** Choose **DEVICES > Field Devices > Browse Devices** .

- Step 2** On the right pane, click **Bulk Operation > Remove Devices**.
- Step 3** Click **Browse** to locate the CSV file containing the list of devices (in OOS status) to delete.
- Step 4** Click **Open**.
- Step 5** Click **Remove**.
- Step 6** Click **Close** when done.
-

Managing OOS Devices Using CSV — IoT FND NB API

You can add, update, or delete OOS devices using IoT FND NB API using the CSV file. The NB API used is SOAP (Simple Object Access Protocol) UI.



Note The devices should have "outofservice" status in the CSV file to perform any action such as add, update, or delete in IoT FND.

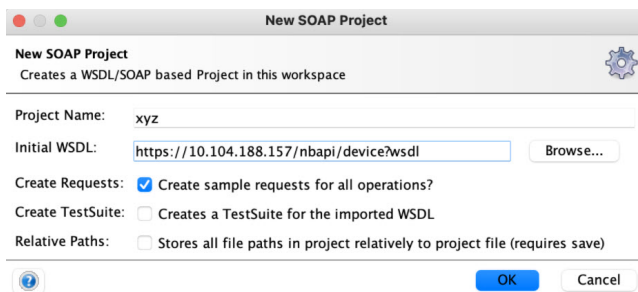
- Adding OOS devices does not consume license. However, license should be available for the devices. If there is a request for adding new devices, then the devices in OOS state move to Unmanaged state on priority to accommodate new devices.
- Updating a device state to OOS state frees up the license count. You can update any Managed device state to OOS state. But this action prompts for license enforcement and reinstatement.
- Deleting OOS devices does not change the license count.

For more information, refer to the topic, Add, Update, or Delete OOS Devices Using CSV — IoT FND NB API.

Add, Update, or Delete OOS Devices Using CSV — IoT FND NB API

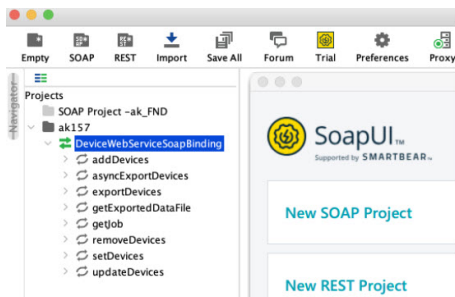
To add, update, or delete OOS devices:

- Step 1** Open the IoT FND NB API (SOAP UI:<https://www.soapui.org/>).
- Step 2** From the **Soap** menu, select **New Soap Project**.
- Step 3** In the **New SOAP Project** window, provide the following information:
- Project Name.
 - Click **Browse** to locate the Initial WSDL (Web Services Description Language).
 - Check the **Create Requests** check box.



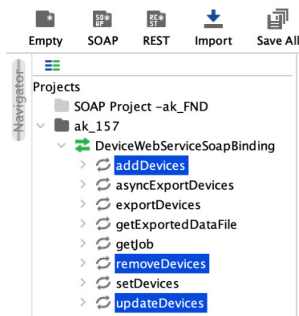
Step 4 Click **OK** when done.

The Projects tree on the left pane lists the available APIs.



Step 5 Right-click one of the following API options and select **NewRequest**:

- a. **addDevices** — To add OOS devices.
- b. **updateDevices** — To update device status to OOS.
- c. **removeDevices** — To delete OOS devices.



Step 6 In the **New Request** window, enter the request name and click **OK**.

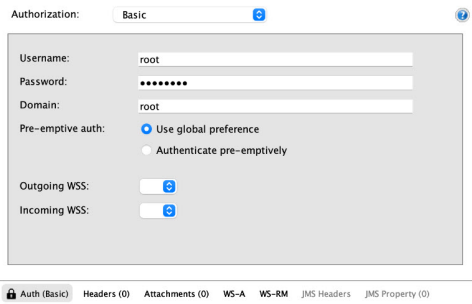
An XML window appears on the right pane.

Step 7 Click **SoapUI log** on the right lower pane.

Add Authorization window appears.

Step 8 Select the Authorization type as **Basic** and click **OK**.

Step 9 Enter **Username**, **Password**, and **Domain** details.



Step 10 Click **Attachments** tab.

Step 11 Click + icon to locate the CSV file containing the list of OOS devices.

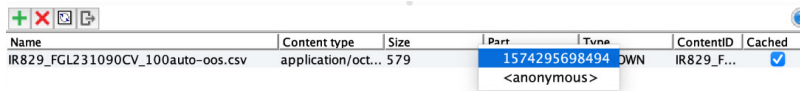
You can perform one of the following actions:

- a) **Add** — Select the CSV file to add OOS devices to FND.
- b) **Update** — Select the CSV file to update the device state as OOS in FND.
- c) **Delete** — Select the CSV file to delete OOS devices from FND.

Step 12 Click **Open**.

Step 13 In the confirmation box, click **Yes**.

Step 14 Select the Part Number.



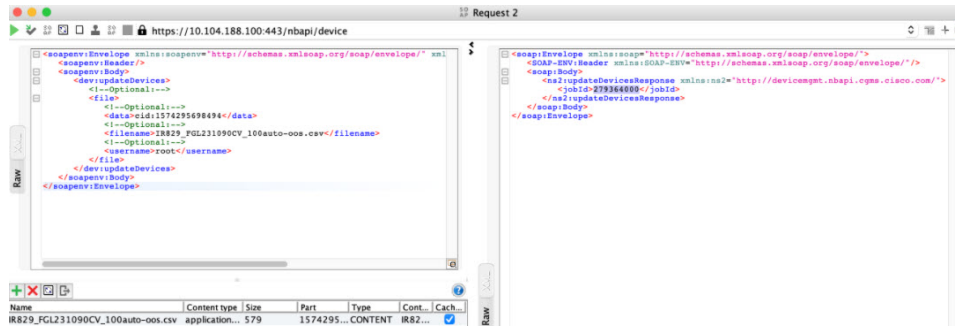
Step 15 In the XML file, provide the following information:

- Update the filename (copy the .csv filename from the Name field).
- Enter root as username.
- Update the HTTPS URL with FND IP details.

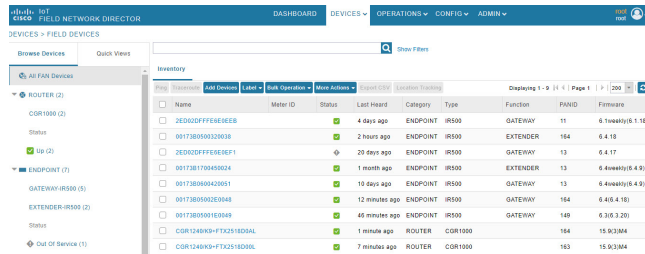


Step 16 Click the green arrow on the left top corner to send the request.

Step 17 On successful completion of the NB API request, SoapUI shows a Job ID on the right side of the pane.



Refresh FND UI. You can view the list of OOS devices based on the operation performed.



Managing License for OOS Devices

This section explains how the license is managed for OOS devices in IoT FND.

| Action | Description |
|-------------------------|--|
| Adding a license file | <p>There is no change in the license count, as OOS devices do not consume the license.</p> <p>The devices in Managed status are given priority while adding the license file. The license consumed by them are displayed on the License Summary page.</p> <p>To know more about adding a license file, refer to Adding License Files</p> |
| Removing a license file | <p>Changes the device status from OOS to Unmanaged.</p> <p>Note On re-adding the license, the devices move back to OOS status.</p> <p>To know more, refer Deleting the License Files.</p> |
| License expiry | OOS devices move to Unmanaged status on priority. |
| License summary page | <p>OOS devices do not consume license, hence they are not displayed on the summary page.</p> <p>To know more about viewing the license summary page, refer to Viewing License Summary.</p> |

| Action | Description |
|--------------------------------------|---|
| Registration | IoT FND accepts registration or tunnel provisioning request from OOS devices, but consumes license. |
| Tunnel Provisioning | |
| Periodic or on-demand Metric Refresh | If there is a periodic or on-demand metric refresh request from OOS devices, then the request is dropped. |
| SNMP Trap Processing | The SNMP trap request is not processed for OOS devices. The user is notified with DEBUG and INFO level message on FND server.log. |
| Deleting OOS devices | <p>You can delete OOS devices directly from the Device Info page, but this action does not change the license count.</p> <p>DEVICES > Field Devices > Browse Devices > Devices > More Actions > Remove Devices.</p> |

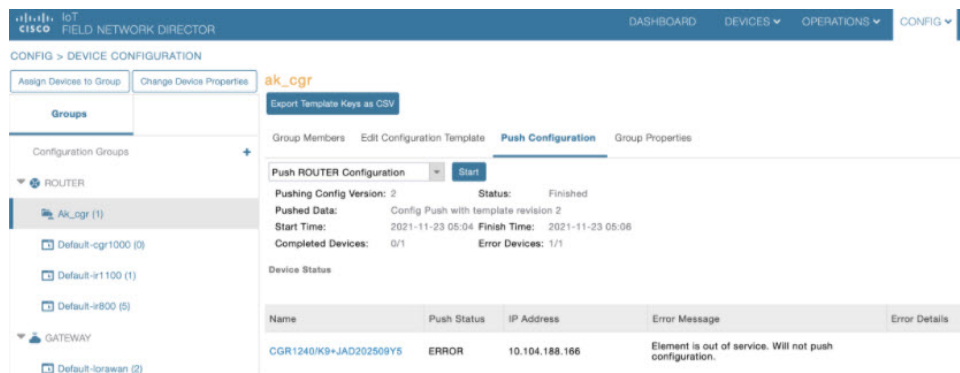
Supported Actions for OOS Devices

Cisco IoT FND enables you to ping and traceroute OOS devices of router, endpoint, or gateway on the **Device Info** page (**DEVICES > Field Devices > Browse Devices**).

Restrictions for OOS Device Actions

The following actions are not supported for OOS device state:

- In the **Device Info** page, you can ping or traceroute OOS devices like any other device state. However, the actions such as Refresh Metrics, Reboot, Sync Config Membership, Sync Firmware Membership, Block Mesh Device, Erase Node Certificates, or Create Work Order are not supported.
- In the **CONFIG > DEVICE CONFIGURATION** page, when you use Push Configuration option on OOS devices, an error message appears.



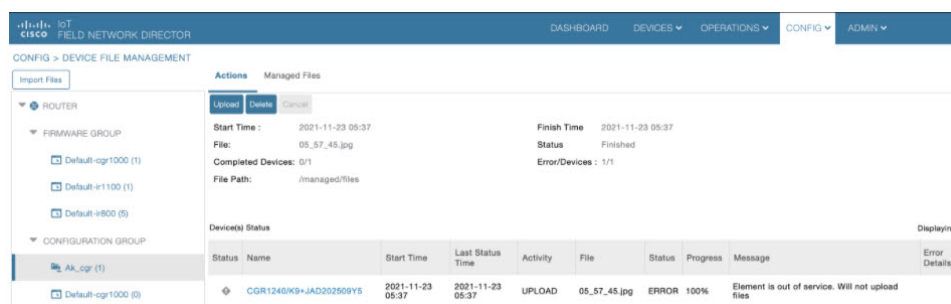
- In the **CONFIG > Firmware Update** page, when you use the upload or install image option on OOS devices, an error message appears.



- In the **CONFIG > Device File Management** page, if the upload file contains OOS devices, an error message appears.



Note You are not allowed to delete the existing file that has OOS devices now.



Viewing Events and Audit Trails for OOS Devices

- In the **Operations > Events** page, you can view only existing events for the OOS devices. The generated event provides information on when the device moved to OOS state.



Note You cannot generate events for the devices that are currently in OOS state.



Note The Get Report option (in the Troubleshoot tab) is not supported for OOS devices.

To filter existing OOS device events, refer to [Viewing OOS Devices Using Filters, on page 27](#).

DEVICES > FIELD DEVICES

Browse Devices Quick Views

- All FAN Devices
- ROUTER (9)
 - IR1100 (1)
 - IR600 (5)**
 - CGR1000 (2)
 - C800 (1)
 - Status
 - Down (2)
 - Unheard (2)

<< Back **IR829GW-LTE-GA-ZK9+FGL231090CV**

Ping Traceroute Refresh Metrics Reboot Create Work Order

Device Info **Events** Config Properties Running Config Router Files Raw Sockets Work Order Assets

Last 15 minutes

| Time | Event Name | Severity | Message |
|-------------------------|-----------------------|----------|-----------------------------------|
| 2021-09-23 13:36:14:896 | Registration Success | INFO | Registration successful. |
| 2021-09-23 13:36:12:735 | Up | INFO | Device is up. |
| 2021-09-23 13:35:43:201 | Registration Request | INFO | Registration request from device. |
| 2021-09-23 13:27:27:955 | Out Of Service | INFO | Device moved to Out Of Service. |
| 2021-09-23 13:24:20:996 | Registration Success | INFO | Registration successful. |
| 2021-09-23 13:23:48:800 | Registration Request | INFO | Registration request from device. |
| 2021-09-23 13:18:16:611 | Up | INFO | Device is up. |

- In the **ADMIN > System Management > Audit Trail** page, you can view the audit trail for OOS devices. The audit trail provides information on when the device moved to OOS state from Managed state and the other way round.

ADMIN > SYSTEM MANAGEMENT > AUDIT TRAIL

| Date/Time | Domain | User Name | IP | Operation | Status | Details |
|---------------------|--------|-----------|--------------|---------------------------|-----------|---|
| 2021-11-23 03:33:16 | root | root | 10.65.60.254 | Devices removed | Initiated | Uploaded File Name: EP_lr510_1_up.csv |
| 2021-11-23 03:32:29 | root | root | 10.65.60.254 | Changed device status | Success | Device status change from out of service to up |
| 2021-11-23 03:32:29 | root | root | 10.65.60.254 | Changed device properties | Initiated | Uploaded File Name: EP_lr510_1_up.csv |
| 2021-11-23 03:32:11 | root | root | 10.65.60.254 | Changed device status | Success | Device status change from unheard to out of service |
| 2021-11-23 03:32:11 | root | root | 10.65.60.254 | Changed device properties | Initiated | Uploaded File Name: EP_lr510_1_oos.csv |
| 2021-11-23 03:31:49 | root | root | 10.65.60.254 | Devices added | Initiated | Uploaded File Name: EP_lr510_1_new.csv |
| 2021-11-23 03:25:43 | root | root | 10.65.60.254 | Devices removed | Initiated | Uploaded File Name: EP_lr510_1_oos.csv |
| 2021-11-23 03:25:43 | root | root | 10.65.60.254 | NBAPI user login | Success | N/A |
| 2021-11-23 03:24:00 | root | root | 10.65.60.254 | Changed device status | Success | Device status change from unheard to out of service |
| 2021-11-23 03:24:00 | root | root | 10.65.60.254 | Changed device properties | Initiated | Uploaded File Name: EP_lr510_1_oos.csv |
| 2021-11-23 03:24:00 | root | root | 10.65.60.254 | NBAPI user login | Success | N/A |
| 2021-11-23 03:22:17 | root | root | 10.65.60.254 | Devices added | Initiated | Uploaded File Name: EP_lr510_1_new.csv |
| 2021-11-23 03:22:17 | root | root | 10.65.60.254 | NBAPI user login | Success | N/A |

Viewing OOS Devices Using Filters

You can view the events generated for OOS devices using the filter option.

- Step 1** Choose **OPERATIONS > Events**.
- Step 2** Click **Show Filter** option.
- Select **Event Name** from the first drop-down list.
 - Select **Out of Service** option from the third drop-down list.
 - Click + icon to add the event name selected.
- Step 3** Click the search icon.
- The OOS device events are displayed.

Note You can also customize your search using the **Custom Time Filter** drop-down list on the left pane. This option allows you to filter events based on relative or absolute time.

Managing Itron Bridge Meters

An Endpoint Operator can manage Itron Bridge Meters such as ITRON30 as a cg-mesh device type (METER-CGMESH) using IoT-FND. This meter type was previously run in RFLAN mode.



Note Only Root and Endpoint Operators (RBAC) can see and perform the endpoint operations and scheduling for the Channel Notch feature.

To manage an Itron Bridge Meter in cg-mesh mode, an Endpoint Operator (RBAC) must convert the RFLAN meter to a cg-mesh device type and upgrade all cg-mesh firmware to cg-mesh 5.6.x.

After successful registration, the channel notch settings (in the bootstrap config.bin) must be pushed to all modes by the Endpoint Operator as soon as possible to be compliant with local regulations.

There are two new properties associated with this feature:

- channelNotchSettingEnd
- To appear in the IoT FND user interface. Pages supported are **CONFIG > CHANNEL NOTCH SETTINGS** and **CONFIG > CHANNEL NOTCH CONFIG**.
- channelNotchMaxAttempts = 20 (The maximum attempts to try to send the configuration and schedule information to all the endpoints).

After successful registration, the channel notch settings (in the bootstrap config.bin file) must be pushed to all nodes by the Endpoint Operator.

There are two new properties for this feature:

- channelNotchMaxAttempts = 20. This property defines the maximum attempts allowed to send the configuration and schedule information to all the endpoints.
- channelNotchSettingEnabled = true. This property allows you to enable the channel notch feature.

You can define up to four pairs of Notch Range Start and End Channels on the Channel Notch Settings page. These channel ranges must have increasing channel numbers for each range and cannot have any overlapping ranges. The ranges are blacklist ranges which are used to prohibit nodes from using the ranges of channels.

The **CONFIG > CHANNEL NOTCH CONFIG** page displays a list of the Config groups along with the details of group members and endpoints of each subnet. To initiate a Config push of current channel settings to the endpoints for all routers in the selected router config groups, you can press the Push Channel Config button. As the process of the channel config push progresses, the associated router config groups nested tables show the updated, remaining endpoint count and endpoint state of all endpoints.

The endpoints respond with a TLV 366 with the appropriate values to the channel notch config push, TLV 365.

Two additional properties are available:

- `channelNotchMaxAttempts = 20`: This setting defines the maximum attempts that the software will attempt to send the config and schedule information to all of the endpoints.
- `allowNewNotchSettings=true`: This setting allows notch settings to be changed at will and defines those setting that will be used in the config push.

| Router Name | Endpoints State | Nodes in Subnet | Remaining Endpoints | Comments |
|------------------------|---------------------------|-----------------|---------------------|----------|
| CGR1125/K9+JAF1702ABCD | | 0 | 0 | |
| CGR1125/K9+JAF1702BCDE | | 0 | 0 | |
| CGR1125/K9+JAF1702BGGA | | 0 | 0 | |
| CGR1240/K9+FTX2150G01P | Configuring Channel Notch | 12 | 12 | |



Note Before you can schedule activation of a Channel Notch Config, the router config groups must have successfully received their channel notch configuration. Note: Before you can schedule activation of a Channel Notch Config, the router config groups must have successfully received their channel notch configuration.

When you select the Schedule Channel Notch Config button, a pop up panel appears for you to set a reload time (day and time) that the Channel Notch Config will be activated.

Additionally, at the same time of the Channel Notch activation, you must also change the Channel Notch Config of the corresponding routers through Config Push.

IoT FIELD NETWORK DIRECTOR DASHBOARD DEVICES OPERATIONS CONFIG

CONFIG > CHANNEL NOTCH CONFIG

Push Channel Config Schedule Channel Config

Group Name

- default-c800
- default-cgr1000
- default-esr5900
- default-ir600
- default-sbr
- kaberi-router-group

| Router Name | Endpoints State | Nodes in Subnet | Remaining Endpoints | Comments |
|------------------------|-----------------|-----------------|---------------------|----------|
| CGR1120/K9+JAF1702ABCD | | 0 | 0 | |
| CGR1120/K9+JAF1702BCDE | | 0 | 0 | |
| CGR1120/K9+JAF1702BGCA | | | | |
| CGR1240/K9+FTX2150G01P | | | | |

Schedule Channel Config

Set reload time for devices:

2020-10-02 00:00

For Groups: default-cgr1000 (Your Time Zone : PST)

Set Schedule Time Close

IoT FIELD NETWORK DIRECTOR DASHBOARD DEVICES OPERATIONS CONFIG ADMIN

CONFIG > CHANNEL NOTCH CONFIG

Push Channel Config Schedule Channel Config

Group Name

- default-c800
- default-cgr1000
- default-esr5900

| Router Name | Endpoints State | Nodes in Subnet | Remaining Endpoints | Comments |
|------------------------|-------------------------|-----------------|---------------------|--|
| CGR1120/K9+JAF1702ABCD | | 0 | 0 | |
| CGR1120/K9+JAF1702BCDE | | 0 | 0 | |
| CGR1120/K9+JAF1702BGCA | | 0 | 0 | |
| CGR1240/K9+FTX2150G01P | Channel Notch Scheduled | 12 | 0 | Initiate Routers Channel Notch Changes |

DASHBOARD DEVICES OPERATIONS CONFIG ADMIN

default-cgrmesh

Group Members Edit Configuration Template Push Configuration Group Properties Transmission Settings

Change Configuration Group

Displaying 1 - 12 | Page 1 | 50

| Status | Name | IP Address | Last Heard | Member Synced? | Config Synced? | Push Status | Message |
|-------------------------------------|------------------|---|------------------|----------------|----------------|---------------------------------------|---|
| <input checked="" type="checkbox"/> | 00078108003dab00 | 2002:dead:beef:cafe:3dca:3fec:1441:a8ec | 2020-09-24 08:48 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab01 | 2002:dead:beef:cafe:3c45:43e:9913:d478 | 2020-09-24 08:56 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab02 | 2002:dead:beef:cafe:cdc0:68ab:4657:8663 | 2020-09-24 08:48 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab03 | 2002:dead:beef:cafe:35aa:8210:6a9b:5115 | 2020-09-24 08:55 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab04 | 2002:dead:beef:cafe:591e:8f93:876c:4588 | 2020-09-24 09:03 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab05 | 2002:dead:beef:cafe:9448:ac37:cf6a:d42a | 2020-09-24 08:50 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab06 | 2002:dead:beef:cafe:d45:b37b:1c91:5ae | 2020-09-24 08:51 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | Retrying: Attempt 10 config message sent. |
| <input checked="" type="checkbox"/> | 00078108003dab07 | 2002:dead:beef:cafe:8830:ab45:8185:5894 | 2020-09-24 08:48 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab08 | 2002:dead:beef:cafe:a6f6:8854:98c3:d8ed | 2020-09-24 08:58 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | Retrying: Attempt 5 config message sent. |
| <input checked="" type="checkbox"/> | 00078108003dab09 | 2002:dead:beef:cafe:54a7:edbe:bd3f:e925 | 2020-09-24 08:54 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | Retrying: Attempt 2 config message sent. |
| <input checked="" type="checkbox"/> | 00078108003dab0a | 2002:dead:beef:cafe:2ce8:6ee5:aa29:d59b | 2020-09-24 08:51 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | |
| <input checked="" type="checkbox"/> | 00078108003dab0b | 2002:dead:beef:cafe:5c3:7dfc:0b44:631b | 2020-09-24 08:51 | Yes | true | CHANNEL_NOTCH_LOAD_REQUEST_CONFIGURED | Retrying: Attempt 5 config message sent. |

```
[root@iot-fnd-oracle bin]# ./csmf-request -r [2002:dead:beef:cafe:9dca:3fcc:1441:a8ec] 365 366 367 20
2020-09-24 09:09:52.148:INFO:main:CoapClient: CoAP Client's traffic class set to 72
[365/NotchUpdReq]: {"notchrangenum": 1,"notchlist": [{"startChnl": 38,"stopChnl": 39}]}
[366/NotchUpdResp]: {"errcode": 7}
[367/NotchUpdLoadReq]: {"loadtime": 4293908595}
[28/MPANSettings]: {"ifIndex": 2,"panid": 5577,"bcastSlotsize": 125000,"bcastPeriod": 500000,"neighborProbeRate": 300,"SSID": "\x46\x4e\x44\x31",
"notchList": [{"startChnl": 20,"stopChnl": 25}],"dwell": {"window": 20000,"maxdwell": 400}}
[root@iot-fnd-oracle bin]#
```

To enable PAN-wide nodes to use the new Channel Notch at the same time, the node employs the following three mechanisms at the same time to guarantee that the new configuration is enabled:

- Supports scheduling of time that the new Channel Notch Settings should take effect by using TLV 367. Note that the new Channel Notch Settings are stored in the platform flash. When the scheduled time arrives, the setting is copied to the device flash and then the node is rebooted to load the new config. If the node attempts to reboot before the scheduled time, the node will continue to wait until the scheduled time.
- CGR sends an async beacon which includes the excluded channel range (ECR) through the new Channel Hopping Schedule.
- When the nodes have been offline for five days, nodes will immediately enable the new Channel Notch Settings.

After endpoints have completed the initial enrollment and joined the mesh network, the endpoints may need to re-enroll the Utility IDevID and/or the LDEVID due to certificate expiration or proactive refresh of the certificates. FND 4.7 supports on-demand and auto re-enrollment. This action is seen in the Device Configuration page for a group of devices and on the Device Detail page for a single device.

Managing Landis+Gyr Devices in IoT FND

Cisco IoT FND supports the following Landis+Gyr (L+G) routers and endpoints.

Support for L+G Routers in IoT FND

1. **Series 6 N2450** — The Landis+Gyr Series 6 N2450 (RF Mesh IP) Network Gateway provides the basis for a powerful RF wireless mesh network for remote data collection and end-device monitoring and control. The Network Gateway offers advanced functionality, such as individual message prioritization, additional memory for localized intelligence and the Linux operating system.
2. **Series 6 R651** — The Landis+Gyr Gridstream RF Series 6 Network Router is designed for outdoor mounting. The router supports RS-232/485 serial interface for Transparent Packet Protocol (TPP) and RS-232 serial interface for LAN Packet Protocol (LPP). The LAN Packet Protocol line is used to communicate to devices which use LPP, such as a PC with configuration or diagnostic software, or an end device which has implemented LPP. The TPP provides a general data port and is used to transport byte-oriented data, such as that generated by industry standard protocols.

Support for L+G Endpoints in IoT FND

1. **M125 Gas Module** — The M125 RF Residential Gas Communications Module provides two-way AMI communications retrofit solution for small diaphragm gas meters over Landis+Gyr's scalable, secure, and interoperable Gridstream® Connect RF Mesh network. The module is designed to record and communicate consumption and one channel of interval data. This data equips utilities to develop flexible rate offerings and assists with capacity planning.

2. **M225 Gas Module** — The M225 C&I Gas Communications Module provides two-way AMI communications retrofit solution for large diaphragm gas meters over Landis+Gyr's scalable, secure, and interoperable Gridstream® Connect network. The M225 gas module automatically self-registers on the Gridstream Connect network upon installation, simplifying deployment by eliminating the need for field installation, configuration, and specialized tools. The module is designed to record and communicate both total consumption and two channels of interval data (configurable to intervals of 5, 15, 30 and 60 minutes), and can be configured to record and transmit data at different frequencies. This data equips utilities to develop flexible rate offerings and assists with capacity planning.
3. **E360/E660 (Revelo)** — Landis+Gyr proudly introduces the Revelo™ metering family, the industry-first IoT grid sensing electric meters benefiting both utilities and their customers. Demands on the grid edge are changing — today's energy consumers want more insight and control to manage energy better. Enhanced reliability, safety, and the growing adoption of Distributed Energy Resources (DER) require more than traditional meter-to-cash capabilities. Revelo is a true grid sensor, providing unprecedented insight and control through industry-leading waveform data technology, offering superior edge computing capabilities and a greater ability to sample, process, store, and deliver data to the right places in real-time.

LDevID: Auto-Renewal of Certs and Saving Configuration

Auto-enroll command is pushed along with LDevID-update and autorenewal_update TCL scripts on all the Field Area Routers that are managed by IoT FND. This ensures that all the managed FAR devices have the latest certificates for both new (Greenfield) and existing (Brownfield) deployments.



Note This feature is not supported on IC3000 or IXM devices.



Note By default, the certificate is renewed when it reaches the lifetime of 90% or you can use the following property to set the required percentage as per your requirement.

```
ldevid-auto-enroll-limit=<%>
```

LDevID Certificate Renewal for IoT FND Release 4.9.1

By default, the auto-renewal and update of LDevID certs feature is disabled.



Important Do NOT enable this feature in IoT FND 4.9.0, as it could break the FAR connectivity with FND.

To enable this feature, you must set the following property value to "true" in the cgms properties file.

```
enable_ldevid_renewal_tcl= true
```



Note Restart IoT FND services after enabling this feature.



Note Once this feature is enabled, you cannot disable it even by setting the property value to "false".

The `ldevid-update` and `autorenewal_update.tcl` scripts update the following files with new certs and event manager configs:

- `before-tunnel-config`
- `before-registration-config` files

| Deployment Type | Command | Action |
|---------------------|-----------------------|---|
| New Deployment | <code>hostname</code> | Specify the command in the bootstrap template. |
| Existing Deployment | | Check if the command is available in the router (running-config). |

LDevID Certificate Renewal for IoT FND Release 4.8.1

By default, the auto-renewal and update of LDevID certs feature is disabled.

To enable this feature, you must set the following property value to "true" in the `cgms` properties file.

```
enable_ldevid_renewal_tcl= true
```



Note Restart IoT FND services after enabling this feature.



Note Once this feature is enabled, you cannot disable it even by setting the property value to "false".

The `ldevid-update` and `autorenewal_update.tcl` scripts update the following files with new certs and event manager configs:

- `before-tunnel-config`
- `before-registration-config` files

| Deployment Type | Commands | Action |
|---------------------|---|---|
| New Deployment | <ul style="list-style-type: none"> • <code>ip ssh version</code> • <code>cgna gzip</code> | Specify the commands in the bootstrap template. |
| Existing Deployment | | Check if the commands are available in the router (running-config). |



Note Disable the auto-renewal and update of LDevID certs feature before upgrading to Cisco IOS-XE 17.10.1 and above versions.

LDevID Certificate Renewal for IoT FND Release 4.8.0

By default, the auto-renewal and update of LDevID certs feature is enabled.

The `ldevid-update` and `autorenewal_update.tcl` scripts update the following files with new certs and event manager configs:

- `before-tunnel-config`
- `before-registration-config`
- `before-tunnel-config.bak`
- `before-registration-config.bak`

Ensure that the following commands are in the running-configuration file for successful certificate renewal:

| Deployment Type | Commands | Action |
|---------------------|---|---|
| New Deployment | <ul style="list-style-type: none"> • <code>ip ssh version</code> • <code>cgna gzip</code> | Specify the commands in the bootstrap template. |
| Existing Deployment | | Check if the commands are available in the router (running-config). |



Note Disable the auto-renewal and update of LDevID certs feature before upgrading to Cisco IOS-XE 17.10.1 and above versions.

LDevID Certificate Renewal for FND Releases, 4.7.1 and 4.7.2

By default, the auto-renewal and update of LDevID certs feature is enabled.

The `ldevid-update` and `autorenewal_update.tcl` scripts update the following files with new certs and event manager configs:

- `before-tunnel-config`
- `before-registration-config`
- `before-tunnel-config.bak`
- `before-registration-config.bak`

Ensure that the following commands are in the running-configuration file for successful certificate renewal:

| Deployment Type | Commands | Action |
|---------------------|---|---|
| New Deployment | <ul style="list-style-type: none"> • ip ssh version • cгна gzip | Specify the commands in the bootstrap template. |
| Existing Deployment | | Check if the commands are available in the router (running-config). |

LDevID Renewal After Reset Bootstrap State

To configure LDevID cert auto-renewal after "Reset Bootstrap State", add the following commands in the bootstrap template:

- `crypto pki trustpoint LDevID`
 - `auto-enroll <%> regenerate`
- `event manager policy LDevID-update.tcl type user authorization bypass`



Note Ensure to configure the event manager directory with **LDevID-update.tcl script**.



Note Do not use the above CLIs in the bootstrap template to onboard new device.

Support Expired SUDI Certificate



Note In IoT FND 4.7.x, this feature is enabled in the software. Therefore, FND 4.7.x supports expired SUDI certificates.

During the initial Simple Certificate Enrollment Protocol (SCEP) process, the Cisco SUDI certificate is used for authentication with the Registration Authority (RA) to acquire the Local Device Identifier (LDevID) certificate from the customer's Public Key Infrastructure (PKI). Once the LDevID is enrolled, it is used for communicating with the IoT Field Network Director (IoT FND) and the Cisco SUDI certificate is no longer required unless one of these actions occurs:

- Factory reset
- Return Material Authorization (RMA)
- Router configuration is rolled back to `express-setup-config`

A previously enrolled device will see no impact for an expired Cisco SUDI certificate since the LDevID is used for ongoing communications. LDevID certificates have limited lifetimes and can be renewed or re-acquired using Cisco SUDI as credentials.

However, if a device with an expired Cisco SUDI certificate that was not previously enrolled or a previously enrolled device that was reinitialized and is added to a system using FND, authentication during SCEP enrollment fails unless FND skips the expiry check while validating the SUDI certificate as part of incoming request.

The Cisco Secure Unique Device Identifier (SUDI) certificate feature is supported on the following Cisco Field Area Routers (FARs) in which the SUDI is burned into the device:

C819, CGR1120, CGR1240, IR807, IR809, IR829, IXM, and IR1101.

The SUDI for the systems listed above expires on either Date of Manufacture plus 20 years or on May 14, 2029 (2029-05-14), whichever date is earlier.

In addition, the Certificate Expiry check is skipped at the security module, if the request comes from any flow such as Zero Touch Deployment (ZTD) or WSMA communications if it is a SUDI certificate.

Example Display

SUDI Certificate:

```
Certificate
Status: Available
Certificate Serial Number (hex): 01CDAFB1
Certificate Usage: General Purpose

Issuer:
cn=ACT2 SUDI CA
o=Cisco

Subject:
Name: CGR1240
Serial Number: PID:CGR1240/K9 SN:FTX2133G01Z
cn=CGR1240
ou=ACT-2 Lite SUDI
o=Cisco
serialNumber=PID:CGR1240/K9 SN:FTX2133G01Z
Validity Date:
start date: 03:19:56 UTC Aug 17 2017
end date: 03:19:56 UTC Aug 17 2027
Associated Trustpoints: CISCO_IDEVID_SUDI

CA Certificate
Status: Available
Certificate Serial Number (hex): 61096E7D00000000000C
Certificate Usage: Signature
Issuer:

cn=Cisco Root CA 2048
o=Cisco Systems

Subject:
cn=ACT2 SUDI CA
o=Cisco

CRL Distribution Points:

http://www.cisco.com/security/pki/crl/crca2048.crl

Validity Date:
```



```
start date: 17:56:57 UTC Jun 30 2011
end date: 20:25:42 UTC May 14 2029
```

Associated Trustpoints: CISCO_IDEVID_SUDI

Configuring Enrollment over Secure Transport

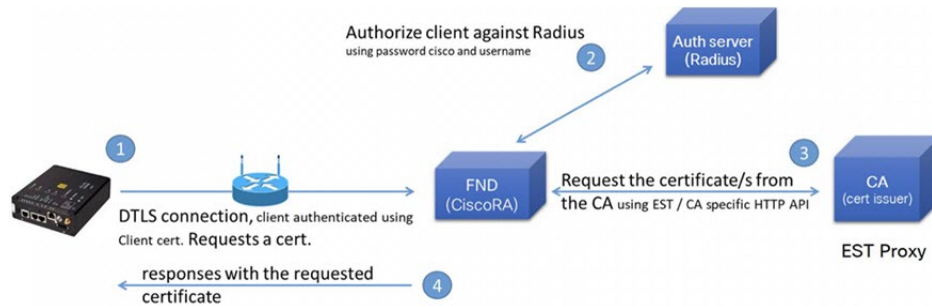
This section provides an overview of the components and configurations involved in integrating Enrollment over Secure Transport (EST) certificate enrollment for clients over the secure transport layer within the network. EST is based on public-private key exchange. This feature is supported on Itron meters, L+G meters, IR510, and IR530.

Table 4: EST Support

| CR-Mesh Release | Platform | EST Support |
|-------------------|-----------------------|------------------------------|
| 6.2.34 MR onwards | IR530, IR510 | Enrollment and re-enrollment |
| | ITRON30 | Re-enrollment |
| 6.3.20 onwards | IR510, IR530, ITRON30 | Enrollment and re-enrollment |

EST Overview

The EST service is located between a Certification Authority (CA) and a client. EST uses Hypertext Transfer Protocol (HTTP) to provide an authenticated and authorized channel for Simple Public Key Infrastructure (PKI) Requests and Responses.



EST also operates with the following protocols and authentication methods:

- Constrained Application Protocol (COAP) web transfer protocol for use with constrained nodes and constrained networks such as low-power, lossy networks.
- TLS/SSL Handshake between Registration Authority (RA) and CA.
- Datagram Transport Layer Security (DTLS) protocol is the preferred method for securing CoAP messages when the Nodes do not have any IPv6 (IP) addresses configured. DTLS uses UDP. It is based on Transport Layer Security (TLS).
- Trust Anchor is explicitly configured on the client or server for use during EST TLS authentication.

Configuring FND Registration Authority (RA)

Follow these steps to configure the FND Registration Authority:

Step 1 Install FND-RA rpm.

Step 2 Upon successful installation, configure FND-RA as shown in the example below:

```
[root@iot-fnd-ra fnd-ra]# cd /opt/fnd-ra/bin
python3.9 ra_setup.py
Do you want to change the Authentication server[y/n]? y

What Authentication server are you using?
1) Microsoft Certificate Services Auth
2) RADIUS
Enter 1 or 2

Authentication Server: 2

Host Name or IP address of the RADIUS server [10.29.36.224]:
Port Number of the RADIUS server (MIN=1, MAX=65535) [1812]:
Number of retries allowed for authentication requests (MIN=1, MAX=30) [5]:
RADIUS timeout in seconds (MIN = 1, MAX = 30) [5]:
Do you want to set the RADIUS realm [y/n]: n

Do you want to change the CA server[y/n]? y

What CA server are you using?
1) Microsoft CA
2) EST Proxy
Enter 1 or 2

CA Server: 2

Host Name or IP address of the EST CA [] 10.29.36.232
Port number of the EST CA (MIN=1, MAX=65535) [6789]:
EST CA proxy user ID[estuser]: <causer>
Timeout for the EST CA (MIN=1, MAX=60) [10]: 10
Do you want to set the Injected Path Segment [y/n]: n

Do you want to change the CA/Auth server credentials [y/n]? y

Enter CA/Auth credentials

Path and file name of the private key file: /home/certs/server-key.pem
Password to use with EST Proxy: password
RADIUS shared secret: <radius password>

Do you want to change RA server settings[y/n]? y

Host Name or IP Address for the RA to listen on[]: 10.29.36.243
Path to the identity certificate of RA []: /home/certs/server-cert.pem
Path and file name to the trusted certificate store for the RA[]:
[/home/certs/est_trust_certificate.pem
Path and file name to the CACerts response file[]:
/home/certs/multicacerts.crt
RA log level (debug/info/warn/error) [debug]: debug
Transport protocol (http/coap) [coap]: coap
What is the DTLS handshake timeout (MIN=2, MAX=60) [5]:5
What is the DTLS MTU size (MIN=256, MAX=1152) [1152]:1152
```

```

Do you want to change the FND server details[y/n]? y

FND IP address or host name [2100::5]: 10.29.36.235
FND Username [root]: root
Allow self signed certificate for fnd (y/n) [y]: y
FND password : <FND UI password for root user>

Please find your selections below:

Host Name or IP address of the RADIUS server : 10.29.36.224
Port Number of the RADIUS server (MIN=1, MAX=65535) : 1812
Number of retries allowed for authentication requests (MIN=1, MAX=30) : 5
RADIUS timeout in seconds (MIN = 1, MAX = 30) : 5
Do you want to enable Enhanced Certificate Auth CSR Checking (on/off) :
off
Certificate attribute to be used in the local PKI domain? : commonName
Name for manufacturer 1 : cisco
Certificate attribute to be used in this manufacturer's local PKI domain :
serialNumber
Path of the trust store for manufacturer 1 : /opt/fnd-ra/conf/sudica.pem
Host Name or IP address of the EST CA : 10.29.36.232
Port number of the EST CA (MIN=1, MAX=65535) : 6789
EST CA proxy user ID : estuser
Timeout for the EST CA (MIN=1, MAX=60) : 10
Host Name or IP Address for the RA to listen on : 10.29.36.243
Path to the identity certificate of RA : /home/certs/server-cert.pem
Path and file name to the trusted certificate store for the RA:
/home/certs/est_trust_certificate.pem
Path and file name to the CACerts response file :
/home/certs/multicacerts.crt
RA log level (debug/info/warn/error) : debug
Transport protocol (http/coap) : coap
What is the DTLS handshake timeout (MIN=2, MAX=60) : 5
What is the DTLS MTU size (MIN=256, MAX=1152) : 1152
FND IP address or host name : 10.29.36.235
FND Username : root
Allow self signed certificate for fnd (y/n) y
Do you confirm the selections[y/n]? : y

3. Start the RA.
[root@iot-fnd-ra fnd-ra]# service fnd-ra start

4. Verify the status of RA service.
[root@iot-fnd-ra fnd-ra]# service fnd-ra status

5. Error logs
#cat /opt/fnd-ra/logs/error.log

6. RA start stop restart status:
#service fnd-ra start|stop|status|restart

7. Verify the Configuration:
#cat /opt/fnd-ra/conf/nginx.con

```

DTLS Relay Configuration and Watchdog Cisco-RA Monitoring in FND

Set the DTLS relay configuration and Watchdog Cisco-RA monitoring in FND.



Note Supported from version 4.5.0.122 onwards.

- Step 1** Choose **CONFIG > Device Configuration > Groups > ENDPOINT > Default-IR500 > Edit Configuration Template**.
- Step 2** Select **Enable** from the **DTLS Relay Settings** drop-down list.
- Step 3** Enter the **RA Server IPv6 Address**. Push configuration to the first (then subsequent) hop nodes, which have already joined CGR and registered with FND.

CONFIG > DEVICE CONFIGURATION

Assign Devices to Group | Change Device Prt test

Groups | Config Profiles | Sync Membership

Configuration Groups

- ROUTER
- ENDPOINT
 - CoAP (0)
 - Default-cgmesh (0)
 - Default-ir500 (3)
 - Ir510_530 (0)

Group Members | **Edit Configuration Template** | Push Configuration | Group Properties | Transmission Settings

Current Configuration revision #8 - Last Saved on 2019-03-25 21:03

Report Interval (seconds): 800

[For metrics: InterfaceMetrics, PRoute, IPRouteRPLMetrics, GroupInfo, FirmwareImageInfo, Uptime, LowpanPhyStats, RawSockForwarderStatus, RawSockForwarderMetrics, MAFTMetrics, MAFTStatus, SerialDevMetrics, DiffServMetrics, ReportSubscribe]

BBU Settings: Enable

GFS Settings: Disable

DTLS Settings

DTLS Relay Settings: Enable | RA Server IPv6 Addr: 8888:0:0:0:0:0:3333

- Step 4** Watchdog Cisco-RA monitoring from FND 4.5.x: Choose **DEVICES > Servers > Registration Authority Servers**. The IP address corresponding to each of the RA server is picked from FND-RA:nginx.conf input.

DEVICES > SERVERS

Browse Devices

- All SERVER Devices
- SERVICES (6)
 - NMS Servers (2)
 - Registration Authority Servers (4)

Status

- Down (2)
- Up (4)

Inventory

| Ping | Label | More Actions | Export CSV | Name | Status | Last Heard | IP | Open Issues | Labels |
|--------------------------|-------|--------------|------------|--|--------|----------------|---------------------|-------------|----------------------|
| <input type="checkbox"/> | | | | Cisco RA/EST Service (lol-fnd-oracle) | ✓ | 2 minutes ago | 2100:0:0:0:0:0:0:43 | | EST-RA |
| <input type="checkbox"/> | | | | Cisco RA/EST Service (fnd-ra-7) | ✗ | 24 hours ago | 172.27.126.7 | | |
| <input type="checkbox"/> | | | | Cisco RA/EST Service (localhost.localdomain) | ✓ | 3 minutes ago | 172.27.126.8 | | |
| <input type="checkbox"/> | | | | Cisco RA/EST Service (kml-fnd1) | ✓ | 35 seconds ago | 127.0.0.1 | | same sys- FND and RA |

- Step 5** Cisco RA/EST-CA and RADIUS IPv4 Address Authentication: Choose **DEVICES > Servers > SERVICES > Registration Authority Servers**.

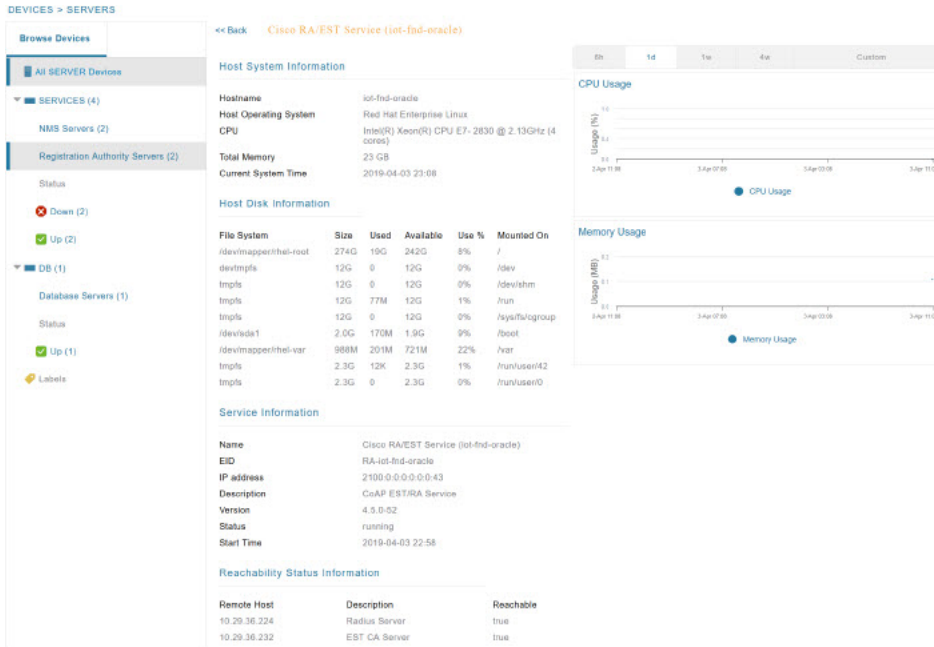


Figure 3: Events for FND-RA Service

| Severity | Name | Time | Event Name | Message |
|----------|---------------------------------------|-------------------------|------------|----------------|
| Info | Cisco RA/EST Service (iot-fnd-oracle) | 2019-04-03 22:58:44:690 | Up | Service is up. |

Figure 4: Periodic Audit Trail for the FND-RA

ADMIN > SYSTEM MANAGEMENT > AUDIT TRAIL

Clear Filter

| Date/Time | Domain | User Name | IP | Operation | Status | Details |
|---------------------|--------|-----------|--------------|------------------|---------|---------|
| 2019-05-17 06:10:05 | root | root | 10.29.36.243 | NBAPI user login | Success | N/A |
| 2019-05-17 06:06:25 | root | nbapi | 172.27.126.8 | NBAPI user login | Success | N/A |

FND Server Logs for Cisco RA/FND-RA Connectivity with FND

The following example shows the server.log for incorrect password:

```
tail -f /opt/cgms/server/cgms/log/server.log | grep 10.29.36.243

6844: localhost: Apr 03 2019 22:48:36.589 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=CustomLoginModule][sev=INFO][tid=http-/0.0.0.0:443-7][rip=10.29.36.243]
[rp=10051]: userName :[root]

6845: localhost: Apr 03 2019 22:48:36.625 +0000: %IOTFND-3-UNSPECIFIED: %
[ch=AAAUtills][sev=ERROR][tid=http-/0.0.0.0:443-7][rip=10.29.36.243]
[rp=10051]: Passwords do not match for local user 'root'

6846: localhost: Apr 03 2019 22:48:36.635 +0000: %IOTFND-3-UNSPECIFIED: %
[ch=CustomLoginModule][sev=ERROR][tid=http-/0.0.0.0:443-7]
```

```
[rip=10.29.36.243][rp=10051]: Local Northbound API user 'root' failed authentication.
```

This example shows the server.log when the RA registration is successful:

```
tail -f /opt/cgms/server/cgms/log/server.log | grep 10.29.36.243
```

```
7105: localhost: Apr 03 2019 22:58:44.582 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=CustomLoginModule][sev=INFO][tid=http-/0.0.0.0:443-6][rip=10.29.36.243]
[rp=10057]: userName :[root]
```

```
7106: localhost: Apr 03 2019 22:58:44.610 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=CustomLoginModule][sev=INFO][tid=http-/0.0.0.0:443-6][rip=10.29.36.243]
[rp=10057]: Local Northbound API user 'root', IP '10.29.36.243'
successfully authenticated. Passwords matched.
```

```
6916: kml-fnd1: Apr 15 2019 17:53:44.680 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=SessionListener][sev=INFO][tid=http-/0.0.0.0:443-7]: Session timeout:
1800 secs.
```

```
6917: kml-fnd1: Apr 15 2019 17:53:44.681 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=BaseApiWebService][sev=INFO][tid=http-/0.0.0.0:443-7]: Checking
permission for user : root
```

```
6918: kml-fnd1: Apr 15 2019 17:53:44.712 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=ServiceServer][sev=INFO][tid=http-/0.0.0.0:443-7]: Received service
notification request from service [RAiot-fnd-ra]
```

This example shows the server.log when the RA registration is unsuccessful because the user does not have NAPI orchestration permission:

```
907: kml-fnd1: Apr 15 2019 17:53:07.492 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=CustomLoginModule][sev=INFO][tid=http-/0.0.0.0:443-7][rip=172.27.126.8]
[rp=42167]: userName :[kaberi]
```

```
6908: kml-fnd1: Apr 15 2019 17:53:07.520 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=CustomLoginModule][sev=INFO][tid=http-/0.0.0.0:443-7][rip=172.27.126.8]
[rp=42167]: Local Northbound API user 'kaberi', IP '172.27.126.8'
successfully authenticated. Passwords matched.
```

```
6909: kml-fnd1: Apr 15 2019 17:53:07.526 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=SessionListener][sev=INFO][tid=http-/0.0.0.0:443-7]: Session timeout:
1800 secs.
```

```
6910: kml-fnd1: Apr 15 2019 17:53:07.527 +0000: %IOTFND-6-UNSPECIFIED: %
[ch=BaseApiWebService][sev=INFO][tid=http-/0.0.0.0:443-7]: Checking
permission for user : kaberi
```

```
6911: kml-fnd1: Apr 15 2019 17:53:07.546 +0000: %IOTFND-3-UNSPECIFIED: %
[ch=CustomPermissionResolver][sev=ERROR][tid=http-/0.0.0.0:443-7]:
Northbound API user 'kaberi' is NOT allowed to perform action
'nbapi-orchestrationService'.
```

Cisco RA Events on FND

The following RA events are supported from IoT FND version 4.5.0.122 onwards:

- Enroll request/response/failure — Generated during initial enrollment and re-enrollment of node with CA server. Failure occurs when the CA server(/runserver.sh is not running) is not up or port is blocked.

- Auth success/failure — Generated during the dot1x authentication of node with the RADIUS server. Failure occurs when the Radius server IP is wrong in the FND-RA script(nginx.conf), dot1x entries are either wrong or not present.
- CACert Request/Response — Generated during the CA cert re-enrollment.
- Device Unknown Event — RA Events generated by a node which is not recognized/registered on FND.
- SSL Event — Generated when there is an SSL protocol error.

Managing the Cisco Industrial Compute IC3000 Gateway

Before you can manage the IC3000 with the IoT FND you must review the details in [Unboxing, Installing and Connecting to the IC3000](#) topic of the Cisco IC3000 Industrial Compute Gateway Deployment Guide.



Important Before you can manage the IC3000 Gateway using IoT FND 4.3 and greater, you must first Deploy Pre-built IOx Applications via the App tab within IoT FND.

For more information, refer to the Use Case Example within the [Cisco IC3000 Industrial Compute Gateway Deployment Guide](#).

- [Installing a Prebuilt Applications via Local Manager](#)

This section within the Cisco IC3000 Industrial Compute Gateway Deployment Guide addresses the following actions, specific to IC3000:

Overview

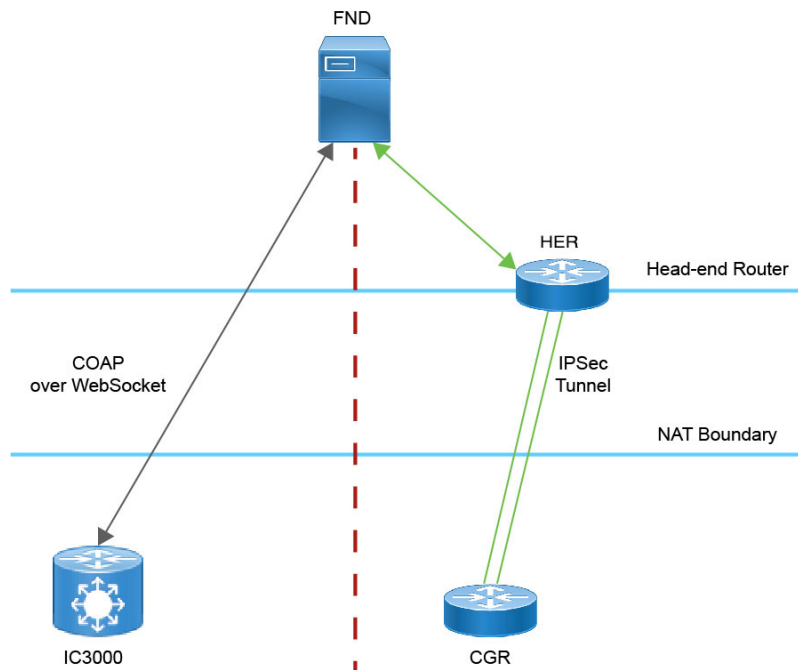
IC3000 supports edge computing and communicates with IoT FND through the IOx application, [Cisco Fog Director which is accessible via IOT FND](#).

When the IC3000 starts up, it registers with IoT FND. FND then pushes the configuration to the device. Information pushed includes: metric periodic profile interface settings, user management settings and the heartbeat time interval of the device.

Initial communication occurs by establishing a secure HTTPs session. This connection is then upgraded to a WebSocket connection after initial setup.

Using the WebSocket protocol allows the client and server to talk to each other as well as operate independently of each other as shown in the image below. The client does not need to make a request to connect to the server (see left side of network diagram).

Once established, the client and server communicate over the same TCP connection for the lifecycle of the WebSocket connection.



You can perform the following actions for an IC3000 device type on demand:

- Refresh Metrics
- Reboot

Device Category: GATEWAY (in Browse Devices pane). To view the IC3000 Gateway details:

1. Choose **DEVICES > Field Devices**
2. Select a IC3000 device under GATEWAY in the left-pane. The device info for the gateway appears as shown in the image below. At the Device Info page, you can Refresh Metrics and Reboot the IC3000.

<< Back **IC3000-2C2F-K9+FOC2227Y322**

Ping Traceroute Refresh Metrics Reboot

Device Info Events Config Properties Assets IOx

CPU Information

| | |
|------------------------|---------------------------------------|
| CPU Architecture | x86_64 |
| CPU Byte Order | unset |
| CPU(s) | 4 |
| CPU Thread(s) per core | 1 |
| CPU Core(s) per socket | 4 |
| CPU Socket(s) | 1 |
| CPU Model Name | Intel(R) Atom(TM) CPU C2508 @ 1.25GHz |
| Hypervisor | unset |
| Virtualization | unset |

For details on the IC3000 Devices, refer to the [Cisco IC3000 Industrial Compute Gateway Deployment Guide](#).

Editing the IC3000 Gateway Configuration Template

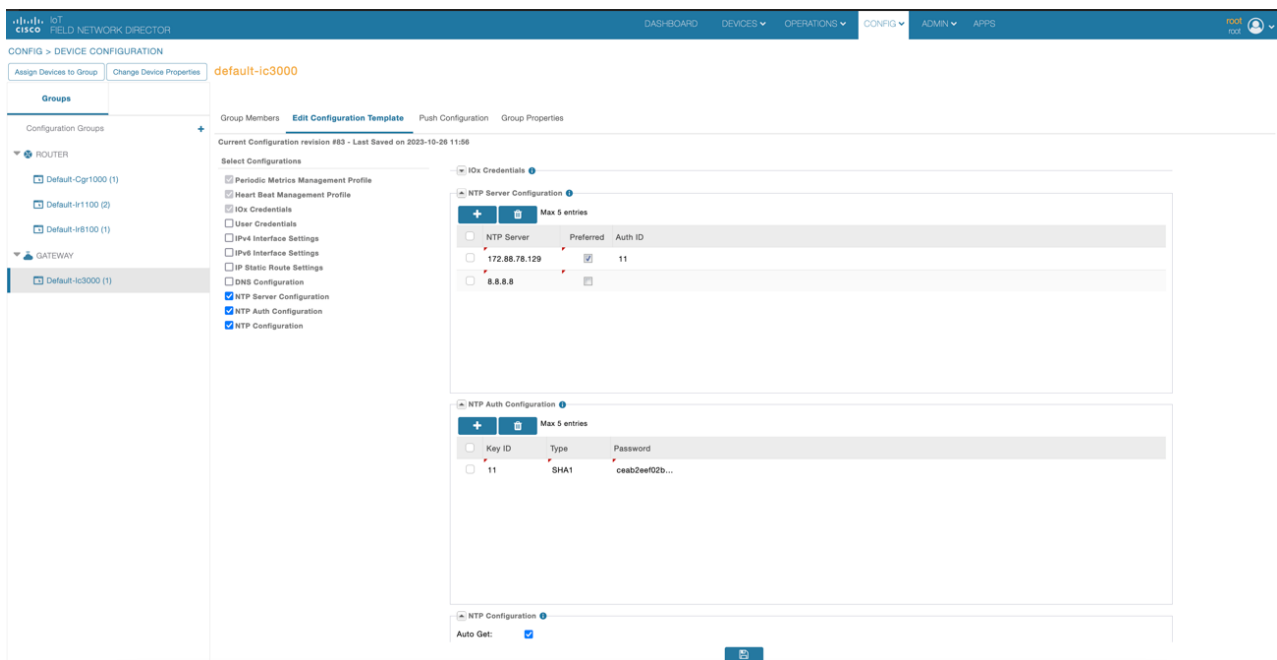
To edit the IC3000 gateway configuration template:

-
- Step 1** Choose **CONFIG > Device Configuration**.
 - Step 2** Under CONFIGURATION GROUPS (left pane), select the **GATEWAY group** with the template to edit.
 - Step 3** Click **Edit Configuration Template**.
 - Step 4** Edit the configuration and use the Push Configuration tab to push the new configuration to the active or registered device.
 - Step 5** Click **Save Changes**.
-

NTP Configuration

To push the NTP configuration via FND,

-
- Step 1** Choose **CONFIG > Device Configuration**
 - Step 2** Under CONFIGURATION GROUPS (left pane), select the **GATEWAY group** with the template to edit.
 - Step 3** Click **Edit Configuration Template**.
 - Step 4** Select both **NTP Configuration** and **NTP Server Configuration** checkboxes. If NTP server is configured with authentication, select **NTP Auth Configuration** checkbox.



Note The Auto Get checkbox under **NTP Configuration** deletes the NTP configuration that is manually pushed to the device from IoT FND. Hence, **NTP Configuration** should be configured along with **NTP Server Configuration** and **NTP Auth Configuration**.

Step 5 Enter values for all the fields under **NTP Server Configuration** and **NTP Auth Configuration** with the appropriate parameters.

Step 6 Click **Save Changes**.

Managing the Cisco Wireless Gateway for LoRaWAN

You can use the Browse Devices pane to display the [Cisco Wireless Gateway for LoRaWAN](#) devices (IXM-LPWA-800 and IXM-LPWA-900) that belongs to the IoT Gateway group.

The two Cisco Wireless Gateway for LoRaWAN products are:

- A virtual interface (IXM-LPWA-800-16-K9) of the Cisco 809 and 829 Industrial Integrated Service Routers (IR809, IR829) to provide LoRa radio access with the IR809 and IR829 providing an IP backhaul (Gigabit Ethernet, Fiber, 4G/LTE, and Wi-Fi). In this case, LoRaWAN has an Operating Mode of IOS Interface and displays the Hosting Device ID for the IR800 system to which it connects (See [Managing External Modules, on page 58](#)).
- A standalone unit (IXM-LPWA-900-16-K9) using its own built-in Fast Ethernet backhaul to access LAN switches, routers, Wi-Fi AP or other IP interfaces. When functioning as a standalone gateway, LoRaWAN has an Operating Mode of Standalone.

Device Category: GATEWAY (in Browse Devices pane). To view the LoRaWAN Gateway:

1. Choose **DEVICES > Field Devices**.

2. Select a device under **GATEWAY** > **default-lorawan** or Cisco LoRa in the left-pane.
3. Click on the desired IXM-LPWA-900 or IXM-LPWA-800 system listed in the Name column to display Device Info, Events, Config Properties, Running Config, and Assets for the gateway.



Note You can view Device details for the IXM-LPWA-800 system at both the **ROUTER** > **IR800** page and the **GATEWAY** page.

To perform supported actions for the **GATEWAY**, at the Device Info page use the following buttons:

- Map, Default, + (Plus icon allows you to add a new view)

<< Back IXM-LPWA-900-16-K9+FOC21028RJ4

Show on Map Ping Traceroute Refresh Metrics Restart Radio

Device Info Events Config Properties Running Config Assets

Inventory

| | |
|---------------------|--------------------------------|
| Name | IXM-LPWA-900-16-K9+FOC21028RJ4 |
| EID | IXM-LPWA-900-16-K9+FOC21028RJ4 |
| Domain | root |
| Device Category | IOTGATEWAY |
| Device Type | LORAWAN |
| Status | up |
| IP Address | 20.20.4.127 |
| Operating Mode | Standalone |
| IPv6 Address | unknown |
| First Heard | 2017-10-16 19:14 |
| Last Heard | 2018-01-21 10:35 |
| Last Property Heard | 2017-10-16 19:16 |
| Last Metric Heard | 2018-01-21 10:35 |
| Last Reboot Time | unknown |
| Model Number | IXM-LPWA-900-16-K9 |
| Serial Number | FOC21028RJ4 |
| Firmware Version | 2.0.20 |
| Agent Version | N-A |
| Boot Loader Version | 20160830_cisco |

Gateway Health

| | |
|-------------------|--------------------------------|
| Uptime | 1d 22hr 37min |
| Door Status | closed |
| Modem Temperature | 37.0 Celsius |
| Load Average | 1min 0.54 5min 0.23 15min 0.17 |
| System LED | unknown |

FPGA Information

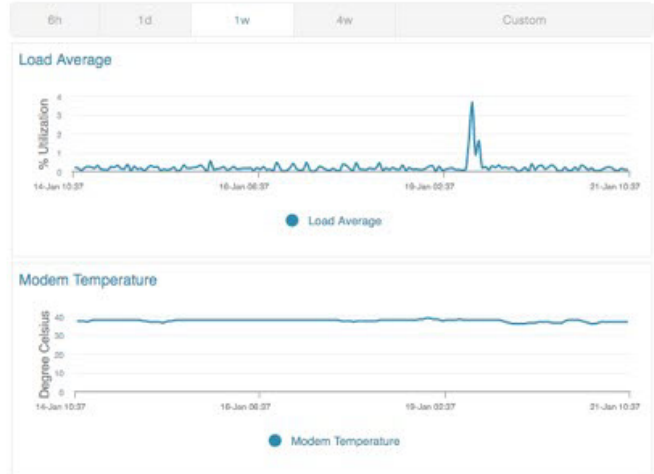
| | |
|------------------------|----------------------|
| FPGA Version | 61 |
| HAL Version | 5.1.0 |
| SPI Speed | speed set to 2000000 |
| LoRaWAN Chip 1 Type | SX1301 |
| LoRaWAN Chip 1 Version | 103 |
| LoRaWAN Chip 1 ID | 1 |
| LoRaWAN Chip 2 Type | SX1301 |
| LoRaWAN Chip 2 Version | 103 |
| LoRaWAN Chip 2 ID | 1 |
| FPGA Version Check | OK |

Packet Forwarder Information

| | |
|-----------------------------|-----------|
| Packet Forwarder Status | Running |
| Packet Forwarder Firmware | Installed |
| Packet Forwarder Version | 1.6.11 |
| Packet Forwarder Public Key | Installed |
| Packet Forwarder Id | 6596c3e0 |

Gateway Properties

| | |
|----------------------------|---|
| Location | 10.6, 10.0 |
| GPS Info Time | unknown |
| RF Chip ID | LSB = 0x2876f90f MSB = 0x00f14212 |
| Tx Power Calibration | <NA,NA,NA,54,35,108,99,91,82,74,66,56,47,38,29,20-NA,NA,NA,51,32,106,97,89,80,72,64,55,46,37,28,19> |
| Antenna 1 RSSI Offset(dBm) | -205.00 |
| Antenna 2 RSSI Offset(dBm) | -205.00 |



Managing Cisco IR510 WPAN Gateways

Cisco IR500 Industrial Router (formerly known as Cisco 500 Series wireless personal area network (WPAN) industrial routers) provides unlicensed 902-928MHz, ISM-band IEEE 802.15.4g/e/v WPAN communications to diverse Internet of Things (IoT) applications such as smart grid, distribution automation (DA), and supervisory control and data acquisition (SCADA). As the next generation of the DA gateway, IR510 provides higher throughput, distributed intelligence, GPS, and enhanced security. unlicensed 915-MHz industrial, scientific, and medical band WPAN communications.



Note IR510 is identified and managed as an ENDPOINT in IoT FND (**DEVICES > FIELD DEVICES > ENDPOINT > GATEWAY**).



Note When updating an existing installed software base for IR510 and IR530 devices, IoT FND uploads only the new software updates rather than the full image using bsdiff and bspatch files.

Profile Instances

IoT FND employs Profile-based configuration for IR510s. This allows you to define a specific Profile instance (configuration) that you can assign to multiple IR500 configuration groups. [Table 6. Pre-defined Profiles for IR510](#) lists the supported Profile types.

Note the following about the Profiles:

- Each Profile type has a default profile instance. The default Profile instance cannot be deleted.
- You can create a Profile instance and associate that profile with multiple configuration groups on the IR510.
- A 'None' option is available for all the Profile types that indicates that the configuration does not have any settings for that Profile type.
- When a configuration push is in progress for a configuration group, all the associated Profiles will be locked (lock icon displays) and Profiles cannot be updated or deleted during that time.
- A lock icon displays for a locked Profile.

Create, Delete, Rename, or Clone any Profile at the Config Profiles Page



To create a new profile:

1. Choose **CONFIG > DEVICE CONFIGURATION > Config Profiles** tab.
2. Click the + (plus icon) at the top of the configuration panel to open the Add Profile entry panel.
3. Enter a Name for the new profile and select the Profile Type from the drop-down menu.
4. Click Add button. A new entry for the Profile entry appears in the left pane under the Profile Type sub-heading.

To delete a profile:

1. Choose **CONFIG > DEVICE CONFIGURATION > Config Profiles** tab.
2. Select the Profile name (excluding Default-Profile) that you want to delete. Click on the trash icon to remove the Profile.
3. In the pop up window that appears, click Yes to confirm deletion.

To rename a profile:

1. Choose **CONFIG > DEVICE CONFIGURATION > Config Profiles** tab.
2. Select the Profile name (excluding Default-Profile) that you would to rename. Click on the pencil icon to open the Rename Profile pop up window.
3. Make your edit and click OK. New name appears in the left pane.

To clone a profile:

1. Choose **CONFIG > DEVICE CONFIGURATION > Config Profiles** tab.
2. Select the Profile name that you want to clone. Click on the overlapping squares icon to open the Clone Profile pop up window.
3. Enter a Name for the new profile (unique from the existing profile name).
4. Click OK button. A new Profile entry appears in the left pane under the same Profile Type sub-heading.

Table 5: Pre-defined Profiles for IR510

| Profile Name | Description | Properties Configurable in CSV File |
|--|--|--|
| <p>Forward Mapping Rule (FMR) Profile</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > FMR PROFILE</p> <p>Interface configuration</p> <p>CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Select the FMR profile from the drop-down menu</p> | <p>Processes IPv4 traffic between MAP nodes that are in two different MAP domains.</p> <p>Each FMR rule has IPv4 Prefix, IPv4 Prefix Length and EA Bits Length.</p> <p>You can define up to 10 FMR Profiles.</p> <p>FMR settings are pushed to the device as a part of MAP-T Settings during configuration push.</p> | <p>Forward Mapping Rule IPv6 Prefix:</p> <p>fmrIPv6Prefix0 to fmrIPv6Prefix9</p> <p>Forward Mapping Rule IPv6 Prefix Length:</p> <p>fmrIPv6PrefixLen0 to fmrIPv6PrefixLen9</p> |
| <p>DSCP profile</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > DSCP PROFILE</p> <p>Interface configuration</p> <p>CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Select the DSCP profile from the drop-down menu</p> | <p>Sets the DSCP marking for the Ethernet QoS configuration.</p> <p>DSCP marking has eight (8) marking options to choose.</p> <ul style="list-style-type: none"> - User Controlled - Default Queue (Best Effort) - Normal Queue: Low drop probability (AF11) - Normal Queue: Medium drop probability (AF12) - Normal Queue: High drop probability (AF13) - Medium Queue: Low drop probability (AF21) - Medium Queue: Medium drop probability (AF22) - Medium Queue: High drop probability (AF23) <p>You can specify a maximum of 10 IPv4 addresses and associated DSCP markings.</p> | <p>NA</p> |

| Profile Name | Description | Properties Configurable in CSV File |
|---|--|--|
| <p>MAP-T Profile</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > MAP-T PROFILE</p> <p>Interface configuration CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Configures Basic Mapping Rule (BMR) and Default Mapping Rule (DMR) settings for IR509/IR510</p> | <p>Configures endUser properties.</p> | <p>endUserIPv6PrefixLen bmrIPv6PrefixLen</p> |
| <p>Serial Port Profile (DCE and DTE)</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > SERIAL PROFILE</p> <p>Interface configuration</p> <p>CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Select the Serial Port profile (DTE) and/or Serial Port profile (DCE) from the drop-down menu</p> | <p>You can use different serial port profiles for DCE and DTE serial port settings).</p> <p>You can configure the following settings on the serial interface:</p> <ul style="list-style-type: none"> • Port affinity • Media Type • Data Bits • Parity • Flow Control • DSCP Marking • Baud rate • Stop Bit <p>Note You can also configure Raw Socket Sessions settings at the this page.</p> | <p>NA</p> |

| Profile Name | Description | Properties Configurable in CSV File |
|---|--|-------------------------------------|
| <p>DHCP Client Profile</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > DHCP CLIENT PROFILE</p> <p>Interface configuration</p> <p>CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Select the DSCP Client profile from the drop-down menu</p> | <p>The DHCPv4 server allocates an address to each client according to a static binding between a client-id and an IPv4 address.</p> <p>FND configures this static binding supports up to 10 client mappings.</p> <p>The DHCP Client ID binding profile configuration associates a client ID to an IPv4 Host address.</p> <p>The Client-id of each Client is expected to be unique within a single IR510.</p> <p>Any string can be used as client-id (for example, client-id="iox") can be mapped to a binding address in the pool.</p> | <p>NA</p> |
| <p>DHCP Server Profile</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > DHCP SERVER PROFILE</p> <p>Interface configuration</p> <p>CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Select the DSCP Server profile from the drop-down menu</p> | <p>Information that the DHCPV4 Server returns as part of DHCP Options in the response, can be configured in the</p> <p>DHCP server profile configuration includes:</p> <ol style="list-style-type: none"> 1. Lease Time 2. DNS server list | <p>NA</p> |

| Profile Name | Description | Properties Configurable in CSV File |
|--|---|-------------------------------------|
| <p>NAT44 Profile</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > NAT 44 PROFILE</p> <p>Interface configuration</p> <p>CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Select the NAT44 profile from the drop-down menu</p> | <p>You can use one of the following methods to configure the NAT44 properties for the IR500 device:</p> <ul style="list-style-type: none"> - CSV import method - NAT44 profile instance within FND user interface <p>You configure three fields for NAT44: Internal Address, Internal Port and External Port</p> <p>You can configure up to fifteen NAT 44 Static Map entries</p> <p>Note Before you push the configuration, be sure to:</p> <ol style="list-style-type: none"> 1. Enable Ethernet on the configuration group to which the device belongs (select check box) 2. Save Configuration Group | NA |
| <p>Access Control List (ACL) Profile</p> <p>CONFIG > DEVICE CONFIGURATION > Config Profiles tab > ACL PROFILE</p> <p>Interface configuration</p> <p>CONFIG > DEVICE CONFIGURATION > GROUPS tab > Default-ir500 > Edit Configuration Template</p> <p>Select the ACL Profile from the drop-down menu.</p> | <p>Perform packet filtering to control which packets move through the network for increased security.</p> <p>You can define up to 20 ACL Profiles. Each defined ACL has one associated Access Control Entry (ACE) for a maximum of 20 ACEs.</p> <p>The check process goes through ACL from 1 to 20.</p> <p>There is an implicit deny for all ACL at the end of 20 ACL unless configured differently.</p> <p>To configure the interface for the Default-IR500, with Groups tab selected:</p> <p>In the right-pane, choose Edit Configuration Template tab and select the Enable Interface ACL check box.</p> | NA |

CONFIG > DEVICE CONFIGURATION

Assign Devices to Group Change Device Properties

ConfigTemplateRegress-DSCP-1

Groups Config Profiles

Configuration Profiles +

- ENDPOINT
- FMR PROFILE
 - Default-FMR-Profile
 - Prasam-FMR-Profile
 - ConfigTemplateRegress-FMR
- DSCP PROFILE
 - Default-DSCP-Profile
 - ConfigTemplateRegress-DSCP
 - ConfigTemplateRegress-DSCP-1** [edit] [delete]
- MAP-T PROFILE
 - Default-MAPT-Profile
 - ConfigTemplateRegress-MAPT

DSCP Marking Rules

+ [delete] Max 10 entries

| <input type="checkbox"/> | Source IPv4 Address | DSCP Marking |
|--------------------------|---------------------|--------------|
| <input type="checkbox"/> | 10.21.32.42 | Medium |
| <input type="checkbox"/> | 10.21.32.43 | Low |
| <input type="checkbox"/> | 10.21.32.44 | Normal |

[save]

Configuration Notes:

- Set DSCP (QoS) markings for all interfaces - Ethernet, DTE and DCE. Options: Low Priority (0), Normal Priority (10), Medium Priority (18).
- DSCP is applied on interfaces. Default values for DCE and DTE are Low Priority (0). There are no default values for Ethernet. Traffic will flow unmarked if you do not configure any value on the Configuration Template.
- Only one Raw Socket session can flow through DCE and DTE interfaces at a time. The DSCP value will be the same throughout.

Configuration Profile for a Group

- You can view Profile details in the Configuration Group Template page as shown in the image below.
- You can save configuration templates and push the configuration to all devices in the Configuration Group.
- Any of the Profile associations within a Configuration Group are optional. For example, a Configuration Group may not require Serial DCE settings, so you may select 'None' for Serial DCE settings.

default-ir500









Sync Membership

Group Members **Edit Configuration Template** Push Configuration Group Properties Transmis

Current Configuration revision #87 - Last Saved on 2017-12-06 00:54

| Active Columns | Available Columns |
|----------------|-------------------|
| OFDM-800Kbps | OFDM-50kbps |
| | OFDM-200kbps |
| | OFDM-1200kbps |

Note: This settings is applicable for IR510 devices only.

| | | |
|----------------------------|-----------------------|---|
| FMR Profile: | ConfigTemplate_FMR |  |
| DSCP Profile: | ConfigTemplate_DSCP |  |
| Map-T Domain Profile: | Default-MAPT-Profile |  |
| DHCP Client Profile: | sce_DHCPClient |  |
| NAT44 Profile: | sce_2 |  |
| DHCP Server Profile: | sce_DHCPServerProfile |  |
| Serial Port Profile (DCE): | sce_1_Dce |  |
| Serial Port Profile (DTE): | sce_2_dte |  |



Wi-SUN 1.0 Support

At the **CONFIG > DEVICE CONFIGURATION** and **DEVICES > FIELD DEVICES > ENDPOINTS** pages, you can now define and review the following actions for Wi-SUN 1.0 on the IR509 and IR510 WPAN gateways and the IR529 and IR530 Resilient Mesh Range Extenders as wells as an WPAN OFDM module installed within a CGR 1000 platform.

Summary of features and actions supported:

- A search parameter, Mesh Protocol, allows you to filter based on Wi-SUN or Pre-Wi-SUN mode. (**DEVICES > FIELD DEVICES > Browse Devices tab > function: gateway deviceType:ir500**).
- Registration and Configuration Push Validation Notifications (Success or Failure) sent for IR500 devices and other resilient mesh endpoints.
- A Block Mesh Device option under the More Actions menu, allows you to block and blacklist resilient mesh endpoints (IR509, IR510, IR529, and IR530) that you suspect are not valid endpoints within the WPAN.

- DSCP Markings Rule: Allows configuration of low, medium, and high precedence with a combination of 4 classes to provide 8 assignable options for DSCP Marking Profiles including default user-controlled options. (Previously, only three markings were supported). This feature is applicable to IR510 only.



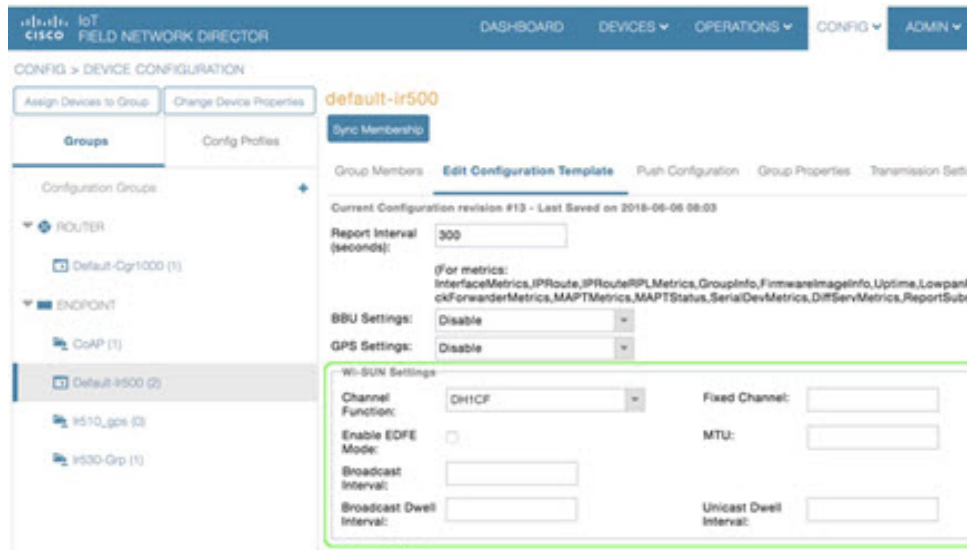
Note In Mesh Software 6.3, only the Wi-SUN 1.0 protocol is supported for all mesh endpoints. It displays Wi-SUN 1.0 from the mesh 6.3 firmware onward under the Mesh Protocol heading on the **DEVICES > FIELD DEVICES > ENDPOINT > Inventory** page.

The Wi-SUN settings have been removed from the IR500 Config Group template: **CONFIG > DEVICE CONFIGURATION > Default-ir500 > Edit Configuration Template** in IoT FND 4.7.

When using Mesh Software 6.2, for an IR510 running Wi-SUN mode 1.0, the Power Outage (PON) and Restore (PRN) messages will be sent as regular CSMP (Layer 2 to CSMP messages) / CoAP18 messages to port 61628. There is no change to the events generated by the new PON and PRN messages. Your router must be running 15.9(3)M1 or greater for this capability.

When using Mesh Software 6.1, the Wi-SUN protocol is supported for all IR500 platforms. The mesh protocol setting between CG-Mesh and Wi-SUN 1.0 can only be set in the bootstrap configuration.

For Mesh Software 6.1, mesh endpoints send the PON and PRN messages to FND port 61625 as UDP messages. There are no changes in the events that are generated by the new PON and PRN CSMP messages.



Managing Head-End Routers

To manage Head-End Routers (HERs), open the Head-End Routers page by choosing **Devices > Head-End Routers**. Unless Enable Map is selected in user preferences, by default, the page displays the HERs in List view. When you open the Head-End Routers page in List view, IoT FND displays the Default list view. This view displays basic HER device properties. In addition, IoT FND provides these tabs to display additional HER property views:

- Tunnel 1
- Tunnel 2

Each one of these views displays different sets of device properties. These views display information about the HER tunnels.

The screenshot shows the Cisco IoT Field Network Director interface. The top navigation bar includes 'DASHBOARD', 'DEVICES', 'OPERATIONS', 'CONFIG', and 'ADMIN'. The main content area is titled 'DEVICES > HEAD-END ROUTERS'. A search bar contains 'deviceType:asr1000'. Below the search bar, there are tabs for 'Inventory', 'Tunnel 1', and 'Tunnel 2'. The 'Inventory' tab is active, showing a table of devices. The table has columns for Name, Status, Last Heard, Firmware, IP, Open Issues, and Labels. Two devices are listed:

| Name | Status | Last Heard | Firmware | IP | Open Issues | Labels |
|-----------------------|--------|---------------|-------------|----------------|-------------|--------|
| ASR1002-X+FOX2126P35A | Up | 6 minutes ago | 03.16.02b.S | 10.104.188.150 | | |
| ASR1002-X+FOX2127PC1F | Up | 6 minutes ago | 03.16.02b.S | 10.104.188.162 | | |

For information on how to customize HER views, see [Customizing Device Views, on page 62](#)

For information about the device properties displayed in each view, see [Device Properties, on page 153](#).

For information about the common actions in these views (for example, adding labels and changing device properties) that also apply to other devices, see [Common Device Operations, on page 61](#)

Managing External Modules

To manage devices that connect to Field Devices such as routers, choose **Devices > Field Devices**. By default, the page displays all known FAN Devices in List view.

You can manage the following external modules using IoT FND.

Itron CAM Module

You can install an Itron CAM Module within a CGR, after you meet the following requirements:

Guest OS (GOS) must be running on a CGR before you install the Itron CAM module.

Step 1 ACTD driver must be installed and running within the CGR Guest OS before you can use IoT FND to deploy, upgrade or monitor ACTD. This ensures that IoT FND can reach the CGR Guest OS to manage the ACTD driver. This can be done by configuring NAT on the CGR or setup a static route on CGR and HER as follows:

- In the `cgms.properties` file, you must set the “manage-actd” property to true as follows:

```
manage-actd=true
```

- b) Two new device properties are added for the user to specify the Guest OS external reachable IP address and the IOx access port in case port mapping is used.

```
gosIpAddress <external IP address of Guest OS>
ioxAccessPort <default=8443>
```

Step 2 From within IoT FND, do the following to upload the ACTD driver:

- a) Choose **CONFIG > FIRMWARE UPDATE > Images** tab.
- b) Select CGR-Default profile from under the Groups panel and click the **Upload Image** button.
- c) Click + to open the Upload Image panel.
- d) Select the type ACTD-CGR and select the appropriate Image from the drop-down menu such app-actd-ver-x.y.z.tar. In the confirmation box, click **Upload Image**.
- e) Click Yes to confirm upload.

| Feature Name | Release Information | Description |
|--------------------------------|---------------------|--|
| IR8100 with CAM Module Support | IoT FND 4.10 | Itron CAM is the hardware module inserted into IR8100. The integration only applies to IR8100 routers. |

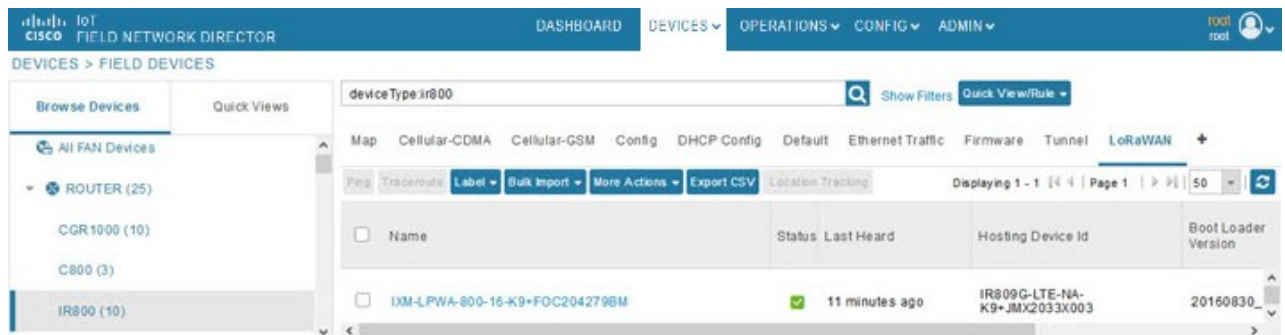
Lorawan Gateway Module

Step 1 LoRaWAN (IXM-LPWA-800) interface to IR800 router.

There are two ways to upload the LRR image for a LoRaWAN module to the IR800 router: during Zero Touch Deployment (ZTD) and by on-demand configuration push.

Note IoT FND does not support discovery for the LoRaWAN module. Rather, IoT FND recognizes it as an IR800 module and will communicate with it via Cisco IOS.

Step 2 To view LoRaWAN modules in a Device List, choose an IR800 router in the **Browse Devices** list and select the **LoRaWAN** tab.



Step 3 To reboot the modem on the LoRaWAN module:

- a) Click the relevant IXM-LORA link under the Name column to display the information seen below:

The screenshot shows the Cisco IoT Field Network Director interface. The top navigation bar includes 'DASHBOARD', 'DEVICES', 'OPERATIONS', 'CONFIG', and 'ADMIN'. The main content area is titled 'DEVICES > FIELD DEVICES'. On the left, there is a 'Browse Devices' pane with a tree view showing 'ROUTER (25)' expanded to show 'CGR1000 (10)', 'C800 (3)', 'IR800 (10)', and 'ESR (2)'. The 'IR800 (10)' item is selected. The main pane shows the details for the selected device, 'IXM-LPWA-800-16-K9+FOC204279BM'. There are buttons for 'Ping', 'Traceroute', 'Refresh Metrics', and 'Reboot Modem'. Below these are tabs for 'Device Info' and 'Events'. The 'Device Info' tab is active, showing an 'Inventory' section with a table of device details. A 'Load Average' graph is also visible.

- b) Click **Reboot Modem**. When the reboot completes, the date and time display in the Last Reboot Time field in the Device Info pane for the LoRaWAN module. You can only process one modem reboot at a time.

The Reboot Modem action generates two events: LoRa Modem Reboot Initiated and LoRa Modem Reboot Success.

Step 4 To remove a LoRaWAN module from the IR800 router inventory:

- In the **Browse Devices** pane, select the IR800, which has the LoRaWAN module that needs to be disabled and removed from inventory.
- Select the **LoRaWAN** tab and check the box next to the LoRaWAN module to be removed.

The screenshot shows the Cisco IoT Field Network Director interface with the 'LoRaWAN' tab selected. The search bar contains 'deviceType:ir800'. Below the search bar are tabs for 'Map', 'Cellular-CDMA', 'Cellular-GSM', 'Config', 'DHCP Config', 'Default', 'Ethernet Traffic', 'Firmware', 'Tunnel', and 'LoRaWAN'. The 'LoRaWAN' tab is active, showing a table of devices. The table has columns for 'Name', 'Status', 'Last Heard', 'Hosting Device Id', and 'Boot Load Version'. One device is selected, 'IXM-LPWA-800-16-K9+FOC204279BM', with a checkmark in the 'Status' column. The 'More Actions' dropdown menu is open, showing 'Remove Devices' as an option.

- At the More Actions drop-down list, select **Remove Devices**.

Step 5 To create a user-defined LoRaWAN (IXM) Tunnel, choose **CONFIG > Tunnel Provisioning**.

- In the left-pane, under GATEWAY, select the LoRaWAN system for which you want to configure a tunnel.
- Select the **Gateway Tunnel Addition** tab.
- In the **Add Group** window that appears, enter a Name for the LoRaWAN (IXM) Tunnel and select Gateway as the Device Category.
- Click **Add**.

The new tunnel appears under the GATEWAY heading in the left-pane.

Managing Servers

To manage servers, open the Servers page by choosing **Devices > Servers**. By default, the page displays the servers in List view. When you open the Servers page in List view, IoT FND displays the Default list view. This view displays basic server device properties. To obtain information about a server, click its name.

To add additional views, see [Customizing Device Views, on page 62](#).

For more information about the device properties displayed in each view, see [Device Properties, on page 153](#).

For information about the common actions in this view, see [Common Device Operations, on page 61](#).

Managing NMS and Database Servers

In the Browse Devices pane, both NMS and Database servers appear under the All Server Devices heading.

In single NMS or Database server deployments, only one server appears under the NMS and/or Database Servers heading. In cluster deployments, multiple NMS servers appear under the NMS Servers heading. To filter the list pane:

- To display all NMS servers, click **Devices > Servers** in the top-level menu and then select NMS Servers within the Browse Devices pane. In single NMS server deployments, only one server appears under the NMS Servers heading. In cluster deployments, multiple NMS servers appear under the NMS Servers heading.
- To display all Database servers, click **Devices > Servers** in the top-level menu and then select Database Servers within the Browse Devices pane. In single-server deployments, only one database server appears under Database Servers. If a secondary database is configured, it also appears under the same entry.



Note By default, only those NMS and Database Servers in an Up state display.

Managing Application Management Servers

To display details on the Fog Director, click **Devices > Services** in the top-level menu and then select Application Management Servers. Details include: Host System Information, Host Disk Information and Service Information. Graphs display details on CPU usage and memory usages.

Common Device Operations

This section describes how to use IoT FND to manage and view information about devices.

Tracking Assets

Assets represent non-Cisco equipment that is associated with an FND-managed Cisco device.

You can view Assets associated with specific routers (**DEVICES > Field Devices**) at the Device Detail pages of CGR1000, IR800, C800, and SBR (Cisco 5921).

You can view a summary of all assets being tracked for all devices at the **DEVICES > Assets** page.

You can perform the following actions on Assets at the **DEVICES > Assets** page, using Bulk Operation:

- **Add Assets:** Use to upload a CSV file of assets to FND. A history of past file uploads displays at the bottom of the page.

Example of Asset content in CSV file:

```
assetName,assetType,deviceId,assetDescription,vin,
hvacNumber,housePlate,attachToWO
asset1,RDU,00173bab01300000,Sample description,value1, value2, value3,no
```



Note Asset Name and Asset Type are the mandatory fields in the CSV file. All other fields are optional.

- **Change Asset Property (CSV file):** Use to make changes to existing assets.
- **Remove Assets (CSV file):** Use to remove specific assets.
- **Add Files to Assets (zip/tar file):** Use to append additional information to Asset content.

Guidelines for Adding or Associating an Asset with a Device:

- One or more assets can be mapped to a particular device.
- A limit of five assets can be associated to a single device, and there is also a limit of five files per asset.
- An asset can be mapped to only one device at any point in time.

Selecting Devices

- To select all devices listed on a page, check the check box next to **Name**.
- To select devices across all pages, click **Select All**.
- To select a group of devices, check the check boxes of individual devices listed on a page and across pages. The count increments with every device selected, and selections on all pages are retained.

Customizing Device Views

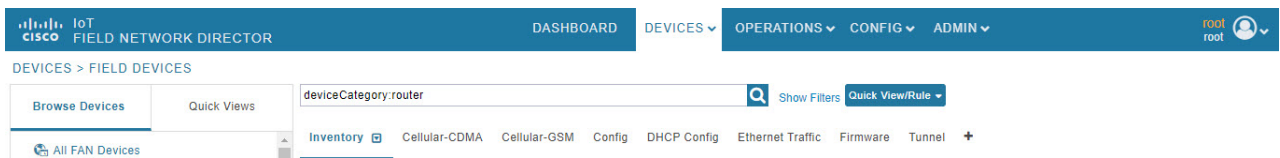
IoT FND lets you customize device views. For List views you can:

- Add and delete tabs
- Specify the properties to display in the columns for each view (see [Device Properties by Category, on page 154](#) for available properties)
- Change the order of columns

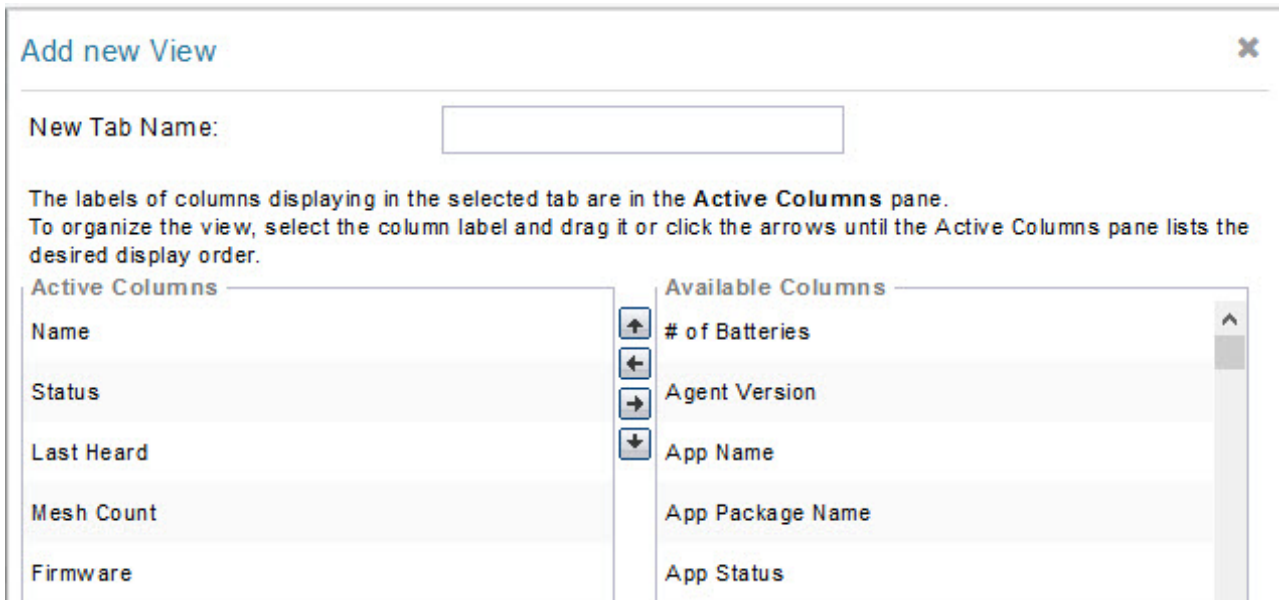
Adding Device Views

To add a custom device view tab to a device page in list view:

Step 1 Click the + tab.



Step 2 In the **Add New View** dialog box, enter the name of the new tab.



Step 3 Add properties to the Active Columns list by selecting them from the Available Columns list, and then clicking the left arrow button, or dragging them into the Active Columns list.

- To change column order, use the up and down arrow buttons or drag them to the desired position.

- To remove properties from the Active Columns list, select those properties and click the right arrow button, or drag them out of the list

Tip Hold the Shift key to select multiple column labels and move them to either list.

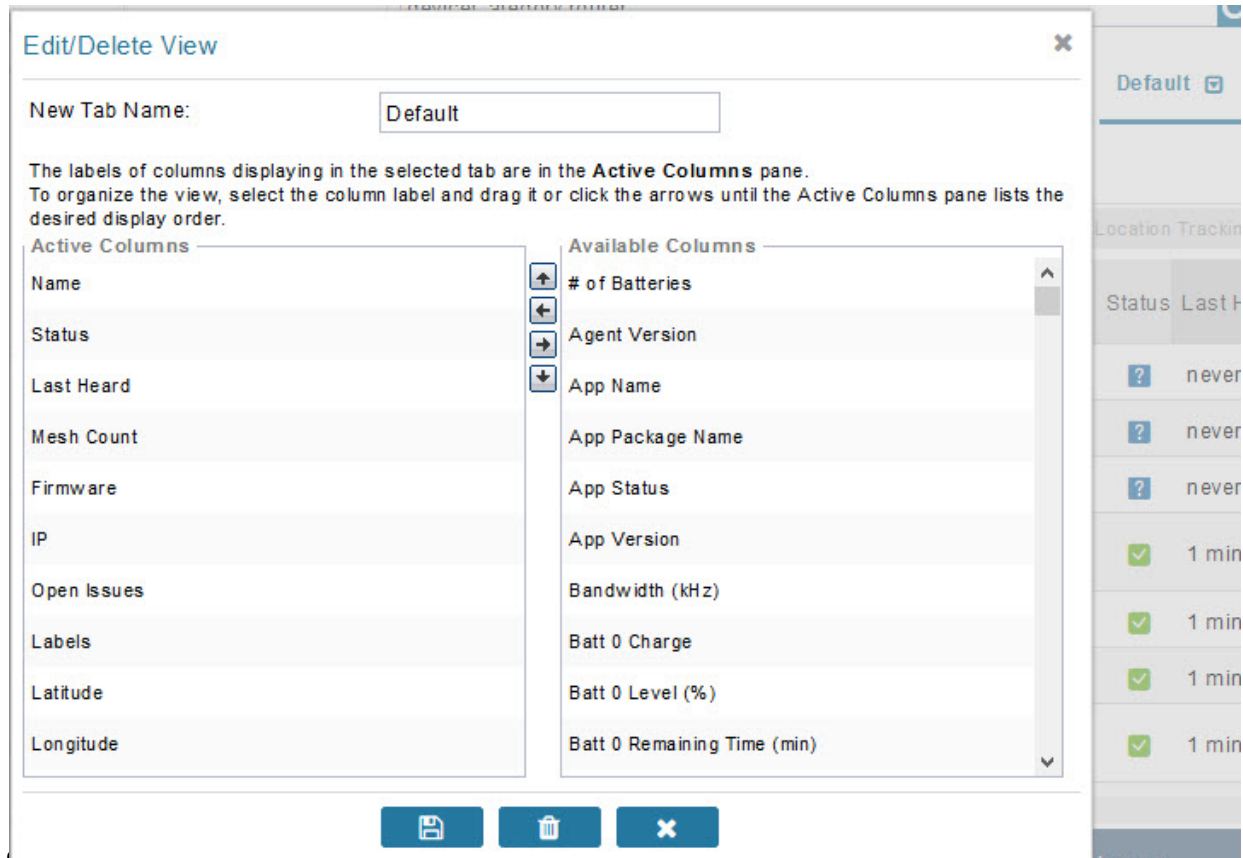
Step 4 Click **Save View**.

Editing Device Views

To edit a device view:

Step 1 Select a device type under the Browse Devices pane, and click the Default drop-down arrow to open the Edit/Delete View.

- Step 2** In the Edit/Delete View dialog box:
- To remove properties from the Active Columns list, select those properties and click the right-arrow button or drag them out of the Active Columns list.
 - To add properties to the Active Columns list, select those properties from the Available Columns list and click the left-arrow button, or drag them into position in the Active Columns list.
 - To change the sort order of the active columns, use the up- and down-arrow buttons, or drag them to the desired position. To close the View without making any changes, select X



- Step 3** Click disk image to **Save View**.

Deleting a Device View

To remove a View entirely:

- Step 1** Select a device type under the Browse Devices pane, and click the Default drop-down arrow to open the Edit/Delete View.
- Step 2** In the Edit/Delete View dialog box, select the desired label in the Active Columns pane.
- Step 3** To delete the view, click the trash icon.

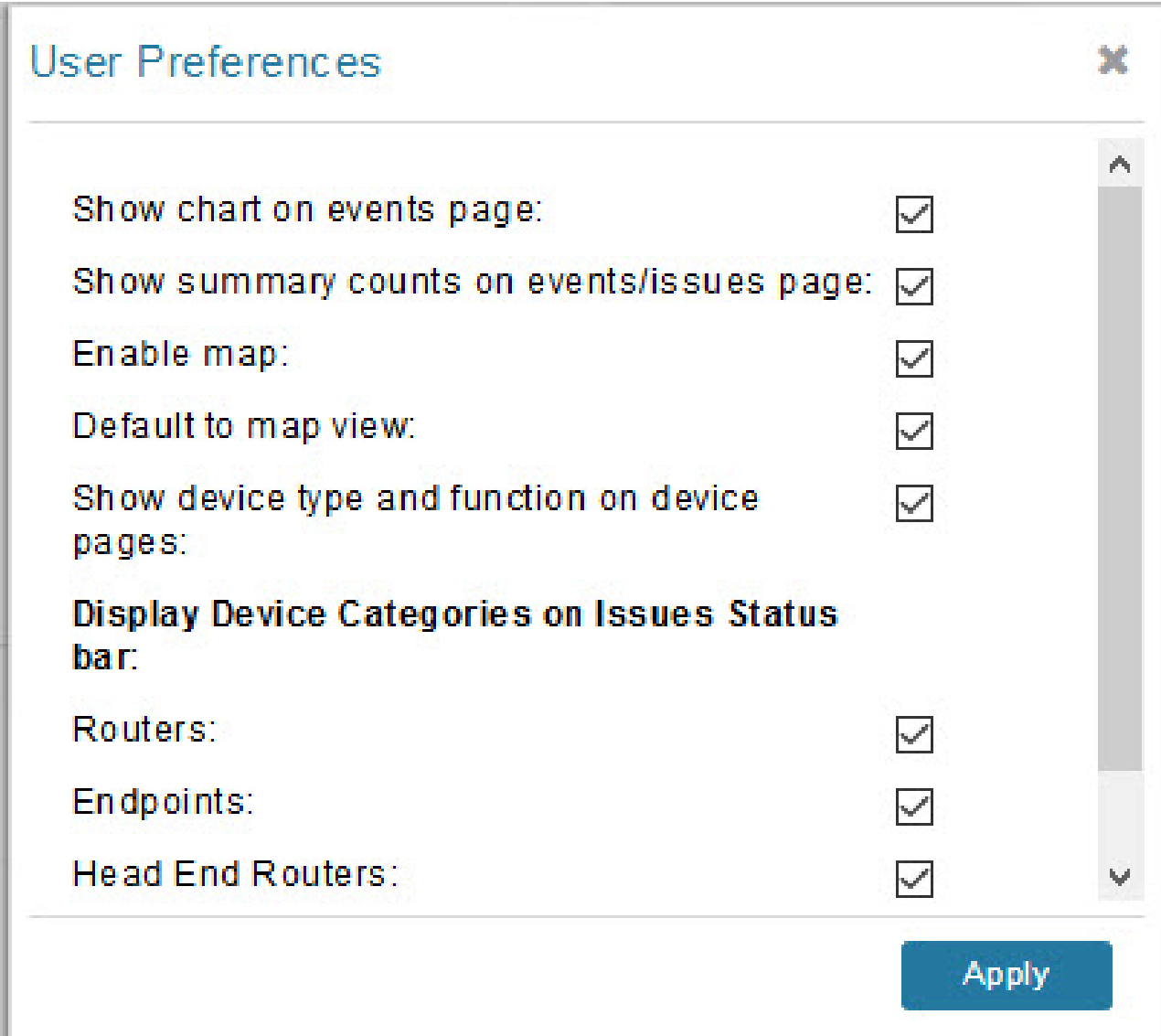
Viewing Devices in Map View

IoT FND provides a map view for visualizing device information based on geographic location. In Map view, IoT FND displays a Geographic Information System (GIS) map and uses GIS Map services to show device icons on the map based on the latitude and longitude information of the device. When this information is not defined for a device, IoT FND does not display the device on the map.

To view devices in Map view:

Step 1 Choose *<user>* > **Preferences** (upper-right hand corner).

Step 2 Select the **Enable map** check box, and click **Apply**.



The screenshot shows a 'User Preferences' dialog box with a close button (X) in the top right corner. The dialog contains several settings, each with a checkbox:

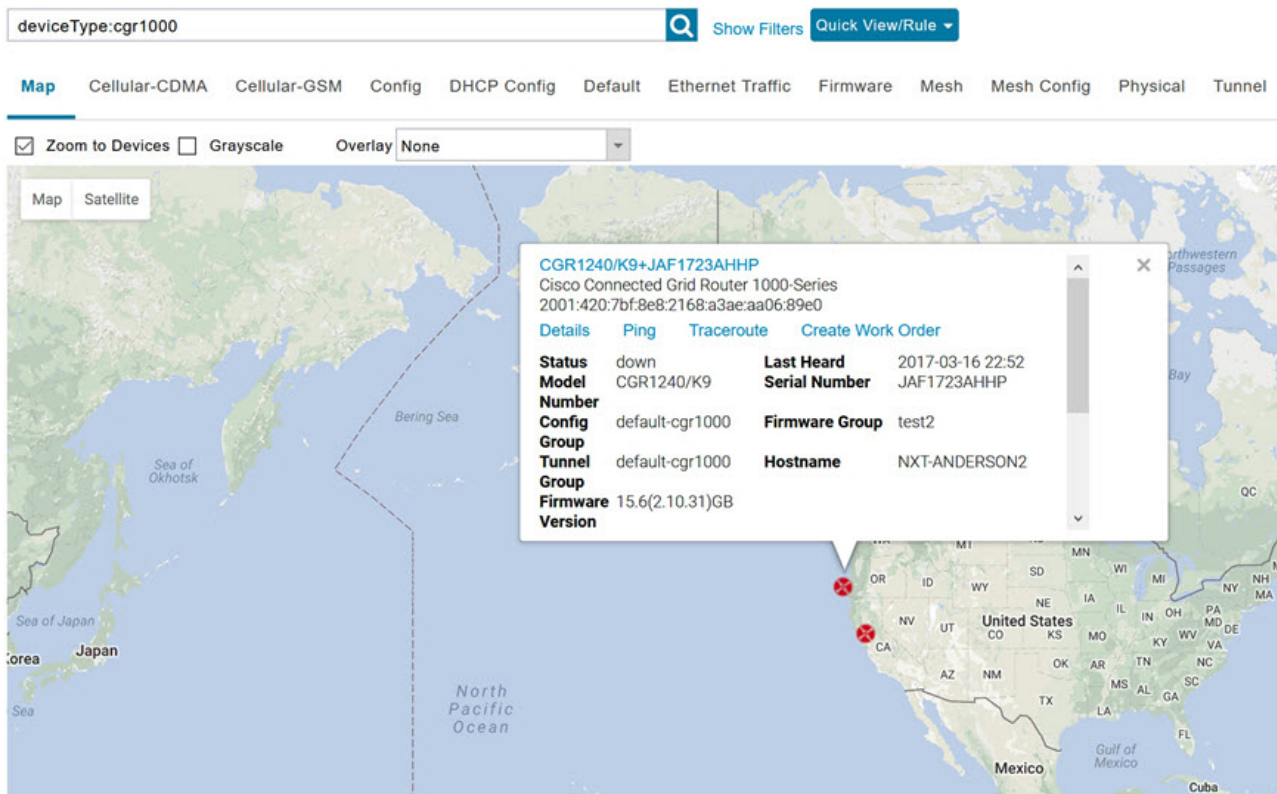
- Show chart on events page:
- Show summary counts on events/issues page:
- Enable map:
- Default to map view:
- Show device type and function on device pages:
- Display Device Categories on Issues Status bar:**
 - Routers:
 - Endpoints:
 - Head End Routers:

An 'Apply' button is located at the bottom right of the dialog box.

Step 3 Choose **DEVICES** > **Field Devices**.

Step 4 Click the **Map** tab.

By default, IoT FND displays all devices registered in its database on the map. Depending on the zoom level of the map and the device count, individual device icons might not display. Instead, IoT FND displays device group icons.



To view individual devices, zoom in until the device icons appear. You can also click on a device to display a popup window that includes the **Zoom In** link to move the map display to the device level.

IoT FND displays the device count next to each device group or category in the Browse Devices pane (left pane).

To display a subset of all devices, click one of the filters listed in the Browse Devices pane.

IoT FND changes the map region based on your selection and displays the devices found by the filter. For example, you can use the **Routers > Up** filter to display all routers that are up and running. You can also use saved custom filters in the Quick View pane (left pane) to filter the device view. For information about creating custom filters, see [Creating a Quick View Filter, on page 76](#).

To display information about a device or group, click its icon on the map.

A popup window displays listing basic device or group information.

To view device specifics, click **Details** or the device EID link in the Device popup window.

You can also ping the device, perform a trace route, and create a work order from this window.

Step 5 Close the Device popup window to view the RPL tree associated with the device. See [Configuring RPL Tree Polling](#) in the Managing System Settings chapter.

The RPL tree connection displays as blue or orange lines; where blue indicates that the link is down, and orange indicates that the link is up.

Step 6 Click the refresh button to update the Map view.

Configuring Map Settings

In Map view, IoT FND lets you configure these settings for maps:

- Automatically zoom to devices
- Display the map in grayscale
- Default map location (set to North America by default)

To configure map settings:

Step 1 Choose **DEVICES > Field Devices**.

Step 2 Click the **Map** tab.

• To automatically zoom to devices, check the **Zoom to Devices** check box.

• To display the map in grayscale, check the **Grayscale** check box.

Using the Overlay drop-down menu:

- For Routers you can overlay: None, All, or Associated Endpoints on the map.
- For Endpoints you can overlay: None, All, All Associated Routers, All Modulations, Active Link Type.

To set the map location to open to a certain area, display the area of the map to display by default, and then click **Quick View/Rule**(top of page).

Step 3 Click **OK** .

Changing the Sorting Order of Devices

To change the sorting order of devices, click the arrowhead icon in the column heading to list the entries in an ascending (upward pointing) or descending manner (downward pointing).

Exporting Device Information

IoT FND lets you export the device properties of the selected devices in List view. IoT FND exports only properties in the current view.

To export device information displayed in the current view, in List view:

Step 1 Select the devices to export by checking their corresponding check boxes.

Step 2 Click **Export CSV**.

Step 3 Click **Yes** in the confirmation dialog box.

What to do next

IoT FND creates a CSV file, `export.csv`, containing the information that displays in the List view pane. By default, IoT FND saves this file to your default download directory. When a file with the same name exists, IoT FND adds a number to the default filename (for example, `export-1.csv` and `export-2.csv`).

The `export.csv` file consists of one header line defining the exported fields followed by one or more lines, each representing a device. Here is an example of an export of selected devices from the Field Devices page:

```
name,lastHeard,meshEndpointCount,uptime,runningFirmwareVersion,
openIssues,labels,lat,lng
CGR1240/K9+JSJLABTES32,2012-09-19 00:58:22.0,,,,,
Door Open|Port Down,,50.4,-130.5
sgbuA1_cgr0,,,,,,,,,42.19716359,-87.93733641
sgbuA1_cgr1,,,,,,,,,44.3558597,-114.8060403
```

Pinging Devices

When troubleshooting device issues, ping registered devices to rule out network connectivity issues. If you can ping a device, it is accessible over the network.

To ping selected devices, in List view:

Step 1 Check the check boxes of the devices to ping.

Note If the status of a device is Unheard, a ping gets no response.

Step 2 Click **Ping** button in heading above List view entries.

A window displays the ping results. If you check the check box for **Auto Refresh**, IoT FND pings the device at predefined intervals until you close the window. Click the **Refresh** button (far right) to ping the device at any time.

Step 3 To close ping display, click X icon.

Tracing Routes to Devices

The Traceroute command lets you determine the route used to reach a device IP address.



Note You cannot use the Traceroute command with the Itron OpenWay RIVA CAM module or the Itron OpenWay RIVA Electric devices and Itron OpenWay RIVA G-W (Gas-Water) devices.

To trace routes to selected devices, in List view:

Step 1 Check the check boxes of the devices to trace.

Note You can only trace routes to devices registered with IoT FND. If the status of a device is Unheard, you cannot trace the route to it.

Step 2 Click **Traceroute**.

A window displays with the route-tracing results.

The screenshot shows a window titled 'Traceroute' with a table of results. The table has the following data:

| Started At | Device | Status | Result |
|------------------|------------|------------------------|---|
| 2017-06-14 09:20 | 2.2.56.228 | Completed successfully | traceroute to 2.2.56.228 (2.2.56.228), 30 hops max, 60 byte packets 1 2.2.56.228 (2.2.56.228) 1.726 ms ** |
| 2017-06-14 09:20 | 2.2.55.196 | Completed successfully | traceroute to 2.2.55.196 (2.2.55.196), 30 hops max, 60 byte packets 1 ARennes-659-1-96-196.w2-2.abo.wanadoo.fr (2.2.55.196) 3.691 ms 4.245 ms 4.936 ms |

The window also features a 'Refresh' button and a 'Close' button (X). The status bar at the bottom indicates 'Displaying 1 - 2 of 2'.

Expand the Result column to view complete route information.

Click the **Refresh** button to resend the Traceroute command. Check the **Auto Refresh** check box to resend the Traceroute command at predefined intervals until you close the window.

Step 3 Click X to close the window.

Managing Device Labels

You use labels to create logical groups of devices to facilitate locating devices and device management.

Managing Labels

You use the Label Management window to display all custom labels, label properties, and search for custom labels.

To manage labels, in the Browse Device pane on any devices page:

Step 1 Hover your mouse over LABELS and click the edit (pencil) icon.

Label Management

Search:

Page 1 of 1 | 50

| Label | Show Label Status(s) on Field Device Page |
|-------------|---|
| @LabelTe\$t | Yes |
| Bandwidth | No |
| BW | No |
| BW SJC | No |
| BW SJC #@! | Yes |
| Cell Meter | Yes |

Close

- To find a specific label, enter the label name in the **Search** field.

Tip Click the arrowhead icon next to the Search field to reverse label name sort order.

To change label properties, double-click a label row and edit the label name and device status display preference.

Step 2 Click **Update** to accept label property changes or **Cancel** to retain label properties.

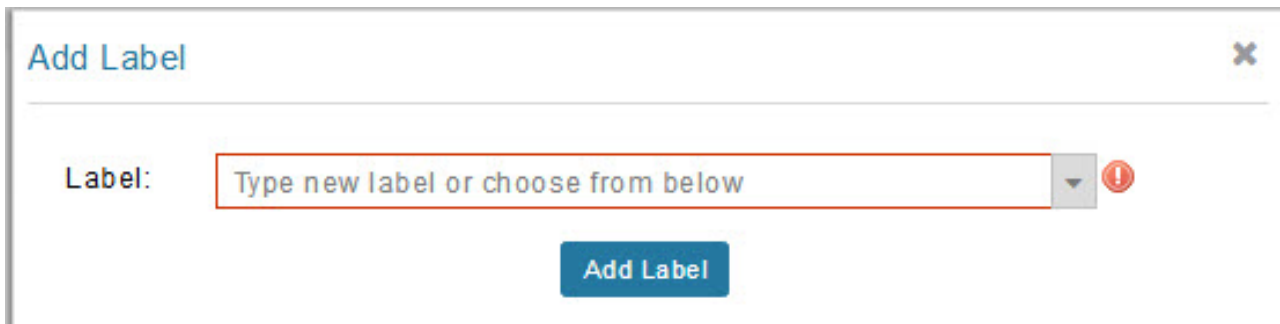
Step 3 Click **Close**.

Adding Labels

To add labels to selected devices, in List view:

Step 1 Check the check boxes of the devices to label.

Choose **Label > Add Label**.



Step 2 Enter the name of the label or choose an existing label from the drop-down list.

Step 3 Click **Add Label**.

Tip You can add multiple labels to one device.

Step 4 Click **OK**.

What to do next

To add labels in bulk, see [Adding Labels in Bulk, on page 83](#).

Removing Labels

To remove labels from selected devices, in List view:

Step 1 Check the check boxes of the devices from which to remove the label.

Step 2 Choose **Label > Remove Label**.

Step 3 Click **OK**.

To remove labels in bulk, see [Removing Labels in Bulk, on page 83](#).

Removing Devices



Note When you remove routers, IoT FND returns all the leased IP addresses associated with these devices to the Cisco Network Registrar (CNR) server and removes the corresponding tunnels from the head-end routers.

To remove devices, in List view:

Step 1 Check the check boxes of the devices to remove.

The screenshot shows a web interface for managing IoT devices. At the top, there are navigation tabs: 'Inventory', 'Cellular-CDMA', 'Cellular-GSM', 'Config', 'DHCP Config', 'Ethernet Traffic', 'Firmware', and 'Tunnel'. Below these are action buttons: 'Ping', 'Traceroute', 'Add Devices', 'Label', 'Bulk Operation', 'More Actions', 'Export CSV', and 'Location Tracking'. A table lists devices with columns for Name, Status, Last Update, Count, Location, and IP. One device, 'CGR1240/K9+FTX2518D00L', is selected. A dropdown menu is open over this device, showing options: 'Create Work Order', 'Refresh Router Mesh Key', 'Block Mesh Device', 'Remove Devices', and 'Reset Bootstrap State'.

| Name | Status | Last Update | Count | Location | IP |
|--|--------|----------------|-------|------------|----------------|
| <input type="checkbox"/> N2450+12345999 | ✓ | no | | | |
| <input checked="" type="checkbox"/> CGR1240/K9+FTX2518D00L | ✓ | 14 minutes ago | 12 | 15.9(3)M4 | 1.1.1.42 |
| <input type="checkbox"/> CGR1240/K9+FTX2133G020 | ✓ | 11 minutes ago | 0 | 15.9(3)M2 | 10.104.188.165 |
| <input type="checkbox"/> CGR1240/K9+FTX2310G00V | ✓ | 1 month ago | 4 | 15.9(3)M3b | 10.104.188.178 |
| <input type="checkbox"/> IR1101-K9+FCW23500H4Z | ✓ | 2 months ago | | 17.05.01 | 10.104.198.12 |
| <input type="checkbox"/> IR8140H-P-K9+FDO2441J9D7 | ✓ | 24 days ago | 1 | 17.06.02 | 1.1.1.173 |

Step 2 Choose **More Actions** > **Remove Devices**.

Step 3 Click **Yes**.

Displaying Detailed Device Information

IoT FND keeps detailed information about every device in the system. To access detailed information about a device, click its name or EID.

Detailed Device Information Displayed

- [Server Information, on page 72](#)
- [Head-end Router, Router, and Endpoint Information, on page 73](#)



Note IoT FND automatically refreshes the detailed device information without the need to reload the page.

Server Information

Select **DEVICES** > **Servers** and click the Name of the server to open a page to display the following information about the NMS servers.

Table 6: NMS Server Pane Areas

| Area and Field Name | Description |
|-------------------------|-------------|
| Host System Information | |

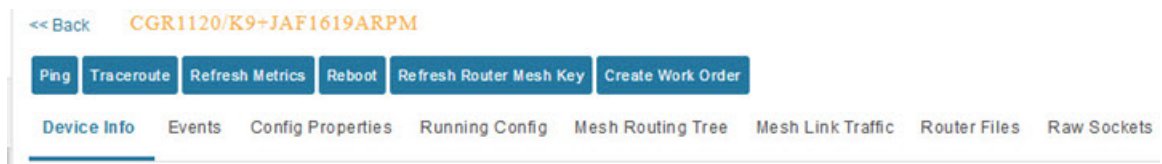
| Area and Field Name | Description |
|--|---|
| Hostname | Hostname of the IoT FND server. |
| Host Operating System | Operating system. |
| CPU | CPU specifications and CPU Usage graph. |
| Total Memory | Total amount of RAM memory (GB) available on the system and Memory Usage graph. |
| Current System Time | Current system time. |
| Host Disk Information | |
| File System | File system. |
| Size | Size of file system disk space (GB). |
| Used | Amount of file system disk space used (GB). |
| Available | Available file system disk space (GB). |
| Use % | Percentage of file system disk space used. |
| Mounted On | The directory in which the file system is mounted. |
| IoT FND Application Information | |
| EID | EID of the server. |
| Start Time | Time when the IoT FND server started. |
| Number of Restarts | The number of times the IoT FND application has restarted. |
| Memory Allocation | Memory space allocation in GB for the IoT FND application. |
| Graphs | |
| CPU usage | Displays usage information during set and custom-defined intervals. For more information on viewing the chart for default or custom-defined time intervals, refer to Setting Time Filters To View Charts |
| Memory Usage | Memory usage plotted in MB. |
| CSMP | CoAP Simple Management Protocol (CSMP) message statistics. |

Head-end Router, Router, and Endpoint Information

Select **DEVICES** > **Field Devices** and then select a device type (router, head-end router or endpoint) from the Browse Devices pane. Then, click on the Name of a specific system from the device list to see the available information (such as Device Info, Events, Config Properties, etc.) for that system type as shown in the screen shot below.

A detailed summary for each device is summarized in the table below.

Actions You Can Perform from the Detailed Device Information Page



| Information Category | Description |
|---|---|
| Device Info (all) | Displays detailed device information (see Device Properties, on page 153). For routers and endpoints, IoT FND also displays charts (see Viewing Device Charts in the Monitoring chapter of this guide). |
| Events (all) | Displays information about events associated with the device. |
| Config Properties (routers, endpoints: meter-cgmesh, gateway-IR500, meter-cellular) | Displays the configurable properties of a device (see Device Properties, on page 153). You can configure these properties by importing a CSV file specifying the properties to configure and their new values, as described in Changing Device Configuration Properties, on page 92 . |
| Running Config (routers) | Displays the running configuration on the device. |
| Routing Tree (CGR1000, endpoints: gateway-IR500, meter-cgmesh, meter-OW Riva) | Displays the routing tree. For routers, the pane displays all the possible routers from the endpoints to the router. For endpoints, the Routing Tree pane displays the mesh route to the router. |
| Link Traffic (routers) | Displays the type of link traffic over time in bits per second. |
| Router Files (routers) | Lists files uploaded to the <code>.../managed/files/</code> directory. |
| Raw Sockets (routers) | Lists metrics and session data for the TCP Raw Sockets (see table in the Raw Sockets Metrics and Sessions). |
| Embedded AP (IR829 only) | Lists inventory (configuration) details and metrics for the attached access point. |
| AP Running Config (C800 and IR8829 only) | Lists the running configuration file for the attached access point. |

Actions You Can Perform from the Detailed Device Information Page



Depending on device type, the Detailed Device Information page lets you perform the actions summarized in the table below:

| Action | Description |
|---|--|
| Show on Map (C800, endpoints) | Displays a popup window with a map location of the device. This is the equivalent of entering eid:Device_EID in the search field in Map View. |
| Ping | Sends a ping to the device to determine its network connectivity. See Pinging Devices, on page 68 . |
| Traceroute | Traces the route to the device. See Tracing Routes to Devices, on page 68 . |
| Refresh Metrics (Head-end routers and routers only) | Instructs the device to send metrics to IoT FND. Note IoT FND assigns historical values for metrics for each device. To access historical metric values, use the GetMetricHistory North Bound API call. |
| Reboot | Enables a reboot of the modem on LoRaWAN. |
| Sync Config Membership (Mesh endpoints only) | Synchronizes the configuration membership for this device. See Synchronizing Endpoint Membership, on page 99 . |
| Sync Firmware Membership (Mesh endpoints only) | Click Firmware Membership to synchronize the firmware membership for this device, and then click Yes to complete the process. |
| Block Mesh Device (Mesh endpoints only) | Blocks the mesh endpoint device. Caution This is a disruptive operation. Note You cannot use Block Mesh Device with the Itron OpenWay RIVA CAM module or the Itron OpenWay RIVA Electric devices and Itron OpenWay RIVA G-W (Gas-Water) devices. |
| Erase Node Certificates | Removes Node certificates. |
| Create Work Order (Routers and DA Gateway only) | Creates a work order. See Demo and Bandwidth Operation Modes, on page 149 . |

Using Filters to Control the Display of Devices

Depending on your deployment, the number of devices managed by IoT FND can be very large (IoT FND supports up to 10 million devices). To facilitate locating and displaying devices in Map View and List view, IoT FND provides filters and lets you add customized filters. Filters are listed in the Browse Devices and Quick View tabs.

Browse Devices Filters

Built-in device filters display in the Browse Devices pane. These filters control the display of devices in List and Map views. For every filter entry, IoT FND provides a device count in parenthesis. IoT FND automatically

updates the device count without having to reload the page. The top-level Endpoints label is selected, which inserts the following built-in filter in the Search Devices field: `deviceType:cgmesh`
`firmwareGroup:default-cgmesh`.

Creating and Editing Quick View Filters

The Quick View pane displays custom filters. Click a filter in this pane to view the devices that fulfill the search criteria defined in the filter.

Creating a Quick View Filter

To create a Quick View filter:

-
- Step 1** On any device page, click **Show Filters** and add filters to the Search field
For more information about adding filters, see [Adding a Filter, on page 76](#).
 - Step 2** From the **Quick View/Rule** drop-down menu, choose **Create Quick View**.
 - Step 3** In the Create Quick View dialog box that opens, enter a Name for the view.
 - Step 4** Click the disk icon to save the view. To close without saving, click the X.
-

Editing a Quick View Filter

To edit or delete a Quick View filter:

-
- Step 1** Click the Quick View tab and select the filter to edit.
 - Step 2** From the **Quick View/Rule** drop-down menu, choose **Edit Quick View**
 - Step 3** In the **Update Quick View** dialog box, make the necessary modifications, and then click **Save**
 - Step 4** To delete the Quick View, click the **Delete** button.
-

Adding a Filter

To add a filter to the Search field:

-
- Step 1** If the Add Filter fields are not present under the Search field, click **Show Filters**.
 - Step 2** From the **Label** drop-down menu, choose a filter.

The drop-down menu defines filters for all device information categories. For more information about these categories, see [Working with Router Views, on page 8](#).
 - Step 3** From the **Operator** (:) drop-down menu, choose an operator.

For more information about operators, see [Filter Operators, on page 77](#). If you choose a numeric metric from the Label menu (for example, **Transmit Speed**), you can specify a range of values in the filter you are adding. For date/time filters, “between” is the operator. Use the calendar buttons to specify the date range for the filter.

- Step 4** In the **Value** field, enter a value to match or a range of values in the case of numeric metrics or select an available value from the drop-down menu.
- Step 5** Click the Add (+) button to add the filter to the existing filter syntax in the Search field.
- Step 6** (Optional) Repeat the process to continue adding filters.

Filter Operators

Filter Operators describes the operators you can use to create filters.

Table 7: Filter Operators

| Operator | Description |
|----------|--------------------------|
| : | Equal to |
| > | Greater than |
| >= | Greater than or equal to |
| < | Less than |
| <= | Less than or equal to |
| <> | Not equal to |

Search Syntax

IoT FND supports this simple query language syntax:

Search := filter [filter ...]

Filter := fieldname operator value

operator := < | <= | > | >= | <> | = | :

Note the following when creating filters to search fields:

- Each field has a data type (String, Number, Boolean, and Date).
- String fields can contain a string, and you can search them using string equality (“=”).
- Numeric fields can contain a decimal number (stored as a double-precision float), and you can search them using the numeric comparison operators (“>”, “>=”, “<”, “<=”, “<>”).
- Boolean fields can contain the strings “true” or “false”.
- Date fields can contain a date in this format: yyyy-MM-dd HH:mm:ss:SSS. You can search dates using numeric comparison operators.

Table 8: Filter Examples

| Filter | Description |
|--|---|
| <code>configGroup:"default-cgr1000"</code> | Finds all devices that belong to the default-cgr1000 group. |

| Filter | Description |
|--|--|
| <code>configGroup:"default-c800"</code> | Finds all devices that belong to the default-c800 group. |
| <code>name:00173*</code> | Finds all routers with a name starting with 00173. |
| <code>deviceType:cgr1000 status:up label:"Nevada"</code> | Finds all CGR 1000s in the Nevada group that are up and running. |

Performing Bulk Import Actions

In IoT FND, you can perform the bulk import device actions.

Adding Routers, Head-End Routers, IC3000 Gateway, Endpoint and Extenders and IR500 in Bulk

The **Add Devices** option in the Bulk Operation drop-down menu lets you add devices to IoT Field Network Director in bulk using a CSV file.

To add devices in bulk:

Step 1 On any Device page (such as **DEVICES > FIELD DEVICES**), choose **Add Devices**.

Step 2 In the Add Devices window, click **Browse** to locate the CSV file containing the device information to import, and then click **Add**.

Note IoT FND will allow to select only CSV or XML files from the system and the file with other extension will be in disabled state.

IoT FND will not allow you to upload file names with special characters such as `&`, `<`, `>`, `"`, `'`, ```, `\`, `/`, `=`, `{`, `}`, `[`, `]`, `(`, `)`, `%`, and `;`.

For more information about adding gateways, see [Adding an IC3000 Gateway, on page 78](#)

For more information about adding HERs, see [Adding HERs to IoT FND, on page 79](#)

For more information about adding routers, see [Adding Routers to IoT FND, on page 80](#)

Note For routers, you can also use the Notice-of-Shipment XML file provided by your Cisco partner to import routers.

Step 3 Click **Add**.

Step 4 Click **Close**.

Adding an IC3000 Gateway

To add a gateway to IoT FND, create a CSV file like the following example that consists of a header line followed by one or more lines, each representing a separate gateway:

```
eid,deviceType,lat,lng,IOxUserName,IOxUserPassword
IC3000+FOC2219Y47Z,ic3000,10,10,system,
r6Bx/jSWuFi2vs9U1Zh21NSILakPJNwS1CY/jQBYRcxSH8qLpgUtOn7nqywr/
```

```
vOkVPYbNPAFXj4Pbag6mlspjZLR6oc1Pkt9eF6108frFXy+
eI2FFaUz1SCKTdjSqfur5EwEu1E5u54ckMile07X8INZuNdfNFU7ZgElt3es8yrpR3i/
EgD0dSb5dqW0u3l0eVrEtPY0xBHraYgPv+dBh3XtW4i2Kv/sveiTBpx2FiNRvuLWil7Qm+
D7b11Fh4ZJCivapy7EYZirwHHAVJlQh6bWYrGAccNPkY+KqI2DCyX/
Ck5psmgzyAHKmj8Dq7K0nBsnq2+b2VKReEhsj9+Fw==
```

Adding HERs to IoT FND

Configuring HERs Before Adding them to IoT FND

Before you can add an HER to IoT FND, configure the HER to allow management by IoT FND using Netconf over SSH as follows:

```
hostname
  <her_hostname>ip domain-name
  <domain.com>aaa new-model
no ip domain-lookup
ip ssh time-out 120
ip ssh version 2
crypto key gen rsa
netconf ssh
netconf max-sessions 16
```

Where `<her_hostname>` is the hostname or IP address of the IoT FND server, and `<domain.com>` is the name of the domain name where the HER and IoT FND reside. The time-out value of 120 is required for large networks.

After configuring the HER to allow management by IoT FND, ensure that you can:

- Ping the management interface of the HER.
- Access the management interface of the HER over SSH and vice versa.

Adding HERs

To add HERs, create a CSV file like the following example that consists of a header line followed by one or more lines, each representing an HER:

```
eid,deviceType,lat,lng,ip,netconfUsername,netconfPassword
ASR1001+JAE15460070,asr1000,40.0,-132.0,172.27.166.57,admin,cisco
ASR1001+JAE15460071,asr1000,40.0,-132.0,172.27.166.58,admin,cisco
```

The below table describes the fields to include in the CSV file.



Note For device configuration field descriptions, see [Device Properties, on page 153](#)

Table 9: HER Import Fields

| Field | Description |
|------------|---|
| eid | The element identifier (EID) of the device, which consists of the product ID (PID), a plus sign, and the serial number (SN) of the HER (for example, <code>HER_PID+HER_SN</code>). |
| deviceType | The device type must be asr1000 or isr3900. |

| Field | Description |
|-----------------|---|
| lat | (Optional) The location (latitude and longitude) of the HER. |
| lng | |
| ip | The IP address of the HER. The address must be reachable from the IoT FND server. |
| netconfAddress | |
| netconfUsername | The SSH username and password that IoT FND uses to connect to the HER. |
| netconfPassword | |

When you add an HER, IoT FND displays its status as Unheard. IoT FND changes the status to Up after it polls the HER. IoT FND polls HERs in the background every 15 minutes to collect device metrics, so it should take no more than 15 minutes for the status of HERs to change to Up after you add them to IoT FND. However, you can trigger the polling of HERs by clicking [Actions You Can Perform from the Detailed Device Information Page](#).

Adding Routers to IoT FND

Typically, when adding routers to IoT FND, you use the Notice-of-Shipment XML file sent to you by your Cisco partner. This file contains an <R> record for every router shipped to you. This is an example of an <R> record for a CGR:

```
<AMI>
  <Relays>
    <DCG deviceClass=?10.84.82.56?>
      <PID>CGR1240/K9</PID>
      <R>
        <ESN>2.16.840.1.114416.3.2286.333498</ESN>
        <SN>FIXT:SG-SALTA-10</SN>
        <wifiSsid>wifi ssid 1</wifiSsid>
        <wifiPsk>wifi psk 1</wifiPsk>
        <adminPassword>ppswd 1</adminPassword>
        <type6PasswordMasterKey>secret 1</type6PasswordMasterKey>
        <tunnelSrcInterface1>Ethernet2/3</tunnelSrcInterface1>
      </R>
    </DCG>
  </Relays>
</AMI>
```



Note For a list of all Device Properties that you can configure using the XML configuration template go to [Device Properties, on page 153](#).

The Router Import Fields table describes the router properties defined in the <R> record used in this example:

Table 10: Router Import Fields

| Field | Description |
|-------|---|
| PID | The product ID, as supplied by Cisco. This is not printed on the product. |

| Field | Description |
|------------------------|--|
| SN | The router serial number. Note IoT FND forms the router EID by combining the PID and SN. |
| ESN | A serial number assigned by your Cisco partner to the WPAN mesh card inside the router. This field is not used by IoT FND. |
| wifiSsid | This information is configured on the router by your Cisco partner during the manufacturing configuration process. IoT FND stores this information in its database for future use. |
| wifiPsk | |
| adminPassword | |
| adminUsername | |
| type6PasswordMasterKey | |
| tunnelSrcInterface1 | |

Mapping Routers to HERs

After you determine the Router-to-HER mapping, which is essential for tunnel provisioning, you can configure the mapping in IoT FND in one of two ways:

- Adding the mapping information to every router record in the Notice-of-Shipment XML file.
- Creating a CSV file specifying the mapping of routers to HERs

Adding Router-to-HER Mappings to the Notice-of-Shipment XML File

To map a router to an HER, add the `tunnelHerEid` and `ipsecTunnelDestAddr1` HER properties to the router record in the Notice-of-Shipment XML file.

- The `tunnelHerEid` property specifies the EID of the HER
- The `ipsecTunnelDestAddr1` property specifies the tunnel IP address of the HER.

For example:

```
...
<tunnelHerEid>ASR1001+JAE15460070</tunnelHerEid>
<ipsecTunnelDestAddr1>172.27.166.187</ipsecTunnelDestAddr1>
</R>
</DCG>
```

Adding Router-to-HER Mappings to a CSV File

To map routers to HERs using a CSV file, add a line for every router-to-HER mapping. The line must specify the EID of the router, the EID of the corresponding HER, and the tunnel IP address of the HER, as in this example for a CGR:

```
eid,tunnelHerEid,ipsecTunnelDestAddr1
CGR1240/K9+FIXT:SG-SALTA-10,ASR1001+JAE15460070,172.27.166.187
```

Removing Devices in Bulk

You can remove devices in bulk using a CSV file listing the EIDs of the devices to remove.

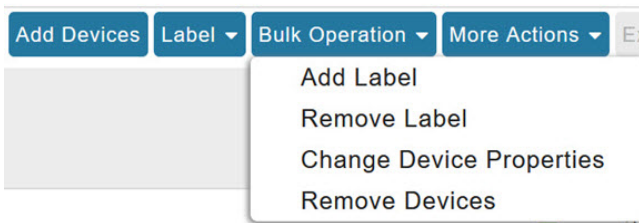


Caution When you remove routers, IoT FND returns all the leased IP addresses associated with these devices to CNR and removes the corresponding tunnels from the HERs.

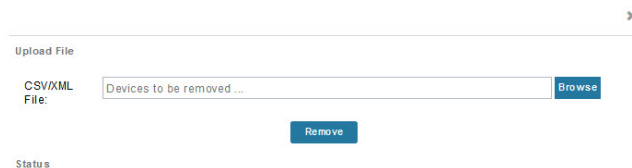
To remove devices in bulk:

Step 1 Choose **Devices** > *Device Type*.

Step 2 Choose **Bulk Operation** > **Remove Devices**.



Step 3 Click **Browse** to locate the CSV file containing the devices to delete, and then click **Choose**.



This is an example of the CSV format expected. In this case, the CSV file specifies three CGRs and one HER:

```
eid
cgr1000-CA-107
cgr1000-CA-108
cgr1000-CA-109
asr1000-CA-118
```

Step 4 Click **Remove**.

The Status section of the Remove Devices window displays the status of the operation. The History section describes additional information about the operation. If there was any failure, click the corresponding link in the Failure# column to get more information about the error.

Step 5 Click **Close** when done.

Changing Device Properties in Bulk

IoT FND lets you configure device properties in bulk using a CSV file. For example, this CSV file changes the latitude and longitude for the specified HER:

```
eid,lat,lng,ip,
ASR1001+JAE15460070,42.0,-120.0
```

To configure device properties in bulk:

-
- Step 1** On any device page, choose **Bulk Operation > Change Device Properties**.
 - Step 2** Click **Browse** to locate the CSV containing the list of devices and corresponding properties to configure, and then click **Open**.
 - Step 3** Click **Change**.
 - Step 4** Click **Close** when done.
-

Adding Labels in Bulk

You can group devices logically by assigning them labels. Labels are independent of device type, and devices of any type can belong to any label. A device can also have multiple labels. Unlike configuration groups and firmware groups, there are no policies or metadata associated with labels.

IoT FND lets you add labels in bulk using a CSV file. In the CSV file, specify the list of devices to be labeled.

To add device labels:

-
- Step 1** On any device page, choose **Bulk Operation > Add Label**.
 - Step 2** Click **Browse** to locate the CSV file that contains the list of devices to label, and then click *Open*.

This is an example of the expected CSV format:

```
eid
cgr1000-CA-107
cgr1000-CA-108
cgr1000-CA-109
asr1000-CA-118
```

- Step 3** In the **Label** field, enter the label or choose one from the drop-down menu.
 - Step 4** Click **Add Label**.
- The label appears in the Browse Devices tab (left pane) under LABELS.
- Step 5** Click **Close** when done.
-

Removing Labels in Bulk

IoT FND lets you delete labels in bulk using a CSV file.

To delete device labels:

-
- Step 1** On any device page, choose **Bulk Operation > Remove Label**.
 - Step 2** Click **Browse** to locate the CSV containing the list of devices to remove the label from, and then click **Open**.
 - Step 3** From the drop-down menu, choose the label to remove.
 - Step 4** Click **Remove Label**.

Step 5 Click **Close**.

What to do next

From the drop-down list, choose the label to remove.

Configuring Rules

A IoT FND rule defines a filter and actions that IoT FND performs after an event or after it receives metrics that match the search criteria defined in the filter. Rules can check for event conditions and metric thresholds.

For example, whenever the status of a router in a configuration group changes to Up, you can add a custom message to the server log (server.log) and add the appropriate labels to the device. This helps you automate the process of adding labels to devices.

When working with rules, you can do the following:

- Add rules with conditions and actions.
- Define a rule with a condition using a device search query, which matches devices according to properties and metrics.
- Define a rule with an action that adds labels to matching devices or to the devices that sent a matching event.
- Define a rule with an action that removes a label from a matching device or the device that sent a matching event.
- Define a rule with an action that places a *user alert* event into the log, which includes a user-defined message.

Viewing and Editing Rules

To view rules:

Step 1 Choose **CONFIG > Rules**.

IoT FND displays the list of rules stored in its database. [Rule Fields](#) describes the fields displayed in the list.

| Field | Description |
|---------|--|
| Name | The name of the rule. |
| Active? | Whether the rule is active. Rules are not applied until you activate them. |

| Field | Description |
|-----------------|---|
| Rule definition | <p>The syntax of the rule. Some examples are listed below.</p> <ul style="list-style-type: none"> IoT FND executes this rule when a device battery 0 level drops below 50%: <code>battery0Level<50</code> <code>deviceType:cgmesh eventName:up</code> <code>deviceType:ir500 eventName:outage</code> |
| Rule Actions | <p>The actions performed by the rule. For example:</p> <p>Log Event With: CA-Registered, Add Label: CA-Registered</p> <p>In this example, the actions:</p> <ul style="list-style-type: none"> Set the <code>eventMessage</code> property of the Rule Event generated by this rule to CA-Registered. Add the label CA-Registered to the matching device. |
| Updated By | The username of user who last updated the rule. |
| Updated At | The date and time when the rule was last updated. |

Step 2 To edit a rule, click its name.

For information on how to edit rules, see [Creating a Rule, on page 85](#)

Creating a Rule

To add a rule:

Step 1 Choose **CONFIG > Rules**.

Step 2 Click **Add**.

Step 3 Enter a name for the rule.

Note If you enter invalid characters (for example, "=", "+", and "~"), IoT FND displays a red alert icon, highlights the field in red, and disables the **OK** button.

Step 4 To activate the rule, check the **Active** check box.

Step 5 In the Construct Rule panel, enter the syntax of the rule.

Use the same syntax used for creating filters. See [Search Syntax, on page 77](#).

Create Rule
✕

Name:

Active

Construct Rule

example: deviceType:cgr1000 status:up ...

Actions

Log event with:

Severity:

User-defined Event Name:

Add Label:

Show label status on Field Device page

Remove Label:

Step 6 In the Create Rule panel, check the check box of at least one action:

- **Log event with** — Specify the message to add to the log entry of the event in the server log, the severity, and event name.
 - **Severity** — Select the severity level to assign to the event.
 - **User-defined Event** — Assign a name to the event [Searching By Event Name](#).

For example, if you enter Red Alert in this field, set the Severity to CRITICAL and enter CHECK ROUTER in the Event Name field, the eventMessage field in the logged entry for the event that matches the rule is set to Red Alert, as shown in this sample entry from the server log (server.log):

```
16494287: NMS-200-5: May 02 2017 22:32:41.964 +0000: %CGMS-7
-UNSPECIFIED: %
[ch=EventProducer][sev=DEBUG][tid=com.espertech.esper.Outbound-
CgmsEventProvider-1]: Event Object
  which is send = EventObject
[netElementId=50071, eventTime=1335997961962, eventSeverity=0,
 eventSource=cgr1000, eventType=UserEventType,
 eventMessage=Red Alert
, eventName=CHECK ROUTER
, lat=36.319324, lng=-129.920815,
 geoHash=9n7weedx3sdydv1b6ycjw, eventTypeId=1045,
 eid=CGR1240/K9+JAF1603BBFF]
```

In IoT FND, the message you define in the **Log event with** field appears in the Message field of the matching event entries listed on the Events page (**Operations > Events**), and the new Event Name is a new search filter.

Add Label — Enter the name of a new label or choose one from the **Add Label** drop-down menu.

Show label status on Field Devices page — Shows the status of the device that triggered this rule in the LABELS section of the Browse Devices pane.

Remove Label — Choose the label to remove from the **Remove Label** drop-down menu.

Step 7 Click the disk icon to **Save changes**.

Activating Rules

IoT FND only applies rules that you activate.

To activate a rule:

- Step 1** Choose **CONFIG > Rules**.
- Step 2** Check the check boxes of the rules to activate.
- Step 3** Click **Activate**.
- Step 4** Click **Yes** to activate the rule.
- Step 5** Click **OK**.

Deactivating Rules

If you deactivate a rule, IoT FND does not apply it.

To deactivate rules:

-
- Step 1** Choose **CONFIG > Rules**.
 - Step 2** Check the check boxes of the rules to activate.
 - Step 3** Click **Yes** to deactivate the rule.
 - Step 4** Click **OK**.
-

Deleting Rules

To delete rules:

-
- Step 1** Choose **CONFIG > Rules**.
 - Step 2** Check the check boxes of the rules to activate.
 - Step 3** Click **Delete**.
 - Step 4** Click **Yes** to delete the rule.
 - Step 5** Click **OK**.
-

Configuring Devices

This section describes how to configure devices in IoT FND, including:

- [Configuring Device Group Settings, on page 88](#)
- [Editing the ROUTER Configuration Template, on page 100](#)
- [Editing the ENDPOINT Configuration Template, on page 122](#)
- [Pushing Configurations to Routers, on page 124](#)
- [Pushing Configurations to Endpoints, on page 126](#)

Configuring Device Group Settings

IoT FND uses groups to manage devices in bulk. When you add routers to IoT Field Network Director, IoT FND automatically adds them to the appropriate default ROUTER configuration groups, for example, **default-cgr1000** or **default-c800**. When you add MEs (meters and range extenders), IoT FND adds them to the default ENDPOINT configuration group, **default-cgmesh**.

Creating Device Groups

By default, IoT FND defines the following device groups that are listed on the **CONFIG > Device Configuration** page left tree as follows:

| Group Name | Description |
|--------------------|---|
| Default-act | By default, all Itron OpenWay RIVA Electric devices (ENDPOINT) are members of this group. <ul style="list-style-type: none"> Individual RIVA electric devices listed under the Group heading display as OW Riva CENTRON. |
| Default-bact | By default, all Itron OpenWay RIVA G-W (Gas-Water) devices (ENDPOINT) are members of this group. <ul style="list-style-type: none"> Individual RIVA water meters listed under the Group heading display as OW Riva G-W. Individual RIVA gas meters listed under the Group heading display as OW Riva G-W. |
| Default-cam | By default, all Itron OpenWay RIVA CAM modules (ENDPOINT) are members of this group. <ul style="list-style-type: none"> Individual RIVA CAM modules listed under the CAM heading display as OW Riva CAM. |
| Default-lglfn | By default, all L+G LFN (limited function node) battery endpoints are members of this group. |
| Default-lgelectric | By default, all L+G electric endpoints are members of this group. |
| Default-lgnn | By default, all L+G grid management endpoints are members of this group. |
| Default-lgrouter | By default, all L+G routers are members of this group. |
| Default-c800 | By default, all C800s, and ISRs (ROUTER) are members of this group. |
| Default-ir800 | By default, all IR807s, IR809s, and IR829s (ROUTER) are members of this group. |
| Default-cgmesh | By default, all crmesh endpoints (ENDPOINT) are members of this group. |
| Default-cgr1000 | By default, all CGRs (ROUTER) are members of this group. |
| Default-sbr | By default, all ESRs (ROUTER) are members of this group. This product is also identified as C5921. |
| Default-ir500 | By default, all IR500s (ENDPOINT) are members of this group. |
| Default-lorawan | By default all LoRaWAN Gateways (IOT GATEWAY) are members of this group. |
| Default-ir1100 | By default, all IR1100 (ROUTER) are members of this group. |
| Default-ir8100 | By default, all IR8100 (ROUTER) are members of this group. |

Each default group defines a default configuration template that you can push to all devices in that group. However, if you need to apply a different template to a group of devices, create a new group and modify its default configuration template as needed.



Note You cannot delete the default groups, but you can change their names, although we do not recommend it. Also, the default ROUTER and ENDPOINT groups use the same icon, while custom groups use a different icon.

- [Creating ROUTER Groups, on page 90](#)
- [Creating Endpoint Groups, on page 91](#)

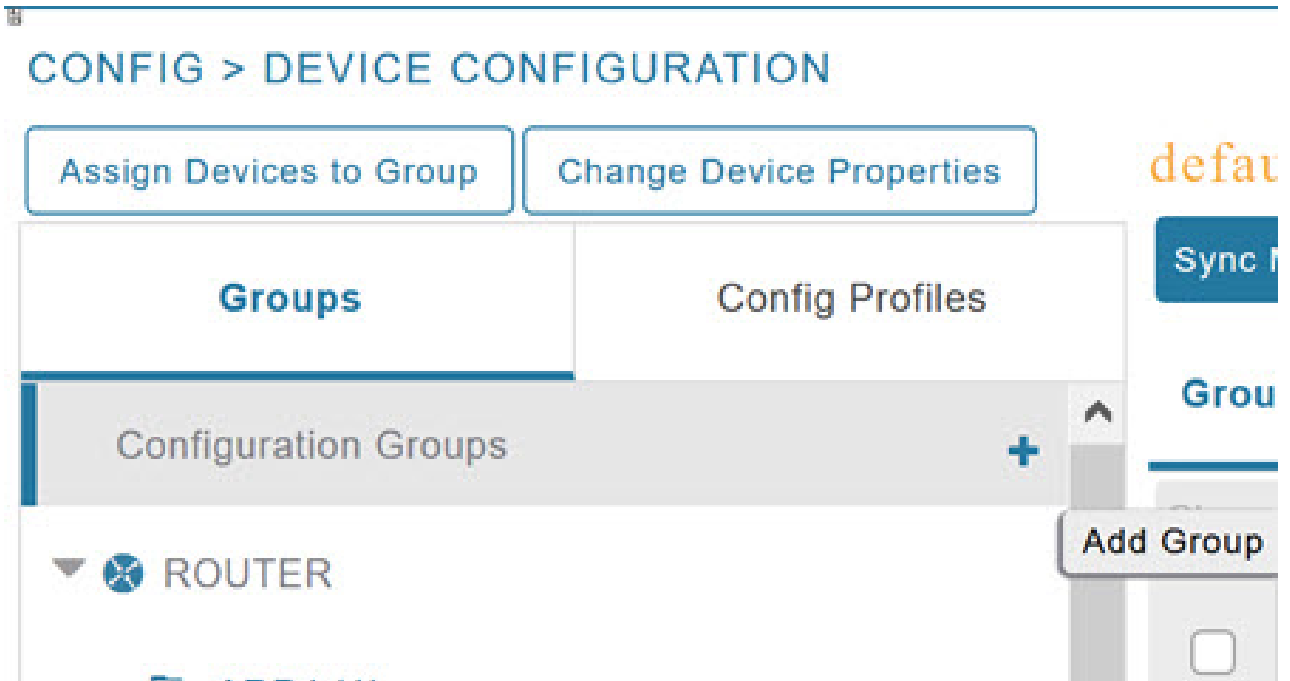
Creating ROUTER Groups



Note CGRs, IR800s, C800s, and C5921s (SBR) can coexist on a network; however, you must create custom templates that include all router types.

To create a router configuration group:

- Step 1** Choose **CONFIG > Device Configuration**.
- Step 2** Select the default configuration group: **Default-cgr1000**, **Default-ir800**, **Default-c800**, **Default-ir1100**, **Default-ir8100**, **Default-ir1800**, **Default-sbr**, or **Default-lgrouter**.
- Step 3** With the Groups tab selected (top, left pane of page), click the + icon (under the heading) to open the **Add Group** entry panel.



Step 4 Enter the name of the group. The Device Category auto-fills router by default.

Note If you enter invalid characters (for example, “=”, “+”, and “~”), IoT FND displays a red alert icon, highlights the field in red, and disables the **Add** button.

Step 5 Click **Add**.

The new group entry appears in the ROUTER list (left pane).

What to do next

- To change the name of a group, see [Renaming a Device Configuration Group, on page 95](#)
- To remove a group, see [Deleting Device Groups, on page 97](#)

Creating Endpoint Groups

To create an endpoint configuration group:

Step 1 Choose **CONFIG > Device Configuration**.

Step 2 Select the default group (Default-act, Default-bact, Default-cam, Default-cgmesh, Default-ir500, Default-lglfn, Default-lgelectric, Default-lgnn).

Step 3 With the Groups tab selected (top, left panel of page), click the + icon (under the heading) to open the **Add Group** entry panel.

Note The device category (such as endpoint or router) auto-populates.

Step 4 Enter a name for the group. The device category (endpoint, gateway, or router) auto-populates.

The screenshot shows a modal dialog titled "Add Group" with a close button (X) in the top right corner. Inside the dialog, there are two input fields. The first is labeled "Name:" and is an empty text input box. The second is labeled "Device Category:" and is a dropdown menu currently showing "endpoint". Below these fields is a blue button labeled "Add".

Note If you enter invalid characters (for example, “=”, “+”, and “~”), IoT FND displays a red alert icon, highlights the field in red, and disables the **OK** button.

Step 5 Click **Add**.

The new group entry appears in the appropriate device category list (left pane).

What to do next

- To change the name of a group, see [Renaming a Device Configuration Group, on page 95](#)
- To remove a group, see [Deleting Device Groups, on page 97](#)

Changing Device Configuration Properties

You can change the configurable properties of devices by uploading a Device Properties CSV file with modified values for the devices.

To change device configuration properties:

Step 1 Choose **CONFIG > Device Configuration**.

Step 2 Click **Change Device Properties**.



Step 3 Click **Browse** and select the Device Properties CSV or XML file to upload

Step 4 Click **Change**.

Step 5 Click **Close** when done.

For a list of configurable device properties in IoT FND, see [Device Properties, on page 153](#).

Configuring Periodic Inventory Notification and Mark-Down Time

This section explains how to configure the periodic inventory timer and heartbeat notification in the **Edit Configuration Template** tab, and mark the device downtime in the **Group Properties** tab for a specific router or endpoint configuration group.

- [Configuring Periodic Inventory Timer](#)
- [Configuring Heartbeat Notification](#)
- [Configuring Mark-Down Timer](#)

Configuring Periodic Inventory Timer

To configure the periodic inventory timer for a ROUTER configuration group:

- Step 1** Click **CONFIG > DEVICE CONFIGURATION**.
- Step 2** Select a ROUTER configuration group from the left pane.
- Step 3** Click **Edit Configuration Template** to configure the periodic inventory notification interval in the template. The default periodic inventory notification interval is 60 minutes for routers and 8 hours for endpoints.

default-cgr1000

Export Template Keys as CSV

Group Members **Edit Configuration Template** Push Configuration Group Properties

Current Configuration revision #1 - Last Saved on 2022-05-06 03:31

```
<!-- Enable periodic inventory notification every 1 hour to report metrics. -->
cgna profile cg-nms-periodic
interval 60
exit
```

Note We recommend you to use the default periodic value. However, you can also customize the periodic interval, but the value that is defined should be more than the default value of 60 minutes and not less. For example, if you want to enable the periodic inventory notification to report metrics every 120 minutes, then add the following lines to the template:

```
<!-- Enable periodic inventory notification every 2 hours to report metrics. -->
cgna profile cg-nms-periodic
interval 120
exit
```

- Step 4** Click the disk icon to save the changes.

Configuring Heartbeat Notification

To configure the heartbeat notification for a ROUTER configuration group:

- Step 1** Click **CONFIG > DEVICE CONFIGURATION**.
- Step 2** Select a ROUTER configuration group from the left pane.
- Step 3** Click **Edit Configuration Template** to configure the heartbeat notification interval in the template. The default heartbeat notification interval is 15 minutes.

default-cgr1000

Export Template Keys as CSV

Group Members Edit Configuration Template Push Configuration Group Properties

Current Configuration revision #1 - Last Saved on 2022-05-06 03:31

```
<!-- Enable periodic configuration (heartbeat) notification every 15 min. -->
cgna heart-beat interval 15
exit
```

Note We recommend you to use the default heartbeat value. However, you can also customize the default value, but the value that is defined should be more than default value and not less. For example, if you want to enable the heartbeat notification every 30 minutes, then add the following lines to the template:

```
cgna heart-beat interval 30
```

Note Ensure that the heartbeat interval is less than the mark-down timer value set by you. For more information on the device mark-down timer, refer to [Configuring Mark-Down Timer, on page 94](#).

Step 4 Click the disk icon to save the changes.

Configuring Mark-Down Timer

The **Group Properties** page allows you to set the mark-down timer value for a default or user-defined configuration group of a router, endpoint, or gateway. The mark-down timer value that you set must be greater than the heartbeat value defined in the [Configuring Heartbeat Notification](#).

Based on the heartbeat value received from the device every few minutes, IoT FND updates the last heard value of the device in the Device Info page (**DEVICES > Field Devices > ROUTER**).


If the last heard value is greater than the device mark-down value, then IoT FND marks the device state as *Down* in the IoT FND GUI. However, before marking the device *Down*, IoT FND must check the status of the tunnel interface that is associated with the device. If the tunnel interface is *Down* as well, then IoT FND marks the device state as *Down*. If the tunnel interface state is *Up*, then IoT FND must wait until the tunnel interface state goes *Down* as well before marking the device as *Down* in the IoT FND GUI.


To configure the mark-down timer for a ROUTER configuration group:


- Step 1** Click **CONFIG > DEVICE CONFIGURATION**.
- Step 2** Select a ROUTER configuration group from the left pane.
- Step 3** Click **Group Properties**.

default-ir1100

[Export Template Keys as CSV](#)
[Group Members](#)
[Edit Configuration Template](#)
[Push Configuration](#)
[Group Properties](#)

 Mark Routers Down After (secs): 

 Number of Periodic Notifications between RPL Tree Polls: 

 Maximum Time between RPL Tree Polls (minutes): 

Step 4 In the **Mark Routers Down After** field, enter the number of seconds after which the IoT FND marks the device *Down* if it does not receive the heartbeat value from the device during the specified heartbeat time interval.

Note Ensure that the periodic configuration notification frequency in the configuration template is less than the value you entered in the **Mark Routers Down After** field. We recommend 1:3 ratio of heartbeat interval to mark-down timer. For more information on configuring the heartbeat interval, refer to [Configuring Heartbeat Notification](#), on page 93.

Step 5 Click the disk icon to **save changes**.

Renaming a Device Configuration Group

In the **Device Configuration** page, there are two device configuration groups available, namely user-defined groups and default groups of router, endpoint, or gateway. IoT FND allows you to rename the user-defined device configuration groups only. You cannot rename the default device configuration groups.

To rename a device configuration group:

Step 1 Choose **CONFIG > Device Configuration**.

Step 2 Select a group from the list of configuration groups (left pane).

Step 3 Hover over the name of the group in the list. A pencil icon appears.

Note Starting with Cisco IoT FND 4.8 release, the default device configuration groups cannot be renamed, whereas the user-defined device configuration groups can be renamed. The pencil icon does not appear for the default device configuration groups.

Step 4 Click the pencil icon to open the **Edit Group** panel.

CONFIG > DEVICE CONFIGURATION

Assign Devices to Group
Change Device Properties

Groups

Config Profiles

Configuration Groups
+

▼
✕
ROUTER

📄
Default-C800 (0)

📄
Default-Cgr1000 (2)

📄
Default-Ir1100 (0)

📄
Default-Ir800 (0)

Step 5 Enter the new name in the **Rename Group** dialog box, and then click **OK**.

Note If you enter invalid characters (for example, “=”, “+”, and “~”), IoT FND displays a red alert icon, highlights the field in red, and disables the **OK** button.

Deleting Device Groups



Note Before deleting a group, move all devices in that group to another group. You cannot delete a non-empty group.

To delete a configuration group:

- Step 1** Choose **CONFIG > Device Configuration**.
- Step 2** Select a group from the list of configuration groups (left pane)
- Step 3** Ensure that the group is empty.
- Step 4** Click **Delete Group (-)**.
The Delete icon displays as a red minus sign when you hover over the name of the group in the list.
- Step 5** Click **Yes** to confirm, and then click **OK**.

Moving Devices to Another Group

There are two ways to move devices from one configuration group to another:

Moving Devices to Another Configuration Group Manually

To move devices to another configuration group:

- Step 1** Choose **CONFIG > Device Configuration**.
- Step 2** Select a group from the list of configuration groups (left pane).
- Step 3** Select the check box of the devices to move.
- Step 4** Click **Change Configuration Group**.

default-cgr1000

Export Template Keys as CSV

Group Members Edit Configuration Template Push Configuration Group Properties

Change Configuration Group

1 Items selected (Max 1000) Clear Selection

| <input type="checkbox"/> | Status | Name ▲ | IP Address | Last Heard | Mesh Prefix Config |
|-------------------------------------|-------------------------------------|------------------------|------------|------------------|--------------------|
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | CGR1240/K9+FTX2518D00L | 1.1.1.42 | 2022-02-09 06:53 | |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | CGR1240/K9+FTX2518D0AL | 1.1.1.88 | 2022-02-09 06:57 | |

- Step 5** From the drop-down menu in the dialog box, choose the target group for the devices.
- Step 6** Click **Change Config Group**.
- Step 7** Click **OK**.

Moving Devices to Another Configuration Group in Bulk

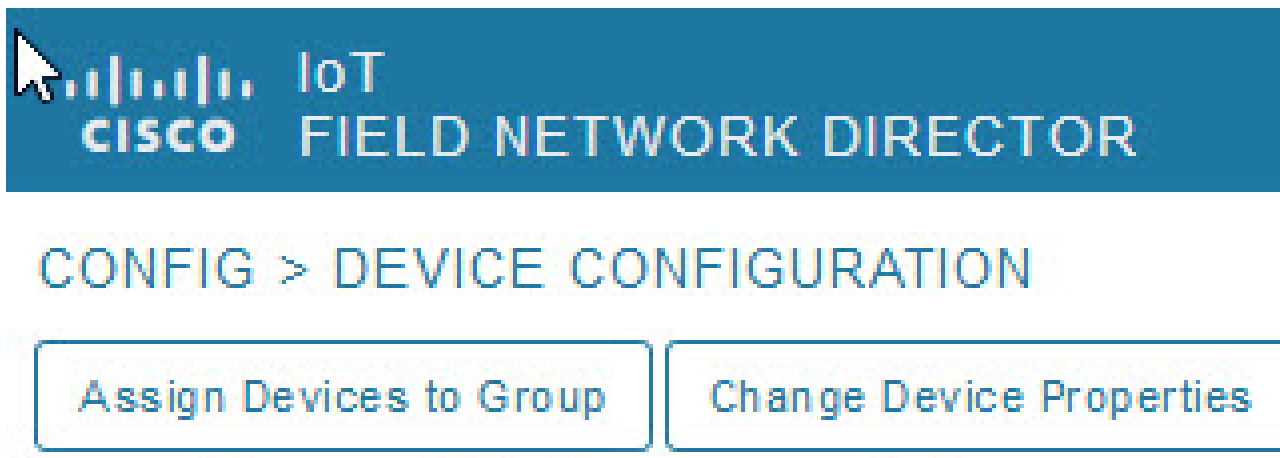
To move a large number of devices from one group to another, you can import a CSV file containing the list of the devices to move.

For example, this CSV file specifies the EIDs of three CGRs to move:

```
eid
CGR1120/k9+JS1
CGR1120/k9+JS2
CGR1120/k9+JS3
```

To move devices to another configuration group in bulk:

- Step 1** Choose **CONFIG > Device Configuration**.
- Step 2** Click **Assign Devices to Group**.



- Step 3** Click **Browse** to locate the CSV or XML file containing the list of devices to move, and then click **Open**.
- Step 4** From the Group drop-down menu, choose the target group for the devices.
- Step 5** Click **Assign to Group**.
- Step 6** Click **OK**.

Listing Devices in a Configuration Group

To list the devices in a configuration group:

- Step 1** Choose **CONFIG > Device Configuration**.
- Step 2** Select a group from the list of configuration groups (left pane).

Step 3 To get more information about a device in the list, click its EID (for example: CGR1240/K9+JAF1723AHGD)

Synchronizing Endpoint Membership

Endpoints maintain information about the IoT FND group to which they belong. If the group information changes, the endpoint becomes out of sync. For example, if you rename an endpoint group, the members of the group might not be modified immediately (for example, due to a packet loss). If a device is out of sync, any operation you perform on the group through IoT FND does not reach the device. To ensure that the endpoints remain in sync, use the Sync Membership button to push the group information to group members.



Note Devices sync for the first time after they register with IoT FND

To send group information to endpoints:

Step 1 Choose **CONFIG > Device Configuration**

Step 2 Select an ENDPOINT group (left pane) such as Default-cgmesh.

Step 3 Select the Group Members tab (right pane), click on the name of an endpoint. (Note: The Group Members tab is a new addition to this page).

Step 4 Click **Sync Config Membership** button on the page that appears.

Step 5 When prompted, click Yes to confirm synchronization.

Step 6 Click **OK**.

The screenshot shows the Cisco IoT Field Network Director interface. The top navigation bar includes DASHBOARD, DEVICES, OPERATIONS, CONFIG, and ADMIN. The main content area is titled 'CONFIG > DEVICE CONFIGURATION' and shows the configuration for the 'default-cgmesh' group. The 'Group Members' tab is active, displaying a table with the following data:

| Status | Name | IP Address | Last Heard | Member Synced? | Config Synced? | Push Status | Message |
|--------------------------|------|------------------|------------|----------------|----------------|-------------|---|
| <input type="checkbox"/> | | | | | | | |
| <input type="checkbox"/> | | 00173bab00100003 | never | No | false | NOT_STARTED | Operation would not apply to device in down (or) registering status |

Editing the ROUTER Configuration Template

IoT FND lets you configure routers in bulk using a configuration template. When a router registers with IoT FND, IoT Field Network Director pushes the configuration defined in the default template to the device and commits the changes to the router startup configuration. IoT FND then retrieves the running configuration from the router before changing the device status to **Up**.

To edit a ROUTER group configuration template:

-
- Step 1** Choose **CONFIG > Device Configuration**.
 - Step 2** Under **CONFIGURATION GROUPS** (left pane), select the group with the template to edit.

Step 3 Click **Edit Configuration**

The screenshot shows a web interface with four buttons: 'Group Members', 'Edit Configuration Template' (which is highlighted), 'Push Configuration', and 'Group Properties'. Below the buttons is a status bar that reads 'Current Configuration revision #10 - Last Saved on 2014-05-07 14:05'. The main content area displays the following configuration code:

```
<#if far.isRunningIos()>
<!--
  If a Loopback0 interface is present on the device (normally configured
  during tunnel provisioning) then use that as the source interface for
  the HTTP client and SNMP traps. The source for the HTTP client is not
  changed during tunnel provisioning because usually the addresses assigned
  to the loopback interface are only accessible through the tunnels.
  Waiting insures the tunnel is configured correctly and comes up.
-->

<!-- Enable periodic inventory notification every 1 hour to report metrics. -->
cna profile cg-nms-periodic
  interval 15
exit

<!-- Enable periodic configuration (heartbeat) notification every 15 min. -->
cna heart-beat interval 5]

<#elseif far.isRunningCgOs() <--
<!-- Enable periodic inventory notification every 6 hours to report metrics. -->
callhome
  periodic-inventory notification frequency 360
exit

<!-- Enable periodic configuration (heartbeat) notification every 1 hour. -->
<#if far.supportsHeartbeat()>
callhome
  periodic-configuration notification frequency 60
exit
</#if>
```

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Step 4 Edit the template.

The template is expressed in FreeMarker syntax

Note The router configuration template does not validate the configuration data entered. Verify the configuration before saving.

Step 5 Click **Save Changes**.

What to do next

IoT FND commits the changes to the database and increases the template version number.

Editing the AP Configuration Template

To edit an AP group configuration template:

- Step 1** Choose **CONFIG > Device Configuration**.
- Step 2** Under CONFIGURATION GROUPS (left pane), select the C800 device group with embedded AP devices with the template to edit.
- Step 3** Click **Edit AP Configuration Template**.

<< Back **CGR1240/K9+JAF1623BNLD**

Ping Traceroute Refresh Metrics Reboot Refresh Router Mesh Key Create Work Order

Device Info Events Config Properties Running Config Mesh Routing Tree Mesh Link Traffic Router Files Raw Sockets **Guest OS**

Restart GOS

| | |
|----------------------|---------------------------|
| Name: | CGR1000_JAF1623BNLD-GOS-1 |
| Status: | up |
| IP Address: | 192.168.168.2 |
| OS Version: | 1.6.1.1 |
| OS Family: | Linux |
| External IP Address: | unset |
| IOx Access Port: | 8443 |

- Step 4** Edit the template.

The template is expressed in FreeMarker syntax. For more information about FreeMarker, go to <http://freemarker.org/>.

AP TEMPLATE EXAMPLE

```
ip dhcp pool TEST_POOL
network 10.10.10.0 255.255.255.0
default-router 10.10.10.1
lease infinite
!
dot11 ssid GUEST_SSID
authentication open
authentication key-management wpa
wpa-psk ascii 0 12345678
guest-mode
!
interface Dot11Radio0
no ip address
encryption mode ciphers aes-ccm
ssid GUEST_SSID
!
interface Dot11Radio0
no ip address
encryption mode ciphers aes-ccm
ssid GUEST_SSID
```

Note The AP configuration template does not validate the configuration data entered. Verify the configuration before saving.

Step 5 Click **Save Changes**.

What to do next



Note IoT FND commits the changes to the database and increases the template revision number.

Configuration Details for WPAN Devices

The following examples retrieve the current Dual-PHY WPAN device RPL slot tree, RPL slot table, RPL IP route info table, and configuration information for slots 4/1 and 3/1.

```
cisco-FAR5#show run int wpan 4/1
Building configuration...
Current configuration : 320 bytes
!
interface Wpan4/1
 no ip address
 ip broadcast-address 0.0.0.0
 no ip route-cache
 ieee154 beacon-async min-interval 100 max-interval 600 suppression-coefficient 1
 ieee154 panid 5552
 ieee154 ssid ios_far5_plc
 ipv6 address 2001:RTE:RTE:64::4/64
 ipv6 enable
 ipv6 dhcp relay destination 2001:420:7BF:5F::500
end
cisco-FAR5#show run int wpan 3/1
Building configuration...
Current configuration : 333 bytes
!
interface Wpan3/1
 no ip address
 ip broadcast-address 0.0.0.0
 no ip route-cache
 ieee154 beacon-async min-interval 120 max-interval 600 suppression-coefficient 1
 ieee154 panid 5551
 ieee154 ssid ios_far5_rf
 slave-mode 4
 ipv6 address 2001:RTE:RTE:65::5/64
 ipv6 enable
 ipv6 dhcp relay destination 2001:420:7BF:5F::500
end
cisco-FAR5#show wpan 4/1 rpl stree
----- WPAN RPL SLOT TREE [4] -----
[2001:RTE:RTE:64::4]
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1800 // SY RF nodes
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1801
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A00
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1802
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1803
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1804
\--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1805
```

```

    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A03
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A07
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1806
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1807
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1808
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1809
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:180A
  \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:180B
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A01
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C05
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C06
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C07
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A02
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A04
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A05
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C03
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C08
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C09
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C0A
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A06
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C02
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C04
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A08
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A09
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A0A
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C00
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C01
      \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1C0B
    \--(RF )-- 2001:RTE:RTE:64:207:8108:3C:1A0B
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E00 // CY PLC nodes
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E01
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E02
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E03
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E04
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E05
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E06
  \--(PLC)-- 2001:RTE:RTE:64:217:3BCD:26:4E07
RPL SLOT TREE: Num.DataEntries 44, Num.GraphNodes 45 (external 0) (RF 36) (PLC 8)
cisco-FAR5#ping
 2001:RTE:RTE:64:217:3BCD:26:4E01
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 2001:RTE:RTE:64:217:3BCD:26:4E01, timeout is 2 seconds:
!!!!
Success rate is 100 percent (5/5), round-trip min/avg/max = 254/266/294 ms
cisco-FAR5#ping
 2001:RTE:RTE:64:207:8108:3C:1C00
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 2001:RTE:RTE:64:207:8108:3C:1C00, timeout is 2 seconds:
!!!!
Success rate is 100 percent (5/5), round-trip min/avg/max = 272/441/636 ms
cisco-FAR5#
cisco-FAR5#show wpan 4/1 rpl stable

----- WPAN RPL ROUTE SLOT TABLE [4] -----
NODE_IPADDR          NEXTHOP_IP          Sslot LAST_HEARD
2001:RTE:RTE:64:207:8108:3C:1800      2001:RTE:RTE:64::4      3
17:49:12 // SY RF nodes
2001:RTE:RTE:64:207:8108:3C:1801      2001:RTE:RTE:64::4      3
18:14:05
2001:RTE:RTE:64:207:8108:3C:1802      2001:RTE:RTE:64::4      3
18:14:37
2001:RTE:RTE:64:207:8108:3C:1803      2001:RTE:RTE:64::4      3
17:56:56
2001:RTE:RTE:64:207:8108:3C:1804      2001:RTE:RTE:64::4      3

```

| | | |
|----------------------------------|----------------------------------|---|
| 17:48:53 | | |
| 2001:RTE:RTE:64:207:8108:3C:1805 | 2001:RTE:RTE:64::4 | 3 |
| 17:47:52 | | |
| 2001:RTE:RTE:64:207:8108:3C:1806 | 2001:RTE:RTE:64::4 | 3 |
| 17:49:54 | | |
| 2001:RTE:RTE:64:207:8108:3C:1807 | 2001:RTE:RTE:64::4 | 3 |
| 17:46:38 | | |
| 2001:RTE:RTE:64:207:8108:3C:1808 | 2001:RTE:RTE:64::4 | 3 |
| 18:22:01 | | |
| 2001:RTE:RTE:64:207:8108:3C:1809 | 2001:RTE:RTE:64::4 | 3 |
| 17:50:02 | | |
| 2001:RTE:RTE:64:207:8108:3C:180A | 2001:RTE:RTE:64::4 | 3 |
| 17:50:02 | | |
| 2001:RTE:RTE:64:207:8108:3C:180B | 2001:RTE:RTE:64::4 | 3 |
| 18:24:00 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A00 | 2001:RTE:RTE:64:207:8108:3C:1801 | 3 |
| 17:56:34 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A01 | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:27:34 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A02 | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:03:06 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A03 | 2001:RTE:RTE:64:207:8108:3C:1805 | 3 |
| 18:25:18 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A04 | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 17:57:15 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A05 | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:23:39 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A06 | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:04:16 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A07 | 2001:RTE:RTE:64:207:8108:3C:1805 | 3 |
| 17:55:00 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A08 | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:19:35 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A09 | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:02:02 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A0A | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:18:00 | | |
| 2001:RTE:RTE:64:207:8108:3C:1A0B | 2001:RTE:RTE:64:207:8108:3C:180B | 3 |
| 18:02:46 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C00 | 2001:RTE:RTE:64:207:8108:3C:1A0A | 3 |
| 18:22:03 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C01 | 2001:RTE:RTE:64:207:8108:3C:1A0A | 3 |
| 18:24:03 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C02 | 2001:RTE:RTE:64:207:8108:3C:1A06 | 3 |
| 18:25:03 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C03 | 2001:RTE:RTE:64:207:8108:3C:1A05 | 3 |
| 18:15:05 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C04 | 2001:RTE:RTE:64:207:8108:3C:1A06 | 3 |
| 18:24:05 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C05 | 2001:RTE:RTE:64:207:8108:3C:1A01 | 3 |
| 18:10:02 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C06 | 2001:RTE:RTE:64:207:8108:3C:1A01 | 3 |
| 18:05:03 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C07 | 2001:RTE:RTE:64:207:8108:3C:1A01 | 3 |
| 18:11:03 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C08 | 2001:RTE:RTE:64:207:8108:3C:1A05 | 3 |
| 18:15:05 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C09 | 2001:RTE:RTE:64:207:8108:3C:1A05 | 3 |
| 18:15:04 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C0A | 2001:RTE:RTE:64:207:8108:3C:1A05 | 3 |
| 18:15:04 | | |
| 2001:RTE:RTE:64:207:8108:3C:1C0B | 2001:RTE:RTE:64:207:8108:3C:1A0A | 3 |
| 18:24:03 | | |
| 2001:RTE:RTE:64:217:3BCD:26:4E00 | 2001:RTE:RTE:64::4 | 4 |

```

18:21:40
// CY PLC nodes
2001:RTE:RTE:64:217:3BCD:26:4E01      2001:RTE:RTE:64::4      4
17:47:23
2001:RTE:RTE:64:217:3BCD:26:4E02      2001:RTE:RTE:64::4      4
18:20:16
2001:RTE:RTE:64:217:3BCD:26:4E03      2001:RTE:RTE:64::4      4
17:49:07
2001:RTE:RTE:64:217:3BCD:26:4E04      2001:RTE:RTE:64::4      4
18:21:49
2001:RTE:RTE:64:217:3BCD:26:4E05      2001:RTE:RTE:64::4      4
18:22:06
2001:RTE:RTE:64:217:3BCD:26:4E06      2001:RTE:RTE:64::4      4
18:22:51
2001:RTE:RTE:64:217:3BCD:26:4E07      2001:RTE:RTE:64::4      4
18:24:04
    
```

Number of Entries in WPAN RPL ROUTE SLOT TABLE: 44 (external 0)

cisco-FAR5#show wpan 4/1 rpl itable

```

----- WPAN RPL IPROUTE INFO TABLE [4] -----
NODE_IPADDR          RANK  VERSION  NEXTHOP_IP          ETX_P
ETX_LRSSIR  RSSIF  HOPS  PARENTS          SSLOT
2001:RTE:RTE:64:207:8108:3C:1800      835  1      2001:RTE:RTE:64::4
  0      762  -67  -71  1      1      3  // SY RF nodes
2001:RTE:RTE:64:207:8108:3C:1801      692  2      2001:RTE:RTE:64::4
  0      547  -68  -67  1      1      3
2001:RTE:RTE:64:207:8108:3C:1802      776  2      2001:RTE:RTE:64::4
  0      711  -82  -83  1      1      3
2001:RTE:RTE:64:207:8108:3C:1803      968  2      2001:RTE:RTE:64::4
  0      968  -72  -63  1      1      3
2001:RTE:RTE:64:207:8108:3C:1804      699  1      2001:RTE:RTE:64::4
  0      643  -71  -66  1      1      3
2001:RTE:RTE:64:207:8108:3C:1805      681  1      2001:RTE:RTE:64::4
  0      627  -70  -64  1      1      3
2001:RTE:RTE:64:207:8108:3C:1806      744  1      2001:RTE:RTE:64::4
  0      683  -69  -68  1      1      3
2001:RTE:RTE:64:207:8108:3C:1807      705  1      2001:RTE:RTE:64::4
  0      648  -76  -63  1      1      3
2001:RTE:RTE:64:207:8108:3C:1808      811  2      2001:RTE:RTE:64::4
  0      811  -68  -69  1      2      3
2001:RTE:RTE:64:207:8108:3C:1809      730  1      2001:RTE:RTE:64::4
  0      692  -68  -70  1      1      3
2001:RTE:RTE:64:207:8108:3C:180A      926  1      2001:RTE:RTE:64::4
  0      926  -66  -68  1      1      3
2001:RTE:RTE:64:207:8108:3C:180B      602  2      2001:RTE:RTE:64::4
  0      314  -74  -69  1      1      3
2001:RTE:RTE:64:207:8108:3C:1A00      948  1      2001:RTE:RTE:64:207:8108:3C:1801
  692  256  -73  -75  2      1      3
2001:RTE:RTE:64:207:8108:3C:1A01      646  2      2001:RTE:RTE:64:207:8108:3C:180B
  323  256  -73  -75  2      3      3
2001:RTE:RTE:64:207:8108:3C:1A02      948  1      2001:RTE:RTE:64:207:8108:3C:180B
  602  256  -73  -75  2      2      3
2001:RTE:RTE:64:207:8108:3C:1A03      803  2      2001:RTE:RTE:64:207:8108:3C:1805
  503  256  -68  -78  2      3      3
2001:RTE:RTE:64:207:8108:3C:1A04      858  1      2001:RTE:RTE:64:207:8108:3C:180B
  602  256  -65  -69  2      1      3
2001:RTE:RTE:64:207:8108:3C:1A05      646  2      2001:RTE:RTE:64:207:8108:3C:180B
  323  256  -71  -69  2      2      3
2001:RTE:RTE:64:207:8108:3C:1A06      858  1      2001:RTE:RTE:64:207:8108:3C:180B
  602  256  -73  -75  2      2      3
2001:RTE:RTE:64:207:8108:3C:1A07      979  1      2001:RTE:RTE:64:207:8108:3C:1805
  627  352  -71  -73  2      1      3
2001:RTE:RTE:64:207:8108:3C:1A08      646  2      2001:RTE:RTE:64:207:8108:3C:180B
  390  256  -75  -70  2      3      3
    
```

```

2001:RTE:RTE:64:207:8108:3C:1A09      948  1    2001:RTE:RTE:64:207:8108:3C:180B
  602 256 -70 -69  2  3    3
2001:RTE:RTE:64:207:8108:3C:1A0A      646  2    2001:RTE:RTE:64:207:8108:3C:180B
  390 256 -75 -71  2  2    3
2001:RTE:RTE:64:207:8108:3C:1A0B      858  1    2001:RTE:RTE:64:207:8108:3C:180B
  602 256 -68 -68  2  2    3
2001:RTE:RTE:64:207:8108:3C:1C00      902  2    2001:RTE:RTE:64:207:8108:3C:1A0A
  646 256 -70 -74  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C01      902  2    2001:RTE:RTE:64:207:8108:3C:1A0A
  646 256 -71 -72  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C02     1114  1    2001:RTE:RTE:64:207:8108:3C:1A06
  858 256 -74 -73  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C03     1114  1    2001:RTE:RTE:64:207:8108:3C:1A05
  858 256 -76 -77  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C04      902  2    2001:RTE:RTE:64:207:8108:3C:1A06
  646 256 -75 -68  3  2    3
2001:RTE:RTE:64:207:8108:3C:1C05     1114  1    2001:RTE:RTE:64:207:8108:3C:1A01
  858 256 -66 -74  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C06     1114  1    2001:RTE:RTE:64:207:8108:3C:1A01
  858 256 -74 -72  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C07     1114  1    2001:RTE:RTE:64:207:8108:3C:1A01
  858 256 -70 -75  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C08     1114  1    2001:RTE:RTE:64:207:8108:3C:1A05
  858 256 -74 -70  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C09     1114  1    2001:RTE:RTE:64:207:8108:3C:1A05
  858 256 -70 -74  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C0A     1114  1    2001:RTE:RTE:64:207:8108:3C:1A05
  858 256 -70 -69  3  1    3
2001:RTE:RTE:64:207:8108:3C:1C0B      902  2    2001:RTE:RTE:64:207:8108:3C:1A0A
  646 256 -76 -74  3  1    3
2001:RTE:RTE:64:217:3BCD:26:4E00      616  2    2001:RTE:RTE:64::4
  0   616 118 118  1  1    4 // CY PLC nodes
2001:RTE:RTE:64:217:3BCD:26:4E01      702  1    2001:RTE:RTE:64::4
  0   646 118 118  1  1    4
2001:RTE:RTE:64:217:3BCD:26:4E02      557  2    2001:RTE:RTE:64::4
  0   557 118 118  1  1    4
2001:RTE:RTE:64:217:3BCD:26:4E03      626  1    2001:RTE:RTE:64::4
  0   579 118 118  1  1    4
2001:RTE:RTE:64:217:3BCD:26:4E04      609  2    2001:RTE:RTE:64::4
  0   609 118 118  1  1    4
2001:RTE:RTE:64:217:3BCD:26:4E05      602  2    2001:RTE:RTE:64::4
  0   602 118 118  1  1    4
2001:RTE:RTE:64:217:3BCD:26:4E06      594  2    2001:RTE:RTE:64::4
  0   594 118 118  1  1    4
2001:RTE:RTE:64:217:3BCD:26:4E07      584  2    2001:RTE:RTE:64::4
  0   584 118 118  1  1    4
Number of Entries in WPAN RPL IPRUTE INFO TABLE: 44

```

Enabling Router GPS Tracking

You can enable GPS traps to trigger an event if the router moves a distance threshold, after a time threshold, or both. For example, you can configure stationary, pole-top CGR monitoring for a distance threshold, to detect movement from theft or pole incident; for mobile routers, set both thresholds to determine distance over time. The recommended distance threshold is 100 feet (30 m).

To enable GPS traps, uncomment these lines in the default configuration template.

```

<!--
Enable the following configurations to generate events that track if the router
moves by a certain distance (unit configurable) or within a certain time (in minutes)
-->

```

```
<!-- cgna geo-fence interval 10 -->
<!-- cgna geo-fence distance-threshold 100 -->
<!-- cgna geo-fence threshold-unit foot -->
<!-- cgna geo-fence active -->
```



Note Because GPS traps only generate Informational logs, we recommend that you create a rule-based event with high severity (such as CRITICAL) to inform the administrator of router movement. An example of this type of rule definition is: `configGroup:name eventName:deviceLocChanged` (see [Creating a Rule, on page 85](#))

Configuring SNMP v3 Informational Events

For Cisco IOS routers you configure SNMP v3 Informational Events to replace the default SNMP v3 traps. For Cisco IOS routers, converting these SNMP v3 traps to SNMP v3 Informational Events sends an acknowledgment to the router for every event received from the router. The router then verifies that the trap was received by IoT FND. To enable SNMP v3 Informational Events, uncomment the following lines in the default configuration file and push the new configuration file to all router(s) in the group:

```
<!-- Enable the following configurations for the nms host to receive informs
instead of traps -->
<!-- no snmp-server host ${nms.host} traps version 3 priv ${far.adminUsername} -->
<!-- snmp-server engineID remote ${nms.host} ${nms.localEngineID} -->
<!-- snmp-server user ${far.adminUsername} cgnms remote ${nms.host} v3 auth sha
${far.adminPassword} priv aes 256 ${far.adminPassword} -->
<!-- snmp-server host ${nms.host} informs version 3
priv ${far.adminUsername} -->
```

Support of Dual WPAN for IR8100

Cisco IoT FND supports dual Wireless Personal Area Network (WPAN) on IR8100 routers. The Dual WPAN support allows you to add more endpoints to the router. You can insert the WPAN modules in any of the three available UIM slots in IR8100 router. IoT FND uses the slot number in which the module is inserted for mapping the inventory details of the respective WPAN interface. In IoT FND, WPAN related information for the WPAN inserted in slot number 1 is displayed by default. The WPAN related information for the WPAN inserted in slot 2 or slot 3 are suffixed with corresponding slot number. For example, the Tx speed of the WPAN inserted in slot 1 is Mesh Tx, Tx speed of the WPAN inserted in slot 2 is Mesh Tx2, and the Tx speed of the WPAN inserted in slot 3 is Mesh Tx3.



Note All the parameters related to WPAN are displayed based on the slot number whereas user configurable parameters are displayed based on the number of the interface.

The user configurable parameters are not mapped according to the slot number. The existing user configurable parameters represent the configurable parameters of first WPAN and the existing name with suffix 2 represents configurable parameters of second WPAN (for example, `meshPrefixConfig`, `meshPrefixConfig2`).



Note We recommend you to reregister the device after WPAN addition or removal.



Note Cisco IoT FND 4.8.1 supports dual WPAN feature for IR8100 with firmware version greater than or equal to 17.08.01. IoT FND maps the properties or metrics of WPAN based on the slot number in which it is inserted. However, if the firmware version of registered IR8100 is less than 17.08.01, IoT FND processes the properties or metrics the same way as it does for single WPAN i.e., the mapping is not based on slot number. For example, though the WPAN is inserted in slot 2 of the IR8100 with firmware version <17.08.01, the related properties or metrics always point to a set of attributes without the slot number suffix.

This leads to the following scenarios:

- With IoT FND 4.8.1, the firmware upgrade of IR8100 from version < 17.08.01 to a version $\geq 17.08.01$ leads the existing WPAN module to map the respective properties or metrics based on slot number. So the historic properties or metrics of the same IR8100 are mapped to one set of mesh properties or metrics (without slot number suffix) and the latest data is mapped to slot specific properties or metrics set.
- After the IoT FND 4.8.1 upgrade process, the already registered IR8100 device with firmware version $\geq 17.08.01$ starts to use the properties or metrics of the WPAN based on slot number. However, the historic properties or metrics of the same IR8100 is already mapped to existing set of mesh properties or metrics (without the slot number suffix).

Limitations

High Availability feature in WPAN is not supported by IR8100 and so it is not supported for dual WPAN.

Table 11: Feature History

| Feature Name | Release Information | Description |
|---------------------------------|---------------------|---|
| Support of Dual WPAN for IR8100 | IoT FND 4.8.1 | Cisco IoT FND 4.8.1 supports dual WPAN on IR8100 routers. The dual WPAN support allows you to add more endpoints to the router. You can insert the WPAN modules in any of the three available UIM slots in IR8100 router. |

Prerequisites for Dual WPAN

The following are the prerequisites to support dual WPAN in IR8100:

- The dual WPAN interfaces are configured with: different PAN IDs and IPv6 prefixes, and same SSID or different SSID.
- Both WPANs must be in Active-Active state and in either WiSUN or CRMESH mode.



Note Mix of stack modes is not supported.

Support of Dual WPAN in Field Device Page

Select **DEVICES > FIELD DEVICES**. The FAN view is visible where all the devices are listed. You can view WPAN related information in this Field Device page.



Note If WPAN is not inserted in slot 1, then all the columns appear empty. If the WPAN is inserted in either slot 2 or slot 3, you can view WPAN related parameters by adding them. For more information, see [Adding Device Views, on page 62](#). This displays the respective parameters related to WPAN inserted in either slot 2 or slot 3.

- In the FAN device view, you can view PANID 2 and PANID 3 columns in the Inventory tab that indicates the meshPanID parameter of WPAN that is inserted in either slot 2 or slot 3.



Note If the WPAN module is not inserted in the respective slot, the corresponding column appears empty. The PANID 2 and PANID 3 columns appear empty for other devices.

| Name | Meter ID | Status | Last Heard | Mesh Count | Category | Type | Function | PANID | PANID 2 | PANID 3 |
|---------------------------|----------|--------|----------------|------------|----------|--------|----------|-------|---------|---------|
| IR8140H-P-K9+FDO2515J7Z6 | | ✓ | 6 minutes ago | 1 | ROUTER | IR8... | | 65324 | | 65502 |
| A0B4391000172F7A | | ✗ | 5 days ago | | ENDPOINT | IR500 | GATEWAY | 8067 | | |
| IR8140H-P-K9+FDO2515DUMMY | | ? | never | | ROUTER | IR8... | | | | |
| 00173B0500480026 | | ✓ | 3 minutes ago | | ENDPOINT | IR500 | GATEWAY | 65324 | | |
| BC5A56100009371C | | ✓ | 20 minutes ago | | ENDPOINT | IR500 | GATEWAY | 65502 | | |

- To add user configurable parameters for both the WPAN interfaces:
 - Upload a csv file from the device list page. For more information on uploading csv, see [Changing Device Properties in Bulk, on page 82](#).
 - After uploading, navigate to **DEVICES > FIELD DEVICES > Browse Devices tab > IR8100**. Click Mesh Config tab to view the uploaded values. or

| Name | Status | Last Heard | Mesh Prefix Config | Mesh Prefix Length Config | Mesh PANID Config | Mesh Address Config | Secu... Mode | Transmit RF Power | Dio Min |
|---------------------------|--------|---------------|---------------------|---------------------------|-------------------|-----------------------|--------------|-------------------|---------|
| IR8140H-P-K9+FDO2515J7Z6 | ✓ | 7 minutes ago | 2001:cab7:0:0:0:0:1 | 64 | 65324 | 2001:CAB6::1 | 1 | 30 | 14 |
| IR8140H-P-K9+FDO2515DUMMY | ? | never | 0:0:0:5 | 54 | 1000 | 2999:dead:beef:cafe:: | | | |

Navigate to **DEVICES > FIELD DEVICES > Browse Devices tab > IR8100**. Click the device on the right pane to view the device information. Go to Config Properties tab to view the Mesh Link Config details displayed for both the WPANs with the parameters suffixed according to the slot number.

Mesh Link Config

| | |
|------------------------|---------------------|
| Prefix Config | 2001:cab7:0:0:0:0:1 |
| Prefix Length Config | 64 |
| PANID Config | 65324 |
| IP Address Config | 2001:CAB6::1 |
| Prefix Config 2 | 2001:cab6:0:0:0:0:1 |
| Prefix Length Config 2 | 64 |
| PANID Config 2 | 8067 |
| IP Address Config 2 | 2001:CAB8::1 |

Support of Dual WPAN in Router Device View

In the **DEVICES > FIELD DEVICES** page, select Router group in the Browse Devices tab. The Mesh Count column indicates the number of endpoints connected in the WPAN 0/1/0 inserted in slot 1. By default, the Mesh Count column is displayed. The mesh count 2 and mesh count 3 columns indicate the number of endpoints that are connected to WPAN 0/2/0 and WPAN 0/3/0. The mesh count 2 and mesh count 3 columns can be added in the Field Device page by choosing them to be in the default view. For more information, see [Adding Device Views, on page 62](#).

Support of Dual WPAN in IR8100 Device View

In the **DEVICES > FIELD DEVICES** page, select IR8100 under Router category in the Browse Devices tab.

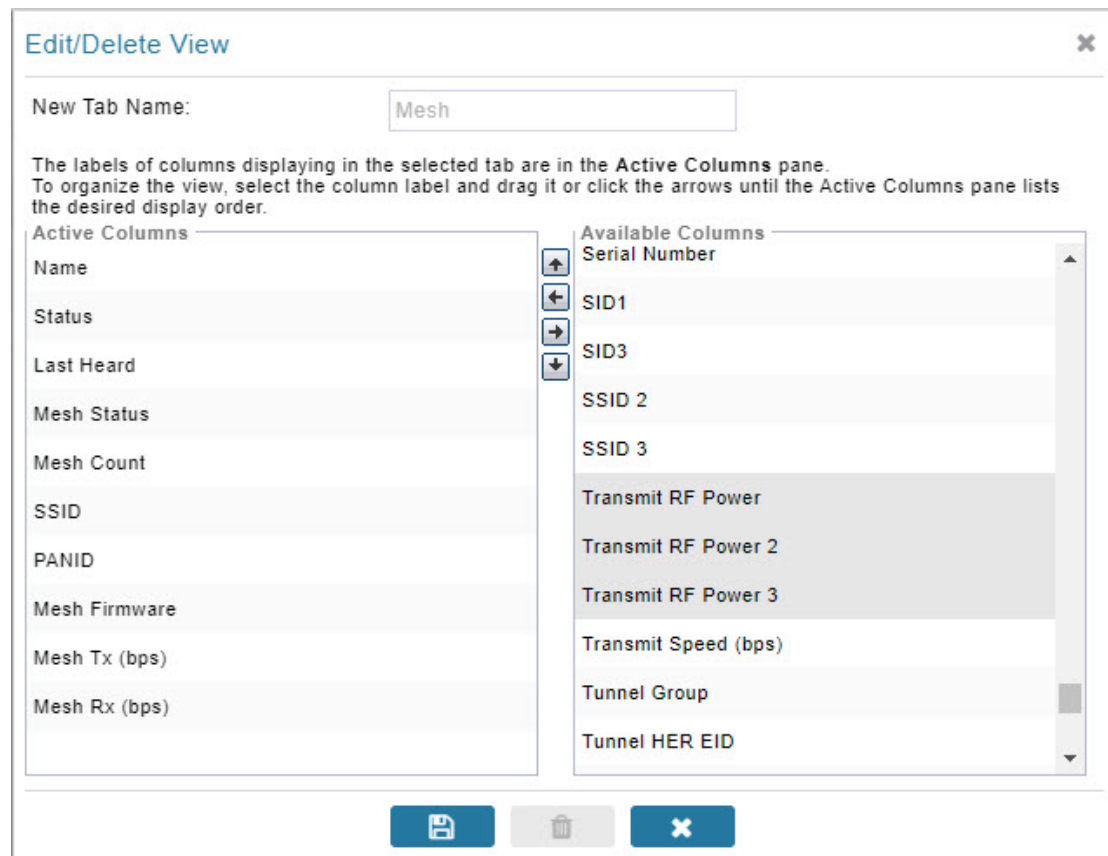
In the Inventory tab, the IR8100 device view displays the parameters for the WPAN inserted in slot 1 by default. The Mesh tab and Mesh Config tab show the existing properties related to WPAN inserted in slot 1.

The screenshot shows the Cisco IOT Field Network Director interface. The top navigation bar includes 'DASHBOARD', 'DEVICES', 'OPERATIONS', 'CONFIG', and 'ADMIN'. The 'DEVICES' tab is active, and the 'Inventory' sub-tab is selected. The main content area displays a table of IR8100 devices. The table has the following columns: Name, Status, Last Heard, Mesh Count, Firmware, IP, Open Issues, Lab..., Latitude, and Longitude. Two devices are listed:

| Name | Status | Last Heard | Mesh Count | Firmware | IP | Open Issues | Lab... | Latitude | Longitude |
|---------------------------|---------|----------------|------------|----------|--------------|-------------|--------|-----------|-----------|
| IR8140H-P-K9+FD02515J726 | Up | 10 minutes ago | 1 | 17.08.01 | 10.79.42.194 | | | 40.933798 | 51.696298 |
| IR8140H-P-K9+FD02515DUMMY | Unheard | never | | | 255.1.1.1 | | | 40.933798 | 51.696298 |

Additional WPAN parameters are included for the WPANs that are inserted in other slots. You can view the additional attributes by customizing your default view. To add a new tab or edit the existing default view:

- Click + to create a new tab and add WPAN related fields. or
- Click the drop-down list near the Mesh tab or Mesh Config tab to edit the current view and add WPAN specific fields. This helps to view WPAN related details specific to WPAN 0/2/0 or WPAN 0/3/0. For more information, see [Customizing Device Views, on page 62](#).



Using Filters to View Additional Dual WPAN Fields

The newly added WPAN parameters are available in the show filter. You can choose the show filter based on the slot number in which the WPAN is inserted.

Step 1 Click **Show Filters** in the default view.

Step 2 Select the WPAN parameters from the drop-down list and enter the search criteria. The search results are displayed in the page accordingly. For more information on filters, see [Using Router Filters, on page 13](#).

DEVICES > FIELD DEVICES

deviceCategory:router

Label

Hosting Device Id

Modem Load Average

Modem Temperature

Mesh

Mesh Count

Mesh Count 2

Mesh Count 3

Mesh Firmware

Mesh Firmware 2

Mesh Firmware 3

Mesh Rx (bps)

Mesh Rx2 (bps)

Mesh Rx3 (bps)

Mesh Status

Mesh Status 2

| Operation | Last Heard | Mesh Count | Firmware | IP | Open Issues | Lab... | Latitude | Longitude |
|-------------------------------------|---------------|------------|----------|--------------|-------------|--------|-----------|-----------|
| <input checked="" type="checkbox"/> | 3 minutes ago | 1 | 17.08.01 | 10.79.42.194 | | | 40.933798 | 51.696298 |
| <input type="checkbox"/> | never | | | 255.1.1.1 | | | 40.933798 | 51.696298 |

Refreshing the Router Mesh Key for Dual WPAN

Refreshing the router mesh key helps to avoid the downtime of devices once they are expired.

- Navigate to **DEVICES > FIELD DEVICES > Browse Devices tab > IR8100**. Select the IR8100 devices for which you want to refresh the router mesh key. Go to **More Actions > Refresh Router Mesh Key**. For more information, see [Refreshing the Router Mesh Key](#). or
- Navigate to **DEVICES > FIELD DEVICES > Browse Devices tab > IR8100**. Click the IR8100 device for which you want to refresh the router mesh key. In the device details page, click **Refresh Router Mesh Key** button.

FND triggers the refresh of mesh key for both the WPANs (with different expiration periods) that are inserted in any of the three available slots. A confirmation message appears.

Confirm

The Mesh key's of all the available WPANS will be refreshed. Do you want to 'Refresh Router Mesh Key'?

Yes No

Click **Yes** to continue. The following window displays the status of the router refresh.

| Started At | Device | Status | Result |
|------------------|--------------|------------------------|--|
| 2022-04-29 14:26 | 10.79.42.194 | Completed successfully | Valid mesh key configured on element IR8140H-P-K9+FDO2515J7Z6 WPAN0/1/0 Valid mesh key configured on element IR8140H-P-K9+FDO2515J7Z6 WPAN0/3/0 |

The key refresh time and key expiration time values are updated under [Mesh Link Keys](#) accordingly.

Support of Dual WPAN on Device Details Page

To view dual WPAN related information associated with IR8100,

Step 1 Choose **DEVICES** > **FIELD DEVICES** > **Browse Devices** tab.

Step 2 Select IR8100 router group on the left pane.

Step 3 Click the IR8100 device on the right pane.

The device details page displays information for the selected device.

Viewing Device Info Tab

- The Mesh Link Settings, Mesh Link Metrics, and Mesh Link Keys section displays the values of the various parameters which are retrieved from both the WPANs. Under each section, the columns with WPAN interface name are displayed and the respective value of the parameters is listed under the respective column. The following view displays the parameter values of the WPANs inserted in slot 1 and 3. For more information on Mesh Link Settings, see [Link Settings, on page 163](#). For more information on Mesh Link Metrics, see [Link Metrics, on page 162](#). For more information on Mesh Link Keys, see [Mesh Link Keys, on page 164](#).

Mesh Link Settings

| | WPAN0/1/0 | WPAN0/3/0 |
|------------------------|------------------|------------------|
| Firmware Version | 6.5weekly(6.5.8) | 6.5weekly(6.5.8) |
| Mesh Interface Active | true | true |
| Mesh SSID | yanbhuan_lab2 | yanbhuan_lab2 |
| PANID | 65324 | 65502 |
| Transmit Power | 30 | 28 |
| Security Mode | 1 | 1 |
| RPL DIO Min | 14 | 14 |
| RPL DIO Double | 1 | 1 |
| RPL DODAG Lifetime | 15 | 15 |
| RPL Version Incr. Time | 10 | 30 |

Mesh Link Metrics

| | WPAN0/1/0 | WPAN0/3/0 |
|---------------------|------------|------------|
| Transmit Speed | 0 bits/sec | 0 bits/sec |
| Receive Speed | 0 bits/sec | 0 bits/sec |
| Mesh Endpoint Count | 1 devices | 1 devices |

Mesh Link Keys

| | | |
|----------------------------|-----------------------------|-----------------------------|
| | WPAN0/1/0 | WPAN0/3/0 |
| Key Refresh Time | Sun Aug 7 02:48:58 2022 | Sun Aug 7 02:48:58 2022 |
| Key Expiration Time | Thu Aug 25 02:48:58 2022 | Thu Aug 25 02:48:58 2022 |

- The Network Interface table in the Device Info page provides the details of both the WPAN interfaces that are connected in any of the three available slots.

The screenshot shows the Cisco IoT Field Network Director interface. The top navigation bar includes 'DASHBOARD', 'DEVICES', 'OPERATIONS', 'CONFIG', and 'ADMIN'. The main content area is titled 'DEVICES > FIELD DEVICES' and shows a list of devices on the left. The selected device is 'IR8140H-P-K9-FDO2515J7Z6'. The 'Network Interfaces' table is displayed with the following data:

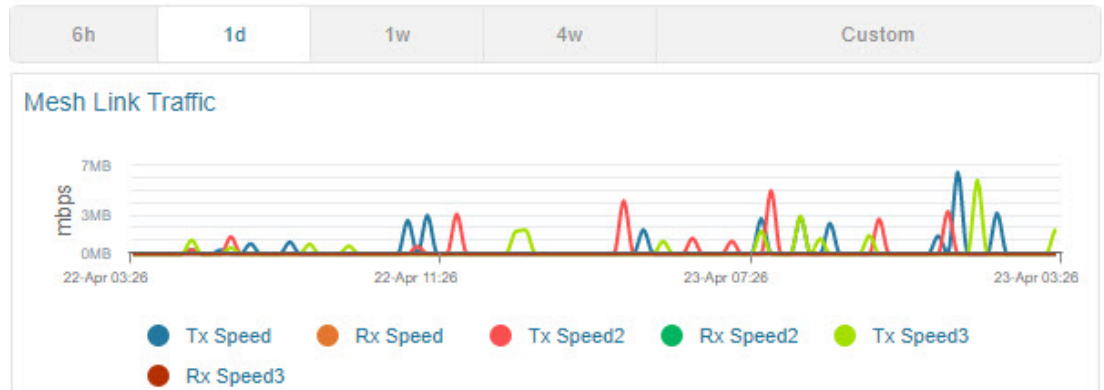
| Interface | Admin Status | Oper. Status | IP Address | Physical Address | Tx Speed (bps) | Tx Drops (bps) | Rx Speed (bps) |
|----------------------|--------------|--------------|---|------------------|----------------|----------------|----------------|
| GigabitEthernet0/0/0 | up | up | 10.79.42.194/24 2000:faed:0:0:0:0:194/64 fe80:0:0:0:42b5:c1ff:fe05:2a80/64 | 40b5.c105.2a80 | 265 | 0.0 | 4,898 |
| GigabitEthernet0/0/1 | up | up | 2016:317:0:0:0:0:109/64 fe80:0:0:0:42b5:c1ff:fe05:2a81/64 | 40b5.c105.2a81 | 145 | 0.0 | 208 |
| WPAN0/1/0 | up | up | 2001:cab6:0:0:0:0:1/64 fe80:0:0:0:d677:4c10:e2:956c/64 | 0310.00e5.1b8e | 57 | 0.0 | 90 |
| WPAN0/2/0 | up | up | 2001:cab8:0:0:0:0:1/64 fe80:0:0:0:0:2/128 fe80:0:0:0:42b5:c1ff:fe05:2a80/64 | 0110.00e2.956c | 57 | 0.0 | 90 |
| Loopback1 | up | up | 4008:0:0:0:0:0:2/128 fe80:0:0:0:42b5:c1ff:fe05:2a80/64 | | 15 | 0.0 | 0 |

The following table describes the Network Interface fields in the Device Info page.

| Field | Description |
|------------------|---|
| Interface | Indicates the name of the interface |
| Admin Status | Provides admin status (up/down) |
| Oper. Status | Provides operational status (up/down) |
| IP Address | Indicates the IP address of the device |
| Physical Address | Indicates the latitude and longitude of the device |
| Tx Speed (bps) | Indicates the speed (bits/sec) of data transmitted by the interface |
| Tx Drops (bps) | Indicates the number of packets dropped (drops/sec) |
| Rx Speed (bps) | Indicates the speed (bits/sec) of data received by the interface |

- The Device Info tab displays Mesh Link Traffic chart according to the time period selected on the top-right side of the page. The information given in the chart is colour coded to distinguish the slot in which the

WPAN is inserted. For example, the colour used for Tx or Rx speed of WPAN in slot 1 is different from that of WPAN in slot 2.



Note Click on colour code and the respective line in the chart is removed from the graph. This applies for all the charts.

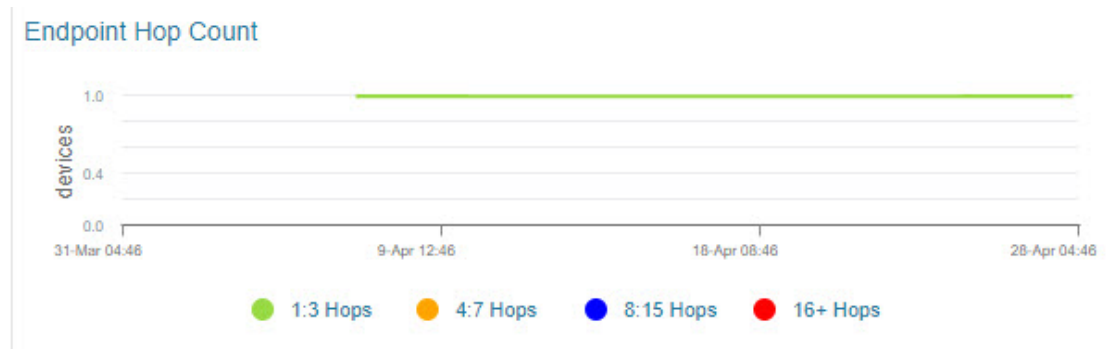
- The endpoint count chart shows the aggregated endpoint count which is connected to both the WPAN interfaces as well as individual endpoint count from each WPAN interface. Three new colour codes are added to indicate the WPANs connected in slot one, two, and three. The Total Endpoint Count shows the sum of endpoints connected in both the WPANs whereas Endpoint Count shows the number of endpoints connected in the WPAN that is inserted in slot 1. Endpoint Count 2 and Endpoint Count 3 represent the number of endpoints connected in WPAN 0/2/0 and WPAN 0/3/0.



Note If two WPANs have the same endpoint count, the endpoint count line of the WPAN inserted in higher slot number overlaps the endpoint count line of the WPAN inserted in lower slot number. For example, when two WPANs are connected in slot 3 and slot 1, then the endpoint count line indicating the WPAN inserted in slot 3 overlaps the endpoint count line indicating the WPAN inserted in slot 1. To see the individual endpoint count, click on colour code and the respective line in the chart is removed from the graph.



- The endpoint hop count chart shows an aggregated endpoint count between the hops connected to both the WPAN interfaces.



Viewing Dual WPAN Events

In the device details page, navigate to Events tab. This tab displays the events and alerts for both WPANs.

<< Back **IR8140H-P-K9+FDO2515J7Z6**

Ping Traceroute Refresh Metrics Reboot Refresh Router Mesh Key

Device Info **Events** Config Properties Running Config Mesh Routing Tree Mesh Link Traffic Router Files IOx Assets

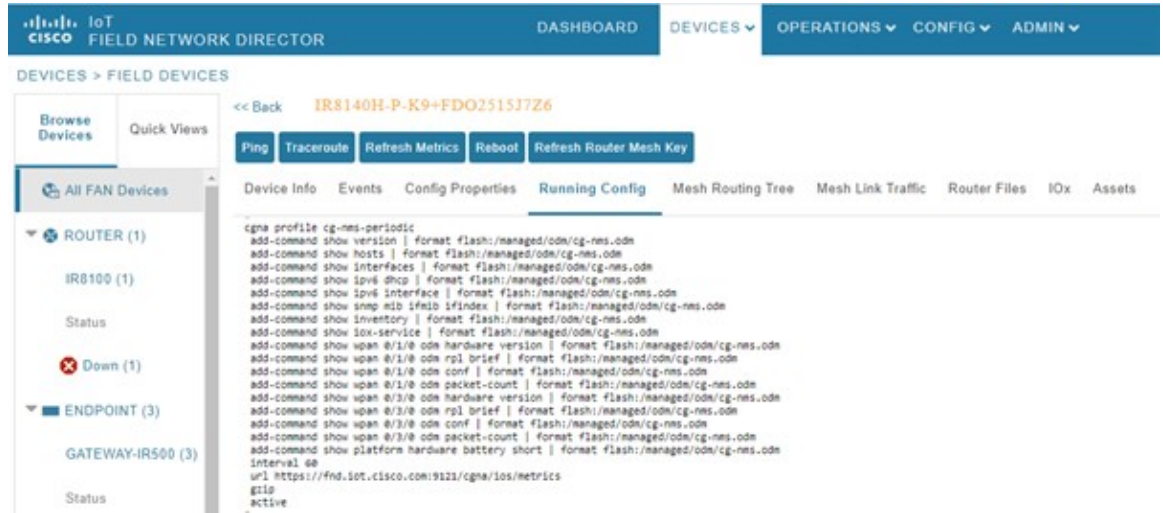
All time Displaying 1 - 50 of 62

| Time | Event Name | Severity | Message |
|-------------------------|----------------------|----------|--|
| 2022-04-22 12:43:12:783 | Registration Success | INFO | Registration successful. |
| 2022-04-22 12:42:50:651 | Registration Request | INFO | Registration request from device. |
| 2022-04-22 12:41:20:768 | Hardware Insertion | INFO | New piece of hardware has been inserted into the chassis |
| 2022-04-22 12:41:20:519 | Port Up | INFO | WPAN0/2/0 interface is up |
| 2022-04-22 12:41:20:264 | Hardware Removal | INFO | Hardware has been removed from the chassis |
| 2022-04-22 12:41:20:264 | Port Up | INFO | WPAN0/1/0 interface is up |
| 2022-04-22 12:41:20:013 | Port Up | INFO | Tunnel0 interface is up |
| 2022-04-22 12:41:19:760 | Hardware Removal | INFO | Hardware has been removed from the chassis |

For more information on this, see [Viewing Events](#).

Viewing Running Config Tab

In the Running Config tab, both the WPAN related show commands are displayed.



Viewing Mesh Routing Tree

The Mesh Routing Tree tab allows you to select the available WPAN interface for which you want to see the mesh routing table information. For example, if you want to see the mesh routing tree information of WPAN inserted in slot number one, then you must select WPAN0/1/0.



Note By default, the drop-down list displays the WPAN interface inserted in lower slot number. Therefore, the information pertaining to the respective WPAN is displayed. So, you must select the available WPAN from the drop-down list for which you want to view the information.

Step 1 Click Mesh Routing Tree tab in the device details page.

Step 2 Select the required WPAN slot number from the WPAN Interface drop-down list.

The table displays the mesh routing information for the selected WPAN.

| WPAN Interface | EID | Status | Type | IP Address | Last Heard | Meter ID | Transmit Speed (bits/sec) | Packet Drops (packets/sec) | Receive Speed (bits/sec) | RPL Hops (hops) | RPL Link Cost (ets) | RPL Path Cost (ets) | RSSI | Reverse RSSI | Active Link Type |
|----------------|------------------|--------|------|----------------------------------|------------|----------|---------------------------|----------------------------|--------------------------|-----------------|---------------------|---------------------|------|--------------|------------------|
| WPAN0/1/0 | 0017380300480028 | up | W500 | 10.78.42.164 | 2022-05-02 | 664 | 0 | 0 | 0 | 0.009273570321 | 0.009273570321 | 0.009273570321 | | | |
| WPAN0/3/0 | 0017380300480026 | up | W500 | 2001.cak6.0.0.cak7.8358.5ea0.48e | 2022-05-02 | 664 | 0.009273570321 | 0.009273570321 | 0 | 0.009273570321 | 0.009273570321 | 0.009273570321 | | | |

Note During RPL tree polling, the information is fetched from both WPAN interfaces and processed by FND. For more information on polling, refer to [Configuring RPL Tree Polling](#).

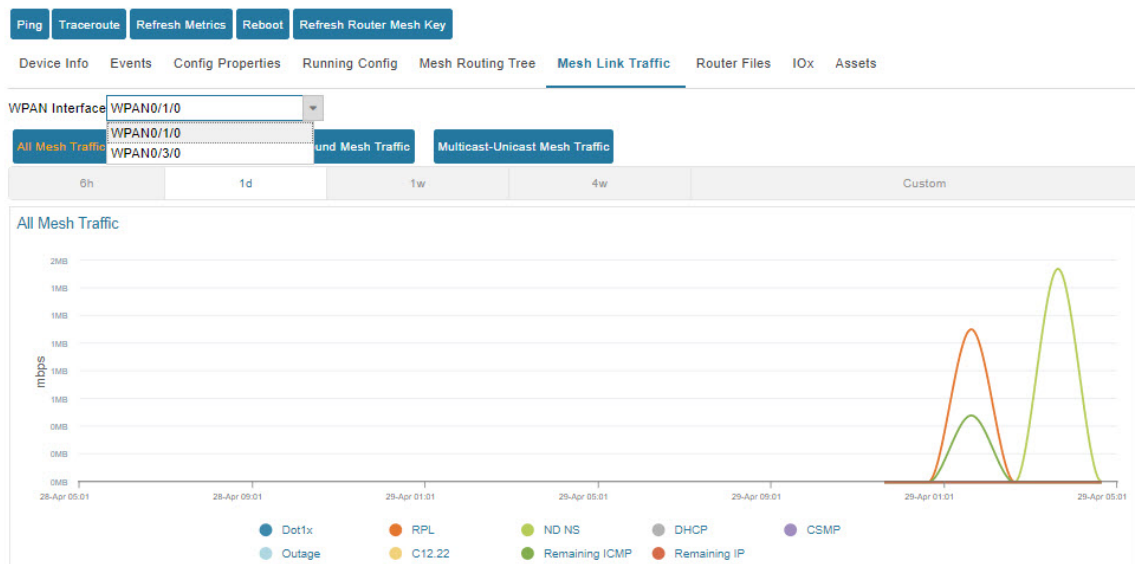
Viewing Mesh Link Traffic Chart for Dual WPAN

Click Mesh Link Traffic tab in the device details page. Select the WPAN interface from the drop-down list. The chart displays the mesh link metrics per interface based on the selection of all mesh, inbound mesh,

outbound mesh, or multicast-unicast mesh traffic button. Click the default or custom-defined time intervals to view charts based on the selection. For more information, see [Setting Time Filters To View Charts](#).



Note By default, the drop-down list displays the WPAN interface inserted in lower slot number. Therefore, the information pertaining to the respective WPAN is displayed. So, you must select the available WPAN from the drop-down list for which you want to view the information.



Support of Dual WPAN in Device Configuration Page

Choose **CONFIG > Device Configuration > ROUTER > Default-Ir8100**.

- **Group Members tab**—The table is updated with four more columns for representing the user configured parameters such as meshPrefixConfig2, meshPrefixLengthConfig2, meshPanIdConfig2, meshAddressConfig 2 metrics. The existing parameter represents for first WPAN and the parameters with suffix represents the configured parameter for the second WPAN.

| Stat. | Name | IP Address | Last Heard | Mesh Prefix Config | Mesh Prefix Length Config | Mesh PAN ID Config | Mesh Address Config | Mesh Prefix C |
|--------------------------|---------------------------|------------|------------|--------------------|---------------------------|--------------------|-----------------------|---------------|
| <input type="checkbox"/> | IR8140H-P-K9+FD02515DUMMY | 255.1.1.1 | never | 0.0.0.5 | 54 | 1000 | 2999:dead:beef:cafe:: | 0.0.0.9 |

- Edit Configuration Template tab—The page allows you to define user configurable parameters in the template. FND maps the defined parameters to the WPAN parameter value configured through CSV. To configure the user configurable parameters:
 - Navigate to Edit Configuration Template tab.
 - Enter the parameter values in the template and click the disk icon. The WPAN specific user configurable parameters are displayed in the Running Config tab in the device details page as well.



Note You can change device properties by clicking the **Change Device Properties** button above the devices pane.

- Export Templates Keys CSV—In the Device Configuration page, click **Export Template Keys as CSV** button. The WPAN related user configurable parameters are exported in a csv file.

Support of Dual WPAN in Dashboard page

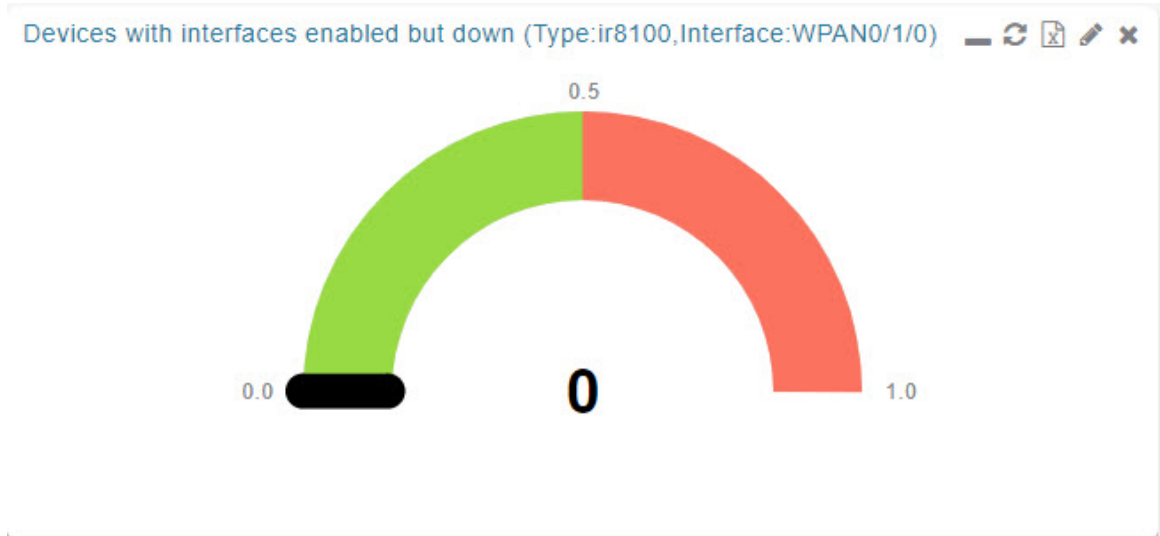
In the dashboard, scroll down to view the Devices with interfaces enabled but down dashlet. Under the interface filter option, both the WPANs are listed. Set the filter with Type as ir8100 and Interface as WPAN x|y|z. FND displays the status of the respective interface. Click on the needle of the gauge chart to show the devices for which the selected interfaces are enabled but down in the Field Devices page. For more information, see [Pre-defined Dashlets](#).

Devices with interfaces enabled but down (Type:ir8100,Interface:WPAN0/1/0)

Type : ir8100

Interface : WPAN0/1/0

Save



Editing the ENDPOINT Configuration Template

To edit an ENDPOINT configuration template:

- Step 1** Choose **CONFIG > Device Configuration**
- Step 2** Under CONFIGURATION GROUPS (left pane), select the **ENDPOINT group** with the template to edit
- Step 3** Click **Edit Configuration Template**.
- Step 4** Edit the template.

For example, in the **Report Interval** field, you can enter the number of seconds between data updates. By default, mesh endpoints send a new set of metrics every 28,800 seconds (8 hours).

You can change the following values on the Edit Configuration Template tab:

| | |
|-------------|---|
| | <ul style="list-style-type: none"> • Report Interval: The number of seconds between data updates. |
| | <ul style="list-style-type: none"> • BBU Settings: Enable this option to configure BBU Settings for range extenders with a battery backup unit. |
| | <ul style="list-style-type: none"> • Enable Ethernet: Check this check box to enable Ethernet for selected devices or configure NAT 44 settings on selected DA Gateway devices. |
| Note | For NAT 44 configuration, you must specify values for all three fields in a CSV file. The default values are 127.0.0.1, 0, 0, respectively. You do not need to configure any other settings for a particular map index. If these settings are invalid for that map index, they are ignored during a configuration push. |
| | <ul style="list-style-type: none"> • MAP-T Settings: The IPv6 and IPv4 settings for the device. |

| | |
|-------------|--|
| Note | For Cisco IOS CGRs, MAP-T rules are set by indicating the MAP-T IPv6 basic mapping rule (BMR), IPv4 BMR, and IPv6 default mapping rule (DMR). On Cisco IR509 devices, the MAP-T IPv6 is an IPv6 prefix that integrates the MAP-T BMR IPv6 rules, IPv4 suffix value, and length being based on the BMR EA length value. |
| | <ul style="list-style-type: none"> • Serial Interface 0 (DCE) Settings: The data communications equipment (DCE) communication settings for the selected device. |
| Note | There can be only one session per serial interface. You must configure the following parameters for all TCP Raw Socket sessions (for each virtual line and serial port) for the selected DA Gateway device(s): |
| | <ul style="list-style-type: none"> • Initiator – Designates the device as the client/server |
| | <ul style="list-style-type: none"> • TCP idle timeout (min) – Sets the time to maintain an idle connection. |
| | <ul style="list-style-type: none"> • Local port – Sets the port number of the device |
| | <ul style="list-style-type: none"> • Peer port – Sets the port number of the client/server connected to the device. |
| | <ul style="list-style-type: none"> • Peer IP address – Sets the IP address of the host connected to the device. |
| | <ul style="list-style-type: none"> • Connect timeout – Sets the TCP client connect timeout for Initiator DA Gateway devices. |
| | <ul style="list-style-type: none"> • Packet length – Sets the maximum length of serial data to convert into the TCP packet. |
| | <ul style="list-style-type: none"> • Packet timer (ms) – Sets the time interval between each TCP packet creation. |
| | <ul style="list-style-type: none"> • – Special Character – Sets the delimiter for TCP packet creation. |
| | <ul style="list-style-type: none"> • Serial Interface 1 (DTE) Settings: The data terminal equipment (DTE) communication settings for the selected device. |
| Note | The IPv6 prefix must valid. Maximum prefix lengths are: |
| | <ul style="list-style-type: none"> • IPv6: 0–128 |
| | <ul style="list-style-type: none"> • IPv4: 0–32 |

Step 5 Click **Save Changes**.

IoT FND commits the changes to the database and increases the version number

Pushing Configurations to Routers



Note CGRs, C800s, IR800s, and ISR 800s can coexist on a network; however, you must create custom configuration templates that include the router types.

To push the configuration to routers:

Step 1 Choose **CONFIG > Device Configuration**.

Step 2 Select the group or subset of a group to push the configuration to the **Configuration Groups** pane.

Step 3 Click the **Push Configuration** tab to display that window.

Step 4 In the **Select Operation** drop-down list, choose **Push ROUTER Configuration**.

For C800 and IR800 groups with embedded AP devices, choose **Push AP Configuration** to push the AP configuration template.

Step 5 In the Select Operation drop-down list, choose **Push ENDPOINT Configuration**.

Step 6 Click **Start**.

The Push Configuration page displays the status of the push operation for every device in the group. If an error occurs while pushing configuration to a device, the error and its details display in the relevant columns.

In the Status column, one of these values appears:

| |
|---|
| <ul style="list-style-type: none"> • NOT_STARTED — The configuration push has not started. |
| <ul style="list-style-type: none"> • RUNNING — The configuration push is in progress. |
| <ul style="list-style-type: none"> • PAUSED — The configuration push is paused. Active configuration operations complete, but those in the queue are not initiated. |
| <ul style="list-style-type: none"> • STOPPED — The configuration push was stopped. Active configuration operations complete, but those in the queue are not initiated. |
| <ul style="list-style-type: none"> • FINISHED — The configuration push to all devices is complete. |
| <ul style="list-style-type: none"> • STOPPING — The configuration push is in the process of being stopped. Active configuration operations complete, but those in the queue are not initiated. |
| <ul style="list-style-type: none"> • PAUSING — The configuration push is in the process of being paused. Active configuration operations complete, but those in the queue are not initiated. |

What to do next

Note To refresh the status information, click the **Refresh** button.

Enabling CGR SD Card Password Protection

Password protection for the SD card in the CGR helps prevent unauthorized access and prevents transference of the CGR SD card to another system with a different password



Note This does not apply to C800s or IR800s

The Device Info pane displays CGR SD card password protection status in the Inventory section. The Config Properties tab displays the SD card password in the Router Credentials section

To enable CGR SD card password protection

Step 1 Choose **CONFIG > Device Configuration**.

Step 2 Select the CGR group or CGRs to push the configuration to in the Configuration Groups pane

Step 3 Select the **Push Configuration** tab.

default-cgr1000

Group Members Edit Configuration Template **Push Configuration** G

Select Operation

Select Operation 6 Status: Finished

Push Router Configuration

Push SD Card Password

| Name | Push Status | IP Address |
|------------------------|-------------|---------------------------|
| CGR1240/K9+JAF1715BJDP | ERROR | 2001:420:7bf:6e8:0:0:0:25 |

Step 4 In the **Select Operation** drop-down menu, choose **Push SD Card Password**

Step 5 Click **Start**. Click **Yes** to confirm action or **No** to stop action.

Step 6 Select **SD Card protection > Enable**.

SD Card Password Configuration [X]

SD Card protection: Disable
 Enable

Protection Method: Property
 Randomly Generated Password
 Static Password

Push SD Card Password **Cancel**

Step 7 Select the desired protection method:

| |
|---|
| <ul style="list-style-type: none"> • Property: This password is set using a CSV or XML file, or using the Notification Of Shipment file. |
| <ul style="list-style-type: none"> • Randomly Generated Password: Enter the password length. |
| <ul style="list-style-type: none"> • Static Password: Enter a password. |

Step 8 Click **Push SD Card Password**.

Pushing Configurations to Endpoints

To push configuration to mesh endpoints:

Step 1 Choose **CONFIG > Device Configuration**.

Step 2 Select the group or subset of a group to push the configuration to the ENDPOINT list.

Step 3 Click the **Push Configuration** tab.

Note The **Push Configuration** tab supports a subnet view for crmesh endpoints that summarizes:

| | |
|----------------------------------|--|
| Pan ID | Identifies the Personal Area Network Identifier for a group of endpoints (nodes). |
| Subnet Prefix | Identifies the IPv6 subnet prefix for the endpoint. |
| Nodes in Group (Total in Subnet) | Number of nodes within the group and the number of nodes in the subset. |
| Config Synced | Shows how many nodes within a Pan ID are in the process of or have finished a configuration push out of the total nodes in that Pan. |

Step 4 In the **Select Operation** drop-down list, choose **Push ENDPOINT Configuration**.

Step 5 Click **Start**. Confirm action by clicking the **Yes** button or stop the action by clicking the **No** button.

The Push Configuration page displays the status of the push operation for every device in the group. If an error occurs while pushing configuration to a device, the error and its details display in the relevant columns.

In the Status column, one of these values appears:

| |
|---|
| • NOT_STARTED — The configuration push has not started. |
| • RUNNING — The configuration push is in progress. |
| • PAUSED — The configuration push is paused. Active configuration operations complete, but those in the queue are not started. |
| • STOPPED — The configuration push was stopped. Active configuration operations complete, but those in the queue are not started. |
| • FINISHED—The configuration push to all devices is complete. |
| • STOPPING — The configuration push is in the process of being stopped. Active configuration operations complete, but those in the queue are not started. |
| • PAUSING — The configuration push is in the process of being paused. Active configuration operations complete, but those in the queue are not started. |

What to do next

To refresh the status information, click the **Refresh** button.

Certificate Re-Enrollment for ITRON30 and IR500

After endpoints have completed initial enrollment and joined the mesh network, the endpoints may must re-enroll the Utility IDevID and/or the LDevID due to certificate expiration or proactive refresh of the certificates. You can select the appropriate certificate and the supported device types from the following:

Supported Devices:

- IR510 and IR530 (Added in FND 4.7)
- ITRON30 (Added in FND 4.7)

Certificates:

- Get NMS Cert and NPS/AAA Cert
- LDevID Certificate
- IDevID Certificate

The message is sent as a unicast. (Multicast is not supported).

Re-enrollment can be triggered on demand or automatically based on the predefined policy. You can review the status of re-enrollment of a device on the Device Details page for a single device or the Device Configuration page for a group of devices by selecting the **Push Configuration** tab.

Beginning with IoT FND Release 4.7, Certificate Re-enrollment is supported for ITRON30 and IR500 devices:

- Devices page — [Figure 5: DEVICES > FIELD DEVICES > Endpoint Re-Enrollment \(1 of 2\)](#), on page 128
- Device Configuration page — [Figure 7: CONFIG > DEVICE CONFIGURATION > Endpoint Certificate Re-enrollment](#), on page 129
- DTLS Relay Settings — [Figure 8: Support for DTLS Relay Settings and Cert Auto-Renew Settings for ITRON30 and IR500 Devices](#), on page 130
- Additionally, Certificate Information is provided for IR500s — [Figure 9: Certificate Information for IR500](#), on page 130

Figure 5: DEVICES > FIELD DEVICES > Endpoint Re-Enrollment (1 of 2)

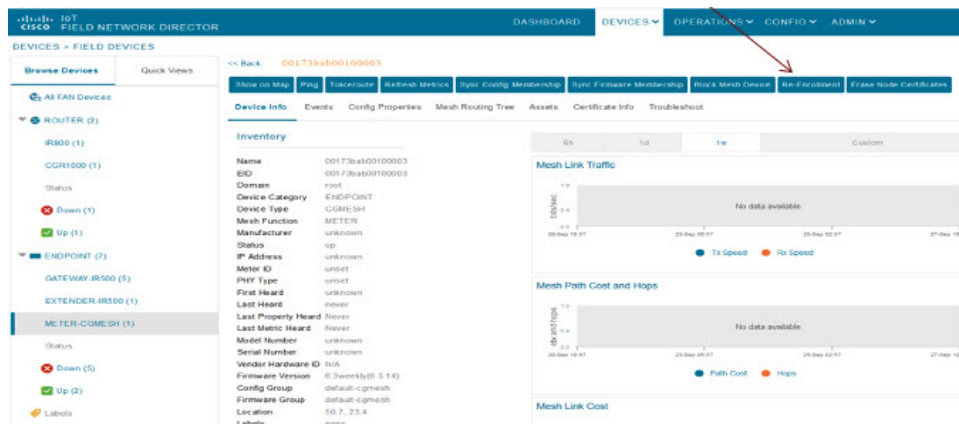


Figure 6: DEVICES > FIELD DEVICES > Endpoint Re-Enrollment (2 of 2)

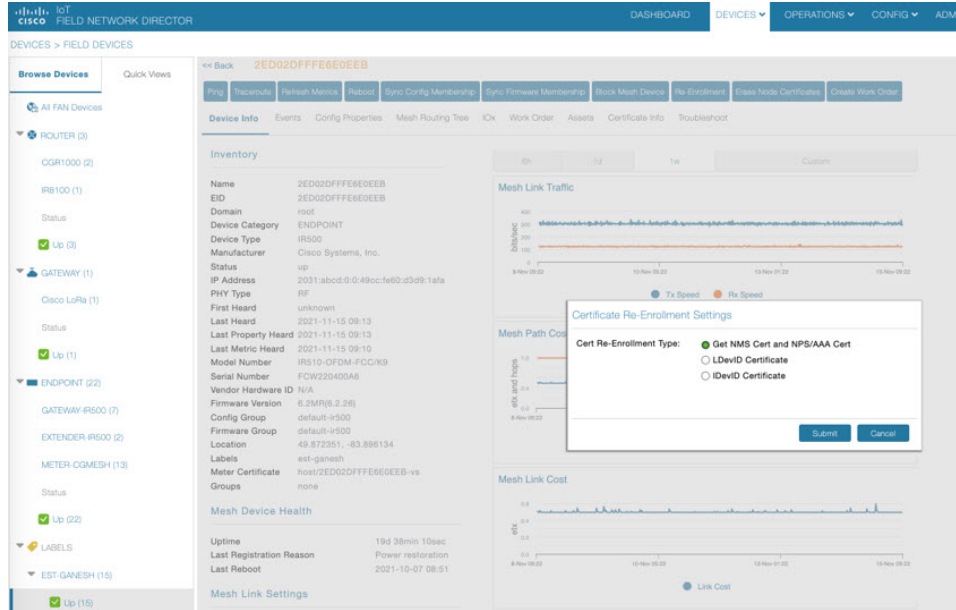


Figure 7: CONFIG > DEVICE CONFIGURATION > Endpoint Certificate Re-enrollment

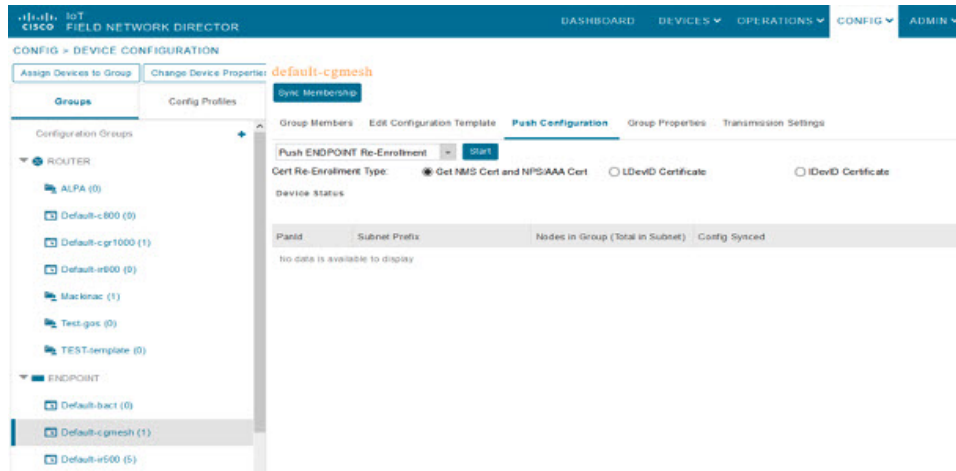
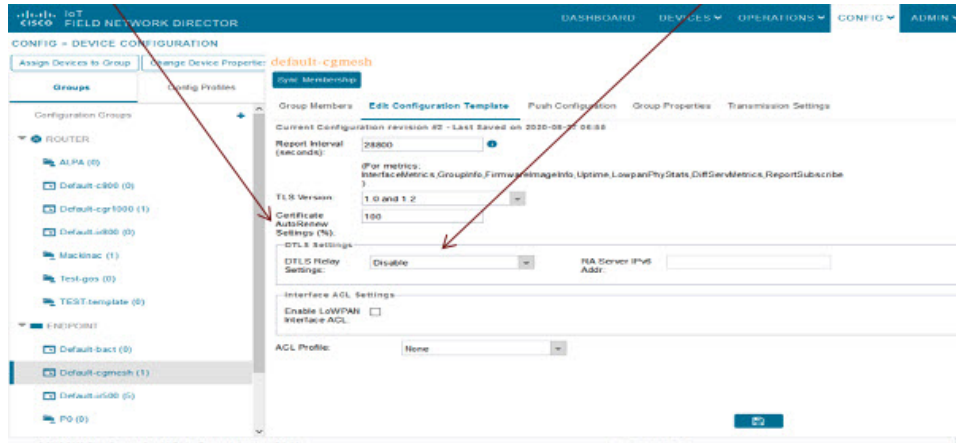
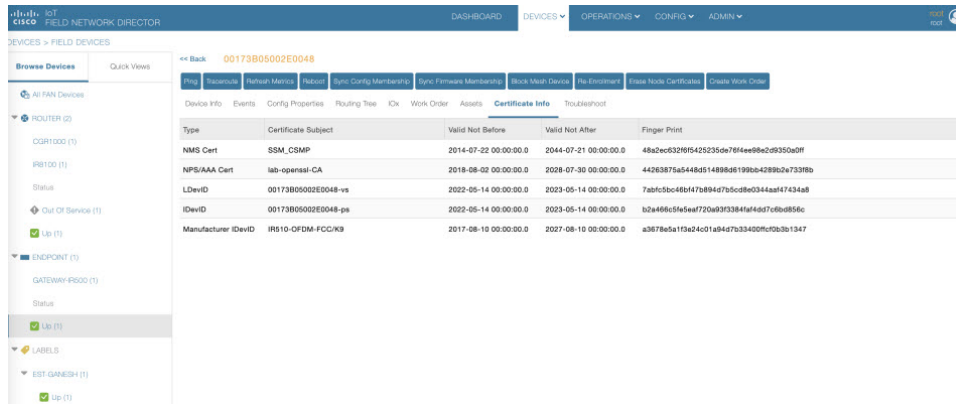


Figure 8: Support for DTLS Relay Settings and Cert Auto-Renew Settings for ITRON30 and IR500 Devices



Use the TLS version drop-down list on the Edit Configuration Template page above, to assign the appropriate TLS version. Options are: 1.2, 1.0 and 1.2 or N/A.

Figure 9: Certificate Information for IR500



New Events for IR500

Additional events are added for IR500 and they display on the **DEVICE > FIELD DEVICES > ENDPOINT** page.

Figure 10: New Events for IR500

| Time | Event Name | Severity | Message |
|-------------------------|------------------------|----------|--|
| 2019-06-07 14:13:02:848 | Enroll Success | INFO | Device enrollment succeeded. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |
| 2019-06-07 14:13:02:592 | Authentication Failure | MAJOR | Device authentication failed. |
| 2019-06-07 14:13:02:503 | Enroll Request | INFO | Device sent enroll request. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |
| 2019-06-07 13:44:44:683 | Enroll Success | INFO | Device enrollment succeeded. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |
| 2019-06-07 13:44:44:415 | Authentication Success | INFO | Device authentication succeeded. |
| 2019-06-07 13:44:44:332 | Enroll Request | INFO | Device sent enroll request. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |
| 2019-06-07 13:36:39:101 | Enroll Success | INFO | Device enrollment succeeded. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |
| 2019-06-07 13:36:38:847 | Authentication Success | INFO | Device authentication succeeded. |
| 2019-06-07 13:36:38:770 | SSL Error | INFO | |
| 2019-06-07 13:36:38:692 | Enroll Request | INFO | Device sent enroll request. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |
| 2019-06-07 13:32:26:877 | CACert Response | INFO | Device received response to get cacerts request. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |
| 2019-06-07 13:32:26:727 | CACert Request | INFO | Device sent request to get cacerts. The relay ip is 2002:db9:1111:2222:a490:3f1a:88b7:d40f. |

Audit Trail for Re-enrollment for Gateway-IR500 Endpoints

Listed below is the new operation tracked and the items reported for Re-enrollment on the **ADMIN > SYSTEM MANAGEMENT > AUDIT TRAIL**:

Operation: Re-enrollment (Get NMS Cert and NPS/AAA Cert)

Status: Initiated

Details: Group default-cg-mesh

Device category: endpoint

Figure 11: Audit Trail for Re-enrollment

| Date/Time | Domain | User Name | IP | Operation | Status | Details |
|---------------------|--------|-----------|---------------|---|-----------|---|
| 2020-09-27 22:46:18 | root | root | 10.65.231.202 | Re-Enrollment (Get NMS Cert and NPS/AAA Cert) | Initiated | Group: default-cg-mesh, Device Category: endpoint |
| 2020-09-27 22:33:35 | root | root | 10.65.231.202 | Login | Success | N/A |
| 2020-09-25 00:04:50 | root | root | 10.65.231.196 | Logout | Success | N/A |
| 2020-09-24 23:18:34 | root | root | 10.65.231.196 | Login | Success | N/A |
| 2020-09-24 22:18:24 | root | root | 10.24.43.232 | Logout | Success | N/A |
| 2020-09-24 21:47:27 | root | root | 10.24.43.232 | Login | Success | N/A |
| 2020-09-24 19:18:53 | root | root | 10.24.43.232 | Logout | Success | N/A |
| 2020-09-24 18:47:51 | root | root | 10.24.43.232 | Login | Success | N/A |
| 2020-09-24 17:05:50 | root | root | 10.24.43.232 | Logout | Success | N/A |

Monitoring a Guest OS

Cisco IOS CGR1000s and IR800s support a virtual machine to run applications on a Guest OS (GOS) instance running beside the Cisco IOS virtual machine. The GOS is Linux. Applications running on the GOS typically collect statistics from the field for monitoring and accounting purposes. The Cisco IOS firmware bundle installs a reference GOS on the VM instance on the CGR or IR800s. IoT FND supports the following role-based features on the GOS:

- Monitoring GOS status
- Upgrading the reference GOS in the Cisco IOS firmware bundle



Note IoT FND only supports the reference GOS provided by Cisco.

You monitor a GOS on the **DEVICES > Field Devices** on the CGR1000 or IR829 configuration page.

Installing a GOS

Depending on CGR factory configuration, a GOS may be present in the VM instance. The GOS installs with the Cisco IOS firmware bundle (see [Router Firmware Updates](#)). The GOS, Hypervisor, and Cisco IOS all upgrade when you perform a Cisco IOS image bundle installation or update.

After any Cisco IOS install or upgrade, when IoT FND discovers a GOS, it checks if the initial communications setup is complete before it performs the required setup. The CGR must have a DHCP pool and Gigabit Ethernet 0/1 interface configured to provide an IP address and act as the gateway for the Guest OS. See the [Cisco 1000 Series Connected Grid Routers Configuration Guides](#) web portal for information on configuring the CGR.



Note If the router is configured with Guest-OS CLI during the router's registration with FND, FND detects that Guest-OS is running and populates a new Guest OS tab on the Device Info page for that particular router. From that page, you can trigger a Guest-OS restart. After the Guest-OS is restarted, a pop-up with the status of the operation is seen on the UI and messages are logged in the server.log file.

Restarting a GOS

You can trigger a Guest-OS restart from the Guest OS tab. Select the Restart GOS button and select Yes to confirm restart. Once the Guest-OS restarts, a pop-up with the status of the operation appears in the UI and messages are logged in the server.log file.

Figure 12: DEVICES Field Devices Information Page Showing Guest OS tab and Restart GOS Button

<< Back **CGR1240/K9+JAF1623BNLD**

Ping Traceroute Refresh Metrics Reboot Refresh Router Mesh Key Create Work Order

Device Info Events Config Properties Running Config Mesh Routing Tree Mesh Link Traffic Router Files Raw Sockets **Guest OS**

Restart GOS

| | |
|----------------------|---------------------------|
| Name: | CGR1000_JAF1623BNLD-GOS-1 |
| Status: | up |
| IP Address: | 192.168.168.2 |
| OS Version: | 1.6.1.1 |
| OS Family: | Linux |
| External IP Address: | unset |
| IOx Access Port: | 8443 |

This section includes the following topics:

- [Pushing GOS Configurations, on page 133](#)

Pushing GOS Configurations

You can push the GOS configuration to the CGR using the IoT FND config template. This is the only way to configure the DHCP pool.

Application Management Support in IoT FND

Cisco IoT FND supports application management for IR1100 and IR1800 devices. The OS used is Polaris OS (IOS-XE). IOx node can be started and stopped from the IoT FND UI. The docker applications can be installed in the IR1100 or IR1800 device and are also managed by IoT FND from the APPS main menu and from the Device Details page (App tab and IOx tab) when the IR1100 or IR1800 device is registered with IoT FND and Fog Director (FD) integrated environment.



Note The application management for IR1100 and IR1800 is supported only on OVA installations and not on standalone IoT FND installation.

Prerequisites

- The configuration required for the application hosting are:
 - Enabling IOx
 - Configuring a VirtualPortGroup to a Layer 3 Data Port

For more configuration related information, see [Cisco Catalyst IR1101 Rugged Series Router Software Configuration Guide](#) or [Cisco Catalyst IR1800 Rugged Series Router Software Configuration Guide](#).

- FND and FD Integrated OVA with FD version v1.18.1 and above.

Registering IR1100 or IR1800 Devices with IoT FND through CSV

To register the device:

-
- Step 1** Prepare the CSV and add the IOx device to IoT FND. The CSV format is in the following format:
eid,name,status,lastHeard,meshEndpointCount,runningFirmwareversion,ip,openIssues,labels,lat,lng
IR1101-K9+FCW23500H4Z,IR1101-K9+FCW23500H4Z,up,Jul 12 2022 8:21:46 AM
UTC,17.05.01,10.104.198.12,49.933798, 65.696298
- Step 2** In IoT FND UI, navigate to **Devices > Field Devices > Add Devices**.
- Step 3** Specify the location of your CSV file and click **Add**.

Once the device is registered in IoT FND, the App tab in the Field Devices page is enabled.

Starting the IOx Service in Device Details Page

In the device details page:

- Step 1** Navigate to IOx tab check whether IOx is started.
- Step 2** Click **Start IOx** button if the service has not started.

The screenshot shows the Cisco IoT Field Network Director interface. The top navigation bar includes 'DASHBOARD', 'DEVICES', 'OPERATIONS', 'CONFIG', 'ADMIN', and 'APPS'. The breadcrumb trail is 'DEVICES > FIELD DEVICES'. The main content area displays the details for device 'IR1101-K9+FCW23500H4Z'. A left sidebar shows a tree view of devices, including 'All FAN Devices' and 'ROUTER (5)'. The device details section includes buttons for 'Show on Map', 'Ping', 'Traceroute', 'Refresh Metrics', and 'Reboot'. Below these are tabs for 'Device Info', 'Events', 'Config Properties', 'Running Config', 'Router Files', 'Raw Sockets', 'App', 'IOx', and 'Assets'. The 'IOx' tab is active, showing a 'Start IOx' button and a 'Stop IOx' button. A table below lists device attributes:

| | |
|-------------|---------------------------|
| EID | IR1101-K9+FCW23500H4Z-IOX |
| IP Address | 10.104.198.12 |
| Access Port | 443 |
| Version | unknown |
| Status | down |

- Step 3** Click **Yes** in the confirmation dialog box.
- Step 4** Navigate to App tab and click **Show Advanced**.

Note Click **Refresh Device** in the Troubleshooting section, if the registered device is not populating the resource usage information in App Tab. The host information and device details are fetched from the device to IoT FND.

<< Back **IR1101-K9+FCW23500H4Z**

Show on Map Ping Traceroute Refresh Metrics Reboot

Device Info Events Config Properties Running Config Router Files Raw Sockets **App** IOx Assets

Device Details - FCW23500H4Z

Host Information

Version: 2.4.0.0

Contact Person:

IP Address: 10.104.198.12

Port: 443

Profile: Default Profile

[Hide Advanced](#)

DEVICE DETAILS | LAYERS | OUTSTANDING ACTIONS

Last Heard: just now

Serial Number: FCW23500H4Z

Managed By: External Device Manager

Tags:

Description:

IOx Release: 2.0

Resource Usage

| Resource | Used (%) | Available (%) |
|-------------|----------|---------------|
| CPU [Units] | 0 | 100 |
| Memory [MB] | 0 | 100 |
| Disk [MB] | ~5 | ~95 |

Troubleshooting

Collect Debug Logs: Yes No

[Download Tech Support Logs](#) [Device Diagnostics](#)

[View Device Logs](#) [Refresh Device](#)

App/Service Details

No apps are installed on this device

Note If the last heard state of the device is Just now, then it confirms that the device is properly registered and started with IOx service.

Importing the Application in APPS Main Menu

If the device is refreshed successfully through FD and properly discovered by IoT FND, navigate to APPS main menu and install the application to the IOx node in the router.

Step 1 Click **Import App**.

Step 2 Select the package from the local drive and click **Import**. The application is imported and listed in the left pane.

CISCO IoT FIELD NETWORK DIRECTOR DASHBOARD DEVICES OPERATIONS CONFIG ADMIN APPS root root

APP MANAGEMENT

Import App

- MLABBE/IPERF3 (0)
- IOX-IR1101-MODBUSTCP-BR-P... (0)
- EL_IR1101 (0)
- SAMPLENODEAPP (0)

Import New App

IOx Package OVA Docker

Upload an application package created via the IOx SDK.

Package File:

Import

App Type: DOCKER

Resource Profile: custom

Author:

[Edit App](#)

Installing the Application

Once the import is complete, select the application which you want to install and click **Install**.



Note If you install the application without configuring the interface or enabling the IOx, you will get the following error "No networks have been configured on this device" and the application installation will fail.

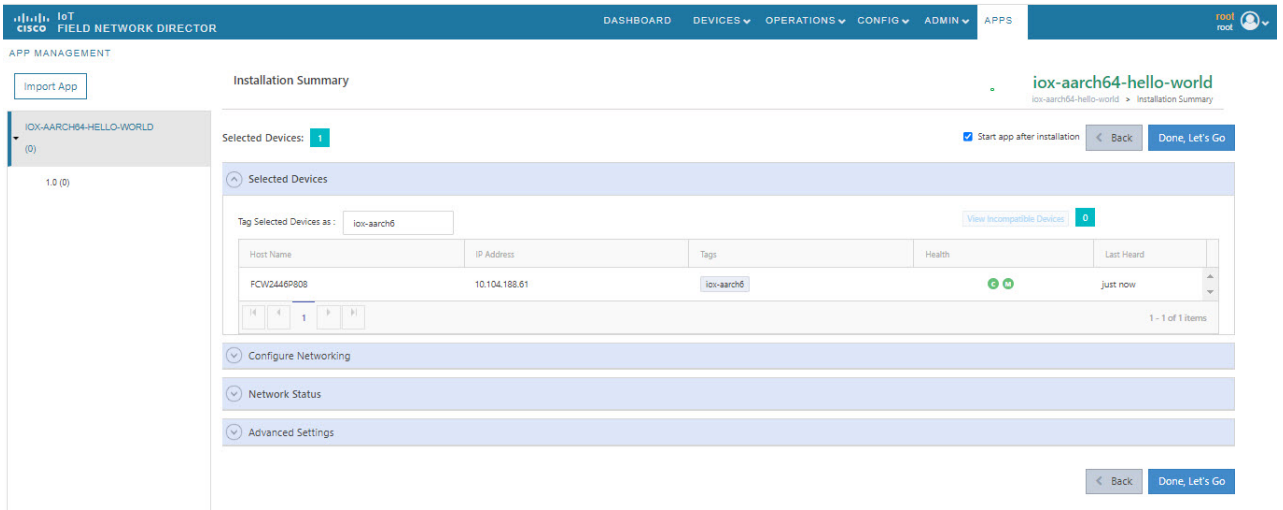
Step 1 Select the device in which the application must be installed.

Step 2 Click **Add Selected Devices**. The device is added to the Selected Devices section where the Last Heard status of the device can be seen.

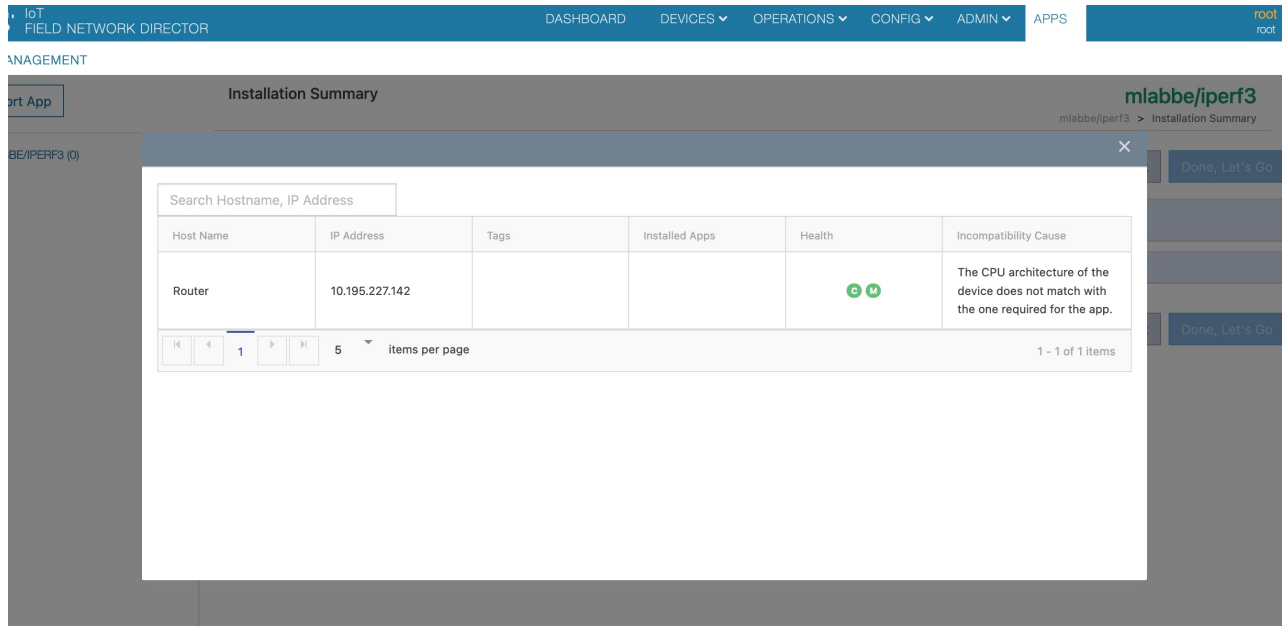
Note As the device is recently registered, the status of the device is shown as just now.

Step 3 Click **Next**.

Step 4 Check the Installation Summary where the device details are given in five different tabs and click **Done, Let's Go**.

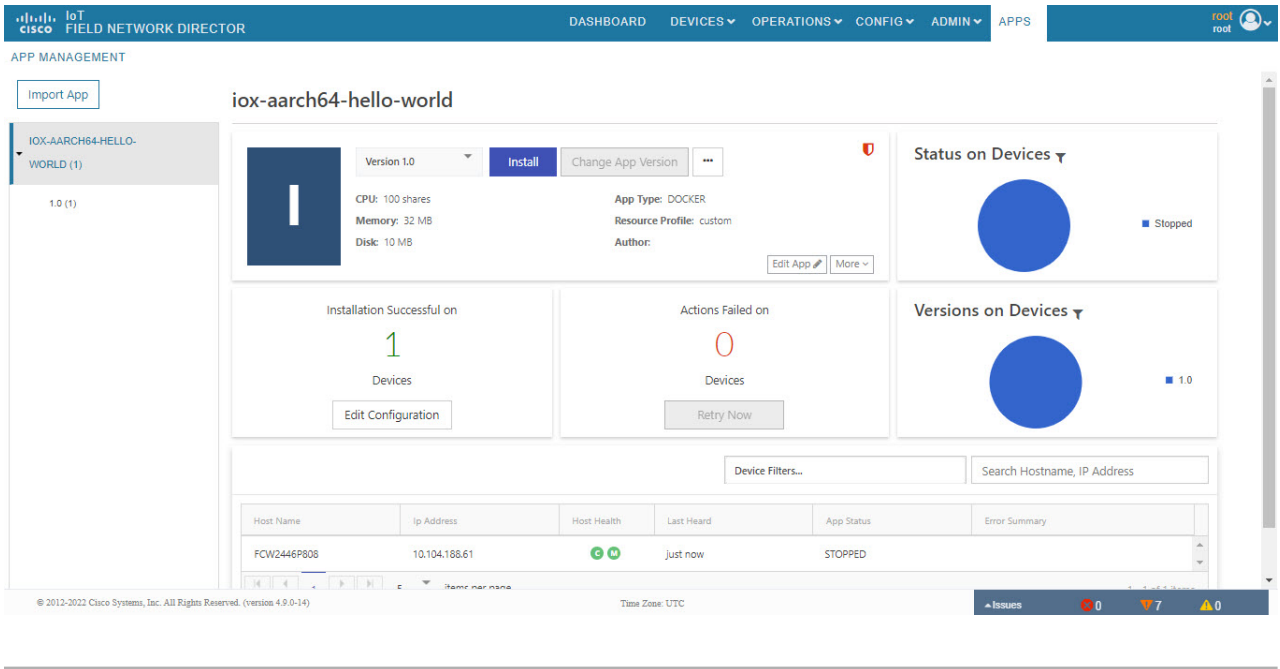


Note If you install incompatible application, then you will get the following CPU architecture error.



Step 5 Click **Done, Let's Go**. The application is activated for the device and the installation process is started.

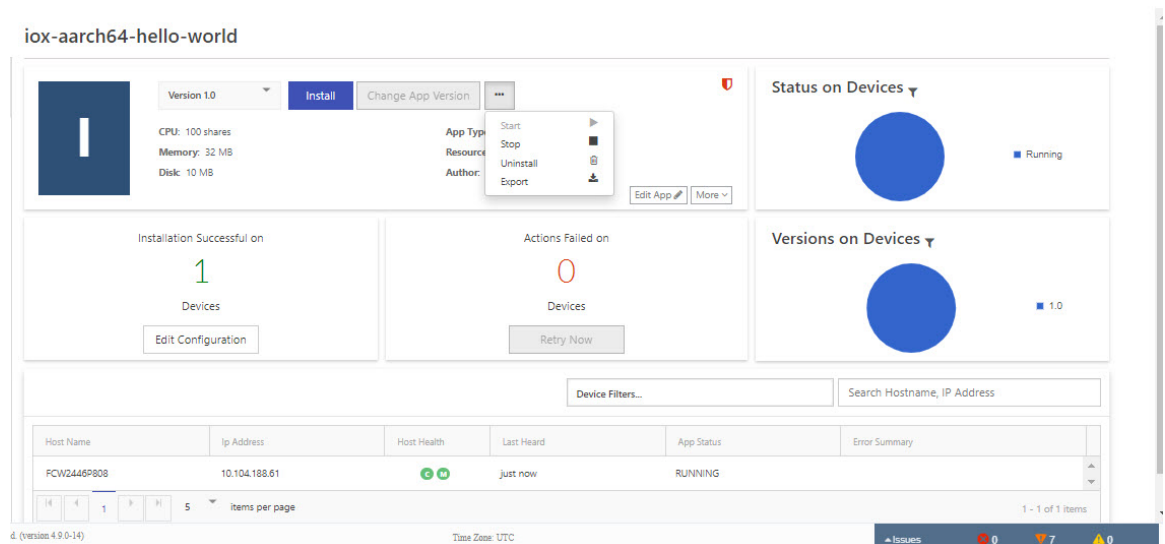
“Installation Successful on device” message appears once installation is complete. The device that is capable of IOx is discovered automatically and the Host Name, Ip Address are properly populated in IoT FND.



Managing the Application

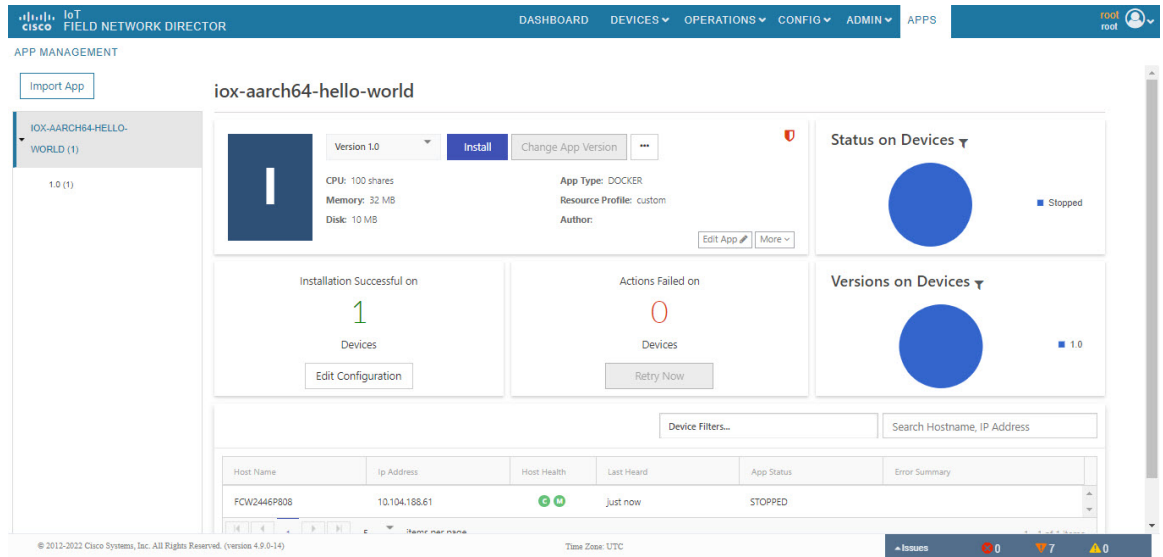
This section describes how to start, stop, and uninstall the application from the APPS menu.

Go to APPS menu and click the application. As the application is just installed and started, the other options are listed. Click ... icon to use them.

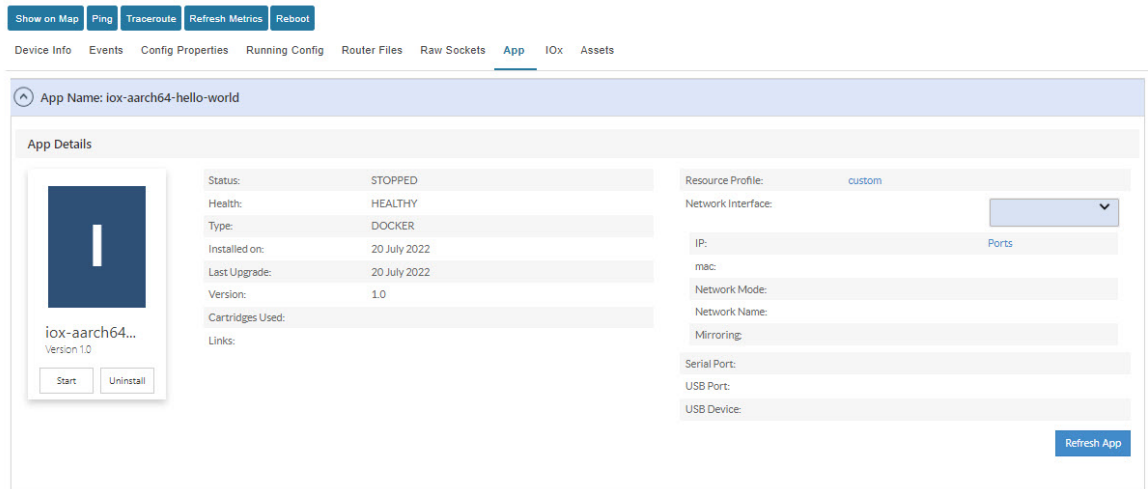


Stopping the Application

In the APPS menu, select the application and choose Stop from the drop-down list. Follow the same procedure as for installing the application and click **Done, Let's Go**. The following screen “Stopping iox-aarch64-hello-world succeeded on 1 device(s).” appears in the App management page.



Note Navigate to App tab in the Device Details page to check the status of the application under App/Service Details section. The status is shown as STOPPED.



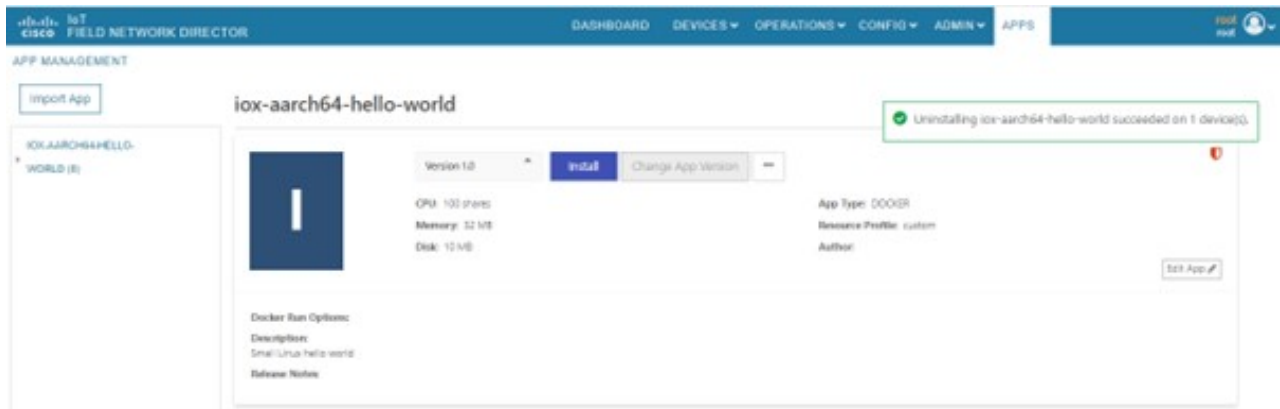
You can either start or uninstall the application from this page or from the APPS main menu. If you click **Uninstall**, the operation is complete and the following message is displayed “Successfully performed undeploy action on iox-aarch64-hello-world app.”

Uninstalling the Application

Go to APPS menu, click the application and choose Uninstall from the drop-down list.

Step 1 In the Uninstall App page, select the device and click **Add Selected Devices**.

Step 2 Click **Done, Lets go**. The uninstallation is successful.



Exporting the Application

When you want to export the application and save it in the local drive, you can use this method. Go to APPS menu, click the application and choose Export from the drop-down list. The application gets downloaded.

Managing Files

Use the **CONFIG > Device File Management** page to transfer and execute dual backhaul and Embedded Event Manager (EEM) scripts on the router. The Template module performs file validation. This section includes the following topics:

- [File Types and Attributes, on page 141](#)
- [Adding a Router Device File to IoT FND, on page 141](#)
- [Transferring Files, on page 143](#)
- [Viewing Files, on page 144](#)
- [Monitoring Files, on page 144](#)
- [Monitoring Actions, on page 144](#)
- [Deleting Files, on page 145](#)



Note File management is role-dependent and may not be available to all users. See [Managing Roles and Permissions](#) in the Managing User Access chapter.

File Types and Attributes

Two types of EEM scripts are used on the router: an embedded applet, and Tool Command Language (TCL) scripts that execute on the router individually. You can upload and run new EEM TCL scripts on the router without doing a firmware upgrade. EEM files upload to the *eem* directory in router flash memory. These scripts display in the **Import File** page File Type column as *eem script*. You must edit the configuration template file to activate the EEM TCL scripts (see [Editing the ROUTER Configuration Template, on page 100](#)). This feature works with all router OS versions currently supported by IoT FND.

You can also transfer other file types to the router for better file management capability. You must first import the files to IoT FND to upload files to the router. IoT FND processes the file and stores it in the IoT FND database with the following attributes:

- Filename
- Description
- Import Date/Time
- Size
- Sha1 Checksum
- MD5 Checksum
- File Content

Adding a Router Device File to IoT FND

When you want to upload router device files to be managed by IoT FND, go to **CONFIG > DEVICE FILE MANAGEMENT** within the application.

At that page, select **Actions > Upload** to get to the Upload File to Routers page ([Figure 13: Search for a Specific CGR Device File Name and Upload to FND Router Page, on page 142](#)). This page provides you the ability to search for a specific device by its name such as CGR1120/K9+JAF1648BBCT or you can search by an abbreviated string such as CGR1120/K9+JAF that will display a list of all routers that share that string ([Figure 14: Upload Multiple CGR Files Within a Given String Search Range to the FND Router Page, on page 142](#)).

Additionally, you can enter the File Path to the router in the File Path field on the page.

The searches yield the number of routers available to upload (based on your search criteria) for management by IoT-FND and displays on the Upload File to Routers page.

You can define how many devices display on the screen by selecting a value from the drop-down menu at the far-right of the screen. Options are 10 (default), 50, 100 and 200. You can remove the check mark next to any individual router file that you do not want to upload.

After you finalize the list you want to upload, click Upload File.

Figure 13: Search for a Specific CGR Device File Name and Upload to FND Router Page

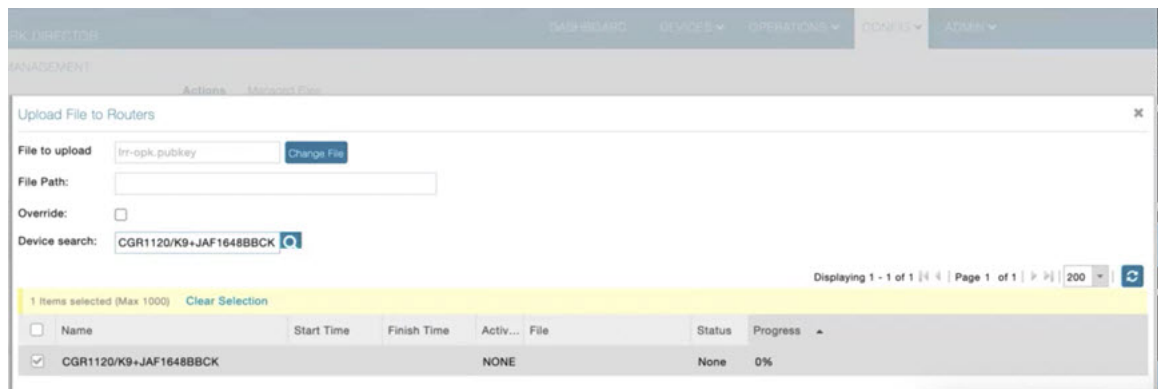
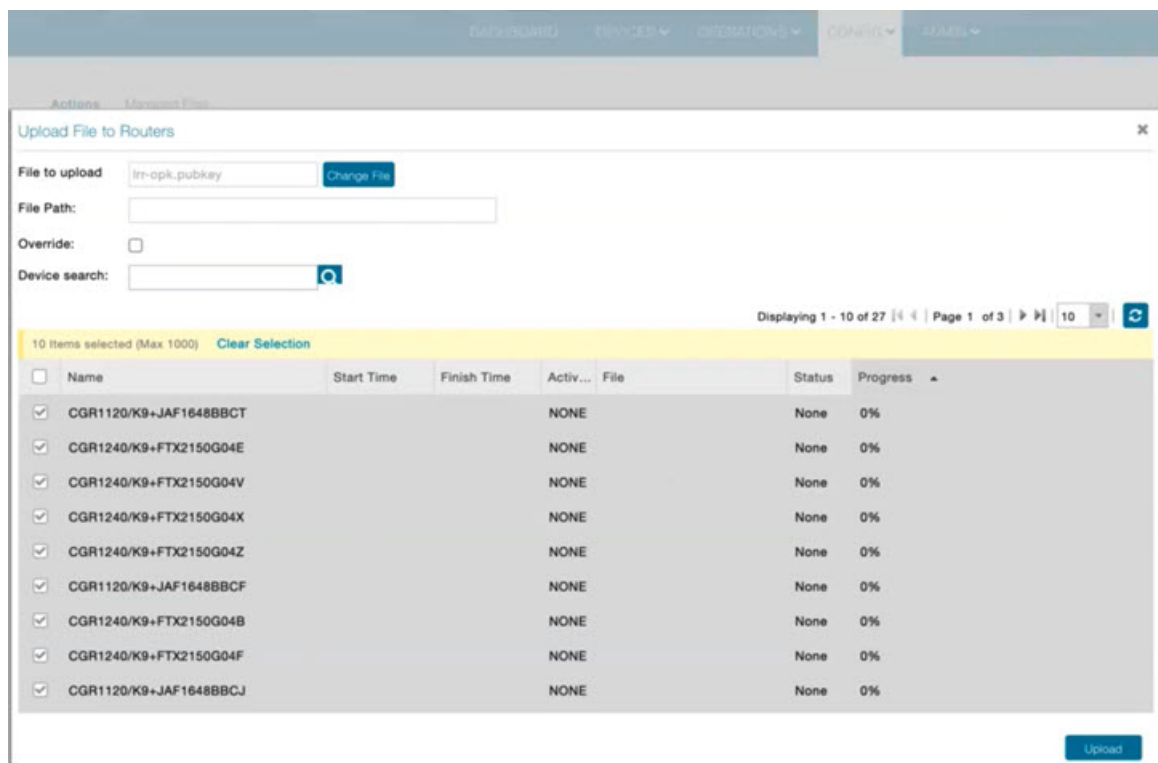


Figure 14: Upload Multiple CGR Files Within a Given String Search Range to the FND Router Page



Deleting a File from IoT FND

You can also delete imported files from the IoT FND database if the file is not in an active file transfer. This action only removes the file from the IoT FND database, not from any routers that contain the file. Click the Name hyperlink to view uploaded text files (file size must be less than 100 KB).

To delete a file from IoT FND:

Step 1 On the **CONFIG > Device File Management** page, select a file from the List dialog box (far-left panel).

- Step 2** At the **Actions** tab, click **Delete**.
- Step 3** At the **Delete from List** panel, select a file and click **Delete File**.
-

Transferring Files

You can transfer files from the NMS database to any firmware, configuration or tunnel provisioning group, or to individual routers. The maximum import file size is 200 MB.

To perform a file transfer:

- Step 1** On the **CONFIG > Device File Management** page, select the group to transfer the file from the **Browse Devices** left pane.
- Step 2** Click **Import Files** or **Upload** on the **Actions** tab. The **Select File from List** dialog box displays.
- Step 3** Select the file to transfer to the routers in the selected group.
- Step 4** Click **Upload File**.
The **Upload File to Routers** dialog box displays.
- Step 5** Check the check boxes of the routers to which you want to transfer the file.
- Step 6** Click **Upload**.
-

What to do next

If there is no file transfer or deletion, configuration push, firmware upload, or install or reprovision operations in progress for the group, the upload starts.

You can choose to transfer files to all routers in the selected group or select only a subset of the routers in the group. You can also select another group and file to perform a separate file transfer or deletion simultaneously.

All files that are transferred from IoT FND reside on the router in `flash:/managed/files/` for Cisco IOS CGRs.

The status of the last file transfer is saved with the group as well as the operation (firmware update, configuration push, and so on) and status of the group.

The following file transfer status attributes are added to all group types:

- File Operation: upload
- Start Date/Time of the last transfer
- End Date/Time
- Filename
- Allow overwrite: Select True to allow overwrite of file on the CGR
- Success Count
- Failure Count
- Total Count: The number of CGRs selected for the operation

- Status: NOTSTARTED, RUNNING, FINISHED, STOPPING, STOPPED

Viewing Files

To view imported text file content:

-
- Step 1** Select **CONFIG > Device File Management**.
 - Step 2** Click the EID link (such as CGR1240/K9+JAF1626BLDK) listed under the Name column to display the Device Info pane.
 - Step 3** Click the **Router Files** tab.
 - Step 4** Click the filename link to view the content in a new window.
-

What to do next



-
- Note** IoT FND only displays files saved as plaintext that are under 100 KB. You cannot view larger text files or binary files of any size. Those file types do not have a hyperlink.
-

Monitoring Files

On the **CONFIG > Device File Management** page, click the **Managed Files** tab to view a list of routers and the files uploaded to their `.../managed/files/` directories. Devices listed in the main pane are members of the selected group.

The following information is included in this list:

- EID link (Name) to the Device Info page
- Number of files (#Files) stored on the device
- File Names uploaded

You can use the **Filter By File Name** drop-down menu to only view devices that contain a particular file. Select **All** from the menu to include all devices in the group. Click the refresh button to update the list during file transfer or deletion processes.

Monitoring Actions

On the **CONFIG > Device File Management** page, click the **Actions** tab to view the status of the last file transfer or last file deleted for routers in the selected group. You can click the Cancel button to terminate any active file operation.

The Actions tab lists the following attributes:

- Start Time and Finish time of the last transfer
- File name

- Status of the process: UNKNOWN, AWAITING_DELETE, DELETE_IN_PROGRESS, DELETE_COMPLETE, CANCELLED, FINISHED, NONE, NOTSTARTED, UPLOAD_IN_PROGRESS, UPLOAD_COMPLETE, STOPPING, STOPPED
- Completed Devices: Displays the following total number of (upload complete/total number of target devices)
- Error/Devices: Number of errors and errored device count
- File Path
- Status: Icon displays: ?, X or check mark
- Name: EID link to Device Info page
- Last Status Time
- Activity: UPLOAD, DELETE, NONE
- File: Name of file
- Status: Text description of status
- Progress: Percentage number
- Message: Describes any issues discovered during the process
- Error: Description of the error type

Deleting Files

To delete files from routers:

-
- Step 1** On the **CONFIG > Device File Management** page, within the **Browse Devices** pane, select the file that you want to delete.
- Step 2** On the **Actions** tab, click **Delete**.
- Step 3** In the **Delete file from List** dialog, select a file to delete.
You can delete the file from all routers in the selected group or any subset of routers in the group.
- Step 4** Click **Delete File**.
The **Delete File from Routers** dialog box displays.
- Step 5** Check the check boxes of the routers from which you want to delete the file.

- | |
|---|
| <ul style="list-style-type: none"> • You can click Change File to select a different file to delete from the selected routers. |
| <ul style="list-style-type: none"> • You can select multiple routers. |
| <ul style="list-style-type: none"> • Only one file can be deleted at a time. |
| <ul style="list-style-type: none"> • You can click Clear Selection and (x) close the windows to stop deletion. |

Step 6 Click **Delete**.

If there are no file transfer or deletion, configuration push, firmware upload, or install or reprovision operations in progress for the group, the delete operation begins. IoT FND searches the.../managed/files/ directory on the devices for the specified file name.

Note On deletion, all file content is purged from the selected devices, but not from the IoT FND database. File clean-up status displays for the selected group.

You can select another group and file to perform a separate file deletion while file transfer or deletion processes are in progress for this group. When you cancel file deletion process before it completes, the currently running file deletion process completes and all waiting file deletion processes are cancelled.

The following deletion file status attributes are added to all group types:

- File Operation: delete
- Start Date/Time of the last transfer
- End Date/Time
- File name
- Success Count
- Failure Count
- Total Count: The number of CGRs selected for the operation
- Status: UNKNOWN, AWAITING_DELETE, DELETE_IN_PROGRESS, DELETED, CANCELLED
- Percentage Completed
- Error Message
- Error Details

Hardware Security Module

IoT FND accesses the HSM (Hardware Security Module) server using the HSM Client.

In order for IoT FND to access the HSM Server, the HSM Client corresponding to the HSM Server version must be installed on the Linux server where the IoT FND application server is installed.

IoT FND is integrated with the HSM Client by using the HSM client API. The HSM client assigns a slot number to the HSM Server and also to the HA Group. On HSM Client 5.4 or earlier, the slot numbering started from one (1). However, in HSM Client 6.x and later, the slot numbering starts from zero (0).



Note IoT FND gets the slot value dynamically from the HSM Client API. Sometimes during an upgrade from 5.4 to 7.3, the slot ID change is not dynamically populated. (CSCvz38606)



Note HSM Client 5.4 uses slot ID 1 (one). However, HSM Client 6.x and onward, slot ID 0 (zero) is used by the HSM client. The IoT FND application gets the value of the slot ID dynamically from the HSM client. The slot ID change will be communicated to the FND server by the HSM Client API upon restart of the IoT FND application. However, in some cases, the HSM client fails to send the correct value of the slot to the FND application server.

In such cases, where the FND Application Server has a value of 1 for the slot ID, but the HSM Client is using slot 0, and the HSM Client API is not giving the correct value dynamically, we can set the slot ID manually to one (1) in the HSM Client configuration file `-/etc/Chrystoki.conf` with the below:

```
Presentation = {OneBaseSlotID=1;}
```

Verification of FND and HSM Integration After FND and HSM Upgrade

If HSM is deployed with a FND application for storing the CSMP keys and certificates; then, after a FND upgrade or after a HSM client upgrade, the following checks can be made to ensure that HSM integration is working.

To verify FND and HSM Integration after an FND and HSM upgrade, do the following:

Step 1 Go to **Admin > Certificates** in the FND GUI. Check to see if the CSMP certificate is present. If the CSMP certificate is missing, then follow the steps listed in the common errors table for “HSM 5.x certificate will not load.”

Note If it is a High Availability (HA) setup for the FND server, then follow the step above for both FND servers.

Step 2 Enter `cat/opt/cgms/server/cgms/log/server.log | grep HSM`
`cat/opt/cgms/server/cgms/log/server.log | grep HSM`

Retrieved public key:

```
3059301306072a8648ce3d020106082a8648ce3d03010703420004d914167514ec0a110f3170eef74
2a000572cea6f0285a3074db87e43da398ab016e40ca4be5b888c26c4fe91106cbf685a04b0f61d599
826bdbcff25cf065d24
```

Note If it is a High Availability (HA) setup for the FND server, then follow the step above for both FND servers.

Step 3 Check the connectivity of HSM client and HSM server is good. Check if NTLS is established on port 1792 and check if the HSM client is able to retrieve the HSM partition number and HSM partition name of the HSM partition from the HSM server. Use the `.vtl verify` and `ccfg listservers` command in the `lunacm` utility as below:

```
[root@fndblr17 ~]# cd /usr/safenet/lunaclient/bin
[root@fndblr17 bin]#
[root@fndblr17 bin]# ./vtl verify
vtl (64-bit) v7.3.0-165. Copyright (c) 2018 SafeNet. All rights reserved.
The following Luna SA Slots/Partitions were found:
Slot Serial # Label
====
- 1358678309716 TEST2
TEST2 is partition name
1358678309716 is the serial number assigned to partition TEST2
[root@fndblr17 bin]# ./lunacm
lunacm (64-bit) v7.3.0-165. Copyright (c) 2018 SafeNet. All rights reserved.
Available HSMs:
```

```

Slot Id -> 0
Label -> TEST2
Serial Number -> 1358678309716
Model -> LunaSA 7.4.0
Firmware Version -> 7.4.2
Configuration -> Luna User Partition With SO (PED) Key Export With Cloning Mode
Slot Description -> Net Token Slot
Slot Id -> 4
HSM Label -> TEST2HAGroup1
HSM Serial Number -> 11358678309716
HSM Model -> LunaVirtual
HSM Firmware Version -> 7.4.2
HSM Configuration -> Luna Virtual HSM (PED) Key Export With Cloning Mode
HSM Status -> N/A - HA Group
Current Slot Id: 0
lunacm:>ccfg listservers
Server ID Server Channel HTL Required
-----
1 172.27.126.15 NTLS no
Command Result : No Error
lunacm:>exit
[root@fndblrl17 bin]#

```

- Step 4** Check if the `cmu list` command is able to retrieve the label of the key and CSMP certificate. This will ask for password. The password is same as the HSM partition. In case of HA, it will be the password of the HSM HAGroup.

```

[root@fndblrl17 bin]# cd /usr/safenet/lunaclient/bin
[root@fndblrl17 bin]# ./cmu list
Certificate Management Utility (64-bit) v7.3.0-165. Copyright (c) 2018 SafeNet. All rights reserved.
Please enter password for token in slot 0 : *****
handle=2000001 label=NMS_SOUTHBOUND_KEY
handle=2000002 label=NMS_SOUTHBOUND_KEY--cert0
You have new mail in /var/spool/mail/root
[root@fndblrl17 bin]#

```

- Step 5** If steps 3 and 4 are successful, it means that the HSM client and HSM communication is good. However, sometimes, there will be an issue with the HSM client API and FND. In such cases, try enabling CK logs as noted below. CK logs are a diagnostic utility of the HSM client. CK logs are resource intensive, so, enable them only when required and disable them after use.

When `cklog` is enabled, then, the log file will be created in `/tmp` directory.

This file will generate logs related to FND server access to HSM.

Sometimes it is possible that the HSM client to HSM server is up. However, the FND server is not able to connect to HSM client. In such cases, it will help to find the communication logs between the FND server and also the HSM server.

To enable cklogs:

- Go to directory: `/usr/safenet/lunaclient/bin`, then run the command, `./vtl cklogsupport enable`.

```

[root@fndserver ~]#cd /usr/safenet/lunaclient/bin
[root@fndserver bin]# pwd
/usr/safenet/lunaclient/bin
[root@fndserver bin]#./vtl cklogsupport enable
vtl (64-bit) v7.3.0-165. Copyright (c) 2018 SafeNet. All rights reserved.
Chrystoki2 LibUNIX = /usr/safenet/lunaclient/lib/libCryptoki2.so
Chrystoki2 LibUNIX64 = /usr/safenet/lunaclient/lib/libCryptoki2_64.so
Cklog not enabled (entry is Null)
Enabling cklog
[root@fndserver bin]#

```


- The location of the cklog file generated is **/tmp/cklog.txt**.

```
[root@fndserver bin]# cd /tmp
[root@fndserver tmp]# ls | grep cklog.txt
cklog.txt
[root@fndserver tmp]#
```

Note HSM does not recommend cklogs to be enabled all the time. Please enable it for troubleshooting and then disable it after use.

To disable:

```
[root@fndserver bin]# ./vtl cklogsupport disable
```

The Linux server will stop logging the FND communications to and from HSM server when **cklog** is disabled. The log file, **/tmp/cklog.txt** itself is not deleted. When it is enabled again, then, the new logs will be appended to the old logs. If this is not desirable, then after disabling, the cklogs can be renamed if the file is needed or deleted if it is no longer needed.

For example, **cklog.txt** is renamed as **cklog_old_<date>.txt**

```
[root@fndserver ~]# cd /tmp
[root@fndserver tmp]# ls -al | grep cklog.txt
-rw-r--r--. 1 root root 12643866 Oct 11 00:17 cklog.txt
[root@fndserver tmp]#
[root@fndserver tmp]# mv cklog.txt cklog_old_11oct21.txt
You have new mail in /var/spool/mail/root
[root@fndserver tmp]# ls -al | grep cklog.txt
[root@fndserver tmp]#
[root@fndserver tmp]# ls -al | grep old
-rw-r--r--. 1 root root 12646086 Oct 11 00:20 cklog_old_11oct21.txt
[root@fndserver tmp]#
```

Demo and Bandwidth Operation Modes

The Demo and Bandwidth Operation Modes allow you define the application protocol (HTTP or HTTPS) to use for communication between FND and the router to minimize setup and bandwidth requirements, respectively. The two modes do not affect or change the way that FND communicates with meters or other endpoints. Secure communication between FND and endpoints devices will continue to be secured by using a hardware secure module (HSM) or software secure module (SSM).

- **Demo Mode:** Allows users to quickly set up a small network with FND for demos by minimizing the setup requirements. It eliminates the need for router certificates or the need to set up SSL.
- **Bandwidth optimization mode:** Reduces network bandwidth requirements for a network by using HTTP to send periodic metrics between routers and FND while preserving security for other operations. All other router communications will employ HTTPS.

Table 12: Communication Method Given FND Operation Mode

| Process | Demo Mode | Bandwidth Optimization Mode | Default Mode |
|-------------------------|------------------------------|-----------------------------|-------------------------------|
| IOS Registration | All communications over HTTP | HTTPS | All communications over HTTPS |
| AP Registration | | HTTPS | |
| LoRA Registration | | HTTPS | |
| AP Bootstrap | | HTTPS | |
| IOS Tunnel Provisioning | | HTTPS | |
| Configuration Push | | HTTPS | |
| File Transfer | | HTTPS | |
| Metrics | | HTTP and HTTPS | |

FND Configuration Changes

In order to change FND router Management mode to Demo mode, you must:

Step 1 Add the following to the cgms.properties file:

```
fnd-router-mgmt-mode=1 <---where 1
represents Demo Mode
```

Step 2 Add the following to the tpsproxy.properties file:

```
inbound-proxy-destination=
http://<FND-IP/Hostname>:9120 <---where 9120 represents Inbound proxy
tps-proxy-enable-demo-mode=true
<---Enables the TPS proxy to accept HTTP connections
```

Step 3 For the AP registration process, you must add the following two properties to the cgms.properties file:

```
rtr-ap-com-protocol=http
rtr-ap-com-port=80
```

Router Configuration Changes

In order to manage routers in Demo mode:

Step 1 Manually change the URL for all the profiles to use HTTP protocol:

```
url http://nms.iot.cisco.com:9121/cgna/ios/registration
url http://nms.iot.cisco.com:9121/cgna/ios/metrics
```

Step 2 Update WSMA profile URL to use HTTP protocol (Only Required in Demo Mode)

```
wsma profile listener config
transport http path /wsma/config
wsma profile listener exec
transport http path /wsma/exec
```

Step 3 Update URL of `iot-fnd-register`, `iot-fnd-metric` and `iot-fnd-tunnel` profiles to use HTTP protocol on Cisco Wireless Gateway for LoRaWAN (IXM-LPWA).

```
configure terminal
igma profile iot-fnd-register
url http://fnd.iok.cisco.com:9121/igma/register
exit
exit
configure terminal
igma profile iot-fnd-metric
url http://fnd.iok.cisco.com:9121/igma/metric
exit
exit
configure terminal
igma profile iot-fnd-tunnel
url http://fnd.iok.cisco.com:9121/igma/tunnel
exit
exit
```

Configuring Demo Mode in User Interface



Note By default, all communications between FND and the router will be over HTTPS.

To setup Demo Mode for FND and router communications:

Step 1 Choose **ADMIN > SYSTEM MANAGEMENT > Provisioning Settings**.

Step 2 In the Provisioning Process panel, enter the IoT FND URL in the following format: `http:// <ip address:9121>` in both the IoT FND URL and Periodic Metrics URL.

What to do next



Note The FAR uses the IoT FND URL to communicate with IoT FND after the tunnel is configured and uses the Periodic Metrics URL to report periodic metrics and notifications with IoT FND.

Bandwidth Optimization Mode Configuration

Only periodic metrics will go over HTTP protocol in the Bandwidth Optimization Mode. So, you have to manually change the metric profile URL as follows:

```
url http://nms.iot.cisco.com:9124/cgna/ios/metrics
```

Manually change the URL of metrics profiles to use HTTP protocol, by entering:

```
configure terminal
igma profile iot-fnd-metric
url http://fnd.iok.cisco.com:9124/igma/metrics
exit
exit
```



Note When operating In Bandwidth Optimization Mode, all WSMA requests must go over HTTPS. Therefore, you must ensure that the WSMA profile listener is set to HTTPS at the config and exec command modes.

Configuring Bandwidth Optimization Mode in User Interface



Note By default, all communications between FND and the router will be over HTTPS.

To setup Bandwidth Optimization Mode for FND and router communications:

Step 1 Choose **ADMIN > SYSTEM MANAGEMENT > Provisioning Settings**

Step 2 In the Provisioning Process panel:

- Enter your IoT FND URL in the following format: "https:// FND IP/HostName:9121" in the IoT FND URL field. FAR uses this URL to communicate with IoT FND after the tunnel is configured.
- Enter the following URL in the Periodic Metrics URL field: http:// <ip address:9124>FAR uses this URL to report periodic metrics and notifications with IoT FND.

Provisioning Process

IoT-FND URL:
Field Area Router uses this URL to register with IoT-FND after the tunnel is configured

Periodic Metrics URL:
Field Area Router uses this URL for reporting periodic metrics with IoT-FND

DHCPv6 Proxy Client

Server Address:
IPv6 address to send (or multicast) DHCPv6 messages to (can be multiple addresses, separated by commas)

Server Port:
Port to send (or multicast) DHCPv6 messages to

Client Listen Address:
IPv6 address to bind to, for sending and receiving DHCPv6 messages (for cluster deployment use cgms.properties file)

DHCPv4 Proxy Client

Server Address:
IPv4 address to send (or broadcast) DHCPv4 messages to (can be multiple addresses, separated by commas)

Server Port:
Port to send (or broadcast) DHCPv4 messages to

Client Listen Address:
IPv4 address to bind to, for sending and receiving DHCPv4 messages (for cluster deployment use cgms.properties file)

ZTD Properties

Select CA Type: PnP Install TrustPool Cisco Cloud Redirection Custom CA

SCEP URL:
URL of the CA server. The URL could point to a RA instead

CA Fingerprint:
Fingerprint of the issuing CA Server

Proxy Bootstrap Address:
TPS IPv4 address or Hostname

PNP Continue on Error: True False

PNP State Max Retries On Error:
PNP State Max Retries On Error - Enter a value between 1 and 5
 *ZTD Settings in UI will take precedence over the same in cgms properties

CSMP Optimization Settings

CSMP Optimization Settings Enabled: True False

Time to wait for acquiring lock:
Min value is 1 sec and Max value is 30 secs



Device Properties

This section describes the device properties that you can view in IoT FND. Some of these properties are configurable; others are not.

Types of Device Properties

IoT FND stores two types of device properties in its database:

- Actual device properties—These are the properties defined by the device, such as IP Address, Transmit Speed, and SSID.
- IoT FND device properties—These are properties defined by IoT FND for devices, such as Latitude and Longitude properties, which IoT FND uses to display device locations on its GIS map.



Note The Key column provides the version of the property name in the IoT FND database that you can use in filters. For example, to search for the device with an IP address of 10.33.0.30, enter **ip:10.33.0.30** in the Search Devices field.

Device Properties by Category

This section presents IoT FND device properties by category.

Every device in IoT FND presents a list of fields, which are used for device searches. The available fields for a device are defined in the **Device Type** field. Fields are either configurable or discovered. Configurable fields are set using XML and CSV files; the device EID is the lookup key. Discovered fields are presented from the device. Fields are also accessible in the device configuration templates for routers.

Cellular Link Metrics for CGRs

[Cellular Link Metrics for CGRs](#) describes the fields in the Cellular Link Metrics area of the Device Info view.

Table 13: Cellular Link Metrics for CGRs

| Field | Key | Description |
|---|------------------------|---|
| Transmit Speed | cellularTxSpeed | Displays the current speed (bits/sec) of data transmitted by the cellular interface over the cellular uplink for a defined period (such as an hour). |
| Receive Speed | cellularRxSpeed | Displays the average speed (bits/sec) of data received by the cellular uplink network interface for a defined period (such as an hour). |
| RSSI | cellularRssi | Indicates the radio frequency (RF) signal strength of the cellular uplink. Valid values are 0 to -100. The LED states on the cellular interface and corresponding RSSI values are: <ul style="list-style-type: none"> • Off: RSSI <= -110 • Solid amber: -100 < RSSI <= -90 • Fast green blink: -90 < RSSI <= -75 • Slow green blink: -75 < RSSI <= -60 • Solid green: RSSI > -60 |
| Bandwidth Usage (Current Billing Cycle) | CellBwPerCycle (bytes) | Displays current bandwidth usage (in bytes) of a particular route for the current billing cycle. |
| Cell Module Temperature | cellModuleTemp | Internal temperature of 3G module. |
| Cell ECIO | cellularEcio | Signal strength of CDMA at the individual sector level. |

| Field | Key | Description |
|-------------------|-----------------|---|
| Cell Connect Time | cellConnectTime | Length of time that the current call lasted. This field only applies only to CDMA. |
| Cellular RSRP | cellularRsrp | Reference Signal Received Power is the average power of resource elements that carry cell specific reference signals over the entire bandwidth. |
| Cellular RSRQ | cellularRsrq | Indicates the quality of the received reference signal. |

Cellular Link Settings

[Table 14: Cellular Link Settings Fields](#) lists the fields in the Cellular Link area of the Device Detail page for all Cellular interfaces.



Note Beginning with IoT FND 3.2, Cisco routers IR829, CGR1240, CGR1120, and Cisco 819 4G LTE ISRs (C819) support a new dual-active radio module that supports dual modems and 2 physical interfaces (interfaces 0 and 1, interfaces 2 and 3) per modem. See SKUs below:

- IR829GW-2LTE-K9
- CGM-LTE-LA for CGR 1000 routers
- C819HG-LTE-MNA-K9

Cellular properties supported on the dual modems and their two physical interfaces (and four logical interfaces 0, 1, 2 and 3), display as follows:

| Cellular Link Settings | Interface 0 and Interface 1 | Interface 2 and Interface 3 |
|------------------------|-----------------------------|-----------------------------|
| — | — | — |

Additionally, the 4G LTE dual-active radio module does not support or display all fields summarized in [Table 14: Cellular Link Settings Fields](#)

Table 14: Cellular Link Settings Fields

| Field | Key | Configurable | Description |
|-----------------------|----------------|--------------|---|
| Cellular Network Type | N/A | Yes | Defines the type of cellular network for example, GSM or CDMA. |
| Module Status | cellularStatus | No | Displays whether the cellular interface module is active in the network. There is also an unknown state for the module. |
| Network Name | N/A | Yes | Defines the service provider name, for example, AT&T or Verizon. |
| Cell ID | cellularID | No | Displays the cell ID for the cellular interface. This value must exist to activate the interface. |

| Field | Key | Configurable | Description |
|---------------------------------|------------------------------|--------------|--|
| Cellular SID | cellularSID | No | Displays the System Identification Number for the CDMA cellular area. |
| Cellular NID | cellularNID | No | Displays the Network Identification Number for the CDMA cellular area. |
| Cellular Roaming Status | cellularRoamingStatus | No | Indicates whether the modem is in the Home network or Roaming. |
| Cellular Modem Serial Number | N/A | No | Displays the serial number of the connected modem. |
| Cellular Modem Firmware Version | cellularModemFirmwareVersion | No | Displays the version of the modem firmware on the module installed within the CGR. |
| Connection Type | connectionType | No | Displays the connection type as: <ul style="list-style-type: none"> • Packet switched • Circuit switched • LTE |
| Location Area Code | locationAreaCode | No | Displays the Location Area Code (LAC) given by the base station. |
| Routing Area Code | routingAreaCode | No | Displays the routing area code given by the base station. |
| APN | cellularAPN | No | Displays the Access Point Name (APN) of the AP to which the cellular interface connects. |
| Cellular Modem Firmware Version | cellularModemFirmwareVersion | No | Displays the version of the modem firmware on the Cellular module installed within the CGR. |
| Connection Type | connectionType | No | Displays the connection type as: <ul style="list-style-type: none"> • Packet switched • Circuit switched |
| IMSI | cellularIMSI | No | The International Mobile Subscriber Identity (IMSI) identifies an individual network user as a 10-digit decimal value within a GSM and CDMA network. Possible values are: <ul style="list-style-type: none"> • 10-digit decimal value • Unknown |
| IMEI | cellularIMEI | No | Displays the International Mobile Equipment Identity (IMEI) for the cellular interface within a GSM network only. The IMEI value is a unique number for the cellular interface. |

| Field | Key | Configurable | Description |
|-----------------------------|-------------------|--------------|---|
| Cellular Module Temperature | cellularModemTemp | — | Displays the modem temperature. |
| ICCID | cellularICCID | — | The Integrated Circuit Card Identification Number is a unique 18-22 digit code that includes a SIM card's country, home network, and identification number. |

DA Gateway Properties

[Table 15: DA Gateway Metrics Area Fields](#) describe the fields in the DA Gateway area of the Device Info view.

Table 15: DA Gateway Metrics Area Fields

| Field | Key | Description |
|----------------------------------|--------------------------|--|
| SSID | N/A | The mesh SSID. |
| PANID | N/A | The subnet PAN ID. |
| Transmit Power | N/A | The mesh transmit power. |
| Security Mode | N/A | Mesh Security mode: <ul style="list-style-type: none"> • 0 indicates no security mode set • 1 indicates 802.1x with 802.11i key management |
| Meter Certificate | meterCert | The subject name of the meter certificate. |
| Mesh Tone Map Forward Modulation | toneMapForwardModulation | Mesh tone map forward modulation: <ul style="list-style-type: none"> • 0 = Robo • 1 = DBPSK • 2 = DQPSK • 3 = D8PSK |
| Mesh Tone Map Reverse Modulation | N/A | Mesh tone map reverse modulation: <ul style="list-style-type: none"> • 0 = Robo • 1 = DBPSK • 2 = DQPSK • 3 = D8PSK |
| Mesh Device Type | N/A | The primary function of the mesh device (for example, meter, range extender, or DA gateway). |
| Manufacturer of the Mesh Devices | N/A | Manufacturer of the mesh device as reported by the device. |

| Field | Key | Description |
|--|-----|---|
| Basic Mapping Rule End User IPv6 Prefix | N/A | End-user IPv6 address for basic rule mapping for the device. |
| Basic Mapping Rule End User IPv6 Prefix Length | N/A | Specified prefix length for the end-user IPv6 address. |
| Map-T IPv6 Address | N/A | IPv6 address for MAP-T settings. |
| Map-T IPv4 Address | N/A | IPv4 address for MAP-T settings. |
| Map-T PSID | N/A | MAP-T PSID. |
| Active Link Type | N/A | Link type of the physical link over which device communicates with other devices including IoT FND. |

Device Health

The [Table 16: Device Health Fields](#) describes the fields in the Device Health area of the Device Info view.

Table 16: Device Health Fields

| Field | Key | Description |
|--------|--------|--|
| Uptime | uptime | The amount of time in days, hours, minutes and seconds that the device has been running since the last boot. <i>Unknown</i> appears when the system is not connected to the network. |

Embedded Access Point (AP) Credentials

[Table 17: Embedded Access Point Credentials Fields](#) describes the fields in the Embedded Access Point Credentials area of the Device Info view.

Table 17: Embedded Access Point Credentials Fields

| Field | Key | Configurable | Description |
|-------------------|-----|--------------|---|
| AP Admin Username | NA | Yes | The user name used for access point authentication. |
| AP Admin Password | NA | Yes | The password used for access point authentication. |

Embedded AP Properties

[Table 18: Embedded AP Properties](#) describes the fields on the Embedded AP tab of the C800 or IR800 Device Info view.

Table 18: Embedded AP Properties

| Field | Key | Description |
|-----------|-----|--|
| Inventory | NA | Summary of name, EID, domain, status, IP address, hostname, domain name, first heard, last heard, last property heard, last metric heard, model number, serial number, firmware version, and uptime details. |

| Field | Key | Description |
|----------------------|-----|---|
| Wi-Fi Clients | NA | Provides client MAC address, SSID, IPv4 address, IPv6 address, device type, state, name, and parent. |
| Dot11Radio 0 Traffic | NA | Provides admin status (up/down), operational status (up/down), physical address, Tx speed (bps), Tx drops (bps), and Rx speed (bps). |
| Dot11Radio 1 Traffic | NA | Provides admin status (up/down), operational status (up/down), physical address, Tx speed (bps), Tx drops (bps), and Rx speed (bps). |
| Tunnel3 | NA | Provides admin status (up/down), operational status (up/down), Tx speed (bps), Tx drops (bps), and Rx speed (bps). |
| BVI1 | NA | Provides admin status (up/down), operational status (up/down), IP address, physical address, Tx speed (bps), Tx drops (bps) and Rx speed (bps). |
| GigabitEthernet0 | NA | Provides admin status (up/down), operational status (up/down), physical address, Tx speed (bps), Tx drops (bps), and Rx speed (bps). |

Ethernet Link Metrics

[Table 19: Ethernet Link Metrics Area Fields](#) describes the fields in the Ethernet link traffic area of the Device Info view.

Table 19: Ethernet Link Metrics Area Fields

| Field | Key | Description |
|-----------------------|-----------------|---|
| Transmit Speed | ethernetTxSpeed | Indicates the average speed (bits/sec) of traffic transmitted on the Ethernet interface for a defined period of time. |
| Receive Speed | ethernetRxSpeed | Indicates the average speed (bits/sec) of traffic received on the Ethernet interface for a defined period of time. |
| Transmit Packet Drops | ethernetTxDrops | Indicates the number of packets dropped (drops/sec) when the transmit queue is full. |

IOx Node Properties

[Table 20: IOx Node Properties Fields](#) describe the fields in the IOx Node Properties area of the Config Properties page.

Table 20: IOx Node Properties Fields

| Field | Key | Description |
|----------------------------------|-----------------|------------------------------|
| DHCPv4 Link for IOX Node Gateway | dhcpV4IOxLink | The DHCPv4 gateway address |
| IOx Node Gateway IPv4 Address | ioxGwV4Address | The IPv4 gateway address |
| IOx Node IPv4 Subnet mask | ioxV4Subnetmask | The IPv4 subnet mask address |
| IOx Node Gateway IPv6 Address | ioxGwV6Address | The IPv6 gateway address |

| Field | Key | Description |
|--|-------------------|-------------------------------|
| IOx Node IPv6 Subnet Prefix Length | ioxV6PrefixLength | The IPv6 subnet prefix length |
| Preferred IOx Node interface on the platform | ioxInterface | The interface on the platform |
| IOx Node External IP Address | ioxIpAddress | The external IP address |
| IOx Access Port | ioxAccessPort | The access port |

Head-End Routers Netconf Config

[Table 21: Head-End Routers Netconf Config Client Fields](#) describes the fields in the Netconf Client area of the **Head-End Routers > Config Properties** page.

Table 21: Head-End Routers Netconf Config Client Fields

| Field | Key | Configurable | Description |
|------------------|-----------------|--------------|--|
| Netconf Username | netconfUsername | Yes | Identifies the username to enter when establishing a Netconf SSH session on the HER. |
| Netconf Password | netconfPassword | Yes | Identifies the password to enter when establishing a Netconf SSH session on the HER. |

Head-End Routers Tunnel 1 Config

[Table 22: Head-End Routers Tunnel 1 Config Fields](#) describes the fields in the Tunnel 1 Config area of the **Head-End Routers > Config Properties** page.

Table 22: Head-End Routers Tunnel 1 Config Fields

| Field | Key | Configurable | Description |
|--------------------------|----------------------|--------------|---|
| IPsec Tunnel Source 1 | ipsecTunnelSrc1 | Yes | Identifies the source interface or IP address of IPsec tunnel 1. |
| IPsec Tunnel Dest Addr 1 | ipsecTunnelDestAddr1 | Yes | Identifies the destination interface or IP address of IPsec tunnel 1. |
| GRE Tunnel Source 1 | greTunnelSrc1 | Yes | Identifies the source interface or IP address of GRE tunnel 1. |
| GRE Tunnel Dest Addr 1 | greTunnelDestAddr1 | Yes | Identifies the destination interface or IP address of GRE tunnel 1. |

Head-End Routers Tunnel 2 Config

[Table 23: Head-End Routers Tunnel 2 Config Device Fields](#) describes the fields in the Tunnel 2 Config area of the **Head-End Routers > Config Properties** page.

Table 23: Head-End Routers Tunnel 2 Config Device Fields

| Field | Key | Configurable | Description |
|-----------------------|-----------------|--------------|--|
| IPsec Tunnel Source 2 | ipsecTunnelSrc2 | Yes | Identifies the source interface or IP address of IPsec tunnel 2. |

| Field | Key | Configurable | Description |
|--------------------------|----------------------|--------------|---|
| IPsec Tunnel Dest Addr 2 | ipsecTunnelDestAddr2 | Yes | Identifies the destination interface or IP address of IPsec tunnel 2. |
| GRE Tunnel Source 2 | greTunnelSrc2 | Yes | Identifies the source interface or IP address of GRE tunnel 2. |
| GRE Tunnel Dest Addr 2 | greTunnelDestAddr2 | Yes | Identifies the destination interface or IP address of GRE tunnel 2. |

Inventory

The table describes the fields in the Inventory area of the Device Info page for CGR1000.

Table 24: Inventory Fields

| Field | Key | Configurable | Description |
|----------------------|------------------------|--------------|--|
| Config Group | configGroup | Yes | Name of the configuration group to which the device belongs. |
| Device Category | deviceCategory | No | Category of the device. |
| Device Type | deviceType | No | Device type that determines other fields, the way the device communicates, and the way it appears in IoT FND. |
| Domain Name | domainName | Yes | Domain name configured for this device. |
| EID | eid | No | Primary element ID of the device, which is used as the primary unique key for device queries. |
| Firmware Group | firmwareGroup | Yes | Name of the firmware group to which the device belongs. |
| Firmware Version | runningFirmwareVersion | No | Firmware version running on the device. |
| Hardware Version | vid | No | Hardware version of the device. |
| Hypervisor Version | hypervisor | No | (Cisco IOS CGRs running Guest OS only) The version of the Hypervisor. |
| Hostname | hostname | No | Hostname of the device. |
| IP Address | ip | Yes | IP address of the device. Use this address for the IoT FND connection through a tunnel. |
| Labels | label | Yes | Custom label assigned to the device. A device can have multiple labels. Labels are assigned through the UI or API, but not through an XML or CSV file. |
| Last Heard | lastHeard | No | Last date and time the device contacted IoT FND. |
| Last Metric Heard | N/A | No | Time of last polling (periodic notification). |
| Last Property Heard | N/A | No | The time of last property update for the router. |
| Last RPL Tree Update | N/A | No | The time of last Routing Protocol for Low power and Lossy Networks (RPL) tree poll update (periodic notification). |

| Field | Key | Configurable | Description |
|-----------------------|-------------|--------------|---|
| Location | N/A | No | Latitude and longitude of the device. |
| Manufacturer | N/A | No | Manufacturer of the endpoint device. |
| Function | crmesh | No | Function of the mesh device. Valid values are Range Extender and Meter. |
| Meter Certificate | meterCert | No | Global or unique certificate reported by the meter. |
| Meter ID | meterId | No | Meter ID of the mesh endpoint (ME). |
| Model Number | pid | No | Product ID of the device. |
| Name | name | Yes | Unique name assigned to the device. |
| SD Card Password Lock | N/A | Yes | (CGRs only) State of the SD card password lock (on/off). |
| Serial Number | sn | No | Serial number of the device. |
| Status | status | No | Status of the device. |
| Tunnel Group | tunnelGroup | Yes | Name of the tunnel group to which the device belongs. |

Link Metrics

[Table 25: Link Metrics Fields](#) describes the fields in the Link Metrics area of the Device Info page.

Table 25: Link Metrics Fields

| Field | Key | Description |
|---------------------------------|-------------------|--|
| Active Link Type | activeLinkType | Determines the most recent active RF or PLC link of a meter. |
| Meter ID | meterId | Meter ID of the device. |
| PANID | meshPanid | PAN ID of the endpoint. |
| Mesh Endpoints | meshEndpointCount | Number of RMEs. |
| Mesh Link Transmit Speed | meshTxSpeed | Current speed of data transmission over the uplink network interface (bits/sec) averaged over a short element-specific time period (for example, an hour). |
| Mesh Link Receive Speed | meshRxSpeed | Rate of data received by the uplink network interface (bits/sec) averaged over a short element-specific time period (for example, an hour). |
| Mesh Link Transmit Packet Drops | N/A | Number of data packets dropped in the uplink. |
| Route RPL Hops | meshHops | Number of hops that the element is from the root of its RPL routing tree. |
| Route RPL Link Cost | linkCost | RPL cost value for the link between the element and its uplink neighbor. |
| Route RPL Path Cost | pathCost | RPL path cost value between the element and the root of the routing tree. |

| Field | Key | Description |
|--------------------|---------------|--|
| Transmit PLC Level | tx_level dBuV | Supported on the PLC and the Itron OpenWay RIVA Electric devices and the Itron OpenWay RIVA G-W (Gas-Water) devices only (u within dBuV = micro) |

Link Settings

Table 26: Link Settings Fields describes the fields in the Link Settings area of the Device Info view.

Table 26: Link Settings Fields

| Field | Key | Description |
|------------------------|-----------------------------|---|
| Firmware Version | meshFirmwareVersion | The Cisco Resilient Mesh Endpoint (RME) firmware version. |
| Mesh Interface Active | meshActive | The status of the RME. |
| Mesh SSID | meshSsid | The RME network ID. |
| PANID | meshPanid | The subnet PAN ID. |
| Transmit RF Power | meshTxPower | The RME transmission power (dBm). |
| Security Mode | meshSecMode | The RME security mode. |
| Transmit PLC TX Level | tx_level dBuV | The PLC level for Itron OpenWay RIVA CAM module and Itron OpenWay RIVA Electric devices (dBuV) where u = micro |
| RPL DIO Min | meshRplDioMin | An unsigned integer used to configure the Imin of the DODAG Information Object (DIO) Trickle timer. |
| RPL DIO Double | meshRplDioDbl | An unsigned integer used to configure the Imax of the DIO Trickle timer. |
| RPL DODAG Lifetime | meshRplDodagLifetime | An unsigned integer used to configure the default lifetime (in minutes) for all downward routes that display as Directed Acyclic Graphs (DAGs). |
| RPL Version Incr. Time | meshRplVersionIncrementTime | An unsigned integer used to specify the duration (in minutes) between incrementing the RPL version. |

Mesh Link Metrics

You can view the mesh link metrics on both Device Info and Device Details pages.

Table 27: Mesh Link Metrics

| Field | Key | Description |
|---------------------|-------------------|---|
| Receive Speed | meshRxSpeed | The rate of data received by the uplink network interface, in bits per second, averaged over a short element-specific timeframe (for example: one hour). |
| Transmit Speed | meshTxSpeed | The current speed of data transmission over the uplink network interface, in bits per second, averaged over a short element-specific timeframe (for example: one hour). |
| Mesh Endpoint Count | meshEndPointCount | Number of active connected mesh endpoints. |

Mesh Link Config

[Table 28: Mesh Link Config Fields](#) describes the fields in the Mesh Link Config area of the **Routers > Config Properties** page.

Table 28: Mesh Link Config Fields

| Field | Key | Configurable | Description |
|---------------------------|------------------------|--------------|-----------------------------------|
| Mesh Prefix Config | meshPrefixConfig | Yes | The subnet prefix address. |
| Mesh Prefix Length Config | meshPrefixLengthConfig | Yes | The subnet prefix address length. |
| Mesh PAN ID Config | meshPanidConfig | Yes | The subnet PAN ID. |
| Mesh Address Config | meshAddressConfig | Yes | The IP address of the mesh link. |

Mesh Link Keys

[Table 29: Mesh Link Keys Fields](#) describes the fields in the Mesh Link Keys area of the Device Info view.

Table 29: Mesh Link Keys Fields

| Field | Key | Configurable | Description |
|---------------------|----------------|--------------|---|
| Key Refresh Time | meshKeyRefresh | No | The last date the mesh link keys were uploaded. |
| Key Expiration Time | meshKeyExpire | Yes | The date the mesh link keys expire. |

NAT44 Metrics

[Table 30: NAT44 Metrics Fields](#) describes the fields in the NAT44 area of the Device Info page.

Table 30: NAT44 Metrics Fields

| Field | Key | Description |
|------------------------|-----------------------|---|
| NAT44 Internal Address | nat44InternalAddress0 | The internal address of the NAT 44 configured device. |
| NAT 44 Internal Port | nat44InternalPort0 | The internal port number of the NAT 44 configured device. |
| NAT 44 External Port | nat44ExternalPort0 | The external port number of the NAT 44 configured device. |

PLC Mesh Info

Table 31: [PLC Mesh Info Fields](#) describes the fields in the PLC Mesh Info area of the Device Info view.

Table 31: PLC Mesh Info Fields

| Field | Key | Description |
|----------------------------------|--------------------------|---|
| Mesh Tone Map Forward Modulation | toneMapForwardModulation | Mesh tone map forward modulation: <ul style="list-style-type: none"> • 0 = Robo • 1 = DBPSK • 2 = DQPSK • 3 = D8PSK |
| Mesh Tone Map Forward Map | toneMapForward | Indicates the number of usable subcarriers in the channel, shown as a binary octet (for example, 0011 1111). Ones indicate viable channels. The more ones on the map, the higher the channel capacity. |
| Mesh Tone Map Reverse Modulation | toneMapRevModulation | Mesh tone map reverse modulation: <ul style="list-style-type: none"> • 0 = Robo • 1 = DBPSK • 2 = DQPSK • 3 = D8PSK |
| Mesh Tone Map Reverse Map | toneMapReverse | Indicates the number of usable subcarriers in the channel, shown as a binary octet (for example, 0011 1111). Ones indicate viable channels. The more ones in the map, the higher the channel capacity. The reverse map information and RSSI combine to determine viable channels. |
| Mesh Absolute Phase of Power | N/A | Mesh absolute phase of power is the relative position of current and voltage waveforms for a PLC node. |
| LMAC Version | N/A | Version of LMAC firmware in use by the PLC module DSP processor, which provides lower media access functionality for PLC communications compliant with the IEEE P1901.2 PHY standard. |

PLC Mesh Info

Table 32: [PLC Mesh Info Fields](#) describes the fields in the PLC Mesh Info area of the Device Info view.

Table 32: PLC Mesh Info Fields

| Field | Key | Description |
|----------------------------------|--------------------------|---|
| Mesh Tone Map Forward Modulation | toneMapForwardModulation | Mesh tone map forward modulation: <ul style="list-style-type: none"> • 0 = Robo • 1 = DBPSK • 2 = DQPSK • 3 = D8PSK |
| Mesh Tone Map Forward Map | toneMapForward | Indicates the number of usable subcarriers in the channel, shown as a binary octet (for example, 0011 1111). Ones indicate viable channels. The more ones on the map, the higher the channel capacity. |
| Mesh Tone Map Reverse Modulation | toneMapRevModulation | Mesh tone map reverse modulation: <ul style="list-style-type: none"> • 0 = Robo • 1 = DBPSK • 2 = DQPSK • 3 = D8PSK |
| Mesh Tone Map Reverse Map | toneMapReverse | Indicates the number of usable subcarriers in the channel, shown as a binary octet (for example, 0011 1111). Ones indicate viable channels. The more ones in the map, the higher the channel capacity. The reverse map information and RSSI combine to determine viable channels. |
| Mesh Absolute Phase of Power | N/A | Mesh absolute phase of power is the relative position of current and voltage waveforms for a PLC node. |
| LMAC Version | N/A | Version of LMAC firmware in use by the PLC module DSP processor, which provides lower media access functionality for PLC communications compliant with the IEEE P1901.2 PHY standard. |

Raw Sockets Metrics and Sessions

Table 33: [Raw Sockets Metrics and Sessions View](#) describes the fields in the TCP Raw Sockets area of the **Field Devices > Config Properties** page.

Table 33: Raw Sockets Metrics and Sessions View

| Field | Key | Description |
|---------|-----|-------------|
| Metrics | | |

| Field | Key | Description |
|------------------|----------------------------|---|
| Tx Speed (bps) | rawSocketTxSpeedS[portNo] | The transmit speed of packetized streams of serial data in bits per second. |
| Rx Speed (bps) | rawSocketRxSpeedS[portNo] | The receive speed of packetized streams of serial data in bits per second. |
| Tx Speed (fps) | rawSocketTxFramesS[portNo] | The transmit speed of packetized streams of serial data in frames per second. |
| Rx Speed (fps) | rawSocketRxFramesS[portNo] | The receive speed of packetized streams of serial data in frames per second. |
| Sessions | | |
| Interface Name | N/A | The name of the serial interface configured for Raw Socket encapsulation. |
| TTY | N/A | The asynchronous serial line on the router associated with the serial interface. |
| VRF Name | N/A | Virtual Routing and Forwarding instance name. |
| Socket | N/A | The number identifying one of 32 connections. |
| Socket Mode | N/A | Client or server. The mode in which the asynchronous line interface is set up. |
| Local IP Address | N/A | The IP address that either the server listens for connections on (in Server Socket Mode), or to which the client binds to initiate connections to the server (in Client Socket Mode). |
| Local Port | N/A | The port that either the server listens to for connections (in Server Socket Mode), or to which the client binds to initiate connections to the server (in Client Socket Mode). |
| Dest. IP Address | N/A | The destination IP address of the remote TCP Raw Socket server. |
| Dest. Port | N/A | Destination port number to use for the connection to the remote server. |
| Up Time | N/A | The length of time that the connection has been up. |
| Idle Time | N/A | The length of time that no packets were sent. |
| Time Out | N/A | The currently configured session idle timeout, in minutes. |

Router Battery

The [Table 34: Router Battery Device View](#) describes the fields in the Router Battery (Battery Backup Unit (BBU) area of the Device Info page.

Table 34: Router Battery Device View

| Field | Key | Configurable | Description |
|--------------------------|-----------------|--------------|--|
| Battery 0 Charge | battery0Charge | No | Shows the battery voltage of BBU 0. |
| Battery 0 Level (%) | battery0Level | No | Displays the percentage of charge remaining in BBU 0 as a percentage of 100. |
| Battery 0 Remaining Time | battery0Runtime | No | How many hours remain before the BBU 0 needs to be recharged. |

| Field | Key | Configurable | Description |
|------------------------------|-----------------|--------------|--|
| Battery 0 State | battery0State | No | How long BBU 0 has been up and running since its installation or its last reset. |
| Battery 1 Level (%) | battery1Level | No | Displays the percentage of charge remaining in BBU 1 as a percentage of 100. |
| Battery 1 Remaining Time | battery1Runtime | No | How many hours remain before BBU 1 needs to be recharged. |
| Battery 1 State | battery1State | No | How long BBU 1 has been up and running since its installation or its last reset. |
| Battery 2 Level (%) | battery2Level | No | Displays the percentage of charge remaining in BBU 2 as a percentage of 100. |
| Battery 2 Remaining Time | battery2Runtime | No | How many hours remain before BBU 2 needs to be recharged. |
| Battery 2 State | battery2State | No | How long BBU 2 has been up and running since its installation or its last reset. |
| Battery Total Remaining Time | batteryRuntime | No | The total aggregate charge time remaining for all batteries. |
| Number of BBU | numBBU | No | The number of battery backup units (BBUs) installed in the router. The router can accept up to three BBUs (battery 0, battery 1, battery 2). |
| Power Source | powerSource | No | The router power source: AC or BBU. |

Router Config

[Table 35: Router Config Device View](#) describes the fields in the Router Config area of the **Field Devices > Config Properties** page.

Table 35: Router Config Device View

| Field | Key | Configurable | Description |
|------------------|----------------------|--------------|--|
| Use GPS Location | useGPSLocationConfig | Yes | The internal GPS module provides the router location (longitude and latitude). |

Router Credentials

[Table 36: Router Credentials Fields](#) describes the fields in the Router Credentials area of the **Field Devices > Config Properties** page.

Table 36: Router Credentials Fields

| Field | Key | Configurable | Description |
|------------------------|-----|--------------|---|
| Administrator Username | NA | Yes | The user name used for root authentication. |
| Administrator Password | NA | Yes | The password used for root authentication. |

| Field | Key | Configurable | Description |
|----------------------|-----|--------------|--|
| Master key | NA | Yes | The master key used for device authentication. |
| SD Card Password | NA | No | SD card password protection status. |
| Token Encryption Key | NA | Yes | The token encryption key. |
| CGR Username | NA | Yes | The username set for the CGR. |
| CGR Password | NA | Yes | The password set on the CGR for the associated username. |

Router DHCP Proxy Config

[Table 37: DHCP Proxy Config Fields](#) describes the fields in the DHCP Proxy Config area of the **Field Devices > Config Properties** page.

Table 37: DHCP Proxy Config Fields

| Field | Key | Configurable | Description |
|-------------------------------------|--------------------|--------------|---|
| DHCPv4 Link for Loopback Interfaces | dhcpV4LoopbackLink | Yes | Refers to the IPv4 link address to use within DHCP DISCOVER messages when requesting a lease for loopback interfaces. |
| DHCPv4 Link for Tunnel Interfaces | dhcpV4TunnelLink | Yes | Refers to the IPv4 link address to use within DHCP DISCOVER messages when requesting a lease for tunnel interfaces. |
| DHCPv6 Link for Loopback Interfaces | dhcpV6LoopbackLink | Yes | The IPv6 link address to use in DHCPv6 Relay-forward messages when requesting a lease for loopback interfaces. |
| DHCPv6 Link for Tunnel Interfaces | dhcpV6TunnelLink | Yes | The IPv6 link address to use in DHCPv6 Relay-forward messages when requesting a lease for tunnel interfaces. |

Router Health

[Table 38: Router Health Device View](#) describes the Router Health fields in the Device Info view.

Table 38: Router Health Device View

| Field | Key | Configurable | Description |
|-------------|------------|--------------|---|
| Uptime | uptime | No | Indicates the length of time (in seconds) that the router has been up and operating since its last reset. |
| Door Status | doorStatus | No | Options for this field are: <ul style="list-style-type: none"> “Open” when the door of the router is open “Closed” after the door is closed |

| Field | Key | Configurable | Description |
|---------------------|-------------|--------------|--|
| Chassis Temperature | chassisTemp | No | Displays the operating temperature of the router. You can configure alerts to indicate when the operating temperature falls outside of the customer-defined temperature range. |

Router Tunnel 1 Config

[Table 39: Router Tunnel 1 Config Device View](#) describes the fields in the Router Tunnel 1 Config area of the **Field Devices > Config Properties** page.

Table 39: Router Tunnel 1 Config Device View

| Field | Key | Configurable | Description |
|---------------------------|----------------------|--------------|---|
| Tunnel Source Interface 1 | tunnelSrcInterface1 | Yes | Defines the interface over which the first tunnel is built to provide WAN redundancy. |
| OSPF Area 1 | ospfArea1 | Yes | Defines the OSPFv2 Area 1 in which the router (running IPv4) is a member. |
| OSPFv3 Area 1 | ospfV3Area1 | Yes | Defines OSPFv3 Area 1 in which the router (running IPv6) is a member. |
| OSPF Area 2 | ospfArea2 | Yes | Defines the OSPFv2 Area 2 in which the router (running IPv4) is a member. |
| OSPFv3 Area 2 | ospfV3Area2 | Yes | Defines OSPFv3 Area 2 in which the router (running IPv6) is a member. |
| IPsec Dest Addr 1 | ipsecTunnelDestAddr1 | Yes | Defines the destination IP address for IPsec tunnel 1. |
| GRE Dest Addr 1 | greTunnelDestAddr1 | Yes | Defines the destination IP address for GRE tunnel 1. |

Router Tunnel 2 Config

[Table 40: Router Tunnel 2 Config Device View](#) describes the fields in the Router Tunnel 2 Config area of the **Field Devices > Config Properties** page.

Table 40: Router Tunnel 2 Config Device View

| Field | Key | Configurable | Description |
|---------------------------|----------------------|--------------|--|
| Tunnel Source Interface 2 | tunnelSrcInterface2 | Yes | Defines the interface over which the second tunnel is built to provide WAN redundancy. |
| OSPF Area 2 | ospfArea2 | Yes | Defines the OSPFv2 Area 2 in which the router (running IPv4) is a member. |
| OSPFv3 Area 2 | ospfV3Area2 | Yes | Defines OSPFv3 Area 2 in which the router (running IPv6) is a member. |
| IPsec Dest Addr 2 | ipsecTunnelDestAddr2 | Yes | Defines the destination IP address for IPsec tunnel 2. |

| Field | Key | Configurable | Description |
|-----------------|--------------------|--------------|--|
| GRE Dest Addr 2 | greTunnelDestAddr2 | Yes | Defines the destination IP address for GRE tunnel 2. |

Router Tunnel Config

[Table 41: Router Tunnel Config Device View](#) describes the fields in the Router Tunnel Config area of the **Field Devices > Config Properties** page.

Table 41: Router Tunnel Config Device View

| Field | Key | Configurable | Description |
|-----------------------------------|--------------|--------------|--|
| Tunnel Config | tunnelHerEid | Yes | Displays the EID number of the HER that the router connects with through secure tunnels. |
| Common Name of Certificate Issuer | N/A | No | Displays the name of the certificate issuer. |
| NMBA NHS IPv4 Address | N/A | Yes | Displays the Non-Broadcast Multiple Access (NBMA) IPv4 address. |
| NMBA NHS IPv6 Address | N/A | Yes | Displays the NBMA IPv6 address. |
| Use FlexVPN Tunnels | N/A | Yes | Displays the FlexVPN tunnel setting. |

SCADA Metrics

[Table 42: SCADA Metrics View](#) describes the fields on the SCADA tab of the Device Info page.

Table 42: SCADA Metrics View

| Field | Key | Configurable | Description |
|-------------------|--------------|--------------|--|
| Channel Name | channel_name | No | Identifies the channel on which the serial port of the router communicates to the RTU. |
| Protocol Type | protocol | No | Identifies the Protocol Translation type. |
| Messages Sent | N/A | No | The number of messages sent by the router. |
| Messages Received | N/A | No | The number of messages received by the router. |
| Timeouts | N/A | No | Displays the timeout value for connection establishment. |
| Aborts | N/A | No | Displays the number of aborted connection attempts. |
| Rejections | N/A | No | Displays the number of connection attempts rejected by IoT FND. |
| Protocol Errors | N/A | No | Displays the number of protocol errors generated by the router. |
| Link Errors | N/A | No | Displays the number of link errors generated by the router. |
| Address Errors | N/A | No | Displays the number of address errors generated by the router. |

| Field | Key | Configurable | Description |
|-------------|-----|--------------|---|
| Local IP | N/A | No | Displays the local IP address of the router. |
| Local Port | N/A | No | Displays the local port of the router. |
| Remote IP | N/A | No | Displays the remote IP address of the router. |
| Data Socket | N/A | No | Displays the Raw Socket server configured for the router. |

WiFi Interface Config

[Table 43: WiFi Interface Config Fields](#) describe the fields in the WiFi Interface Config area of the **Field Devices > Config Properties** page.

Table 43: WiFi Interface Config Fields

| Field | Key | Configurable | Description |
|----------------|------------------------|--------------|---|
| SSID | wifiSsid | No | The service set identifier (SSID) assigned to the WiFi interface on the router. |
| Pre-Shared Key | type6PasswordMasterKey | No | The key used to encrypt other pre-shared keys stored on the router. |

WiMAX Config

[Table 44: WiMAX Config Fields](#) describe the fields in the WiMAX Config area of the Device Info page. Use these properties to set up a username and password for the Pairwise Key Management (PKM) of a CGR 1000.



Note The WiMAX module must be installed and running. CGR1000s that ship with a pre-installed WiMAX module have a pre-installed WiMAX configuration.

Table 44: WiMAX Config Fields

| Field | Key | Description |
|-------------|-------------|---|
| PkmUsername | PkmUsername | Pairwise Key Management (PKM) Username for WiMAX. |
| PkmPassword | PkmPassword | Pairwise Key Management (PKM) Password for WiMAX |

WiMAX Link Metrics

[Table 45: WiMAX Link Health Fields](#) describe the fields in the WiMAX Link Health area of the Device Info page.

Table 45: WiMAX Link Health Fields

| Field | Key | Description |
|----------------|--------------|---|
| Transmit Speed | wimaxTxSpeed | The current speed of data transmission over the WiMAX uplink network interface, measured in bits per second, averaged over a short element-specific time period (for example, an hour). |
| Receive Speed | wimaxRxSpeed | The rate of data that has been received by the WiMAX uplink network interface, measured in bits per second, averaged over a short element-specific time period (for example, an hour). |
| RSSI | wimaxRssi | The measured RSSI value of the WiMAX RF uplink (dBm). |
| CINR | wimaxCinr | The measured CINR value of the WiMAX RF uplink (dB). |

WiMAX Link Settings

[Table 46: WiMAX Link Settings Fields](#) describe the fields in the WiMAX Link Settings area of the Device Info page.

Table 46: WiMAX Link Settings Fields

| Field | Key | Description |
|-------------------|-----------------------|---|
| BSID | wimaxBsid | The ID of the base station connected to the WiMAX device. |
| Hardware Address | wimaxHardwareAddress | The hardware address of the WiMAX device. |
| Hardware Version | wimaxHardwareVersion | The hardware version of the WiMAX device. |
| Microcode Version | wimaxMicrocodeVersion | The microcode version of the WiMAX device. |
| Firmware Version | wimaxFirmwareVersion | The firmware version of the WiMAX device. |
| Device Name | wimaxDeviceName | The name of the WiMAX device. |
| Link State | wimaxLinkState | The link state of the WiMAX device. |
| Frequency | wimaxFrequency | The frequency of the WiMAX device. |
| Bandwidth | wimaxBandwidth | The bandwidth the WiMAX device is using. |

