

Software installation

Installing software on the router involves installing a consolidated package (bootable image). This consists of a bundle of subpackages (modular software units), with each subpackage controlling a different set of functions.

This method supports the upgrade of individual subpackages and offers reduced boot times compared to other available methods. Use this approach if you need to upgrade module software independently.

Upgrade software during a scheduled maintenance window to minimize service disruption. The router must be rebooted to apply the software upgrade.

A consolidated package is a bootable image used for installing software on a router.

- It comprises a bundle of modular software units, known as subpackages.
- Each subpackage independently controls a distinct set of router functions, and
- This installation method facilitates individual subpackage upgrades and typically results in reduced boot times.
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ROMMON images

A ROMMON image is a software package that:

- Is utilized by the ROMmon software on a router.
- · Operates independently from the consolidated package typically used to boot the router, and
- Can be upgraded separately to update the router's ROMmon software.

An independent ROMmon image (software package) may occasionally be released and the router can be upgraded with the new ROMmon software. For detailed instructions, see the documentation that accompanies the ROMmon image.

For detailed information on ROMmon, refer to the Hardware Installation Guide for the Cisco Catalyst 8000 Series Edge Platforms.



Note

A new version of the ROMmon image is not necessarily released at the same time as a consolidated package for a router.

File systems

This table lists the file systems available on the Cisco Catalyst 8000 Series Edge Platform.

Table 1: Device File Systems

File System	Description
bootflash:	Boot flash memory file system.
flash:	Alias to the boot flash memory file system above.
harddisk:	Hard disk file system (NVME-M2-600G or USB-M2-16G or USB-M2-32G with the CLI command harddisk).
cns:	Cisco Networking Services file directory.
nvram:	Device NVRAM. You can copy the startup configuration to NVRAM or from NVRAM.
obfl:	File system for Onboard Failure Logging (OBFL) files.
system:	System memory file system, which includes the running configuration.
tar:	Archive file system.
tmpsys:	Temporary system files file system.
usb0: USB 3.0 Type-A	The Universal Serial Bus (USB) flash drive file systems. Note
usb1: USB 3.0 Type-B	The USB flash drive file system is visible only if a USB drive is installed in usb0: or usb1: ports.

Use the ? help option, or use the copy command in command reference guides, if you find a file system that is not listed in the table above.

Autogenerated file directories and files

This section describes the autogenerated files and directories that may be created. It also explains how to manage the files in these directories.

Table 2: Autogenerated Files

File or Directory	Description
crashinfo files	Crash info files may appear in the bootflash: file system.
	These files provide descriptive information of a crash and may be useful for tuning or troubleshooting purposes. However, the files are not part of device operations, and can be erased without impacting the functioning of the device.
core directory	The storage area for .core files.
	If this directory is erased, it will automatically regenerate at bootup. You can erase the .core files in this directory without impacting device functionality. However, do not erase the directory itself.
lost+found directory	This directory is created on bootup if a system check is performed. Its appearance is completely normal and does not indicate any issues with the device.
tracelogs directory	The storage area for trace files.
	Trace files are useful for troubleshooting. If the Cisco IOS process fails, for instance, users or troubleshooting personnel can access trace files using diagnostic mode to gather information related to the Cisco IOS failure.
	Trace files are not part of device operations and can be erased without affecting device performance.

Important notes about autogenerated directories

Important information about autogenerated directories include:

• Autogenerated files on the bootflash: directory should not be deleted, renamed, moved, or altered in any way unless directed by Cisco customer support.



Note

Altering autogenerating files on the bootflash: may have unpredictable consequences for system performance.

• Crashinfo, core, and trace files can be deleted.

Flash storage

Subpackages are installed to local media storage, such as flash. For flash storage, use the **dir bootflash:** command to list the file names.



Note

Flash storage is required for successful operation of a device.

Configuration register for autoboot

The configuration register can be used to change behavior. This includes control over the device's boot process. Set the configuration register to 0x0 to boot into ROM, by using one of these commands:

- In Cisco IOS configuration mode, use the **config-reg** 0x0 command.
- From the ROMMON prompt, use the **confreg** 0x0 command.

For more information about the configuration register, see Use of the Configuration Register on All Cisco Routers.



Note

Setting the configuration register to 0x2102 will set the device to autoboot the Cisco IOS XE software.



Note

The console baud rate is set to 9600 after changing the **confreg** to 0x2102 or 0x0. If you cannot establish a console session after setting **confreg**, or garbage output appears, change the setting on your terminal emulation software to 9600.

How to install and upgrade the software

To install or upgrade the software, use #unique_83 method. Also see the Install a software section.

Manage and configure a device to run using a consolidated package

You can manage and configure a device using:

- Manage and configure a consolidated package using copy and boot commands, on page 5
- #unique 86

Manage and configure a consolidated package using copy and boot commands

To upgrade a consolidated package, copy the consolidated package to the **bootflash:** directory on the router using the **copy** command. After making this copy of the consolidated package, configure the router to boot using the consolidated package file.

The example shows the consolidated package file being copied to the **bootflash:** file system via TFTP. The config register is then set to boot using **boot system** commands, and the **boot system** commands instruct the router to boot using the consolidated package stored in the **bootflash:** file system.

The new configuration is then saved using the **copy running-config startup-config** command, and the system is then reloaded to complete the process.

```
Router# dir bootflash:
        Directory of bootflash:/
                          237568
        81921 drwx
                                  Jul 8 2020 11:17:27 -07:00 tracelogs
                           4096 Jun 24 2020 17:26:48 -07:00 license_evlog
        98305
              drwx
        237569 drwx
                             4096 Jun 24 2020 17:26:48 -07:00
        131073 drwx
                            4096 Jun 24 2020 17:26:45 -07:00 onep
              -rw-
                              30 Jun 24 2020 17:26:38 -07:00
throughput monitor_params
                          134458 Jun 24 2020 17:26:37 -07:00 memleak.tcl
        13 -rw-
                          4096 Jun 24 2020 17:26:23 -07:00
        401409 drwx
                                                          .dbpersist
                             1314 Jun 24 2020 17:26:21 -07:00 trustidrootx3 ca.ca
        1.5
              -rwx
        14
                           20109 Jun 24 2020 17:26:21 -07:00 ios core.p7b
              -rw-
        73729 drwx
                            4096 Jun 24 2020 17:26:19 -07:00 gs script
        12
              -rw-
                             182 Jun 24 2020 17:26:19 -07:00 mode event log
                             4096 Jun 24 2020 17:26:13 -07:00 .prst_sync
        221185 drwx
        212993 drwx
                             4096 Jun 24 2020 17:25:59 -07:00
                                                           .ssh
                            4096 Jun 24 2020 17:25:55 -07:00 .rollback timer
        368641 drwx
        376833 drwx
                           4096 Jun 24 2020 17:25:55 -07:00 .installer
        458753 drwx
                            4096 Jun 24 2020 17:25:47 -07:00 sysboot
                        696368193 Jun 24 2020 17:15:13 -07:00
        11
        Router# copy tftp: bootflash:Address or name of remote host []? 203.0.113.2
       Source filename []? /auto/tftp-ngio/test/c8000be-universalk9.17.03.01prd14.SPA.bin
        Destination filename [c8000be-universalk9.17.03.01prd14.SPA.bin]?
        Accessing
tftp://203.0.113.2//auto/tftp-ngio/test/c8000be-universalk9.17.03.01prd14.SPA.bin...
        %Error opening
tftp://203.0.113.2//auto/tftp-ngio/test/c8000be-universalk9.17.03.01prd14.SPA.bin (Timed
out)
        C8300-Router#
        C8300-Router#copy tftp bootflash
        Address or name of remote host [203.0.113.2]? 203.0.113.2
       Source filename [/auto/tftp-ngio/test/c8000be-universalk9.17.03.01prd14.SPA.bin]?
        Destination filename [c8000be-universalk9.17.03.01prd14.SPA.bin]?
        Accessing
tftp://203.0.113.2//auto/tftp-ngio/test/c8000be-universalk9.17.03.01prd14.SPA.bin...
        Loading /auto/tftp-ngio/test/c8000be-universalk9.17.03.01prd14.SPA.bin from
203.0.113.2 (via GigabitEthernet0/0/0):
```

!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!				
!!!!!!!!!!!!!!!!!!!!!!				
	!!!!!!! [OK - 696368193 bytes]			
	696368193 bytes copied in 478.600 secs (1455011 bytes/sec)			
	Router# dir bootflash: Directory of bootflash:/			
	106497 drwx 4096 Jul 8 2020 11:38:27 -07:00 tracelogs 11 -rw- 696368193 Jul 8 2020 11:34:28 -07:00 iversalk9.17.03.01prd14.SPA.bin			
	458753 drwx 4096 Jun 24 2020 17:25:47 -07:00 sysboot			
7693897728 bytes total (5950341120 bytes free) Router# configure terminal Enter configuration commands, one per line. End with CNTL/Z. Router(config)# boot system flash				
<pre>bootflash:c8000be-universalk9.17.03.01prd14.SPA.bin Router(config)# config-reg 0x2102</pre>				
:	Router(config)# exit			
	Router# show run include boot boot-start-marker			
	boot system flash bootflash:c8000be-universalk9.17.03.01prd14.SPA.bin			
boot-end-marker diagnostic bootup level minimal				
	Router# copy run start			
:	Destination filename [startup-config]? Building configuration			
	[OK] Router# reload			

Configure a device to boot the consolidated package via TFTP using the boot command: example

An example to configure a device to boot the consolidated package via TFTP using the boot command.

```
Router#configure terminal
                    Enter configuration commands, one per line. End with CNTL/Z.
                    Router (config) #boot system
tftp://10.81.116.4/auto/cebu-tftpboot/test/release/rommon/bin/test-17-3-2r
                    Router(config) #config-register 0x2102
                    Router(config) #exit
                    *Jul 7 01:43:52.098: %SYS-5-CONFIG I: Configured from console by
console
                    Router#show run | include boot
                    boot-start-marker
                    boot system bootflash:c8000be-universalk9.17.03.01prd14.SPA.bin
                    boot system
tftp://10.81.116.4/auto/mcebu-tftpboot/test/release/rommon/bin/test-17-3-1r
                    boot-end-marker
                    license boot level network-essentials
                    diagnostic bootup level minimal
                    Router#copy running-config startup-config
                    Destination filename [startup-config]?
                    Building configuration...
                     [OK]
                    Router#reload
                    Proceed with reload? [confirm]
                    *Jul 7 01:55:28.639: %SYS-5-RELOAD:
                    Reload requested by console. Reload Reason: Reload Command.Jul 7
01:55:36.715: %PMAN-5-EXITACvp: Process manager is exiting: process exit with reload chassis
code
                    Initializing Hardware ...
                    Checking for PCIe device presence...done
                    System integrity status: 0x610
                    Rom image verified correctly
                    System Bootstrap, Version 1RU-20191104, DEVELOPMENT SOFTWARE
                    Copyright (c) 1994-2019 by cisco Systems, Inc.
                    Current image running: Boot ROM1
                    Last reset cause: LocalSoft
                    C8300-1N1S-6T platform with 8388608 Kbytes of main memory
                    Located c8000be-universalk9.17.03.01prd14.SPA.bin
```

Package header rev 3 structure detected

IsoSize = 655712256

Calculating SHA-1 hash...Validate package: SHA-1 hash:
calculated DF67D179:DAB875C9:D61FB9E7:2E25B30B:48E86BFC
expected DF67D179:DAB875C9:D61FB9E7:2E25B30B:48E86BFC
RSA Signed RELEASE Image Signature Verification Successful.
Image validated

RSA Signed RELEASE Image Signature Verification Successful. Image validated

Jul 7 01:58:19.327: %BOOT-5-OPMODE LOG: R0/0: binos: System booted

in AUTONOMOUS mode

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ROM: (c)

```
This product contains cryptographic features and is subject to United
                     States and local country laws governing import, export, transfer and
                     use. Delivery of Cisco cryptographic products does not imply
                   third-party authority to import, export, distribute or use encryption.
                     Importers, exporters, distributors and users are responsible for
                     compliance with U.S. and local country laws. By using this product
you
                     agree to comply with applicable laws and regulations. If you are
unable
                     to comply with U.S. and local laws, return this product immediately.
                     A summary of U.S. laws governing Cisco cryptographic products may be
 found at:
                     http://www.cisco.com/wwl/export/crypto/tool/stqrg.html
                     If you require further assistance please contact us by sending email
                     export@cisco.com.
                     Technology Package License Information:
                     Technology Package License Information:
                     Technology Type Technology-package Technology-package
                                     Next Reboot
                     ______
                     Smart License Perpetual network-essentials network-essentials
                     Smart License Subscription None
                     The current crypto throughput level is 1000000 kbps
                     cisco C8300-1N1S-6T (1RU) processor with 3763047K/6147K bytes of
memory.
                     Processor board ID FD02320A0CF
                     Router operating mode: Autonomous
                     6 Gigabit Ethernet interfaces
                     32768K bytes of non-volatile configuration memory.
                     8388608K bytes of physical memory.
                     7090175K bytes of flash memory at bootflash:.
                     28884992K bytes of M.2 USB at harddisk:.
```

Install the software using install commands

From Cisco IOS XE Cupertino 17.7.1a, Cisco Catalyst 8000 Edge platforms are shipped in install mode by default. Users can boot the platform, and upgrade or downgrade to Cisco IOS XE software versions using a set of **install** commands.

Configuration register is 0x2102

Restrictions

• ISSU is not covered in this feature.

• Install mode requires a reboot of the system.

Install software using install commands

This table describes the differences between Bundle mode and Install mode.

Table 3: Bundle Mode vs Install Mode

Bundle Mode	Install Mode
This mode provides a consolidated boot process, using local (hard disk, flash) or remote (TFTP) .bin image.	This mode uses the local (bootflash) packages.conf file for the boot process.
Note Bundle boot from USB and TFTP Boot is not supported.	
This mode uses a single .bin file.	.bin file is replaced with expanded .pkg files in this mode.
CLI:	CLI:
#boot system file <filename></filename>	<pre>#install add file bootflash: [activate commit]</pre>
To upgrade in this mode, point the boot system to the new image.	To upgrade in this mode, use the install commands.

Install mode process flow

The install mode process flow comprises three commands to perform installation and upgrade of software on platforms—install add, install activate, and install commit.

Table 4: List of install Commands

Command	Syntax	Purpose
install add	install add file location:filename.bin	Copies the contents of the image, package, and SMUs to the software repository. File location may be local or remote. This command does the following: • Validates the file—checksum, platform compatibility checks, and so on. • Extracts individual components of the package into subpackages and packages.conf • Copies the image into the local inventory and makes it
install activate	install activate	Activates the package added using the install add command. • Use the show install summary command to see which image is inactive. This image will get activated. • System reloads on executing this command. Confirm if you want to proceed with the activation. Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.

Command	Syntax	Purpose
(install activate) auto abort-timer	install activate auto-abort timer <30-1200>	The auto-abort timer starts automatically, with a default value of 120 minutes. If the install commit command is not executed within the time provided, the activation process is terminated, and the system returns to the last-committed state.
		You can change the time value while executing the install activate command.
		• The install commit command stops the timer, and continues the installation process.
		The install activate auto-abort timer stop command stops the timer without committing the package.
		Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
		This command is valid only in the three-step install variant.
install commit	install commit	Commits the package activated using the install activate command, and makes it persistent over reloads.
		Use the show install summary command to see which image is uncommitted. This image will get committed.

Command	Syntax	Purpose
install abort	install abort	Terminates the installation and returns the system to the last-committed state.
		This command is applicable only when the package is in activated status (uncommitted state).
		If you have already committed the image using the install commit command, use the install rollback to command to return to the preferred version.
install remove	<pre>install remove {file <filename> inactive}</filename></pre>	Deletes inactive packages from the platform repository. Use this command to free up space.
		• file: Removes specified files.
		• inactive: Removes all the inactive files.
install rollback to	install rollback to {base label committed id}	Rolls back the software set to a saved installation point or to the last-committed installation point. The following are the characteristics of this command:
		Requires reload.
		• Is applicable only when the package is in committed state.
		Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
		Note If you are performing install rollback to a previous image, the previous image must be installed in install mode. Only SMU rollback is possible in bundle mode.

Command	Syntax	Purpose
install deactivate	install deactivate file <filename></filename>	Removes a package from the platform repository. This command is supported only for SMUs. • Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.

Table 5: List of show Commands

Command	Syntax	Purpose
show install log	show install log	Provides the history and details of all install operations that have been performed since the platform was booted.
show install package	show install package <filename></filename>	Provides details about the .pkg/.bin file that is specified.
show install summary	show install summary	Provides an overview of the image versions and their corresponding install states for all the FRUs.
		The table that is displayed will state for which FRUs this information is applicable.
		• If all the FRUs are in sync in terms of the images present and their state, only one table is displayed.
		• If, however, there is a difference in the image or state information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install active	show install active	Provides information about the active packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.

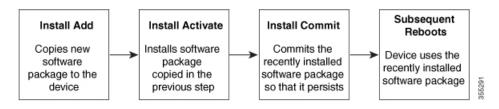
Command	Syntax	Purpose
show install inactive	show install inactive	Provides information about the inactive packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install committed	show install committed	Provides information about the committed packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install uncommitted	show install uncommitted	Provides information about uncommitted packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install rollback	show install rollback {point-id label}	Displays the package associated with a saved installation point.
show version	show version [rp-slot] [installed [user-interface] provisioned running]	Displays information about the current package, along with hardware and platform information.

The install mode process flow comprises three commands to perform installation and upgrade of software on platforms—install add , install activate , and install commit .

The flow chart explains the install process with **install** commands:

Figure 1: Process with install commit

Process with Install Commit



The **install add** command copies the software package from a local or remote location to the platform. The location can be FTP, HTTPs, or TFTP. The command extracts individual components of the .package file into subpackages and packages.conf files. It also validates the file to ensure that the image file is specific to the platform on which it is being installed.

The **install activate** command performs the required validations and provisions the packages previously added using the **install add** command. It also triggers a system reload.

The **install commit** command confirms the packages previously activated using the **install activate** command, and makes the updates persistent over reloads.



Note

Installing an update replaces any previously installed software image. At any time, only one image can be installed in a device.

Boot in install mode

You can install, activate, and commit a software package using a single command (one-step install) or multiple separate commands (three-step install).

If the platform is working in bundle mode, the one-step install procedure must be used to initially convert the platform from bundle mode to install mode. Subsequent installs and upgrades on the platform can be done with either one-step or three-step variants.

One-step Installation or convert from bundle mode to install mode



Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
- The configuration save prompt will appear if an unsaved configuration is detected.
- The reload prompt will appear after the second step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.
- If the prompt-level is set to None, and there is an unsaved configuration, the install fails. You must save the configuration before reissuing the command.

Use the one-step install procedure described below to convert a platform running in bundle boot mode to install mode. After the command is executed, the platform reboots in install boot mode.

Later, the one-step install procedure can also be used to upgrade the platform.

This procedure uses the **install add file activate commit** command in privileged EXEC mode to install a software package, and to upgrade the platform to a new version.

Procedure

Step 1 enable

Example:

Device>enable

Enables privileged EXEC mode. Enter your password, if prompted.

Step 2 installadd filelocation: filename [activate commit]

Example:

Device#install add file bootflash:c8000be-universalk9.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.bin activate commit.

Copies the software install package from a local or remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform and extracts the individual components of the .package file into subpackages and packages.conf files. It also performs a validation and compatibility check for the platform and image versions, activates the package, and commits the package to make it persistent across reloads.

The platform reloads after this command is run.

Step 3 exit

Example:

Device#exit

Exits privileged EXEC mode and returns to user EXEC mode.

Platform is upgraded to new version.

Three-step install



Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
- The configuration save prompt will appear if an unsaved configuration is detected.
- The reload prompt will appear after the install activate step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.

The three-step installation procedure can be used only after the platform is in install mode. This option provides more flexibility and control to the customer during installation.

This procedure uses individual **install add**, **install activate**, and **install commit** commands for installing a software package, and to upgrade the platform to a new version.

Procedure

Step 1 enable

Example:

Device>enable

Enables privileged EXEC mode. Enter your password, if prompted.

Step 2 installadd filelocation: filename

Example:

```
Device#install add file bootflash:c8000be-universalk9.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.bin
```

Copies the software install package from a remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform, and extracts the individual components of the .package file into subpackages and packages.conf files.

Step 3 showinstall summary

Example:

Device#show install summary

(Optional) Provides an overview of the image versions and their corresponding install state for all the FRUs.

Step 4 installactivate [auto-abort-timer < time >]

Example:

Device# install activate auto-abort-timer 120

Activates the previously added package and reloads the platform.

- When doing a full software install, do not provide a package filename.
- In the three-step variant, **auto-abort-timer** starts automatically with the **install activate** command; the default for the timer is 120 minutes. If the **install commit** command is not run before the timer expires, the install process is automatically terminated. The platform reloads and boots up with the last committed version.

Step 5 installabort

Example:

Device#install abort

(Optional) Terminates the software install activation and returns the platform to the last committed version.

• Use this command only when the image is in activated state, and not when the image is in committed state.

Step 6 installcommit

Example:

Device#install commit

Commits the new package installation and makes the changes persistent over reloads.

Step 7 installrollback tocommitted

Example:

Device#install rollback to committed

(Optional) Rolls back the platform to the last committed state.

Step 8 installremove { filefilesystem: filename | inactive }

Example:

Device#install remove inactive

(Optional) Deletes software installation files.

- file : Deletes a specific file
- inactive : Deletes all the unused and inactive installation files.

Step 9 showinstall summary

Example:

Device#show install summary

(Optional) Displays information about the current state of the system. The output of this command varies according to the **install** commands run prior to this command.

Step 10 exit

Example:

Device#exit

Exits privileged EXEC mode and returns to user EXEC mode.

Downgrade in install mode

Use the **install rollback** command to downgrade the platform to a previous version by pointing it to the appropriate image, provided the image you are downgrading to was installed in install mode.

The install rollback command reloads the platform and boots it with the previous image.



Note

The **install rollback** command succeeds only if you have not removed the previous file using the **install remove inactive** command.

Alternatively, you can downgrade by installing the older image using the install commands.

Downgrade in install mode

Use the **install rollback** command to downgrade the platform to a previous version by pointing it to the appropriate image, provided the image you are downgrading to was installed in install mode.

The **install rollback** command reloads the platform and boots it with the previous image.



Note

The **install rollback** command succeeds only if you have not removed the previous file using the **install remove inactive** command.

Alternatively, you can downgrade by installing the older image using the install commands.

Terminate a software installation

You can terminate the activation of a software package in these ways:

• When the platform reloads after activating a new image, the auto-abort-timer is triggered (in the three-step install variant). If the timer expires before you issue the **install commit** command, the installation process terminates. The platform then reloads and boots with the last committed version of the software image.

Alternatively, use the **install auto-abort-timer stop** command to stop this timer, without using the **install commit** command. The new image remains uncommitted in this process.

• Using the **install abort** command returns the platform to the version that was running before installing the new software. Use this command before issuing the **install commit** command.

Configuration example for software installation using install commands

Configuration examples for Installing the software using install commands.

This is an example of the one-step installation or converting from bundle mode to install mode.

```
Router#install add file
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bin
 activate commit
          install add activate commit: START Thu Oct 28 21:57:21 UTC 2021
          System configuration has been modified.
          Press Yes(y) to save the configuration and proceed.
          Press No(n) for proceeding without saving the configuration.
          Press Quit(q) to exit, you may save configuration and re-enter the command.
[y/n/q]y
          Building configuration...
          [OK] Modified configuration has been saved
          *Oct 28 21:57:39.818: %SYS-6-PRIVCFG_ENCRYPT_SUCCESS: Successfully encrypted
private config file
         *Oct 28 21:57:39.925: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started
 install one-shot
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bininstall add activate commit:
Adding PACKAGE
          install add activate commit: Checking whether new add is allowed ....
          --- Starting Add ---
          Performing Add on Active/Standby
          [1] Add package(s) on R0
          [1] Finished Add on R0
          Checking status of Add on [R0]
          Add: Passed on [R0]
          Finished Add
          Image added. Version: 17.07.01.0.1515
          install add activate_commit: Activating PACKAGE
          Following packages shall be activated:
/bootflash/c8000be-rpboot.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-mono-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware_sm_nim_adpt.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
/bootflash/c8000be-firmware sm dsp sp2700.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
```

```
/bootflash/c8000be-firmware_sm_async.BLD_V177_THROTTLE_LATEST_20211021_031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware sm 1t3e3.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware sm 10g.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim xdsl.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim ssd.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim shdsl.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim ge.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim cwan.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware nim async.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware ngwic tle1.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware_dsp_tilegx.BLD_V177_THROTTLE_LATEST_20211021_031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware dsp sp2700.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware dsp analogbri.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
/bootflash/c8000be-firmware_dreamliner.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0 117.SSA.pkg
         This operation may require a reload of the system. Do you want to proceed? [y/n]y
          --- Starting Activate ---
          Performing Activate on Active/Standby
          *Oct 28 22:05:49.484: %INSTALL-5-INSTALL AUTO ABORT TIMER PROGRESS: R0/0:
rollback timer: Install auto abort timer will expire in 7200 seconds [1] Activate package(s)
 on R0
          [1] Finished Activate on R0
          Checking status of Activate on [R0]
          Activate: Passed on [R0]
          Finished Activate
          --- Starting Commit ---
          Performing Commit on Active/Standby
          [1] Commit package(s) on R0
```

```
Building configuration...
          [1] Finished Commit on R0
          Checking status of Commit on [R0]
          Commit: Passed on [R0]
          Finished Commit
          [OK]
          *Oct 28 22:06:55.375: %SYS-6-PRIVCFG ENCRYPT SUCCESS: Successfully encrypted
private config fileSend model notification for install_add_activate_commit before reload
          Install will reload the system now!
          SUCCESS: install add activate commit Thu Oct 28 22:07:22 UTC 2021
          Router#
          *Oct 28 22:07:22.661: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine:
Completed install one-shot PACKAGE
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.binOct
28 22:07:26.864: %PMAN-5-EXITACTION: R0/0: pvp: Process manager is exiting: reload action
 requested
          Press RETURN to get started!
This is an example of downgrading in install mode.
Router# install add file
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bin
          install add: START Thu Oct 28 22:36:43 UTC 2021
        *Oct 28 22:36:44.526: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started
 install add
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bininstall add:
Adding PACKAGE
          install add: Checking whether new add is allowed ....
          --- Starting Add ---
          Performing Add on Active/Standby
          [1] Add package(s) on R0
          [1] Finished Add on R0
          Checking status of Add on [R0]
          Add: Passed on [R0]
          Finished Add
          Image added. Version: 17.07.01.0.1601
          SUCCESS: install add Thu Oct 28 22:40:25 UTC 2021
          Router#
          *Oct 28 22:40:25.971: %INSTALL-5-INSTALL_COMPLETED_INFO: R0/0: install_engine:
Completed install add PACKAGE
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bin
          Router# show install log
          [0|install op boot]: START Thu Oct 28 22:09:29 Universal 2021
          [0|install_op_boot(INFO, )]: Mount IMG INI state base image
          [0|install_op_boot]: END SUCCESS Thu Oct 28 22:09:30 Universal 2021
          [0|install_op_boot(INFO, )]: cleanup_trap remote_invocation 0 operation
install op boot .. 0 .. 0
          [1|display install log]: START Thu Oct 28 22:12:11 UTC 2021
          [2|install add]: START Thu Oct 28 22:36:43 UTC 2021
          [2|install_add(INFO, )]: Set INSTALL_TYPE to PACKAGE
          [2|install add(CONSOLE, )]: Adding PACKAGE
          [2|install add(CONSOLE, )]: Checking whether new add is allowed ....
          [2|install add(INFO, )]: check add op allowed: Install type PACKAGE
          [remote|install add]: START Thu Oct 28 22:37:12 UTC 2021
```

```
[remote|install add]: END SUCCESS Thu Oct 28 22:40:10 UTC 2021
                 [remote|install_add(INFO, )]: cleanup_trap remote_invocation 1 operation
install add .. 0 .. 0
                [2|install add(INFO, )]: Remote output from RO
                [2|install add(INFO, )]: install add: START Thu Oct 28 22:37:12 UTC 2021
                Expanding image file:
bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.bin
                Verifying parameters
                Expanding superpackage
bootflash:c8000be-universalk9.BLD_V177_THROTTLE_LATEST_20211027_030841 V17 7 0 120.SSA.bin
                ... parameters verified
                Validating package type
                ... package type validated
                Copying package files
\verb|c8000be-firmware_dream| | \verb|liner.BLD_V177 | THROTTLE | LATEST | 20211027 | 030841 | V17 | 7 | 0 | 120.SSA.pkg| | 120.SSA.
c8000be-firmware dsp analogbri.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware dsp tilegx.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware ngwic t1e1.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware nim async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware nim cwan.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
              c8000be-firmware nim shdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware nim xdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
              c8000be-firmware_prince.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg
              c8000be-firmware sm 10g.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware sm 1t3e3.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware sm async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware sm dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware sm nim adpt.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-mono-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
                c8000be-rpboot.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
                WARNING: A different version of provisioning file packages.conf already exists
in bootflash:
                WARNING: The provisioning file from the expanded bundle will be saved as
                WARNING: bootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211027 0.conf
                ... package files copied
                SUCCESS: Finished expanding all-in-one software package.
                Image file expanded
                SUCCESS: install add Thu Oct 28 22:40:10 UTC 2021
```

```
[2|install add]: END SUCCESS Thu Oct 28 22:40:25 UTC 2021
          [2|install_add(INFO, )]: cleanup_trap remote_invocation 0 operation install_add
          [3|COMP CHECK]: START Thu Oct 28 22:40:26 UTC 2021
          [3|COMP_CHECK]: END FAILED exit(1) Thu Oct 28 22:40:27 UTC 2021
          [3|COMP CHECK(INFO, )]: cleanup trap remote invocation 0 operation COMP CHECK
.. 1 .. 1
          [4|install activate]: START Thu Oct 28 22:42:53 UTC 2021
          [4|install activate(INFO, require user prompt)]: install cli
          [4|install_activate(CONSOLE, )]: Activating PACKAGE
          [4|install_activate(INFO, )]: Acquiring transaction lock...
          [4|install activate(INFO, )]: global trans lock:
/bootflash/.installer/install global trans lock
          [4|install activate(INFO, )]: tmp global trans lock:
/tmp/tmp install global trans lock
          [4|install_activate(INFO, )]: tmp lock does not exist:
/tmp/tmp install global trans lock
          [4|install activate(INFO, )]: global trans lock:
/bootflash/.installer/install_global_trans_lock
          [4|install activate(INFO, )]: tmp global trans lock:
/tmp/tmp_install_global_trans_lock
          [4|install_activate(INFO, )]: local_trans_lock:
/bootflash/.installer/install local trans lock
          [4|install activate(INFO, )]: global trans lock:
/bootflash/.installer/install global trans lock
          [4|install_activate(INFO, )]: validate_lock: lock_duration is 7200
          [4|install_activate(INFO, )]: install type stored in lock PACKAGE, install type
PACKAGE, install operation install activate
          [4|install activate(INFO, )]: lock duration: 7200
          [4|install activate(INFO, )]: extend trans lock done.
/bootflash/.installer/install global trans lock
          [4|install activate(INFO, require user prompt)]: install cli
          [4|install_activate( FATAL)]: Cannot proceed activate because of user input
          [4|install activate(INFO, )]: cleanup trap remote invocation 0 operation
install_activate .. 6 .. 0
          [5|install add]: START Thu Oct 28 22:45:48 UTC 2021
          [5|install_add(INFO, )]: Set INSTALL_TYPE to PACKAGE
          [5|install_add(CONSOLE, )]: Adding PACKAGE
          [5|install add(CONSOLE, )]: Checking whether new add is allowed ....
          [5|install add(INFO, )]: check_add_op_allowed: Install type PACKAGE
          [5|install add(FATAL)]: Super package already added. Add operation not allowed.
install remove inactive can be used to discard added packages
          Router# install activate
          install_activate: START Thu Oct 28 23:57:57 UTC 2021
          \verb|install_activate: Activating PACKAGE| \\
        *Oct 28 23:57:57.823: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started
install activateFollowing packages shall be activated:
/bootflash/c8000be-rpboot.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-mono-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware sm nim adpt.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware sm dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware sm async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
```

```
/bootflash/c8000be-firmware_sm_1t3e3.BLD_V177_THROTTLE_LATEST_20211027_030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware_sm_10g.BLD_V177_THROTTLE_LATEST_20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware nim xdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware nim ssd.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware nim shdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware nim ge.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware nim cwan.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware nim async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware ngwic tle1.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware dsp tilegx.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware dsp analogbri.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
/bootflash/c8000be-firmware dreamliner.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         This operation may require a reload of the system. Do you want to proceed? [y/n]y
          --- Starting Activate ---
          Performing Activate on Active/Standby
          *Oct 29 00:04:19.400: %INSTALL-5-INSTALL AUTO ABORT TIMER PROGRESS: R0/0:
rollback timer: Install auto abort timer will expire in 7200 seconds [1] Activate package(s)
          --- Starting list of software package changes ---
          Old files list:
          Modified
c8000be-firmware_dreamliner.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
c8000be-firmware dsp analogbri.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
c8000be-firmware dsp sp2700.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
          Modified
c8000be-firmware dsp tilegx.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
```

```
Modified
c8000be-firmware ngwic t1e1.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware nim async.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware nim cwan.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware nim ge.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
          Modified
c8000be-firmware_nim_shdsl.BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117.SSA.pkg
         Modified
c8000be-firmware nim ssd.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware nim xdsl.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware_sm_10g.BLD_V177_THROTTLE_LATEST_20211021_031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware sm 1t3e3.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware sm async.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware_sm_dsp_sp2700.BLD_V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-firmware sm nim adpt.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         Modified
c8000be-mono-universalk9.BLD_V177_THROTTLE_LATEST_20211021 031123 V17 7 0 117.SSA.pkg
        Modified c8000be-rpboot.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
         New files list:
         Added
c8000be-firmware dreamliner.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware dsp analogbri.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware dsp tilegx.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware ngwic t1e1.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware nim async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware nim bri st fw.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware nim cwan.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware nim qe.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware_nim_shds1.BLD_V177_THROTTLE_LATEST_20211027_030841_V17_7_0_120.SSA.pkg
         Added
c8000be-firmware nim ssd.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
c8000be-firmware nim xdsl.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added
```

```
c8000be-firmware sm 10g.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware sm 1t3e3.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
          Added
c8000be-firmware sm async.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware sm dsp sp2700.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-firmware sm nim adpt.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
c8000be-mono-universalk9.BLD V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
         Added c8000be-rpboot.BLD_V177 THROTTLE LATEST 20211027 030841 V17 7 0 120.SSA.pkg
          Finished list of software package changes
          [1] Finished Activate on R0
          Checking status of Activate on [R0]
          Activate: Passed on [R0]
          Finished Activate
          Send model notification for install_activate before reload
          Install will reload the system now!
          SUCCESS: install activate Fri Oct 29 00:05:09 UTC 2021
          *Oct 29 00:05:09.504: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine:
Completed install activate PACKAGEOct 29 00:05:14.494: %PMAN-5-EXITACTION: R0/0: pvp: Process
manager is exiting: reload action requested
          Initializing Hardware ...
          Checking for PCIe device presence...done
          System integrity status: 0x610
          System Bootstrap, Version 17.3(4.1r), RELEASE SOFTWARE
          Copyright (c) 1994-2021 by cisco Systems, Inc.
                                 : Boot ROM1
          Current image running
          Last reset cause
                                  : LocalSoft
          C8300-2N2S-6T platform with 8388608 Kbytes of main memory
          Press RETURN to get started!
          Router# install commit
          install_commit: START Fri Oct 29 00:13:58 UTC 2021
          install commit: Committing PACKAGE
          --- Starting Commit ---
          Performing Commit on Active/Standby
         *Oct 29 00:13:59.552: %INSTALL-5-INSTALL START INFO: R0/0: install engine: Started
 install commit [1] Commit package(s) on RO
          [1] Finished Commit on R0
          Checking status of Commit on [R0]
          Commit: Passed on [R0]
          Finished Commit
          SUCCESS: install commit Fri Oct 29 00:14:03 UTC 2021
          Router#
```

*Oct 29 00:14:03.712: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine:

```
Completed install commit PACKAGE
This is an example of the three-step installation.
ROUTER# install activate file bootflash:c8000be-universalk9.17.06.01a.SPA.bin activate
commit
          install add activate commit: START Fri Dec 10 18:07:17 GMT 2021
          *Dec 10 18:07:18.405 GMT: %INSTALL-5-INSTALL START_INFO: R0/0: install_engine:
Started install one-shot
bootflash:c8000be-universalk9.17.06.01a.SPA.bininstall add activate commit: Adding PACKAGE
          install_add_activate_commit: Checking whether new add is allowed ....
          --- Starting Add ---
          Performing Add on Active/Standby
          [1] Add package(s) on R0
          [1] Finished Add on R0
          Checking status of Add on [R0]
          Add: Passed on [R0]
          Finished Add
          Image added. Version: 17.06.01a.0.298
          install add activate commit: Activating PACKAGE
          Following packages shall be activated:
          /bootflash/c8000be-rpboot.17.06.01a.SPA.pkg
          /bootflash/c8000be-mono-universalk9.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware sm nim adpt.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware_sm_dsp_sp2700.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware sm async.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware sm 1t3e3.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware_sm_10g.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware_prince.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware nim xdsl.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware nim ssd.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware nim shdsl.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware_nim_ge.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware_nim_cwan.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware nim bri st fw.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware nim async.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware ngwic t1e1.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware_dsp_tilegx.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware_dsp_sp2700.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware dsp analogbri.17.06.01a.SPA.pkg
          /bootflash/c8000be-firmware dreamliner.17.06.01a.SPA.pkg
          This operation may require a reload of the system. Do you want to proceed? [y/n]y
          --- Starting Activate ---
          Performing Activate on Active/Standby
          [1] Activate package(s) on R0
          [1] Finished Activate on R0
          Checking status of Activate on [R0]
          Activate: Passed on [R0]
          Finished Activate
          --- Starting Commit ---
          Performing Commit on Active/Standby
          [1] Commit package(s) on R0
          Building configuration...
          [1] Finished Commit on R0
          Checking status of Commit on [R0]
          Commit: Passed on [R0]
```

```
Finished Commit
          *Dec 10 18:14:57.782 GMT: %SYS-6-PRIVCFG ENCRYPT SUCCESS: Successfully encrypted
private config fileSend model notification for install_add_activate commit before reload
          /usr/binos/conf/install util.sh: line 164: /bootflash/.prst sync/reload info: No
 such file or directory
          /usr/binos/conf/install util.sh: line 168: /bootflash/.prst sync/reload info: No
 such file or directory
          cat: /bootflash/.prst_sync/reload_info: No such file or directory
          Install will reload the system now!
          SUCCESS: install add activate commit Fri Dec 10 18:15:23 GMT 2021
        *Dec 10 18:15:23.955 GMT: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine:
Completed install one-shot PACKAGE bootflash:c8000be-universalk9.17.06.01a.SPA.binDec 10
18:15:27.708: %PMAN-5-EXITACTION: R0/0: pvp: Process manager is exiting: reload action
requested
          Initializing Hardware ...
          Checking for PCIe device presence...done
          System integrity status: 0x610
          Rom image verified correctly
          System Bootstrap, Version 17.3(5r), RELEASE SOFTWARE
          Copyright (c) 1994-2021 by cisco Systems, Inc.
          Current image running: Boot ROMO
          Last reset cause: LocalSoft
         ROUTER platform with 8388608 Kbytes of main memory
          Press RETURN to get started!
         ROUTER#
         ROUTER# show version
          Cisco IOS XE Software, Version 17.06.01a
        Cisco IOS Software [Bengaluru], c8000be Software (X86 64 LINUX IOSD-UNIVERSALK9-M),
 Version 17.6.1a, RELEASE SOFTWARE (fc2)
          Technical Support: http://www.cisco.com/techsupport
          Copyright (c) 1986-2021 by Cisco Systems, Inc.
         Compiled Sat 21-Aug-21 03:27 by mcpre
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          documentation or "License Notice" file accompanying the IOS-XE software,
          or the applicable URL provided on the flyer accompanying the IOS-XE
          software.
         ROM: 17.3(5r)
          ROUTER uptime is 0 minutes
          Uptime for this control processor is 2 minutes
          System returned to ROM by LocalSoft
          System image file is "bootflash:packages.conf"
```

```
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http://www.cisco.com/wwl/export/crypto/tool/stqrg.html
If you require further assistance please contact us by sending email to
export@cisco.com.
Technology Package License Information:
_____
Technology
            Type Technology-package Technology-package
Current
               Next Reboot
______
Smart License Perpetual None
                                           None
Smart License Subscription None
The current crypto throughput level is 250000 kbps
Smart Licensing Status: Registration Not Applicable/Not Applicable
cisco ROUTER (1RU) processor with 3747220K/6147K bytes of memory.
Processor board ID FD02521M27S
Router operating mode: Autonomous
5 Gigabit Ethernet interfaces
2 2.5 Gigabit Ethernet interfaces
2 Cellular interfaces
32768K bytes of non-volatile configuration memory.
8388608K bytes of physical memory.
7573503K bytes of flash memory at bootflash:.
1875361792K bytes of NVMe SSD at harddisk:.
16789568K bytes of USB flash at usb0:.
```

This is an example of terminating a software installation.

Configuration register is 0x2102

Last reload reason: LocalSoft

```
Router# install abort
install_abort: START Fri Oct 29 02:42:51 UTC 2021

This install abort would require a reload. Do you want to proceed? [y/n]
*Oct 29 02:42:52.789: %INSTALL_5-INSTALL_START_INFO: R0/0: install_engine: Started
install aborty
--- Starting Abort ---
Performing Abort on Active/Standby

[1] Abort package(s) on R0
[1] Finished Abort on R0
Checking status of Abort on [R0]
Abort: Passed on [R0]
Finished Abort
```

```
Send model notification for install abort before reload
          Install will reload the system now!
          SUCCESS: install abort Fri Oct 29 02:44:47 UTC 2021
          Router#
          *Oct 29 02:44:47.866: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install engine:
Completed install abort PACKAGEOct 29 02:44:51.577: %PMAN-5-EXITACTION: R0/0: pvp: Process
manager is exiting: reload action requested
          Initializing Hardware ...
          Checking for PCIe device presence...done
          System integrity status: 0x610
          System Bootstrap, Version 17.3(4.1r), RELEASE SOFTWARE
          Copyright (c) 1994-2021 by cisco Systems, Inc.
          Current image running
                                : Boot ROM1
          Last reset cause
                                 : LocalSoft
          C8300-2N2S-6T platform with 8388608 Kbytes of main memory
          Press RETURN to get started!
These are sample outputs for show commands:
Device#show install log
          [0|install op boot]: START Thu Oct 28 22:09:29 Universal 2021
          [0|install op boot(INFO, )]: Mount IMG INI state base image
          [0|install op boot]: END SUCCESS Thu Oct 28 22:09:30 Universal 2021
Device#show install summary
          [ R0 ] Installed Package(s) Information:
          State (St): I - Inactive, U - Activated & Uncommitted,
          C - Activated & Committed, D - Deactivated & Uncommitted
         Type St Filename/Version
                   17.07.01.0.1515
          Auto abort timer: inactive
Device#show install
packagebootflash:c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bin
           Package:
c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bin
            Size: 831447859
            Timestamp: 2021-10-23 17:08:14 UTC
            Canonical path:
/bootflash/c8000be-universalk9.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.bin
            Raw disk-file SHA1sum:
            5c4e7617a6c71ffbcc73dcd034ab58bf76605e3f
           Header size:
                           1192 bytes
                           30000
           Package type:
           Package flags: 0
           Header version: 3
```

```
Internal package information:
           Name: rp_super
           BuildTime: 2021-10-21 13.00
           ReleaseDate: 2021-10-21 03.11
           BootArchitecture: i686
           RouteProcessor: radium
           Platform: C8000BE
           User: mcpre
           PackageName: universalk9
           Build: BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117
           CardTypes:
           Package is bootable from media and tftp.
           Package contents:
           Package:
c8000be-firmware nim ge.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
           Size: 2966620
           Timestamp: 2021-10-21 20:10:44 UTC
           Raw disk-file SHA1sum:
           501d59d5f152ca00084a0da8217bf6f6b95dddb1
           Header size:
                           1116 bytes
                           40000
           Package type:
           Package flags: 0
           Header version: 3
           Internal package information:
           Name: firmware nim ge
           BuildTime: 2021-10-21 13.00
           ReleaseDate: 2021-10-21 03.11
           BootArchitecture: none
           RouteProcessor: radium
           Platform: C8000BE
           User: mcpre
           PackageName: firmware nim ge
           Build: BLD_V177_THROTTLE_LATEST_20211021_031123 V17 7 0 117
           CardTypes:
           Package is not bootable.
           Package:
c8000be-firmware prince.BLD V177 THROTTLE LATEST 20211021 031123 V17 7 0 117.SSA.pkg
           Size: 10204252
           Timestamp: 2021-10-21 20:10:43 UTC
           Raw disk-file SHA1sum:
           a57bed4ddecfd08af3b456f69d11aaeb962865ea
           Header size:
                           1116 bytes
           Package type: 40000
Package flags: 0
           Header version: 3
           Internal package information:
           Name: firmware_prince
           BuildTime: 2021-10-21 13.00
           ReleaseDate: 2021-10-21 03.11
           BootArchitecture: none
           RouteProcessor: radium
           Platform: C8000BE
           User: mcpre
           PackageName: firmware prince
           Build: BLD_V177_THROTTLE_LATEST_20211021_031123_V17_7_0_117
           CardTypes:
```

```
Package is not bootable.
Device#show install active
            [ R0 ] Active Package(s) Information:
            State (St): I - Inactive, U - Activated & Uncommitted,
            C - Activated & Committed, D - Deactivated & Uncommitted
            Type St Filename/Version
            IMG C 17.07.01.0.1515
            Auto abort timer: inactive
Device#show install inactive
              [ R0 ] Inactive Package(s) Information:
              State (St): I - Inactive, U - Activated & Uncommitted,
              C - Activated & Committed, D - Deactivated & Uncommitted
              Type St Filename/Version
              No Inactive Packages
Device#show install committed
                [ R0 ] Committed Package(s) Information:
                State (St): I - Inactive, U - Activated & Uncommitted,
                C - Activated & Committed, D - Deactivated & Uncommitted
               Type St Filename/Version
                ______
                TMG C
                        17.07.01.0.1515
                Auto abort timer: inactive
Device#show install uncommitted
                  [ R0 ] Uncommitted Package(s) Information:
                 State (St): I - Inactive, U - Activated & Uncommitted,
                  C - Activated & Committed, D - Deactivated & Uncommitted
                  ______
                 Type St Filename/Version
                 No Uncommitted Packages
```

Troubleshoot software installation using install commands

To troubleshoot software installation using install commands.

Problem Troubleshooting the software installation

Solution Use these show commands to view installation summary, logs, and software versions.

- · show install summary
- show install log
- show version
- · show version running

Problem Other installation issues

Solution Use these commands to resolve installation issue:

- dir <install directory>
- more location:packages.conf
- **show tech-support install**: this command automatically runs the **show** commands that display information specific to installation.
- request platform software trace archive target bootflash < location>: this command archives all the trace logs relevant to all the processes running on the system since the last reload, and saves this information in the specified location.

Upgrade firmware on NIMs

To upgrade the firmware on a Network Interface Module (NIM), perform these steps:

Before you begin

When you boot the device in packages.conf mode with the Cisco IOS XE image (super package) during the installation period, you can upgrade or downgrade the firmware without reloading the device. You need to follow the steps described in Installing a Firmware Subpackage section before proceeding with the firmware upgrade.

If you do not boot the device in packages.conf mode with the Cisco IOS XE image, you need to follow the below prerequisites before proceeding with the firmware upgrade:

- Copy the firmware subpackage (NIM firmware) into bootflash:/mydir.
- Send a request to the platform software package expand file boot flash:/mydir/<IOS-XE image> to expand the super package.
- Reload the hardware module subslot to boot the module with the new firmware.
- Verify that the module is booted up with the new firmware using the show platform software subslot x/y module firmware command.

Procedure

Step 1 copy Cisco IOS XE image into bootflash: **mydir**.

Example:

Router#mkdir bootflash:mydir

Creates a directory to save the expanded software image.

You can use the same name as the image to name the directory.

Step 2 requestplatformsoftwarepackageexpandfilebootflash:/mydir/<1OS-XE image to expand super package.

Example:

Router#

request platform software package expand file

bootflash:/mydir/c8000be-universalk9.03.14.00.S.155-1.S-std.SPA.bin

Expands the platform software package to super package.

Step 3 reload.

Example:

Router#reload
rommon >

Enables ROMMON mode, which allows the software in the super package file to be activated.

Step 4 bootbootflash:mydir//packages.conf.

Example:

rommon 1 >boot bootflash:mydir/packages.conf

Boots the super package by specifying the path and name of the provisioning file: packages.conf.

Step 5 copy NIM firmware subpackage to the folder **bootflash:mydir/**.

Example:

Router#copy bootflash:c8000be-firmware_nim_xdsl.2020-07-01_11.05_39n.SSA.pkg bootflash:mydir/

Copies the NIM firmware subpackage into bootflash:mydir.

Step 6 requestplatformsoftwarepackageinstallrp 0 file bootflash:/mydir/<firmware subpackage>.

Example:

Router#equest platform software package install rp 0 file bootflash:mydir/c8000be-firmware_nim_xdsl.2020-07-01_11.05_39n.SSA.pkg

Installs the software package.

Step 7 hw-module subslot x/yreload to boot the module with the new firmware.

Example:

Router#hw-module subslot 0/2 reload

Reloads the hardware module subslot and boots the module with the new firmware.

Step 8 showplatformsoftwaresubslot 0/2 module firmware to verify that the module is booted up with the new firmware.

Example:

Router#show platform software subslot 0/2 module firmware Pe

Displays the version of the newly installed firmware.

Firmware is upgraded on NIMs.

Examples: upgrade the firmware on NIMs

To perform firmware upgrade on NIMs

Located mydir/packages.conf

Examples

This example shows how to perform firmware upgrade in a device module:

```
Router
         mkdir bootflash:mydir
Create directory filename [mydir]?
Created dir bootflash:/mydir
Router#copy bootflash:c8000be-universalk9.17.03.01prd14.S-std.SPA.bin bootflash:mydir/
Destination filename [mydir/c8000be-universalk9.17.03.01prd14.S-std.SPA.bin]?
CCCCC
696368193 bytes copied in 478.600 secs (1455011 bytes/sec)
Router#
Router#
Router#dir bootflash:mydir
Directory of bootflash:/mydir/
                425288648 Dec 12 2014 09:16:42 +00:00
632738 -rw-
c8000be-universalk9.17.03.01prd14.S-std.SPA.bin
7451738112 bytes total (474025984 bytes free)
Router#
Router#
         request platform software package
expand file bootflash:/mydir/c8000be-universalk9.17.03.01prd14.S-std.SPA.bin.S-std.SPA.bin
Verifying parameters
Validating package type
Copying package files
SUCCESS: Finished expanding all-in-one software package.
Router#
         reload
Proceed with reload? [confirm]
Proceed with reload? [confirm]
*Jul 8 11:48:30.917 PDT: %SYS-5-RELOAD: Reload requested by console. Reload Reason: Reload
Command.
*Jul 8 11:48:32.768 PDT: %IOSXE_INFRA-3-RELOAD_INFO_SAVE_FAIL: Unable to save reload
information: 23: Invalid argument.
Jul 8 11:48:38.652: %PMAN-TACTION: R0/0: pvp: Process manager is exiting: process exit
with reload chassis code
Initializing Hardware ...
Checking for PCIe device presence...done
System integrity status: 0x610
Rom image verified correctly
System Bootstrap, Version 17.3(1r), RELEASE SOFTWARE
Copyright (c) 1994-2020 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8300-1N1S-4T2X platform with 8388608 Kbytes of main memory
rommon 1
         boot bootflash:mydir/packages.conf
File size is 0x000028f1
```

```
Image size
10481 inode num 632741, bks cnt 3 blk size 8*512
File size is 0x150ae3cc
Located mydir/c8000be-universalk9.17.03.01prd14.S-std.SPA.pkg
Image size 353035212 inode num 356929, bks cnt 86191 blk size 8*512
Boot image size = 353035212 (0x150ae3cc) bytes
Package header rev 1 structure detected
Calculating SHA-1 hash...done
validate package: SHA-1 hash:
  calculated 8e966678:8afb08f4:8a88bb8f:fe591121:8bddf4b3
 expected 8e966678:8afb08f4:8a88bb8f:fe591121:8bddf4b3
RSA Signed RELEASE Image Signature Verification Successful.
Package Load Test Latency: 3799 msec
Image validated
Dec 12 09:28:50.338 R0/0: %FLASH CHECK-3-DISK QUOTA: Flash disk quota exceeded
[free space is 61864 kB] - Please clean up files on bootflash.
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http://www.cisco.com/wwl/export/crypto/tool/stqrg.html
If you require further assistance please contact us by sending email to
export@cisco.com.
cisco c8000be1-X/K9 (2RU) processor with 1681388K/6147K bytes of memory.
Processor board ID FTX1736AJUT
2 Ethernet interfaces
4 Gigabit Ethernet interfaces
2 ATM interfaces
32768K bytes of non-volatile configuration memory.
4194304K bytes of physical memory.
7393215K bytes of flash memory at bootflash:.
Press RETURN to get started!
```

```
*Dec 12 09:28:58.922:
%IOS LICENSE IMAGE APPLICATION-6-LICENSE LEVEL:
Module name = esg Next reboot level = appxk9 and License = appxk9
*Dec 12 09:28:58.943:
%IOS LICENSE IMAGE APPLICATION-6-LICENSE LEVEL:
Module name = esg Next reboot level = ipbasek9 and License = ipbasek9
*Dec 12 09:28:58.981:
%Cat THROUGHPUT-6-LEVEL: Throughput level has been set to 1000000 kbps
*Dec 12 09:29:13.302: %SPANTREE-5-EXTENDED SYSID: Extended SysId enabled for type vlan
*Dec 12 09:29:14.142: %LINK-3-UPDOWN: Interface Lsmpi0, changed state to up
*Dec 12 09:29:14.142: %LINK-3-UPDOWN: Interface EOBCO, changed state to up
*Dec 12 09:29:14.142: %LINK-3-UPDOWN: Interface GigabitEthernet0, changed state to down
*Dec 12 09:29:14.142: %LINK-3-UPDOWN: Interface LIINO, changed state to up
*Dec 12 09:28:51.438: %CMRP-3-PFU MISSING:cmand: The platform does not detect a power
supply in slot 1
*Dec 12 09:29:01.256: %CMLIB-6-THROUGHPUT VALUE:cmand: Throughput license found, throughput
set to 1000000 kbps
*Dec 12 09:29:03.223: %CPPHA-7-START:cpp ha: CPP 0 preparing ucode
*Dec 12 09:29:03.238: %CPPHA-7-START:cpp_ha: CPP 0 startup init
*Dec 12 09:29:11.335: %CPPHA-7-START:cpp ha: CPP 0 running init
*Dec 12 09:29:11.645: %CPPHA-7-READY:cpp ha: CPP 0 loading and initialization complete
*Dec 12 09:29:11.711: %IOSXE-6-PLATFORM:cpp cp:
Process CPP PFILTER EA EVENT API CALL REGISTER
*Dec 12 09:29:16.280:
%IOSXE MGMTVRF-6-CREATE SUCCESS INFO:
Management vrf Mgmt-intf created with ID 1, ipv4 table-id 0x1, ipv6 table-id 0x1E000001
*Dec 12 09:29:16.330:
%LINEPROTO-5-UPDOWN: Line protocol on Interface Lsmpi0, changed state to up
*Dec 12 09:29:16.330:
%LINEPROTO-5-UPDOWN: Line protocol on Interface EOBCO, changed state to up
*Dec 12 09:29:16.330:
%LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0, changed state to down
*Dec 12 09:29:16.330:
%LINEPROTO-5-UPDOWN: Line protocol on Interface LIINO, changed state to up
*Dec 12 09:29:17.521: %SYS-5-LOG CONFIG CHANGE: Buffer logging disabled
*Dec 12 09:29:18.867: %SYS-5-CONFIG I: Configured from memory by console
*Dec 12 09:29:18.870:
%IOSXE OIR-6-REMSPA: SPA removed from subslot 0/0, interfaces disabled
*Dec 12 09:29:18.870:
%IOSXE OIR-6-REMSPA: SPA removed from subslot 0/1, interfaces disabled
*Dec 12 09:29:18.871:
%IOSXE OIR-6-REMSPA: SPA removed from subslot 0/2, interfaces disabled
*Dec 12 09:29:18.873:
%SPA OIR-6-OFFLINECARD: SPA (c8000be-X-4x1GE) offline in subslot 0/0
*Dec 12 09:29:18.874: %SPA OIR-6-OFFLINECARD: SPA (NIM-VA-B) offline in subslot 0/1
*Dec 12 09:29:18.874: %SPA OIR-6-OFFLINECARD: SPA (NIM-VAB-A) offline in subslot 0/2
*Dec 12 09:29:18.876: %IOSXE OIR-6-INSCARD: Card (fp) inserted in slot F0
*Dec 12 09:29:18.876: %IOSXE OIR-6-ONLINECARD: Card (fp) online in slot F0
*Dec 12 09:29:18.882: %IOSXE_OIR-6-INSSPA: SPA inserted in subslot 0/0
*Dec 12 09:29:18.884: %IOSXE OIR-6-INSSPA: SPA inserted in subslot 0/1
*Dec 12 09:29:18.884: %IOSXE OIR-6-INSSPA: SPA inserted in subslot 0/2
*Dec 12 09:29:18.935: %SYS-5-RESTART: System restarted --
Cisco IOS Software, c8000be Software (X86 64 LINUX IOSD-UNIVERSALK9-M), Version 15.5(1)S,
RELEASE SOFTWARE (fc5)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2014 by Cisco Systems, Inc.
Compiled Thu 20-Nov-14 18:28 by mcpre
*Dec 12 09:29:18.895: %SPA-3-ENVMON NOT MONITORED:iomd: Environmental monitoring
is not enabled for c8000be-X-4x1GE[0/0]
*Dec 12 09:29:19.878: %LINK-5-CHANGED: Interface GigabitEthernet0,
changed state to administratively down
*Dec 12 09:29:22.419: %SPA OIR-6-ONLINECARD: SPA (c8000be-X-4x1GE) online in subslot 0/0
*Dec 12 09:29:22.610: %SYS-6-BOOTTIME: Time taken to reboot after reload = 194 seconds
*Dec 12 09:29:24.354: %LINK-3-UPDOWN: Interface GigabitEthernet0/0/0,
```

```
changed state to down
*Dec 12 09:29:24.415: %LINK-3-UPDOWN: Interface GigabitEthernet0/0/2,
changed state to down
*Dec 12 09:29:24.417: %LINK-3-UPDOWN: Interface GigabitEthernet0/0/3,
changed state to down
*Dec 12 09:29:30.919: %LINK-3-UPDOWN: Interface GigabitEthernet0/0/0,
changed state to up
*Dec 12 09:29:30.925: %LINK-3-UPDOWN: Interface GigabitEthernet0/0/2,
changed state to up
*Dec 12 09:29:30.936: %LINK-3-UPDOWN: Interface GigabitEthernet0/0/3,
changed state to up
*Dec 12 09:29:31.919: %LINEPROTO-5-UPDOWN: Line protocol on Interface
GigabitEthernet0/0/0, changed state to up
*Dec 12 09:29:31.930: %LINEPROTO-5-UPDOWN: Line protocol on
Interface GigabitEthernet0/0/2, changed state to up
*Dec 12 09:29:31.936: %LINEPROTO-5-UPDOWN: Line protocol on
Interface GigabitEthernet0/0/3, changed state to up
*Dec 12 09:29:34.147: %SSH-5-ENABLED: SSH 1.99 has been enabled
*Dec 12 09:30:29.152: %SPA OIR-6-ONLINECARD: SPA (NIM-VA-B) online in subslot 0/1
*Dec 12 09:30:29.470: %SPA OIR-6-ONLINECARD: SPA (NIM-VAB-A) online in subslot 0/2
*Dec 12 09:30:31.152: %LINK-3-UPDOWN: Interface Ethernet0/1/0, changed state to down
*Dec 12 09:30:31.152: %LINK-3-UPDOWN: Interface ATMO/1/0, changed state to down
*Dec 12 09:30:31.470: %LINK-3-UPDOWN: Interface Ethernet0/2/0, changed state to down
*Dec 12 09:30:31.470: %LINK-3-UPDOWN: Interface ATMO/2/0, changed state to down
*Dec 12 09:31:03.074: %CONTROLLER-5-UPDOWN: Controller VDSL 0/2/0, changed state to up
*Dec 12 09:31:05.075: %LINK-3-UPDOWN: Interface Ethernet0/2/0, changed state to up
*Dec 12 09:31:06.076: %LINEPROTO-5-UPDOWN: Line protocol on Interface Ethernet0/2/0,
changed state to up
*Dec 12 09:31:12.559: %CONTROLLER-5-UPDOWN: Controller VDSL 0/1/0, changed state to up
*Dec 12 09:31:20.188: %LINK-3-UPDOWN: Interface ATMO/1/0, changed state to up
*Dec 12 09:31:21.188: %LINEPROTO-5-UPDOWN: Line protocol on Interface ATMO/1/0,
changed state to up
Router>
Router>en
Password:
Router#
Router#show controller vdsl 0/2/0
Controller VDSL 0/2/0 is UP
Daemon Status:
        XTU-R (DS)
                          XTU-C (US)
Chip Vendor ID:
                      'BDCM'
                                          'BDCM'
Chip Vendor Specific: 0x0000
                                          0xA41B
Chip Vendor Country:
                     0xB500
                                          0xB500
Modem Vendor ID:
                   'CSCO'
                                          0x0000
Modem Vendor Specific: 0x4602
Modem Vendor Country:
                       0xB500
                                          0×0000
Serial Number Far:
Modem Version Near:
                      15.5(1)S
Modem Version Far:
                       0xa41b
Modem Status(L1):
                    TC Sync (Showtime!)
DSL Config Mode:
                   VDSL2
Trained Mode(L1): G.993.2 (VDSL2) Profile 30a
TC Mode: PTM
Selftest Result: 0x00
DELT configuration: disabled
DELT state: not running
Failed full inits: 0
Short inits: 0
Failed short inits:
                      0
Modem FW Version: 4.14L.04
Modem PHY Version: A2pv6F039h.d24o rc1
Line 1:
        XTU-R (DS)
                          XTU-C (US)
```

Trellis:

ON

```
SRA:
               disabled
                               disabled
                              Ω
SRA count:
                0
Bit swap:
                enabled
                              enabled
                 9
Bit swap count:
                                0
Profile 30a:
                  enabled
                  3.5 dB
                                 0.0 dB
Line Attenuation:
Signal Attenuation:
                    0.0 dB
                                   0.0 dB
                  30.9 dB
Noise Margin:
                                12.4 dB
                 200000 kbits/s
                                     121186 kbits/s
Attainable Rate:
Actual Power: 13.3 dBm
                                 7.2 dBm
Per Band Status:
                     D1
                            D2
                                 D.3
                                          U0
                                               tJ1
                                                     U2
                                                           U.3
Line Attenuation(dB): 0.9
                                 5.5
                                             0.1 0.9
0.0 0.2
                           1.5
                                       N/A
                                                          3.8
                                 5.5 N/A
5.5 N/A
Signal Attenuation(dB): 0.8
                           1.5
                                            0.0
                                                          3.2
Noise Margin(dB): 31.1
                           31.0
                                 30.9 N/A 12.3 12.4
Total FECC:
                            0
Total ES:
              0
                           0
              0
Total SES:
                            0
Total LOSS:
                0
                             0
Total UAS:
               51
                            51
Total LPRS:
               0
Total LOFS:
                             Ω
Total LOLS:
               0
                             0
                    DS Channel0
       DS Channel1
                                   US Channel1
                                                  US Channel0
Speed (kbps):
                    NA
                              100014
                                           NA
                                                      100014
                   NA
NA
SRA Previous Speed:
                                     Ω
                                                            Ω
                                           NA
Previous Speed:
                                     0
                                             NA
                                                            0
Reed-Solomon EC:
                  NA
                                  Ω
                                          NA
                                                         Ω
CRC Errors:
                  NA
                                 0
                                         NA
                                                        0
Header Errors:
                   NA
                                    0
                                           NA
                                                      0.00
                                9.00
Interleave (ms):
                  NΑ
                                          NA
Actual INP:
                 NA
                               4.00
                                         NA
                                                      0.00
Training Log: Stopped
Training Log Filename : flash:vdsllog.bin
Router#
Router#
Router#
         copy bootflash:c8000be-firmware_nim_xdsl.2014-11-17_11.05_39n.SSA.pkg
bootflash:mydir/
Destination filename [mydir/c8000be-firmware nim xdsl.2014-11-17 11.05 39n.SSA.pkg]?
6640604 bytes copied in 1.365 secs (4864911 bytes/sec)
Router#
Router#
         request platform software package install rp 0 file
bootflash:mydir/c8000be-firmware nim xdsl.2014-11-17 11.05 39n.SSA.pkg
--- Starting local lock acquisition on RO ---
Finished local lock acquisition on RO
--- Starting file path checking ---
Finished file path checking
--- Starting image file verification ---
Checking image file names
Locating image files and validating name syntax
Found c8000be-firmware nim xdsl.2014-11-17 11.05 39n.SSA.pkg
Verifying image file locations
Inspecting image file types
Processing image file constraints
Creating candidate provisioning file
Finished image file verification
--- Starting candidate package set construction ---
Verifying existing software set
Processing candidate provisioning file
Constructing working set for candidate package set
Constructing working set for running package set
```

```
Checking command output
Constructing merge of running and candidate packages
Checking if resulting candidate package set would be complete
Finished candidate package set construction
--- Starting ISSU compatiblity verficiation ---
Verifying image type compatibility
Checking IPC compatibility with running software
Checking candidate package set infrastructure compatibility
Checking infrastructure compatibility with running software
Checking package specific compatibility
Finished ISSU compatiblity verficiation
--- Starting impact testing ---
Checking operational impact of change
Finished impact testing
--- Starting list of software package changes ---
Old files list:
Removed c8000be-firmware nim xdsl.03.14.00.S.155-1.S-std.SPA.pkg
New files list:
Added c8000be-firmware nim xdsl.2014-11-17 11.05 39n.SSA.pkg
Finished list of software package changes
--- Starting commit of software changes ---
Updating provisioning rollback files
Creating pending provisioning file
Committing provisioning file
Finished commit of software changes
--- Starting analysis of software changes ---
Finished analysis of software changes
--- Starting update running software ---
Blocking peer synchronization of operating information
Creating the command set placeholder directory
Finding latest command set
Finding latest command shortlist lookup file
Finding latest command shortlist file
Assembling CLI output libraries
Assembling CLI input libraries
Skipping soft links for firmware upgrade
Skipping soft links for firmware upgrade
Assembling Dynamic configuration files
Applying interim IPC and database definitions
rsync: getaddrinfo: cc2-0 873: Name or service not known rsync error:
error in socket IO (code 10) at /auto/mcpbuilds19/
release/03.14.00.S/BLD-V03 14 00 S FC5/contrib/rsync/clientserver.c(104) [sender=2.6.9]
rsync: getaddrinfo: cc2-0 873: Name or service not known rsync error:
error in socket IO (code 10) at /auto/mcpbuilds19/
release/03.14.00.S/BLD-V03 14 00 S FC5/contrib/rsync/clientserver.c(104) [sender=2.6.9]
rsync: getaddrinfo: cc2-0 873: Name or service not known rsync error:
error in socket IO (code 10) at /auto/mcpbuilds19
/release/03.14.00.S/BLD-V03 14 00 S FC5/contrib/rsync/clientserver.c(104) [sender=2.6.9]
Replacing running software
Replacing CLI software
Restarting software
Applying final IPC and database definitions
rsync: getaddrinfo: cc2-0 873: Name or service not known rsync error:
error in socket IO (code 10) at /auto/mcpbuilds19/
release/03.14.00.S/BLD-V03 14 00 S FC5/contrib/rsync/clientserver.c(104) [sender=2.6.9]
Generating software version information
Notifying running software of updates
Unblocking peer synchronization of operating information
Unmounting old packages
Cleaning temporary installation files
Finished update running software
SUCCESS: Finished installing software.
Router#
Router#show platform software subslot 0/2 module firmware
```

```
Avg Load info
1.83 1.78 1.44 3/45 607
Kernel distribution info
Linux version 3.4.11-rt19 (sapanwar@blr-atg-001) (gcc version 4.6.2
(Buildroot 2011.11) ) #3 SMP PREEMPT Fri Nov 7 09:26:19 IST 2014
Module firmware versions
Modem Fw Version: 4.14L.04
Modem Phy Version: A2pv6F039h.d24o rc1
Boot Loader: Secondry
Version: 1.1
Modem Up time
OD OH 25M 38S
Router#
Router#
          hw-module subslot 0/2 reload
Proceed with reload of module? [confirm]
Router#
*Dec 12 09:55:59.645: %IOSXE OIR-6-SOFT RELOADSPA: SPA(NIM-VAB-A)
reloaded on subslot 0/2
*Dec 12 09:55:59.646: %SPA OIR-6-OFFLINECARD: SPA (NIM-VAB-A) offline in subslot 0/2
*Dec 12 09:55:59.647: %CONTROLLER-5-UPDOWN: Controller VDSL 0/2/0, changed state to down
*Dec 12 09:57:22.514: new extended attributes received from iomd(slot 0 bay 2 board 0)
*Dec 12 09:57:22.514: %IOSXE OIR-6-SOFT RELOADSPA: SPA(NIM-VAB-A)
reloaded on subslot 0/2
*Dec 12 09:57:22.515: %SPA OIR-6-OFFLINECARD: SPA (NIM-VAB-A) offline in subslot 0/2
Router#
Router#
*Dec 12 09:58:35.471: %SPA OIR-6-ONLINECARD: SPA (NIM-VAB-A) online in subslot 0/2
*Dec 12 09:58:37.470: %LINK-3-UPDOWN: Interface Ethernet0/2/0, changed state to down
*Dec 12 09:58:37.470: %LINK-3-UPDOWN: Interface ATMO/2/0, changed state to down
Router#
Router#
          show platform software subslot 0/2 module firmware
Avg Load info
0.84 0.23 0.08 1/45 598
Kernel distribution info
_____
Linux version 3.4.11-rt19 (sapanwar@blr-atg-001) (gcc version 4.6.2 (Buildroot 2011.11) )
#6 SMP PREEMPT Mon Nov 17 10:51:41 IST 2014
Module firmware versions
Modem Fw Version: 4.14L.04
Modem Phy Version: A2pv6F039n.d24o rc1
Boot Loader: Secondry
Version: 1.1
Modem Up time
_____
OD OH OM 42S
Router#
```

Configure no service password-recovery

The Cisco IOS password recovery procedure allows you to gain access to ROMMON mode using the console and the Break key during system startup and reload. When the device software is loaded from ROMMON mode, the system updates the configuration with the new password.

The password recovery procedure allows anyone with console access to access the device and its network.

The No Service Password-Recovery feature prevents unauthorized users from using the service password-recovery procedure to access the device and network.



Note

By default, the no confirm prompt and messages are not displayed after reloads.

How to enable no service password-recovery

To enable no service password-recovery.

You can enable the No Service Password-Recovery in these two ways:

- Using the **no service password-recovery** command. This option allows password recovery once it is enabled.
- Using the no service password-recovery strict command. This option does not allow for device recovery
 once it is enabled.



Note

As a precaution, a valid Cisco IOS image should reside in the bootflash: before this feature is enabled.

If you plan to enter the no service password-recovery command, Cisco recommends that you save a copy of the system configuration file in a location away from the device.

Before you begin, make sure this feature is disabled prior to changing the device, including configurations, modules, software versions, or ROMMON versions, regardless of the significance.

Enable the configuration register boot bit to load the startup configuration by setting bit-8 to 0. To ignore the break key in Cisco IOS XE, set bit-6 to 0. Set the lowest four bits (3-0) to a value from 0x2 to 0xF to auto boot a Cisco IOS XE image. Changes to the configuration register are not saved after the No Service Password-Recovery feature is enabled.



Note

If Bit-8 is set to 1, the startup configuration is ignored. If Bit-6 is set to 1, break key detection is enabled in Cisco IOS XE. If both Bit-6 and Bit-8 are set to 0, the No Service Password-Recovery feature is enabled.

This example shows how to enable the No Service Password-Recovery feature:

Router> enable
Router# show version
Router# configure terminal
Router(config)# config-register 0x2012

```
Router(config)# no service password-recovery
Router(config)# exit
```

Recovering a Device with the No Service Password-Recovery Feature Enabled

To recover a device after the no service password-recovery feature is enabled using the **no service password-recovery** command, look out for the following message that appears during the boot: "PASSWORD RECOVERY FUNCTIONALITY IS DISABLED." As soon as ".. " appears, press the Break key. You are then prompted to confirm the Break key action:

- If you confirm the action, the startup configuration is erased and the device boots with the factory default configuration with the No Service Password-Recovery enabled.
- If you do not confirm the Break key action, the device boots normally with the No Service Password-Recovery feature enabled.



Note

You cannot recover a device if the No Service Password-Recovery feature was enabled using the **no service password-recovery strict** command.

This example shows a Break key action being entered during boot up, followed by confirmation of the break key action. The startup configuration is erased and the device then boots with the factory default configuration with the No Service Password-Recovery feature enabled.

```
Initializing Hardware ...
Checking for PCIe device presence...done
System integrity status: 0x610
Rom image verified correctly
System Bootstrap, Version 17.3(1r), RELEASE SOFTWARE
Copyright (c) 1994-2020 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8300-1N1S-4T2X platform with 8388608 Kbytes of main memory
PASSWORD RECOVERY FUNCTIONALITY IS DISABLED
telnet> send brk
PASSWORD RECOVERY IS DISABLED.
Do you want to reset the router to the factory default
configuration and proceed [y/n] ? y
Router clearing configuration. Please wait for ROMMON prompt...
File size is 0x17938a80
Located c8000be-universalk9.BLD V153 3 S XE310 THROTTLE LATEST 20130623 234109.SSA.bin
```

```
Image size 395545216 inode num 26, bks cnt 96569 blk size 8*512
This example shows a Break key action being entered during boot up, followed by the
non-confirmation of the break key action. The device then boots normally with the No Service
Password-Recovery feature enabled.
Checking for PCIe device presence...done
System integrity status: 0x610
Rom image verified correctly
System Bootstrap, Version 17.3(1r), RELEASE SOFTWARE
Copyright (c) 1994-2020 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8300-1N1S-4T2X platform with 8388608 Kbytes of main memory
PASSWORD RECOVERY FUNCTIONALITY IS DISABLED
telnet> send brk
. . .
PASSWORD RECOVERY IS DISABLED.
Do you want to reset the router to the factory default
configuration and proceed [y/n] ? n
Router continuing with existing configuration...
File size is 0x17938a80
Located c8000be-universalk9.BLD_V153_3_S_XE310_THROTTLE_LATEST_20130623_234109.SSA.bin
Image size 395545216 inode num 26, bks cnt 96569 blk size 8*512
```

Configuration Examples for No Service Password-Recovery

The example shows how to obtain the configuration register setting (which is set to autoboot), disable password recovery capability, and then verify that the configuration persists through a system reload:

```
Router# show version

Cisco Internetwork Operating System Software

IOS (tm) 5300 Software (C7200-P-M), Version 12.3(8)YA, RELEASE SOFTWARE (fc1)

TAC Support: http://www.cisco.com/tac

Copyright (c) 1986-2004 by Cisco Systems, Inc.

Compiled Wed 05-Mar-04 10:16 by xxx

Image text-base: 0x60008954, data-base: 0x61964000
```

```
ROM: System Bootstrap, Version 12.3(8)YA, RELEASE SOFTWARE (fc1)
125440K bytes of ATA PCMCIA card at slot 0 (Sector size 512 bytes).
8192K bytes of Flash internal SIMM (Sector size 256K).
Configuration register is 0x2102
Router# configure terminal
Router(config) # no service password-recovery
WARNING:
Executing this command will disable the password recovery mechanism.
Do not execute this command without another plan for password recovery.
Are you sure you want to continue? [yes]: yes
Router(config) # exit
Router#
Router# reload
Proceed with reload? [confirm] yes
00:01:54: %SYS-5-RELOAD: Reload requested
System Bootstrap, Version 12.3...
Copyright (c) 1994-2004 by cisco Systems, Inc.
C7400 platform with 262144 Kbytes of main memory
PASSWORD RECOVERY FUNCTIONALITY IS DISABLED
```

This example shows how to disable password recovery capability using the no service password-recovery strict command:

```
Router# configure terminal
Router(config)# no service password-recovery strict
WARNING:
Do not execute this command without another plan for password recovery.
Are you sure you want to continue? [yes]: yes
```

How to enable no service password-recovery