

Consolidated package management

This chapter discusses how consolidated packages are managed and are used to run the Cisco C8400 Secure Series Routers.

- Run a consolidated package, on page 1
- Install the software using install commands, on page 2

Run a consolidated package

The Cisco C8400 Series Secure Routers can be configured to run using a consolidated package.

When the router is configured to run using a consolidated package, the entire consolidated package file is copied onto the router or accessed by the router via TFTP or another network transport method. The router runs using the consolidated package file.

A consolidated package can be booted and utilized using TFTP or another network transport method. Running the router using a consolidated package may be the right method of running the router in certain networking environments.

The consolidated package should be stored on bootflash:, usb[0-1]:, or a remote file system when this method is used to run the router.

Managing and Configuring the Router to Run Using Consolidated Packages

This section discusses the following topics:

Quick start software upgrade

The following instructions provide a quick start version of upgrading the software. These instructions assume you have access to the consolidated package and that the files will be stored in a bootflash: file system and has enough room for the file or files.

For more detailed installation examples, see the other sections of this chapter.

To upgrade the software using a quick start version, perform the following steps:

SUMMARY STEPS

1. Copy the consolidated package into bootflash: using the copy URL-to-image bootflash: command.

- 2. Enter the dir bootflash: command to verify your consolidated package in the directory.
- **3.** Set up the boot parameters for your boot. Set the configuration register to 0x2 by entering the **config-register 0x2102** global configuration command, and enter the **boot system flash bootflash:** *image-name*
- **4.** Enter **copy running-config startup-config** to save your configuration.
- **5.** Enter the **reload** command to reload the router and finish the boot. The upgraded software should be running when the reload completes.

DETAILED STEPS

Procedure

- **Step 1** Copy the consolidated package into bootflash: using the **copy** *URL-to-image* **bootflash:** command.
- **Step 2** Enter the **dir bootflash:** command to verify your consolidated package in the directory.
- Step 3 Set up the boot parameters for your boot. Set the configuration register to 0x2 by entering the **config-register 0x2102** global configuration command, and enter the **boot system flash bootflash:** image-name
- **Step 4** Enter **copy running-config startup-config** to save your configuration.
- **Step 5** Enter the **reload** command to reload the router and finish the boot. The upgraded software should be running when the reload completes.

Install the software using install commands

From Cisco IOS XE 17.15.3a, Cisco 8300 Series Secure Routers are shipped in install mode by default. Users can boot the platform, and upgrade to Cisco IOS XE software versions using a set of **install** commands.

Restrictions

- ISSU is not covered in this feature.
- Install mode requires a reboot of the system.

Information about installing the software using install commands

From Cisco IOS XE 17.15.3a release, for routers shipped in install mode, a set of **install** commands can be used for starting, upgrading and downgrading of platforms in install mode. This update is applicable to the Cisco 8300 Series Secure Routers.

The table describes the differences between Bundle mode and Install mode:

Table 1: Bundle mode vs Install mode

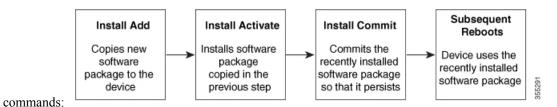
Bundle Mode	Install Mode
This mode provides a consolidated boot process, using local (hard disk, flash) or remote (TFTP) .bin image.	This mode uses the local (bootflash) packages.conf file for the boot process.
Note Bundle boot from USB and TFTP Boot is not supported.	
This mode uses a single .bin file.	.bin file is replaced with expanded .pkg files in this mode.
CLI:	CLI:
#boot system file <filename></filename>	#install add file bootflash: [activate commit]
To upgrade in this mode, point the boot system to the new image.	To upgrade in this mode, use the install commands.
Image Auto-Upgrade: When a new Field-Replaceable Unit (FRU) is inserted in a modular chassis, manual intervention is required to get the new FRU running with the same version as the active FRUs.	Image Auto-Upgrade: When a new FRU is inserted in a modular chassis, the joining FRU is auto-upgraded to the image version in sync with the active FRUs.
Rollback: Rollback to the previous image with multiple Software Maintenance Updates (SMUs) may require multiple reloads.	Rollback: Enables rollback to an earlier version of Cisco IOS XE software, including multiple patches in single reload.

Install mode process flow

The install mode process flow comprises three commands to perform installation and upgrade of software on platforms—install add, install activate, and install commit.

The flow chart explains the install process with install

Process with Install Commit



The **install add** command copies the software package from a local or remote location to the platform. The location can be FTP, HTTP, HTTPs, or TFTP. The command extracts individual components of the .package file into subpackages and packages.conf files. It also validates the file to ensure that the image file is specific to the platform on which it is being installed.

The **install activate** command performs the required validations and provisions the packages previously added using the **install add** command. It also triggers a system reload.

The **install commit** command confirms the packages previously activated using the **install activate** command, and makes the updates persistent over reloads.



Note

Installing an update replaces any previously installed software image. At any time, only one image can be installed in a device.

A list install commands available:

Table 2: List of install commands

Command	Syntax	Purpose
install add	install add file location:filename.bin	Copies the contents of the image, package, and SMUs to the software repository. File location may be local or remote. This command does the following: • Validates the file–checksum, platform compatibility checks, and so on. • Extracts individual components of the package into subpackages and packages.conf • Copies the image into the local inventory and makes it
install activate	install activate	inventory and makes it available for the next steps. Activates the package added using the install add command.
		Use the show install summary command to see which image is inactive. This image will get activated.
		• System reloads on executing this command. Confirm if you want to proceed with the activation. Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.

Command	Syntax	Purpose
(install activate) auto abort-timer	install activate auto-abort timer <30-1200>	The auto-abort timer starts automatically, with a default value of 120 minutes. If the install commit command is not executed within the time provided, the activation process is terminated, and the system returns to the last-committed state.
		You can change the time value while executing the install activate command.
		• The install commit command stops the timer, and continues the installation process.
		The install activate auto-abort timer stop command stops the timer without committing the package.
		Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
		This command is valid only in the three-step install variant.
install commit	install commit	Commits the package activated using the install activate command, and makes it persistent over reloads.
		Use the show install summary command to see which image is uncommitted. This image will get committed.

Command	Syntax	Purpose
install abort	install abort	Terminates the installation and returns the system to the last-committed state.
		This command is applicable only when the package is in activated status (uncommitted state).
		If you have already committed the image using the install commit command, use the install rollback to command to return to the preferred version.
install remove	<pre>install remove {file <filename> inactive}</filename></pre>	Deletes inactive packages from the platform repository. Use this command to free up space.
		• file: Removes specified files.
		• inactive: Removes all the inactive files.
install rollback to	install rollback to {base label committed id}	Rolls back the software set to a saved installation point or to the last-committed installation point. The following are the characteristics of this command:
		Requires reload.
		• Is applicable only when the package is in committed state.
		Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.
		Note If you are performing install rollback to a previous image, the previous image must be installed in install mode. Only SMU rollback is possible in bundle mode.

Command	Syntax	Purpose
install deactivate	install deactivate file <filename></filename>	Removes a package from the platform repository. This command is supported only for SMUs. • Use this command with the prompt-level none keyword to automatically ignore any confirmation prompts.

The following show commands are also available:

Table 3: List of show Commands

Command	Syntax	Purpose
show install log	show install log	Provides the history and details of all install operations that have been performed since the platform was booted.
show install package	show install package <filename></filename>	Provides details about the .pkg/.bin file that is specified.
show install summary	show install summary	Provides an overview of the image versions and their corresponding install states for all the FRUs. • The table that is displayed will state for which FRUs this
		 information is applicable. If all the FRUs are in sync in terms of the images present and their state, only one table is displayed.
		• If, however, there is a difference in the image or state information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install active	show install active	Provides information about the active packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.

Command	Syntax	Purpose
show install inactive	show install inactive	Provides information about the inactive packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install committed	show install committed	Provides information about the committed packages for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install uncommitted	show install uncommitted	Provides information about uncommitted packages, if any, for all the FRUs.
		If there is a difference in the information among the FRUs, each FRU that differs from the rest of the stack is listed in a separate table.
show install rollback	show install rollback {point-id label}	Displays the package associated with a saved installation point.
show version	show version [rp-slot] [installed [user-interface] provisioned running]	Displays information about the current package, along with hardware and platform information.

Boot the platform in install mode

You can install, activate, and commit a software package using a single command (one-step install) or multiple separate commands (three-step install).

If the platform is working in bundle mode, the one-step install procedure must be used to initially convert the platform from bundle mode to install mode. Subsequent installs and upgrades on the platform can be done with either one-step or three-step variants.

One-step installation or converting from bundle mode to install mode



Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
- The configuration save prompt will appear if an unsaved configuration is detected.
- The reload prompt will appear after the second step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.
- If the prompt-level is set to None, and there is an unsaved configuration, the install fails. You must save the configuration before reissuing the command.

Use the one-step install procedure described below to convert a platform running in bundle boot mode to install mode. After the command is executed, the platform reboots in install boot mode.

Later, the one-step install procedure can also be used to upgrade the platform.

This procedure uses the **install add file activate commit** command in privileged EXEC mode to install a software package, and to upgrade the platform to a new version.

SUMMARY STEPS

- 1. enable
- 2. install add file location: filename [activate commit]
- 3. exit

DETAILED STEPS

Procedure

	Command or Action	Purpose
Step 1	enable Example: Device>enable	Enables privileged EXEC mode. Enter your password, if prompted.
Step 2	<pre>install add file location: filename [activate commit] Example: Device#install add file bootflash:c8kg2be-universalk9.17.15.03prd1.SPA.bir activate commit</pre>	Copies the software install package from a local or remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform and extracts the individual components of the .package file into subpackages and packages.conf files. It also performs a validation and compatibility check for the platform and image versions, activates the package, and commits the package to make it persistent across reloads. The platform reloads after this command is run.
Step 3	exit Example: Device#exit	Exits privileged EXEC mode and returns to user EXEC mode.

Three-step installation



Note

- All the CLI actions (for example, add, activate, and so on) are executed on all the available FRUs.
- The configuration save prompt will appear if an unsaved configuration is detected.
- The reload prompt will appear after the install activate step in this workflow. Use the **prompt-level none** keyword to automatically ignore the confirmation prompts.

The three-step installation procedure can be used only after the platform is in install mode. This option provides more flexibility and control to the customer during installation.

This procedure uses individual **install add**, **install activate**, and **install commit** commands for installing a software package, and to upgrade the platform to a new version.

SUMMARY STEPS

- 1. enable
- 2. install add file location: filename
- 3. show install summary
- 4. install activate [auto-abort-timer <time>]
- 5. install abort
- 6. install commit
- 7. install rollback to committed
- **8. install remove** {**file** *filesystem: filename* | **inactive**}
- 9. show install summary
- 10. exit

DETAILED STEPS

Procedure

	Command or Action	Purpose
Step 1	enable Example: Device>enable	Enables privileged EXEC mode. Enter your password, if prompted.
Step 2	<pre>install add file location: filename Example: Device#install add file bootflash:c8kg2be-universalk9.17.15.03prd1.SPA.bir</pre>	Copies the software install package from a remote location (through FTP, HTTP, HTTPs, or TFTP) to the platform, and extracts the individual components of the .package file into subpackages and packages.conf files.
Step 3	<pre>show install summary Example: Device#show install summary</pre>	(Optional) Provides an overview of the image versions and their corresponding install state for all the FRUs.

	Command or Action	Purpose
Step 4	<pre>install activate [auto-abort-timer < time>] Example: Device# install activate auto-abort-timer 120</pre>	 Activates the previously added package and reloads the platform. When doing a full software install, do not provide a package filename. In the three-step variant, auto-abort-timer starts automatically with the install activate command; the default for the timer is 120 minutes. If the install commit command is not run before the timer expires, the install process is automatically terminated. The platform reloads and boots up with the last committed version.
Step 5	<pre>install abort Example: Device#install abort</pre>	(Optional) Terminates the software install activation and returns the platform to the last committed version. • Use this command only when the image is in activated state, and not when the image is in committed state.
Step 6	<pre>install commit Example: Device#install commit</pre>	Commits the new package installation and makes the changes persistent over reloads.
Step 7	<pre>install rollback to committed Example: Device#install rollback to committed</pre>	(Optional) Rolls back the platform to the last committed state.
Step 8	<pre>install remove {file filesystem: filename inactive} Example: Device#install remove inactive</pre>	 (Optional) Deletes software installation files. • file: Deletes a specific file • inactive: Deletes all the unused and inactive installation files.
Step 9	<pre>show install summary Example: Device#show install summary</pre>	(Optional) Displays information about the current state of the system. The output of this command varies according to the install commands run prior to this command.
Step 10	exit Example: Device#exit	Exits privileged EXEC mode and returns to user EXEC mode.

Upgrade in install mode

Use either the one-step installation or the three-step installation to upgrade the platform in install mode.

Downgrade in install mode

Use the **install rollback** command to downgrade the platform to a previous version by pointing it to the appropriate image, provided the image you are downgrading to was installed in install mode.

The **install rollback** command reloads the platform and boots it with the previous image.



Note

The **install rollback** command succeeds only if you have not removed the previous file using the **install remove inactive** command.

Alternatively, you can downgrade by installing the older image using the install commands.

Terminate a software installation

You can terminate the activation of a software package in the following ways:

When the platform reloads after activating a new image, the auto-abort-timer is triggered (in the three-step
install variant). If the timer expires before issuing the **install commit** command, the installation process
is terminated, and the platform reloads and boots with the last committed version of the software image.

Alternatively, use the **install auto-abort-timer stop** command to stop this timer, without using the **install commit** command. The new image remains uncommitted in this process.

• Using the **install abort** command returns the platform to the version that was running before installing the new software. Use this command before issuing the **install commit** command.

Configuration examples for installing the software using install commands

This is an example of the one-step installation or converting from bundle mode to install mode:

```
Router# install add file bootflash:c8kg2be-universalk9.17.15.03.SPA.bin activate commit
May 6 08:35:19.308: %INSTALL-5-INSTALL START INFO: R0/0: install mgr: Started install
add activate commit bootflash:c8kg2be-universalk9.17.15.03.SPA.bininstall add activate commit:
START Tue May 06 08:35:19 UTC 2025
install add: START Tue May 06 08:35:19 UTC 2025
install add: Adding IMG
--- Starting initial file syncing ---
Copying bootflash:c8kg2be-universalk9.17.15.03.SPA.bin from R0 to R0
Info: Finished copying to the selected
Finished initial file syncing
--- Starting Add ---
Performing Add on all members
Checking status of Add on [R0]
Add: Passed on [R0]
Image added. Version: 17.15.03.0.5635
Finished Add
install activate: START Tue May 06 08:36:08 UTC 2025
install activate: Activating IMG
Following packages shall be activated:
/bootflash/c8kg2be-rpboot.17.15.03.SPA.pkg
```

```
/bootflash/c8kg2be-firmware nim xdsl.17.15.03.SPA.pkg
/bootflash/c8kg2be-mono-universalk9.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware sm 1t3e3.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware sm async.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware_ngwic_t1e1.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware_nim_async.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware sm nim adpt.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware nim shdsl.17.15.03.SPA.pkg
/bootflash/c8kg2be-firmware prince.17.15.03.SPA.pkg
This operation may require a reload of the system. Do you want to proceed? [y/n]
May 6 08:36:08.538: %INSTALL-5-INSTALL START INFO: R0/0: install mgr: Started install
activate NONEy
--- Starting Activate ---
Performing Activate on all members
[1] Activate package(s) on R0
May 6 08:37:37.284: %INSTALL-5-INSTALL AUTO ABORT TIMER PROGRESS: R0/0: rollback timer:
Install auto abort timer will expire in 7200 seconds [1] Finished Activate on R0
Checking status of Activate on [R0]
Activate: Passed on [R0]
Finished Activate
--- Starting Commit ---
Performing Commit on all members
[1] Commit package(s) on R0
[1] Finished Commit on R0
Checking status of Commit on [R0]
Commit: Passed on [R0]
Finished Commit operation
SUCCESS: install add activate commit Tue May 06 08:37:59 UTC 2025
May 6 08:37:59.818: %INSTALL-5-INSTALL COMPLETED INFO: R0/0: install mgr: Completed install
add activate commitMay 6 0
System integrity status: 0x32042000
Rom image verified correctly
System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8375-E-G2 platform with 33554432 Kbytes of main memory
boot: reading file c8kg2be-universalk9.17.15.03.SPA.bin
```

```
Performing Signature Verification of OS image...

Image validated

May 6 08:40:59.347: %SYS-4-ROUTER_RUNNING_BUNDLE_BOOT_MODE: R0/0: Warning: Booting with bundle mode will be deprecated in the near future. Migration to install mode is required.

May 6 08:41:21.936: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode
```

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Cisco Systems, Inc. 170 West Tasman Drive San Jose, California 95134-1706

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May 6 08:41:25.397: %FLASH_CHECK-3-DISK_QUOTA: R0/0: flash_check: bootflash quota exceeded [free space is 3172248 kB] - [recommended free space is 5929066 kB] - Please clean up files on bootflash. cisco C8375-E-G2 (1RU) processor with 11906887K/6147K bytes of memory.

cisco C8375-E-G2 (1RU) processor with 11906887K/6147K bytes of memory. Processor board ID FDO2833M01A
Router operating mode: Autonomous
1 Virtual Ethernet interface
12 2.5 Gigabit Ethernet interfaces
2 Ten Gigabit Ethernet interfaces
32768K bytes of non-volatile configuration memory.
33554432K bytes of physical memory.
20257791K bytes of flash memory at bootflash:.

Warning: When Cisco determines that a fault or defect can be traced to the use of third-party transceivers installed by a customer or reseller, then, at Cisco's discretion, Cisco may withhold support under warranty or a Cisco support program. In the course of providing support for a Cisco

```
WARNING: Command has been added to the configuration using a type 0 password. However,
recommended to migrate to strong type-6 encryption
WARNING: ** NOTICE ** The H.323 protocol is no longer supported from IOS-XE release 17.6.1.
Please consider using SIP for multimedia applications.
Press RETURN to get started!
*May 6 08:41:23.620: %CRYPTO-5-SELF TEST START: Crypto algorithms release (Rel5a), Entropy
release (3.4.1)
       begin Crypto Module self-tests
*May 6 08:41:23.620: %CRYPTO-5-SELF_TEST_START: Crypto algorithms release (Rel5a), Entropy
release (3.4.1)
      begin Crypto Module Integrity Test
*May 6 08:41:23.625: %CRYPTO-5-SELF_TEST_END: Crypto Integrity self-test completed
successfully
      All tests passed.
*May 6 08:41:23.808: %CRYPTO-5-SELF TEST END: Crypto Algorithm self-test completed
      All tests passed.
*May 6 08:41:24.426: %ISR THROUGHPUT-6-LEVEL: Throughput level has been set to 3000000
*May 6 08:41:24.691: %SMART LIC-6-AGENT ENABLED: Smart Agent for Licensing is enabled
ESG-PM-ACL: [subsys-init] Init ESG-ACL subsystem starting
*May 6 08:41:27.684: ESG-PM-ACL:[subsys-init] Init ESG-ACL platform API reg
*May 6 08:41:27.684: ESG-PM-ACL:[subsys-init] Init ESG-ACL subsystem ended
*May 6 08:41:27.684: NGIOLite module C-NIM-8M success read extended attr from conf file
*May 6 08:41:29.186: %TLSCLIENT-5-TLSCLIENT IOS: TLS Client is IOS based
*May 6 08:41:29.203: %SPANTREE-5-EXTENDED SYSID: Extended SysId enabled for type vlan
*May 6 08:41:29.252: %CRYPTO ENGINE-5-CSDL COMPLIANCE ENFORCED: Cisco PSB security compliance
is being enforced
*May 6 08:41:29.267: %CUBE-3-LICENSING: SIP trunking (CUBE) licensing is now based on
dynamic sessions counting, static license capacity configuration through 'mode border-element
 license capacity' would be ignored.
*May 6 08:41:29.268: %SIP-5-LICENSING: CUBE license reporting period has been set to the
minimum value of 8 hours.
*May 6 08:41:29.286: %VOICE HA-7-STATUS: CUBE HA-supported platform detected.
*May 6 08:41:30.029: %CRYPTO_SL_TP_LEVELS-6-PLATFORM_BASED_LIC: Platform Based License
Support, throughput is un-throttled
*May 6 08:41:30.061: %LINK-3-UPDOWN: Interface EOBC0, changed state to up
*May 6 08:41:30.069: %LINK-3-UPDOWN: Interface Lsmpi0, changed state to up
*May 6 08:41:30.069: %LINEPROTO-5-UPDOWN: Line protocol on Interface LI-Null0, changed
state to up
*May 6 08:41:30.069: %LINEPROTO-5-UPDOWN: Line protocol on Interface VoIP-Null0, changed
state to up
*May 6 08:41:30.069: %LINK-3-UPDOWN: Interface LIIN0, changed state to up
*May 6 08:41:30.070: %LINK-3-UPDOWN: Interface GigabitEthernet0, changed state to down
*May 6 08:41:30.071: %IOSXE RP ALARM-6-INFO: ASSERT CRITICAL GigabitEthernet0 Physical
Port Link Down
*May 6 08:41:30.243: %PNP-6-PNP DISCOVERY STARTED: PnP Discovery started
*May 6 08:40:41.171: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: MPCCE: Failed to read
idprom cookie; error code: 100
*May 6 08:40:41.184: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: Error logging in to
```

networking product Cisco may require that the end user install Cisco transceivers if Cisco determines that removing third-party parts will

assist Cisco in diagnosing the cause of a support issue.

```
tam device, rc=0x64-TAM LIB ERR MANDATORY BUS ENCRYPT ENABLED
*May 6 08:40:41.184: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: Error initializing
tam device. PCR8 will not be extended.
*May 6 08:40:46.480: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: MPCCE: Failed to read
idprom cookie; error code: 100
*May 6 08:40:46.493: %IOSXE-3-PLATFORM: R0/0: /usr/sbin/updatepcr8d: Error logging in to
tam device, rc=0x64-TAM LIB ERR MANDATORY BUS ENCRYPT ENABLED
*May 6 08:40:46.493: %IOSXE-3-PLATFORM: RO/0: /usr/sbin/updatepcr8d: Error initializing
tam device. PCR8 will not be extended.
*May 6 08:40:59.263: %SERVICES-2-NORESOLVE ACTIVE: CO/0: cmcc: Error resolving active FRU:
BINOS FRU RP
*May 6 08:40:59.346: %SYS-4-ROUTER RUNNING BUNDLE BOOT MODE: RO/0: Warning: Booting with
bundle mode will be deprecated in the near future. Migration to install mode is required.
*May 6 08:41:21.935: %BOOT-5-OPMODE LOG: RO/0: binos: System booted in AUTONOMOUS mode
*May 6 08:41:25.396: %FLASH CHECK-3-DISK QUOTA: R0/0: flash check: bootflash quota exceeded
[free space is 3172248 kB] - [recommended free space is 5929066 kB] - Please clean up files
on bootflash.
*May 6 08:41:25.952: %CMRP PFU-6-PEM INSERTED: R0/0: cmand: Power Supply in slot 0 not
operational.
*May 6 08:41:26.077: %CMRP PFU-6-FANASSY INSERTED: R0/0: cmand: Fan Assembly is inserted.
*May 6 08:41:30.313: %SYS-5-CONFIG P: Configured programmatically by process MGMT VRF
Process from console as vty0
*May 6 08:41:30.519: %IOSXE MGMTVRF-6-CREATE SUCCESS INFO: Management vrf Mgmt-intf created
with ID 1, ipv4 table-id 0x1, ipv6 table-id 0x1E000001
*May 6 08:41:30.519: %SYS-5-CONFIG P: Configured programmatically by process MGMT VRF
Process from console as vtv0
*May 6 08:41:30.688: %IOSXE RP ALARM-2-PEM: ASSERT CRITICAL Power Supply Module 0 Power
Supply Failure
*May 6 08:41:30.688: %IOSXE RP ALARM-6-INFO: ASSERT CRITICAL POE Module 0 Power Supply
Failure
*May 6 08:41:30.714: %ONEP BASE-6-SS ENABLED: ONEP: Service set Base was enabled by Default
*May 6 08:41:31.046: %LINEPROTO-5-UPDOWN: Line protocol on Interface Vlan1, changed state
t.o down
*May 6 08:41:31.058: %LINEPROTO-5-UPDOWN: Line protocol on Interface EOBCO, changed state
*May 6 08:41:31.066: %LINEPROTO-5-UPDOWN: Line protocol on Interface Lsmpi0, changed state
*May 6 08:41:31.066: %LINEPROTO-5-UPDOWN: Line protocol on Interface LIINO, changed state
to up
*May 6 08:41:31.066: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0,
changed state to down
*May 6 08:41:31.262: %SMART LIC-6-USAGE NO ACK: A Usage report acknowledgement has not
been received in the last 0 days.
*May 6 08:41:31.263: %SIP-5-LICENSING: smart license report is not acknowledged.
*May 6 08:41:31.773: %SYS-7-NVRAM INIT WAIT TIME: Waited 0 seconds for NVRAM to be available
*May 6 08:41:31.944: %SYS-6-PRIVCFG DECRYPT SUCCESS: Successfully apply the private config
file
*May 6 08:41:32.030: %PKI-6-TRUSTPOINT CREATE: Trustpoint: TP-self-signed-2220840378 created
succesfully
*May 6 08:41:32.031: %PKI-6-TRUSTPOINT CREATE: Trustpoint: SLA-TrustPoint created succesfully
*May 6 08:41:32.034: %PKI-3-KEY CMP MISMATCH: Key in the certificate and stored key does
not match for Trustpoint-TP-self-signed-2220840378.
*May 6 08:41:32.041: %AAA-6-USERNAME CONFIGURATION: user with username: admin configured
*May 6 08:41:32.041: %AAAA-4-CLI DEPRECATED: WARNING: Command has been added to the
configuration using a type 0 password. However, recommended to migrate to strong type-6
encryption
*May 6 08:41:32.041: %AAA-6-USER PRIVILEGE UPDATE: username: admin privilege updated with
priv-15
*May 6 08:41:32.259: %SYS-5-CONFIG I: Configured from memory by console
*May 6 08:41:32.268: %IOSXE_OIR-6-REMSPA: SPA removed from subslot 0/0, interfaces disabled
*May 6 08:41:32.268: %IOSXE OIR-6-REMSPA: SPA removed from subslot 0/1, interfaces disabled
     6 08:41:32.275: %SPA OIR-6-OFFLINECARD: SPA (4M-2xSFP+) offline in subslot 0/0
*May 6 08:41:32.278: %SPA OIR-6-OFFLINECARD: SPA (C-NIM-8M) offline in subslot 0/1
*May 6 08:41:32.306: %IOSXE RP ALARM-2-ESP: ASSERT CRITICAL module R0 No Working ESP
```

Reading: 0 mV

```
*May 6 08:41:32.309: %IOSXE OIR-6-INSCARD: Card (fp) inserted in slot F0
*May 6 08:41:32.309: %IOSXE OIR-6-INSCARD: Card (cc) inserted in slot 0
*May 6 08:41:32.309: %IOSXE OIR-6-INSCARD: Card (cc) inserted in slot 1
*May 6 08:41:32.325: %CRYPTO-5-SELF TEST START: Crypto algorithms release (Rel5a), Entropy
release (3.4.1)
      begin Crypto Module self-tests
*May 6 08:41:32.329: %CRYPTO-5-SELF TEST END: Crypto Algorithm self-test completed
successfully
      All tests passed.
*May 6 08:41:32.712: %UICFGEXP-6-SERVER NOTIFIED START: R0/0: psd: Server iox has been
notified to start
*May 6 08:41:33.077: %SYS-5-RESTART: System restarted --
Cisco IOS Software [IOSXE], c8kg2be Software (ARMV8EL LINUX IOSD-UNIVERSALK9-M), Version
17.15.3, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2025 by Cisco Systems, Inc.
Compiled Tue 25-Mar-25 23:37 by mcpre
*May 6 08:41:33.084: %SNMP-5-COLDSTART: SNMP agent on host Router is undergoing a cold
start
*May 6 08:41:33.084: %SYS-5-CONFIG I: Configured from console by console
*May 6 08:41:33.759: %IOSXE OIR-6-ONLINECARD: Card (fp) online in slot F0
*May 6 08:41:34.091: %SYS-6-BOOTTIME: Time taken to reboot after reload = 215 seconds
*May 6 08:41:35.051: %LINEPROTO-5-UPDOWN: Line protocol on Interface VirtualPortGroup0,
changed state to up
*May 6 08:41:35.063: %LINEPROTO-5-UPDOWN: Line protocol on Interface VirtualPortGroup1,
changed state to up
*May 6 08:41:35.063: %LINEPROTO-5-UPDOWN: Line protocol on Interface VirtualPortGroup10,
changed state to up
*May 6 08:41:38.437: %PNP-6-PNP BEST UDI UPDATE: Best UDI
[PID:C8375-E-G2,VID:V01,SN:FD02833M01A] identified via (entity-mibs)
*May 6 08:41:38.437: %PNP-6-PNP CDP UPDATE: Device UDI
[PID:C8375-E-G2,VID:V01,SN:FD02833M01A] identified for CDP
*May 6 08:41:38.437: %PNP-6-PNP DISCOVERY_STOPPED: PnP Discovery stopped (Startup Config
Present)
*May 6 08:41:39.699: %LINK-3-UPDOWN: Interface GigabitEthernet0, changed state to up
*May 6 08:41:40.707: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0,
changed state to up
*May 6 08:41:42.333: %SYS-5-CONFIG P: Configured programmatically by process EPM CREATE
DEFAULT CWA URL ACL from console as console
*May 6 08:41:46.197: %IOSXE OIR-6-ONLINECARD: Card (cc) online in slot 0
*May 6 08:41:46.230: \text{%IOSXE\_OIR-6-INSSPA}: SPA inserted in subslot 0/0
*May 6 08:41:46.587: %IOSXE OIR-6-ONLINECARD: Card (cc) online in slot 1
*May 6 08:41:47.126: %CRYPTO-6-ISAKMP ON OFF: ISAKMP is OFF
*May 6 08:41:47.126: %CRYPTO-6-GDOI ON OFF: GDOI is OFF
     6 08:41:48.779: %IOSXE OIR-6-INSSPA: SPA inserted in subslot 0/1
*Mav
*May 6 08:41:49.452: %CRYPTO-6-ISAKMP ON OFF: ISAKMP is OFF
*May 6 08:41:49.452: %CRYPTO-6-GDOI ON OFF: GDOI is OFF
*May 6 08:41:49.571: %PKI-6-TRUSTPOINT CREATE: Trustpoint: CISCO IDEVID SUDI created
succesfully
*May 6 08:41:49.573: %CRYPTO ENGINE-5-KEY ADDITION: A key named CISCO IDEVID SUDI has been
 generated or imported by pki-sudi
*May 6 08:41:49.609: %PKI-6-TRUSTPOINT CREATE: Trustpoint: CISCO IDEVID SUDIO created
succesfully
*May 6 08:41:49.610: %PKI-2-NON AUTHORITATIVE CLOCK: PKI functions can not be initialized
until an authoritative time source, like NTP, can be obtained.
*May 6 08:41:53.146: %IOX-3-PD PARTITION CREATE: RO/0: run ioxn caf: IOX may take upto 3
mins to be ready. Wait for iox to be ready before installing the apps
*May 6 08:41:53.429: %IOX-3-PD PARTITION CREATE: R0/0: run ioxn caf: Successfully allocated
4.0G in flash for hosting ApplicationsNGIOLite module C-NIM-8M success read extended attr
from conf file
*May 6 08:42:15.679: %SPA OIR-6-ONLINECARD: SPA (C-NIM-8M) online in subslot 0/1
*May 6 08:42:16.292: %ENVIRONMENTAL-6-NOTICE: V: PEM Out, Location: P0, State: Minor Low,
```

```
*May 6 08:42:20.701: %ONEP BASE-3-AUTHEN ERR: [Element]: Authentication/authorization
failed. Application (utd snort-utd): Username (*INVALID*)
*May 6 08:42:22.179: %TRANSCEIVER-6-INSERTED: C0/0: iomd: transceiver module inserted in
Te0/0/4
*May 6 08:42:22.255: %TRANSCEIVER-6-INSERTED: CO/0: iomd: transceiver module inserted in
Te0/0/5
*May 6 08:42:22.643: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/1/6, changed state to
up
*May 6 08:42:23.345: %SPA OIR-6-ONLINECARD: SPA (4M-2xSFP+) online in subslot 0/0
*May 6 08:42:23.644: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/1/6,
changed state to up
*May 6 08:42:28.999: %LINK-3-UPDOWN: Interface TenGigabitEthernet0/0/4, changed state to
*May 6 08:42:29.011: %LINK-3-UPDOWN: Interface TenGigabitEthernet0/0/5, changed state to
*May 6 08:42:29.975: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/0/0, changed state to
up
*May 6 08:42:30.004: %LINEPROTO-5-UPDOWN: Line protocol on Interface TenGigabitEthernet0/0/4,
changed state to up
*May 6 08:42:30.010: %LINEPROTO-5-UPDOWN: Line protocol on Interface TenGigabitEthernet0/0/5,
changed state to up
*May 6 08:42:29.901: %IM-6-IOX INST INFO: R0/0: ioxman: IOX SERVICE guestshell LOG:
Guestshell is up at 04/06/2025 08:42:29
*May 6 08:42:30.974: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/0/1, changed state to
*May 6 08:42:30.976: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/0/0,
changed state to up
*May 6 08:42:31.975: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/0/1,
changed state to up
*May 6 08:42:31.983: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/0/3, changed state to
*May 6 08:42:32.644: %LINK-3-UPDOWN: Interface TwoGigabitEthernet0/1/7, changed state to
*May 6 08:42:32.366: %CMRP-5-CHASSIS MONITOR BOOT TIME PRINT: R0/0: cmand: Card F0 took
59 secs to boot
*May 6 08:42:32.367: %CMRP-5-CHASSIS MONITOR BOOT TIME PRINT: R0/0: cmand: Card 0 took 54
secs to boot
*May 6 08:42:32.367: %CMRP-5-CHASSIS MONITOR BOOT TIME PRINT: R0/0: cmand: Card 1 took 54
secs to boot
*May 6 08:42:32.984: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/0/3,
changed state to up
*May 6 08:42:33.642: %LINEPROTO-5-UPDOWN: Line protocol on Interface TwoGigabitEthernet0/1/7,
changed state to up
*May 6 08:42:34.003: ALL modules are online!
*Mav
     6 08:42:34.765: %IM-6-IOX ENABLEMENT: R0/0: ioxman: IOX is ready.
*May 6 08:42:34.766: %IM-6-START MSG: R0/0: ioxman: app-hosting: Start succeeded: utd is
started Current is in RUNNING
May 6 08:42:36.712: %PKI-6-AUTHORITATIVE CLOCK: The system clock has been set.
May 6 08:42:38.080: %SMART_LIC-6-REPORTING_REQUIRED: A Usage report acknowledgement will
be required in 0 days.
May 6 08:42:38.081: ALL modules are online!
May 6 08:42:41.695: %SMART LIC-6-REPORTING REQUIRED: A Usage report acknowledgement will
be required in 0 days.
Router>
May 6 08:42:51.407: %ONEP BASE-6-CONNECT: [Element]: ONEP session Application:utd snort
Host:utd ID:3545 User: has connected.
```

This is an example of the three-step installation:

```
Router#install add file bootflash:c8kg2be-universalk9.17.15.03a.SPA.bin install_add: START Wed May 21 09:03:39 UTC 2025 install add: Adding IMG
```

```
% UTD: Received appnav notification from LXC for (src 192.0.2.5, dst 192.0.2.6)
% UTD successfully registered with Appnav (src 192.0.2.5, dst 192.0.2.6)
% UTD redirect interface set to VirtualPortGroup1 internally
--- Starting initial file syncing ---
Copying bootflash:c8kg2be-universalk9.17.15.03a.SPA.bin from R0 to R0
Info: Finished copying to the selected
Finished initial file syncing
--- Starting Add ---
Performing Add on all members
Checking status of Add on [R0]
Add: Passed on [R0]
Image added. Version: 17.15.03a.0.176
Finished Add
SUCCESS: install add /bootflash/c8kg2be-universalk9.17.15.03a.SPA.bin Wed May 21 09:04:43
UTC 2025
Router#show install log
[0|install op boot]: START Wed May 21 09:02:03 Universal 2025
[0|install_op_boot(INFO, )]: Mount IMG INI state base image
[0|install_op_boot]: END SUCCESS Wed May 21 09:02:03 Universal 2025
[0|install op boot(INFO, )]: cleanup trap remote invocation 0 operation install op boot
.. 0 .. 0
[remote|COMP CHECK]: START Wed May 21 09:04:42 UTC 2025
[remote|COMP CHECK]: END FAILED exit(1) Wed May 21 09:04:43 UTC 2025
Router#
Router#install activate
install activate: START Wed May 21 09:07:21 UTC 2025
install activate: Activating IMG
Following packages shall be activated:
/bootflash/c8kg2be-rpboot.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware sm nim adpt.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware nim async.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware sm async.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware_prince.17.15.03a.SPA.pkg
/bootflash/c8kg2be-mono-universalk9.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware nim shdsl.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware_ngwic_t1e1.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware sm 1t3e3.17.15.03a.SPA.pkg
/bootflash/c8kg2be-firmware nim xdsl.17.15.03a.SPA.pkg
This operation may require a reload of the system. Do you want to proceed? [y/n]y
--- Starting Activate ---
Performing Activate on all members
 [1] Activate package(s) on R0
 [1] Finished Activate on R0
Checking status of Activate on [R0]
Activate: Passed on [R0]
Finished Activate
SUCCESS: install activate Wed May 21 09:09:31 UTC 2025
Router#May 21 09:
System integrity status: 0x32042000
Rom image verified correctly
System Bootstrap, Version v17.15(3.1r).s2.cp, RELEASE SOFTWARE
Copyright (c) 1994-2025 by cisco Systems, Inc.
```

```
Current image running: Boot ROMO
Last reset cause: LocalSoft
C8375-E-G2 platform with 33554432 Kbytes of main memory
. . . . . . . .
boot: reading file packages.conf
Performing Signature Verification of OS image...
Image validated
May 21 09:11:47.581: %BOOT-5-OPMODE LOG: R0/0: binos: System booted in AUTONOMOUS mode
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          Cisco Systems, Inc.
          170 West Tasman Drive
          San Jose, California 95134-1706
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17.15.3a, RELEASE SOFTWARE (fc4)
Technical Support: http://www.cisco.com/techsupport
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or restrict the functionality of, any Cisco Software, or any features thereof,
that are being used without a valid license.
May 21 09:11:51.161: %FLASH CHECK-3-DISK QUOTA: R0/0: flash check: bootflash quota exceeded
 [free space is 1111072 kB] - [recommended free space is 5929066 kB] - Please clean up files
on bootflash.
cisco C8375-E-G2 (1RU) processor with 11906881K/6147K bytes of memory.
Processor board ID FD02833M01A
Router operating mode: Autonomous
1 Virtual Ethernet interface
12 2.5 Gigabit Ethernet interfaces
2 Ten Gigabit Ethernet interfaces
32768K bytes of non-volatile configuration memory.
33554432K bytes of physical memory.
20257791K bytes of flash memory at bootflash:.
Warning: When Cisco determines that a fault or defect can be traced to
the use of third-party transceivers installed by a customer or reseller,
then, at Cisco's discretion, Cisco may withhold support under warranty or
a Cisco support program. In the course of providing support for a Cisco
networking product Cisco may require that the end user install Cisco
transceivers if Cisco determines that removing third-party parts will
assist Cisco in diagnosing the cause of a support issue.
The process for the command is not responding or is otherwise unavailable
WARNING: Command has been added to the configuration using a type 0 password. However,
recommended to migrate to strong type-6 encryption
WARNING: ** NOTICE ** The H.323 protocol is no longer supported from IOS-XE release 17.6.1.
Please consider using SIP for multimedia applications.
Press RETURN to get started!
% UTD: Received appnav notification from LXC for (src 192.0.2.5, dst 192.0.2.6)
% UTD successfully registered with Appnav (src 192.0.2.5, dst 192.0.2.6)
% UTD redirect interface set to VirtualPortGroup1 internally
Router>
Router>en
Router#
Router#install commit
install commit: START Wed May 21 09:22:28 UTC 2025
--- Starting Commit ---
Performing Commit on all members
 [1] Commit packages(s) on R0
 [1] Finished Commit packages(s) on R0
Checking status of Commit on [R0]
Commit: Passed on [R0]
Finished Commit operation
SUCCESS: install commit Wed May 21 09:22:31 UTC 2025
```

These are sample outputs for show commands:

show install log

```
Device# show install log [0|install op boot]: START Thu Oct 28 22:09:29 Universal 2021
```

```
[0|install op boot(INFO, )]: Mount IMG INI state base image
[0|install op boot]: END SUCCESS Thu Oct 28 22:09:30 Universal 2021
show install summary
Device# show install summary
[ R0 ] Installed Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
C - Activated & Committed, D - Deactivated & Uncommitted
Type St Filename/Version
IMG C 17.15.03a.0.176
Auto abort timer: inactive
show install package filesystem: filename
Device# show install package bootflash:c8kg2be-universalk9.17.15.03a.SPA.bin
  Package: c8kg2be-universalk9.17.15.03a.SPA.bin
    Size: 953231736
    Timestamp:
  Canonical path: /bootflash/c8kg2be-universalk9.17.15.03a.SPA.bin
    Raw disk-file SHA1sum:
     d358592ccd2dd626889ef091401d06fae5458ff1
  Header size:
                 1084 bytes
 Package type: 30000
Package flags: 0
Header version: 3
  Internal package information:
   Name: rp super
    BuildTime: 2025-05-02 11.57
    ReleaseDate: 2025-05-02 16.50
    BootArchitecture: arm64
    RouteProcessor: mirabile
    Platform: C8KG2BE
    User: mcpre
    PackageName: universalk9
    Build: 17.15.03a
    CardTypes:
  Package is bootable from media and tftp.
  Package contents:
  Package: c8kg2be-firmware_prince.17.15.03a.SPA.pkg
    Size: 10444800
    Timestamp:
    Raw disk-file SHA1sum:
     fa82bed30d349686d1d9700892076a3d66375698
    Header size:
                   4096 bytes
    Package type: 40000
```

```
Package flags:
  Header version: 3
  Internal package information:
   Name: firmware_prince
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware prince
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-mono-universalk9.17.15.03a.SPA.pkg
  Size: 891244544
 Timestamp:
 Raw disk-file SHA1sum:
   af7ba58491731d788d9f4528d74b5bfef9dfc7f2
  Header size:
                 4096 bytes
 Package type:
                  30000
  Package flags: 0
 Header version: 3
 Internal package information:
   Name: mono
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: arm64
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: mono-universalk9
   Build: 17.15.03a
   CardTypes:
  Package is bootable from media and tftp.
  Package contents:
Package: c8kg2be-firmware nim xdsl.17.15.03a.SPA.pkg
 Size: 5677056
 Timestamp:
 Raw disk-file SHA1sum:
   4af7a8764651253c73c7fadebeba6f3a8f0a133d
 Header size: 4096 bytes
  Package type:
                  40000
  Package flags:
 Header version: 3
  Internal package information:
   Name: firmware nim xdsl
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware nim xdsl
   Build: 17.15.03a
   CardTypes:
```

```
Package is not bootable.
Package: c8kg2be-firmware_sm_1t3e3.17.15.03a.SPA.pkg
 Size: 13889536
 Timestamp:
 Raw disk-file SHA1sum:
  526aa41ccd8398e7691d316ca24289801e0417a8
 Header size: 4096 bytes
 Package type:
                40000
 Package flags: 0
 Header version: 3
 Internal package information:
   Name: firmware sm 1t3e3
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware_sm_1t3e3
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-firmware_sm_async.17.15.03a.SPA.pkg
 Size: 14671872
 Timestamp:
 Raw disk-file SHA1sum:
   7c7f4c06da5b3b0e1db879e074998130db22298f
  Header size: 4096 bytes
 Package type:
                  40000
 Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware sm async
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware_sm_async
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-firmware nim async.17.15.03a.SPA.pkg
 Size: 13254656
 Timestamp:
 Raw disk-file SHA1sum:
   27132c3a41c79991d1f71488ad325ad05cc7b0bb
 Header size: 4096 bytes
 Package type: 40000
 Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware nim async
   BuildTime: 2025-05-02 11.57
```

```
ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware_nim_async
   Build: 17.15.03a
   CardTypes:
  Package is not bootable.
Package: c8kg2be-firmware_nim_shdsl.17.15.03a.SPA.pkg
  Size: 11804672
 Timestamp:
 Raw disk-file SHA1sum:
   51da21dffb39d2ef6b266b7ffab083b3fb339651
 Header size: 4096 bytes
  Package type:
                  40000
 Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware nim shdsl
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02 16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware_nim_shdsl
   Build: 17.15.03a
   CardTypes:
  Package is not bootable.
Package: c8kg2be-firmware_ngwic_t1e1.17.15.03a.SPA.pkg
 Size: 11956224
 Timestamp:
 Raw disk-file SHA1sum:
   19376efa2ed616672c0d488b628a768e262bd8e6
 Header size: 4096 bytes
 Package type:
                  40000
  Package flags: 0
 Header version: 3
  Internal package information:
   Name: firmware ngwic t1e1
   BuildTime: 2025-05-02 11.57
   ReleaseDate: 2025-05-02_16.50
   BootArchitecture: none
   RouteProcessor: mirabile
   Platform: C8KG2BE
   User: mcpre
   PackageName: firmware_ngwic_t1e1
   Build: 17.15.03a
   CardTypes:
 Package is not bootable.
Package: c8kg2be-firmware sm nim adpt.17.15.03a.SPA.pkg
 Size: 204800
 Timestamp:
 Raw disk-file SHA1sum:
   b3a7ddd80df900d6217bb8db36ff8bdbc6241fa3
```

```
4096 bytes
Header size:
Package type: 40000
Package flags: 0
Header version: 3
Internal package information:
 Name: firmware sm nim adpt
 BuildTime: 2025-05-02 11.57
 ReleaseDate: 2025-05-02 16.50
 BootArchitecture: none
 RouteProcessor: mirabile
 Platform: C8KG2BE
 User: mcpre
 PackageName: firmware_sm_nim_adpt
 Build: 17.15.03a
 CardTypes:
Package is not bootable.
```

show install active

```
Device# show install active
[ R0 ] Active Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
C - Activated & Committed, D - Deactivated & Uncommitted

Type St Filename/Version

IMG C 17.15.03a.0.158

Auto abort timer: inactive
```

show install inactive

show install committed

```
Device# show install committed
[ R0 ] Committed Package(s) Information:
State (St): I - Inactive, U - Activated & Uncommitted,
C - Activated & Committed, D - Deactivated & Uncommitted

Type St Filename/Version

IMG C 17.15.03a.0.158

Auto abort timer: inactive
```

show install uncommitted

Troubleshoot software installation using install commands

Problem Troubleshooting the software installation

Solution Use these show commands to view installation summary, logs, and software versions.

- · show install summary
- show install log
- show version
- · show version running

Problem Other installation issues

Solution Use these commands to resolve installation issue:

- dir <install directory>
- more location:packages.conf
- **show tech-support install**: this command automatically runs the **show** commands that display information specific to installation.
- request platform software trace archive target bootflash < location>: this command archives all the trace logs relevant to all the processes running on the system since the last reload, and saves this information in the specified location.

Troubleshoot software installation using install commands