

Process and Memory Management Commands

This chapter describes the Cisco IOS XR software commands used to manage processes and memory.

For more information about using the process and memory management commands to perform troubleshooting tasks, see *Cisco ASR 9000 Series Aggregation Services Router Getting Started Guide*.

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clear context

To clear core dump context information, use the **clear context** command in the appropriate mode.

clear context location {node-id | all}

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location {node-id | all} (Optional) Clears core dump context information for a specified node. The node-id argument is expressed in the rack/slot/module notation. Use the all keyword to indicate all nodes.

Command Default

No default behavior or values

Command Modes

Administration EXEC

EXEC mode

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **clear context** command to clear core dump context information. If you do not specify a node with the **location** *node-id* keyword and argument, this command clears core dump context information for all nodes.

Use the **show context** command to display core dump context information.

Task ID

Task ID	Operations
diag	execute

The following example shows how to clear core dump context information:

RP/0/RSP0/CPU0:router# clear context

Related Topics

show context, on page 35

dumpcore

To manually generate a core dump, use the **dumpcore** command in EXEC mode Admin EXEC mode.

dumpcore {running | suspended} job-id location node-id

Syntax Description

running	Generates a core dump for a running process.
suspended	Suspends a process, generates a core dump for the process, and resumes the process.
job-id	Process instance identifier.
location node-id	Generates a core dump for a process running on the specified node. The <i>node-id</i> argument is expressed in the <i>rack/slot/module</i> notation.

Command Default

No default behavior or values

Command Modes

Admin EXEC mode

EXEC mode

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

When a process crashes on the Cisco IOS XR software, a core dump file of the event is written to a designated destination without bringing down the router. Upon receiving notification that a process has terminated abnormally, the Cisco IOS XR software then respawns the crashed process. Core dump files are used by Cisco Technical Support Center engineers and development engineers to debug the Cisco IOS XR software.

Core dumps can be generated manually for a process, even when a process has not crashed. Two modes exist to generate a core dump manually:

- running —Generates a core dump for a running process. This mode can be used to generate a core dump on a critical process (a process whose suspension could have a negative impact on the performance of the router) because the core dump file is generated independently, that is, the process continues to run as the core dump file is being generated.
- **suspended** —Suspends a process, generates a core dump for the process, and resumes the process. Whenever the process is suspended, this mode ensures data consistency in the core dump file.

Core dump files contain the following information about a crashed process:

- Register information
- Thread status information
- Process status information
- Selected memory segments

The following scenarios are applicable for creating full or sparse core dumps:

- Without the **exception sparse** configuration or exception sparse OFF, and default core size (4095 MB), a full core is created till the core size. Beyond this, only stack trace is collected.
- With non-default core size and without the exception sparse configuration, or exception sparse OFF, a full core is created until the core size limit is reached. Beyond the core size limit, only the stack trace is collected.
- With the exception sparse ON and default core size (4095 MB), a full core is created until the sparse size limit is reached, and a sparse core is created thereafter till the core size. Beyond this, only stack trace is collected.
- With non-default core size and with the exception sparse ON, a full core is created until the sparse size limit is reached. Beyond the sparse size limit, only the stack trace is collected.



Note

By default, full core dumps are created irrespective of the **exception sparse** configuration. If there is not enough free shared memory available, then the core dump process fails.

Task ID

Task ID	Operations
diag	read, write

The following example shows how to generate a core dump in suspended mode for the process instance 52:

RP/0/RSP0/CPU0:router# dumpcore suspended 52

```
RP/0/RP0/CPU0:Sep 22 01:40:26.982 : sysmgr[71]: process in stop/continue state 4104
RP/0/RP0/CPU0Sep 22 01:40:26.989 : dumper[54]: %DUMPER-4-CORE INFO : Core for pid = 4104
 (pkg/bin/devc-conaux) requested by pkg/bin/dumper gen@node0 RP0 CPU0
RP/0/RP0/CPU0Sep 22 01:40:26.993 : dumper[54]: %DUMPER-6-SPARSE CORE DUMP :
Sparse core dump as configured dump sparse for all
RP/0/RP0/CPU0Sep 22 01:40:26.995 : dumper[54]: %DUMPER-7-DLL INFO HEAD : DLL path
Text addr. Text size Data addr. Data size
                                                Version
RP/0/RP0/CPU0Sep 22 01:40:26.996 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libplatform.dll 0xfc0d5000 0x0000a914 0xfc0e0000 0x00002000
                                                                                0
RP/0/RP0/CPU0Sep 22 01:40:26.996 : dumper[54]: %DUMPER-7-DLL_INFO :
 /pkg/lib/libsysmgr.dll 0xfc0e2000 0x0000ab48 0xfc0c295c
RP/0/RP0/CPU0Sep 22 01:40:26.997 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libinfra.dll 0xfc0ed000 0x00032de0 0xfc120000 0x00000c90
RP/0/RP0/CPU0Sep 22 01:40:26.997 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libios.dll 0xfc121000 0x0002c4bc 0xfc14e000 0x00002000
                                                                           Ω
RP/0/RP0/CPU0Sep 22 01:40:26.997 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libc.dll 0xfc150000 0x00077ae0 0xfc1c8000 0x00002000
                                                                         0
RP/0/RP0/CPU0Sep 22 01:40:26.998 : dumper[54]: %DUMPER-7-DLL_INFO :
 /pkg/lib/libsyslog.dll 0xfc1d2000 0x0000530c 0xfc120c90 0x00000308
RP/0/RP0/CPU0Sep 22 01:40:26.998 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libbackplane.dll 0xfc1d8000 0x0000134c 0xfc0c2e4c 0x000000a8
                                                                                 0
RP/0/RP0/CPU0Sep 22 01:40:26.999 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libnodeid.dll 0xfc1e5000 0x00009114 0xfc1e41a8 0x00000208
RP/0/RP0/CPU0Sep 22 01:40:26.999 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libttyserver.dll 0xfc1f1000 0x0003dfcc 0xfc22f000 0x00002000
                                                                                 0
RP/0/RP0/CPU0Sep 22 01:40:27.000 : dumper[54]: %DUMPER-7-DLL INFO :
```

```
/pkg/lib/libttytrace.dll 0xfc236000 0x00004024 0xfc1e44b8 0x000001c8
RP/0/RP0/CPU0Sep 22 01:40:27.000 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libdebug.dll 0xfc23b000 0x0000ef64 0xfc1e4680 0x00000550
                                                                        0
RP/0/RP0/CPU0Sep 22 01:40:27.001 : dumper[54]: %DUMPER-7-DLL INFO :
                                                                              0
 /pkg/lib/lib procfs util.dll 0xfc24a000 0x00004e2c 0xfc1e4bd0 0x000002a8
RP/0/RP0/CPU0Sep 22 01:40:27.001 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libsysdb.dll 0xfc24f000 0x000452e0 0xfc295000 0x00000758
RP/0/RP0/CPU0Sep 22 01:40:27.001 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libsysdbutils.dll 0xfc296000 0x0000ae08 0xfc295758 0x000003ec
RP/0/RP0/CPU0Sep 22 01:40:27.002 : dumper[54]: %DUMPER-7-DLL_INFO :
                                                                                0
 RP/0/RP0/CPU0Sep 22 01:40:27.002 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/lib tty error.dll 0xfc2a3000 0x00001610 0xfc1e4f00 0x00000088
                                                                            0
RP/0/RP0/CPU0Sep 22 01:40:27.003 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libwd evm.dll 0xfc2a5000 0x0000481c 0xfc295b44 0x00000188
                                                                         0
RP/0/RP0/CPU0Sep 22 01:40:27.003 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libttydb.dll 0xfc2aa000 0x000051dc 0xfc295ccc 0x00000188
RP/0/RP0/CPU0Sep 22 01:40:27.004 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libttydb error.dll 0xfc23a024 0x00000f0c 0xfc29\overline{5}e54 0x00000088
                                                                             0
RP/0/RP0/CPU0Sep 22 01:40:27.004 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/librs232.dll 0xfc2b0000 0x00009c28 0xfc2ba000 0x00000470
RP/0/RP0/CPU0Sep 22 01:40:27.005 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/lib rs232 error.dll 0xfc2bb000 0x00000f8c 0xfc295edc 0x00000088
                                                                              0
RP/0/RP0/CPU0Sep 22 01:40:27.005 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libst16550.dll 0xfc2bc000 0x00008ed4 0xfc2ba470 0x00000430
                                                                          0
RP/0/RP0/CPU0Sep 22 01:40:27.006 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libconaux.dll 0xfc2c5000 0x00001dc0 0xfc2ba8a0 0x000001a8
                                                                         Λ
RP/0/RP0/CPU0Sep 22 01:40:27.006 : dumper[54]: %DUMPER-7-DLL INFO :
 RP/0/RP0/CPU0Sep 22 01:40:27.007 : dumper[54]: %DUMPER-7-DLL_INFO :
 /pkg/lib/libttyutil.dll 0xfc2c7000 0x00003078 0xfc2baa48 0x00000168
RP/0/RP0/CPU0Sep 22 01:40:27.007 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libbag.dll 0xfc431000 0x0000ee98 0xfc40cc94 0x00000368
                                                                      0
RP/0/RP0/CPU0Sep 22 01:40:27.008 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libchkpt.dll 0xfc474000 0x0002ecf8 0xfc4a3000 0x0000950
RP/0/RP0/CPU0Sep 22 01:40:27.008 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libsysdbbackend.dll 0xfc8ed000 0x0000997c 0xfc8d3aa8 0x0000028c
                                                                              0
RP/0/RP0/CPU0Sep 22 01:40:27.008 : dumper[54]: %DUMPER-7-DLL INFO :
 /pkg/lib/libttymgmtconnection.dll 0xfce85000 0x00004208 0xfce8a000 0x00000468
RP/0/RP0/CPU0Sep 22 01:40:27.009 : dumper[54]: %DUMPER-7-DLL_INFO :
 RP/0/RP0/CPU0Sep 22 01:40:27.009 : dumper[54]: %DUMPER-7-DLL INFO :
                                                                          Ω
 /pkg/lib/libttynmspc.dll 0xfcec7000 0x00004a70 0xfcec6644 0x000002c8
RP/0/RP0/CPU0Sep 22 01:40:28.396 : dumper[54]: %DUMPER-5-CORE FILE NAME :
 Core for process pkg/bin/devc-conaux at harddisk:/coredump/devc-conaux.by.
 dumper gen.sparse.20040922-014027.node0 RPO CPU0.ppc.Z
RP/0/RP0/CPU0Sep 22 01:40:32.309 : dumper[54]: %DUMPER-5-DUMP SUCCESS : Core dump success
```

exception coresize

Halts the creation of the core file beyond the configured core file size limit.

exception coresize size no exception coresize

Syntax Description

coresize *size* Defines the maximum limit of the core file size beyond which the core file creation is halted and only the stack trace output is printed on the screen.

The core file size limit can range from 1 to 4095 MB.

Command Default

This command has no default behavior.

Command Modes

Global configuration

Command History

Release	Modification
Release 5.1.1	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

The following scenarios are applicable for creating full or sparse core dumps:

- Without the **exception sparse** configuration or exception sparse OFF, and default core size (4095 MB), a full core is created till the core size. Beyond this, only stack trace is collected.
- With non-default core size and without the exception sparse configuration, or exception sparse OFF, a full core is created until the core size limit is reached. Beyond the core size limit, only the stack trace is collected.
- With the exception sparse ON and default core size (4095 MB), a full core is created until the sparse size limit is reached, and a sparse core is created thereafter till the core size. Beyond this, only stack trace is collected.
- With non-default core size and with the exception sparse ON, a full core is created until the sparse size limit is reached. Beyond the sparse size limit, only the stack trace is collected.



Note

By default, full core dumps are created irrespective of the **exception sparse** configuration. If there is not enough free shared memory available, then the core dump process fails.

Task ID

Task ID	Operations
diag	read, write

The following example shows how you can disable the creation of core dump files by specifying the limit for core file size.

RP/0/RSP0/CPU0:router(config)# exception coresize 1024
RP/0/RSP0/CPU0:router(config)# commit

exception filepath

To modify core dump settings, use the **exception filepath** command in the appropriate configuration mode. To remove the configuration, use the **no** form of this command.

exception [choice preference] [compress {on | off}] filename filename lower-limit-higher-limit filepath filepath-name

no exception [choice preference] [compress $\{on \mid off\}$] filename filename lower-limit-higher-limit filepath filepath-name

Syntax Description

choice preference

(Optional) Configures the order of preference for the destination of core dump files. Up to the three destinations can be defined. Valid values are 1 to 3.

compress {on | off}

(Optional) Specifies whether or not the core dump file should be sent compressed. By default, core dump files are sent compressed. If you specify the **compress** keyword, you must specify one of the following required keywords:

- on —Compresses the core dump file before sending it.
- off —Does not compress the core dump file before sending it.

filename *filename lower-limit-higher-limit*

(Optional) Specifies the filename to be appended to core dump files and the lower and higher limit range of core dump files to be sent to a specified destination before being recycled by the circular buffer.

filename *filename lower-limit-higher-limit* See Table 1: Default Core Dump File Naming Convention Description, on page 10 for a description of the default core dump file naming convention.

Vali **filename** *filename lower-limit-higher-limit* d values for the *lower-limit* argument are 0 to 4. Valid values for the *higher-limit* argument are 5 to 64. A hyphen (–) must immediately follow the *lower-limit* argument.

Note

To uniquely identify each core dump file, a value is appended to each core dump file, beginning with the lower limit value configured for the *lower-limit* argument and continuing until the higher limit value configured for the *higher-limit* argument has been reached. After the higher limit value has been reached, the Cisco IOS XR software begins to recycle the values appended to core dump files, beginning with the lower limit value.

filepath-name

Local file system or network protocol, followed by the directory path. All local file systems are supported. The following network protocols are supported: TFTP and FTP.

Command Default

If you do not specify the order of preference for the destination of core dump files using the **choice** preference keyword and argument, the default preference is the primary location or 1.

Core dump files are sent compressed.

The default file naming convention used for core dump files is described in Table 1: Default Core Dump File Naming Convention Description, on page 10.

Command Modes

Administration configuration

Global configuration

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **exception filepath** command to modify core dump settings, such as the destination file path to store core dump files, file compression, and the filename appended to core dumps.

Up to three user-defined locations may be configured as the preferred destinations for core dump files:

- Primary location—The primary destination for core dump files. Enter the **choice** keyword and a value of **1** (that is, **choice 1**) for the *preference* argument to specify a destination as the primary location for core dump files.
- Secondary location—The secondary fallback choice for the destination for core dump files, if the primary location is unavailable (for example, if the hard disk is set as the primary location and the hard disk fails). Enter the **choice** keyword and a value of **2** (that is, **choice 2**) for the *preference* argument to specify a destination as the secondary location for core dump files.
- Tertiary location—The tertiary fallback choice as the destination for core dump files, if the primary and secondary locations fail. Enter the **choice** keyword and a value of 3 (that is, **choice** 3) for the *preference* argument to specify a destination as the tertiary location for core dump files.

When specifying a destination for a core dump file, you can specify an absolute file path on a local file system or on a network server. The following network protocols are supported: TFTP and FTP.



Note

We recommend that you specify a location on the hard disk as the primary location.

In addition to the three preferred destinations that can be configured, Cisco IOS XR software provides three default fallback destinations for core dump files in the event that user-defined locations are unavailable.

The default fallback destinations are:

- · harddisk:/dumper
- disk1:/dumper
- disk0:/dumper



Note

If a default destination is a boot device, the core dump file is not sent to that destination.

We recommend that you configure at least one preferred destination for core dump files as a preventive measure if the default fallback paths are unavailable. Configuring at least one preferred destination also ensures

that core dump files are archived because the default fallback destinations store only the first and last core dump files for a crashed process.



Note

Cisco IOS XR software does not save a core file on a local storage device if the size of the core dump file creates a low-memory condition.

By default, Cisco IOS XR software assigns filenames to core dump files according to the following format:

process [.by. requester |.abort][.sparse]. date-time . node . processor-type [.Z]

For example:

packet.by.dumper_gen.20040921-024800.node0_RP0_CPU0.ppc.Z

Table 1: Default Core Dump File Naming Convention Description, on page 10 describes the default core dump file naming convention.

Table 1: Default Core Dump File Naming Convention Description

Field	Description
process	Name of the process that generated the core dump.
.by. requester .abort	If the core dump was generated because of a request by a process (requester), the core filename contains the string ".by. <i>requester</i> " where the <i>requester</i> variable is the name or process ID (PID) of the process that requested the core dump. If the core dump was due to a self-generated abort call request, the core filename contains the string ".abort" instead of the name of the requester.
.sparse	If a sparse core dump was generated instead of a full core dump, "sparse" appears in the core dump filename.
.date-time	Date and time the dumper process was called by the process manager to generate the core dump. The .date-time time-stamp variable is expressed in the yyyy.mm.dd-hh.mm.ss format. Including the time stamp in the filename uniquely identifies the core dump filename.
. node	Node ID, expressed in the <i>rack/slot/module</i> notation, where the process that generated the core dump was running.
.processor-type	Type of processor (mips or ppc).
.Z	If the core dump was sent compressed, the filename contains the .Z suffix.

You can modify the default naming convention by specifying a filename to be appended to core dump files with the optional **filename** keyword and argument and by specifying a lower and higher limit ranges of values to be appended to core dump filenames with the *lower-limit* and *higher-limit* arguments, respectively. The filename that you specify for the *filename* argument is appended to the core dump file and the lower and higher limit ranges of core dump files to be sent to a specified destination before the filenames are recycled. Valid values for the *lower-limit* argument are 0 to 4. Valid values for the *higher-limit* argument are 5 to 64. A hyphen (-) must immediately follow the *lower-limit* argument. In addition, to uniquely identify each core dump file, a value is appended to each core dump file, beginning with the lower-limit value specified

with the *lower-limit* argument and continuing until the higher-limit value specified with the *higher-limit* argument has been reached. When the configured higher-limit value has been reached, Cisco IOS XR software begins to recycle the values appended to core dump files, beginning with the lower-limit value.

Task ID

Task ID	Operations
diag	read, write

The following example shows how to configure the core dump setting for the primary user-defined preferred location. In this example, core files are configured to be sent uncompressed; the filename of core dump files is set to "core" (that is, all core filenames will be named core); the range value is set from 0 to 5 (that is, the values 0 to 5 are appended to the filename for the first five generated core dump files, respectively, before being recycled); and the destination is set to a directory on the hard disk.

```
RP/0/RP0/CPU0:router(config) # exception choice 1 compress off
filename core 0-5 filepath /harddisk:/corefile
```

Related Topics

```
exception pakmem, on page 12 exception sparse, on page 14 exception sprsize, on page 16 show exception, on page 41
```

exception pakmem

To configure the collection of packet memory information in core dump files, use the **exception pakmem** command in administration configuration mode or in global configuration mode. To remove the configuration, use the **no** form of this command.

exception pakmem {on | off} no exception pakmem {on | off}

Syntax Description

on Enables the collection of packet memory information in core dump files.

off Disables the collection of packet memory information in core dump files.

Command Default

Packet memory information is not included in core dump files.

Command Modes

Administration configuration

Global configuration

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **exception pakmem** command with the **on** keyword to configure the collection of packet memory information in core dump files. Cisco Technical Support Center engineers and development engineers use packet memory information to debug packet memory issues related to a process.



Caution

Including packet memory information in core dump files significantly increases the amount of data generated in the core dump file, which may delay the restart time for the process.

Task ID

Task ID	Operations		
diag	read, write		

The following example shows how to configure core dumps to include packet memory information:

RP/0/RSP0/CPU0:router(config)# exception pakmem on

Related Topics

exception filepath, on page 8 exception sparse, on page 14 exception sprsize, on page 16 show exception, on page 41

exception sparse

To enable or disable sparse core dumps, use the **exception sparse** command in administration configuration mode or in global configuration mode. To remove the configuration, use the **no** form of this command.

exception sparse {on | off} no exception sparse

Syntax Description

on Enables sparse core dumps.

off Disables sparse core dumps

Command Default

Sparse core dumps are disabled.

Command Modes

Administration configuration

Global configuration

Command History

Release	Modification	
Release 3.7.2	This command was introduced.	

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **exception sparse** command to reduce the amount of data generated in the core dump file. Sparse core dumps reduce the amount of time required to generate the core dump file because only referenced data is generated in the core file (at the cost of lost information in the core file). Reducing the time required to generate core dump files corresponds to faster process restart times.



Note

Use the **exception sparse off** command in administration configuration mode to get a complete coredump of the transient processes on the RP.

Sparse core dumps contain the following information about crashed processes:

- Register information for all threads, and any memory pages referenced in these register values
- Stack information for all threads, and any memory pages referenced in these threads
- All memory pages referenced by a loaded dynamic loadable library (DLL) data section, if the final program counter falls in a DLL data section
- Any user-specified marker pages from the lib_dumper_marker DLL

The **exception sparse** command dumps memory pages based on trigger addresses found in the previously listed dump information, according to the following criteria:

• If the trigger address in the memory page is in the beginning 128 bytes of the memory page, the previous memory page in the continuous address region is dumped also.

- If the trigger address in the memory page is in the final 128 bytes of the memory page, the next memory page in the continuous address region is dumped also.
- In all other instances, only the memory page that includes the trigger address is dumped.

The following scenarios are applicable for creating full or sparse core dumps:

- Without the **exception sparse** configuration or exception sparse OFF, and default core size (4095 MB), a full core is created till the core size. Beyond this, only stack trace is collected.
- With non-default core size and without the **exception sparse** configuration, or exception sparse OFF, a full core is created until the core size limit is reached. Beyond the core size limit, only the stack trace is collected.
- With the exception sparse ON and default core size (4095 MB), a full core is created until the sparse size limit is reached, and a sparse core is created thereafter till the core size. Beyond this, only stack trace is collected.
- With non-default core size and with the exception sparse ON, a full core is created until the sparse size limit is reached. Beyond the sparse size limit, only the stack trace is collected.



Note

By default, full core dumps are created irrespective of the **exception sparse** configuration. If there is not enough free shared memory available, then the core dump process fails.

Task ID

Task ID	Operations		
diag	read, write		

The following example shows how to enable sparse core dumps:

RP/0/RSP0/CPU0:router(config)# exception sparse on

Related Topics

exception filepath, on page 8 exception pakmem, on page 12 exception sprsize, on page 16 show exception, on page 41

exception sprsize

To specify the maximum file size for core dumps, use the **exception sprsize** command in administration configuration mode or in global configuration mode. To remove the configuration, use the **no** form of this command.

exception sprsize megabytes no exception sprsize

Syntax Description

megabytes Size in megabytes (MB).

Command Default

megabytes: 192

Command Modes

Administration configuration

Global configuration

Command History

Release	Modification		
Release 3.7.2	This command was introduced.		

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **exception sprsize** command to specify the maximum file size for core dumps. The maximum file size configured for the *megabytes* argument is used with the configuration set for the **exception sparse**, on page 14 command to determine whether or not to generate a sparse core dump file. If sparse core dumps are disabled and a core dump file is predicted to exceed the default value (192 MB) uncompressed or the value specified for the *megabytes* argument uncompressed, a sparse core dump file is generated. If sparse core dumps are enabled, a sparse core dump file is generated, regardless of the size of the core dump file.

The following scenarios are applicable for creating full or sparse core dumps:

- Without the **exception sparse** configuration or exception sparse OFF, and default core size (4095 MB), a full core is created till the core size. Beyond this, only stack trace is collected.
- With non-default core size and without the exception sparse configuration, or exception sparse OFF, a full core is created until the core size limit is reached. Beyond the core size limit, only the stack trace is collected.
- With the exception sparse ON and default core size (4095 MB), a full core is created until the sparse size
 limit is reached, and a sparse core is created thereafter till the core size. Beyond this, only stack trace is
 collected.
- With non-default core size and with the exception sparse ON, a full core is created until the sparse size limit is reached. Beyond the sparse size limit, only the stack trace is collected.



Note

By default, full core dumps are created irrespective of the **exception sparse** configuration. If there is not enough free shared memory available, then the core dump process fails.

Task ID

Task ID	Operations		
diag	read, write		

The following example shows how to set the file size of sparse core dumps to 300 MB:

RP/0/RSP0/CPU0:router(config)# exception sprsize 300

Related Topics

exception sparse, on page 14

follow

To unobtrusively debug a live process or a live thread in a process, use the **follow** command in EXEC modeAdmin EXEC mode.

follow {job job-id | process pid | location node-id} [all] [blocked] [debug level] [delay seconds] [dump address size] [iteration count] [priority level] [stackonly] [thread tid] [verbose]

Syntax Description

Follows a process by job ID.		
Follows the process with the process ID (PID) specified for the <i>pid</i> argument.		
Follows the target process on the designated node. The <i>node-id</i> argument is expressed in the <i>rack/slot/module</i> notation.		
(Optional) Follows all threads.		
(Optional) Follows the chain of thread IDs (TIDs) or PIDs that are blocking the target process.		
(Optional) Sets the debug level for the following operation. Valid values for the level argument are 0 to 10.		
(Optional) Sets the delay interval between each iteration. Valid values for the <i>seconds</i> argument are 0 to 255 seconds.		
(Optional) Dumps the memory segment starting with the specified memory address and size specified for the <i>address</i> and <i>size</i> arguments.		
(Optional) Specifies the number of times to display information. Valid values for the <i>count</i> argument are 0 to 255 iterations.		
(Optional) Sets the priority level for the following operation. Valid values for the <i>level</i> argument are 1 to 63.		
(Optional) Displays only stack trace information.		
(Optional) Follows the TID of a process or job ID specified for the <i>tid</i> argument.		
(Optional) Displays register and status information pertaining to the target process.		

Command Default

Entering the **follow** command without any optional keywords or arguments performs the operation for five iterations from the local node with a delay of 5 seconds between each iteration. The output includes information about all live threads. This command uses the default scheduling priority from where the command is being run.

Command Modes

EXEC mode

Admin EXEC mode

Command History	Release	Modification	
	Release 3.7.2	This command was introduced.	

Usage Guidelines

Use this command to unintrusively debug a live process or a live thread in a process. This command is particularly useful for debugging deadlock and livelock conditions, for examining the contents of a memory location or a variable in a process to determine the cause of a corruption issue, or in investigating issues where a thread is stuck spinning in a loop. A livelock condition is one that occurs when two or more processes continually change their state in response to changes in the other processes.

The following actions can be specified with this command:

- Follow all live threads of a given process or a given thread of a process and print stack trace in a format similar to core dump output.
- Follow a process in a loop for a given number of iterations.
- Set a delay between two iterations while invoking the command.
- Set the priority at which this process should run while this command is being run.
- Dump memory from a given virtual memory location for a given size.
- Display register values and status information of the target process.

Take a snapshot of the execution path of a thread asynchronously to investigate performance-related issues by specifying a high number of iterations with a zero delay.

The following example shows how to use the **follow** command to debug the process associated with job ID 257 for one iteration:

```
RP/0/RSP0/CPU0:router# follow job 257 iteration 1
Attaching to process pid = 28703 (pkg/bin/packet)
No tid specified, following all threads
DLL Loaded by this process
DLL path
                    Text addr. Text size Data addr. Data size Version
0
                                                                    0
/pkg/lib/libplatform.dll 0xfc0d6000 0x0000aa88 0xfc0e1000 0x00002000
/pkg/lib/libsysmgr.dll 0xfc0e3000 0x0000aeac 0xfc0c395c 0x00000388
                                                                    0
0
                                                                    0
/pkg/lib/libc.dll
                     0xfc152000 0x00077ae0 0xfc1ca000 0x00002000
/pkg/lib/libsyslog.dll 0xfc1d4000 0x0000530c 0xfc122c70 0x00000308
                                                                    0
/pkg/lib/libbackplane.dll 0xfc1da000 0x0000134c 0xfc0c3e6c 0x000000a8
                                                                    0
/pkg/lib/libnodeid.dll 0xfc1e7000 0x000091fc 0xfc1e61a8 0x00000208
                                                                    0
/pkg/lib/libdebug.dll
                      0xfc23e000 0x0000ef64 0xfc1e6680 0x00000550
                                                                    0
/pkg/lib/lib procfs util.dll 0xfc24d000 0x00004e2c 0xfc1e6bd0 0x000002a8
                                                                       0
/pkg/lib/libsysdb.dll 0xfc252000 0x00046224 0xfc299000 0x0000079c
                                                                    0
/pkg/lib/libsysdbutils.dll 0xfc29a000 0x0000ae04 0xfc29979c 0x000003ec
                                                                     0
/pkg/lib/libwd evm.dll 0xfc2a9000 0x0000481c 0xfc299b88 0x00000188
/pkg/lib/lib mutex monitor.dll 0xfc35e000 0x00002414 0xfc340850 0x00000128
                                                                         Ω
/pkg/lib/libchkpt.dll 0xfc477000 0x0002ee04 0xfc474388 0x00000950
                                                                        0
/pkg/lib/libpacket common.dll 0xfc617000 0x000130f0 0xfc6056a0 0x000007b0
```

Iteration 1 of 1

```
Current process = "pkg/bin/packet", PID = 28703 TID = 1
trace back: #0 0xfc1106dc [MsgReceivev]
trace back: #1 0xfc0fc840 [msg receivev]
trace back: #2 0xfc0fc64c [msg receive]
trace back: #3 0xfc0ffa70 [event dispatch]
trace back: #4 0xfc0ffc2c [event block]
trace_back: #5 0x48204410 [<N/A>]
ENDOFSTACKTRACE
Current process = "pkg/bin/packet", PID = 28703 TID = 2
trace back: #0 0xfc1106dc [MsgReceivev]
trace back: #1 0xfc0fc840 [msg_receivev]
trace back: #2 0xfc0fc64c [msg receive]
trace_back: #3 0xfc0ffa70 [event_dispatch]
trace back: #4 0xfc0ffc2c [event block]
trace back: #5 0xfc48d848 [chk evm thread]
ENDOFSTACKTRACE
Current process = "pkg/bin/packet", PID = 28703 TID = 3
trace back: #0 0xfc17d54c [SignalWaitinfo]
trace back: #1 0xfc161c64 [sigwaitinfo]
trace_back: #2 0xfc10302c [event_signal_thread]
ENDOFSTACKTRACE
Current process = "pkg/bin/packet", PID = 28703 TID = 4
trace back: #0 0xfc1106c4 [MsgReceivePulse]
trace back: #1 0xfc0fc604 [msg_receive_async]
trace back: #2 0xfc0ffa70 [event dispatch]
trace_back: #3 0xfc0ffc5c [event_block_async]
trace back: #4 0xfc35e36c [receive events]
ENDOFSTACKTRACE
Current process = "pkg/bin/packet", PID = 28703 TID = 5
trace back: #0 0xfc17d564 [SignalWaitinfo r]
trace back: #1 0xfc161c28 [sigwait]
trace back: #2 0x48203928 [<N/A>]
ENDOFSTACKTRACE
```

The following example shows how to use the **follow** command to debug TID 5 of the process associated with job ID 257 for one iteration:

```
RP/0/RSP0/CPU0:router# follow job 257 iteration 1 thread 5

Attaching to process pid = 28703 (pkg/bin/packet)

DLL Loaded by this process
------

DLL path Text addr. Text size Data addr. Data size Version /pkg/lib/libovl.dll 0xfc0c9000 0x0000c398 0xfc0c31f0 0x0000076c
```

```
/pkg/lib/libplatform.dll 0xfc0d6000 0x0000aa88 0xfc0e1000 0x00002000
/pkg/lib/libsysmgr.dll 0xfc0e3000 0x0000aeac 0xfc0c395c 0x00000388
/pkg/lib/libinfra.dll 0xfc0ee000 0x000332ec 0xfc122000 0x00000c70
/pkg/lib/libios.dll 0xfc123000 0x0002c4bc 0xfc150000 0x00002000 /pkg/lib/libc.dll 0xfc152000 0x00077ae0 0xfc1ca000 0x00002000
                                                                              Ω
/pkg/lib/libsyslog.dll 0xfc1d4000 0x0000530c 0xfc122c70 0x00000308
                                                                              0
/pkg/lib/libbackplane.dll 0xfc1da000 0x0000134c 0xfc0c3e6c 0x000000a8
                                                                               0
/pkg/lib/libnodeid.dll 0xfc1e7000 0x000091fc 0xfc1e61a8 0x00000208
                                                                              0
/pkg/lib/libdebug.dll 0xfc23e000 0x0000ef64 0xfc1e6680 0x00000550
/pkg/lib/lib_procfs_util.dll 0xfc24d000 0x00004e2c 0xfc1e6bd0 0x000002a8
                                                                                   0
/pkg/lib/libsysdb.dll 0xfc252000 0x00046224 0xfc299000 0x0000079c
                                                                              0
/pkg/lib/libsysdbutils.dll 0xfc29a000 0x0000ae04 0xfc29979c 0x000003ec
/pkg/lib/libwd evm.dll 0xfc2a9000 0x0000481c 0xfc299b88 0x00000188
/pkg/lib/lib mutex monitor.dll 0xfc35e000 0x00002414 0xfc340850 0x00000128
/pkg/lib/libchkpt.dll 0xfc477000 0x0002ee04 0xfc474388 0x00000950
/pkg/lib/libpacket_common.dll 0xfc617000 0x000130f0 0xfc6056a0 0x000007b0
                                                                                    0
Iteration 1 of 1
Current process = "pkg/bin/packet", PID = 28703 TID = 5
trace back: #0 0xfc17d564 [SignalWaitinfo r]
trace back: #1 0xfc161c28 [sigwait]
trace_back: #2 0x48203928 [<N/A>]
ENDOFSTACKTRACE
```

The following example shows how to use the **follow** command to debug the chain of threads blocking thread 2 associated with the process assigned PID 139406:

```
RP/0/RSP0/CPU0:router# follow process 139406 blocked iteration 1 thread 2
Attaching to process pid = 139406 (pkg/bin/lpts fm)
DLL Loaded by this process
______
DLL path
                         Text addr. Text size Data addr. Data size Version
/pkg/lib/libplatform.dll 0xfc0d6000 0x0000aa88 0xfc0e1000 0x00002000

        /pkg/lib/libsysmgr.dll
        0xfc0e3000 0x0000aeac 0xfc0c395c 0x00000388

        /pkg/lib/libinfra.dll
        0xfc0ee000 0x000332ec 0xfc122000 0x00000c70

        /pkg/lib/libios.dll
        0xfc123000 0x0002c4bc 0xfc150000 0x00002000

                                                                                Ω
0
/pkg/lib/libltrace.dll 0xfc1cc000 0x00007f5c 0xfc0c3ce4 0x00000188
                                                                                Ω
/pkg/lib/libsyslog.dll 0xfc1d4000 0x0000530c 0xfc122c70 0x00000308
                                                                                0
/pkg/lib/libbackplane.dll 0xfc1da000 0x0000134c 0xfc0c3e6c 0x000000a8
                                                                                 0
/pkg/lib/libnodeid.dll 0xfc1e7000 0x000091fc 0xfc1e61a8 0x00000208
                                                                                Ω
/pkg/lib/libdebug.dll 0xfc23e000 0x0000ef64 0xfc1e6680 0x00000550
/pkg/lib/lib_procfs_util.dll 0xfc24d000 0x00004e2c 0xfc1e6bd0 0x000002a8
                                                                                     Ω
/pkg/lib/libsysdb.dll 0xfc252000 0x00046224 0xfc299000 0x0000079c
                                                                                0
/pkg/lib/libsysdbutils.dll 0xfc29a000 0x0000ae04 0xfc29979c 0x000003ec
/pkg/lib/libwd_evm.dll 0xfc2a9000 0x0000481c 0xfc299b88 0x00000188
                                                                                Ω
/pkg/lib/libbag.dll 0xfc40c000 0x0000ee98 0xfc41b000 0x00000368
                                                                                Ω
/pkg/lib/libwd notif.dll 0xfc4f8000 0x00005000 0xfc4fd000 0x00001000
                                                                                 Ω
/pkg/lib/libifmgr.dll 0xfc665000 0x00029780 0xfc68f000 0x00003000
                                                                                0
/pkg/lib/libnetio client.dll 0xfca6a000 0x000065c8 0xfca2c4f8 0x000001b4
                                                                                     0
/pkg/lib/libpa client.dll 0xfcec5000 0x00006e9c 0xfcecc000 0x00003000
                                                                                 0
/pkg/lib/libltimes.dll 0xfcecf000 0x00002964 0xfcdc4f20 0x00000008
                                                                                Ω
Iteration 1 of 1
```

Process and Memory Management Commands

```
Current process = "pkg/bin/lpts fm", PID = 139406 TID = 2
trace back: #0 0xfc110744 [MsgSendv]
trace back: #1 0xfc0fbf04 [msg sendv]
trace back: #2 0xfc0fbbd8 [msg send]
trace back: #3 0xfcec7580 [pa fm close]
trace back: #4 0xfcec78b0 [pa fm process 0]
ENDOFSTACKTRACE
REPLY (node node0 RP1 CPU0, pid 57433)
No specific TID, following all threads of 57433 (pkg/bin/lpts pa)
DLL Loaded by this process
                       Text addr. Text size Data addr. Data size Version
/pkg/lib/libplatform.dll 0xfc0d6000 0x0000aa88 0xfc0e1000 0x00002000
                                                                       Λ
/pkg/lib/libsysmgr.dll 0xfc0e3000 0x0000aeac 0xfc0c395c 0x00000388
                                                                       0
/pkg/lib/libinfra.dll 0xfc0ee000 0x000332ec 0xfc122000 0x00000c70 /pkg/lib/libios.dll 0xfc123000 0x0002c4bc 0xfc150000 0x00002000
Ω
/pkg/lib/libltrace.dll 0xfc1cc000 0x00007f5c 0xfc0c3ce4 0x00000188
                                                                       0
/pkg/lib/libsyslog.dll 0xfc1d4000 0x0000530c 0xfc122c70 0x00000308
                                                                       Ω
/pkg/lib/libbackplane.dll 0xfc1da000 0x0000134c 0xfc0c3e6c 0x000000a8
                                                                        0
/pkg/lib/libnodeid.dll 0xfcle7000 0x000091fc 0xfcle61a8 0x00000208
                                                                       Ω
/pkg/lib/libdebug.dll 0xfc23e000 0x0000ef64 0xfc1e6680 0x00000550
                                                                       Ω
/pkg/lib/lib procfs util.dll 0xfc24d000 0x00004e2c 0xfc1e6bd0 0x000002a8
/pkg/lib/libsysdb.dll 0xfc252000 0x00046224 0xfc299000 0x0000079c
                                                                       0
/pkg/lib/libsysdbutils.dll 0xfc29a000 0x0000ae04 0xfc29979c 0x000003ec
                                                                         0
Ω
/pkg/lib/lrdlib.dll
                      0xfc2f6000 0x0000a900 0xfc2f551c 0x00000610
                                                                       Ω
/pkg/lib/liblrfuncs.dll 0xfc30e000 0x00001998 0xfc2ebd80 0x000001ec
/pkg/lib/libdscapi.dll 0xfc310000 0x0000457c 0xfc2f5b2c 0x0000035c
/pkg/lib/liblrdshared.dll 0xfc315000 0x00005fec 0xfc31b000 0x00002000
                                                                        Ω
/pkg/lib/libbag.dll 0xfc40c000 0x0000ee98 0xfc41b000 0x00000368
/pkg/lib/libchkpt.dll
                       0xfc477000 0x0002ee04 0xfc474388 0x00000950
                                                                       Ω
/pkg/lib/libwd_notif.dll 0xfc4f8000 0x00005000 0xfc4fd000 0x00001000
                                                                       0
/pkg/lib/libltrace sdt.dll 0xfc65c000 0x000034fc 0xfc65b73c 0x00000568
/pkg/lib/libfabhandle.dll 0xfc6be000 0x00003354 0xfc65bca4 0x00000248
                                                                        0
                                                                                  0
/pkg/lib/libfsdb_ltrace_util_rt.dll 0xfc6ea000 0x00001b74 0xfc605e50 0x00000108
/pkg/lib/libbcdl.dll
                     0xfc6fb000 0x0000f220 0xfc6fa6e8 0x0000045c
/pkg/lib/liblpts_pa_fgid.dll 0xfc8d7000 0x00006640 0xfc7acd5c 0x00000208
/pkg/lib/libfgid.dll 0xfc910000 0x0001529c 0xfc926000 0x00002000
                                                                       0
Current process = "pkg/bin/lpts pa", PID = 57433 TID = 1
trace back: #0 0xfc1106dc [MsgReceivev]
trace back: #1 0xfc0fc840 [msg receivev]
trace back: #2 0xfc0fc64c [msg receive]
trace back: #3 0xfc0ffa70 [event dispatch]
trace back: #4 0xfc0ffc2c [event block]
trace back: #5 0x48201904 [<N/A>]
trace back: #6 0x48201e3c [<N/A>]
ENDOFSTACKTRACE
Current process = "pkg/bin/lpts pa", PID = 57433 TID = 2
trace back: #0 0xfc1106dc [MsgReceivev]
```

```
trace_back: #1 0xfc0fc840 [msg_receivev]
trace_back: #2 0xfc0fc64c [msg_receive]
trace_back: #3 0xfc0ffa70 [event_dispatch]
trace_back: #4 0xfc0ffc2c [event_block]
trace_back: #5 0x4821e978 [<N/A>]

ENDOFSTACKTRACE

Current process = "pkg/bin/lpts_pa", PID = 57433 TID = 3

trace_back: #0 0xfc1106dc [MsgReceivev]
trace_back: #1 0xfc0fc840 [msg_receivev]
trace_back: #2 0xfc0fc64c [msg_receive]
trace_back: #3 0xfc0ffa70 [event_dispatch]
trace_back: #4 0xfc0ffc2c [event_block]
trace_back: #5 0x482064c4 [<N/A>]

ENDOFSTACKTRACE
```

The following example shows how to use the **follow** command to debug the chain of threads blocking thread 2 associated with the process assigned PID 139406:

```
RP/0/RSP0/CPU0:router# follow process 139406 blocked iteration 1 stackonly thread 2
Attaching to process pid = 139406 (pkg/bin/lpts fm)
Iteration 1 of 1
______
Current process = "pkg/bin/lpts fm", PID = 139406 TID = 2
trace back: #0 0xfc110744 [MsgSendv]
trace back: #1 0xfc0fbf04 [msg sendv]
trace_back: #2 0xfc0fbbd8 [msg_send]
trace back: #3 0xfcec7580 [pa fm close]
trace back: #4 0xfcec78b0 [pa fm process 0]
ENDOFSTACKTRACE
REPLY (node node0 RP1 CPU0, pid 57433)
No specific TID, following all threads of 57433 (pkg/bin/lpts pa)
Current process = "pkg/bin/lpts pa", PID = 57433 TID = 1
trace back: #0 0xfc1106dc [MsgReceivev]
trace back: #1 0xfc0fc840 [msg_receivev]
trace back: #2 0xfc0fc64c [msg receive]
trace back: #3 0xfc0ffa70 [event dispatch]
trace back: #4 0xfc0ffc2c [event block]
trace back: #5 0x48201904 [<N/A>]
trace_back: #6 0x48201e3c [<N/A>]
ENDOFSTACKTRACE
Current process = "pkg/bin/lpts pa", PID = 57433 TID = 2
trace back: #0 0xfc1106dc [MsqReceivev]
trace back: #1 0xfc0fc840 [msg receivev]
trace back: #2 0xfc0fc64c [msg receive]
trace_back: #3 0xfc0ffa70 [event_dispatch]
```

```
trace_back: #4 0xfc0ffc2c [event_block]
trace_back: #5 0x4821e978 [<N/A>]

ENDOFSTACKTRACE

Current process = "pkg/bin/lpts_pa", PID = 57433 TID = 3

trace_back: #0 0xfc1106dc [MsgReceivev]
trace_back: #1 0xfc0fc840 [msg_receivev]
trace_back: #2 0xfc0fc64c [msg_receive]
trace_back: #3 0xfc0ffa70 [event_dispatch]
trace_back: #4 0xfc0ffc2c [event_block]
trace_back: #5 0x482064c4 [<N/A>]

ENDOFSTACKTRACE
```

Related Topics

monitor threads, on page 25 show processes, on page 53

monitor threads

To display auto-updating statistics on threads in a full-screen mode, use the **monitor threads** command in administration EXEC mode or in EXEC

mode.

monitor threads [dumbtty] [iteration number] [location node-id]

Syntax Description

dumbtty	(Optional) Displays the output of the command as if on a dumb terminal (the screen is not refreshed).
iteration number	(Optional) Number of times the statistics display is to be updated, in the range from 0 to 4294967295.
location node-id	(Optional) Displays the output from the command from the designated node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.

Command Default

When all keywords are omitted, the **monitor threads** command displays the first ten threads for the local node, sorted in descending order by the time used. The display is cleared and updated every 5 seconds until you quit the command.

Command Modes

EXEC, Admin EXEC

Command History

Release	Modification		
Release 3.7.2	This command was introduced.		

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **monitor threads** command to show the top ten threads based on CPU usage. The display refreshes every 10 seconds.

- To change the parameters displayed by the **monitor threads** command, enter one of the key commands described in Table 2: Interactive Display Commands for the monitor threads Command, on page 25.
- To terminate the display and return to the system prompt, enter the **q** key.
- To list the interactive commands, type? during the display.

Table 2: Interactive Display Commands for the monitor threads Command, on page 25 describes the available interactive display commands.

Table 2: Interactive Display Commands for the monitor threads Command

Command	Description
?	Displays the available interactive commands.

Command	Description				
d	Changes the delay interval between updates.				
k	Kills a process.				
l	Refreshes the screen.				
n	Changes the number of threads to be displayed.				
q	Quits the interactive display and returns the prompt to EXEC mode				

Task ID

Task ID Operations

basic-services execute

The following example shows sample output from the **monitor threads** command:

RP/0/RSP0/CPU0:router# monitor threads

```
195 processes; 628 threads;
CPU states: 98.2% idle, 0.9% user, 0.7% kernel
Memory: 2048M total, 1576M avail, page size 4K
```

JID	TID	LAST	CPU PRI STATE	E HH:MM:SS	CPU	COMMAND
1	12	1	10 Rcv	0:00:09	0.42%	procnto-600-smp-cisco-instr
1	25	1	10 Run	0:00:30	0.36%	procnto-600-smp-cisco-instr
342	1	1	19 Rcv	0:00:07	0.20%	wdsysmon
52	5	0	21 Rcv	0:00:03	0.15%	devc-conaux
52	3	1	18 Rcv	0:00:02	0.07%	devc-conaux
532670	1	0	10 Rply	0:00:00	0.07%	top
293	6	0	55 Rcv	0:00:06	0.03%	shelfmgr
55	8	0	10 Rcv	0:00:02	0.03%	eth_server
315	3	0	10 Rcv	0:00:11	0.03%	sysdb_svr_local
55	7	0	55 Rcv	0:00:11	0.02%	eth server

The following example shows sample output from the **monitor threads** command using the optional **location** keyword:

RP/0/RSP0/CPU0:router# monitor threads location 0/RP0/CPU0

```
Computing times...195 processes; 628 threads; CPU states: 95.1% idle, 2.7% user, 2.0% kernel Memory: 2048M total, 1576M avail, page size 4K
```

JID	TID	LAST_C	PU PRI S'	TATE HH:MM:SS	CPU	COMMAND
1	25	0	10 Rui	n 0:00:32	2.08%	procnto-600-smp-cisco-instr
265	5	0	10 Si	gW 0:00:09	0.89%	packet
279	1	1	10 Rc	v 0:00:00	0.65%	qsm
557246	1	0	10 Rp.	ly 0:00:00	0.51%	top
293	5	1	55 Rc	v 0:00:01	0.07%	shelfmgr
180	13	1	10 Rc	v 0:00:02	0.07%	gsp
315	3	0	10 Rc	v 0:00:12	0.07%	sysdb_svr_local
55	7	1	55 Rc	v 0:00:12	0.04%	eth_server
180	1	0	10 Rc	v 0:00:01	0.04%	gsp
298	9	0	10 Rc	v 0:00:01	0.04%	snmpd

Table 3: monitor threads Field Descriptions, on page 27 describes the significant fields shown in the display.

Table 3: monitor threads Field Descriptions

Field	Description
JID	Job ID.
TIDS	Thread ID.
LAST_CPU	Number of open channels.
PRI	Priority level of the thread.
STATE	State of the thread.
HH:MM:SS	Run time of process since last restart.
CPU	Percentage of CPU used by process thread.
COMMAND	Process name.

Using Interactive Commands

When the **n** or **d** interactive command is used, the **monitor threads** command prompts for a number appropriate to the specific interactive command. The following example shows sample output from the **monitor threads** command using the interactive **n** command after the first display cycle to change the number of threads:

```
RP/0/RSP0/CPU0:router# monitor threads
Computing times... 87 processes; 249 threads;
CPU states: 84.8% idle, 4.2% user, 10.9% kernel
Memory: 256M total, 175M avail, page size 4K
       TID PRI STATE HH:MM:SS
                                  CPU COMMAND
    1
        6 10 Run 0:00:10 10.92% kernel
         1 10 Rply 0:00:00 4.20% top
553049
         3 10 Rcv 0:00:24
3 10 Rcv 0:00:21
   58
                                  0.00% sysdbsvr
                                 0.00% kernel
    1
        1 10 Rcv 0:00:20 0.00% wdsysmon
   69
        5 10 Rcv 0:00:20 0.00% kernel
  159
        2 10 Rcv 0:00:05 0.00% qnet
       1 10 Rcv
1 10 NSlp
                                  0.00% netio
  160
                      0:00:05
  157
            10 NSlp
                       0:00:04
                                  0.00% envmon periodic
                               0.00% netio
        9 10 Intr
  160
                      0:00:04
Enter number of threads to display: 3
Please enter a number between 5 and 40
Enter number of threads to display: 8
87 processes; 249 threads;
CPU states: 95.3% idle, 2.9% user, 1.7% kernel
Memory: 256M total, 175M avail, page size 4K
       TID PRI STATE HH:MM:SS
                                  CPU COMMAND
  JTD
```

1	6	10	Run	0:00:11	1.76%	kernel
69	1	10	Rcv	0:00:20	1.11%	wdsysmon
58	3	10	Rcv	0:00:24	0.40%	sysdbsvr
157	1	10	NSlp	0:00:04	0.23%	envmon_periodic
159	19	10	Rcv	0:00:02	0.20%	qnet
553049	1	10	Rply	0:00:00	0.20%	top
159	12	10	Rcv	0:00:03	0.13%	qnet
160	1	10	Rcv	0:00:05	0.10%	netio

When a number outside the acceptable range is entered, the acceptable range is displayed:

```
Please enter a number between 5 and 40 Enter number of threads to display:
```

Related Topics

monitor processes

process

To start, terminate, or restart a process, use the **process** command in admin EXEC mode.

process {crash | restart | shutdown | start} {executable-namejob-id} location {node-id | all}

Syntax Description

crash	Crashes a process.
restart	Restarts a process.
shutdown	Stops a process. The process is not restarted (even if considered "mandatory ♦?).
start	Starts a process.
executable-name	Executable name of the process to be started, terminated, or restarted. Supplying an executable name for the executable-name argument performs the action for all the simultaneously running instances of the process, if applicable.
job-id	Job ID of the process instance to be started, terminated, or restarted. Supplying a job ID for the <i>job-id</i> argument performs the action for only the process instance associated with the job ID.
location { node-id all}	Starts, terminates, or restarts a process on the designated node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation. The all keyword specifies all nodes.

Command Default

None

Command Modes

Admin EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

Under normal circumstances, processes are started and restarted automatically by the operating system as required. If a process crashes, it is automatically restarted.

Use this command to manually start, stop, or restart individual processes.



Caution

Manually stopping or restarting a process can seriously impact the operation of a router. Use these commands only under the direction of a Cisco Technical Support representative.

process shutdown

The **process shutdown** command shuts down (terminates) the specified process and copies associated with the specified process. The process is not restarted, even if considered "mandatory. ? Use the **show processes** command to display a list of executable processes running on the system.



Caution

Stopping a process can result in an RP switchover, system failure or both. This command is intended for use only under the direct supervision of a Cisco Technical Support representative.

process restart

The **process restart** command restarts a process, such as a process that is not functioning optimally.

process start

The **process start** command starts a process that is not currently running, such as a process that was terminated using the **process kill** command. If multiple copies are on the system, all instances of the process are started simultaneously.

The following example shows how to restart a process. In this example, the IS-IS process is restarted:

```
RP/0/RSP0/CPU0:router# process restart isis

RP/0/RSP0/CPU0:router#RP/0/RSP0/CPU0:Mar 30 15:24:41 : isis[343]: %ISIS-6-INFO_ST
RTUP_START : Cisco NSF controlled start beginning
RP/0/RSP0/CPU0:router#RP/0/RSP0/CPU0:Mar 30 15:24:52 : isis[352]: %ISIS-6-INFO_ST
RTUP_FINISH : Cold controlled start completed
```

The following example shows how to terminate a process. In this example, the IS-IS process is stopped:

```
RP/0/RSP0/CPU0:router# process shutdown isis
RP/0/RSP0/CPU0:router#
```

The following example shows how to start a process. In this example, the IS-IS process is started:

```
RP/0/RSP0/CPU0:router# process start isis

RP/0/RSP0/CPU0:router#RP/0/RSP0/CPU0:Mar 30 15:27:19 : isis[227]:
    %ISIS-6-INFO_STARTUP_START : Cold controlled start beginning
RP/0/RSP0/CPU0:Mar 30 15:27:31 : isis[352]: %ISIS-6-INFO_STARTUP_FINISH :
    Cold controlled start completed
```

This example shows how to restart a process:

Related Topics

```
process mandatory, on page 33 show processes, on page 53
```

process core

To modify the core dump options for a process, use the **process core** command in administration EXEC mode.

process {executable-namejob-id} core {context | copy | fallback | iomem | mainmem | off | sharedmem | sparse | sync | text} [maxcore value] location node-id

Syntax Description

executable-name	Executable name of the process for which you want to change core dump options. Specifying a value for the <i>executable-name</i> argument changes the core dump option for multiple instances of a running process.
job-id	Job ID associated with the process instance. Specifying a <i>job-id</i> value changes the core dump option for only a single instance of a running process.
context	Dumps only context information for a process.
copy	Copies a core dump locally before performing the core dump.
fallback	Sets the core dump options to use the fallback options (if needed).
iomem	Dumps the I/O memory of a process.
mainmem	Dumps the main memory of a process.
off	Indicates that a core dump is not taken on the termination of the specified process.
sharedmem	Dumps the shared memory of a process.
sparse	Enables sparse core dumps of a process.
sync	Enables only synchronous core dumping.
text	Dumps the text of a process.
maxcore value	(Optional) Specifies the maximum number of core dumps allowed for the specified process on its creation.
location node-id	Sets the core dump options for a process on a designated node. The $node-id$ argument is entered in the $rack/slot/module$ notation.

Command Default

By default, processes are configured to dump shared memory, text area, stack, data section, and heap information.

Command Modes

Administration EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

The modular architecture of Cisco IOS XR software allows core dumps for individual processes. By default, processes are configured to dump shared memory, text area, stack, data section, and heap information.

Specifying an executable name for the *executable-name job-id* argument changes the core dump option for all instances of the process. Specifying a job ID for the value changes the core dump option for a single instance of a running process.

Task ID

Task Operations ID

root-lr execute

The following example shows how to enable the collection of shared memory of a process:

RP/0/RSP0/CPU0:router# process ospf core sharedmem

The following example shows how to turn off core dumping for a process:

RP/0/RSP0/CPU0:router# process media_ether_config_di core off

Related Topics

show processes, on page 53

process mandatory

To set the mandatory reboot options for a process, use the **process mandatory** command in the appropriate mode.

process mandatory

process mandatory {on | off} {executable-namejob-id} location node-id

process mandatory reboot

process mandatory reboot {enable | disable}

process mandatory toggle

process mandatory toggle {executable-namejob-id} location node-id

Syntax Description

on	Turns on mandatory process attribute.
off	Turns off the mandatory process attribute. The process is not considered mandatory.
reboot { enable disable}	Enables or disables the reboot action when a mandatory process fails.
toggle	Toggles a mandatory process attribute.
executable-name	Executable name of the process to be terminated. Specifying an executable name for the <i>executable-name</i> argument terminates the process and all the simultaneously running copies, if applicable.
job-id	Job ID associated with the process to be terminated. Terminates only the process associated with the job ID.
location node-id	Sets the mandatory settings for a process on a designated node. The node-id argument is expressed in the <i>rack/slot/module</i> notation.

Command Default

No default behavior or values

Command Modes

Administration EXEC

EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

If a process unexpectedly goes down, the following action occurs based on whether the process is considered mandatory.

• If the process is mandatory and the process cannot be restarted, the node automatically reboots.

• If the process is not mandatory and cannot be restarted, it stays down and the node does not reboot.

Task ID

Task Operations ID

root-lr execute

The following example shows how to turn on a mandatory attribute. In this example, the mandatory attribute is turned on for the media ether config di process.

```
RP/0/RSP0/CPU0:router# process mandatory on media_ether_config_di
```

The following example shows how to turn the reboot option on. In this example, the router is set to reboot the node if a mandatory process goes down and cannot be restarted.

```
RP/0/RSP0/CPU0:router# process mandatory reboot enable
```

```
RP/0/RSP00/CPU0:Mar 19 19:28:10 : sysmgr[71]: %SYSMGR-4-MANDATORY_REBOOT_ENABLE : mandatory reboot option enabled by request
```

The following example shows how to turn off the reboot option. In this example, the router is set *not* to reboot the node if a mandatory process goes down and cannot be restarted. In this case, the mandatory process is restarted, but the node is not rebooted.

RP/0/RSP0/CPU0:router# process mandatory reboot disable

RP/0/RSP00/CPU0:Mar 19 19:31:20 : sysmgr[71]: %SYSMGR-4-MANDATORY_REBOOT_OVERRIDE
: mandatory reboot option overridden by request

Related Topics

show processes, on page 53

show context

To display core dump context information, use the **show context** command in administration EXEC mode or in EXEC

mode.

show context [{coredump-occurrence | clear}] [location {node-id | all}]

Syntax Description

coredump-occurrence	(Optional) Core dump context information to be displayed based on the occurrence of the core dump. Valid values are 1 to 10.
clear	(Optional) Clears the current context information.
location { node-id all}	Displays core dump information that occurred on the designated node. The <i>node-id</i> argument is expressed in the <i>rack/slot/module</i> notation. The all keyword specifies to display information for all nodes.

Command Default

If no coredump-occurrence value is specified, core dump context information for all core dumps is displayed.

Command Modes

EXEC, Administration EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **show context** command to display core dump context information. This command displays context information for the last ten core dumps. Cisco Technical Support Center engineers and development engineers use this command for post-analysis in the debugging of processes.

Use the clear context, on page 2 command to clear core dump context information.

Task ID

Task ID	Operations
diag	read

The following example shows sample output from the **show context** command:

RP/0/RSP0/CPU0:router# show context

```
Crashed pid = 20502 (pkg/bin/mbi-hello)
Crash time: Thu Mar 25, 2004: 19:34:14
Core for process at disk0:/mbi-hello.20040325-193414.node0_RP0_CPU0
```

Stack Trace

```
#0 0xfc117c9c
#1 0xfc104348
#2 0xfc104154
#3 0xfc107578
#4 0xfc107734
#5 0x482009e4
            Registers info
         r0 r1 r2 r3
 R0 0000000e 481ffa80 4820c0b8 00000003
        r4
              r5
                      r6 r7
 R4
     481ffb18 00000001 481ffa88 48200434
         r8
             r9
                      r10
                              r11
    00000000 00000001 00000000 fc17ac58
 R8
       r12 r13 r14
                              r15
 R12 481ffb08 4820c080 481ffc10 00000001
              r17
                      r18
        r16
                              r19
 R16 481ffc24 481ffc2c 481ffcb4 00000000
        r20
               r21
                      r22
                              r23
 R20 00398020 00000000 481ffb6c 4820a484
        r24
               r25
                      r26
                              r27
 R24 00000000 00000001 4820efe0 481ffb88
       r28 r29
                      r30
                             r31
 R28 00000001 481ffb18 4820ef08 00000001
       cnt
              lr
                      msr
                              рс
 R32 fc168d58 fc104348 0000d932 fc117c9c
        cnd
              xer
 R36 24000022 00000004
                 DLL Info
DLL path Text addr. Text size Data addr. Data size Version
/pkg/lib/libinfra.dll 0xfc0f6000 0x00032698 0xfc0f5268 0x00000cb4
```

The following example shows sample output from the **show context** command. The output displays information about a core dump from a process that has not crashed.

Table 4: show context Field Descriptions, on page 36 describes the significant fields shown in the display.

Table 4: show context Field Descriptions

Field	Description
Crashed pid	Process ID (PID) of the crashed process followed by the executable path.
Crash time	Time and date the crash occurred.
Core for process at	File path to the core dump file.
Stack Trace	Stack trace information.

Field	Description
Registers Info	Register information related to crashed threads.
DLL Info	Dynamically loadable library (DLL) information used to decode the stack trace.

clear context, on page 2

show dll

To display dynamically loadable library (DLL) information, use the **show dll** command in administration EXEC mode or in EXEC

mode.

show dll [{**jobid** *job-id* [**virtual**]|[**symbol**]**address** *virtual-address* | **dllname** *dll-virtual-path* | **memory** | **virtual**}] [**location** *node-id*]

Syntax Description

jobid job-id	(Optional) Displays DLL information for the specified job identifier.
virtual	(Optional) Displays the virtual path of DLLs. The virtual path is expressed in the /pkg/lib/library-name.dll format where the library name is the name of the DLL followed by the .dll suffix.
symbol	(Optional) Displays the symbol at the virtual address specified for the <i>virtual-address</i> argument.
address virtual-address	(Optional) Displays the DLL that is mapped at the virtual address specified for the <i>virtual-address</i> argument.
dllname dll-virtual-path	(Optional) Displays the process IDs (PIDs) of the process that have downloaded the DLL specified for the <i>dll-virtual-path</i> argument.
memory	(Optional) Displays a summary of DLL memory usage.
location node-id	(Optional) Displays DLLs for the specified node. The <i>node-id</i> argument is expressed in the <i>rack/slot/module</i> notation.

Command Default

No default behavior or values

Command Modes

EXEC, Administration EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Task ID

Task ID	Operations
basic-services	read

The following example shows sample output from the **show dll** command. In this example, the output displays all the DLLs loaded on the router.

RP/0/RSP0/CPU0:router# show dll

```
DLL path
                                Text VA Text Sz Data VA Data Sz Refcount
/lib/libui.dll
                               0xfc000000 0x00007000 0xfc007000 0x00001000 1
/disk0/asr9k-base-0.48.0/lib/liblogin.dll 0xfc008000 0x00006000 0xfc00e000 0x00001000
                                                                                1
/mbi/lib/libbanner.dll 0xfc00f000 0x00003000 0xfc012000 0x00001000 1
/disk0/asr9k-base-0.48.0/lib/libaaav2.dll 0xfc013000 0x0000f000 0xfc022000 0x00001000
/disk0/asr9k-base-0.48.0/lib/libaaatty.dll 0xfc023000 0x00004000 0xfc027000 0x00001000
/mbi/lib/libtermcap.dll
                                0xfc028000 0x00003000 0xfc02b000 0x00001000
1
/lib/libovl.dll
                               0xfc0c8000 0x0000c3b0 0xfc0c21f0 0x0000076c
                                                                          2.3
/disk0/asr9k-admin-0.48.0/lib/libfqm ltrace util common.dll 0xfc0d43b0 0x00000bfc 0xfc391f7c
 0x00000068
           1
/lib/libplatform.dll
                                0xfc0d5000 0x0000aa88 0xfc0e0000 0x00002000 165
/lib/libsysmgr.dll
                               0xfc0e2000 0x0000ab48 0xfc0c295c 0x00000368 166
/lib/libinfra.dll
                                0xfc0ed000 0x0003284c 0xfc120000 0x00000c70 169
/lib/libios.dll
                                0xfc121000 0x0002c4bc 0xfc14e000 0x00002000 166
/lib/libc.dll
                                0xfc150000 0x00077ae0 0xfc1c8000 0x00002000
                                                                         175
/mbi/lib/libltrace.dll
                                0xfc1ca000 0x00007f5c 0xfc0c2cc4 0x00000188
/lib/libsyslog.dll
                                0xfc1d2000 0x0000530c 0xfc120c70 0x00000308 129
/disk0/asr9k-base-0.48.0/lib/liblpts_ifib_platform.dll 0xfc1d730c 0x00000cc8 0xfcef4000
0x00000068 1
                                0xfc1d8000 0x0000134c 0xfc0c2e4c 0x000000a8 163
/lib/libbackplane.dll
/disk0/asr9k-base-0.48.0/lib/libipv6 platform client.dll 0xfcld934c 0x00000c48 0xfcef4f8c
0x00000068
          1
/mbi/lib/libpkgfs_node.dll
                               0xfc1da000 0x000092d4 0xfc1e4000 0x000001a8
```

The following example shows sample output from the **show dll** command with the optional **jobid** *job-id* keyword and argument:

RP/0/RSP0/CPU0:router# show dll jobid 186

DLLs mapped by PID 86111 DLL path	Text VA	Text Sz	Data VA	Data Sz	Refcount
/lib/libovl.dll	0xic0c8000	0x0000c3b0	0xic0c21i0	0X00000/6C	23
/lib/libplatform.dll	0xfc0d5000	0x0000aa88	0xfc0e0000	0x00002000	165
/lib/libsysmgr.dll	0xfc0e2000	0x0000ab48	0xfc0c295c	0x00000368	167
/lib/libinfra.dll	0xfc0ed000	0x0003284c	0xfc120000	0x00000c70	169
/lib/libios.dll	0xfc121000	0x0002c4bc	0xfc14e000	0x00002000	166
/lib/libc.dll	0xfc150000	0x00077ae0	0xfc1c8000	0x00002000	175
/mbi/lib/libltrace.dll	0xfc1ca000	0x00007f5c	0xfc0c2cc4	0x00000188	96
/lib/libsyslog.dll	0xfc1d2000	0x0000530c	0xfc120c70	0x00000308	129
/lib/libbackplane.dll	0xfc1d8000	0x0000134c	0xfc0c2e4c	0x000000a8	163
/lib/libnodeid.dll	0xfc1e5000	0x000091fc	0xfc1e41a8	0x00000208	163
/mbi/lib/libinst mem.dll	0xfc232000	0x000044f8	0xfc1e43b0	0x00000108	4
/lib/libdebug.dll	0xfc23c000	0x0000ef64	0xfc1e4680	0x00000550	159

Table 5: show dll Field Descriptions, on page 40 describes the significant fields shown in the display.

Table 5: show dll Field Descriptions

Field	Description
DLL path	Physical path of the DLL on the router.
Text VA	Virtual address of the text segment of the DLL.
Text Sz	Size of the text segment of the DLL.
Data VA	Virtual address of the data segment of the DLL.
Data Sz	Size of the data segment of the DLL.
Refcount	Number of clients using the DLL.

The following example shows sample output from the **show dll** command with the optional **dllname** *dll-virtual-path* keyword and optional argument:

```
RP/0/RSP0/CPU0:router# show dll dllname /pkg/lib/libinst_mem.dll
PID: 4102 Refcount: 1
PID: 4105 Refcount: 1
PID: 24600 Refcount: 1
PID: 86111 Refcount: 1
```

Table 6: show dll dllname Field Descriptions, on page 40 describes the significant fields shown in the display.

Table 6: show dll dllname Field Descriptions

Field	Description
PID:	Process ID of the process.
Refcount	Number of references to the DLL by the process.

The following example shows sample **show dll** output from the command with the optional **memory** keyword:

```
RP/0/RSP0/CPU0:router# show dll memory

Total DLL Text - 14778896 bytes Total DLL Data - 12688500 bytes
Total DLL Memory - 27467396 bytes
```

show exception

To display the configured core dump settings, use the **show exception** command in administration EXEC mode or in EXEC

mode.

show exception [core-options [process process-name] location node-id]

Syntax Description

core-options	(Optional) Displays process core option values.	
process process-name	(Optional) Specifies the process for which to display the information.	
location node-id	(Optional) Displays configured settings for a specified node. The <i>node-id</i> argument is expressed in the <i>rack/slot/module</i> notation.	

Command Default

None

Command Modes

EXEC, Administration EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.
Release 3.9.0	Support for the core-options keyword was added.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

Use the **show exception** command to display the configured core dump settings. The output from this command displays the core dump settings configured with the following commands:

- exception filepath, on page 8
- exception pakmem, on page 12
- exception sparse, on page 14
- exception sprsize, on page 16

Task ID

Task ID	Operations
diag	read

The following example shows sample output from the **show exception** command with the **location** keyword. All processes for the specified node are displayed.

RP/0/RSP0/CPU0:router# show excep core-options location 0/rp0/cpu0

Mon Nov 30 01:31:31.391 PST

```
Process
       Options
\verb|attach_server:|\\
       TEXT SHAREDMEM MAINMEM
attachd:
        TEXT SHAREDMEM MAINMEM
ksh-aux:
       TEXT SHAREDMEM MAINMEM
bcm logger:
       TEXT SHAREDMEM MAINMEM
devf-scrp:
        TEXT SHAREDMEM MAINMEM
bfm server:
       TEXT SHAREDMEM MAINMEM
ksh:
        TEXT SHAREDMEM MAINMEM
dllmgr:
        COPY
dumper:
        TEXT SHAREDMEM MAINMEM
eth server:
       COPY SPARSE
inflator:
       TEXT SHAREDMEM MAINMEM
insthelper:
       TEXT SHAREDMEM MAINMEM
mbi-hello:
       TEXT SHAREDMEM MAINMEM
cat:
        TEXT SHAREDMEM MAINMEM
mq:
        COPY
mqueue:
        TEXT SHAREDMEM MAINMEM
nname:
        TEXT SHAREDMEM MAINMEM
nvram:
        TEXT SHAREDMEM MAINMEM
 --More--
```

The following example shows sample output from the **show exception** command for a specific process:

```
RP/0/RSP0/CPU0:router# show excep core-options process upgrade_daemon location 0/6/cpu0

Mon Nov 30 01:32:20.207 PST

Process
Options

upgrade_daemon:
TEXT SHAREDMEM MAINMEM
```

Related Topics

```
exception filepath, on page 8
exception pakmem, on page 12
exception sparse, on page 14
exception sprsize, on page 16
```

show memory

To display the available physical memory and memory usage information of processes on the router, use the **show memory** command in EXEC or administration EXEC mode.

show memory [{jobid | summary [{bytes | detail}]}] location node-id

Syntax Description

(Optional) Displays a summary of the physical memory and memory usage information (Optional) Displays numbers in bytes for an exact count. (Optional) Displays numbers in the format "nnn.dddM" for more detail.	(Optional) Job ID associated with a process instance. Specifying a job ID for the <i>job-id</i> argument displays the memory available and memory usage information for only the process associated with the specified job ID. If the <i>job-id</i> argument is not specified, this command displays information for all running processes.
	(Optional) Displays a summary of the physical memory and memory usage information.
(Optional) Displays numbers in the format "nnn.dddM" for more detail.	(Optional) Displays numbers in bytes for an exact count.
	(Optional) Displays numbers in the format "nnn.dddM" for more detail.

location *node-id* Displays the available physical memory from the designated node. The *node-id* argument is entered in the *rack/slot/module* notation.

Command Default

None

job id

summary

bytes

detail

Command Modes

Administration EXEC

EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To display detailed memory information for the entire router, enter the **show memory** command without any parameters.

This example shows partial sample output from the **show memory** command entered without keywords or arguments. This command displays details for the entire router.

RP/0/RSP0/CPU0:router# show memory

```
Physical Memory: 2048M total
Application Memory: 1802M (1636M available)
Image:116M (bootram:116M)
Reserved:128M, IOMem:0, flashfsys:0
Total shared window: 0
kernel:jid 1
Address
                Bytes
                                 What
0008f000
                                 Program Stack
                12288
000b2000
                12288
                                 Program Stack
Total Allocated Memory: 0
Total Shared Memory: 0
```

sbin/devc-pty:ji	id 68	
Address	Bytes	What
4817f000	4096	Program Stack (pages not allocated)
48180000	516096	Program Stack (pages not allocated)
481fe000	8192	Program Stack
48200000	28672	Physical Mapped Memory
48207000	4096	ANON FIXED ELF SYSRAM
48208000	4096	ANON FIXED ELF SYSRAM

This example shows sample output from the **show memory** command entered with the job ID 7 to show the memory usage information for the process associated with this job identifier:

```
RP/0/RSP0/CPU0:router# show memory 7
  Physical Memory: 256M total
  Application Memory: 249M (217M available)
  Image: 2M (bootram: 2M)
  Reserved: 4M, IOMem: 0, flashfsys: 0
 sbin/pipe: jid 7
 Address
               Bytes
                               What
               126976
 07f7c000
                               Program Stack (pages not allocated)
 07f9b000
                4096
                               Program Stack
               126976
 07f9d000
                               Program Stack (pages not allocated)
               4096
                              Program Stack
 07fbc000
               126976
 07fbe000
                              Program Stack (pages not allocated)
              4096
                              Program Stack
 07fdd000
              126976
                              Program Stack (pages not allocated)
 07fdf000
 07ffe000
                4096
                               Program Stack
              122880
                              Program Stack (pages not allocated)
 08000000
 0801e000
              8192
                             Program Stack
 08020000
              12288
                             Physical Mapped Memory
 08023000
               4096
                              Program Text or Data
 08024000
                4096
                               Program Text or Data
               16384
 08025000
                               Allocated Memory
               16384
 08029000
                              Allocated Memory
 7c001000
              319488
                             DLL Text libc.dll
 7e000000
               8192
                              DLL Data libc.dll
```

This example shows how to display a detailed summary of memory information for the router:

RP/0/RSP0/CPU0:router# show memory summary detail

```
Physical Memory: 256.000M total
Application Memory: 140.178M (15.003M available)
Image: 95.739M (bootram: 95.739M)
Reserved: 20.000M, IOMem: 0, flashfsys: 0
Shared window fibv6: 257.980K
Shared window PFI IFH: 207.925K
Shared window aib: 8.972M
Shared window infra_statsd: 3.980K
Shared window ipv4 fib: 1.300M
Shared window atc cache: 35.937K
Shared window qad: 39.621K
Total shared window: 10.805M
Allocated Memory: 49.933M
Program Text: 6.578M
Program Data: 636.000K
Program Stack: 4.781M
```

Table 7: show memory summary Field Descriptions

Field	Description
Physical Memory	Available physical memory on the router.
Application Memory	Current memory usage of all the processes on the router.
Image	Memory that is currently used by the image and available memory.
Reserved	Total reserved memory.
IOMem	Available I/O memory.
flashfsys	Total flash memory.
Shared window fibv6	Internal shared window information.
Shared window PFI_IFH	Internal shared window information.
Shared window aib	Internal shared window information.
Shared window infra_statsd	Internal shared window information.
Shared window ipv4_fib	Internal shared window information.
Shared window atc_cache	Internal shared window information.
Shared window qad	Internal shared window information.
Total shared window	Internal shared window information.
Allocated Memory	Amount of memory allocated for the specified node.
Program Text	Internal program test information.
Program Data	Internal program data information.
Program Stack	Internal program stack information.

show memory heap, on page 49 show processes, on page 53

show memory compare

To display details about heap memory usage for all processes on the router at different moments in time and compare the results, use the **show memory compare** command in EXEC or administration EXEC mode.

show memory compare {start | end | report}

Syntax Description

start Takes the initial snapshot of heap memory usage for all processes on the router and sends the report to a temporary file named /tmp/memcmp start.out.

end Takes the second snapshot of heap memory usage for all processes on the router and sends the report to a temporary file named /tmp/memcmp_end.out. This snapshot is compared with the initial snapshot when displaying the heap memory usage comparison report.

report Displays the heap memory comparison report, comparing heap memory usage between the two snapshots of heap memory usage.

Command Default

None

Command Modes

Administration EXEC

EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

Use the **show memory compare** command to display details about the heap memory usage of all processes on the router at different moments in time and compare the results. This command is useful for detecting patterns of memory usage during events such as restarting processes or configuring interfaces.

Use the following steps to create and compare memory snapshots:

1. Enter the **show memory compare** command with the **start** keyword to take the initial snapshot of heap memory usage for all processes on the router.



Note

The snapshot is similar to that resulting from entry of the show memory heap, on page 49 command with the optional **summary** keyword.

- 2. Perform the test you want to analyze.
- **3.** Enter the **show memory compare** command with the **end** keyword to take the snapshot of heap memory usage to be compared with the initial snapshot.
- **4.** Enter the **show memory compare** command with the **report** keyword to display the heap memory usage comparison report.

This example shows sample output from the **show memory compare** command with the **report** keyword:

RP/0/RSP0/CPU0:router# show memory compare report

JID	name	mem before	mem after	difference	mallocs	restarted
84	driver infra partner		661492	83664	65	
279	qsp	268092	335060	66968	396	
236	snap transport	39816	80816	41000	5	
237	mpls lsd agent	36340	77340	41000	5	
268	fint partner	24704	65704	41000	5	
90	null_caps_partner		66676	41000	5	
208	aib	55320	96320	41000	5	
209	ipv4 io	119724	160724	41000	5	
103	loopback caps partne		74000	41000	5	
190	ipv4 arm	41432	82432	41000	5	
191	ipv6 arm	33452	74452	41000	5	
104	sysldr	152164	193164	41000	5	
85	nd partner	37200	78200	41000	5	
221	clns	61520	102520	41000	5	
196	parser server	1295440	1336440	41000	5	
75			98424	41000	5	
200	arp	83720	124720	41000	5	
201	cdp	56524	97524	41000	5	
204	ether_caps_partner	39620	80620	41000	5	
206	qosmgr	55624	96624	41000	5	
240	imd_server	92880	104680	11800	28	
260	improxy	77508	88644	11136	10	
111	nrssvr	29152	37232	8080	60	
275	sysdb_svr_local	1575532	1579056	3524	30	
205	cfgmgr	31724	33548	1824	25	
99	sysdb_svr_shared	1131188	1132868	1680	14	
51	mbus-rp	26712	27864	1152	4	
66	wdsysmon	298068	299216	1148	15	
168	netio	1010912	1012060	1148	6	
283	itrace_manager	17408	17928	520	3	
59	devc-conaux	109868	110300	432	4	
67	syslogd_helper	289200	289416	216	2	
117	fctl	41596	41656	60	2	
54	sysmgr	171772	171076	-696	-5	
269	ifmgr	539308	530652	-8656	-196	*

Table 8: show memory compare report Field Descriptions

Field	Description
JID	Process job ID.
name	Process name.
mem before	Heap memory usage at start (in bytes).
mem after	Heap memory usage at end (in bytes).
difference	Difference in heap memory usage (in bytes).
mallocs	Number of unfreed allocations made during the test period.

Field	Description
restarted	Indicates if the process was restarted during the test period.

show memory heap, on page 49 show processes, on page 53

show memory heap

To display information about the heap space for a process, use the **show memory heap** command in EXEC or administration EXEC mode.

show memory heap [allocated] [dllname] [failure] [free] {jobid | all}

Syntax Description

allocated (Optional) Displays a list of all allocated heap b	
dllname	(Optional) Displays heaps with dynamic link library (DLL) names.
failure	(Optional) Displays a summary of heap failures.
free	(Optional) Displays a list of all free heap blocks.
summary	(Optional) Displays a summary of the information about the heap space.
job-id	Job ID associated with the process instance.
all	(Optional) Displays information about the heap space for all processes. The all keyword is only available when the failure or summary keywords are used.

Command Default

None

Command Modes

Administration EXEC

EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

To use this command, you must be in a user group associated with a task group that includes appropriate task IDs. If the user group assignment is preventing you from using a command, contact your AAA administrator for assistance.

This example shows sample output from the **show memory heap** command, specifying a job ID for the *job-id* argument:

RP/0/RSP0/CPU0:router# show memory heap 111

```
Malloc summary for pid 16433:

Heapsize 16384: allocd 6328, free 8820, overhead 1236

Calls: mallocs 144; reallocs 73; frees 5; [core-allocs 1; core-frees 0]

Block Allocated List

Total Total Block Name/ID/Caller

Usize Size Count
```

```
        0x000008c1
        0x000008cc
        0x00000001
        0x7c018a10

        0x000005ac
        0x00000974
        0x00000079
        0x7c02b9e0

        0x000004f0
        0x000004f8
        0x00000001
        0x7c02b6fc

        0x00000080
        0x00000088
        0x00000001
        0x7c01936c

        0x00000024
        0x00000048
        0x00000001
        0x7c018954

        0x00000018
        0x00000001
        0x0c0000001
        0x7c019278

        0x000000018
        0x00000001
        0x00000001
        0x7c019b2c

        0x00000008
        0x00000010
        0x00000001
        0x7c00fb54

        0x00000008
        0x00000010
        0x00000001
        0x7c00fbb8

        0x00000008
        0x00000010
        0x00000001
        0x7c00fbb8
```

Table 9: show memory heap Field Descriptions

Field	Description	
Malloc summary for pid	System-defined process ID (PID).	
Heapsize	Size of the heap as allocated from the system by the malloc library.	
allocd	Bytes allocated to the process.	
free	Bytes available in the heap.	
overhead	Malloc library overhead in bytes.	
mallocs	Number of malloc calls.	
reallocs	Number of realloc calls.	
frees	Number of invocations to the caller interface provided in the malloc library for deallocating the memory.	
[core-allocs 1; core-frees 0]	Number of core memory units, the memory units in the malloc library allocated by the system for the heap, allocated, and freed.	

The following example shows sample output from the **show memory heap** command, specifying the **summary** *job-id* keyword and argument:

```
RP/0/RSP0/CPU0:router# show memory heap summary 65
```

```
Malloc summary for pid 20495 process pcmciad:
  Heapsize 65536: allocd 40332, free 16568, overhead 8636
  Calls: mallocs 883; reallocs 3; frees 671; [core-allocs 4; core-frees 0]
Band size 16, element per block 48, nbuint 1
  Completely free blocks: 0
  Block alloced: 2, Block freed: 0
  allocs: 85, frees: 20
  allocmem: 1040, freemem: 496, overhead: 448
 blocks: 2, blknodes: 96
Band size 24, element per block 34, nbuint 1
  Completely free blocks: 0
  Block alloced: 1, Block freed: 0
  allocs: 243, frees: 223
 allocmem: 480, freemem: 336, overhead: 168
  blocks: 1, blknodes: 34
Band size 32, element per block 26, nbuint 1
```

```
Completely free blocks: 0
  Block alloced: 1, Block freed: 0
  allocs: 107, frees: 97
  allocmem: 320, freemem: 512, overhead: 136
 blocks: 1, blknodes: 26
Band size 40, element per block 22, nbuint 1
  Completely free blocks: 0
 Block alloced: 2, Block freed: 0
 allocs: 98, frees: 74
  allocmem: 960, freemem: 800, overhead: 240
 blocks: 2, blknodes: 44
Band size 48, element per block 18, nbuint 1
  Completely free blocks: 0
 Block alloced: 1, Block freed: 0
 allocs: 53, frees: 42
  allocmem: 528, freemem: 336, overhead: 104
 blocks: 1, blknodes: 18
Band size 56, element per block 16, nbuint 1
 Completely free blocks: 0
 Block alloced: 1, Block freed: 0
 allocs: 8, frees: 4
 allocmem: 224, freemem: 672, overhead: 96
 blocks: 1, blknodes: 16
Band size 64, element per block 14, nbuint 1
  Completely free blocks: 0
  Block alloced: 1, Block freed: 0
  allocs: 6, frees: 2
  allocmem: 256, freemem: 640, overhead: 88
 blocks: 1, blknodes: 14
Band size 72, element per block 12, nbuint 1
  Completely free blocks: 0
 Block alloced: 1, Block freed: 0
  allocs: 1, frees: 0
  allocmem: 72, freemem: 792, overhead: 80
 blocks: 1, blknodes: 12
```

Table 10: show memory heap summary Field Descriptions

Field	Description
Malloc summary for pid	System-defined process ID (pid).
Heapsize	Size of the heap as allocated from the system by the malloc library.
allocd	Bytes allocated to the process.
free	Bytes available in the heap.
overhead	Malloc library overhead in bytes.
mallocs	Number of malloc calls.
reallocs	Number of realloc calls.
frees	Number of invocations to the caller interface provided in the malloc library for deallocating the memory.
[core-allocs 1; core-frees 0]	Number of core memory units, the memory units in the malloc library allocated by the system for the heap, allocated and freed.

Field	Description
Band size	Small memory elements are arranged in bands. The band size specifies the size of elements within the band.
element per block	Number of elements per block in the band.
nbunit	Number of memory unit one block consists of. Any block in any band should be of a size that is an integer multiple of this basic unit.
Completely free blocks	Number of blocks in the band completely free (available for allocation).
Block alloced	Number of blocks currently allocated for the band.
allocs	Number of allocations currently performed from the band.
frees	Number of free calls that resulted in memory being returned to the band.
allocmem	Amount of memory currently allocated from the band.
overhead	Amount of memory in bytes as overhead for managing the band.
blocks	Number of blocks currently in the band.
blknodes	Number of nodes (elements) in all the blocks in the band.

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show processes

To display information about active processes, use the **show processes** command in EXEC or administration EXEC mode.

show processes $\{job\text{-}idprocess\text{-}name \mid aborts \mid all \mid blocked \mid boot \mid cpu \mid distribution process\text{-}name \mid dynamic \mid failover \mid family \mid files \mid location node-id \mid log \mid mandatory \mid memory \mid pidin \mid searchpath \mid signal \mid startup \mid threadname \} [location node-id] [detail] [run]$

Syntax Description

<i>job-id</i> Job identifier for which information for only the process instance associated with <i>job-id</i> argument is displayed.	
process-name	Process name for which all simultaneously running instances are displayed, if applicable.
aborts	Displays process abort information.
all	Displays summary process information for all processes.
blocked	Displays details about reply, send, and mutex blocked processes.
boot	Displays process boot information.
cpu	Displays CPU usage for each process.
distribution	Displays the distribution of processes.
dynamic	Displays process data for dynamically created processes.
failover	Displays process switchover information.
family	Displays the process session and family information.
files	Displays information about open files and open communication channels.
location node-id	Displays information about the active processes from a designated node. The <i>node-id</i> argument is entered in the <i>rack/slot/module</i> notation.
log	Displays process log.
mandatory	Displays process data for mandatory processes.
memory	Displays information about the text, data, and stack usage for processes.
pidin	Displays all processes using the QNX command.
searchpath	Displays the search path.
signal	Displays the signal options for blocked, pending, ignored, and queued signals.
startup	Displays process data for processes created at startup.
threadname	Displays thread names.

detail	(Optional) Displays more detail. This option is available only with the <i>process-name</i> argument.
run	(Optional) Displays information for only running processes. This option is available only with the <i>process-name</i> argument.

Command Default

None

Command Modes

Administration EXEC

EXEC

Command History

Release	Modification
Release 3.7.2	This command was introduced.

Usage Guidelines

Use the **show processes** command to display general information about the active processes. To display more detailed information for a process, specify a job ID or process for the *job-id* argument or *process-name* argument, respectively.

You can also use the **monitor processes** command to determine the top processes and threads based on CPU usage.

The **show processes** command with the *process-name* argument displays detailed information about a process:

RP/0/RSP0/CPU0:router# show processes ospf

```
Tue Jul 28 09:23:17.212 DST
              Job Id: 338
                PID: 336152
       Executable path: /disk0/asr9k-rout-3.9.0.14I/bin/ospf
           Instance #: 1
           Version ID: 00.00.0000
             Respawn: ON
        Respawn count: 1
 Max. spawns per minute: 12
         Last started: Tue Jul 14 15:26:26 2009
        Process state: Run
        Package state: Normal
     Started on config: cfg/gl/ipv4-ospf/proc/100/ord z/config
                core: MAINMEM
            Max. core: 0
            Placement: Placeable
         startup path: /pkg/startup/ospf.startup
               Ready: 1.312s
            Available: 1.334s
      Process cpu time: 93.382 user, 13.902 kernel, 107.284 total
JTD
    338
        0 116K 10 Receive
                              0:00:00:0375 0:00:47:0139 ospf
338
     2
        0 116K 10 Receive
                              1 116K 10 Receive
338
                              0:00:06:0765 0:00:00:0056 ospf
     3
338
           116K
                10 Receive
                               0:00:00:0096
                                            0:00:00:0698 ospf
                              0:49:33:0609
        1 116K 10 Receive
338
     5
                                           0:00:00:0129 ospf
338
       1 116K 10 Sigwaitinfo 329:56:49:0531 0:00:00:0000 ospf
338
       0 116K 10 Receive
                             0:00:06:0765
338
                                           0:00:00:0043 ospf
```

338	9	1	116K	10 Condvar	82:30:01:0311	0:00:00:0029 ospf
338	10	1	116K	10 Receive	82:30:05:0188	0:00:00:0478 ospf
338	11	0	116K	10 Receive	329:54:49:0318	0:00:00:0005 ospf

Table 11: show processes Field Descriptions

Field	Description
Job id	Job ID. This field remains constant over process restarts.
PID	Process ID. This field changes when process is restarted.
Executable path	Path for the process executable.
Instance	There may be more than one instance of a process running at a given time (each instance may have more than one thread).
Version ID	API version.
Respawn	ON or OFF. The field indicates if this process restarts automatically in case of failure.
Respawn count	Number of times this process has been started or restarted (that is, the first start makes this count 1).
Max. spawns per minute	Number of respawns not to be exceeded in 1 minute. If this number is exceeded, the process stops restarting.
Last started	Date and time the process was last started.
Process state	Current state of the process.
Started on config	Configuration command that started (or would start) this process.
core	Memory segments to include in core file.
Max. core	Number of times to dump a core file. 0 = infinity.

The **show processes** command with the **memory** keyword displays details of memory usage for a given process or for all processes, as shown in the following example:

RP/0/RSP0/CPU0:router# show processes memory

JID	Text	Data	Stack	Dynamic	Process
55	28672	4096	69632	17072128	eth_server
317	167936	4096	45056	10526720	syslogd
122	512000	4096	77824	9797632	bgp
265	57344	4096	57344	5877760	parser server
254	40960	4096	143360	3084288	netio
63	8192	4096	24576	2314240	nvram
314	4096	4096	36864	1699840	sysdb svr local
341	495616	4096	40960	1576960	wdsysmon
259	53248	4096	28672	1490944	nvgen_server
189	32768	4096	32768	1425408	hd drv
69	77824	4096	110592	1421312	qnet
348	323584	4096	40960	1392640	ospf

347	323584	4096	40960	1392640	ospf
346	323584	4096	40960	1392640	ospf
345	323584	4096	40960	1392640	ospf
344	323584	4096	40960	1392640	ospf
261	323584	4096	40960	1392640	ospf
Mo	re				

Table 12: show processes memory Field Descriptions

Field	Description
ЛD	Job ID.
Text	Size of text region (process executable).
Data	Size of data region (initialized and uninitialized variables).
Stack	Size of process stack.
Dynamic	Size of dynamically allocated memory.
Process	Process name.

The **show processes** command with the **all** keyword displays summary information for all processes, as shown in the following example:

RP/0/RSP0/CPU0:router# show processes all

JID	LAST STARTED	STATE	RE- START	PLACE- MENT	MANDA- TORY	MAINT- MODE	- NAME(IID) ARGS
82	03/16/2007 14:54:52.488	Run	1		 М	Y	wd-mbi(1)
58	03/16/2007 14:54:52.488	Run	1		M	Y	dllmgr(1)-r 60 -u
30							
74	03/16/2007 14:54:52.488	Run	1		M	Y	pkgfs(1)
57	03/16/2007 14:54:52.488	Run	1			Y	devc-conaux(1) -h
-d							
							librs232.dll -m
							libconaux.dll -u
							libst16550.dll
76	03/16/2007 14:54:52.488	Run	1			Y	devc-pty(1) -n 32
56	Not configured	None	0			Y	clock chip(1) -r
-b	-						
Mo	re						

Table 13: show processes all Field Description

Field	Description
JID	Job ID.
Last Started	Date when the process was last started.
State	State of the process.

Field	Description
Restart	Number of times the process has restarted since the node was booted. If a node is reloaded, the restart count for all processes is reset. Normally, this value is 1, because usually processes do not restart. However, if you restart a process using the process restart command, the restart count for the process increases by one.
Placement	Indicates whether the process is a placeable process or not. Most processes are not placeable, so the value is blank. ISIS, OSPF, and BGP are examples of placeable processes.
Mandatory	M indicates that the process is mandatory. A mandatory process must be running. If a mandatory process cannot be started (for example, sysmgr starts it but it keeps crashing), after five attempts the sysmgr causes the node to reload in an attempt to correct the problem. A node cannot function properly if a mandatory process is not running.
Maint Mode	Indicates processes that should be running when a node is in maintenance mode. Maintenance mode is intended to run as few processes as possible to perform diagnostics on a card when a problem is suspected. However, even the diagnostics require some services running.
Name (IID)	Name of the process followed by the instance ID. A process can have multiple instances running, so the IID is the instance ID.
Args	Command-line arguments to the process.

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show processes