



Cisco 4000 Series ISRs Preinstallation

This chapter provides preinstallation information, such as recommendations and requirements that should be before installing your router. See the following sections to prepare for installation:

- [Safety Recommendations, page 2-5](#)
- [General Site Requirements, page 2-7](#)
- [Rack Requirements, page 2-9](#)
- [Router Environmental Requirements, page 2-10](#)
- [Network Cabling Specifications, page 2-11](#)
- [Installation Checklist, page 2-16](#)
- [Creating a Site Log, page 2-16](#)

To see translated warnings that appear in this publications, see the [Regulatory Compliance and Safety Information for the Cisco 4000 Series Routers](#) document

Standard Warning Statements

This section describes the warning definition and then lists core safety warnings grouped by topic.



Warning

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.

Note: SAVE THESE INSTRUCTIONS

Statement 1071

General Safety Warnings



Warning

Read the installation instructions before you connect the system to its power source. Statement 1004



Warning

Ultimate disposal of this product should be handled according to all national laws and regulations. Statement 1040



Warning

Installation of the equipment must comply with local and national electrical codes. Statement 1074



Warning

To comply with the Class A emissions requirements shielded twisted pair T1/E1 cables must be used for SPA-8-Port Channelized T1/E1 SPA (SPA-8XCHT1/E1) on the router. EN55022/CISPR22 Statement



Warning

To comply with Class A emissions requirements- shielded management Ethernet, CON, and AUX cables on the router must be used.



Warning

Power cable and AC adapter - When installing the product, please use the provided or designated connection cables/power cables/AC adaptors. Using any other cables or adapters could cause a malfunction or a fire. Electrical Appliance and Material Safety Law prohibits the use of certified cables (that have the 'UL' shown on the code) for any other electrical devices than products designated by Cisco. The use of cables that are certified by Electrical Appliance and Material Safety Law (that have 'PSE' shown on the code) is not limited to Cisco-designated products. Statement 371



Warning

Only trained and qualified personnel should be allowed to install or replace this equipment Statement 1030



Warning

This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: AC power supplies for the Cisco 4000 Series ISRs. Statement 1005




Warning

This product requires short-circuit (overcurrent) protection to be provided as part of the building installation. Install only in accordance with national and local wiring regulations. Statement 1045



Warning

This unit may have more than one power supply connection. All connections must be removed to de-energize the unit. Statement 1028

-  **Warning** This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. Statement 1017
-  **Warning** The plug-socket combination must be accessible at all times, because it serves as the main disconnecting device. Statement 1019
-  **Warning** Hazardous voltage or energy may be present on the DC power terminals. Always replace cover when terminals are not in service. Be sure uninsulated conductors are not accessible when cover is in place. Statement 1075
-  **Warning** Use copper conductors only. Statement 1025
-  **Warning** This equipment must be grounded. Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available. Statement 1024
-  **Warning** Hazardous voltage or energy is present on the backplane when the system is operating. Use caution when servicing. Statement 1034
-  **Warning** Class 1 laser product. Statement 1008
-  **Warning** Class 1 LED product. Statement 1027
-  **Warning** Laser radiation is present when the system is open. Statement 1009
-  **Warning** Do not stare into the laser beam. Statement 1010
-  **Warning** Invisible laser radiation may be emitted from disconnected fibers or connectors. Do not stare into beams or view directly with optical instruments. Statement 1051
-  **Warning** Class I(CDRH) and Class 1M (IEC) laser products. Statement 1055

**Warning**

Invisible laser radiation may be emitted from the end of the unterminated fiber cable or connector. Do not view directly with optical instruments. Viewing the laser output with certain optical instruments (for example, eye loupes, magnifiers, and microscopes) within a distance of 100 mm may pose an eye hazard. Statement 1056

**Warning**

There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions. Statement 1015

**Warning**

Do not touch or bridge the metal contacts on the battery. Unintentional discharge of the batteries can cause serious burns. Statement 341

**Warning**

To prevent personal injury or damage to the chassis, never attempt to lift or tilt the chassis using the handles on modules (such as power supplies, fans, or cards); these types of handles are not designed to support the weight of the unit. Statement 1032

**Warning**

To prevent the system from overheating, do not operate it in an area that exceeds the maximum recommended ambient temperature of: 40 degrees C. Statement 1047

**Warning**

This equipment must be externally grounded using a customer-supplied ground wire before power is applied. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available. Statement 366

**Warning**










Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place. Statement 1029

**Warning**

Only trained and qualified personnel should be allowed to install, replace, or service this equipment. Statement 1030

**Warning**

This equipment must be installed and maintained by service personnel as defined by AS/NZS 3260. Incorrectly connecting this equipment to a general-purpose outlet could be hazardous. The telecommunications lines must be disconnected 1) before unplugging the main power connector or 2) while the housing is open, or both. Statement 1043

 Warning	This unit might have more than one power supply connection. All connections must be removed to de-energize the unit. Statement 1028
 Warning	Hazardous network voltages are present in WAN ports regardless of whether power to the unit is OFF or ON. To avoid electric shock, use caution when working near WAN ports. When detaching cables, detach the end away from the unit first. Statement 1026
 Warning	Before opening the unit, disconnect the telephone-network cables to avoid contact with telephone-network voltages. Statement 1041
 Warning	Do not use this product near water; for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool. Statement 1035
 Warning	Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations. Statement 1036
 Warning	No user-serviceable parts inside. Do not open. Statement 1073
 Warning	Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface. Statement 1037
 Warning	Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning. Statement 1038
 Warning	To report a gas leak, do not use a telephone in the vicinity of the leak. Statement 1039

Safety Recommendations

Review the safety warnings listed in *Regulatory Compliance and Safety Information for the Cisco 4000 Series ISRs* that comes with your router, before installing, configuring, or maintaining the router.

Follow these guidelines to ensure general safety:

- Review the safety warnings that comes with your router, before installing, configuring, or maintaining the router.
- Never attempt to lift an object that might be too heavy for you to lift by yourself.
- Keep the chassis area clear and dust-free during and after installation.

- If you remove the chassis cover, put it in a safe place.
- Keep tools and chassis components away from walk areas.
- Do not wear loose clothing that could get caught in the chassis. Fasten your tie or scarf and roll up your sleeves.
- Wear safety glasses when working under conditions that might be hazardous to your eyes.
- Do not perform any action that creates a hazard to people or makes the equipment unsafe.

Safety with Electricity



Warning

This unit might have more than one power supply connection. All connections must be removed to de-energize the unit. Statement 1028



Warning

Do not work on the system or connect or disconnect cables during periods of lightning activity. Statement 1001



Warning

Read the installation instructions before connecting the system to the power source. Statement 1004



Warning

The covers are an integral part of the safety design of the product. Do not operate the unit without the covers installed. Statement 1077

Follow these guidelines when working on equipment powered by electricity:

- Locate the emergency power-off switch in the room in which you are working. If an electrical accident occurs, you can quickly turn off the power.
- Disconnect all power before doing the following:
 - Installing or removing a chassis
 - Working near power supplies
- Look carefully for possible hazards in your work area, such as moist floors, ungrounded power extension cables, frayed power cords, and missing safety grounds.
- Do not work alone if hazardous conditions exist.
- Never assume that power is disconnected from a circuit. Always check.
- Never open the enclosure of the internal power supply.
- If an electrical accident occurs, proceed as follows:
 - Use caution; do not become a victim yourself.
 - Turn off power to the device.
 - If possible, send another person to get medical aid. Otherwise, assess the condition of the victim and then call for help.
 - Determine if the person needs rescue breathing or external cardiac compressions; then take appropriate action.

In addition, use the following guidelines when working with any equipment that is disconnected from a power source but still connected to telephone wiring or other network cabling:

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for it.
- Never touch uninsulated telephone wires or terminals unless the telephone line is disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Remove power cables from all installed power supplies before opening the chassis.

Prevent Electrostatic Discharge Damage

Electrostatic discharge (ESD) can damage equipment and impair electrical circuitry. It can occur if electronic printed circuit cards are improperly handled and can cause complete or intermittent failures. Always follow ESD prevention procedures when removing and replacing modules:

- Ensure that the router chassis is electrically connected to ground.
- Wear an ESD-preventive wrist strap, ensuring that it makes good skin contact. Connect the clip to an unpainted surface of the chassis frame to channel unwanted ESD voltages safely to ground. To guard against ESD damage and shocks, the wrist strap and cord must operate effectively.
- If no wrist strap is available, ground yourself by touching a metal part of the chassis.



Caution

For the safety of your equipment, periodically check the resistance value of the anti-static strap. It should be between 1 and 10 megohms (Mohm).

General Site Requirements

This section describes the requirements your site must meet for safe installation and operation of your router. Ensure that the site is properly prepared before beginning installation. If you are experiencing shutdowns or unusually high errors with your existing equipment, this section can also help you isolate the cause of failures and prevent future problems.

General Precautions

Observe the following general precautions when using and working with your Cisco 4000 Series ISRs.

- Keep your system components away from radiators and heat sources and do not block cooling vents.
- Do not spill food or liquids on your system components and never operate the product in a wet environment.
- Do not push any objects into the openings of your system components. Doing so can cause fire or electric shock by shorting out interior components.
- Position system cables and power supply cables carefully. Route system cables and the power supply cable and plug so that they cannot be stepped on or tripped over. Be sure that nothing else rests on your system component cables or power cable.

- Do not modify power cables or plugs. Consult a licensed electrician or your power company for site modifications. Always follow your local and national wiring rules.
- If you turn off your system, wait at least 30 seconds before turning it on again to avoid system component damage.

Site Selection Guidelines

Cisco 4000 Series ISRs require specific environmental operating conditions. Temperature, humidity, altitude, and vibration can affect the performance and reliability of the router. The following sections provide specific information to help you plan for the proper operating environment.

Cisco 4000 Series ISRs are designed to meet the industry EMC, safety, and environmental standards described in the [Regulatory Compliance and Safety Information for the Cisco 4000 Series ISRs](#) document.

Site Environmental Requirements

Environmental monitoring in the router protects the system and components from damage caused by excessive voltage and temperature conditions. To ensure normal operation and avoid unnecessary maintenance, plan and prepare your site configuration *before* installation. After installation, make sure the site maintains the environmental characteristics as shown in [Table 2-1](#).

Table 2-1 Router Environmental Tolerances

Environmental Characteristic	Minimum	Maximum
Steady State Operating	0 degree C	40 degree C (40 degrees C at 10,000 feet)
Storage	-20 degrees C	+70 degrees C
Humidity operating (noncondensing)	10%	90%
Humidity nonoperating (noncondensing)	5%	95%
Altitude operating: over allowable temperature range (0 to 50 degrees C)	-500 feet	10,000 feet
Altitude, nonoperating: over allowable temperature range	-1000 feet	50,000 feet
Thermal shock non-operating with change over time of 3 minute	-25 degrees C	+70 degrees C
Thermal Shock - Operating at 2.5 degree C per minute	0 degrees C	+50 degrees C

Physical Characteristics

Be familiar with the physical characteristics of the Cisco 4000 Series ISRs to assist you in placing the system in the proper location.

Table 2-2 shows the weight and dimensions of the Cisco 4000 Series ISRs.

Table 2-2 Physical Characteristics of Cisco 4000 Series ISRs

Characteristics	Cisco 4000 Series ISRs
Height	3.5 in. (8.89 cm.)—2RU rack-mount
Width	17.25 in. (43.815 cm.)—19-inch rack-mount
Depth	18.7 in. (47.498 cm.) (including card handles, cable-management brackets, power supply handles)
Weight	38-40 lbs (17.23-18.14 kg)

The following list describes additional Cisco 4000 Series ISRs chassis characteristics:

- Chassis height meets EIA-310 rack spacing 2RU (3.5 inches/88.90 mm.), universal rack-mount
- Chassis width meets EIA-310 19-inch (17.25 inches/438.15 mm) wide with rack brackets
- Cable-management brackets at each Cisco 4000 Series ISRs locations can hold 16 ports of STP/UTP RJ 45 cables
- Cable-management brackets allow a bend radius of 1.5 inches for cables
- Adjustable rack-mount brackets allow for a front to rear rail variance distance of 15.50/394mm to 19.00/482.6mm

Rack Requirements

Some Cisco routers include brackets for use with a 19-inch rack or, if specified in your order, optional larger brackets for use with a 23-inch rack.

The following information can help you plan your equipment rack configuration:

- Allow clearance around the rack for maintenance.
- Allow at least one rack unit of vertical space between routers.
- Enclosed racks must have adequate ventilation. Ensure that the rack is not congested, because each router generates heat. An enclosed rack should have louvered sides and a fan to provide cooling air. Heat generated by equipment near the bottom of the rack can be drawn upward into the intake ports of the equipment above it.
- When mounting a chassis in an open rack, ensure that the rack frame does not block the intake or exhaust ports. If the chassis is installed on slides, check the position of the chassis when it is seated in the rack.

Router Environmental Requirements

Cisco 4000 Series ISRs can be placed on a desktop or installed in a rack. The location of your router and the layout of your equipment rack or wiring room are extremely important considerations for proper operation. Equipment placed too close together, inadequate ventilation, and inaccessible panels can cause malfunctions and shutdowns, and can make maintenance difficult. Plan for access to both front and rear panels of the router.

When planning your site layout and equipment locations, refer to the [“General Site Requirements” section on page 2-7](#), section. If you are currently experiencing shutdowns or an unusually high number of errors with your existing equipment, these precautions and recommendations may help you isolate the cause of failure and prevent future problems.

- Ensure that the room where your router operates has adequate air circulation. Electrical equipment generates heat. Without adequate air circulation, ambient air temperature may not cool equipment to acceptable operating temperatures.
- Always follow ESD-prevention procedures described in the [“Prevent Electrostatic Discharge Damage” section on page 2-7](#) to avoid damage to equipment. Damage from static discharge can cause immediate or intermittent equipment failure.
- Ensure that the chassis cover and module rear panels are secure. All empty network module slots, interface card slots, and power supply bays must have filler panels installed. The chassis is designed to allow cooling air to flow within it, through specially designed cooling slots. A chassis with uncovered openings permits air leaks, which may interrupt and reduce the flow of air across internal components.
- Baffles can help to isolate exhaust air from intake air, which also helps to draw cooling air through the chassis. The best placement of the baffles depends on the airflow patterns in the rack, which can be found by experimenting with different configurations.
- When equipment installed in a rack (particularly in an enclosed rack) fails, try operating the equipment by itself. Power off other equipment in the rack (and in adjacent racks) to allow the router under test a maximum of cooling air and clean power.

Power Guidelines and Requirements

Check the power at your site to ensure that you are receiving “clean” power (free of spikes and noise). Install a power conditioner if necessary.

The AC power supply includes the following features:

- Autoselects either 110 V or 220 V operation.
- All units include a 6-foot (1.8-meter) electrical power cord. (A label near the power inlet indicates the correct voltage, frequency [AC-powered systems only], current draw, and power dissipation for the unit.)

[Table 2-3](#) lists power requirements for the Cisco 4000 Series ISRs.

Table 2-3 Power Requirements for Cisco 4000 Series ISRs

Router	Power Source	Input Power	Input Voltage Tolerance Limits
Cisco 4451 ISR	AC	100 — 240 VAC, 5.3 A, 50 — 60 Hz	90 — 264 VAC
Cisco 4451 with PoE	AC	100 — 240 VAC, 11.0 A, 50 — 60 Hz	90 — 264 VAC
Cisco 4431 ISR	AC	100 — 240 VAC, 5.3 A, 50 — 60 Hz	90 — 264 VAC
Cisco 4351 ISR	AC	100 — 240 VAC, 11.0 A, 50 — 60 Hz	90 — 264 VAC
Cisco 4331 ISR	AC	100 — 240 VAC, 50 — 60 Hz	90 — 264 VAC
Cisco 4321ISR	AC	100 — 240 VAC, 50 — 60 Hz	90 — 264 VAC
Cisco 4221 ISR	AC	100 — 240 VAC, 50 — 60 Hz	90 — 264 VAC

Network Cabling Specifications

The following sections describe the cables needed to install your Cisco 4000 Series ISRs in the following sections:

- [Console and Auxiliary Port Considerations, page 2-12](#)
- [Prepare for Network Connections, page 2-14](#)

Console and Auxiliary Port Considerations

The router includes an asynchronous serial console port and an auxiliary port. The console and auxiliary ports provide access to the router either locally using a console terminal connected to the console port, or remotely using a modem connected to the auxiliary port. This section discusses important cabling information to consider before connecting the router to a console terminal or modem.

The main difference between the console and auxiliary ports is that the auxiliary port supports hardware flow control and the console port does not. Flow control paces the transmission of data between a sending device and a receiving device. Flow control ensures that the receiving device can absorb the data sent to it before the sending device sends more. When the buffers on the receiving device are full, a message is sent to the sending device to suspend transmission until the data in the buffers is processed. Because the auxiliary port supports flow control, it is ideally suited for use with the high-speed transmissions of a modem. Console terminals send data at speeds slower than modems do; therefore, the console port is ideally suited for use with console terminals.



Note Cisco 4221 ISR does not have an auxiliary port.

Console Port Connections

The router has both EIA/TIA-232 asynchronous (RJ-45) and USB 5-pin mini Type B, 2.0 compliant serial console ports. The console ports do not have any hardware flow control. Shielded USB cables with properly terminated shields are recommended.

EIA/TIA-232

Depending on the cable and the adapter used, this port appears as a DTE or DCE device at the end of the cable. At a time, only one port can be used.

The default parameters for the console port are 9600 baud, 8 data bits, 1 stop bit, and no parity. The console port does not support hardware flow control. For detailed information about installing a console terminal, see the [“Connect to Console Terminal or Modem”](#) section on page 3-22.

For cable and port pinouts, see the [Cisco Modular Access Router Cable Specifications](#) document located at cisco.com.

USB Serial Console

The USB serial console port connects directly to the USB connector of a PC using a USB Type A to 5-pin mini USB Type-B cable. The USB Console supports full speed (12Mb/s) operation. The console port does not support hardware flow control.



Note Always use shielded USB cables with a properly terminated shield.

The default parameters for the console port are 9600 baud, 8 data bits, no parity, and 1 stop bit. For detailed information about installing a console terminal, see the [“Connect to Console Terminal or Modem”](#) section on page 3-22.

For operation with a Microsoft Windows OS version older than Windows 7, the Cisco Windows USB Console Driver must be installed on any PC connected to the console port. If the driver is not installed, appropriate prompts guide you through a simple installation process. For detailed information about installing the Cisco Windows USB Console Driver see [“Install Cisco Microsoft Windows USB Device Driver” section on page 3-24](#).

The Cisco Windows USB Console Driver allows plugging and unplugging the USB cable from the console port without affecting Windows HyperTerminal operations. No special drivers are needed for Mac OS X or Linux.

At a time, only one console port can be active. When a cable is plugged into the USB console port, the RJ-45 port becomes inactive. Conversely, when the USB cable is removed from the USB port, the RJ-45 port becomes active.

Baud rates for the USB console port are 1200, 2400, 4800, 9600, 19200, 38400, 57600, and 115200 bps.



Note 4-pin mini USB Type-B connectors might be easily confused with 5-pin mini USB Type-B connectors. Only the 5-pin mini USB Type-B is supported.

USB Console OS Compatibility

- Windows 8, Windows 7, Windows 2000, Window XP 32 bit, Windows Vista 32 bit
- Mac OS X version 10.5.4
- Redhat / Fedora Core 10 with kernel 2.6.27.5-117
- Ubuntu 8.10 with kernel 2.6.27-11
- Debian 5.0 with kernel 2.6
- Suse 11.1 with kernel 2.6.27.7-9

Auxiliary Port Connections

The router has an EIA/TIA-232 asynchronous serial auxiliary port (RJ-45) that supports flow control. Depending on the cable and the adapter used, this port appears as a DTE or DCE device at the end of the cable.

For connection to a modem, you must use an RJ-45-to-DB-25 adapter cable. This cable is orderable separately along with a DB-9-to-DB-25 adapter.

For detailed information about connecting devices to the auxiliary port, see the [“Connect to Console Terminal or Modem” section on page 3-22](#).

For cable and port pinouts, see the [Cisco Modular Access Router Cable Specifications](#) document at cisco.com.

Prepare for Network Connections

When setting up your router, consider distance limitations and potential electromagnetic interference (EMI) as defined by the applicable local and international regulations.

Network connection considerations are provided for:

- [Ethernet Connections, page 2-14](#)

See the following online document for more information about network connections and interfaces:

- [Cisco Modular Access Router Cable Specifications](#)



Warning

To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Statement 1021

Ethernet Connections

The IEEE has established the Ethernet IEEE 802.3 Standards. The routers support the following Ethernet implementations:

- 1000BASE-T—1000 Mb/s full-duplex transmission over a Category 5 or better unshielded twisted-pair (UTP) cable. Supports the Ethernet maximum length of 328 feet (100 meters).
- 100BASE-T—100 Mb/s full-duplex transmission over a Category 5 or better unshielded twisted-pair (UTP) cable. Supports the Ethernet maximum length of 328 feet (100 meters).
- 10BASE-T—10 Mb/s full-duplex transmission over a Category 5 or better unshielded twisted-pair (UTP) cable. Supports the Ethernet maximum length of 328 feet (100 meters).

See the [Cisco Modular Access Router Cable Specifications](#) document at cisco.com for information about Ethernet cables, connectors, and pinouts.

Required Tools and Equipment for Installation and Maintenance



Warning

Only trained and qualified personnel should be allowed to install, replace, or service this equipment. Statement 1030



Warning

This equipment must be installed and maintained by service personnel as defined by AS/NZS 3260. Incorrectly connecting this equipment to a general-purpose outlet could be hazardous. The telecommunications lines must be disconnected 1) before unplugging the main power connector or 2) while the housing is open, or both. Statement 1043

You need the following tools and equipment to install and upgrade the router and its components:

- ESD-preventive cord and wrist strap
- Number 2 Phillips screwdriver
- Phillips screwdrivers: small, 3/16-in. (4 to 5 mm) and medium, 1/4-in. (6 to 7 mm)
 - To install or remove modules
 - To remove the cover, if you are upgrading memory or other components
- Screws that fit your rack
- Wire crimper
- Wire for connecting the chassis to an earth ground:
 - AWG 6 (13 mm²) wire for NEBS-compliant chassis grounding
 - AWG 14 (2 mm²) or larger wire for NEC-compliant chassis grounding
 - AWG 18 (1 mm²) or larger wire for EN/IEC 60950-compliant chassis grounding
- For NEC-compliant grounding, an appropriate user-supplied ring terminal, with an inner diameter of 1/4 in. (5 to 7 mm)

In addition, depending on the type of modules you plan to use, you might need the following equipment to connect a port to an external network:

- Cables for connection to the WAN and LAN ports (dependent on configuration)



Note For more information on cable specifications, see the [Cisco Modular Access Router Cable Specifications document](#) at cisco.com.

- Ethernet hub or PC with a network interface card for connection to an Ethernet (LAN) port.
- Console terminal (an ASCII terminal or a PC running HyperTerminal or similar terminal emulation software) configured for 9600 baud, 8 data bits, 1 stop bit, no flow control, and no parity.
- Modem for connection to the auxiliary port for remote administrative access (optional).
- Data service unit (DSU) or channel service unit/data service unit (CSU/DSU) as appropriate for serial interfaces.
- External CSU for any CT1/PRI modules without a built-in CSU.

Installation Checklist

The sample installation checklist lists items and procedures for installing a new router. Make a copy of this checklist and mark the entries when completed. Include a copy of the checklist for each router in your site log (described in the next section, “[Creating a Site Log](#)”).

Installation checklist for site _____

Router name _____

Task	Verified by	Date
Installation checklist copied		
Background information placed in Site Log		
Site power voltages verified		
Installation site power check completed		
Required tools available		
Additional equipment available		
Router received		
Router quick start guide received		
<i>Regulatory Compliance and Safety Information for the Cisco 4000 Series ISRs</i> document received		
Product registration card received		
Cisco.com contact information label received		
Chassis components verified		
Initial electrical connections established		
ASCII terminal (for local configuration) or modem (for remote configuration) available		
Signal distance limits verified		
Startup sequence steps completed		
Initial operation verified		
Software image verified		

Creating a Site Log

The Site log provides a record of all actions related to the router. Keep it in an accessible place near the chassis where anyone who performs tasks has access to it. Use the installation checklist to verify steps in the installation and maintenance of the router. Site log entries may include the following information:

- Installation progress—Make a copy of the installation checklist and insert it into the site log. Make entries as each procedure is completed.
- Upgrade and maintenance procedures—Use the site log as a record of ongoing router maintenance and expansion history. A site log might include the following events:
 - Installation of network modules

- Removal or replacement of network modules and other upgrades
- Configuration changes
- Maintenance schedules and requirements
- Maintenance procedures performed
- Intermittent problems
- Comments and notes

Inspect all items for shipping damage. If anything appears to be damaged or if you encounter problems installing or configuring your router, contact customer service. Warranty, service, and support information is included in the Hardware Quick Start guide that shipped with your router, or in the Preface of this guide. See the [“Obtaining Documentation and Submitting a Service Request”](#) section on page -xx.

