CONTENTS

CHAPTER 1 **Overview of Cisco 4000 Series ISRs** 1-1

- Chassis Views 1-2
  - Cisco 4461 ISR Chassis 1-3
    - Platform Summary 1-8
  - Cisco 4451-X ISR Chassis 1-9
    - Platform Summary 1-12
  - Cisco 4431 ISR Chassis 1-12
    - Platform Summary 1-15
  - Cisco 4351 ISR Chassis 1-16
    - Platform Summary 1-18
  - Cisco 4331 ISR Chassis 1-19
    - Platform Summary 1-20
  - Cisco 4321 ISR Chassis 1-21
    - Platform Summary 1-22
  - Cisco 4221 ISR Chassis 1-23
    - Platform Summary 1-25
- Locate Product Identification Details 1-26
  - Labels on Cisco 4000 Series ISRs 1-26
  - Additional Help for Locating Cisco 4000 Series ISRs Labels 1-27
- Hardware Features of Cisco 4000 Series ISRs 1-27
  - Built-In Interface Ports 1-27
    - Dual Mode GE or SFP Ports 1-28
    - USB Serial Console Port 1-28
    - Front Panel PoE+ Ports 1-28
    - Internal PoE Daughter Card 1-28
  - LED Indicators 1-29
    - Removable and Interchangeable Modules and Cards 1-35
    - Network Interface Modules and Service Modules 1-35
    - Cisco UCS E-Series Server Modules 1-36
    - System Flash 1-36
    - Solid State Drives 1-36
    - Packet Voice Digital Signal Processor Modules 1-36
    - Memory 1-37

Power Supply 1-37
Fans, Ventilation, and Airflow 1-38
Slots, Subslots (Bay), Ports, and Interfaces in Cisco 4000 Series ISRs 1-40
Slot Numbering 1-42
About Slot 0 1-42
Subslot/Bay Numbering 1-42
Gigabit Ethernet Management 1-42
Specifications 1-43
Periodic Inspection and Cleaning 1-45

CHAPTER 2 **Cisco 4000 Series ISRs Preinstallation 2-1**
Standard Warning Statements 2-1
General Safety Warnings 2-2
Safety Recommendations 2-5
Safety with Electricity 2-6
Prevent Electrostatic Discharge Damage 2-7
General Site Requirements 2-7
General Precautions 2-7
Site Selection Guidelines 2-8
Site Environmental Requirements 2-8
Physical Characteristics 2-9
Rack Requirements 2-9
Router Environmental Requirements 2-9
Power Guidelines and Requirements 2-10
Network Cabling Specifications 2-10
Console and Auxiliary Port Considerations 2-11
Console Port Connections 2-11
Auxiliary Port Connections 2-12
Prepare for Network Connections 2-13
Ethernet Connections 2-13
Required Tools and Equipment for Installation and Maintenance 2-13
Installation Checklist 2-15
Creating a Site Log 2-16

CHAPTER 3 **Install and Connect Cisco 4000 Series ISRs 3-1**
Before You Begin 3-3
Unpack the Router 3-4
Install the Router 3-4

Set Chassis on Desktop 3-4
Attach Chassis to Wall or Mount Chassis in Rack 3-5
Install Cisco 4400 or 4300 ISR 3-5
Install Cisco 4200 Series ISR 3-12
Chassis Grounding 3-19
Connect Power 3-20
Connect to AC Power 3-21
Connect to Console Terminal or Modem 3-22
Connect to Serial Port with Microsoft Windows 3-22
Connect to Console Port with Mac OS X 3-23
Connect to Console Port with Linux 3-24
Install Cisco Microsoft Windows USB Device Driver 3-24
Install Cisco Microsoft Windows XP USB Driver 3-25
Install Cisco Microsoft Windows 2000 USB Driver 3-25
Install Cisco Microsoft Windows Vista USB Driver 3-25
Uninstall Cisco Microsoft Windows USB Driver 3-26
Uninstall Cisco Microsoft Windows XP and 2000 USB Driver 3-26
Uninstall Cisco Microsoft Windows Vista USB Driver 3-27
Connect WAN, LAN, and Voice Interfaces 3-27
Ports and Cabling 3-28
Connection Procedures and Precautions 3-29
Configure Initial Router Settings on Cisco 4000 Series ISRs 3-29
ROM Monitor Overview and Basic Procedures 3-29

CHAPTER 4 **Configure Initial Router Settings on Cisco 4000 Series ISRs 4-1**

Perform Initial Configuration on Cisco 4000 Series ISRs 4-1
Use Cisco Setup Command Facility 4-1
Complete the Configuration 4-4
Use Cisco IOS XE CLI—Manual Configuration 4-5
Configure Cisco 4000 Series ISR Hostname 4-6
Configure the Enable and Enable Secret Passwords 4-7
Configure the Console Idle Privileged EXEC Timeout 4-8
Gigabit Ethernet Management Interface Overview 4-10
Default Gigabit Ethernet Configuration 4-10
Gigabit Ethernet Port Numbering 4-10
Configure Gigabit Ethernet Interfaces 4-11
Configuration Examples 4-12
Specify a Default Route or Gateway of Last Resort 4-13
Configure IP Routing and IP Protocols 4-13

Default Routes 4-13
Default Network 4-13
Gateway of Last Resort 4-14
Configuration Examples 4-15
Configure Virtual Terminal Lines for Remote Console Access 4-16
Configuration Examples 4-17
Configure the Auxiliary Line 4-18
Verify Network Connectivity 4-19
Save Your Device Configuration 4-20
Save Backup Copies of Configuration and System Image 4-20
Configuration Examples 4-21
Verify Initial Configuration on Cisco 4000 Series ISRs 4-23

CHAPTER 5 **Install and Upgrade Internal Modules and FRUs** 5-1
Safety Warnings 5-2
Modules Supported 5-4
Access Internal Modules 5-4
Remove and Replace Chassis Cover 5-4
Remove Cover from Cisco 4400 or 4200 ISR 5-4
Remove Cover from Cisco 4300 ISR 5-5
Replace Cover on Cisco 4400 or 4200 ISR 5-5
Replace Cover on Cisco 4300 ISR 5-6
Locate Internal and External Slots 5-6
Locate Internal and External Slots for Modules on Cisco 4461 ISR 5-7
Locate NEBS Module 5-8
Locate Internal and External Slots for Modules on Cisco 4451 ISR 5-8
Locate Internal and External Slots for Modules on Cisco 4351 ISR 5-10
Locate Internal and External Slots for Modules on Cisco 4331 ISR 5-11
5-11
Overview of the SSD Carrier Card NIM (NIM-SSD) 5-11
Overview 5-12
LEDs on NIM-SSD 5-13
Solid State Drives 5-15
Install SSD Drives into the NIM Carrier Card 5-17
Remove SSD Drives from the NIM-SSD 5-18
Overview of NIM-HDD Card 5-20
Cisco NIM-HDD LEDs 5-22
Remove and Replace Cisco NIM-SSD or NIM-HDD 5-22
Remove NIM-SSD or NIM-HDD 5-24

Replace NIM-SSD or NIM-HDD 5-25
Install and Remove DDR DIMMs on Cisco 4400 or 4300 Series ISRs 5-25
Locate and Orient DIMM 5-25
Remove DIMM 5-26
Install DIMM 5-28
Install and Remove NIMs and SM-Xs on Cisco 4000 Series ISRs 5-30
Software Requirement for SM-Xs 5-31
Locate SM-X or NIM 5-31
Remove SM-X or NIM 5-31
Install SM-X 5-31
Verify SM-X Installation 5-32
Install and Remove PVDM4 on Cisco 4400 or 4300 Series ISRs 5-32
Tools and Equipment Requirements 5-33
PVDM4 Location and Orientation 5-33
Install PVDM4 on the Motherboard of Cisco 4400 Series ISRs 5-34
Remove the PVDM4 from the Motherboard of Cisco 4400 ISRs 5-35
Install the PVDM4 on the Motherboard of Cisco 4331 ISR 5-36
Remove the PVDM4 from the Motherboard of Cisco 4331 ISR 5-37
Install the PVDM4 on Cisco Fourth-Generation T1/E1 Voice and WAN NIM 5-38
Remove the PVDM4 from Cisco Fourth-Generation T1/E1 Voice and WAN NIM 5-39
Remove and Replace the USB Flash Token Memory Stick 5-39
Remove and Replace Cisco 4000 Series ISRs Power Supplies 5-40
AC Power Supplies 5-41
Overview of the AC Power Supply 5-41
Replace AC Power Supply 5-42
Overview of DC Power Supply 5-45
Remove DC Input Power from Cisco 4461 or 4431 ISR 5-47
Install DC Input Power on Cisco 4431 ISR 5-48
Replace the Power Supply Module the Cisco 4331 Router 5-51
Remove DC Input Power from Cisco 4331 ISR 5-52
Install DC Input Power on Cisco 4331 ISR 5-53
PoE Converter Power Supply Unit 5-56
Overview of the PoE Converter Power Supply Unit 5-56
Remove PoE Power Supply Slot Filler 5-57
Install the PoE Converter Power Supply 5-57
Remove PoE Converter Power Supply 5-58
Install the PoE Power Supply Slot Filler 5-58
Replace a Fan Tray 5-60
Before Hot-Swapping a Fan Tray 5-60

Replace Fan Tray 5-60
Replace Fan Tray on Cisco 4331 ISR 5-62
Remove and Install a CompactFlash Memory Card 5-65
Prevent Electrostatic Discharge Damage 5-65
Remove the CompactFlash Memory Card 5-66
Install the CompactFlash Memory Card 5-67
Remove and Install the Flash Memory Card 5-67
Prevent Electrostatic Discharge Damage 5-68
Install the Flash Memory Card 5-68
Remove the Flash Memory Card 5-70
Install and Remove an SSD mSATA Storage Device 5-70
Prevent Electrostatic Discharge Damage 5-70
Install the SSD mSATA Storage Device 5-71
Remove the SSD mSATA Storage Device 5-72
Install and Remove SFP Modules 5-73
Install SFPs 5-75
Laser Safety Guidelines 5-75
Remove SFP Modules: 5-76
Remove, Replace, and Install the Internal PoE Daughter Card 5-77

APPENDIX A **Online Insertion and Removal and Hot-Swapping** A-1
OIR Procedures A-2
Remove a Module A-2
Insert a Module A-2
Hot-Swapping Procedures A-2