

# Cisco LTE/5G on Cisco 1000 Series Integrated Services Router

This chapter provides an overview of the software features and configuration information for Cisco LTE/5G on the Cisco 1000 Series Integrated Services Router (ISR).

For information on Cisco 3G/4G LTE and LTEA Omnidirectional Dipole Antenna (LTE-ANTM-SMA-D), see the Cisco 4G LTEA, 4G LTE, and 3G LTE-ANTM-SMA-D section.

For more information on Cisco LTE/5G SKUs, faceplates, and LED descriptions, see the Cisco 1000 Series Integrated Services Router (ISR) Hardware Installation Guide.

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# Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to <a href="http://www.cisco.com/go/cfn">http://www.cisco.com/go/cfn</a>. An account on Cisco.com is not required.

# **Overview of Cisco LTE/5G**

Cisco LTE/5G supports the following modes:

- 4G LTE —4G LTE mobile specification provides multi-megabit bandwidth, more efficient radio network, latency reduction, and improved mobility. LTE solutions target new cellular networks. These networks initially support up to 300 Mb/s peak rates in the downlink and up to 50 Mb/s peak rates in the uplink. The throughput of these networks is higher than the existing 3G networks.
- 3G Evolution High-Speed Packet Access (HSPA/HSPA+) —HSPA is a UMTS-based 3G network. It supports High-Speed Downlink Packet Access (HSDPA) and High-Speed Uplink Packet Access (HSUPA) data for improved download and upload speeds. Evolution High-Speed Packet Access (HSPA+) supports Multiple Input/Multiple Output (MIMO) antenna capability.

The following table describes the Cisco 4G LTE Cat 6 SKUs:

Table 1: Cisco 4G LTE Cat 6 SKUs

Region Theaters	Cisco LTE Advanced 3.0 LTEEA SKU (European Union, North America)	Cisco LTE Advanced 3.0 LTELA SKUs (Latin America, Asia-Pacific)
Bands	LTE bands 1-5, 7, 12, 13, 20, 25, 26, 29, 30, and 41	LTE bands 1, 3, 5, 7, 8, 18, 19, 21, 28, 38, 39, 40, and 41
	FDD LTE 700 MHz (band 12), 700 MHz (band 29), 800 MHz (band 20), 850 MHz (band 5 CLR), 850 MHz (band 26 Low), 900 MHz (band 8), 1800 MHz (band 3), 1900 MHz (band 2), 1900 MHz (PCS band 25), 1700 MHz and 2100 MHz (band 4 AWS), 2100 MHz (band 1), 2300 MHz (band 30), or 2600 MHz (band 7)  TDD LTE 2500 MHz (band 41)	FDD LTE 700 MHz (band 28), 850 MHz (band 5 CLR), 850 MHz (bands 18 and 19 Low), 900 MHz (band 8), 1500 MHz (band 21), 1800 MHz (band 3), 2100 MHz (band 1), or 2600 MHz (band 7)  TDD LTE 1900 MHz (band 39), 2300 MHz (band 40), 2500 MHz (band 41), or 2600 MHz (band 38)
	Carrier aggregation band combinations: 1+8; 2+(2,5,12,13,29); 3+(7,20); 4+(4,5,12,13,29); 7+(7,20); 12+30, 5+30, and 41+41	Carrier aggregation band combinations: 1+(8,18,19,21); 3+(5,7,19,28); 7+(5,7,28); 19+21, 38+38, 39+39,40+40, and 41+41

The following figure explains the 4G LTE packet core network architecture.

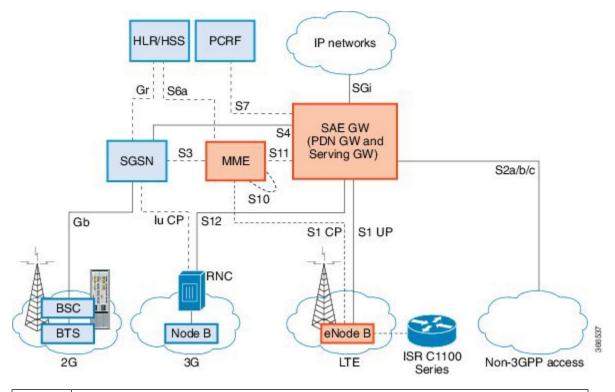


Figure 1: 4G LTE Packet Core Network Architecture

Gateways	The Serving Gateway (SGW) routes and forwards user data packets, while also acting as the mobility anchor for the user plane, and is the anchor for mobility between LTE and other 3GPP technologies. The Packet Data Network (PDN) Gateway (PGW) provides connectivity from the User Equipment (UE) to external packet data networks by being the point of exit and entry of traffic for the UE.
	A UE may have simultaneous connectivity with more than one PGW for accessing multiple PDNs. The PGW performs policy enforcement, packet filtering for each user, charging support, lawful interception, and packet screening. Another key role of the PGW is to act as the anchor for mobility between 3GPP and non-3GPP technologies such as WiMAX and 3GPP2 (CDMA 1X and EvDO).
	The System Architecture Evolution GW (SAE GW) is the entity that covers the PGW and SGW functionality in the Evolved Packet Core (EPC).
RNC	The Radio Network Controller (RNC) is responsible for controlling the Radio Access Network (RAN) that are connected to it. The RNC carries out radio resource management and some of the mobility management functions and is the point where encryption is done before user data is sent to and from the mobile. The RNC connects to the Circuit-Switched Core Network through the Media Gateway (MGW).
BTS	Base Transceiver Station.
BSC	Base Station Controller.
SGSN	Service GPRS Support Node.

# **Prerequisites for Configuring Cisco LTE/5G**

- If the signal is not good at the router, use the Cisco offered antenna accessories and extension cables to place the antenna away from router in a better coverage area.
- You must have LTE/5G network coverage where your router is physically placed. For a complete list of supported carriers.
- You must subscribe to a service plan with a wireless service provider and obtain a Subscriber Identity Module (SIM) card. Only micro SIM is supported.
- You must install the SIM card before configuring the LTE/5G on Cisco C1100 series router.
- The standalone antenna that supports GPS capabilities must be installed for the GPS feature to work.
   See the Cisco 4G Indoor/Outdoor Active GPS Antenna (GPS-ACT-ANTM-SMA) document for installation information.

# **Restrictions for Configuring Cisco LTE/5G**

- Currently, cellular networks support only user initiated bearer establishment.
- Due to the shared nature of wireless communications, the experienced throughput varies depending on the number of active users or congestion in a given network.
- Cellular networks have higher latency compared to wired networks. Latency rates depend on the technology
  and carrier. Latency also depends on the signal conditions and can be higher because of network
  congestion.
- CDMA-EVDO, CDMA-1xRTT, and GPRS technology modes are not supported.
- Any restrictions that are part of the terms of service from your carrier.
- SMS—Only one text message up to 160 characters to one recipient at a time is supported. Larger texts are automatically truncated to the proper size before being sent.
- It is strongly recommended that you configure SNMP V3 with authentication/privacy.

# Features not Supported in Cisco LTE/5G

The following features are not supported on Cisco LTE/5G C1100 Series ISR, when compared to Classic IOS:

- TTY support or Line
- Chat script/dialer string
- External Dialer
- DM log output to USB flash is not supported.

# **Cisco LTE/5G Features**

Cisco LTE/5G supports the following major features:

- Global Positioning System (GPS) and National Marine Electronics Association (NMEA) streaming.
- Short Message Service (SMS)
- 3G/4G Simple Network Management Protocol (SNMP) MIB
- SIM lock and unlock capabilities
- Dual SIM
- Auto SIM
- NeMo
- Public Land Mobile Network (PLMN) selection
- IPv6
- Multiple PDN
- LTE Link Recovery

The following sections explains the Cisco LTE/5G features:

### 4G GPS and NMEA

Active GPS is supported on the SubMiniature version A (SMA) port. Active GPS antenna is supported only in the standalone mode. An Active GPS antenna includes a built-in Low-Noise Amplifier that provides sufficient gain to overcome coaxial cable losses while providing the proper signal level to the GPS receiver. Active GPS antennae require power from the GPS receiver SMA port to operate. See the Example: Connecting to a Server Hosting a GPS Application, on page 6 for more information.

National Marine Electronics Association (NMEA) streams GPS data either from a LTE/5G through a virtual COM port and a TCP/IP Ethernet connection to any marine device (such as a Windows-based PC) that runs a commercially available GPS-based application.

The following GPS and NMEA features are supported on the Cisco LTE/5G:

- GPS standalone mode (satellite-based GPS)
- Cisco IOS CLI display coordinates.
- External application displays router map location
- Objects in the CISCO-WAN-3G-MIB supports GPS and NMEA features
- The Cisco LTE/5G only supports NMEA over IP and uses show commands in the platform



Note

Assisted GPS mode is not supported.

For instructions on setting up the GPS antenna, see the Cisco 4G Indoor/Outdoor Active GPS Antenna (GPS-ACT-ANTM-SMA) document.

### **Example: Connecting to a Server Hosting a GPS Application**

You can feed the NMEA data to a remote server that hosts the GPS application. The server can be connected to the router either directly using an Ethernet cable or through a LAN or WAN network. If the application supports serial port, run a serial port emulation program to create a virtual serial port over the LAN or WAN connection.



Note

Microsoft Streets & Trips is a licensed software that you can download from the Microsoft website.

To connect a Cisco LTE/5G through IP to a PC running Microsoft Streets & Trips, perform the following steps:

- 1. Connect the PC to the router using an Ethernet cable.
- 2. Ensure that the PC and router can ping.
- 3. Launch the serial port redirector on the PC.
- **4.** Create a virtual serial port that connects to the NMEA port on the router.
- 5. Launch Microsoft Streets & Trips on your PC.
- **6.** Select the GPS Menu.
- 7. Click Start Tracking.
- **8.** If you have acquired a location fix from the **show cellular 0/2/0 gps** command output on the router, the current location is plotted on the graph, and a reddish brown dotted cursor with a circle around it is seen on the map.



Note

If you have not acquired a location fix, the Microsoft application times out and disconnects.

### **Dual SIM Card**

SIM card primary slot is selected when router boots up or when NIM reloads. The default slot is 0. If SIM card is not present in the primary slot, select the alternative slot if SIM card is present.

```
controller cellular 0/2/0
lte sim primary slot <slot#>
```

If the active SIM card loses connectivity to the network a failover to the alternative SIM card slot occurs.

By default the failover timer is two minutes. The failover timer can be set from 1 to 7 minutes.

```
controller cellular 0/2/0
lte failovertimer <3-7>
```

You can also manually switch the SIM slot via the command line interface.

```
cellular 0/2/0 lte sim activate slot <0-1>
```

### **Auto SIM**

The Auto SIM feature detects the SIM and loads the corresponding firmware. For example, if a Verizon SIM is detected, the modem loads the Verizon firmware. If you switch the SIM to an ATT SIM, the modem will load ATT firmware.

When Auto-SIM is enabled, it is said to be in Auto-SIM mode and when disabled, it is known as Manual mode. In Auto-SIM mode, the modem selects the right carrier firmware from the list of firmware's available. When in manual mode, you can select the firmware manually. Modem resets every time you make a config change from Auto-SIM enabled to disabled or vice-versa.



Note

Auto SIM is always enabled by default.

#### **Enable Auto SIM**

#### **Procedure**

	Command or Action	Purpose	
Step 1	configure terminal	Enters configuration mode.	
	Example:		
	Router# configure terminal		
Step 2	Cellular slots/sub-slots/interface lte firmware-activate firmware-index	Activates the firmware index.	
		<b>Note</b> For the LTE/5G, the <i>unit</i> argument	
	Example:	identifies the slot, subslot, and the	
	Router(config)# Cellular 0/2/0 lte firmware-activate 1	interface separated by slashes (0/2/0).	

# **Example: List the firmware when Auto-SIM is Enabled**

Device# show cellular 0/2/0					
fir	mware	Idx Carrier	FwVersion	PriVersion	Status
1	ATT	02.28.00.00	002.035_000	Inactive	
2	GENERIC	02.28.00.00	002.035_000	Active	
3	ROGERS	02.28.00.00	001.012_000	Inactive	
4	SPRINT	02.14.03.02	002.012 000	Inactive	
5	VERIZON	02.28.00.00	002.042_000	Inactive	

Firmware Activation mode = AUTO

#### **Disable Auto SIM**

#### **Procedure**

	Command or Action	Purpose
Step 1	configure terminal	Enters configuration mode.
	Example:	
	Router# configure terminal	
Step 2	controller cellular slots/sub-slots/interface	Specifies the controller interface.
	Example:	
	Router(config)# controller cellular 0/2/0	
Step 3	no lte firmware auto-sim	Disable auto SIM.
	Example:	
	Router(config-if)# no lte firmware auto-sim	

# **Example: List the firmware when Auto-SIM is Disabled**

Firmware Activation mode = Manual

Device# show cellular 0/2/0 firmware				
Idx	Carrier	FwVersion	PriVersion	Status
1	ATT	02.28.00.00	002.035_000	Active
2	GENERIC	02.28.00.00	002.035 000	Inactive
3	ROGERS	02.28.00.00	001.012 000	Inactive
4	SPRINT	02.14.03.02	002.012_000	Inactive
5	VERIZON	02.28.00.00	002.042 000	Inactive

# **Using a SIM Card**

Cisco LTE/5G needs an active SIM card provided by a service provider. The SIM cards are usually provided in an unlocked state so that it can be used without a Personal Identification Number (PIN). If the SIM is unlocked, it can be inserted into a LTE/5G and used without an authorization code.

The SIM can be initially locked with a PIN code (4 to 8 digits s long) defined by the service provider. Contact your service provider for the PIN code.

The SIM-Lock feature allows a SIM to be locked or unlocked with a PIN code so that it is used only in an authorized device. Perform the SIM lock and unlock procedures using the Cisco IOS CLI through a console or Telnet/SSH to the ISR.

After the SIM is locked, it cannot initiate a call unless authentication is done using the same PIN. Authentication is done automatically by Cisco IOS through configuration of the PIN. This mandatory configuration for automatic SIM authentication is done using the Cisco IOS CLI as part of the router startup configuration.

After the Cisco IOS configuration is in place, the ISR can initiate an LTE connection. The ISR uses the configured PIN to authenticate prior to the LTE connection. If the Cisco IOS PIN configuration is missing or if the PIN is incorrect, the SIM authentication will fail and the connection will not be initiated.

If the locked SIM is moved to a different ISR or to another device, or if the LTE/5G in which the locked SIM resides is moved to a different LTE/5G slot in the same ISR, the ISR configuration should be changed. The configuration is associated with the cellular controller that is specific to an ISR LTE/5G slot number. This will ensure that the SIM card will not be used in any unauthorized device, or, if there are multiple LTE/5G in a single ISR, that the appropriate PIN is applied to each LTE/5G SIM. An authentication command (with the same PIN used to lock the SIM) must be defined on the new device or on the new cellular controller slot to successfully initiate the LTE connection.

The following procedures are used to configure a SIM:



#### Caution

It is very important to use the correct PIN after it is configured. The SIM card will be blocked if the wrong PIN is entered three consecutive times on a locked SIM during authentication or when trying to unlock a locked SIM. You can unblock a blocked SIM card using the PUK code. Contact your service provider for the PUK code. Use the **cellular** <*slot*> **lte sim unblock** <*PUK code*> <*new PIN code*> command to unblock the SIM.

### **Changing the PIN**

Ensure to enter the correct PIN, the SIM card gets blocked if the wrong PIN is entered three consecutive times.

#### **Procedure**

	Command or Action	Purpose	)
Step 1	cellular slots subslots interface lte sim change-pin current-pin new-pin	Locks or unlocks the SIM card using a PIN code.	
	Example:  Router# cellular 0/2/0 lte sim lock 1111 1234	Note	Locks or unlocks the SIM card using a PIN code. <i>pin</i> —A code (4 to 8 digits long) provided by your service provider to lock or unlock the SIM card.
		Note	SIM should be in locked state when the PIN is being changed.

### **Locking and Unlocking a SIM Card Using a PIN**

Perform this task to lock or unlock a SIM card given by your service provider. Make sure you enter the correct PIN, the SIM card gets blocked if the wrong PIN is entered three consecutive times.

#### **Procedure**

	Command or Action	Purpose
Step 1	cellular unit lte sim {lock   unlock} pin	Locks or unlocks the SIM card using a PIN
	Example:	code.
	Router# cellular 0/2/0 lte sim lock 1111	Note pin—A code (4 to 8 digits long) provided by your service provider to lock or unlock the SIM card.

### **Configure CHV1 for Unencrypted Level 0**

#### **Procedure**

	Command or Action	Purpose
Step 1	cellular slots subslots interface lte sim lte	Enters the cellular controller configuration mode
	sim authenticate 0 pin	Use either of these commands: <b>lte sim</b>
	Example:	authenticate 0 pin
	Router# controller cellular 0/0/0	or lte sim authenticate 0 pin slot $\{0 \mid 1\}$

# **Configure CHV1 for Unencrypted Level7**

To configure an encrypted PIN, the scrambled value of the PIN must be obtained. To get the scrambled Level 7 PIN and to configure the SIM CHV1 code for verification using this encrypted PIN, enter the following commands in the EXEC mode. When obtaining the encrypted PIN for a SIM, a username and password are created by configuring password encryption, defining the username and associated password, copying the resulting scrambled password, and using this scrambled password in the SIM authentication command.



Note

After the scrambled PIN has been obtained and used in SIM authentication, the username created can be deleted from the Cisco IOS configuration. A SIM should be locked for SIM authentication to work.

	Command or Action	Purpose
Step 1	service password-encryption	Enables password encryption.
	Example:	
	Router (config) # service password-encryption	

	Command or Action	Purpose		
Step 2	username privilege var password pin	Note Creates username and password.		
	Example:  Router (config) # username SIM privilege 0 password 1111	name - specifies the username.pin—A 4 to 8 digits PIN code.		
Step 3	<pre>do show run   i name Example: Device(config) # do show run   i SIM</pre>	Shows the username configuration line with the encrypted level 7 PIN for the username created in Step 3 (user "SIM" in the example shown). Copy the scrambled password for use in Step 6 (as the PIN).		
Step 4	<pre>username privilege 0 password pin Example: Device(config) # controller cellular 0/0/0</pre>	Enters the cellular controller configuration mode.		
Step 5	<pre>lte sim authenticate 7pin ORlte sim authenticate 7 pin slot {0   1}  Example: Device(config-controller) # lte sim authenticate 7 055A575E70</pre>	Authenticates the SIM CHV1 code by using the encrypted keyword 7 and the scrambled PIN from Step 4. ThePIN is sent to the modem for authentication with each subsequent LTE connection. If authentication passes based on the configured PIN, the data call is allowed. If authentication fails, the modem does not initiate the data call.  Note The slot keyword and its options are available only on platforms that supports Dual-SIM feature.		
Step 6	<pre>exit Example: Device(config-controller)# exit</pre>	(Optional) Exits the cellular controller configuration mode.		
Step 7	<pre>no usernamename Example:   Device(config-controller)# no username SIM</pre>	(Optional) Removes the username and password created in Step 3		
Step 8	<pre>no service password-encryptionname Example: Device(config-controller)# no service password-encryption</pre>	(Optional) Removes the username and password created in Step 3		

# **Configure CHV1 for Unencrypted Level7**

To configure an encrypted PIN, the scrambled value of the PIN must be obtained. To get the scrambled Level 7 PIN and to configure the SIM CHV1 code for verification using this encrypted PIN, enter the following commands in the EXEC mode. When obtaining the encrypted PIN for a SIM, a username and password are created by configuring password encryption, defining the username and associated password, copying the resulting scrambled password, and using this scrambled password in the SIM authentication command.



Note

After the scrambled PIN has been obtained and used in SIM authentication, the username created can be deleted from the Cisco IOS configuration. A SIM should be locked for SIM authentication to work.

	Command or Action	Purpose
Step 1	<pre>service password-encryption  Example:  Router (config) # service password-encryption</pre>	Enables password encryption.
Step 2	<pre>username privilege var password pin Example:  Router (config) # username SIM privilege</pre>	Note Creates username and password.  name - specifies the username.pin—A 4 to 8 digits PIN code.
Step 3	<pre>do show run   i name Example: Device(config) # do show run   i SIM</pre>	Shows the username configuration line with the encrypted level 7 PIN for the username created in Step 3 (user "SIM" in the example shown). Copy the scrambled password for use in Step 6 (as the PIN).
Step 4	<pre>username privilege 0 password pin Example: Device(config) # controller cellular 0/0/0</pre>	Enters the cellular controller configuration mode.
Step 5	<pre>lte sim authenticate 7pin ORlte sim authenticate 7 pin slot {0   1}  Example: Device (config-controller) # lte sim authenticate 7 055A575E70</pre>	Authenticates the SIM CHV1 code by using the encrypted keyword 7 and the scrambled PIN from Step 4. ThePIN is sent to the modem for authentication with each subsequent LTE connection. If authentication passes based on the configured PIN, the data call is allowed. If authentication fails, the modem does not initiate the data call.
		Note The slot keyword and its options are available only on platforms that supports Dual-SIM feature.

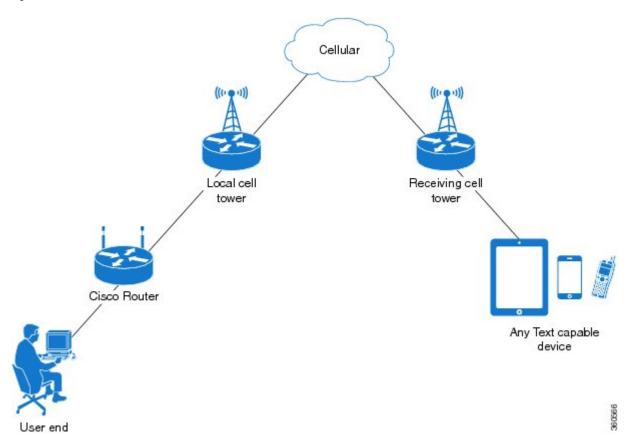
	Command or Action	Purpose
Step 6	exit	(Optional) Exits the cellular controller configuration mode.
	Example:	
	Device(config-controller)# exit	
Step 7	no usernamename	(Optional) Removes the username and password
	Example:	created in Step 3
	Device(config-controller)# no username SIM	
Step 8	no service password-encryptionname	(Optional) Removes the username and password
	Example:	created in Step 3
	Device(config-controller)# no service password-encryption	

# **Short Message Service (SMS) Capabilities**

Cisco LTE/5G support receiving, transmitting, archiving, and deleting of SMS messages. This support includes the ability to view up to 25 received texts, and archive more messages in a custom file location. SMS is supported on multiple carriers. Cisco LTE/5G also have the capability to revert from LTE SMS to 3G and 2G SMS technology if necessary.

A sending device behind a Cisco LTE/5G transmits an SMS text message over the 4G cellular link through cellular towers until it the message reaches the recipient's router, which then notifies the recipient device, such as a cell phone. The receiving device uses the same process to return a reply to the sending device. The following figure describes the flow from a mobile device to a sending device. For SMS transmission to work, end users must have a text-capable device, and optionally, a text plan. If end users do not have a text plan, standard SMS rates apply to their text transmissions.

Figure 2: SMS Network



# **Data Account Provisioning**

One or more modem data profiles can be created to provision a modem on a LTE/5G SKU. An active wireless account with a service provider with one or more (dual) SIM cards must be installed. The modem data profile is pre-configured on the modem.

The following tasks are used to verify the signal strength and service availability of the modem and to create, modify, and delete modem data profiles:

## **IP Multimedia Subsystem Profiles**

IP Multimedia Subsystem (IMS) profiles establish a session, and are a part of the modem configuration and are stored in the modem's NVRAM. An IMS network is an access-independent and standard-based IP connectivity service that enables different types of multimedia services to end users using common Internet-based protocols.

# LTE/5G LEDs

The following table describes the LED behavior in LTE/5G.

Table 2: LTE/5G LED Indicators

LED	Color/Bar and Description	
LTE SIM(0) & SIM(1)	Green (Solid)	Modem up, SIM installed and active
	Green Blink	LTE data activity
	Off	Modem not up; or modem up and no SIM
	Amber (Solid)	Modem up, SIM installed but not active
RSSI - Uses Bars for LED	Four Bar	High RSSI >= -69dBm
Indication	Three Bar	Medium RSSI, -89dBm <> -70dBm
	Two Bar	Low RSSI, -99dBm <> -90dBm
	One Bar	RSSI <= -100dBm
	0 or No Bar	No Service
SERVICE - Uses Color Indication	Green(solid)	LTE signal present (RSSI LEDs will be Green)
	Amber(solid)	2G/3G signal present (RSSI LEDs will be Amber)
	No Color	No service detected.
GPS	Green (Solid)	GPS coordinates are obtained.
	Off	GPS is disabled, GPS is enabled without GPS mode and NMEA configuration, or GPS is acquiring

# **Configuring Cisco LTE/5G**

For LTE/5G, the numbering for slot 0, module 0, and port 0 is 0/2/0 for all commands.

# **Verifying Modem Signal Strength and Service Availability**

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

#### **Procedure**

	Command or Action	Purpose
Step 1	show cellular <i>unit</i> network  Example:	Displays information about the carrier network, cell site, and available service.
	Router# show cellular 0/2/0 network	
Step 2	show cellular unit radio	Shows the radio signal strength.
	Example:  Router# show cellular 0/2/0 radio	Note The RSSI should be better than -90 dBm for steady and reliable connection.
Step 3	show cellular <i>unit</i> profile  Example:	Shows information about the modem data profiles created.
	Router# show cellular 0/2/0 profile	
Step 4	<pre>show cellular unit security Example: Router# show cellular 0/2/0 security</pre>	Shows the security information for the modem, such as SIM and modem lock status.
Step 5	show cellular unit all  Example:  Router# show cellular 0/2/0 all	Shows consolidated information about the modem, profiles created, radio signal strength, network security, and so on.

# **Guidelines for Creating, Modifying, or Deleting Modem Data Profiles**

Customized profiles (Access Point Name (APN) in mobile networks) can be created and used on Cisco LTE/5G SKU's. Maximum number of profiles that can be created are 16.

Cisco SKU's shipping with specific carrier provisioning file (Can be found in Carrier label under "show cellular <slot> hardware"), default profiles are already populated and can be deployed readily.

In all other cases where profile configurations are not available, separate profiles should be created with required parameters.

You can create multiple profiles on Cisco LTE/5G. The following are the default internet profile numbers for the modems:

Modem	Profile Number
EM7430	Profile 1
EM7455 (Verizon or Sprint)	Both Profile 1 and Profile 3
EM7455 (AT&T or other SP's)	Profile 1

Follow these guidelines when you configure a data profile using EXEC mode or Config mode:

- You do not have to make any profile-related changes if your modem comes with a data profile, for instance, AT&T, Sprint and Verizon.
- If any profile parameter changes are required for a connection type, the changes will likely be carried out in the default profiles.
- To configure different profile types and use them for a different connection, you can create separate profiles with different parameters (for instance, APN names). Note that only one profile is active at a given time.
- Use the **show cellular <unit> profile** command to view the data profile. An asterisk(\*) symbol is displayed against the data profile. Double asterisk(\*\*) symbol is displayed against the attach profile.
- The data profile is used to set up a data call. If you want to use a different profile, that profile needs to be made the default one. Use the **lte sim data-profile** number command to change the default profile under **controller cellular** 0/2/0.

### Creating, Modifying, or Deleting Data Profiles Using EXEC Mode

Customized profiles (Access Point Name (APN) in mobile networks) can be created and used on Cisco LTE/5G SKU's. Maximum number of profiles that can be created are 16.

Cisco SKU's shipping with specific carrier provisioning file (can be found in carrier label under **show cellular** *slot* **hardware**, default profiles are already populated and can be deployed readily.



Note

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

	Command or Action	Purpose
Step 1	cellular unit lte profile [create / delete] profile-number [apn [authentication [username password [bearer-type]]]] Example:	Creates, modifies, or deletes a modem data profile in the privileged EXEC mode.  • The <i>profile-number</i> argument specifies the profile number created for the modem.
	Router# cellular 0/2/0 lte profile create 2 apn.com pap username pwd ipv4	• (Ontional) The ann argument specifies an
		• (Optional) The <i>authentication</i> parameter specifies the authentication type used. Acceptable parameters are <b>chap</b> , <b>none</b> (no authentication), <b>pap</b> , and <b>pap_chap</b> (PAP or CHAP authentication).
		• (Optional) The <i>username</i> and <i>password</i> arguments are given by a service provider. These are mandatory when an authentication type other than <b>none</b> is used.

Command or Action	Purpose	
	specifies the type of packet data sess established with mobile network usin	g this
	Note Single asterisk(*) displayed aga data profile.	inst
	Double asterisk(**) displayed against attached profile.	
	Command or Action	• (Optional) The PDN type parameter specifies the type of packet data sess established with mobile network usin profile. Acceptable parameters are: i ipv6 and ipv4v6 (IPv4 and IPv6).  The show cellular slot profile displays configured profile list.  Note Single asterisk(*) displayed aga data profile.  Double asterisk(**) displayed

#### **Example**

```
router# show cellular 0/2/0 profile
Profile 1 = INACTIVE **
PDP Type = IPv4v6
Access Point Name (APN) = vzwims
Authentication = None
Profile 2 = INACTIVE
_____
PDP Type = IPv4v6
Access Point Name (APN) = vzwadmin
{\tt Authentication = None}
Profile 3 = ACTIVE*
PDP Type = IPv4v6
PDP address = 100.119.136.44
Access Point Name (APN) = VZWINTERNET
Authentication = None
       Primary DNS address = 198.224.173.135
       Secondary DNS address = 198.224.174.135
       Primary DNS IPV6 address = 2001:4888:68:FF00:608:D:0:0
       Secondary DNS IPV6 address = 2001:4888:61:FF00:604:D:0:0
Profile 4 = INACTIVE
PDP Type = IPv4v6
Access Point Name (APN) = vzwapp
Authentication = None
Profile 5 = INACTIVE
PDP Type = IPv4v6
Access Point Name (APN) = vzw800
Authentication = None
Profile 6 = INACTIVE
PDP Type = IPv4v6
```

```
Access Point Name (APN) = CISCO.GW4.VZWENTP
Authentication = None

* - Default profile

** - LTE attach profile
```



Note

If data and attach profile bindings need modification, use the controller cellular slot.

```
router(config-controller) # lte sim data-profile 3 attach-profile 2 slot unit
Device #show cellular 0/2/0 profile
Profile 1 = INACTIVE
PDP Type = IPv4v6
Access Point Name (APN) = test
Authentication = None
Profile 2 = INACTIVE **
PDP Type = IPv4
Access Point Name (APN) = internet
Authentication = PAP or CHAP
Username = user@solution.com
Password = cisco
Profile 3 = INACTIVE*
PDP Type = IPv4v6
Access Point Name (APN) = basic
Authentication = None
  * - Default profile
 ** - LTE attach profile
Configured default profile for active SIM 0 is profile 2.
```

### Creating, Modifying, or Deleting Data Profiles in Configuration Mode



Note

For the LTE/5G NIM, the *unit* argument identifies the router slot, WIC slot, and port separated by slashes (0/1/0).

	Command or Action	Purpose
Step 1	<pre>profile idid apn apn name [authentication [username password ]pdn-type [pdn type][slotslot-number  no-overwrite]]]] Example:  Router(config-controller) # profile id 1    apn apn_internet authentication none pdn-type ipv4 slot 0</pre>	Configures a cellular profile in the configuration mode.  • The <i>id</i> argument specifies the profile number created for the modem. The maximum number of profiles that can be created for each modem are given as follows:

Command or Action	Purpose
	• EM7455 – Up to 16 profiles
	• EM7430 – Up to 16 profiles
	• (Optional) The <i>apn</i> argument specifies an Access Point Name (APN) in the profile. An APN is provided by your service provider. Only a single APN can be specified in a single profile.
	• (Optional) The <i>authentication</i> parameter specifies the authentication type used. Acceptable parameters are <b>chap</b> , <b>none</b> (no authentication), <b>pap</b> , and <b>pap_chap</b> (PAP or CHAP authentication).
	• (Optional) The <i>username</i> and <i>password</i> arguments are provided by a service provider. These are mandatory when an authentication type is used other than none.
	• (Optional) The <i>PDN-type</i> parameter specifies the type of packet data session established with mobile network using this profile. Acceptable parameters are: <b>ipv4</b> , <b>ipv6</b> and <b>ipv4v6</b> .
	• (Optional) The <i>slot-number</i> parameter specifies the slot number. By default, the slot-number is the current active slot-number, if not specified.
	• (Optional) <i>No-overwrite</i> action to be taken when a profile already exists in modem for the profile id. If there is a profile already exists in the modem for this profile id and no-overwrite option is specified, this configuration will not overwrite existing profile. Default is <i>overwrite</i> .

### **Configuration Examples**

The following example shows how to change a default profile on LTE/5G:

```
router(config-controller)# lte sim data-profile 2 attach-profile 1 slot <unit>
```

The following example shows the output of the **show cellular** command for Verizon network service:

```
router# show cellular 0/2/0 profile
Profile 1 = INACTIVE **
-----
PDP Type = IPv4v6
```

```
Access Point Name (APN) = vzwims
Authentication = None
Profile 2 = INACTIVE
PDP Type = IPv4v6
Access Point Name (APN) = vzwadmin
Authentication = None
Profile 3 = ACTIVE*
PDP Type = IPv4v6
PDP address = 100.119.136.44
Access Point Name (APN) = VZWINTERNET
Authentication = None
       Primary DNS address = 198.224.173.135
       Secondary DNS address = 198.224.174.135
       Primary DNS IPV6 address = 2001:4888:68:FF00:608:D:0:0
       Secondary DNS IPV6 address = 2001:4888:61:FF00:604:D:0:0
Profile 4 = INACTIVE
PDP Type = IPv4v6
Access Point Name (APN) = vzwapp
Authentication = None
Profile 5 = INACTIVE
PDP Type = IPv4v6
Access Point Name (APN) = vzw800
Authentication = None
Profile 6 = INACTIVE
PDP Type = IPv4v6
Access Point Name (APN) = CISCO.GW4.VZWENTP
Authentication = None
  * - Default profile
 ** - LTE attach profile
```

### **Configuration Example**

#### **Example Configuration under Controller Cellular**

router(config-controller)# profile id 1 apn apn\_internet authentication none pdn-type ipv4
no-overwrite

#### **Controller Cellular Running Configuration**

```
Router #show running-config controller cellular <slot>
Building configuration...

Current configuration : 330 bytes
!
controller Cellular 0/2/0
profile id 1 apn apn_internet authentication none pdn-type ipv4 no-overwrite end
```

\*\* This will override exec mode profile configuration

# \*\* If for a profile ID, configuration CLI exists, exec mode configuration cannot be performed.

```
Router #show cellular <slot> profile 5
Profile 5 = INACTIVE
------
PDP Type = IPv4
Access Point Name (APN) = apn_old
Authentication = None

TSN1#cellular <slot> lte profile create 5 apn_new
Warning: You are attempting to create Profile 5
Profile 5 was configured through controller configuration 'profile id <profile #>'
Please execute command under controller configuration using '[no] profile id <profile #>'
for profile 5 to create
Profile 5 NOT written to modem
```

\*\* As part of this enhancement, any attach and/or data profile changes will immediately trigger a connection reset and take effect. Below warning message will be displayed.

```
Warning: You are attempting to modify the data/attach profile. Connection will be reset
```

### **Configure Radio Band Selection**

This feature allow users to configure and lock down the modem to a specific RF band, or set of bands. The preference can be set to be equal to, or a sub-set of the capability supported by the modem/carrier combination.

The following examples show the controller configuration commands.

:

	Command or Action	Purpose
Step 1	conf t	
	Example:	
	Device# conf t Enter configuration commands, one per line. End with CNTL/Z.	
Step 2	controllercellularinterface-number	
	Example:	
	Device(config)# controller cellular 0/2/0	
Step 3	lte modem band-selectindicesumts3gjv/licesIte4gjv/lices[nr5gjv/lices]slotslot #	
	Example:	
	Device(config-controller)# lte modem band-select indices umts3g 24 lte4g 48 nr5g 40 slot 0	

#### **Example**

```
router#show cellular 0/2/0 radio ?
  band Show Radio band settings
 history Show Radio history in graph format
           Output modifiers
  <cr>
          <cr>
router#show cell 0/2/0 radio band
LTE bands supported by modem:
- Bands 1 2 3 4 5 7 8 12 13 14 18 19 20 25 26 28 29 30 32 34 38 39 40 41 42 43 46 48 66 71.
LTE band Preference settings for the active sim(slot 0):
- Bands 1 2 3 4 5 7 8 12 13 14 18 19 20 25 26 28 29 30 32 34 38 39 40 41 42 43 46 48 66 71.
NR5G bands supported by modem:
- Bands 1 2 3 5 7 8 12 20 25 28 38 40 41 48 66 71 77 78 79.
NR5G band Preference settings for the active sim(slot 0):
- Bands 1 2 3 5 7 8 12 20 25 28 38 40 41 48 66 71 77 78 79.
3G bands supported by modem:
Index: <none>
3G band Preference settings for the active sim(slot 0):
Index: <none>
Band index reference list:
For LTE and 5G, indices 1-128 correspond to bands 1-128.
For 3G, indices 1-64 maps to the 3G bands mentioned against each above.
```

### **Multiple PDN Contexts**

This feature enables router to connect to multiple (currently two) packet data networks. This allows users to enable different features independently on each PDN. For instance, the first PDN can be used for public Internet access and the second one for VPN connectivity; each PDN has its own set of IP addresses and QoS characteristics.

During the initialization of the router, two cellular interfaces corresponding to the two PDNs are created: cellular 0/2/0 and cellular 0/2/1

These interfaces can be viewed as two logical interfaces using the same radio resources.

The interface cellular 0/2/0 is referred as the first PDN, and cellular 0/2/1 as the second PDN.

To bring up the two PDNs, configuration needs to be applied on both the cellular interfaces in order to make two simultaneous data calls. The next step is to associate the data-bearer profile with its corresponding cellular interface or PDN. It is sufficient to associate the profile for just the first PDN under the controller cellular configuration. Note that the second PDN assumes a profile that is just one above the profile used for the first PDN. For example, if the first PDN uses profile 1, the second PDN uses profile 2 automatically when the call is initiated for the second one.

After the interesting traffic is routed through these cellular interfaces, data calls are initiated and each interface is assigned its own IP and DNS addresses provided by the cellular network.



Note

Both PDNs share radio resources. Therefore, any throughput measurement needs to take into account the aggregate throughput on both PDNs, instead of just one.



Note

For Verizon cellular network, the second PDN uses profile #6 automatically, when the call is initiated for the second data connection.

#### **Configuration Examples**

The following example shows how to configure multiple PDN on Cisco LTE/5G SKU:

```
interface Cellular0/2/0
ip address negotiated
dialer in-band
dialer idle-timeout 0
dialer-group 1
ipv6 enable
pulse-time 1
interface Cellular0/2/1
ip address negotiated
dialer in-band
dialer idle-timeout 0
dialer-group 1
ipv6 enable
pulse-time 1
! dialer-list 1 protocol ipv6 permit
ip route 192.192.187.0 255.255.255.0 Cellular0/2/0
ip route 192.171.187.254 255.255.255.255 Cellular0/2/1
```

The following show commands can be used to verify the status of the multiple PDN calls:

```
Router#sh cellular 0/2/0 profile
Profile 1 = ACTIVE* *
PDP Type = IPv4v6
PDP address = 29.29.29.9
Access Point Name (APN) = broadband
Authentication = None
      Primary DNS address = 8.0.0.8
      Secondary DNS address = 8.8.4.4
      Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
      Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 2 = ACTIVE
PDP Type = IPv4v6
PDP address = 21.21.21.222
Access Point Name (APN) = basic
Authentication = None
      Primary DNS address = 171.70.168.183
      Secondary DNS address = 8.8.8.8
```

```
Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
        Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 3 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mpdn
Authentication = None
Profile 4 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = None
Profile 5 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = cisco.gw4.vzwentp
Authentication = None
Profile 6 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mobility-de1
Authentication = None
Profile 7 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mobility-de2
Authentication = None
Profile 8 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = None
Profile 9 = INACTIVE
_____
PDP Type = IPv4
Access Point Name (APN) = mpdndt-qos
Authentication = None
Profile 10 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mobility-de2
Authentication = None
Profile 11 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = None
Profile 12 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = wfqos
Authentication = CHAP
Username: ipv4v6
Password: xxxxxx
```

```
Profile 13 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = CHAP
Username: ipv4v6
Password: xxxxxxx
Profile 14 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mobility-de2
Authentication = CHAP
Username: ipv4v6
Password: xxxxxx
Profile 15 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = aaaauth
Authentication = CHAP
Username: ipv4v6
Password: xxxxxx
Profile 16 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = CHAP
Username: ipv4v6
Password: xxxxxx
 * - Default profile
 ** - LTE attach profile
Configured default profile for active SIM 0 is profile 1.
Router# sh cellular 0/2/0 connection
Profile 1, Packet Session Status = ACTIVE
       Cellular0/2/0:
       Data Packets Transmitted = 9 , Received = 9
       Data Transmitted = 900 bytes, Received = 900 bytes
       IP address = 29.29.29.9
       Primary DNS address = 8.0.0.8
       Secondary DNS address = 8.8.4.4
       Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
       Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 2, Packet Session Status = ACTIVE
       Cellular0/2/1:
       Data Packets Transmitted = 7 , Received = 2
       Data Transmitted = 700 bytes, Received = 176 bytes
       IP address = 21.21.21.222
       Primary DNS address = 171.70.168.183
       Secondary DNS address = 8.8.8.8
       Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
       Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 3, Packet Session Status = INACTIVE
Profile 4, Packet Session Status = INACTIVE
Profile 5, Packet Session Status = INACTIVE
Profile 6, Packet Session Status = INACTIVE
Profile 7, Packet Session Status = INACTIVE
Profile 8, Packet Session Status = INACTIVE
```

```
Profile 9, Packet Session Status = INACTIVE
Profile 10, Packet Session Status = INACTIVE
Profile 11, Packet Session Status = INACTIVE
Profile 12, Packet Session Status = INACTIVE
Profile 13, Packet Session Status = INACTIVE
Profile 14. Packet Session Status = INACTIVE
Profile 15, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#show ip interface brief
                                     OK? Method Status
                      TP-Address
Interface
                                                                         Protocol
GigabitEthernet0/0/0
                      1.3.88.55
                                       YES manual up
                                                                         up
GigabitEthernet0/0/1 unassigned
                                      YES unset administratively down down
GigabitEthernet0/1/0 unassigned
                                     YES unset administratively down down
GigabitEthernet0/1/1 unassigned
                                     YES unset administratively down down
                                     YES unset administratively down down
GigabitEthernet0/1/2 unassigned
GigabitEthernet0/1/3 unassigned
GigabitEthernet0/1/4 unassigned
                                     YES unset administratively down down YES unset administratively down down
GigabitEthernet0/1/5 unassigned
                                      YES unset administratively down down
GigabitEthernet0/1/6 unassigned
                                     YES unset administratively down down
GigabitEthernet0/1/7 unassigned
                                     YES unset administratively down down
                     unassigned YES unset administratively down down 29.29.29.9 YES IPCP up up
W10/1/8
Cellular0/2/0
                     21.21.21.222 YES IPCP up
Cellular0/2/1
                                                                         up
                                     YES manual up
Vlan1
                      unassigned
                                                                         down
Router#
Router# show ip dns view
DNS View default parameters:
DNS Resolver settings:
 Domain lookup is enabled
 Default domain name:
  Domain search list:
  Domain name-servers:
    8.0.0.8
   2001:4860:4860::8888
    8.8.4.4
   2001:4860:4860::8844
    171.70.168.183
    8.8.8.8
DNS Server settings:
  Forwarding of queries is enabled
  Forwarder addresses: DNS View default parameters: DNS Resolver settings:
Domain lookup is enabled Default domain name: Domain search list: Domain name-servers:
8.8.8.8
172.26.38.1
172.26.38.2
DNS Server settings:
Forwarding of queries is enabled
Forwarder addresses:
Router#
```

## **Configuring a SIM for Data Calls**

### **Locking and Unlocking a SIM Card Using a PIN Code**

Perform this task to lock or unlock a SIM card given by your service provider.

The SIM card gets blocked if the wrong PIN is entered three consecutive times. Make sure you enter the correct PIN the SIM is configured with. If your SIM card gets blocked, contact your service provider for a PUK code. Using the PUK code, you can unblock the SIM card.

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

#### **Procedure**

	Command or Action	Purpose
Step 1	cellular unit lte sim {lock   unlock} pin	Locks or unlocks the SIM card using a PIN
	Example:  Router# cellular 0/2/0 lte sim lock 1111	• pin—A code (4 to 8 digits long) provided by your carrier to lock or unlock the SIM card.

### **Changing the PIN Code**

Perform this task to change the PIN code of a SIM.

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

#### **Procedure**

	Command or Action	Purpose
Step 1 cellular <i>unit</i> lte sim change-pin <i>pin new-pin</i> Example:	Changes the assigned PIN code. SIM should be	
	Example:	in locked state when the PIN is being change
	Router# cellular 0/2/0 lte sim change-pin 1111 1234	

# **Verifying the Security Information of a Modem**

Perform this task to verify the security information of a modem.



Note

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

#### **Procedure**

	Command or Action	Purpose
Step 1	show cellular unit security	Shows the security information of the modem,
	Example:	including the SIM lock status.
	Router# show cellular 0/2/0 security	

# **Configuring Automatic Authentication for a Locked SIM**

An unencrypted PIN can be configured to activate the Card Holder Verification (CHV1) code that authenticates a modem.

The SIM card gets blocked if the wrong PIN is entered three consecutive times. Make sure you enter the correct PIN the SIM is configured with. If your SIM card gets blocked, contact your service provider for a PUK code.

Follow these procedures when using an unencrypted Level 0 PIN to configure CHV1. For instructions on how to configure CHV1 using an encrypted Level 7 PIN, see the Configuring an Encrypted PIN for a SIM, on page 29.

A SIM should be locked for SIM authentication to work. To verify the SIM's status, use the **show cellular** *unit* **security** command.

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

#### **Procedure**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 2	controller cellular unit	Enters the cellular controller configuration
	Example:	mode.
	Router(config) # controller cellular 0/2/0	
Step 3	Ite sim authenticate 0 pin	Authenticates the SIM CHV1 code by using an unencrypted (0) keyword and PIN. This PIN is sent to the modem for authentication with each subsequent LTE connection. If authentication passes based on the configured PIN, the data call is allowed. If authentication fails, the modem does not initiate the data call.
		Note This command is valid only when an unencrypted PIN is used. To configure CHV1 code using an encrypted PIN, see the Configuring an Encrypted PIN for a SIM, on page 29.

### **Configuring an Encrypted PIN for a SIM**

To configure an encrypted PIN, the scrambled value of the PIN must be obtained. To get the scrambled Level 7 PIN and to configure the SIM CHV1 code for verification using this encrypted PIN, enter the following commands in the EXEC mode.



Note

When obtaining the encrypted PIN for a SIM, a username and password are created by configuring password encryption, defining the username and associated password, copying the resulting scrambled password, and using this scrambled password in the SIM authentication command. After the scrambled PIN has been obtained and used in SIM authentication, the username created can be deleted from the Cisco IOS configuration.



Note

A SIM should be locked for SIM authentication to work. To verify the SIM's status, use the **show cellular** <*unit>* **security** command.



Note

For the 4G LTE SKU, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 2	service password-encryption	Enables password encryption.
	Example:	
	Router(config)# service password-encryption	
Step 3	username name privilege 0 password pin	Creates username and password.
	Example:	• name—Specifies the username.
	Router(config)# username SIM privilege 0 password 1111	• <i>pin</i> —Specifies the four- to eight-digit PIN code.
Step 4	do show run   i name	Shows the username configuration line with the
	Example:	encrypted level 7 PIN for the username created in Step 3 (user "SIM" in the example shown).
	Router(config)# do show run   i SIM	Copy the scrambled password for use in Step 6 (as the PIN).
Step 5	controller cellular unit	Enters the cellular controller configuration
	Example:	mode.
	Router(config)# controller cellular 0/2/0	

	Command or Action	Purpose
Step 6	Ite sim authenticate {0   7} pin	Authenticates the SIM CHV1 code by using the encrypted keyword 7 and the scrambled PIN from Step 4. The PIN is sent to the modem for authentication with each subsequent LTE connection. If authentication passes based on the configured PIN, the data call is allowed. If authentication fails, the modem does not initiate the data call.
Step 7	exit	(Optional) Exits the cellular controller
	Example:	configuration mode.
	Router(config-controller)# exit	
Step 8	no username name	(Optional) Removes the username and password
	Example:	created in Step 3.
	Router(config)# no username SIM	
Step 9	no service password-encryption	(Optional) Disables password encryption.
	Example:	
	Router(config) # no service password-encryption	

# **Applying a Modem Profile in a SIM Configuration**

	Command or Action	Purpose
Step 1	configure terminal	Enters the global configuration mode.
	Example:	
	Router# configure terminal	
Step 2	controller cellular unit	Enters the cellular controller configuration
	Example:	mode.
	Router(config) # controller cellular 0/2/0	
Step 3	lte sim data-profile number attach-profile number	Applies the configured profile number to the SIM and its slot number. The default (primary) slot is 0.
		The <b>attach profile</b> is the profile used by the modem to attach to the LTE network.

Command or Action	Purpose
	The <b>data profile</b> is the profile used to send and receive data over the cellular network.

# **Data Call Setup**

To set up a data call, use the following procedures:

### **Configuring the Cellular Interface**

To configure the cellular interface, enter the following commands starting in EXEC mode.

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

If a tunnel interface is configured with **ip unnumbered cellular 0/2/0**, it is necessary to configure the actual static IP address under the cellular interface, in place of **ip address negotiated**.

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 2	interface cellular unit	Specifies the cellular interface.
	Example:	
	Router(config)# interface cellular 0/2/0	
Step 3	ip address negotiated	Specifies that the IP address for a particular
	Example:	interface is dynamically obtained.
	Router(config-if)# ip address negotiated	
Step 4	dialer in-band	Enables DDR and configures the specified serial
	Example:	interface to use in-band dialing.
	Router(config-if)# dialer in-band	
Step 5	dialer-group group-number	Specifies the number of the dialer access group
	Example:	to which the specific interface belongs.
	Router(config-if)# dialer-group 1	
Step 6	exit	Enters the global configuration mode.
	Example:	
	Router(config-if)# exit	

	Command or Action	Purpose
Step 7	ip route network-number network-mask {ip-address   interface} [administrative distance] [name name]	Establishes a floating static route with the configured administrative distance through the specified interface.
	Example:  Router(config) # ip route 209.165.200.225 255.255.255.224 cellular 0/2/0	Note A higher administrative distance should be configured for the route through the backup interface so that it is used only when the primary interface is down.
Step 8	dialer-list dialer-group protocol protocol-name {permit   deny   list access-list-number   access-group}	Creates a dialer list for traffic of interest and permits access to an entire protocol.
	Example:	
	Router(config) # dialer-list 1 protocol ip list 1	

# **Configuring DDR**

To configure DDR for the cellular interface, enter the following commands starting in EXEC mode.



Note

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and port separated by slashes (0/2/0).

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 2	interface cellular unit	Specifies the cellular interface.
	Example:	
	Router(config)# interface cellular 0/2/0	
Step 3	ip address negotiated	Specifies that the IP address for a particular
	Example:	interface is dynamically obtained.
	Router(config-if)# ip address negotiated	
Step 4	dialer in-band	Enables DDR and configures the specified
	Example:	serial interface to use in-band dialing.

	Command or Action	Purpose
	Router(config-if)# dialer in-band	
Step 5	ip address negotiated  Example:	Specifies that the IP address for a particular interface is dynamically obtained.
	Router(config-if)# ip address negotiated	
Step 6	dialer idle-timeout seconds  Example:	Specifies the duration of idle time, in seconds, after which a line has no outbound traffic. "0" second means no idle timeout. The default idle
	Router(config-if)# dialer idle-timeout 30	timeout is 120 seconds if there is no idle timer specified.
Step 7	dialer-group group-number  Example:	Specifies the number of the dialer access group to which the specific interface belongs.
	Router(config-if)# dialer-group 1	
Step 8	<pre>exit Example: Router(config-if)# exit</pre>	Enters the global configuration mode.
Step 9	dialer-list dialer-group protocol protocol-name {permit   deny   list access-list-number   access-group}  Example:	Creates a dialer list for traffic of interest and permits access to an entire protocol.
	Router(config)# dialer-list 1 protocol ip list 1	
Step 10	access-list access-list-number permit ip-source-address	Defines traffic of interest.
	Example:	
	Router(config)# access-list 1 permit any	

# **Enabling 4G GPS and NMEA Data Streaming**

GPS NMEA data streaming to external NMEA 2.0-compliant GPS plotter applications can be enabled on Cisco LTE/5G.



Note

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and the port, and is separated by slashes (0/2/0).

	Command or Action	Purpose
Step 1	configure terminal	Enters the configuration mode.
	Example:	
	Router# configure terminal	
Step 2	controller cellular unit	Enters the controller cellular configuration
	Example:	mode.
	Router(config)# controller cellular 0/2/0	
Step 3	lte gps enable	(Optional) GPS is enabled by default. Use this
	Example:	command to enable the GPS feature if GPS has been disabled for any reason.
	Router(config-controller)# lte gps enable	,
Step 4	lte gps mode standalone	Enables the standalone GPS mode.
	Example:	
	Router(config-controller)# lte gps mode standalone	
Step 5	lte gps nmea {ip   udp [source	Enables NMEA. Cisco 4G LTE Advanced
	address][destination address][destination port]	support only IP NMEA. Therefore, the IP interface and serial interface options are
	Example:	unavailable.
	Router(config-controller)# lte gps nmea	
	or	
	Router(config-controller) # lte gps nmea	
Step 6	test cellular unit modem-power-cycle	GPS can take effect only after modem power
	Example:	cycle.
	Router# test cellular 0/2/0 modem-power-cycle	
Step 7	end	Exits the controller configuration mode and
	Example:	returns to the privileged EXEC mode.
	Router(config-controller)# end	
Step 8	show cellular unit gps	Displays a summary of the following GPS data:
	Example:	GPS state information (GPS disabled, GPS
	Router# show cellular 0/2/0 gps	acquiring, GPS enabled)
	GPS Info	<ul><li> GPS mode configured (standalone)</li><li> GPS location and timestamp information</li></ul>
	GPS Feature: enabled	GPS satellite information
	GPS Mode Configured: standalone GPS Port Selected: Dedicated GPS port	GPS feature (enabled or disabled)

	Command or Action	Purpose
	GPS Status: GPS coordinates acquired Last Location Fix Error: Offline [0x0] Latitude: 38 Deg 11 Min 22.1939 Sec North Longitude: 96 Deg 40 Min 48.7066 Sec West Timestamp (GMT): Thu Jun 29 07:13:42 2017	
	Fix type index: 0, Height: 318 m Satellite Info	
	Satellite #3, elevation 62, azimuth 282, SNR 53	
	Satellite #4, elevation 28, azimuth 61, SNR 53 Satellite #5, elevation 63, azimuth 281,	
	SNR 54 Satellite #6, elevation 10, azimuth 254,	
	SNR 53 Satellite #7, elevation 42, azimuth 268,	
	SNR 53 Satellite #8, elevation 57, azimuth 106, SNR 50	
	Satellite #13, elevation 32, azimuth 177, SNR 54	
	Satellite #22, elevation 38, azimuth 210, SNR 54 Satellite #24, elevation 27, azimuth 299,	
	SNR 54 Satellite #29, elevation 60, azimuth 317,	
	SNR 53 Satellite #1, elevation 5, azimuth 63, SNR 0	
	Satellite #9, elevation 64, azimuth 264, SNR 0	
	Satellite #12, elevation 2, azimuth 195, SNR 0 Satellite #26, elevation 0, azimuth 331,	
	SNR 0 Satellite #27, elevation 52, azimuth 84, SNR 0	
	Satellite #28, elevation 0, azimuth 0, SNR 0 Router#	
Step 9	show cellular <i>unit</i> gps detail	Displays detailed GPS data.
	Example:	
	Router# show cellular 0 gps detail GPS Info	
	GPS Feature: enabled GPS Mode Configured: standalone GPS Port Selected: Dedicated GPS port GPS Status: GPS coordinates acquired Last Location Fix Error: Offline [0x0] Latitude: 38 Deg 11 Min 22.1939 Sec North Longitude: 96 Deg 40 Min 48.7066 Sec West Timestamp (GMT): Thu Jun 29 07:13:42 2017 Fix type index: 0, Height: 0 m HDOP: , GPS Mode Used: not configured	

Command or Action	Purpose
Satellite #3, elevation 0, azimuth 0,	
SNR 53	
Satellite #4, elevation 0, azimuth 0,	
SNR 52	
Satellite #5, elevation 29, azimuth 143, SNR 51	
Satellite #6, elevation 0, azimuth 46,	
SNR 53	
Satellite #7, elevation 0, azimuth 0, SNR 52	
Satellite #8, elevation 0, azimuth 0,	
SNR 53	
Satellite #12, elevation 60, azimuth 140, SNR 54	
Satellite #13, elevation 0, azimuth 0,	
SNR 54	
Satellite #22, elevation 0, azimuth 0, SNR 51	
Satellite #24, elevation 13, azimuth 203, SNR 53	
Satellite #26, elevation 0, azimuth 0,	
SNR 53	
Satellite #29, elevation 20, azimuth 278, SNR 52	
Satellite #2, elevation 61, azimuth 52,	
Satellite #9, elevation 0, azimuth 0,	
SNR 0	
Router#	

# **Configuring 4G SMS Messaging**



Note

For the LTE/5G, the *unit* argument identifies the router slot, module slot, and the port, and is separated by slashes (0/2/0).

#### **Procedure**

	Command or Action	Purpose
Step 1	configure terminal	Enters the configuration mode.
	Example:	
	Router# configure terminal	
Step 2 controller cellular <i>unit</i> Enters mode.	controller cellular unit	Enters the controller cellular configuration
	mode.	
	Router(config) # controller cellular 0/2/0	
Step 3	lte sms archive path FTP-URL	Specifies an FTP server folder path to send all
	Example:	the incoming and outgoing SMS messages.  After the folder path is identified, it is appended

	Command or Action	Purpose	
	Router(config-controller)# lte sms archive path ftp://username:password@172.25.211.175/SMS-LTE	automatically with outbox and inbox folders for the path to which SMS messages are sent and received, for example:	
		ftp://172.25.211.175/SMS-LTE/outbox ftp://172.25.211.175/SMS-LTE/inbox	
Step 4	cellular <i>unit</i> lte sms view { all   <i>ID</i>   summary }	Displays the message contents of incoming texts received by a modem.	
	Example:  Router# cellular 0/2/0 lte sms view summary	• all—Displays the message contents of up to 255 incoming text messages received by the modem.	
	ID FROM YY/MM/DD HR:MN:SC SIZE CONTENT 0 4442235525 12/05/29 10:50:13 137 Your entry last month has 2 5553337777 13/08/01 10:24:56 5 First	• <i>ID</i> —Displays the message contents for a specified ID (0-255) of an incoming text message.	
	3 5553337777 13/08/01 10:25:02 6 Second	• summary—Displays a summary of the incoming text messages received by the modem.	
Step 5	end	Exits the configuration mode and returns to the	
	Example:	privileged EXEC mode.	
	Router# end		
Step 6	show cellular unit sms	Displays all the information in the text messages	
	Example:	sent and received. Message information include	
	Router# show cellular 0/2/0 sms Incoming Message Information	text messages sent successfully, received, archived, and messages pending to be sent.  LTE-specific information on errors in case of	
	SMS stored in modem = 20 SMS archived since booting up = 0 Total SMS deleted since booting up = 0 Storage records allocated = 25 Storage records used = 20 Number of callbacks triggered by SMS =	a FAILED attempt may also be displayed.	
	Number of successful archive since booting up = 0 Number of failed archive since booting up = 0		
	Outgoing Message Information		
	Total SMS sent successfully = 0 Total SMS send failure = 0 Number of outgoing SMS pending = 0 Number of successful archive since booting up = 0 Number of failed archive since booting up = 0 Last Outgoing SMS Status = SUCCESS		
	Copy-to-SIM Status = 0x0 Send-to-Network Status = 0x0 Report-Outgoing-Message-Number:		

	Command or Action	Purpose
	Reference Number = 0 Result Code = 0x0 Diag Code = 0x0 0x0 0x0 0x0 0x0	
	SMS Archive URL = ftp://lab:lab@1.3.150.1/outbox	
Step 7	cellular unit lte sms send number	Enables a user to send a LTE/5G band SMS
	Example:	message to other valid recipients, provided they have a text message plan. The <i>number</i> argument
	Router# cellular 0/2/0 lte sms send 15554443333 <sms text=""></sms>	is the telephone number of the SMS message recipient.
		Note 10-digit or 11-digit (phone) numbers are the proper numerical format for sending a text. For example,  ##################################. Seven digits are not supported.
Step 8	cellular <i>unit</i> lte sms delete [ all   <i>id</i> ] <b>Example:</b>	(Optional) Deletes one message ID or all of the stored messages from memory.
	Router# cellular $0/2/0$ lte sms delete [ all   $id$ ]	

## **Configuring Modem DM Log Collection**

Diagnostic Monitor (DM) Log is a modem's feature that captures data transactions between the modem and the network over the radio frequency interface. This feature is a useful tool for troubleshooting 3G and 4G data connectivity or performance issues.

Once a DM log file is captured, diagnostic software tools, such as Sierra Wireless SwiLog and Qualcomm QXDM, can be used to decode the DM log file to understand the issues. A member of Cisco TAC can help with decoding the DM log files.

To configure DM log collection, enter the following commands, starting in privileged EXEC mode.

#### **Procedure**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 2	controller cellular slot	Enters cellular controller configuration mode.
	Example:	
	Router(config)# controller cellular 0/2/0	

	Command or Action	Purpose	
Step 3	lte modem dm-log {autoshop {link-down   timer time}   enable   filesize size   filter}   bootflash:file   flash:file} rotation   size   log-size}	Configures DM logging for LTE modem.  • autostop—Automatically stops DM log capturing based on:	
	Example:  Router(config-controller)# lte modem dm-log enable	event <b>timer</b> tin	wn—cellular interface link down  ner—amount of time in minutes
		• filesize file size before c is from • filter lo	—Starts DM log capturing.  size—Specifies the maximum log , in MB for each DM log file reating another DM log file. Range 1 to 64. Default is 20.  cation:filename—Specifies the filter to use from the following
		—bootf	
		—flash:	file
		Note	Bootflash and flash are the only valid locations to store the DM log filter file.
		Note	If the DM log filter file is not specified, the generic filter file, which comes with the router will be used.
		Note	The DM log filter file needs to be in .sqf format.
		capturin	n—Enables continuous DM log ng by replacing the oldest DM log th the latest.
		size in Mallowed modem rotation replaced	Asize—Specifies the maximum total MB of all DM log files that can be in the bootflash or flash before stops capturing DM log files. If is enabled, the oldest DM files is d with the latest DM file to meet e configuration.
Step 4	end	Returns to pr	rivileged EXEC mode.
	Example:		
	Router(config-controller)# end		
		1	

	Command or Action	Purpose
Step 5	show cellular unit logs dm-log	(Optional) Displays DM log configuration and
	Example:	statistics.
	Router# show cellular 0/2/0 logs dm-log Integrated DM logging is on output path = Utility Flash filter = MC74xx generic - vl1026_Generic_GSM_WCDMA_LITE_IP-no-data-packets.sqf maximum log size = 0 maximum file size = 0 log rotation = disabled  33 packets sent to the modem, 4663 bytes, 0 errors 28521 packets received from the modem,	
	13500758 bytes, 0 input drops 28521 packets stored in utility flash, 13500758 bytes	
	current file size = 13500758 current log size = 13500758 total log size = 13500758 Utility Flash DM log files = (1) files	

#### **Example**

The following example shows how to:

- Specifies the maximum size of all DM log files that can be stored in bootflash or flash to 512 MB
- Specifies the maximum size of each DM log file to 32 MB
- Uses MC7xxx\_GPS\_Log.sqf DM log filter in the flash
- Enable rotation
- Enables DM log capturing

```
Router(config-controller) # controller cell 0/2/0
Router(config-controller) # lte modem dm-log filesize 512
Router(config-controller) # controller cell 0/2/0
Router(config-controller) # lte modem dm-log filesize 32
```

The following example shows how to specify the filter file for LTE:

```
Router(config-controller) # controller cell 0/2/0
Router(config-controller) # 1te modem dm-log filter flash:MC7xxx GPS Log.sqf
```

The following example shows how to enable DM log rotation for LTE:

```
Router(config-controller) \# controller cell 0/2/0 Router(config-controller) \# lte modem dm-log rotation
```

The following example shows how to specify the maximum log size for LTE:

```
Router(config-controller) # controller cell 0/2/0 Router(config-controller) # lte modem dm-log enable
```

The following example shows how to enable DM log rotation for LTE:

```
Router(config-controller)# controller cell 0/2/0
Router(config-controller)# end
```

The following example shows how to specify the maximum log size for LTE:

```
Router(config-controller)# controller cell 0/2/0
Router(config-controller)# lte modem dm-log size 1024
```

The following example shows how to enable DM log rotation for LTE:

```
Router(config-controller)# controller cell 0/2/0
Router(config-controller)# end
```

The following example shows what was configured on the router for DM log feature:

```
Router#show running-config | section controller controller Cellular 0/2/0 | the modem dm-log filter flash:MC7xxx_GPS_Log.sqf | the modem dm-log size 512 | the modem dm-log filesize 32 | the modem dm-log rotation | the modem dm-log enable | the modem dm-log size 1024
```

The following displays DM log configuration and statistics

```
Router#show cellular 0/2/0 logs dm-log
```

```
Integrated DM logging is on output path = Utility Flash filter = flash:MC7xxx_GPS_Log.sqf maximum log size = 536870912 maximum file size = 33554432 log rotation = enabled

32 packets sent to the modem, 3879 bytes, 0 errors 158324 packets received from the modem, 75971279 bytes, 0 input drops 158324 packets stored in utility flash, 75971279 bytes

current file size = 8863042 current log size = 75971279 total log size = 75971279 Utility Flash DM log files = (3) files end
```

The following shows the DM log files created:

```
Router#dir flash:dmlog*
```

```
Directory of bootflash:/dmlog*
```

Directory of bootflash:/

```
27 -rw- 33554069 Jun 7 2018 18:08:46 -08:00 dmlog-slot2-20180607-180628.bin 28 -rw- 33554168 Jun 7 2018 18:11:25 -08:00 dmlog-slot2-20180607-180846.bin 29 -rw- 14188544 Jun 7 2018 18:12:37 -08:00 dmlog-slot2-20180607-181125.bin 2885718016 bytes total (521891840 bytes free)

1te modem dm-log size 1024
```

TTI C.11 ' 1 1 1 1 / D.61

```
The following shows hot to disable/stop DM log capturing:
```

```
Router(config) #controller cellular 0/2/0
Router(config-controller) #no lte modem dm-log enable
Router(config-controller) #end
```

### **Enabling Modem Crashdump Collection**

Modem crashdump collection is useful in debugging firmware crash. To collect crash data, the modem has to be pre-configured so that it will stay in memdump mode after a crash. Memdump mode is a special boot-and-hold mode for the memdump utility to collect crash data.

For earlier releases, the crashdump collection required the PC to be connected to the router using a USB cable or a special RJ45-USB cable on a non-HSPA+7 3G module.

As part of the 3G and 4G serviceability enhancement, the crashdump collection utility is integrated into Cisco IOS.

To enable modem crashdump collection, perform the following steps.



Note

The integrated modem crashdump collection feature is supported only on 3G HSPA and LTE/5G based SKUs.

#### Before you begin

Ensure that the following prerequisites are met before attempting to enable crashdump logging:

- The modem needs to be provisioned for modem crashdump collection. Contact Cisco TAC for details.
- The modem should be in crash state. Run tests that will result in modem firmware crash. A "MODEM DOWN" message on the router console or syslog is indicative of modem firmware crash.



Note

After the modem firmware crashes, the modem is available for crashdump log collection only. Data calls cannot be made.

#### **Procedure**

	Command or Action	Purpose
Step 1	test { cell-cwan } <i>unit</i> modem-crashdump { on <i>location</i>   off }	Enables or disables modem crashdump collection.
	Example:	• cell-host
	Router# test cell-host 0/2/0 modem-crashdump on local_uf	—Keyword for fixed platform.
		• cell-cwan
		<ul> <li>Keyword for LTE on a modular inside platform.</li> </ul>
		• unit
		—For LTE module, this is the router slot, module slot, and port separated by slashes (for example, 0/2/0). For fixed platform, this is the number 0.
		• on

Command or Action	Purpose
	Enables crashdump log collection.
	• location
	—Specifies the destination URL where the modem crashdump logs will be stored.
	• off
	—Disables crashdump log collection.

### **Displaying Modem Log Error and Dump Information**

As part of the 3G serviceability enhancement, commands strings (at!err and at!gcdump) can be sent to the modem using Cisco IOS CLI rather than setting up a reverse telnet session to the cellular modem to obtain log error and dump information.

To obtain log error and dump information, perform the following steps.



Note

The modem log error and dump collection feature is supported only on 3G SKUs.

#### **Procedure**

	Command or Action	Purpose
Step 1	show cellular unit log error	Shows modem log error and dump information.
	Example:	
	Router# show cellular 0/2/0 log error	
Step 2	test cellular unit modem-error-clear	(Optional) Clears out the error and dump
	Example:	registers. By default, error and dump registers are not cleared out after a read. This command
	Router# test cellular 0/2/0 modem-error-clear	changes the operation so that registers are cleared once they are read. As a result, the AT command strings are changed to "at!errclr=-1" for CDMA and "at!err=0" for GSM modems.

### **Verifying the LTE/5G Router Information**

You can verify the configuration by using the following show commands:

#### show version

```
Router#sh ver
Cisco IOS XE Software, Version BLD_V166_THROTTLE_LATEST_20170622_080605_V16_6_0_237
Cisco IOS Software [Everest], ISR Software (ARMV8EB LINUX IOSD-UNIVERSALK9 IAS-M),
```

Experimental Version 16.6.20170622:072729 [v166\_throttle-/scratch/mcpre/BLD-BLD\_V166\_THROTTLE\_LATEST\_20170622\_080605 108] Copyright (c) 1986-2017 by Cisco Systems, Inc. Compiled Thu 22-Jun-17 03:39 by mcpre

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ROM: IOS-XE ROMMON

Router uptime is 2 hours, 16 minutes Uptime for this control processor is 2 hours, 18 minutes System returned to ROM by Reload Command System image file is "bootflash:c1100-universalk9 ias.BLD V166 THROTTLE LATEST 20170622 080605 V16 6 0 237.SSA.bin" Last reload reason: Reload Command

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: http://www.cisco.com/wwl/export/crypto/tool/stqrg.html

If you require further assistance please contact us by sending email to export@cisco.com.

Suite License Information for Module: 'esq'

\_\_\_\_\_\_ Suite Current Type Suite Next reboot Suite

Technology Package License Information:

Technology Technology-package Technology-p

Type Next reboot Technology-package

\_\_\_\_\_

cisco C1111-8PLTEAW (1RU) processor with 1464691K/6147K bytes of memory. Processor board ID FGL21071SK4 1 Virtual Ethernet interface

11 Gigabit Ethernet interfaces

2 Cellular interfaces

32768K bytes of non-volatile configuration memory.

```
4194304K bytes of physical memory.
6598655K bytes of flash memory at bootflash:.
978928K bytes of USB flash at usb0:.
0K bytes of WebUI ODM Files at webui:.
```

#### show platform

router# sh platform
Chassis type: C1111-8PLTELAWN

Slot	Type	State	Insert time (ago)
0 0/0 0/1 0/2 0/3 R0 F0	C1111-8PLTELAWN C1111-2x1GE C1111-ES-8 C1111-LTE ISR-AP1100AC-N C1111-8PLTELAWN C1111-8PLTELAWN PWR-12V	ok ok ok ok ok ok, active ok, active	00:04:56 00:02:41 00:02:40 00:02:41 00:02:41 00:04:56 00:04:56 00:04:30
Slot 0 R0 F0	CPLD Version 	Firmware Version	

#### show interfaces

```
router#sh interface cellular 0/2/0
Cellular0/2/0 is up, line protocol is up
  Hardware is LTE Adv CAT6 - Europe/North America Multimode LTE/DC-HSPA+/HSPA+/HSPA/UMTS/
  Internet address is 10.14.162.11/32
  MTU 1500 bytes, BW 50000 Kbit/sec, DLY 20000 usec,
     reliability 255/255, txload 1/255, rxload 1/255
  Encapsulation HDLC, loopback not set
  Keepalive not supported
  DTR is pulsed for 1 seconds on reset
  Last input never, output 00:00:42, output hang never
  Last clearing of "show interface" counters never
  Input queue: 0/375/0/0 (size/max/drops/flushes); Total output drops: 0
  Queueing strategy: fifo
  Output queue: 0/40 (size/max)
  5 minute input rate 0 bits/sec, 0 packets/sec
  5 minute output rate 0 bits/sec, 0 packets/sec
     5 packets input, 460 bytes, 0 no buffer
     Received 0 broadcasts (0 IP multicasts)
     0 runts, 0 giants, 0 throttles
     0 input errors, 0 CRC, 0 frame, 0 overrun, 0 ignored, 0 abort
     21 packets output, 1692 bytes, 0 underruns
     O output errors, O collisions, 8 interface resets
     0 unknown protocol drops
     {\tt 0} output buffer failures, {\tt 0} output buffers swapped out
     O carrier transitions
router#
```

# **Configuring Cellular Modem Link Recovery**

The cellular modem link recovery feature is disabled by default and it is recommended to enable the link recovery feature.

To enable or disable the cellular modem link recovery feature, if required, perform the following steps:

#### **Procedure**

	Command or Action	Purpose
Step 1	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 2	controller cellular unit	Enters cellular controller configuration mode.
	Example:	
	Router(config)# controller cellular 0/2/0	
Step 3	{lte} modem link-recovery disable   no lte   modem link-recoverydisable}	Enables or disables the cellular modem link recovery feature.
	Example:	Enables or disables the cellular modem link
	Router(config-controller) # lte modem	recovery feature.
	link-recovery disable	Once we enable link-recovery, the default Cisco
	Router(config-controller) # no lte modem	recommended values for link-recovery parameters are populated.
	link-recovery disable	
	Device#show run   sec controller Cellular 0/2/0 controller Cellular 0/2/0	We can change the values of link-recovery parameters from the default Cisco recommended values, by using cli for each parameter like in example.
	lte modem link-recovery rssi	<b>Note</b> Changing the default recommended
	onset-threshold -110 lte modem link-recovery monitor-timer 20	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	lte modem link-recovery wait-timer 10	impact ideal performance of
	lte modem link-recovery debounce-count 6	link-recovery feature.
	Example: Device#configure terminal Device(config)#controller Cellular 0/2/0 Device(config-controller)#lte modem link-recovery monitor-timer 30 Device(config-controller)#lte modem wait-timer 15 Device(config-controller)#lte modem debounce-count 8 Device(config-controller)#lte modem rssi onset-threshold -100	

	Command or Action	Purpose
Step 4	end	Exits the configuration mode and returns to the
	Example:	privileged EXEC mode.
	Router(config)# end	

# **Cellular Modem Link Recovery Parameters**

There are four configurable parameters to adjust the behavior of cellular link recovery. The default values optimized for the best performance of the feature and changing it is not recommended unless advised by Cisco.

The following table explains the link recovery parameters.:

**Table 3: Link Recovery Parameters** 

Parameter	Description
rssi onset-threshold	This parameter defines the RSSI value below which the link recovery feature triggers additional scrutiny to look for potential issues and take action if needed. The range of this parameter can be set from -90 dBm to -125 dBm. The recommended and default value is -110 dBm.
monitor-timer	This parameter determines how often link recovery looks for potential issues. The default value for this parameter is 20 seconds meaning that link recovery feature will be triggered every 20 seconds and look at certain parameters to determine if there is a potential issue. You can configure the monitor-timer range between 20 to 60 seconds. Increasing the monitor timer value above 20 seconds will increase the response time of the feature.
wait-timer and debounce-count	The wait-timer parameter is used in conjunction with the debounce-count parameter to perform more frequent, additional checks, once the link recovery feature has identified a potential issue that needs to be recovered from, with a modem power-cycle. The default value for wait-timer is 10 seconds and the default value for debounce- count is 6. With this setting, once link recovery has identified an inoperative modem state, it performs additional checks every 10 seconds, up to 6 times, to determine if the issue has been resolved without a modem power-cycle. Reducing the debounce-count and the wait-timer makes faster link recovery, while reducing them may increase the time for recovery. The configurable range for wait-timer is 5-60 seconds.

# **Verifying the Cellular Modem Link Recovery Configuration**

To determine if the cellular modem link recovery is enabled, use the **show controller cellularunit** command. In this example, the cellular modem link recovery feature related information is highlighted.

```
Router# show controller cellular 0/2/0Interface Cellular0/2/0
LTE Module - Multimode LTE/DC-HSPA+/HSPA+/HSPA/UMTS/EDGE/GPRS unit 2
Cellular Modem Configuration
Modem is recognized as valid
Power save mode is OFF
manufacture id = 0 \times 00001199
                                  product id = 0 \times 000068C0
Sierra Wireless unknown modem
Modem Uplink Speed = 50000 kbit.
Modem Downlink Speed = 300000 kbit.
GPS Feature = enabled
GPS Status = NMEA Disabled
GPS Mode = not configured
Cellular Dual SIM details:
-----
SIM 0 is present
SIM 1 is not present
\operatorname{SIM} 0 is active \operatorname{SIM}
Module Reload Statistics
Soft OIR reloads = 0
Hard\ OIR\ reloads = 0
Modem Management Statistics
Modem resets = 1
Modem timeouts = 0
Link recovery is ON
Registration check is ON
RSSI threshold value is -110 dBm
Monitor Timer value is 20 seconds
Wait Timer value is 10 seconds
Debounce Count value is 6
Link recovery count is 0
```

When the cellular modem link recovery occurs and modem is power cycled, you can see the %CELLWAN-2-MODEM\_DOWN message on the console logs and additionally there is a %CELLWAN-2-LINK\_RECOVERY message which indicates that action has been taken by the cellular modem link recovery feature.

Whenever the cellular modem link recovery has occurred, it updates the Modem timeouts counter under the Modem Management Statistics section of the show controller cellular unit command output. Modem parameters at the last timeout section has information that helps to identify the cause of the issue that triggered link recovery

In the following example log, the messages, modern time out counter, and modern parameters at the last time out are highlighted.

# \*Jul 19 17:15:18.980 PDT: %CELLWAN-2-LINK\_RECOVERY: Cellular 0/1/0: Cellular Modem has been power cycled

```
Device#show controller Cellular 0/2/0
Interface Cellular0/2/0
LTE Module - Multimode LTE/DC-HSPA+/HSPA+/HSPA/UMTS/EDGE/GPRS unit 2
Cellular Modem Configuration
_____
Modem is recognized as valid
Power save mode is OFF
manufacture id = 0 \times 00001199
                              product id = 0 \times 00006800
Sierra Wireless unknown modem
Modem Uplink Speed = 50000 kbit.
Modem Downlink Speed = 300000 kbit.
GPS Feature = enabled
GPS Status = NMEA Disabled
GPS Mode = not configured
Cellular Dual SIM details:
______
SIM 0 is present
SIM 1 is not present
SIM 0 is active SIM
Module Reload Statistics
Soft OIR reloads = 0
Hard\ OIR\ reloads = 0
______
Modem Management Statistics
_____
Modem resets = 1
Modem user initiated resets = 0
Modem user initiated power-cycles = 0
Modem timeouts = 1
Modem parameters at the last timeout:
    LTE first time attach State was No
Radio Interface Technology Mode was AUTO
 Operating Mode was Online
        RSSI was -0 dBm
        Packet switch domain status was Not Attached
        Registration state (EMM) was Not Registered
       Downlink traffic was not present
Link recovery is ON
Registration check is ON
RSSI threshold value is -110 dBm
Monitor Timer value is 20 seconds
Wait Timer value is 10 seconds
Debounce Count value is 6
```

# Configuration Examples for 3G and 4G Serviceability Enhancement

### **Example: Sample Output for the show cellular logs dm-log Command**

The following shows a sample output of the **show cellular logs dm-log** command:

```
Router# show cellular 0/2/0 logs dm-log
Integrated DM logging is on
filter = generic
maximum log size = 67108864
maximum file size = 20971520
log rotation = disabled
7 packets sent to the modem, 3232 bytes, 0 errors
75 packets received from the modem, 57123 bytes, 0 input drops
75 packets stored in file system, 57123 bytes, 0 errors, 0 aborts
2 max rcv queue size
current file size = 57123
current log size = 57123
total log size = 57123
DM log files: (1 files)
```

# Example: Sample Output for the show cellular logs modem-crashdump Command

The following shows a sample output of the **show cellular logs modem-crashdump** command:

```
Router# show cellular 0/2/0 logs modem-crashdump
Modem crashdump logging: off
Progress = 100%
Last known State = Getting memory chunks
Total consecutive NAKs = 0
Number of retries = 0
Memory Region Info:
1: Full SDRAM [Base:0x0, Length:0x2000000]
2: MDSP RAM A region [Base:0x91000000, Length:0x8000]
3: MDSP RAM B region [Base:0x91200000, Length:0x8000]
4: MDSP RAM C region [Base:0x91400000, Length:0xC000]
5: MDSP Register region [Base:0x91C00000, Length:0x28]
6: ADSP RAM A region [Base:0x70000000, Length:0x10000]
7: ADSP RAM B region [Base:0x70200000, Length:0x10000]
8: ADSP RAM C region [Base:0x70400000, Length:0xC000]
9: ADSP RAM I region [Base:0x70800000, Length:0x18000]
10: CMM Script [Base: 0x6A350, Length: 0x310]
Router#
```

# **Configuration Examples for LTE/5G**

### Example: Basic Cellular Interface Configuration: Cisco LTE/5G

The following example shows how to configure the cellular interface to be used as a primary and is configured as the default route:

```
Router# show running-config
interface Cellular 0/2/0
ip address negotiated
dialer in-band
dialer-group 1
ip route 172.22.1.10 255.255.255 cellular 0/2/0
dialer-list 1 protocol ip permit
```

### **Configuration Examples for Cisco LTE/5G**

The following example shows how to configure Cisco LTE/5G:

```
Router# show running-config
Building configuration...
Current configuration: 2991 bytes
! Last configuration change at 21:31:48 UTC Mon May 18 2015
version 15.5
service timestamps debug datetime msec
service timestamps log datetime msec
service internal
no platform punt-keepalive disable-kernel-core
platform shell
hostname C1111-LTEEA
boot-start-marker
logging buffered 10000000
no logging console
enable password lab
no aaa new-model
subscriber templating
multilink bundle-name authenticated
icense udi pid ISR4321/K9 sn FD0181701PZ
spanning-tree extend system-id
```

```
redundancy
mode none
controller Cellular 0/2/0
lte sim data-profile 16 attach-profile 16
 lte gps mode standalone
 lte gps nmea
 lte modem link-recovery disable
 interface GigabitEthernet0/0/1
 ip address 172.19.151.180 255.255.255.0
 ip nat outside
 negotiation auto
!
interface Cellular0/2/0
 ip address negotiated
 ip nat outside
 dialer in-band
 dialer idle-timeout 0
 dialer watch-group 1
 dialer-group 1
 pulse-time 1
interface Cellular0/2/1
no ip address
 shutdown
 dialer in-band
 pulse-time 1
interface Vlan1
no ip address
no ip nat service dns tcp
no ip nat service dns udp
ip nat inside source list 1 interface Cellular0/2/0 overload
ip forward-protocol nd
ip http server
no ip http secure-server
ip http max-connections 16
ip tftp source-interface GigabitEthernet0/0/1
ip dns server
ip route 0.0.0.0 0.0.0.0 Cellular0/2/0
ip route 223.255.254.0 255.255.255.0 1.3.0.1
access-list 1 permit 10.1.0.0 0.0.255.255
dialer watch-list 1 ip 8.8.8.8 255.255.255.255
dialer-list 1 protocol ip permit
snmp-server community public RO
snmp-server community private RW
snmp-server community lab RW
snmp-server host 1.3.66.144 public
snmp-server manager
control-plane
```

```
line con 0
exec-timeout 0 0
stopbits 1
line aux 0
exec-timeout 0 0
stopbits 1
line vty 0 4
login
transport input all
!
!
end
```

### Cellular Back-off: Example

The following example shows how to configure the cellular back-off feature to stop continuous session activation requests back to the router:

```
Router#show cell 0/2/0 all
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router#show cell 0/2/0 c n
Current System Time = Sun Jan 6 0:8:37 1980
Current Service Status = Normal
Current Service = Packet switched
Current Roaming Status = Roaming
Network Selection Mode = Automatic
Network = 123 456
Mobile Country Code (MCC) = 123
Mobile Network Code (MNC) = 456
Packet switch domain(PS) state = Attached
LTE Carrier Aggregation state = Deconfigured
Registration state (EMM) = Registered
EMM Sub State = Normal Service
Tracking Area Code (TAC) = 1801
Cell ID = 768001
Network MTU is not Available
Router#
Router#ping 192.192.187.254
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
*Dec 20 23:22:28.025: %CELLWAN-6-CELLULAR BACKOFF START: Cellular0/2/0: Cellular back-off
has started on PDN 0....
Success rate is 0 percent (0/5)
Router#
Router#ping 192.192.187.254
Type escape sequence to abort.
RouterSending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds
Router#show cell 0/2/0
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
```

```
Router Call end mode = 3GPP
Router Session disconnect reason type = 3GPP specification defined(6)
Session disconnect reason = Option unsubscribed(33)
Enforcing cellular interface back-off
Period of back-off = 1 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router#show cell 0/2/0 cn
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Router....
Success rate is 0 percent (0/5)
Router#
Router#ping 192.192.187.254
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Router....
Success rate is 0 percent (0/5)
Router#show cell 0/2/0 cping 192.192.187.254Type escape sequence to abort.
RouterSending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Router....
RouterSuccess rate is 0 percent (0/5)
Router#ping 192.192.187.254
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Success rate is 0 percent (0/5)
Router#ping 192.192.187.254sh cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
RouterCall end mode = 3GPP
RouterSession disconnect reason type = 3GPP specification defined(6)
RouterSession disconnect reason = Option unsubscribed(33)
RouterEnforcing cellular interface back-off
Period of back-off = 1 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router#
Router# sh cell 0/2/0 c ping 192.192.187.254
RouterType escape sequence to abort.
RouterSending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Router ....
Success rate is 0 percent (0/5)
Router#ping 192.192.187.254sh cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
 Call end mode = 3GPP
Session disconnect reason type = 3GPP specification defined(6)
Session disconnect reason = Option unsubscribed(33)
Enforcing cellular interface back-off
 Period of back-off = 1 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router#show cell 0/2/0 cping 192.192.187.254
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
```

```
Success rate is 0 percent (0/5)
Router#ping 192.192.187.254sh cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
 Call end mode = 3GPP
Session disconnect reason type = 3GPP specification defined(6)
Session disconnect reason = Option unsubscribed(33)
Enforcing cellular interface back-off
Period of back-off = 1 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router#
Router#
Router#show cell 0/2/0 cping 192.192.187.254
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Success rate is 0 percent (0/5)
Router#
Router#ping 192.192.187.254 sh cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
Call end mode = 3GPP
Session disconnect reason type = 3GPP specification defined(6)
Session disconnect reason = Option unsubscribed(33)
[Wed Dec 20 15:42:15.808 2017] Enforcing cellular interface back-off
Period of back-off = 5 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#show cell 0/2/0 c ping 192.192.187.254
Type escape sequence to abort.
Router Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Success rate is 0 percent (0/5)
Router#ping 192.192.187.254
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
RouterSuccess rate is 0 percent (0/2)
Router#show cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
Call end mode = 3GPP
Session disconnect reason type = 3GPP specification defined(6)
Router Session disconnect reason = Option unsubscribed(33)
Router Enforcing cellular interface back-off
Period of back-off = 10 minute(s)
Profile 4, Packet Session Status = INACTIVE
Router#show cell 0/2/0 cping 192.192.187.254
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
. . . . .
```

```
Success rate is 0 percent (0/5)
Router#show cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
Call end mode = 3GPP
Session disconnect reason type = 3GPP specification defined(6)
Router Session disconnect reason = Option unsubscribed(33)
Router Enforcing cellular interface back-off
Period of back-off = 15 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router#show cell 0/2/0 c
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Success rate is 0 percent (0/5)
Router# show cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
Router Call end mode = 3GPP
Router Session disconnect reason type = 3GPP specification defined(6)
Router Session disconnect reason = Option unsubscribed(33)
Router Enforcing cellular interface back-off
Router Period of back-off = 30 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router Router#show cell 0/2/0 cping 192.192.187.254
Type escape sequence to abort.
RouterSending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
. . . . .
Success rate is 0 percent (0/5)
Router#show cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
Call end mode = 3GPP
 Session disconnect reason type = 3GPP specification defined(6)
       Session disconnect reason = Option unsubscribed(33)
Enforcing cellular interface back-off
Period of back-off = 60 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#
Router#show cell 0/2/0
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
Success rate is 0 percent (0/5)
Router#ping 192.192.187.254sh cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
```

```
Call end mode = 3GPP
Session disconnect reason type = 3GPP specification defined(6)
Session disconnect reason = Option unsubscribed(33)
Enforcing cellular interface back-off
Period of back-off = 60 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 5. Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
Router#test cellu 0/2/0 modem-power-cylce
*Dec 21 18:45:00.469: %CELLWAN-4-MODEM RESTART IND: Cellular0/2/0 Modem restart User -
PowerCycle
Router[Cellular0/2/0]: NMEA streaming engine switched OFF
Router*Dec 21 18:45:02.478: %IOSXE-3-PLATFORM: R0/0: ngiolite: CWAN:FD close request from
Router *Dec 21 18:45:07.480: %IOSXE-3-PLATFORM: R0/0: ngiolite: update modem ctrl :
MODEM CTRL MSG RESET:
*Dec 21 18:45:10.591: %CELLWAN-2-MODEM DOWN: Modem in slot 0/2 is DOWN
*Dec 21 18:45:09.573: %IOSXE-2-PLATFORM: R0/0: kernel: cwan netmap rx complete:288:cwan eth0:
 urb status: -108
*Dec 21 18:45:09.574: %IOSXE-4-PLATFORM: R0/0: kernel: usb control msq failed (-19)
[Thu Dec 21 10:59:38.373 2017] *Dec 21 18:45:10.585: %IOSXE-3-PLATFORM: R0/0: ngiolite: SWI
modem Action:[remove] State[2]
*Dec 21 18:45:41.272: %IOSXE-4-PLATFORM: R0/0: kernel: usb control msg failed (-19)
*Dec 21 18:45:41.289: %IOSXE-4-PLATFORM: R0/0: kernel: usb 4-1: config 1 has an invalid
interface number: 8 but max is 4
*Dec 21 18:45:41.290: %IOSXE-4-PLATFORM: R0/0: kernel: usb 4-1: config 1 has an invalid
interface number: 10 but max is 4
*Dec 21 18:45:41.290: %IOSXE-4-PLATFORM: R0/0: kernel: usb 4-1: config 1 has no interface
*Dec 21 18:45:41.290: %IOSXE-4-PLATFORM: R0/0: kernel: usb 4-1: config 1 has no interface
number 4
Modem Power cycled successfully
Router#
*Dec 21 18:45:41.292: %IOSXE-2-PLATFORM: R0/0: kernel: cwan probe devpath usb-f2510000.usb3-1,
interface 8
*Dec 21 18:45:52.544: %IOSXE-4-PLATFORM: R0/0: kernel: QMIWDASetDataFormat 0
Router*Dec 21 18:45:52.544: %IOSXE-4-PLATFORM: R0/0: kernel: TE Enabled
*Dec 21 18:45:53.120: %IOSXE-2-PLATFORM: R0/0: kernel: cwan probe devpath usb-f2510000.usb3-1,
interface 10
*Dec 21 18:45:54.336: %IOSXE-4-PLATFORM: R0/0: kernel: QMIWDASetDataFormat 0
Router*Dec 21 18:45:54.336: %IOSXE-4-PLATFORM: R0/0: kernel: TE Enabled
*Dec 21 18:45:54.910: %IOSXE-3-PLATFORM: R0/0: ngiolite: SWI modem Action:[add] State[1]
*Dec 21 18:46:54.654: %CELLWAN-6-CELLULAR BACKOFF STOP: Cellular0/2/0: Cellular back-off
has stopped on PDN 0
*Dec 21 18:48:04.653: %CELLWAN-2-MODEM UP: Modem in slot 0/2 is now UP
[Cellular0/2/0]: NMEA streaming engine switched ON
*Dec 21 18:48:09.875: %CELLWAN-2-MODEM RADIO: Cellular0/2/0 Modem radio has been turned on
Router#
Router#show cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
Profile 4, Packet Session Status = INACTIVE
Profile 5, Packet Session Status = INACTIVE
Profile 6, Packet Session Status = INACTIVE
Profile 7, Packet Session Status = INACTIVE
Profile 8, Packet Session Status = INACTIVE
Profile 16. Packet Session Status = INACTIVE
```

```
Router#show cell 0/2/0 c
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 192.192.187.254, timeout is 2 seconds:
*Dec 21 18:48:59.957: %CELLWAN-6-CELLULAR BACKOFF START: Cellular0/2/0: Cellular back-off
has started on PDN 0....
Success rate is 0 percent (0/5)
Router#ping 192.192.187.254sh cell 0/2/0 c
Profile 1, Packet Session Status = INACTIVE
Profile 2, Packet Session Status = INACTIVE
Profile 3, Packet Session Status = INACTIVE
 Call end mode = 3GPP
Session disconnect reason type = 3GPP specification defined(6)
Router Session disconnect reason = Option unsubscribed(33)
Router Enforcing cellular interface back-off
Period of back-off = 1 minute(s)
Profile 4, Packet Session Status = INACTIVE
Profile 5, Packet Session Status = INACTIVE
Profile 16, Packet Session Status = INACTIVE
```

### **Example: GRE Tunnel over Cellular Interface Configuration**

The following example shows how to configure the static IP address when a GRE tunnel interface is configured with **ip address unnumbered** *cellular interface*:



Note

The GRE tunnel configuration is supported only if the service providers provide a public IP address on the LTE interface.



Note

For service providers using a private IP address, the point-to-point static GRE tunnel cannot be set up with a private IP address at one end and a public IP address on the other end.

```
interface Tunnel2
ip unnumbered <internal LAN interface GEO/O etc.>
tunnel source CellularO/2/O
tunnel destination a.b.c.d
interface CellularO/2/O
ip address negotiated
no ip mroute-cache
dialer in-band
dialer-group 1
```

### Example: LTE/5G as Backup with NAT and IPSec

The following example shows how to configure the LTE/5G on the router as backup with NAT and IPsec:

The receive and transmit speeds cannot be configured. The actual throughput depends on the cellular network service.

For service providers using a private IP address, use the **crypto ipsec transform-set esp** command (that is, esp-aes esp-sha256-hmac...).

```
ip dhcp excluded-address 10.4.0.254
ip dhcp pool lan-pool
   network 10.4.0.0 255.255.0.0
   dns-server 10.4.0.254
   default-router 10.4.0.254
crypto isakmp policy 1
encr 3des
authentication pre-share
crypto isakmp key address a.b.c.d
crypto ipsec transform-set ah-sha-hmac esp-3des
crypto map gsml 10 ipsec-isakmp
set peer a.b.c.d
set transform-set
match address 103
interface ATM0/2/0
no ip address
ip virtual-reassembly
load-interval 30
no atm ilmi-keepalive
dsl operating-mode auto
interface ATM0/2/0.1 point-to-point
backup interface Cellular0/2/0
ip address negotiated
ip mtu 1492
ip nat outside
ip virtual-reassembly
encapsulation ppp
load-interval 30
dialer pool 2
dialer-group 2
ppp authentication chap callin
ppp chap hostname cisco@dsl.com
ppp chap password 0 cisco
ppp ipcp dns request
crypto map gsm1
ip nat outside
ip virtual-reassembly
no snmp trap link-status
pvc 0/35
 pppoe-client dial-pool-number 2
interface Cellular0/2/0
ip address negotiated
ip nat outside
ip virtual-reassembly
no ip mroute-cache
dialer in-band
dialer idle-timeout 0
dialer-group 1
crypto map gsm1
```

```
interface Vlan1
description used as default gateway address for DHCP clients
ip address 10.4.0.254 255.255.0.0
ip nat inside
ip virtual-reassembly
ip local policy route-map track-primary-if
ip route 0.0.0.0 0.0.0.0 Dialer2 track 234
ip route 0.0.0.0 0.0.0.0 Cellular0/3/0 254
ip nat inside source route-map nat2cell interface Cellular0/2/0 overload
ip nat inside source route-map nat2dsl overload
ip sla 1
icmp-echo 2.2.2.2 source
 timeout 1000
frequency 2
ip sla schedule 1 life forever start-time now
access-list 1 permit any
access-list 101 deny ip 10.4.0.0 0.0.255.255 10.0.0.0 0.255.255.255
access-list 101 permit ip 10.4.0.0 0.0.255.255 any
access-list 102 permit icmp any host 2.2.2.2
access-list 103 permit ip 10.4.0.0 0.0.255.255 10.0.0.0 0.255.255.255
dialer-list 1 protocol ip list 1
dialer-list 2 protocol ip permit
route-map track-primary-if permit 10
match ip address 102
route-map nat2dsl permit 10
match ip address 101
route-map nat2cell permit 10
match ip address 101
match interface Cellular0/2/0
exec-timeout 0 0
login
modem InOut
```

### **Example: SIM Configuration**

### **Locking the SIM Card**

The following example shows how to lock the SIM. The italicized text in this configuration example is used to indicate comments and are not be seen when a normal console output is viewed.

```
Router# sh cellular 0/2/0 security

Card Holder Verification (CHV1) = Disabled

SIM Status = OK

SIM User Operation Required = None

Number of CHV1 Retries remaining = 3

Router# !! SIM is in unlocked state.!

Router# cellular 0/2/0 lte sim lock 1111

!!!WARNING: SIM will be locked with pin=1111(4).

Do not enter new PIN to lock SIM. Enter PIN that the SIM is configured with.

Call will be disconnected!!!

Are you sure you want to proceed?[confirm]
```

```
Router#
Apr 26 19:35:28.339: %CELLWAN-2-MODEM_DOWN: Modem in NIM slot 0/2 is DOWN
Apr 26 19:35:59.967: %CELLWAN-2-MODEM_UP: Modem in NIM slot 0/2 is now UP
Router#
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Enabled
SIM Status = Locked
SIM User Operation Required = Enter CHV1
Number of CHV1 Retries remaining = 3
Router# !! SIM is in locked state.!
```

#### Unlocking the SIM Card

The following example shows how to unlock the SIM. The italicized text throughout this configuration example is used to indicate comments and will not be seen when a normal console output is viewed.

```
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Enabled
SIM Status = Locked
SIM User Operation Required = Enter CHV1
Number of CHV1 Retries remaining = 3
Router# !! SIM is in locked state.!
Router# cellular 0/2/0 lte sim unlock 1111
!!!WARNING: SIM will be unlocked with pin=1111(4).
Do not enter new PIN to unlock SIM. Enter PIN that the SIM is configured with.
Call will be disconnected!!!
Are you sure you want to proceed?[confirm]
Router#
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Disabled
SIM Status = OK
SIM User Operation Required = None
Number of CHV1 Retries remaining = 3
Router# !! SIM is in unlocked state.!
```

#### **Automatic SIM Authentication**

The following example shows how to configure automatic SIM authentication. The italicized text throughout this configuration example is used to indicate comments and will not be seen when a normal console output is viewed.

```
Router# show cellular 0/2/0 security
Card Holder Verification (CHV1) = Disabled
SIM Status = OK
SIM User Operation Required = None
Number of CHV1 Retries remaining = 3
Router# !! SIM is in unlocked state.!Router# cellular 0/2/0 lte sim lock 1111
!!!WARNING: SIM will be locked with pin=1111(4).
Do not enter new PIN to lock SIM. Enter PIN that the SIM is configured with.
Call will be disconnected!!!
Are you sure you want to proceed?[confirm]
Router#
Apr 26 21:22:34.555: %CELLWAN-2-MODEM DOWN: Modem in NIM slot 0/2 is DOWN
Apr 26 21:23:06.495: %CELLWAN-2-MODEM UP: Modem in NIM slot 0/2 is now UP
Router#
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Enabled
SIM Status = Locked
SIM User Operation Required = Enter CHV1
Number of CHV1 Retries remaining = 3
Router# !! SIM is in locked state. SIM needs to be in locked state for SIM authentication
```

```
to ! work.!Router#
Router# configure terminal
Enter configuration commands, one per line. End with CNTL/Z.
Router(config) # controller cellular 0/2/0
Router(config-controller) # lte sim authenticate 0 1111
CHV1 configured and sent to modem for verification
Router(config-controller) # end
Router#
Apr 26 21:23:50.571: %SYS-5-CONFIG I: Configured from console by console
Router#
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Enabled
SIM Status = OK
SIM User Operation Required = None
Number of CHV1 Retries remaining = 3
Router#!! SIM is now in locked state but it can be used for connectivity since authentication
 is ! good. Authentication can be saved in the router configuration so that when you boot
up ! the router with the same locked SIM, connection can be established with the correct !
 Cisco IOS configuration.!
```

#### **Changing the PIN Code**

The following example shows how to change the assigned PIN code. The italicized text throughout this configuration example is used to indicate comments and will not be seen when a normal console output is viewed.

```
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Disabled
SIM Status = OK
SIM User Operation Required = None
Number of CHV1 Retries remaining = 3
Router#!! SIM is in unlocked state.!Router#
Router# cellular 0/2/0 lte sim lock 1111
!!!WARNING: SIM will be locked with pin=1111(4).
Do not enter new PIN to lock SIM. Enter PIN that the SIM is configured with.
Call will be disconnected!!!
Are you sure you want to proceed?[confirm]
Router#
Apr 26 21:58:11.903: %CELLWAN-2-MODEM DOWN: Modem in NIM slot 0/2 is DOWN
Apr 26 21:58:43.775: %CELLWAN-2-MODEM UP: Modem in NIM slot 0/2 is now UP
Router#
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Enabled
SIM Status = Locked
SIM User Operation Required = Enter CHV1
Number of CHV1 Retries remaining = 3
Router#!! SIM is in locked state. SIM needs to be in locked state to change its PIN.!Router#
Router# cellular 0/2/0 lte sim change-pin 1111 0000
!!!!WARNING: SIM PIN will be changed from:1111(4) to:0000(4)
Call will be disconnected. If old PIN is entered incorrectly in 3 attempt(s), SIM will be
blocked!!!
Are you sure you want to proceed?[confirm]
Resetting modem, please wait...
CHV1 code change has been completed. Please enter the new PIN in controller configuration
for verfication
Router#
Apr 26 21:59:16.735: %CELLWAN-2-MODEM DOWN: Modem in NIM slot 0/2 is DOWN
Apr 26 21:59:48.387: %CELLWAN-2-MODEM UP: Modem in NIM slot 0/2 is now UP
Router#
Router# sh cellular 0/2/0 security
Card Holder Verification (CHV1) = Enabled
```

```
SIM Status = Locked
SIM User Operation Required = Enter CHV1
Number of CHV1 Retries remaining = 3
Router#!! SIM stays in locked state, as expected, but with new PIN.!Router# cellular 0/2/0
lte sim unlock 0000
!!!WARNING: SIM will be unlocked with pin=0000(4).
Do not enter new PIN to unlock SIM. Enter PIN that the SIM is configured with.
Call will be disconnected!!!
Are you sure you want to proceed?[confirm]
Router#
Router# show cellular 0/2/0 security
Card Holder Verification (CHV1) = Disabled
STM Status = OK
SIM User Operation Required = None
Number of CHV1 Retries remaining = 3
Router#!! Unlock with new PIN is successful. Hence, changing PIN was successful.!
```

#### **Configuring an Encrypted PIN**

The following example shows how to configure automatic SIM authentication using an encrypted PIN. The italicized text throughout this configuration example is used to indicate comments and will not be seen when a normal console output is viewed.

```
Router# configure terminal
Enter configuration commands, one per line. End with CNTL/Z.
Router(config)# service password-encryption
Router(config)# username SIM privilege 0 password 1111
Router(config)# do sh run | i SIM
username SIM privilege 0 password 7 055A575E70.!! Copy the encrypted level 7 PIN. Use this scrambled PIN in the SIM authentication! command.!

Router(config)# controller cellular 0/2/0
Router(config-controller)# lte sim authenticate 7 055A575E70
CHV1 configured and sent to modem for verification
Router(config-controller)# exit
Router(config)# no username SIM
Router(config)# end
May 14 20:20:52.603: %SYS-5-CONFIG I: Configured from console by console
```

# **Upgrading the Modem Firmware**

The following table describes the Sierra Wireless modems that are supported on Cisco LTE/5G. The firmware for the modem is upgradable using Cisco IOS commands. The firmware is a Crossword Express (cwe) file and can be downloaded from the wireless software download page on Cisco.com.



Note

Firmware upgrade is supported on utility flash.

Use only Cisco certified firmware. Using a firmware version not certified by Cisco may impact the wireless service provider network adversely.



Caution

Do not disconnect power or switch the router off during the firmware upgrade process. This may result in permanent modem failure.



Note

Firmware downgrade is not supported.

#### Table 4: Modem SKUs

SKU	Modem	Firmware	Release
EHWIC-4G-LTE-A	MC7700	MC7700	Cisco 16.6.1 or Later

# **Upgrading the Modem Firmware Manually With CLI**

#### **Procedure**

	Command or Action	Purpose
Step 1	Go to the Cisco Wireless WAN software download website at: http://software.cisco.com/download/navigator.html	Provides access to Cisco Wireless WAN software downloads page to select the firmware for Cisco LTE/5G.
		Note This website is only available to registered Cisco.com users.
Step 2	On the Cisco Wireless WAN software page, go to <b>Products</b> -> <b>Cisco Interfaces and Modules</b> -> <b>Cisco High-Speed WAN interface Cards</b> and select your product from the list of available cards.	Select your product for firmware upgrade.
Step 3	Select and download the appropriate firmware.	Download the modem firmware file to flash memory on the router.
Step 4	terminal monitor  Example:  Router# terminal monitor	Enables the logging console in privileged EXEC mode.
Step 5	microcode reload cellular pa-bay slot modem-provision [flash: <firmware_directory_name>]  Example:  Router# microcode reload cellular 0 2 modem-provision bootflash:/<firmware directory=""></firmware></firmware_directory_name>	<ul> <li>Initiates the firmware upgrade process.</li> <li>pa-bay—Use 0 for LTE/5G.</li> <li>slot—For LTE/5G, slot number, 0 to 3, where the LTE/5G is plugged in.</li> <li>For remote download, you can transfer this using the wireless link from Cisco.com onto flash.</li> </ul>
Step 6	show cellular 0/2/0 hardware	Verifies the firmware upgrade process.
	Example:	

Command or Action	Purpose
Router# show cellular 0 hardware Modem Firmware built = 2016/06/30 10:54:05 Hardware Version = 1.0	
Device Model ID: EM7455	

#### **EM74xx Manual Modem Firmware Upgrade: Example**

```
Router# sh cellu 0/2/0 hardware
Modem Firmware Version = SWI9X30C 02.20.03.00
Modem Firmware built = 2016/06/30 10:54:05
Hardware Version = 1.0
Device Model ID: EM7455
International Mobile Subscriber Identity (IMSI) = <imsi>
International Mobile Equipment Identity (IMEI) = <imei>
Integrated Circuit Card ID (ICCID) = <iccid>
Mobile Subscriber Integrated Services
Digital Network-Number (MSISDN) =
Modem Status = Modem Online
Current Modem Temperature = 44 deg C
PRI SKU ID = 1102526, PRI version = 002.020 000, Carrier = AT&T
OEM PRI version = 006
Router#cd fw 22 vzw
Router#dir
Directory of bootflash:/fw 22 vzw/
                    64389490 Jun 30 2000 10:21:29 +00:00 74XX 02.20.03.22.cwe
227586 -rw-
227587 -rw-
                      16951 Jun 30 2000 10:22:10 +00:00
7455 02.20.03.22 Verizon 002.026 000.nvu
6816092160 bytes total (5965422592 bytes free)
Router#cd
Router#microcode reload cellular 0 2 modem-provision bootflash:/fw 22 vzw/
Reload microcode? [confirm]
Log status of firmware download in router flash?[confirm]
Firmware download status will be logged in bootflash: fwlogfile
Microcode Reload Process launched for cwan slot/bay =0/2; hw type=0x102download option = 0
Router#Success !! send FW Upgrade command to card
The interface will be Shut Down for Firmware Upgrade
This will terminate any active data connections.
*******
Modem will be upgraded!
Upgrade process will take up to 15 minutes. During
 this time the modem will be unusable.
Please do not remove power or reload the router during
the upgrade process.
*Jul 6 10:19:34.701: %LINK-5-CHANGED: Interface Cellular0/2/0, changed state to
administratively down
*Jul 6 10:19:34.701: %LINK-5-CHANGED: Interface Cellular0/2/1, changed state to
administratively down
FIRMWARE INFO BEFORE UPGRADE:
Modem Device ID: EM7455 MODEM F/W Boot Version: SWI9X30C 02.20.03.00
Modem F/W App Version: SWI9X30C 02.20.03.00 Modem SKU ID: 1102526
Modem Package Identifier:
                          Modem Carrier String: 4
```

```
Modem PRI Ver: 000.006
                          Modem Carrier Name: ATT
Modem Carrier Revision: 002.020 000
FW UPGRADE: Modem needs CWE, PRI
*Jul 6 10:19:57.978: %CELLWAN-2-MODEM DOWN: Modem in NIM slot 0/2 is DOWN
FW UPGRADE: Upgrade begin at Thu Jul 6 10:20:01 2000
FW UPGRADE: Upgrade end at Thu Jul 6 10:21:14 2000
FW UPGRADE: Firmware upgrade success.....
FW UPGRADE: Waiting for modem to become online
_____
FIRMWARE INFO AFTER UPGRADE:
Modem Device ID: EM7455 MODEM F/W Boot Version: SWI9X30C 02.20.03.22
Modem F/W App Version: SWI9X30C 02.20.03.22 Modem SKU ID: 1102526
Modem Package Identifier: Modem Carrier String: 5
Modem PRI Ver: 000.006 Modem Carrier Name: VERIZON
Modem Carrier Revision: 002.026 000
F/W Upgrade: Firmware Upgrade has Completed Successfully
*Jul 6 10:21:55.275: %CELLWAN-2-MODEM RADIO: Cellular0/2/0 Modem radio has been turned on
*Jul 6 10:21:57.276: %LINK-3-UPDOWN: Interface Cellular0/2/0, changed state to down
*Jul 6 10:21:57.277: %LINK-3-UPDOWN: Interface Cellular0/2/1, changed state to down
Router#
Router# sh cellu 0/2/0 hardware
Modem Firmware Version = SWI9X30C 02.20.03.22
Modem Firmware built = 2016/10/11 16:03:14
Hardware Version = 1.0
Device Model ID: EM7455
International Mobile Subscriber Identity (IMSI) = <imsi>
International Mobile Equipment Identity (IMEI) = <imei>
Integrated Circuit Card ID (ICCID) = <iccid>
Mobile Subscriber Integrated Services
Digital Network-Number (MSISDN) = <msisdn>
Modem Status = Modem Online
Current Modem Temperature = 0 deg C
PRI SKU ID = 1102526, PRI version = 002.026 000, Carrier = Verizon
OEM PRI version = 006
```

### Configuring dm-log to Utility Flash: Example

```
Router(config) #controller cellular 0/2/0
Router(config-controller) #lte modem dm-log enable
Router(config-controller)#
*May 8 17:57:09.905: %SYS-5-CONFIG I: Configured from console by console
Router#
Router#sh cell 0/2/0 log dm-log
Integrated DM logging is on
output path = Utility Flash
filter = bootflash:v11026 Generic GPS.sqf
maximum log size = 0
maximum file size = 0
log rotation = disabled
32 packets sent to the modem, 4021 bytes, 0 errors
23668 packets received from the modem, 11131720 bytes, 0 input drops
23668 packets stored in utility flash, 11131720 bytes
current file size = 11131720
current log size = 11131720
total log size = 11131720
Utility Flash DM log files: (1) files
```

# **SNMP MIBs**



Note

It is recommended that you configure SNMP V3 with authentication/privacy when implementing SNMP SET operation.

The following Simple Management Network Protocol (SNMP) MIBs are supported on Cisco LTE/5G:

- IF-MIB
- ENTITY-MIB
- CISCO-WAN-3G-MIB
- CISCO-WAN-CELL-EXT-MIB

For the CISCO-WAN-3G-MIB, the following tables and sub-tables are supported for 3G and LTE technologies:

- ciscoWan3gMIB(661)
- ciscoWan3gMIBNotifs(0)
- ciscoWan3gMIBObjects(1)
- c3gWanCommonTable(1)
- c3gWanGsm(3)
- c3gGsmIdentityTable(1)
- c3gGsmNetworkTable(2)
- c3gGsmPdpProfile(3)
- c3gGsmPdpProfileTable(1)
- c3gGsmPacketSessionTable(2)
- c3gGsmRadio(4)
- c3gGsmRadioTable(1)
- c3gGsmSecurity(5)
- c3gGsmSecurityTable(1)

For the CISCO-WAN-CELL-EXT-MIB, the following tables and sub-tables are supported for LTE technology only:

- ciscoWanCellExtMIB(817)
- ciscoWanCellExtMIBNotifs(0)
- ciscoWanCellExtMIBObjects(1)
- ciscoWanCellExtLte(1)

- cwceLteRadio(1)
- cwceLteProfile(2)

You can download the MIBs from the Cisco MIB Locator at http://www.cisco.com/go/mibs.

### **SNMP LTE/5G Configuration: Example**

The following example describes how to configure 3G 4G MIB trap on the router:

```
controller Cellular 0/2/0
lte event rssi onset mib-trap All-lte
lte event rssi onset threshold -100
lte event rssi abate mib-trap All-lte
lte event rssi abate threshold -90
lte event temperature onset mib-trap
lte event temperature onset threshold 55
lte event temperature abate mib-trap
lte event temperature abate threshold 50
lte event modem-state mib-trap all
lte event service mib-trap
lte event network mib-trap
lte event connection-status mib-trap All-lte
lte event rsrp onset mib-trap All-lte
lte event rsrp onset threshold -85
lte event rsrp abate mib-trap All-lte
lte event rsrp abate threshold -80
lte event rsrq onset mib-trap All-lte
lte event rsrq onset threshold -8
lte event rsrq abate mib-trap All-lte
lte event rsrq abate threshold -6
```

The following example describes how to configure SNMP capability on the router:

```
snmp-server group neomobilityTeam v3 auth notify 3gView
snmp-server view 3gView ciscoWan3gMIB included
snmp-server community neomobility-test RW snmp-server community public RW
snmp-server enable traps c3g
snmp server enable traps LTE
snmp-server host 172.19.153.53 neomobility c3g snmp-server host 172.19.152.77 public c3g
snmp-server host 172.19.152.77 public udp-port 6059
```

The following example describes how to configure an external host device to communicate with the router through SNMP:

```
setenv SR_MGR_CONF_DIR /users/<userid>/mibtest
setenv SR_UTIL_COMMUNITY neomobility-test
setenv SR_UTIL_SNMP_VERSION -v2c
setenv SR_TRAP_TEST_PORT 6059
```

# **Troubleshooting**

This section provides the essential information and resources available for troubleshooting the Cisco LTE/5G feature.

### **Verifying Data Call Setup**

To verify the data call setup, follow these steps:

- 1. After you create a modem data profile using the cellular profile create command and configuring DDR on the cellular interface, send a ping from the router to a host across the wireless network.
- 2. If the ping fails, debug the failure by using the following debug and show commands:
- 3. debug chat
- 4. debug modem
- 5. debug dialer
- 6. show cellular all
- 7. show controller cell0/2/0
- 8. show interface cellular
- 9. show running-config
- 10. show ip route
- 11. show platform
- 12. Save the output from these commands and contact your system administrator.

### **Checking Signal Strength**

If the Received Signal Strength Indication (RSSI) level is very low (for example, if it is less than –110 dBm), follow these steps:

#### **Procedure**

	Command or Action	Purpose
Step 1	Check the antenna connection. Make sure the TNC connector is correctly threaded and tightened.	
Step 2	If you are using a remote antenna, move the antenna cradle and check if the RSSI has improved.	
Step 3	Contact your wireless service provider to verify if there is service availability in your area.	

### **Verifying Service Availability**

The following is a sample output for the **show cellular all** command for a scenario where the antenna is disconnected and a modem data profile has not been created.

Router# show cellular 0/2/0 all

```
Hardware Information
Modem Firmware Version = SWI9X30C 02.20.03.00
Modem Firmware built = 2016/06/30 10:54:05
Hardware Version = 1.0
Device Model ID: EM7455
International Mobile Subscriber Identity (IMSI) = 123456000031546
International Mobile Equipment Identity (IMEI) = 356129070052334
Integrated Circuit Card ID (ICCID) = 8949001508130031546
Mobile Subscriber Integrated Services
Digital Network-Number (MSISDN) =
Modem Status = Modem Online
Current Modem Temperature = 42 deg C
PRI SKU ID = 1102526, PRI version = 002.017 000, Carrier = Generic
OEM PRI version = 002
Profile Information
______
Profile 1 = ACTIVE* **
_____
PDP Type = IPv4v6
PDP address = 29.29.29.196
Access Point Name (APN) = broadband
Authentication = None
       Primary DNS address = 8.0.0.8
       Secondary DNS address = 8.8.4.4
       Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
       Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 2 = ACTIVE
PDP Type = IPv4v6
PDP address = 21.21.21.206
Access Point Name (APN) = basic
{\tt Authentication} \, = \, {\tt None}
       Primary DNS address = 171.70.168.183
       Secondary DNS address = 8.8.8.8
       Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
       Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 3 = INACTIVE
_____
PDP Type = IPv4
Access Point Name (APN) = mpdn
Authentication = None
Profile 4 = INACTIVE
_____
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = None
Profile 5 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = cisco.gw4.vzwentp
Authentication = None
Profile 6 = INACTIVE
PDP Type = IPv4
```

```
Access Point Name (APN) = mobility-de1
Authentication = None
Profile 7 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mobility-de2
Authentication = None
Profile 8 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = None
Profile 9 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mpdndt-qos
Authentication = None
Profile 10 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mobility-de2
Authentication = None
Profile 11 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = None
Profile 12 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = wfqos
Authentication = CHAP
Username: ipv4v6
Password:
Profile 13 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = CHAP
Username: ipv4v6
Password:
Profile 14 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = mobility-de2
Authentication = CHAP
Username: ipv4v6
Password:
Profile 15 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = aaaauth
Authentication = CHAP
Username: ipv4v6
Password:
```

```
Profile 16 = INACTIVE
PDP Type = IPv4
Access Point Name (APN) = broadband
Authentication = CHAP
Username: ipv4v6
Password:
 * - Default profile
 ** - LTE attach profile
Configured default profile for active SIM 0 is profile 1.
Data Connection Information
______
Profile 1, Packet Session Status = ACTIVE
       Cellular0/2/0:
       Data Packets Transmitted = 198 , Received = 209
       Data Transmitted = 14410 bytes, Received = 24882 bytes
       IP address = 29.29.29.196
       Primary DNS address = 8.0.0.8
       Secondary DNS address = 8.8.4.4
       Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
       Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 2, Packet Session Status = ACTIVE
       Cellular0/2/1:
       Data Packets Transmitted = 12 , Received = 13
       Data Transmitted = 1200 bytes, Received = 1144 bytes
       IP address = 21.21.21.206
       Primary DNS address = 171.70.168.183
       Secondary DNS address = 8.8.8.8
       Primary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8888
       Secondary DNS IPV6 address = 2001:4860:4860:0:0:0:0:8844
Profile 3, Packet Session Status = INACTIVE
Profile 4, Packet Session Status = INACTIVE
Profile 5, Packet Session Status = INACTIVE
Profile 6, Packet Session Status = INACTIVE
Profile 7, Packet Session Status = INACTIVE
Profile 8, Packet Session Status = INACTIVE
Profile 9, Packet Session Status = INACTIVE
Profile 10, Packet Session Status = INACTIVE
Profile 11, Packet Session Status = INACTIVE
Profile 12, Packet Session Status = INACTIVE
Profile 13, Packet Session Status = INACTIVE
Profile 14, Packet Session Status = INACTIVE
Profile 15, Packet Session Status = INACTIVE
Profile 16. Packet Session Status = INACTIVE
Network Information
Current System Time = Tue Jan 8 23:24:22 1980
*Jun 19 06:13:14.665: %IOSXE OIR-6-INSSPA: SPA inserted in sCurrent Service Status = Normal
Current Service = Packet switched
Current Roaming Status = Roaming
Network Selection Mode = Automatic
Network = 123 456
Mobile Country Code (MCC) = 123
Mobile Network Code (MNC) = 456
```

```
Packet switch domain(PS) state = Attached
LTE Carrier Aggregation state = Deconfigured
Registration state (EMM) = Registered
EMM Sub State = Normal Service
Tracking Area Code (TAC) = 1801
Cell ID = 768001
Network MTU is not Available
Radio Information
______
Radio power mode = online
LTE Rx Channel Number = 2000
LTE Tx Channel Number = 20000
LTE Band = 4
LTE Bandwidth = 10 MHz
Current RSSI = -71 dBm
Current RSRP = -95 dBm
Current RSRQ = -7 dB
Current SNR = 26.4 dB
Physical Cell Id = 12
Number of nearby cells = 1
Idx
      PCI (Physical Cell Id)
_____
             12
Radio Access Technology(RAT) Preference = LTE
Radio Access Technology (RAT) Selected = LTE
Modem Security Information
______
Active SIM = 0
SIM switchover attempts = 0
Card Holder Verification (CHV1) = Disabled
SIM Status = OK
SIM User Operation Required = None
Number of CHV1 Retries remaining = 3
Cellular Firmware List
_____
 Idx Carrier FwVersion
                            PriVersion
                                        Status
               02.20.03.00 002.019 000 Inactive
   ATT
               02.20.03.00 002.017 000 Active
2 GENERIC
 3 SPRINT
              02.20.03.22 002.020 000 Inactive
              02.20.03.00 002.018_000 Inactive
 4
   TELSTRA
   VERIZON
               02.20.03.22 002.026 000 Inactive
Firmware Activation mode: AUTO
GPS Information
_____
GPS Info
GPS Feature: enabled
GPS Mode Configured: not configured
GPS Status: NMEA Disabled
SMS Information
_____
Incoming Message Information
SMS stored in modem = 0
SMS archived since booting up = 0
Total SMS deleted since booting up = 0
Storage records allocated = 25
```

```
Storage records used = 0
Number of callbacks triggered by SMS = 0
Number of successful archive since booting up = 0
Number of failed archive since booting up = 0
Outgoing Message Information
Total SMS sent successfully = 0
Total SMS send failure = 0
Number of outgoing SMS pending = 0
Number of successful archive since booting up = 0
Number of failed archive since booting up = 0
Last Outgoing SMS Status = SUCCESS
Copy-to-SIM Status = 0x0
Send-to-Network Status = 0x0
Report-Outgoing-Message-Number:
  Reference Number =
  Result Code =
                        0 \times 0
  Diag Code =
                       0x0 0x0 0x0 0x0 0x0
SMS Archive URL =
Error Information
_____
This command is not supported on 4G modems.
Modem Crashdump Information
Modem crashdump logging: off
```

### **Successful Call Setup**

The following is a sample output when a call is set up. It shows a received IP address from the network. Call setup is successful and data path is open.

```
debug dialer debug cellular 0/2/0 messages callcontrol
```

### **Modem Troubleshooting Using Integrated Modem DM Logging**

As part of the 3G and 4G serviceability enhancement in Cisco IOS Release 15.2(4)M2 and Cisco IOS Release 15.3(1)T, DM log collection has been integrated into Cisco IOS, eliminating the need for an external PC and simplifying the DM log collection process. The lte modem dm-log command can be used in controller cellular configuration mode to configure integrated DM logging to monitor traffic on the modem. See the Cisco 3G and 4G Serviceability Enhancement User Guide for more information on configuring Integrated DM Logging parameters.

### Modem Settings for North America and Carriers Operating on 700 MHz Band

For LTE-EA deployments in North America and for carriers operating in the 700 MHz band, the following changes to the modem settings are required to prevent long network attach times.

The output of show cellular x/x/x all command shows the following:

• Current RSSI is -125 dBM

• LTE Technology Preference = No preference specified (AUTO)

The following sections explain useful commands for changing modem settings:

### **Changing Modem Settings**

To change the modem settings to force the modem to scan different technologies, use the following Cisco IOS command:

```
Router# cellular 0/2/0 lte technology ?
auto Automatic LTE Technology Selection
lte LTE
umts UMTS
```

#### **Electronic Serial Number (ESN)**

The ESN number is located directly on the modem label in hexadecimal notation. It can also be retrieved using the Cisco IOS CLI using the show cellular *slot/port/module* **hardware** command.

The sample output below shows the ESN number:

```
Hardware Information
============

Electronic Serial Number (ESN) = 0x603c9854 [09603971156]

Electronic Serial Number (ESN) = <specific ESN in hexadecimal> [specific ESN in decimal]
```

### **Additional References**

#### **Related Documents**

Related Topic	Document Title
Hardware	• Cisco 4G-LTE Wireless WAN EHWIC
Overview	
and	http://www.cisco.com/en/US/docs/routers/access/interfaces/ic/hardware/installation/guide/EHWIC-4G-LTEF
Installation	Cisco Fourth-Generation LTE Network Interface Module Installation Guide
	http://www.cisco.com/c/en/us/td/docs/routers/access/interfaces/NIM/hardware/installation/guide/4GLTENIM

Document Title
Installing Cisco Interface Cards in Cisco Access Routers
http://www.cisco.com/en/US/docs/routers/access/interfaces/ic/hardware/installation/guide/inst_ic.html
Cisco 4G/3G Omnidirectional Dipole Antenna (4G-LTE-ANTM-D)
http://www.cisco.com/en/US/docs/routers/access/wireless/hardware/notes/4G3G_ant.html
• Cisco 4G Indoor Ceiling-Mount Omnidirectional Antenna (4G-ANTM-OM-CM)
http://www.cisco.com/en/US/docs/routers/access/wireless/hardware/notes/antcm4gin.html
Cisco Outdoor Omnidirectional Antenna for 2G/3G/4G Cellular (ANT-4G-OMNI-OUT-N)
http://www.cisco.com/en/US/docs/routers/connectedgrid/antennas/installing/Outdoor_Omni_for_2G_3G_
• Cisco Integrated 4G Low-Profile Outdoor Saucer Antenna (ANT-4G-SR-OUT-TNC)
http://www.cisco.com/en/US/docs/routers/connectedgrid/antennas/installing/4G_LowProfile_Outdoor_Satisfies to the control of th
• Cisco Single-Port Antenna Stand for Multiband TNC Male-Terminated Portable Antenna (Cisco 4G-
http://www.cisco.com/en/US/docs/routers/access/wireless/hardware/notes/4Gantex15-10r.html
• Cisco 4G Lightning Arrestor (4G-ACC-OUT-LA)
http://www.cisco.com/en/US/docs/routers/access/wireless/hardware/notes/4Glar.html
Lightning Arrestor for the Cisco 1240 Connected Grid Router
http://www.cisco.com/en/US/docs/routers/connectedgrid/lightning_arrestor/Lightning_Arrestor_for_the_C
Cisco 4G Indoor/Outdoor Active GPS Antenna (GPS-ACT-ANTM-SMA)
Modules data sheets for ISR4k
http://www.cisco.com/c/en/us/products/routers/4000-series-integrated-services-routers-isr/datasheet-listing
• LTE datasheet
http://www.cisco.com/en/US/docs/routers/access/wireless/hardware/notes/4Gantex15-10r.html http://www.cisco.com/c/en/us/td/docs/routers/access/4400/roadmap/isr4400roadmap.html

#### **MIBs**

MIB	MIBs Link
IF-MIB     CISCO-ENTITY-VENDORTYPE-OID-MIB     CISCO-WAN-3G-MIB	To locate and download MIBs for selected platforms, Cisco software releases, and feature sets, use Cisco MIB Locator found at the following URL:
	http://www.cisco.com/go/mibs

#### **RFCs**

RFC	Title
RFC 3025	Mobile IP Vendor/Organization-Specific Extensions

#### **Technical Assistance**

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	