



Overview

The Cisco Catalyst 8000V Edge Software is a virtual, form-factor router deployed on a virtual machine (VM) running on an x86 server hardware. Cisco Catalyst 8000V supports both Cisco IOS XE and the Cisco IOS XE SD-WAN functionalities, and includes a virtual Route Processor and a virtual Forwarding Processor (FP) as part of its architecture.

This document provides troubleshooting information that is specific to Cisco Catalyst 8000V. It is not intended as a comprehensive guide for all the features or issues related to Cisco Catalyst 8000V.

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Reference the Chapter Map here

Using the Cisco Feature Navigator

Use the Cisco Feature Navigator to find information about platform support and software image support. The Cisco Feature Navigator enables you to determine the Cisco IOS XE software image support for a specific software release, the feature set, or the platform. To access the Cisco Feature Navigator, go to <https://cfmg.cisco.com/>. An account on Cisco.com is not required to access this site.

Using the Software Advisor

The Software Advisor tool enables you to:

- See if a feature is supported in a Cisco IOS XE release
- Locate the software document for a feature
- Check the minimum Cisco IOS XE software requirements for your router

You can access this tool by visiting <http://tools.cisco.com/Support/Fusion/FusionHome.do>. You must be a registered user on Cisco.com to access this tool.

Using the Software Release Notes

The Cisco IOS XE software release notes provide the following information:

- Platform support
- Memory recommendations
- Information about new features and enhancements
- Open and resolved severity 1 and 2 bugs

Release notes are intended to be release-specific for the most current release, and the information provided in these documents may not be cumulative. That is, the latest release notes document does not provide information about features that first appeared in previous releases. For more information, see the Cisco Catalyst 8000V Release Notes.

For cumulative feature information, see the [Cisco Feature Navigator](#).

Related Documentation

This section refers you to the other documentation that also might be useful as you troubleshoot the Cisco Catalyst 8000V issues.

The Cisco Catalyst 8000V documentation home page contains the following technology guides and feature documentation:

- Cisco Catalyst 8000V Edge Software Installation and Configuration Guide
- Cisco Catalyst 8000V Edge Software High Availability Guide
- Cisco Catalyst 8000V Edge Software Deployment Guide for Microsoft Azure
- Cisco Catalyst 8000V Edge Software Deployment Guide for Google Cloud Platform
- Cisco Catalyst 8000V Edge Software Deployment Guide for Amazon Web Services

For information on the downloads that are available and the community information about Cisco Catalyst 8000V, see the [Cisco Catalyst 8000V Edge Software Home page](#).

For information on commands, see one of the following resources:

- [Cisco IOS XE Software Command References](#)
- [Command Lookup Tool](#) (cisco.com login required)

Obtaining Documentation and Submitting a Service Request

For information about obtaining documentation, submitting a service request, and gathering additional information, see [What's New in Cisco Product Documentation](#), which lists all new and revised Cisco technical documentation.

