



# Perform System Upgrade and Install Feature Packages

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You can execute the system upgrade and package installation processes using the **install** commands on NCS 1014. The processes involve adding and activating the ISO images (*.iso*) and feature packages (*.rpm*) on NCS 1014. You can access these files from a network server and then activate on NCS 1014. If the installed package or SMU causes any issue, you can uninstall it.



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**Note** The output of the examples in the procedures is not from the latest software release. The output will change for any explicit references to the current release.

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**Note** We recommend that you collect the output of **show tech-support ncs1014** command before performing operations such as a reload or CPU OIR on NCS 1014. The command provides information about the state of the system before reload or before the CPU OIR operation is performed. This information is useful in debugging.

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# Software and firmware compatibility matrix

These tables provide the compatibility of FPGA firmware versions for each hardware type and supported software release.

**Table 1: FPGA firmware compatibility**

Hardware Type	FPGA	R7.11.1	R24.1.1	R24.2.11	R24.3.1	R24.4.1	R25.1.1	R25.2.1	R25.3.1	R25.4.1	R26.1.1
NCS1K14-24T-K9	CpuModFw	234.10	241.10	242.10	243.10	244.100	252.100	252.100	253.100	254.100	261.100
NCS1K1424T-X-K9	CpuModFw	NA	241.10	242.10	243.10	244.10	251.100	252.100	253.100	254.100	261.100
NCS1K4-QXP-K9	CpuModFw	NA	241.10	242.10	243.10	244.10	251.100	252.100	253.100	254.100	261.100
NCS1K4CCMD46C	CpuModFw	234.10	241.10	242.10	243.10	244.10	251.100	252.100	253.100	254.100	261.100
	OptModFw	18.03	20.02	20.02	20.02	20.02	20.02	20.02	20.02	254.100	20.02
NCS1K14-EDFA2	CpuModFw	NA	NA	NA	NA	NA	251.100	252.100	253.100	254.100	261.100
	OptModFw	NA	NA	NA	NA	NA	2.04	2.04	2.08	2.08	2.10
NCS1014	ADM-CHASSIS	0.21	0.21	0.21	0.21	0.21	0.21	0.21	0.21	0.21	0.21
	IoFpga	1.10	1.10	1.10	1.19	1.19	1.19	2.26	2.26	1.19	2.26
	IoFpgaGolden	1.05	1.05	1.05	1.05	1.05	1.05	1.05	1.05	1.05	1.05
	SsdIntelSC2KB	1.20	1.20	1.20	1.20	1.20	1.30	1.30	1.30	1.30	1.30

**Table 2: FPGA firmware compatibility for NCS1K4-AC-PSU-2 power supply unit**

FPGA	R7.11.1	R24.1.1	R24.2.11	R24.3.1	R24.4.1	R25.1.1	R25.2.1	R25.3.1	R25.4.1	R26.1.1
PO-PriMCU	1.03	1.03	1.01	1.03	1.03	1.03	1.03	1.03	1.03	1.03
PO-SecMCU	1.05	1.05	1.01	1.05	1.05	1.05	1.05	1.05	1.05	1.05

**Table 3: FPGA firmware compatibility for NCS1K14-CNTRLR-K9 controller card**

FPGA	R7.11.1	R24.1.1	R24.2.11	R24.3.1	R24.4.1	R25.1.1	R25.2.1	R25.3.1	R25.4.1	R26.1.1
ADM-DB	2.10	2.10	2.10	2.10	2.10	2.10	2.10	2.10	2.10	2.10
ADM-MB	2.30	2.30	2.30	2.30	2.30	2.30	2.30	2.10	2.30	2.30
BIOS	4.70	4.80	4.80	4.80	4.80	5.00	5.00	5.00	5.80	6.10
BIOS-Golden	4.50	4.50	1.72	4.50	4.70	4.70	4.70	4.70	4.70	4.70
CpuFpga	1.09	1.09	1.09	1.17	1.17	1.17	1.17	1.17	1.17	1.17

CpuFpgaGolden	1.03	1.09	1.09	1.09	1.09	1.09	1.09	1.09	1.09	1.09
SsdMicron5300	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.01
TamFw	9.04	9.04	9.04	9.04	9.04	9.04	9.04	9.04	9.04	9.04
TamFwGolden	9.04	9.04	9.04	9.04	9.04	9.04	9.04	9.04	9.04	9.04

Table 4: Optics firmware compatibility

Hardware type	FPGA	R26.1.1
NCS1K14-2.4T-X-K9 (CIM8-C-K9)	OpticsFw_Port_0	80.14014
NCS1K14-2.4TAL-K9 (CIM8-LE-K9)		80.14014
NCS1K14-2.4T-K9 ( CIM8-CE-K9)		80.14014
NCS1K4-QXP-K9 (QDD-400G-ZRP-S)		61.2416
NCS1K4-QXP-K9 (DP04QSDD-E26-28B)	OpticsFw_Port_8	71.12008
NCS1K4-QXP-K9 (DP04QSDD-HE0)	OpticsFw_Port_14	70.12014
NCS1K4-QXP-K9 (DP04QSDD-HK9)	OpticsFw_Port_2	70.13011
NCS1K14-EDFA2 ( ONs-QSFP-OTDR)	OpticsFw_Port_6	1.02
NCS1K14-EDFA2 ( DP01QSDD-ZT5-A1)	OpticsFw_Port_7	70.13021

## Upgrade Software

Upgrading the software is the process of installing a new version of the Cisco IOS XR operating system on NCS 1014. NCS 1014 is preinstalled with the Cisco IOS XR image. However, you can install a new version to keep features up to date. You can perform the software upgrade operation using an ISO image from the XR mode.



**Note** NCS1014 and NCS1014 platform uses the same IOS-XR packaging image. Nomenclature of ISO image of IOS-XR base image example: "ncs1010-x64-[sw-rel-ver].iso".



**Note** Upgrading from R7.11.1 to either R24.2.1 or R24.3.1 will raise the *DISASTER\_RECOVERY\_UNAVAILABLE\_ALARM*. Postupgrade, this alarm clears automatically. For more information on the alarm, see *Troubleshooting Guide for Cisco NCS 1014*.

**Before you begin**

- Configure Management Interface
- Copy the ISO image to be installed either on the NCS 1014 hard disk or on a network server to which NCS 1014 has access.

**Procedure****Step 1**

Execute one of these commands:

Installs the new ISO image from the harddisk or from the network server. The install operation takes 20–40 minutes to complete.

- **install replace /harddisk:/iso-image-name**
- **install package replace <ftp or http or https protocol>/package\_path/ filename1 filename2 ...**

**Note**

The **install package replace** command upgrades the ISO image but doesn't reload the RP automatically. But the **install replace** command upgrades the ISO image and reloads the RP.

**Example:**

```
RP/0/RP0/CPU0:ios#install replace /harddisk:/ncs1010-x64-7.11.1.iso
Wed Nov 15 09:44:44.491 UTC
Once the packaging dependencies have been determined, the install operation may have to reload the
system.
If you want to control the timing of system reload, you must not continue, but use the 'install
package replace' command instead, followed by 'install apply'.
Continue? [yes/no]:[yes]
Install replace operation 1.1 has started
Install operation will continue in the background
.....
.....
ios con0/RP0/CPU0 is now available
```

**Note**

Boot time FPD upgrade happens before XR boot. All the FPDs belonging to the RP location are upgraded during the boot time FPD upgrade.

**Note**

Automatic Field Programmable Device (FPD) upgrade is enabled by default. When the automatic FPD upgrade is enabled, the install operation also upgrades the FPDs (except the Golden FPDs and Power modules) that need to be upgraded.

**Step 2****show install request**

Displays the status of the install operation.

**Example:**

```
RP/0/RP0/CPU0:ios#show install request
Wed Nov 15 10:00:35.713 UTC
User request: install replace /harddisk://1010-x64-release.iso
Operation ID: 1.1
State:In progress since 2023-11-15 09:50:23 UTC
Current activity: Package add or other package operation
Next activity: Apply
```

```

Time started:          2023-11-15 09:55:24 UTC
Timeout in:           84m 43s
Locations responded:  0/1
Location              Packaging operation stage Notification Phase Clients responded
-----
0/RP0/CPU0           Package operations          None in progress          N/A

```

When the install operation completes successfully, the device automatically reloads.

#### Note

In case of the **install package replace** command, you'll be prompted to enter the next command (**install apply reload** command).

### Step 3 install commit

Commits the new ISO image.

#### Example:

```

RP/0/RP0/CPU0:ios#install commit
Wed Nov 15 10:38:00.592 UTC
Install commit operation 1 has started
Install operation will continue in the background

```

#### Note

It is the mandatory to commit the install successfully to upgrade the software, missing this step followed by any controller reload/restart/power cycle will result in rollback to previously installed committed software/RPM package version.

The *DISASTER\_RECOVERY\_UNAVAILABLE\_ALARM* clears upon completion of the upgrade from R7.11.1 to R24.2.1 or R24.3.1.

### Step 4 show install committed

Displays the committed package information.

#### Example:

```

RP/0/RP0/CPU0:ios#show install committed
Wed Nov 15 10:41:20.454 UTC
Software Hash: ec69dcceb81c0da69b297aa7de1d00f56b8aef52403c5e0ffe6e5db098bd83b8
Package                                               Version
-----
xr-aaa                                               7.11.1.48Iv1.0.0-1
xr-acl                                               7.11.1.48Iv1.0.0-1
xr-apphosting                                       7.11.1.48Iv1.0.0-1
xr-appmgr                                           7.11.1.48Iv1.0.0-1
xr-bcdl                                             7.11.1.48Iv1.0.0-1
xr-bfd                                               7.11.1.48Iv1.0.0-1
xr-bgp                                               7.11.1.48Iv1.0.0-1
xr-bgputil                                          7.11.1.48Iv1.0.0-1
xr-bng-stubs                                        7.11.1.48Iv1.0.0-1
xr-bundles                                          7.11.1.48Iv1.0.0-1

```

## View Supported Software Upgrade or Downgrade Versions

Your Cisco chassis comes preinstalled with IOS XR software. You either upgrade the software release to use new features and software fixes, or you downgrade the software. To leverage new features that are added or software fixes that are provided, it is important that you upgrade your software to a current version.

To help you select a Cisco IOS XR software release that aligns with Cisco-certified upgrade and downgrade paths, this feature provides answers to the following questions:

- What upgrade or downgrade releases are supported for the current release?
- I plan to upgrade from Release X to Release Y. Does my chassis support upgrade to Release Y?
- Are there any bridging SMUs that must be installed before I upgrade the software?

This feature provides a mechanism to determine whether the current release supports an upgrade to a target release. This task is run at the start of a software upgrade or downgrade through the **install replace** command. If the validation fails, the software upgrade is blocked, and the system notifies the reason for the failure. This feature allows you to proactively examine whether you can upgrade or downgrade to a certain release, saving time and effort involved in planning and upgrading the software.

The feature provides the following information to help you understand the prerequisites or limitations related to the specific software upgrade or downgrade:

- Required bridging SMU RPMs
- Blocking SMU RPMs
- Unsupported hardware
- Caveats or restrictions

You can overwrite the automatic validation using the **force** keyword in the **install replace** command. With this option, the system displays warning messages when the upgrade fails but does not block the software upgrade. Use the **force ?** keyword to understand any other impact to system functionalities apart from the disabling of this process that determines the supported releases for software upgrade or downgrade.

You can view the support information using the following **show** commands or through the operational data.

Command	Description
<b>show install upgrade-matrix running</b>	Displays all supported software upgrades from the current version according to the support data installed on the running system
<b>show install upgrade-matrix iso <i>path-to-ISO</i></b>	Displays details about the software upgrade from the current version to the version of the target ISO according to the support data in both the running system and the ISO image
<b>show install upgrade-matrix iso <i>path-to-ISO</i> all</b>	Displays all supported software upgrades from any version according to the support data in the target ISO image
<b>show install upgrade-matrix iso <i>path-to-ISO</i> from-running</b>	Displays details about the software upgrade from the current version to the version of ISO according to the support matrices in both the running system and the target ISO image

### View All Supported Software Upgrade from Running Version

The following example shows all supported releases for upgrade from the current version 24.1.1 on the chassis:

```
RP/0/RP0/CPU0:ios#show install upgrade-matrix running
Fri Mar 15 12:53:23.715 IST
Matrix: XR version: 24.1.1, File version: 1.0, Version: N/A
```

The upgrade matrix indicates that the following system upgrades are supported from the current XR version:

From	To	Restrictions
24.1.1	7.11.1	-

Add the from and to versions to the end of the CLI command, for data on versions with additional restrictions

For example, to display restrictions for the 24.1.1->7.11.1 upgrade, use  
'show install upgrade-matrix running 24.1.1 7.11.1'

### Pre and Post-Upgrade Installation Health Checks

This section describes about of the pre and postupgrade Installation health check for routers.

Existing client-server framework notifies the subscribed clients to perform the precheck functionality.

The System health check infrastructure that is plugged to the install pre and postchecks phase of the system upgrade. This includes other existing install pre or postchecks.

Upgrade precheck:

- If single command upgrade is triggered either with a force option or is configured to skip checks, then health check is bypassed and a syslog entry added.
- When single command upgrade is triggered, install infra performs install specific prechecks. If the install prechecks pass, the system health check infra plug-in is invoked to check the overall system health.
- The health check infrastructure returns the health status during the installation.
- Single command upgrade continues on if the prechecks completes with no errors.
- If any errors are detected, then single command upgrade continues or terminates depending on the option that is selected for abort-on-precheck-failure.
- Single command upgrade postchecks before autocommit triggers based on the user selected level information.

Upgrade post check:

- Post checks are bypassed if force or config option is selected for single command upgrade.
- If install specific postchecks are completed successfully, then the system health check infra plug-in is invoked. If no errors are reported then the autocommit triggers.
- If any errors are detected, the abort-on option that is saved before the upgrade reload is used to either abort the single command upgrade or continue. This depends on the severity of the errors that are detected during post check.

- Summary of the pre and posthealth check is appended to the single command upgrade operation log.

### Installation Profile Creation

Installation Profile is created to choose and alternate installation behavior. One default profile is created involving pre and postchecks. You can edit the install behavior to choose cases like terminate installation if precheck fails or revert after post installation check. You can also choose to continue installation despite failure in pre checks.

You can configure “enable or disable” options to run pre or post installation checks or “abort-on-failure” for pre checks, or “warn-on-failure” and “restore-to-v1” on post checks. To configure the Install profile, use the following commands:

**config**

**install profile** *profile\_name* **pre-check***metric-name* [**enable** | **disable**] [**abort-on-failure** | **continue-on-failure** | **revert-on-failure**]

**end**

Following is a sample to display metric settings in the install profile.

```
RP/0/RP0/CPU0:ios#show install profile default
Fri Mar 15 11:29:35.381 IST
Profile Name : default
State : Enabled

Prechecks : Enabled
  communication-timeout : Enabled      [ warn-on-failure ]
  config-inconsistency  : Enabled      [ error-on-failure ]
  process-resource      : Enabled      [ warn-on-failure ]
  process-status       : Enabled      [ warn-on-failure ]
  system-clock         : Enabled      [ warn-on-failure ]
  hw-monitoring        : Enabled      [ warn-on-failure ]
  lc-monitoring        : Enabled      [ warn-on-failure ]
  pci-monitoring       : Enabled      [ warn-on-failure ]
  wd-monitoring        : Enabled      [ warn-on-failure ]
  disk-space           : Enabled      [ error-on-failure ]
  upgrade_matrix       : Enabled      [ error-on-failure ]
  core-cleanup         : Disabled     [ NA ]
  file-cleanup         : Disabled     [ NA ]

Postchecks : Enabled
  communication-timeout : Enabled      [ error-on-failure ]
  config-inconsistency  : Enabled      [ error-on-failure ]
  process-resource      : Enabled      [ error-on-failure ]
  process-status       : Enabled      [ error-on-failure ]
  system-clock         : Enabled      [ error-on-failure ]
  hw-monitoring        : Enabled      [ error-on-failure ]
  lc-monitoring        : Enabled      [ error-on-failure ]
  pci-monitoring       : Enabled      [ error-on-failure ]
  wd-monitoring        : Enabled      [ error-on-failure ]
```

Use the following configuration to report health check:

**config**

**grpc local-connection**

**Netconf-yang agent**

**commit**

The following is a sample to display health check states:

```
RP/0/RP0/CPU0:ios#show healthcheck internal states
Fri Mar 15 12:55:54.739 IST
```

```
Internal Structure INFO

Current state: Disabled

Reason: Success

Netconf Config State: Enabled

Grpc Config State: Disabled

Nosi state: Not ready

Appmgr conn state: Invalid

Nosi lib state: Not ready

Nosi client: Valid client
```

## Software upgrade and downgrade matrix

This table lists the upgrade and downgrade paths supported for Cisco NCS 1014.

Source Release	Destination Release	Bridge SMU	Source Release	Destination Release	Target SMU
2531	2541	NA	2541	2531	NA
2521	2541	NA	2541	2521	NA
2511	2541	CSCwn69606	2541	2511	NA
2441	2541	CSCwn69606	2541	2441	NA
2431	2541	CSCwm77418	2541	2431	CSCwm77418
2411	2541	CSCwm77418, CSCwk75706	2541	2411	CSCwm77418
7111	2541	CSCwm77418, CSCwk75706	2541	7111	CSCwm77418



### Note

- Downgrading the software from version 24.4.1 to a lower version with loopback enabled is not supported and will affect traffic if attempted.
- Before upgrading to R24.4.1 or a later version, you must manually configure the wavelength or frequency to ensure a non-traffic-impacting software upgrade.

# Install Packages and RPMs

Complete this task to install additional packages or rpm files. The rpm files that need to be installed must be placed in a folder.




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**Note** This task can be used to install SMUs as well.

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## Before you begin

- Configure and connect to the management interface. You can access the installable file through the management interface. For details about configuring the management interface, see Workflow for Install Process.
- Copy the package or rpm to be installed either on the NCS 1014 hard disk or on a network server to which NCS 1014 has access.

## Procedure

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**Step 1** **install package add source** */harddisk:/ iso-image-name or rpm-folder-name*

### Example:

```
RP/0/RP0/CPU0:ios#install package add source harddisk:/rpm
Wed Nov 15 18:10:14.784 UTC
```

```
Install add operation 2.1.2 has started
Install operation will continue in the background
```

```
RP/0/RP0/CPU0:ios#install package add source harddisk:/rpm/
Thu Apr 20 18:09:49.582 UTC
Install add operation 7.1.1 has started
Install operation will continue in the background
```

Ensure to add the respective packages or rpm files as appropriate. This operation may take time depending on the size of the files that are added. The operation takes place in an asynchronous mode. The **install package add source** command runs in the background, and the EXEC prompt is returned.

**Step 2** **show install request**

### Example:

```
RP/0/RP0/CPU0:ios#show install request
```

```
Thu Apr 20 18:13:00.720 UTC
```

```
User request: install package add source file:///harddisk:/rpm
Operation ID: 7.1.1
State:      Success since 2023-04-20 18:13:04 UTC
```

```
Current activity:  Await user input
Time started:     2023-04-20 18:13:04 UTC
```

The following actions are available:

```

install package add
install package remove
install package upgrade
install package downgrade
install package abort latest
install package abort all-since-apply
install apply restart
install apply reload
install replace reimage

```

Least impactful apply method: install apply restart

Displays the current status of the install operation.

### Step 3 **install apply reload**

#### **Example:**

```
RP/0/RP0/CPU0:ios#install apply
```

```
Thu Apr 20 18:13:18.514 UTC
```

Once the packaging dependencies have been determined, the install operation may have to reload the system.

If you want more control of the operation, then explicitly use 'install apply restart' or 'install apply reload' as reported by 'show install request'.

```
Continue? [yes/no]:[yes] yes
```

```
Install apply operation 7.1 has started
```

```
Install operation will continue in the background
```

Enables NCS 1014 to reload.

### Step 4 **show install request**

#### **Example:**

```
RP/0/RP0/CPU0:ios#show install request
```

```
Thu Apr 20 18:15:06.876 UTC
```

```
User request: install apply restart
```

```
Operation ID: 7.1
```

```
State: Success since 2023-04-20 18:14:41 UTC
```

```
Current activity: Await user input
```

```
Time started: 2023-04-20 18:14:41 UTC
```

The following actions are available:

```

install package add
install package remove
install package upgrade
install package downgrade
install package replace
install package rollback
install replace
install rollback
install source
install commit
install replace reimage

```

Displays the current status of the install operation.

### Step 5 **install commit**

#### **Example:**

```
RP/0/RP0/CPU0:ios#install commit
```

```
Thu Apr 20 18:15:17.620 UTC
```

Install commit operation 7 has started  
 Install operation will continue in the background

Commits the package or rpm files.

## Step 6 **show install request**

### Example:

```
RP/0/RP0/CPU0:ios#show install request

User request: install commit
Operation ID: 2
State:        In progress since 2022-07-04 11:48:48 UTC

Current activity:    Commit transaction
Next activity:      Transaction complete
Time started:       2022-07-04 11:48:48 UTC
```

No per-location information.

Displays the current status of the install operation. The above output indicates that the install operation is in progress.

### Example:

```
RP/0/RP0/CPU0:ios#show install request

User request: install commit
Operation ID: 2
State:        Success since 2022-07-04 11:50:32 UTC

Current activity:    No install operation in progress

The following actions are available:
install package add
install package remove
install package upgrade
install package downgrade
install package replace
install package rollback
install replace
install rollback
install source
```

Displays the current status of the install operation. The above output indicates that the install operation is complete.

## Step 7 **show install request**

### Example:

```
RP/0/RP0/CPU0:ios#show install request

User request: install commit
Operation ID: 2
State:        Success since 2022-07-04 11:50:32 UTC

Current activity:    No install operation in progress

The following actions are available:
install package add
install package remove
install package upgrade
install package downgrade
install package replace
install package rollback
install replace
```

```
install rollback
install source
```

Displays the current status of the install operation. The above output indicates that the install operation is complete.

## Step 8 show install active summary

### Example:

```
RP/0/RP0/CPU0:ios#show install active summary
Wed Nov 15 18:20:38.783 UTC
Active Packages: XR: 160 All: 1318
Label: 7.11.1.48I-Weekly
Software Hash: ec69dceeb81c0da69b297aa7de1d00f56b8aef52403c5e0ffe6e5db098bd83b8
```

Optional Packages	Version
-----	-----
xr-bgp 7.11.1.48I	v1.0.0-1
xr-cdp 7.11.1.48I	v1.0.0-1
xr-cosm 7.11.1.48I	v1.0.0-1
xr-dt-sit 7.11.1.48I	v1.0.0-1
xr-eigrp 7.11.1.48I	v1.0.0-1
xr-healthcheck 7.11.1.48I	v1.0.0-1
xr-ipsla 7.11.1.48I	v1.0.0-1
xr-is-is 7.11.1.48I	v1.0.0-1
xr-k9sec 7.11.1.48I	v1.0.0-1
xr-license-util 7.11.1.48I	v1.0.0-1
xr-lldp 7.11.1.48I	v1.0.0-1
xr-mpls-oam 7.11.1.48I	v1.0.0-1
xr-netsim 7.11.1.48I	v1.0.0-1
xr-olc 7.11.1.48I	v1.0.0-1
xr-ospf 7.11.1.48I	v1.0.0-1
xr-perfmgmt 7.11.1.48I	v1.0.0-1
xr-rip 7.11.1.48I	v1.0.0-1
xr-telnet 7.11.1.48I	v1.0.0-1
xr-tftp 7.11.1.48I	v1.0.0-1
xr-track 7.11.1.48I	v1.0.0-1

Displays the list of active packages and rpm files.

## Step 9 show install committed summary

### Example:

```
RP/0/RP0/CPU0:ios#show install committed summary

Wed Nov 15 18:21:35.919 UTC
Committed Packages: XR: 160 All: 1318
Label: 7.11.1.48I-Weekly
Software Hash: ec69dceeb81c0da69b297aa7de1d00f56b8aef52403c5e0ffe6e5db098bd83b8
```

Optional Packages	Version
-----	-----
xr-bgp 7.11.1.48I	v1.0.0-1
xr-cdp 7.11.1.48I	v1.0.0-1
xr-cosm 7.11.1.48I	v1.0.0-1
xr-dt-sit 7.11.1.48I	v1.0.0-1
xr-eigrp 7.11.1.48I	v1.0.0-1
xr-healthcheck 7.11.1.48I	v1.0.0-1
xr-ipsla 7.11.1.48I	v1.0.0-1
xr-is-is 7.11.1.48I	v1.0.0-1
xr-k9sec 7.11.1.48I	v1.0.0-1
xr-license-util 7.11.1.48I	v1.0.0-1
xr-lldp 7.11.1.48I	v1.0.0-1
xr-mpls-oam 7.11.1.48I	v1.0.0-1

```

xr-netsim 7.11.1.48I          v1.0.0-1
xr-olc 7.11.1.48I            v1.0.0-1
xr-ospf 7.11.1.48I          v1.0.0-1
xr-perfmgmt 7.11.1.48I      v1.0.0-1
xr-rip 7.11.1.48I           v1.0.0-1
xr-telnet 7.11.1.48I        v1.0.0-1
xr-tftp 7.11.1.48I          v1.0.0-1
xr-track 7.11.1.48I         v1.0.0-1

```

-----

Displays the list of committed packages and rpm files.

---

### Related Commands

The following commands can be used to track the status of the install operation.

Related Commands	Purpose
<b>show install active</b>	Displays the list of active packages.
<b>show install committed</b>	Displays the list of committed packages.
<b>show install log</b>	Displays the log information for the install operation. This information is used for troubleshooting in case of installation failure.
<b>show install package</b>	Displays the details of the packages that are added to the repository. Use this command to identify individual components of a package.
<b>show install request</b>	Displays the current status of the install operation.
<b>show install which</b>	Displays the package information on an installed file.

## Upgrade FPD

A Field Programmable Device (FPD) refers to any programmable hardware device on a system which includes a Field Programmable Gate Array (FPGA). You can use the following tasks to verify and upgrade the FPDs of line cards, which are critical for chassis operation.



**Note** During the software upgrade, when the SSD is upgraded, the FPD goes into the RELOAD\_REQ state, as displayed by the **show hw-module fpd** command. This behavior is expected because the updated SSD firmware can only be activated after reloading the specific SSD location mentioned in the **show hw-module fpd** output.

The following table lists the NCS 1014 FPDs that are distributed across Route Processor (RP), Power Modules (PM), Line Cards (LC), and Rack.

Table 5: NCS 1014 FPDs

Location	FPDs
RP	<ul style="list-style-type: none"> <li>• ADM-DB</li> <li>• ADM-MB</li> <li>• BIOS</li> <li>• BIOS-Golden</li> <li>• CpuFpga</li> <li>• CpuFpgaGolden</li> <li>• SsdIntelS4510</li> <li>• SsdIntelSC2KB</li> <li>• SsdMicron5300</li> <li>• TamFw</li> <li>• TamFwGolden</li> </ul>
PM0 and PM1	<ul style="list-style-type: none"> <li>• PO-PriMCU</li> <li>• PO-SecMCU</li> </ul>
LC	<ul style="list-style-type: none"> <li>• CpuModFw</li> <li>• OptModFw</li> </ul>
Rack	<ul style="list-style-type: none"> <li>• ADM-CHASSIS</li> <li>• IoFpga</li> <li>• IoFpgaGolden</li> <li>• SsdIntelSC2KB</li> </ul>

Golden FPDs serve as backup FPDs for the primary FPDs. For example, **BIOS-Golden** is the backup Golden FPD for the **BIOS** primary FPD. If a primary FPD is corrupted, NCS 1014 boots with the corresponding Golden FPD. The Golden FPDs cannot be upgraded.

#### Retrieve FPD Information

There are multiple types of FPDs for each type of module. The **show hw-module fpd** command provides information about each FPD.

```
RP/0/RP0/CPU0:235#show hw-module fpd
Mon Jan 12 11:44:18.438 UTC
```

```
Auto-upgrade:Enabled,PM excluded
Attribute codes: B golden, P protect, S secure, A Anti Theft aware
```

```
FPD Versions
=====
```

Location Reload Loc	Card type	HWver	FPD device	ATR Status	Running	Programd
0/RP0/CPU0 NOT REQ	NCS1K14-CNT-B-K9	0.2	ADM-DB	CURRENT	2.10	2.10
0/RP0/CPU0 NOT REQ	NCS1K14-CNT-B-K9	0.2	ADM-MB	CURRENT	2.30	2.30
0/RP0/CPU0 0/RP0	NCS1K14-CNT-B-K9	0.2	BIOS	S CURRENT	6.10	6.10
0/RP0/CPU0 0/RP0	NCS1K14-CNT-B-K9	0.2	BIOS-Golden	BS CURRENT		4.50
0/RP0/CPU0 0/RP0	NCS1K14-CNT-B-K9	0.2	CpuFpga	S CURRENT	1.17	1.17
0/RP0/CPU0 0/RP0	NCS1K14-CNT-B-K9	0.2	CpuFpgaGolden	BS CURRENT		1.03
0/RP0/CPU0 0/RP0	NCS1K14-CNT-B-K9	0.2	SsdMicron5300	S CURRENT	0.01	0.01
0/RP0/CPU0 0/RP0	NCS1K14-CNT-B-K9	0.2	TamFw	S CURRENT	9.04	9.04
0/RP0/CPU0 0/RP0	NCS1K14-CNT-B-K9	0.2	TamFwGolden	BS CURRENT		9.04
0/PM1 NOT REQ	NCS1K4-AC-PSU	0.1	PO-PrimMCU	CURRENT	2.04	2.04
0/PM1 NOT REQ	NCS1K4-AC-PSU	0.1	PO-SecMCU	CURRENT	2.06	2.06
<b>0/1/NXR0 NOT REQ</b>	<b>NCS1K14-2.4T-A-K9</b>	<b>0.1</b>	<b>CpuModFw</b>	<b>S CURRENT</b>	<b>261.100</b>	<b>261.100</b>
<b>0/2/NXR0 NOT REQ</b>	<b>NCS1K14-2.4T-A-K9</b>	<b>0.1</b>	<b>CpuModFw</b>	<b>S CURRENT</b>	<b>261.100</b>	<b>261.100</b>
<b>0/2/NXR0 NOT REQ</b>	<b>NCS1K14-2.4T-A-K9</b>	<b>0.0</b>	<b>OpticsFw_Port_0</b>	<b>S CURRENT</b>	<b>80.14014</b>	<b>80.14014</b>
<b>0/2/NXR0 NOT REQ</b>	<b>NCS1K14-2.4T-A-K9</b>	<b>0.0</b>	<b>OpticsFw_Port_7</b>	<b>S CURRENT</b>	<b>80.14014</b>	<b>80.14014</b>
0/Rack NOT REQ	NCS1014	0.1	ADM-CHASSIS	CURRENT	0.21	0.21
0/Rack NOT REQ	NCS1014	0.1	IoFpga	S CURRENT	2.26	2.26
0/Rack NOT REQ	NCS1014	0.1	IoFpgaGolden	BS CURRENT		1.05
0/Rack 0/Rack	NCS1014	0.1	SsdIntelSC2KB	S CURRENT	1.30	1.30

RP/0/RP0/CPU0:ios#show hw-module fpd  
Wed Nov 15 19:29:37.061 UTC

Auto-upgrade:Enabled  
Attribute codes: B golden, P protect, S secure, A Anti Theft aware

							FPD Versions	
							=====	
Location	Card type	HWver	FPD device	ATR Status	Running	Programd	Reload Loc	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	ADM-DB	CURRENT	2.10	2.10	NOT REQ	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	ADM-MB	CURRENT	2.30	2.30	NOT REQ	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	BIOS	S CURRENT	4.70	4.70	0/RP0	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	BIOS-Golden	BS CURRENT		4.70	0/RP0	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	CpuFpga	S CURRENT	1.09	1.09	0/RP0	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	CpuFpgaGolden	BS CURRENT		1.09	0/RP0	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	SsdMicron5300	S CURRENT	0.01	0.01	0/RP0	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	TamFw	S CURRENT	9.04	9.04	0/RP0	
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	TamFwGolden	BS CURRENT		9.04	0/RP0	
0/PM0	NCS1K4-AC-PSU	0.1	PO-PrimMCU	CURRENT	2.04	2.04	NOT REQ	
0/PM0	NCS1K4-AC-PSU	0.1	PO-SecMCU	CURRENT	2.06	2.06	NOT REQ	

0/PM1	NCS1K4-AC-PSU	0.1	PO-PrimMCU	CURRENT	2.04	2.04	NOT REQ
0/PM1	NCS1K4-AC-PSU	0.1	PO-SecMCU	CURRENT	2.06	2.06	NOT REQ
0/0/NXR0	NCS1K4-1.2T-K9	0.1	CpuModFw	S CURRENT	234.10	234.10	NOT REQ
0/0/NXR0	NCS1K4-1.2T-K9	0.1	OptModFw	S CURRENT	1.38	1.38	NOT REQ
0/1/NXR0	NCS1K14-2.4T-K9	0.1	CpuModFw	S CURRENT	234.10	234.10	NOT REQ
0/2/NXR0	NCS1K14-CCMD-16-C	0.1	CpuModFw	S CURRENT	234.10	234.10	NOT REQ
0/2/NXR0	NCS1K14-CCMD-16-C	0.1	OptModFw	S CURRENT	1.38	1.38	NOT REQ
0/3/NXR0	NCS1K4-1.2T-K9	0.1	CpuModFw	S CURRENT	234.10	234.10	NOT REQ
0/3/NXR0	NCS1K4-1.2T-K9	0.1	OptModFw	S CURRENT	1.38	1.38	NOT REQ
0/Rack	NCS1014	0.1	ADM-CHASSIS	CURRENT	0.21	0.21	NOT REQ
0/Rack	NCS1014	0.1	IoFpga	S CURRENT	1.10	1.10	NOT REQ
0/Rack	NCS1014	0.1	IoFpgaGolden	BS CURRENT		1.05	NOT REQ
0/Rack	NCS1014	0.1	SsdIntelSC2KB	S CURRENT	1.20	1.20	0/Rack

RP/0/RP0/CPU0:RINode1#show hw-module fpd  
 Mon Feb 24 14:30:20.742 IST

Auto-upgrade:Enabled,PM excluded  
 Attribute codes: B golden, P protect, S secure, A Anti Theft aware

Location Reload Loc	Card type	HWver	FPD device	ATR	Status	FPD Versions	
						Running	Programd
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	ADM-DB		CURRENT	2.10	2.10
	NOT REQ						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	ADM-MB		CURRENT	2.30	2.30
	NOT REQ						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	BIOS	S	CURRENT	5.00	5.00
	0/RP0						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	BIOS-Golden	BS	CURRENT		4.70
	0/RP0						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	CpuFpga	S	CURRENT	1.17	1.17
	0/RP0						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	CpuFpgaGolden	BS	CURRENT		1.09
	0/RP0						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	SsdMicron5300	S	CURRENT	0.01	0.01
	0/RP0						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	TamFw	S	CURRENT	9.04	9.04
	0/RP0						
0/RP0/CPU0	NCS1K14-CNTLR-K9	1.0	TamFwGolden	BS	CURRENT		9.04
	0/RP0						
0/PM0	NCS1K4-AC-PSU-2	1.1	PO-PrimMCU		CURRENT	1.03	1.03
	NOT REQ						
0/PM0	NCS1K4-AC-PSU-2	1.1	PO-SecMCU		CURRENT	1.05	1.05
	NOT REQ						
<b>0/0/NXR0</b>	<b>NCS1K14-EDFA2</b>	<b>0.1</b>	<b>CpuModFw</b>	<b>S</b>	<b>CURRENT</b>	<b>252.06</b>	<b>252.06</b>
	<b>NOT REQ</b>						
<b>0/0/NXR0</b>	<b>NCS1K14-EDFA2</b>	<b>0.1</b>	<b>OptModFw</b>	<b>S</b>	<b>CURRENT</b>	<b>2.02</b>	<b>2.02</b>
	<b>NOT REQ</b>						
0/3/NXR0	NCS1K4-1.2T-K9	0.1	CpuModFw	S	CURRENT	252.06	252.06
	NOT REQ						
0/3/NXR0	NCS1K4-1.2T-K9	0.1	OptModFw	S	CURRENT	1.38	1.38
	NOT REQ						
0/Rack	NCS1014	1.1	ADM-CHASSIS		CURRENT	0.21	0.21
	NOT REQ						
0/Rack	NCS1014	1.1	IoFpga	S	CURRENT	1.23	1.23
	NOT REQ						
0/Rack	NCS1014	1.1	IoFpgaGolden	BS	CURRENT		1.05
	NOT REQ						
0/Rack	NCS1014	1.1	SsdIntelSC2KB	S	CURRENT	1.30	1.30
	0/Rack						
<b>0/4</b>	<b>NCS1K-MD-320-CE</b>	<b>0.2</b>	<b>MD-32-LUM</b>	<b>S</b>	<b>CURRENT</b>	<b>2.20</b>	<b>2.20</b>
	<b>NOT REQ</b>						

0/5      NCS1K-MD-32E-CE      12.1 MD-32-ACC      S      CURRENT      1.12      1.12  
 NOT REQ

The following table describes the significant fields in the output of the **show hw-module fpd** command.

**Table 6: Description of Fields in show hw-module fpd Command**

Field	Description
Location	Location of the FPD.
Card type	PID of the modules such as chassis, card, CPU, and PSU.
HWver	Hardware version where the FPD resides.
FPD device	Name of the FPD.
ATR	Attribute codes. The possible values are: <ul style="list-style-type: none"> <li>• B - Golden Image</li> <li>• S - Secure Image</li> <li>• P - Protect Image</li> </ul> The attribute code of the primary FPDs is S and the Golden FPDs is BS.
Status	Status of the FPD. See <a href="#">Table 7: Description of FPD Status Values in show hw-module fpd Command Output</a> , on page 18.
Running	FPD image version that has been activated and currently running in the FPD device.
Programd	FPD image version that has been programmed into the FPD device, but might not be activated.
Reload Loc	Indicates whether reload of the location is required or not.

The following table describes the possible values of the **Status** field in the output of the **show hw-module fpd** command.

**Table 7: Description of FPD Status Values in show hw-module fpd Command Output**

FPD Status	Description
NOT READY	The driver that owns the FPD device has not initialized the FPD client to handle this device.
CURRENT	FPD version is up-to-date and upgrade is not required.
NEED UPGD	Upgrade is required for this FPD. Check the output of the <b>show fpd package</b> command to determine the recommended FPD version.

FPD Status	Description
UPGD PREP	FPD is preparing for upgrade.
IN QUEUE	Upgrade of this FPD is in queue.
UPGD SKIP	FPD upgrade is not required. For example, <ul style="list-style-type: none"> <li>• FPD version is up-to-date and compatible.</li> <li>• FPD image is protected.</li> </ul>
UPGRADING	FPD upgrade has started and the driver has not reported the upgrade progress information yet.
%UPGD	Percentage of FPD upgrade completion.
RLOAD REQ	FPD upgrade is successful and the FPD must be reloaded for the new version to take effect.
UPGD FAIL	FPD upgrade has failed. Check the syslog for any timeout messages or any failure reported by the driver.
UPGD DONE	FPD upgrade is successful.



**Restriction** The NCS 1014 does not support trunk FPD upgrade on the QXP card.

## Verify if an FPD Upgrade is Required

*Table 8: Feature History*

Feature Name	Release Information	Feature Description
Automatic FPD Upgrade Support for Coherent Interconnect Module 8	Cisco IOS XR Release 24.3.1	<p>The Coherent Interconnect Module 8 (CIM8) FPD is automatically upgraded to the latest qualified version when the line card FPD is upgraded. This ensures that both the line card and CIM8 operate with optimized performance and improved interoperability.</p> <p>Supported line cards are:</p> <ul style="list-style-type: none"> <li>• NCS1K14-2.4T-X-K9</li> <li>• NCS1K4-2.4T-K9</li> </ul>

## Procedure

**Step 1** Use the **show hw-module fpd** command to check whether all the FPDs are in the Current state.

If the status of any FPD is **NEED UPGD**, then the upgrade is required for that FPD.

**Step 2** Use the **show fpd package** command to determine the FPDs that are supported with the current software release and the minimum hardware requirements for each FPD.

The Coherent Interconnect Module 8 (CIM8) FPD is automatically upgraded to the latest qualified version while the line card FPD is being upgraded. If the CIM 8 has a higher version than the line card's CIM 8 FPD version, the CIM 8 remains at the higher version and does not downgrade.

- NCS1K14-2.4T-X-K9
- NCS1K4-2.4T-K9
- NCS1K14-2.4T-A-K9
- NCS1K14-2.4TAL-K9

You can see the CIM 8 FPD version in the **show fpd package** command output.

```
RP/0/RP0/CPU0:ios#show fpd package
Mon Jan 12 11:48:15.912 UTC
```

```
=====
                                     Field Programmable Device Package
                                     =====
```

Card Type	FPD Description	Req Reload	SW Ver	Min Req SW Ver	Min Req Board Ver
NCS1014	ADM-CHASSIS	NO	0.21	0.21	0.0
	IoFpga	NO	1.19	1.19	0.0
	IoFpgaGolden	NO	1.05	1.05	0.0
	SsdIntelSC2KB	YES	1.20	1.20	0.0
	SsdMicron5400	YES	0.02	0.02	0.0
NCS1K14-2.4T-A-K9	CIM8CEK9ACA	NO	80.14014	80.14014	0.0
	CIM8CK9ACA	NO	80.14014	80.14014	0.0
	CIM8LEK9ACA	NO	80.14014	80.14014	0.0
	CIM8LK9ACA	NO	80.14014	80.14014	0.0
	CpuModFw	NO	261.100	261.100	0.0
NCS1K14-2.4TAL-K9	CIM8CEK9ACA	NO	80.14014	80.14014	0.0
	CIM8CK9ACA	NO	80.14014	80.14014	0.0
	CIM8LEK9ACA	NO	80.14014	80.14014	0.0
	CIM8LK9ACA	NO	80.14014	80.14014	0.0
	CpuModFw	NO	261.100	261.100	0.0

```
-----
```

```
RP/0/RP0/CPU0:ios#show fpd package
Wed Jul 17 11:44:07.258 IST
```

```
=====
                                     Field Programmable Device Package
                                     =====
```

Card Type	FPD Description	Req Reload	SW Ver	Min Req SW Ver	Min Req Board Ver
NCS1014	ADM-CHASSIS	NO	0.21	0.21	0.0
	IoFpga	NO	1.19	1.19	0.0
	IoFpgaGolden	NO	1.05	1.05	0.0
	SsdIntelSC2KB	YES	1.20	1.20	0.0
	SsdMicron5400	YES	0.02	0.02	0.0
NCS1K-MD-32E-C	MD-32-ACC	NO	2.18	2.18	0.0
	MD-32-NEO	NO	2.02	2.02	0.0
.					
.					
NCS1K14-2.4T-K9	CIMFw	NO	180.13019	180.13019	0.0
	CpuModFw	NO	43.27	43.27	0.0
NCS1K14-2.4T-L-K9	CIMFw	NO	180.13019	180.13019	0.0
	CpuModFw	NO	43.27	43.27	0.0
NCS1K14-2.4T-X-K9	CIMFw	NO	180.13019	180.13019	0.0
	CpuModFw	NO	43.27	43.27	0.0
NCS1K14-2.4TXL-K9	CIMFw	NO	180.13019	180.13019	0.0
	CpuModFw	NO	43.27	43.27	0.0
.					
.					
NCS1K14-CNTLR-K9	ADM-DB	NO	2.10	2.10	0.2
	ADM-MB	NO	2.30	2.30	0.2
	BIOS	YES	4.80	4.80	0.0
	BIOS-Golden	YES	4.70	0.01	0.0

RP/0/RP0/CPU0:RINode1#show fpd package  
 Mon Feb 24 14:31:30.361 IST

=====  
 Field Programmable Device Package  
 =====

Card Type	FPD Description	Req Reload	SW Ver	Min Req SW Ver	Min Req Board Ver
NCS1014	ADM-CHASSIS	NO	0.21	0.21	0.0
	IoFpga	NO	1.19	1.19	0.0
	IoFpgaGolden	NO	1.05	1.01	0.0
	SsdIntelSC2KB	YES	1.30	1.30	0.0
	SsdMicron5400	YES	0.02	0.02	0.0
	SsdSolidigmSC2KB	YES	1.30	1.30	0.0
NCS1K-MD-32E-C	MD-32-ACC	NO	2.18	2.18	0.0
	MD-32-NEO	NO	2.02	2.02	0.0
NCS1K-MD-32E-CE	MD-32-ACC	NO	1.12	1.12	0.0
	MD-32-LUM	NO	2.20	2.20	0.0
NCS1K-MD-32O-C	MD-32-ACC	NO	2.18	2.18	0.0
	MD-32-NEO	NO	2.02	2.02	0.0
NCS1K-MD-32O-CE	MD-32-ACC	NO	1.12	1.12	0.0
	MD-32-LUM	NO	2.20	2.20	0.0

## Verify if an FPD Upgrade is Required

NCS1K14-2.4T-K9	CIMFw	NO	80.13021	80.13021	0.0
	CpuModFw	NO	252.06	252.06	0.0
NCS1K14-2.4T-L-K9	CIMFw	NO	80.13021	80.13021	0.0
	CpuModFw	NO	252.06	252.06	0.0
NCS1K14-2.4T-X-K9	CIMFw	NO	80.13021	80.13021	0.0
	CpuModFw	NO	252.06	252.06	0.0
NCS1K14-2.4TXL-K9	CIMFw	NO	80.13021	80.13021	0.0
	CpuModFw	NO	252.06	252.06	0.0
NCS1K14-CCMD-16-C	CpuModFw	NO	252.06	252.06	0.0
	OptModFw	NO	20.02	20.02	0.0
NCS1K14-CCMD-16-L	CpuModFw	NO	252.06	252.06	0.0
	OptModFw	NO	20.02	20.02	0.0
NCS1K14-CNTLR-K9	ADM-DB	NO	2.10	2.10	0.2
	ADM-MB	NO	2.30	2.30	0.2
	BIOS	YES	5.00	5.00	0.0
	BIOS-Golden	YES	4.70	0.01	0.0
	CpuFpga	YES	1.17	1.17	0.0
	CpuFpgaGolden	YES	1.09	0.01	0.0
	SsdIntelS4510	YES	11.51	11.51	0.0
	SsdIntelSC2KB	YES	1.30	1.30	0.0
	SsdIntelSCKKBGZ	YES	1.30	1.30	0.0
	SsdMicron5300	YES	0.01	0.01	0.0
	SsdMicron5400	YES	0.02	0.02	0.0
	SsdSolidigmSC2KB	YES	1.30	1.30	0.0
	SsdSolidigmSCKKB	YES	1.30	1.30	0.0
	SsdSRM28480GF1	YES	14.03	14.03	0.0
	TamFw	YES	9.04	9.04	0.0
TamFwGolden	YES	9.04	0.01	0.0	
NCS1K14-CTLR-B-K9	ADM-DB	NO	2.10	2.10	0.2
	ADM-MB	NO	2.30	2.30	0.2
	BIOS	YES	5.00	5.00	0.0
	BIOS-Golden	YES	4.70	0.01	0.0
	CpuFpga	YES	1.17	1.17	0.0
	CpuFpgaGolden	YES	1.09	0.01	0.0
	SsdIntelS4510	YES	11.51	11.51	0.0
	SsdIntelSC2KB	YES	1.30	1.30	0.0
	SsdIntelSCKKBGZ	YES	1.30	1.30	0.0
	SsdMicron5300	YES	0.01	0.01	0.0
	SsdMicron5400	YES	0.02	0.02	0.0
	SsdSolidigmSC2KB	YES	1.30	1.30	0.0
	SsdSolidigmSCKKB	YES	1.30	1.30	0.0
	SsdSRM28480GF1	YES	14.03	14.03	0.0
	TamFw	YES	9.04	9.04	0.0
TamFwGolden	YES	9.04	0.01	0.0	
NCS1K14-EDFA2	CohProbFw	NO	70.13021	70.13021	0.0
	CpuModFw	NO	252.06	252.06	0.0
	DracoFW	NO	0.09	0.09	0.1
	DracoFW	NO	0.09	0.09	0.2
	OptModFw	NO	2.02	2.02	0.0
NCS1K4-1.2T-K9	CpuModFw	NO	252.06	252.06	0.0
	OptModFw	NO	1.38	1.38	0.0
NCS1K4-1.2T-L-K9	CpuModFw	NO	252.06	252.06	0.0
	OptModFw	NO	1.38	1.38	0.0

NCS1K4-2-QDD-C-K9	CpuModFw	NO	252.06	252.06	0.0
	OptModFw	NO	1.38	1.38	0.0
NCS1K4-AC-PSU	PO-PrimMCU	NO	2.04	2.04	0.1
	PO-SecMCU	NO	2.06	2.06	0.1
NCS1K4-AC-PSU-2	PO-PrimMCU	NO	1.03	1.03	0.1
	PO-SecMCU	NO	1.05	1.05	0.1
NCS1K4-QXP-K9	CpuModFw	NO	252.06	252.06	0.0
NCS1K4-QXP-L-K9	CpuModFw	NO	252.06	252.06	0.0

This table describes the fields in the output of the **show fpd package** command.

**Table 9: Description of Fields in show fpd package Command**

Field	Description
Card Type	PID of the modules such as chassis, card, CPU, and PSU.
FPD Description	Description of the FPD.
Req Reload	Determines whether reload is required to activate the FPD image.
SW Ver	Recommended FPD software version for the associated module running the current Cisco IOS XR Software.
Min Req SW Ver	Minimum required FPD software version to operate the module.
Min Req Board Ver	Minimum required hardware version for the associated FPD. A minimum hardware requirement of version 0.0 indicates that all the hardware can support this FPD version.

FPD can be upgraded using two methods:

- [Manual upgrade](#)
- [Automatic upgrade](#)

## Manual FPD Upgrade

Use the following procedure to upgrade the FPDs manually.

### Procedure

**Step 1** Use the **upgrade hw-module location** *[location-id]* **fpd** *[fpd name]* command to upgrade a specific FPD.

#### Note

FPD upgrades are non-traffic affecting.

**Example:**

```
RP/0/RP0/CPU0:ios#upgrade hw-module location 0/0/NXR0 fpd CPUModFw
```

This is a sample configuration to upgrade the fpd of a trunk pluggable.

```
RP/0/RP0/CPU0:ios#upgrade hw-module location 0/3/NXR0 fpd OpticsFw_Port_7
```

**Step 2** Use the **show hw-module fpd** command to display information about the completed FPD upgrade.

**Step 3** (Optional) Use the **upgrade hw-module location [location-id] fpd [fpd name] force** command to forcibly upgrade a specific FPD irrespective of whether the upgrade is required or not.

**Example:**

```
RP/0/RP0/CPU0:ios#upgrade hw-module location 0/0/NXR0 fpd CPUModFw force
```

This is a sample configuration to forcibly upgrade the fpd of a trunk pluggable.

```
RP/0/RP0/CPU0:ios#upgrade hw-module location 0/3/NXR0 fpd OpticsFw_Port_7 force
```

**Step 4** Use the **reload location location-id** to reload the FPDs belonging to a specific location with the new version.

The **Reload Loc** field in the output of **show hw-module fpd** command indicates whether the reload is required or not.

**Example:**

```
RP/0/RP0/CPU0:ios#reload location 0/RP0/CPU0
```

**Step 5** (Optional) Use the **upgrade hw-module location all fpd all** command to upgrade all the FPDs concurrently.

**Example:**

```
RP/0/RP0/CPU0:ios#upgrade hw-module location all fpd all
```

**Note**

You cannot upgrade PSU FPD using **location all fpd all** command. You can execute **Step 6** command to upgrade PSU FPD.

**Step 6** (Optional) Use the **upgrade hw-module [location [location-id | all]] fpd [fpd name] | all** command to upgrade a specific FPD, all the FPDs, or the FPDs belonging to a specific location.

**Note**

Until Release 24.2.1, you cannot forcefully upgrade FPDs of power modules and SSDs.

From Release 24.3.1, you can upgrade power module FPDs by using the command:

```
upgrade hw-module [location [location-id | all]] [pm [pm-id | all]] fpd [fpd name] | all.
```

# Automatic FPD upgrade

Table 10: Feature History

Feature Name	Release Information	Feature Description
Automatic FPD Upgrade Support for Power Module	Cisco IOS XR Release 24.3.1	<p>The FPD upgrade for power modules is now integrated with the NCS 1014 automatic FPD upgrade. You have the flexibility to include or exclude the power module FPD in the automatic upgrade according to your operational requirements. This option is disabled by default.</p> <p>Command added:</p> <ul style="list-style-type: none"> <li>• <b>fpd auto-upgrade {include   exclude} pm</b></li> </ul> <p>You can also enable the automatic FPD upgrade for power modules using the OpenConfig data model <code>Cisco-IOS-XR-openconfig-system-fpd-ext</code>.</p>

The automatic FPD upgrade process the firmware upgraded with the **NEED UPGD** status to **CURRENT** status automatically. Use the **show hw-module fpd** command to view the latest status after the automatic upgrade is completed.

In NCS 1014, automatic FPD upgrade is enabled by default.

## Procedure

**Step 1** Use the following commands to disable automatic FPD upgrade.

**Example:**

```
RP/0/RP0/CPU0:ios#configure
RP/0/RP0/CPU0:ios(config)#fpd auto-upgrade disable
RP/0/RP0/CPU0:ios(config)#commit
RP/0/RP0/CPU0:ios(config)#end
```

**Note**

- CpuModFw is upgraded during the automated FPD upgrade for cards NCS1K14-2.4T-K9 and NCS1K14-2.4T-L-K9.
- OptModFw is upgraded first followed by CpuModFw during automated FPD upgrade for the cards NCS1K14-CCMD-16-C, NCS1K14-CCMD-16-L, NCS1K4-1.2T-K9, and NCS1K14-EDFA2.
- Untill R24.2.1, you cannot do an automatic upgrade for the FPD power module.

**Step 2** (From R24.3.1), to include or exclude automatic upgrade of power modules, use the following commands:

**Example:**

```
RP/0/RP0/CPU0:ios#fpd auto-upgrade include pm
RP/0/RP0/CPU0:ios#commit
```

**Example:**

```
RP/0/RP0/CPU0:ios#fpd auto-upgrade exclude pm
RP/0/RP0/CPU0:ios#commit
```

## Automatic firmware upgrades for trunk pluggable optics

Automatic firmware upgrades for trunk pluggable optics are a system maintenance feature that

- upgrade all qualified Cisco/Acacia trunk pluggables in parallel during system boot or software updates,
- lock the associated line cards during the upgrade process to ensure system integrity, and
- automate firmware management across multiple line cards, simplifying maintenance and increasing overall reliability.

*Table 11: Feature History*

Feature Name	Release Information	Feature Description
Automatic firmware support on trunk optics	Cisco IOS XR Release 26.1.1	<p>NCS 1014 now supports automatic, parallel firmware upgrades for qualified trunk pluggable optics during system boot or software updates. . To ensure integrity, the system locks line cards during the upgrade process. You can monitor upgrade status through the <b>show hw-module fpd</b> command, system logs, and alarms. This capability is compatible with all Cisco/Acacia trunk pluggables on these cards:</p> <ul style="list-style-type: none"> <li>• NCS1K4-QXP-K9</li> <li>• NCS1K14-EDFA2</li> <li>• NCS1K14-2.4T-K9</li> <li>• NCS1K14-2.4TA-K9</li> <li>• NCS1K14-2.4TX-K9</li> </ul> <p>This enhancement simplifies maintenance and increases reliability by automating firmware management across the network.</p>

This capability is compatible with all Cisco/Acacia trunk pluggables on the NCS1K4-QXP-K9, NCS1K14-EDFA2, NCS1K14-2.4T-A-K9, NCS1K14-2.4T-X-K9, and NCS1K14-2.4T-K9 cards. You can monitor upgrade status using the `show hw-module fpd` command, review system logs, or check alarms. This automated process helps streamline regular upkeep for large networks by ensuring optics always operate with up-to-date firmware.

For instance, after a software update, all trunk pluggable optics installed in supported line cards automatically begin firmware upgrades in parallel as the system boots, without requiring manual intervention. The system locks all affected line cards until upgrades are complete, for both security and data integrity reasons.

This enhancement increases operational reliability and simplifies ongoing firmware management in environments using NCS 1014 systems with supported optics.

## Supported line cards and optics combinations for automatic firmware upgrade

The following information provides details on the supported line card Product IDs (PIDs), compatible optics combinations, and the associated Field Programmable Device (FPD) upgrade times. This information helps you estimate time requirements and plan for maintenance windows when performing software or hardware upgrades involving line cards and pluggable modules.

**Table 12: Supported line cards, optics, and upgrade times**

Pluggable PID	Form Factor	Vendor	Line card (PID)	Image Size	Upgrade time
QDD-400G-ZRP-S	QSFP-DD	Cisco/Acacia	NCS1K4-QXP-K9	1.6MB	9 mins
QDD-400G-ZR-S	QSFP-DD	Cisco/Acacia	NCS1K4-QXP-K9	1.6MB	9 mins
DP04QSDD-HK9	QSFP-DD	Cisco/Acacia	NCS1K4-QXP-K9	1.9MB	9 mins
DP04QSDD-LK9	QSFP-DD	Cisco/Acacia	NCS1K4-QXP-K9	1.9MB	9 mins
DP04QSDD-HE0	QSFP-DD	Cisco/Acacia	NCS1K4-QXP-K9	1.9MB	9 mins
DP04QSDD-E26-28B	QSFP-DD	Cisco/Acacia	NCS1K4-QXP-K9	1.9MB	9 mins
DP01QSDD-ZT5-A1	QSFP-DD	Cisco/Acacia	NCS1K14-EDFA2	1.9 MB	9 mins
ONS-QSFP-OTDR	QSFP-DD	Cisco/Coherent inc	NCS1K14-EDFA2	2.8MB	13mins
CIM8-C-K9	QSFP-DD	Cisco/Acacia	<ul style="list-style-type: none"> <li>• NCS1K14-2.4T-K9</li> <li>• NCS1K14-2.4T-A-K9</li> <li>• NCS1K14-2.4T-X-K9</li> </ul>	2.0MB	~5 mins
CIM8-L-K9	QSFP-DD	Cisco/Acacia	<ul style="list-style-type: none"> <li>• NCS1K14-2.4T-K9</li> <li>• NCS1K14-2.4T-A-K9</li> <li>• NCS1K14-2.4T-X-K9</li> </ul>	2.0MB	~5 mins

CIM8-CE-K9	QSFP-DD	Cisco/Acacia	<ul style="list-style-type: none"> <li>• NCS1K14-24T-K9</li> <li>• NCS1K14-24TA-K9</li> <li>• NCS1K14-24TX-K9</li> </ul>	2.0MB	~5 mins
CIM8-LE-K9	QSFP-DD	Cisco/Acacia	<ul style="list-style-type: none"> <li>• NCS1K14-24T-K9</li> <li>• NCS1K14-24TA-K9</li> <li>• NCS1K14-24TX-K9</li> </ul>	2.0MB	~5 mins

## Note: System behaviors during automatic trunk pluggable firmware upgrades

These points describe the system behaviors you should be aware of during automatic FPD upgrades for trunk pluggables:

- The system does not permit line card (LC) reloads, either cold or warm, during an FPD upgrade. The LC remains operationally locked until the upgrade completes.
- If you remove an optics module during an upgrade, the upgrade process does not succeed. Its entry is deleted from the `show hw-module fpd` output. When you reinsert the pluggable, it operates with the current firmware. If necessary, it attempts to upgrade during the next boot. It is advised to avoid performing Online Insertion and Removal (OIR) during an optics upgrade.
- NCS 1014 can handle multiple optics upgrades in parallel.
- If the `fpd_client` process restarts during an optics upgrade, the system will automatically manage and finalize the upgrade.
- If an LC software crash or reboot occurs during optics upgrade, the system marks the upgrade as failed (`UPGD_FAIL`). After rebooting, and if boot-time FPD support is available, the upgrade is retried automatically.
- If a pluggable that lacks FPD support is inserted, the system hides it from the `show hw-module fpd` output. However, it remains listed in the `show inventory` command.

## Verify auto firmware upgrade status for various trunk optics

This task guides you through verifying the status of auto firmware upgrades on trunk optics modules, helping maintain optimal performance and compliance.

### Procedure

**Step 1** Use the `show hw-module fpd` command to display FPD information for all modules.

#### Example:

This sample shows the `fpd` information of all the pluggables in the NCS1K14-2.4T-K9 card.

```
RP/0/RP0/CPU0:ios#show hw-module fpd
Fri Feb 20 10:56:22.718 UTC
```

Auto-upgrade:Enabled,PM excluded  
 Attribute codes: B golden, P protect, S secure, A Anti Theft aware

Location	Card type	HWver	FPD device	ATR	Status	FPD Versions		Reload Loc
						Running	Programd	
0/RP0/CPU0 REQ	NCS1K14-CNTRLR-K9	0.2	ADM-DB		CURRENT	2.10	2.10	NOT
0/RP0/CPU0 REQ	NCS1K14-CNTRLR-K9	0.2	ADM-MB		CURRENT	2.30	2.30	NOT
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	BIOS	S	CURRENT	6.10	6.10	0/RP0
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	BIOS-Golden	BS	CURRENT		4.40	0/RP0
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	CPU-SSD	S	CURRENT	0.01	0.01	0/RP0
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	CpuFpga	S	CURRENT	1.17	1.17	0/RP0
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	CpuFpgaGolden	BS	CURRENT		1.09	0/RP0
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	TamFw	S	CURRENT	9.04	9.04	0/RP0
0/RP0/CPU0	NCS1K14-CNTRLR-K9	0.2	TamFwGolden	BS	CURRENT		9.04	0/RP0
0/PM0 REQ	NCS1K4-AC-PSU	0.1	PO-PrimMCU		CURRENT	2.04	2.04	NOT
0/PM0 REQ	NCS1K4-AC-PSU	0.1	PO-SecMCU		CURRENT	2.06	2.06	NOT
0/PM1 REQ	NCS1K4-AC-PSU	0.1	PO-PrimMCU		CURRENT	2.04	2.04	NOT
0/PM1 REQ	NCS1K4-AC-PSU	0.1	PO-SecMCU		CURRENT	2.06	2.06	NOT
0/1/NXR0 REQ	NCS1K14-2.4TXL-K9	0.1	CpuModFw	S	CURRENT	262.24	262.24	NOT
0/2/NXR0 REQ	NCS1K14-2.4T-X-K9	2.1	CpuModFw	S	CURRENT	262.24	262.24	NOT
0/2/NXR0 REQ	NCS1K14-2.4T-X-K9	0.0	OpticsFw_Port_0	S	CURRENT	80.14015	80.14015	NOT
0/2/NXR0 REQ	NCS1K14-2.4T-X-K9	0.0	OpticsFw_Port_7	S	CURRENT	80.14015	80.14015	NOT
0/3/NXR0 REQ	NCS1K14-2.4T-X-K9	2.1	CpuModFw	S	CURRENT	262.24	262.24	NOT
0/3/NXR0 REQ	NCS1K14-2.4T-X-K9	0.0	OpticsFw_Port_0	S	CURRENT	80.14015	80.14015	NOT
0/Rack REQ	NCS1014	0.1	ADM-CHASSIS		CURRENT	0.21	0.21	NOT
0/Rack	NCS1014	0.1	CHASSIS-SSD	S	CURRENT	1.30	1.30	0/Rack
0/Rack REQ	NCS1014	0.1	IoFpga	S	CURRENT	2.28	2.28	NOT
0/Rack REQ	NCS1014	0.1	IoFpgaGolden	BS	CURRENT		1.05	NOT

RP/0/RP0/CPU0:ios#

**Step 2** Use the **show logging** command to display all logging information and messages.

**Example:**

This sample command output shows all the logging information related to the auto fpd upgrade.

```
RP/0/RP0/CPU0:ios#show logging | include fpd
Fri Feb 20 10:59:44.826 UTC
RP/0/RP0/CPU0:Feb 17 10:37:06.888 UTC: fpd_client[270]: %PLATFORM-FPD_CLIENT-6-INFO : FPD auto-upgrade
feature is enabled
RP/0/RP0/CPU0:Feb 17 10:37:06.940 UTC: fpd_client[270]: %PLATFORM-FPD_CLIENT-6-INFO : FPD auto-upgrade
feature is enabled
RP/0/RP0/CPU0:Feb 17 10:37:06.940 UTC: fpd_client[270]: %PLATFORM-FPD_CLIENT-6-INFO : FPD PM
auto-upgrade feature is disabled
RP/0/RP0/CPU0:Feb 17 10:38:00.787 UTC: fpd_client[270]: %PLATFORM-FPD_CLIENT-6-INFO : FPD auto-upgrade
feature is enabled
```

**Example:**

This sample command output shows all the logging information related to the auto fpd upgrade, including the initiation, execution, and completion of the upgrade, as well as the associated alerts and status messages.

```
RP/0/RP0/CPU0:ios#show logging | include fpd
RP/0/RP0/CPU0:2026 Mar  2 09:55:45.888 UTC: fpd-serv[186]: %PKT_INFRA-FM-3-FAULT_MAJOR : ALARM_MAJOR
:FPD-NEED-UPGRADE :DECLARE :0/3/NXR0:

RP/0/RP0/CPU0:2026 Mar  2 09:55:45.888 UTC: upgrade_fpd_ng[68825]: %INFRA-FPD_SERVER-6-UPGRADE_CMD
: Upgrade triggered by user(cisco) on 0-3-NXR0 for fpd (OpticsFw_Port_7) with force(true)
RP/0/RP0/CPU0:2026 Mar  2 09:55:57.888 UTC: fpd-serv[186]: %INFRA-FPD_Manager-1-UPGRADE_ALERT :
Upgrade for the following FPDs has been committed:

RP/0/RP0/CPU0:2026 Mar  2 09:55:57.888 UTC: fpd-serv[186]: %INFRA-FPD_Manager-1-UPGRADE_ALERT :
Location          FPD name          Force

RP/0/RP0/CPU0:2026 Mar  2 09:55:57.888 UTC: fpd-serv[186]: %INFRA-FPD_Manager-1-UPGRADE_ALERT :
=====

RP/0/RP0/CPU0:2026 Mar  2 09:55:57.888 UTC: fpd-serv[186]: %INFRA-FPD_Manager-1-UPGRADE_ALERT :
0/3/NXR0          OpticsFw_Port_7   TRUE

RP/0/RP0/CPU0:2026 Mar  2 09:56:43.245 UTC: fpd_client[296]: %PLATFORM-FPD_CLIENT-1-UPGRADE_COMPLETE
: FPD upgrade complete for CIM8CK9ACA@0/3/NXR0 [image upgraded to version 80.14015]
RP/0/RP0/CPU0:2026 Mar  2 09:56:43.246 UTC: fpd-serv[186]: %PKT_INFRA-FM-3-FAULT_MAJOR : ALARM_MAJOR
:FPD-NEED-UPGRADE :CLEAR :0/3/NXR0:
```

**Step 3** Use the **show logging onboard fpd location** command to display the OBFL FPD data information and messages for a specific node.

**Example:**

```
RRP/0/RP0/CPU0:ios#show logging onboard fpd location 0/3/NXR0
Fri Feb 20 11:27:38.425 IST

2026-03-02 09:55:57 UPGRADING CIM8CK9ACA [80.14015] UPGRADE STARTED
2026-03-02 09:56:43 CURRENT CIM8CK9ACA [80.14015] UPGRADE COMPLETED
```

**Step 4** Use the **show alarms** command to view the alarms in case of upgrade needed for a pluggable.

**Example:**

This is a sample command output indicating fpd upgrade is required for a pluggable in the QXP card.

```
RP/0/RP0/CPU0:ios#show alarms brief system active

-----
Active Alarms
-----
Location          Severity          Group              Set Time           Description
-----
0                  Major             Environ            02/19/2026 12:11:55 UTC  Power Group Redundancy lost

0/RP0/CPU0        Major             Software            02/19/2026 12:13:18 UTC  Communications Failure With
Cisco Licensing Cloud

0/0/NXR0          Major             FPD_Infra          02/19/2026 12:29:10 UTC  One Or More FPDs Need Upgrade
Or Not In Current State
```

# Factory reset

This feature allows customers to remove all data from the device before initiating a Product Return and Replace (PRR). This process ensures that all sensitive customer information is permanently deleted and cannot be recovered.

**Table 13: Feature History**

Feature Name	Release Information	Feature Description
Factory Reset	Cisco IOS XR Release 25.4.1	This feature allows customers to remove all data from the device before initiating a Product Return and Replace (PRR). This process ensures that all sensitive customer information is permanently deleted and cannot be recovered.

## Limitations of factory reset

This feature has these limitations:

- Secure erase and “factory reset and shutdown” options are not supported.
- Factory reset is supported only when the chassis SSD is present and accessible.

## Locations of data removal during factory reset

This table lists the locations from which data is removed during a factory reset.

**Table 14: Locations of data removal**

Location	Description
Route processor	Removes logs, configuration, gISO labels, and software.
Chassis SSD	Removes the configuration and checkpoint data from these locations: <ul style="list-style-type: none"> <li>• /mnt/dr_disk/data/otdr_baseline</li> <li>• /mnt/dr_disk/data/config</li> <li>• /mnt/dr_disk/data/alternate_cfg</li> <li>• /mnt/dr_disk/data/chkpt</li> </ul>

# Perform factory reset

Use this task to remove all data from the chassis before initiating a RMA.

## Procedure

---

Use the **factory-reset location all** command to perform factory reset for all locations on the chassis.

### Example:

```
RP/0/RP0/CPU0:ios#factory-reset reload location all
Wed Sep 10 03:35:58.803 UTC
Performing factory-reset may affect the stability of the system. Re-imaging maybe required to recover.
Continue?
[confirm]
RP/0/RP0/CPU0:Sep 10 03:37:07.029 UTC: shelfmgr[350]: %PLATFORM-SHELFMGR-4-DISK_ERASE_START :
Started disk erase operation on 0/0/NXR0
RP/0/RP0/CPU0:Sep 11 11:39:31.626 UTC: shelfmgr[197]: %PLATFORM-SHELFMGR-4-DISK_ERASE_DONE :
Disk erase operation finished successfully on 0/0/NXR0
```

---

Data is removed from the chassis.