



## Perform Preliminary Checks

After successfully logging into the console, you must perform some preliminary checks to verify the default setup. If any setup issue is detected, take corrective action before making further configurations.



**Note** The output of the examples in the procedures is not from the latest software release. The output will change for any explicit references to the current release.

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## Verify status of hardware components

### Before you begin

Ensure that all required hardware components are installed on NCS 1004. For installation details, see the *Cisco Network Convergence System 1004 Hardware Installation Guide*.

### Procedure

**Step 1** Enter the **show platform** command in Cisco IOS XR EXEC mode to display the status of Cisco IOS XR.

#### Example:

```
RP/0/RP0/CPU0:ios# show platform
Wed Mar  4 06:21:26.929 UTC
Node                Type                               State           Config state
-----
0/0                 NCS1K4-LC-FILLER                 PRESENT         NSHUT
```

## Verify status of hardware components

```

0/1          NCS1K4-1.2T-K9          OPERATIONAL    NSHUT
0/2          NCS1K4-1.2TL-K9         OPERATIONAL    NSHUT
0/3          NCS1K4-LC-FILLER        PRESENT        NSHUT
0/RP0/CPU0  NCS1K4-CNTRLR-K9 (Active)        IOS XR RUN     NSHUT
0/FT0       NCS1K4-FAN                      OPERATIONAL    NSHUT
0/FT1       NCS1K4-FAN                      OPERATIONAL    NSHUT
0/FT2       NCS1K4-FAN                      OPERATIONAL    NSHUT
0/PM0       NCS1K4-AC-PSU                   OPERATIONAL    NSHUT
0/PM1       NCS1K4-AC-PSU                   OPERATIONAL    NSHUT
0/SC0       NCS1004                      OPERATIONAL    NSHUT

```

```
RP/0/RP0/CPU0:ios# show platform
```

```
Thu May 7 10:03:03.394 UTC
```

Node	Type	State	Config state
0/0	NCS1K4-1.2T-K9	OPERATIONAL	NSHUT
0/1	NCS1K4-OTN-XP	OPERATIONAL	NSHUT
0/2	NCS1K4-OTN-XP	OPERATIONAL	NSHUT
0/3	NCS1K4-OTN-XP	OPERATIONAL	NSHUT
0/RP0/CPU0	NCS1K4-CNTRLR-K9 (Active)	IOS XR RUN	NSHUT
0/FT0	NCS1K4-FAN	OPERATIONAL	NSHUT
0/FT1	NCS1K4-FAN	OPERATIONAL	NSHUT
0/FT2	NCS1K4-FAN	OPERATIONAL	NSHUT
0/PM0	NCS1K4-DC-PSU	OPERATIONAL	NSHUT
0/PM1	NCS1K4-DC-PSU	OPERATIONAL	NSHUT
0/SC0	NCS1004	OPERATIONAL	NSHUT

- a) If Cisco IOS XR is not operational, no output appears. Use the **show sdr** command in Cisco IOS XR mode to verify the state of the service domain router (SDR) on the node.

This example shows sample output of the **show sdr** command in Cisco IOS XR mode.

```
RP/0/RP0/CPU0:ios# show sdr
```

```
Wed Mar 4 06:23:16.143 UTC
```

Type	NodeName	NodeState	RedState	PartnerName
NCS1K4-LC-FILLER	0/0	PRESENT		N/A
NCS1K4-1.2T-K9	0/1	OPERATIONAL		N/A
NCS1K4-1.2TL-K9	0/2	OPERATIONAL		N/A
NCS1K4-LC-FILLER	0/3	PRESENT		N/A
RP	0/RP0/CPU0	IOS XR RUN	ACTIVE	NONE
NCS1K4-CNTRLR-K9	0/RP0	OPERATIONAL		N/A
NCS1K4-FAN	0/FT0	OPERATIONAL		N/A
NCS1K4-FAN	0/FT1	OPERATIONAL		N/A
NCS1K4-FAN	0/FT2	OPERATIONAL		N/A
NCS1K4-AC-PSU	0/PM0	OPERATIONAL		N/A
NCS1K4-AC-PSU	0/PM1	OPERATIONAL		N/A
NCS1004	0/SC0	OPERATIONAL		N/A

```
RP/0/RP0/CPU0:ios# show sdr
```

```
Thu May 7 10:50:08.651 UTC
```

Type	NodeName	NodeState	RedState	PartnerName
NCS1K4-1.2T-K9	0/0	OPERATIONAL		N/A
NCS1K4-OTN-XP	0/1	OPERATIONAL		N/A
NCS1K4-OTN-XP	0/2	OPERATIONAL		N/A
NCS1K4-OTN-XP	0/3	OPERATIONAL		N/A
RP	0/RP0/CPU0	IOS XR RUN	ACTIVE	NONE
NCS1K4-CNTRLR-K9	0/RP0	OPERATIONAL		N/A
NCS1K4-FAN	0/FT0	OPERATIONAL		N/A
NCS1K4-FAN	0/FT1	OPERATIONAL		N/A
NCS1K4-FAN	0/FT2	OPERATIONAL		N/A
NCS1K4-DC-PSU	0/PM0	OPERATIONAL		N/A
NCS1K4-DC-PSU	0/PM1	OPERATIONAL		N/A
NCS1004	0/SC0	OPERATIONAL		N/A

**Step 2** Enter the **admin** command to enter System Admin EXEC mode.

**Example:**

```
RP/0/RP0/CPU0:ios# admin
```

**Step 3** Enter the **show platform** command to display the information and status of each node in the system.

**Example:**

```
sysadmin-vm:0_RP0# show platform
Wed Mar  4  06:24:46.700 UTC+00:00
Location  Card Type                HW State    SW State    Config State
-----
0/0       NCS1K4-LC-FILLER        PRESENT     N/A         NSHUT
0/1       NCS1K4-1.2T-K9          OPERATIONAL N/A         NSHUT
0/2       NCS1K4-1.2TL-K9         OPERATIONAL N/A         NSHUT
0/3       NCS1K4-LC-FILLER        PRESENT     N/A         NSHUT
0/RP0     NCS1K4-CNTRLR-K9        OPERATIONAL OPERATIONAL NSHUT
0/FT0     NCS1K4-FAN               OPERATIONAL N/A         NSHUT
0/FT1     NCS1K4-FAN               OPERATIONAL N/A         NSHUT
0/FT2     NCS1K4-FAN               OPERATIONAL N/A         NSHUT
0/PM0     NCS1K4-AC-PSU           OPERATIONAL N/A         NSHUT
0/PM1     NCS1K4-AC-PSU           OPERATIONAL N/A         NSHUT
0/SC0     NCS1004                  OPERATIONAL N/A         NSHUT
```

```
sysadmin-vm:0_RP0# show platform
Thu May  7  10:58:09.331 UTC+00:00
Location  Card Type                HW State    SW State    Config State
-----
0/0       NCS1K4-1.2T-K9          OPERATIONAL N/A         NSHUT
0/1       NCS1K4-OTN-XP           OPERATIONAL N/A         NSHUT
0/2       NCS1K4-OTN-XP           OPERATIONAL N/A         NSHUT
0/3       NCS1K4-OTN-XP           OPERATIONAL N/A         NSHUT
0/RP0     NCS1K4-CNTRLR-K9        OPERATIONAL OPERATIONAL NSHUT
0/FT0     NCS1K4-FAN               OPERATIONAL N/A         NSHUT
0/FT1     NCS1K4-FAN               OPERATIONAL N/A         NSHUT
0/FT2     NCS1K4-FAN               OPERATIONAL N/A         NSHUT
0/PM0     NCS1K4-DC-PSU           OPERATIONAL N/A         NSHUT
0/PM1     NCS1K4-DC-PSU           OPERATIONAL N/A         NSHUT
0/SC0     NCS1004                  OPERATIONAL N/A         NSHUT
```

Ensure that the output displays all NCS 1004 components. Both the hardware and software states must be OPERATIONAL.

The various hardware and software states are:

**Hardware states**

- OPERATIONAL: node is operating normally and is fully functional.
- POWERED\_ON: power is on and the node is booting up.
- FAILED: node is powered on but has encountered an internal failure.
- PRESENT: node is in intermediate state in the boot sequence.
- POWERED\_OFF: power is off and the node cannot be accessed.

**Software states**

- OPERATIONAL: software is operating normally and is fully functional.
- SW\_INACTIVE: software is not completely operational.

**Step 4** Enter the **show inventory** command in Cisco IOS XR EXEC mode to display the details of the physical entities of NCS 1004 along with the details of QSFPs.

**Example:**

```
RP/0/RP0/CPU0:ios# show inventory
Wed Mar  4 05:10:17.107 UTC
NAME: "0/0", DESCR: "Network Convergence System 1004 Filler"
PID: NCS1K4-LC-FILLER, VID: V01, SN: N/A

NAME: "0/1", DESCR: "NCS1K4 12x QSFP28 2 Trunk C-Band DWDM card"
PID: NCS1K4-1.2T-K9, VID: V00, SN: CAT2250B0AE

NAME: "0/1-Optics0/1/0/2", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M  , VID: V03, SN: INL22262339-A

NAME: "0/1-Optics0/1/0/4", DESCR: "Cisco 100GE QSFP28 SR4 Pluggable Optics Module"
PID: QSFP-100G-SR4-S, VID: V03, SN: AVF2219S16U

NAME: "0/1-Optics0/1/0/5", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: JFQ2145701U

NAME: "0/1-Optics0/1/0/6", DESCR: "Cisco 100GE QSFP28 SR4 Pluggable Optics Module"
PID: QSFP-100G-SR4-S, VID: ES1, SN: AVF1925G012

NAME: "0/1-Optics0/1/0/7", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: JFQ2145706N

NAME: "0/1-Optics0/1/0/8", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4, VID: V01, SN: JFQ19026014

NAME: "0/1-Optics0/1/0/9", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: OPM220518HS

NAME: "0/1-Optics0/1/0/10", DESCR: "Cisco 100G QSFP28 SM-SR Pluggable Optics Module"
PID: QSFP-100G-SM-SR, VID: V02, SN: INL21490043

NAME: "0/1-Optics0/1/0/11", DESCR: "Cisco 100G QSFP28 CWDM4 Pluggable Optics Module"
PID: QSFP-100G-CWDM4-S , VID: V01, SN: JFQ211930JL

NAME: "0/1-Optics0/1/0/12", DESCR: "Cisco 100G QSFP28 CWDM4 Pluggable Optics Module"
PID: QSFP-100G-CWDM4-S, VID: V02, SN: JFQ2210801H

NAME: "0/2", DESCR: "NCS1K4 12x QSFP28 2 Trunk L-Band DWDM card"
PID: NCS1K4-1.2TL-K9  , VID: V00, SN: CAT2337B0S4

NAME: "0/2-Optics0/2/0/2", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M, VID: V03, SN: INL22262332-A

NAME: "0/2-Optics0/2/0/4", DESCR: "Cisco 100G QSFP28 SM-SR Pluggable Optics Module"
PID: QSFP-100G-SM-SR, VID: V02, SN: FNS22070HWF

NAME: "0/2-Optics0/2/0/5", DESCR: "Cisco 100G QSFP28 SM-SR Pluggable Optics Module"
PID: QSFP-100G-SM-SR, VID: V02, SN: SPT2225302D

NAME: "0/2-Optics0/2/0/6", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: FNS22310Z1X

NAME: "0/2-Optics0/2/0/8", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4, VID: V01, SN: FNS20520R8Z

NAME: "0/2-Optics0/2/0/9", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M, VID: V03, SN: INL23312282-A
```

```
NAME: "0/2-Optics0/2/0/10", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M, VID: V03, SN: INL23312282-B

NAME: "0/2-Optics0/2/0/11", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: FNS23080LKF

NAME: "0/3", DESCR: "Network Convergence System 1004 Filler"
PID: NCS1K4-LC-FILLER, VID: V01, SN: N/A

:
:
:

RP/0/RP0/CPU0:ios# show inventory
Thu May 7 11:05:13.211 UTC
NAME: "0/0", DESCR: "NCS1K4 12x QSFP28 2 Trunk C-Band DWDM card"
PID: NCS1K4-1.2T-K9 , VID: V00, SN: CAT2237B25A

NAME: "0/0-Optics0/0/0/2", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS2333080E

NAME: "0/0-Optics0/0/0/3", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS23330801

NAME: "0/0-Optics0/0/0/4", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS21140GZK

NAME: "0/0-Optics0/0/0/6", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS233209CN

NAME: "0/0-Optics0/0/0/10", DESCR: "Cisco 40GE QSFP+ LR4 Pluggable Optics Module"
PID: QSFP-40G-LR4 , VID: V02, SN: FNS23110TYD

NAME: "0/1", DESCR: "NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder"
PID: NCS1K4-OTN-XP , VID: V00, SN: CAT2352B007

NAME: "0/1-Optics0/1/0/0", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS2333080J

NAME: "0/1-Optics0/1/0/1", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS23330806

NAME: "0/1-Optics0/1/0/2", DESCR: "Cisco 4x10GE QSFP+ MLR Pluggable Optics Module"
PID: ONS-QSFP-4X10-MLR , VID: V01, SN: INL21010391

NAME: "0/1-Optics0/1/0/4", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"
PID: QSFP-40G-SR4 , VID: V03, SN: JFQ20332007

NAME: "0/1-Optics0/1/0/5", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"
PID: QSFP-40G-SR4 , VID: V03, SN: JFQ20332088

NAME: "0/1-Optics0/1/0/6", DESCR: "Cisco 4x10GE QSFP+ MLR Pluggable Optics Module"
PID: ONS-QSFP-4X10-MLR , VID: V01, SN: INL21010471

NAME: "0/1-Optics0/1/0/7", DESCR: "Cisco 4x10GE QSFP+ MLR Pluggable Optics Module"
PID: ONS-QSFP-4X10-MLR , VID: V01, SN: INL21010376

NAME: "0/2", DESCR: "NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder"
PID: NCS1K4-OTN-XP , VID: V00, SN: CAT2352B015

NAME: "0/2-Optics0/2/0/0", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS20360V1R

NAME: "0/2-Optics0/2/0/4", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"
PID: QSFP-40G-SR4 , VID: V03, SN: JFQ21502017
```

```

NAME: "0/2-Optics0/2/0/5", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"
PID: QSFP-40G-SR4      , VID: V03, SN: JFQ202120DY

NAME: "0/3", DESCR: "NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder"
PID: NCS1K4-OTN-XP    , VID: V00, SN: CAT2352B00A

NAME: "0/3-Optics0/3/0/0", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4   , VID: V01, SN: FNS23320BS3

NAME: "0/3-Optics0/3/0/4", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"
PID: QSFP-40G-SR4     , VID: V03, SN: AVP2217S09L

NAME: "0/3-Optics0/3/0/5", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"
PID: QSFP-40G-SR4     , VID: V03, SN: AVP2107S0RZ

NAME: "0/RP0", DESCR: "Network Convergence System 1004 Controller"
PID: NCS1K4-CNTRLR-K9 , VID: V01, SN: CAT2323B0SG
:
:
:
:
NAME: "0/PM1", DESCR: "Network Convergence System 1004 DC Power Supply Unit"
PID: NCS1K4-DC-PSU    , VID: V01, SN: POG2308CT4W

```

---

## Verify software version

NCS 1004 is shipped with Cisco IOS XR software preinstalled. Check whether the software version is current. If a newer version is available, [upgrade the system](#) to access the latest features on NCS 1004.

### Procedure

---

Enter the **show version** command to display the software version and details such as system uptime.

#### Example:

```

RP/0/RP0/CPU0:ios# show version
Wed Feb 10 19:35:38.274 IST
Cisco IOS XR Software, Version 7.3.2
Copyright (c) 2013-2021 by Cisco Systems, Inc.
Build Information:
  Built By      : ingunawa
  Built On     : Tue Feb  9 11:45:12 PST 2021
  Built Host   : iox-lnx-068
  Workspace    : /auto/iox-lnx-068-san1/prod/7.3.2/ncs1k/ws
  Version      : 7.3.2
  Location     : /opt/cisco/XR/packages/
  Label       : 7.3.2
cisco NCS-1002 () processor
System uptime is 3 hours 37 minutes

```

---

**What to do next**

Verify the software version to determine if a system upgrade is required. If an upgrade is needed, see the [Perform System Upgrade and Install Feature Packages](#) chapter.

## Verify the firmware version

The firmware on NCS 1004 hardware components must be compatible with the installed Cisco IOS XR image. NCS 1004 may malfunction if the firmware version is incompatible.

**Procedure**

**Step 1** Enter the **show hw-module fpd** command in the Cisco IOS XR EXEC mode to display the firmware information of various hardware components of NCS 1004.

**Example:**

```
RP/0/RP0/CPU0:ios#
                          show hw-module fpd
Fri Nov 26 14:53:27.188 UTC
Auto-upgrade:Disabled
```

Location	Card type	HWver	FPD device	ATR	Status	FPD Versions	
						Running	Programd
0/0	NCS1K4-OTN-XPL	3.0	LC_CPU_MOD_FW		CURRENT	75.10	75.10
0/0	NCS1K4-OTN-XPL	7.0	LC_DP_MOD_FW		CURRENT	3.10	3.10
0/0	NCS1K4-OTN-XPL	2.0	LC_QSFPDD_PORT_11		CURRENT	61.2013	61.2013
0/0	NCS1K4-OTN-XPL	2.0	LC_QSFPDD_PORT_9		CURRENT	61.2013	61.2013
0/1	NCS1K4-OTN-XP	2.0	LC_CPU_MOD_FW		CURRENT	75.10	75.10
0/1	NCS1K4-OTN-XP	7.0	LC_DP_MOD_FW		CURRENT	3.10	3.10
0/1	NCS1K4-OTN-XP	2.0	LC_QSFPDD_PORT_11		CURRENT	61.2013	61.2013
0/1	NCS1K4-OTN-XP	2.0	LC_QSFPDD_PORT_9		CURRENT	61.2013	61.2013
0/RP0	NCS1K4-CNTLR-K9	5.0	CSB_IMG	S	CURRENT	0.200	0.200
0/RP0	NCS1K4-CNTLR-K9	5.0	TAM_FW		CURRENT	36.08	36.08
0/RP0	NCS1K4-CNTLR-K9	1.14	BIOS	S	CURRENT	5.30	5.30
0/RP0	NCS1K4-CNTLR-K9	5.0	CPU_FPGA		CURRENT	1.14	1.14
0/PM1	NCS1K4-AC-PSU	0.1	PO-PrimCU		CURRENT	2.70	2.70
0/SC0	NCS1004	2.0	BP_FPGA		CURRENT	1.25	1.25
0/SC0	NCS1004	2.0	XGE_FLASH		CURRENT	18.04	18.04

In this output, some of the significant fields are:

- FPD Device: name of the hardware component such as FPD, CFP, and so on.
- ATR: attribute of the hardware component. Some attributes are:
  - B: backup image
  - S: secure image
  - P: protected image
- Status: upgrade status of the firmware. The different states are:
  - CURRENT: The firmware version is the latest version.

- NOT READY: The firmware of the FPD is not ready for upgrade.
- NEED UPGD: A newer firmware version is available in the installed image. We recommend that upgrade be performed.
- UPGD PREP: The firmware of the FPD is preparing for upgrade.
- RLOAD REQ: The upgrade is completed, and the card requires a reload.
- UPGD DONE: The firmware upgrade is successful.
- UPGD FAIL: The firmware upgrade has failed.
- UPGD SKIP: The upgrade is skipped because the installed firmware version is higher than the version available in the image.
- Running: Current version of the firmware running on the FPD.

**Step 2** Enter the **show fpd package** command to display the FPD image version available with this software release for each hardware component.

```
RP/0/RP0/CPU0:ios#
show fpd package
Fri May  8 05:11:47.819 UTC
=====
Field Programmable Device Package
=====
```

Card Type	FPD Description	Req Reload	SW Ver	Min Req SW Ver	Min Req Board Ver
NCS1004-K9	BP_FPGA (A)	NO	1.25	1.25	0.0
	XGE_FLASH (A)	YES	18.04	18.04	0.0
NCS1K4-1.2T-K9	LC_CPU_MOD_FW (A)	YES	75.10	75.10	0.0
	LC_OPT_MOD_FW (A)	YES	1.25	1.25	0.0
NCS1K4-1.2T-L-K9	LC_CPU_MOD_FW (A)	YES	75.10	75.10	0.0
	LC_OPT_MOD_FW (A)	YES	1.25	1.25	0.0
NCS1K4-1.2TL-K9	LC_CPU_MOD_FW (A)	YES	75.10	75.10	0.0
	LC_OPT_MOD_FW (A)	YES	1.25	1.25	0.0
NCS1K4-2-QDD-C-K9	LC_CPU_MOD_FW (A)	YES	75.10	75.10	0.0
	LC_OPT_MOD_FW (A)	YES	1.26	1.26	0.0
NCS1K4-2KW-AC	PO-PrimCU (A)	NO	2.70	2.70	0.0
	PO-PrimCU (A)	NO	2.70	2.70	0.1
NCS1K4-AC-PSU	PO-PrimCU (A)	NO	2.70	2.70	0.0
	PO-PrimCU (A)	NO	2.70	2.70	0.1
NCS1K4-CNTLR	BIOS (A)	YES	5.30	5.30	1.5
	CSB_IMG	YES	0.200	0.200	0.0
NCS1K4-CNTLR-B-K9	BIOS (A)	YES	5.30	5.30	1.0
	CSB_IMG	YES	0.200	0.200	0.0
NCS1K4-DC-PSU	PO-PrimCU (A)	NO	1.12	1.12	0.0
	PO-PrimCU (A)	NO	1.12	1.12	0.1

NCS1K4-OTN-XP	LC_CFP2_PORT_0 (A)		NO	0.00	0.00	0.0
LC_CFP2_PORT_0 (A)	NO	1.00	1.00	1.0		
	LC_CFP2_PORT_0 (A)		NO	1.52	1.52	2.0
	LC_CFP2_PORT_1 (A)		NO	0.00	0.00	0.0
	LC_CFP2_PORT_1 (A)		NO	1.00	1.00	1.0
	LC_CFP2_PORT_1 (A)		NO	1.52	1.52	2.0
	LC_CPU_MOD_FW (A)		YES	75.10	75.10	0.0
	LC_DP_MOD_FW (A)		YES	3.10	3.10	1.0
	LC_DP_MOD_FW (A)		YES	11.10	11.10	2.0
	LC_DP_MOD_FW (A)		YES	11.10	11.10	3.0
	LC_DP_MOD_FW (A)		YES	1.10	1.10	4.0
	LC_DP_MOD_FW (A)		YES	3.10	3.10	7.0
	LC_DP_MOD_FW (A)		YES	1.10	1.10	8.0
	LC_QSFPDD_PORT_11 (A)		NO	0.00	0.00	0.0
	LC_QSFPDD_PORT_11 (A)		NO	61.2013	61.2013	1.0
	LC_QSFPDD_PORT_11 (A)		NO	61.2013	61.2013	2.0
	LC_QSFPDD_PORT_9 (A)		NO	0.00	0.00	0.0
	LC_QSFPDD_PORT_9 (A)		NO	61.2013	61.2013	1.0
	LC_QSFPDD_PORT_9 (A)		NO	61.2013	61.2013	2.0
-----						
NCS1K4-OTN-XPL	LC_CFP2_PORT_0 (A)		NO	0.00	0.00	0.0
LC_CFP2_PORT_0 (A)	NO	1.00	1.00	1.0		
	LC_CFP2_PORT_0 (A)		NO	1.52	1.52	2.0
	LC_CFP2_PORT_1 (A)		NO	0.00	0.00	0.0
	LC_CFP2_PORT_1 (A)		NO	1.00	1.00	1.0
	LC_CFP2_PORT_1 (A)		NO	1.52	1.52	2.0
	LC_CPU_MOD_FW (A)		YES	75.10	75.10	0.0
	LC_DP_MOD_FW (A)		YES	3.10	3.10	1.0
	LC_DP_MOD_FW (A)		YES	11.10	11.10	2.0
	LC_DP_MOD_FW (A)		YES	11.10	11.10	3.0
	LC_DP_MOD_FW (A)		YES	1.10	1.10	4.0
	LC_DP_MOD_FW (A)		YES	3.10	3.10	7.0
	LC_DP_MOD_FW (A)		YES	1.10	1.10	8.0
	LC_QSFPDD_PORT_11 (A)		NO	0.00	0.00	0.0
	LC_QSFPDD_PORT_11 (A)		NO	61.2013	61.2013	1.0
	LC_QSFPDD_PORT_11 (A)		NO	61.2013	61.2013	2.0
	LC_QSFPDD_PORT_9 (A)		NO	0.00	0.00	0.0
	LC_QSFPDD_PORT_9 (A)		NO	61.2013	61.2013	1.0
	LC_QSFPDD_PORT_9 (A)		NO	61.2013	61.2013	2.0
-----						
NCS1K4-TESTUNIT	LC_CPU_MOD_FW (A)		YES	0.01	0.01	0.0

### What to do next

Upgrade all FPDs using the **upgrade hw-module location all fpd all** command in the Cisco IOS XR EXEC mode. If the upgrade requires a reload, the Status column shows RLOAD REQ.

### If reload is required

1. If the FPGA location is 0/RP0, enter the **admin hw-module location 0/RP0 reload** command. This command reboots only the CPU. This reboot does not impact traffic.
2. If the FPGA location is 0/0, enter the **admin hw-module location all reload** command. The chassis reboots, which impacts traffic. When the reload is complete, the new FPGA runs the current firmware version.



**Caution** The upgrade of OTNXP LC\_DP\_MOD\_FW and LC\_OPT\_MOD\_FW FPDs affect traffic. Perform this upgrade during a maintenance window.

#### If Firmware upgrade fails

If the firmware upgrade fails, enter the **show logging** command to view more details. Then, upgrade the firmware again using these commands.



**Note** Upgrade the firmware version of power modules only when both power modules are present and powered on.

## Verify the management interface status

### Procedure

Enter the **show interfaces mgmtEth *instance*** command to display the management interface configuration.

#### Example:

```
RP/0/RP0/CPU0:ios# show interfaces MgmtEth 0/RP0/CPU0/0
Wed Mar  4 06:13:12.381 UTC
MgmtEth0/RP0/CPU0/0 is up, line protocol is up
  Interface state transitions: 1
  Hardware is Management Ethernet, address is b026.80ff.d870 (bia b026.80ff.d870)
  Internet address is 10.127.60.184/24
  MTU 1514 bytes, BW 1000000 Kbit (Max: 1000000 Kbit)
    reliability 255/255, txload 0/255, rxload 0/255
  Encapsulation ARPA,
  Full-duplex, 1000Mb/s, CX, link type is autonegotiation
  loopback not set,
  Last link flapped 1d23h
  ARP type ARPA, ARP timeout 04:00:00
  Last input 00:00:00, output 00:00:00
  Last clearing of "show interface" counters never
  5 minute input rate 1368000 bits/sec, 193 packets/sec
  5 minute output rate 95000 bits/sec, 194 packets/sec
    6447256 packets input, 3947875102 bytes, 0 total input drops
    0 drops for unrecognized upper-level protocol
    Received 661276 broadcast packets, 271649 multicast packets
      0 runts, 0 giants, 0 throttles, 0 parity
    0 input errors, 0 CRC, 0 frame, 0 overrun, 0 ignored, 0 abort
  7190033 packets output, 3906991430 bytes, 0 total output drops
  Output 0 broadcast packets, 0 multicast packets
  0 output errors, 0 underruns, 0 applique, 0 resets
  0 output buffer failures, 0 output buffers swapped out
  1 carrier transitions
```

```
RP/0/RP0/CPU0:ios# show interfaces MgmtEth 0/RP0/CPU0/0
Fri May  8 04:40:41.519 UTC
MgmtEth0/RP0/CPU0/0 is up, line protocol is up
  Interface state transitions: 1
```

```

Hardware is Management Ethernet, address is dc8c.37c3.e1a8 (bia dc8c.37c3.e1a8)
Internet address is 10.105.57.103/25
MTU 1514 bytes, BW 1000000 Kbit (Max: 1000000 Kbit)
  reliability 255/255, txload 0/255, rxload 0/255
Encapsulation ARPA,
Full-duplex, 1000Mb/s, CX, link type is autonegotiation
loopback not set,
Last link flapped 1d04h
ARP type ARPA, ARP timeout 04:00:00
Last input 00:00:00, output 00:00:00
Last clearing of "show interface" counters never
5 minute input rate 106000 bits/sec, 140 packets/sec
5 minute output rate 108000 bits/sec, 139 packets/sec
  7303357 packets input, 696872907 bytes, 0 total input drops
  0 drops for unrecognized upper-level protocol
  Received 40679 broadcast packets, 41523 multicast packets
    0 runts, 0 giants, 0 throttles, 0 parity
  0 input errors, 0 CRC, 0 frame, 0 overrun, 0 ignored, 0 abort
  7231570 packets output, 740818886 bytes, 0 total output drops
  Output 0 broadcast packets, 0 multicast packets
  0 output errors, 0 underruns, 0 applique, 0 resets
  0 output buffer failures, 0 output buffers swapped out
  MgmtEth0/RP0/CPU0/0 is up, line protocol is up

```

The output shows that the management interface is administratively down.

You can also use the **show interfaces summary** or **show interfaces brief** commands in the Cisco IOS XR EXEC mode to verify the management interface status.

This example shows sample output from the **show interfaces summary** command.

```

RP/0/RP0/CPU0:ios# show interfaces summary
Wed Mar  4 06:14:52.995 UTC
Interface Type          Total    UP      Down    Admin Down
-----
ALL TYPES                4        2       0       2
-----
IFT_ETHERNET            3        1       0       2
IFT_NULL                 1        1       0       0

```

```

RP/0/RP0/CPU0:ios# show interfaces summary
Fri May  8 04:43:57.355 UTC
Interface Type          Total    UP      Down    Admin Down
-----
ALL TYPES                6        5       0       1
-----
IFT_LOOPBACK            2        2       0       0
IFT_ETHERNET            3        2       0       1
IFT_NULL                 1        1       0       0

```

This example shows sample output from the **show interfaces brief** command.

```

RP/0/RP0/CPU0:ios# show interfaces brief
Wed Mar  4 06:15:51.689 UTC

```

Intf Name	Intf State	LineP State	Encap Type	MTU (byte)	BW (Kbps)
Nu0	up	up	Null	1500	0
Mg0/RP0/CPU0/0	up	up	ARPA	1514	1000000
Mg0/RP0/CPU0/1	admin-down	admin-down	ARPA	1514	1000000
Mg0/RP0/CPU0/2	admin-down	admin-down	ARPA	1514	1000000

```
RP/0/RP0/CPU0:ios# show interfaces brief
Fri May  8 04:44:41.558 UTC

```

Intf Name	Intf State	LineP State	Encap Type	MTU (byte)	BW (Kbps)
Lo0	up	up	Loopback	1500	0
Lo1	up	up	Loopback	1500	0
Nu0	up	up	Null	1500	0
Mg0/RP0/CPU0/0	up	up	ARPA	1514	1000000
Mg0/RP0/CPU0/1	admin-down	admin-down	ARPA	1514	1000000
Mg0/RP0/CPU0/2	up	up	ARPA	1514	1000000

### What to do next

Perform these steps if the management interface is administratively down.

- Check the Ethernet cable connection.
- Verify the IP address configuration of the management interface. For details on configuring the management interface, see [Configure Management Interface](#).
- Use the **show running-config interface mgmtEth** command to verify whether the management interface is in the no shut state.

This example shows sample output from the **show running-config interface mgmtEth** command.

```
RP/0/RP0/CPU0:ios# show running-config interface mgmtEth 0/RP0/CPU0/0

Wed Mar  4 06:17:33.833 UTC
interface MgmtEth0/RP0/CPU0/0
  ipv4 address dhcp
!
```

```
RP/0/RP0/CPU0:ios# show running-config interface mgmtEth 0/RP0/CPU0/0

Fri May  8 04:46:29.582 UTC
interface MgmtEth0/RP0/CPU0/0
  ipv4 address 10.105.57.103 255.255.255.128
!
```

The output shows that the management interface is in the no shut state.

## Verify alarms

The **show alarms** command displays alarm information for the NCS 1004. You can view alarms in brief or detailed format. You can also filter alarms by location, card, rack, or system level.

### Procedure

Use the **show alarms** command with the desired options to display alarm information.

```
show alarms [ brief [ card | rack | system ] [ location location ] [ active | history ] |
detail [ card | rack | system ] [ location location ] [ active | clients | history | stats
] ]
```

This command displays alarms in brief or detail format.

**Example:**

```
RP/0/RP0/CPU0:ios# show alarms brief card location 0/RP0/CPU0 active
```

```
Wed Mar 4 06:10:55.959 UTC
```

```
-----
Active Alarms
-----
```

Location	Severity	Group	Set Time	Description
0/1	Major	FPD_Infra	03/02/2020 07:09:04 UTC	One Or More FPDs Need Upgrade Or Not In Current State
0/2	Major	FPD_Infra	03/03/2020 14:27:33 UTC	One Or More FPDs Need Upgrade Or Not In Current State
0/2	Major	Ethernet	03/03/2020 20:33:33 UTC	HundredGigECtrlr0/2/0/9 - Carrier Loss On The LAN
0/2	Critical	Controller	03/03/2020 20:34:05 UTC	Optics0/2/0/3 - Improper Removal
0/2	NotAlarmed	OTN	03/03/2020 20:34:08 UTC	ODU40/2/0/0/2 - OPUK Client Signal Failure
0/2	NotAlarmed	OTN	03/03/2020 20:34:05 UTC	ODU40/2/0/1/2 - OPUK Client Signal Failure

```
RP/0/RP0/CPU0:ios# show alarms brief card location 0/RP0/CPU0 active
```

```
Fri May 8 04:46:29.582 UTC
```

```
-----
Active Alarms
-----
```

Location	Severity	Group	Set Time	Description
0/2	NotReported	OTN	05/07/2020 14:25:05 UTC	ODU20/2/0/0/2/3 - Path Monitoring Alarm Indication Signal
0/2	NotReported	OTN	05/07/2020 14:25:05 UTC	ODU2E0/2/0/0/2/4 - Path Monitoring Alarm Indication Signal
0/1	NotReported	OTN	05/07/2020 14:24:41 UTC	ODU20/1/0/0/2/3 - Path Monitoring Alarm Indication Signal
0/1	NotReported	OTN	05/07/2020 14:25:03 UTC	ODU20/1/0/1/11/3 - Path Monitoring Alarm Indication Signal
0/1	NotReported	OTN	05/07/2020 14:25:03 UTC	ODU2E0/1/0/1/11/4 - Path Monitoring Alarm Indication Signal
0/3	NotReported	OTN	05/07/2020 14:24:41 UTC	ODU20/3/0/0/2/3 - Path Monitoring Alarm Indication Signal
0/3	NotReported	OTN	05/07/2020 14:24:41 UTC	ODU2E0/3/0/0/2/4

```
- Path Monitoring Alarm Indication Signal
```

```
0/1          Major          Ethernet          05/07/2020 14:24:41 UTC    TenGigECtrlr0/1/0/4/1
- Remote Fault
```

**Note**

In maintenance mode, all alarms are suppressed and the **show alarms** command will not display alarms details. Use the **show controllers** `controllertype R/S/I/P` command to view the client and trunk alarms.

---

Review the alarm output to identify any critical or major alarms that require immediate attention. Resolve these alarms before making additional configurations.

## Verify environmental parameters

The **show environment** command displays the environmental parameters of NCS 1004. Monitoring these parameters helps ensure the system operates within safe limits and prevents hardware damage.

### Procedure

---

**Step 1** Enter the **admin** command to access System Admin EXEC mode.

**Example:**

```
RP/0/RP0/CPU0:ios# admin
```

**Step 2** Use the **show environment** command with the appropriate options to view the environmental parameters of NCS 1004.

```
show environment [ all | altitude | fan | power | voltages | current | temperatures ] [
location | location ]
```

These examples show sample output for different environmental parameters:

**Example:****Fan speed example:**

```
sysadmin-vm:0_RP0# show environment fan
Wed Mar  4  05:36:33.678 UTC+00:00
=====
                Fan speed (rpm)
Location      FRU Type          FAN_0   FAN_1
-----
0/FT0         NCS1K4-FAN         7020    6930
0/FT1         NCS1K4-FAN         6780    6690
0/FT2         NCS1K4-FAN         6810    6720

0/PM0         NCS1K4-AC-PSU     25376   24352
0/PM1         NCS1K4-AC-PSU     11200   11232
```

**Temperature example:**

```
sysadmin-vm:0_RP0# show environment temperatures location 0/RP0
Wed Mar  4  05:44:51.221 UTC+00:00
=====
```

Location	TEMPERATURE Sensor	Value (deg C)	Crit (Lo)	Major (Lo)	Minor (Lo)	Minor (Hi)	Major (Hi)	Crit (Hi)
0/RP0	TEMP_LOCAL	32	-10	-5	0	55	65	70
	TEMP_REMOTE1	32	-10	-5	0	55	65	70
	TEMP_CPU_DIE	31	-10	-5	0	75	80	90

**Power example:**

sysadmin-vm:0\_RP0# show environment power  
Wed Mar 4 05:45:35.640 UTC+00:00

CHASSIS LEVEL POWER INFO: 0

```

Total output power capacity (N + 1) : 2000W + 0W
Total output power required : 910W
Total power input : 456W
Total power output : 407W
    
```

Power Group 0:

Power Module	Supply Type	-----Input----- Volts	Amps	-----Output--- Volts	Amps	Status
0/PM0	2kW-AC	0.0	0.0	0.0	0.0	FAILED or NO PWR

Total of Power Group 0: 0W/ 0.0A 0W/ 0.0A

Power Group 1:

Power Module	Supply Type	-----Input----- Volts	Amps	-----Output--- Volts	Amps	Status
0/PM1	2kW-AC	227.8	2.0	12.0	33.9	OK

Total of Power Group 1: 456W/ 2.0A 407W/ 33.9A

Location	Card Type	Power Allocated Watts	Power Used Watts	Status
0/0	NCS1K4-LC-FILLER	0	-	RESERVED
0/1	NCS1K4-1.2T-K9	260	101	ON
0/2	NCS1K4-1.2TL-K9	260	168	ON
0/3	NCS1K4-LC-FILLER	0	-	RESERVED
0/RP0	NCS1K4-CNTLR-K9	55	-	ON
0/FT0	NCS1K4-FAN	100	-	ON
0/FT1	NCS1K4-FAN	100	-	ON
0/FT2	NCS1K4-FAN	100	-	ON
0/SC0	NCS1004	35	-	ON

sysadmin-vm:0\_RP0# show environment power  
Thu May 7 11:55:13.388 UTC+00:00

CHASSIS LEVEL POWER INFO: 0

```

Total output power capacity (N + 1) : 2000W + 0W
Total output power required : 1670W
Total power input : 1007W
Total power output : 956W
    
```

Power Group 0:

## Verify environmental parameters

Power Module	Supply Type	-----Input----		-----Output---		Status
		Volts	Amps	Volts	Amps	
0/PM0	2kW-DC	50.3	20.0	12.1	79.0	OK

Total of Power Group 0: 1006W/ 20.0A 956W/ 79.0A

Power Group 1:

Power Module	Supply Type	-----Input----		-----Output---		Status
		Volts	Amps	Volts	Amps	
0/PM1	2kW-DC	1.3	0.6	0.0	0.0	FAILED or NO PWR

Total of Power Group 1: 1W/ 0.6A 0W/ 0.0A

Location	Card Type	Power		Status
		Allocated Watts	Used Watts	
0/0	NCS1K4-1.2T-K9	260	194	ON
0/1	NCS1K4-OTN-XP	340	182	ON
0/2	NCS1K4-OTN-XP	340	153	ON
0/3	NCS1K4-OTN-XP	340	160	ON
0/RP0	NCS1K4-CNTRLR-K9	55	-	ON
0/FT0	NCS1K4-FAN	100	-	ON
0/FT1	NCS1K4-FAN	100	-	ON
0/FT2	NCS1K4-FAN	100	-	ON
0/SC0	NCS1004	35	-	ON

**Voltage example:**

sysadmin-vm:0\_RP0# show environment voltages location 0/RP0

Wed Mar 4 05:47:24.668 UTC+00:00

Location	VOLTAGE Sensor	Value (mV)	Crit (Lo)	Minor (Lo)	Minor (Hi)	Crit (Hi)
0/RP0	ADM1266_VH1_12V	12028	10800	11040	12960	13200
	ADM1266_VH3_3V3	3306	3036	3135	3465	3564
	ADM1266_VH4_2V5	2492	2300	2375	2625	2700
	ADM1266_VP1_1V8	1801	1656	1710	1890	1944
	ADM1266_VP2_1V2	1201	1104	1140	1260	1296
	ADM1266_3V3_STAND_BY	3293	3036	3135	3465	3564
	ADM1266_VP4_3V3_CPU	3301	3036	3135	3465	3564
	ADM1266_VP5_2V5_CPU	2494	2300	2375	2625	2700
	ADM1266_VP6_1V8_CPU	1797	1656	1710	1890	1944
	ADM1266_VP7_1V24_VCCREF	1236	1140	1178	1302	1339
	ADM1266_VP8_1V05_CPU	1045	966	997	1102	1134
	ADM1266_VP9_1V2_DDR_VDDQ	1196	1104	1140	1260	1296
	ADM1266_VP10_1V0_VCCRAM	1074	500	650	1300	1400
	ADM1266_VP11_VNN	882	400	550	1300	1400
	ADM1266_VP12_VCCP	1068	300	450	1300	1400
	ADM1266_VP13_0V6_VTT	599	552	570	630	648
	ADM1293_DB_5V0	5007	4600	4750	5250	5400
	ADM1293_DB_3V3	3305	3036	3135	3465	3564
	ADM1293_DB_5V0_USB_0	5007	4000	4500	5500	6000
	ADM1293_DB_5V0_USB_1	5017	4000	4500	5500	6000
	ADM1293_MB_5V0_PMOD0	5062	4600	4750	5250	5400

```
ADM1293_MB_5V0_PMOD1      5032   4600   4750   5250   5400
ADM1293_MB_2V5_PLL       2483   2300   2375   2625   2700
```

Verify that all environmental parameters are within acceptable ranges. If any parameter is outside the normal range, investigate and resolve the issue before proceeding.

### What to do next

Environment parameter anomalies are logged in the syslog. If an environment parameter displayed in the **show environment** command output is not as expected, check the syslog using the **show logging** command. The syslog provides details on any logged problems.

## Verify inventory

The **show inventory** command displays hardware inventory details of NCS 1004. These details include the product identifiers (PID), version identifiers (VID), and serial numbers (SN) of all the installed components.

### Procedure

**Step 1** Use the **show inventory** command in Cisco IOS XR EXEC mode to display the hardware inventory details of NCS 1004.

#### Example:

```
RP/0/RP0/CPU0:ios# show inventory
Wed Mar  4 05:10:17.107 UTC
NAME: "0/0", DESCR: "Network Convergence System 1004 Filler"
PID: NCS1K4-LC-FILLER, VID: V01, SN: N/A

NAME: "0/1", DESCR: "NCS1K4 12x QSFP28 2 Trunk C-Band DWDM card"
PID: NCS1K4-1.2T-K9, VID: V00, SN: CAT2250B0AE

NAME: "0/1-Optics0/1/0/2", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M , VID: V03, SN: INL22262339-A

NAME: "0/1-Optics0/1/0/4", DESCR: "Cisco 100GE QSFP28 SR4 Pluggable Optics Module"
PID: QSFP-100G-SR4-S, VID: V03, SN: AVF2219S16U

NAME: "0/1-Optics0/1/0/5", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: JFQ2145701U

NAME: "0/1-Optics0/1/0/6", DESCR: "Cisco 100GE QSFP28 SR4 Pluggable Optics Module"
PID: QSFP-100G-SR4-S, VID: ES1, SN: AVF1925G012

NAME: "0/1-Optics0/1/0/7", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: JFQ2145706N

NAME: "0/1-Optics0/1/0/8", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4, VID: V01, SN: JFQ19026014

NAME: "0/1-Optics0/1/0/9", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: OPM220518HS

NAME: "0/1-Optics0/1/0/10", DESCR: "Cisco 100G QSFP28 SM-SR Pluggable Optics Module"
PID: QSFP-100G-SM-SR, VID: V02, SN: INL21490043
```

```

NAME: "0/1-Optics0/1/0/11", DESCR: "Cisco 100G QSFP28 CWDM4 Pluggable Optics Module"
PID: QSFP-100G-CWDM4-S , VID: V01, SN: JFQ211930JL

NAME: "0/1-Optics0/1/0/12", DESCR: "Cisco 100G QSFP28 CWDM4 Pluggable Optics Module"
PID: QSFP-100G-CWDM4-S, VID: V02, SN: JFQ2210801H

NAME: "0/2", DESCR: "NCS1K4 12x QSFP28 2 Trunk L-Band DWDM card"
PID: NCS1K4-1.2TL-K9 , VID: V00, SN: CAT2337B0S4

NAME: "0/2-Optics0/2/0/2", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M, VID: V03, SN: INL22262332-A

NAME: "0/2-Optics0/2/0/4", DESCR: "Cisco 100G QSFP28 SM-SR Pluggable Optics Module"
PID: QSFP-100G-SM-SR, VID: V02, SN: FNS22070HWF

NAME: "0/2-Optics0/2/0/5", DESCR: "Cisco 100G QSFP28 SM-SR Pluggable Optics Module"
PID: QSFP-100G-SM-SR, VID: V02, SN: SPT2225302D

NAME: "0/2-Optics0/2/0/6", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: FNS22310Z1X

NAME: "0/2-Optics0/2/0/8", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"
PID: ONS-QSFP28-LR4, VID: V01, SN: FNS20520R8Z

NAME: "0/2-Optics0/2/0/9", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M, VID: V03, SN: INL23312282-A

NAME: "0/2-Optics0/2/0/10", DESCR: "Cisco 100G QSFP28 AOC Pluggable Optics Module"
PID: QSFP-100G-AOC3M, VID: V03, SN: INL23312282-B

NAME: "0/2-Optics0/2/0/11", DESCR: "Cisco 100G QSFP28 LR4-S Pluggable Optics Module"
PID: QSFP-100G-LR4-S, VID: V02, SN: FNS23080LKF

NAME: "0/3", DESCR: "Network Convergence System 1004 Filler"
PID: NCS1K4-LC-FILLER, VID: V01, SN: N/A

NAME: "0/RP0", DESCR: "Network Convergence System 1004 Controller"
PID: NCS1K4-CNTRLR-K9, VID: V00, SN: CAT2231B069

NAME: "0/SC0", DESCR: "Network Convergence System 1004 Chassis"
PID: NCS1004, VID: V00, SN: CAT2231B192

NAME: "Rack 0", DESCR: "Network Convergence System 1004 Chassis"
PID: NCS1004, VID: V00, SN: CAT2231B192

NAME: "0/FT0", DESCR: "Network Convergence System 1004 Fan"
PID: NCS1K4-FAN, VID: V00, SN: CAT2231B2GL

NAME: "0/FT1", DESCR: "Network Convergence System 1004 Fan"
PID: NCS1K4-FAN, VID: V00, SN: CAT2231B2H4

NAME: "0/FT2", DESCR: "Network Convergence System 1004 Fan"
PID: NCS1K4-FAN, VID: V00, SN: CAT2231B2GW

NAME: "0/PM0", DESCR: "Network Convergence System 1004 AC Power Supply Unit"
PID: NCS1K4-AC-PSU, VID: V00, SN: POG2221CL1V

NAME: "0/PM1", DESCR: "Network Convergence System 1004 AC Power Supply Unit"
PID: NCS1K4-AC-PSU, VID: V00, SN: POG2221CL04

RP/0/RP0/CPU0:ios# show inventory
Thu May 7 11:37:33.960 UTC
NAME: "0/0", DESCR: "NCS1K4 12x QSFP28 2 Trunk C-Band DWDM card"
PID: NCS1K4-1.2T-K9 , VID: V00, SN: CAT2237B25A

```

NAME: "0/0-Optics0/0/0/2", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS2333080E

NAME: "0/0-Optics0/0/0/3", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS23330801

NAME: "0/0-Optics0/0/0/4", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS21140GZK

NAME: "0/0-Optics0/0/0/6", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS233209CN

NAME: "0/0-Optics0/0/0/10", DESCR: "Cisco 40GE QSFP+ LR4 Pluggable Optics Module"  
PID: QSFP-40G-LR4 , VID: V02, SN: FNS23110TYD

NAME: "0/1", DESCR: "NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder"  
PID: NCS1K4-OTN-XP , VID: V00, SN: CAT2352B007

NAME: "0/1-Optics0/1/0/0", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS2333080J

NAME: "0/1-Optics0/1/0/1", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS23330806

NAME: "0/1-Optics0/1/0/2", DESCR: "Cisco 4x10GE QSFP+ MLR Pluggable Optics Module"  
PID: ONS-QSFP-4X10-MLR , VID: V01, SN: INL21010391

NAME: "0/1-Optics0/1/0/4", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"  
PID: QSFP-40G-SR4 , VID: V03, SN: JFQ20332007

NAME: "0/1-Optics0/1/0/5", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"  
PID: QSFP-40G-SR4 , VID: V03, SN: JFQ20332088

NAME: "0/1-Optics0/1/0/6", DESCR: "Cisco 4x10GE QSFP+ MLR Pluggable Optics Module"  
PID: ONS-QSFP-4X10-MLR , VID: V01, SN: INL21010471

NAME: "0/1-Optics0/1/0/7", DESCR: "Cisco 4x10GE QSFP+ MLR Pluggable Optics Module"  
PID: ONS-QSFP-4X10-MLR , VID: V01, SN: INL21010376

NAME: "0/2", DESCR: "NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder"  
PID: NCS1K4-OTN-XP , VID: V00, SN: CAT2352B015

NAME: "0/2-Optics0/2/0/0", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS20360V1R

NAME: "0/2-Optics0/2/0/4", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"  
PID: QSFP-40G-SR4 , VID: V03, SN: JFQ21502017

NAME: "0/2-Optics0/2/0/5", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"  
PID: QSFP-40G-SR4 , VID: V03, SN: JFQ202120DY

NAME: "0/3", DESCR: "NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder"  
PID: NCS1K4-OTN-XP , VID: V00, SN: CAT2352B00A

NAME: "0/3-Optics0/3/0/0", DESCR: "Cisco QSFP-100G-LR4 Pluggable Optics Module"  
PID: ONS-QSFP28-LR4 , VID: V01, SN: FNS23320BS3

NAME: "0/3-Optics0/3/0/4", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"  
PID: QSFP-40G-SR4 , VID: V03, SN: AVP2217S09L

NAME: "0/3-Optics0/3/0/5", DESCR: "Cisco 40GE QSFP+ SR4 Pluggable Optics Module"  
PID: QSFP-40G-SR4 , VID: V03, SN: AVP2107SORZ

```

NAME: "0/RP0", DESCR: "Network Convergence System 1004 Controller"
PID: NCS1K4-CNTRLR-K9 , VID: V01, SN: CAT2323B0SG

NAME: "0/RP0-SFP-Port", DESCR: "Cisco SFP Pluggable Optics Module"
PID: SFP-GE-S , VID: V01, SN: FNS15512KVG

NAME: "0/SC0", DESCR: "Network Convergence System 1004 4 line card slots"
PID: NCS1004 , VID: V01, SN: CAT2323B0DC

NAME: "Rack 0", DESCR: "Network Convergence System 1004 4 line card slots"
PID: NCS1004 , VID: V01, SN: CAT2323B0DC

NAME: "0/FT0", DESCR: "Network Convergence System 1004 Fan"
PID: NCS1K4-FAN , VID: V01, SN: CAT2325B1NW

NAME: "0/FT1", DESCR: "Network Convergence System 1004 Fan"
PID: NCS1K4-FAN , VID: V01, SN: CAT2324B0Z6

NAME: "0/FT2", DESCR: "Network Convergence System 1004 Fan"
PID: NCS1K4-FAN , VID: V01, SN: CAT2324B0Z8

NAME: "0/PM0", DESCR: "Network Convergence System 1004 DC Power Supply Unit"
PID: NCS1K4-DC-PSU , VID: V01, SN: POG2310CT00

NAME: "0/PM1", DESCR: "Network Convergence System 1004 DC Power Supply Unit"
PID: NCS1K4-DC-PSU , VID: V01, SN: POG2308CT4W

```

**Step 2** Enter the **admin** command to access system admin EXEC mode.

**Step 3** Use the **show inventory** command in system admin EXEC mode to display the inventory information of all physical entities of NCS 1004.

**Example:**

```

sysadmin-vm:0_RP0# show inventory
Wed Mar 4 05:27:26.231 UTC+00:00

Name: Rack 0           Descr: Network Convergence System 1004 Chassis
PID: NCS1004          VID: V00                SN: CAT2231B192

Name: 0/0             Descr: Network Convergence System 1004 Filler
PID: NCS1K4-LC-FILLER VID: V01                SN: N/A

Name: 0/1-Optics0/1/0/2 Descr: Cisco 100G QSFP28 AOC Pluggable Optics Module
PID: QSFP-100G-AOC3M  VID: V03                SN: INL22262339-A

Name: 0/1-Optics0/1/0/4 Descr: Cisco 100GE QSFP28 SR4 Pluggable Optics Module
PID: QSFP-100G-SR4-S  VID: V03                SN: AVF2219S16U

Name: 0/1-Optics0/1/0/5 Descr: Cisco 100G QSFP28 LR4-S Pluggable Optics Module
PID: QSFP-100G-LR4-S  VID: V02                SN: JFQ2145701U

Name: 0/1-Optics0/1/0/6 Descr: Cisco 100GE QSFP28 SR4 Pluggable Optics Module
PID: QSFP-100G-SR4-S  VID: ES1                SN: AVF1925G012

Name: 0/1-Optics0/1/0/7 Descr: Cisco 100G QSFP28 LR4-S Pluggable Optics Module
PID: QSFP-100G-LR4-S  VID: V02                SN: JFQ2145706N

Name: 0/1-Optics0/1/0/8 Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module
PID: ONS-QSFP28-LR4   VID: V01                SN: JFQ19026014

Name: 0/1-Optics0/1/0/9 Descr: Cisco 100G QSFP28 LR4-S Pluggable Optics Module
PID: QSFP-100G-LR4-S  VID: V02                SN: OPM220518HS

Name: 0/1-Optics0/1/0/10 Descr: Cisco 100G QSFP28 SM-SR Pluggable Optics Module

```

```

PID: QSFP-100G-SM-SR          VID: V02          SN: INL21490043
Name: 0/1-Optics0/1/0/11     Descr: Cisco 100G QSFP28 CWDM4 Pluggable Optics Module
PID: QSFP-100G-CWDM4-S      VID: V01          SN: JFQ211930JL
Name: 0/1-Optics0/1/0/12     Descr: Cisco 100G QSFP28 CWDM4 Pluggable Optics Module
PID: QSFP-100G-CWDM4-S      VID: V02          SN: JFQ2210801H
Name: 0/1                    Descr: NCS1K4 12x QSFP28 2 Trunk C-Band DWDM card
PID: NCS1K4-1.2T-K9         VID: V00          SN: CAT2250B0AE
Name: 0/2-Optics0/2/0/2     Descr: Cisco 100G QSFP28 AOC Pluggable Optics Module
PID: QSFP-100G-AOC3M       VID: V03          SN: INL22262332-A
Name: 0/2-Optics0/2/0/4     Descr: Cisco 100G QSFP28 SM-SR Pluggable Optics Module
PID: QSFP-100G-SM-SR       VID: V02          SN: FNS22070HWF
Name: 0/2-Optics0/2/0/5     Descr: Cisco 100G QSFP28 SM-SR Pluggable Optics Module
PID: QSFP-100G-SM-SR       VID: V02          SN: SPT2225302D
Name: 0/2-Optics0/2/0/6     Descr: Cisco 100G QSFP28 LR4-S Pluggable Optics Module
PID: QSFP-100G-LR4-S       VID: V02          SN: FNS2231021X
Name: 0/2-Optics0/2/0/8     Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module
PID: ONS-QSFP28-LR4        VID: V01          SN: FNS20520R8Z
Name: 0/2-Optics0/2/0/9     Descr: Cisco 100G QSFP28 AOC Pluggable Optics Module
PID: QSFP-100G-AOC3M       VID: V03          SN: INL23312282-A
Name: 0/2-Optics0/2/0/10    Descr: Cisco 100G QSFP28 AOC Pluggable Optics Module
PID: QSFP-100G-AOC3M       VID: V03          SN: INL23312282-B
Name: 0/2-Optics0/2/0/11    Descr: Cisco 100G QSFP28 LR4-S Pluggable Optics Module
PID: QSFP-100G-LR4-S       VID: V02          SN: FNS23080LKF
Name: 0/2                    Descr: NCS1K4 12x QSFP28 2 Trunk L-Band DWDM card
PID: NCS1K4-1.2TL-K9       VID: V00          SN: CAT2337B0S4
Name: 0/3                    Descr: Network Convergence System 1004 Filler
PID: NCS1K4-LC-FILLER      VID: V01          SN: N/A
Name: 0/RP0                  Descr: Network Convergence System 1004 Controller
PID: NCS1K4-CNTRLR-K9     VID: V00          SN: CAT2231B069
Name: 0/FT0                  Descr: Network Convergence System 1004 Fan
PID: NCS1K4-FAN           VID: V00          SN: CAT2231B2GL
Name: 0/FT1                  Descr: Network Convergence System 1004 Fan
PID: NCS1K4-FAN           VID: V00          SN: CAT2231B2H4
Name: 0/FT2                  Descr: Network Convergence System 1004 Fan
PID: NCS1K4-FAN           VID: V00          SN: CAT2231B2GW
Name: 0/PM0                  Descr: Network Convergence System 1004 AC Power Supply Unit
PID: NCS1K4-AC-PSU        VID: V00          SN: POG2221CL1V
Name: 0/PM1                  Descr: Network Convergence System 1004 AC Power Supply Unit
PID: NCS1K4-AC-PSU        VID: V00          SN: POG2221CL04
Name: 0/SC0                  Descr: Network Convergence System 1004 Chassis
PID: NCS1004              VID: V00          SN: CAT2231B192

```

```

sysadmin-vm:0_RP0# show inventory
Thu May 7 11:40:11.150 UTC+00:00

```

Name: Rack 0 PID: NCS1004	Descr: Network Convergence System 1004 4 line card slots VID: V01 SN: CAT2323B0DC
Name: 0/0-Optics0/0/0/2 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS2333080E
Name: 0/0-Optics0/0/0/3 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS23330801
Name: 0/0-Optics0/0/0/4 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS21140GZK
Name: 0/0-Optics0/0/0/6 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS233209CN
Name: 0/0-Optics0/0/0/10 PID: QSFP-40G-LR4	Descr: Cisco 40GE QSFP+ LR4 Pluggable Optics Module VID: V02 SN: FNS23110TYD
Name: 0/0 PID: NCS1K4-1.2T-K9	Descr: NCS1K4 12x QSFP28 2 Trunk C-Band DWDM card VID: V00 SN: CAT2237B25A
Name: 0/1-Optics0/1/0/0 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS2333080J
Name: 0/1-Optics0/1/0/1 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS23330806
Name: 0/1-Optics0/1/0/2 PID: ONS-QSFP-4X10-MLR	Descr: Cisco 4x10GE QSFP+ MLR Pluggable Optics Module VID: V01 SN: INL21010391
Name: 0/1-Optics0/1/0/4 PID: QSFP-40G-SR4	Descr: Cisco 40GE QSFP+ SR4 Pluggable Optics Module VID: V03 SN: JFQ20332007
Name: 0/1-Optics0/1/0/5 PID: QSFP-40G-SR4	Descr: Cisco 40GE QSFP+ SR4 Pluggable Optics Module VID: V03 SN: JFQ20332088
Name: 0/1-Optics0/1/0/6 PID: ONS-QSFP-4X10-MLR	Descr: Cisco 4x10GE QSFP+ MLR Pluggable Optics Module VID: V01 SN: INL21010471
Name: 0/1-Optics0/1/0/7 PID: ONS-QSFP-4X10-MLR	Descr: Cisco 4x10GE QSFP+ MLR Pluggable Optics Module VID: V01 SN: INL21010376
Name: 0/1 PID: NCS1K4-OTN-XP	Descr: NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder VID: V00 SN: CAT2352B007
Name: 0/2-Optics0/2/0/0 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS20360V1R
Name: 0/2-Optics0/2/0/4 PID: QSFP-40G-SR4	Descr: Cisco 40GE QSFP+ SR4 Pluggable Optics Module VID: V03 SN: JFQ21502017
Name: 0/2-Optics0/2/0/5 PID: QSFP-40G-SR4	Descr: Cisco 40GE QSFP+ SR4 Pluggable Optics Module VID: V03 SN: JFQ202120DY
Name: 0/2 PID: NCS1K4-OTN-XP	Descr: NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder VID: V00 SN: CAT2352B015
Name: 0/3-Optics0/3/0/0 PID: ONS-QSFP28-LR4	Descr: Cisco QSFP-100G-LR4 Pluggable Optics Module VID: V01 SN: FNS23320BS3
Name: 0/3-Optics0/3/0/4 PID: QSFP-40G-SR4	Descr: Cisco 40GE QSFP+ SR4 Pluggable Optics Module VID: V03 SN: AVP2217S09L
Name: 0/3-Optics0/3/0/5	Descr: Cisco 40GE QSFP+ SR4 Pluggable Optics Module

PID: QSFP-40G-SR4	VID: V03	SN: AVP2107S0RZ
Name: 0/3	Descr: NCS1K4 4xDD,8xQSFP28,2xCFP2 DCO OTNXponder	
PID: NCS1K4-OTN-XP	VID: V00	SN: CAT2352B00A
Name: 0/RP0-SFP-Port	Descr: Cisco SFP Pluggable Optics Module	
PID: SFP-GE-S	VID: V01	SN: FNS15512KVG
Name: 0/RP0	Descr: Network Convergence System 1004 Controller	
PID: NCS1K4-CNTLR-K9	VID: V01	SN: CAT2323B0SG
Name: 0/FT0	Descr: Network Convergence System 1004 Fan	
PID: NCS1K4-FAN	VID: V01	SN: CAT2325B1NW
Name: 0/FT1	Descr: Network Convergence System 1004 Fan	
PID: NCS1K4-FAN	VID: V01	SN: CAT2324B0Z6
Name: 0/FT2	Descr: Network Convergence System 1004 Fan	
PID: NCS1K4-FAN	VID: V01	SN: CAT2324B0Z8
Name: 0/PM0	Descr: Network Convergence System 1004 DC Power Supply Unit	
PID: NCS1K4-DC-PSU	VID: V01	SN: POG2310CT00
Name: 0/PM1	Descr: Network Convergence System 1004 DC Power Supply Unit	
PID: NCS1K4-DC-PSU	VID: V01	SN: POG2308CT4W
Name: 0/SC0	Descr: Network Convergence System 1004 4 line card slots	
PID: NCS1004	VID: V01	SN: CAT2323B0DC

The significant fields in this output are:

- **PID:** physical model name of the chassis or node
- **VID:** physical hardware revision of the chassis or node
- **SN:** physical serial number of the chassis or node

---

Check that all expected hardware components are listed in the inventory output. Confirm that the product identifiers, version identifiers, and serial numbers match your hardware configuration.

## Verify context

The **show context** command displays core dump context information of NCS 1004. This information helps you identify system crashes or unexpected core dumps that require attention.

### Procedure

- 
- Step 1** Use the **show context** command in Cisco IOS XR EXEC mode to display core dump context information of NCS 1004.

**Example:**

```
RP/0/RP0/CPU0:ios# show context
Mon Sep 27 17:21:59.219 UTC
```

```
node: node0_RP0_CPU0
-----
```

```
No context
```

**Note**

The command output is empty during system upgrade.

**Step 2** Enter the **admin** command to access system admin EXEC mode.

**Step 3** Use the **show context** command in system admin EXEC mode to display core dump context information of NCS 1004.

**Example:**

```
sysadmin-vm:0_RP0# show context
Mon Sep 27 17:22:19.351 UTC+00:00
*****
Location : 0/RP0
*****
No context
```

---

If the output shows "No context" in both modes, the system does not have core dumps and operates normally.

## Verify core files

The **run** command allows you to execute shell commands to check for core files on NCS 1004. Core files show system crashes or process failures and might require investigation.

### Procedure

---

**Step 1** Use the **run** command in Cisco IOS XR EXEC mode. Then, navigate to the disk location to check for core files.

**Example:**

```
RP/0/RP0/CPU0:ios# run
Mon Sep 27 17:29:11.163 UTC
[xr-vm_node0_RP0_CPU0:~]$cd /misc/disk1/
[xr-vm_node0_RP0_CPU0:/misc/disk1]$ls -lrt *.tgz
```

This command enters the shell environment and lists any compressed core files (with the .tgz extension) in the /misc/disk1/ directory.

**Step 2** Enter the **admin** command to access system admin EXEC mode.

**Step 3** Use the **run** command in system admin EXEC mode. Then, navigate to the disk location to check for core files.

**Example:**

```
sysadmin-vm:0_RP0# run
Mon Sep 27 17:31:10.365 UTC+00:00

[sysadmin-vm:0_RP0:~]$cd /misc/disk1/
[sysadmin-vm:0_RP0:~]$ls -lrt *.tgz
```

This command checks for compressed core files in the system admin environment.

---

If core files are not listed, the system is operating normally without recent crashes or process failures.

