Preface

Cisco Virtual Managed Services (VMS) solution changes ‘how’ managed services are instantiated by shifting the focus from device configuration to capturing the service designer intent through the use of service models. The decoupling of service design from service instantiation allows service providers the ability to deploy VMS services with the knowledge these services can be extended with future releases without the need of a redesign.

This chapter contains the following topics:

- Document Objective and Scope
- Cisco Virtual Managed Services Documentation

Document Objective and Scope

This guide provides a comprehensive explanation and guide to the design of the Cisco Virtual Managed Services solution that enables service providers to offer flexible and extensible services to their business customers. The scope of this release includes:

- VMS Service Packs, Service Ordering, and Service Orchestration
- VMS Service Interface—Front-end and Back-End
- VMS Platform Orchestration—NSO, ESC, and so on.

Cisco Virtual Managed Services Documentation

The Cisco Virtual Managed Services documentation set consists of:

- Cisco Virtual Managed Services (VMS) Installation Guide
- Cisco Virtual Managed Services (VMS) Cloud IWAN Service Pack Guide
- Cisco Virtual Managed Services (VMS) Cloud VPN and Cloud VCE Service Pack Guide
- Cisco Virtual Managed Services (VMS) Troubleshooting Guide

Cisco Virtual Managed Service documentation is available here:
