



## Preface

---

This guide, provides instructions for installing, upgrading, and uninstalling Cisco Prime Unified Operations Manager (Prime UOM) on a Windows system.

The book includes the following chapters:

- [Prerequisites](#)
- [Installing, Upgrading, and Uninstalling Cisco Prime Unified Operations Manager](#)
- [User Input for Installation and Reinstallation](#)
- [Licensing](#)
- [Security Configuration with Cisco Secure ACS](#)

## Audience

This document is for anyone who installs and initially and uses Prime UOM.

## Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	<b>boldface</b> font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	<code>screen</code> font
Information you enter	<b>boldface screen</b> font
Variables you enter	<i>italic screen</i> font
Menu items and button names	<b>boldface</b> font
Selecting a menu item in paragraphs	<b>Option &gt; Network Preferences</b>
Selecting a menu item in tables	Option > Network Preferences

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

## Product Documentation

**Note**

The originally published printed and electronic documentation is included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

[Table 1](#) describes the product documentation that is available.

**Table 1**      **Product Documentation**

Document Title	Locations
<i>Supported Devices Table for Cisco Prime Unified Operations Manager 9.0</i>	On Cisco.com at the following URL: <a href="http://www.cisco.com/en/US/products/ps6535/products_device_support_tables_list.html">http://www.cisco.com/en/US/products/ps6535/products_device_support_tables_list.html</a>
<i>Release Notes for Cisco Prime Unified Operations Manager 9.0</i>	On Cisco.com at the following URL: <a href="http://www.cisco.com/en/US/products/ps6535/prod_release_notes_list.html">http://www.cisco.com/en/US/products/ps6535/prod_release_notes_list.html</a>
<i>Installation Guide for Cisco Prime Unified Operations Manager (Includes Service Monitor) 9.0</i>	On Cisco.com at the following URL: <a href="http://www.cisco.com/en/US/products/ps6535/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/ps6535/prod_installation_guides_list.html</a>
<i>User Guide for Cisco Prime Unified Operations Manager 9.0</i>	On Cisco.com at the following URL: <a href="http://www.cisco.com/en/US/products/ps6535/products_user_guide_list.html">http://www.cisco.com/en/US/products/ps6535/products_user_guide_list.html</a>
Context-sensitive Online help	<ul style="list-style-type: none"> <li>• Select an option from the navigation tree, then click <b>Help</b></li> <li>• Click the Help button on the page</li> </ul>
Video publications for Cisco Prime Unified Operations Manager	<ul style="list-style-type: none"> <li>• Click <b>Help &gt; E-Learning</b> to view a link to Cisco.com videos for this product.</li> <li>• Click the <b>Video</b> icon on the user interface dashboard pages.</li> </ul>

## Related Documentation

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 2 describes the additional documentation that is available.

**Table 2**      **Related Documentation**

Document Title	Locations
<i>Release Notes for Cisco Prime Unified Service Monitor 9.0</i>	<ul style="list-style-type: none"> <li>In PDF on the product CD-ROM</li> <li>On Cisco.com at the following URL: <a href="http://www.cisco.com/en/US/products/ps6536/prod_release_notes_list.html">http://www.cisco.com/en/US/products/ps6536/prod_release_notes_list.html</a></li> </ul>
<i>User Guide for Cisco Prime Unified Service Monitor 9.0</i>	<ul style="list-style-type: none"> <li>In PDF on the product CD-ROM.</li> <li>On Cisco.com at the following URL: <a href="http://www.cisco.com/en/US/products/ps6536/products_user_guide_list.html">http://www.cisco.com/en/US/products/ps6536/products_user_guide_list.html</a></li> </ul>



**Note**

For information on the latest software versions compatible with Prime UOM, see *Release Notes and Supported Devices Table for Cisco Prime Unified Operations Manager 9.0*.

## Additional Information Online

Check *Release Notes for Cisco Prime Unified Operations Manager 9.0* on Cisco.com for any updates to Operations Manager 9.0. If patches become available, you can download them from Cisco.com.

- 
- Step 1** To access downloads, go to this URL:  
<http://www.cisco.com/go/cuom>
- Step 2** Click the **Download Software** link.
- Step 3** Follow the online instructions for selecting among the product release versions and available downloads.
- 

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

