



Uninstalling Prime Network

This chapter describes how to uninstall Prime Network gateways, units, and clients. For instructions on how to uninstall Prime Network in a gateway high availability deployment, see the [Cisco Prime Network 4.3.1 Gateway High Availability Guide](#).

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Uninstalling a Prime Network Gateway

The following procedure describes how to uninstall a Prime Network gateway with an external database either locally on the gateway or on a remote server. If the uninstallation script fails during the uninstallation process, you can do it manually as described in [Uninstalling Prime Network Manually, page 11-3](#).

To uninstall a gateway:

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- Step 1** To retain customized information (such as user-created AVMs and VNEs and soft properties), back up `$NETWORKHOME/Main/registry` and its subfolders and save the data to an external device or folder.
- a. Log on to the gateway as `pnuser` and run the following commands from the `$NETWORKHOME` directory:

```
mkdir /tmp/avmFiles
cp Main/registry/ConfigurationFiles/127.0.0.1/avm* /tmp/avmFiles
```

The files are copied to the `/tmp/avmFiles` folder.
 - b. Copy the files to another file system.
- Step 2** Log on to the gateway server as root, and use the following command to uninstall Prime Network.`[root@pn-d-rh-10-lnx ~]# perl /var/adm/cisco/prime-network/reg/pn431/uninstall.pl`
- Step 3** (Optional) Use the `dbca` utility to remove the database schemas. For more information, see [Table 4-2](#).

- Step 4** After the uninstallation procedure is complete, reboot the server.
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The uninstallation log is available at
 /var/adm/cisco/prime-network/logs/uninstall-log-*mmddyy_hhmmss*.

Uninstalling a Gateway with an Embedded Database

The embedded database is automatically uninstalled when you uninstall Cisco Prime Network.

- Step 1** Log on to the gateway server as root and move to the correct directory.
- ```
cd /var/adm/cisco/prime-network/reg/pnuser
```
- Step 2** Start the uninstallation:
- ```
./uninstall.pl
```
- Step 3** Enter **yes** at the prompt to uninstall Prime Network (and Operations Reports, if installed). The uninstallation begins.
- Step 4** If the embedded database is on a remote server, provide the remote server details such as the IP address, username, OS admin, and OS root user password.
- Step 5** If the uninstallation fails, uninstall the database manually:
- As root, enter the following commands:


```
cd $NETWORKHOME/local/scripts
perl uninstall_ana_db.pl pnuser NETWORKHOME
```
 - Press **Enter** to finish the uninstallation.
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Uninstalling Cisco Prime Network Units

Before you uninstall a unit, make sure it is deleted from the gateway (you can do this from the Administration GUI). To uninstall a unit:

- Step 1** Log on to the unit as root, and move to the correct directory:
- ```
cd /var/adm/cisco/prime-network/reg/pnuser
```
- Step 2** Begin the uninstallation:
- ```
./uninstall.pl
```
- Step 3** At the prompt to uninstall, enter **yes**.
- Step 4** The uninstaller checks if the unit is connected to a gateway. If it is, you are prompted to stop the uninstallation and delete from the gateway.
- Step 5** Delete the working directory:
- ```
cd ..
rm -Rf /var/adm/cisco/prime-network/reg/pnuser
```

**Step 6** After the uninstallation procedure is complete, reboot the unit.

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The uninstallation log is available at  
`/var/adm/cisco/prime-network/logs/uninstall-log-mmddyy_hhmmss`.

## Uninstalling the Cisco Prime Network Clients

If you have upgraded from a previous version of Prime Network to Prime Network 4.3.1, you might want to uninstall the old GUI clients, but this is not mandatory.

To uninstall the clients:

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- Step 1** Choose **Start > All Programs > Cisco Prime Network > Uninstall Cisco Prime Network Products**.
- Step 2** In the Select Uninstall Method window, choose Automatic and click **Next**. (We recommend you do not use the Custom uninstall option.)
- Step 3** When the Finish Perform Uninstall window is displayed, click **Finish**. The progress bar reflects the status of the files being uninstalled.
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If you click **Cancel** at any time, the uninstallation process stops. Some stranded files might remain on your computer, and you will have to uninstall the software again.

## Uninstalling Prime Network Manually

To manually uninstall Prime Network, log in as root and remove the user and the user installation registry folder:

```
userdel -r username
rm -Rf /var/adm/cisco/prime-network/reg/pnuser
```

To remove information that was migrated, use the following command:

```
userdel -r username_old
```

## Uninstalling the PN-IL Using CLI

This procedure will only uninstall the Prime Network Integration Layer (PN-IL). To unregister PN-IL from Prime Central, see the [Cisco Prime Central Quick Start Guide](#).

To uninstall the PN-IL:

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- Step 1** As the root user, open a terminal on the Prime Network gateway server where the PN-IL is installed.
- Step 2** Change to the `pnuser`:
- ```
su - pnuser
```
- Step 3** Start the uninstallation:

```
$PRIMEHOME/uninstall/uninstall.sh
```

- Step 4** At the prompt to uninstall, enter **yes**.
 - Step 5** After the uninstallation procedure is complete, login to a fresh session.
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Uninstalling the PN-IL Using the Wizard

This procedure will only uninstall the PN-IL. If the PN-IL was configured with Prime Central, after uninstalling the PN-IL, you must manually delete the PN-IL entry from the Prime Central portal.

To uninstall the PN-IL using the wizard:

- Step 1** Launch the X client application (for example, Xming).
 - Step 2** As the root user, open a terminal on the Prime Network gateway server where the PN-IL is installed.
 - Step 3** Move to the below directory and execute the uninstaller.

```
cd/var/adm/cisco/pnintegrationlayer/Uninstaller/  
./PNILUninstaller
```
 - Step 4** Click **Uninstall** to continue the uninstallation process.
 - Step 5** When the uninstallation is complete, click **Done** to close the wizard.
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