



## Troubleshooting Applications

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Use the following procedure to determine if there are any problem indications associated with any of the specific applications being run across the network by the end user.

### Before You Begin

This feature requires:

- Integration with an ISE server (to access endpoint information).
- That session information (NetFlow/NAM data, Assurance licenses) is available.

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**Step 1** To view the applications accessed by the end user and the response time for the applications for the user's devices, open the User 360° View for that user and click the **Applications** tab.

**Step 2** This tab displays the following information:

- Endpoint
- Mac address
- Application
- Last one hour volume (in MB)

To get more information about an application, choose **Dashboard > Performance > Application**.

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