



Troubleshooting Applications

Use the following procedure to determine if there are any problem indications associated with any of the specific applications being run across the network by the end user.

Before You Begin

This feature requires:

- Integration with an ISE server (to access endpoint information).
- That session information (NetFlow/NAM data, Assurance licenses) is available.

Step 1 To view the applications accessed by the end user and the response time for the applications for the user's devices, open the User 360° View for that user and click the **Applications** tab.

Step 2 This tab displays the following information:

- Endpoint
- Mac address
- Application
- Last one hour volume (in MB)

To get more information about an application, choose **Dashboard > Performance > Application**.

