



CHAPTER 27

Setting the Log Level

Cisco Prime Collaboration Manager supports the following log levels:

- **Debug**—Messages that are logged in this level help you to debug the application.
- **Info**—Messages that are logged in this level indicate the progress of the application.
- **Warn**—Messages that are logged in this level indicate potentially harmful situations.
- **Error**—Messages that are logged in this level indicate that the application can still continue to run.

You can set the log levels for the following features:

- **Fault management**—Collects logs files for fault management-related issues.
- **Performance monitor**—Collects log files for performance statistics-related issues.
- **Server diagnostics**—Collects log files for the Cisco Prime CM server-related issues.
- **Discovery, session monitor and others**—Collects log files for the discovery, session management, and web server-related issues.

The log level settings can be changed from the Log Configuration page (**Administration > Log Configuration**). You should not change the log level settings without assistance from the Cisco Technical Support team.

The generated log files are available in `/opt/emms/emsam/log`. You must log in as `cmuser` to access these files. The log files are also included in the backup file.

