



## Cisco Prime Collaboration Licensing

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### Access to the Software Image, PAK, and License File

The product numbers ordered for Cisco Prime Collaboration Provisioning are: R-xxx and L-xxx. When you order the product numbers for Cisco Prime Collaboration Provisioning, an email is sent to your ship-to email address. This email contains the instructions on how you can access the Cisco eDelivery site so that you can download the software images and license Product Authorization Keys (PAKs).



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**Note** If you are using Smart Licensing, you need not use PAKs. For more information on smart licensing, see the 'Cisco Smart Software Licensing' section of the 'Cisco Prime Collaboration Provisioning Guide - Standard and Advanced, 12.5'. For migrating traditional licenses to Smart Licensing, see the section 'Migration of Traditional Licenses to Smart Entitlement'.

The software image is downloaded and installed on the virtual machine. The license PAK ID from the ESD site allows you to access the Cisco Licensing Site. You can access the Cisco Licensing Site and associate the virtual machine MAC address to a license key or keys that are then installed on the virtual machines. These license keys activate the Cisco Prime Collaboration software to be used in a production environment. These license keys also convert a trial installation into a production environment.



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**Note** Cisco Prime Collaboration Provisioning requires that you have an individual license file. When the PAK is emailed to you, a license file is created for you to download. After you download the license file, you must register it with the Cisco Prime Collaboration Provisioning server.

#### Migration of Traditional Licenses to Smart Entitlement

If you want to upgrade to the Smart Licensing version of the product, then you are able to initiate the migration through the [License Registration Portal](#) or [Cisco Smart Software Manager](#). You can self-initiate this process by downloading and installing the Smart Licensing version of the software and registering the device to a

Smart Account using a Registration Token. The migration of any entitlements tracked by Cisco automatically migrates to the Customers Smart Account. You will also be able to initiate the migration of unused classic PAKs to Smart Accounts for future consumption by products in Smart Mode. This process is available through the [License Registration Portal](#) or [Cisco Smart Software Manager](#).

If you are holding an active Cisco Software Support Service (SWSS) contract, then you can convert the traditional licenses to smart entitlements through the Cisco Smart Software Manager at <https://software.cisco.com/#SmartLicensing-LicenseConversion>.

## Cisco Prime Collaboration Provisioning Evaluation

In case of Traditional Licensing mode, Cisco Prime Collaboration Provisioning in the evaluation mode is valid for 90 days. All the Cisco Prime Collaboration Provisioning advanced licensing features are enabled in this mode. You can do one of the following:

- Directly install Cisco Prime Collaboration in evaluation mode—Go to [Try Cisco Prime Collaboration](#) and click **Download Now**.
- Download the OVA file and follow the installation process—Go to [Cisco Prime Collaboration Software](#) and download the OVA file based on the number of endpoints that you want to manage.



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**Note** In Smart Licensing mode, before the product registers, it is in evaluation mode for 90 days. Once it is registered, it is no longer in evaluation period.

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In case of Traditional Licensing mode, after the expiry of the evaluation period for Cisco Prime Collaboration Provisioning, upload the license file to continue accessing the product.

You cannot move from Standard to Advanced Evaluation mode and also, from Standard or Advanced Evaluation mode to Standard mode. However, if you have an Advanced license file, you can move from Standard mode or Advanced Evaluation mode to Advanced mode. For more details, see the *Managing Licenses* section of the chapter *Setting Up the Server* in the [Cisco Prime Collaboration Provisioning Guide - Standard and Advanced](#).

## Cisco Prime Collaboration Provisioning Standard

Cisco Prime Collaboration Standard includes a subset of the features available in the Standalone Provisioning module. Cisco Prime Collaboration—Standard does not require a license.

For details on the differences between the Standard and Advanced versions of Cisco Prime Collaboration Provisioning, see the [Cisco Prime Collaboration - Standard and Advanced Offerings](#).

## Cisco Prime Collaboration Provisioning Advanced Licensing

Provisioning provides features such as delegation to individual domains, template support for configuring infrastructure instances, advanced batch provisioning, and so on.

There are two modes of installation—Standard and Evaluation or Advanced. Cisco Prime Collaboration Provisioning Standard is available with Cisco Unified Communications 10.0 and later. Cisco Prime

Collaboration Provisioning Advanced is available for all supported version of Unified Communications suites. See [Deployment Models — Provisioning Standard and Advanced](#) for further details on Provisioning Standard and Advanced licensing features.

Cisco Prime Collaboration Provisioning—Advanced is further categorized as follows:

- Cisco Prime Collaboration Provisioning Image (R-PC-version) license (required to activate in a production network)
- Cisco Prime Collaboration Provisioning Scale (L-PC) license

You can purchase additional licenses based on the number of phones that you are managing. The number of licenses must be the same or greater than the number of endpoints configured in all UCM clusters managed by Cisco Prime Collaboration Provisioning. For details about the additional licenses and part numbers, refer to [Cisco Prime Collaboration Ordering Guide](#). You must have the Cisco partner privilege to access the Ordering Guide.

To register a new license file, log in to Cisco Prime Collaboration Provisioning. For more information, refer to [Cisco Prime Collaboration Ordering Guide](#). To know the status of your Cisco Prime Collaboration Provisioning license, go to **Administration > License Management**. For more information on Provisioning licensing, refer to [Cisco Prime Collaboration Provisioning Guide](#).



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**Note** Scale licenses are cumulative, that is, you can combine licenses to increase the number of endpoints that you want to manage. Until a scale license is installed, some menu items in the user interface are disabled.

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