




User Interface

- [Overview, page 1](#)
- [Filters, page 2](#)
- [Launch the Advanced Filter and Save Filter Criteria, page 3](#)
- [Quick View, page 4](#)
- [View About Details, page 4](#)

Overview

Cisco Prime Collaboration Assurance has a new user interface to give you a simplified user experience. The left pane displays vertical expandable **Navigation** tab, **Index** tab, **Favorites** tab, and **Search Menu** fields. The **Favorites** tab allows you to bookmark your preferred pages for future reference. Click the Toggle

Navigation icon  on the **Cisco Prime Collaboration** page to view a list of dashlets and reports. You can click the pin icon at the top left to hide or display the left pane.

For the navigation changes in Cisco Prime Collaboration 11.0 user interface, see the *Navigation Changes in Cisco Prime Collaboration Assurance - Advanced User Interface* section in the [Cisco Prime Collaboration Assurance and Analytics Install and Upgrade Guide](#).

Getting Started Page is the home page of Cisco Prime Collaboration Assurance user interface in ENT mode. For more information on Getting Started page in MSP mode, see [Get Started with Cisco Prime Collaboration Assurance](#).

For the navigation changes in Cisco Prime Collaboration 11.5 user interface, see the *Navigation Changes in Cisco Prime Collaboration Assurance - Advanced User Interface* section in the [Cisco Prime Collaboration Assurance and Analytics Install and Upgrade Guide](#).

For Cisco Prime Collaboration Release 11.6 and later

**Note**

The session times out if there is no activity for 15 minutes.

The following is a list of pages that never time out in Cisco Prime Collaboration Assurance server:

- **System View**
 - **Customer Summary Dashboard (in MSP mode)**
 - **Diagnostics Test pages (UC Application Synthetic Test, Audio Phone Features Test, Video Test, and Batch Test)**
 - **Endpoint Diagnostics**
 - **Performance dashboards**
 - **Session Diagnostics**
 - **All Topology pages**
-

For Cisco Prime Collaboration Release 11.5 and later**Note**


The conference times out if there is no activity for 15 minutes.

The following is a list of pages that never time out in Cisco Prime Collaboration Assurance server:

- **Network Health Overview**
 - **Customer Summary Dashboard (in MSP mode)**
 - **Diagnostics Test pages (UC Application Synthetic Test, Audio Phone Features Test, Video Test, and Batch Test)**
 - **Endpoint Diagnostics**
 - **Performance dashboards**
 - **Conference Diagnostics**
 - **All Topology pages**
-

Filters

You can use the Filter feature to display specific information on the Cisco Prime Collaboration user interface.

The Filter icon  is provided wherever the data is displayed in a tabular format.

The following are the types of filters available on the Cisco Prime Collaboration client:

- Quick Filter
- Advanced Filter

The quick filter and advanced filter are case-insensitive. For these filters, you can also use the following wildcard expressions:

- Question mark(?)—Match any one character.
- Asterisk (*)—Match zero or more characters.

Quick Filter

This filter allows you to narrow down the data inside a table by applying a filter to a specific table column or columns. The operator used with this filter is *Contains*. To apply different operators, use the Advanced Filter option.

To launch the quick filter, choose **Quick Filter** from the **Filter** drop-down menu.

To clear the quick filter, click **Filter**.

Advanced Filter

This filter allows you to narrow down the data in a table by applying a filter using multiple operators, such as Does not contain, Does not equal, Ends with, Is empty, and so on.

You choose the filter pattern (table column names) and operator from the drop-down menu. In addition, you must enter filter criteria based on data available in the Cisco Prime Collaboration database.

To launch the advanced filter, choose **Advanced Filter** from the **Filter** drop-down menu.

To clear the advanced filter, click **Filter**.

Launch the Advanced Filter and Save Filter Criteria

To launch the advanced filter, choose **Advanced Filter** from the Filter drop-down menu.

You can save the filter criteria used in the Advanced filter.

To save the filter criteria:


-
- Step 1** From the Filter drop-down menu, choose **Advanced Filter**.
 - Step 2** Enter advanced filter criteria.
 - Step 3** Click **Go** and then click the **Save** icon.
 - Step 4** In the Save Preset Filter page, enter a name for the Preset Filter and click **Save**.
To clear the Advanced Filter, click the **Filter** button.

Cisco Prime Collaboration provides predefined keywords to filter data. In addition, the saved advanced filter criteria are also listed in the Preset Filter drop-down list. See Advanced Filter in [Filters](#) for details on how to save the filter criteria.

This feature is available on some pages; for example, Device Management, Alarm browsers, and Event browsers. To launch a preset filter, choose the available values from the Show drop-down list.

Cisco Prime Collaboration provides a set of predefined filters that enable you to filter the data in a table.

Quick View

The quick view icon  is displayed when you hover your mouse pointer on a table, specific table columns, or a topology pane. You can use quick view to cross-launch a page that you want to view in detail. In Cisco Prime Collaboration Assurance, this option is not available for administrative tasks, reports, or diagnostic views.

View About Details

This page displays the About details for Cisco Prime Collaboration Assurance .

For Cisco Prime Collaboration Release 11.1 and earlier

To launch this page in MSP mode, click **globaladmin - All Customers > About** at the top right corner of the User Interface.

To launch this page in Enterprise mode, click **globaladmin - Enterprise > About** at the top right corner of the User Interface.

- Click Assurance Information link to view the following system information details in a quick view.
 - Build Version
 - License Type
 - Assurance Expiration Date (displayed in red for the last 15 days before expiry)
Analytics Expiration Date (displayed in red for the last 15 days before expiry)
 - IP Address
 - **For Cisco Prime Collaboration Release 11.5 and earlier**
MAC Address
 - **For Cisco Prime Collaboration Release 11.5 and earlier**
DB server IP Address
 - **For Cisco Prime Collaboration Release 11.1 and earlier**
DB server MAC Address
 - **For Cisco Prime Collaboration Release 11.5 and later**
VM Capacity

- Click Licensing link to open the License Management page.