



Uninstalling Cisco Prime Access Registrar

This chapter provides information about uninstalling Cisco Prime Access Registrar software.

As a prerequisite for uninstallation, copy the directory `/opt/CSCOAr/data` to a temporary location such as `/tmp`, before you uninstall the Prime Access Registrar software for future use.

Uninstalling Prime Access Registrar 9.3 Software

Prime Access Registrar software includes the **uninstall-ar** program in `/opt/CSCOAr/bin` that you use to remove Prime Access Registrar software on Linux machines.



Note

If you currently use the 3.5.2 Linux version, the **uninstall-ar** program removes `/opt/CSCOAr/data`. Before you run the **uninstall-ar** program, copy the `/opt/CSCOAr/data` directory to a temporary location such as `/tmp`. After you install the upgrade software, move the data directory back to `/opt/CSCOAr/data`.

Step 1 Log into the Prime Access Registrar workstation as a root user.

Step 2 To remove the Linux version of Prime Access Registrar software, change directory to `/opt/CSCOAr/bin` and stop the server.

```
cd /opt/CSCOAr/bin
```

```
arserver stop
```

```
Waiting for these processes to die (this may take some time):
Cisco Prime AR RADIUS server running      (pid: 1403)
Cisco Prime AR Server Agent running      (pid: 29310)
Cisco Prime AR MCD lock manager running   (pid: 29320)
Cisco Prime AR MCD server running        (pid: 29317)
Cisco Prime AR GUI running                (pid: 29441)
5 processes left.2 processes left.0 processes left
Cisco Prime Access Registrar Server Agent shutdown complete.
```

Step 3 Run the **uninstall-ar** program as shown below:

```
uninstall-ar
```

```
Are you sure you want to remove CSCOAr-9.3-1335103986 and CSCOArui-add-9.3-1335103986?
[y/n]:
```

Step 4 Enter **Yes** or **Y** to continue removing the Linux software.

```
Are you sure you want to remove CSCoar-9.3-1335103986 and CSCoarui-add-9.3-1335103986?  
[y/n]: y  
Nothing running, no need to shutdown.  
host root bin###
```
